

Triple Zero Calls Presented to Toowoomba PCC and Answering PCC Details - 10 to 12 January 2011

Count of Presentation			Answering PCC				
Date	1st Presentation PCC	No. of Unsuccessful Attempts	Brisbane	Toowoomba	Townsville	Yamanto	Grand Total
10/01/2011	TOOWOOMBA	0		328			328
		1	1	29		12	42
		10				3	3
		11	1				1
		2	3			178	181
		3	51	1		1	53
		4		13			13
		5		1			1
		6				5	5
		7	6				6
		8		3			3
		14				2	2
		16		1			1
		13		1			1
TOOWOOMBA Total			62	377		201	640
10/01/2011 Total			62	377		201	640
11/01/2011	TOOWOOMBA	0		319			319
		1	1	12			13
		2				21	21
		3	16				16
		4	1				1
TOOWOOMBA Total			18	331		21	370
11/01/2011 Total			18	331		21	370
12/01/2011	TOOWOOMBA	0		93		1	94
		1		5			5
		2				3	3
		3	3				3
TOOWOOMBA Total			3	98		1	105
12/01/2011 Total			3	98		1	105
Grand Total			83	806	1	225	1115

Source: Analysis by A/Insp. Steve Jenkins and A/AO5 Gail Davidson (QPS/DCS Public Safety Front-line Communications Program) of data provided by Telstra Emergency Services Answer Point Support (Triple Zero Call Centre).