

Toowoomba PCC - Number of Triple Zero Call Presentations - 10 January 2011									
Calls Answered at	Re-Presentations Required (From Telstra Data)	Presentation that the Triple Zero call was actually answered on	Number of Triple Zero calls answered	Number of Triple Zero Calls actually answered at Toowoomba PCC	Actual number of Triple Zero call presentations to Toowoomba PCC	Number of Presentations required to answer	Number of Presentations required in TOTAL (Cumulatively)	No. of calls remaining unanswered	Overflow Sequence
Toowoomba 1	0	1	640	328	640	328	328	640	
Toowoomba 2	1	2	328	29	939	84	412	312	
Ipswich	2	3	181		939	543	955	270	1st Round
Brisbane	3	4	53	1	940	212	1167	89	
Toowoomba 1	4	5	13	13	976	65	1232	36	
Toowoomba 2	5	6	1	1	999	6	1238	23	
Ipswich	6	7	5		999	35	1273	17	
Brisbane	7	8	6		999	48	1321	11	2nd Round
Toowoomba 1	8	9	3	3	1010	27	1348	8	
Toowoomba 2	9	10	3		1018	0	1348	8	3rd Round
Ipswich	10	11	1		1018	33	1381	5	
Brisbane	11	12	1		1018	12	1393	4	
Toowoomba 1	12	13			1022	0	1393	4	
Toowoomba 2	13	14	1	1	1026	14	1407	3	
Ipswich	14	15	2		1026	30	1437	1	4th Round
Brisbane	15	16			1026	0	1437	1	
Toowoomba 1	16	17	1	1	1027	17	1454	0	5th Round
T1 (from Brisbane)	0	1	640	2		1454			
T1 (from Maroochydore)	1	2	1	1		2			
		1	1	1		1			Overflow Sequence
Ipswich	0	1	91				1st Pres.	Toowoomba 1	
Toowoomba 1	1	2	3	3			2nd Pres.	Toowoomba 2	
Brisbane	2	3	10		3	3	3rd Pres.	Ipswich	
Ipswich	3	4	3				4th Pres.	Brisbane	
Toowoomba 1	4	5	2	2	4	4		Sequence is then repeated	
Brisbane	5	6	1					until the call is answered	
Ipswich	6	7	0		3	3			
Toowoomba 1	7	8	111	1					
Fire and Ambulance			2	2	2	2			
Total number of Triple Zero call Presentations to Toowoomba PCC on 10 January 2011				389	1043	1471			

Source: Analysis by A/Insp. Steve Jenkins and AAO5 Gail Davidson (QPS/DCS Public Safety Front-line Communications Program) of data provided by Telstra Emergency Services Answer Point Support (Triple Zero Call Centre).