

Keidges Road			Y	84	Normal Operation
Keidges Road HLZ fills out of Keidges Res			Y	80	Normal Operation
Camira			Y	68	Normal Operation
Springfield			Y	84	Normal Operation

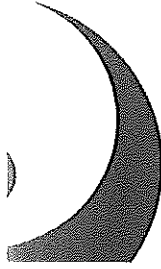
IPSWICH WASTEWATER ASSETS SUMMARY

LDCC

Updated 5am Sunday, 16 January 2011

PUMP STATION	LOCATION	SERVICEABLE	POWER	FLOODED
Bundamba 1 Catchment				
Moggill Ferry		Y		Y
Francis		Y		
Tantivity		N		Y
Moore's Pocket		Y		Y
Karalee A		N		N
Karalee B		N		N
Mt Crosby		N		N
Harris Street		Y		N
Harrison street		Y		N
Enterprise Street		Y		N
Rosebery Prade		N		Y
Woodend Road		N		Y
Haig Street		Y		N
Tiger Street		N		N
Tivoli Wastewater Centre		N		N
Luckie Crescent		Y		N
Boundary Street Nrth		N		N
Chermside Rd		N		
Boundary Street south		N		Y
Blackall Street		N		Y
Bundamba 2 Catchment				
Samford Road		N		N

Chalk Street		Y	N
Old Toowoomba Road		N	Y
Ivor Marsden		N	N
Okeefe		Y	Y
Hanlon Street		Y	Y
Lobb Street		N	Y
Lobley Street		N	Y
Sutton Street		N	N
Berry Street		Y	N
Winston Street		Y	N
Hall Street		Y	N
Saleyard Road		Y	N
Videroni Street		N	Y
Queen Street		Y	N
Ashburn Road		N	N
Bognuda Street		N	Y
Hudson Street		Y	N
Kennith Street		N	N
Nelson Street		Y	N
Carole Park Catchment			
Cobalt Street		Y	N
Goodna Catchment			
Brisbane Terrace		N	Y
Riverview Road		Y	?
Monash Street		N	?
Six Mile Creek		N	?
Cedar Road		Y	N
Eagle Heights		Y	N
McAuliffe Street		N	N
Lower Cross Street		N	Y
Keidges Road		Y	N
Butterfly Green		Y	N
Springfield Collage Green		Y	N
Waterford Road		Y	N
Fion Street		Y	N
West St		Y	
Rosewood Catchment			
School Street		Y	Y
Bassetts Lane		Y	Y



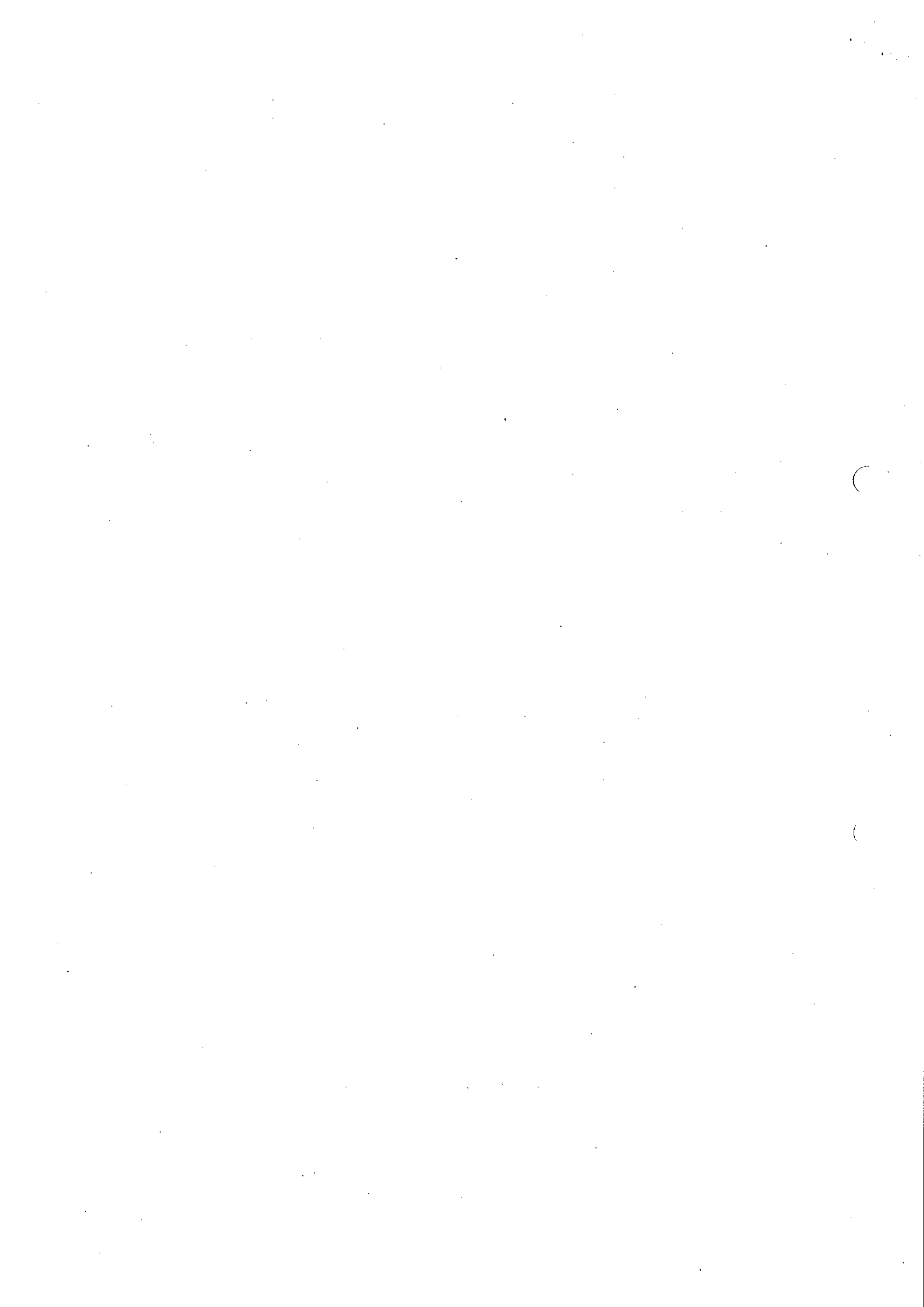
IPSWICH WASTEWATER ASSETS SUMMARY

LDCC

Updated 5am Sunday, 16 January 2011

Condition	N. Pumps
Normal Operation	28
Inundated but accessible	11
Inundated / Not accessible	21

WATER RECLAMATION PLANT	NOTES
Bundamba Water Reclamation Plant	Fully accessible. Not operational.
Goodna Reclamation Plant	Accessible. No power.
Rosewood Reclamation Plant	Limited access. Operational apart from chlorination
Carole Park Reclamation Plant	Normal Operation



EMERGENCY MANAGEMENT SITREP REPORT

Incident/emergency name: Extreme Weather Issues

Situation report number: 19

Date/time prepared: 15/1/11 15:45pm

Incident level classification: Level 4

CURRENT SITUATION

- Focus on Potable water continuity of supply and identification of outages
- Provision of water to Lockyer Valley and Somerset regions
- Brisbane and Ipswich water supply still intact
- Currently assessing impacts to Ipswich as flood waters recede
- WGM have escalated to Level 4 Incident and established water quality-sub committee
- Mt Crosby WTP fully operationally
- Water sampling in the western area concentrating on Lockyer and west of Ipswich continuing. Boiled water notice for Lockyer Valley, parts of Somerset and Marburg, in Ipswich remains current.

BRISBANE

- Water samples collected yesterday, Brisbane system contained no E coli. Further 100 samples, testing today. No water quality issues. Water monitoring will continue
- Mt Crosby water treatment plant at full supply
- Good supplies at reservoirs (approximately 50%)
- All water pumping stations operational (one with generator set).
- Two properties without water (due to main burst).
- 47 sewerage pumping stations flooded or without power.
- Major wastewater treatment plants have flooded are not operating (Karana Downs, Oxley, Fairfield, Wacol).
- No impact on residents.

LOCKYER VALLEY

- All reservoirs intact.
- Two water pumping stations offline - Helidon (damaged), Postman's Ridge (a generator set is on site and it will be operational today)
- Laidley and Forest Hill have two days supply.
- Repairing the road for tanker access into Helidon.
- Withcott - power is down to the area. Repair to supply main has commenced today.
- Regency Downs/Kensington Grove reliant on water tankers to provide supply.

SOMERSET

- Electricity unavailable in Kilcoy
- Water samples have been collected today for testing
- Jimna reservoir supply OK

LOWOOD

- Lowood WTP operational and filling clear water tank, supply restored, progressively filling QUU Reservoirs.
- Water quality sampling ongoing

ESK/TOOGOO LAWAH

- Toogoolawah depot is currently accessible but severely damaged
- Esk sewerage pump station is flooded and partially floated away.
- Kilcoy water supply system is operational

MINDEN

- Minden and Lockyer Valley reservoirs are now empty and reliant on tankers plus bottled water for residents

IPSWICH

- Water: Normal operating status
- Two wastewater treatment plants are offline – Bundamba and Goodna.
- 27 sewerage pumping stations are not operating.
- No impact on residents is expected.

OTHER

- Fernvale has restored some water supply. Bottled supplies available.
- Fernvale sewer treatment plant flooded not accessible.
- Sewer pump stations down are 3 @ Gatton, 3 @ Laidley, 2 @ Forest hill due to power outage and flooding.
- Withcott out of water. Bottled supplies available.
- Fernvale being fed from Lowood.
- Additional 8 tankers delivering
- Fortrose St Rising main at Jindalee Bridge (landslip line). Concerns of failure from flood debris.
- Tankering commenced
- Access to Woodland Road
- Recommended to boil water at Marburg

BOTTLED WATER SUPPLY SUMMARY.**Bottled water update**

- 3 trucks assisting distribution in Lockyer Valley
- 5 trucks stood down- on standby- Call Thrifty if required 3 helicopters stood down, one on standby
- Coke distribution stood down – on standby
- Dundas, Brighton & Crossdale are not in QUU distribution area. QUU are exploring avenues to distribute water to these areas as per the request from the Local Disaster Management Team

INFORMATION TECHNOLOGY

- FEA back online- no reported issues
- Corporate Network Issues:-
- Kooralbyn - offline
 - Esk – Comms offline
 - Goodna – no power, fibre link working
 - Oxley Creek relocated local server successfully to Holland Park data centre.
 - Oxley Creek – deployed temporary corporate laptops and printer – expected online today
 - Esk - deployed temporary corporate laptops and printer – expected online Sunday
 - Optus are currently reviewing QUU links – assessment and advice provided next week.

ASSET STATUS

- Pump station building at Helidon washed away together with associated mains
- 1 large broken main in Withcott – repair due to take place Sat 15/1
- Loss of Seqwater treatment plant at Lowood- Plant now operational
- Withcott reservoir empty and on supplies Table Top
- Karana Downs, Fairfield, Oxley WWTP, Karana Downs WWTP, Wacol WWTP flood affected .
- Helidon plant is flooded, pump station is still operational.
- Gatton reservoir has 350kl stored to supply town – tankering water into reservoir to meet demand.
- 60kl tankered in to Cochran reservoir
- Main Sewer Rising Main to Gatton – Repairs have commenced
- Find out status on SEQWAT Lowood WTP coming back online
- Gatton has 2 water reticulation main burst identified
- Withcott has 4 water reticulation main burst identified
- Helidon WWTP is not operational and cannot be accessed.
- Laidley –Pike Street Pump Station (Main Station)-Power pole down repairs under way
- Ipswich 2 sewer pump stations flooded. 27 are now accessible.
- Indooroopilly pump station- access proving difficult due to the amount of domestic waste. BCC have been notified.

IMPACT ON OPERATIONS

- Incident Management Teams in eastern and western service area

MEDIA / STAKEHOLDER ISSUES

- 3 Radio interviews with Robin Lewis completed (ABC Toowoomba & River 949AM and ABC Regional regarding Lockyer Valley water supply
- Contact centre scripting and website updated to include information on rainwater tanks and safety.
- Community service announcements re: water supply and quality for all QUU regions, and also handed out at supermarkets, newsagents and service stations.
- Rebate media release with WGM approved by Noel Faulkner, now with

WGM for discussion. Yet to be released.

- Customer communication directly with Gatton area customers.
- Water tanker for Chicken farms completed 15/1/11. Second tanker delivery arranged for 16/1/2011
- QUU website information update to include latest supply and community announcements.
- SEQWGM released statement noting joint clean up effort and co-operation.
- LVRC Comms Officer updated on water supply status.

ACTIONS COMPLETED

- Emergency Management Team Incident at Level 4
- Bottle water distribution continuing to Lockyer Valley region
- Flood maps have been revised and asset list has been distributed
- Community Service Announcement – bottled water to Lockyer Valley- Web upload and WGM advice
- Status of Lockyer & Somerset reservoir complete
- Status of all assets complete
- Completed the sizing of water for cleanup for Brisbane & Ipswich
- Actions completed 14 January 2011
 - Web content and regional information sheets and contact centre scripting updated (general flood scripting + bottled water drops)
 - LDCC Report updated and submitted - web tables updated for customer information
- Response to Roland Watkins (Police Liaison Rep on LDCC) for LDCC + Premier briefing (damaged assets + number of customers affected)
- Access has been approved to Grantham flood disaster area to check water assets
- Water tanker for Chicken farms completed 15/1/11

PLANNED ACTIONS**STATUS**

- Currently resourcing for asset condition assessment for whole of region

LOWOOD

- Manufacturing water at 140L/S starting to fill network from Lowood WTP

LOCKYER VALLEY

- Helidon pump station clean up and removal of pump for repairs

WITHCOTT

- Failed water main – local contractor repair crew has been sourced and is preparing to repair main- completion Monday
- Reviewing water quality issues from Lowood water supply schemes

RESOURCING

- Coordinating with EMQ bottled water supplies for effected communities
- Bottled water supply to be coordinated by SEQWGM EMT – Informed of impacted townships.
- Crews on standby to repair damaged infrastructure

RECOVERY PLAN

- Recovery plan is currently being drafted for the whole of QUU area. Flood maps for Brisbane and Ipswich have been re-issued.
- Distributed flood impact asset maps via email to relevant parties
- Initial draft completed still require significant information to be added over the next 24hours
- Recovery teams have formed in East and West and starting to coordinate recovery has commenced

- **ADDITIONAL SUPPORT**

OUTSTANDING ISSUES

- Withcott burst
- Lockyer Valley supply
- Water supply to Withcott to be restored.
- Mains Road pump station and Postman Ridge pump station off-line. Burst main to be repaired.

OVERALL ASSESSMENT

Addressing supply issues as they arise

QUUEMT contact details are as follows :

Emergency Manager [REDACTED]

Communication Manager [REDACTED]

Email quu.emt@urbanutilities.com.au

SITREP DISTRIBUTION**QUU/Brisbane City Council**

Executive

Contact Centre

Corporate Communications

Staff/managers

Lord Mayor's office

Chairperson – Jude Munro

CEO – Noel Faulkner

External agencies

SEQWGM

LinkWater

Seqwater

DERM

WH&SQ

NEXT SITREP at: 18.00 15/1/11

Prepared by: Michele Badcock

Authorised by Emergency Manager – Peter Marron

