

Al Jos

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From: rmillers [REDACTED]  
Sent: Saturday, 19 February 2011 7:14 AM  
To: Al & Jos  
Subject: Re: FW: Wivenhoe and Somerset Dams Releases

Hi Jos,

*The Commissioner  
Please be advised I have lodged this for my  
friends Ray & Jane Miller. Regards J. Bailey*

We weren't going to make a submission mainly because we've been too busy and stressed out trying to get our lives back together and trying to do as much as possible at the house with only me being able to do most of the work.

We've also lost almost all of our Bordernet capability with only Webmail available. Our modem went under in the flood, so no Bordernet until we can go home and get a new modem (\$1,200.00).

No excuses, just buggered and depressed most of the time.

You're quite welcome to use any of my correspondence with SEQ Water or other relevant emails in your submission and if I can help further, please ask.

Ring us on [REDACTED], if you want to talk at any time. Telstra have diverted all our home calls to my mobile at local land line call rates to the person making the calls.

I hope you and Al are well and hope to hear from you soon.

Best wishes,

Ray

Al Jos

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**From:** Ramon Miller [REDACTED]  
**Sent:** Wednesday, 22 December 2010 7:38 AM  
**To:** Al & Jos  
**Subject:** FW: Wivenhoe and Somerset Dams Releases

Hi Jos,

Already did that last week. Here's their answer.

Ramon (The Stirrer)

**From:** [REDACTED] **On Behalf Of** Corporate Communications  
**Sent:** Thursday, 16 December 2010 12:14 PM  
**To:** [REDACTED]  
**Subject:** RE: Wivenhoe and Somerset Dams Releases

Dear Mr Miller,

In response to your questions below:

1. Seqwater advises local Councils prior to a release. Council's have responsibility for required actions or notifications downstream of the dam.  
Please contact your local Council to discuss notifications if you feel it is important you are informed. Alternately, you can call 1800 613 122 anytime and a pre-recorded message on spilling/gated release activities will be available.
2. The office of the Water Grid Manager handles all media issues and enquiries. The WGM provides Seqwater with media releases to upload on our website as they wish. At your suggestion, Seqwater will now include a 'gates releasing' comment on our *latest dam levels* webpage for any upcoming releases, as required. This should be implemented over the coming days. Water level data at gauging stations along the mid-Brisbane River is updated several times a day on the BOM website – <http://www.bom.gov.au/qld/flood/>
3. The releasing of water from Seqwater dams is regulated in accordance with the *Water Supply (Safety and Reliability) Act 2008*. The Flood Control Manual is used to manage releases in accordance with this Act.

Seqwater is currently endeavouring to improve our communication mechanisms. If you require any more information, please advise via return email and our Principal Hydrologist has offered to give you a call to discuss your personal circumstances and concerns.

Kind regards,  
Seqwater Corporate Communications

**From:** Ramon Miller [REDACTED]  
**Sent:** Thursday, 16 December 2010 8:05 AM  
**To:** Corporate Communications  
**Subject:** Wivenhoe and Somerset Dams Releases

**Name:** Ramon Miller

[REDACTED]

[REDACTED]

**Classification:** General

**Message**

Hello, 1. Can you please tell me how I can get a 'sure fire' warning of impending releases of water from the dams listed above? My land adjoins the Brisbane River at Kholo. We got caught out on this last release. 2. Also, your media websites haven't been updated since November and your Dam Capacities info doesn't show Wivenhoe Dam releasing. The Brisbane River, here, is about 3 metres above normal level at the moment and Wivenhoe is releasing a greater than normal water flow. 3. Almost all the catchments are at 100% capacity in SE QLD. A number of respected agencies are predicting a possible 1974 flood scenario for this summer. Are the QLD Government and SEQ Water considering reducing the stored water capacity of the dams to provide an added flood buffer to prevent another 1974 disaster? Regards Ray Miller

[Redacted]

[Redacted]