AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Thursday January 13 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM report (Hydrology)	BoM representative
5.	 Current situation BCC update LDCC Evacuations Other Council Departments 	LDCC Incident Controller Kent Stroud As required
6.	Report from External Stakeholders • Energex Emergency Management Qld • Qld Police Red Cross • Qld Fire & Rescue QAS • Telstra Qld Urban Utilities • Other Other	
7.	Forward Planning Group Report	Peter Rule
8.	Next Meeting	



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL THURSDAY 13TH JANUARY 2011

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ç	Start Time	10:00 am	End Time	11:30 am	
١	/enue	157 Ann Street, Brisbane			
1.	LM op	en meeting			
2.	Andre	w Fraser – State update			
3.	DDC				
	3.1	Moggill ferry – implications of dowr	nstream infrastructure		
	3.2	The 'island' barge – risk it may slip	its moorings		
	3.3	River walk at New Farm – strategy	was to intercept and shep	herd	
4	. BOM /	FIC			
-	4.1	Nil to very little rain fall until Tuesda	av		
	4.2	Tropical now not expected to threa	-		
	4.3				
	4.4				
	4.4	At 4pm 4.2m in City			

- 4.5 LM Concerned about drop in river levels and impact on banks (Bank slump)
- 4.6 LM Questioned how long to get dams down
- 4.7 3,200m³/sec for at least 7 days to get to full supply levels

5. LDCC

- 5.1 65,000 sandbags ready to go
- 5.2 100,000 to be prepared
- 5.3 Sandbags to be continued to be filled until COB today
- 5.4 May have to use bags to support slumping

6. SEQ Water

- 6.1 7,500m³/sec at 7pm 11 January 2011
- 6.2 Back to 2,500 at 11pm
- 6.3 4pm peak possibly as high as this morning
- 6.4. Slowly increase releases today to 3,500 m³/sec at Moggill gauge
- 6.5 187% at Wivenhoe 7 days to get this down and will monitor rain up North

7. WASTE

- 7.1 Full complement for waste collection tomorrow
- 7.2 Landfill OK
- 7.3 Transfer stations OK
- 7.4 6 7 waste trucks available today
- 7.5 LM Acknowledged that staff cannot get to work
- 7.6 Cr Quirk CSA messaging about collections



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8. CONTACT CENTRE

- 8.1 15,000 calls on Tuesday
- 8.2 9,000 yesterday
- 8.3 10,000 Monday
- 8.4 Critical times as day breaks
- 8.5. LM Acknowledged good work by contact centre. Only delay of 10 minutes
- 8.6 Salt marsh mozzies Not expected to be a problem
- 8.7 Concern is on Fresh Water
 - 8.7.1 CSA as required
- 8.8 Concentration of flies around waste

9. TRAFFIC AND TRANSPORT

- 9.1 50% of CCTV down
- 9.2 LM acknowledges we are running semi blind

10. TELSTRA

- 10.1 Damage assessment
- 10.2 Recovery

11. ENERGEX

- 11.1 12/1/2011 went into contingency mode
- 11.2 Took more off as a contingency
- 11.3 Some sites not recognised
- 11.4 Need to indentify any issues of priority
- 11.5 Will prioritise the traffic cameras

12. EMQ

- 12.1 SLSQ working with SES. Another 3 flood boats available
- 12.2 Additional SES personnel
- 12.3 32 Flood boats last night
- 12.4 23 IRB from surf
- 12.5 200 persons evacuated by boat last night
- 12.6 Utilising imported staff to Rest Brisbane staff
- 12.7 Have additional vehicles

13. QPS

- 13.1 Gayle Hogan and Dan Baade to assist in coordinating evacuations
- 13.2 Cr Knapp Surf Ski's in Rosedale and looting threat
- 13.3 Deployed resources in and around flooded areas

14. RED CROSS

14.1 Concern of adhoc evacuation centres



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL THURSDAY 13TH JANUARY 2011

15. QFRS

- 15.1 2 water rescues from roof of cars
- 15.2 Some minor fires
- 15.3 Working towards recovery
- 15.4 Urban S&R task force on the ground
- 15.5 Conceptive operations finalised
- 15.6 CEO Contractor to be in the air to do lidar survey of the flood level. Negotiations continuing with air traffic control
- 15.7 Moderate demand last minute
- 15.8 ADF assisted at Bellbowrie
- 15.9 All good

16. QUU

- 16.1 Water network
 - 16.1.1 All functioning normally
 - 16.1.2 No issues with water supply
- 16.2 Waste water Now in recovery mode
- 16.3 3 treatment plants affected:
 - 16.3.1 Karana Downs
 - 16.3.2 Oxley
 - 16.3.3 Fairfield
- 16.4 Sewerage will flow into river
- 16.5 Demand will be higher than supply
- 16.6 Will meet demand
- 16.7 All water is safe to drink (No need to boil water)
- 16.8 Lockyer Valley Badly hit. Pump stations washed away
- 16.9 LM How much will be supplied?
- 16.10 SEQ water Really concentrating on the demand issue
- 16.11 Water is improving
- 16.12 Messages -
 - 16.12.1 Need to get reservoirs full
 - 16.12.2 Only use what you need
 - 16.12.3 Non affected persons should restrict use
- 16.13 Cr Knapp How many properties affected by sewerage? SEQ water No impact on residents
- 16.14 LM Tankers part of the clean up effort.
 - 16.14.1 How are we going to supply tankers
 - 16.14.2 Northside facilities can supply tankers
- 16.15 LM Can tankers tap into standpipes?
- 16.16 LM Tankers must be included in the recovery plan
- 16.17 Cr Quirk When will affected treatment plants be back online
 - 16.17.1 SEQ Water Unknown at this time



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL THURSDAY 13TH JANUARY 2011

17. ENERGEX

17.1 Pumps to keep pumping away the water

18. FPG

- 18.1 Preliminary operations damage assessment
- 18.2 Receding flood line
- 18.3 King tide on 20/1 should not be an impact
- 18.4 Phases to run concurrently
 - 18.4.1 Phase 1 Re establish essential services
 - 18.4.2 Intelligence gathering
 - 18.4.3 Debris clearance of man thoroughfares
 - 18.4.4 Phase 2 Repatriation of evacuees
 - 18.4.5 Phase 3 Assess and repair BCC assets
 - 18.4.6 Phase 4 Prep and move to recovery
- 18.5 Action to date
 - 18.5.1 RRG advised Intel and damaged assessment
 - 18.5.2 BCW damage assessment Debris collection
 - 18.5.3 Insurance Council of Australia
 - 18.5.3.1 8.9 resources readily available
 - 18.5.3.2 High level of insurance in SEQ
 - 18.5.3.3 Suncorp
 - 18.5.3.4 Coordination by Ian Maynard
- 18.6 Contact made with regional Local Governments
- 18.7 Contact made with contractor federations
- 18.8 LM I want to say what I need? Now (Within an hour)
- 18.9 CEO Want to scale up in comparison to say eg the Gap
- 18.10 CSA's for:
 - 18.10.1 Volunteers
 - 18.10.2 Business
 - 18.10.3 Evacuees
- 18.11 CEO Internal message What our plan is:
 - 18.11.1 Perception of outside assistance
 - 18.11.2 What to expect
 - 18.11.2 Assembly points
- 18.12 CEO Direct control at internal personnel
- 18.13 Targeted messaging
- 18.14 5 regions to start with sectors
- 18.16 LM Seniority of sector commander?
- 18.17 CEO suggests a Senior Executive Service Officer to mentor and support
- 18.18 LM wants map to a city with the carve up
- 18.19 Key information and locations



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18.20 Recovery centres at:

- 18.20.1 RNA
- 18.20.2 QE2
- 18.20.3 Yeronga
- 18.20.4 Jindalee
- 18.21 LM Bolster management support
- 18.22 LM GIS sharing of data centrally via LDCC
- 18.23 Commence with clearing major arterials
- 18.24 CEO Not differentiating between Council and State roads
- 18.25 Commence clearing which is start of recovery
- 18.26 LM working on bases that All offers of plant equipment to be deployed into areas as water recedes.
- 18.27 CEO tomorrow is the start of the clearing process

19. VOLUNTEERS

- 19.1 400 registrations plant and equipment
 - 19.1.1 Carpenters and specialist trades
 - 19.1.2 Individuals
- 19.2 LM LDCC to coordinate use of volunteered plant and equipment
- 19.3 LM Major roads to be cleared asap
- 19.4 Peter Rule BCC has very limited resources
- 19.5 Electrical contractors association sub planning committee, QBSA support (building assessors)
- 19.6 Aim is to guide these volunteers
- 19.7 Message permission of home owner
- 19.8 Work cover insurance for volunteers
- 19.9 Messages Help in your local area
 - 19.9.1 Assembly points for volunteers
 - 19.9.2 PPE
 - 19.9.3 Permission
 - 19.9.4 Insurance
- 19.10 2nd Message Plant and equipment and specialist trades

20. HOME OWNERS

- 20.1 Debris on the footpath
- 20.2 Waste bagged and taken to a local bin
- 20.3 Record damaged items
- 20.4 Council coordinate the removal
- 20.5 Local dumps (Temporary)
- 20.6 \$100 water remission to bona fide affected residents
- 20.7 Transfer stations open from 6 am 9pm
- 20.8 Onus is on the property owner to accept risk of allowing persons onto property
- 20.9 Appeal collections No door to door relief fund
- 20.10 Message Remove valuables from damaged furniture



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- 20.11 Parking meters to be decommissioned
- 20.12 No damage to bridges reported
- 20.13 LM Bid into the state for assistance
- 20.14 This is real time not a drill

21. QPS

21.1 Can take action to prevent entry to dangerous areas

END OF MEETING AT 11:30 am

Action Number	Description	Who	By When
5.3	Sandbags to be continued to be filled until COB today	BCW / LAS	
8.7.1	CSA as required on Fresh Water	Marketing&Comms	
8.8	Concentration of flies around waste	Marketing&Comms	
11.4	Need to indentify any issues of priority	ENERGEX / LDCC	
11.5	Will prioritise the traffic cameras	ENERGEX/BMTMC	
16.12.1	Messages: Need to get reservoirs full	QUU / M&C	
16.12.2	- Only use what you need	QUU / M&C	
16.12.3	- Non affected persons should restrict use	QUU / M&C	
16.16	LM – Tankers must be included in the recovery plan	FPG	
18.10	CSA's required for: 18.10.1 Volunteers 18.10.2 Business 18.10.3 Evacuees	Marketing&Comms	
18.11	CEO – Internal message – what our plan is: 18.11.1 Perception of outside assistance 18.11.2 What to expect 18.11.2 Assembly points	Marketing&Comms	
18.14	5 regions to start with - sectors	LDCC	

ACTION SUMMARY FROM MEETING



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18.17	CEO – suggests a Senior Executive Service Officer to mentor and support	LDCC
18.18	LM – wants map to a city with sectors	LDCC
19.2	LM – LDCC to coordinate use of volunteered plant and equipment	LDCC
19.3	LM – Major roads to be cleared asap	LDCC
19.7	Message – permission of home owner	Marketing&Comms
19.9	Messages – Help in your local area: 19.9.1 Assembly points for volunteers 19.9.2 PPE 19.9.3 Permission 19.9.4 Insurance	Marketing&Comms FPG Volunteer Team
19.10	2 nd Message – Plant and equipment and specialist trades	FPG Volunteer Team
20.1	Debris on the footpath	Marketing&Comms
20.2	Waste – bagged and taken to a local bin	Marketing&Comms
20.3	Record damaged items	Marketing&Comms
20.4	Council coordinate the removal	LDCC
20.5	Local dumps (Temporary)	LDCC
20.6	\$100 water remission to bona fide affected residents	Marketing&Comms
20.10	Message – Remove valuables from damaged furniture	Marketing&Comms

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Friday January 14 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM report	BoM representative
5.	 Current situation BCC update LDCC Evacuation update Volunteer Management/72 HR Action Plan Other Council Departments 	LDCC Incident Controller Kent Stroud Peter Rule As required
6.	Report from External Stakeholders • Energex Emergency Management Qld • Qld Police Red Cross • Qld Fire & Rescue Qld Fire & Rescue • QAS Telstra • ADF Qld Urban Utilities • Other Other	ADF: Lt Col Sean Hoffman
7.	Next Meeting	



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL FRIDAY 14TH JANUARY 2011

Start Time 10:00 am End Time	e 11:30 am
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Venue

157 Ann Street, Brisbane

1. LM open meeting

2. DDC

- 2.1 New in recovery
- 2.2 Working with FPG
- 2.3 Deliveries to Moggill and Mt Crosby

3. BOM / FIC

- 3.1 Saturday 2.2 m = flooding of a few hundred properties
- 3.2 Outlook into next week around the 2m mark
- 3.3 Flooding till approx Wednesday next week

4. DOCS

- 4.1 Recovery Centres
 - 4.1.2 Park Rd Yeronga
 - 4.1.3 RNA
 - 4.1.4 Jindalee
 - 4.1.5 Corinda
 - 4.1.6 Indooroopilly
 - 4.1.7 QE2
- 4.2 Established today
- 4.3 QE2 500 people

5. DONATIONS

- 5.1 Donations to local charity shop and not to evacuation centres
- 5.2 Stay in evacuation centres until given official information

6. INTELLIGENCE

6.1 Required from EVAC centres and nursing homes

7. TRANSPORT AND TRAFFIC

- 7.1 Road clearing assets
 - 7.1.1 Coronation Drive being cleaned now
 - 7.1.2 Concern about slippage at the bank. Bank slump.
- 7.2 LM requires daily inspections
- 7.3 Milton Road a lot of water Baroona road
- 7.4 LM How long to get to Western suburbs
- 7.5 Other Local Governments assets Must utilise asap
- 7.6 ADF happy to assist



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- 7.6.1 Recon and route clearance
- 7.6.2 Infrastructure assessment
- 7.6.3 Debris clearing
- 7.6.4 Undertake key tasks as requested
- 7.6.5 Engineer recon / trade and plant
- 7.6.6 400 on the Northside 20 on Southside

8. VOLUNTEERS

- 8.1 Registered with volunteer Qld and BCC. Insured
- 8.2 Assembly areas: QE2 and RNA
- 8.3 Intent Show up
 - 8.3.1 Get bus to locations
 - 8.3.2 Self sufficient
 - 8.3.3 Guided by us not directed
 - 8.3.4 Large task to mobilise
 - 8.3.4.1 Security ID
 - 8.3.4.2 Trial this afternoon
- 8.4 LM 4 or 5 assembly points for volunteers to register
- 8.5 8 am start Saturday morning
- 8.6 Assembly points to be given bottled water. Librarians to assist
- 8.7 CEO Separate waste drop offs for ADF and BCC

9. WASTE

- 9.1 900 customers this morning. Some delays
- 9.2 Traffic controllers in place
- 9.3 Will consider need for QPS

10. ENERGEX

- 10.1 Aim is to get power on to dry homes
- 10.2 Cr Cooper To offer political oversight to volunteers

11. EMQ

11.1 SES into the regions and volunteers arriving from interstate

12. QPS

- 12.1 Priorities
 - 12.1.1 Opening roads
 - 12.1.2 Facilitating people back into homes
- 12.3 Deputy Premier Consider neighbour hood shops as a priority



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL FRIDAY 14TH JANUARY 2011

13. **QFRS**

- 13.1 Methodical assessment
- 13.2 Prioritise requests
- 13.3 Targets of opportunity
- 13.4 150 staff out now
- 13.5 To 375 by Weekend
- 13.6 Occupiers can use fire hose
- 13.7 Appliance at RNA

14. QAS

- 14.1 Bellbowrie area 2 crews in attendance
- 14.2 16 paramedics from interstate have arrived
- 14.3 All-access vehicle being moved in

15. TELSTRA

15.1 Focus on mobile network

16. QUU

- 16.1 55 sewerage stations flooded
- 16.2 9 back into operation
- 16.3 4 major plants down (Karana Downs, Oxley, Fairfield and Wacol)
- 16.4 Water treatment (Bellbowrie and Pullenvale)

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
5.1	Donations to local charity shop and not to evacuation centres	Marketing&Comms	
6.1	Intel required from EVAC centres and nursing homes	LDCC / DG	
7.2	LM – Coronation Drive requires daily inspections	LDCC	Daily
8.4	LM – 4 or 5 assembly points for volunteers to register	LDCC Volunteer Team	
8.6	Assembly points to be given bottled water. Librarians to assist	LDCC	
8.7	CEO – Separate waste drop offs for ADF and BCC	LDCC	

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Saturday January 15 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM report	BoM representative
5.	 Current situation BCC update LDCC Evacuation update Volunteer Management/72 HR Action Plan Other Council Departments 	LDCC Incident Controller Kent Stroud Peter Rule/Sharan Harvey As required
6.	Report from External Stakeholders • Energex Emergency Management Qld • Qld Police Red Cross • Qld Fire & Rescue Qld Fire & Rescue • QAS Telstra • ADF Qld Urban Utilities • Other Other	ADF: Lt Col Sean Hoffman
7.	Next Meeting	



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 15 January 2011

Start Time	10.00am	End Time	11:55am

Venue

157 Ann Street, Brisbane

1. Lord Mayor

- 1.1. 3-4 days cont activity
- 1.2. Focus resources and use/location
- 1.3. Moggill/Bellbowrie complaints (LM controlling)
- 1.4. Cr Prentice asked what urgent assistance required

2. DDC

- 2.1. QPS well advanced
- 2.2. Open road network priority
- 2.3. Coronation Drive and ICB open
- 2.4. Using special powers to assist with Energex to get power going
- 2.5. Evacuation centres numbers peaked 1006 RNA peaked, QEII reducing
- 2.6. Working at volunteer hubs
- 2.7. QPS working multi-agency

3. BOM – Jim Davidson

- 3.1. Brief showers
- 3.2. Change from Monday unstable Monday PM storm or 2, no real impact
- 3.3. Tues Brisbane storm late
- 3.4. Wed more storms (up to 50mm)
- 3.5. Thu waiting for update
- 3.6. Cyclone Zelia is out to sea, some swells, increasing

4. FIC

- 4.1. Working with dam releases until Wed
- 4.2. BOM Model impact on props done
- 4.3. LM What is flood level in ass with 12,000 cumex Santina to get back to LM

5. SEQ Water

- 5.1. < 3500 cumex releases
- 5.2. Tue/Wed back to 100% flood cap
- 5.3. SOM 129%
- 5.4. WIV 163%
- 5.5. LM Q Bank slump? Get Eng Report for impacted properties? CSA to go out for BOM
- 5.6. CEO Q Oceanic effect of king tide? CSA: Get it checked



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 15 January 2011

6. LDCC

- 6.1. Reports in on EPA Teams
- 6.2. Support volunteer coordination effort
- 6.3. Rapid Assessment complete by Midday
- 6.4. 1417 streets 855 completed
- 6.5. 201 food premises 90 done
- 6.6. Brett Eatsafe Program implemented
- 6.7. QFRS Rotten food program? A Bulk Bins or special tasks as required
- 6.8. LM for QPS Doomben Volunteer Centre horse floats causing problems
- 6.9. ADF working with volunteers.
- 6.10. LM Army should instruct civilians when required.

7. EVAC- Kent Stroud

- 7.1. Numbers decreasing
- 7.2. 310 at RNA 3AM
- 7.3. Now one pavilion
- 7.4. Arrest at RNA (sexual assault)

8. VOLUNTEERS – Peter Rule

- 8.1. Planned for 6000
- 8.2. Mt Coo-tha, Boondall, Doomben, McGregor
- 8.3. 1200 at each site, but 2000 at Mt Coo-tha alone
- 8.4. Too much control on individuals
- 8.5. 7.30 out, 11.30 back, 13.00 out, 16.00 back
- 8.6. Volunteer catering at each assembly point
- 8.7. Can be sustained into next week
- 8.8. May be able to redeploy volunteers later
- 8.9. Cr Quirk volunteers very good, some suburbs completed now
- 8.10. CEO email updates to LDCC (from Crs). Facebook West End and Dutton Park need assistance still
- 8.11. QPS info back to BCC BT Buses told nowhere to go, QPS rep good
- 8.12. Vicki 1700 calls today (cc) re Volunteering or Street Cleaning
- 8.13. risk of people not returning to buses
- 8.14. LM Message to get on bus to come home
- 8.15. LM 7000 volunteers on the ground now
- 8.16. C Evans Volunteers with plant handled differently
- 8.17. COS Diesel will be paid for/CE SPD Handling
- 8.18. CEO Go to LAS depots for fuel and direction
- 8.19. Peter Rule 12000 volunteers registered, meeting with Volunteering Australia later to consolidate database
- 8.20. LM who is tasking volunteers? A) Vicki list of sites rapid assessment Intel to BCC then reviewing lists. LDCC updates of new sites to S Harvey. Buses can be redirected as required.



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 15 January 2011

- 8.21. EMQ Also send Intel to SES (Vicki) CoS will get Cr's to feedback to LDCC re requirements
- 8.22. Chris DIG multi resources out and about
- 8.23. Peter R Volunteers coordinators etc has multi input from BCC and contact list available. LM: Roads – Kerbside cleanup
- 8.24. Vicki VACS system in place for vols. LM Well done!!
- 8.25. Sue Rickerby Kerbside clean up via regions. 160 bins in combination of perishables/other on 42 sites. Emergent sites. 5K people through transfer sites
- 8.26. LM get rubbish on large temp sites Wanless? Don't close Willawong! Any land in bus depots even not redirecting people from Willawong Tonnes Average 2083. Skips kept in place as required, reduce numbers as required.
- 8.27. LM Non inundated areas will need skips for perishable food? Yes
- 8.28. LM More skips western suburbs required

9. TRANSPORT AND TRAFFIC - Barry Broe

- 9.1. Centenary Highway open
- 9.2. All arterials open
- 9.3. Some signals still out
- 9.4. Kingsford Smith Drive bank stability ok
- 9.5. Coronation Drive bank stability being assessed. Traffic problems now and Monday
- 9.6. LM Q: How long until Coronation Drive condition known? A: 8 days or so

10. ENERGEX

- 10.1. 230,000 customers back
- 10.2. 24,000 today
- 10.3. 18,000 BNE
- 10.4. 4,500 IPSW
- 10.5. 1,200 LOCKYER V
- 10.6. 18,000 back in various areas
- 10.7. 250 crews on the ground
- 10.8. 7 generators to Rocklea Markets today
- 10.9. Request caution when hosing down with power LM message
- 10.10. Follow up with Master electrician

11. EMQ

- 11.1. SES helping hosing etc
- 11.2. Country 200 SES from outside (interstate)
- 11.3. 2 shifts AM/PM
- 11.4. 110 per shift, working with LAS and RIMT
- 11.5. Sustainability issues coming up



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 15 January 2011

12. QPS

- 12.1. A McGregor all good, no issues
- 12.2. Patrolling volunteer car parks, patrolling other areas.
- 12.3. Looting offences have been committed. Not out of proportion.

13. RED CROSS

- 13.1. Back in HQ Volunteers from other areas and partner agencies
- 13.2. Evac centres decreasing rapidly
- 13.3. Accommodation being offered. Will talk with accommodation recovery committee today

14. QFRS

- 14.1. Rapid Damage assessment moving quickly through areas.
- 14.2. 364 personnel are in the field, aligned to Sectors.
- 14.3. High Pressure cleaning
- 14.4. 105 VEHS Damage assessment, pumps, BCC
- 14.5. Problems hydrants covered by rubbish. CSA Sue Rickerby/LDCC
- 14.6. CEO QUU to report list of problems/access
- 14.7. CE QFRS pumping basements? LM: No
- 14.8. G Thorn R/Ass out and being tasked by LAS. B, C, J sectors done by noon today. Next areas for forward along

15. DEPUTY PREMIER

- 15.1. CSA with pools? CEO: include pools with building inspections (inc water tanks) find planning groups
- 15.2. LGAQ included in CSAs (Craig Stevens)

16. QAS

- 16.1. Interstate personnel added to Bellbowrie. All Vehicle access.
- 16.2. All terrain vehicle available.

17. TELSTRA

- 17.1. Wireless network improved
- 17.2. Some cells still out

18. ADF

- 18.1. Alpha, Indigo, Juliet (24hrs)
- 18.2. 450 north side Q, R, T done today
- 18.3. Then S, E, D and B & H
- 18.4. Road clearance and heavy vehicle access
- 18.5. BCC integration working well



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 15, January 2011

SATURDAY 15 January 2011

19. QUU

- 19.1. Water quality ok
- 19.2. Included with CSA capacity ok
- 19.3. Sewerage 48 out. 3 plants out (major)
- 19.4. Rubbish at sites an issue
- 19.5. Deputy Premier Q expect some visual/taste issues? A Not at present

20. BRISBANE TRANSPORT

- 20.1. Double number of volunteers than expected.
- 20.2. Stranded volunteers?
- 20.3. Back through LDCC for coordinators
- 20.4. Big crowds cleared quickly
- 20.5. LM Q how many buses 40 buses, with approx 80 drivers
- 20.6. LM on site Intel required

21. DOCS

- 21.1. DG state-wide recovery continuing
- 21.2. Brisbane cont in place
- 21.3. Recovery Centres RNA QE2, Yeronga SS, Ind Cath Church, St Aidans Anglican Church, G/Sch Corinda, East Brisbane Church Kangaroo Point, Jamboree Heights State School with landline, Centrelink
- 21.4. Peter Rule Q: DOCS and BCC discuss insurance offline
- 21.5. Willawong private landfill next to site so seamless delivery ok
- 21.6. LM Roads? Throw all resources at it. Work together
- 21.7. Waste? Is response at full capacity? A Yes but some access issues. LM every shift needs priorities
- 21.8. Volunteers? Ramp up or down? CE commercials getting engagement, individuals today can we get on top of getting waste on footpaths? Marg Jacobson priorities based on requests. Current list available.
- 21.9. Get Intel on volunteer effort. Plan (next 3 hrs) ramp down or not. Report at LDMG Sunday

END OF MEETING AT 11.55am

Action Number	Description	Who	By When
4.3	What is flood level in ass with 12,000 cumex – Santina to get back to LM	FIC	
5.5	LM Q – Bank slump? Get Eng Report for impacted properties? CSA to go out for BOM	Marketing&Comms	

ACTION SUMMARY FROM MEETING



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 15 January 2011

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5.6	CEO Q – Oceanic effect of king tide? CSA: Get it checked	CSA / FIC	
6.10	LM - Army should instruct civilians when required	ADF	
8.10	CEO – email updates to LDCC (from Crs). Facebook – West End and Dutton Park need assistance still	LDCC	
8.14	LM - Message to get on bus to come home	Marketing&Comms	
8.26	LM – get rubbish on large temp sites – Wanless? Don't close Willawong. Any land in bus depots even – not redirecting people from Willawong – Tonnes – Average 2083. Skips kept in place as required, reduce numbers as required.	LDCC	
8.27	LM - Non inundated areas will need skips for perishable food? Yes	LDCC	
8.28	LM – more skips western suburbs required	LDCC	
10.9	Request caution when hosing down with power – LM message	ENERGEX Marketing&Comms	
10.10	Follow up with master electrician	LDCC / FPG	
14.5	Problems – hydrants covered by rubbish. CSA Sue Rickerby/LDCC	LDCC Marketing&Comms	
14.7	CEO – QUU to report list of problems/access	QUU	
15.1	CSA with pools? CEO: include pools with building inspections (inc water tanks) – find planning groups	LDCC / CARS Marketing&Comms	
15.2	LGAQ included in CSAs (Craig Stevens)	LDCC Marketing&Comms	
20.6	LM – on site Intel required	LDCC / DIG	
21.6	LM – Roads? Throw all resources at it. Work together	LDCC	
21.7	Waste? Is response at full capacity? A – Yes but some access issues. LM – every shift needs priorities	LDCC	
21.9	Get Intel on volunteer effort. Plan (next 3 hrs) ramp down or not	LDCC	Report at LDMG Sunday 15 January

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Sunday January 16 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM report	BoM representative
5.	 Current situation BCC update LDCC Evacuation update 72 HR Action Plan / Volunteer Management Other Council Departments 	LDCC Incident Controller Peter Rule/Sharan Harvey As required
6.	 Report from External Stakeholders Army Energex Emergency Management Qld Qld Police Red Cross Qld Fire & Rescue QAS Telstra Qld Urban Utilities DoCS Other 	Commander 7 th Brigade Brigadier McLachlan
7.	Next Meeting	



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

16 JANUARY 2011

Dedicated to a better Brisbane

Start Time10.00amEnd Time

Venue

157 Ann Street, Brisbane

1. Welcome – Paul McLauchlan

1.1. No State rep yet

2. DDC – Peter Martin

- 2.1. Significant activity
- 2.2. Weather favourable work has occurred
- 2.3. Priority access to affected areas
- 2.4. Most roads open
- 2.5. Restoration of essential services, Energex priority
- 2.6. Evacuation centres ok volunteer centres. Traffic congestion intersection. Few issues addressed quickly and reasonably well.
- 2.7. High visibility patrolled last night
- 2.8. Have concern no activity in some local areas A priority for today is for QPS to do welfare checks
- 2.9. Significant issue disconnect people, possession and ins to advice homeowner did everything right, ins s liaison in place with Ins Ian Maynard will look after and give update
- 2.10. Deputy Premier needs to know
- 2.11. (CEO advised of true insurance issue to be taken off-line with Peter Martin)

3. Lord Mayor

- 3.1. Homes with no activity important here to help
- 3.2. Forgotten suburbs here/forgotten street A-CSA eg efficient way to alert us social media/FB/twitter. M&C to advise LM LM to communicate at press conference

4. BOM

4.1. Rep not at Meeting yet

5. FIC - James

- 5.1. Expect morning shower or two no impact on river. Latest forecast 7.22am 1.95m Brisbane
- 5.2. Gauge rising with high tide forecast
- 5.3. Storms expected Wed, easing Thursday rain
- 5.4. Issue of Storm drains keep silt moist so doesn't solidify
- 5.5. Forward planning offline to action

6. LDCC

- 6.1. 3 priority stations (see SitRep) volunteers directed to 3 sites
- 6.2. Chelmer 38 buses (2470 volunteers) 9.30am briefing
- 6.3. St Lucia 47 buses (2461 volunteers)



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

16 JANUARY 2011

- 6.4. Moggill 14 buses (910 volunteers)
- 6.5. No further volunteers required at those sites at capacity
- 6.6. Fairfield open 8 buses and 8 ready to go
- 6.7. Vaccinations progressing today, operating same hours
- 6.8. CEO truck effort risk 80 taken off BCW, media no more volunteers
- 6.9. Add sites P Site River Hills, Middle Park, New Farm
- 6.10. Light tipper trucks to Boondall
- 6.11. Light trucks set up south side
- 6.12. Stop registrations of volunteers
- 6.13. Process of checking sites RATS inspecting all sites
- 6.14. BT at locations feedback thru LDCC have flexibility on how we're using volunteers today
- 6.15. Southside Fairfield QPS rep on ground to provide feedback

7. Traffic

- 7.1. Southside part ADF on site
- 7.2. Pax driving to affected areas
- 7.3. Trying to maintain safety
- 7.4. Key priority open Fairfield Rd. Creating pressure points on alternative routes
- 7.5. Traffic lights some are still out talking to Energex re this
- 7.6. Fair better organisation happening today

8. Evacuation Centres

- 8.1. 211 RNA
- 8.2. 81 QE2
- 8.3. Moving into assessment and referral transition to closing 7-10 days. Pax want to go home communications to pax asking about their homes

9. Volunteers

- 9.1. 72hr volunteer 7000 today lots of patience, buses worked well, organised better today.
- 9.2. 600 vacs on site yesterday
- 9.3. Contact Centre lots of calls for volunteers and equipment offer
- 9.4. Requesting assistance of specific homes
- 9.5. Going to LDCC
- 9.6. Tasking QMCA Abbey Group, Foulton Hogan, Seymour White, 150 personnel, lifting equipment deployed into sector G & F, have commitment for additional days. Subs effort in contacting those offering to assist Evans Group task effort to LM Offer from Judge D to follow up
- 9.7. Need traffic signal engineers to assess techos
- 9.8. Volunteers and tasks for them shall we pull in volunteers for specific tasks tomorrow
- 9.9. Communications on people coming to work tomorrow by end of today



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

16 JANUARY 2011

10. Waste

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- 10.1. How much of kerbside clean up to get done today? Keep updated as best can as repeats will need to be done
- 10.2. Landfill Rochedale (open 24/7) media coverage yesterday 12,500 tonnes, 9 owns
- 10.3. Swanbank and Murarrie go to Rochedale for stats 30,000 tonnes annually usually.
- 10.4. BMI Murarrie Rd, Murarrie for BCC 7-5pm, 6.30 5pm heaps of capacity
- 10.5. Transfer stations coping well
- 10.6. Skips 99 locations/58 suburbs 172 skips
- 10.7. Bins at parks won't be emptied for a while
- 10.8. Additional resources to empty resident bins
- 10.9. SETA going out emptying bins at affected suburbs
- 10.10. Strategy being developed
- 10.11. Challenges staff, drivers, rostering, fatigue
- 10.12. How long before we do one complete pass of the whole city to pick up kerbside (skips/perishables)? Target? CEO to take offline to LDCC
- 10.13. COB Sunday next week single pass of suburbs affected, kerbside/pick up skips
- 10.14. Wed target announcement through media, if you've been missed, email to advise (separate email) Media Release today. Target COB 21/1/11 1st pass of flood affected suburbs, perishables gone
- 10.15. Kerbside stockpile odour issue some stockpiles not official sites (eg on private property)

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
2.8	Have concern no activity in some local areas: QPS to do welfare checks as a priority	QPS	Today
3.2	Forgotten suburbs here/forgotten street A- CSA eg efficient way to alert us – social media/FB/twitter. M&C to advise LM – LM to communicate at press conference	LM Marketing&Comms	
9.9	Communications on people coming to work tomorrow – by end of today	Marketing&Comms	By end of Sunday 16 January
10.13	Single pass of suburbs affected, kerbside / pick up skips	LDCC	By COB Sunday 23 January
10.14	Wed target announcement through media, if you've been missed, email to advise (separate email) Media Release today. Target COB 21/1/11 – 1st pass of flood affected suburbs, perishables gone	Marketing&Comms	Target 21/1/2011

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Monday January 17 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM report	BoM representative
5.	 Current situation BCC update LDCC Evacuation/ Recovery update Volunteer Asset Management / Forward planning for recovery Other Council Departments 	LDCC Incident Controller Peter Rule As required
6.	Report from External Stakeholders Army Energex Emergency Management Qld Qld Police Red Cross Qld Fire & Rescue QAS Telstra Qld Urban Utilities DoCS Other	Lt Col Shaun Hoffmann
7.	Next Meeting	Tuesday 18 Jan, 10am



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL MONDAY 17 JANUARY 2011

Start Time	10.00am	End Time	11:30 am

Venue

157 Ann Street, Brisbane

1. DDC

- 1.1. Significant traffic management plan All going well
- 1.2. Working with Energex to gain entry.
- 1.3. Volunteering working very well.
- 1.4. Hydrology Assessment of river Large debris in river mouth.
- 1.5. Harbour master has accounted for 1/3 of the material.
- 1.6. Tanker has provided refuelling to the port.
- 1.7. Police in from Gold Coast. State traffic support group.
- 1.8. Significant effort made to open road

2. BOM / FIC

- 2.1. Current 2.1m in river this morning
- 2.2. Dam release Water levels dropping Wed/Thurs.
- 2.3. King tide 1.5-1.6m flood not expected Oceanic anomaly will be .05 (5cm)
- 2.4. Wednesday
 - 2.4.1. 70% Chance of rain
 - 2.4.2. 5-10mm rain
 - 2.4.3. Possible thunderstorm

3. STORM WATER TASKFORCE

- 3.1. Plan developed
- 3.2. Many gullies have already been educted
- 3.3. Plan 1 pass, then revisit and monitor.
- 3.4. Aim Gully traps are being cleaned by tomorrow night. 4000 COB tomorrow

4. LDCC

- 4.1. Coordinating Volunteer groups and group leaders
- 4.2. Ongoing Debris Removal
- 4.3. News Letter distribution 13000
- 4.4. 80 Busses, 170 trips, 9786 people. / 142 Busses 10389 reg vols.
- 4.5. Ongoing assessment for future volunteers.

5. Craig Evans

- 5.1. No Council formed activity
- 5.2. Key message walk in to the area.
- 5.3. Link up with a group



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL MONDAY 17 JANUARY 2011

6. LM – Volunteer Database

- 6.1. Do we need to do another volunteer attack on Sat/Sun this week
- 6.2. Craig Evans ADF doing engineer reconnaissance.

7. ADF

- 7.1. In SA next 24-28hrs
- 7.2. SE 24 hrs
- 7.3. SR 48-72 hrs
- 7.4. SS 24+/- hrs
- 7.5. SG 24- hrs
- 7.6. SH 48+/- hrs
- 7.7. SB 24+/- hrs
- 7.8. Completed + handed back Q,T, J. Remainder of sectors
- 7.9. East and North should be in hand
- 7.10. LM Any forgotten streets?

8. EVAC

- 8.1. 6 Recovery Centres established
- 8.2. Remainder of people will need longer term accommodation
 - 8.2.1.1. QEII 120 overnight
 - 8.2.1.2. RNA 180 over night

9. Peter Rule

- 9.1. Insurance assessors in recovery centres
- 9.2. Information form insurance being placed in recovery centres and business centres

10. IMMUNISATION

- 10.1. CSA Here's where you can get a shot -> Locations
- 10.2. 1,936 vaccinations over the weekend

11. WASTE

- 11.1. Waste 15,500t 1 month of rubbish in 1 day.
- 11.2. 35Kt at large emergency dump sites.
- 11.3. Skips -
 - 11.3.1. Continual circulation
 - 11.3.2. 172 No reports of overflowing skips
 - 11.3.3. Asked Wanless for more
 - 11.3.4. Rogue sites trying to identify
 - 11.3.5. LAS/BCW to go through after 1st sweep.
 - 11.3.6. Car Crane available stand down.
- 11.4. LM Happy for tow trucks to take cars.
- 11.5. Offer of a compacting machine the colossus from a private company



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL MONDAY 17 JANUARY 2011

12. BMTMC

- 12.1. Roads flowing very well
- 12.2. Signals
 - 12.2.1. 70/770 still out
 - 12.2.2. Mostly power issues
 - 12.2.3. Aim for the end of the week
- 12.3. Bus tunnel is working
- 12.4. CCTV is back
- 12.5. Coronation drive currently being inspected by engineers
- 12.6. Inspectors of ferry terminals required.
- 12.7. CEO Harbour Master Q: when will the river be able to commence operation Debris/Wash?
- 12.8. MSQ offered assistance to rebuild ferry terminals
- 12.9. Cyclists are creating a hazard
- 12.10. Floating river walk to be inspected.

13. BUSSES

13.1.1. Busses - All services running. Shuttles to Richlands Stations

14. CONTACT CENTRE

- 14.1. 2,500 calls today
- 14.2. Still receiving a lot of calls about volunteering, waste, water and rebate
- 14.3. LM Grass cutting to be done in accordance to existing contracts. Pot holes/Street sweeping
- 14.4. Utilised in affected areas safety issues to be prioritised.
- 14.5. CSA scripting around grass cutting and other business operations -> CEO; because Council assets deployed community asked to clean up their local area.
- 14.6. Vector Control CSA has been completed

15. **ADF**

15.1. Navy focussing on Brisbane River Minesweep and Drivers. Engineer and recon. Reinforced need for councillors feedback.

16. Energex

- 16.1. CBD 4 Buildings still no power at latest on by Thursday.
- 16.2. Crews 250
- 16.3. 250k reconnections
- 16.4. approximately 15K still out in Brisbane
- 16.5. 5k to be re-connected today
- 16.6. Non-inundated homes not connected to call Energex.



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL MONDAY 17 JANUARY 2011

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17. EMQ (SES)

- 17.1. 100 Personnel on the ground. 60 from NSW this morning
- 17.2. Standing Brisbane SES Down for wed in case of storms

18. M & C

- 18.1. Facebook 1000-12000 people
- 18.2. Digital team working 24hrs
- 18.3. Positive feedback
- 18.4. Digital media allows for immediate identification of issues LDCC.
- 18.5. Fact Sheets
- 18.6. News letters
- 18.7. A3 Posters In affected areas
- 18.8. 90+ CSA's issued. 25 fact sheets Website/face book
- 18.9. LM Cr Schrinner to provide political oversight of CSA's and Communication. Keen on newsletters every 2 days.
- 18.10. CEO Vector control and pest control. East underway and across city. Entomologist auditing. Assessing the mozzie breeding locations.

19. QPS

- 19.1. Controlling ingress & egress in affected areas
- 19.2. Security of affected areas after dark
- 19.3. Patrolling exclusively on area

20. **QFRS**

- 20.1. 283 appliances on the ground
- 20.2. 653 personnel
- 20.3. 807 rapid assessments completed B,C,J completed
- 20.4. O,R,P,I,N,H underway.
- 20.5. 15 rescues
- 20.6. 8 pumps at Rocklea
- 20.7. Completed work with Rocklea info to be distributed on fire safety CBD and Tennyson
- 20.8. Looking for targets of opportunity.
- 20.9. Electrical fires Causes appliance failure

21. QAS

- 21.1. Nil
- 21.2. Broken ankle
- 21.3. needle stick
- 21.4. Soreness
- 21.5. 300+ cases treated over the weekend.
- 21.6. CEO No public health issues. Symptoms of infections



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL MONDAY 17 JANUARY 2011

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22. TELSTRA

- 22.1. 7 key areas
- 22.2. Increasing field crews to handle CBD demand today.
- 22.3. Aim to restore services this week
- 22.4. Changes all ok
- 22.5. Expect demand in faults reporting

23. **QUU**

- 23.1. Mike Griffiths
- **23.2.** Somerset dam 101%
- **23.3.** Wivenhoe 122% closure sequence to final close Wed pm
- **23.4.** Water releases to consider impact on Coronation Drive.
- **23.5.** Mt Ommaney experiencing some loss of supply pressure to be increased.
- **23.6.** Sewerage 47/228 not working (pump stations)
- 23.7. Waste water Oxley limited operation / Fairfield limited operation
- **23.8.** 350 personnel on ground.
- **23.9.** QFRS possible effect on water pressure for fire.
- 23.10. Cr Quirk If there is a storm, is it possible that sewerage will flow onto properties-QUU will monitor.

24. DOCS

- 24.1. 930 people hardship grants
- 24.2. Recovery centres bank on site. NAB/Westpac/CBA
- 24.3. 30 staff on outreach
- 24.4. LM Message from top law firm offer of pro-bono services for recovery services.
- 24.4.1. Consider the offer and pass on details.
- 24.5. Craig Evans Volunteers (4-500) coordinating with a BCC Senior Officer.
- 24.6. Fringe recovery locations. i.e. Centres on the border of Brisbane and identify
- 24.7. LM Plan for volunteers going forward this coming weekend and next weekend possibly
- 24.8. Cr Quirk Quicker street clearing the better
- 24.8.1. Still a volunteer workforce out there
- 24.9. What are the specific tasks volunteers can do? (Cr Cooper to speak with Craig Evans)
- 24.10. Cr Cooper Are we doing volunteers again?
 - 24.10.1. What is the work to be completed?
- 24.11. 48hrs notice required if volunteers going to be used on weekend (LM agrees)
- 24.12. LM Charted a helicopter to do a detailed assessment LM urgently needs this information.
- 24.13. Meetings to continue at this time up to and including Sunday



LOCAL DISASTER MANAGEMENT GROUP **BRISBANE CITY COUNCIL MONDAY 17 JANUARY 2011** Dedicated to a better Brisbane

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
10.1	CSA – Here's where you can get a shot -> Locations	Marketing&Comms	
12.7	CEO – Harbour Master Q: – When will the river be able to commence operation – Debris/Wash?	LDCC	
14.3	LM – Grass cutting to be done in accordance to existing contracts. Pot holes/Street sweeping	LAS	
14.5	CSA scripting around grass cutting and other business operations -> CEO; because Council assets deployed – community asked to clean up their local area.	Marketing&Comms	
15.1	Navy focussing on Brisbane River Minesweep and Drivers. Engineer and recon. Reinforced need for Councillors' feedback.	LDCC	
24.4.1	Consider the offer of pro-bono services for recovery services and pass on details	LDCC	
24.6	Fringe recovery locations. ie – Centres on the borders of Brisbane and identify	LDCC	
24.7	LM – Plan for volunteers going forward this coming weekend and next weekend possibly	LDCC Volunteer Team	
24.13	LM Charted a helicopter to do a detailed assessment LM urgently needs this information	LDCC	

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Tuesday January 18 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM report	BoM representative
5.	 Current situation BCC update LDCC Evacuation/ Recovery update Volunteer Asset Management / Forward planning for recovery Other Council Departments 	LDCC Incident Controller Kent Stroud Peter Rule As required
6.	Report from External Stakeholders Army Energex Emergency Management Qld Qld Police Red Cross Qld Fire & Rescue QAS Telstra Qld Urban Utilities DoCS Other	Lt Col Shaun Hoffmann
7.	Next Meeting	Wednesday 19 Jan, 10am



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL TUESDAY 18TH JANUARY 2011

Start Time	10:00 am	End Time	11:00 am

Venue

157 Ann Street, Brisbane

1. LM open meeting

- 1.1. State update -
 - 1.1.1.Power supply is an issue.
 - 1.1.2.Cost is being tallied
- 1.2. LM Child care issues Some dispensation on compliance

2. DDC

- 2.1. Traffic Management Couple of major intersections still offline
- 2.2. "The island" to be removed to lower reaches of river
- 2.3. Gateway motorway
- 2.4. Operation Safeguard
- 2.5. 100 Police officers in Brisbane
- 2.6. 100 QPOL
- 2.7. High visibility officer in marked vehicles

3. BOM / FIC

- 3.1. River peak at 8:24 am at 2m AHD
- 3.2. Releases will continue into Thursday
- 3.3. 12 hour delay to closure strategy
- 3.4. King tide of 1.6m Similar to Christmas time
- 3.5. Possible thunder storms this afternoon

4. EVAC

- 4.1. RNA No children on site
- 4.2. Working to prioritise closure
- 4.3. LM Rubbish lists that need effort

5. VOLUNTEERS

- 5.1. Volunteers in groups of 100 being directed
- 5.2. Volunteer plant operators damage to vehicles will be covered

6. WASTE

- 6.1. 67,000 tonnes of waste
- 6.2. 100 skips out
- 6.3. Bulk bins from units being used
- 6.4. Opening 2 additional transfer stations
- 6.5. All presented bins collected
- 6.6. Normal servicing occurred
- 6.7. Waste industrial associate



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL TUESDAY 18TH JANUARY 2011

- 6.7.1.Coordinating tasks
- 6.7.2. Household hazard waste
- 6.7.3.Rocklea
- 6.8. Bin replacement many bins washed away
- 6.9. Kerbside clean up 24/1
- 6.10. Hazardous material contractor handling
 - 6.10.1. Key messages around asbestos
 - 6.10.2. Keep it wet, keep it covered
 - 6.10.3. Indoors Report and it will be inspected

7. TRAFFIC AND TRANSPORT

- 7.1. Main roads good
- 7.2. Local roads open except Paradise Road (1 lane to be opened within the hour)
- 7.3. Some lane closures
- 7.4. Traffic signals
- 7.5. Ferries Divers inspecting
- 7.6. Floating river walk pieces

8. LDCC

- 8.1. BCC securing walkway break off
- 8.2. MSQ securing other parts
- 8.3. Stormwater drains North, East and Central 1st pass completed
 8.3.1.South taking longer

8.4. Major outlets to be checked

- 8.5. Barrels of pipes blocked
- 8.6. LM Message "Storms predicted this afternoon. If local flooding is experienced.."

9. CONTACT CENTRE

- 9.1. 7,500 calls yesterday
 - 9.1.1.Regarding bins, rubbish, volunteers and acknowledging Councils efforts
- 9.2. Vaccinations Recovery Centres. Qld Health and mobile vans

10. FPG

- 10.1. Newsletter #3 out now
- 10.2. Looking at daily newsletters
- 10.3. Every 2^{nd} day for one week
- 10.4. Cr Quirk "Can Australia Post assist?"
- 10.5. Using social media networks
- 10.6. Cr Knapp "Can Councillors be fed information?"
- 10.7. Exploring fee advertising sites



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11. ADF

- 11.1. LM Heard ARMY is only going to wealthy areas?
- 11.2. 800 soldiers
- 11.3. NAVY surveying the river
- 11.4. Sectors A,C,R,S,G,I,H,B Handed back Q,T,J,E.
- 11.5. ³/₄ complete at first pass Kerbside clearance and route clearance
- 11.6. Continuing kerbside clean up. Debris and engineering recon.

12. ENERGEX

- 12.1. 360 crews in field
- 12.2. 4000 homes connected over night
- 12.3. LM Who can get meters reinstated? Authorised contractors

13. RED CROSS

- 13.1. No further on EVAC
- 13.2. Evacuees presenting mental health issues

14. QFRS

- 14.1. 668 persons in the field
- 14.2. 152 vehicles
- 14.3. Rapid assessments
- 14.4. High volume pumping and wash-downs
- 14.5. Rocklea markets
- 14.6. Electrical fires
 - 14.6.1. Pool pumps
 - 14.6.2. Stoves
 - 14.6.3. Air conditioners

15. TELSTRA

15.1. Nothing to report

16. QUU

- 16.1. Water quality and quantity is good. Supply is good.
- 16.2. Sewage 46 pump stations not operating
 - 16.2.1. 5 up tonight
 - 16.2.2. The rest up tomorrow morning
- 16.3. Re-manufacturing switch boards
- 16.4. Late Wednesday to early Thursday to have sewage pumps up and running
- 16.5. Water grid manager has been briefed
- 16.6. Cr Knapp messaging for Moreton Bay
- 16.7. LDCC to raise issue in Moreton Bay to Qld Health



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17. DOCS

- 17.1. Recovery centres have all agencies in location
- 17.2. Legal service to be provided by State
- 17.3. Outreach centres operating North and South
- 17.4. Posters provided and deployed
- 17.5. LM an evacuee concerned about volunteers out of control
 - 17.5.1. To develop an SOP on how to brief and control volunteers in future
 - 17.5.2. Prepare a card for volunteers on DO's and DON'T's
- 17.6. Identifying the property owner with t-shirts or tabard
- 17.7. Boats to stay out unless essential
- 17.8. LM Volunteers going forward
- 17.9. Craig Evans Mobile Council patrols driving all streets
 - 17.9.1. Priority areas Jindalee, Rocklea, Graceville, Sherwood, Chelmer and St Lucia
- 17.10. CEO Not doing a general volunteer call for business
- 17.11. LM Small business nominate via Contact Centre
- 17.11.1. Try to math up volunteer
- 17.12. Kerbside clean up's
- 17.13. CEO Adopt your local park
- 17.14. Cr Knapp Council's community groups to band together
- 17.15. Peter Martin Offers of disinfectant and gloves etc
 - 17.15.1. CEO Drop van, ward officers, business centres

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
4.3	LM – Rubbish lists that need effort	LDCC	
6.10	Hazardous material – contractor handling Key messages around asbestos: Keep it wet, keep it covered Indoors – Report and it will be inspected	Marketing&Comms	
8.4	Major outlets to be checked	LDCC	
16.6	Cr Knapp – messaging for Moreton Bay	LDCC Marketing&Comms	
16.7	LDCC to raise issue in Moreton Bay to Qld Health	LDCC	
17.5	LM – an evacuee concerned about volunteers out of control To develop an SOP on how to brief and control volunteers in future	DMG	

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Wednesday January 19 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM/FIC report	BoM/FIC representative
5.	 Current situation BCC update LDCC Evacuation/ Recovery update Volunteer Asset Management / Forward planning for recovery Other Council Departments 	LDCC Incident Controller Kent Stroud Peter Rule As required
6.	Report from External Stakeholders Army Energex GAS Origin Energy APA Group Emergency Management Qld Qld Police Red Cross Qld Fire & Rescue QAS Telstra Qld Urban Utilities DoCS Other	Lt Col Shaun Hoffmann
7.	Next Meeting	Thursday 20 Jan, 10am



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL WEDNESDAY 19TH JANUARY 2011

Venue

157 Ann Street, Brisbane

1. LM open meeting

2. DDC

- 2.1. Operation Safeguard Police on the street
- 2.2. DDCC scaling back operations
- 2.3. DDCC going to a watching brief at Metro North Region
- 2.4. No change to service
- 2.5. In a recovery phase

3. BOM

- 3.1. Immediate threat
- 3.2. More thunderstorms
- 3.3. Not as bad as yesterday
- 3.4. Ipswich area to be affected
- 3.5. Showers / Storms increasing tomorrow
- 3.6. Fine for Friday and weekend
- 3.7. King tide Finalised flood warning for lower Brisbane River
- 3.8. Flood anomaly will be gone
- 3.9. Ocean anomaly slight increase by 0.1 or 0.2 on top of king tide

4. FIC

- 4.1. LM concerned with creek flooding
- 4.2. Usual hotspot areas in creeks and foreshore areas
- 4.3. Information provided to LDCC / Contact Centre
- 4.4. Similar to just before Christmas 23/12
- 4.5. Northey St 0.2 over road
- 4.6. Planning is expected as was planned for 21/01
- 4.7. LM CSA "Expecting above levels sensitive to strong rain. May have significant additional impact"
- 4.8. LM "Just because you didn't flood doesn't mean you won't flood"
- 4.9. LM Residents to sign up for EWN
- 4.10. LM interested to know what's going on down at the Bayside
- 4.11. LDCC working on data mapping and working with Forward Planning Group
- 4.12. DDC Surveys being conducted by MSQ and NAVY. (Survey completed up to "the island")
- 4.13. LDCC No assets deployed in the bay
- 4.14. CEO LAS attending in the bay



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL WEDNESDAY 19TH JANUARY 2011

5. EVAC

- 5.1. 20 people overnight at RNA showgrounds Closing at 5 pm today
- 5.2. 87 people overnight at the QE2 centre no timeframe on closure at this time
- 5.3. Cr Knapp Many refugee families are at evac centres (Sudanese)
- 5.4. Housing to be in short supply

6. FORWARD PLANNING GROUP

- 6.1. Volunteers rolling out in accordance with Cr Cooper
- 6.2. Coordination of plant and equipment
- 6.3. Contact centre assisting in matching trades to needs
- 6.4. Adopt a park pilot program operational today
- 6.5. FPG concept of recovery ops (Draft) Need real time data from LDCC and other divisions
- 6.6. Deputy Premier "Are qualifications being confirmed" Deputy Premier to provide assistance
- 6.7. LM This weekend > wanting Registered volunteers will get an sms/email to direct them to a webpage identifying areas – What tasks and equipment required
- 6.8. Provide all info needed
- 6.9. Can't micro manage
- 6.10. Use common sense
- 6.11. Assistance for small businesses
- 6.12. Give opportunity to have another go
- 6.13. Keep website updated
- 6.14. Linked volunteer page to BCC page (Provide lots of options)
- 6.15. Volunteers to provide own transport
- 6.16. 28,215 EWN registrations
 - 6.16.1. Provide lots of options

7. RED CROSS

- 7.1. Not calling general Volunteers
- 7.2. Calling on specialised sources
- 7.3. Red cross directing general volunteers to BCC and Volunteer Qld



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL WEDNESDAY 19TH JANUARY 2011

8. DCC

- 8.1. Resident felt dis-empowered by the volunteers
- 8.2. No formal complaints yet
- 8.3. Volunteers well meaning

9. LM

- 9.1. Volunteer SOP for the future
- 9.2. A cell to coordinate for the future

10. CWS

- 10.1. Landfill 67,000 tonnes to date (Rochedale)
- 10.2. Rocklea parklands -
 - 10.2.1. 2091 tonnes
 - 10.2.2. 635 tonnes (cold storage)
 - 10.2.3. 300 tonnes (meat)
- 10.3. Visy transfer station open
- 10.4. Wheelie bins being collected and replaced
- 10.5. Hazardous waste being coordinated
- 10.6. Preparing for green waste
- 10.7. Cr Knapp Not a citywide kerb side cleanup
- 10.8. Sue Rickerby Large items collection commencing next week

11. BMTMC - BARRY BROE

- 11.1. Roads flowing well
- 11.2. Signals 1.9 %
- 11.3. 17/878 not working
- 11.4. Not power related. Hardware damage
- 11.5. CCTV 89% working
- 11.6. Ferries Divers assessing underwater damage
- 11.7. Accessing barge and crane
- 11.8. Commencing today
- 11.9. Full assessment by end of the week
- 11.10. Debris in river is ongoing
- 11.11. City cat fleet OK
- 11.12. Bikeways debris clean up
- 11.13. City cycle power
- 11.14. Floating river walk 450 out of 850 m left (some parts reusable)

12. CONTACT CENTRE – VICKY PETHYBRIDGE

- 12.1. 6200 calls yesterday
- 12.2. Response to animal media
- 12.3. Skips and bins



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- 12.4. Storm clean up
- 12.5. Streets re-opening

13. COMMS – NEWS LETTERS – CRAIG STEVENS

- 13.1. Aust Post Unable to assist
- 13.2. QPS assisting
- 13.3. RRG assisting
- 13.4. Volunteers to distribute newsletters (This will assist distribution going forward) (LM – "Stress that this is important")

14. ANIMALS - BRETT TURVILLE

- 14.1. 48 dogs and 49 cats at both shelters
- 14.2. Fees to be waived

15. ADF

- 15.1. Progressing well
- 15.2. Surge in Chelmer, Graceville and Rocklea areas

16. ENERGEX - TERRY

- 16.1. Most people reconnected from storm
- 16.2. 7,000 Brisbane still out
- 16.3. 360 crews in field
- 16.4. Stress New website for non urgent inquiries
- 16.5. Flood link on bottom of website
- 16.6. Reconnection process Brochure being developed / inspection required

17. ORIGIN - LPG ONLY

- 17.1. Distribution network up and running
- 17.2. Teams in inner city and western suburbs
- 17.3. 1/3 of the way through
- 17.4. First 4-5 days were reactive
- 17.5. Now proactive inspections making safe supply
- 17.6. Fact sheet released by petroleum and gas inspectorate
- 17.7. Cr Quirk Rough number of progress (Bellbowrie, Gracemere and Chelmer) approx 1000 homes will increase with access



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL WEDNESDAY 19TH JANUARY 2011

18. APA GROUP - JOSH HANKEY

- 18.1. Manage network in Brisbane and Roma pipeline that supplies Brisbane
- 18.2. Concern Gas metres at homes. > Prioritising affected homes. > Fittings must be inspected by authorised gas fitter
- 18.3. A 45 -50 personnel on the ground
- 18.4. 3,000 4,000 properties affected
- 18.5. Gas messages need to be coordinated with BCC news letter
- 18.6. Give Craig Stevens Origins contact > Comms should have it
- 18.7. New Farm has been inspected

19. SES - RES

19.1.	Need to coordinate SES centrally
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19.2. LM wants real time closure of problems

20. EMQ

20.1. Acacia Ridge being used as a staging point for the region

21. QPS

- 21.1. Cross cultured liaison officers on the ground
- 21.2. Monitoring mental health and domestic violence
- 21.3. Keenness to recharge mobile phones
- 21.4. Free internet at recovery centres
- 21.5. LM Council libraries are open except Fairfield and New Farm
- 21.6. LM CSA for internet
- 21.7. Back to school and traffic
- 21.8. Expectation of volunteer numbers

22. RED CROSS

- 22.1. Assisting in 6 recovery centres (Mt Ommaney, Yeronga and Corinda are very busy)
- 22.2. Planning for 3 6 months
- 22.3. Seeking specialised skilled volunteers

23. QFRS

- 23.1. 12 fires yesterday. Working with Energex to determine if flood or electricity
- 23.2. Data on fires to go to LDCC
- 23.3. Need to do appliance check
- 23.4. 469 people on ground in 96 vehicles
- 23.5. 4784 Rapid dam assessments completed > 1000 per day
- 23.6. 1000 wash downs completed > 150 200 per day
- 23.7. 1000 clean ups completed > 350 per day
- 23.8. Building fire safety task force
- 23.9. 220 buildings off line which are connected to QFRS alarm services



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- 23.10. Community happy to see QFRS
- 23.11. Increasing response to buildings affected from level 1 response to level 2 response
- 23.12. Working with harbour master (LPG and hazardous material in debri piles from the river)

24. LDCC

24.1. Alert to LDCC for all persons working including volunteer plant, of hazards eg LPG cylinders - process for response eg QFRS

25. QAS

- 25.1. Proactive patrols
- 25.2. Respond as per normal
- 25.3. SA & NSW assistance
- 25.4. No serious reports of illness or injury
- 25.5. Re-supply of water Only carry small amounts
- 25.6. 390 minor casualties from the weekend

26. TELSTRA

- 26.1. Network 14 towers impacted
- 26.2. LM Centenary and Rocklea have no signal (Cell on wheels going into Rocklea)

27. QUU

- 27.1. Somerset dam at 100%
- 27.2. Wivenhoe at 100% Valve releases today
- 27.3. Reducing reservoir levels to typical ops
- 27.4. Water quality is good
- 27.5. Waste All up except for Karana Downs
- 27.6. Pump stations 17 not operating
- 27.7. Notices out about No swimming or fishing in flood waters
- 27.8. Will brief DERM
- 27.9. LM Messaging in newsletter
- 27.10. Deputy Premier BIO hazards?

28. DOCS

- 28.1. 6 recovery centres operating RNA / East Brisbane Quiet
- 28.2. Following up on a 7th centre
- 28.3. Looking to extend hours over weekend
- 28.4. 20 outreach teams Looking for vulnerable persons
- 28.5. Concerned about back to school and recovery centres in schools
- 28.6. Power at Jamboree Heights Switch keeps tripping
- 28.7. PM visiting Yeronga recovery at 1:30pm
- 28.8. LM Low awareness of initiatives going on



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- 28.9. Continue with outreach teams and radio and CSA's
- 28.10. 31,000 fact sheets dropped Docs
- 28.11. Deputy Premier Premier has announced a reconstruction task force
- 28.12. LM 28,515 EWN alerts
- 28.13. LM LDCC to continue

END OF MEETING AT 11:30am

Action Number	Description	Who	By When
4.7	LM – CSA – "Expecting above levels sensitive to strong rain. May have significant additional impact"	Marketing&Comms	
4.9	LM – Residents to sign up for EWN	Marketing&Comms	
4.10	LM interested to know what's going on down at the Bayside	LDCC	
6.5	FPG concept of recovery ops (Draft) Need real time data from LDCC and other divisions	LDCC	
6.7	LM – This weekend > wanting - Registered volunteers will get an SMS/email to direct them to a webpage identifying areas – What tasks and equipment required	LDCC Marketing&Comms	
6.13	Keep website updated	Marketing&Comms	
6.14	Linked volunteer page to BCC page (Provide lots of options)	Marketing&Comms	
9.1	Volunteer SOP for the future	DMG	
13.4	Volunteers to distribute newsletters	LDCC / Volunteer Team	
14.2	Fees to be waived: 48 dogs and 49 cats at both shelters	CARS	
16.6	Reconnection process – Brochure being developed / inspection required	ENERGEX	
18.5		APA / Marketing&Comms	
18.6		APA / Marketing&Comms	

ACTION SUMMARY FROM MEETING



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21.6	LM - CSA for internet	QPS	
23.2	Data on fires to go to LDCC	QFRS / LDCC	
24.1	Alert to LDCC for all persons including volunteer plant, of hazards eg LPG cylinders - process for response eg QFRS	LDCC	
27.9	I I M – Messading in newsletter	QUU / Marketing&Comms	
28.9		DOCS / Marketing&Comms	

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Thursday January 20 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM/FIC report	BoM/FIC representative(s)
5.	 BCC update Intelligence Brief LDCC Evacuation/ Recovery update Volunteer Asset Management / Forward planning for recovery Other Council Departments 	Disaster Operations Manager (Chris Lavin) LDCC Incident Controller Kent Stroud Peter Rule As required
6.	Report from External Stakeholders Army Energex GAS Origin Energy APA Group Emergency Management Qld Qld Police Red Cross Qld Fire & Rescue QAS Telstra Qld Urban Utilities DoCS Other	Lt Col Shaun Hoffmann
7.	Next Meeting	Friday 21 Jan, 10am



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL THURSDAY 20TH JANUARY 2011

Start Time 10:00 am End Time 11:30 am	
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Venue

157 Ann Street, Brisbane

1. LM open meeting

2. Deputy Premier - QE2 Evac centre set up well

3. DDC

- 3.1. Offer of gum boots
- 3.2. Need to get message out about safety
- 3.3. CEO asked if there can be an amnesty on handing in firearms (To let police know they have firearms)

4. BOM – BRUCE GUNN

- 4.1. To update knowledge of impact to City with or without rain
- 4.2. More showers / storms west of Brisbane
- 4.3. Slow moving. Lots of moisture with potential of localised flooding
- 4.4. Few showers tomorrow
- 4.5. Fine weather next week
- 4.6. High tide of 1.46 m.1.66 City gauge
- 4.7. Dam release closed all flooded bridges open
- 4.8. Rainfall of 74 78 mm in Brisbane forest park and city 28mm
- 4.9. Marshall road and stable swamp creek localised flooding
- 4.10. LM wants messaging on high tides
- 4.11. Everyone needs to refer in AHD
- 4.12. Need clear messaging for tomorrow on the king tide being higher
- 4.13. Need to advise on the impacts to the community in low lying areas
- 4.14. State and local Governments need a single point of truth (including heights of water)
- 4.15. Intel brief Presentation by Chris Lavin
- 4.16. Cr Cooper asked about getting data on structural integrity

5. EVAC

5.1. 43 at QE2 running smoothly - No official time on when to close. Potential closure Saturday

6. FPG

- 6.1. Recovery planning continuing
- 6.2. Volunteer planning and management more CSA info required for external and internal
- 6.3. Calls to contact Centre asking where volunteers can go



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL THURSDAY 20TH JANUARY 2011

7. WASTE

- 7.1. 87,800 Tonnes of landfill
- 7.2. Rogue sites being reported and cleaned as discovered
- 7.3. CEO Deploy signs to say Sites closed
 - 7.3.1. No dumping
 - 7.3.2. Thank you
- 7.4. Temporary waste sites closing down
- 7.5. Messages Make sure bins are out on time
- 7.6. Skips Replacing as required
- 7.7. Asbestos Specialised operators contracted
- 7.8. LM LDCC to be kept up to date on waste locations that are open

8. TRAFFIC and TRANSPORT

- 8.1. 14 signals left to fix
- 8.2. 9 signals on generator power
- 8.3. 6% of intersections do not have comms
- 8.4. 91% CCTV operability. 9% out
- 8.5. Traffic volume increasing but coping
- 8.6. Bikeways assessing
- 8.7. Ferries Navy divers Continue assessing
- 8.8. River walk Thorough assessment needed8.8.1.Looking at dismantling and assessing it at Howard Smith Wharves

9. CALL CENTRE

- 9.1. 5900 yesterday
- 9.2. Many calls about EWN
- 9.3. Volunteer enquiries
- 9.4. Food Bank Canned food to libraries ready to go
- 9.5. New Farm and Stones Corner library ready to open

10. COMMS

- 10.1. News letter #4 out now
- 10.2. Living in Brisbane getting approvals
- 10.3. Volunteers information ready to go
- 10.4. 850 replies to volunteers for further guidance
- 10.5. EWN messaging
- 10.6. CSA overload need to filter what goes out

11. ARMY

- 11.1. Handed back Q, T, J, E, R, S & G
- 11.2. Specialist equipment being brought in



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12. ENERGEX

- 12.1. 300 crews on ground
- 12.2. 3700 without power
- 12.3. Algester, Graceville and Sherwood
- 12.4. Getting to the pointy end
- 12.5. Power on to all but 3000 residents (Sherwood, Graceville and West End)
- 12.6. Cr Quirk Substations and total house damage?

13. ORIGIN

- 13.1. 95% assessed
- 13.2. High priority Markets (Week or two away)
- 13.3. Business side under control
- 13.4. Residents reactive to complaints

14. APA

- 14.1. Network has held up well
- 14.2. Teams in field conducting assessments
- 14.3. Fact sheet to go out to BCC (To be made available)
- 14.4. Observations to be reported to LDCC
- 14.5. Deputy Premier Electricians have limited gas filters licence. Will electricians check gas to save gas inspections returning?
- 14.6. Fact Sheet from petroleum inspectorate

15. SES

- 15.1. 120 SES
- 15.2. 18 crews
- 15.3. Assisting with storm

16. QPS

16.1. Nothing to report

17. RED CROSS

17.1. Nothing to report

18. QFRS

- 18.1. Interstate members returned
- 18.2. Continuation of current activities
- 18.3. Requests for wash down and pool pumping
- 18.4. 15 crews at Rocklea markets
- 18.5. 4 crews Meat to be disposed of
- 18.6. 3 crews Suscatan St Rocklea Seafood storage
- 18.7. Scientific assistance
- 18.8. 282 commercial and residents without alarm links



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL THURSDAY 20TH JANUARY 2011

18.9. 2 water rescues

19. QUU

19.1.	Treatment plants out
19.2.	Karana Downs – 3,000 people – 1 -3 weeks

- 19.3. Fairfield 14,000 people
 - 19.3.1. full primary operation
 - 19.3.2. 1 week
- 19.4. Bundamba 105,000 people 3 months
- 19.5. Oxley 250,000 people 4 6 weeks partial process operating
- 19.6. Biological process needs to get going
- 19.7. Within 3 months back to pre flooded operation
- 19.8. Don't fish or swim or come in contact with water

20. DOCS

- 20.1. 7th Community Recovery Centre opened
- 20.2. Sussex and Vulture St West End
- 20.3. Assisted 7,800 in all centres
- 20.4. 30 outreach teams
- 20.5. 1 at UQ tomorrow
- 20.6. Housing strategy Recovery plan

21. BOM

21.1. 1.91 AHD

22. FIC

- 22.1. Anomaly
- 22.2. Worst case scenario + 0.1 (2m)
- 22.3. 1.9 today
- 22.4. 250 m3sec flow in Lockyer from overnight rain
- 22.5. 100 m3sec from Wivenhoe
- 22.6. Similar rainfall expected today and less tomorrow
- 22.7. Tide at 10:30 am tomorrow
- 22.8. LM 80 mm in Breakfast Creek / Enoggera
- 22.9. Travel < 3 hours
- 22.10. Previous low tide is lower in the evening
- 22.11. LM King tide was a little higher than expected
- 22.12. Rain this evening but not tomorrow
- 22.13. City Gauge at 11:15 King tide
- 22.14. 23rd of December was higher
- 22.15. King tide will site 0.6 higher than normal king tide
- 22.16. 150 mm on top of 22/12
- 22.17. Risk tonight is only of flash flooding



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- 22.18. Higher Friday and Saturday. Dropping off Sunday
- 22.19. Deputy Premier Seeking king tide
- 22.20. LM BOM / FIC / CSA by Comms in the next hour
- 22.21. LM Communications must be able to advise residents what has been happening locally
- 22.22. Speed of event is crucial (Information must be processed quickly)
- 22.23. LM A resident said "You didn't warn us"
- 22.24. CEO EWN message
 - 22.24.1. pick it up outside the high tide
 - 22.24.2. sms and email list for volunteers

End of meeting 11:30 am

Action Number	Description	Who	By When
3.1	DDC Offer of gum boots	LDCC / DDCC	
4.10	LM wants messaging on high tides	Marketing&Comms	
4.12	Need clear messaging for tomorrow on the king tide being higher	Marketing&Comms	
4.13	Need to advise on the impacts to the community in low lying areas	Marketing&Comms	
7.3	CEO asked for signs to say sites closed: No dumping and Thank you	BCW	
7.5	Messages – Make sure bins are out on time	BCW / Marketing&Comms	
7.8	LM – LDCC to be kept up to date on waste locations that are open	BCW / LDCC	
10.5	EWN messaging	Marketing&Comms	
19.8	Don't fish or swim or come in contact with water	QUU	
22.20	LM – BOM / FIC / CSA by Comms in the next hour	Marketing&Comms	Within the hour
22.24	CEO asked for EWN message: 22.24.1 pick it up outside the high tide 22.24.2 sms and email list for volunteers	Marketing&Comms	

ACTION SUMMARY FROM MEETING

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Friday January 21 2011

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4.	BoM/FIC report	BoM/FIC representative(s)
5.	 BCC update Intelligence Brief LDCC Evacuation/ Recovery update Volunteer Asset Management / Forward planning for recovery Infrastructure Waste Contact Centre Other Council Departments 	Disaster Operations Manager (Chris Lavin) LDCC Incident Controller Kent Stroud Peter Rule Barry Broe Sue Rickerby Vicki Pethybridge As required
6.	 Report from External Stakeholders Army Energex GAS Origin Energy APA Group Emergency Management Qld Qld Police Red Cross Qld Fire & Rescue QAS Telstra Qld Urban Utilities DoCS Other 	Lt Col Shaun Hoffmann
7.	Next Meeting	Saturday 22 Jan, 10am



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Start Time10:00 amEnd Time11:00 am

Venue

157 Ann Street, Brisbane

1. LM open meeting

1.1. Council will announce review into response (Independent review to be completed May this year)

2. STATE GOV

2.1. No representative

3. DDC

- 3.1. No issues to report
- 3.2. Introduced Chief Superintendant Brent Carter as Deputy DDC

4. BOM – BRUCE GUNN

- 4.1. Isolated showers in South East today
- 4.2. 44mm to 9am this morning
- 4.3. Fine Tuesday to Thursday
- 4.4. Possible cyclone Sunday/ Monday for far north Qld
- 4.5. CEO King tide 1.70 m AHD today
 - 4.5.1.Gauge fault (SEQ Gauge. Being corrected)
 - 4.5.2. Today is 0.15m higher than yesterday
 - 4.5.3.0.16 lower than 21 22 December
- 4.6. Lm Question about the landslip at Moggill (Cr Knapp responded)

5. EVAC - KENT STROUD

- 5.1. QE2 had 23 overnight
- 5.2. 15 singles and 1 family. Winding up by COB today
- **5.3.** Evac centres have assisted in all enquiries
- 5.4. Left over food to go to charity agencies

6. VOLUNTEER – PETER RULE

- 6.1. Groups continue to be deployed (via email)
- 6.2. CSA for businesses in need
- 6.3. Message to Councillors to identify areas
- 6.4. General volunteer activity continuing
- 6.5. LM Senses that people want some space and volunteers to leave them alone if requested
- 6.6. Recovery planning Been speaking with the CEO > E&C on Monday

7. INFRASTRUCTURE

- 7.1. 1.3% signals out of 11 / 878
- 7.2. 8.7% CCTV out



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL FRIDAY 21ST JANUARY 2011

- 7.3. 8.4% Comms out
- 7.4. Bikeways being addressed
- 7.5. Divers continue to assess ferry terminals
- 7.6. Riverwalk Maritime Safety Qld wants BCC to remove and store
- 7.7. Can't inspect properly. Remove from water option being considered
- 7.8. LM There before. Only rebuilding it. No different. Why do we need to go through an exhaustive approval process
- 7.9. Need to expedite. Would like to know about any road blocks
- 7.10. CEO Has arranged with Graham Newton (CEO recovery authority)

8. WASTE

- 8.1. 107,000 tonnes of landfill
- 8.2. 3750 tonnes from the Brisbane markets
- 8.3. 850 tonnes from cold rooms
- 8.4. 400 tonnes of general waste
- 8.5. 270 loads taken
- 8.6. Skips being placed on temporary waste sites
- 8.7. 32 sites open
- 8.8. 110,000 household bins collected (missed 900)
- 8.9. Residents encouraged to call the contact centre if bins are missed
- 8.10. SITA operating out of a bus as a temp HQ
- 8.11. Concerns
- 8.12. Construction and renovation waste
- 8.13. LM Need to plan. How long with normal resources and contractors to do another pass?
- 8.14. ADF, LAS & BCW planning for 2nd pass prior to loss of external resources.
- 8.15. LM Messaging required. No more than a week longer. Consider people that have been away.

9. CALL CENTRE

- 9.1. 6000 calls yesterday
- 9.2. Mainly regarding wheelie bins
- 9.3. Volunteers calling about weekend help
- 9.4. EWN
- 9.5. Faulty parking meters
- 9.6. Reporting problems in suburbs
- 9.7. LM Are we receiving any complaints regarding outside flood areas? Vicki Yes
- 9.8. Mowing cycles started Monday and are instructed to continue cycles
- 9.9. To increase as conditions allow. Will be continuous for the next month (including parks/ roads and weeds)
- 9.10. Aerial treatment for mozzies started yesterday
 - 9.10.1. 300 areas being monitored
 - 9.10.2. Fresh water is being completed and salt marsh will start when tides recede
- 9.11. 2,757 vaccinations have been done



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL FRIDAY 21ST JANUARY 2011

10. COMMS

- 10.1. #4 newsletter was distributed by volunteers yesterday
- 10.2. #5 newsletter in preparation
- 10.3. Move to weekly newsletters
- 10.4. Adopt a park
- 10.5. Using social media to push EWN and king tide messages

11. ARMY

- 11.1. Recon of Brisbane river
- 11.2. Construction regiment support for dump sites
- 11.3. NAVY completed pass of shipping channel No issues
- 11.4. Gateway bridge has no damage
- 11.5. Captain cook bridge one obstacle identified

12. ENERGEX

- 12.1. 350+ crews out
 - 12.1.1. 1000 without power
 - 12.1.2. Sherwood
 - 12.1.3. New Stead
 - 12.1.4. Rocklea
 - 12.1.5. Archerfield
 - 12.1.6. Fig Tree Pocket
- 12.2. Small number of intersections out

13. ORIGIN

13.1. Not present

14. APA

- 14.1. 55 60 suburbs impacted
- 14.2. Generally going well
- 14.3. Common sense for limited gas ticket holders
- 14.4. \$200 is a maximum price for members to charge
- 14.5. 89 year old lady expressed appreciation of only being charged \$88 for an inspection
- 14.6. Making good progress



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL FRIDAY 21ST JANUARY 2011

15. EMQ

- 15.1. All storm jobs have been completed
- 15.2. 93 SES in the field
- 15.3. Brisbane SES to stand down

16. RED CROSS

16.1. Nothing to report

17. QPS

17.1. Nothing to report

18. QFRS

- 18.1. 145 Staff and 35 vehicles
- 18.2. 1 fire in a power pole
- 18.3. Ops centre closing down on 23 Jan 0800 hrs and returning to normal hours
- 18.4. 180 jobs out of 282 total completed by the building fire and safety task force
- 18.5. Inspections on riverbank and suburbs over the next two weeks of building and commercial premises
- 18.6. Not to enter night clubs that have been affected
- 18.7. High rise buildings Dedicated fire warden or increased security

19. QAS

19.1. Nothing to report

20. ST JOHNS

20.1. Nothing to report

21. TELSTRA

- 21.1. Rocklea have received the cell on wheels
- 21.2. Yeerongpilly to receive cell on wheels
- 21.3. Work on fixed line services

22. QUU

- 22.1. Wivenhoe at 104%. Releases to continue today (Dineen)
- 22.2. Water supply Good quality and good quantity (Belz)
- 22.3. On track to have all pump stations online Centenary tomorrow
- 22.4. DERM to sample water outside of treatment plant
- 22.5. Jindalee 2x 500mm of pipe embedded in river bed 1km upstream from bridge
- 22.6. Condition inspection required



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL FRIDAY 21ST JANUARY 2011

23. DOCS

- 23.1. New recovery centre at West End
- 23.2. RNA centre quiet but open
- 23.3. Increase in Vietnamese in St Aidens centre
- 23.4. 10,300 people through recovery centre's
- 23.5. 6425 applications processed (1 Family is 1 application)
- 23.6. Vicki Need a better understanding of how to match up offers of housing help
- 23.7. Minister has announced dedicated housing in affected areas
- 23.8. 2,300 through Corinda yesterday
- 23.9. LM Can we get a feel for numbers

24. GENERAL

- 24.1. CEO EWN at 36,183 registrations (To be used for king tide warnings)
- 24.2. 31,300 insurance claims
 - 24.2.1. \$1.19 Billion
 - 24.2.2. 50% of claims are from Brisbane
- 24.3. LM Spoke to a business owner told by an insurance rep that he didn't have flood insurance. Business owner does have it and is concerned about others being told incorrect information
- 24.4. Craig Evans advised maps and is only providing specialists maps
- 24.5. Meeting will be held Saturday 22 January 2011

END OF MEETING AT 11:00 am

Action Number	Description	Who	By When
6.2	CSA for businesses in need	Marketing&Comms	
6.3	Message to Councillors to identify areas	LDCC	
6.6	Recovery planning – Been speaking with the CEO > E&C on Monday	FPG	
8.15	LM – Messaging required. No more than a week longer. Consider people that have been away	Marketing&Comms	
23.9	LM asked for numbers (of affected residents)	DOCS	

ACTION SUMMARY FROM MEETING

AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP

AGENDA – Meeting Saturday January 22 2011

Time: 10:00-11:30 am Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

Agenda No	ITEM	Submitted By
1.	Welcome and Apologies	Chair BCC LDMG
2.	State Situation Update	Deputy Premier
3.	District Disaster Coordinator Report	AC Peter Martin
4.	BoM/FIC report	BoM/FIC representative(s)
5.	 BCC update Intelligence Brief/LDCC update Evacuation/ Recovery update Volunteer Asset Management / Forward planning for recovery Infrastructure Waste Contact Centre Other Council Departments 	Disaster Operations Manager (Chris Lavin) Kent Stroud Peter Rule Barry Broe Sue Rickerby Vicki Pethybridge As required
6.	Report from External Stakeholders Army Energex GAS Origin Energy APA Group Emergency Management Qld Qld Police Red Cross Qld Fire & Rescue QAS Telstra Qld Urban Utilities DoCS Other	Lt Col Shaun Hoffmann
7.	Next Meeting	TBA at this meeting (Chair)



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 22ND JANUARY 2011

Start Time 10:00 am End Time 10:50 am

Venue

157 Ann Street, Brisbane

1. LM open meeting

2. DDC - Assistant Commissioner Peter Martin

- 2.1. Strong Police presence
- 2.2. Few instances of crime
- 2.3. All going well

3. BOM / FIC

- 3.1. Greater Brisbane area 10mm or less
- 3.2. Less rain today
- 3.3. Fine through until Wednesday
- 3.4. May see shower or two Thursday and Friday
- 3.5. 1.75 AHD high tide yesterday
- 3.6. 1.7 AHD today
- 3.7. Low lying areas may be affected
- 3.8. Wivenhoe gates closed Wednesday

4. LDCC - INTELLIGENCE BRIEF

4.1. Chris Lavin

5. EVAC

- 5.1. QE2 and RNA closed
 - 5.1.1.Re-homed 320 households
 - 5.1.2. Requests for assistance being directed to recovery centres

6. VOLUNTEERS

- 6.1. Parks being updated on the website
- 6.2. Getting manageable numbers
- 6.3. Provide updates as they come in
- 6.4. Matching up volunteers and community organisations to businesses and homes
- 6.5. Progressing well
- 6.6. Very labour intensive
- 6.7. Some lack of response
- 6.8. Reviewing the strategy to use local Councillor or a lead volunteer group
- 6.9. Residents are appreciative of support
- 6.10. Recovery type requests for assistance
- 6.11. LM Concerned "Will someone say" "I asked for help and no one came"
 - 6.11.1. CEO Process Resident / business. Council following up with people to ensure they received help as requested through Contact Centre.



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 22ND JANUARY 2011

6.11.2. Cr Quirk – If any have been missed to ring through to Contact Centre

6.11.3. Cr Knapp - Rocks riverside park - Will need help at sports centres

7. INFRASTRUCTURE

- 7.1. 99% Signals working
- 7.2. 95% CCTV working
- 7.3. 91% Telemetry
- 7.4. Re-cable Rocklea markets intersections
- 7.5. Ground penetrating radar being used to monitor Coronation Drive
- 7.6. Ferries Divers continue assessment
 - 7.6.1. No severe damage
- 7.7. Bikeways LDCC coordinating bikeway clearing
 - 7.7.1. CEO Drift restaurant requested volunteers. LDCC arranging
- 7.8. COS and LM have met with Major General Slater
 - 7.8.1. Discussed river walk
 - 7.8.2. Submit application asap of rebuilding needs

8. WASTE

- 8.1. Landfill 126700 tonnes in
 - 8.1.1.1. 47 ,000 vehicles unloaded in the last 8 days
- 8.2. 220 Skips out
- 8.3. Wheelie bins 723 missed collections
- 8.4. Residents advised to call Contact Centre if bin missed
- 8.5. Sandbags and mud being put into bins
 - 8.5.1.LM message to go out "Do not put sandbags and mud into your wheelie bins". CSA being completed
- 8.6. 104 lost / stolen wheelie bins provided each day
- 8.7. People getting too close to collection trucks
- 8.8. Trucks will return daily to flood affected areas
- 8.9. Checking on closed waste sites 35 closed

9. CONTACT CENTRE

- 9.1. 5,716 calls yesterday
- 9.2. 500 to 10 am today
 - 9.2.1. 1100 same time last week
- 9.3. Calls are relating to -
 - 9.3.1. Bins
 - 9.3.2. Volunteering
 - 9.3.3. Rates rebate
 - 9.3.4. Damaged footpaths
- 9.4. CEO Electric BBQ's in affected areas have been disconnected and signed
- 9.5. BBQ's to be repaired by Australia day



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 22ND JANUARY 2011

10. COMMS

- 10.1. Newsletter #5 going out
- 10.2. New poster going out
- 10.3. Half of the parks have been fully adopted
 - 10.3.1. Updates on digital media
- 10.4. LM Live in Brisbane out when?
 - 10.4.1. 31st January 2011

11. FPG

- 11.1 Guidance on kerb side collections
 - 11.1.1. LM Final done on the 31 January and collect after that
 - 11.1.2. Then to transfer stations
 - 11.1.3. CEO to update at E&C on Monday
 - 11.1.4. Silent unannounced future collection date
 - 11.1.5. LM Store at suitable locations
- 11.2. CEO Advised that community is genuinely showing thanks to personnel on the streets
- 11.3. River pontoons ADF can lift. Looking into storage sites
- 11.4. Sherwood bus depot Propose to close temporary site to get construction at the depot going again
- 11.5. CEO 3,000 vaccinations since last Saturday
- 11.6. Shane McLeod 5,216 gully cleans over 4 days

12. ADF

- 12.1. Cleaning temporary dump sites
- 12.2. Pontoons
- 12.3. NAVY have completed survey of bay and no issues
- 12.4. No issues with bridges

13. ENERGEX

- 13.1. At 400 (300 in Brisbane)remain unconnected
- 13.2. 60 100 crews on ground
- 13.3. If people are missed call 13 62 62
- 13.4. Sherwood, Rocklea and Archerfield should have power by end of today

14. ORIGIN

14.1. No response

15. APA

- 15.1. Good progress
- 15.2. 25 suburbs covered
- 15.3. 2 3 weeks should be complete (Worst case scenario)
- 15.4. Safety checks Electronics and Gas
 - 15.4.1. RRP \$65 from a large organisation doing gas checks



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 22ND JANUARY 2011

16. EMQ

16.1. Not present

17. SES

- 17.1. Back to core business hours
- 17.2. Monitoring ICCS

18. QPS

18.1. Nothing to report

19. RED CROSS

19.1. Nothing to report

20. QFRS

- 20.1. Regional Operations coordination still operating. De-scaling to Monday
- 20.2. 16 fires over night
- 20.3. 23 rescues
- 20.4. 4784 RAT
- 20.5. 1000 pump outs
- 20.6. 1250 cleanups
- 20.7. Fire Safety Taskforce
 - 20.7.1. In 8 sectors today
 - 20.7.2. In 2 additional sectors tomorrow

21. QAS

21.1. Not present

22. ST JOHNS

22.1. Not present

23. TELSTRA

23.1. Nothing to report

24. QUU

- 24.1. Wivenhoe at 101% 90m3sec released
- 24.2. Mt Crosby bridge Inspection Monday as damaged hand rails
- 24.3. Lockyer flow caused water deterioration in river overnight
- 24.4. All pumping stations operating OK
- 24.5. Sewage treatment plant severely damaged
 - 24.5.1. Primary screening only
 - 24.5.2. Sewage still going into river



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL SATURDAY 22ND JANUARY 2011

25. COMMS

- 25.1. 7 Recovery Centres open
- 25.2. 12000 through the door overall
- 25.3. Housing issues Hot issue
- 25.4. Legal services assisting in recovery centres
- 25.5. Action taken for 2 families in Brisbane funeral services
- 25.6. Vicki Temporary housing? Where? When?
 - 25.6.1. Number of options
 - 25.6.2. Existing housing stock
 - 25.6.3. Demountables

26. LM – No further LDMG meetings to be held.

- 26.1. Please pass on thanks and best wishes. Worked very well / a lot of work
- 26.2. Invited external agencies to provide input to BCC review

END OF MEETING AT 10:50 am

Action Number	Description	Who	By When
8.5.1	Sandbags and mud being put into bins: LM asked for message to go out "Do not put sandbags and mud into your wheelie bins". CSA to be completed	Marketing&Comms	
11.1.3	CEO – to update (re Kerbside collections) at E&C on Monday	FPG / CEO	
26.1	Lord Mayor asked for thanks and best wishes to be passed on. Worked very well / a lot of work.	ALL	

ACTION SUMMARY FROM MEETING