

Toowoomba PCC Triple Zero Calls - Presentations Required to Answer - 10 January 2011

Count of Presentations				No. of Unsuccessful Attempts													Grand Total			
1st Presentation PCC	Date	Hour	1/4 Hour	0 Calls Answered on 1st Presentation	1	2	3	4	5	6	7	8	10	11	13	14		16		
TOOWOOMBA	10/01/2011	12 md - 1 am	0 15-29	1															1	
			0 45-59	1																1
		5 - 6 am	5 15-29	1																1
			5 45-59	1																1
		7 - 8 am	7 30-44	1																1
			7 45-59	1																1
		8 - 9 am	8 15-29	1																1
			8 30-44	1																1
		10 - 11 am	10 30-44	1																1
			10 45-59	1																1
		11 - 12 md	11 15-29	1																1
		12 md - 1 pm	12 0-14	1																1
			12 30-44	1		1														2
		1 - 2 pm	13 0-14	2																2
			13 15-29	3																3
			13 30-44	15		2	12	4												33
			13 45-59	20		1	17	5	3			1		1				1		49
		2 - 3 pm	14 0-14	17		2	14	5	5	1	4	2	2	2	1	1	1	1	1	58
			14 15-29	27		2	11	6	4		1									51
			14 30-44	13		5	16	10	1			2								47
			14 45-59	17		3	9	1												30
		3 - 4 pm	15 0-14	7		9	3													19
			15 15-29	7		3														10
			15 30-44	9																9
			15 45-59	11		1	8	1												21
		4 - 5 pm	16 0-14	13		2	4													19
			16 15-29	12			13	7												32
			16 30-44	8		2	11	8				1	1							31
			16 45-59	15		2	7													24
		5 - 6 pm	17 0-14	12			2													14
			17 15-29	12		1	3													16
			17 30-44	7			6													13
			17 45-59	9			5													14
		6 - 7 pm	18 0-14	10			6													16
			18 15-29	6			6	1												13
			18 30-44	7		1	3													11
			18 45-59	9			2													11
		7 - 8 pm	19 0-14	2			3													5
			19 15-29	6			1													7
			19 30-44	6				1												7
			19 45-59	2			1													3
		8 - 9 pm	20 0-14	6			3													9
			20 15-29	3		2	1													6
			20 30-44	3			2													5
			20 45-59	2			2	3												7
		9 - 10 pm	21 0-14	2			3													5
			21 15-29	4																4
			21 30-44	1		2														3
			21 45-59	3			2													5
		10 - 11 pm	22 0-14	2																2
			22 15-29				2													2
			22 30-44	1		1	1	1												4
11 pm - 12 md	23 0-14	2																2		
	23 15-29	1																1		
	23 30-44				2													2		
	23 45-59	1																1		
10/01/2011 Total				328	42	181	53	13	1	5	6	3	3	1	1	2	1	640		
TOOWOOMBA Total				328	42	181	53	13	1	5	6	3	3	1	1	2	1	640		
Grand Total				328	42	181	53	13	1	5	6	3	3	1	1	2	1	640		

Source: Analysis by A/Insp Steve Jenkins and A/AO5 Gall Davidson (QPS/DCS Public Safety Front-line Communications Program) of data provided by Telstra Emergency Service Answer Point Support (Triple Zero Call Centre)