

<i>Name of Witness</i>	Vivienne STANBURY
<i>Date of Birth</i>	[REDACTED]
<i>Address and contact details</i>	[REDACTED]
<i>Occupation</i>	Pensioner
<i>Officer taking statement</i>	Detective Sergeant Glen CATCHPOLE
<i>Date taken</i>	05/05/2011

I, Vivienne STANBURY states;

1. I am [REDACTED] years of age and reside at [REDACTED]
During the flood event I was residing at [REDACTED] I had to vacate my home because of the Brisbane River flooding. I have lived at Woogaroo Street, Goodna for approximately 33 years.
2. I have not been instructed by our local council or any government agency on evacuation plans for our area in case of a natural disaster. I do not know who my local disaster co-ordinator is.
3. I did receive a warning prior to the flood event alerting me of an impending severe weather event. I received this message by a phone call from an unknown person on behalf of the Ipswich City Council Deputy Mayor, Mr Victor ATTWOOD at 10.45am – to vacate my home as soon as possible as the Brisbane River was going to flood the area. I consider that the warning was not timely; I did not have enough time to have my possessions moved from my home.

Witness Sign
Page Number

Signature of officer

400 George Street Brisbane
GPO Box 1738 Brisbane
Queensland 4001 Australia
Telephone 1300 309 634
Facsimile +61 7 3405 9750
www.floodcommission.qld.gov.au
ABN 65 959 415 158

4. I rang the Local Councillors office at 9am asking if I was in danger from a flood, I was told that the Ipswich City Council were at that very moment in time having meetings about the flood and that she would get back to me when any information was available, at 9.45am she rang and asked me to look at the Council Webb site for any information.
5. I did not look at the site I went over to the Goodna Boat ramp to see the river. There was a large crowd there looking. The river was approximately 4 metres below the river bank, when I returned to my home the river was starting to enter the park opposite my home and it was at that time that I received the message to vacate my home.
6. At the time of the call 10.45am, I did understand this warning, after witnessing the water entering the park. When I received the warning I contacted my daughter and son-in-law, they came and helped me gather a few things together and I left my home. When I returned to my home to try and gather more possessions, I was unable to get there as the roads were cut by flood waters. This was approximately 2-30pm. In my opinion I consider that the warning was too late to be useful. I also consider that the forecasts provided by the Weather Bureau were not adequate
7. When I tried to return to my home, I was stopped at 2.30pm by road patrols at the Goodna railway underpass and the Layard Street underpass because the roads were flooded. At no time was I given an alternative route. My home did not go under water until about 7pm. I learnt after the flood that I could have reached my home by travelling up to Gales and crossing the new bridge by the Gales golf course and travelling down Brisbane Terrace to Layard Street into Woogaroo Street and come in through the railway car park to my home where I could have retrieved my

possessions and returned out of the suburb the same way. Other residents could have done the same thing. In my opinion no-one was prepared for this disaster and what's more no-one really knew what to do. People have ridiculed all the people who were there to assist us get through this very emotional time. Bernie RIPOLL, MP Federal Member for Oxley and his wife Margaret were fantastic and with the help of the Church representatives and the Redbank RSL BBQ van, they were the persons who looked after our interests on the riverside of the railway line. JoAnne MILLER MP State Member for Bundamba was also very supportive to people on the shopping centre of the railway line.

8. I was not assisted in the preparation for the flood by any Federal/State/Local Government Agencies. There was no preparation in my area prior to the flood. There was no time to prepare, I only had time to gather a few belongings and leave the house.
9. I consider that the Emergency Services did not provide any assistance to the local community at the preparation stage. I don't consider that the local community was adequately prepared for the flood event in January 2011.
10. I would describe the response in my area to start with, was a mess, no-one seemed to be in charge, but when Bernie and Margaret RIPOLL stationed themselves in the area (river side of the railway line) and JoAnn MILLER on the shopping centre side of the railway line and the Shiloh Church was established as a evacuation centre the situation became stable.

11. Bernie and Margaret RIPOLL organised a group of 25 Air Force personnel to come and clear my home of my possessions, plus people to clean my home, etc. Three Medical stations were erected; tetanus injections were made available at these stations and were available throughout the clean up time. The Medical stations were excellent. I consider that there were sufficient resources allocated to the response in my area. The personnel from Amberley Air Base arrived with all their equipment. In my opinion there was enough rescue equipment in regards to my home and the surrounds.
12. To start off with the community response was not adequate, every one was in a state of shock it was only when Bernie and Margaret RIPOLL arrived and organized the Air Force, Salvation Army etc that the situation stabilized. JoAnn MILLER was organizing things on the shopping side of the railway line
13. I had no power, but had access to water and the communication from the established rescue stations was Ok. I had mobile phone access during the flood event.
14. I consider that there was not adequate information provided to the community in relation to road closures, evacuation points, water storage, food supplies and medical supplies.

15.I would describe the recovery process in my area as being reasonable. In my area Bernie and Margaret RIPOLL, the Salvation Army and a church movement were all I saw in helping the recovery on the riverside of the railway line.

16.I did not see any Emergency Services during the recovery process. I did not receive any regular updates regarding the status of the cleanup or recovery effort, but I kept asking for information

17.I consider that in the future what needs to be done to improve notifications for effected persons of the status of recovery efforts is for more communications from the Council and emergency groups.

18.During the flood I lost my house and my contents, it was totally submerged. I am insured with VERO and my level of insurance was sufficient to recover losses as a result of the flood. They were very understanding and thorough in their inspection of my home.

19. To my knowledge the Goodna RSL Services Club did not receive any warning the building is right opposite my home in Woogaroo Street, Goodna and it also was totally submerged.

[Redacted]

V STANBURY

Justices Act 1886

I acknowledge by virtue of section 110A(5)(c)(ii) of the Justices Act 1886 that:

- (1) This written statement by me dated 05/05/11 and contained in the pages numbered 1 to 6 is true to the best of my knowledge and belief; and
- (2) I make this statement knowing that, if it were admitted as evidence, I may be liable to prosecution for stating in it anything that I know is false.

[Redacted]

.....Signature

Signed at Goodna this 05 day of May 2011....

[Redacted]