



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL **LOCAL DISASTER MANAGEMENT GROUP (LDMG)**

Tuesday, 20 July 2010
Level 2, Room 1 - 157 Ann St

Chair:

Councillor
Campbell Newman Lord Mayor

Attendees:

| | |
|--------------------|---|
| Ian Maynard | A/ CEO, Brisbane City Council |
| Cr Geraldine Knapp | Chairman Families & Community Services Committee, Brisbane City Council |
| Cr Graham Quirk | Deputy Mayor, Brisbane City Council |
| Cris Anstey | Brisbane City Council |
| Alan Warren | Brisbane City Council |
| Sue Rickerby | Brisbane City Council |
| Vicki Pethybridge | Brisbane City Council |
| Geoff Beck | Brisbane City Council |
| Chris Lavin | Brisbane City Council |
| Greg Scroope | Brisbane City Council |
| Robin Lewis | Brisbane City Council |
| Scott Trappet | Queensland Police Service |
| Dave Niven | Queensland Police Service |
| Peter Savage | Queensland Police Service |
| Peter Harding | Queensland Police Service |
| Ian Mitchell | Queensland Fire & Rescue Services |
| Wayne Halverson | Inspector, Brisbane Region, Queensland Fire & Rescue Services |
| Carolyn Parson | Red Cross |

Welcome and Apologies

Ron Watson – Energex is an apology.

Minutes of Previous Meeting

Previous Meeting Action Item 1: Debris removal from the Brisbane River

Greg Scroope was to investigate the possible use of a debris removal system from the Brisbane River from the significant amount of rain. Lord Mayor offered suggestion to use a boom to remove the debris from the river.

Action Item - Lord Mayor requested that this discussion be taken offline to further discuss.

Response to Action - The following advice was a collective from MSQ, Brisbane Ferry Operators, City Design flood engineers and T&T Branch.

- Debris enters the river through a number of creeks and major drains downstream of UQ being Bulimba, Breakfast and Norman Creeks.

- This debris from the creeks once in the river will move back and forth with tidal flows (can take up to 7 days to move out of the ferry operational area).

- In a large storm event as experienced in November 2008 and May 2009 the fresh (flood water) that brings the debris down after a storm is on top of the normal river (water) height and has an outgoing speed greater than the tidal speed.

- The speed of this water if prevented from flowing could back up and cause further flooding issues.

- To try and capture debris upstream of UQ would require some type of netting system that could become a dam very quickly when debris builds up against it again causing possible flooding issues.

Previous Meeting Action Item 2: BCC to train 50 people to work at heights.

Geoff Beck stated that BCW has a plan in place to have staff trained by October 2010 storm season. Currently 37 people trained at heights and are efficient in roping capability.

Action Item - Lord Mayor requested information regarding the percentage of staff that are trained to work at heights. Also noting the steps that are being undertaken to get all staff trained by October 2010.

Response to Action – BCW currently have 50 staff trained in industry height safety. Currently going through the SES height safety package to ensure they can incorporate tarping of roofs.

Seasonal Outlook Presentation

Bruce Gunn, Bureau of Meteorology Presentation on Seasonal Outlook for the next 3-6 months was given to the group.

BCC Update

King Tides

- A King Tide occurred Monday 12 July at 10:15pm. An action plan was created in order to respond to assistance and complaints. A community service announcement was made to advise that sandbags were available at certain depots in the area.
 - Approx 3000 sandbags were used by residents.
 - Only one call to the contact centre was made.
 - The next king tide in mid January 2011 and is expected to be larger than the only in July.

SES

- The Membership database has been updated to include skills and accreditation. Sharing of this data with EMQ is ongoing to ensure all records are up to date. As of the end of September the SES has a total of 561 active members.
- The new Operations Group which is approximately 12 months old is working well within the structure. The Group took control of the planning and operations of Bridge to Bridge and Riverfire events this year which went very well.
- There has been ongoing training in ICCS for the members to ensure that the tasking of 'requests for assistance' is well supported. There has been training in storm operations that will be progressing throughout the year to boost numbers of SES personnel qualified.
- SES activations for the last 4 months have been low. A total of seven callouts for searches and a total of 5 callouts for storm related issues. These figures are up to the end of September.

DM Projects

- The Pinkenba Community Emergency Plan has been created in assistance with the Hendra Police Station, QFRS and The Gateway mutual aid Group. This Plan dovetails with official emergency plans. The plan will assist the community to better understand the environment they live in and it is aimed to be rolled out through an engagement process later in the year.
- The Tsunami Plan is being produced by BCC in collaboration with district partners. Workshops have been held to include EMQ staff and officer from the DDC's Office. The plan is due for completion in October 2010, and once completed the plan will supplement BCC's Disaster Management Plan.
- The Disaster Management Plan has been reviewed and refreshed and includes the Concept of operations (CONOPS)
- Early Warning Alert Service has now got 12,000 registrations to date and the SMS Early Warning Alert service is also being used out at Boondall in relation to the creek and flood rising in the effected area.

Action Item – Lord Mayor wants to know how are we marketing this and when is the SMS EWA going to be operational.

Response to Action – Summer Storm Season Campaign includes promotion of the Severe Weather Warning Alert Service. Marketing activities include radio, Quest advertising, online advertising and internal advertising to Council

Staff. Creek Flooding Alert Service expansion to Hemmant, East Brisbane, Rocklea and the balance of residents in Boondall is in planning phase and due to be delivered during this summer storm season.

- Summer Storm Season Campaign, Disaster Management is looking to integrate the Be Floodwise / Early Warning Alert Service into an overarching summer Storm Season Campaign giving home owners Floodwise property reports allowing for them to prepare their homes and yards.

Action Item – Storm drain clean up – Lord Mayor wants to know a date when this will be completed as there is money in the budget.

Response to Action – As per previous response for the Summer Storm Season Campaign. With regard to the cleaning of the drains, the open drains program is on target to be completed by the end of December and the integrated street sweeping program and gully box cleansing to ensure street and gully boxes are clear of litter and excess debris has commenced.

Training & Exercise

- The LDCC currently has 109 volunteers, with a view of increasing the number of Incident controllers and Group Managers to ensure sustainability.
- November 2009 the LDCC Exercise 'First Run' took place. This transitioned from a level 3 to a level 4 event. This was a fully enhanced LDCC response, this was an all day exercise based on a flood event.
- This year the following training has been undertaken;
 - April – 2½ day AIMS training course
 - April – Incident Support Groups (ISG) workshop
 - May - Incident Support Groups (ISG) exercise
 - July – Intro to Queensland Disaster Management Arrangements was also held and in October 2010 the SOP Training for Field Operation Group (FOG), LDCC and Dig will be held.

Action Item - The SES Task Management – The SES Task Management System has amalgamated with the Scheduling and Dispatch Project as the systems technology that they wanted to achieve was similar and this will allow for use during normal business and in the activation of an event. Phase 1 scheduled by 1 October will show calls coming in from SES and Council and provide accurate reporting, mapping where jobs are and to Integrate vehicles and resources in the field in correlation to where jobs are located.

Response to Action - To be advised.

QLD Fire and Rescue Presentation

A brief presentation from Ian Mitchell (QFRS) was given to the LDMG.

Emergency Management QLD Presentation

Scott Trappet (QPS) presented the LDMG with the changes that have been made to the Emergency Management Act of QLD.

General Business

No general business was raised.

Next Meeting

The next meeting is confirmed for Thursday 28 October 2010.



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BRISBANE CITY COUNCIL **LOCAL DISASTER MANAGEMENT GROUP (LDMG)**

Tuesday, 28 October 2010
Level 2, Room 1 - 157 Ann St

Chair:

Councillor
Campbell Newman Lord Mayor

Attendees:

| | |
|--------------------|---|
| Ian Maynard | A/ CEO, Brisbane City Council |
| Cr Geraldine Knapp | Chairman Families & Community Services Committee, Brisbane City Council |
| Cr Graham Quirk | Deputy Mayor, Brisbane City Council |
| Cris Anstey | Brisbane City Council |
| Alan Warren | Brisbane City Council |
| Sue Rickerby | Brisbane City Council |
| Vicki Pethybridge | Brisbane City Council |
| Geoff Beck | Brisbane City Council |
| Chris Lavin | Brisbane City Council |
| Greg Scroope | Brisbane City Council |
| Robin Lewis | Brisbane City Council |
| Scott Trappet | Queensland Police Service |
| Dave Niven | Queensland Police Service |
| Peter Savage | Queensland Police Service |
| Peter Harding | Queensland Police Service |
| Ian Mitchell | Queensland Fire & Rescue Services |
| Wayne Halverson | Inspector, Brisbane Region, Queensland Fire & Rescue Services |
| Carolyn Parson | Red Cross |

Welcome and Apologies

Peter Martin
John O'Brien – Telstra
Kerry Dunn – Queensland Police Service
Greg Scroope -
Steve Donnelly – Queensland Police Service

Minutes of Previous Meeting

Minutes from the previous meeting were discussed and action items addressed below:

Previous Meeting Action Item 1: Staff trained at heights, 30 staff trained, remainder trained over the next few weeks in roping and tarping. Work through normal disaster response and deploy in accordance with tasking. LAS get tasking management accordingly.

Previous Meeting Action Item 2: Scheduling and Dispatch, 35 Vehicles fitted out.

- Monitors to display in the LDCC, UAT (User Acceptance Training) then going live in a matter of days.
- The demonstration for the Lord Mayor is booked for Wednesday 3 November, to be held in the LDCC.

Seasonal Outlook by Bureau of Meteorology

Bruce Gunn briefed LDMG on the forecast for the summer season.

- The weather is wetter the average summer, entrenched in La Nina episode
- September is the wettest on record
- October is only 2-3 times wetter the usual
- Hit 25 – highest SOI value since 1977
- Top end of La Nina – more confident in outlook in upcoming season – wetter and cooler. The presentation graphics may be on the conservative side
- No specific information on events at this stage. More detailed information will be available a couple of days in advance of occurrence
- Increase number of cyclones, chance they come south
- More cyclones, more chance of severe cyclones. Natural variability which happens each year / decade.
- Average 3-4, not saying wet season in 73 that we'll have a repeat of events.
- What are the deductions?
 - Should be planning for flooding?
 - What does that mean?
 - Consider staff leave, contact registers, stocks of sandbags, plastic rolls, tapes – SES to be in that mindset – to happen in next couple of weeks.
- Is there a strategy regarding the release of the dam water?
 - Yes, protocol will be in place. How many warnings are issued. Met with premier on the 27/10/10. LM reserves right to warn if required based on CEO's and Council officer input.
- Flooding from rivers, creek and overland, has there been high tide? Hundreds of homes would've been flooded not 50/60. Need to think that this going to happen this year. Northey Street etc – even without river flood.
- Dam has 7metre freeboard - 2 weeks ago went over 3metres.
- Same as '74 with Dam only 2.5 less water – Yeronga / Jamboree
- Plan for pessimistic view - similar to '74 flood, how do we deal with it?
- Need to look at evacuation centres as they are on higher ground? Access? '74 report to consider.
- What are the impacts on bus depots, school halls, evacuation centres?
- Radios – LM needs lesson in radio use again, alternate comms
- Structure annual leave in a better way.

BCC Update

Chris Lavin provided a Disaster Management update on;

- Pinkenba Emergency Plan
- Tsunami Plan
- King Tide Planning
- Energex Partnership
- SSC
- Flashing Lights

Lowry Boyd gave an SES update on

- Volunteer numbers
- ICCS trainings (problems identified and being rectified)
- 340 requests (all completed within 7 working days)
- Long term planning for long term activations
- Holiday period – calling for volunteers
- Rely on mobiles, have addresses, known availability over the holiday period, contact lists up to date.
- Redundancy for flashing light (Groth Rd incident)
- Resident as a last port of call for Boondall to let us know.
- Lag from when the event happens to when we respond, what are our triggers? Rainfall level? Telemetry? Work needs to be done around operationalising what we do now, rapid events, is it capacity?
- Colin Jensen - How do we improve our tolerance when triggering? Financial impact? Colin interested in being involved
- Scott – Regime – Alert, standing forward, standing up – QPS encouraging DDC'S to set up early rather than later.
- LM – CL issue actioned and dealt with

Queensland Police Service Presentation

Scott gave a presentation around

- Assistant Commissioner Peter Barnes – replacing Scott
- EMQ website – plan available to download and change as required
- Evacuation – hot topic – forward planning issue – decision making process LM – SDCC-DCC
- Contact list desktop exercise – to check contacts
- Triggers – identify
- Verbal announcements of Disaster
- Moreton Bay, Redlands, and Brisbane to form one district – suggestion? Are there advantages? To be determined before event rather than during.
- SES movement – Local Government has final say. Financial structure? DO we need resources locally?
- Media –
 - refer to local elected official
 - DCC for state wide input
 - Pool resources – media pod – one point of truth
- LM approached premier regarding talking to the media with regards to warning and communication. Vicki – commitment to open and sharing communication – strategy of communications – issues of media changing information rather than passing on important info contained within CSA's
- Attached presentation to minutes
- The Gap -Helicopter to determine situation (aerial)
- QFRS – live streaming available from helicopter
- Contact centre – ask right questions to determine the situation, stand back and assess and communicate to others
- USAR give demonstrations – GIS to GIS before end of the first week in December. (Try out or PDA's)
- Ron Watson – do we have comms strategy for every step – local, district and state? Energex couldn't get coverage after hours or on weekends - can't get media to cooperate therefore no information can get out the residents. LM to take it on board.
- Ron Watson – Looking to put up own emergency radio station

General Business

EMQ

- Working with BCC
- Appt of Local Coordinator
- Mitigation, training and exercises

Red Cross

- Audit of volunteers
- Capacity and training of volunteers
- Fatigue management strategies (no longer than 4 days , 6-8 hrs per shift)
- Milton Office could be under water in an event – business continuity strategy.
- Considering DM plan of work
- Strategies around comms, techs etc
- Using radios this year

Next Meeting



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 11TH JANUARY 2011**

Dedicated to a better Brisbane

| | | | |
|-------------------|----------|-----------------|----------|
| Start Time | 10:00 am | End Time | 11:30 am |
|-------------------|----------|-----------------|----------|

| | |
|--------------|--------------------------|
| Venue | 157 Ann Street, Brisbane |
|--------------|--------------------------|

1. Welcome, Lord Mayor

- 1.1 Context of meeting
- 1.2 Round table – attendees list
- 1.3 Media allowed in to photograph group and mapping information provided (iSite map of Brisbane area with outlined flood affected areas)

2. Deputy Premier of Queensland

- 2.1 Role of state is to offer assistance to the LDMG, Lord Mayor and city
- 2.2 In terms of state level:
 - 2.2.1 Horrific flash floods in Toowoomba and Lockyer Valley
 - 2.2.2 Flash flood will have higher loss of lives than the reported number from yesterday's media Coverage
 - 2.2.3 Significant damage to Gatton and Murphy Creek area
 - 2.2.4 Continue filling of Wivenhoe
 - 2.2.5 Areas such as Chinchilla, Murraby and Dalby are on alert

3. BoM (Bruce Gunn)

- 3.1 Rapidly evolving weather, information is provided in that context
- 3.2 Band of rain across the Sunshine Coast and Warwick area
- 3.3 Moving slowly – westerly
- 3.4 Updating flood warnings
- 3.5 Currently water level is not as high as 1974
- 3.6 South East Coast, Lockyer Valley there is a sever weather warning out
- 3.7 Another flash flood is warned
- 3.8 Current media messages covers the current reporting from BoM

4. LDCC (Chris Lavin)

- 4.1 Reiterate Bruce Gunn's point, rapidly evolving weather
- 4.2 LDCC, 15 people currently present at the LDCC
- 4.3 Upgrade level 3 to level 4, which is a higher commitment in terms of personnel
- 4.4 FIC 2500 people in flood affected land parcels
- 4.5 21,000 people in partially affected land parcels
- 4.6 Evacuation strategy and planning has commenced
- 4.7 Made contacts with disaster centres and organisations
- 4.8 Predicted 4.24m city gauge, note 3.1 m floods boardwalk at Southbank
- 4.9 Letter box drops have commenced
- 4.10 22 000 sandbags available as of 7am
- 4.11 Road closures across Brisbane, community service announcements
- 4.12 As of 10am there is only 8000 sandbags left
- 4.13 Bus and ferry cancelled, buses delayed



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4.14 Workforce planning for LDCC and on the road

Questions asked:

5. How many of the door drops/letter box completed

- 5.1 Unable to give accurate numbers at the time
- 5.2 Plan was to reach 35000 people at 455 properties
- 5.3 CEO - Estimated 221 doorknocks completed
- 5.4 These figures relate to the cumex figures. 3500 yesterday, 4600 today, 6000 possibly by end of today and tomorrow
- 5.5 LM requests we have confirmed in terms of key communication messages by 2pm today – overall position
- 5.6 Peaking on Thursday – 3.5ahd, which is approximately 2 metres above city gauge. 2.6 today, 3.5 tomorrow and 4.5 Thursday. Putting into context 1974 floods was at 5.14
- 5.7 Cr Knapp has requested there be clear messaging about creek flooding and Brisbane River flooding. Message must be simple and clear.
- 5.8 Way forward for the next 8 hours:
- 5.9 Preparation for 5000 cumex after this meeting
- 5.10 Preparation for 7000 cumex by end of today
- 5.11 Street /Suburbs affected provided in a list
- 5.12 Commitment of door knocks to high risk areas/affected are completed
- 5.13 Local Councillors need to be notified and provided with the latest list (affected suburbs) and copies of the flood modelling
- 5.14 Local News, radio offered assistance. Request they put out CSAs and in light of Council's website being down circulate and request information be uploaded onto their website to elevate pressure from www.brisbane.qld.gov.au

6. Issue about sandbags

- 6.1 CityWorks able to commit to 70 000, takes us to the limit at Council depot
- 6.2 Look at increase production, evaluate other location/sites
- 6.3 LM – throw everything you can in the efforts of providing sandbags
- 6.4 LAS also assisting and ramping up i this efforts
- 6.5 Local drops need to be done to high risk areas – issue with this as delivering the sandbags has suffered gridlock. Ask the police assist in coordinating this
- 6.6 Produce more sandbags
- 6.7 Distribution of sandbags need to be looked at – local parks?
- 6.8 Information gets out to the community of where you can obtain sandbags

7. EVAC

- 7.1 How many people will need to be evacuated at 5000 cumex?
- 7.2 Definition of partial - corner of a parcel of land will flood
- 7.3 Definition of inundated – entire property is flooded
- 7.4 Inundation at 6000 cumex – 8759 people, Partial at 6000 cumex – 33 000 people
- 7.5 Property count is based on flood profile, various river heights are used, bended and let us know discharge
- 7.6 Many will self-evacuate, approximately 2500 will need accommodation



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- 7.7 Red Cross estimates 60% will self evacuate to families and friends
- 7.8 Key message should be to register on the website if you are self evacuating
- 7.9 500 people will be at the evacuation centre
- 7.10 Need to ensure we equip the staff in dealing with the evacuation
- 7.11 Commence planning for evaluation of 3500 people
- 7.12 Key message should be people to provide their own bedding (pillows, bed linen) and medication
- 7.13 Food and water will be provided
- 7.14 Arrange for your pet accommodation
- 7.15 Look at providing one or two locations (big venues) for evacuation centre, review where this will be located
- 7.16 Provide necessary support to FaCS and Red Cross
- 7.17 By 5pm today know our capacity and outline the plan. Discuss with team.
- 7.18 Further key messages to be included in communication:
- 7.19 Where to put/park cars
- 7.20 Discuss plans with RSPCA for pets (Deputy Premier stated this was a key issue in other locations)

8. ENERGEX

- 8.1 Transfer at Newstead has been set up as central area
- 8.2 At 7000 cumex issue is Archerfield and Emerson substation will go under
- 8.3 6000 homes are predicted to be without electricity, Kilcoy currently has no electricity
- 8.4 Access issues to areas
- 8.5 Only one or two cells to be lost for Telco not widespread
- 8.6 LM requests Energex and Telco to liaise offline to ensure communication does not go down

9. TELSTRA

- 9.1 Need the flood modelling map to be fed through, prepare
- 9.2 Inundation on phone exchanges, looking to consolidate and add more support for this

10. QUU

- 10.1 Potential impacts on infrastructure being looked at
- 10.2 Looking and planning at 6000 cumex
- 10.3 12noon today take a look at impacted sites
- 10.4 Key message is conserve water at this time, although we have reservoirs – there are questions of accessibility

11. EMQ / SES

- 11.1 Discussion has led to be the deployment of the National Warning Alert – most media has used this
- 11.2 Request for more sandbags – look into staffing and sourcing this
- 11.3 Surf Lifesavers Queensland offered services and resources – jet ski, helicopter



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- 11.4 What is the capacity of SES?
- 11.5 Queensland wide stretched - Brisbane and Cairns crews
- 11.6 Looking at the roster for the next 2- 3 days
- 11.7 What is the affect of up and down tide?
- 11.8 Will be try to go home?
- 11.9 How are we going to manage volunteers?
- 11.10 Make contact with Volunteer Queensland immediately after meeting – look for them to coordinate and manage volunteer efforts
- 11.11 Must be prepared and provide their own tools
- 11.12 Sandbagging is physical work
- 11.13 Look for them to volunteer at the coordinating centre not on the field
- 11.14 LM stated 6 volunteers where turned away at Newstead

12. QPS

- 12.1 As of this morning at 7am the declaration of disaster was signed under the DMA – Disaster Management Act
- 12.2 This declaration covered the greater Brisbane area and Redland
- 12.3 Liaison officer is provided at the LDCC

13. QFRS

- 13.1 Activated today
- 13.2 All operational and other training cancelled to be on standby for as needs basis
- 13.3 Overlaying flood maps of '74
- 13.4 Inundation map to be provided by Council to Queensland Fire and Rescue

14. RED CROSS

- 14.1 Under current flood modelling the Red Cross centre will be underwater. Evaluate location.
- 14.2 Assistance and financial assistance is available for affected areas
- 14.3 Bowen Hills is where their centre is located. Look to evaluate this based on the flood modelling

15. Lord Mayor

- 15.1 Thank you for your attendance
- 15.2 Think outside the square – talk to other people and each other through this time
- 15.3 Meeting to be set up again tomorrow
- 15.4 Wants specific answers to be provided
- 15.5 Council Management – look at your direct reports. Ensure what we said would happen does happen. Provide leadership.
- 15.6 Local Laws, CaRs – protect community and help out there.

END OF MEETING AT 11:30 am



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ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|---|------------------|-----------------------|
| 5.5 | LM requests we have confirmed in terms of key communication messages – overall position | Marketing&Comms | 2pm 11 February |
| 5.9 | Preparation for 5000 cumex | LDCC | After meeting |
| 5.10 | Preparation for 7000 cumex | LDCC | By end of 11 February |
| 5.13 | Local Councillors need to be notified and provided with the latest list (affected suburbs) and copies of the flood modelling | LDCC | |
| 5.14 | Local News, radio offered assistance. Request they put out CSAs and in light of Council's website being down circulate and request information be uploaded onto their website to elevate pressure from www.brisbane.qld.gov.au | Marketing&Comms | |
| 6.2 | Look at increase production of sandbags evaluate other location/sites | BCW | |
| 6.5 | Local drops need to be done to high risk areas – issue with this as delivering the sandbags has suffered gridlock. Ask the police assist in coordinating this | LDCC | |
| 6.6 | Produce more sandbags | BCW / LAS | |
| 6.7 | Distribution of sandbags needs to be looked at – local parks? | LDCC / BCW | |
| 6.8 | Information gets out to the community of where you can obtain sandbags | Marketing&Comms | |
| 7.1 | How many people will need to be evacuated at 5000 cumex? | LDCC / FIC | |
| 7.11 | Commence planning for evaluation of 3500 people | EVAC Team / LDCC | |
| 7.12 | Key message should be people to provide their own bedding (pillows, bed linen) and medication | Marketing&Comms | |
| 7.15 | Look at providing one or two locations (big venues) for evacuation centre, review where this will be located | EVAC Team / LDCC | |
| 7.18 | By 5pm today know our capacity and outline the EVAC plan. Discuss with team. | EVAC Team / LDCC | By 5pm 11February |



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| | | | |
|-------|---|-------------------|--|
| 8.6 | LM requests Energex and Telco liaise offline to ensure communication does not go down | Energex / Telstra | |
| 9.2 | Need the flood modelling map to be fed through, prepare | LDCC | |
| 10.4 | Key message is conserve water at this time, although we have reservoirs – there are questions of accessibility | Marketing&Comms | |
| 11.2 | Request for more sandbags – look into staffing and sourcing this | EMQ / SES | |
| 11.10 | Make contact with Volunteer Queensland immediately after meeting – look for them to coordinate and manage volunteer efforts | FPG / LDCC | |
| 13.4 | Inundation map to be provided by Council to Queensland Fire and Rescue | LDCC | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 12 JANUARY 2011**

Dedicated to a better Brisbane

| | | | |
|-------------------|--------------------------|-----------------|----------|
| Start Time | 10.00am | End Time | 11:30 am |
| Venue | 157 Ann Street, Brisbane | | |

1. LORD MAYOR

- 1.1 Manage by doing
- 1.2 Managers to go out and follow up on task allocation etc

2. DEPUTY PREMIER

- 2.1 Thanks to Council playing a positive role

3. DDC (Peter Martin)

- 3.1 Critical time, floor levels to commensurate with 1974 event
- 3.2 Strategy of community information first
- 3.3 Prepositioning of police to assist
- 3.4 Operational
- 3.5 Oxley's on the Wharf has been released
- 3.6 'The Island' barge is at risk of breaking free
- 3.7 Other areas are being monitored closely
- 3.8 Focus is on in and around Brisbane CBD

4. BOM (Lord Mayor)

- 4.1 Wivenhoe – 600mm from fuse plug
- 4.2 Currently river is at 3.4m
 - 4.2.1. 1,200m^{3/s}
 - 4.2.2 19,700 properties flooded
 - 4.2.3 2,100 streets flooded
 - 4.2.4 3,500 commercial properties flooded

5. LDCC

- 5.1 120,000 sandbags completed
- 5.2 Main roads of concern -
 - 5.2.1 Coronation Drive
 - 5.2.2 Milton Road
 - 5.2.3 Ipswich Motorway
 - 5.2.4 Centenary Motorway
 - 5.2.5 Wynnum Road
 - 5.2.6 Immediate dumping in parks and diesel to be a priority



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WEDNESDAY 12 JANUARY 2011**

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6. EVAC

- 6.1 2 sites operational
- 6.2 Requests for assistance:
 - 6.2.1 3,000 beds
 - 6.2.2 Staff to resource
 - 6.2.3 Red Cross and other agencies present

7. QE2

- 7.1 Capacity for 1300
- 7.2 30 Evacuees
- 7.3 Red Cross and other agencies present
- 7.4 Reports of smaller evacuation centres
- 7.5 Capacity for 2500 at schools
- 7.6 Difficulty in manning
- 7.7 Lord Mayor – 10,000 immediate, up to 16,000 over next 24 hours, if locations are offered, the people making the offer must be responsible for the set up and operation of centre
- 7.8 Church halls
- 7.9 School halls
- 7.10 Anglican Church

8. Education Queensland

- 8.1 Deputy Premier High school gyms
- 8.2 Church groups – into school halls

9. DOCS (Bruce Milligan)

- 9.1 Jindalee SHS is a new school
- 9.2 Red Cross - the issue of information on evacuation centres being announced early
- 9.3 Media cycle – 1 – 2 pm, 5 – 6 pm and 6 am

10. LDC (CEO)

- 10.1 Transport
- 10.2 Ferries are not operating
- 10.3 Buses – scheduled services operating
- 10.4 Proposed suspension of services at 1 pm
- 10.5 Alan Warren – ability to operate scheduled services and cease at 1 pm, continue service until then
- 10.6 CSA immediately – from 1pm buses reduced, after 6pm buses closed down, no inward transport to the CBD from 1pm (no normal schedules)
- 10.7 Deputy Premier – concerned about people that need to get into the city after 1pm
- 10.8 What does on demand mean - Sunday timetable? Operate on the hour?



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11. WASTE

- 11.1 CEO – Waste collection?
 - 11.1.1 Sue Rickerby – only picking up waste, not recycling
 - 11.1.2 CSA to go out that no collections will be done tomorrow and Friday
 - 11.1.3 Transfer stations to be free to drop off

12. ENERGEX

- 12.1 Energex – CBD
 - 12.1.1 Last night Stamford substation was closed
 - 12.1.2 18 substations identified at risk in the CBD
 - 12.1.3 Monitoring water levels
 - 12.1.4 Will contact building owners
 - 12.1.5 Strategy to reduce power assets and put back in once water is gone
- 12.2 CEO – Working with Energex to first 7 buildings affected will be commercial
- 12.3 Residential
 - 12.3.1 OAKS River City, biggest number of people
 - 12.3.2 QICT
 - 12.3.3 Regents
 - 12.3.4 Queens Plaza
- 12.3 DDC – CBD Emergency Plan, Emergency Alert
- 12.4 Chris Lavin – Considered trigger points, population in buildings unknown, discussed impact of loss of supply. What are the numbers of people in the residential building in the city?
- 12.5 CEO – BSQ, GSQ and 157 Ann Street – Ok
- 12.6 Magistrates Precinct may be affected

13. TELSTRA

- 13.1 Deputy Premier – Powerlink advised Oxley Transmission de-energised
- 13.2 Mater Hospital has power risks, Telstra high risk is Edison

14. EMQ

- 14.1 Urgent request for sandbags:
 - 14.1.1 60,000 from Pinkenba
 - 14.1.2 50,000 more required
 - 14.1.3 200,000 more on order
- 14.2 51 SES from South Australia in Brisbane
- 14.3 11 additional flood boats in Brisbane



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

WEDNESDAY 12 JANUARY 2011

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15. TRANSPORT AND TRAFFIC

- 15.1 Cr Quirk (signs)? 40 on order, getting as many as possible, perhaps from Redlands or Logan Shire
- 15.2 DDC – use approved sign first, then whatever can be accessed, DDC to request signs from other L's on LDMG's behalf

16. QPS

- 16.1 Police developing a traffic plan for Western suburbs during peak hour

17. QFRS

- 17.1 Roads affected by water can be reported can QFRS can put demarcation tape up.
- 17.2 Well placed to continue with swift water, 14 last night
- 17.3 Ready to transition into recovery, forward planning
- 17.4 Rapid Damage Assessment Teams, can be incorporated into LDCC GIS
- 17.5 Ariel fly over completed – Mt Ommaney, Rocklea and Taringa Fire Stations

18. RED CROSS

- 18.1 Moved to Valley Office
- 18.2 11.50 – CEO – Oaks filling fast and power about to be out.
- 18.3 Building owners should notify occupants that power will be cut
- 18.4 Transportation of people?
- 18.5 Lord Mayor – What to do regarding messaging?

19. QUU

- 19.1 Water quality, infrastructure, no significant impact identified for Brisbane.
- 19.2 Waste water – 90-93 pump stations to be affected (1/2 of capacity)
- 19.3 Crews and recovery plan in place
- 19.4 CSA's will be required – need for conservation of water and concerning quality
- 19.5 Vicki – Risk to drinking water? Quality is normal across the city
- 19.6 CSA – Raw sewage will be flowing into the river – stay out of flood waters
- 19.7 Clean up – QUU may have to put request for chemicals through to LDCC
- 19.8 LM - QUU must be able to supply large volumes of water for clean up
- 19.9 Grid manager is responsible for Water Sources

20. BCW

- 20.1 Plan to run sandbagging until COB Thursday, coordinating volunteers
- 20.2 Cr Knapp - 30 people at Yeronga State School
- 20.3 Council number to be used 3403 8888
- 20.4 DOCS are getting lots of calls for evacuation



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 12 JANUARY 2011**

Dedicated to a better Brisbane

21. LM

- 21.1 12,000m³/s level – 2,100 streets
- 21.2 Messaging - People should leave, go to friends or family.
- 21.3 Make happen now - 10K evacuees and shoot for 16K
 - 20.3.1 Recovery Issues
 - 20.3.2 Restore Services
 - 20.3.3 Debris Clearing
 - 20.3.4 Waste Clearing

22.FPG

- 22.1 Reports tomorrow to LDMG
- 22.2 Dump trucks etc
- 22.3 Front loaders etc
- 22.4 Major Contractor's Federation
- 22.5 Civil Contractor's Federations
- 22.6 Proposed messaging - get in a car and go and help somebody
- 22.7 Chris Lavin - explained the FPG's status, all stakeholders to give Peter Rule contact details
- 22.8 LM – Presentation on the Recovery Plan
- 22.9 LDMG – Teleconferencing to be put into the Meeting Room

23. QAS

- 23.1 Operating normally, concern about high volume of special needs in the City

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|--|-------------------|----------------|
| 7.7 | Lord Mayor – 10,000 immediate, up to 16,000 over next 24 hours, if locations are offered, the people making the offer must be responsible for the set up and operation of centre | EVAC Team / LDCC | |
| 10.6 | CSA immediately – from 1pm buses reduced, after 6pm buses closed down, no inward transport to the CBD from 1pm (no normal schedules) | Marketing & Comms | Immediate |
| 11.1.2 | CSA to go out that no collections will be done tomorrow and Friday | Marketing & Comms | |
| 18.5 | Lord Mayor – What to do regarding messaging? | Marketing & Comms | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL**

WEDNESDAY 12 JANUARY 2011

Dedicated to a better Brisbane

| | | | |
|------|--|-------------------------|--|
| 19.4 | CSA's will be required – need for conservation of water and concerning quality | QUU / Marketing & Comms | |
| 19.6 | CSA – Raw sewage will be flowing into the river – stay out of flood waters | QUU / Marketing & Comms | |
| 21.2 | Messaging - People should leave, go to friends or family. | Marketing & Comms | |
| 21.3 | Make happen now - 10K evacuees and shoot for 16K | EVAC Team / LDCC | |
| 22.1 | Reports tomorrow to LDMG | FPG | |
| 22.8 | LM – Presentation on the Recovery Plan | FPG | |
| 22.9 | LDMG – Teleconferencing to be put into the Meeting Room | DMG | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011**

Dedicated to a better Brisbane

| | | | |
|-------------------|----------|-----------------|----------|
| Start Time | 10:00 am | End Time | 11:30 am |
|-------------------|----------|-----------------|----------|

| | |
|--------------|--------------------------|
| Venue | 157 Ann Street, Brisbane |
|--------------|--------------------------|

- 1. LM open meeting**
- 2. Andrew Fraser – State update**
- 3. DDC**
 - 3.1 Moggill ferry – implications of downstream infrastructure
 - 3.2 The 'island' barge – risk it may slip its moorings
 - 3.3 River walk at New Farm – strategy was to intercept and shepherd
- 4. BOM / FIC**
 - 4.1 Nil to very little rain fall until Tuesday
 - 4.2 Tropical now not expected to threaten east coast
 - 4.3 At 2:57am at 4.46 ahd
 - 4.4 At 4pm 4.2m in City
 - 4.5 LM – Concerned about drop in river levels and impact on banks (Bank slump)
 - 4.6 LM – Questioned how long to get dams down
 - 4.7 3,200m³/sec for at least 7 days to get to full supply levels
- 5. LDCC**
 - 5.1 65,000 sandbags ready to go
 - 5.2 100,000 to be prepared
 - 5.3 Sandbags to be continued to be filled until COB today
 - 5.4 May have to use bags to support slumping
- 6. SEQ Water**
 - 6.1 7,500m³/sec at 7pm 11 January 2011
 - 6.2 Back to 2,500 at 11pm
 - 6.3 4pm peak possibly as high as this morning
 - 6.4 Slowly increase releases today to 3,500 m³/sec at Moggill gauge
 - 6.5 187% at Wivenhoe – 7 days to get this down and will monitor rain up North
- 7. WASTE**
 - 7.1 Full complement for waste collection tomorrow
 - 7.2 Landfill OK
 - 7.3 Transfer stations OK
 - 7.4 6 – 7 waste trucks available today
 - 7.5 LM – Acknowledged that staff cannot get to work
 - 7.6 Cr Quirk – CSA messaging about collections



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011

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8. CONTACT CENTRE

- 8.1 15,000 calls on Tuesday
- 8.2 9,000 yesterday
- 8.3 10,000 Monday
- 8.4 Critical times as day breaks
- 8.5 LM – Acknowledged good work by contact centre. Only delay of 10 minutes
- 8.6 Salt marsh mozzies – Not expected to be a problem
- 8.7 Concern is on Fresh Water
 - 8.7.1 CSA as required
- 8.8 Concentration of flies around waste

9. TRAFFIC AND TRANSPORT

- 9.1 50% of CCTV down
- 9.2 LM – acknowledges we are running semi blind

10. TELSTRA

- 10.1 Damage assessment
- 10.2 Recovery

11. ENERGEX

- 11.1 12/1/2011 went into contingency mode
- 11.2 Took more off as a contingency
- 11.3 Some sites not recognised
- 11.4 Need to indentify any issues of priority
- 11.5 Will prioritise the traffic cameras

12. EMQ

- 12.1 SLSQ working with SES. Another 3 flood boats available
- 12.2 Additional SES personnel
- 12.3 32 Flood boats last night
- 12.4 23 IRB from surf
- 12.5 200 persons evacuated by boat last night
- 12.6 Utilising imported staff to Rest Brisbane staff
- 12.7 Have additional vehicles

13. QPS

- 13.1 Gayle Hogan and Dan Baade to assist in coordinating evacuations
- 13.2 Cr Knapp – Surf Ski's in Rosedale and looting threat
- 13.3 Deployed resources in and around flooded areas

14. RED CROSS

- 14.1 Concern of adhoc evacuation centres



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011

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15. QFRS

- 15.1 2 water rescues from roof of cars
- 15.2 Some minor fires
- 15.3 Working towards recovery
- 15.4 Urban S&R task force on the ground
- 15.5 Conceptive operations finalised
- 15.6 CEO – Contractor to be in the air to do lidar survey of the flood level. Negotiations continuing with air traffic control
- 15.7 Moderate demand last minute
- 15.8 ADF assisted at Bellbowrie
- 15.9 All good

16. QUU

- 16.1 Water network
 - 16.1.1 All functioning normally
 - 16.1.2 No issues with water supply
- 16.2 Waste water – Now in recovery mode
- 16.3 3 treatment plants affected:
 - 16.3.1 Karana Downs
 - 16.3.2 Oxley
 - 16.3.3 Fairfield
- 16.4 Sewerage will flow into river
- 16.5 Demand will be higher than supply
- 16.6 Will meet demand
- 16.7 All water is safe to drink (No need to boil water)
- 16.8 Lockyer Valley – Badly hit. Pump stations washed away
- 16.9 LM – How much will be supplied?
- 16.10 SEQ water – Really concentrating on the demand issue
- 16.11 Water is improving
- 16.12 Messages –
 - 16.12.1 Need to get reservoirs full
 - 16.12.2 Only use what you need
 - 16.12.3 Non affected persons should restrict use
- 16.13 Cr Knapp – How many properties affected by sewerage? SEQ water – No impact on residents
- 16.14 LM – Tankers part of the clean up effort.
 - 16.14.1 How are we going to supply tankers
 - 16.14.2 Northside facilities can supply tankers
- 16.15 LM – Can tankers tap into standpipes?
- 16.16 LM – Tankers must be included in the recovery plan
- 16.17 Cr Quirk – When will affected treatment plants be back online
 - 16.17.1 SEQ Water – Unknown at this time



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011

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17. ENERGEX

- 17.1 Pumps to keep pumping away the water

18. FPG

- 18.1 Preliminary operations – damage assessment
- 18.2 Receding flood line
- 18.3 King tide on 20/1 should not be an impact
- 18.4 Phases to run concurrently
 - 18.4.1 Phase 1 – Re establish essential services
 - 18.4.2 Intelligence gathering
 - 18.4.3 Debris clearance of main thoroughfares
 - 18.4.4 Phase 2 – Repatriation of evacuees
 - 18.4.5 Phase 3 – Assess and repair BCC assets
 - 18.4.6 Phase 4 – Prep and move to recovery
- 18.5 Action to date
 - 18.5.1 RRG advised – Intel and damaged assessment
 - 18.5.2 BCW damage assessment – Debris collection
 - 18.5.3 Insurance Council of Australia
 - 18.5.3.1 8.9 resources readily available
 - 18.5.3.2 High level of insurance in SEQ
 - 18.5.3.3 Suncorp
 - 18.5.3.4 Coordination by Ian Maynard
- 18.6 Contact made with regional Local Governments
- 18.7 Contact made with contractor federations
- 18.8 LM – I want to say what I need? Now (Within an hour)
- 18.9 CEO – Want to scale up in comparison to say eg the Gap
- 18.10 CSA's for:
 - 18.10.1 Volunteers
 - 18.10.2 Business
 - 18.10.3 Evacuees
- 18.11 CEO – Internal message – What our plan is:
 - 18.11.1 Perception of outside assistance
 - 18.11.2 What to expect
 - 18.11.2 Assembly points
- 18.12 CEO – Direct control at internal personnel
- 18.13 Targeted messaging
- 18.14 5 regions to start with - sectors
- 18.16 LM – Seniority of sector commander?
- 18.17 CEO – suggests a Senior Executive Service Officer to mentor and support
- 18.18 LM – wants map to a city with the carve up
- 18.19 Key information and locations



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011**

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- 18.20 Recovery centres at:
 - 18.20.1 RNA
 - 18.20.2 QE2
 - 18.20.3 Yeronga
 - 18.20.4 Jindalee
- 18.21 LM – Bolster management support
- 18.22 LM – GIS sharing of data centrally via LDCC
- 18.23 Commence with clearing major arterials
- 18.24 CEO – Not differentiating between Council and State roads
- 18.25 Commence clearing which is start of recovery
- 18.26 LM – working on bases that – All offers of plant equipment to be deployed into areas as water recedes.
- 18.27 CEO – tomorrow is the start of the clearing process

19. VOLUNTEERS

- 19.1 400 registrations – plant and equipment
 - 19.1.1 Carpenters and specialist trades
 - 19.1.2 Individuals
- 19.2 LM – LDCC to coordinate use of volunteered plant and equipment
- 19.3 LM – Major roads to be cleared asap
- 19.4 Peter Rule – BCC has very limited resources
- 19.5 Electrical contractors association – sub planning committee, QBSA support (building assessors)
- 19.6 Aim is to guide these volunteers
- 19.7 Message – permission of home owner
- 19.8 Work cover insurance for volunteers
- 19.9 Messages – Help in your local area
 - 19.9.1 Assembly points for volunteers
 - 19.9.2 PPE
 - 19.9.3 Permission
 - 19.9.4 Insurance
- 19.10 2nd Message – Plant and equipment and specialist trades

20. HOME OWNERS

- 20.1 Debris on the footpath
- 20.2 Waste – bagged and taken to a local bin
- 20.3 Record damaged items
- 20.4 Council coordinate the removal
- 20.5 Local dumps (Temporary)
- 20.6 \$100 water remission to bona fide affected residents
- 20.7 Transfer stations open from 6 am – 9pm
- 20.8 Onus is on the property owner to accept risk of allowing persons onto property
- 20.9 Appeal collections – No door to door relief fund
- 20.10 Message – Remove valuables from damaged furniture



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011**

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- 20.11 Parking meters to be decommissioned
- 20.12 No damage to bridges reported
- 20.13 LM - Bid into the state for assistance
- 20.14 This is real time not a drill

21. QPS

- 21.1 Can take action to prevent entry to dangerous areas

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|---|-----------------|----------------|
| 5.3 | Sandbags to be continued to be filled until COB today | BCW / LAS | |
| 8.7.1 | CSA as required on Fresh Water | Marketing&Comms | |
| 8.8 | Concentration of flies around waste | Marketing&Comms | |
| 11.4 | Need to identify any issues of priority | ENERGEX / LDCC | |
| 11.5 | Will prioritise the traffic cameras | ENERGEX/BMTMC | |
| 16.12.1 | Messages: Need to get reservoirs full | QUU / M&C | |
| 16.12.2 | - Only use what you need | QUU / M&C | |
| 16.12.3 | - Non affected persons should restrict use | QUU / M&C | |
| 16.16 | LM – Tankers must be included in the recovery plan | FPG | |
| 18.10 | CSA's required for: 18.10.1 Volunteers 18.10.2 Business 18.10.3 Evacuees | Marketing&Comms | |
| 18.11 | CEO – Internal message – what our plan is: 18.11.1 Perception of outside assistance 18.11.2 What to expect 18.11.2 Assembly points | Marketing&Comms | |
| 18.14 | 5 regions to start with - sectors | LDCC | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011**

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| | | | |
|-------|---|--|--|
| 18.17 | CEO – suggests a Senior Executive Service Officer to mentor and support | LDCC | |
| 18.18 | LM – wants map to a city with sectors | LDCC | |
| 19.2 | LM – LDCC to coordinate use of volunteered plant and equipment | LDCC | |
| 19.3 | LM – Major roads to be cleared asap | LDCC | |
| 19.7 | Message – permission of home owner | Marketing&Comms | |
| 19.9 | Messages – Help in your local area: 19.9.1 Assembly points for volunteers 19.9.2 PPE 19.9.3 Permission 19.9.4 Insurance | Marketing&Comms FPG Volunteer Team | |
| 19.10 | 2 nd Message – Plant and equipment and specialist trades | FPG Volunteer Team | |
| 20.1 | Debris on the footpath | Marketing&Comms | |
| 20.2 | Waste – bagged and taken to a local bin | Marketing&Comms | |
| 20.3 | Record damaged items | Marketing&Comms | |
| 20.4 | Council coordinate the removal | LDCC | |
| 20.5 | Local dumps (Temporary) | LDCC | |
| 20.6 | \$100 water remission to bona fide affected residents | Marketing&Comms | |
| 20.10 | Message – Remove valuables from damaged furniture | Marketing&Comms | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 14TH JANUARY 2011**

Dedicated to a better Brisbane

| | | | |
|-------------------|----------|-----------------|----------|
| Start Time | 10:00 am | End Time | 11:30 am |
|-------------------|----------|-----------------|----------|

| | |
|--------------|--------------------------|
| Venue | 157 Ann Street, Brisbane |
|--------------|--------------------------|

1. LM open meeting

2. DDC

- 2.1 New in recovery
- 2.2 Working with FPG
- 2.3 Deliveries to Moggill and Mt Crosby

3. BOM / FIC

- 3.1 Saturday 2.2 m = flooding of a few hundred properties
- 3.2 Outlook into next week around the 2m mark
- 3.3 Flooding till approx Wednesday next week

4. DOCS

- 4.1 Recovery Centres
 - 4.1.2 Park Rd Yeronga
 - 4.1.3 RNA
 - 4.1.4 Jindalee
 - 4.1.5 Corinda
 - 4.1.6 Indooroopilly
 - 4.1.7 QE2
- 4.2 Established today
- 4.3 QE2 – 500 people

5. DONATIONS

- 5.1 Donations to local charity shop and not to evacuation centres
- 5.2 Stay in evacuation centres until given official information

6. INTELLIGENCE

- 6.1 Required from EVAC centres and nursing homes

7. TRANSPORT AND TRAFFIC

- 7.1 Road clearing assets
 - 7.1.1 Coronation Drive being cleaned now
 - 7.1.2 Concern about slippage at the bank. Bank slump.
- 7.2 LM – requires daily inspections
- 7.3 Milton Road – a lot of water Baroona road
- 7.4 LM – How long to get to Western suburbs
- 7.5 Other Local Governments assets – Must utilise asap
- 7.6 ADF happy to assist



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 14TH JANUARY 2011

Dedicated to a better Brisbane

- 7.6.1 Recon and route clearance
- 7.6.2 Infrastructure assessment
- 7.6.3 Debris clearing
- 7.6.4 Undertake key tasks as requested
- 7.6.5 Engineer recon / trade and plant
- 7.6.6 400 on the Northside 20 on Southside

8. VOLUNTEERS

- 8.1 Registered with volunteer Qld and BCC. Insured
- 8.2 Assembly areas: QE2 and RNA
- 8.3 Intent – Show up
 - 8.3.1 Get bus to locations
 - 8.3.2 Self sufficient
 - 8.3.3 Guided by us not directed
 - 8.3.4 Large task to mobilise
 - 8.3.4.1 Security ID
 - 8.3.4.2 Trial this afternoon
- 8.4 LM – 4 or 5 assembly points for volunteers to register
- 8.5 8 am start Saturday morning
- 8.6 Assembly points to be given bottled water. Librarians to assist
- 8.7 CEO – Separate waste drop offs for ADF and BCC

9. WASTE

- 9.1 900 customers this morning. Some delays
- 9.2 Traffic controllers in place
- 9.3 Will consider need for QPS

10. ENERGEX

- 10.1 Aim is to get power on to dry homes
- 10.2 Cr Cooper – To offer political oversight to volunteers

11. EMQ

- 11.1 SES into the regions and volunteers arriving from interstate

12. QPS

- 12.1 Priorities
 - 12.1.1 Opening roads
 - 12.1.2 Facilitating people back into homes
- 12.3 Deputy Premier – Consider neighbour hood shops as a priority



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 14TH JANUARY 2011**

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13. QFRS

- 13.1 Methodical assessment
- 13.2 Prioritise requests
- 13.3 Targets of opportunity
- 13.4 150 staff out now
- 13.5 To 375 by Weekend
- 13.6 Occupiers can use fire hose
- 13.7 Appliance at RNA

14. QAS

- 14.1 Bellbowrie area – 2 crews in attendance
- 14.2 16 paramedics from interstate have arrived
- 14.3 All-access vehicle being moved in

15. TELSTRA

- 15.1 Focus on mobile network

16. QUU

- 16.1 55 sewerage stations flooded
- 16.2 9 back into operation
- 16.3 4 major plants down (Karana Downs, Oxley, Fairfield and Wacol)
- 16.4 Water treatment (Bellbowrie and Pullenvale)

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|---|------------------------|----------------|
| 5.1 | Donations to local charity shop and not to evacuation centres | Marketing&Comms | |
| 6.1 | Intel required from EVAC centres and nursing homes | LDCC / DG | |
| 7.2 | LM – Coronation Drive requires daily inspections | LDCC | Daily |
| 8.4 | LM – 4 or 5 assembly points for volunteers to register | LDCC Volunteer Team | |
| 8.6 | Assembly points to be given bottled water. Librarians to assist | LDCC | |
| 8.7 | CEO – Separate waste drop offs for ADF and BCC | LDCC | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 15 January 2011**

Dedicated to a better Brisbane

| | | | |
|-------------------|--------------------------|-----------------|---------|
| Start Time | 10.00am | End Time | 11:55am |
| Venue | 157 Ann Street, Brisbane | | |

1. Lord Mayor

- 1.1. 3-4 days cont activity
- 1.2. Focus – resources and use/location
- 1.3. Moggill/Bellbowrie complaints (LM controlling)
- 1.4. Cr Prentice asked what urgent assistance required

2. DDC

- 2.1. QPS well advanced
- 2.2. Open road network priority
- 2.3. Coronation Drive and ICB open
- 2.4. Using special powers to assist with Energex to get power going
- 2.5. Evacuation centres numbers peaked – 1006 RNA peaked, QEII reducing
- 2.6. Working at volunteer hubs
- 2.7. QPS working multi-agency

3. BOM – Jim Davidson

- 3.1. Brief showers
- 3.2. Change from Monday – unstable Monday PM storm or 2, no real impact
- 3.3. Tues – Brisbane storm late
- 3.4. Wed – more storms (up to 50mm)
- 3.5. Thu – waiting for update
- 3.6. Cyclone Zelia is out to sea, some swells, increasing

4. FIC

- 4.1. Working with dam releases until Wed
- 4.2. BOM Model impact on props done
- 4.3. LM – What is flood level in ass with 12,000 cumex – Santana to get back to LM

5. SEQ Water

- 5.1. < 3500 cumex releases
- 5.2. Tue/Wed back to 100% flood cap
- 5.3. SOM 129%
- 5.4. WIV 163%
- 5.5. LM Q – Bank slump? Get Eng Report for impacted properties? CSA to go out for BOM
- 5.6. CEO Q – Oceanic effect of king tide? CSA: Get it checked



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 15 January 2011**

Dedicated to a better Brisbane

6. LDCC

- 6.1. Reports in on EPA Teams
- 6.2. Support volunteer coordination effort
- 6.3. Rapid Assessment complete by Midday
- 6.4. 1417 streets - 855 completed
- 6.5. 201 food premises - 90 done
- 6.6. Brett – Eatsafe Program implemented
- 6.7. QFRS – Rotten food program? A Bulk Bins or special tasks as required
- 6.8. LM for QPS – Doomben Volunteer Centre – horse floats causing problems
- 6.9. ADF – working with volunteers.
- 6.10. LM - Army should instruct civilians when required.

7. EVAC– Kent Stroud

- 7.1. Numbers decreasing
- 7.2. 310 at RNA 3AM
- 7.3. Now one pavilion
- 7.4. Arrest at RNA (sexual assault)

8. VOLUNTEERS – Peter Rule

- 8.1. Planned for 6000
- 8.2. Mt Coo-tha, Boondall, Doomben, McGregor
- 8.3. 1200 at each site, but 2000 at Mt Coo-tha alone
- 8.4. Too much control on individuals
- 8.5. 7.30 out, 11.30 back, 13.00 out, 16.00 back
- 8.6. Volunteer catering at each assembly point
- 8.7. Can be sustained into next week
- 8.8. May be able to redeploy volunteers later
- 8.9. Cr Quirk – volunteers very good, some suburbs completed now
- 8.10. CEO – email updates to LDCC (from Crs). Facebook – West End and Dutton Park need assistance still
- 8.11. QPS – info back to BCC BT Buses told nowhere to go, QPS rep good
- 8.12. Vicki – 1700 calls today (cc) re Volunteering or Street Cleaning
- 8.13. risk of people not returning to buses
- 8.14. LM - Message to get on bus to come home
- 8.15. LM - 7000 volunteers on the ground now
- 8.16. C Evans - Volunteers with plant handled differently
- 8.17. COS - Diesel will be paid for/CE SPD Handling
- 8.18. CEO - Go to LAS depots for fuel and direction
- 8.19. Peter Rule – 12000 volunteers registered, meeting with Volunteering Australia later to consolidate database
- 8.20. LM - who is tasking volunteers? A) Vicki – list of sites – rapid assessment Intel to BCC then reviewing lists. LDCC updates of new sites to S Harvey. Buses can be redirected as required.



LOCAL DISASTER MANAGEMENT GROUP

BRISBANE CITY COUNCIL

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- 8.21. EMQ – Also send Intel to SES (Vicki) CoS will get Cr's to feedback to LDCC re requirements
- 8.22. Chris – DIG multi resources out and about
- 8.23. Peter R – Volunteers coordinators etc has multi input from BCC and contact list available. LM: Roads – Kerbside cleanup
- 8.24. Vicki – VACS system in place for vols. LM – Well done!!
- 8.25. Sue Rickerby – Kerbside clean up via regions. 160 bins in combination of perishables/other on 42 sites. Emergent sites. 5K people through transfer sites
- 8.26. LM – get rubbish on large temp sites – Wanless? Don't close Willawong! Any land in bus depots even – not redirecting people from Willawong – Tonnes – Average 2083. Skips kept in place as required, reduce numbers as required.
- 8.27. LM – Non inundated areas will need skips for perishable food? Yes
- 8.28. LM – More skips western suburbs required

9. TRANSPORT AND TRAFFIC - Barry Broe

- 9.1. Centenary Highway open
- 9.2. All arterials open
- 9.3. Some signals still out
- 9.4. Kingsford Smith Drive – bank stability ok
- 9.5. Coronation Drive bank stability being assessed. Traffic problems now and Monday
- 9.6. LM Q: How long until Coronation Drive condition known? A: 8 days or so

10. ENERGEX

- 10.1. 230,000 customers back
- 10.2. 24,000 today
- 10.3. 18,000 BNE
- 10.4. 4,500 IPSW
- 10.5. 1,200 LOCKYER V
- 10.6. 18,000 back in various areas
- 10.7. 250 crews on the ground
- 10.8. 7 generators to Rocklea Markets today
- 10.9. Request caution when hosing down with power – LM message
- 10.10. Follow up with Master electrician

11. EMQ

- 11.1. SES helping hosing etc
- 11.2. Country - 200 SES from outside (interstate)
- 11.3. 2 shifts – AM/PM
- 11.4. 110 per shift, working with LAS and RIMT
- 11.5. Sustainability issues coming up



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12. QPS

- 12.1. A McGregor – all good, no issues
- 12.2. Patrolling volunteer car parks, patrolling other areas.
- 12.3. Looting – offences have been committed. Not out of proportion.

13. RED CROSS

- 13.1. Back in HQ – Volunteers from other areas and partner agencies
- 13.2. Evac centres decreasing rapidly
- 13.3. Accommodation being offered. Will talk with accommodation recovery committee today

14. QFRS

- 14.1. Rapid Damage assessment moving quickly through areas.
- 14.2. 364 personnel are in the field, aligned to Sectors.
- 14.3. High Pressure cleaning
- 14.4. 105 VEHS Damage assessment, pumps, BCC
- 14.5. Problems – hydrants covered by rubbish. CSA Sue Rickerby/LDCC
- 14.6. CEO – QUU to report list of problems/access
- 14.7. CE – QFRS pumping basements? LM: No
- 14.8. G Thorn – R/Ass out and being tasked by LAS. B, C, J sectors done by noon today. Next areas for forward along

15. DEPUTY PREMIER

- 15.1. CSA with pools? CEO: include pools with building inspections (inc water tanks) – find planning groups
- 15.2. LGAQ included in CSAs (Craig Stevens)

16. QAS

- 16.1. Interstate personnel added to Bellbowrie. All Vehicle access.
- 16.2. All terrain vehicle available.

17. TELSTRA

- 17.1. Wireless network improved
- 17.2. Some cells still out

18. ADF

- 18.1. Alpha, Indigo, Juliet (24hrs)
- 18.2. 450 north side Q, R, T done today
- 18.3. Then S, E, D and B & H
- 18.4. Road clearance and heavy vehicle access
- 18.5. BCC integration working well



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19. QUU

- 19.1. Water quality ok
- 19.2. Included with CSA – capacity ok
- 19.3. Sewerage – 48 out. 3 plants out (major)
- 19.4. Rubbish at sites an issue
- 19.5. Deputy Premier Q – expect some visual/taste issues? A Not at present

20. BRISBANE TRANSPORT

- 20.1. Double number of volunteers than expected.
- 20.2. Stranded volunteers?
- 20.3. Back through LDCC for coordinators
- 20.4. Big crowds cleared quickly
- 20.5. LM Q – how many buses – 40 buses, with approx 80 drivers
- 20.6. LM – on site Intel required

21. DOCS

- 21.1. DG state-wide recovery continuing
- 21.2. Brisbane cont in place
- 21.3. Recovery Centres - RNA QE2, Yeronga SS, Ind Cath Church, St Aidans Anglican Church, G/Sch Corinda, East Brisbane Church Kangaroo Point, Jamboree Heights State School with landline, Centrelink
- 21.4. Peter Rule Q: DOCS and BCC discuss insurance offline
- 21.5. Willawong – private landfill next to site so seamless delivery ok
- 21.6. LM – Roads? Throw all resources at it. Work together
- 21.7. Waste? Is response at full capacity? A – Yes but some access issues. LM – every shift needs priorities
- 21.8. Volunteers? Ramp up or down? CE – commercials getting engagement, individuals today can we get on top of getting waste on footpaths? Marg Jacobson – priorities based on requests. Current list available.
- 21.9. Get Intel on volunteer effort. Plan (next 3 hrs) ramp down or not. Report at LDMG Sunday

END OF MEETING AT 11.55am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|--|-----------------|----------------|
| 4.3 | What is flood level in ass with 12,000 cumex – Santina to get back to LM | FIC | |
| 5.5 | LM Q – Bank slump? Get Eng Report for impacted properties? CSA to go out for BOM | Marketing&Comms | |



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| | | | |
|-------|---|--------------------------------|---|
| 5.6 | CEO Q – Oceanic effect of king tide? CSA: Get it checked | CSA / FIC | |
| 6.10 | LM - Army should instruct civilians when required | ADF | |
| 8.10 | CEO – email updates to LDCC (from Crs). Facebook – West End and Dutton Park need assistance still | LDCC | |
| 8.14 | LM - Message to get on bus to come home | Marketing&Comms | |
| 8.26 | LM – get rubbish on large temp sites – Wanless? Don't close Willawong. Any land in bus depots even – not redirecting people from Willawong – Tonnes – Average 2083. Skips kept in place as required, reduce numbers as required. | LDCC | |
| 8.27 | LM - Non inundated areas will need skips for perishable food? Yes | LDCC | |
| 8.28 | LM – more skips western suburbs required | LDCC | |
| 10.9 | Request caution when hosing down with power – LM message | ENERGEX Marketing&Comms | |
| 10.10 | Follow up with master electrician | LDCC / FPG | |
| 14.5 | Problems – hydrants covered by rubbish. CSA Sue Rickerby/LDCC | LDCC Marketing&Comms | |
| 14.7 | CEO – QUU to report list of problems/access | QUU | |
| 15.1 | CSA with pools? CEO: include pools with building inspections (inc water tanks) – find planning groups | LDCC / CARS Marketing&Comms | |
| 15.2 | LGAQ included in CSAs (Craig Stevens) | LDCC Marketing&Comms | |
| 20.6 | LM – on site Intel required | LDCC / DIG | |
| 21.6 | LM – Roads? Throw all resources at it. Work together | LDCC | |
| 21.7 | Waste? Is response at full capacity? A – Yes but some access issues. LM – every shift needs priorities | LDCC | |
| 21.9 | Get Intel on volunteer effort. Plan (next 3 hrs) ramp down or not | LDCC | Report at LDMG Sunday 15 January |



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
16 JANUARY 2011

Dedicated to a better Brisbane

| Start Time | 10.00am | End Time |
|-------------------|--------------------------|-----------------|
| Venue | 157 Ann Street, Brisbane | |

1. Welcome – Paul McLauchlan

- 1.1. No State rep yet

2. DDC – Peter Martin

- 2.1. Significant activity
- 2.2. Weather favourable – work has occurred
- 2.3. Priority access to affected areas
- 2.4. Most roads open
- 2.5. Restoration of essential services, Energex priority
- 2.6. Evacuation centres ok – volunteer centres. Traffic congestion intersection. Few issues addressed quickly and reasonably well.
- 2.7. High visibility patrolled last night
- 2.8. Have concern no activity in some local areas – A priority for today is for QPS to do welfare checks
- 2.9. Significant issue – disconnect people, possession and ins to advice – homeowner did everything right, ins s – liaison in place with Ins – Ian Maynard will look after and give update
- 2.10. Deputy Premier needs to know
- 2.11. (CEO advised of true insurance issue – to be taken off-line with Peter Martin)

3. Lord Mayor

- 3.1. Homes with no activity – important – here to help
- 3.2. Forgotten suburbs here/forgotten street A-CSA eg efficient way to alert us – social media/FB/twitter. M&C to advise LM – LM to communicate at press conference

4. BOM

- 4.1. Rep not at Meeting yet

5. FIC - James

- 5.1. Expect morning shower or two – no impact on river. Latest forecast 7.22am 1.95m Brisbane
- 5.2. Gauge rising with high tide forecast
- 5.3. Storms expected Wed, easing Thursday – rain
- 5.4. Issue of Storm drains – keep silt moist so doesn't solidify
- 5.5. Forward planning – offline to action

6. LDCC

- 6.1. 3 priority stations (see SitRep) – volunteers directed to 3 sites
- 6.2. Chelmer 38 buses (2470 volunteers) 9.30am briefing
- 6.3. St Lucia 47 buses (2461 volunteers)



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

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- 6.4. Moggill 14 buses (910 volunteers)
- 6.5. No further volunteers required at those sites at capacity
- 6.6. Fairfield open 8 buses and 8 ready to go
- 6.7. Vaccinations progressing today, operating same hours
- 6.8. CEO – truck effort – risk 80 taken off BCW, media no more volunteers
- 6.9. Add sites – P Site River Hills, Middle Park, New Farm
- 6.10. Light tipper trucks to Boondall
- 6.11. Light trucks set up south side
- 6.12. Stop registrations of volunteers
- 6.13. Process of checking sites – RATS inspecting all sites
- 6.14. BT at locations – feedback – thru LDCC – have flexibility on how we're using volunteers today
- 6.15. Southside – Fairfield – QPS rep on ground to provide feedback

7. Traffic

- 7.1. Southside part – ADF on site
- 7.2. Pax driving to affected areas
- 7.3. Trying to maintain safety
- 7.4. Key priority – open Fairfield Rd. Creating pressure points on alternative routes
- 7.5. Traffic lights – some are still out – talking to Energex re this
- 7.6. Fair better organisation happening today

8. Evacuation Centres

- 8.1. 211 RNA
- 8.2. 81 QE2
- 8.3. Moving into assessment and referral – transition to closing 7-10 days. Pax want to go home – communications to pax asking about their homes

9. Volunteers

- 9.1. 72hr volunteer – 7000 today – lots of patience, buses worked well, organised better today.
- 9.2. 600 vacs on site yesterday
- 9.3. Contact Centre – lots of calls for volunteers and equipment offer
- 9.4. Requesting assistance of specific homes
- 9.5. Going to LDCC
- 9.6. Tasking QMCA – Abbey Group, Foulton Hogan, Seymour White, 150 personnel, lifting equipment deployed into sector G & F, have commitment for additional days. Subs effort in contacting those offering to assist – Evans Group – task effort to LM – Offer from Judge D – to follow up
- 9.7. Need traffic signal engineers to assess techos
- 9.8. Volunteers and tasks for them – shall we pull in volunteers for specific tasks tomorrow
- 9.9. Communications on people coming to work tomorrow – by end of today



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10. Waste

- 10.1. How much of kerbside clean up to get done today? Keep updated as best can as repeats will need to be done
- 10.2. Landfill – Rochedale (open 24/7) – media coverage – yesterday 12,500 tonnes, 9 owns
- 10.3. Swanbank and Murarrie – go to Rochedale for stats 30,000 tonnes annually usually.
- 10.4. BMI Murarrie Rd, Murarrie for BCC 7-5pm, 6.30 – 5pm - heaps of capacity
- 10.5. Transfer stations coping well
- 10.6. Skips – 99 locations/58 suburbs – 172 skips
- 10.7. Bins at parks won't be emptied for a while
- 10.8. Additional resources to empty resident bins
- 10.9. SETA going out emptying bins at affected suburbs
- 10.10. Strategy being developed
- 10.11. Challenges – staff, drivers, rostering, fatigue
- 10.12. How long before we do one complete pass of the whole city to pick up kerbside (skips/perishables)? Target? CEO to take offline to LDCC
- 10.13. COB Sunday next week - single pass of suburbs affected, kerbside/pick up skips
- 10.14. Wed target announcement through media, if you've been missed, email to advise (separate email) Media Release today. Target COB 21/1/11 – 1st pass of flood affected suburbs, perishables gone
- 10.15. Kerbside – stockpile odour issue – some stockpiles not official sites (eg on private property)

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|---------------|---|-----------------------|-----------------------------------|
| 2.8 | Have concern no activity in some local areas: QPS to do welfare checks as a priority | QPS | Today |
| 3.2 | Forgotten suburbs here/forgotten street A-CSA eg efficient way to alert us – social media/FB/twitter. M&C to advise LM – LM to communicate at press conference | LM Marketing&Comms | |
| 9.9 | Communications on people coming to work tomorrow – by end of today | Marketing&Comms | By end of Sunday 16 January |
| 10.13 | Single pass of suburbs affected, kerbside / pick up skips | LDCC | By COB Sunday 23 January |
| 10.14 | Wed target announcement through media, if you've been missed, email to advise (separate email) Media Release today. Target COB 21/1/11 – 1st pass of flood affected suburbs, perishables gone | Marketing&Comms | Target 21/1/2011 |



LOCAL DISASTER MANAGEMENT GROUP

BRISBANE CITY COUNCIL

MONDAY 17 JANUARY 2011

Dedicated to a better Brisbane

| | | | |
|-------------------|--------------------------|-----------------|----------|
| Start Time | 10.00am | End Time | 11:30 am |
| Venue | 157 Ann Street, Brisbane | | |

1. DDC

- 1.1. Significant traffic management plan – All going well
- 1.2. Working with Energex to gain entry.
- 1.3. Volunteering working very well.
- 1.4. Hydrology Assessment of river – Large debris in river mouth.
- 1.5. Harbour master has accounted for 1/3 of the material.
- 1.6. Tanker has provided refuelling to the port.
- 1.7. Police in from Gold Coast. State traffic support group.
- 1.8. Significant effort made to open road

2. BOM / FIC

- 2.1. Current 2.1m in river this morning
- 2.2. Dam release – Water levels dropping Wed/Thurs.
- 2.3. King tide – 1.5-1.6m flood not expected – Oceanic anomaly will be .05 (5cm)
- 2.4. Wednesday
 - 2.4.1. 70% Chance of rain
 - 2.4.2. 5-10mm rain
 - 2.4.3. Possible thunderstorm

3. STORM WATER TASKFORCE

- 3.1. Plan developed
- 3.2. Many gullies have already been educted
- 3.3. Plan – 1 pass, then revisit and monitor.
- 3.4. Aim – Gully traps are being cleaned by tomorrow night. 4000 COB tomorrow

4. LDCC

- 4.1. Coordinating Volunteer groups and group leaders
- 4.2. Ongoing Debris Removal
- 4.3. News Letter distribution – 13000
- 4.4. 80 Busses, 170 trips, 9786 people. / 142 Busses 10389 reg vols.
- 4.5. Ongoing assessment for future volunteers.

5. Craig Evans

- 5.1. No Council formed activity
- 5.2. Key message – walk in to the area.
- 5.3. Link up with a group



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MONDAY 17 JANUARY 2011**

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6. LM – Volunteer Database

- 6.1. Do we need to do another volunteer attack on Sat/Sun this week
- 6.2. Craig Evans - ADF doing engineer reconnaissance.

7. ADF

- 7.1. In SA next 24-28hrs
- 7.2. SE – 24 hrs
- 7.3. SR – 48-72 hrs
- 7.4. SS – 24+/- hrs
- 7.5. SG – 24- hrs
- 7.6. SH – 48+/- hrs
- 7.7. SB – 24+/- hrs
- 7.8. Completed + handed back – Q,T, J. Remainder of sectors
- 7.9. East and North should be in hand
- 7.10. LM – Any forgotten streets?

8. EVAC

- 8.1. 6 Recovery Centres established
- 8.2. Remainder of people will need longer term accommodation
 - 8.2.1.1. QEII - 120 overnight
 - 8.2.1.2. RNA - 180 over night

9. Peter Rule

- 9.1. Insurance assessors in recovery centres
- 9.2. Information form insurance being placed in recovery centres and business centres

10. IMMUNISATION

- 10.1. CSA – Here's where you can get a shot -> Locations
- 10.2. 1,936 vaccinations over the weekend

11. WASTE

- 11.1. Waste 15,500t – 1 month of rubbish in 1 day.
- 11.2. 35Kt at large emergency dump sites.
- 11.3. Skips -
 - 11.3.1. Continual circulation
 - 11.3.2. 172 – No reports of overflowing skips
 - 11.3.3. Asked Wanless for more
 - 11.3.4. Rogue sites – trying to identify
 - 11.3.5. LAS/BCW to go through after 1st sweep.
 - 11.3.6. Car Crane available – stand down.
- 11.4. LM – Happy for tow trucks to take cars.
- 11.5. Offer of a compacting machine – the colossus from a private company



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12. BMTMC

- 12.1. Roads flowing very well
- 12.2. Signals
 - 12.2.1. 70/770 still out
 - 12.2.2. Mostly power issues
 - 12.2.3. Aim for the end of the week
- 12.3. Bus tunnel is working
- 12.4. CCTV is back
- 12.5. Coronation drive currently being inspected by engineers
- 12.6. Inspectors of ferry terminals required.
- 12.7. CEO – Harbour Master Q: – when will the river be able to commence operation – Debris/Wash?
- 12.8. MSQ offered assistance to rebuild ferry terminals
- 12.9. Cyclists are creating a hazard
- 12.10. Floating river walk to be inspected.

13. BUSES

- 13.1.1. Buses - All services running. Shuttles to Richlands Stations

14. CONTACT CENTRE

- 14.1. 2,500 calls today
- 14.2. Still receiving a lot of calls about volunteering, waste, water and rebate
- 14.3. LM – Grass cutting to be done in accordance to existing contracts. Pot holes/Street sweeping
- 14.4. Utilised in affected areas – safety issues to be prioritised.
- 14.5. CSA scripting around grass cutting and other business operations -> CEO; because Council assets deployed – community asked to clean up their local area.
- 14.6. Vector Control – CSA has been completed

15. ADF

- 15.1. Navy focussing on Brisbane River Minesweep and Drivers. Engineer and recon. Reinforced need for councillors feedback.

16. Energex

- 16.1. CBD – 4 Buildings still no power at latest on by Thursday.
- 16.2. Crews – 250
- 16.3. 250k reconnections
- 16.4. approximately 15K still out in Brisbane
- 16.5. 5k to be re-connected today
- 16.6. Non-inundated homes not connected to call Energex.



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
MONDAY 17 JANUARY 2011**

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17. EMQ (SES)

- 17.1. 100 Personnel on the ground. 60 from NSW this morning
- 17.2. Standing Brisbane SES Down for wed in case of storms

18. M & C

- 18.1. Facebook 1000-12000 people
- 18.2. Digital team working 24hrs
- 18.3. Positive feedback
- 18.4. Digital media allows for immediate identification of issues – LDCC.
- 18.5. Fact Sheets
- 18.6. News letters
- 18.7. A3 Posters – In affected areas
- 18.8. 90+ CSA's issued. 25 fact sheets – Website/face book
- 18.9. LM – Cr Schrinner to provide political oversight of CSA's and Communication. Keen on newsletters every 2 days.
- 18.10. CEO – Vector control and pest control. East underway and across city. Entomologist auditing. Assessing the mozzie breeding locations.

19. QPS

- 19.1. Controlling ingress & egress in affected areas
- 19.2. Security of affected areas after dark
- 19.3. Patrolling exclusively on area

20. QFRS

- 20.1. 283 appliances on the ground
- 20.2. 653 personnel
- 20.3. 807 rapid assessments completed – B,C,J completed
- 20.4. O,R,P,I,N,H underway.
- 20.5. 15 rescues
- 20.6. 8 pumps at Rocklea
- 20.7. Completed work with Rocklea – info to be distributed on fire safety CBD and Tennyson
- 20.8. Looking for targets of opportunity.
- 20.9. Electrical fires – Causes – appliance failure

21. QAS

- 21.1. Nil
- 21.2. Broken ankle
- 21.3. needle stick
- 21.4. Soreness
- 21.5. 300+ cases treated over the weekend.
- 21.6. CEO – No public health issues. Symptoms of infections



**LOCAL DISASTER MANAGEMENT GROUP
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MONDAY 17 JANUARY 2011**

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22. TELSTRA

- 22.1. 7 key areas
- 22.2. Increasing field crews to handle CBD demand today.
- 22.3. Aim to restore services this week
- 22.4. Changes all ok
- 22.5. Expect demand in faults reporting

23. QUU

- 23.1. Mike Griffiths
- 23.2. Somerset dam – 101%
- 23.3. Wivenhoe – 122% - closure sequence to final close Wed pm
- 23.4. Water releases to consider impact on Coronation Drive.
- 23.5. Mt Ommaney experiencing some loss of supply – pressure to be increased.
- 23.6. Sewerage – 47/228 not working (pump stations)
- 23.7. Waste water – Oxley – limited operation / Fairfield – limited operation
- 23.8. 350 personnel on ground.
- 23.9. QFRS possible effect on water pressure for fire.
- 23.10. Cr Quirk – If there is a storm, is it possible that sewerage will flow onto properties- QUU will monitor.

24. DOCS

- 24.1. 930 people – hardship grants
- 24.2. Recovery centres – bank on site. NAB/Westpac/CBA
- 24.3. 30 staff on outreach
- 24.4. LM – Message from top law firm – offer of pro-bono services for recovery services.
 - 24.4.1. Consider the offer and pass on details.
- 24.5. Craig Evans – Volunteers (4-500) coordinating with a BCC Senior Officer.
- 24.6. Fringe recovery locations. i.e. – Centres on the border of Brisbane and identify
- 24.7. LM – Plan for volunteers going forward this coming weekend and next weekend possibly
- 24.8. Cr Quirk – Quicker street clearing the better
 - 24.8.1. Still a volunteer workforce out there
- 24.9. What are the specific tasks volunteers can do? (Cr Cooper to speak with Craig Evans)
- 24.10. Cr Cooper – Are we doing volunteers again?
 - 24.10.1. What is the work to be completed?
- 24.11. 48hrs notice required if volunteers going to be used on weekend (LM agrees)
- 24.12. LM Chartered a helicopter to do a detailed assessment LM urgently needs this information.
- 24.13. Meetings to continue at this time up to and including Sunday



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
MONDAY 17 JANUARY 2011**

Dedicated to a better Brisbane

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|--|------------------------|----------------|
| 10.1 | CSA – Here's where you can get a shot -> Locations | Marketing&Comms | |
| 12.7 | CEO – Harbour Master Q: – When will the river be able to commence operation – Debris/Wash? | LDCC | |
| 14.3 | LM – Grass cutting to be done in accordance to existing contracts. Pot holes/Street sweeping | LAS | |
| 14.5 | CSA scripting around grass cutting and other business operations -> CEO; because Council assets deployed – community asked to clean up their local area. | Marketing&Comms | |
| 15.1 | Navy focussing on Brisbane River Minesweep and Drivers. Engineer and recon. Reinforced need for Councillors' feedback. | LDCC | |
| 24.4.1 | Consider the offer of pro-bono services for recovery services and pass on details | LDCC | |
| 24.6 | Fringe recovery locations. ie – Centres on the borders of Brisbane and identify | LDCC | |
| 24.7 | LM – Plan for volunteers going forward this coming weekend and next weekend possibly | LDCC Volunteer Team | |
| 24.13 | LM Chartered a helicopter to do a detailed assessment LM urgently needs this information | LDCC | |



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 18TH JANUARY 2011

Dedicated to a better Brisbane

| | | | |
|-------------------|--------------------------|-----------------|----------|
| Start Time | 10:00 am | End Time | 11:00 am |
| Venue | 157 Ann Street, Brisbane | | |

1. LM open meeting

- 1.1. State update –
 - 1.1.1. Power supply is an issue.
 - 1.1.2. Cost is being tallied
- 1.2. LM – Child care issues – Some dispensation on compliance

2. DDC

- 2.1. Traffic Management – Couple of major intersections still offline
- 2.2. “The island” to be removed to lower reaches of river
- 2.3. Gateway motorway
- 2.4. Operation Safeguard
- 2.5. 100 Police officers in Brisbane
- 2.6. 100 QPOL
- 2.7. High visibility officer in marked vehicles

3. BOM / FIC

- 3.1. River peak at 8:24 am at 2m AHD
- 3.2. Releases will continue into Thursday
- 3.3. 12 hour delay to closure strategy
- 3.4. King tide of 1.6m – Similar to Christmas time
- 3.5. Possible thunder storms this afternoon

4. EVAC

- 4.1. RNA – No children on site
- 4.2. Working to prioritise closure
- 4.3. LM – Rubbish lists that need effort

5. VOLUNTEERS

- 5.1. Volunteers in groups of 100 being directed
- 5.2. Volunteer plant operators – damage to vehicles will be covered

6. WASTE

- 6.1. 67,000 tonnes of waste
- 6.2. 100 skips out
- 6.3. Bulk bins from units being used
- 6.4. Opening 2 additional transfer stations
- 6.5. All presented bins collected
- 6.6. Normal servicing occurred
- 6.7. Waste industrial associate



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 18TH JANUARY 2011

Dedicated to a better Brisbane

- 6.7.1. Coordinating tasks
- 6.7.2. Household hazard waste
- 6.7.3. Rocklea
- 6.8. Bin replacement – many bins washed away
- 6.9. Kerbside clean up 24/1
- 6.10. Hazardous material – contractor handling
 - 6.10.1. Key messages around asbestos
 - 6.10.2. Keep it wet, keep it covered
 - 6.10.3. Indoors – Report and it will be inspected

7. TRAFFIC AND TRANSPORT

- 7.1. Main roads good
- 7.2. Local roads open except Paradise Road (1 lane to be opened within the hour)
- 7.3. Some lane closures
- 7.4. Traffic signals
- 7.5. Ferries – Divers inspecting
- 7.6. Floating river walk – pieces

8. LDCC

- 8.1. BCC securing walkway break off
- 8.2. MSQ securing other parts
- 8.3. Stormwater drains – North, East and Central - 1st pass completed
 - 8.3.1. South taking longer
- 8.4. Major outlets to be checked
- 8.5. Barrels of pipes blocked
- 8.6. LM – Message – “Storms predicted this afternoon. If local flooding is experienced..”

9. CONTACT CENTRE

- 9.1. 7,500 calls yesterday
 - 9.1.1. Regarding bins, rubbish, volunteers and acknowledging Councils efforts
- 9.2. Vaccinations – Recovery Centres. Qld Health and mobile vans

10. FPG

- 10.1. Newsletter #3 out now
- 10.2. Looking at daily newsletters
- 10.3. Every 2nd day for one week
- 10.4. Cr Quirk – “Can Australia Post assist?”
- 10.5. Using social media networks
- 10.6. Cr Knapp – “Can Councillors be fed information?”
- 10.7. Exploring fee advertising sites



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 18TH JANUARY 2011

Dedicated to a better Brisbane

11. ADF

- 11.1. LM – Heard ARMY is only going to wealthy areas?
- 11.2. 800 soldiers
- 11.3. NAVY surveying the river
- 11.4. Sectors A,C,R,S,G,I,H,B Handed back Q,T,J,E.
- 11.5. ¾ complete at first pass – Kerbside clearance and route clearance
- 11.6. Continuing kerbside clean up. Debris and engineering recon.

12. ENERGEX

- 12.1. 360 crews in field
- 12.2. 4000 homes connected over night
- 12.3. LM – Who can get meters reinstated? Authorised contractors

13. RED CROSS

- 13.1. No further on EVAC
- 13.2. Evacuees presenting mental health issues

14. QFRS

- 14.1. 668 persons in the field
- 14.2. 152 vehicles
- 14.3. Rapid assessments
- 14.4. High volume pumping and wash-downs
- 14.5. Rocklea markets
- 14.6. Electrical fires
 - 14.6.1. Pool pumps
 - 14.6.2. Stoves
 - 14.6.3. Air conditioners

15. TELSTRA

- 15.1. Nothing to report

16. QUU

- 16.1. Water quality and quantity is good. Supply is good.
- 16.2. Sewage – 46 pump stations not operating
 - 16.2.1. 5 up tonight
 - 16.2.2. The rest up tomorrow morning
- 16.3. Re-manufacturing switch boards
- 16.4. Late Wednesday to early Thursday to have sewage pumps up and running
- 16.5. Water grid manager has been briefed
- 16.6. Cr Knapp – messaging for Moreton Bay
- 16.7. LDCC to raise issue in Moreton Bay to Qld Health



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 18TH JANUARY 2011**

Dedicated to a better Brisbane

17. DOCS

- 17.1. Recovery centres have all agencies in location
- 17.2. Legal service to be provided by State
- 17.3. Outreach centres operating North and South
- 17.4. Posters provided and deployed
- 17.5. LM – an evacuee concerned about volunteers out of control
 - 17.5.1. To develop an SOP on how to brief and control volunteers in future
 - 17.5.2. Prepare a card for volunteers on DO's and DON'T's
- 17.6. Identifying the property owner with t-shirts or tabard
- 17.7. Boats to stay out unless essential
- 17.8. LM – Volunteers going forward
- 17.9. Craig Evans – Mobile Council patrols driving all streets
 - 17.9.1. Priority areas – Jindalee, Rocklea, Graceville, Sherwood, Chelmer and St Lucia
- 17.10. CEO – Not doing a general volunteer call for business
- 17.11. LM – Small business nominate via Contact Centre
 - 17.11.1. Try to math up volunteer
- 17.12. Kerbside clean up's
- 17.13. CEO – Adopt your local park
- 17.14. Cr Knapp – Council's community groups to band together
- 17.15. Peter Martin – Offers of disinfectant and gloves etc
 - 17.15.1. CEO – Drop van, ward officers, business centres

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|--|-------------------------|----------------|
| 4.3 | LM – Rubbish lists that need effort | LDCC | |
| 6.10 | Hazardous material – contractor handling Key messages around asbestos: Keep it wet, keep it covered Indoors – Report and it will be inspected | Marketing&Comms | |
| 8.4 | Major outlets to be checked | LDCC | |
| 16.6 | Cr Knapp – messaging for Moreton Bay | LDCC Marketing&Comms | |
| 16.7 | LDCC to raise issue in Moreton Bay to Qld Health | LDCC | |
| 17.5 | LM – an evacuee concerned about volunteers out of control To develop an SOP on how to brief and control volunteers in future | DMG | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 19TH JANUARY 2011**

Dedicated to a better Brisbane

| | | | |
|-------------------|--------------------------|-----------------|----------|
| Start Time | 10:00 am | End Time | 11:30 am |
| Venue | 157 Ann Street, Brisbane | | |

1. LM open meeting

2. DDC

- 2.1. Operation Safeguard – Police on the street
- 2.2. DDCC scaling back operations
- 2.3. DDCC going to a watching brief at Metro North Region
- 2.4. No change to service
- 2.5. In a recovery phase

3. BOM

- 3.1. Immediate threat
- 3.2. More thunderstorms
- 3.3. Not as bad as yesterday
- 3.4. Ipswich area to be affected
- 3.5. Showers / Storms increasing tomorrow
- 3.6. Fine for Friday and weekend
- 3.7. King tide – Finalised flood warning for lower Brisbane River
- 3.8. Flood anomaly will be gone
- 3.9. Ocean anomaly slight increase by 0.1 or 0.2 on top of king tide

4. FIC

- 4.1. LM concerned with creek flooding
- 4.2. Usual hotspot areas in creeks and foreshore areas
- 4.3. Information provided to LDCC / Contact Centre
- 4.4. Similar to just before Christmas 23/12
- 4.5. Northey St - 0.2 over road
- 4.6. Planning is expected as was planned for 21/01
- 4.7. LM – CSA – “Expecting above levels sensitive to strong rain. May have significant additional impact”
- 4.8. LM – “Just because you didn’t flood doesn’t mean you won’t flood”
- 4.9. LM – Residents to sign up for EWN
- 4.10. LM interested to know what’s going on down at the Bayside
- 4.11. LDCC working on data mapping and working with Forward Planning Group
- 4.12. DDC – Surveys being conducted by MSQ and NAVY. (Survey completed up to “the island”)
- 4.13. LDCC – No assets deployed in the bay
- 4.14. CEO - LAS attending in the bay



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 19TH JANUARY 2011

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5. EVAC

- 5.1. 20 people overnight at RNA showgrounds – Closing at 5 pm today
- 5.2. 87 people overnight at the QE2 centre – no timeframe on closure at this time
- 5.3. Cr Knapp – Many refugee families are at evac centres (Sudanese)
- 5.4. Housing to be in short supply

6. FORWARD PLANNING GROUP

- 6.1. Volunteers rolling out in accordance with Cr Cooper
- 6.2. Coordination of plant and equipment
- 6.3. Contact centre assisting in matching trades to needs
- 6.4. Adopt a park pilot program operational today
- 6.5. FPG concept of recovery ops (Draft) Need real time data from LDCC and other divisions
- 6.6. Deputy Premier – “Are qualifications being confirmed” Deputy Premier to provide assistance
- 6.7. LM – This weekend > wanting - Registered volunteers will get an sms/email to direct them to a webpage identifying areas – What tasks and equipment required
- 6.8. Provide all info needed
- 6.9. Can't micro manage
- 6.10. Use common sense
- 6.11. Assistance for small businesses
- 6.12. Give opportunity to have another go
- 6.13. Keep website updated
- 6.14. Linked volunteer page to BCC page (Provide lots of options)
- 6.15. Volunteers to provide own transport
- 6.16. 28,215 EWN registrations
 - 6.16.1. Provide lots of options

7. RED CROSS

- 7.1. Not calling general Volunteers
- 7.2. Calling on specialised sources
- 7.3. Red cross directing general volunteers to BCC and Volunteer Qld



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

WEDNESDAY 19TH JANUARY 2011

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8. DCC

- 8.1. Resident felt dis-empowered by the volunteers
- 8.2. No formal complaints yet
- 8.3. Volunteers well meaning

9. LM

- 9.1. Volunteer SOP for the future
- 9.2. A cell to coordinate for the future

10. CWS

- 10.1. Landfill 67,000 tonnes to date (Rochedale)
- 10.2. Rocklea parklands –
 - 10.2.1. 2091 tonnes
 - 10.2.2. 635 tonnes (cold storage)
 - 10.2.3. 300 tonnes (meat)
- 10.3. Visy transfer station open
- 10.4. Wheelie bins being collected and replaced
- 10.5. Hazardous waste being coordinated
- 10.6. Preparing for green waste
- 10.7. Cr Knapp – Not a citywide kerb side cleanup
- 10.8. Sue Rickerby – Large items collection commencing next week

11. BMTMC - BARRY BROE

- 11.1. Roads flowing well
- 11.2. Signals – 1.9 %
- 11.3. 17/878 not working
- 11.4. Not power related. Hardware damage
- 11.5. CCTV 89% working
- 11.6. Ferries – Divers assessing underwater damage
- 11.7. Accessing barge and crane
- 11.8. Commencing today
- 11.9. Full assessment by end of the week
- 11.10. Debris in river is ongoing
- 11.11. City cat fleet OK
- 11.12. Bikeways – debris clean up
- 11.13. City cycle power
- 11.14. Floating river walk – 450 out of 850 m left (some parts reusable)

12. CONTACT CENTRE – VICKY PETHYBRIDGE

- 12.1. 6200 calls yesterday
- 12.2. Response to animal media
- 12.3. Skips and bins



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

WEDNESDAY 19TH JANUARY 2011

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- 12.4. Storm clean up
- 12.5. Streets re-opening

13. COMMS – NEWS LETTERS – CRAIG STEVENS

- 13.1. Aust Post Unable to assist
- 13.2. QPS assisting
- 13.3. RRG assisting
- 13.4. Volunteers to distribute newsletters (This will assist distribution going forward)
(LM – “Stress that this is important”)

14. ANIMALS – BRETT TURVILLE

- 14.1. 48 dogs and 49 cats at both shelters
- 14.2. Fees to be waived

15. ADF

- 15.1. Progressing well
- 15.2. Surge in Chelmer, Graceville and Rocklea areas

16. ENERGEX - TERRY

- 16.1. Most people reconnected from storm
- 16.2. 7,000 Brisbane still out
- 16.3. 360 crews in field
- 16.4. Stress – New website for non urgent inquiries
- 16.5. Flood link on bottom of website
- 16.6. Reconnection process – Brochure being developed / inspection required

17. ORIGIN – LPG ONLY

- 17.1. Distribution network up and running
- 17.2. Teams in inner city and western suburbs
- 17.3. 1/3 of the way through
- 17.4. First 4-5 days were reactive
- 17.5. Now proactive inspections making safe supply
- 17.6. Fact sheet released by petroleum and gas inspectorate
- 17.7. Cr Quirk – Rough number of progress (Bellbowrie, Gracemere and Chelmer) approx 1000 homes will increase with access



LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

WEDNESDAY 19TH JANUARY 2011

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18. APA GROUP – JOSH HANKEY

- 18.1. Manage network in Brisbane and Roma pipeline that supplies Brisbane
- 18.2. Concern – Gas metres at homes. > Prioritising affected homes. > Fittings must be inspected by authorised gas fitter
- 18.3. A 45 -50 personnel on the ground
- 18.4. 3,000 – 4,000 properties affected
- 18.5. Gas messages need to be coordinated with BCC news letter
- 18.6. Give Craig Stevens Origins contact > Comms should have it
- 18.7. New Farm has been inspected

19. SES - RES

- 19.1. Need to coordinate SES centrally
- 19.2. LM wants real time closure of problems

20. EMQ

- 20.1. Acacia Ridge being used as a staging point for the region

21. QPS

- 21.1. Cross cultured liaison officers on the ground
- 21.2. Monitoring mental health and domestic violence
- 21.3. Keenness to recharge mobile phones
- 21.4. Free internet at recovery centres
- 21.5. LM - Council libraries are open except Fairfield and New Farm
- 21.6. LM - CSA for internet
- 21.7. Back to school and traffic
- 21.8. Expectation of volunteer numbers

22. RED CROSS

- 22.1. Assisting in 6 recovery centres (Mt Ommaney, Yeronga and Corinda are very busy)
- 22.2. Planning for 3 – 6 months
- 22.3. Seeking specialised skilled volunteers

23. QFRS

- 23.1. 12 fires yesterday. Working with Energex to determine if flood or electricity
- 23.2. Data on fires to go to LDCC
- 23.3. Need to do appliance check
- 23.4. 469 people on ground in 96 vehicles
- 23.5. 4784 Rapid dam assessments completed > 1000 per day
- 23.6. 1000 wash downs completed > 150 – 200 per day
- 23.7. 1000 clean ups completed > 350 per day
- 23.8. Building fire safety task force
- 23.9. 220 buildings off line which are connected to QFRS alarm services



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- 23.10. Community happy to see QFRS
- 23.11. Increasing response to buildings affected from level 1 response to level 2 response
- 23.12. Working with harbour master (LPG and hazardous material in debris piles from the river)

24. LDCC

- 24.1. Alert to LDCC for all persons working including volunteer plant, of hazards eg LPG cylinders - process for response eg QFRS

25. QAS

- 25.1. Proactive patrols
- 25.2. Respond as per normal
- 25.3. SA & NSW assistance
- 25.4. No serious reports of illness or injury
- 25.5. Re-supply of water – Only carry small amounts
- 25.6. 390 minor casualties from the weekend

26. TELSTRA

- 26.1. Network – 14 towers impacted
- 26.2. LM – Centenary and Rocklea have no signal (Cell on wheels going into Rocklea)

27. QUU

- 27.1. Somerset dam at 100%
- 27.2. Wivenhoe at 100% - Valve releases today
- 27.3. Reducing reservoir levels to typical ops
- 27.4. Water quality is good
- 27.5. Waste – All up except for Karana Downs
- 27.6. Pump stations – 17 not operating
- 27.7. Notices out about – No swimming or fishing in flood waters
- 27.8. Will brief DERM
- 27.9. LM – Messaging in newsletter
- 27.10. Deputy Premier – BIO hazards?

28. DOCS

- 28.1. 6 recovery centres operating RNA / East Brisbane Quiet
- 28.2. Following up on a 7th centre
- 28.3. Looking to extend hours over weekend
- 28.4. 20 outreach teams – Looking for vulnerable persons
- 28.5. Concerned about back to school and recovery centres in schools
- 28.6. Power at Jamboree Heights – Switch keeps tripping
- 28.7. PM visiting Yeronga recovery at 1:30pm
- 28.8. LM – Low awareness of initiatives going on



**LOCAL DISASTER MANAGEMENT GROUP
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WEDNESDAY 19TH JANUARY 2011**

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- 28.9. Continue with outreach teams and radio and CSA's
- 28.10. 31,000 fact sheets dropped - Docs
- 28.11. Deputy Premier - Premier has announced a reconstruction task force
- 28.12. LM – 28,515 EWN alerts
- 28.13. LM – LDCC to continue

END OF MEETING AT 11:30am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|---|--------------------------|----------------|
| 4.7 | LM – CSA – “Expecting above levels sensitive to strong rain. May have significant additional impact” | Marketing&Comms | |
| 4.9 | LM – Residents to sign up for EWN | Marketing&Comms | |
| 4.10 | LM interested to know what's going on down at the Bayside | LDCC | |
| 6.5 | FPG concept of recovery ops (Draft) Need real time data from LDCC and other divisions | LDCC | |
| 6.7 | LM – This weekend > wanting - Registered volunteers will get an SMS/email to direct them to a webpage identifying areas – What tasks and equipment required | LDCC Marketing&Comms | |
| 6.13 | Keep website updated | Marketing&Comms | |
| 6.14 | Linked volunteer page to BCC page (Provide lots of options) | Marketing&Comms | |
| 9.1 | Volunteer SOP for the future | DMG | |
| 13.4 | Volunteers to distribute newsletters | LDCC / Volunteer Team | |
| 14.2 | Fees to be waived: 48 dogs and 49 cats at both shelters | CARS | |
| 16.6 | Reconnection process – Brochure being developed / inspection required | ENERGEX | |
| 18.5 | Gas messages need to be coordinated with BCC newsletter | APA / Marketing&Comms | |
| 18.6 | Give Craig Stevens Origin's contact > Comms should have it | APA / Marketing&Comms | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL**

WEDNESDAY 19TH JANUARY 2011

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| | | | |
|------|--|---------------------------|--|
| 21.6 | LM - CSA for internet | QPS | |
| 23.2 | Data on fires to go to LDCC | QFRS / LDCC | |
| 24.1 | Alert to LDCC for all persons including volunteer plant, of hazards eg LPG cylinders - process for response eg QFRS | LDCC | |
| 27.9 | LM – Messaging in newsletter | QUU / Marketing&Comms | |
| 28.9 | Continue with outreach teams and radio and CSA's | DOCS / Marketing&Comms | |



LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 20TH JANUARY 2011

Dedicated to a better Brisbane

| | | | |
|-------------------|--------------------------|-----------------|----------|
| Start Time | 10:00 am | End Time | 11:30 am |
| Venue | 157 Ann Street, Brisbane | | |

1. LM open meeting

2. Deputy Premier - QE2 Evac centre set up well

3. DDC

- 3.1. Offer of gum boots
- 3.2. Need to get message out about safety
- 3.3. CEO asked if there can be an amnesty on handing in firearms (To let police know they have firearms)

4. BOM – BRUCE GUNN

- 4.1. To update knowledge of impact to City with or without rain
- 4.2. More showers / storms west of Brisbane
- 4.3. Slow moving. Lots of moisture with potential of localised flooding
- 4.4. Few showers tomorrow
- 4.5. Fine weather next week
- 4.6. High tide of 1.46 m.1.66 City gauge
- 4.7. Dam release closed – all flooded bridges open
- 4.8. Rainfall of 74 – 78 mm in Brisbane forest park and city 28mm
- 4.9. Marshall road and stable swamp creek localised flooding
- 4.10. LM wants messaging on high tides
- 4.11. Everyone needs to refer in AHD
- 4.12. Need clear messaging for tomorrow on the king tide being higher
- 4.13. Need to advise on the impacts to the community in low lying areas
- 4.14. State and local Governments need a single point of truth (including heights of water)
- 4.15. Intel brief – Presentation by Chris Lavin
- 4.16. Cr Cooper asked about getting data on structural integrity

5. EVAC

- 5.1. 43 at QE2 running smoothly – No official time on when to close. Potential closure Saturday

6. FPG

- 6.1. Recovery planning continuing
- 6.2. Volunteer planning and management more CSA info required for external and internal
- 6.3. Calls to contact Centre asking where volunteers can go



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 20TH JANUARY 2011**

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7. WASTE

- 7.1. 87,800 Tonnes of landfill
- 7.2. Rogue sites being reported and cleaned as discovered
- 7.3. CEO – Deploy signs to say Sites closed
 - 7.3.1. No dumping
 - 7.3.2. Thank you
- 7.4. Temporary waste sites closing down
- 7.5. Messages – Make sure bins are out on time
- 7.6. Skips – Replacing as required
- 7.7. Asbestos – Specialised operators contracted
- 7.8. LM – LDCC to be kept up to date on waste locations that are open

8. TRAFFIC and TRANSPORT

- 8.1. 14 signals left to fix
- 8.2. 9 signals on generator power
- 8.3. 6% of intersections do not have comms
- 8.4. 91% CCTV operability. 9% out
- 8.5. Traffic volume increasing but coping
- 8.6. Bikeways – assessing
- 8.7. Ferries – Navy divers – Continue assessing
- 8.8. River walk – Thorough assessment needed
 - 8.8.1. Looking at dismantling and assessing it at Howard Smith Wharves

9. CALL CENTRE

- 9.1. 5900 yesterday
- 9.2. Many calls about EWN
- 9.3. Volunteer enquiries
- 9.4. Food Bank – Canned food to libraries ready to go
- 9.5. New Farm and Stones Corner library ready to open

10. COMMS

- 10.1. News letter #4 out now
- 10.2. Living in Brisbane getting approvals
- 10.3. Volunteers information ready to go
- 10.4. 850 replies to volunteers for further guidance
- 10.5. EWN messaging
- 10.6. CSA overload – need to filter what goes out

11. ARMY

- 11.1. Handed back Q, T, J, E, R, S & G
- 11.2. Specialist equipment being brought in



**LOCAL DISASTER MANAGEMENT GROUP
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12. ENERGEX

- 12.1. 300 crews on ground
- 12.2. 3700 without power
- 12.3. Algester, Graceville and Sherwood
- 12.4. Getting to the pointy end
- 12.5. Power on to all but 3000 residents (Sherwood, Graceville and West End)
- 12.6. Cr Quirk – Substations and total house damage?

13. ORIGIN

- 13.1. 95% assessed
- 13.2. High priority – Markets (Week or two away)
- 13.3. Business side under control
- 13.4. Residents – reactive to complaints

14. APA

- 14.1. Network has held up well
- 14.2. Teams in field conducting assessments
- 14.3. Fact sheet to go out to BCC (To be made available)
- 14.4. Observations to be reported to LDCC
- 14.5. Deputy Premier – Electricians have limited gas filters licence. Will electricians check gas to save gas inspections returning?
- 14.6. Fact Sheet from petroleum inspectorate

15. SES

- 15.1. 120 SES
- 15.2. 18 crews
- 15.3. Assisting with storm

16. QPS

- 16.1. Nothing to report

17. RED CROSS

- 17.1. Nothing to report

18. QFRS

- 18.1. Interstate members returned
- 18.2. Continuation of current activities
- 18.3. Requests for wash down and pool pumping
- 18.4. 15 crews at Rocklea markets
- 18.5. 4 crews – Meat to be disposed of
- 18.6. 3 crews – Suscatan St Rocklea – Seafood storage
- 18.7. Scientific assistance
- 18.8. 282 commercial and residents without alarm links



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18.9. 2 water rescues

19. QUU

- 19.1. Treatment plants out
- 19.2. Karana Downs – 3,000 people – 1 -3 weeks
- 19.3. Fairfield – 14,000 people
 - 19.3.1. full primary operation
 - 19.3.2. 1 week
- 19.4. Bundamba – 105,000 people – 3 months
- 19.5. Oxley – 250,000 people – 4 – 6 weeks partial process operating
- 19.6. Biological process needs to get going
- 19.7. Within 3 months back to pre flooded operation
- 19.8. Don't fish or swim or come in contact with water

20. DOCS

- 20.1. 7th Community Recovery Centre opened
- 20.2. Sussex and Vulture St West End
- 20.3. Assisted 7,800 in all centres
- 20.4. 30 outreach teams
- 20.5. 1 at UQ tomorrow
- 20.6. Housing strategy – Recovery plan

21. BOM

- 21.1. 1.91 AHD

22. FIC

- 22.1. Anomaly
- 22.2. Worst case scenario + 0.1 (2m)
- 22.3. 1.9 today
- 22.4. 250 m3sec flow in Lockyer from overnight rain
- 22.5. 100 m3sec from Wivenhoe
- 22.6. Similar rainfall expected today and less tomorrow
- 22.7. Tide at 10:30 am tomorrow
- 22.8. LM – 80 mm in Breakfast Creek / Enoggera
- 22.9. Travel < 3 hours
- 22.10. Previous low tide is lower in the evening
- 22.11. LM King tide was a little higher than expected
- 22.12. Rain this evening but not tomorrow
- 22.13. City Gauge at 11:15 King tide
- 22.14. 23rd of December was higher
- 22.15. King tide will site 0.6 higher than normal king tide
- 22.16. 150 mm on top of 22/12
- 22.17. Risk tonight is only of flash flooding



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 20TH JANUARY 2011**

Dedicated to a better Brisbane

- 22.18. Higher Friday and Saturday. Dropping off Sunday
- 22.19. Deputy Premier – Seeking king tide
- 22.20. LM – BOM / FIC / CSA by Comms in the next hour
- 22.21. LM – Communications must be able to advise residents what has been happening locally
- 22.22. Speed of event is crucial (Information must be processed quickly)
- 22.23. LM – A resident said “You didn’t warn us”
- 22.24. CEO – EWN message
 - 22.24.1. pick it up outside the high tide
 - 22.24.2. sms and email list for volunteers

End of meeting 11:30 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|---|-----------------------|-----------------|
| 3.1 | DDC Offer of gum boots | LDCC / DDCC | |
| 4.10 | LM wants messaging on high tides | Marketing&Comms | |
| 4.12 | Need clear messaging for tomorrow on the king tide being higher | Marketing&Comms | |
| 4.13 | Need to advise on the impacts to the community in low lying areas | Marketing&Comms | |
| 7.3 | CEO asked for signs to say sites closed: No dumping and Thank you | BCW | |
| 7.5 | Messages – Make sure bins are out on time | BCW / Marketing&Comms | |
| 7.8 | LM – LDCC to be kept up to date on waste locations that are open | BCW / LDCC | |
| 10.5 | EWN messaging | Marketing&Comms | |
| 19.8 | Don't fish or swim or come in contact with water | QUU | |
| 22.20 | LM – BOM / FIC / CSA by Comms in the next hour | Marketing&Comms | Within the hour |
| 22.24 | CEO asked for EWN message: 22.24.1 pick it up outside the high tide 22.24.2 sms and email list for volunteers | Marketing&Comms | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 21ST JANUARY 2011**

Dedicated to a better Brisbane

| | | | |
|-------------------|--------------------------|-----------------|----------|
| Start Time | 10:00 am | End Time | 11:00 am |
| Venue | 157 Ann Street, Brisbane | | |

1. LM open meeting

- 1.1. Council will announce review into response (Independent review to be completed May this year)

2. STATE GOV

- 2.1. No representative

3. DDC

- 3.1. No issues to report
- 3.2. Introduced Chief Superintendant Brent Carter as Deputy DDC

4. BOM – BRUCE GUNN

- 4.1. Isolated showers in South East today
- 4.2. 44mm to 9am this morning
- 4.3. Fine Tuesday to Thursday
- 4.4. Possible cyclone Sunday/ Monday for far north Qld
- 4.5. CEO – King tide 1.70 m AHD today
 - 4.5.1. Gauge fault (SEQ Gauge. Being corrected)
 - 4.5.2. Today is 0.15m higher than yesterday
 - 4.5.3. 0.16 lower than 21 – 22 December
- 4.6. Lm – Question about the landslip at Moggill (Cr Knapp responded)

5. EVAC – KENT STROUD

- 5.1. QE2 had 23 overnight
- 5.2. 15 singles and 1 family. Winding up by COB today
- 5.3. Evac centres have assisted in all enquiries
- 5.4. Left over food to go to charity agencies

6. VOLUNTEER – PETER RULE

- 6.1. Groups continue to be deployed (via email)
- 6.2. CSA for businesses in need
- 6.3. Message to Councillors to identify areas
- 6.4. General volunteer activity continuing
- 6.5. LM – Senses that people want some space and volunteers to leave them alone if requested
- 6.6. Recovery planning – Been speaking with the CEO > E&C on Monday

7. INFRASTRUCTURE

- 7.1. 1.3% signals out of 11 / 878
- 7.2. 8.7% CCTV out



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- 7.3. 8.4% Comms out
- 7.4. Bikeways being addressed
- 7.5. Divers continue to assess ferry terminals
- 7.6. Riverwalk – Maritime Safety Qld wants BCC to remove and store
- 7.7. Can't inspect properly. Remove from water option being considered
- 7.8. LM – There before. Only rebuilding it. No different. Why do we need to go through an exhaustive approval process
- 7.9. Need to expedite. Would like to know about any road blocks
- 7.10. CEO – Has arranged with Graham Newton (CEO recovery authority)

8. WASTE

- 8.1. 107,000 tonnes of landfill
- 8.2. 3750 tonnes from the Brisbane markets
- 8.3. 850 tonnes from cold rooms
- 8.4. 400 tonnes of general waste
- 8.5. 270 loads taken
- 8.6. Skips being placed on temporary waste sites
- 8.7. 32 sites open
- 8.8. 110,000 household bins collected (missed 900)
- 8.9. Residents encouraged to call the contact centre if bins are missed
- 8.10. SITA operating out of a bus as a temp HQ
- 8.11. Concerns
- 8.12. Construction and renovation waste
- 8.13. LM – Need to plan. How long with normal resources and contractors to do another pass?
- 8.14. ADF, LAS & BCW planning for 2nd pass prior to loss of external resources.
- 8.15. LM – Messaging required. No more than a week longer. Consider people that have been away.

9. CALL CENTRE

- 9.1. 6000 calls yesterday
- 9.2. Mainly regarding wheelie bins
- 9.3. Volunteers calling about weekend help
- 9.4. EWN
- 9.5. Faulty parking meters
- 9.6. Reporting problems in suburbs
- 9.7. LM – Are we receiving any complaints regarding outside flood areas? Vicki – Yes
- 9.8. Mowing cycles started Monday and are instructed to continue cycles
- 9.9. To increase as conditions allow. Will be continuous for the next month (including parks/ roads and weeds)
- 9.10. Aerial treatment for mozzies started yesterday
 - 9.10.1. 300 areas being monitored
 - 9.10.2. Fresh water is being completed and salt marsh will start when tides recede
- 9.11. 2,757 vaccinations have been done



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10. COMMS

- 10.1. #4 newsletter was distributed by volunteers yesterday
- 10.2. #5 newsletter in preparation
- 10.3. Move to weekly newsletters
- 10.4. Adopt a park
- 10.5. Using social media to push EWN and king tide messages

11. ARMY

- 11.1. Recon of Brisbane river
- 11.2. Construction regiment support for dump sites
- 11.3. NAVY completed pass of shipping channel – No issues
- 11.4. Gateway bridge has no damage
- 11.5. Captain cook bridge – one obstacle identified

12. ENERGEX

- 12.1. 350+ crews out
 - 12.1.1. 1000 without power
 - 12.1.2. Sherwood
 - 12.1.3. New Stead
 - 12.1.4. Rocklea
 - 12.1.5. Archerfield
 - 12.1.6. Fig Tree Pocket
- 12.2. Small number of intersections out

13. ORIGIN

- 13.1. Not present

14. APA

- 14.1. 55 – 60 suburbs impacted
- 14.2. Generally going well
- 14.3. Common sense for limited gas ticket holders
- 14.4. \$200 is a maximum price for members to charge
- 14.5. 89 year old lady expressed appreciation of only being charged \$88 for an inspection
- 14.6. Making good progress



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15. EMQ

- 15.1. All storm jobs have been completed
- 15.2. 93 SES in the field
- 15.3. Brisbane SES to stand down

16. RED CROSS

- 16.1. Nothing to report

17. QPS

- 17.1. Nothing to report

18. QFRS

- 18.1. 145 Staff and 35 vehicles
- 18.2. 1 fire in a power pole
- 18.3. Ops centre closing down on 23 Jan 0800 hrs and returning to normal hours
- 18.4. 180 jobs out of 282 total completed by the building fire and safety task force
- 18.5. Inspections on riverbank and suburbs over the next two weeks of building and commercial premises
- 18.6. Not to enter night clubs that have been affected
- 18.7. High rise buildings – Dedicated fire warden or increased security

19. QAS

- 19.1. Nothing to report

20. ST JOHNS

- 20.1. Nothing to report

21. TELSTRA

- 21.1. Rocklea have received the cell on wheels
- 21.2. Yeerongpilly to receive cell on wheels
- 21.3. Work on fixed line services

22. QUU

- 22.1. Wivenhoe at 104%. Releases to continue today (Dineen)
- 22.2. Water supply – Good quality and good quantity (Belz)
- 22.3. On track to have all pump stations online – Centenary - tomorrow
- 22.4. DERM to sample water outside of treatment plant
- 22.5. Jindalee 2x 500mm of pipe embedded in river bed 1km upstream from bridge
- 22.6. Condition inspection required



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23. DOCS

- 23.1. New recovery centre at West End
- 23.2. RNA centre quiet but open
- 23.3. Increase in Vietnamese in St Aidens centre
- 23.4. 10,300 people through recovery centre's
- 23.5. 6425 applications processed (1 Family is 1 application)
- 23.6. Vicki – Need a better understanding of how to match up offers of housing help
- 23.7. Minister has announced dedicated housing in affected areas
- 23.8. 2,300 through Corinda yesterday
- 23.9. LM – Can we get a feel for numbers

24. GENERAL

- 24.1. CEO – EWN at 36,183 registrations (To be used for king tide warnings)
- 24.2. 31,300 insurance claims
 - 24.2.1. \$1.19 Billion
 - 24.2.2. 50% of claims are from Brisbane
- 24.3. LM – Spoke to a business owner – told by an insurance rep that he didn't have flood insurance. Business owner does have it and is concerned about others being told incorrect information
- 24.4. Craig Evans advised maps and is only providing specialists maps
- 24.5. Meeting will be held Saturday 22 January 2011

END OF MEETING AT 11:00 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|---------------|--|-----------------|---------|
| 6.2 | CSA for businesses in need | Marketing&Comms | |
| 6.3 | Message to Councillors to identify areas | LDCC | |
| 6.6 | Recovery planning – Been speaking with the CEO > E&C on Monday | FPG | |
| 8.15 | LM – Messaging required. No more than a week longer. Consider people that have been away | Marketing&Comms | |
| 23.9 | LM asked for numbers (of affected residents) | DOCS | |



**LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 22ND JANUARY 2011**

Dedicated to a better Brisbane

| | | | |
|-------------------|--------------------------|-----------------|----------|
| Start Time | 10:00 am | End Time | 10:50 am |
| Venue | 157 Ann Street, Brisbane | | |

1. LM open meeting

2. DDC - Assistant Commissioner Peter Martin

- 2.1. Strong Police presence
- 2.2. Few instances of crime
- 2.3. All going well

3. BOM / FIC

- 3.1. Greater Brisbane area 10mm or less
- 3.2. Less rain today
- 3.3. Fine through until Wednesday
- 3.4. May see shower or two Thursday and Friday
- 3.5. 1.75 AHD high tide yesterday
- 3.6. 1.7 AHD today
- 3.7. Low lying areas may be affected
- 3.8. Wivenhoe gates closed Wednesday

4. LDCC - INTELLIGENCE BRIEF

- 4.1. Chris Lavin

5. EVAC

- 5.1. QE2 and RNA closed
 - 5.1.1. Re-homed 320 households
 - 5.1.2. Requests for assistance being directed to recovery centres

6. VOLUNTEERS

- 6.1. Parks being updated on the website
- 6.2. Getting manageable numbers
- 6.3. Provide updates as they come in
- 6.4. Matching up volunteers and community organisations to businesses and homes
- 6.5. Progressing well
- 6.6. Very labour intensive
- 6.7. Some lack of response
- 6.8. Reviewing the strategy to use local Councillor or a lead volunteer group
- 6.9. Residents are appreciative of support
- 6.10. Recovery type requests for assistance
- 6.11. LM – Concerned – “Will someone say” “I asked for help and no one came”
 - 6.11.1. CEO – Process – Resident / business. Council following up with people to ensure they received help as requested through Contact Centre.



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- 6.11.2. Cr Quirk – If any have been missed to ring through to Contact Centre
- 6.11.3. Cr Knapp – Rocks riverside park – Will need help at sports centres

7. INFRASTRUCTURE

- 7.1. 99% - Signals working
- 7.2. 95% - CCTV working
- 7.3. 91% - Telemetry
- 7.4. Re-cable Rocklea markets intersections
- 7.5. Ground penetrating radar being used to monitor Coronation Drive
- 7.6. Ferries – Divers continue assessment
 - 7.6.1. No severe damage
- 7.7. Bikeways – LDCC coordinating bikeway clearing
 - 7.7.1. CEO – Drift restaurant requested volunteers. LDCC arranging
- 7.8. COS and LM have met with Major General Slater
 - 7.8.1. Discussed river walk
 - 7.8.2. Submit application asap of rebuilding needs

8. WASTE

- 8.1. Landfill – 126700 tonnes in
 - 8.1.1.1. 47 ,000 vehicles unloaded in the last 8 days
- 8.2. 220 Skips out
- 8.3. Wheelie bins – 723 missed collections
- 8.4. Residents advised to call Contact Centre if bin missed
- 8.5. Sandbags and mud being put into bins
 - 8.5.1. LM – message to go out “Do not put sandbags and mud into your wheelie bins”. CSA being completed
- 8.6. 104 lost / stolen wheelie bins provided each day
- 8.7. People getting too close to collection trucks
- 8.8. Trucks will return daily to flood affected areas
- 8.9. Checking on closed waste sites – 35 closed

9. CONTACT CENTRE

- 9.1. 5,716 calls yesterday
- 9.2. 500 to 10 am today
 - 9.2.1. 1100 same time last week
- 9.3. Calls are relating to –
 - 9.3.1. Bins
 - 9.3.2. Volunteering
 - 9.3.3. Rates rebate
 - 9.3.4. Damaged footpaths
- 9.4. CEO – Electric BBQ's in affected areas have been disconnected and signed
- 9.5. BBQ's to be repaired by Australia day



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10. COMMS

- 10.1. Newsletter #5 going out
- 10.2. New poster going out
- 10.3. Half of the parks have been fully adopted
 - 10.3.1. Updates on digital media
- 10.4. LM – Live in Brisbane out when?
 - 10.4.1. 31st January 2011

11. FPG

- 11.1. Guidance on kerb side collections
 - 11.1.1. LM – Final done on the 31 January and collect after that
 - 11.1.2. Then to transfer stations
 - 11.1.3. CEO – to update at E&C on Monday
 - 11.1.4. Silent unannounced future collection date
 - 11.1.5. LM – Store at suitable locations
- 11.2. CEO – Advised that community is genuinely showing thanks to personnel on the streets
- 11.3. River pontoons – ADF can lift. Looking into storage sites
- 11.4. Sherwood bus depot – Propose to close temporary site to get construction at the depot going again
- 11.5. CEO – 3,000 vaccinations since last Saturday
- 11.6. Shane McLeod – 5,216 gully cleans over 4 days

12. ADF

- 12.1. Cleaning temporary dump sites
- 12.2. Pontoons
- 12.3. NAVY have completed survey of bay and no issues
- 12.4. No issues with bridges

13. ENERGEX

- 13.1. At 400 (300 in Brisbane) remain unconnected
- 13.2. 60 – 100 crews on ground
- 13.3. If people are missed call 13 62 62
- 13.4. Sherwood, Rocklea and Archerfield should have power by end of today

14. ORIGIN

- 14.1. No response

15. APA

- 15.1. Good progress
- 15.2. 25 suburbs covered
- 15.3. 2 – 3 weeks should be complete (Worst case scenario)
- 15.4. Safety checks – Electronics and Gas
 - 15.4.1. RRP - \$65 from a large organisation doing gas checks



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16. EMQ

- 16.1. Not present

17. SES

- 17.1. Back to core business hours
- 17.2. Monitoring ICCS

18. QPS

- 18.1. Nothing to report

19. RED CROSS

- 19.1. Nothing to report

20. QFRS

- 20.1. Regional Operations coordination still operating. De-scaling to Monday
- 20.2. 16 fires over night
- 20.3. 23 rescues
- 20.4. 4784 – RAT
- 20.5. 1000 pump outs
- 20.6. 1250 cleanups
- 20.7. Fire Safety Taskforce
 - 20.7.1. In 8 sectors today
 - 20.7.2. In 2 additional sectors tomorrow

21. QAS

- 21.1. Not present

22. ST JOHNS

- 22.1. Not present

23. TELSTRA

- 23.1. Nothing to report

24. QUU

- 24.1. Wivenhoe at 101% - 90m3sec released
- 24.2. Mt Crosby bridge – Inspection Monday as damaged hand rails
- 24.3. Lockyer flow caused water deterioration in river overnight
- 24.4. All pumping stations operating OK
- 24.5. Sewage treatment plant severely damaged
 - 24.5.1. Primary screening only
 - 24.5.2. Sewage still going into river



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25. COMMS

- 25.1. 7 Recovery Centres open
- 25.2. 12000 through the door – overall
- 25.3. Housing issues – Hot issue
- 25.4. Legal services assisting in recovery centres
- 25.5. Action taken for 2 families in Brisbane – funeral services
- 25.6. Vicki – Temporary housing? Where? When?
 - 25.6.1. Number of options
 - 25.6.2. Existing housing stock
 - 25.6.3. Demountables

26. LM – No further LDMG meetings to be held.

- 26.1. Please pass on thanks and best wishes. Worked very well / a lot of work
- 26.2. Invited external agencies to provide input to BCC review

END OF MEETING AT 10:50 am

ACTION SUMMARY FROM MEETING

| Action Number | Description | Who | By When |
|----------------------|--|-----------------|----------------|
| 8.5.1 | Sandbags and mud being put into bins: LM asked for message to go out "Do not put sandbags and mud into your wheelie bins". CSA to be completed | Marketing&Comms | |
| 11.1.3 | CEO – to update (re Kerbside collections) at E&C on Monday | FPG / CEO | |
| 26.1 | Lord Mayor asked for thanks and best wishes to be passed on. Worked very well / a lot of work. | ALL | |