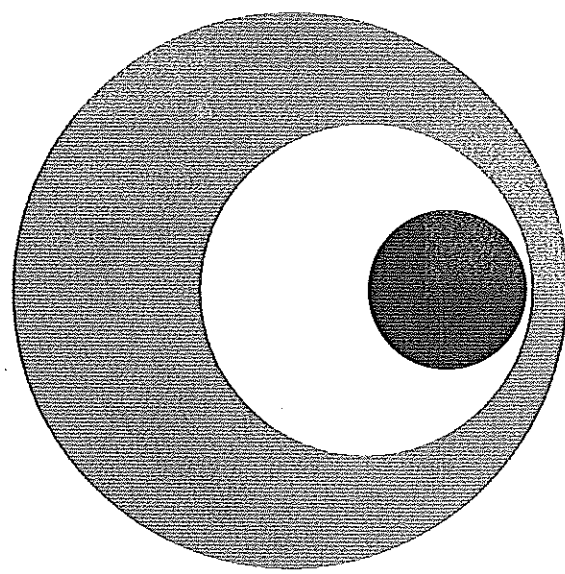




"D-17"



# The Department of Emergency Services Workplace Health and Safety Policy

## Our commitment

To provide all our staff, volunteers and contractors, a workplace that is free from harm and encourages a culture that has safety as an absolute priority.

## We believe:

- Safety is a core value
- Leadership is the key driver of a ZEROharm culture
- Safety is everyone's responsibility
- Workplace safety standards are absolute
- Working safely is a condition of employment for everyone
- Everyone's involvement in health and safety is essential
- Safety training and preparedness is critical

## We act on our beliefs by:

- Communicating and consulting with stakeholders
- Clearly stating safety roles and responsibilities
- Continually improving of safety systems and practices
- Complying with WHS Act, 1995 and other legislation
- Rigorously identifying hazards and controlling risks
- Establishing Key Performance Indicators
- Providing early and effective rehabilitation

## We internally monitor our performance through:

- Robust internal audits against legislative requirements and AS 4801
- Objective reporting against Key Performance Indicators in the WHS Strategy
- Reviewing and reporting WHS performance
- Line managers conducting safety evaluation checks

## We verify our performance by:

- External third party audits for continued accreditation to AS4801
- Achievement of the Key Performance Indicators in the WHS Strategy

our target is **ZERO harm**

Jim Mc Gowan  
Director-General

Lee Johnson AFSM MIFIREE  
Commissioner  
Queensland Fire  
and Rescue Service

David Melville APM FAIM  
Commissioner  
Queensland Ambulance  
Service

Frank Pagano AFSM  
Executive Director  
Emergency Management  
Queensland

Gary Taylor  
Executive Director  
Business Support  
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Strategic Policy and  
Executive Services

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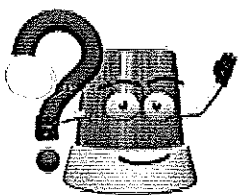
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# ZEROharm

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Version: 1.0  
Valid From: 29-08-2007  
Valid To: 29-08-2009  
Contact: [Workplace Health and Safety / Human Resources](#)

## ZEROharm

The health and safety of all employees, volunteers and contractors is a DES core value. The recently developed DES Workplace Health and Safety Strategy 2007-2010 establishes the department's intention to vigorously pursue and integrate a best practice management approach to WH&S for employees, contractors and volunteers which systematically eliminates or mitigates workplace hazards and risks and has "ZEROharm- all injuries are preventable" as its ultimate goal.

The WH&S Strategy establishes the department's intention to vigorously pursue and integrate a best practice management approach to WH&S for staff, contractors and volunteers which systematically eliminates or reduces workplace hazards and risks.

The alignment is demonstrated by the four strategic objectives documented in [DES Workplace Health and Safety Strategy 2007-2010](#). The objectives are:

- › To eliminate workplace hazards and injuries;
- › To build WH&S leadership and workplace capability;
- › To drive a ZEROharm WH&S performance culture across DES and;
- › To establish effective WH&S governance.

For further information on ZEROharm refer to the WH&S Management Policies and Procedures.

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## Associated Topics

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