Name of Witness	Sarah Jane NORMAN
Date of Birth	
Address and contact details	
Occupation	House wife
Officer taking statement	Det Insp Mark Ainsworth
Date taken	29/3/2011

ADDENDUM TO STATEMENT OF SARAH JANE NORMAN

Sarah Jane NORMAN states:

- 1. I initially provided a statement to Detective Senior Constable

 Smithard of Toowoomba Police in relation to matters surrounding the flooding event that occurred on 10th January, 2011. I now wish to provide further information to the Queensland Flood Commission of Inquiry into other matters surrounding the flood event.
- 2. I recall the flooding that occurred on 10th January, 2011. I do not recall receiving any warnings from any person in authority about the flooding. In saying that there really was no time for people in the Spring Bluff area to be warned about the event. I was aware of heavy rainfall in the area as a result of my observations and information from the television. As far as regarding warnings for future disaster events there are some difficulties in the Spring Bluff area in that there is no computer internet access and not all mobile phones have access in the area. The best method of warnings in this area is by word of mouth. I think in relation to warnings there should be an education system where communities are educated on the dangers of swelling waterways and are encouraged to evacuate voluntarily once waterways commence swelling.

Witness Signature..... Signature of office Page Number 1 of &

400 George Street Brisbane GPO Box 1738 Brisbane Queensland 4001 Australia Telephone 1300 309 634 Facsimile +61 7 3405 9750 www.floodcommission.qld.gov.au ABN 65 959 415 158

- 3. Once the flooding event occurred on 10th January, 2011 the community basically looked after itself. I think immediate access to the area by emergency services was difficult due to landslides and the roads being cut off. Once emergency services could access the area the response improved. I think there is a need however for more emergency personnel to be located in the Murphy Creek/Spring Bluff area to enhance an immediate response to the community.
- 4. As far as the recovery efforts were concerned I believe it is necessary to have one person in a co-ordination role who has the ability to keep the community informed as to what is going on and to make crucial decisions.



Justices Act 1886 I acknowledge by virtue of section 110A(5)(c)(ii) of the Justices Act 1886 that: (1) This written statement by me dated 24 B 21.1... and contained in the pages numbered 1 to ...2..... is true to the best of my knowledge and belief; and (2) I make this statement knowing that, if it were admitted as evidence, I may be liable to prosecution for stating in it anything that I know is false. Signature Signature

Witness Signature... ... Signature of officer ... Page Number 2 of &

400 George Street Brisbane GPO Box 1738 Brisbane Queensland 4001 Australia Telephone 1300 309 634 Facsimile +61 7 3405 9750 www.floodcommission.qld.gov.au ABN 65 959 415 158