

Miss Rena Kelk
[REDACTED]

LAIDLEY QLD 4341
[REDACTED]

RECEIVED
25 MAR 2010

Thursday 03 March 2011

BY:

Dear Sir/Madam,

I am writing on behalf of myself and other residents of Alexander Street, LAIDLEY QLD 4341. On the 11th of January 2011 we had a major flood in the Lockyer Valley including our street. The complaint I wish to make was there was no warning of evacuation at all by police or SES either by mail, phone call or text message for our street. I am aware that other residents of Laidley were sent a text message from SES. My sister in law text me at 11.00am on the above date and asked whether I had evacuated yet? I was not aware Laidley residents were evacuating. When I knew this and was made aware where the two evacuation centres in Laidley were the water around our street and areas into our street started rising very quickly. I was running down the street and telling everyone that we were evacuating and that they should to. We had no escape out by entry or exits into Laidley but only over someone's fence and then I had to climb over the railway line which then cut my ankles and my shorts. Myself and other residents were running for our lives and there was no easy or safe way to escape.

I was also responsible for helping my 74 year uncle in the same manner that I had to evacuate. There were double gates at the railway line that were supposed to be open and they were locked which put a further hindrance on our safety. This has caused myself and family undue stress which I've had to seek medical assistance for.

Yours faithfully

Rena Kelk











