QFCI

Date: 05/05/11 JM

Exhibit Number: 289

Third Statement of Colin David Jensen

I, **Colin David Jensen,** Chief Executive Officer, of [redacted] Brisbane, in the State of Queensland, state on oath as follows:

A. I refer to my first Statement dated 25 March 2011 and provided to the Commission on that day (**First Statement**).

B. Attachment "**CDJ-14**" is a copy of a notice from the Commissioner of the Queensland Floods Commission of Inquiry (**Commission**) dated 7 April 2011 requiring me to provide certain information to the Commission in the form of a statement by 19 April 2011 (**Notice**). This Statement is provided in response to the Notice.

C. For the purposes of responding to the Notice and preparing this Statement I have, in my position as Chief Executive Officer of the Brisbane City Council (**Council**), had access to:

(a) the business records of Council; and

(b) Council officers,

to obtain information to provide a response to the Notice. Unless otherwise stated, the matters set out in this Statement are based on my own knowledge and the information derived from the above sources.

D. I set out below my responses to each of the questions set out in the Notice. I have sought to group information and documents relating to that question by reference to various relevant sources including:

(a) Local Disaster Management Group (**LDMG**) meeting notes;

(b) Situation Reports issued by the Local Disaster Coordination Centre (**LDCC**);

(c) the LDCC operations log for the period 10 January 2011 to 1 February 2011 (**LDCC Log**);

(d) Council email correspondence; and

(e) other data retained by Council (including for example, Facebook posts, tweets and community announcements).

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Colin David Jensen **Witness**

E. The documents from the above sources and attached to this Statement have been collated by Council officers under my instruction.

F. As Local Disaster Coordinator (**LDC**), I attended all LDMG meetings during the flood event in Brisbane in January of 2011 (**January 2011 Flood Event**). The LDMG meeting notes briefly record, in summary form, key topics discussed at those meetings. These notes are not a transcript of the meetings and were designed to be an action summary list. Attachment "**CDJ - 15**" is a bundle of LDMG meeting notes relevant to the Notice. I do not comment further on these notes in this statement as they speak for themselves.

G. The LDCC prepared and produced a number of Situation Reports throughout the January 2011 Flood Event. Attachment "**CDJ-16**" is a copy of LDCC Situation Reports relevant to the Notice.

H. The LDCC Log is maintained by the LDCC and updated by administrative staff on an ongoing basis during an event. The information used to create the LDCC Log is sourced from requests to and from the LDCC during the January 2011 Flood Event as well as being a record of the actions taken and information gathered by the LDCC during that period. Although every effort was made to accurately maintain the LDCC Log, given the large number of communications and the circumstances under which the LDCC was operating during January 2011 Flood Event, the LDCC Log may not include all LDCC activities during that period. The extracts from the LDCC Log that appears as attachments to this statement all have the date "10 January 2011" as part of the heading of that document. This is because it is an event log and the LDCC commenced its operations on 10 January 2011. The LDCC Log is a running log that covers the period 10 January 2011 to 1 February 2011. However, individual dates do not appear as part of the log. Where they exist, relevant extracts from the LDCC Log for each question in the Notice will form a separate attachment under each question.

I. The relevant Council email correspondence and other data is bundled according to each question (set out below) and, where such emails and data exist, will form a separate attachment under each question.

J. Council, through the LDCC, obtained information from a large number of different sources including, but not limited to:

(a) the public;

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Colin David Jensen **Witness**

(b) the State Emergency Services (**SES**);

(c) other State government agencies;

(d) certain media reports;

(e) utility providers;

(f) the District Disaster Co-ordinator (**DDC**);

(g) the Australian Defence Force (**ADF**);

(h) Council officers; and

(i) local and state government members.

K. This information was processed by the LDCC and actioned.

L. The LDMG was responsible for the overall management of the response for the Brisbane District and, where necessary, directed the response through the LDCC or other members of the LDMG as required.

M. Questions 1 to 4 of the Notice request that I provide any recommendations on topics the subject of that question. As set out in my first statement, Council's Flood Response Review Board (**FRRB**) is due to release its report in May of 2011 (which will be delivered to the Commission). Accordingly, unless specifically mentioned below, I do not intend, at this early stage, to provide suggested recommendations, unless those recommendations may fall outside the scope of the FRRB Report.

1. **Moggill/Bellbowrie/Karana Downs/Mt Crosby (Far Western Suburbs)**

1.1 Attachment "**CDJ-17**" is a copy of extracts from the LDCC Log, relevant to question 1 of the Notice.

1.2 Attachment "**CDJ-18**" is a copy of a bundle of emails, relevant to question 1 of the Notice.

(a) Details of the information received by the Local Disaster Management Group (LDMG) and/or Local Disaster Coordinator (LDC) regarding the impact of the 2010/2011 flood events on the far western suburbs, including the source/s of that information and when it was received

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Colin David Jensen

[redacted]

Witness

1.3 The information received by the LDCC and the LDMG revealed that a number of suburbs in the far west were physically isolated for a period of approximately 2 days. Whilst there was flooding in these areas, compared to other areas in Brisbane it involved the inundation of relatively few properties. There was sufficient communication with this area to ensure that Council was aware of the difficulties being experienced by residents and to ensure that Council's response was appropriately prioritised across the City.

1.4 There was no known threat of loss of life or serious injury associated with the flood in the Far Western Suburbs.

1.5 Table 1 below is a summary of the information relevant to 1(a) of the Notice (as set out in full in the attachments to this Statement) and the source of that information (which is generally apparent from the document itself).

1.6 LDCC - Situation Reports

Table 1

SITREP number	DATE		COMMENTS	SOURCE
1	08.01.2011	0600	Floodwise flooded roads includes Colleges Crossing, Mt Crosby. All crossings downstream of Wivenhoe will be adversely impacted.	Floodwise / Flood Information Centre (**FIC**)
1	08.01.2011	0600	Moggill Ferry remains closed	Brisbane Metropolitan Transport Management Centre (**BMTMC**)
2	08.01.2011	1500	Floodwise flooded roads includes Colleges Crossing, Mt Crosby. All crossings downstream of Wivenhoe will be adversely impacted.	Floodwise / FIC
2	08.01.2011	1500	Moggill Ferry remains closed	BMTMC

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Colin David Jensen Witness

3	09.01.2011	0600	Floodwise flooded roads includes Colleges Crossing, Mt Crosby. All low level crossings downstream of Wivenhoe will be adversely impacted. If falls are greater than forecast, releases from Wivenhoe may need to adversely impact Mt Crosby Weir Bridge (1,900m³/s).	Floodwise / FIC
3	09.01.2011	0600	Colleges Crossing, Mt Crosby closed due to Wivenhoe releases.	BMTMC
4	09.01.2011	1500	Floodwise flooded roads includes Colleges Crossing, Mt Crosby.	Floodwise / FIC
4	09.01.2011	1500	Colleges Crossing, Mt Crosby closed due to Wivenhoe Dam release.	BMTMC
7	10.01.2011	0600	Colleges Crossing and Mt Crosby Weir, Mt Crosby, closed	Floodwise / FIC
7	10.01.2011	0600	Mt Crosby Weir closed between Allawah Rd and Stumers Rd, Colleges Crossing closed due to Wivenhoe releases, Moggill Ferry is out of service.	BMTMC
8	10.01.2011	1530	Mt Crosby Weir Bridge inundated and closed	Floodwise / FIC
8	10.01.2011	1530	Kangaroo Gully Road, Bellbowrie closed due to heavy rain	BMTMC
8	10.01.2011	1530	All crossings downstream of Wivenhoe closed including Colleges Crossing and Mt Crosby	Floodwise / FIC

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Colin David Jensen

Witness

			Weir	
9	10.01.2011	2200	Lowest rainfall of 40mm occurring at Moggill.	FIC
9	10.01.2011	2200	River crossings downstream of Wivenhoe will be adversely impacted including Mt Crosby Weir and Colleges Crossing.	FIC
9	10.01.2011	2200	Floodwise flooded roads include Mt Crosby Weir and Colleges Crossing, Mt Crosby.	Floodwise / FIC
10	11.01.2011	0200	List of streets potentially affected by floods - includes streets in Bellbowrie	FIC
10	11.01.200	0200	List of streets potentially affected by floods - includes streets in Karana Downs	FIC
10	11.01.2011	0200	List of streets potentially affected by floods - includes streets in Moggill and Mt Crosby	FIC
11	11.01.2011	0800	List of streets potentially affected by floods - includes streets in Bellbowrie	FIC
11	11.01.2011	0800	List of streets potentially affected by floods - includes streets in Karana Downs	FIC
11	11.01.2011	0800	List of streets potentially affected by floods - includes streets in Moggill and Mt Crosby	FIC
12	11.01.2011	1530	List of streets potentially affected by floods - includes streets in Bellbowrie	FIC

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Colin David Jensen

Witness

12	11.01.2011	1530	List of streets potentially affected by floods - includes streets in Karana Downs	FIC
12	11.01.2011	1530	List of streets potentially affected by floods - includes streets in Mt Crosby and Moggill	FIC
12	11.01.2011	1530	Road Closure - Kangaroo Gully Road, Bellbowrie	
13	11.01.2011	2200	RRG (**Rapid Response Group**) list of property inspections includes Bellbowrie and Milton	RRG
13	11.01.2011	2200	List of streets potentially affected by floods - includes streets in Moggill	FIC
13	11.01.2011	2200	List of streets potentially affected by floods - includes streets in Bellbowrie and Mt Crosby	FIC
13	11.01.2011	2200	List of streets potentially affected by floods - includes streets in Karana Downs	FIC
13	11.01.2011	2200	SES Moggill Group isolated, with members confined to Karana Downs and Mt Crosby areas. Some Moggill SES members are stranded in Bellbowrie or otherwise unable to return to their group or their home.	SES
15	12.01.2011	0600	Road closures as a result of flooding affecting Kangaroo Gully Road, Bellbowrie and Tanderra Way, Karana Downs	BMTMC

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Colin David Jensen

Witness

16	12.01.2011	1530	Evacuation centre updates including unauthorised centres such as Moggill Uniting Church.	Evacuation Centres
16	12.01.2011	1530	List of streets potentially affected by floods if flow rates reach 12,000m³/s include streets in Bellbowrie, Karana Downs, Moggill and Mt Crosby	
16	12.01.2011	1530	List of streets potentially affected by floods if flow rates reach 9,500m³/s include streets in Bellbowrie and Karana Downs	
16	12.01.2011	1530	4 water pumps without power including Bellbowrie.	QUU
16	12.01.2011	1530	3 major wastewater treatment plants flooded including at Karana Downs. Expected that Karana Downs treatment plant will be flooded and not operating.	QUU
16	12.01.2011	1530	Road closures as a result of flooding in Brisbane suburbs including Karana Downs and Bellbowrie	
16	12.01.2011	1530	Evacuation centre updates including unauthorised centres such as Moggill Uniting Church.	
17	12.01.2011	2200	All roads West and North of Brisbane are said to be impacted.	
17	12.01.2011	2200	Optus Communications - possible outage includes	

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Colin David Jensen **Witness**

			Karana Downs	
18	13.01.2011	0200	Predictions that water levels will subside in the most upstream suburbs first including Bellbowrie	FIC
18	13.01.2011	0200	5 water pump stations without power - including Bellbowrie and Karana Downs. 3 major wastewater treatment plants flooded including Karana Downs. 4 major wastewater treatment plant anticipated to be flooded and not operating, including Karana Downs.	QUU
19	13.01.2011	0600	Predictions that water levels will subside in the most upstream suburbs first including Bellbowrie	FIC
19	13.01.2011	0600	Evacuation centre updates including unauthorised centres such as Moggill Uniting Church.	
19	13.01.2011	0600	Annexure Energex affected suburbs including Bellbowrie and Moggill	Energex
19	13.01.2011	0600	3 major wastewater treatment plants are flooded and 1 is without access to power and access due to flood. All 4 are not operational including Karana Downs.	QUU
20	13.01.2011	1530	2 water pump stations without power, including Bellbowrie.	QUU

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Colin David Jensen

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Witness

20	13.01.2011	1530	3 major wastewater treatment plants are flooded and 1 is without access to power and access due to flood. All 4 are not operational including Karana Downs.	QUU
20	13.01.2011	1530	Evacuation centre update includes Moggill Uniting Church	
21	13.01.2011	2200	Evacuation centre update including Moggill Uniting Church	
22	14.01.2011	0200	Limited food supplies at various locations including Moggill Uniting Church and Mt Crosby State School and numbers of evacuees.	
22	14.01.2011	0200	3 major wastewater treatment plants are flooded and 1 is without access to power and access due to flood. All 4 are not operational including Karana Downs.	QUU
23	14.01.2011	0600	Limited food supplies at various locations including Moggill Uniting Church and Mt Crosby State School and numbers of evacuees.	
23	14.01.2011	0600	Total predicted flooded properties including Bellbowrie and Karana Downs (0 properties).	
24	14.01.2011	1530	Unable to establish requirement for bottled water in Karana Downs, Bellbowrie and Moggill.	
25	14.01.2011	2200	Energex percentage restoration across the city refers to Bellbowrie	Energex

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Colin David Jensen

Witness

26	15.01.2011	0200	Major wastewater treatment plants (including Karana Downs) are flooded and not operating	QUU
27	15.01.2011	0600	Annexure B Energex list of affected suburbs includes Bellbowrie and Moggill	Energex
27	15.01.2011	0600	Major wastewater treatment plants (Karana Downs, Oxley, Fairfield, Wacol) are flooded and not operating	QUU
28	15.01.2011	1530	Numbers of streets cleared in the west (specifically excluding Bellbowrie).	RMIT
28	15.01.2011	1530	450 ADF soldiers operating north of the river, including Bellbowrie, Moggill. Working in Sector T.	ADF
28	15.01.2011	1530	Major wastewater treatment plants including Karana Downs are flooded and not operating	QUU
28	15.01.2011	1530	Annexure A skip bin locations - Bellbowrie Plaza	City Waste Services
28	15.01.2011	1530	Annexure B Energex list of affected suburbs includes Bellbowrie and Moggill	Energex
30	16.01.2011	0200	3 wastewater treatment plants have been flooded and are not operating including Karana Downs.	QUU
31	16.01.2011	0600	List of suburbs affected by electricity outages includes Bellbowrie and	Energex

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Colin David Jensen **Witness**

			Moggill.	
31	16.01.2011	0600	3 wastewater treatment plants have been flooded and are not operating including Karana Downs.	QUU
32	16.01.2011	1530	Summary of deployment to priority locations including includes Bellbowrie - Moggill Primary School, Cnr Kangaroo Gully and Moggill Road	
32	16.01.2011	1530	3 wastewater treatment plants have been flooded and are not operating including Karana Downs.	QUU
32	16.01.2011	1530	Annexure B Energex list of affected suburbs includes Bellbowrie and Moggill.	Energex
33	16.01.2011	2200	Sectors used by Council and other agencies - references sector S (Bellbowrie) and T (Moggill and Mt Crosby)	
33	16.01.2011	2200	List of suburbs affected by electricity outages including Bellbowrie and Moggill.	Energex
34	17.01.2011	0200	Mt Crosby water treatment plant at full supply, major wastewater treatment plants still not operating (including Karana Downs).	QUU
35	17.01.2011	0600	Mt Crosby water treatment plant at full supply, major wastewater treatment plants still not operating (including Karana	QUU

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Colin David Jensen

Witness

			Downs).	
36	17.01.2011	1530	ADF handed back sector T - Moggill and Bellbowrie back to Council	ADF
36	17.01.2011	1530	Karana Downs water treatment plant still not operating	QUU
36	17.01.2011	1530	List of suburbs affected by electricity outages including Bellbowrie, Moggill, Karana Downs	Energex
37	17.01.2011	2200	Sectors used by Council and other agencies - references sector S (Bellbowrie) and T (Moggill and Mt Crosby)	
39	18.01.2011	0600	Energex affected suburbs including Bellbowrie and Moggill	Energex
40	18.01.2011	1530	Karana Downs water treatment plant still not operating	QUU
40	18.01.2011	1530	Energex affected suburbs including Bellbowrie	Energex
42	19.01.2011	0200	Energex affected suburbs including Bellbowrie	Energex
43	19.01.2011	0600	Energex affected suburbs including Bellbowrie	Energex
44	19.01.2011	1530	List of partially flooded suburbs -includes Karana Downs, Bellbowrie and Mt Crosby	FIC update

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Colin David Jensen

Witness

44	19.01.2011	1530	Karana Downs water treatment plant still not operational	QUU
44	19.01.2011	1530	Moggill Ferry out of service until further notice	
47	20.01.2011	0600	Energex list of affected suburbs includes Bellbowrie	Energex
48	20.01.2011	1530	Karana Downs water treatment plant still not operational	QUU
			Affected parks	
52	21.01.2011	1530	Karana Downs water treatment plant still not operational - cleanup underway.	QUU
53	21.01.2011	2200	Additional water in the Lockyer Creek likely to keep Colleges Crossing inundated	FIC
53	21.01.2011	2200	ADF has handed back Sector T (Moggill and Bellbowrie) to Council	
56	22.01.2011	1530	Karana Downs water treatment plant operational - primary treatment only	QUU
57	22.01.2011	2200	Karana Downs water treatment plant operational - primary treatment only	QUU
60	23.01.2011	1530	Karana Downs water treatment plant operational - primary treatment only	QUU
60	23.01.2011	1530	Aerial assessment estimates various suburbs including Bellbowrie to be 97-98% clean	DERM

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Colin David Jensen **Witness**

60	23.01.2011	1530	Landslip at Bellbowrie, geotechnical assessment undertaken	
60	23.01.2011	1530	Bellbowrie shopping centre used as temporary disposal site	
61	23.01.2011	2200	Karana Downs water treatment plant operational - primary treatment only	QUU
61	23.01.2011	2200	Reports of subsidence at various suburbs including Bellbowrie	DERM
63	24.01.2011	0600	Moggill Ferry out of service until further notice	
64	24.01.2011	1530	Karana Downs water treatment plant operational - primary treatment only	QUU
64	24.01.2011	1530	Minor tree clearing works at Karana Downs	
72	27.01.2011	1530	Kookaburra Park West, Karana downs remains partially closed.	
24	14.01.2011	1530	Priority cleaning of transport routes including Moggill Road.	
28	15.01.2011	1530	Food drops have been discontinued to Mt Crosby as 12 tonnes already delivered, roads are open and there are no known isolated properties.	

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Colin David Jensen

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Witness

73	28.01.2011	0600	Possible wastewater contamination in several parks including the Park next to Illawong Reserve and Burrun Park (Karana Downs). Karana Downs Country Club Golf Link advised to cease using waterways and recycled water for irrigation due to contamination.	

(b) Details of the actions taken by the LDMG/LDCC in response to the 28/01/2011 flood events in the far western suburbs to protect life and private and public property, including details of the resources deployed in support of such actions and of any inter-agency cooperation.

1.7 The residents of the Far Western Suburbs were given the same level of consideration as residents of other locations in the City of Brisbane. The details of Council's response are outlined in Council's Initial Submission to the Commission dated 11 March 2011 (**Initial Submission**) as well as in my First Statement.

1.8 Relevantly, the priorities of the LDMG and LDCC were to:

(a) prevent loss of life;

(b) prevent serious injury;

(c) minimise damage to private property;

(d) minimise damage to infrastructure and maintain the provision of essential services; and

(e) minimise damage to public property.

1.9 The LDMG and LDCC prioritised the allocation of resources as soon as they became available. The initial focus was to allocate resources to the immediate response needs. As the response progressed, additional resources became available and were allocated as required.

1.10 I detail below certain matters specific to these suburbs. However, in the course of responding to the flood, the Council engaged in many activities designed to best manage, respond and recover from the flood that assisted or were advantageous to particular suburbs without specifically having that geographic location in mind. They were many in number, some major

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Colin David Jensen **Witness**

and some minor. The sole criteria for the allocation of resources was Council's assessment of relative need.

1.11 The details of the response are summarised in Table 2 below, however, in particular:

(a) the LDCC began receiving requests for food and supplies to be delivered to Mt Crosby prior to 2:00am on 13 January 2011. These requests were received just prior to the flood peak in Brisbane City at 2:57am on 13 January 2011;

(b) in response to requests for food, medical supplies and other essential items, the LDCC sourced the items and arranged for the delivery of those items (through the DDC and, in turn, the State Disaster Coordinator) by the ADF to the isolated residents in the Far Western Suburbs. These items were transported by:

(i) six deliveries by ADF medium-lift all-terrain vehicles each with a capacity of 5-tonne; and

(ii) a Black Hawk helicopter.

(c) in addition, Council subsequently made further deliveries with its own trucks;

(d) normal road access to the Far Western Suburbs commenced to be open from approximately 1:45pm on Friday, 14 January 2011.

1.12 The response was based on knowledge of prior events (such as the 1974 floods) and modelling, which indicated that the flood waters may take a few days to recede. Accordingly, the supply was provided in a timely manner through the use of ADF transport assets. Ultimately however, the flood waters receded a lot quicker than anticipated and normal road access was progressively resumed sooner.

1.13 LDCC Situation Reports

Table 2

SITREP number	DATE		COMMENTS	SOURCE
13	11.01.2011	2200	Suburb inspections include Bellbowrie and Moggill. Road Closures in Karana Downs.	Reported to LDCC via RRG (Rapid Response Group)

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Colin David Jensen

Witness

18	13.01.2011	0200	RFA for food to Mt Crosby for potential air transport of food and supplies has been escalated to the DDC.	
21	13.01.2011	2200	RFA - food to be delivered to Bellbowrie. ADF are delivering food. Request being finalised.	
22	14.01.2011	0200	Mt Crosby food drop will take place tomorrow morning by ADF.	
22	14.01.2011	0200	APS advise that 1 ADF MOG vehicle arrived at Moggill Uniting Church. 8 ADF personnel will remain at Bellbowrie Shopping Village to undertake security. 5 x ADF MOGS will deliver the rest of the food tonight.	ADF
23	14.01.2011	0600	at 0300hrs, LDCC was advised that 30 soldiers would deliver 5 truck loads of supplies to Moggill Evacuation Centre. Limited food supplies available at Moggill and Mt Crosby. Update on evacuation centres (232).	ADF
24	14.01.2011	1530	Mt Crosby was supplied via air drop with provisions today at approximately 1330.	
28	15.01.2011	1530	450 ADF soldiers operating north of the river, including Bellbowrie, Moggill. Working in Sector T.	ADF
30	16.01.2011	200	Moggill Primary School in Bellbowrie selected as one of the drop off points to be used in the volunteer clean up.	

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Colin David Jensen

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Witness

31	16.01.2011	600	Priority locations for clean up identified - including Bellbowrie - Moggill Primary School, Cnr Kangaroo Gully and Moggill Road	Forward Planning Group - LDCC
33	16.01.2011	2200	Current Skip Bin Location - Bellbowrie, Karana Downs, Mt Crosby.	City Waste Services
33	16.01.2011	2200	Removal of waste from Chicken Farm at Moggill.	
33	16.01.2011	2200	Sites where bins will soon be delivered - Karana Downs, Moggill.	
36	17.01.2011	1530	Ongoing investigation into the Moggill Chicken Farm	CARS EHO's
37	17.01.2011	2200	Aerial recon undertaken upstream to Moggill Creek.	
40	18.01.2011	1530	Monitoring/check points for mosquito and pest control to be established at a number of locations including Bellbowrie.	RMIT - LAS
40	18.01.2011	1530	ADF confirmed first pass of various sectors including sector t - Moggill and Bellbowrie	ADF
			RMIT west identified suburbs they were working in including Bellbowrie	RMIT
42	19.01.2011	0200	SES groups activated to various areas including Moggill.	SES
44	19.01.2011	1530	Monitoring/check points for mosquito and pest control yet to be established at a number of locations including Bellbowrie.	RMIT -LAS
48	20.01.2011	1530	Temporary Disposal sites - Bellbowrie (closed),	City Waste Services

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Colin David Jensen **Witness**

			Karana Downs (Closed),	
49	20.01.2011	2200	Review found that Karana Downs was not positioned in any of the recovery sectors. West RMIT advised that the work in this area had been completed. It was recommended that the sectorisation of the affected areas did not change.	
49	20.01.2011	2200	ADF has handed back Sector T to Council	
53	21.01.2011	2200	Bridge assessment including Colleges Crossing, Mt Crosby Weir Bridge. Rainfall (lowest at Mt Crosby).	
53	21.01.2011		Karana Downs water treatment plant still not operational - cleanup underway. Advice received that Mt Crosby WTP may have to reduce output over the next 24 hrs due to turbidity. QUU has begun filling reservoirs as a precaution.	QUU
57	22.01.2011	2200	Aerial assessment undertaken to determine volunteer efforts in parks, and provide a status update as well as to investigate debris grounded on private property adjacent to the river. Assessment undertaken from Bulimba to Moggill.	
54	22.01.2011	0200	Adopt a Park - Illawong Reserve Sports Club, Karana Downs, Booker Place Park, Bellbowrie	

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Colin David Jensen

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Witness

60	23.01.2011	1530	Aerial Assessment - Bellbowrie and other suburbs of Brisbane	
60	23.01.2011	1530	Landslips - Priors Pocket Road - Moggill, Atkinson Drive and Illawong Way - Karana Downs, Birkin Road and Hawkesbury Road - Bellbowrie. Geotechnical assessments.	
60	23.01.2011	1530	Temporary Disposal sites - Illawong Way - Karana Downs, Bellbowrie Shopping Centre.	City Waste Services
60	23.01.2011	1530	ADF advised they were commencing tree removal in Sector E and Karana Downs (no sector).	ADF
61	23.01.2011	2200	Aerial assessment undertaken to confirm street assessments, update Council temporary disposal sites and investigate illegal dumping including suburb of Bellbowrie. Subsidence was identified along the river (including at Moggill and Bellbowrie).	
61	23.01.2011	2200	Focus for kerbside collections is on priority locations (Sector T and Bellbowrie identified).	
64	24.01.2011	1530	Karana Downs, Kookaburra Park minor tree clearing works commenced.	ADF

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Colin David Jensen

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Witness

65	24.01.2011	2200	Aerial Assessment identified parks that had sustained significant damage - Kookaburra Park West (Karana Downs) and Mt Crosby Sports Ground (Mt Crosby). Found to be unusable for Australia Day celebrations.	
65	24.01.2011	2200	Council Environmental Health officers undertaking inspections of premises with ERA's and FCC's (including Bellbowrie).	
68	24.01.2011	1530	Karana Downs, Kookaburra Park minor tree clearing works to be completed by COB.	
24			Priority cleaning of transport routes including Moggill road.	
28	15.01.2011		Food drops have been discontinued to Mt Crosby as 12 tonnes already delivered, roads are open and there are no known isolated properties.	
73	28.01.2011	0600	Possible wastewater contamination in several parks including the Park next to Illawong Reserve and Burrun Park (Karana Downs). Karana Downs Country Club Golf Link advised to cease using waterways and recycled water for irrigation due to contamination.	

(c) Details and timing of any requests for assistance received in relation to the far western suburbs

1.14 The details and timing of requests received in relation to the Far Western Suburbs are:

[redacted] set out in emails forming Attachment CDJ-18 to this Statement ;

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Colin David Jensen **Witness**

(b) set out in the LDCC Log Extract at BCC.047.0065 within Attachment CDJ-17;

(c) mentioned in Situation Reports 17, 20 and 22 (forming part of Attachment CDJ-16).

1.15 Some key issues responded to by the LDCC and Council include:

(a) secure disposal of medical waste;

(b) mosquito control;

(c) road safety inspections (Mt Crosby Weir);

(d) assistance with evacuation by ambulance;

(e) delivery of food, water, toiletries, essential items (e.g. gas, batteries and generators) and medical supplies;

(f) provision of waste disposal skips;

(g) kerbside waste collection; and

(h) assistance with clean-up of the Moggill Chicken Farm, including removal of chicken carcasses.

(d) Details and timing of resupply efforts to the far western suburbs

1.16 The details of resupply efforts to the Far Western Suburbs are:

(a) summarised in an extract from the LDCC Log at Table 3 below;

(b) referred to in paragraph 1.15 above; and

(c) set out in emails and other material forming part of Attachment CDJ-18.

1.17 Some key matters regarding the timing and resupply efforts (in addition to those mentioned in paragraph 1.15 above) relevant to the LDCC and Council include:

(a) arranging an aerial survey of the River to assist in response coordination. This assisted with the confirmation of need and allocation of response (see Situation Report 25 at BCC.007.0598 within Attachment CDJ-16; and

(b) in relation to the delivery of medical supplies, Council coordinated the necessary items for isolated residents with local doctors. Some of the items to be supplied included medicine that, ordinarily, would require the provision by a doctor of a "provider number" for prescriptions. In this case the doctor could recite their provider number but did not have access to the usual documentation. There was some delay in the provision of the medical supplies (which were to be transported by Black Hawk helicopter) whilst Queensland Health authorised the supply. Ultimately, the supply was authorised on the condition that a doctor (and/or a registered nurse in the area) was responsible for the receipt, storage and distribution of the medicine.

1.18 **LDCC Log Extract**

Table 3

12/01/2011	
16:15	Received notification from LDCC via email advising that food drop was required to a group of isolated residents who have sought refuge at Mt Crosby State School, Mt Crosby due to isolation
16:30	DMG contacted Mt Crosby State School via phone who confirmed that they were isolated and required food and water
	DMG completed a Request for Assistance for a helicopter for food drops to Mt Crosby State School
20:40	DMG received a phone call from the GP (Mt Crosby State School) who provided a list of medical supplies required.
	DMG emailed the list of medical supplies to the LDCC advising that these were required to be dropped off with the food.
21:00	First request for both medical supplies and food drop for Mt Crosby stalled due to District declining request for medical supplies as they where unable to confirm that the doctor was a registered doctor with Queensland Health
13/01/2011	

[redacted] [redacted]

Colin David Jensen **Witness**

7:00	DMG tried to contact the school but no answer
	DMG received a phone call from Leanne from Karana Downs Police Station touching base to confirm that the food / helicopter had been ordered
	DMG was verbally told in passing by a member of the LDCC that the DCC has requested that the LDCC source the food and they will source the transport (helicopter).
16:15	Coles Coorparoo was contacted in relation to request for food for both Mt Crosby food drop, LDCC was advised to contact the distribution centre at Forest Lake directly as the amount required was too large for one store to supply
16:30	Coles distribution centre at Forest Lake (distribution manager Phil) was contacted by the LDCC (logistics) to arrange food request for both Mt Crosby (School) . Both list where emailed to the distribution centre for Coles to pack
17:00	Request for assistance for a helicopter sent to District for food drop at Mt Crosby . Request for the medical supplies sent to district.
18:00	LDCC contacted District to see what was happening in relation to the helicopter for the Mt Crosby food and medical drop. EMQ was advised that the helicopter was on standby for the food drop to Mt Crosby
18:15	EMQ spoke with a rep from QLD Health and was advised that the medical supplies for Mt Crosby would not be supplied. EMQ advised LDCC

18:15	LAVIN - (Uniting Church) Army enroute to pick up food from the Coles distribution Centre at 44 Stradbroke St, Forest Lake. Police officers at the scene are coordinating the community and will coordinate distribution. Travel time from Forest Lake to Bellbowrie is estimated at 22km (45min - 1hr). Coles will advise when Army have collected. Speak with A/SSgt Paul Brownie at the MIR/DDCC. DDCC will call when food arrives. Most people in the community took preparation. The evacuation centre is coordinating. Have cooking facilities. 8 police in the community. Only 4 people stayed overnight at the evac centre. Fuel had been siphoned from vehicles for use.
18:30	LDCC contacted District to see what time the helicopter would be ready for the delivery of the food drop for Mt Crosby and was advised that the helicopter was still outstanding
18:45	IC and Disaster Management Coordinator were advised that the helicopter was still being sourced by District and the food drop would not take place now until the morning of the 14 January 2011
19:00	LDCC spoke with Sgt Cherrie Crane from District who advised LDCC to be able to source the helicopter they would need the following information from Coles tonnage/size of the pallets of food (17)
19:10	LDCC called district and advise that the information from Coles was being gathered and Coles would advise once they had this information but it would take a couple of hours
19:15	LDCC called district and suggested that maybe a Blackhawk helicopter may be the best transport for the food drop to Mt Crosby
19:40	LAVIN - (Anglican Church) Received advice that an Army MOG had arrived at Coles Distribution Centre. There were 2 pallets of food. This was too large and had to be broken apart.
19:55	LAVIN - (Mt Crosby State School) Speak with Dr Jane Baker [redacted] who was at an evac centre at the Mt Crosby State School. Medical re-supply requested. Working with Dr Andrew LOK. 5 x Intravenous normal saline, 5 x IV drip tubes, 5 x Neocate, 5 x 2.5mg Zyprexa, 5 x 150mg Efexor. Speak Sgt Sherry Crane at the DDCC and pass on medication details. Arrangements made for Dr Baker to call

[redacted]

Colin David Jensen **Witness**

	DDCC (Crane).
20:00	Chris Lavin from the LDCC spoke with Cherie Crane (District) who advised that the LDCC contact the doctor at Mt Crosby and ask her to contact District as Qld Health required sign off on the medical supplied that had been requested
20:30	Coles distribution called LDCC wanting to know what was happening with the helicopter for the Food drop for Mt Crosby as they where going to transport the food to the pick up zone
21:15	LDCC spoke with the doctor's husband at Mt Crosby and advised him of the requirement for QLD Health to sign off for the Medical supplied for the drop
21:20	LDCC called District for update on helicopter for the medical supplies and food drop for Mt Crosby and were advised that there was no ETA on when the helicopter would be ready
21:45	LDCC advised that the doctor from Mt Crosby was talking with a member from QLD Health to arrange medical supplied for Mt Crosby
22:15	LDCC contact District Cherie Crane to find out the ETA of the helicopter for Mt Crosby drop advised until the information from Coles was received unable to give ETA
23:00	LAVIN - Received advice from Craig Morrow at DDCC that the Army MOG had arrived at Bellbowrie (Anglican Church). Another 5 MOGS would collect remainder of the food and deliver tonight. 8 ADF personnel in the first MOG will remain overnight and conduct security of the Bellbowrie Shopping Village
22:30	Coles distribution centre advised LDCC of the tonnage, size and number of pallets to be drop to Mt Crosby
22:45	LDCC advised District of the information received from Coles in relation to the pallets of food for Mt Crosby
23:00	LDCC was advised that the doctor from Mt Crosby was still talking with QLD

[redacted]

[redacted]

Colin David Jensen **Witness**

	Health for the medical supplies for Mt Crosby
14/01/2011	
	LDCC advised that the helicopter would be sent to Mt Crosby some time on Friday 14 January 2011 to be advised
9:45	Spoke with Margot from logistics at District who advised LDCC that the trucks where at Coles distribution centre being loaded for transport to Amberley airbase
9:30	LDCC advised that the medical supplies and food drop for Mt Crosby had left Coles distribution centre with police escort and were on route to Amberley airbase
10:45	LDCC advised that the supplies both medical and food had arrived at Amberley airbase
	DMG advised that the helicopter drop for Mt Crosby School had still not occurred. Gordana asked to manage a specific taskforce to ensure that Council is providing dedicated resources to ensure all Mt Crosby residents were taken care of. Gordana met with LDCC logistics, SES, QPS to get an update and allocated specific resources with tasks to ensure action for Mt Crosby State School, Moggill Church and individual isolated property incidents.
11:30	LDCC received call from District who advised that the drop time at Mt Crosby would be between 13:00 - 15:00 hours
1330	LDCC advised by Gayle (QPS) that choppers are in the air en route to Mt Crosby School
1337	DMG advised choppers have landed at the school
13:45	DMG advised that Moggill Road is now open to traffic

(e) Details of any privately initiated relief efforts, including proposed aerial relief operations, and the response to such efforts and the reasons therefore.

1.19 I do not know of any privately initiated relief efforts.

[redacted]

Colin David Jensen

[redacted]

Witness

(f) Details of the State Emergency Service personnel and equipment available, both operable and inoperable, in the far western suburbs during the 2010/2011 flood events, including information about how such personnel and equipment were deployed and/or functioned.

1.20 Due to the operational arrangements that exist between the Council and the State, which controls the SES, Council does not maintain a record of, or ordinarily receive, this information first hand. Accordingly, I have requested this information from the SES. Attachment "**CDJ-19**" is a report from Lowry Boyd, Acting Local Controller of the Brisbane City SES Unit dated 14 April 2011 which sets out the SES capability and response during the January 2011 Flood Event as it related to the Far Western Suburbs.

1.21 Whilst the operational arrangements for the SES do not directly involve the Council, both the LDCC and LDMG have liaison representatives from Emergency Management Queensland (**EMQ**) to ensure effective coordination.

(g) Any recommendations in relation to preparing for, and responding to, future flood events in the far western suburbs.

1.22 I refer to my comments at paragraph M of this Statement.

2. **River hazards**

2.1 Attachment "**CDJ-20**" is a copy of extracts from the LDCC Log, relevant to question 2 of the Notice.

2.2 Attachment "**CDJ-21**" is a bundle of material in relation to topic 2 of the Notice.

(a) Identification of those vessels or structures which became hazardous to life and private and public property (river hazards), during the 2010/2011 flood events, including in particular (i) the Riverwalk; (ii) the Moggill Ferry; (iii) the Drift Restaurant; (iv) CityCat terminals; (v) DockSide Marina; (vi) The Island; (vii) pontoons; and (viii) boats or other vessels located in the Brisbane River.

(b) Details of the information received by the LDMG/LDC during the 2010/2011 flood events regarding river hazards in the Brisbane River, including the source/s of that information, when it was received, the nature of the hazard identified and the risks presented thereby.

[redacted] [redacted]

Colin David Jensen Witness

(c)	*Details of the advice received from key stakeholders, such as Maritime Safety Queensland, or other external agencies, in respect of any river hazards during the 2010/2011 flood events and when it was received.*
(d)	*Details of the actions taken by the LDMG/LDC in response to threats posed by river hazards in the Brisbane River, including details of the resources deployed in support of such actions and of any inter-agency cooperation.*

2.3 Navigation on the Brisbane River is controlled and managed by Maritime Safety Queensland (**MSQ**).

2.4 Early afternoon on Monday 10 January 2011 Brisbane City Council decided to cease operation of the Ferries and CityCats on the Brisbane River. This coincided with MSQ's declaration that the River was closed and, as a result, no one was entitled to be on the River except for emergency services agencies.

2.5 Before and during the January 2011 Flood Event, Council maintained communications with the MSQ and other agencies such as QPS as and when required. In general, the DDC coordinated more closely with the MSQ and reported on any specific issues (such as the Island and the Moggill Ferry) at LDMG meetings or earlier as required.

2.6 Following the flood peak, MSQ managed contractors to remove significant hazards from the River. The Royal Australian Navy deployed assets to check whether there were any submerged hazards prior to the River being declared open.

2.7 Table 4 below sets out, in summary form, some of the communications with MSQ recorded as part of LDCC Situation Reports.

2.8 **LDCC Situation Reports Summary**

Table 4

SITREP number	HAZARD	DATE	PAGE	COMMENTS	SOURCE
44	bridges	19.01.2011	371	MSQ Bridge Inspections - Maritime Services have advised LDCC that inspections of bridge	MSQ

[redacted] [redacted]

Colin David Jensen **Witness**

				pylons by divers would be commencing shortly, beginning with the gateway bridges and then working upstream.	
45	bridges	19.01.2011	381	MSQ Bridge Inspections - Navy divers are beginning inspections of the bridges starting with the gateway and moving upstream. Due to the difficult conditions and poor visibility, it may be several weeks before a thorough inspection can be completed.	NAVY
SITREP number	**HAZARD**	**DATE**	**PAGE**	**COMMENTS**	**SOURCE**
72	MSQ	27.01.2011	515	MSQ - boaters should avoid heading out on the waterways unless necessary. The port of Brisbane is partially closed to shipping until further notice.	MSQ
SITREP number	**HAZARD**	**DATE**	**PAGE**	**COMMENTS**	**SOURCE**
69	Hazards	26.01.2011	506	The Brisbane River remains closed to commercial passenger ferries and charter boats upstream of Brett's Wharf.	
69	Hazards	26.01.2011	506	A large majority of navigational hazards have been removed from the mouth of Brisbane River.	
88	Hazards	04.02.2011	558	MSQ have raised an issue regarding large trees that have been dislodged from the banks upstream or on parts of land that have slipped into the river (eg. Jindalee and upstream) posing a potential major debris issue in the	MSQ

[redacted]

[redacted]

Colin David Jensen **Witness**

				future. MSQ inspected.	

The Riverwalk

2.9 The Riverwalk was a floating walkway owned by Council which was located on the northern bank of the Brisbane River from the Howard Smith Wharves to New Farm and was originally about 800 metres long.

2.10 The Riverwalk was closed to the public on 10 January 2011.

2.11 During the course of the January 2011 Flood Event, the Riverwalk had the potential to become a river hazard if it was to break from its moorings. Council was aware of that risk and constantly monitored and assessed the condition of the Riverwalk. Council, through the LDCC, also put in place contingency plans (which were ultimately not required) for the orderly demolition of the Riverwalk should that have become necessary.

2.12 A description of this planning and the response to this issue is described in emails from BCC.047.0521 to BCC.047.0581 which form part of CDJ-20. A summary of LDCC Situation Reports dealing with this issue in Table 5 below. The key actions are as follows:

(a) Wednesday 12 January 2011 - Council engineers advised that if the River reached a height of 4.5m AHD, the Riverwalk, being a series of interconnected pontoons, was in danger of floating off.

(b) Wednesday 12 January 2011 - I had a discussion with the then Lord Mayor regarding the threat posed by the Riverwalk. During that discussion the Lord Mayor and I resolved to attempt the demolition of the Riverwalk in the interests of public safety if it could be safely achieved.

(c) Following this discussion, the LDCC escalated this issue to the District Disaster Coordination Centre, which then escalated the issue to EMQ and ultimately the ADF to effect demolition of the floating Riverwalk if feasible;

(d) The DDC was also provided with some design information on the Riverwalk which was intended to be provided to the ADF. Contact details of Council's structural engineer who had knowledge of the Riverwalk design was also provided;

(e) Ultimately the demolition was not able to be undertaken due to:

(i) lack of immediate access to necessary demolition team;

(ii) onset of nightfall; and

(iii) rising river height made the structure an unstable platform.

(f) Thursday 13 January 2011 - Situation Report 20 records that at approximately 4:00am the downstream section of the Riverwalk (approximately 380 metres) broke free and floated downstream;

(g) Friday 14 January 2011 - Council field officers inspected the remaining section of the Riverwalk (approximately 400 metres) and prepared an initial report on the damage to this remaining section;

(h) Friday 14 January 2011 - MSQ advised that four sections of the Riverwalk were beached at Nudgee Beach, were beginning to break up and may become navigation hazards. On receiving this advice, I approved the removal of these pieces of the Riverwalk by MSQ;

(i) Saturday 15 January 2011 - MSQ advised that they would move the beached sections of Riverwalk by barge to one of two holding yards in Lytton;

(j) Saturday 15 January 2011 - Council field officers further inspected the remaining upstream section of the Riverwalk adjoining Howard Smith Wharf and prepared a further report; and

(k) Sunday 16 January 2011 - Council field officers and the Water Police inspected the River (by the use of a Water Police boat) for any Riverwalk segments that may cause a hazard in the River.

2.13 **LDCC Situation Reports - Summary**

Table 5

SITREP number	HAZARD	DATE	PAGE	COMMENTS	SOURCE
16	Riverwalk	12.01.2011	174	The walkway is suffering damage but currently stable. The structure would not be able to be secured if it floats clear and breaks away from its moorings. The CEO has directed that the structure be broken up to mitigate possible subsequent damage to assets and has initiated this action.	
17	Riverwalk	12.01.2011	182	CSA regarding the riverwalk being dismantled.	
18	Riverwalk	13.01.2011	196	Portions of the riverwalk have broken free and are floating down the river.	
19	Riverwalk	13.01.2011	201	Information received that the riverwalk at the end of Boundary Street, Brisbane was being used by sightseers. Rapid Response Group (RRG) were attending to further investigate.	CARS
19	Riverwalk	13.01.2011	204	Field staff are attempting to inspect the floating section of the Riverwalk from several vantage points. All reports to date cannot provide any confirmation that the sections of the walk have actually broken away and moved down stream.	

[redacted]

[redacted]

Colin David Jensen **Witness**

20	Riverwalk	13.01.2011	209	At approximately 0400hrs on 13.01.2011, downstream section of the riverwalk broke free and floated downstream. A 380m section washed away, with 400m remaining. The remaining section is still intact but the upstream gangway has been damaged and a pontoon against it. City Assets has advised that if river levels continue to fall, section may remain intact and in place.	
24	Riverwalk	14.01.2011	240	Inspection undertaken at 1030hrs. River level still high and debris covering platform. None of the sub-structure is visible. Upstream section still intact. Inspection also undertaken of the former downstream end at Merthyr Road where the fixed sections remains. A number of midstream platform pontoons are up-ended and resting on the fixed section and riverbank. These pontoons are secure however if river levels rise, may dislodge.	

[redacted]

Colin David Jensen

[redacted]

Witness

33	Riverwalk	16.01.2011	304	Inspection undertaken of BCC river infrastructure from Queensland University - Brett's Wharf/ 4/5 pontoons lodged against the fixed downstream end of the floating riverwalk. Water Police advised that they had not sighted any floating riverwalk pontoons in the section between Brett's Wharf and the river mouth. MSQ engaged a contractor to remove the floating riverwalk pontoons from Nudgee Beach yesterday.	River Infrastructure
38	Riverwalk	18.01.2011	337	Riverwalk - resident contacted Council to advise that part of the Riverwalk located at New Farm had broken away and was loose in the river. MSQ, DDC, QPS, and City Assets notified. City Assets attended site and identified that 1-2 pontoons were no longer in position. Further update provided to relevant agencies.	
39	Riverwalk	18.01.2011	341	MSQ advise they will not attempt to locate missing pontoons in the night as they felt they do not pose a significant risk. Follow up to occur.	MSQ

[redacted]

[redacted]

Colin David Jensen **Witness**

40	Riverwalk	18.01.2011	347	At 0812hrs, City Assets advised that 1 of the 2 sections at Merthyr Road had become dislodged. MSQ were advised and are responding.	
46	Riverwalk	20.01.2011	389	CSA on riverwalk and boardwalk (social media and web only).	
65	Riverwalk	24.01.2011	490	The floating riverwalk has been extensively damaged, some sections washed away. Facility will be closed for a significant period. Short term alternative pedestrian and cycle routes have been identified.	

The Moggill Ferry

2.14 The Moggill Ferry is owned and operated by a private company. Council has no regulatory control over its maritime operations.

2.15 Council's interest in the Moggill Ferry during the January 2011 Flood Event was to be assured it would not break from its moorings and become a River hazard downstream.

2.16 The safety of the Moggill Ferry was controlled by the owner and overseen by the DDC. The DDC provided regular updates at the daily LDMG Meetings (the notes for which appear as CDJ-15).

2.17 As a result of the briefings the LDMG and LDCC were satisfied that the safety of the Moggill Ferry was being adequately addressed.

Drift Restaurant

2.18 The Drift Restaurant is owned and operated by a private company.

[redacted] [redacted]

Colin David Jensen **Witness**

2.19 Council was aware of the risk that the Restaurant may come loose from its moorings during the course of the January 2011 Flood Event. However, the Restaurant was considered to be no greater risk than any other pontoon. As the River was closed to navigation, the Restaurant did not pose any greater threat to life than any other debris in the River. Further, the Restaurant did not pose any significant risk to public infrastructure.

2.20 Council was aware that on 12 January 2011 part of the Restaurant hit the Goodwill Bridge but did not cause any issues.

2.21 Following the January 2011 Flood Event, Council assisted the private owner of the Restaurant by:

(a) coordinating volunteers to remove waste and debris from the premises;

(b) removing waste and debris that had been left on the Bicentennial bikeway at Coronation Drive; and

(c) arranging for Queensland Fire and Rescue Service (**QFRS**) to assist with the pumping out of the pontoon upon which the remaining part sat to prevent it from sinking.

2.22 This assistance was provided to the owners at no cost to ensure the timely reopening of the Bicentennial bikeway.

2.23 A summary of the actions taken in relation to Drift Restaurant are set out in Table 6 below and in the bundle of emails forming Attachment CDJ-20 to this statement.

2.24 **LDCC Situation Report Summary**

Table 6

SITREP number	HAZARD	DATE	PAGE	COMMENTS	SOURCE
16	Drift	12.01.2011	174	The drift restaurant has hit a bridge without any issue.	
49	Drift	20.01.2011	413	Reports received that the Drift Restaurant is placing large quantities of flood damaged perishables on the Bicentennial Bikeway.	

[redacted] [redacted]

Colin David Jensen **Witness**

53	Drift	21.01.2011	429	Council is in negotiating with the owner of Drift to ensure that the bikeway is clear of items not for collection prior to the waste collection scheduled for that upcoming Sunday.	
56	Drift	22.01.2011	439	Bikeway is clear of mud between Cribb and Land Streets. This includes the underpass near Cribb and Land Street. The majority of the bikeway has been swept and hosed and an onsite meeting is scheduled to occur at 1430 to scope the remaining areas to be washed tonight.	
57	Drift	22.01.2011	450	By Saturday night, the bikeway between Toowong and the Drift Restaurant will be cleaned and ready to be opened for public access. Council officers will perform daily patrols to ensure that the bikeway at this location remains clear.	
60	Drift	23.01.2011	462	Clearing of bikeway to be completed by COB Sunday 23 January 2011.	
72	Drift	27.01.2011	575	Centennial Bikeway reopened at 1400hrs following closure to pump out the drift restaurant.	

CityCat Terminals

2.25 The Ferry and CityCat services were suspended, until further notice, on Monday 10 January 2011. On Tuesday, 11 January 2011, Council removed the Ferries and CityCats from the River and moored them at safe harbour.

[redacted]

Colin David Jensen

[redacted]

Witness

2.26 The CityCat Terminals were not considered a significant safety risk and posed no greater threat than any other floating debris in the River. Given the magnitude of the flood, there was nothing feasible that could be done to improve the security of the moorings or to remove them from the River.

Dockside Marina

2.27 I am not aware and have not been informed of any issues associated with Dockside Marina that caused or may have caused a hazard in the River.

The Island

2.28 The Island barge is owned and operated by a private company. Council has no regulatory control over its maritime operations.

2.29 The Island is a large vessel that, if uncontrollably floated downstream in the January 2011 Flood Event, would be capable of causing significant damage. Accordingly, Council's interest in the Island during the January 2011 Flood Event was to be assured it would not break from its moorings and become a River hazard downstream.

2.30 The safety of the Island was controlled by the DDC. The DDC provided regular updates at the daily LDMG Meetings (the notes for which appear as CDJ-15) or more frequently if required.

2.31 As a result of the briefings and general communication from the DDC, the LDMG and the LDCC were satisfied that the threat posed by the Island was being adequately addressed.

Pontoons

2.32 Council was aware that during the January 2011 Flood Event there were many privately owned Pontoons that had broken free from their moorings and floated downstream.

2.33 As the River was closed to navigation, the Pontoons did not pose any greater threat to life than any other debris in the River. Further, the Pontoons did not pose any significant risk to public infrastructure.

2.34 Although owners of Pontoons are entitled to replace them in the same manner as those Pontoons were originally secured, Council considered it important to advise residents of a method to properly secure their Pontoons in case of future River flood events.

[redacted] [redacted]

Colin David Jensen **Witness**

2.35 On 18 February 2011, Council issued a "Flood Fact Sheet - restoring or replacing private pontoons following January 2011 flood event" (**Fact Sheet**). Attachment "**CDJ-22**" is a copy of the Fact Sheet.

2.36 Council wrote to over 300 registered pontoon owners providing them with a copy of the Fact Sheet and informing them of DERM's exemption to replace like for like. The Fact Sheet was also provided to major manufacturers of pontoons and through various other means including, media and community services announcement, the Council website and community newsletters.

2.37 Council continues to distribute the Fact Sheet via its website and makes it generally available to anyone, for example, making a development application. It is intended to further disseminate the Fact Sheet wherever appropriate, such as at Boat Shows.

2.38 A summary of the information relevant to Pontoons is set out in Table 7 below and in the bundle of emails forming Attachment CDJ-20 to this statement.

2.39 **LDCC Situation Reports Summary**

Table 7

SITREP number	HAZARD	DATE	PAGE	COMMENTS	SOURCE
21	Pontoons	11.01.2011	94	Two pontoons were reported loose in the river.	
21	Pontoons	13/01/2011	217	City Cats and Ferries - all fleet safe with some minor fibreglass damage due to private pontoons and boats hitting. One sustained more serious damage however is repairable.	
21	Pontoons	13.01.2011	218	Fuelling pontoon - intact. The building has 1ft of water through it. The underground tank is submerged, however it is sealed.	

[redacted] [redacted]

Colin David Jensen **Witness**

				Engineers will check once water subsided whether contamination has occurred.	
29	Pontoons	15.01.2011	263	North RIMT update - heavy lift and long reach equipment will be sought from QMCA next week to lift pontoons that have washed onto the foreshore. (also referenced in SITREP 28 and 32).	North RIMT
45	Pontoons	19.01.2011	385	Dutton Park - retrieve sunken pontoon and gangway, UQ - MSQ mooring Buoy under pontoon, West End - remove semi-sunken walkway, Regatta - everything presumed lost but check to see if pontoon is sunk at site, Davies Park - retrieve UQ gangway, North Quay - remove all debris and salvage existing gangway for future repairs, South Bank 2 - remove gangway caught on pile, QUT - remove semi-sunken walkway, Holman Street - water has receded, suspect pontoon is still attached to piles, salvage pontoon if in place, Sydney Street - salvage sunken pontoon.	
45	Pontoons	19.01.2011	385	A 'Notice to Mariners' was issued by MSQ prohibiting commercial and ferry vessels from using the river. MSQ taking the lead on the clean up of the bed of the river.	
56	Pontoons	22.01.2011	440	LDCC - looking into orphan pontoon management and	

[redacted] [redacted]

Colin David Jensen **Witness**

				collection policy.	
57	Pontoons	22.01.2011	446	Aerial assessment - damage has occurred on either side of the Brisbane River from Bulimba to Moggill with damage ranging from minor to significant to pontoons and trees along the river banks.	
64	Pontoons	24.01.2011	481	ADF update - Graceville Sea Scout Hall and pontoon recon complete. NFA by ADF.	ADF
68	Pontoons	25.01.2011	500	North RIMT - awaiting advice regarding what to do with private property eg. Pontoons and water tanks.	
69	Pontoons	26.01.2011	506	MSQ - managing water contractors for removal of hazards, have implemented an action plan to assess damaged pontoons and vessels, is continuing to assess damage to navigational infrastructure within the region that may affect shipping.	MSQ

Boats and other Vessels located in the Brisbane River

2.40 As set out in paragraph 2.3 above the MSQ is responsible for the traffic on the River and, in particular, the Boats and other Vessels on the River.

2.41 In addition, as referred to in paragraph 2.25, Council removed its Ferries and CityCats to safe harbour on 12 January 2011.

(e) Any recommendations to mitigate or manage the risks posed by potential river hazards in the Brisbane River during future flood events.

[redacted]

[redacted]

Colin David Jensen **Witness**

2.42 I refer to my comments at paragraph M of this Statement.

2.43 One emerging issue that could be the subject of consideration by the Commission relates to Submerged Objects in the River.

2.44 Council has received information from high-resolution multi-beam surveys indicating that there are a high number submerged objects in the river, predominately trees. Although it is not Council's responsibility to remove objects from the bottom of the River (which is State land) Council does have an interest in ensuring that these objects do not mobilise, which they are likely to do over time.

2.45 Council would support a recommendation by the Commission for the removal of these objects, to be undertaken by the State. Council is willing to provide any reasonable assistance to the State if requested.

3. **Brisbane Markets precinct at Rocklea (Rocklea Markets)**

3.1 Attachment "**CDJ-23**" is an extract from the LDCC Log in relation to question 3 of the Notice.

3.2 Attachment "**CDJ-24**" is a bundle of material in relation to question 3 of the Notice.

3.3 The Rocklea Markets are a privately owned business encompassing both fresh produce market and large cold stores for the storage of frozen products (including meat and seafood).

3.4 Ordinarily, as it is a private business, Council would not enter the markets or assist with the clean up of the markets following the January 2011 Flood Event.

3.5 Council did, however, have an interest in ensuring that the Rocklea Markets were cleaned up and operational as soon as possible as the markets are an essential service for Brisbane and Queensland:

(a) for the distribution of food; and

(b) economic recovery.

(a) Details of the information received by the LDMG/LDC regarding the impact of the 2010/2011 flood events on the Rocklea Markets, including details of the source/s of that information and when it was received.

[redacted] [redacted]

Colin David Jensen Witness

(b) Details of the action/s taken by the LDMG/LDC in response to the impact of the 2010/2011 flood events on the Rocklea Markets, including details of the resources deployed in support of such actions and of any inter-agency cooperation.

3.6 On Thursday 13 January 2011 the LDCC received information from the Queensland Police Service that the Rocklea Markets Manager had requested that Sherwood Road be re-opened as soon as possible to allow undamaged produce to be distributed.

3.7 On Friday 14 January 2011, the LDCC coordinated City Waste Services (CWS) (part of Council), volunteers and the ADF to commence the clean up of Rocklea Markets with a view to making the markets ready to begin limited operations from Monday 17 January 2011.

3.8 CWS, in turn, engaged a range of contractors to assist, primarily Veolia Environmental Services and J.J. Richards & Sons Pty Ltd.

3.9 These contractors provided services including:

(a) removal and clean up of flood affected food waste at the markets and associated cold storage areas;

(b) general clean up of flood damage around the markets and surrounding areas; and

(c) operation of the Archerfield Road transfer station (Richlands site).

3.10 These activities were completed in cooperation with Council's Brisbane City Works and Local Asset Services branches. These branches assisted with the labour and plant and equipment to complete the tasks.

3.11 The clean-up operations continued for 24 hours a day, from the time of the request on Friday 14 January 2011 until Monday 17 January 2011, when limited market operations restarted by the reopening of the fresh produce distribution centre. Waste removal activities continued to occur as required.

3.12 The operations in relation to the cold stores were conducted under sometimes extreme conditions. Due to the nature of the products removed (i.e. decomposing food), breathing apparatus was required in certain situations. This equipment was sourced from the QFRS, which provided training for the use of this apparatus to contractor personnel.

[redacted] [redacted]

Colin David Jensen **Witness**

3.13 A total of 4,353 tonnes total of food waste was removed from the markets and surrounding cold stores.

3.14 All food waste was specifically directed for disposal at the Veolia Ti-Tree Bioenergy Facility (Landfill) at Willowbank due to the nature of the waste. This facility was operating 24 hours per day to receive waste from Rocklea Markets.

3.15 CWS has incurred approximately $1M in costs directly related to the clean-up operations at the Rocklea Markets and the associated disposal.

3.16 Council, as a health regulator, deployed environmental health officers to advise, inspect and certify that the food operations were safe to recommence.

3.17 Table 8 below is a summary of the LDCC Situation Reports which relate to this topic.

3.18 **LDCC Situation Reports Summary**

Table 8

SITREP number	DATE	DISC PAGE	COMMENTS	SOURCE
24	15.01.2011	251	Sherwood Road leading to the Rocklea Markets has been cleared to permit access to the markets to commence trading tomorrow afternoon. EHOs will be deployed to the markets to conduct health inspections to ensure the markets are safe to operate.	
27	15.01.2011	255	Access to the Rocklea Markets is now available from Sherwood Road via Ipswich Road.	
		256	Access to the Rocklea Markets is now available from Sherwood Road via Ipswich Road.	

[redacted]

Colin David Jensen

[redacted]

Witness

29	15.01.2011	262	ADF update - Rocklea Markets Deployment. Allocated as a priority for tomorrow morning (16.01.2011) approx. 100 personnel plus equipment. ADF managing	ADF
32	16.01.2011	286	Royal Queensland Regiment coordinating civilian volunteers in the cleanup and sanitisation of Rocklea Markets.	ADF
		287	ADF clean up of sector H focusing on Rocklea Markets.	ADF
33	16.01.2011	295	1800hrs fresh fruit and vegetables commenced arriving at markets. Markets open as a distribution centre only and will operate 24hrs.	
34	17.01.2011		Re-opening of Rocklea markets. Urgent request of reinstatement of traffic signals in the area received. Energex advised previously that generator was to be deployed to power lights. Inspection by Energex crew however found the site flood damaged, preventing Energex from safety energising the lights with the large generator being deployed to the markets. Council to deploy a generator asap.	
35	17.01.2011	311	Re-opening of Rocklea markets. An inspection of the traffic signal box on the corner of Martin Taylor Dr and Sherwood Rd has identified that it has significant damage. The traffic signals at this intersection are expected to be operational by 12noon today. Traffic control	

[redacted] [redacted]

Colin David Jensen **Witness**

			arrangements will be in place until the traffic lights are operational.	
36	17.01.2011	324	Road closures - Rocklea - Sherwood Road at Taylor Street (outside the Rocklea Markets).	
37	17.01.2011	329	EH update - Support has been provided to Rocklea Markets via the LDCC with regard to the provision of chlorine.	Compliance and Regulatory Services
LDCC SITREP	19.01.2011		Hazardous Waste update - Rocklea area has been assigned a priority area, and contractors are clearing as fast as possible.	City Waste Services
BCW SITREP	19.01.2011		Rocklea Markets intersections have further lanterns requiring replacement. Sovereign is scheduled to finish western intersection tomorrow. Rain has prevented BCW work for the main entrance.	
48	20.01.2011	401	Rocklea Markets intersections both have further lanterns requiring replacement.	
49	20.01.2011	415	Brisbane markets now has all bulk waste removed. Another 130 loads removed since yesterday, bringing total removed to approx. 3750tonnes / 270 loads. Rocklea Cold Stores was completed yesterday (approx 850 tonnes).	City Waste Services
BCW SITREP	20.01.2011		Sherwood Road at Rocklea Markets Western entrance was finalised by	TNP - Traffic Signals

[redacted]

[redacted]

Colin David Jensen

Witness

			Sovereign Electrical today and is now operational.	
CARS SITREP	23.01.2011		EHOs have inspected the Rocklea Markets over the last few days and have provided advice to approximately 50 premises owners.	Compliance and Regulatory Services
RIMTSouth SITREP	29.01.2011	3	7 food premises (including 4 for Rocklea Retail Markets) were inspected and approved for re-opening.	

(c) Any recommendations to mitigate, and respond to, the potential impact of future flood events on the Rocklea Markets

3.19 I refer to my comments at paragraph M of this Statement.

4. **Evacuation centres**

4.1 Attachment "**CDJ-25**" is an extract from the LDCC Log in relation to question 4 of the Notice.

4.2 Attachment "**CDJ-26**" is a bundle of material in relation to question 4 of the Notice.

4.3 Council considers an evacuation centre to be a place where residents can temporarily shelter whilst their own home is uninhabitable. The evacuation centre would register evacuees and provide them with food, shelter, limited health support, policing support and may transition to be a recovery centre after the initial event. This is distinct from a place that may provide immediate shelter from the event, in the immediate vicinity of the affected residences, or is a support centre which is an adjunct to temporary shelter.

(a) Details of any policies or procedures for managing contacts with unofficial evacuation centres.

4.4 The details of planning and operation of official evacuation centres co-ordinated by Council are set out:

(a) at paragraphs 13.1 to 13.5 of my First Statement; and

[redacted] [redacted]

Colin David Jensen Witness

(b) at paragraph 6.2(e) of Council's Initial Submission (including the Evacuation and Emergency Human Services Plan as Attachment 23 to that Submission).

4.5 It is necessary to preface a response to this topic by noting the following.

4.6 Firstly, the experience of the flood warnings that were issued during the January 2011 Flood Event were that, as intended, they were conservative, in that all flood areas had a flood warning issued. It follows, that in terms of managing the task of rapidly housing displaced persons, it is important that persons who are not at risk of flooding remain in their homes.

4.7 The opposite of this is that once an area has a flood warning issued in respect of it, the residents should make plans to effect an orderly evacuation if and when required. In the event it becomes apparent that the flood will occur in that particular area, the residents should then leave as quickly as possible, rather than wait for a compulsive direction to do so.

4.8 Secondly, by their nature, evacuation centres are extremely basic and provide essential, rather than comfortable, shelter. Essentially this is because, not only of the fact that they must be commissioned virtually instantaneously, but it is also necessary to have numerous alternatives to cater for the particular event in question. That is, appropriate locations for evacuation centres for a flood may be different to those for, say, a storm surge, bushfire in the outer suburbs or terrorist event. Council maintains an extensive register of possible official evacuation centres.

4.9 The primary source of shelter for displaced persons in a flood, ought be, friends and family where the surroundings are a great deal more comfortable and familiar. In addition, those surrounds are far more likely to provide optimal support for such people.

4.10 Finally, if this is not possible, then residents should relocate to an official evacuation centre supported by Council and the Red Cross.

4.11 Consequently, Council does not support the setting up of unsupported ad hoc evacuation centres.

4.12 The risk associated with unofficial evacuations centres is that:

(a) the location of the centre may be inappropriate;

(b) there is a lack of detailed professional planning and co-ordination;

[redacted] [redacted]

Colin David Jensen Witness

(c) the centres may be under-resourced.

4.13 During the January 2011 Flood Event, a number of unofficial evacuation centres commenced operations in various parts of Brisbane (a list of those centres appears below).

4.14 Council received a number of requests for assistance from those centres which were actioned, as appropriate, by Council through the LDCC.

(b) Details of any requests for assistance received from, or in respect of, any unofficial evacuation centres in the Brisbane Local Government Area during the 2010/2011 flood events and the responses thereto.

4.15 Set out below is a list of the unofficial evacuation centres and support centres that Council was aware operated and a summary of the requests and response by Council.

4.16 **Good News Lutheran Church, Middle Park**

(a) Wednesday 12 January 2011 - the LDCC received a request for a generator which was delivered by Coates Hire that evening.

(b) Saturday 15 January 2011 - the centre was closed.

(c) Tuesday 18 January 2011- a request was received for rubbish bins to be emptied. The LDCC arranged for contractors to action by next day and additional bins were delivered.

4.17 **St Catherine's Anglican Church**

(a) Wednesday 12 January 2011- Opened as an unofficial evacuation centre.

(b) Friday 14 January 2011 - converted from an unofficial evacuation centre to a community clean up centre.

4.18 **Corinda State School**

(a) Wednesday 12 January 2011 - LDCC informed that 20-30 residents taking refuge at site.

(b) Wednesday 12 January 2011 - LDCC received a request for food, water, beds, generator.

[redacted] [redacted]

Colin David Jensen Witness

(c) Wednesday 12 January 2011 - Council assessed the centre as not suitable for an evacuation centre.

4.19 **Kenmore Library**

(a) Friday 14 January 2011 - the LDCC advised that the library and local Councillor's Office was being used as a support centre.

(b) Friday 14 January 2011 - this centre supported about 800 people per day who accessed the internet and facilities to recharge mobile phones.

4.20 **Metro Church, Seventeen Mile Rocks**

(a) Wednesday 12 January 2011- LDCC received request for generator, toilet paper, food, lights.

4.21 **Moggill Uniting Church**

(a) Thursday 13 January 2011 - LDCC received a request from Dr Bruce Flegg MP for food/supplies drop.

(b) Thursday 13 January 2011- LDCC coordinated the ADF and supplies were delivered with five more vehicles to arrive later.

(c) Friday 14 January 2011 - Council trucks delivered additional food to Bellbowrie.

(d) Saturday 15 January 2011 - Access to these areas was no longer restricted.

4.22 **Mt Crosby State School**

(a) Wednesday 12 January 2011 - The LDCC was advised that an evacuation centre had been set up by isolated locals on Mt Crosby Road, Mt Crosby. The area was cut off by road access and they were seeking assistance with food drops.

(b) Friday 14 January 2011 - The LDCC received a request from local resident for supplies to the centre.

(c) Friday 14 January 2011 - the LDCC arranged for food and supplies to be delivered by Black Hawk helicopter.

[redacted]

Colin David Jensen

[redacted]

Witness

4.23 **Kedron Wavell Services Club**

(a) Thursday 13 January 2011 - the LDCC was advised that the Club was being used as a temporary facility until the official RNA evacuation centre was set up.

(b) Thursday 13 January 2011 - the LDCC received a request for beds, pillows & linen to be delivered from the RNA centre.

(c) Friday 14 January 2011 - the centre became a transitional facility for the RNA centre and used as daytime information centre only.

(c) Details of any issues arising out of the establishment of unofficial evacuation centres in the Brisbane Local Government Area during the 2010/2011 flood events, including any secondary evacuations that became necessary.

4.24 As set out above, Council does not have policies and procedures in place for unofficial evacuations centres as it encourages the use of official centres where required. However, Council has identified a number of issues arising out of the establishment of unofficial evacuation centres during the January 2011 Flood Event, which are summarised below:

(a) the establishment and advertising of unofficial centres has the potential to cause large numbers of evacuees to arrive at a centre before suitable capacity and capability is established and in some cases where it never can be;

(b) agencies cannot guarantee resources or supplies at unofficial centres;

(c) unofficial centres may encounter safety issues due to their location and lack of staffing. For example the Corinda State School encountered access problems when the car park flooded. Evacuees then refused to leave as requested by SES;

(d) due to their location, unofficial centres may encounter waste collection delays. For example this was experienced at the Good News Lutheran Church at Middle Park;

(e) unofficial centres may not have back-up power;

(f) unofficial centres may not have been properly assessed for:

(i) safe and accessible location;

[redacted] [redacted]

Colin David Jensen Witness

(ii) adequate facilities;

(iii) reliable communications.

4.25 As an example, it was necessary to evacuate people from Yeronga State School to the official evacuation centre at QEII Stadium as the original site was unsuitable as an evacuation centre.

4.26 Table 9 is a summary of LDCC Situation Reports relevant to this question.

Table 9

SITREP number	DATE	PAGE	COMMENTS	SOURCE
13		99	Evacuation of campers at Moreton Island to Tangalooma Resort.	
16		135	Evacuation centre update including numbers on the two registered evacuation centres and also unauthorised centres, including Yeronga State School, Good News Lutheran Church, St Catherine's Anglican Church, and Moggill Uniting Church.	
16		175	Evacuation centres activated in Jamboree Ward.	
16		176	Evacuation centre update including numbers on the two registered evacuation centres and also unauthorised centres, including Yeronga State School, Good News Lutheran Church, St Catherine's Anglican Church, Moggill Uniting Church and the Salvation Army Church.	
		180	Update from CARS East - attempting to visit smaller evacuation centres in the area to determine if any assistance is required.	
17	12.01.2011	184	RFA for food to Mt Crosby for potential air transport of food and supplies. Yeronga State School has lost power. 20 Evacuees are to be moved to QEII.	
17		188	QFRS are requesting QPS assistance with evacuations in Oxley.	
18	13.01.2011	196	RFA for food to Mt Crosby for potential air transport of food and supplies has been escalated to the DDC.	
18		198	Evacuation centre update including both authorised and	

[redacted] [redacted]

Colin David Jensen **Witness**

			unauthorised centres.	
20		212	Evacuation centre update including both authorised and unauthorised centres.	
21		219	Evacuation centre update including both authorised and unauthorised centres.	
19		205	Evacuation centre update including both authorised and unauthorised centres.	
20		211	RFA - Moggill Uniting Church for supplies.	
		212	Evacuation centre update including both authorised and unauthorised centres.	
21	13.01.2011	218	RFA - food to be delivered to Bellbowrie. ADF are delivering food. Request being finalised.	
21		219	Evacuation centre update including both authorised and unauthorised centres.	
22		224	Mt Crosby food drop will take place tomorrow morning by ADF.	
22	14.01.2011	225	APS advise that 1 ADF MOG vehicle arrived at Moggill Uniting Church. 8 ADF personnel will remain at Bellbowrie Shopping Village to undertake security. 5 x ADF MOGS will deliver the rest of the food tonight.	ADF
22		226	Limited food supplies at various locations including Moggill Uniting Church and Mt Crosby State School and numbers of evacuees.	
		231	at 0300hrs, LDCC advised that 30 soldiers would deliver 5 truck loads of supplies to Moggill Evacuation Centre. Limited food supplies available at Moggill and Mt Crosby. Update on evacuation centres (232).	
24		240	Mt Crosby was supplied via air drop with provisions today at approximately 1330.	
24		241	Evacuation centre update including both authorised and unauthorised centres.	
25	14.01.2011	247	food drops completed to Moggill Uniting Church and Mt Crosby State School. Second food drop to Mt Crosby by road. DDCC advise that aerial survey to be undertaken to identify	

[redacted] [redacted]

Colin David Jensen **Witness**

			any isolated communities in Bellbowrie and Moggill areas.	
28	15.01.2011	272	Food drops have been discontinued to Mt Crosby as 12 tonnes already delivered, roads are open and there are no known isolated properties.	
			Air Transport RFA for food drop to Mt Crosby State School for up to 2000 isolated residents for food and medical supplies.	
23	14.01.2011	600	Evacuation Centre update - Moggill Uniting Church	

(d) Any recommendations regarding the establishment of potential evacuation centres during future flood events.

4.27 I refer to my comments at paragraph M of this Statement.

5. **Sewage treatment**

5.1 Attachment "**CDJ-27**" is an extract from the LDCC Log in relation to question 5 of the Notice.

5.2 Attachment "**CDJ-28**" is a bundle of material in relation to question 5 of the Notice.

(a) Details of any sewerage treatment failures as referred to in the Brisbane City Council's Initial Submission at paragraph 6.2(b)(vi) A.4), including the timing thereof and any relevant actions taken by the LDMG LDC in relation thereto.

5.3 Council's Initial Submission does not, at paragraph 6.2(b)(vi)A.4), refer to any "failure" of sewage treatment facilities.

5.4 This reference is to a Community Service Announcement which was designed to warn residents that untreated sewage may enter flood waters. Although Council has no responsibility in relation to the treatment of sewage at Waste Water Treatment Plants (WWTP), Council is aware of the risk that:

(a) inflow of rainfall and storm water into the WWTPs can cause those facilities to become overwhelmed; and

(b) flood waters may directly affect those facilities as they are generally located in low lying areas next to the River or creeks.

[redacted] [redacted]

Colin David Jensen **Witness**

5.5 For that reason, Council sought to warn residents prior to and during the January 2011 Flood Event of the potential dangers associated with untreated or under-treated sewage that may escape into waterways.

(b)	***Details of any Queensland Urban Utilities' infrastructure failures, referred to in Colin Jensen's statement dated 25 March 2011 at paragraph 8.3(c), including the timing thereof and any relevant action taken by the LDMG/LDC in relation thereto.***

5.6 Paragraph 8.3(c) of my First Statement provides as follows:

" *(c) During the immediate recovery, Council removed debris from around infrastructure owned by Queensland Urban Utilities to allow them access to fix their equipment on an urgent basis*"

5.7 That paragraph is not a reference to any "Queensland Urban Utilities infrastructure failures" as suggested by this question.

5.8 Paragraph 8.3(c) is a reference to a request from Queensland Urban Utilities (**QUU**) (received through the LDMG) to remove some debris from the footpath outside the entrance to QUU infrastructure to allow QUU access.

5.9 I recall that the QUU representative at the LDMG meeting who made the request was invited to provide a list of the locations of their infrastructure which was blocked by debris in order that the request could be immediately actioned by the LDCC.

5.10 I do not recall if such a list was received, however Council did remove debris either specifically for QUU or as part of the general clean-up coordinated by the LDCC.

I make this statement conscientiously believing the same to be true, and by virtue of the provisions of the Oaths Act 1867 (Qld).

Dated 19 April 2011

[redacted] [redacted]

Colin David Jensen **Witness**

Signed and declared by Colin David Jensen at

in the State of Queensland

this 19th day of APRIL 2011

Before me:

[redacted]

Signature of person before whom the declaration is made

[redacted]

Signature of declarant

SCOTT WILLIAM SHARRY, SOLICITOR

Full name and qualification of person before whom the declaration is made

"COJ-17"

LDCC LOG - Q1. WESTERN SUBURBS-RELATED

Date: 10 January 2011

Category	Serial	Time	From	To	Item / Event	Comments / Action
a	4	7:40am	Denise Carr	Chris Lavin	Moggill Patrol	Boscombe Road - Totally under water, water moving very fast- 25-30m wide. Haven Road Upper Brookfield, completely under water moving very fast, LAS to close, Upper Brookfield Road, water over road can drive through near 362
a	5	8:20am	Denise Carr	Jan Daniels	Moggill Patrol	Upr Brookfield Pacey Road, Lot of water over road coming from Creek moving very fast, outside 21 LAS to close road. Upr Brookfield Road water over road in several places coming from creek moving very fast LAS to close road outside 679
a	13	9:30am	Denise Carr	Michael Lynch	Moggill Patrol	Gold Creek Rd at 530 water over road, LAS has closed road. Savages Road water over road a 8 locations vehicles are still able to get through at this stage
a	14	9:45am	Michael Lynch	LDCC	Road flooded West Region	See below of roads flooded- Kangaroo Gully Rd, Bellbowerie, Kangaroo Gully Rd, Bellbowerie, Rafting Ground Rd at Rees Way, Greentrees Ave and Deerhurst Rd, Brookfield , Gap Creek Road, Brookfield, CHUWAR - MOUNT CROSBY ROAD, Colleges Crossing ,Mt Crosby Rd is closed and the Mt Crosby Weir between Allawah Rd and Stumers Rd, Mt Crosby is also closed due to the water release by Wivenhoe Dam. Motorist closest river crossing is the Centenary Bridge at Jindalee, KHOLO - KHOLO BRIDGE The Kholo Bridge has been closed due to a water release from Wivenhoe Dam.MOGGILL - MOGGILL FERRY The Moggill Ferry is OUT of service. Boscombe Rd, Brookfield Upper Brookfield Road, Upper Brookfield,Gold Creek Road, Upper Brookfield,Pullenvale Road, Pullenvale,Bowen Pde, Bardon,Kilkivan Rd, Kenmore,Lake Manchester Road, Lake Manchester. Jindalee Boat Closed . High problems for low areas of Toowong Ward to flood due to high tides and heavy rain fall
a	15	9:50am	Denise Carr	LDCC	Moggill Patrol	Brookfield Area: Bundaleer Street outside number 42 RRG have closed the road due to water over it. Also LAS has been advised that the road has been damaged and has requested repair when able

a	26	12:31pm	Colin Jensen	LDCC	Technical Sitution Report	Further to our discussion, attached is the Technical Situation Report drafted by Seqwater following consultation with BoM and Councils. Key points are: There is continuing heavy rainfall in catchments. Total inflows over the event will be at least 1,500,000 ML and probably above 2,100,000 ML. As a result, Wivenhoe Dam is above 140% of capacity and Somerset is above 150%, with both rising fast. As specified in the approved Operational Procedures, the primary objective is now to minimizing the risk of urban inundation (release strategy W2). This involves larger releases now, minimizing the risk of even larger releases later (were the flood compartment to reach high levels). Consistent with this release strategy, dam releases have increased to 2,000 cubic metres per second (172,000 ML/day). It is expected to increase to 2,600 cubic metres per second by midday tomorrow. As specified in the approved Operational Manual, we are targeting maximum flow in the Brisbane River of 3,500 cumecs at Moggill. This is the levels above which urban inundation begins. For comparison, flows would be up to 12,000 cumecs without the dams. Se
a	36	2:37pm	Lowry Boyd	LDCC	SES Sitrep as at 14 30 Hours	Attached is the latest Sitrep for Brisbane SES. Flooding inundation to habitable areas of homes : NIL, Where there are major incidents/events : NIL, Brisbane City SES Unit,SES activations:ICCS 134,Total completed:42,Total outstanding:92,SES members activated:113 TOTAL 46 bcw WORKER Included Groups activated:BCW01, BCW03, South, Southwest, Eastern, Western, Metro, Moggill,Northern, Operation Worst suburbs affected: No Particular area,High priority job/s: Nil ,High risk tasks: Nil, spreadsheet attached to printed email
a	98	5:38am	Flood Information Ce	LDCC	Floodwise Viewer SitRep - 5:23am 11th Jan	BCC Floodwise Situation Report for Tuesday, 11 Jan 2011 05:23:40

a	184	12:11pm	Beheliah Ludwick	LDCC	Fwd: Road and public transport closures	transport routes are now closed. Road closures: • Fox St, Albion • Bowman Rd, Bardon • Kangaroo Gully Rd, Bellbowrie • Lancing St, Pullenvale • Paradise Rd, Larapinta • Illaweena St, Drewvale • Youngs Crossing Rd, Joyner • Wembley Rd, Berrinba • Rafting Ground Rd at Rees Way, Greentrees Ave and Deerhurst Rd, Brookfield • Widdop St, Clayfield • Melton St, Nundah . Egmont St, Sherwood • Gap Creek Rd, Brookfield • Marshall Rd, Rocklea • Formosa Rd between Stanborough Rd and Dairy Swamp Rd, Gumdale• Murphys Creek Rd, Lockyer • Manly Rd between New Cleveland Rd and Castlerea St, Manly • Ropley Rd, Wynnum West Rosewood Warrill View Rd, Rosewood • Massey Street between Sykes St and Morgan Street at Bartleys Hill Resevoir, Ascot• Blunder Road exit from the Ipswich Motorway westbound at Oxley • Redfern St Morningside • Wacol Station Rd near Sumner Rd, Sumner • Muriel Ave and Sherwood Rd, Rocklea• Cunningham Hwy at Harrisville . Public Transport closures: All CityCats and CityFerry services have stopped. Many bus services are also affected and there will be delays and divers General: If your property is in a flood affected area and you need to go home, ple If you are travelling home by car, please do not attempt to drive through Go to http://highload.131940.qld.gov.au/ for more information on road c To report downed trees outside of your property boundary or issues wit If you require assistance with property damage or flooding within your p
c	299	17:43	Lisa M Martin, Marke	LDCC	ABC Radio Evacuation point for residents in Mog	Request for evac point for Moggill residents
c	358	18:38	Chris Gissing	Aprel Dawes	Kenmore Evacuation Centre required	Stacey Withers - [redacted] School - Kenmore State School 2052 Moggill directly opp Kenmore Garry Drummond Principle [redacted] Shopping Centre need to be advised, shift at 9pm, around 200 pax, Margaret DeWitt has been talking to the shopping centre.
a	564	14:23	FIC	LDCC, Rob Broughton	Helicopter Survey	"Hi Rob, The areas of interest to the Flood Information Centre using helicopter survey is: - Coverage from Kingsford Smith Drive to Kholo Bridge (video and LIDAR); - Interested in backwater flooding up creeks and tributaries. Eg. Oxley, Moggill, Witton creek where we do not have much information; - Areas where houses are affected; - Isolated pockets of water and also isolated areas away from the river (which are flooded from the stormwater system); and - It is very important to get LIDAR information of river levels from bank-to-bank to record super-elevation of water levels around river bends to assist with model calibration. Regards, Rob McGlinn, Assistant FIC Controller - Shift 1, 12/11/2011"

c	575	14:49	LDCC email 12.1.11 2:49pm	[redacted]	Ambulance Evacuation assistance	~~We have received three requests in regards to evacuations requiring~~ ambulance and medical assistance. These are being forwarded from the SES. 1. An informant Valentina Aniston on [redacted] has contacted in regards to a bowel cancer patient living at 4 Fisher Street, East Brisbane requiring evacuation **2. a 35 year old man Justin Ryan [redacted] has contacted teh SES requesting evacuation. he is an insulin dependent diabetic with no food and no insulin for injections. He resides at [redacted] Moggill** 3. A high density nursing home is request evacuation from [redacted] New Farm. We are advised that this involves 182 people, many with high medical needs. I realise that some of this is scant information but unfortunately it is being provided to the LDCC second hand. Additional information can perhaps be located from SES personnel on [redacted] Regards, Lea-Ann McNeill, Operations, LDCC
a	590	15:23	FIC	LDCC	Rob Broughton - Helicopter Survey	Graeme, Further to our conversation. Can you see if you can organise this sort of info. across the peak of the flood from 4am tommorrow Thursday the 12th? Regards, Rob. Hi Rob, The areas of interest to the Flood Information Centre using helicopter survey is: - Coverage from Kingsford Smith Drive to Kholo Bridge (video and LIDAR); - Interested in backwater flooding up creeks and tributaries. Eg. Oxley, Moggill, Witton creek where we do not have much information; - Areas where houses are affected; - Isolated pockets of water and also isolated areas away from the river (which are flooded from the stormwater system); and - It is very important to get LIDAR information of river levels from bank-to-bank to record super-elevation of water levels around river bends to assist With model calibration. Regards,Rob McGlinn
c	632	17:15 email	Kent Stroud	LDCC	Mt Crosby State School urgent request for food, water drop off	referred to ddc 17:15
c	649	17:53	LDCC	DDC	food request [redacted] Mt Crosby	referred to ddc via email
c	732	21:30	Klynt Oberto	LDCC	Helicopter drop to Mt Crosby	Medical supplies drop as requested by Dr Joan Barker, list attached to email
c	753	23:08	Sean Stamp	LDCC	medical supplies Mt Crosby	helicopter drop for medical supplies (request denied based on advice from Qld Heatlh & Police due to amounts and types of drugs requested)
c	754	23:10	Sean Stamp	LDCC	medical supplies Mt Crosby	details drugs requests
a	790	2:39	richard sara	LDCC	medical supplies Mt Crosby	correcting details of phone number
a	792	2:45	richard sara	LDCC	medical drop to mt crosby	record of conversation for log item 790
c	918	9:35	Alan Mc Graph QAS	LDCC	medical supplies Mt Crosby	See log 753 / 754 - Asked for confirmation that earlier request was actioned.
c	924	9:51	Gordana Petroccitto	LDCC	Bellbowrie Residents Isolated	Kenmore library and Cr De Witt's ward office is receiving calls from Bellbowrie requesting
a	929	10:00	Kerrie City Fleet	Joe Veraa LDCC	SES Fuel Needs	City Fleet will contact SES at Bellbowrie re; fuel needs and send truck

c	996	12:30	QAS Liasion	State Disaster Centre	Follow up on medical supplies Mt Crosby	Police rang from State Disaster Centre, medical scripts required, if person rings back, need to contact State disaster centre directly.
a	1019	13:30	LDCC	Bruce Flegg State	Food and Water 2000 Moggill / Bellbowrie	Food drop required at Bellbowrie. Shops flooded, food required, police in attendance. RESOLVED advised by Chief Superindentant Les Hopkins
a	1022	13:39	Jan Daniels	LDCC	Air Drop Mt Crosby	Details of Air Drop Mt Crosby as per email - details of what being delivered.
c	1096	16:07	Paul Brown QPS	LDCC	URGENT: Restock of food and supplies	RFA for various items Bellbowrie and Moggill see attached
a	1150	18:00	QPS	LDCC	Food required @ Mt Crosby (Tom Garrett [redacted] Mt Crosby Phone [redacted]	Di Hone incident controller has tried to contact Mr Garrett at 18:50 and 22:00 phone indicated disconnection
c	1152	19:00	Shane Hackett - LDC	Bruce Flegg State	Supplies	A number of calls received for supplies to karana downs. Eg gas, power, torch batteries insect repellent. Advised that supplies have been dispatched by army and are on way.
c	1176	21:00	Shane Hackett - LDC	CPAS	Access to Mogill/Bellbowrie	Snr Constable Ian Davey requested flood forecasting and accessibility to moggill and bellbowrie to advise the deputy police commissioner.
c	1185	21:32	CC shift leader	LDCC	SES Food Drop	Request for food Karana Downs.
c	1188	21:37	CC shift leader	LDCC	SES Food Drop	Request for Bellbowrie
c	1190	21:48	CC shift leader	LDCC	SES Food Drop	[redacted] Bellbowrie
d	1194	21:54	EMQ Bne Warnings	LDCC	SES Referral	When will supplies arrive in bellbowrie
c	1204	22:45	CC shift leader	LDCC	Food Request	[redacted] Mt Crosby
c	1205	22:54	CC shift leader	LDCC	Food Request	[redacted] Bellbowrie
d	1229	1:55	kevin young	LDCC	Police Call	Indooroopilly police called thru and advised 5 army vehicles that have been deployed to carry coles groceries from Indooroopilly to evac centre in Bellbowrie/Moggill. Will advise when they arrive.
d	1236	3:06	kevin young	LDCC	Chris [redacted]	Approx 30 soldiers and 5 trucks of supplies and dropping if off at Moggill Evac centre. Police command post are handling distribution.
c	1244	12:42	Kylie Doyle	LDCC	RFA Moggill Rd Food Drop	RFA from Bruce Flegg requesting supplies for 2000 residents in the Moggill/Bellbowrie area.
d	1245	11:38	BSG1P1	LDCC	Scan Data	RFA medical supplies Mt Crosby Helicopter drop
	1331	10:41	dave armanelli	ldcc	contact in bellbowrie	Andrew Bird - EHO stuck in Bellbowrie - willing to help in anyway.
c	1342	11:10	Kylie Doyle	ldcc	RFA - Bellbowrie	food request - Bellbowrie attached
c	1415	13:54	richard ferrett	ldcc	councillor request	Cr Knapp - skip for perishable items for bellbowrie shppng centre, pls confirm when done
c	1428	14:30	ldcc	ddc	request for assistance - helicopter	drops to bellbowrie, moggill, karana downs needed
c	1569	19:40	kylie doyle	ldcc	Request for action	request for QAS to transport medication to Moggill Uniting Church
c	1577	20:05	DDC	ldcc	Cancel previous request for food drops	Drops at Bellbowrie, Moggill, Karana Downs area
a	1592	20:30	Darren Madgwick, Se	LDCC	Cancellation of Request Received	Food drops for Bellbowrie and Mogill
c	1620	21:45	Christopher Mulhall C	LDCC	Request by MP Mr Flegg fuel power bread milk	Inquiry for info about Bellbowrie from Energex
c	1682	4:54	Paula Clayton	LDCC	Request for Skips - Wate LDCC	12 Boxthorn St, Bellbowrie - This street was not flooded but their power was cut off as they are not far from the flood affected area. Residents need to dispose of rotting meat and food and require skips to be placed in these streets also as there are many homes in the same situation and there is too much food for the refuse bin and they cannot get to the transfer station.

d	1710	8:15	Gordana Petroccitto	LDCC	Status report - isolated communities at Belbowrie/Karana Downs/Moggill area	Actions taken to date Mt Crosby State School - food and medical supplies delivered 14/1/2011 at approx 1400hrs Moggill Uniting Church - food and supplies delivered 13/1/11 approx midnight, additional food and supplies delivered 14/1/11 at approx 2200hrs Individual isolated properties - 64 individual requests received and contacted by phone 14/1/11, 52 confirmed not isolated, 3 messages left to be followed up today by disaster management group, 3 to advise whether they require assistance, 6 not contactable to be followed up today by disaster management group
c	1747	9:36	Sharlane Hedges	LDCC	Request for skips - LDCC Waste	Anon request for skips in bellbowrie forwarded and being investigated and issued if suitable
c	1748	9:37	Gordana Petroccitto	LDCC	food requirements for evac centres	This request for food was forwarded from the LDCC to Jan Daniels last night. Please note that all supply requirements for the evac centres need to be sourced by logistics in the LDCC. Please action, re the request for supplies for Mt Crosby currently being investigated and will be actioned by the DMG
d		14:45	LDCC	Gordana Petrocitto		Based on advice from Karana Downs Police, food drops to the mt crosy area will be discontinued because 12 tonnes of food packs have been delivered to this area, access roads are open. Advised Gordana Petrocitto to discontinue.
a	1749	9:39	julian James Energex	LDCC	Energex Unrestored Customers by Suburb	attached is the breakdown of number of customers without power at 0130hours and targets
c	1751	9:41	Michael A O'Sullivan	LDCC	call received from QLD health	request for 6 packets of jelly beans and carton of lemonade to the Karana Downs Police Station - rec by police ops at 8:35
a	1760	10:00	Vanessa Fabre	LDCC and Various	Police Intel of demand sites needing assistance	additional sites following police feedback South Brougham St and Ashby Sts Fairfield, no further assistance needed at west end and norman park don't send people to police station, west Munro st and surrounds, St Lucia (still water around), Fig tree pocket (all) and Bellbowrie (all) 10:36 - Reply from Margaret Jacobson. Question regarding social media outlets Action: forwarded to Heidi in DIG
c	1764	10:03	Lord Mayor	LDCC	Contact campbell website enquiry	concern over moggill and bellbowrie access for the elderly and running out of supplies action forwarded to tony wauchope for action
c	1768	10:04	Lord Mayor	LDCC	Fwd: Assistance	Residents isolated at Karana Downs. Action: Police inspecting, SES notified.
c		9:51	Judy Hardgrave	LDCC		Cr De Wit has requested that buses of bolunteers be sent to the following location: Kilkivan Aven, Kenmore and nearby streets
a	1785	10:42	Taryn Doherty	LDCC	Kerbside collection trucks slowed because of traffic on Moggill Road	Kerbside collection slowed by traffic. Action: forwarded to Keeley Wease
a	1877	13:30	Gordana Petroccitto	ldcc	Status report - Mt Crosby, Moggill Uniting Church and individial properties	details on email
c	1925	9:31	Michael O'sullivan	ldcc	requesting police to collect medical supplied and deliver to Bellbowrie	logistics advised
c	1928	9:41	Michael O'sullivan	ldcc	request for jelly beans and lemonade to be delivered to Karana Downs police Station	details on email
d	1975	13:13	Gordana Petroccitto	LDCC	food requirements for evac centres	A decision is required by the incident controller whether the outstanding request for food for Mt Crosby should be fulfilled. See serial 1748
d	2006	14:45	LDCC	Gordana Petrocitto	Mt Crosby	See Serial 1748
c	2024	15:19	LDCC	Keely Wease	Request for Skip	Skip requested for 1 Billagall Drive, Karana Downs.

c	2048	16:00	Paula Sundholm	Julie Otto	Reqeust for pallet of bottled water	1 pallet of bottled water to be delivered to the volunteers at Bellbowrie Shopping Centre.
d	2049	16:05	DCC	LDCC	Lemonade and Jellybeans	These were ordered for Karana Downs Police Station.
a	2060	16:22	Kylie Jacobson	Belinda Edwards, LDCC	Re: For action/log: Customer complaint Moggill / Chicken Farm	No further action at this time.
c	2127	18:18	Andrew Bird	LDCC	Bellbowrie Pharmacy	Requires means of secure disposal of flood damaged medications.
c	2187	22:45	Gordon Luke	LDCC	Nomination of 4 drop locations	Schonell Dr/Bryce St (Guyatt Park Chelmer Cnr Oxley/Plumridge St (Graceville Memorial Park) Bellbowrie Moggill Primary Fairfield Cnr Home/Broughan St (JF O'Grady Memorial Park) DIG compiling task list. FOG (Michael Bell) defining locations for offloading truck contents.
a	2222	6:29	LDCC	Belinda Krog, Brett Robinson, LDCC	Suburban Coordination centres today	First 3 centres to receive kerbside collection today are: St Lucia, Chelmer and Bellbowrie. Not for public knowledge until announced - Fairfield, Middle Park and New Farm
c	2238	6:49	Brett Robinson	Rachelle Gallacher, LDCC	Order for Volunteer Drop Points	Ordering for Guyatt Park, Graceville Memorial Park, Moggill Primary School. Additional items required.
c	2322	9:14	LDCC	Michael Chandler	Water	Bottled water requests to clean up sites st lucia, chelmer and bellbowrie
a	2431	11:19	Dave Armanelli	LDCC	Moggill Chicken Farm - Pump truck not required	Pump truck for Moggill chicken farm No longer required
c	2445	11:26	LDCC	Kylie Baxter	Request for volunteers - SES Kit referral - referre	Residents Berryl & roy foster (Aged [redacted] Karana Downs have been stranded at home with no power due to roads being blocked off.
a	2479	11:58	LDCC	Vicki Pethybridge	Moggill Chicken Farm Update	Bobcat on site. Bins provided. Pump truck may be required. EHO on site. Soil samples taken.
e	2496	12:39	Belinda Krog	Chris Gissing, Customer Contact Solutions	Request from Coles Supermarkets	David Stout State Manager for Coles has offered to organise a food drop in the Bellbowrie area. Requesting most appropriate location/s so as not to double up with work already done. Details of items required. David advised the Bellbowrie area is OK. He has requested to remain on the reisger so that he can provide cleaning items when needed.
a	2505	12:52	LDCC	Sean Hodgson	Incident - Bio Gas Moggill Road Corner Bergin	Cleansing of drinking bottles observed occurring at Bio Gas Service
a	2517	13:01	LDCC	Sean Hodgson	Incident - Bio Gas Moggill Road Corner Bergin Road Bellbowrie	Cleansing of drinking bottles observed occurring at Bio Gas Service Station. Concern with health risks.
d	2579	15.24	Dave Armanelli	LDCC	Moggill Chicken Farm - Update	All levels of chemical advised ok and safe to work. Clean up ops continuing 24/7. Power on, estimated works finish early 17/01/2011.
	2602	16.24	LDCC	Peter Simpson	Request for Skips- WASTE	Request for RIMT to action. Caller Phil Meak, [redacted] Karana Downs Golf Course Ph [redacted] Remove debris from golf course
c	2642	12:58	LDCC	Kylie Baxter	Request for volunteers	request for karana downs. Actioned.
a	2859	8.25	Adrian Young (Nearn	LDCC	NearMap update	Adrian Young, Director of Sales, NearMap.com advised that the Mt Crosby Photomap and the Breakfast Creek Photomap is now available
c	2987	17.20	Lord Mayor	LDCC	Request for assitance - Karana Downs	Resident advises that they are cut off due to flood waters, unable to get supplies. Becoming concerned. Original recd 13/1/11. ACTION - No contact numbers provided . SES to send an email.
c	3034	21.03	Chris Lavin	LDCC	Urgent Request - Karana Downs Food Drop	4 pallets of food in a secure location at SES Mt Crosby. They are happy to keep there until Council know where they are to go.
e	3046	21.43	Belinda Krog	Chris Gissing, Customer Contact Solutions	Urgent Information Request from Coles Supermarkets.	David Stout State Manager for Coles has offered to organise a food drop in the Bellbowrie area. Requesting most appropriate location/s so as not to double up with work already done. Details of items required. David advised the Bellbowrie area is OK. ACTION Added to spreadsheet. Referred to FPG (Vanessa)

c	3109	1.38	Judy Hardgrave	LDCC	Lord Mayoral Request	LM advised that residents of Riversleigh Road Bellbowrie have not received a kerbside collection to date. ACTION Investigate whether Riversleigh Road is schedule for pickup, if not add to schedule.
c	3123	17.41	Judy Hardgrave	LDCC	Lord Mayoral Request	Residents in Homebush Cres Bellbowrie require assistance contacting Origin Gas to have bottled gas delivered. Contact Meg Lloyd [redacted] Req from Judy Hardgrave OLM.
c	3155	19.43	LDCC	ldcc, Richard Matthews	Request re action on a Karana Downs food drop	BCW Liaison asked to undertake relocation of food items
c	3326	12.43	Judy Hardgrave	LDCC	Request for assistance	Mr Graham Barnard Ph: [redacted] of Moggill Evacuation Centre has requested 2 portable building be provided. Clarification being found.
c	3395	12:54	LDCC	Lorraine Gregory	Lord Mayor request: Moggill Evacuation Centre	Request for 2 portable buildings . Graham Barnard Ph: [redacted]

"COJ-15"

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 11TH JANUARY 2011

Start Time	10:00 am	End Time	11:30 am

Venue 157 Ann Street, Brisbane

1. Welcome, Lord Mayor

1.1 Context of meeting

1.2 Round table – attendees list

1.3 Media allowed in to photograph group and mapping information provided (iSite map of Brisbane area with outlined flood affected areas)

2. Deputy Premier of Queensland

2.1 Role of state is to offer assistance to the LDMG, Lord Mayor and city

2.2 In terms of state level:

2.2.1 Horrific flash floods in Toowoomba and Lockyer Valley

2.2.2 Flash flood will have higher loss of lives than the reported number from yesterday's media Coverage

2.2.3 Significant damage to Gatton and Murphy Creek area

2.2.4 Continue filling of Wivenhoe

2.2.5 Areas such as Chinchilla, Murraby and Dalby are on alert

3. BoM (Bruce Gunn)

3.1 Rapidly evolving weather, information is provided in that context

3.2 Band of rain across the Sunshine Coast and Warwick area

3.3 Moving slowly – westerly

3.4 Updating flood warnings

3.5 Currently water level is not as high as 1974

3.6 South East Coast, Lockyer Valley there is a sever weather warning out

3.7 Another flash flood is warned

3.8 Current media messages covers the current reporting from BoM

4. LDCC (Chris Lavin)

4.1 Reiterate Bruce Gunn's point, rapidly evolving weather

4.2 LDCC, 15 people currently present at the LDCC

4.3 Upgrade level 3 to level 4, which is a higher commitment in terms of personnel

4.4 FIC 2500 people in flood affected land parcels

4.5 21,000 people in partially affected land parcels

4.6 Evacuation strategy and planning has commenced ✓

4.7 Made contacts with disaster centres and organisations am 11.1.11 - staff in DMG - ?

4.8 Predicted 4.24m city gauge, note 3.1 m floods boardwalk at Southbank

4.9 Letter box drops have commenced

4.10 22 000 sandbags available as of 7am

4.11 Road closures across Brisbane, community service announcements

4.12 As of 10am there is only 8000 sandbags left

4.13 Bus and ferry cancelled, buses delayed

4.14 Workforce planning for LDCC and on the road

Questions asked:

5. How many of the door drops/letter box completed

5.1 Unable to give accurate numbers at the time

5.2 Plan was to reach 35000 people at 455 properties

5.3 CEO - Estimated 221 doorknocks completed

5.4 These figures relate to the cumex figures. 3500 yesterday, 4600 today, 6000 possibly by end of today and tomorrow

5.5 LM requests we have confirmed in terms of key communication messages by 2pm today – overall position

5.6 Peaking on Thursday – 3.5ahd, which is approximately 2 metres above city gauge. 2.6 today, 3.5 tomorrow and 4.5 Thursday. Putting into context 1974 floods was at 5.14

5.7 Cr Knapp has requested there be clear messaging about creek flooding and Brisbane River flooding. Message must be simple and clear.

5.8 Way forward for the next 8 hours:

5.9 Preparation for 5000 cumex after this meeting

5.10 Preparation for 7000 cumex by end of today

5.11 Street /Suburbs affected provided in a list

5.12 Commitment of door knocks to high risk areas/affected are completed

5.13 Local Councillors need to be notified and provided with the latest list (affected suburbs) and copies of the flood modelling

5.14 Local News, radio offered assistance. Request they put out CSAs and in light of Council's website being down circulate and request information be uploaded onto their website to elevate pressure from www.brisbane.qld.gov.au

6. Issue about sandbags

6.1 CityWorks able to commit to 70 000, takes us to the limit at Council depot

6.2 Look at increase production, evaluate other location/sites

6.3 LM – throw everything you can in the efforts of providing sandbags

6.4 LAS also assisting and ramping up i this efforts

6.5 Local drops need to be done to high risk areas – issue with this as delivering the sandbags has suffered gridlock. Ask the police assist in coordinating this

6.6 Produce more sandbags

6.7 Distribution of sandbags need to be looked at – local parks?

6.8 Information gets out to the community of where you can obtain sandbags

7. EVAC

7.1 How many people will need to be evacuated at 5000 cumex?

7.2 Definition of partial - corner of a parcel of land will flood

7.3 Definition of inundated – entire property is flooded

7.4 Inundation at 6000 cumex – 8759 people, Partial at 6000 cumex – 33 000 people

7.5 Property count is based on flood profile, various river heights are used, bended and let us know discharge

7.6 Many will self-evacuate, approximately 2500 will need accommodation

7.7 Red Cross estimates 60% will self evacuate to families and friends

7.8 Key message should be to register on the website if you are self evacuating

7.9 500 people will be at the evacuation centre

7.10 Need to ensure we equip the staff in dealing with the evacuation

7.11 Commence planning for evaluation of 3500 people

7.12 Key message should be people to provide their own bedding (pillows, bed linen) and medication

7.13 Food and water will be provided

7.14 Arrange for your pet accommodation

7.15 Look at providing one or two locations (big venues) for evacuation centre, review where this will be located

7.16 Provide necessary support to FaCS and Red Cross

7.17 By 5pm today know our capacity and outline the plan. Discuss with team.

7.18 Further key messages to be included in communication:

7.19 Where to put/park cars

7.20 Discuss plans with RSPCA for pets (Deputy Premier stated this was a key issue in other locations)

8. ENERGEX

8.1 Transfer at Newstead has been set up as central area

8.2 At 7000 cumex issue is Archerfield and Emerson substation will go under

8.3 6000 homes are predicted to be without electricity , Kilcoy currently has no electricity

8.4 Access issues to areas

8.5 Only one or two cells to be lost for Telco not widespread

8.6 LM requests Energex and Telco to liaise offline to ensure communication does not go down

9. TELSTRA

9.1 Need the flood modelling map to be fed through, prepare

9.2 Inundation on phone exchanges, looking to consolidate and add more support for this

10. QUU

10.1 Potential impacts on infrastructure being looked at

10.2 Looking and planning at 6000 cumex

10.3 12noon today take at look at impacted sites

10.4 Key message is conserve water at this time, although we have reservoirs – there are questions of accessibility

11. EMQ / SES

11.1 Discussion has led to be the deployment of the National Warning Alert – most media has used this

11.2 Request for more sandbags – look into staffing and sourcing this

11.3 Surf Lifesavers Queensland offered services and resources – jet ski, helicopter

11.4 What is the capacity of SES?
11.5 Queensland wide stretched - Brisbane and Cairns crews
11.6 Looking at the roster for the next 2- 3 days
11.7 What is the affect of up and down tide?
11.8 Will be try to go home?
11.9 How are we going to manage volunteers?
11.10 Make contact with Volunteer Queensland immediately after meeting – look for them to coordinate and manage volunteer efforts
11.11 Must be prepared and provide their own tools
11.12 Sandbagging is physical work
11.13 Look for them to volunteer at the coordinating centre not on the field
11.14 LM stated 6 volunteers where turned away at Newstead

12. QPS

12.1 As of this morning at 7am the declaration of disaster was signed under the DMA – Disaster Management Act
12.2 This declaration covered the greater Brisbane area and Redland
12.3 Liaison officer is provided at the LDCC

13. QFRS

13.1 Activated today
13.2 All operational and other training cancelled to be on standby for as needs basis
13.3 Overlaying flood maps of '74
13.4 Inundation map to be provided by Council to Queensland Fire and Rescue

14. RED CROSS

14.1 Under current flood modelling the Red Cross centre will be underwater. Evaluate location.
14.2 Assistance and financial assistance is available for affected areas
14.3 Bowen Hills is where their centre is located. Look to evaluate this based on the flood modelling

15. Lord Mayor

15.1 Thank you for your attendance
15.2 Think outside the square – talk to other people and each other through this time
15.3 Meeting to be set up again tomorrow
15.4 Wants specific answers to be provided
15.5 Council Management – look at your direct reports. Ensure what we said would happen does happen. Provide leadership.
15.6 Local Laws, CaRs – protect community and help out there.

END OF MEETING AT 11:30 am

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 11TH JANUARY 2011

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
5.5	LM requests we have confirmed in terms of key communication messages – overall position	Marketing&Comms	2pm 11 February
5.9	Preparation for 5000 cumex	LDCC	After meeting
5.10	Preparation for 7000 cumex	LDCC	By end of 11 February
5.13	Local Councillors need to be notified and provided with the latest list (affected suburbs) and copies of the flood modelling	LDCC	
5.14	Local News, radio offered assistance. Request they put out CSAs and in light of Council's website being down circulate and request information be uploaded onto their website to elevate pressure from www.brisbane.qld.gov.au	Marketing&Comms	
6.2	Look at increase production of sandbags evaluate other location/sites	BCW	
6.5	Local drops need to be done to high risk areas – issue with this as delivering the sandbags has suffered gridlock. Ask the police assist in coordinating this	LDCC	
6.6	Produce more sandbags	BCW / LAS	
6.7	Distribution of sandbags needs to be looked at – local parks?	LDCC / BCW	
6.8	Information gets out to the community of where you can obtain sandbags	Marketing&Comms	
7.1	How many people will need to be evacuated at 5000 cumex?	LDCC / FIC	
7.11	Commence planning for evaluation of 3500 people	EVAC Team / LDCC	
7.12	Key message should be people to provide their own bedding (pillows, bed linen) and medication	Marketing&Comms	
7.15	Look at providing one or two locations (big venues) for evacuation centre, review where this will be located	EVAC Team / LDCC	
7.18	By 5pm today know our capacity and outline the EVAC plan. Discuss with team.	EVAC Team / LDCC	By 5pm 11February

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 11TH JANUARY 2011

8.6	LM requests Energex and Telco liaise offline to ensure communication does not go down	Energex / Telstra	
9.2	Need the flood modelling map to be fed through, prepare	LDCC	
10.4	Key message is conserve water at this time, although we have reservoirs – there are questions of accessibility	Marketing&Comms	
11.2	Request for more sandbags – look into staffing and sourcing this	EMQ / SES	
11.10	Make contact with Volunteer Queensland immediately after meeting – look for them to coordinate and manage volunteer efforts	FPG / LDCC	
13.4	Inundation map to be provided by Council to Queensland Fire and Rescue	LDCC	

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 12 JANUARY 2011

Start Time 10.00am **End Time** 11.30am

Venue 157 Ann Street, Brisbane

1. **LORD MAYOR**
   - 1.1 Manage by doing
   - 1.2 Managers to go out and follow up on task allocation etc

2. **DEPUTY PREMIER**
   - 2.1 Thanks to Council playing a positive role

3. **DDC (Peter Martin)**
   - 3.1 Critical time, floor levels to commensurate with 1974 event
   - 3.2 Strategy of community information first
   - 3.3 Prepositioning of police to assist
   - 3.4 Operational
   - 3.5 Oxley's on the Wharf has been released
   - 3.6 'The Island' barge is at risk of breaking free
   - 3.7 Other areas are being monitored closely
   - 3.8 Focus is on in and around Brisbane CBD

4. **BOM (Lord Mayor)**
   - 4.1 Wivenhoe – 600mm from fuse plug
   - 4.2 Currently river is at 3.4m
     - 4.2.1. 1,200$m^{3/s}$
     - 4.2.2 19,700 properties flooded
     - 4.2.3 2,100 streets flooded
     - 4.2.4 3,500 commercial properties flooded

5. **LDCC**
   - 5.1 120,000 sandbags completed
   - 5.2 Main roads of concern -
     - 5.2.1 Coronation Drive
     - 5.2.2 Milton Road
     - 5.2.3 Ipswich Motorway
     - 5.2.4 Centenary Motorway
     - 5.2.5 Wynnum Road
     - 5.2.6 Immediate dumping in parks and diesel to be a priority

6. EVAC
   - 6.1 2 sites operational
   - 6.2 Requests for assistance:
     - 6.2.1 3,000 beds
     - 6.2.2 Staff to resource
     - 6.2.3 Red Cross and other agencies present

7. QE2
   - 7.1 Capacity for 1300
   - 7.2 30 Evacuees
   - 7.3 Red Cross and other agencies present
   - 7.4 Reports of smaller evacuation centres
   - 7.5 Capacity for 2500 at schools
   - 7.6 Difficulty in manning
   - 7.7 Lord Mayor – 10,000 immediate, up to 16,000 over next 24 hours, if locations are offered, the people making the offer must be responsible for the set up and operation of centre
   - 7.8 Church halls
   - 7.9 School halls
   - 7.10 Anglican Church

8. **Education Queensland**
   - 8.1 Deputy Premier High school gyms
   - 8.2 Church groups – into school halls

9. **DOCS (Bruce Milligan)**
   - 9.1 Jindalee SHS is a new school
   - 9.2 Red Cross - the issue of information on evacuation centres being announced early
   - 9.3 Media cycle – 1 – 2 pm, 5 – 6 pm and 6 am

10. **LDC (CEO)**
    - 10.1 Transport
    - 10.2 Ferries are not operating
    - 10.3 Buses – scheduled services operating
    - 10.4 Proposed suspension of services at 1 pm
    - 10.5 Alan Warren – ability to operate scheduled services and cease at 1 pm, continue service until then
    - 10.6 CSA immediately – from 1pm buses reduced, after 6pm buses closed down, no inward transport to the CBD from 1pm (no normal schedules)
    - 10.7 Deputy Premier – concerned about people that need to get into the city after 1pm
    - 10.8 What does on demand mean - Sunday timetable? Operate on the hour?

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 12 JANUARY 2011

11. **WASTE**

11.1 CEO – Waste collection?

11.1.1 Sue Rickerby – only picking up waste, not recycling

11.1.2 CSA to go out that no collections will be done tomorrow and Friday

11.1.3 Transfer stations to be free to drop off

12. **ENERGEX**

12.1 Energex – CBD

12.1.1 Last night Stamford substation was closed

12.1.2 18 substations identified at risk in the CBD

12.1.3 Monitoring water levels

12.1.4 Will contact building owners

12.1.5 Strategy to reduce power assets and put back in once water is gone

12.2 CEO – Working with Energex to first 7 buildings affected will be commercial

12.3 Residential

12.3.1 OAKS River City, biggest number of people

12.3.2 QICT

12.3.3 Regents

12.3.4 Queens Plaza

12.3 DDC – CBD Emergency Plan, Emergency Alert

12.4 Chris Lavin – Considered trigger points, population in buildings unknown, discussed impact of loss of supply. What are the numbers of people in the residential building in the city?

12.5 CEO – BSQ, GSQ and 157 Ann Street – Ok

12.6 Magistrates Precinct may be affected

13. **TELSTRA**

13.1 Deputy Premier – Powerlink advised Oxley Transmission de-energised

13.2 Mater Hospital has power risks, Telstra high risk is Edison

14. **EMQ**

14.1 Urgent request for sandbags:

14.1.1 60,000 from Pinkenba

14.1.2 50, 000 more required

14.1.3 200, 000 more on order

14.2 51 SES from South Australia in Brisbane

14.3 11 additional flood boats in Brisbane

15. TRANSPORT AND TRAFFIC

15.1 Cr Quirk (signs)? 40 on order, getting as many as possible, perhaps from Redlands or Logan Shire

15.2 DDC – use approved sign first, then whatever can be accessed, DDC to request signs from other L's on LDMG's behalf

16. QPS

16.1 Police developing a traffic plan for Western suburbs during peak hour

17. QFRS

17.1 Roads affected by water can be reported can QFRS can put demarcation tape up.

17.2 Well placed to continue with swift water, 14 last night

17.3 Ready to transition into recovery, forward planning

17.4 Rapid Damage Assessment Teams, can be incorporated into LDCC GIS

17.5 Ariel fly over completed – Mt Ommaney, Rocklea and Taringa Fire Stations

18. RED CROSS

18.1 Moved to Valley Office

18.2 11.50 – CEO – Oaks filling fast and power about to be out.

18.3 Building owners should notify occupants that power will be cut

18.4 Transportation of people?

18.5 Lord Mayor – What to do regarding messaging?

19. QUU

19.1 Water quality, infrastructure, no significant impact identified for Brisbane.

19.2 Waste water – 90-93 pump stations to be affected (1/2 of capacity)

19.3 Crews and recovery plan in place

19.4 CSA's will be required – need for conservation of water and concerning quality

19.5 Vicki – Risk to drinking water? Quality is normal across the city

19.6 CSA – Raw sewage will be flowing into the river – stay out of flood waters

19.7 Clean up – QUU may have to put request for chemicals through to LDCC

19.8 LM - QUU must be able to supply large volumes of water for clean up

19.9 Grid manager is responsible for Water Sources

20. BCW

20.1 Plan to run sandbagging until COB Thursday, coordinating volunteers

20.2 Cr Knapp - 30 people at Yeronga State School

20.3 Council number to be used 3403 8888

20.4 DOCS are getting lots of calls for evacuation

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 12 JANUARY 2011

21. LM

21.1 12,000m3/s level – 2,100 streets

21.2 Messaging - People should leave, go to friends or family.

21.3 Make happen now - 10K evacuees and shoot for 16K

20.3.1 Recovery Issues

20.3.2 Restore Services

20.3.3 Debris Clearing

20.3.4 Waste Clearing

22.FPG

22.1 Reports tomorrow to LDMG

22.2 Dump trucks etc

22.3 Front loaders etc

22.4 Major Contractor's Federation

22.5 Civil Contractor's Federations

22.6 Proposed messaging - get in a car and go and help somebody

22.7 Chris Lavin - explained the FPG's status, all stakeholders to give Peter Rule contact details

22.8 LM – Presentation on the Recovery Plan

22.9 LDMG – Teleconferencing to be put into the Meeting Room

23. QAS

23.1 Operating normally, concern about high volume of special needs in the City

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
7.7	Lord Mayor – 10,000 immediate, up to 16,000 over next 24 hours, if locations are offered, the people making the offer must be responsible for the set up and operation of centre	EVAC Team / LDCC	
10.6	CSA immediately – from 1pm buses reduced, after 6pm buses closed down, no inward transport to the CBD from 1pm (no normal schedules)	Marketing & Comms	Immediate
11.1.2	CSA to go out that no collections will be done tomorrow and Friday	Marketing & Comms	
18.5	Lord Mayor – What to do regarding messaging?	Marketing & Comms	

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BRISBANE CITY COUNCIL
WEDNESDAY 12 JANUARY 2011

19.4	CSA's will be required – need for conservation of water and concerning quality	QUU / Marketing & Comms	
19.6	CSA – Raw sewage will be flowing into the river – stay out of flood waters	QUU / Marketing & Comms	
21.2	Messaging - People should leave, go to friends or family.	Marketing & Comms	
21.3	Make happen now - 10K evacuees and shoot for 16K	EVAC Team / LDCC	
22.1	Reports tomorrow to LDMG	FPG	
22.8	LM – Presentation on the Recovery Plan	FPG	
22.9	LDMG – Teleconferencing to be put into the Meeting Room	DMG	

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 14TH JANUARY 2011

Start Time 10.00 am **End Time** 11.30 am

Venue 157 Ann Street, Brisbane

1. **LM open meeting**

2. DDC
   - 2.1 New in recovery
   - 2.2 Working with FPG
   - 2.3 Deliveries to Moggill and Mt Crosby

3. **BOM / FIC**
   - 3.1 Saturday 2.2 m = flooding of a few hundred properties
   - 3.2 Outlook into next week around the 2m mark
   - 3.3 Flooding till approx Wednesday next week

4. **DOCS**
   - 4.1 Recovery Centres
     - 4.1.2 Park Rd Yeronga
     - 4.1.3 RNA
     - 4.1.4 Jindalee
     - 4.1.5 Corinda
     - 4.1.6 Indooroopilly
     - 4.1.7 QE2
   - 4.2 Established today
   - 4.3 QE2 – 500 people

5. **DONATIONS**
   - 5.1 Donations to local charity shop and not to evacuation centres
   - 5.2 Stay in evacuation centres until given official information

6. INTELLIGENCE
   - 6.1 Required from EVAC centres and nursing homes

7. **TRANSPORT AND TRAFFIC**
   - 7.1 Road clearing assets
     - 7.1.1 Coronation Drive being cleaned now
     - 7.1.2 Concern about slippage at the bank. Bank slump.
   - 7.2 LM – requires daily inspections
   - 7.3 Milton Road – a lot of water Baroona road
   - 7.4 LM – How long to get to Western suburbs
   - 7.5 Other Local Governments assets – Must utilise asap
   - 7.6 ADF happy to assist

7.6.1 Recon and route clearance
7.6.2 Infrastructure assessment
7.6.3 Debris clearing
7.6.4 Undertake key tasks as requested
7.6.5 Engineer recon / trade and plant
7.6.6 400 on the Northside 20 on Southside

8. **VOLUNTEERS**

8.1 Registered with volunteer Qld and BCC. Insured
8.2 Assembly areas: QE2 and RNA
8.3 Intent – Show up
8.3.1 Get bus to locations
8.3.2 Self sufficient
8.3.3 Guided by us not directed
8.3.4 Large task to mobilise
8.3.4.1 Security ID
8.3.4.2 Trial this afternoon
8.4 LM – 4 or 5 assembly points for volunteers to register
8.5 8 am start Saturday morning
8.6 Assembly points to be given bottled water. Librarians to assist
8.7 CEO – Separate waste drop offs for ADF and BCC

9. **WASTE**

9.1 900 customers this morning. Some delays
9.2 Traffic controllers in place
9.3 Will consider need for QPS

10. **ENERGEX**

10.1 Aim is to get power on to dry homes
10.2 Cr Cooper – To offer political oversight to volunteers

11. **EMQ**

11.1 SES into the regions and volunteers arriving from interstate

12. **QPS**

12.1 Priorities
12.1.1 Opening roads
12.1.2 Facilitating people back into homes
12.3 Deputy Premier – Consider neighbour hood shops as a priority

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BRISBANE CITY COUNCIL
FRIDAY 14TH JANUARY 2011

13. QFRS
    - 13.1 Methodical assessment
    - 13.2 Prioritise requests
    - 13.3 Targets of opportunity
    - 13.4 150 staff out now
    - 13.5 To 375 by Weekend
    - 13.6 Occupiers can use fire hose
    - 13.7 Appliance at RNA

14. QAS
    - 14.1 Bellbowrie area – 2 crews in attendance
    - 14.2 16 paramedics from interstate have arrived
    - 14.3 All-access vehicle being moved in

15. TELSTRA
    - 15.1 Focus on mobile network

16. QUU
    - 16.1 55 sewerage stations flooded
    - 16.2 9 back into operation
    - 16.3 4 major plants down (Karana Downs, Oxley, Fairfield and Wacol)
    - 16.4 Water treatment (Bellbowrie and Pullenvale)

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
5.1	Donations to local charity shop and not to evacuation centres	Marketing&Comms	
6.1	Intel required from EVAC centres and nursing homes	LDCC / DG	
7.2	LM – Coronation Drive requires daily inspections	LDCC	Daily
8.4	LM – 4 or 5 assembly points for volunteers to register	LDCC Volunteer Team	
8.6	Assembly points to be given bottled water. Librarians to assist	LDCC	
8.7	CEO – Separate waste drop offs for ADF and BCC	LDCC	

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011

Start Time	10:00 am	End Time	11:30 am

Venue 157 Ann Street, Brisbane

1. LM open meeting

2. Andrew Fraser – State update

3. DDC

3.1 Moggill ferry – implications of downstream infrastructure
3.2 The 'island' barge – risk it may slip its moorings
3.3 River walk at New Farm – strategy was to intercept and shepherd

4. BOM / FIC

4.1 Nil to very little rain fall until Tuesday
4.2 Tropical now not expected to threaten east coast
4.3 At 2:57am at 4.46 ahd
4.4 At 4pm 4.2m in City
4.5 LM – Concerned about drop in river levels and impact on banks (Bank slump)
4.6 LM – Questioned how long to get dams down
4.7 3,200m³/sec for at least 7 days to get to full supply levels

5. LDCC

5.1 65,000 sandbags ready to go
5.2 100,000 to be prepared
5.3 Sandbags to be continued to be filled until COB today
5.4 May have to use bags to support slumping

6. SEQ Water

6.1 7,500m³/sec at 7pm 11 January 2011
6.2 Back to 2,500 at 11pm
6.3 4pm peak possibly as high as this morning
6.4. Slowly increase releases today to 3,500 m³/sec at Moggill gauge
6.5 187% at Wivenhoe – 7 days to get this down and will monitor rain up North

7. WASTE

7.1 Full complement for waste collection tomorrow
7.2 Landfill OK
7.3 Transfer stations OK
7.4 6 – 7 waste trucks available today
7.5 LM – Acknowledged that staff cannot get to work
7.6 Cr Quirk – CSA messaging about collections

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011

8. CONTACT CENTRE

- 8.1 15,000 calls on Tuesday
- 8.2 9,000 yesterday
- 8.3 10,000 Monday
- 8.4 Critical times as day breaks
- 8.5. LM – Acknowledged good work by contact centre. Only delay of 10 minutes
- 8.6 Salt marsh mozzies – Not expected to be a problem
- 8.7 Concern is on Fresh Water
  - 8.7.1 CSA as required
- 8.8 Concentration of flies around waste

9. TRAFFIC AND TRANSPORT

- 9.1 50% of CCTV down
- 9.2 LM – acknowledges we are running semi blind

10. TELSTRA

- 10.1 Damage assessment
- 10.2 Recovery

11. ENERGEX

- 11.1 12/1/2011 went into contingency mode
- 11.2 Took more off as a contingency
- 11.3 Some sites not recognised
- 11.4 Need to indentify any issues of priority
- 11.5 Will prioritise the traffic cameras

12. EMQ

- 12.1 SLSQ working with SES. Another 3 flood boats available
- 12.2 Additional SES personnel
- 12.3 32 Flood boats last night
- 12.4 23 IRB from surf
- 12.5 200 persons evacuated by boat last night
- 12.6 Utilising imported staff to Rest Brisbane staff
- 12.7 Have additional vehicles

13. QPS

- 13.1 Gayle Hogan and Dan Baade to assist in coordinating evacuations
- 13.2 Cr Knapp – Surf Ski's in Rosedale and looting threat
- 13.3 Deployed resources in and around flooded areas

14. RED CROSS

- 14.1 Concern of adhoc evacuation centres

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011

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15. QFRS

- 15.1 2 water rescues from roof of cars
- 15.2 Some minor fires
- 15.3 Working towards recovery
- 15.4 Urban S&R task force on the ground
- 15.5 Conceptive operations finalised
- 15.6 CEO – Contractor to be in the air to do lidar survey of the flood level. Negotiations continuing with air traffic control
- 15.7 Moderate demand last minute
- 15.8 ADF assisted at Bellbowrie
- 15.9 All good

16. QUU

- 16.1 Water network
  - 16.1.1 All functioning normally
  - 16.1.2 No issues with water supply
- 16.2 Waste water – Now in recovery mode
- 16.3 3 treatment plants affected:
  - 16.3.1 Karana Downs
  - 16.3.2 Oxley
  - 16.3.3 Fairfield
- 16.4 Sewerage will flow into river
- 16.5 Demand will be higher than supply
- 16.6 Will meet demand
- 16.7 All water is safe to drink (No need to boil water)
- 16.8 Lockyer Valley – Badly hit. Pump stations washed away
- 16.9 LM – How much will be supplied?
- 16.10 SEQ water – Really concentrating on the demand issue
- 16.11 Water is improving
- 16.12 Messages –
  - 16.12.1 Need to get reservoirs full
  - 16.12.2 Only use what you need
  - 16.12.3 Non affected persons should restrict use
- 16.13 Cr Knapp – How many properties affected by sewerage? SEQ water – No impact on residents
- 16.14 LM – Tankers part of the clean up effort.
  - 16.14.1 How are we going to supply tankers
  - 16.14.2 Northside facilities can supply tankers
- 16.15 LM – Can tankers tap into standpipes?
- 16.16 LM – Tankers must be included in the recovery plan
- 16.17 Cr Quirk – When will affected treatment plants be back online
  - 16.17.1 SEQ Water – Unknown at this time

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BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011

17. ENERGEX
    - 17.1 Pumps to keep pumping away the water

18. FPG
    - 18.1 Preliminary operations – damage assessment
    - 18.2 Receding flood line
    - 18.3 King tide on 20/1 should not be an impact
    - 18.4 Phases to run concurrently
        - 18.4.1 Phase 1 – Re establish essential services
        - 18.4.2 Intelligence gathering
        - 18.4.3 Debris clearance of man thoroughfares
        - 18.4.4 Phase 2 – Repatriation of evacuees
        - 18.4.5 Phase 3 – Assess and repair BCC assets
        - 18.4.6 Phase 4 – Prep and move to recovery
    - 18.5 Action to date
        - 18.5.1 RRG advised – Intel and damaged assessment
        - 18.5.2 BCW damage assessment – Debris collection
        - 18.5.3 Insurance Council of Australia
            - 18.5.3.1 8.9 resources readily available
            - 18.5.3.2 High level of insurance in SEQ
            - 18.5.3.3 Suncorp
            - 18.5.3.4 Coordination by Ian Maynard
    - 18.6 Contact made with regional Local Governments
    - 18.7 Contact made with contractor federations
    - 18.8 LM – I want to say what I need? Now (Within an hour)
    - 18.9 CEO – Want to scale up in comparison to say eg the Gap
    - 18.10 CSA's for:
        - 18.10.1 Volunteers
        - 18.10.2 Business
        - 18.10.3 Evacuees
    - 18.11 CEO – Internal message – What our plan is:
        - 18.11.1 Perception of outside assistance
        - 18.11.2 What to expect
        - 18.11.2 Assembly points
    - 18.12 CEO – Direct control at internal personnel
    - 18.13 Targeted messaging
    - 18.14 5 regions to start with - sectors
    - 18.16 LM – Seniority of sector commander?
    - 18.17 CEO – suggests a Senior Executive Service Officer to mentor and support
    - 18.18 LM – wants map to a city with the carve up
    - 18.19 Key information and locations

18.20 Recovery centres at:
- 18.20.1 RNA
- 18.20.2 QE2
- 18.20.3 Yeronga
- 18.20.4 Jindalee

18.21 LM – Bolster management support

18.22 LM – GIS sharing of data centrally via LDCC

18.23 Commence with clearing major arterials

18.24 CEO – Not differentiating between Council and State roads

18.25 Commence clearing which is start of recovery

18.26 LM – working on bases that – All offers of plant equipment to be deployed into areas as water recedes.

18.27 CEO – tomorrow is the start of the clearing process

19. VOLUNTEERS

19.1 400 registrations – plant and equipment
- 19.1.1 Carpenters and specialist trades
- 19.1.2 Individuals

19.2 LM – LDCC to coordinate use of volunteered plant and equipment

19.3 LM – Major roads to be cleared asap

19.4 Peter Rule – BCC has very limited resources

19.5 Electrical contractors association – sub planning committee, QBSA support (building assessors)

19.6 Aim is to guide these volunteers

19.7 Message – permission of home owner

19.8 Work cover insurance for volunteers

19.9 Messages – Help in your local area
- 19.9.1 Assembly points for volunteers
- 19.9.2 PPE
- 19.9.3 Permission
- 19.9.4 Insurance

19.10 2nd Message – Plant and equipment and specialist trades

20. HOME OWNERS

20.1 Debris on the footpath

20.2 Waste – bagged and taken to a local bin

20.3 Record damaged items

20.4 Council coordinate the removal

20.5 Local dumps (Temporary)

20.6 $100 water remission to bona fide affected residents

20.7 Transfer stations open from 6 am – 9pm

20.8 Onus is on the property owner to accept risk of allowing persons onto property

20.9 Appeal collections – No door to door relief fund

20.10 Message – Remove valuables from damaged furniture

20.11 Parking meters to be decommissioned
20.12 No damage to bridges reported
20.13 LM - Bid into the state for assistance
20.14 This is real time not a drill

21. QPS

21.1 Can take action to prevent entry to dangerous areas

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
5.3	Sandbags to be continued to be filled until COB today	BCW / LAS	
8.7.1	CSA as required on Fresh Water	Marketing&Comms	
8.8	Concentration of flies around waste	Marketing&Comms	
11.4	Need to indentify any issues of priority	ENERGEX / LDCC	
11.5	Will prioritise the traffic cameras	ENERGEX/BMTMC	
16.12.1	Messages: Need to get reservoirs full	QUU / M&C	
16.12.2	- Only use what you need	QUU / M&C	
16.12.3	- Non affected persons should restrict use	QUU / M&C	
16.16	LM – Tankers must be included in the recovery plan	FPG	
18.10	CSA's required for: 18.10.1 Volunteers 18.10.2 Business 18.10.3 Evacuees	Marketing&Comms	
18.11	CEO – Internal message – what our plan is: 18.11.1 Perception of outside assistance 18.11.2 What to expect 18.11.2 Assembly points	Marketing&Comms	
18.14	5 regions to start with - sectors	LDCC	

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BRISBANE CITY COUNCIL
THURSDAY 13TH JANUARY 2011

18.17	CEO – suggests a Senior Executive Service Officer to mentor and support	LDCC	
18.18	LM – wants map to a city with sectors	LDCC	
19.2	LM – LDCC to coordinate use of volunteered plant and equipment	LDCC	
19.3	LM – Major roads to be cleared asap	LDCC	
19.7	Message – permission of home owner	Marketing&Comms	
19.9	Messages – Help in your local area: 19.9.1 Assembly points for volunteers 19.9.2 PPE 19.9.3 Permission 19.9.4 Insurance	Marketing&Comms FPG Volunteer Team	
19.10	2nd Message – Plant and equipment and specialist trades	FPG Volunteer Team	
20.1	Debris on the footpath	Marketing&Comms	
20.2	Waste – bagged and taken to a local bin	Marketing&Comms	
20.3	Record damaged items	Marketing&Comms	
20.4	Council coordinate the removal	LDCC	
20.5	Local dumps (Temporary)	LDCC	
20.6	$100 water remission to bona fide affected residents	Marketing&Comms	
20.10	Message – Remove valuables from damaged furniture	Marketing&Comms	

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
MONDAY 17 JANUARY 2011

Start Time	10.00am	End Time	11.30 am

Venue 157 Ann Street, Brisbane

1. **DDC**
   - 1.1. Significant traffic management plan – All going well
   - 1.2. Working with Energex to gain entry.
   - 1.3. Volunteering working very well.
   - 1.4. Hydrology Assessment of river – Large debris in river mouth.
   - 1.5. Harbour master has accounted for 1/3 of the material.
   - 1.6. Tanker has provided refuelling to the port.
   - 1.7. Police in from Gold Coast. State traffic support group.
   - 1.8. Significant effort made to open road

2. **BOM / FIC**
   - 2.1. Current 2.1m in river this morning
   - 2.2. Dam release – Water levels dropping Wed/Thurs.
   - 2.3. King tide – 1.5-1.6m flood not expected – Oceanic anomaly will be .05 (5cm)
   - 2.4. Wednesday
     - 2.4.1. 70% Chance of rain
     - 2.4.2. 5-10mm rain
     - 2.4.3. Possible thunderstorm

3. **STORM WATER TASKFORCE**
   - 3.1. Plan developed
   - 3.2. Many gullies have already been educted
   - 3.3. Plan – 1 pass, then revisit and monitor.
   - 3.4. Aim – Gully traps are being cleaned by tomorrow night. 4000 COB tomorrow

4. **LDCC**
   - 4.1. Coordinating Volunteer groups and group leaders
   - 4.2. Ongoing Debris Removal
   - 4.3. News Letter distribution – 13000
   - 4.4. 80 Busses, 170 trips, 9786 people. / 142 Busses 10389 reg vols.
   - 4.5. Ongoing assessment for future volunteers.

5. **Craig Evans**
   - 5.1. No Council formed activity
   - 5.2. Key message – walk in to the area.
   - 5.3. Link up with a group

6. **LM – Volunteer Database**
   - 6.1. Do we need to do another volunteer attack on Sat/Sun this week
   - 6.2. Craig Evans - ADF doing engineer reconnaissance.

7. **ADF**
   - 7.1. In SA next 24-28hrs
   - 7.2. SE – 24 hrs
   - 7.3. SR – 48-72 hrs
   - 7.4. SS – 24+/- hrs
   - 7.5. SG – 24- hrs
   - 7.6. SH – 48+/- hrs
   - 7.7. SB – 24+/- hrs
   - 7.8. Completed + handed back – Q,T, J. Remainder of sectors
   - 7.9. East and North should be in hand
   - 7.10. LM – Any forgotten streets?

8. **EVAC**
   - 8.1. 6 Recovery Centres established
   - 8.2. Remainder of people will need longer term accommodation
     - 8.2.1.1. QEII - 120 overnight
     - **8.2.1.2.** RNA - 180 over night

9. **Peter Rule**
   - 9.1. Insurance assessors in recovery centres
   - 9.2. Information form insurance being placed in recovery centres and business centres

10. **IMMUNISATION**
    - 10.1. CSA – Here's where you can get a shot -> Locations
    - 10.2. 1,936 vaccinations over the weekend

11. **WASTE**
    - 11.1. Waste 15,500t – 1 month of rubbish in 1 day.
    - 11.2. 35Kt at large emergency dump sites.
    - 11.3. Skips -
      - 11.3.1. Continual circulation
      - 11.3.2. 172 – No reports of overflowing skips
      - 11.3.3. Asked Wanless for more
      - 11.3.4. Rogue sites – trying to identify
      - 11.3.5. LAS/BCW to go through after 1st sweep.
      - 11.3.6. Car Crane available – stand down.
    - 11.4. LM – Happy for tow trucks to take cars.
    - 11.5. Offer of a compacting machine – the colossus from a private company

12. BMTMC

12.1. Roads flowing very well

12.2. Signals

12.2.1. 70/770 still out

12.2.2. Mostly power issues

12.2.3. Aim for the end of the week

12.3. Bus tunnel is working

12.4. CCTV is back

12.5. Coronation drive currently being inspected by engineers

12.6. Inspectors of ferry terminals required.

12.7. CEO – Harbour Master Q: – when will the river be able to commence operation – Debris/Wash?

12.8. MSQ offered assistance to rebuild ferry terminals

12.9. Cyclists are creating a hazard

12.10. Floating river walk to be inspected.

13. BUSSES

13.1.1. Busses - All services running. Shuttles to Richlands Stations

14. CONTACT CENTRE

14.1. 2,500 calls today

14.2. Still receiving a lot of calls about volunteering, waste, water and rebate

14.3. LM – Grass cutting to be done in accordance to existing contracts. Pot holes/Street sweeping

14.4. Utilised in affected areas – safety issues to be prioritised.

14.5. CSA scripting around grass cutting and other business operations -> CEO; because Council assets deployed – community asked to clean up their local area.

14.6. Vector Control – CSA has been completed

15. ADF

15.1. Navy focussing on Brisbane River Minesweep and Drivers. Engineer and recon. Reinforced need for councillors feedback.

16. Energex

16.1. CBD – 4 Buildings still no power at latest on by Thursday.

16.2. Crews – 250

16.3. 250k reconnections

16.4. approximately 15K still out in Brisbane

16.5. 5k to be re-connected today

16.6. Non-inundated homes not connected to call Energex.

17. EMQ (SES)

17.1. 100 Personnel on the ground. 60 from NSW this morning

17.2. Standing Brisbane SES Down for wed in case of storms

18. M & C

18.1. Facebook 1000-12000 people

18.2. Digital team working 24hrs

18.3. Positive feedback

18.4. Digital media allows for immediate identification of issues – LDCC.

18.5. Fact Sheets

18.6. News letters

18.7. A3 Posters – In affected areas

18.8. 90+ CSA's issued. 25 fact sheets – Website/face book

18.9. LM – Cr Schrinner to provide political oversight of CSA's and Communication. Keen on newsletters every 2 days.

18.10. CEO – Vector control and pest control. East underway and across city. Entomologist auditing. Assessing the mozzie breeding locations.

19. QPS

19.1. Controlling ingress & egress in affected areas

19.2. Security of affected areas after dark

19.3. Patrolling exclusively on area

20. QFRS

20.1. 283 appliances on the ground

20.2. 653 personnel

20.3. 807 rapid assessments completed – B,C,J completed

20.4. O,R,P,I,N,H underway.

20.5. 15 rescues

20.6. 8 pumps at Rocklea

20.7. Completed work with Rocklea – info to be distributed on fire safety CBD and Tennyson

20.8. Looking for targets of opportunity.

20.9. Electrical fires – Causes – appliance failure

21. QAS

21.1. Nil

21.2. Broken ankle

21.3. needle stick

21.4. Soreness

21.5. 300+ cases treated over the weekend.

21.6. CEO – No public health issues. Symptoms of infections

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
MONDAY 17 JANUARY 2011

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22. TELSTRA

22.1. 7 key areas

22.2. Increasing field crews to handle CBD demand today.

22.3. Aim to restore services this week

22.4. Changes all ok

22.5. Expect demand in faults reporting

23. **QUU**

23.1. Mike Griffiths

23.2. Somerset dam – 101%

23.3. Wivenhoe – 122% - closure sequence to final close Wed pm

23.4. Water releases to consider impact on Coronation Drive.

23.5. Mt Ommaney experiencing some loss of supply – pressure to be increased.

23.6. Sewerage – 47/228 not working (pump stations)

23.7. Waste water – Oxley – limited operation / Fairfield – limited operation

23.8. 350 personnel on ground.

23.9. QFRS possible effect on water pressure for fire.

23.10. Cr Quirk – If there is a storm, is it possible that sewerage will flow onto properties- QUU will monitor.

24. **DOCS**

24.1. 930 people – hardship grants

24.2. Recovery centres – bank on site. NAB/Westpac/CBA

24.3. 30 staff on outreach

24.4. LM – Message from top law firm – offer of pro-bono services for recovery services.

24.4.1. Consider the offer and pass on details.

24.5. Craig Evans – Volunteers (4-500) coordinating with a BCC Senior Officer.

24.6. Fringe recovery locations. i.e. – Centres on the border of Brisbane and Identify

24.7. LM – Plan for volunteers going forward this coming weekend and next weekend possibly

24.8. Cr Quirk – Quicker street clearing the better

24.8.1. Still a volunteer workforce out there

24.9. What are the specific tasks volunteers can do? (Cr Cooper to speak with Craig Evans)

24.10. Cr Cooper – Are we doing volunteers again?

24.10.1. What is the work to be completed?

24.11. 48hrs notice required if volunteers going to be used on weekend (LM agrees)

24.12. LM Charted a helicopter to do a detailed assessment LM urgently needs this information.

24.13. Meetings to continue at this time up to and including Sunday

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
MONDAY 17 JANUARY 2011

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
10.1	CSA – Here's where you can get a shot -> Locations	Marketing&Comms	
12.7	CEO – Harbour Master Q: – When will the river be able to commence operation – Debris/Wash?	LDCC	
14.3	LM – Grass cutting to be done in accordance to existing contracts. Pot holes/Street sweeping	LAS	
14.5	CSA scripting around grass cutting and other business operations -> CEO; because Council assets deployed – community asked to clean up their local area.	Marketing&Comms	
15.1	Navy focussing on Brisbane River Minesweep and Drivers. Engineer and recon. Reinforced need for Councillors' feedback.	LDCC	
24.4.1	Consider the offer of pro-bono services for recovery services and pass on details	LDCC	
24.6	Fringe recovery locations. ie – Centres on the borders of Brisbane and identify	LDCC	
24.7	LM – Plan for volunteers going forward this coming weekend and next weekend possibly	LDCC Volunteer Team	
24.13	LM Charted a helicopter to do a detailed assessment LM urgently needs this information	LDCC	

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
16 JANUARY 2011

Dedicated to a better Brisbane

Start Time	10.00am	End Time	

Venue 157 Ann Street, Brisbane

1. **Welcome – Paul McLauchlan**
   1.1. No State rep yet

2. **DDC – Peter Martin**
   2.1. Significant activity
   2.2. Weather favourable – work has occurred
   2.3. Priority access to affected areas
   2.4. Most roads open
   2.5. Restoration of essential services, Energex priority
   2.6. Evacuation centres ok – volunteer centres. Traffic congestion intersection. Few issues addressed quickly and reasonably well.
   2.7. High visibility patrolled last night
   2.8. Have concern no activity in some local areas – A priority for today is for QPS to do welfare checks
   2.9. Significant issue – disconnect people, possession and ins to advice – homeowner did everything right, ins s – liaison in place with Ins – Ian Maynard will look after and give update
   2.10. Deputy Premier needs to know
   2.11. (CEO advised of true insurance issue – to be taken off-line with Peter Martin)

3. **Lord Mayor**
   3.1. Homes with no activity – important – here to help
   3.2. Forgotten suburbs here/forgotten street A-CSA eg efficient way to alert us – social media/FB/twitter. M&C to advise LM – LM to communicate at press conference

4. **BOM**
   4.1. Rep not at Meeting yet

5. **FIC - James**
   5.1. Expect morning shower or two – no impact on river. Latest forecast 7.22am 1.95m Brisbane
   5.2. Gauge rising with high tide forecast
   5.3. Storms expected Wed, easing Thursday – rain
   5.4. Issue of Storm drains – keep silt moist so doesn't solidify
   5.5. Forward planning – offline to action

6. **LDCC**
   6.1. 3 priority stations (see SitRep) – volunteers directed to 3 sites
   6.2. Chelmer 38 buses (2470 volunteers) 9.30am briefing
   6.3. St Lucia 47 buses (2461 volunteers)

6.4. Moggill 14 buses (910 volunteers)
6.5. No further volunteers required at those sites at capacity
6.6. Fairfield open 8 buses and 8 ready to go
6.7. Vaccinations progressing today, operating same hours
6.8. CEO – truck effort – risk 80 taken off BCW, media no more volunteers
6.9. Add sites – P Site River Hills, Middle Park, New Farm
6.10. Light tipper trucks to Boondall
6.11. Light trucks set up south side
6.12. Stop registrations of volunteers
6.13. Process of checking sites – RATS inspecting all sites
6.14. BT at locations – feedback – thru LDCC – have flexibility on how we're using volunteers today
6.15. Southside – Fairfield – QPS rep on ground to provide feedback

7. Traffic

7.1. Southside part – ADF on site
7.2. Pax driving to affected areas
7.3. Trying to maintain safety
7.4. Key priority – open Fairfield Rd. Creating pressure points on alternative routes
7.5. Traffic lights – some are still out – talking to Energex re this
7.6. Fair better organisation happening today

8. Evacuation Centres

8.1. 211 RNA
8.2. 81 QE2
8.3. Moving into assessment and referral – transition to closing 7-10 days. Pax want to go home – communications to pax asking about their homes

9. Volunteers

9.1. 72hr volunteer – 7000 today – lots of patience, buses worked well, organised better today.
9.2. 600 vacs on site yesterday
9.3. Contact Centre – lots of calls for volunteers and equipment offer
9.4. Requesting assistance of specific homes
9.5. Going to LDCC
9.6. Tasking QMCA – Abbey Group, Foulton Hogan, Seymour White, 150 personnel, lifting equipment deployed into sector G & F, have commitment for additional days. Subs effort in contacting those offering to assist – Evans Group – task effort to LM – Offer from Judge D – to follow up
9.7. Need traffic signal engineers to assess techos
9.8. Volunteers and tasks for them – shall we pull in volunteers for specific tasks tomorrow
9.9. Communications on people coming to work tomorrow – by end of today

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
16 JANUARY 2011

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10. Waste

10.1. How much of kerbside clean up to get done today? Keep updated as best can as repeats will need to be done

10.2. Landfill – Rochedale (open 24/7) – media coverage – yesterday 12,500 tonnes, 9 owns

10.3. Swanbank and Murarrie – go to Rochedale for stats 30,000 tonnes annually usually.

10.4. BMI Murarrie Rd, Murarrie for BCC 7-5pm, 6.30 – 5pm - heaps of capacity

10.5. Transfer stations coping well

10.6. Skips – 99 locations/58 suburbs – 172 skips

10.7. Bins at parks won't be emptied for a while

10.8. Additional resources to empty resident bins

10.9. SETA going out emptying bins at affected suburbs

10.10. Strategy being developed

10.11. Challenges – staff, drivers, rostering, fatigue

10.12. How long before we do one complete pass of the whole city to pick up kerbside (skips/perishables)? Target? CEO to take offline to LDCC

10.13. COB Sunday next week - single pass of suburbs affected, kerbside/pick up skips

10.14. Wed target announcement through media, if you've been missed, email to advise (separate email) Media Release today. Target COB 21/1/11 – 1st pass of flood affected suburbs, perishables gone

10.15. Kerbside – stockpile odour issue – some stockpiles not official sites (eg on private property)

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
2.8	Have concern no activity in some local areas: QPS to do welfare checks as a priority	QPS	Today
3.2	Forgotten suburbs here/forgotten street A-CSA eg efficient way to alert us – social media/FB/twitter. M&C to advise LM – LM to communicate at press conference	LM Marketing&Comms	
9.9	Communications on people coming to work tomorrow – by end of today	Marketing&Comms	By end of Sunday 16 January
10.13	Single pass of suburbs affected, kerbside / pick up skips	LDCC	By COB Sunday 23 January
10.14	Wed target announcement through media, if you've been missed, email to advise (separate email) Media Release today. Target COB 21/1/11 – 1st pass of flood affected suburbs, perishables gone	Marketing&Comms	Target 21/1/2011

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 15 January 2011

Start Time:	10:00am	End Time:	11:55am

Venue 157 Ann Street, Brisbane

1. **Lord Mayor**
   - 1.1. 3-4 days cont activity
   - 1.2. Focus – resources and use/location
   - 1.3. Moggill/Bellbowrie complaints (LM controlling)
   - 1.4. Cr Prentice asked what urgent assistance required

2. **DDC**
   - 2.1. QPS well advanced
   - 2.2. Open road network priority
   - 2.3. Coronation Drive and ICB open
   - 2.4. Using special powers to assist with Energex to get power going
   - 2.5. Evacuation centres numbers peaked – 1006 RNA peaked, QEII reducing
   - 2.6. Working at volunteer hubs
   - 2.7. QPS working multi-agency

3. **BOM – Jim Davidson**
   - 3.1. Brief showers
   - 3.2. Change from Monday – unstable Monday PM storm or 2, no real impact
   - 3.3. Tues – Brisbane storm late
   - 3.4. Wed – more storms (up to 50mm)
   - 3.5. Thu – waiting for update
   - 3.6. Cyclone Zelia is out to sea, some swells, increasing

4. **FIC**
   - 4.1. Working with dam releases until Wed
   - 4.2. BOM Model impact on props done
   - 4.3. LM – What is flood level in ass with 12,000 cumex – Santina to get back to LM

5. **SEQ Water**
   - 5.1. < 3500 cumex releases
   - 5.2. Tue/Wed back to 100% flood cap
   - 5.3. SOM 129%
   - 5.4. WIV 163%
   - 5.5. LM Q – Bank slump? Get Eng Report for impacted properties? CSA to go out for BOM
   - 5.6. CEO Q – Oceanic effect of king tide? CSA: Get it checked

6. LDCC
   - 6.1. Reports in on EPA Teams
   - 6.2. Support volunteer coordination effort
   - 6.3. Rapid Assessment complete by Midday
   - 6.4. 1417 streets - 855 completed
   - 6.5. 201 food premises - 90 done
   - 6.6. Brett – Eatsafe Program implemented
   - 6.7. QFRS – Rotten food program? A Bulk Bins or special tasks as required
   - 6.8. LM for QPS – Doomben Volunteer Centre – horse floats causing problems
   - 6.9. ADF – working with volunteers.
   - 6.10. LM - Army should instruct civilians when required.

7. **EVAC– Kent Stroud**
   - 7.1. Numbers decreasing
   - 7.2. 310 at RNA 3AM
   - 7.3. Now one pavilion
   - 7.4. Arrest at RNA (sexual assault)

8. **VOLUNTEERS – Peter Rule**
   - 8.1. Planned for 6000
   - 8.2. Mt Coo-tha, Boondall, Doomben, McGregor
   - 8.3. 1200 at each site, but 2000 at Mt Coo-tha alone
   - 8.4. Too much control on individuals
   - 8.5. 7.30 out, 11.30 back, 13.00 out, 16.00 back
   - 8.6. Volunteer catering at each assembly point
   - 8.7. Can be sustained into next week
   - 8.8. May be able to redeploy volunteers later
   - 8.9. Cr Quirk – volunteers very good, some suburbs completed now
   - 8.10. CEO – email updates to LDCC (from Crs). Facebook – West End and Dutton Park need assistance still
   - 8.11. QPS – info back to BCC BT Buses told nowhere to go, QPS rep good
   - 8.12. Vicki – 1700 calls today (cc) re Volunteering or Street Cleaning
   - 8.13. risk of people not returning to buses
   - 8.14. LM - Message to get on bus to come home
   - 8.15. LM - 7000 volunteers on the ground now
   - 8.16. C Evans - Volunteers with plant handled differently
   - 8.17. COS - Diesel will be paid for/CE SPD Handling
   - 8.18. CEO - Go to LAS depots for fuel and direction
   - 8.19. Peter Rule – 12000 volunteers registered, meeting with Volunteering Australia later to consolidate database
   - 8.20. LM - who is tasking volunteers? A) Vicki – list of sites – rapid assessment Intel to BCC then reviewing lists. LDCC updates of new sites to S Harvey. Buses can be redirected as required.

8.21. EMQ – Also send Intel to SES (Vicki) CoS will get Cr's to feedback to LDCC re requirements

8.22. Chris – DIG multi resources out and about

8.23. Peter R – Volunteers coordinators etc has multi input from BCC and contact list available. LM: Roads – Kerbside cleanup

8.24. Vicki – VACS system in place for vols. LM – Well done!!

8.25. Sue Rickerby – Kerbside clean up via regions. 160 bins in combination of perishables/other on 42 sites. Emergent sites. 5K people through transfer sites

8.26. LM – get rubbish on large temp sites – Wanless? Don't close Willawong! Any land in bus depots even – not redirecting people from Willawong – Tonnes – Average 2083. Skips kept in place as required, reduce numbers as required.

8.27. LM – Non inundated areas will need skips for perishable food? Yes

8.28. LM – More skips western suburbs required

9. TRANSPORT AND TRAFFIC - Barry Broe

9.1. Centenary Highway open

9.2. All arterials open

9.3. Some signals still out

9.4. Kingsford Smith Drive – bank stability ok

9.5. Coronation Drive bank stability being assessed. Traffic problems now and Monday

9.6. LM Q: How long until Coronation Drive condition known? A: 8 days or so

10. ENERGEX

10.1. 230,000 customers back

10.2. 24,000 today

10.3. 18,000 BNE

10.4. 4,500 IPSW

10.5. 1,200 LOCKYER V

10.6. 18,000 back in various areas

10.7. 250 crews on the ground

10.8. 7 generators to Rocklea Markets today

10.9. Request caution when hosing down with power – LM message

10.10. Follow up with Master electrician

11. EMQ

11.1. SES helping hosing etc

11.2. Country - 200 SES from outside (interstate)

11.3. 2 shifts – AM/PM

11.4. 110 per shift, working with LAS and RIMT

11.5. Sustainability issues coming up

12. QPS

12.1. A McGregor – all good, no issues

12.2. Patrolling volunteer car parks, patrolling other areas.

12.3. Looting – offences have been committed. Not out of proportion.

13. RED CROSS

13.1. Back in HQ – Volunteers from other areas and partner agencies

13.2. Evac centres decreasing rapidly

13.3. Accommodation being offered. Will talk with accommodation recovery committee today

14. QFRS

14.1. Rapid Damage assessment moving quickly through areas.

14.2. 364 personnel are in the field, aligned to Sectors.

14.3. High Pressure cleaning

14.4. 105 VEHS Damage assessment, pumps, BCC

14.5. Problems – hydrants covered by rubbish. CSA Sue Rickerby/LDCC

14.6. CEO – QUU to report list of problems/access

14.7. CE – QFRS pumping basements? LM: No

14.8. G Thorn – R/Ass out and being tasked by LAS. B, C, J sectors done by noon today. Next areas for forward along

15. DEPUTY PREMIER

15.1. CSA with pools? CEO: include pools with building inspections (inc water tanks) – find planning groups

15.2. LGAQ included in CSAs (Craig Stevens)

16. QAS

16.1. Interstate personnel added to Bellbowrie. All Vehicle access.

16.2. All terrain vehicle available.

17. TELSTRA

17.1. Wireless network improved

17.2. Some cells still out

18. ADF

18.1. Alpha, Indigo, Juliet (24hrs)

18.2. 450 north side Q, R, T done today

18.3. Then S, E, D and B & H

18.4. Road clearance and heavy vehicle access

18.5. BCC integration working well

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 15 January 2011

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19. QUU
    19.1. Water quality ok
    19.2. Included with CSA – capacity ok
    19.3. Sewerage – 48 out. 3 plants out (major)
    19.4. Rubbish at sites an issue
    19.5. Deputy Premier Q – expect some visual/taste issues? A Not at present

20. BRISBANE TRANSPORT
    20.1. Double number of volunteers than expected.
    20.2. Stranded volunteers?
    20.3. Back through LDCC for coordinators
    20.4. Big crowds cleared quickly
    20.5. LM Q – how many buses – 40 buses, with approx 80 drivers
    20.6. LM – on site Intel required

21. DOCS
    21.1. DG state-wide recovery continuing
    21.2. Brisbane cont in place
    21.3. Recovery Centres - RNA QE2, Yeronga SS, Ind Cath Church, St Aidans Anglican Church, G/Sch Corinda, East Brisbane Church Kangaroo Point, Jamboree Heights State School with landline, Centrelink
    21.4. Peter Rule Q: DOCS and BCC discuss insurance offline
    21.5. Willawong – private landfill next to site so seamless delivery ok
    21.6. LM – Roads? Throw all resources at it. Work together
    21.7. Waste? Is response at full capacity? A – Yes but some access issues. LM – every shift needs priorities
    21.8. Volunteers? Ramp up or down? CE – commercials getting engagement, individuals today can we get on top of getting waste on footpaths? Marg Jacobson – priorities based on requests. Current list available.
    21.9. Get Intel on volunteer effort. Plan (next 3 hrs) ramp down or not. Report at LDMG Sunday

END OF MEETING AT 11.55am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
4.3	What is flood level in ass with 12,000 cumex – Santina to get back to LM	FIC	
5.5	LM Q – Bank slump? Get Eng Report for impacted properties? CSA to go out for BOM	Marketing&Comms	

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 15 January 2011

Dedicated to a better Brisbane

5.6	CEO Q – Oceanic effect of king tide? CSA: Get it checked	CSA / FIC	
6.10	LM - Army should instruct civilians when required	ADF	
8.10	CEO – email updates to LDCC (from Crs). Facebook – West End and Dutton Park need assistance still	LDCC	
8.14	LM - Message to get on bus to come home	Marketing&Comms	
8.26	LM – get rubbish on large temp sites – Wanless? Don't close Willawong. Any land in bus depots even – not redirecting people from Willawong – Tonnes – Average 2083. Skips kept in place as required, reduce numbers as required.	LDCC	
8.27	LM - Non inundated areas will need skips for perishable food? Yes	LDCC	
8.28	LM – more skips western suburbs required	LDCC	
10.9	Request caution when hosing down with power – LM message	ENERGEX Marketing&Comms	
10.10	Follow up with master electrician	LDCC / FPG	
14.5	Problems – hydrants covered by rubbish. CSA Sue Rickerby/LDCC	LDCC Marketing&Comms	
14.7	CEO – QUU to report list of problems/access	QUU	
15.1	CSA with pools? CEO: include pools with building inspections (inc water tanks) – find planning groups	LDCC / CARS Marketing&Comms	
15.2	LGAQ included in CSAs (Craig Stevens)	LDCC Marketing&Comms	
20.6	LM – on site Intel required	LDCC / DIG	
21.6	LM – Roads? Throw all resources at it. Work together	LDCC	
21.7	Waste? Is response at full capacity? A – Yes but some access issues. LM – every shift needs priorities	LDCC	
21.9	Get Intel on volunteer effort. Plan (next 3 hrs) ramp down or not	LDCC	Report at LDMG Sunday 15 January

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 21ST JANUARY 2011

Start Time	10:00 am	End Time	11:00 am

Venue 157 Ann Street, Brisbane

1. **LM open meeting**
   - 1.1. Council will announce review into response (Independent review to be completed May this year)

2. **STATE GOV**
   - 2.1. No representative

3. **DDC**
   - 3.1. No issues to report
   - 3.2. Introduced Chief Superintendant Brent Carter as Deputy DDC

4. **BOM – BRUCE GUNN**
   - 4.1. Isolated showers in South East today
   - 4.2. 44mm to 9am this morning
   - 4.3. Fine Tuesday to Thursday
   - 4.4. Possible cyclone Sunday/ Monday for far north Qld
   - 4.5. CEO – King tide 1.70 m AHD today
     - 4.5.1.Gauge fault (SEQ Gauge. Being corrected)
     - 4.5.2.Today is 0.15m higher than yesterday
     - 4.5.3.0.16 lower than 21 – 22 December
   - 4.6. Lm – Question about the landslip at Moggill (Cr Knapp responded)

5. **EVAC – KENT STROUD**
   - 5.1. QE2 had 23 overnight
   - 5.2. 15 singles and 1 family. Winding up by COB today
   - 5.3. Evac centres have assisted in all enquiries
   - 5.4. Left over food to go to charity agencies

6. **VOLUNTEER – PETER RULE**
   - 6.1. Groups continue to be deployed (via email)
   - 6.2. CSA for businesses in need
   - 6.3. Message to Councillors to identify areas
   - 6.4. General volunteer activity continuing
   - 6.5. LM – Senses that people want some space and volunteers to leave them alone if requested
   - 6.6. Recovery planning – Been speaking with the CEO > E&C on Monday

7. **INFRASTRUCTURE**
   - 7.1. 1.3% signals out of 11 / 878
   - 7.2. 8.7% CCTV out

7.3. 8.4% Comms out
7.4. Bikeways being addressed
7.5. Divers continue to assess ferry terminals
7.6. Riverwalk – Maritime Safety Qld wants BCC to remove and store
7.7. Can't inspect properly. Remove from water option being considered
7.8. LM – There before. Only rebuilding it. No different. Why do we need to go through an exhaustive approval process
7.9. Need to expedite. Would like to know about any road blocks
7.10. CEO – Has arranged with Graham Newton (CEO recovery authority)

8. WASTE

8.1. 107,000 tonnes of landfill
8.2. 3750 tonnes from the Brisbane markets
8.3. 850 tonnes from cold rooms
8.4. 400 tonnes of general waste
8.5. 270 loads taken
8.6. Skips being placed on temporary waste sites
8.7. 32 sites open
8.8. 110,000 household bins collected (missed 900)
8.9. Residents encouraged to call the contact centre if bins are missed
8.10. SITA operating out of a bus as a temp HQ
8.11. Concerns
8.12. Construction and renovation waste
8.13. LM – Need to plan. How long with normal resources and contractors to do another pass?
8.14. ADF, LAS & BCW planning for 2nd pass prior to loss of external resources.
8.15. LM – Messaging required. No more than a week longer. Consider people that have been away.

9. CALL CENTRE

9.1. 6000 calls yesterday
9.2. Mainly regarding wheelie bins
9.3. Volunteers calling about weekend help
9.4. EWN
9.5. Faulty parking meters
9.6. Reporting problems in suburbs
9.7. LM – Are we receiving any complaints regarding outside flood areas? Vicki – Yes
9.8. Mowing cycles started Monday and are instructed to continue cycles
9.9. To increase as conditions allow. Will be continuous for the next month (including parks/ roads and weeds)
9.10. Aerial treatment for mozzies started yesterday
    9.10.1. 300 areas being monitored
    9.10.2. Fresh water is being completed and salt marsh will start when tides recede
9.11. 2,757 vaccinations have been done

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 21ST JANUARY 2011

10. COMMS

10.1. #4 newsletter was distributed by volunteers yesterday
10.2. #5 newsletter in preparation
10.3. Move to weekly newsletters
10.4. Adopt a park
10.5. Using social media to push EWN and king tide messages

11. ARMY

11.1. Recon of Brisbane river
11.2. Construction regiment support for dump sites
11.3. NAVY completed pass of shipping channel – No issues
11.4. Gateway bridge has no damage
11.5. Captain cook bridge – one obstacle identified

12. ENERGEX

12.1. 350+ crews out
  12.1.1. 1000 without power
  12.1.2. Sherwood
  12.1.3. New Stead
  12.1.4. Rocklea
  12.1.5. Archerfield
  12.1.6. Fig Tree Pocket
12.2. Small number of intersections out

13. ORIGIN

13.1. Not present

14. APA

14.1. 55 – 60 suburbs impacted
14.2. Generally going well
14.3. Common sense for limited gas ticket holders
14.4. $200 is a maximum price for members to charge
14.5. 89 year old lady expressed appreciation of only being charged $88 for an inspection
14.6. Making good progress

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 21ST JANUARY 2011

15. EMQ

15.1. All storm jobs have been completed
15.2. 93 SES in the field
15.3. Brisbane SES to stand down

16. RED CROSS

16.1. Nothing to report

17. QPS

17.1. Nothing to report

18. QFRS

18.1. 145 Staff and 35 vehicles
18.2. 1 fire in a power pole
18.3. Ops centre closing down on 23 Jan 0800 hrs and returning to normal hours
18.4. 180 jobs out of 282 total completed by the building fire and safety task force
18.5. Inspections on riverbank and suburbs over the next two weeks of building and commercial premises
18.6. Not to enter night clubs that have been affected
18.7. High rise buildings – Dedicated fire warden or increased security

19. QAS

19.1. Nothing to report

20. ST JOHNS

20.1. Nothing to report

21. TELSTRA

21.1. Rocklea have received the cell on wheels
21.2. Yeerongpilly to receive cell on wheels
21.3. Work on fixed line services

22. QUU

22.1. Wivenhoe at 104%. Releases to continue today (Dineen)
22.2. Water supply – Good quality and good quantity (Belz)
22.3. On track to have all pump stations online – Centenary - tomorrow
22.4. DERM to sample water outside of treatment plant
22.5. Jindalee 2x 500mm of pipe embedded in river bed 1km upstream from bridge
22.6. Condition inspection required

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
FRIDAY 21ST JANUARY 2011

23. DOCS

23.1. New recovery centre at West End
23.2. RNA centre quiet but open
23.3. Increase in Vietnamese in St Aidens centre
23.4. 10,300 people through recovery centre's
23.5. 6425 applications processed (1 Family is 1 application)
23.6. Vicki – Need a better understanding of how to match up offers of housing help
23.7. Minister has announced dedicated housing in affected areas
23.8. 2,300 through Corinda yesterday
23.9. LM – Can we get a feel for numbers

24. GENERAL

24.1. CEO – EWN at 36,183 registrations (To be used for king tide warnings)
24.2. 31,300 insurance claims
  24.2.1. $1.19 Billion
  24.2.2. 50% of claims are from Brisbane
24.3. LM – Spoke to a business owner – told by an insurance rep that he didn't have flood insurance. Business owner does have it and is concerned about others being told incorrect information
24.4. Craig Evans advised maps and is only providing specialists maps
24.5. Meeting will be held Saturday 22 January 2011

END OF MEETING AT 11:00 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
6.2	CSA for businesses in need	Marketing&Comms	
6.3	Message to Councillors to identify areas	LDCC	
6.6	Recovery planning – Been speaking with the CEO > E&C on Monday	FPG	
8.15	LM – Messaging required. No more than a week longer. Consider people that have been away	Marketing&Comms	
23.9	LM asked for numbers (of affected residents)	DOCS	

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 20TH JANUARY 2011

Start Time	10:00 am	End Time	11:30 am

Venue 157 Ann Street, Brisbane

1. **LM open meeting**

2. **Deputy Premier - QE2 Evac centre set up well**

3. **DDC**
   - 3.1. Offer of gum boots
   - 3.2. Need to get message out about safety
   - 3.3. CEO asked if there can be an amnesty on handing in firearms (To let police know they have firearms)

4. **BOM – BRUCE GUNN**
   - 4.1. To update knowledge of impact to City with or without rain
   - 4.2. More showers / storms west of Brisbane
   - 4.3. Slow moving. Lots of moisture with potential of localised flooding
   - 4.4. Few showers tomorrow
   - 4.5. Fine weather next week
   - 4.6. High tide of 1.46 m.1.66 City gauge
   - 4.7. Dam release closed – all flooded bridges open
   - 4.8. Rainfall of 74 – 78 mm in Brisbane forest park and city 28mm
   - 4.9. Marshall road and stable swamp creek localised flooding
   - 4.10. LM wants messaging on high tides
   - 4.11. Everyone needs to refer in AHD
   - 4.12. Need clear messaging for tomorrow on the king tide being higher
   - 4.13. Need to advise on the impacts to the community in low lying areas
   - 4.14. State and local Governments need a single point of truth (including heights of water)
   - 4.15. Intel brief – Presentation by Chris Lavin
   - 4.16. Cr Cooper asked about getting data on structural integrity

5. **EVAC**
   - 5.1. 43 at QE2 running smoothly – No official time on when to close. Potential closure Saturday

6. **FPG**
   - 6.1. Recovery planning continuing
   - 6.2. Volunteer planning and management more CSA info required for external and internal
   - 6.3. Calls to contact Centre asking where volunteers can go

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
THURSDAY 20TH JANUARY 2011

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7. WASTE

- 7.1. 87,800 Tonnes of landfill
- 7.2. Rogue sites being reported and cleaned as discovered
- 7.3. CEO – Deploy signs to say Sites closed
  - 7.3.1. No dumping
  - 7.3.2. Thank you
- 7.4. Temporary waste sites closing down
- 7.5. Messages – Make sure bins are out on time
- 7.6. Skips – Replacing as required
- 7.7. Asbestos – Specialised operators contracted
- 7.8. LM – LDCC to be kept up to date on waste locations that are open

8. TRAFFIC and TRANSPORT

- 8.1. 14 signals left to fix
- 8.2. 9 signals on generator power
- 8.3. 6% of intersections do not have comms
- 8.4. 91% CCTV operability. 9% out
- 8.5. Traffic volume increasing but coping
- 8.6. Bikeways – assessing
- 8.7. Ferries – Navy divers – Continue assessing
- 8.8. River walk – Thorough assessment needed
  - 8.8.1.Looking at dismantling and assessing it at Howard Smith Wharves

9. CALL CENTRE

- 9.1. 5900 yesterday
- 9.2. Many calls about EWN
- 9.3. Volunteer enquiries
- 9.4. Food Bank – Canned food to libraries ready to go
- 9.5. New Farm and Stones Corner library ready to open

10. COMMS

- 10.1. News letter #4 out now
- 10.2. Living in Brisbane getting approvals
- 10.3. Volunteers information ready to go
- 10.4. 850 replies to volunteers for further guidance
- 10.5. EWN messaging
- 10.6. CSA overload – need to filter what goes out

11. ARMY

- 11.1. Handed back Q, T, J, E, R, S & G
- 11.2. Specialist equipment being brought in

12. ENERGEX

12.1. 300 crews on ground
12.2. 3700 without power
12.3. Algester, Graceville and Sherwood
12.4. Getting to the pointy end
12.5. Power on to all but 3000 residents (Sherwood, Graceville and West End)
12.6. Cr Quirk – Substations and total house damage?

13. ORIGIN

13.1. 95% assessed
13.2. High priority – Markets (Week or two away)
13.3. Business side under control
13.4. Residents – reactive to complaints

14. APA

14.1. Network has held up well
14.2. Teams in field conducting assessments
14.3. Fact sheet to go out to BCC (To be made available)
14.4. Observations to be reported to LDCC
14.5. Deputy Premier – Electricians have limited gas filters licence. Will electricians check gas to save gas inspections returning?
14.6. Fact Sheet from petroleum inspectorate

15. SES

15.1. 120 SES
15.2. 18 crews
15.3. Assisting with storm

16. QPS

16.1. Nothing to report

17. RED CROSS

17.1. Nothing to report

18. QFRS

18.1. Interstate members returned
18.2. Continuation of current activities
18.3. Requests for wash down and pool pumping
18.4. 15 crews at Rocklea markets
18.5. 4 crews – Meat to be disposed of
18.6. 3 crews – Suscatan St Rocklea – Seafood storage
18.7. Scientific assistance
18.8. 282 commercial and residents without alarm links

18.9. 2 water rescues

19. QUU

19.1. Treatment plants out
19.2. Karana Downs – 3,000 people – 1 -3 weeks
19.3. Fairfield – 14,000 people
19.3.1. full primary operation
19.3.2. 1 week
19.4. Bundamba – 105,000 people – 3 months
19.5. Oxley – 250,000 people – 4 – 6 weeks partial process operating
19.6. Biological process needs to get going
19.7. Within 3 months back to pre flooded operation
19.8. Don't fish or swim or come in contact with water

20. DOCS

20.1. 7th Community Recovery Centre opened
20.2. Sussex and Vulture St West End
20.3. Assisted 7,800 in all centres
20.4. 30 outreach teams
20.5. 1 at UQ tomorrow
20.6. Housing strategy – Recovery plan

21. BOM

21.1. 1.91 AHD

22. FIC

22.1. Anomaly
22.2. Worst case scenario + 0.1 (2m)
22.3. 1.9 today
22.4. 250 m3sec flow in Lockyer from overnight rain
22.5. 100 m3sec from Wivenhoe
22.6. Similar rainfall expected today and less tomorrow
22.7. Tide at 10:30 am tomorrow
22.8. LM – 80 mm in Breakfast Creek / Enoggera
22.9. Travel < 3 hours
22.10. Previous low tide is lower in the evening
22.11. LM King tide was a little higher than expected
22.12. Rain this evening but not tomorrow
22.13. City Gauge at 11:15 King tide
22.14. 23rd of December was higher
22.15. King tide will site 0.6 higher than normal king tide
22.16. 150 mm on top of 22/12
22.17. Risk tonight is only of flash flooding

22.18. Higher Friday and Saturday. Dropping off Sunday
22.19. Deputy Premier – Seeking king tide
22.20. LM – BOM / FIC / CSA by Comms in the next hour
22.21. LM – Communications must be able to advise residents what has been happening locally
22.22. Speed of event is crucial (Information must be processed quickly)
22.23. LM – A resident said "You didn't warn us"
22.24. CEO – EWN message
22.24.1. pick it up outside the high tide
22.24.2. sms and email list for volunteers

End of meeting 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
3.1	DDC Offer of gum boots	LDCC / DDCC	
4.10	LM wants messaging on high tides	Marketing&Comms	
4.12	Need clear messaging for tomorrow on the king tide being higher	Marketing&Comms	
4.13	Need to advise on the impacts to the community in low lying areas	Marketing&Comms	
7.3	CEO asked for signs to say sites closed: No dumping and Thank you	BCW	
7.5	Messages – Make sure bins are out on time	BCW / Marketing&Comms	
7.8	LM – LDCC to be kept up to date on waste locations that are open	BCW / LDCC	
10.5	EWN messaging	Marketing&Comms	
19.8	Don't fish or swim or come in contact with water	QUU	
22.20	LM – BOM / FIC / CSA by Comms in the next hour	Marketing&Comms	Within the hour
22.24	CEO asked for EWN message: 22.24.1 pick it up outside the high tide 22.24.2 sms and email list for volunteers	Marketing&Comms	

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 19TH JANUARY 2011

Start Time	10.00 am	End Time	11.30 am

Venue 157 Ann Street, Brisbane

1. **LM open meeting**

2. DDC
   - 2.1. Operation Safeguard – Police on the street
   - 2.2. DDCC scaling back operations
   - 2.3. DDCC going to a watching brief at Metro North Region
   - 2.4. No change to service
   - 2.5. In a recovery phase

3. BOM
   - 3.1. Immediate threat
   - 3.2. More thunderstorms
   - 3.3. Not as bad as yesterday
   - 3.4. Ipswich area to be affected
   - 3.5. Showers / Storms increasing tomorrow
   - 3.6. Fine for Friday and weekend
   - 3.7. King tide – Finalised flood warning for lower Brisbane River
   - 3.8. Flood anomaly will be gone
   - 3.9. Ocean anomaly slight increase by 0.1 or 0.2 on top of king tide

4. FIC
   - 4.1. LM concerned with creek flooding
   - 4.2. Usual hotspot areas in creeks and foreshore areas
   - 4.3. Information provided to LDCC / Contact Centre
   - 4.4. Similar to just before Christmas 23/12
   - 4.5. Northey St - 0.2 over road
   - 4.6. Planning is expected as was planned for 21/01
   - 4.7. LM – CSA – "Expecting above levels sensitive to strong rain. May have significant additional impact"
   - 4.8. LM – "Just because you didn't flood doesn't mean you won't flood"
   - 4.9. LM – Residents to sign up for EWN
   - 4.10. LM interested to know what's going on down at the Bayside
   - 4.11. LDCC working on data mapping and working with Forward Planning Group
   - 4.12. DDC – Surveys being conducted by MSQ and NAVY. (Survey completed up to "the island")
   - 4.13. LDCC – No assets deployed in the bay
   - 4.14. CEO - LAS attending in the bay

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 19TH JANUARY 2011

5. EVAC
   - 5.1. 20 people overnight at RNA showgrounds – Closing at 5 pm today
   - 5.2. 87 people overnight at the QE2 centre – no timeframe on closure at this time
   - 5.3. Cr Knapp – Many refugee families are at evac centres (Sudanese)
   - 5.4. Housing to be in short supply

6. FORWARD PLANNING GROUP
   - 6.1. Volunteers rolling out in accordance with Cr Cooper
   - 6.2. Coordination of plant and equipment
   - 6.3. Contact centre assisting in matching trades to needs
   - 6.4. Adopt a park pilot program operational today
   - 6.5. FPG concept of recovery ops (Draft) Need real time data from LDCC and other divisions
   - 6.6. Deputy Premier – "Are qualifications being confirmed" Deputy Premier to provide assistance
   - 6.7. LM – This weekend > wanting - Registered volunteers will get an sms/email to direct them to a webpage identifying areas – What tasks and equipment required
   - 6.8. Provide all info needed
   - 6.9. Can't micro manage
   - 6.10. Use common sense
   - 6.11. Assistance for small businesses
   - 6.12. Give opportunity to have another go
   - 6.13. Keep website updated
   - 6.14. Linked volunteer page to BCC page (Provide lots of options)
   - 6.15. Volunteers to provide own transport
   - 6.16. 28,215 EWN registrations
     - 6.16.1. Provide lots of options

7. RED CROSS
   - 7.1. Not calling general Volunteers
   - 7.2. Calling on specialised sources
   - 7.3. Red cross directing general volunteers to BCC and Volunteer Qld

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LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 19TH JANUARY 2011

8. DCC
   - 8.1. Resident felt dis-empowered by the volunteers
   - 8.2. No formal complaints yet
   - 8.3. Volunteers well meaning

9. LM
   - 9.1. Volunteer SOP for the future
   - 9.2. A cell to coordinate for the future

10. CWS
   - 10.1. Landfill 67,000 tonnes to date (Rochedale)
   - 10.2. Rocklea parklands –
     - 10.2.1. 2091 tonnes
     - 10.2.2. 635 tonnes (cold storage)
     - 10.2.3. 300 tonnes (meat)
   - 10.3. Visy transfer station open
   - 10.4. Wheelie bins being collected and replaced
   - 10.5. Hazardous waste being coordinated
   - 10.6. Preparing for green waste
   - 10.7. Cr Knapp – Not a citywide kerb side cleanup
   - 10.8. Sue Rickerby – Large items collection commencing next week

11. BMTMC - BARRY BROE
   - 11.1. Roads flowing well
   - 11.2. Signals – 1.9 %
   - 11.3. 17/878 not working
   - 11.4. Not power related. Hardware damage
   - 11.5. CCTV 89% working
   - 11.6. Ferries – Divers assessing underwater damage
   - 11.7. Accessing barge and crane
   - 11.8. Commencing today
   - 11.9. Full assessment by end of the week
   - 11.10. Debris in river is ongoing
   - 11.11. City cat fleet OK
   - 11.12. Bikeways – debris clean up
   - 11.13. City cycle power
   - 11.14. Floating river walk – 450 out of 850 m left (some parts reusable)

12. CONTACT CENTRE – VICKY PETHYBRIDGE
   - 12.1. 6200 calls yesterday
   - 12.2. Response to animal media
   - 12.3. Skips and bins

12.4. Storm clean up
12.5. Streets re-opening

13. COMMS – NEWS LETTERS – CRAIG STEVENS

13.1. Aust Post Unable to assist
13.2. QPS assisting
13.3. RRG assisting
13.4. Volunteers to distribute newsletters (This will assist distribution going forward) (LM – "Stress that this is important")

14. ANIMALS – BRETT TURVILLE

14.1. 48 dogs and 49 cats at both shelters
14.2. Fees to be waived

15. ADF

15.1. Progressing well
15.2. Surge in Chelmer, Graceville and Rocklea areas

16. ENERGEX - TERRY

16.1. Most people reconnected from storm
16.2. 7,000 Brisbane still out
16.3. 360 crews in field
16.4. Stress – New website for non urgent inquiries
16.5. Flood link on bottom of website
16.6. Reconnection process – Brochure being developed / inspection required

17. ORIGIN – LPG ONLY

17.1. Distribution network up and running
17.2. Teams in inner city and western suburbs
17.3. 1/3 of the way through
17.4. First 4-5 days were reactive
17.5. Now proactive inspections making safe supply
17.6. Fact sheet released by petroleum and gas inspectorate
17.7. Cr Quirk – Rough number of progress (Bellbowrie, Gracemere and Chelmer) approx 1000 homes will increase with access

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
WEDNESDAY 19TH JANUARY 2011

18. APA GROUP – JOSH HANKEY

18.1. Manage network in Brisbane and Roma pipeline that supplies Brisbane

18.2. Concern – Gas metres at homes. > Prioritising affected homes. > Fittings must be inspected by authorised gas fitter

18.3. A 45 -50 personnel on the ground

18.4. 3,000 – 4,000 properties affected

18.5. Gas messages need to be coordinated with BCC news letter

18.6. Give Craig Stevens Origins contact > Comms should have it

18.7. New Farm has been inspected

19. SES - RES

19.1. Need to coordinate SES centrally

19.2. LM wants real time closure of problems

20. EMQ

20.1. Acacia Ridge being used as a staging point for the region

21. QPS

21.1. Cross cultured liaison officers on the ground

21.2. Monitoring mental health and domestic violence

21.3. Keenness to recharge mobile phones

21.4. Free internet at recovery centres

21.5. LM - Council libraries are open except Fairfield and New Farm

21.6. LM - CSA for internet

21.7. Back to school and traffic

21.8. Expectation of volunteer numbers

22. RED CROSS

22.1. Assisting in 6 recovery centres (Mt Ommaney, Yeronga and Corinda are very busy)

22.2. Planning for 3 – 6 months

22.3. Seeking specialised skilled volunteers

23. QFRS

23.1. 12 fires yesterday. Working with Energex to determine if flood or electricity

23.2. Data on fires to go to LDCC

23.3. Need to do appliance check

23.4. 469 people on ground in 96 vehicles

23.5. 4784 Rapid dam assessments completed > 1000 per day

23.6. 1000 wash downs completed > 150 – 200 per day

23.7. 1000 clean ups completed > 350 per day

23.8. Building fire safety task force

23.9. 220 buildings off line which are connected to QFRS alarm services

23.10. Community happy to see QFRS
23.11. Increasing response to buildings affected from level 1 response to level 2 response
23.12. Working with harbour master (LPG and hazardous material in debri piles from the river)

24. LDCC

24.1. Alert to LDCC for all persons working including volunteer plant, of hazards eg LPG cylinders - process for response eg QFRS

25. QAS

25.1. Proactive patrols
25.2. Respond as per normal
25.3. SA & NSW assistance
25.4. No serious reports of illness or injury
25.5. Re-supply of water – Only carry small amounts
25.6. 390 minor casualties from the weekend

26. TELSTRA

26.1. Network – 14 towers impacted
26.2. LM – Centenary and Rocklea have no signal (Cell on wheels going into Rocklea)

27. QUU

27.1. Somerset dam at 100%
27.2. Wivenhoe at 100% - Valve releases today
27.3. Reducing reservoir levels to typical ops
27.4. Water quality is good
27.5. Waste – All up except for Karana Downs
27.6. Pump stations – 17 not operating
27.7. Notices out about – No swimming or fishing in flood waters
27.8. Will brief DERM
27.9. LM – Messaging in newsletter
27.10. Deputy Premier – BIO hazards?

28. DOCS

28.1. 6 recovery centres operating RNA / East Brisbane Quiet
28.2. Following up on a 7th centre
28.3. Looking to extend hours over weekend
28.4. 20 outreach teams – Looking for vulnerable persons
28.5. Concerned about back to school and recovery centres in schools
28.6. Power at Jamboree Heights – Switch keeps tripping
28.7. PM visiting Yeronga recovery at 1:30pm
28.8. LM – Low awareness of initiatives going on

28.9. Continue with outreach teams and radio and CSA's
28.10. 31,000 fact sheets dropped - Docs
28.11. Deputy Premier - Premier has announced a reconstruction task force
28.12. LM – 28,515 EWN alerts
28.13. LM – LDCC to continue

END OF MEETING AT 11:30am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
4.7	LM – CSA – "Expecting above levels sensitive to strong rain. May have significant additional impact"	Marketing&Comms	
4.9	LM – Residents to sign up for EWN	Marketing&Comms	
4.10	LM interested to know what's going on down at the Bayside	LDCC	
6.5	FPG concept of recovery ops (Draft) Need real time data from LDCC and other divisions	LDCC	
6.7	LM – This weekend > wanting - Registered volunteers will get an SMS/email to direct them to a webpage identifying areas – What tasks and equipment required	LDCC Marketing&Comms	
6.13	Keep website updated	Marketing&Comms	
6.14	Linked volunteer page to BCC page (Provide lots of options)	Marketing&Comms	
9.1	Volunteer SOP for the future	DMG	
13.4	Volunteers to distribute newsletters	LDCC / Volunteer Team	
14.2	Fees to be waived: 48 dogs and 49 cats at both shelters	CARS	
16.6	Reconnection process – Brochure being developed / inspection required	ENERGEX	
18.5	Gas messages need to be coordinated with BCC newsletter	APA / Marketing&Comms	
18.6	Give Craig Stevens Origin's contact > Comms should have it	APA / Marketing&Comms	

21.6	LM - CSA for internet	QPS	
23.2	Data on fires to go to LDCC	QFRS / LDCC	
24.1	Alert to LDCC for all persons including volunteer plant, of hazards eg LPG cylinders - process for response eg QFRS	LDCC	
27.9	LM – Messaging in newsletter	QUU / Marketing&Comms	
28.9	Continue with outreach teams and radio and CSA's	DOCS / Marketing&Comms	

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 18TH JANUARY 2011

Start Time	10:00 am	End Time	11:00 am

Venue 157 Ann Street, Brisbane

1. **LM open meeting**
   - 1.1. State update –
     - 1.1.1. Power supply is an issue.
     - 1.1.2. Cost is being tallied
   - 1.2. LM – Child care issues – Some dispensation on compliance

2. **DDC**
   - 2.1. Traffic Management – Couple of major intersections still offline
   - 2.2. "The island" to be removed to lower reaches of river
   - 2.3. Gateway motorway
   - 2.4. Operation Safeguard
   - 2.5. 100 Police officers in Brisbane
   - 2.6. 100 QPOL
   - 2.7. High visibility officer in marked vehicles

3. **BOM / FIC**
   - 3.1. River peak at 8:24 am at 2m AHD
   - 3.2. Releases will continue into Thursday
   - 3.3. 12 hour delay to closure strategy
   - 3.4. King tide of 1.6m – Similar to Christmas time
   - 3.5. Possible thunder storms this afternoon

4. **EVAC**
   - 4.1. RNA – No children on site
   - 4.2. Working to prioritise closure
   - 4.3. LM – Rubbish lists that need effort

5. **VOLUNTEERS**
   - 5.1. Volunteers in groups of 100 being directed
   - 5.2. Volunteer plant operators – damage to vehicles will be covered

6. **WASTE**
   - 6.1. 67,000 tonnes of waste
   - 6.2. 100 skips out
   - 6.3. Bulk bins from units being used
   - 6.4. Opening 2 additional transfer stations
   - 6.5. All presented bins collected
   - 6.6. Normal servicing occurred
   - 6.7. Waste industrial associate

6.7.1. Coordinating tasks
6.7.2. Household hazard waste
6.7.3. Rocklea
6.8. Bin replacement – many bins washed away
6.9. Kerbside clean up 24/1
6.10. Hazardous material – contractor handling
6.10.1. Key messages around asbestos
6.10.2. Keep it wet, keep it covered
6.10.3. Indoors – Report and it will be inspected

7. TRAFFIC AND TRANSPORT

7.1. Main roads good
7.2. Local roads open except Paradise Road (1 lane to be opened within the hour)
7.3. Some lane closures
7.4. Traffic signals
7.5. Ferries – Divers inspecting
7.6. Floating river walk – pieces

8. LDCC

8.1. BCC securing walkway break off
8.2. MSQ securing other parts
8.3. Stormwater drains – North, East and Central - 1st pass completed
8.3.1. South taking longer
8.4. Major outlets to be checked
8.5. Barrels of pipes blocked
8.6. LM – Message – "Storms predicted this afternoon. If local flooding is experienced.."

9. CONTACT CENTRE

9.1. 7,500 calls yesterday
9.1.1. Regarding bins, rubbish, volunteers and acknowledging Councils efforts
9.2. Vaccinations – Recovery Centres. Qld Health and mobile vans

10. FPG

10.1. Newsletter #3 out now
10.2. Looking at daily newsletters
10.3. Every 2nd day for one week
10.4. Cr Quirk – "Can Australia Post assist?"
10.5. Using social media networks
10.6. Cr Knapp – "Can Councillors be fed information?"
10.7. Exploring fee advertising sites

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 18TH JANUARY 2011

11. ADF

- 11.1. LM – Heard ARMY is only going to wealthy areas?
- 11.2. 800 soldiers
- 11.3. NAVY surveying the river
- 11.4. Sectors A,C,R,S,G,I,H,B Handed back Q,T,J,E.
- 11.5. ¾ complete at first pass – Kerbside clearance and route clearance
- 11.6. Continuing kerbside clean up. Debris and engineering recon.

12. ENERGEX

- 12.1. 360 crews in field
- 12.2. 4000 homes connected over night
- 12.3. LM – Who can get meters reinstated? Authorised contractors

13. RED CROSS

- 13.1. No further on EVAC
- 13.2. Evacuees presenting mental health issues

14. QFRS

- 14.1. 668 persons in the field
- 14.2. 152 vehicles
- 14.3. Rapid assessments
- 14.4. High volume pumping and wash-downs
- 14.5. Rocklea markets
- 14.6. Electrical fires
  - 14.6.1. Pool pumps
  - 14.6.2. Stoves
  - 14.6.3. Air conditioners

15. TELSTRA

- 15.1. Nothing to report

16. QUU

- 16.1. Water quality and quantity is good. Supply is good.
- 16.2. Sewage – 46 pump stations not operating
  - 16.2.1. 5 up tonight
  - 16.2.2. The rest up tomorrow morning
- 16.3. Re-manufacturing switch boards
- 16.4. Late Wednesday to early Thursday to have sewage pumps up and running
- 16.5. Water grid manager has been briefed
- 16.6. Cr Knapp – messaging for Moreton Bay
- 16.7. LDCC to raise issue in Moreton Bay to Qld Health

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
TUESDAY 18TH JANUARY 2011

17. DOCS

17.1. Recovery centres have all agencies in location
17.2. Legal service to be provided by State
17.3. Outreach centres operating North and South
17.4. Posters provided and deployed
17.5. LM – an evacuee concerned about volunteers out of control
17.5.1. To develop an SOP on how to brief and control volunteers in future
17.5.2. Prepare a card for volunteers on DO's and DON'T's
17.6. Identifying the property owner with t-shirts or tabard
17.7. Boats to stay out unless essential
17.8. LM – Volunteers going forward
17.9. Craig Evans – Mobile Council patrols driving all streets
17.9.1. Priority areas – Jindalee, Rocklea, Graceville, Sherwood, Chelmer and St Lucia
17.10. CEO – Not doing a general volunteer call for business
17.11. LM – Small business nominate via Contact Centre
17.11.1. Try to math up volunteer
17.12. Kerbside clean up's
17.13. CEO – Adopt your local park
17.14. Cr Knapp – Council's community groups to band together
17.15. Peter Martin – Offers of disinfectant and gloves etc
17.15.1. CEO – Drop van, ward officers, business centres

END OF MEETING AT 11:30 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
4.3	LM – Rubbish lists that need effort	LDCC	
6.10	Hazardous material – contractor handling Key messages around asbestos: Keep it wet, keep it covered Indoors – Report and it will be inspected	Marketing&Comms	
8.4	Major outlets to be checked	LDCC	
16.6	Cr Knapp – messaging for Moreton Bay	LDCC Marketing&Comms	
16.7	LDCC to raise issue in Moreton Bay to Qld Health	LDCC	
17.5	LM – an evacuee concerned about volunteers out of control To develop an SOP on how to brief and control volunteers in future	DMG	

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 22ND JANUARY 2011

Start Time	10:00 am	End Time	10:50 am

Venue 157 Ann Street, Brisbane

1. **LM open meeting**

2. **DDC - Assistant Commissioner Peter Martin**
   - 2.1. Strong Police presence
   - 2.2. Few instances of crime
   - 2.3. All going well

3. **BOM / FIC**
   - 3.1. Greater Brisbane area 10mm or less
   - 3.2. Less rain today
   - 3.3. Fine through until Wednesday
   - 3.4. May see shower or two Thursday and Friday
   - 3.5. 1.75 AHD high tide yesterday
   - 3.6. 1.7 AHD today
   - 3.7. Low lying areas may be affected
   - 3.8. Wivenhoe gates closed Wednesday

4. **LDCC - INTELLIGENCE BRIEF**
   - 4.1. Chris Lavin

5. **EVAC**
   - 5.1. QE2 and RNA closed
     - 5.1.1. Re-homed 320 households
     - 5.1.2. Requests for assistance being directed to recovery centres

6. **VOLUNTEERS**
   - 6.1. Parks being updated on the website
   - 6.2. Getting manageable numbers
   - 6.3. Provide updates as they come in
   - 6.4. Matching up volunteers and community organisations to businesses and homes
   - 6.5. Progressing well
   - 6.6. Very labour intensive
   - 6.7. Some lack of response
   - 6.8. Reviewing the strategy to use local Councillor or a lead volunteer group
   - 6.9. Residents are appreciative of support
   - 6.10. Recovery type requests for assistance
   - 6.11. LM – Concerned – "Will someone say" "I asked for help and no one came"
     - 6.11.1. CEO – Process – Resident / business. Council following up with people to ensure they received help as requested through Contact Centre.

6.11.2. Cr Quirk – If any have been missed to ring through to Contact Centre

6.11.3. Cr Knapp – Rocks riverside park – Will need help at sports centres

7. INFRASTRUCTURE

7.1. 99% - Signals working

7.2. 95% - CCTV working

7.3. 91% - Telemetry

7.4. Re-cable Rocklea markets intersections

7.5. Ground penetrating radar being used to monitor Coronation Drive

7.6. Ferries – Divers continue assessment

7.6.1. No severe damage

7.7. Bikeways – LDCC coordinating bikeway clearing

7.7.1. CEO – Drift restaurant requested volunteers. LDCC arranging

7.8. COS and LM have met with Major General Slater

7.8.1. Discussed river walk

7.8.2. Submit application asap of rebuilding needs

8. WASTE

8.1. Landfill – 126700 tonnes in

8.1.1.1. 47 ,000 vehicles unloaded in the last 8 days

8.2. 220 Skips out

8.3. Wheelie bins – 723 missed collections

8.4. Residents advised to call Contact Centre if bin missed

8.5. Sandbags and mud being put into bins

8.5.1.LM – message to go out "Do not put sandbags and mud into your wheelie bins". CSA being completed

8.6. 104 lost / stolen wheelie bins provided each day

8.7. People getting too close to collection trucks

8.8. Trucks will return daily to flood affected areas

8.9. Checking on closed waste sites – 35 closed

9. CONTACT CENTRE

9.1. 5,716 calls yesterday

9.2. 500 to 10 am today

9.2.1. 1100 same time last week

9.3. Calls are relating to –

9.3.1. Bins

9.3.2. Volunteering

9.3.3. Rates rebate

9.3.4. Damaged footpaths

9.4. CEO – Electric BBQ's in affected areas have been disconnected and signed

9.5. BBQ's to be repaired by Australia day

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 22ND JANUARY 2011

Dedicated to a better Brisbane

10. COMMS

10.1. Newsletter #5 going out

10.2. New poster going out

10.3. Half of the parks have been fully adopted

10.3.1. Updates on digital media

10.4. LM – Live in Brisbane out when?

10.4.1. 31st January 2011

11. FPG

11.1 Guidance on kerb side collections

11.1.1. LM – Final done on the 31 January and collect after that

11.1.2. Then to transfer stations

11.1.3. CEO – to update at E&C on Monday

11.1.4. Silent unannounced future collection date

11.1.5. LM – Store at suitable locations

11.2. CEO – Advised that community is genuinely showing thanks to personnel on the streets

11.3. River pontoons – ADF can lift. Looking into storage sites

11.4. Sherwood bus depot – Propose to close temporary site to get construction at the depot going again

11.5. CEO – 3,000 vaccinations since last Saturday

11.6. Shane McLeod – 5,216 gully cleans over 4 days

12. ADF

12.1. Cleaning temporary dump sites

12.2. Pontoons

12.3. NAVY have completed survey of bay and no issues

12.4. No issues with bridges

13. ENERGEX

13.1. At 400 (300 in Brisbane)remain unconnected

13.2. 60 – 100 crews on ground

13.3. If people are missed call 13 62 62

13.4. Sherwood, Rocklea and Archerfield should have power by end of today

14. ORIGIN

14.1. No response

15. APA

15.1. Good progress

15.2. 25 suburbs covered

15.3. 2 – 3 weeks should be complete (Worst case scenario)

15.4. Safety checks – Electronics and Gas

15.4.1. RRP - $65 from a large organisation doing gas checks

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 22ND JANUARY 2011

16. EMQ

16.1. Not present

17. SES

17.1. Back to core business hours

17.2. Monitoring ICCS

18. QPS

18.1. Nothing to report

19. RED CROSS

19.1. Nothing to report

20. QFRS

20.1. Regional Operations coordination still operating. De-scaling to Monday

20.2. 16 fires over night

20.3. 23 rescues

20.4. 4784 – RAT

20.5. 1000 pump outs

20.6. 1250 cleanups

20.7. Fire Safety Taskforce

20.7.1. In 8 sectors today

20.7.2. In 2 additional sectors tomorrow

21. QAS

21.1. Not present

22. ST JOHNS

22.1. Not present

23. TELSTRA

23.1. Nothing to report

24. QUU

24.1. Wivenhoe at 101% - 90m3sec released

24.2. Mt Crosby bridge – Inspection Monday as damaged hand rails

24.3. Lockyer flow caused water deterioration in river overnight

24.4. All pumping stations operating OK

24.5. Sewage treatment plant severely damaged

24.5.1. Primary screening only

24.5.2. Sewage still going into river

Dedicated to a better Brisbane

LOCAL DISASTER MANAGEMENT GROUP
BRISBANE CITY COUNCIL
SATURDAY 22ND JANUARY 2011

25. COMMS

- 25.1. 7 Recovery Centres open
- 25.2. 12000 through the door – overall
- 25.3. Housing issues – Hot issue
- 25.4. Legal services assisting in recovery centres
- 25.5. Action taken for 2 families in Brisbane – funeral services
- 25.6. Vicki – Temporary housing? Where? When?
  - 25.6.1. Number of options
  - 25.6.2. Existing housing stock
  - 25.6.3. Demountables

26. LM – No further LDMG meetings to be held.

- 26.1. Please pass on thanks and best wishes. Worked very well / a lot of work
- 26.2. Invited external agencies to provide input to BCC review

END OF MEETING AT 10:50 am

ACTION SUMMARY FROM MEETING

Action Number	Description	Who	By When
8.5.1	Sandbags and mud being put into bins: LM asked for message to go out "Do not put sandbags and mud into your wheelie bins". CSA to be completed	Marketing&Comms	
11.1.3	CEO – to update (re Kerbside collections) at E&C on Monday	FPG / CEO	
26.1	Lord Mayor asked for thanks and best wishes to be passed on. Worked very well / a lot of work.	ALL	

From: Michael Bell
To: Shane Hackett,Media Matters,Greg Swain,Christen Hill,Kylie Jacobson,DM-LMO Distribution,DM DutyOfficers,BMTMC_Traffic,Lisa.M Martin,EMT Distribution,CC-Management & TL Team,CC-SHIFT_LEADER,Robert McGlinn,FIC-Standby-Duty-Officers,David.Mazzaferri@[redacted],martin.peterj@[redacted],tmalone@[redacted]
Date: 8/01/2011 6:07:34 am
Subject: SITREP ; 0001 (0600hrs) SAT 8 January 2011

SITREP : 0001 (0600hrs) SAT 8 January 2011

WEATHER
Issued at 0520 EST, Saturday 8 January 2011 the BOM has indicated that for Brisbane there may be a morning shower or two increasing to rain periods with local thunder during the afternoon. Moderate E to SE winds, tending fresh near the bayside.

FLOODING TO HABITABLE AREAS
Nil reported

FLOOD INFORMATION CENTRE – As at 0500hrs
Rainfall Summary
As at 0500hrs, the FIC has reported that since 0900hrs FRI 7 Jan 2011, there has been widespread falls of between 20 to 40mm throughout North Pine, Somerset and Wivenhoe catchments with isolated higher totals of 70mm in the upper reaches of the Brisbane River.

Advice from BoM indicates that SE Qld can expect further high rainfall totals over the next 4 days.

Saturday: Rain light at times 15-50mm with higher falls along the coast
Sunday: Widespread rain with totals between 50-100mm
Monday: Widespread rain again with totals between 50-100mm
Tuesday: Rain easing with totals between 25-50mm

Floodwise Flooded Roads:
- Colleges Crossing, Mt Crosby
- Kholo Bridge, Kholo

Tides:
The high tide is predicted to peak at 2.29m (1.05m AHD) today at 1152hrs (11.52am) at the Brisbane Bar. It is likely that the same amount of oceanic anamoly impact (0.51m) will be present, resulting in possible tide levels of up to 2.80m (1.56m AHD) at the Brisbane Bar or 3.03m (1.79m AHD) at the City Gauge. This is approximately 70mm less than Fridays peak high tide but may result in similar tidal flooding impacts with Brisbane River foreshore areas and bikeways inundated.

Brisbane River - Flood Flow Conditions:
The peak flows from the Lockyer Ck are expected to reach Brisbane City late Saturday with minimal changes (up to 100mm) to Brisbane River levels.

Wivenhoe Dam Release Strategy:
Given the saturated conditions of the catchments, significant inflows to Seqwater dams will be generated, especially following the forecast rainfall on Sunday/Monday. River levels upstream of Wivenhoe Dam were rising again, generating further inflow to the dam.

It is intended to ramp up the release from Wivenhoe to about 1,200m3/s by midday today. However, given the high likelihood of significant inflows in the next week, this may be increased later on the weekend.

The projected Wivenhoe release of 1,200m3/s combined with Lockyer flows and local runoff will mean that all crossings downstream of Wivenhoe (Twin Bridges, Savages Crossing, Burtons Bridge, Kholo Bridge and Colleges Crossing) will be adversely impacted for several days. At this stage Fernvale and Mt Crosby Weir Bridge are not expected to be affected.

Discussions held between Council and the BoM agreed that the combined flow in the lower Brisbane R will only add about 50mm to an upper limit of 100mm to the recorded water levels in the City Reach of the Brisbane River. However, it is noted that tides in the lower Brisbane R will be 0.4 to 0.5 metres higher than predicted tides, due to the aforementioned oceanic anomaly.

BMTMC UPDATE – As at 0530hrs
At 0530hrs, the BMTMC have provided to following update on roads based on the latest road intelligence:

Roads Closed:
1. Paradise Road, Larapinta.
2. Mollie Road, Ransome.
3. Illaweena Street, Drewvale.
4. Youngs Crossing Road,Joyner.
5. Wembley Road, Berrinba.
6. Boscombe Road, Brookfield.

Water on road:
1. Gap Creek Road, Kenmore Hills - motorist are requested to drive with caution.

Other areas of interest:
1. Gatton-Clifton Road. Gatton
2. Mt Sylvia Road , Mt Sylvia
3. Colleges Crossing on Mount Crosby Road

Moggill Ferry remains Closed.

CARS (RRG) BRANCH RESPONSE – As at 0445hrs
As at the 0445hrs, the RRG advised that the following roads were identified during their patrols to have water on road, however, were accessible.

1. Gap Creek Road, Kenmore Hills
2. Lancing St, Pullenvale

LAS
LAS has reported that the "King Tide – Salt water over road" signs are down for the predicted higher than usual tides at the usual locations. In addition, LAS ERG will be out today monitoring known locations for possible high tide road inundation.

BRISBANE SES – As at 2130hrs FRI 8 JAN 2011
As at 2130hrs FRI 8 Jan 2011 the Brisbane SES has advised that they had received 36 jobs, with no jobs outstanding.

CONTACT CENTRE – As at 0445hrs
As at 0445hrs the CC reported calls during Friday were not as storm focused, with calls reducing markedly from 1800hrs.

DM DUTY OFFICER
Michael Bell.

DUTY OFFICER TELEPHONE NUMBER
3403 5704 (24hrs)

The next SITREP will be issued at 1500hrs.

From: Michael Bell
To: Shane Hackett,Media Matters,Greg Swain,Christen Hill,Kylie Jacobson,DM-LMO Distribution,DM DutyOfficers,BMTMC_Traffic,Lisa.M Martin,EMT Distribution,CC-Management & TL Team,CC-SHIFT_LEADER,Robert McGlinn,FIC-Standby-Duty-Officers,David.Mazzaferri@[redacted]martin.peterj@[redacted]
Date: 8/01/2011 3:14:38 pm
Subject: SITREP : 0002 (1500hrs) SAT 8 January 2011

SITREP : 0002 (1500hrs) SAT 8 January 2011

WEATHER
Issued at 0520 EST on Saturday 8 January 2011 the BoM website has indicated that there would be a shower or two today increasing to rain periods with local thunder during the afternoon. Moderate E to SE winds, tending fresh near the bayside.

Tomorrow's outlook is rain periods with possible thunder.

FLOODING TO HABITABLE AREAS
Nil reported

FLOOD INFORMATION CENTRE – As at 1400hrs
Rainfall Summary:
As at 1400hrs, the FIC has reported that scattered showers have occurred over the catchment in the last 24 hours. Further rainfall is expected this afternoon and can be seen approaching from the sea on radar. At this point there are no very heavy bursts associated with the rainfall. It's more like steady rain.

Advice from BoM indicates that SE Qld can expect further high rainfall totals over the next 4 days.

Saturday:	Rain light at times 15-50mm with higher falls along the coast
Sunday:	Widespread rain with totals between 50-100mm
Monday:	Widespread rain again with totals between 50-100mm
Tuesday:	Rain easing with totals between 25-50mm

FloodWise Flooded Roads:
1. Colleges Crossing, Mt Crosby
2. Kholo Bridge, Kholo

Tidal Flooding:
Tidal flooding was less than expected in Brisbane City. The tide reached a peak of 1.65m AHD at the city gauge and 1.45m AHD at the Brisbane Bar. These levels are no worse than have been experienced over the last few weeks.

Brisbane River - Flood Flow Conditions:
The peak flows from the Lockyer Ck are expected to reach Brisbane City late today with minimal changes (up to 100mm) to Brisbane River levels.

Wivenhoe Dam Release Strategy:
Given the saturated conditions of the catchments, significant inflows to Seqwater dams will be generated, especially following the forecast rainfall on Sunday/Monday. River levels upstream of Wivenhoe Dam were rising again, generating further inflow to the dam.

It is intended to ramp up the release from Wivenhoe to about 1,200m3/s by midday today. However, given the high likelihood of significant inflows in the next week, this may be increased later on the weekend.
The projected Wivenhoe release of 1,200m3/s combined with Lockyer flows and local runoff will mean that all crossings downstream of Wivenhoe (Twin Bridges, Savages Crossing, Burtons Bridge, Kholo Bridge and Colleges Crossing) will be adversely impacted for several days. At this stage Fernvale and Mt Crosby Weir Bridge are not expected to be affected.

Discussions between Brisbane City Council and BoM have resulted in agreement that the combined flow in the lower Brisbane R will only add about 50mm to an upper limit of 100mm to the recorded water levels in the City Reach of the Brisbane River. However, it is noted that tides in the lower Brisbane R will be 0.4 to 0.5 metres higher than predicted tides, due to the oceanic anomaly.

BMTMC UPDATE
As at 1430hrs, the BMTMC have provided to following update on roads:

Closed Roads:
1. Paradise Rd, Larapinta.
2. Illaweena St, Drewvale
3. Boscombe Rd, Brookfield
4. Bowhill Rd, Durack
5. Kholo Rd Bridge, Kholo
6. Colleges Crossing on Mt Crosby Rd.
7. Gap Creek Rd, Kenmore Hills, however, this is currently being reassessed and may be open within an hour.
8. Youngs Crossing Rd, Joyner.
9. Wembley Rd, Berrinba.

Moggill Ferry remains closed.

Other areas of interest:
1. Gatton-Clifton Rd, Gatton
2. Mt Sylvia Road, Mt Sylvia.

CARS (RRG) BRANCH RESPONSE
As at the 1445hrs, the RRG have reported that from their patrols of the high tides (1152hrs) today the following was identified:
1. Waterloo Road, Newstead – Road closed with about 300mm water
2. Wickham Grove, Newstead – Water on road, however less than 300mm
3. Edmonstone Street, Bowen Hills – Bus Lane under water
4. Sandgate Road, Albion – Minimal water
5. Bogan Road, Albion – Water on road, dead end street
6. Immarna Street, Albion – Minimal water on side of road

LAS
As at 1330hrs, LAS ERG reported that the high tides of 1152 hours resulted in the following action being taken on the roads or bikeways:

Full road closure
1. Waterloo Street, Newstead

Full Bikeway closure
1. At QUT and Coronation Drive, Milton.
The bikeway near QUT will be cleaned of debris today.

Lane Closures
1. Abbotsford Road, Bowen Hills inbound of Burrows Street

ERG will continue with the same arrangements tomorrow of monitoring the known locations for road inundation during the predicted high tide.

BRISBANE SES
As at 1415hrs, the Brisbane SES reported that they had received 3 jobs, with 1 job completed and 2 still outstanding. None of the jobs were high priority/risk jobs, with one job being for sandbagging and the other 2 jobs height safety.

CONTACT CENTRE
As at 1445hrs the CC reported that they had taken 27 calls for the Brisbane SES, however, only 3

resulted in jobs for assistance, with the remainder of the calls mainly requesting information about picking up sandbags. In addition to the above the CC have taken the following requests that may be of interest:
2 Fallen Tree Branch,
10 Stormwater Drain Maintenance, and
26 Roads Maintenance.

DM DUTY OFFICER
Michael Bell.

DUTY OFFICER TELEPHONE NUMBER
[redacted] (24hrs)

The next SITREP will be issued at 0600hrs SUN 9 January 2011.

From: Michael Bell
To: Shane Hackett,Media Matters,Greg Swain,Christen Hill,Kylie Jacobson,DM-LMO Distribution,DM DutyOfficers,BMTMC_Traffic,Lisa.M Martin,EMT Distribution,CC-Management & TL Team,CC-SHIFT_LEADER,Robert McGlinn,FIC-Standby-Duty-Officers,David.Mazzaferri@[redacted]martin.peterj@[redacted]
Date: Sun, Jan 9, 2011 6:02 am
Subject: SITREP : 0003 (0600hrs) SUN 9 January 2011

SITREP : 0003 (0600hrs) SUN 9 January 2011

WEATHER
Issued at 0450hrs EST Sunday 9 January 2011 the BoM website indicates that for today the Brisbane forecast is rain periods with possible local thunder. Moderate SE to NE winds, fresh at times.

FLOODING TO HABITABLE AREAS
Nil reported

FLOOD INFORMATION CENTRE
As at 0500hrs, the FIC provided the following report:

Rainfall Summary:
Scattered showers have occurred in the last 24 hours giving an average of 8mm of rainfall over the catchment, with the highest falls of 17mm occurring in Brookside. Further rainfall is expected today with the forecast being for rain periods and possible thunder.

Advice from BoM indicates that SE Qld can expect further high rainfall totals over the next 3 days.

Sunday:	Widespread rain with totals between 50-100mm
Monday:	Widespread rain again with totals between 50-150mm
Tuesday:	Rain easing with totals between 25-50mm

Tidal Flooding:
Tidal flooding yesterday was less than expected in Brisbane City. The tide is predicted to reach a peak of 2.20m (0.96m AHD) at 1224hrs at the Brisbane Bar today. Even with the persistence of the oceanic anomaly and Wivenhoe Dam releases, the high tide level is expected to be no worse than has been experienced over the last few days.

Floodwise:
Current FloodWise Flooded Roads:
- Colleges Crossing, Mt Crosby

According to FloodWise, Minor Flooding is occurring at:
- Enoggera Ck at Enoggera Dam (with water levels falling)

Brisbane River - Flood Flow Conditions:
The peak flows from the Lockyer Ck have reached Brisbane City. The current available assessments indicate that the combined flow in the lower Brisbane River would only add about 50mm to an upper limit of 100mm to the recorded water levels in the City Reach of the Brisbane River. However, it is noted that tides in the lower Brisbane River will be 0.4 to 0.5 metres higher than the predicted tides due to the oceanic anomaly.

Wivenhoe Dam Release Strategy:
SEQ Water advise the current Wivenhoe release of 1,250m3/s combined with Lockyer flows and local runoff will mean that all low level crossings downstream of Wivenhoe (Twin Bridges, Savages Crossing, Burtons Bridge, Kholo Bridge and Colleges Crossing) will be adversely impacted for several days (until Wednesday 12 January). At this stage Fernvale and Mt Crosby Weir Bridge are not expected to be affected, but they could potentially be affected if the predicted rainfall totals eventuate and higher releases from Wivenhoe Dam are considered necessary.

Assessments have been undertaken to determine possible increases to releases given the high

likelihood of significant inflows in the next few days. Projections based upon the forecast rainfalls suggest flows of up to 1,200 m3/s will emanate from the Bremer River catchment. If similar rainfall magnitudes occur in the Upper Brisbane and Stanley Rivers then increased releases may be required from both Somerset Dam and Wivenhoe Dam.

Preliminary projections suggest that such a forecast will extend the release duration until next Saturday 15 January 2011, but mid-Brisbane River flows will be kept to a maximum of 1,800 m3/s. However, if falls are greater than those forecast, releases from Wivenhoe Dam may need to adversely impact Mt Crosby Weir Bridge (1,900 m3/s) and possibly Fernvale Bridge (2,100 m3/s) but will be maintained below 3,500 m3/s.

BMTMC UPDATE
As at 0530hrs, the BMTMC has reported that the latest road intelligence suggests the following:

Roads Closed:
1. Gatton Helidon Road is closed due to flooding- motorists are advised to use an alternative route.
2. Mt Sylvia Road is closed to all traffic from the second last floodway due to road damage
3. The Gatton-Clifton Road is closed to all traffic between Doyles Camp Bridge and McGinleys Road. There is a 5 tonne load limit between McGinleys Road and the New England Hwy.
4. Kholo Rd bridge is closed due to the water release from Wivenhoe Dam.
5. Colleges Crossing on Mount Crosby Road is closed due to the water release from Wivenhoe Dam.

Roads impacted by water over the road:
1. Paradise Road, Larapinta
2. Illaweena Street Drewvale
3. Young Crossing Road, Joyner
4. Wembley Rd, Berrinba
5. Boscombe Rd, Brookfield

CARS (RRG) BRANCH RESPONSE
As at 0530hrs, RRG reported that during their patrols:
1. Blunder Road, Oxley had minor debris on the side of the road; and
2. Bowhill Road, Oxley had partial flooding of the outbound lane, however, water on road signs were at both ends advising of this. Substantial debris was on the side of road.

LAS ERG has been contacted and will organise for the debris to be removed today.

LAS
LAS will again today have the "King Tide – Salt water over road" signs down for the predicted higher than usual tides at the usual locations. In addition, LAS ERG will be out today monitoring known locations for possible high tide road inundation.

BRISBANE SES
As at 2045hrs, Saturday 8 January 2011, the Brisbane SES advised that 3 jobs were received with all jobs completed. No major incidents of events.

CONTACT CENTRE
As at 0445hrs, the CC advised that the graveyard shift did not receive any flood or storm related calls from the public. However, since 12pm yesterday the following services requests were received that may be of interest:

3 fallen tree branches
20 flood/stormwater drain maintenance requests
47 road maintenance requests - this included potholes and floodwater over road requests

DM DUTY OFFICER
Michael Bell.

DUTY OFFICER TELEPHONE NUMBER
3403 5704 (24hrs)

The next SITREP will be issued at 1500hrs SUN 9 January 2011.

From: Michael Bell
To: Shane Hackett,Media Matters,Greg Swain,Christen Hill,Kylie Jacobson,DM-LMO Distribution,DM DutyOfficers,BMTMC_Traffic,Lisa.M Martin,EMT Distribution,CC-Management & TL Team,CC-SHIFT_LEADER,Robert McGlinn,FIC-Standby-Duty-Officers,David.Mazzaferri@[redacted],martin.peterj@[redacted],dutyseq@[redacted]
Date: Sun, Jan 9, 2011 3:27 pm
Subject: SITREP : 0004 (1500hrs) SUN 9 January 2011

SITREP : 0004 (1500hrs) SUN 9 January 2011

WEATHER
According to the BoM website, the Brisbane Forecast issued at 1035hrs EST on Sunday 9 January 2011 is for rain periods, heavy at times, with possible thunder. Moderate to fresh E to SE winds.

For Monday 10 January 2011, the Brisbane forecast is rain periods, with possible thunder.

FLOODING TO HABITABLE AREAS
A single report was received indicating that the ground floor apartments at Bretts Wharf were impacted by the City Cats bow wave wash during high tide. LAS ERG investigated the issue at high tide today and identified that the habitable areas were well above the tide.

ERG found after speaking to one of the residents that the building stormwater drainage to the river has a tide flap. When the tide flap is closed by the incoming tide, if it is raining, the stormwater from the building roof and court yards backs up in the line till it surcharges from the grate and flows through the car park. This causes flooding in the car park.

ERG was on site today at the top of the tide and noted that there was no impact at that time. Sand bags were on site.

FLOOD INFORMATION CENTRE
As at 1345hrs, the FIC provided the following report:

Rainfall Summary:
Scattered showers have occurred in the last 24 hours giving an average of 27mm of rainfall over the catchment, with the highest falls of 47mm occurring in Brookside. Further rainfall is expected tonight and tomorrow with the forecast being for rain periods, heavy at times and possible thunder.

Rainfall predictions from the BoM website indicates that SE QLD can expect further high rainfall totals over the next 3 days.

Sunday:	Widespread rain with totals between 50-100mm
Monday:	Widespread rain with totals between 150-200mm
Tuesday:	Widespread rain with totals between 100-150mm
Wednesday:	Rain easing with totals of up to 5-10mm
Thursday:	No rainfall forecasted at present

The next routine forecast will be available on the BoM website after 9pm tonight.

Tidal Flooding:
Ground reports indicate that tidal flooding experienced today was slightly higher than experienced yesterday. Today's tide was predicted to reach a peak of 2.20m (0.96m AHD) at 12:24pm at the Brisbane Bar. Gauge readings show today's tide peaked at 2.71m (1.47m AHD) at 12:35pm at the Brisbane Bar. This indicates a difference of 0.51m between the recorded and predicted peak high tide.

This difference can be attributed to the ongoing oceanic anomaly (0.4-0.5m) and additional flows from Lockyer Ck flows and Wivenhoe Dam releases (less than 0.1m). Discussions with the BoM indicate that this oceanic anomaly will persist for the next 1-2 months, but the level to which it affects the tide will vary.

CARS (RRG) BRANCH RESPONSE
As at 1430hrs, the RRG reported that from their patrols the following was identified:

1. Ross St, Newstead - Water just on the roadway.
2. Waterloo St, Newstead - Small amount of water on the road. Road not blocked.
3. Cambridge St, Rocklea - Road completely covered by water. Road Closed signs on the side of the road at the location. However, location now re-opened/removed road closed signs.
4. Parks St, Albion (Minor road in industrial area) - Small amount of water (approximately 150mm) across the roadway.
5. Quay St, Bulimba - Approximately 7 potholes
6. Ross St, Newstead - Water across some of the road. No vehicles in the street
7. Hemmant/Tingalpa Rd, Hemmant - Water subsiding at the location
8. Abbotsford Rd, Albion - Water covering the footpath and surrounding the bus stop but not causing problems to any traffic
9. Waterloo St, Newstead - Water across the entire roadway. Road closed signs in place at the location. A couple of cars in the water. QPS contacted.
10. Wynnum Esplanade - Water lapping the footpath but not on the roadway.
11. Sandgate Rd, Albion - Small amount of water on the road

LAS
As at 1445hrs, LAS ERG reported that similar issues were experienced to yesterday due to the high tides, however, while the levels were similar along Breakfast Creek, the level on bikeways was slightly higher probably due to wind on the river.

The only full closures that occurred today were Waterloo Street, Newstead and the bikeways at QUT and Coronation Drive, Milton. The bikeway will be cleaned of debris today.

Lane closures were established at Abbotsford Road, Bowen Hills, inbound of Burrows Street.

BRISBANE SES
As at 1445hrs, the Brisbane SES reported that 7 jobs had been received, with 5 completed and 2 still outstanding. No high priority/risk jobs were received with the jobs being mainly for roof and sandbagging. The DM Duty Officer contacted the Brisbane SES to identify the variance between the CC and SES. The SES is investigating.

CONTACT CENTRE
As at 1400hrs, the CC reported that the 23 SES requests had been taken, with only 9 requiring assistance. The remaining 14 jobs were requesting information, such as information about collecting sand bags.

Other services requests taken by the CC that may of interest are as follows:
- 10 Fallen tree branch requests;
- 19 Stormwater drain maintenance requests; and
- 16 Road Maintenance requests.

DM DUTY OFFICER
Michael Bell.

DUTY OFFICER TELEPHONE NUMBER
[redacted]

The next SITREP will be issued at 0600hrs MON 10 January 2011.

From: Klynt Oberto
To: Bell, Michael; CC-Management & TL Team; Chapman, Colin; David.Mazzaferri@dcs.qld.gov.au; DM DutyOfficers; dmg@[redacted] DM-LMO Distribution; dutyseq@[redacted]; EMT Distribution; FIC-Standby-Duty-Officers; Gomez, Glenn; Hackett, Shane; Hill, Christen; Jacobson, Kylie; Julien, Mica; madjwick.darrent@[redacted] Martin, Lisa.M; martin.peterj@[redacted] Matters, Media; McGlinn, Robert; Neilson, Les; Oberto, Klynt; Russellhoward@[redacted] Sawtell, Luke; Stein, Paul; Swain, Greg; Whelan, Peter
Date: 10/01/2011 6:15:17 am
Subject: Re: SITREP : 0007 - (0600HRS) Monday 10 January 2011

SITREP : #0007 - (0600HRS) Monday 10 January 2011

Flooding inundation to habitable areas of homes: NIL reported

Where there are major incidents/events: NIL reported

WEATHER

Monday - Rain, heavy at times. Local thunder. Moderate to fresh SE to NE winds

At 0345HRS, BoM advised that heavy bands of rain are coming in from the East. Rain will be heavy at times. It is still expected that falls of greater than 100mm will fall across Brisbane, with 30-50mm expected to fall in the next couple of hours in locations.

Forecast:
Tuesday - Rain periods, possible thunder
Wednesday - A few showers
Thursday - A shower or two

FLOOD INFORMATION CENTRE UPDATE

FLOODWISE Rainfall Summary

Over the last 24 hours an average of 77mm of rainfall has occurred with the highest falls of 129mm occurring in Brisbane Forest Park and 118mm in The Gap. The lowest rainfall of 29mm occurred at Underwood.

In the last 6 hours an average of 13mm of rainfall has occurred with the highest 6 hour rainfall of 31mm occurring in Brighton and 27mm in Bracken Ridge.

Minor flooding is occurring at the following Location(s):-
Enoggera Ck at Enoggera Dam with water levels Falling

Roads are flooded at the following Location(s):-
Colleges Crossing Mt Crosby
Mt Crosby Weir Mt Crosby
BOSCOMBE RD Brookfield

FloodWise indicates flooding in Moggil Creek, Brookfield. RRG have been dispatched to investigate if there has been any impacts on the Community.

Brisbane River

High Tides

Today's high tide, including the expected run off from the creeks, is expected to be 1.65m AHD (2.89m tide level). "High tide - Salt water over road" signs are still displayed in the known locations of king tide inundation. LAS will continue to monitor.

Dam Release

River levels upstream of the dam are rising quickly with significant inflow being generated from the intense heavy rainfall.

The dam will increase its releases starting this morning with the objective of keeping the combined flows in the lower Brisbane river to 4000m3/s which will cause a predicted level of 2.5m AHD (3.7m tide level) at the Brisbane City gauge by approximately Wednesday.

Based on the expected schedule of release the effects will result in inundation in low lying areas including habitable areas.

We have contacted SEQWater and have expressed concern about the proposal and consequences of a 4000m3/s flood through Brisbane. As a result SEQWater are reviewing their release strategy with their modeling expected to be completed by 0700HRS and will then be passed onto the BoM who will model the expected levels through the lower Brisbane reach.

These levels are dependant on the forecast rainfall over the next two days and will be re-assessed each day by the FIC, SEQWater and BoM.

FIC will continue to model the likely areas (streets and suburbs) impacted from these flows (4000m3/s) with results being available approximately 1400HRS today.

BMTMC
Road's Closed

Mt Crosby Weir between Allawah Rd and Stumers Rd Mt Crosby.(Motorist closest river crossing is now the Centenary Bridge at Jindalee)
Paradise Road, Larapinta
Illaweena Street Drewvale
Youngs Crossing Road, Joyner
Wembley Rd, Berrinba
Rafting Ground Rd at Rees Way, Greentrees Ave and Deerhurst Rd, Brookfield
Widdop St Clayfield
Melton St Nundah
Gap Creek Road Brookfield
Marshall Road Rocklea
Formosa Rd between Stanborough and Dairy Swamp rd Gumdale
Murphys Creek Road, Lockyer
Manly Rd between New Cleveland Rd and Castlerea St, Manly
Ropley Rd, Wynnum West
Rosewood Warrill View Rd, Rosewood
Molle Rd Ransome between New Cleveland and Chelsea Rd
Haigslea-Amberley Rd 5 Mile Creek
Ipswich Rosewood Rd 7 Mile Creek
Warrego Highway between Toowoomba and Dalby is closed until further notice.The Gatton-Clifton Road is closed to all traffic between Doyles Camp Bridge and MCGinleys Road. There is a 5 tonne load limit between McGinleys Road and the New England Hwy. (updated 3.30pm 5.1.11)
Mt Sylvia Road is closed to all traffic from the second last floodway due to road damage. Motorists are advised to seek an alternative route.
Kholo Rd bridge is closed due to water release from Wivenhoe Dam.
Colleges Crossing is closed due to water release from Wivenhoe Dam.
Ferry Services Moggill Ferry is out of service

RRG
Officers have conducted extensive patrols in hot spot areas and have confirmed that at this time there have been no serious incidents to report, and nil damage to residential properties, vehicles or personal property.
Gap Creek Road has been closed due to water on road in both directions - landslide at gap end of road. LAS to inspect

SES (no change from SITREP : 0006)
Brisbane City SES Unit
SES activations: 60
Total completed: 52
Total outstanding: 8
SES members activated: 59
Groups activated: East, South, North, North East, Metro, West.
Worst suburbsaffected: No Particular area / The Gap sandbagging 9 3 Roof jobs
High priority job/s: Yes Nursing home 424 Bowen tce, New Farm
High risk tasks: Nil
No Issues, roof: 29, sandbagging: 31

CALL CENTRE

No significant issues to report.

LDCC

LDCC remains activated.

LDCC Staff:

DMG: 3
LAS: 1
FIC: 1

DM DUTY OFFICER/LDCC INCIDENT CONTROLLER

Michael Bell

DUTY OFFICER TELEPHONE NUMBER

[redacted] (24hrs)

Next SITREP due Monday, 1200HRS.

Michael Bell
LDCC

SITREP : #008 – (15:30HRS) Monday 10 January 2011

SITUATION REPORT
WEATHER

Current: Issued at 4:50 am EST on Monday 10 January 2011

Forecast for Monday

Rain, heavy at times. Local thunder. Moderate to fresh SE to NE winds.

City: Max 25 Bayside: Max 25
Tuesday :Rain periods, possible thunder Min 22 Max 25
Wednesday :A few showers Min 22 Max 27

Rainfall

Moderate to heavy rainfall has been recorded in the Upper Brisbane and Stanley Rivers in the last 12 hours with totals up to 90 mm. Totals for the last 24 hours range from 100 to 325mm.

Mt Glorious recorded 100 mm in the last 12 hours.

Rainfall of similar magnitudes is expected in the 12 to 24 hours around the downstream catchments as the system tracks south.

A severe weather warning remains current for heavy rainfall in the dam catchment areas.

FLOOD INFORMATION CENTRE (FIC)
Has predicated that at 2pm on Wednesday 12 January 2011. Approximately 455 properties flooded and 7731 properties partial flooded.

FloodWise Road Closures – Current Status
Victoria Street Windsor, Marshall Road Salisbury, Colleges Crossing Karana Downs, Mt Crosby Weir Mt Crosby, Bowhill Rd Durack, Bowhill Rd Willawong, Boscombe Rd Brookfield.

Brisbane River - Flood flow Conditions :

Current objectives	• Continue increasing releases to discharge flood waters but keep impact downstream to minimum.

Wivenhoe Dam Release: (Full Supply Level 67.00 m AHD)

River levels upstream of the dam have peaked and are falling slowly with significant inflow being generated from the intense heavy rainfall. Flows in the Brisbane River at Gregor's Ck have peaked at 7,350m3/s at 23:00 on Sunday 9 January. This peak is bigger than January 1974 and February 1999 at this location.

The dam level is rising quickly, with the current level being 70.77m AHD (storing 450,000 ML). Estimated peak inflow to the dam just from the Upper Brisbane R is around 8,800m3/s and, at this stage, the dam will reach at least 73.3 m AHD during Tuesday morning. Given the rapid increase in inflow volumes, it was necessary to start to increase the release from Wivenhoe during Monday morning.

Fernvale Bridge approaches and Mt Crosby Weir Bridge have been inundated and both bridges are now closed.

The current release rate from Wivenhoe Dam is around 2,000m3/s (172,000ML/day). Gate opening will continue to be increased during Monday and the release is expected to increase to at least 2,600m3/s in the next 12 to 24 hours and further depending on downstream flows..

Since the commencement of the event on 02/01/2011 approximately 275,000ML has been released from the dam, with an event total approaching 1,600,000ML without further rain and as much as 2,100,000ML with forecast rainfall of (both including Somerset outflow). At this stage, releases will continue until at least Sunday 16th January 2011.

Impacts downstream of Wivenhoe Dam.

The projected Wivenhoe Dam releases combined with Lockyer flows and local runoff will mean that all crossings downstream of Wivenhoe (Twin Bridges, Fernvale, Savages Crossing, Burtons Bridge, Kholo Bridge, Mt Crosby Weir and Colleges Crossing) will be adversely impacted until at least Saturday 15 January in varying degrees.

Water levels in the lower Brisbane River will be impacted by the combined flows of Lockyer Ck, Bremer River, local runoff and releases from Wivenhoe Dam. If the predicted rainfall eventuates in the downstream tributary catchments the resultant combined flows in the lower Brisbane may exceed the threshold of damaging discharge in the urban areas within the next 24 to 48 hours.

Somerset Regional, Ipswich City and Brisbane City Councils have been advised of the updated Wivenhoe operating strategy.

Somerset Dam (Full Supply Level 99.00 m AHD)

The dam level at 05:00 was 102.84 m AHD and rising (storing 193,000 ML above FSL). Peak inflow to the dam is estimated to be about 4,200 m3/s based on observed rainfall and could be as high as 5,000m3/s with additional forecast rainfall. Five sluice gates are open releasing about 1,100m3/s (95,000Ml/d) into Wivenhoe Dam. At this stage the dam lake level will reach about 103.5 mAHD on Monday afternoon. Areas around Kilcoy will continue to be adversely affected.

The FIC is maintaining a watch and is in contact with the BoM and SEQWater.

Ferry Operations
West End and Teneriffe terminals have been closed due to high tide and will be re-opened shortly. Normal operations are expected to continue until close tonight. Moggill ferry not operating due to debris in river.

BMTMC

The following roads are currently being affected by localised flooding within the Brisbane Metropolitan area:

Due to heavy rain fall, the following roads are closed in the Brisbane Metropolitan Area:
Kangaroo Gully Rd, Bellbowerie
Lancing St, Pullenvale.
Paradise Road, Larapinta
Illaweena Street Drewvale
Youngs Crossing Road, Joyner

Wembley Rd, Berrinba
Rafting Ground Rd at Rees Way, Greentrees Ave and Deerhurst Rd, Brookfield
Widdop St Clayfield
Melton St Nundah
Gap Creek Road Brookfield
Marshall Road Rocklea
Formosa Rd between Stanborough and Dairy Swamp rd Gumdale
Murphys Creek Road, Lockyer
Manly Rd between New Cleveland Rd and Castlerea St, Manly
Ropley Rd, Wynnum West
Rosewood Warrill View Rd, Rosewood
Strathpine Road is between Kremzoe Rd and Gympie Rd
Motorists are advised not to enter floodwaters and to seek alternative routes.

- Due to heavy rain fall, the following roads are reported to have water across them Brisbane Metropolitan Area:

  -Telegraph Rd and Norris Rd intersection Bracken Ridge.
  -Zillmere Rd and Newman Rd Boondall
  -Murial Av and Sherwood Rd Rocklea.
  - Gympie Rd after Beams Rd left lane

KHOLO - KHOLO BRIDGE 01:36 PM 10/01/2011

The Kholo Bridge has been closed due to a water release from Wivenhoe Dam.

- **MILTON** - PARK ROAD 01:36 PM 10/01/2011

There is a stationary truck in the right lane on Park road before Milton road under the rail bridge.

- **MOGGILL** - MOGGILL FERRY 01:37 PM 10/01/2011

The Moggill Ferry is OUT of service.

- **WINDSOR** - NORTHEY STREET 01:39 PM 10/01/2011

Due to flooding the westbound lanes on Northey St are currently closed.

BCC Action Plan
An Action Plan exists for 10 January 2011 for On Call and Operational arrangements. This Action Plan included the SES, Contact Centre, Local Asset Services, Compliance and Regulatory Services, City Waste, Brisbane City Works, Disaster Management Group and the Flood Information Centre.

LAS
There are 15 staff at each depot working on flood issues, approx 240 staff for BCW.

RRG
Ongoing patrols of known hotspots and monitoring of weather and environmental conditions. RRG has confirmed that all the effected roads have signs in place.

SES
As at 1045 hours 108 jobs received. It is an even split between height safety and sandbags requests ie 54 each. 9 Jobs have been completed.

At present we have 5 teams in the field. The IMT team is running out of Newmarket at HQ and Shane Bunney is the controller.

Sand Bags: 54

Tarps: 54

CONTACT CENTRE
The current situation is include in the call centre scripting updates are being included as they become available.

Communication Response

Preparations are well in hand to provide a letter box drop to likely effected residents and a leaflet drop on cars parked in likely flood effected areas.

ASSESSMENT FUTURE FORCASTS

Tuesday 1pm High Tide 3.34 metres
Wednesday 2pm high tide 3.7 metres

Impacts:

- Water over boardwalk at Cultural Centre, bikeways along the river, and roads Albion, Newstead.
- Ferry Terminal closures at West End and Teneriffe
- Bus – Some disruption to routes
- Road – Some closures and traffic congestion
- Bridge closures- Savages Crossing, Bartons Bridge, Kholo Bridge, Colleges Crossings, Fernvale Bridge, Mt Crosby Weir

Advice form SEQ Water and BOM indicated that the above heights will increase with continued rainfall. Assessment of input is currently being investigated.

The DMG and FIC continue to monitor the situation.

Please note: To all business units please provide your Sitrep reports 60 minutes prior to the LDCC Sitrep closing time.

Sitrep closing times
3:30pm
10:00pm
2:00am
6:00am

Please include the following where applicable:

1. Staff numbers deployed
2. Habitable area flooded
3. Tarps/sandbags provided to residents and stock on hand
4. Local media issues
5. Contact Centre scripting
6. SES jobs

Signoff

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 3
Facsimile: 3403 3

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	09
DATE:	10/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 hrs – 2200 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

- New data indicates that the flood event may be considerably more extensive than originally predicted due to high tides and releases from the Wivenhoe dam

CURRENT ACTIVITES:

- Scripting provided to Call Centre due to high volume of requests for information from residents.
- 5000 letters approved by the LMO will be distributed to households that are in areas that have been at potential risk of flood. Printing undertaken by Confidential Document Solutions (CDS) at a cost of $750 and will be delivered to Brisbane Square by no later than 12am 11/1/11.
- Approximately 75 BCW staff are filling sandbags. BCW continuing to supply filled sandbags to distribution centres. Stafford and Eagle farm are being used as filling and distribution points

FUTURE OPERATIONS AND ACTIVITIES:

- RRG will letter box drop to high risk areas
- A copy of the letter will be sent to the call centre.
- Media is collating a list of flood affected streets and suburbs for Lord Mayor's media call.
- Flood information Centre is mapping potentially flooded and partially flooded properties to enable planning and communication to residents

ISSUES:

Community Issues

- High demand for filled sandbags
- Traffic control deployed to Zillmere and Balmoral to manage traffic jams

Economic

- Nil to report

Environment

FIC SITREP @ 6pm

- **Rainfall Update:** Scattered showers have occurred in the last 24 hours giving an average of 73mm of rainfall with the highest falls of 97mm occurring in Brisbane Forest Park and 94mm in The Gap. The lowest rainfall of 40mm occurred at Moggill. In the last 6 hours an average of 3mm of rainfall has occurred with the highest 6 hour rainfall of 8mm occurring in Upper Kedron and 6mm in Brookfield. Further rainfall is expected overnight with the forecast being for rain, heavy at times and local thunder.

- Advice from BoM indicates that SE Qld can expect further rainfall over the next few days.
  - Tuesday: Rainfall with totals up to 50mm
  - Wednesday: Rain easing with totals up to 10mm
  - Thursday: No rainfall forecasted
  - Friday: No rainfall forecasted

- **Tidal Flooding:**
- The tide is predicted to reach a peak of 1.95m (0.71m AHD) at 1:32pm at the Brisbane Bar tomorrow. BoM have advised that due to the persistence of the oceanic anomaly along with inflows from Upper and Lower Brisbane River catchment and the current Wivenhoe Dam releases, this high tide is expected to be exceeded and reach approximately 3.34m (2.10m AHD) at the Brisbane City Gauge.

- **Brisbane River - Flood Flow Conditions:**
  Currently the Lower Brisbane River is receiving flows from the Upper Brisbane River catchment and Wivenhoe Dam releases. The Wivenhoe Dam release strategy is aiming to keep Lower Brisbane River flows below 4000m3/s if possible.

- **Wivenhoe Dam Release Strategy - as per SEQ Water advice:**
  The dam level is 72.41m AHD and rising quickly. The rainfall experienced over the last 2 to 3 hours will result in significant further inflows into the dam and releases from the dam will need to be increased in accordance with Flood Mitigation procedures. Outflows into the Brisbane River from both Lockyer Creek and the Bremer River are also increasing. Five radial gates are currently open at the dam releasing about 2,000m3/s into the Brisbane River and this will need to be increased steadily to an outflow of 2,800m3/s over the next 9 hours (commencing at 1500). At this stage, the

dam will reach about 73.8m AHD during Tuesday morning. The objective for dam operations is currently to minimise the impact of urban flooding in areas downstream of the dam and to keep river flows in the lower Brisbane River below 4,000m3/s if possible. This is significantly less than the current estimated combined pre-dam peak inflow of 12,000m3/s.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

- BoM forecast at 10/01/201 1600 hrs – Upper range for the peak forecast for Wednesday 12/01/2011 at 1430 hrs assuming forecasted rainfall over the next 2 days is similar to that received already will be 4 600 m^3/s and a 4.24 m tide or port datum (3.1 m AHD) at the Brisbane City gauge

- The projected Wivenhoe Dam releases combined with Lockyer Creek flows and local runoff will mean that all crossings downstream of Wivenhoe (Twin Bridges, Fernvale, Savages Crossing, Burtons Bridge, Kholo Bridge, Mt Crosby Weir and Colleges Crossing) will be adversely impacted until at least Sunday 16 January in varying degrees. Water levels in the lower Brisbane River will be impacted by the combined flows of Lockyer Creek, Bremer River, local runoff and releases from Wivenhoe Dam. Heavy rainfall continues throughout South East Queensland and the situation could deteriorate rapidly over the next 24 hours. The flood operation centre will continue to monitor the situation and provide every six hours until the situation stabilises.

See Annex A for detailed report.

Annex A to SITREP No:

Date: 10.01.1011
Period: To: 1530 hrs 2200 hrs

DAMAGE REPORT

AREAS AFFECTED:

ITEM	COMMENTS
Impact Area and Scale	**Current FloodWise Flooded Roads:** Bowhill Rd, Durack Colleges Crossing, Mt Crosby Mt Crosby Weir, Mt Crosby Boscombe Rd, Brookfield Marshall Rd, Rocklea **Current FloodWise Flooded Areas:** Moggill Creek, Brookfield
Communications	No issue
Electricity	No issue
Water Supply	No issue
Sewerage	
Gas	No issue
Transport	City Cat operations ceased operation as of 2015 hrs due to stronger than normal current Bus operations are on schedule as at time of reporting. Minor rerouting is occurring as necessary around usual hotspots. Planning underway for potential depot closures and bus relocations if necessary.
Hospitals/Schools etc	No issue
Public Services	No issue

Properties/Buildings	No issue

STATUS REPORT

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No issue
Equipment (Sandbags, lighting, etc)	High demand for sandbags – BCW has stocks of sandbags and continues to fill throughout the night
Labour (Volunteers, contractors, etc)	No issue
Communications	No issue
Media Issues	
Political Issues	No issue
City Waste Issues	No issue
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issue

JOB REPORT

DESCRIPTION	LAS	SES	Veg	EH	RAT
Number of jobs received	10				
Number of jobs generated by Regional Incident Management Team	0				
Total number of jobs	10				
Total number of jobs completed to this time					
Total jobs remaining					
Expected delay for teams to new jobs (if known)	1 hr				
Number of teams activated	2				

Evacuations REPORT

From:	To:	Persons Evacuated:
TOTAL EVACUATED: 0		

AUTHORISATION:

Name:_____ **Signature:**

_____

Date and Time: _____

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Fax: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	10
DATE:	11/01/2011	**PRIORITY:**	Routine
PERIOD:	2200 hrs – 0200 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

- BoM are liaising with SEQWater re Wivenhoe Dam releases to try and determine the impact of the flash flooding in the Lockyer River on the Lower Brisbane River flows.
- Worst case scenario at this stage is 3.5mAHD (5000 m^3/s) at the City Gauge. This includes the effect of the atmospheric anomaly on tide levels. The Bureau's current official advice is 3.0m at the City Gauge occurring on the afternoon high tide. They will not be updating their official advice until 8am Tuesday when they have more certainty around their forecast.

CURRENT ACTIVITES:

- A second print run of 2000 dl flyers targeted at cars parked in streets likely to be flooded was ordered from Confidential Documents Solutions at 9pm. Both the original 5000 print run and the second request were delivered to the LDCC at 11.45pm. RRG staff have taken delivery of the flyers and will transport them to Green Square for distribution from 6am 11/1/11.
- **Contact Centre**

  The current grade of service for Monday 10 January was 68.63% since midnight, the current grade of service for Tuesday 11 January from midnight is 80.65% the total General Q calls for Monday 10 January 7633(forecast 4721). The total General Q calls for Tuesday 11 January as at 1.55am is 28 (forecast for the entire day is 4414).

SES - Total number SES calls taken since 10.45am - 459 with total of 58 jobs for assistance submitted, the remainder were information calls (for example; sandbag location for collection)
28 Fallen Tree Branch Requests
79 Stormwater Drain Maintenance Requests
85 Roads Maintenance Requests

SES - Total number SES calls taken since 9.27pm - 23 with a total of 3 jobs for assistance submitted, the remainder were information calls.
No further tree jobs
Stormwater maintenance requests - 2
Roads Maintenance requests - 2

Due to the Lord Mayor and media coverage of the current weather, a significant volume of calls were received, (mainly between 5pm and 7pm). Most residents have concerns about their property flooding.

- Brisbane forecasting reporting system went live just after midnight. This system allows the Contact centre staff to provide flood information about a specific address.

- **Regional Councils:**

  Moreton Bay Regional Council: Calls were diverted to BCC at 7pm

  Somerset Regional Councils Office flooded and calls were diverted to BCC at 3.30pm

  Sunshine Coast Regional Council calls were diverted to BCC at 9pm

  Ipswich City Council calls diverted to BCC at 10pm

FUTURE OPERATIONS AND ACTIVITIES:

- Information about specific addresses that may be affected by flooding is being reviewed. More accurate information to be available in the next few hours.

ISSUES:

Community Issues

- Contact Centre receiving high volumes of calls as a result of information provided by the media

Economic

- Nil to report

Environment

- Severe weather warning issued by BoM at 2300 hrs for heavy rainfall leading to localised flash flooding and potentially worsening the existing river flood situation

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

- Preparation for the various flooding scenarios is progressing.

See Annex A for detailed report.

Annex A to SITREP No: 10

Date: **11.01.1011**
Period: **To: 2200 hrs** **0200 hrs**

POTENTIAL AREAS AFFECTED predicted streets affected by a Brisbane River Flood of 5000m3/s peak flow.

The list below is likely to be conservative as the current BOM forecast is for a 4600m3/s peak flow.

SUBURB_NAME	STREET_NAME	PROPERTY_COUNT	RESIDENTIAL	BUSINESS
		10	1	9
ACACIA RIDGE	BEATTY RD	1		1
ACACIA RIDGE	COLEBARD ST W	2		2
ACACIA RIDGE	LARBERT ST	1	1	
ACACIA RIDGE	SUCCESS ST	2		2
ACACIA RIDGE	WATSON RD	1		1
ALBION	AGNES ST	6	6	
ALBION	ALBION RD	2		2
ALBION	ARGYLE ST	3	1	2
ALBION	ELLIOT ST	1		1
ALBION	HIGGS ST	1		1
ALBION	HUDSON RD	1		1
ALBION	HUTCHESON ST	12	3	9
ALBION	JOBSON ST	1		1
ALBION	KINGSFORD SMITH DR	1		1
ALBION	NARIEL ST	3		3
ALBION	PARK ST	1		1
ALBION	SANDGATE RD	4		4
ALBION	WALLACE ST	1		1
ANSTEAD	CANTWELL ST	3	2	1
ANSTEAD	DOLMAN RD	6	6	
ANSTEAD	HAWKESBURY RD	10	4	6
ANSTEAD	KANGAROO GULLY RD	2	2	
ANSTEAD	LAYFIELD RD	12	12	
ANSTEAD	MT CROSBY RD	5	3	2
ANSTEAD	WIRRABARA RD	1	1	
ARCHERFIELD	BALHAM RD	4		4
ARCHERFIELD	BEATTY RD	1		1
ARCHERFIELD	BONIFACE ST	1		1
ARCHERFIELD	GLADSTONE ST	5	5	
ARCHERFIELD	GRANARD RD	6	5	1
ARCHERFIELD	ROCKLEA ST	2	1	1
ARCHERFIELD	RODWELL ST	2		2
AUCHENFLOWER	ALDRIDGE ST	3	3	
AUCHENFLOWER	BEARD ST	8	8	
AUCHENFLOWER	CORONATION DR	1		1
AUCHENFLOWER	DIXON ST	62	62	
AUCHENFLOWER	EAGLE TCE	5	4	1
AUCHENFLOWER	FORTITUDE ST	23	22	1
AUCHENFLOWER	GRIMES ST	11	11	
AUCHENFLOWER	HAIG RD	14	14	
AUCHENFLOWER	HUXHAM TCE	13	13	

AUCHENFLOWER	KINGSFORD ST	10	10	
AUCHENFLOWER	LANG PDE	103	70	33
AUCHENFLOWER	LIMA ST	1	1	
AUCHENFLOWER	MACINTOSH ST	9	9	
AUCHENFLOWER	MCILWRAITH ST	10	10	
AUCHENFLOWER	MILTON RD	11	11	
AUCHENFLOWER	PARK AVE	43	43	
AUCHENFLOWER	ROY ST	2		2
AUCHENFLOWER	TORWOOD ST	22	22	
AUCHENFLOWER	VINCENT ST	10	10	
BELLBOWRIE	ALLARD CL	3	3	
BELLBOWRIE	BIRKIN RD	4		4
BELLBOWRIE	HAASE PL	3	3	
BELLBOWRIE	KATHLEEN CT	1	1	
BELLBOWRIE	LATHER RD	34	34	
BELLBOWRIE	MOGGILL RD	3	3	
BELLBOWRIE	RIVERSLEIGH RD	16	16	
BELLBOWRIE	SUGARWOOD ST	1	1	
BOWEN HILLS	ABBOTSFORD RD	2		2
BOWEN HILLS	CAMPBELL ST	2		2
BOWEN HILLS	THOMPSON ST	1		1
BRISBANE	ALBERT ST	220	218	2
BRISBANE	ALICE ST	2		2
BRISBANE	EAGLE ST	3		3
BRISBANE	FELIX ST	254	253	1
BRISBANE	GARDENS POINT RD	1		1
BRISBANE	HOWARD ST	151	150	1
BRISBANE	MACROSSAN ST	358	358	
BRISBANE	MARGARET ST	1		1
BRISBANE	MARY ST	1		1
BRISBANE	QUEEN ST	193	191	2
BRISBANE	QUEENS WHARF RD	2		2
BROOKFIELD	AMANDA ST	3	3	
BROOKFIELD	KENSINGTON CRCT	1		1
BROOKFIELD	KINTYRE ST	7	7	
BROOKFIELD	MOGGILL RD	7	5	2
BROOKFIELD	RAFTING GROUND RD	3	3	
BROOKFIELD	WYBELENNA ST	1	1	
BULIMBA	ADDISON AVE	2	1	1
BULIMBA	APOLLO RD	1		1
BULIMBA	BEVIS ST	1	1	
BULIMBA	BYRON ST	8	4	4
BULIMBA	COUTTS ST	3		3
BULIMBA	JAMIESON ST	6	6	
BULIMBA	MCCONNELL ST	5	5	
BULIMBA	OXFORD ST	2	1	1
BULIMBA	QUAY ST	7	7	
BULIMBA	SMALLMAN ST	5	4	1
BULIMBA	TAYLOR ST	1		1
BULIMBA	WALTER ST	2	2	
BULIMBA	WATERLINE CRES	4	2	2
CANNON HILL	CREEK RD	1		1

CARINA	BILLAN ST	1		1
CARINA	FURSDEN RD	1		1
CARINA	GRAY ST	2		2
CARINDALE	MEADOWLANDS RD	1		1
CARINDALE	OLD CLEVELAND RD	1		1
CHAPEL HILL	MOGGILL RD	1		1
CHELMER	BRIDGE ST	1	1	
CHELMER	CAMPSEY ST	1	1	
CHELMER	GLENWOOD ST	4	4	
CHELMER	HARGREAVES AVE	24	24	
CHELMER	HARTE ST	36	36	
CHELMER	JARROTT ST	1	1	
CHELMER	LAUREL AVE	17	17	
CHELMER	LEYBOURNE ST	47	45	2
CHELMER	LONGMAN TCE	20	20	
CHELMER	LUXFORD ST	8	7	1
CHELMER	MORLEY ST	8	8	
CHELMER	OXLEY RD	3	2	1
CHELMER	PARKER ST	1	1	
CHELMER	QUEENSCROFT ST	14	13	1
CHELMER	REGATTA ST	3	3	
CHELMER	RICHARDSON ST	1	1	
CHELMER	ROSEBERY TCE	27	27	
CHELMER	SUTTON ST	38	37	1
CHELMER	TURNER ST	3	3	
CHELMER	WHARF ST	7	6	1
COOPERS PLAINS	EDITH ST	2		2
COOPERS PLAINS	MUSGRAVE RD	7		7
COOPERS PLAINS	NORBURY ST	1		1
COOPERS PLAINS	RIAWENA RD	1		1
COORPAROO	BARNES AVE	2	1	1
COORPAROO	CAMBRIDGE ST	2		2
COORPAROO	CAVENDISH RD	1		1
COORPAROO	CLARENCE ST	2		2
COORPAROO	DESHON ST	1		1
COORPAROO	JELLICOE ST	13	13	
COORPAROO	LANDSDOWNE ST	1		1
COORPAROO	MAIN AVE	1		1
COORPAROO	ROME ST N	4	2	2
COORPAROO	SALISBURY ST	1	1	
COORPAROO	ST LEONARDS ST	3		3
COORPAROO	STANLEY ST E	2		2
COORPAROO	TEMPLE ST	2	1	1
COORPAROO	TIBER ST	1		1
COORPAROO	TURBO DR	5		5
COORPAROO	VENICE ST	4		4
CORINDA	ARCHER PDE	1		1
CORINDA	BLACKHEATH RD	3	2	1
CORINDA	CLIVEDEN AVE	11	9	2
CORINDA	CONSORT ST	4	4	
CORINDA	DENIVEN ST	10	10	
CORINDA	DEWAR TCE	9	8	1

CORINDA	EDDYSTONE RD	1	1	
CORINDA	GRACE ST	1	1	
CORINDA	HALL AVE	1	1	
CORINDA	HASSALL ST	1	1	
CORINDA	HILDA ST	1	1	
CORINDA	KENNARD ST	4	2	2
CORINDA	LYNNE GROVE AVE	7	6	1
CORINDA	MARTINDALE ST	4	4	
CORINDA	MEREWETHER ST	1	1	
CORINDA	NEATA ST	9	9	
CORINDA	PENATON ST	5	5	
CORINDA	PRATTEN ST	2	1	1
CORINDA	RICHMOND ST	3	3	
CORINDA	RINORA ST	6	6	
CORINDA	ROLFE ST	1		1
CORINDA	THALIA CT	7	7	
DARRA	SANANANDA ST	2		2
DARRA	WARRENDER ST	2		2
DURACK	BLUNDER RD	2	2	
DURACK	BOWHILL RD	4	1	3
DUTTON PARK	ANNERLEY RD	3		3
DUTTON PARK	BORVA ST	7	7	
DUTTON PARK	GLADSTONE RD	1		1
DUTTON PARK	INDOOROOPILLY ST	1		1
DUTTON PARK	ROSECLIFFE ST	4	3	1
EAGLE FARM	BANCROFT RD	1		1
EAGLE FARM	CURTIN AVE W	5		5
EAST BRISBANE	ASHFIELD ST	17	17	
EAST BRISBANE	BARKER ST	9	9	
EAST BRISBANE	BATES CT	1	1	
EAST BRISBANE	CASWELL ST	4		4
EAST BRISBANE	CLARENDON ST	5	5	
EAST BRISBANE	DIDSBURY ST	2		2
EAST BRISBANE	DIDSWITH ST	1		1
EAST BRISBANE	HEATH ST	3	3	
EAST BRISBANE	HILTON ST	1	1	
EAST BRISBANE	LAIDLAW PDE	3	3	
EAST BRISBANE	LONGLANDS ST	9	9	
EAST BRISBANE	LYTTON RD	25	23	2
EAST BRISBANE	OAKLANDS PDE	1		1
EAST BRISBANE	PARK AVE	14	13	1
EAST BRISBANE	STANLEY ST E	1		1
EAST BRISBANE	STANLEY TCE	6	6	
EAST BRISBANE	WALTER AVE	5	5	
EAST BRISBANE	WELLINGTON RD	26	25	1
EAST BRISBANE	WITHINGTON ST	1	1	
FAIRFIELD	ALLAMANDA ST	11	11	
FAIRFIELD	ASHBY ST	2	2	
FAIRFIELD	BLEDISLOE ST	2	2	
FAIRFIELD	BRISBANE CSO	27	27	
FAIRFIELD	BROUGHAM ST	2	1	1
FAIRFIELD	CROSS ST	3	3	

FAIRFIELD	CRUTCHLEY ST	9	9	
FAIRFIELD	FAIRFIELD RD	32	29	3
FAIRFIELD	FENTON ST	4	4	
FAIRFIELD	FORSYTH ST	6	6	
FAIRFIELD	HEFFERAN ST	3	3	
FAIRFIELD	HOME ST	5	3	2
FAIRFIELD	MEARNS ST	2	2	
FAIRFIELD	NEWCASTLE ST	15	15	
FAIRFIELD	RAILWAY RD	8	8	
FAIRFIELD	STIMPSON ST	9	6	3
FAIRFIELD	SYDNEY ST	6	6	
FAIRFIELD	TURLEY ST	1	1	
FAIRFIELD	TURNER AVE	26	25	1
FAIRFIELD	VENNER RD	6	5	1
FAIRFIELD	VICTORIA ST	17	17	
FAIRFIELD	WILLIAM PDE	21	20	1
FIG TREE POCKET	AMINGA ST	2	2	
FIG TREE POCKET	BOTTICELLI ST	21	20	1
FIG TREE POCKET	CUBBERLA ST	5	3	2
FIG TREE POCKET	DONATELLO ST	14	14	
FIG TREE POCKET	FIG TREE POCKET RD	16	12	4
FIG TREE POCKET	JESMOND RD	30	27	3
FIG TREE POCKET	KARELLA ST	3	1	2
FIG TREE POCKET	KENMORE RD	6	5	1
FIG TREE POCKET	KENNY ST	2	2	
FIG TREE POCKET	MACTIER ST	2	1	1
FIG TREE POCKET	MANDALAY ST	11	11	
FIG TREE POCKET	META PL	3	3	
FIG TREE POCKET	MOORFIELDS ST	1		1
FIG TREE POCKET	NEEDHAM ST	3	3	
FIG TREE POCKET	NINGANA ST	4	4	
FIG TREE POCKET	ORMSBY ST	1		1
FIG TREE POCKET	PYLARA ST	1	1	
FIG TREE POCKET	RAMADA PL	5	5	
FIG TREE POCKET	ROBERTSON PL	8	7	1
FIG TREE POCKET	ROEDEAN ST	4	4	
FIG TREE POCKET	SPINKBRAE ST	4	3	1
FIG TREE POCKET	SPRENGER ST	1		1
FIG TREE POCKET	TERRIGAL ST	1		1
FIG TREE POCKET	THIESFIELD ST	4	4	
FORTITUDE VALLEY	ANN ST	2		2
FORTITUDE VALLEY	BOWEN TCE	1		1
GRACEVILLE	AUSTRAL AVE	5	5	
GRACEVILLE	BANK RD	3	3	
GRACEVILLE	BARONSFIELD ST	1	1	
GRACEVILLE	BELL TCE	1	1	
GRACEVILLE	COLEMAN ST	10	9	1
GRACEVILLE	CORDALBA ST	1	1	
GRACEVILLE	GRACEVILLE AVE	22	22	
GRACEVILLE	HALDANE ST	18	18	
GRACEVILLE	KIANGA ST	2	1	1

GRACEVILLE	LONG ST E	32	32	
GRACEVILLE	LONG ST W	3	3	
GRACEVILLE	MOLONGA TCE	6	6	
GRACEVILLE	STRICKLAND TCE	17	17	
GRACEVILLE	STRONG AVE	19	19	
GRACEVILLE	VERNEY RD E	6	6	
GRACEVILLE	VERNEY RD W	2	2	
GRACEVILLE	WARATAH AVE	16	15	1
GRACEVILLE	WHITE ST	11	11	
GREENSLOPES	CONSTANCE ST	1		1
GREENSLOPES	LOGAN RD	3		3
GREENSLOPES	LUCY ST	3	2	1
HAMILTON	HUNT ST	2	2	
HAMILTON	KINGSFORD SMITH DR	2		2
HAWTHORNE	BARTON RD	1	1	
HAWTHORNE	ELLIOTT ST	1	1	
HAWTHORNE	GORDON ST	5	4	1
HAWTHORNE	HAWTHORNE RD	1		1
HAWTHORNE	KATOOMBA AVE	3	3	
HAWTHORNE	LEURA TCE	1	1	
HAWTHORNE	MCDONALD ST	2	2	
HAWTHORNE	VIRGINIA AVE	6	6	
HEMMANT	BARKU CT	4		4
HEMMANT	BOOLARRA ST	2		2
HEMMANT	BREMEN ST	2	2	
HEMMANT	BURNBY RD	3		3
HEMMANT	CANBERRA ST	2		2
HEMMANT	CARLILL LANE	3		3
HEMMANT	DOUGHBOY PDE	1		1
HEMMANT	FLEMING RD	1		1
HEMMANT	FOLEY RD	1	1	
HEMMANT	FUSCHIA ST	1		1
HEMMANT	GARTH ST	1		1
HEMMANT	GERANIUM ST	1		1
HEMMANT	GOSPORT ST	8		8
HEMMANT	GROSS AVE	1		1
HEMMANT	HEMMANT-TINGALPA RD	9	4	5
HEMMANT	INGHAMS PL	2		2
HEMMANT	KIANAWAH RD	1		1
HEMMANT	LINDUM RD	3		3
HEMMANT	LONDOR CL	4		4
HEMMANT	LYTTON RD	9		9
HEMMANT	OBERON ESP	1		1
HEMMANT	OSWALD ST	1	1	
HEMMANT	PEPLOW ST	2	2	
HEMMANT	POPPY ST	1		1
HEMMANT	RAGNOR RD	6	6	
HEMMANT	WALLFLOWER ST	1		1
HEMMANT	YOUNGS RD	9	9	
HERSTON	BOWEN BRIDGE RD	1		1
HERSTON	BUTTERFIELD ST	1		1
HERSTON	FAGAN RD	2	2	

HERSTON	GOULD RD	1		1
HERSTON	MORE ST	1		1
HIGHGATE HILL	DERBY ST	3	3	
HIGHGATE HILL	DUDLEY ST	72	72	
HIGHGATE HILL	FRASER TCE	2	1	1
HIGHGATE HILL	ROSECLIFFE ST	21	21	
INDOOROOPILLY	AARON PL	1	1	
INDOOROOPILLY	ARAGON ST	1	1	
INDOOROOPILLY	BOUNDARY RD	16	15	1
INDOOROOPILLY	BRIDGE ST	1	1	
INDOOROOPILLY	BRINKWORTH PL	2	2	
INDOOROOPILLY	CLARENCE RD	3	3	
INDOOROOPILLY	DOBELL ST	1		1
INDOOROOPILLY	ELMIRA ST	1	1	
INDOOROOPILLY	GLASNEVIN ST	4	4	
INDOOROOPILLY	GOLDIESLIE RD	7	7	
INDOOROOPILLY	HARTS RD	1		1
INDOOROOPILLY	INDOOROOPILLY RD	4	3	1
INDOOROOPILLY	ISLES RD	2		2
INDOOROOPILLY	IVY ST	12	12	
INDOOROOPILLY	JERRANG ST	1	1	
INDOOROOPILLY	JILBA ST	18	17	1
INDOOROOPILLY	KATE ST	3	3	
INDOOROOPILLY	LAMBERT RD	1		1
INDOOROOPILLY	MARKET ST N	1	1	
INDOOROOPILLY	MEIERS RD	4		4
INDOOROOPILLY	NEULANS RD	5	5	
INDOOROOPILLY	RADNOR ST	6	5	1
INDOOROOPILLY	RENNIES RD	9	5	4
INDOOROOPILLY	SPRING ST	2	2	
INDOOROOPILLY	TWIGG ST	22	22	
INDOOROOPILLY	WITTON RD	25	17	8
JINDALEE	AMAZONS PL	1		1
JINDALEE	BURRENDAH RD	3	1	2
JINDALEE	CAPITOL DR	1	1	
JINDALEE	CENTENARY HWY	1		1
JINDALEE	KANGALOON ST	26	25	1
JINDALEE	KOORINGAL DR	24	23	1
JINDALEE	LANENA ST	1	1	
JINDALEE	LOORANAH ST	2		2
JINDALEE	MOOLANDA ST	1		1
JINDALEE	MT OMMANEY DR	15	15	
JINDALEE	SINNAMON RD	3		3
JINDALEE	YALLAMBEE RD	11	9	2
KANGAROO POINT	ANDERSON ST	1		1
KANGAROO POINT	ANNIE ST	1		1
KANGAROO POINT	CAIRNS ST	63	63	
KANGAROO POINT	DARRAGH ST	106	106	
KANGAROO POINT	FERRY ST	146	143	3
KANGAROO POINT	GOODWIN ST	105	105	
KANGAROO POINT	HOLMAN ST	1		1
KANGAROO POINT	MAIN ST	94	94	

KANGAROO POINT	OCONNELL ST	1		1
KANGAROO POINT	PIXLEY ST	1		1
KANGAROO POINT	ROTHERHAM ST	103	103	
KANGAROO POINT	THORN ST	27	27	
KARANA DOWNS	APURLA CT	4	4	
KARANA DOWNS	ARINGA CRES	14	14	
KARANA DOWNS	ATKINSON DR	35	35	
KARANA DOWNS	BILLAGALL DR	11	11	
KARANA DOWNS	BOOLUNGAL WAY	10	9	1
KARANA DOWNS	CANDOWIE CRES	4	4	
KARANA DOWNS	CARINGAL DR	1	1	
KARANA DOWNS	COLLEGE RD	6	4	2
KARANA DOWNS	DERRIBONG CL	1	1	
KARANA DOWNS	ILLAWONG WAY	19	19	
KARANA DOWNS	JINGARA CT	3	3	
KARANA DOWNS	KANANGRA CL	2	2	
KARANA DOWNS	KYNUNA CT	6	6	
KARANA DOWNS	MINAJI CT	4	4	
KARANA DOWNS	MT CROSBY RD	1	1	
KARANA DOWNS	NALYA CRES	6	5	1
KARANA DOWNS	NAWALLA CT	4	4	
KARANA DOWNS	SOLANDER CT	8	8	
KARANA DOWNS	TANDERRA WAY	2	2	
KARANA DOWNS	WANDOO CT	3	3	
KARANA DOWNS	WIRRIBOOT CT	3	2	1
KARANA DOWNS	WITTONGA CT	5	5	
KENMORE	ANNABEL ST	1		1
KENMORE	DUMBARTON DR	2		2
KENMORE	GEM RD	3	2	1
KENMORE	KENMORE RD	5	5	
KENMORE	KILKIVAN AVE	4	3	1
KENMORE	KINGFISHER PL	6	5	1
KENMORE	MANYUNG ST	2	2	
KENMORE	MOGGILL RD	8	5	3
KENMORE	ROWENA ST	1		1
KENMORE	SCENIC RD	22	21	1
KENMORE	SUNSET RD	6	5	1
KENMORE	VIDGEN LANE	4	4	
KENMORE	YARAWA ST	11	6	5
KENMORE HILLS	BROOKFIELD RD	1	1	
KHOLO	SHELLEY RD	1		1
LYTTON	BENJAMIN PL	2		2
LYTTON	EXPORT ST	3		3
LYTTON	LINDUM RD	2	2	
LYTTON	LYTTON RD	16		16
LYTTON	PRITCHARD ST	1		1
LYTTON	SANDY CAMP RD	1		1
LYTTON	SOUTH ST	1		1
MILTON	BAROONA RD	3	2	1
MILTON	BLACK ST	27		27
MILTON	BLAXLAND ST	5	5	
MILTON	CAMFORD ST	9	2	7

MILTON	CASTLEMAINE ST	19		19
MILTON	CHIPPENDALL ST	2		2
MILTON	CORONATION DR	1		1
MILTON	CROMBIE ST	2		2
MILTON	DORSEY ST	1		1
MILTON	DOUGLAS ST	20		20
MILTON	FREW ST	2	1	1
MILTON	GARDNER CL	12		12
MILTON	GRAHAM ST	1		1
MILTON	HAIG RD	16	15	1
MILTON	HEUSSLER TCE	14	8	6
MILTON	KILROE ST	11		11
MILTON	LUCY ST	4	4	
MILTON	MANNING ST	22	21	1
MILTON	MCDOUGALL ST	6		6
MILTON	MILTON RD	7	1	6
MILTON	NERIDA LANE	1		1
MILTON	PARK RD	34		34
MILTON	PARKVIEW ST	4		4
MILTON	PATEN ST	1		1
MILTON	RAILWAY TCE	8	3	5
MILTON	WALSH ST	27	26	1
MOGGILL	AITCHESON ST	3	2	1
MOGGILL	AVONMORE ST	6	6	
MOGGILL	ELLERBY RD	2	1	1
MOGGILL	HAWKESBURY RD	14	8	6
MOGGILL	LANDING PL	3	2	1
MOGGILL	MERCURY ST	1	1	
MOGGILL	MOGGILL RD	12	9	3
MOGGILL	PRIORS POCKET RD	20	15	5
MOGGILL	STRATFORD ST	8	7	1
MOGGILL	VANWALL RD	4	4	
MOGGILL	WEEKES RD	5	4	1
MOGGILL	ZELITA RD	2	2	
MOOROOKA	BALDOCK ST	1		1
MOOROOKA	DEXTER ST	1		1
MOOROOKA	EVESHAM ST	1		1
MOOROOKA	MURIEL AVE	1		1
MORNINGSIDE	COLMSLIE RD	1		1
MORNINGSIDE	THYNNE RD	4		4
MT CROSBY	FLAGGY CREEK RD	1	1	
MT CROSBY	MT CROSBY RD	1	1	
MT OMMANEY	GERTRUDE MCLEOD CRES	1		1
MT OMMANEY	WESTLAKE DR	3	2	1
MURARRIE	BORTHWICK AVE	2		2
MURARRIE	COLMSLIE RD	2		2
MURARRIE	GOODMAN PL	1		1
MURARRIE	LYTTON RD	2		2
MURARRIE	MURARRIE RD	2		2
MURARRIE	PARINGA RD	5		5
MURARRIE	RIVERGATE PL	1		1
NEW FARM	BRUNSWICK ST	21	19	2

NEW FARM	GRIFFITH ST	63	63	
NEW FARM	JULIUS ST	8	8	
NEW FARM	LOWER BOWEN TCE	5	5	
NEW FARM	MAXWELL ST	6	6	
NEW FARM	MERTHYR RD	2	1	1
NEW FARM	MORAY ST	22	22	
NEW FARM	REFINERY PDE	85	85	
NEW FARM	RIVERVIEW CT	1	1	
NEW FARM	SARGENT ST	1		1
NEW FARM	SYDNEY ST	61	61	
NEW FARM	WELSBY ST	7	6	1
NEWMARKET	BRISCOE ST	1		1
NEWMARKET	ENOGGERA RD	1	1	
NEWSTEAD	BREAKFAST CK RD	1		1
NEWSTEAD	CRESWELL ST	1		1
NEWSTEAD	LONGLAND ST	1		1
NEWSTEAD	MACQUARIE ST	3		3
NEWSTEAD	NEWSTEAD TCE	1		1
NEWSTEAD	ROSS ST	2		2
NEWSTEAD	SKYRING TCE	1		1
NORMAN PARK	BENNETTS RD	2	2	
NORMAN PARK	BODALLA ST	8	8	
NORMAN PARK	BRENTNALL ST	1	1	
NORMAN PARK	DONALDSON ST	10	9	1
NORMAN PARK	GILLAN ST	22	14	8
NORMAN PARK	LONGFELLOW ST	4	4	
NORMAN PARK	MILTON ST	1		1
NORMAN PARK	MYALL ST	1		1
NORMAN PARK	NORMAN AVE	16	16	
NORMAN PARK	SCOTT ST	4	1	3
NORMAN PARK	WAITE ST	1	1	
NORMAN PARK	WENDELL ST	14	14	
NORMAN PARK	WYNNUM RD	27	26	1
OXLEY	ALDERSGATE ST	5	5	
OXLEY	BANNERMAN ST	14	11	3
OXLEY	BAYFORD ST	10	10	
OXLEY	BLUNDER RD	6		6
OXLEY	BOUNDARY RD	9	2	7
OXLEY	CALIFORNIA RD	5	5	
OXLEY	CALSTON ST	2	2	
OXLEY	CAMPANA ST	1	1	
OXLEY	CLIVEDEN AVE	4	2	2
OXLEY	COLWEL ST	32	24	8
OXLEY	COOK ST	6	6	
OXLEY	DOUGLAS ST	1		1
OXLEY	EPWORTH ST	3	3	
OXLEY	FACTORY RD	10		10
OXLEY	GLADSTONE ST	5	5	
OXLEY	IPSWICH RD	8		8
OXLEY	JUTLAND ST	85	85	
OXLEY	KENDALL ST	2	2	
OXLEY	LAWSON ST	24	24	

OXLEY	LINCOLN ST	6	6	
OXLEY	LOGAN AVE	27	27	
OXLEY	OXLEY RD	16	13	3
OXLEY	OXLEY STATION RD	12	11	1
OXLEY	PRESTWICK ST	3	3	
OXLEY	SVTN MILE ROCKS RD	1		1
OXLEY	WILPOWELL ST	1	1	
PADDINGTON	BAROONA RD	6	4	2
PADDINGTON	BAYSWATER ST	5	3	2
PADDINGTON	FERNBERG RD	4	2	2
PINJARRA HILLS	GLENHURST ST	6	5	1
PINJARRA HILLS	MOGGILL RD	16	11	5
PINJARRA HILLS	PINJARRA RD	3	3	
PINKENBA	BANCROFT RD	1	1	
PINKENBA	BROWNLEE ST	1		1
PINKENBA	EAGLE FARM RD	2		2
PINKENBA	HOLT ST	7		7
PINKENBA	KIRRA ST	1		1
PINKENBA	MACARTHUR AVE CN	2		2
PINKENBA	MACARTHUR AVE W	1		1
PINKENBA	MAIN BEACH RD	4		4
PINKENBA	MAIN MYRTLETOWN RD	1		1
PINKENBA	MARINE DR	1		1
PINKENBA	MCBRIDE RD	1		1
PINKENBA	MUNDIN ST	1		1
PINKENBA	ORIENT AVE	1		1
PINKENBA	PAMELA ST	2		2
PINKENBA	RADIO ST	5		5
PINKENBA	SANDMERE RD	1	1	
PINKENBA	SOUTTER ST	1		1
PINKENBA	TINGIRA ST	5		5
PORT OF BRISBANE	PORT DR	48		48
PULLENVALE	PULLENVALE RD	4	3	1
PULLENVALE	WOODFIELD RD	1	1	
RIVERHILLS	JUBA ST	5	5	
RIVERHILLS	SUMNERS RD	1	1	
RIVERHILLS	WESTLAKE DR	5	5	
RIVERHILLS	ZAMBESI ST	3	3	
ROCKLEA	ABERCROMBIE ST	1		1
ROCKLEA	ALBERT ST	1		1
ROCKLEA	ANDREW ST	9		9
ROCKLEA	ASHOVER RD	3		3
ROCKLEA	BALE ST	4	2	2
ROCKLEA	BEAUDESERT RD	21	1	20
ROCKLEA	BOOBOOK ST	15	12	3
ROCKLEA	BOUNDARY RD	4		4
ROCKLEA	BREADWELL ST	5		5
ROCKLEA	BROOKE ST	14	13	1
ROCKLEA	CAMBRIDGE ST	14	10	4
ROCKLEA	COLLINSVALE ST	3		3
ROCKLEA	COLVIN ST	9	9	
ROCKLEA	CORELLA ST	17	15	2

ROCKLEA	DARNLEY ST	8	8	
ROCKLEA	DE HAYR ST	1		1
ROCKLEA	DOLLIS ST	3		3
ROCKLEA	DONALDSON RD	8		8
ROCKLEA	DUNN RD	5		5
ROCKLEA	ELMES RD	16	14	2
ROCKLEA	FRANKLIN ST	5		5
ROCKLEA	FRENEY ST	8	6	2
ROCKLEA	GALAH ST	12	11	1
ROCKLEA	GOBURRA ST	12	11	1
ROCKLEA	GOLF LINKS RD	25	25	
ROCKLEA	GRANARD RD	9	6	3
ROCKLEA	GRINDLE RD	4		4
ROCKLEA	HEATON ST	1		1
ROCKLEA	HERBERT ST	3		3
ROCKLEA	INSKIP ST	17	17	
ROCKLEA	IPSWICH RD	49		49
ROCKLEA	LEEDS ST	3	3	
ROCKLEA	LILLIAN AVE	1		1
ROCKLEA	MACBARRY PL	13		13
ROCKLEA	MARSHALL RD	12	4	8
ROCKLEA	MEDWAY ST	8	1	7
ROCKLEA	MELBOURNE ST	8	3	5
ROCKLEA	PEGG RD	10	9	1
ROCKLEA	RAILWAY PDE	1		1
ROCKLEA	RAILWAY TCE	2		2
ROCKLEA	RANDOLPH ST	2		2
ROCKLEA	SALISBURY ST	25	17	8
ROCKLEA	SHERWOOD RD	18	7	11
ROCKLEA	SHETTLESTON ST	1		1
ROCKLEA	SHOEBURY ST	16		16
ROCKLEA	SUSCATAND ST	14		14
ROCKLEA	TRAMORE ST	19	19	
SHERWOOD	CENTRAL AVE	7	7	
SHERWOOD	CHANCELLOR ST	1	1	
SHERWOOD	DOUGLAS ST	12	12	
SHERWOOD	DUDLEY ST	1	1	
SHERWOOD	DUNELLA ST	2	2	
SHERWOOD	EGMONT ST	93	93	
SHERWOOD	HALL ST	13	12	1
SHERWOOD	HAMILTON ST	1	1	
SHERWOOD	HAZELMERE PDE	2	2	
SHERWOOD	JOHNSTONE ST	9	9	
SHERWOOD	JOLIMONT ST	13	13	
SHERWOOD	JOSEPH ST	4	4	
SHERWOOD	KENNARD ST	1		1
SHERWOOD	LANCE ST	3	3	
SHERWOOD	LONG ST E	1		1
SHERWOOD	MAGAZINE ST	1		1
SHERWOOD	MCCULLA ST	13	13	
SHERWOOD	OXLEY RD	1		1
SHERWOOD	PALM AVE	2	2	

SHERWOOD	PLUMER ST	8	8	
SHERWOOD	SHERWOOD RD	7		7
SHERWOOD	STRICKLAND TCE	9	2	7
SHERWOOD	THOMAS ST	12	11	1
SHERWOOD	TURNER ST	3	2	1
SHERWOOD	WOODBERRY AVE	2	2	
SINNAMON PARK	CONDAMINE DR	4	4	
SINNAMON PARK	OLDFIELD RD	2		2
SINNAMON PARK	SINNAMON RD	1		1
SINNAMON PARK	STAVELEY CL	1	1	
SINNAMON PARK	SVTN MILE ROCKS RD	2	2	
SINNAMON PARK	THOMAS MACLEOD AVE	1		1
SOUTH BRISBANE	BOUQUET ST	1		1
SOUTH BRISBANE	CORDELIA ST	1		1
SOUTH BRISBANE	LANFEAR ST	1		1
SOUTH BRISBANE	MANNING ST	4	2	2
SOUTH BRISBANE	MELBOURNE ST	3		3
SOUTH BRISBANE	MONTAGUE RD	75	75	
SOUTH BRISBANE	RUSSELL ST	2	1	1
SOUTH BRISBANE	STANLEY ST	4		4
ST LUCIA	AUSTRAL ST	2	1	1
ST LUCIA	CARAWA ST	1		1
ST LUCIA	CARMODY RD	1	1	
ST LUCIA	CARR ST	38	38	
ST LUCIA	DURHAM ST	1	1	
ST LUCIA	HILLSIDE TCE	2		2
ST LUCIA	HIRON ST	9	9	
ST LUCIA	JERDANEFIELD RD	3	3	
ST LUCIA	LAURENCE ST	5	5	
ST LUCIA	MACQUARIE ST	277	277	
ST LUCIA	MITRE ST	6	6	
ST LUCIA	MUNRO ST	25	25	
ST LUCIA	ROCK ST	2		2
ST LUCIA	RYANS RD	1	1	
ST LUCIA	SANDFORD ST	216	215	1
ST LUCIA	SIR F SCHONELL DR	227	222	5
ST LUCIA	SISLEY ST	2	2	
ST LUCIA	UNDERHILL ST	1		1
ST LUCIA	UPLAND RD	3		3
ST LUCIA	WALCOTT ST	2		2
ST LUCIA	WARREN ST	51	50	1
SUMNER	BRUMBY CRCT	1		1
SUMNER	CLYDESDALE PL	2	2	
SUMNER	DROVERS PL	4	3	1
SUMNER	FORGE CL	30		30
SUMNER	NEON ST	3	1	2
SUMNER	SPINE ST	4		4
SUMNER	WACOL STATION RD	1		1
SUMNER	WOLSTON RD	11		11
SVTN MILE ROCKS	SINNAMON RD	5		5
SVTN MILE ROCKS	STAPLE ST	2		2
TARINGA	ALEXANDRA AVE	1	1	

TARINGA	ALPHA ST	1	1	
TARINGA	INDOOROOPILLY RD	6	6	
TARINGA	OXFORD TCE	8	8	
TARINGA	WESTERHAM ST	5	5	
TENNYSON	CURZON ST	2		2
TENNYSON	KING ARTHUR TCE	151	148	3
TENNYSON	LANCELOT ST	10	10	
TENNYSON	LOFTER ST	2		2
TENNYSON	VIVIAN ST	21	17	4
TINGALPA	BOUNDARY ST	1		1
TINGALPA	HEMMANT-TINGALPA RD	3	3	
TINGALPA	MURARRIE RD	1		1
TINGALPA	WYNNUM RD	2		2
TOOWONG	ARCHER ST	27	27	
TOOWONG	BRISBANE ST	81	81	
TOOWONG	CORONATION DR	117	116	1
TOOWONG	GLEN RD	94	94	
TOOWONG	HOLMES ST	1	1	
TOOWONG	JOSLING ST	2	2	
TOOWONG	LAND ST	344	341	3
TOOWONG	MAYNE ST	1	1	
TOOWONG	PATRICK LANE	119	118	1
TOOWONG	SYLVAN RD	4		4
WACOL	GRINDLE RD	3		3
WACOL	IPSWICH RD	1		1
WACOL	SANANANDA ST	1		1
WACOL	WACOL STATION RD	2		2
WACOL	WIGLOW ST	3		3
WEST END	AVEBURY ST	16	16	
WEST END	BAILEY ST	3		3
WEST END	BEESLEY ST	1		1
WEST END	BOUNDARY ST	1		1
WEST END	CARLOW ST	21	21	
WEST END	FERRY RD	1		1
WEST END	GLENFIELD ST	5	5	
WEST END	GRAY RD	11	11	
WEST END	HOCKINGS ST	1		1
WEST END	HOOGLEY ST	1	1	
WEST END	JANE ST	1		1
WEST END	JUMNA ST	2	2	
WEST END	KURILPA ST	9		9
WEST END	MONTAGUE RD	1		1
WEST END	RYAN ST	24	22	2
WEST END	VICTORIA ST	4		4
WESTLAKE	BAIKAL PL	15	15	
WESTLAKE	CARNEGIE ST	25	25	
WESTLAKE	HORIZON DR	9	9	
WESTLAKE	NEWELL PL	3	3	
WESTLAKE	PENONG ST	15	15	
WESTLAKE	RIVERVIEW CL	2	1	1
WESTLAKE	TARRABOOL ST	1	1	
WESTLAKE	TIMARU CL	1	1	

WESTLAKE	WENDOUREE CRES	25	25	
WESTLAKE	WESTLAKE DR	31	29	2
WILLAWONG	BOWHILL RD	6	3	3
WILLAWONG	KING AVE	2		2
WILLAWONG	LEAROYD RD	5	1	4
WILLAWONG	PARADISE RD	1	1	
WILLAWONG	SHERBROOKE RD	6	5	1
WINDSOR	ADDISON ST	7		7
WINDSOR	BOWEN ST	1		1
WINDSOR	CARTWRIGHT ST	5	1	4
WINDSOR	CULLEN ST	5	1	4
WINDSOR	EARLE ST	1		1
WINDSOR	GALLWAY ST	1		1
WINDSOR	LEGEYT ST	2	2	
WINDSOR	LUTWYCHE RD	9		9
WINDSOR	NEWMARKET RD	1		1
WINDSOR	NICHOLAS ST	2	2	
WINDSOR	NORTHEY ST	4	2	2
WINDSOR	SOMERSET ST	2	2	
WINDSOR	VICTORIA ST	3	2	1
WOOLLOONGABBA	CHURCHILL ST	4	3	1
WOOLLOONGABBA	DESHON ST	1		1
WOOLLOONGABBA	PRESTON ST	2		2
WOOLLOONGABBA	TURBO DR	2		2
WYNNUM WEST	NORTH RD	1		1
YEERONGPILLY	ALLAWAH ST	12	9	3
YEERONGPILLY	CHALE ST	1		1
YEERONGPILLY	EVESHAM ST	1		1
YEERONGPILLY	FAIRFIELD RD	17		17
YEERONGPILLY	MOOLABIN CRES	5	4	1
YEERONGPILLY	STATION RD	1		1
YEERONGPILLY	WILKIE ST	1		1
YERONGA	ARANUI ST	1	1	
YERONGA	ASTOLAT ST	4	4	
YERONGA	BRISBANE CSO	35	35	
YERONGA	CANSDALE ST	1	1	
YERONGA	DIANE ST	1	1	
YERONGA	DULWICH RD	2	1	1
YERONGA	ESPLANADE	11	11	
YERONGA	EVERSLEY TCE	21	21	
YERONGA	FAIRFIELD RD	6	6	
YERONGA	FEEZ ST	6	6	
YERONGA	HYDE RD	11	9	2
YERONGA	INSTOW ST	6	6	
YERONGA	KADUMBA ST	3	3	
YERONGA	KINGSLEY PDE	10	10	
YERONGA	MANSON PDE	8	8	
YERONGA	ORIEL RD	1	1	
YERONGA	ORIENT RD	15	15	

YERONGA	ORLANDO RD	1	1	
YERONGA	ORMADALE RD	16	16	
YERONGA	ORMONDE RD	1	1	
YERONGA	ORONTES RD	5	5	
YERONGA	ORSOVA RD	1	1	
YERONGA	ORTIVE ST	3	3	
YERONGA	OVENDEAN ST	3	3	
YERONGA	PARAGON ST	9	8	1
YERONGA	PARK RD	18	15	3
YERONGA	RIVERVIEW PL	4	4	
YERONGA	ROME ST S	5	5	
YERONGA	STEVENS ST	14	13	1
YERONGA	YERONGA ST	2	2	
YERONGA	YVONNE ST	3	3	

ITEM	COMMENTS
Impact Area and Scale	No new issues
Communications	The Brisbane City council website is experiencing intermittent problems. Residents can subscribe to the early warning network via the EWN website. www.ewn.com.au
Electricity	998 customers are without power due to various issues including; high winds and flooding. Energex is undertaking analysis to identify where power may need to be turned off as a result of flooding
Water Supply	QUU advise water booster and sewerage pumps stations are operating normally. However, due to staff shift changeovers over 100 jobs remain logged as unattended sewer surcharges. The control room has logged a request for John Gedge (supervisor QUU control room to update the LDCC with a SITREP in the morning prior by 10am in preparation for the LDMG meeting scheduled for midday.
Sewerage	No issues
Gas	No issue
Transport	The outbound exit of Blunder road and Ipswich road has been closed due to water over the road One lane of Oxley Rd neat the golf course has been closed due to water over the road Full closure Cnr Oxley Station Road and Cook street due to

	flooding. Situation being monitored, further road closures may be required.
Hospitals/Schools etc	No issue
Public Services	No issue
Properties/Buildings	No issue

STATUS REPORT

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No issue
Equipment (Sandbags, lighting, etc)	Total stock estimated at 7,500 bags Total supplied during 10.11.10 estimated at up to 20,000 bags up to this report time. SES Depot Newmarket, low stocks ~200 being continuously accessed by public (low volumes now was high traffic), stock levels will be maintained over night by on site fill crew 6 people, also supplied from Stafford central stock. Estimated that 4000+ bags have been distributed 10.11.11. BCW Zillmere Depot, growing stocks 600+ bags, did experience very high traffic and up-take requiring traffic control to be put in place, crew of 10 will continue to fill over night, teams have also been making local deliveries to residents, Estimated 5000-6000 bags have been distributed. BCW Darra Depot, high volumes of traffic throughout the evening, low stocks 400+ but now growing, crew of 6 will continue to fill over night, resident traffic now minimal. BCW / SES Balmoral Depot, very high traffic volumes throughout the night, crew of 10 will continue to fill over night, volumes being supplemented by supply of filled bags from Stafford, very little stockpile but stocks will grow when resident volume decreases as expected over night. Approx 6000+ supplied BCW Stafford, Stock level now approx. 5200 bags (dependant on cross supply as above) Crew of 15 filling bags overnight, will continue to supply other depots and grow stock levels. BCW Eagle Farm, Stock level 800 growing as supply base.

Labour (Volunteers, contractors, etc)	No issue
Communications	No issue
Media Issues	
Political Issues	No issue
City Waste Issues	No issue
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issue

JOB REPORT

DESCRIPTION	LAS	SES	Veg	EH	RAT
Number of jobs received					
Number of jobs generated by Regional Incident Management Team					
Total number of jobs					
Total number of jobs completed to this time					
Total jobs remaining					
Expected delay for teams to new jobs (if known)					
Number of teams activated					

Evacuations REPORT

From:	To:	Persons Evacuated:
TOTAL EVACUATED: 0		

AUTHORISATION:

Name:_____ **Signature:**

_____

Date and Time: _____

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 38108
Fax: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	11
DATE:	11/01/2011	**PRIORITY:**	Routine
PERIOD:	0200 hrs – 0800 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

- BoM are liaising with SEQWater re Wivenhoe Dam releases to try and determine the impact of the flash flooding in the Lockyer River on the Lower Brisbane River flows.
- Worst case scenario at this stage is 3.5mAHD (5000 m^3/s) at the City Gauge. This includes the effect of the atmospheric anomaly on tide levels. The Bureau's current official advice is 3.0m at the City Gauge occurring on the afternoon high tide. They will not be updating their official advice until 8am Tuesday when they have more certainty around their forecast.

CURRENT ACTIVITES:

- A second print run of 2000 dl flyers targeted at cars parked in streets likely to be flooded was ordered from Confidential Documents Solutions at 9pm. Both the original 5000 print run and the second request were delivered to the LDCC at 11.45pm. RRG staff have taken delivery of the flyers and will transport them to Green Square for distribution from 6am 11/1/11.
- **Contact Centre**

  The current grade of service since midnight is 65.57%. The total General Q calls for Tuesday 11 January from midnight is 64.

SES - Total number SES calls taken since 2.00am – 6 with no jobs for assistance submitted.
0 Fallen Tree Branch Requests
0 Stormwater Drain Maintenance Requests
0 Roads Maintenance Requests
15 Flood information requests

- Brisbane forecasting reporting system went live just after midnight. This system allows the Contact centre staff to provide flood information about a specific address.
- **Regional Councils:**

  Moreton Bay Regional Council: Calls were diverted to BCC at 7pm

  Somerset Regional Councils Office flooded and calls were diverted to BCC at 3.30pm

  Sunshine Coast Regional Council calls were diverted to BCC at 9pm

  Ipswich City Council calls diverted to BCC at 10pm

FUTURE OPERATIONS AND ACTIVITIES:

- Information about specific addresses that may be affected by flooding is being reviewed. More accurate information to be available in the next few hours.

ISSUES:

Environment

- Severe weather warning issued by BoM at 0505 hrs for heavy rainfall leading to localised flash flooding and potentially worsening the existing river flood situation

IT

- Council's corporate web page crashed overnight. Third party contractors engaged by ISB rectified issue and system now returned to full operation. Fault not yet identified however support on standby and conducting further enquiries. Post failure report will be provided once fault identified.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

- Preparation for the various flooding scenarios is progressing.

See Annex A for detailed report.

Annex A to SITREP No: 11

Date: **11.01.1011**
Period: **To: 200 hrs** **0800 hrs**

POTENTIAL AREAS AFFECTED predicted streets affected by a Brisbane River Flood of 5000m3/s peak flow.

The list below is likely to be conservative as the current BOM forecast is for a 4600m3/s peak flow.

SUBURB_NAME	STREET_NAME	PROPERTY_COUNT	RESIDENTIAL	BUSINESS
		10	1	9
ACACIA RIDGE	BEATTY RD	1		1
ACACIA RIDGE	COLEBARD ST W	2		2
ACACIA RIDGE	LARBERT ST	1	1	
ACACIA RIDGE	SUCCESS ST	2		2
ACACIA RIDGE	WATSON RD	1		1
ALBION	AGNES ST	6	6	
ALBION	ALBION RD	2		2
ALBION	ARGYLE ST	3	1	2
ALBION	ELLIOT ST	1		1
ALBION	HIGGS ST	1		1
ALBION	HUDSON RD	1		1
ALBION	HUTCHESON ST	12	3	9
ALBION	JOBSON ST	1		1
ALBION	KINGSFORD SMITH DR	1		1
ALBION	NARIEL ST	3		3
ALBION	PARK ST	1		1
ALBION	SANDGATE RD	4		4
ALBION	WALLACE ST	1		1
ANSTEAD	CANTWELL ST	3	2	1
ANSTEAD	DOLMAN RD	6	6	
ANSTEAD	HAWKESBURY RD	10	4	6
ANSTEAD	KANGAROO GULLY RD	2	2	
ANSTEAD	LAYFIELD RD	12	12	
ANSTEAD	MT CROSBY RD	5	3	2
ANSTEAD	WIRRABARA RD	1	1	
ARCHERFIELD	BALHAM RD	4		4
ARCHERFIELD	BEATTY RD	1		1
ARCHERFIELD	BONIFACE ST	1		1
ARCHERFIELD	GLADSTONE ST	5	5	
ARCHERFIELD	GRANARD RD	6	5	1
ARCHERFIELD	ROCKLEA ST	2	1	1
ARCHERFIELD	RODWELL ST	2		2
AUCHENFLOWER	ALDRIDGE ST	3	3	
AUCHENFLOWER	BEARD ST	8	8	
AUCHENFLOWER	CORONATION DR	1		1
AUCHENFLOWER	DIXON ST	62	62	
AUCHENFLOWER	EAGLE TCE	5	4	1
AUCHENFLOWER	FORTITUDE ST	23	22	1
AUCHENFLOWER	GRIMES ST	11	11	
AUCHENFLOWER	HAIG RD	14	14	
AUCHENFLOWER	HUXHAM TCE	13	13	

AUCHENFLOWER	KINGSFORD ST	10	10	
AUCHENFLOWER	LANG PDE	103	70	33
AUCHENFLOWER	LIMA ST	1	1	
AUCHENFLOWER	MACINTOSH ST	9	9	
AUCHENFLOWER	MCILWRAITH ST	10	10	
AUCHENFLOWER	MILTON RD	11	11	
AUCHENFLOWER	PARK AVE	43	43	
AUCHENFLOWER	ROY ST	2		2
AUCHENFLOWER	TORWOOD ST	22	22	
AUCHENFLOWER	VINCENT ST	10	10	
BELLBOWRIE	ALLARD CL	3	3	
BELLBOWRIE	BIRKIN RD	4		4
BELLBOWRIE	HAASE PL	3	3	
BELLBOWRIE	KATHLEEN CT	1	1	
BELLBOWRIE	LATHER RD	34	34	
BELLBOWRIE	MOGGILL RD	3	3	
BELLBOWRIE	RIVERSLEIGH RD	16	16	
BELLBOWRIE	SUGARWOOD ST	1	1	
BOWEN HILLS	ABBOTSFORD RD	2		2
BOWEN HILLS	CAMPBELL ST	2		2
BOWEN HILLS	THOMPSON ST	1		1
BRISBANE	ALBERT ST	220	218	2
BRISBANE	ALICE ST	2		2
BRISBANE	EAGLE ST	3		3
BRISBANE	FELIX ST	254	253	1
BRISBANE	GARDENS POINT RD	1		1
BRISBANE	HOWARD ST	151	150	1
BRISBANE	MACROSSAN ST	358	358	
BRISBANE	MARGARET ST	1		1
BRISBANE	MARY ST	1		1
BRISBANE	QUEEN ST	193	191	2
BRISBANE	QUEENS WHARF RD	2		2
BROOKFIELD	AMANDA ST	3	3	
BROOKFIELD	KENSINGTON CRCT	1		1
BROOKFIELD	KINTYRE ST	7	7	
BROOKFIELD	MOGGILL RD	7	5	2
BROOKFIELD	RAFTING GROUND RD	3	3	
BROOKFIELD	WYBELENNA ST	1	1	
BULIMBA	ADDISON AVE	2	1	1
BULIMBA	APOLLO RD	1		1
BULIMBA	BEVIS ST	1	1	
BULIMBA	BYRON ST	8	4	4
BULIMBA	COUTTS ST	3		3
BULIMBA	JAMIESON ST	6	6	
BULIMBA	MCCONNELL ST	5	5	
BULIMBA	OXFORD ST	2	1	1
BULIMBA	QUAY ST	7	7	
BULIMBA	SMALLMAN ST	5	4	1
BULIMBA	TAYLOR ST	1		1
BULIMBA	WALTER ST	2	2	
BULIMBA	WATERLINE CRES	4	2	2
CANNON HILL	CREEK RD	1		1

CARINA	BILLAN ST	1		1
CARINA	FURSDEN RD	1		1
CARINA	GRAY ST	2		2
CARINDALE	MEADOWLANDS RD	1		1
CARINDALE	OLD CLEVELAND RD	1		1
CHAPEL HILL	MOGGILL RD	1		1
CHELMER	BRIDGE ST	1	1	
CHELMER	CAMPSEY ST	1	1	
CHELMER	GLENWOOD ST	4	4	
CHELMER	HARGREAVES AVE	24	24	
CHELMER	HARTE ST	36	36	
CHELMER	JARROTT ST	1	1	
CHELMER	LAUREL AVE	17	17	
CHELMER	LEYBOURNE ST	47	45	2
CHELMER	LONGMAN TCE	20	20	
CHELMER	LUXFORD ST	8	7	1
CHELMER	MORLEY ST	8	8	
CHELMER	OXLEY RD	3	2	1
CHELMER	PARKER ST	1	1	
CHELMER	QUEENSCROFT ST	14	13	1
CHELMER	REGATTA ST	3	3	
CHELMER	RICHARDSON ST	1	1	
CHELMER	ROSEBERY TCE	27	27	
CHELMER	SUTTON ST	38	37	1
CHELMER	TURNER ST	3	3	
CHELMER	WHARF ST	7	6	1
COOPERS PLAINS	EDITH ST	2		2
COOPERS PLAINS	MUSGRAVE RD	7		7
COOPERS PLAINS	NORBURY ST	1		1
COOPERS PLAINS	RIAWENA RD	1		1
COORPAROO	BARNES AVE	2	1	1
COORPAROO	CAMBRIDGE ST	2		2
COORPAROO	CAVENDISH RD	1		1
COORPAROO	CLARENCE ST	2		2
COORPAROO	DESHON ST	1		1
COORPAROO	JELLICOE ST	13	13	
COORPAROO	LANDSDOWNE ST	1		1
COORPAROO	MAIN AVE	1		1
COORPAROO	ROME ST N	4	2	2
COORPAROO	SALISBURY ST	1	1	
COORPAROO	ST LEONARDS ST	3		3
COORPAROO	STANLEY ST E	2		2
COORPAROO	TEMPLE ST	2	1	1
COORPAROO	TIBER ST	1		1
COORPAROO	TURBO DR	5		5
COORPAROO	VENICE ST	4		4
CORINDA	ARCHER PDE	1		1
CORINDA	BLACKHEATH RD	3	2	1
CORINDA	CLIVEDEN AVE	11	9	2
CORINDA	CONSORT ST	4	4	
CORINDA	DENIVEN ST	10	10	
CORINDA	DEWAR TCE	9	8	1

CORINDA	EDDYSTONE RD	1	1	
CORINDA	GRACE ST	1	1	
CORINDA	HALL AVE	1	1	
CORINDA	HASSALL ST	1	1	
CORINDA	HILDA ST	1	1	
CORINDA	KENNARD ST	4	2	2
CORINDA	LYNNE GROVE AVE	7	6	1
CORINDA	MARTINDALE ST	4	4	
CORINDA	MEREWETHER ST	1	1	
CORINDA	NEATA ST	9	9	
CORINDA	PENATON ST	5	5	
CORINDA	PRATTEN ST	2	1	1
CORINDA	RICHMOND ST	3	3	
CORINDA	RINORA ST	6	6	
CORINDA	ROLFE ST	1		1
CORINDA	THALIA CT	7	7	
DARRA	SANANANDA ST	2		2
DARRA	WARRENDER ST	2		2
DURACK	BLUNDER RD	2	2	
DURACK	BOWHILL RD	4	1	3
DUTTON PARK	ANNERLEY RD	3		3
DUTTON PARK	BORVA ST	7	7	
DUTTON PARK	GLADSTONE RD	1		1
DUTTON PARK	INDOOROOPILLY ST	1		1
DUTTON PARK	ROSECLIFFE ST	4	3	1
EAGLE FARM	BANCROFT RD	1		1
EAGLE FARM	CURTIN AVE W	5		5
EAST BRISBANE	ASHFIELD ST	17	17	
EAST BRISBANE	BARKER ST	9	9	
EAST BRISBANE	BATES CT	1	1	
EAST BRISBANE	CASWELL ST	4		4
EAST BRISBANE	CLARENDON ST	5	5	
EAST BRISBANE	DIDSBURY ST	2		2
EAST BRISBANE	DIDSWITH ST	1		1
EAST BRISBANE	HEATH ST	3	3	
EAST BRISBANE	HILTON ST	1	1	
EAST BRISBANE	LAIDLAW PDE	3	3	
EAST BRISBANE	LONGLANDS ST	9	9	
EAST BRISBANE	LYTTON RD	25	23	2
EAST BRISBANE	OAKLANDS PDE	1		1
EAST BRISBANE	PARK AVE	14	13	1
EAST BRISBANE	STANLEY ST E	1		1
EAST BRISBANE	STANLEY TCE	6	6	
EAST BRISBANE	WALTER AVE	5	5	
EAST BRISBANE	WELLINGTON RD	26	25	1
EAST BRISBANE	WITHINGTON ST	1	1	
FAIRFIELD	ALLAMANDA ST	11	11	
FAIRFIELD	ASHBY ST	2	2	
FAIRFIELD	BLEDISLOE ST	2	2	
FAIRFIELD	BRISBANE CSO	27	27	
FAIRFIELD	BROUGHAM ST	2	1	1
FAIRFIELD	CROSS ST	3	3	

FAIRFIELD	CRUTCHLEY ST	9	9	
FAIRFIELD	FAIRFIELD RD	32	29	3
FAIRFIELD	FENTON ST	4	4	
FAIRFIELD	FORSYTH ST	6	6	
FAIRFIELD	HEFFERAN ST	3	3	
FAIRFIELD	HOME ST	5	3	2
FAIRFIELD	MEARNS ST	2	2	
FAIRFIELD	NEWCASTLE ST	15	15	
FAIRFIELD	RAILWAY RD	8	8	
FAIRFIELD	STIMPSON ST	9	6	3
FAIRFIELD	SYDNEY ST	6	6	
FAIRFIELD	TURLEY ST	1	1	
FAIRFIELD	TURNER AVE	26	25	1
FAIRFIELD	VENNER RD	6	5	1
FAIRFIELD	VICTORIA ST	17	17	
FAIRFIELD	WILLIAM PDE	21	20	1
FIG TREE POCKET	AMINGA ST	2	2	
FIG TREE POCKET	BOTTICELLI ST	21	20	1
FIG TREE POCKET	CUBBERLA ST	5	3	2
FIG TREE POCKET	DONATELLO ST	14	14	
FIG TREE POCKET	FIG TREE POCKET RD	16	12	4
FIG TREE POCKET	JESMOND RD	30	27	3
FIG TREE POCKET	KARELLA ST	3	1	2
FIG TREE POCKET	KENMORE RD	6	5	1
FIG TREE POCKET	KENNY ST	2	2	
FIG TREE POCKET	MACTIER ST	2	1	1
FIG TREE POCKET	MANDALAY ST	11	11	
FIG TREE POCKET	META PL	3	3	
FIG TREE POCKET	MOORFIELDS ST	1		1
FIG TREE POCKET	NEEDHAM ST	3	3	
FIG TREE POCKET	NINGANA ST	4	4	
FIG TREE POCKET	ORMSBY ST	1		1
FIG TREE POCKET	PYLARA ST	1	1	
FIG TREE POCKET	RAMADA PL	5	5	
FIG TREE POCKET	ROBERTSON PL	8	7	1
FIG TREE POCKET	ROEDEAN ST	4	4	
FIG TREE POCKET	SPINKBRAE ST	4	3	1
FIG TREE POCKET	SPRENGER ST	1		1
FIG TREE POCKET	TERRIGAL ST	1		1
FIG TREE POCKET	THIESFIELD ST	4	4	
FORTITUDE VALLEY	ANN ST	2		2
FORTITUDE VALLEY	BOWEN TCE	1		1
GRACEVILLE	AUSTRAL AVE	5	5	
GRACEVILLE	BANK RD	3	3	
GRACEVILLE	BARONSFIELD ST	1	1	
GRACEVILLE	BELL TCE	1	1	
GRACEVILLE	COLEMAN ST	10	9	1
GRACEVILLE	CORDALBA ST	1	1	
GRACEVILLE	GRACEVILLE AVE	22	22	
GRACEVILLE	HALDANE ST	18	18	
GRACEVILLE	KIANGA ST	2	1	1

GRACEVILLE	LONG ST E	32	32	
GRACEVILLE	LONG ST W	3	3	
GRACEVILLE	MOLONGA TCE	6	6	
GRACEVILLE	STRICKLAND TCE	17	17	
GRACEVILLE	STRONG AVE	19	19	
GRACEVILLE	VERNEY RD E	6	6	
GRACEVILLE	VERNEY RD W	2	2	
GRACEVILLE	WARATAH AVE	16	15	1
GRACEVILLE	WHITE ST	11	11	
GREENSLOPES	CONSTANCE ST	1		1
GREENSLOPES	LOGAN RD	3		3
GREENSLOPES	LUCY ST	3	2	1
HAMILTON	HUNT ST	2	2	
HAMILTON	KINGSFORD SMITH DR	2		2
HAWTHORNE	BARTON RD	1	1	
HAWTHORNE	ELLIOTT ST	1	1	
HAWTHORNE	GORDON ST	5	4	1
HAWTHORNE	HAWTHORNE RD	1		1
HAWTHORNE	KATOOMBA AVE	3	3	
HAWTHORNE	LEURA TCE	1	1	
HAWTHORNE	MCDONALD ST	2	2	
HAWTHORNE	VIRGINIA AVE	6	6	
HEMMANT	BARKU CT	4		4
HEMMANT	BOOLARRA ST	2		2
HEMMANT	BREMEN ST	2	2	
HEMMANT	BURNBY RD	3		3
HEMMANT	CANBERRA ST	2		2
HEMMANT	CARLILL LANE	3		3
HEMMANT	DOUGHBOY PDE	1		1
HEMMANT	FLEMING RD	1		1
HEMMANT	FOLEY RD	1	1	
HEMMANT	FUSCHIA ST	1		1
HEMMANT	GARTH ST	1		1
HEMMANT	GERANIUM ST	1		1
HEMMANT	GOSPORT ST	8		8
HEMMANT	GROSS AVE	1		1
HEMMANT	HEMMANT-TINGALPA RD	9	4	5
HEMMANT	INGHAMS PL	2		2
HEMMANT	KIANAWAH RD	1		1
HEMMANT	LINDUM RD	3		3
HEMMANT	LONDOR CL	4		4
HEMMANT	LYTTON RD	9		9
HEMMANT	OBERON ESP	1		1
HEMMANT	OSWALD ST	1	1	
HEMMANT	PEPLOW ST	2	2	
HEMMANT	POPPY ST	1		1
HEMMANT	RAGNOR RD	6	6	
HEMMANT	WALLFLOWER ST	1		1
HEMMANT	YOUNGS RD	9	9	
HERSTON	BOWEN BRIDGE RD	1		1
HERSTON	BUTTERFIELD ST	1		1
HERSTON	FAGAN RD	2	2	

HERSTON	GOULD RD	1		1
HERSTON	MORE ST	1		1
HIGHGATE HILL	DERBY ST	3	3	
HIGHGATE HILL	DUDLEY ST	72	72	
HIGHGATE HILL	FRASER TCE	2	1	1
HIGHGATE HILL	ROSECLIFFE ST	21	21	
INDOOROOPILLY	AARON PL	1	1	
INDOOROOPILLY	ARAGON ST	1	1	
INDOOROOPILLY	BOUNDARY RD	16	15	1
INDOOROOPILLY	BRIDGE ST	1	1	
INDOOROOPILLY	BRINKWORTH PL	2	2	
INDOOROOPILLY	CLARENCE RD	3	3	
INDOOROOPILLY	DOBELL ST	1		1
INDOOROOPILLY	ELMIRA ST	1	1	
INDOOROOPILLY	GLASNEVIN ST	4	4	
INDOOROOPILLY	GOLDIESLIE RD	7	7	
INDOOROOPILLY	HARTS RD	1		1
INDOOROOPILLY	INDOOROOPILLY RD	4	3	1
INDOOROOPILLY	ISLES RD	2		2
INDOOROOPILLY	IVY ST	12	12	
INDOOROOPILLY	JERRANG ST	1	1	
INDOOROOPILLY	JILBA ST	18	17	1
INDOOROOPILLY	KATE ST	3	3	
INDOOROOPILLY	LAMBERT RD	1		1
INDOOROOPILLY	MARKET ST N	1	1	
INDOOROOPILLY	MEIERS RD	4		4
INDOOROOPILLY	NEULANS RD	5	5	
INDOOROOPILLY	RADNOR ST	6	5	1
INDOOROOPILLY	RENNIES RD	9	5	4
INDOOROOPILLY	SPRING ST	2	2	
INDOOROOPILLY	TWIGG ST	22	22	
INDOOROOPILLY	WITTON RD	25	17	8
JINDALEE	AMAZONS PL	1		1
JINDALEE	BURRENDAH RD	3	1	2
JINDALEE	CAPITOL DR	1	1	
JINDALEE	CENTENARY HWY	1		1
JINDALEE	KANGALOON ST	26	25	1
JINDALEE	KOORINGAL DR	24	23	1
JINDALEE	LANENA ST	1	1	
JINDALEE	LOORANAH ST	2		2
JINDALEE	MOOLANDA ST	1		1
JINDALEE	MT OMMANEY DR	15	15	
JINDALEE	SINNAMON RD	3		3
JINDALEE	YALLAMBEE RD	11	9	2
KANGAROO POINT	ANDERSON ST	1		1
KANGAROO POINT	ANNIE ST	1		1
KANGAROO POINT	CAIRNS ST	63	63	
KANGAROO POINT	DARRAGH ST	106	106	
KANGAROO POINT	FERRY ST	146	143	3
KANGAROO POINT	GOODWIN ST	105	105	
KANGAROO POINT	HOLMAN ST	1		1
KANGAROO POINT	MAIN ST	94	94	

KANGAROO POINT	OCONNELL ST	1		1
KANGAROO POINT	PIXLEY ST	1		1
KANGAROO POINT	ROTHERHAM ST	103	103	
KANGAROO POINT	THORN ST	27	27	
KARANA DOWNS	APURLA CT	4	4	
KARANA DOWNS	ARINGA CRES	14	14	
KARANA DOWNS	ATKINSON DR	35	35	
KARANA DOWNS	BILLAGALL DR	11	11	
KARANA DOWNS	BOOLUNGAL WAY	10	9	1
KARANA DOWNS	CANDOWIE CRES	4	4	
KARANA DOWNS	CARINGAL DR	1	1	
KARANA DOWNS	COLLEGE RD	6	4	2
KARANA DOWNS	DERRIBONG CL	1	1	
KARANA DOWNS	ILLAWONG WAY	19	19	
KARANA DOWNS	JINGARA CT	3	3	
KARANA DOWNS	KANANGRA CL	2	2	
KARANA DOWNS	KYNUNA CT	6	6	
KARANA DOWNS	MINAJI CT	4	4	
KARANA DOWNS	MT CROSBY RD	1	1	
KARANA DOWNS	NALYA CRES	6	5	1
KARANA DOWNS	NAWALLA CT	4	4	
KARANA DOWNS	SOLANDER CT	8	8	
KARANA DOWNS	TANDERRA WAY	2	2	
KARANA DOWNS	WANDOO CT	3	3	
KARANA DOWNS	WIRRIBOOT CT	3	2	1
KARANA DOWNS	WITTONGA CT	5	5	
KENMORE	ANNABEL ST	1		1
KENMORE	DUMBARTON DR	2		2
KENMORE	GEM RD	3	2	1
KENMORE	KENMORE RD	5	5	
KENMORE	KILKIVAN AVE	4	3	1
KENMORE	KINGFISHER PL	6	5	1
KENMORE	MANYUNG ST	2	2	
KENMORE	MOGGILL RD	8	5	3
KENMORE	ROWENA ST	1		1
KENMORE	SCENIC RD	22	21	1
KENMORE	SUNSET RD	6	5	1
KENMORE	VIDGEN LANE	4	4	
KENMORE	YARAWA ST	11	6	5
KENMORE HILLS	BROOKFIELD RD	1	1	
KHOLO	SHELLEY RD	1		1
LYTTON	BENJAMIN PL	2		2
LYTTON	EXPORT ST	3		3
LYTTON	LINDUM RD	2	2	
LYTTON	LYTTON RD	16		16
LYTTON	PRITCHARD ST	1		1
LYTTON	SANDY CAMP RD	1		1
LYTTON	SOUTH ST	1		1
MILTON	BAROONA RD	3	2	1
MILTON	BLACK ST	27		27
MILTON	BLAXLAND ST	5	5	
MILTON	CAMFORD ST	9	2	7

MILTON	CASTLEMAINE ST	19		19
MILTON	CHIPPENDALL ST	2		2
MILTON	CORONATION DR	1		1
MILTON	CROMBIE ST	2		2
MILTON	DORSEY ST	1		1
MILTON	DOUGLAS ST	20		20
MILTON	FREW ST	2	1	1
MILTON	GARDNER CL	12		12
MILTON	GRAHAM ST	1		1
MILTON	HAIG RD	16	15	1
MILTON	HEUSSLER TCE	14	8	6
MILTON	KILROE ST	11		11
MILTON	LUCY ST	4	4	
MILTON	MANNING ST	22	21	1
MILTON	MCDOUGALL ST	6		6
MILTON	MILTON RD	7	1	6
MILTON	NERIDA LANE	1		1
MILTON	PARK RD	34		34
MILTON	PARKVIEW ST	4		4
MILTON	PATEN ST	1		1
MILTON	RAILWAY TCE	8	3	5
MILTON	WALSH ST	27	26	1
MOGGILL	AITCHESON ST	3	2	1
MOGGILL	AVONMORE ST	6	6	
MOGGILL	ELLERBY RD	2	1	1
MOGGILL	HAWKESBURY RD	14	8	6
MOGGILL	LANDING PL	3	2	1
MOGGILL	MERCURY ST	1	1	
MOGGILL	MOGGILL RD	12	9	3
MOGGILL	PRIORS POCKET RD	20	15	5
MOGGILL	STRATFORD ST	8	7	1
MOGGILL	VANWALL RD	4	4	
MOGGILL	WEEKES RD	5	4	1
MOGGILL	ZELITA RD	2	2	
MOOROOKA	BALDOCK ST	1		1
MOOROOKA	DEXTER ST	1		1
MOOROOKA	EVESHAM ST	1		1
MOOROOKA	MURIEL AVE	1		1
MORNINGSIDE	COLMSLIE RD	1		1
MORNINGSIDE	THYNNE RD	4		4
MT CROSBY	FLAGGY CREEK RD	1	1	
MT CROSBY	MT CROSBY RD	1	1	
MT OMMANEY	GERTRUDE MCLEOD CRES	1		1
MT OMMANEY	WESTLAKE DR	3	2	1
MURARRIE	BORTHWICK AVE	2		2
MURARRIE	COLMSLIE RD	2		2
MURARRIE	GOODMAN PL	1		1
MURARRIE	LYTTON RD	2		2
MURARRIE	MURARRIE RD	2		2
MURARRIE	PARINGA RD	5		5
MURARRIE	RIVERGATE PL	1		1
NEW FARM	BRUNSWICK ST	21	19	2

NEW FARM	GRIFFITH ST	63	63	
NEW FARM	JULIUS ST	8	8	
NEW FARM	LOWER BOWEN TCE	5	5	
NEW FARM	MAXWELL ST	6	6	
NEW FARM	MERTHYR RD	2	1	1
NEW FARM	MORAY ST	22	22	
NEW FARM	REFINERY PDE	85	85	
NEW FARM	RIVERVIEW CT	1	1	
NEW FARM	SARGENT ST	1		1
NEW FARM	SYDNEY ST	61	61	
NEW FARM	WELSBY ST	7	6	1
NEWMARKET	BRISCOE ST	1		1
NEWMARKET	ENOGGERA RD	1	1	
NEWSTEAD	BREAKFAST CK RD	1		1
NEWSTEAD	CRESWELL ST	1		1
NEWSTEAD	LONGLAND ST	1		1
NEWSTEAD	MACQUARIE ST	3		3
NEWSTEAD	NEWSTEAD TCE	1		1
NEWSTEAD	ROSS ST	2		2
NEWSTEAD	SKYRING TCE	1		1
NORMAN PARK	BENNETTS RD	2	2	
NORMAN PARK	BODALLA ST	8	8	
NORMAN PARK	BRENTNALL ST	1	1	
NORMAN PARK	DONALDSON ST	10	9	1
NORMAN PARK	GILLAN ST	22	14	8
NORMAN PARK	LONGFELLOW ST	4	4	
NORMAN PARK	MILTON ST	1		1
NORMAN PARK	MYALL ST	1		1
NORMAN PARK	NORMAN AVE	16	16	
NORMAN PARK	SCOTT ST	4	1	3
NORMAN PARK	WAITE ST	1	1	
NORMAN PARK	WENDELL ST	14	14	
NORMAN PARK	WYNNUM RD	27	26	1
OXLEY	ALDERSGATE ST	5	5	
OXLEY	BANNERMAN ST	14	11	3
OXLEY	BAYFORD ST	10	10	
OXLEY	BLUNDER RD	6		6
OXLEY	BOUNDARY RD	9	2	7
OXLEY	CALIFORNIA RD	5	5	
OXLEY	CALSTON ST	2	2	
OXLEY	CAMPANA ST	1	1	
OXLEY	CLIVEDEN AVE	4	2	2
OXLEY	COLWEL ST	32	24	8
OXLEY	COOK ST	6	6	
OXLEY	DOUGLAS ST	1		1
OXLEY	EPWORTH ST	3	3	
OXLEY	FACTORY RD	10		10
OXLEY	GLADSTONE ST	5	5	
OXLEY	IPSWICH RD	8		8
OXLEY	JUTLAND ST	85	85	
OXLEY	KENDALL ST	2	2	
OXLEY	LAWSON ST	24	24	

OXLEY	LINCOLN ST	6	6	
OXLEY	LOGAN AVE	27	27	
OXLEY	OXLEY RD	16	13	3
OXLEY	OXLEY STATION RD	12	11	1
OXLEY	PRESTWICK ST	3	3	
OXLEY	SVTN MILE ROCKS RD	1		1
OXLEY	WILPOWELL ST	1	1	
PADDINGTON	BAROONA RD	6	4	2
PADDINGTON	BAYSWATER ST	5	3	2
PADDINGTON	FERNBERG RD	4	2	2
PINJARRA HILLS	GLENHURST ST	6	5	1
PINJARRA HILLS	MOGGILL RD	16	11	5
PINJARRA HILLS	PINJARRA RD	3	3	
PINKENBA	BANCROFT RD	1	1	
PINKENBA	BROWNLEE ST	1		1
PINKENBA	EAGLE FARM RD	2		2
PINKENBA	HOLT ST	7		7
PINKENBA	KIRRA ST	1		1
PINKENBA	MACARTHUR AVE CN	2		2
PINKENBA	MACARTHUR AVE W	1		1
PINKENBA	MAIN BEACH RD	4		4
PINKENBA	MAIN MYRTLETOWN RD	1		1
PINKENBA	MARINE DR	1		1
PINKENBA	MCBRIDE RD	1		1
PINKENBA	MUNDIN ST	1		1
PINKENBA	ORIENT AVE	1		1
PINKENBA	PAMELA ST	2		2
PINKENBA	RADIO ST	5		5
PINKENBA	SANDMERE RD	1	1	
PINKENBA	SOUTTER ST	1		1
PINKENBA	TINGIRA ST	5		5
PORT OF BRISBANE	PORT DR	48		48
PULLENVALE	PULLENVALE RD	4	3	1
PULLENVALE	WOODFIELD RD	1	1	
RIVERHILLS	JUBA ST	5	5	
RIVERHILLS	SUMNERS RD	1	1	
RIVERHILLS	WESTLAKE DR	5	5	
RIVERHILLS	ZAMBESI ST	3	3	
ROCKLEA	ABERCROMBIE ST	1		1
ROCKLEA	ALBERT ST	1		1
ROCKLEA	ANDREW ST	9		9
ROCKLEA	ASHOVER RD	3		3
ROCKLEA	BALE ST	4	2	2
ROCKLEA	BEAUDESERT RD	21	1	20
ROCKLEA	BOOBOOK ST	15	12	3
ROCKLEA	BOUNDARY RD	4		4
ROCKLEA	BREADWELL ST	5		5
ROCKLEA	BROOKE ST	14	13	1
ROCKLEA	CAMBRIDGE ST	14	10	4
ROCKLEA	COLLINSVALE ST	3		3
ROCKLEA	COLVIN ST	9	9	
ROCKLEA	CORELLA ST	17	15	2

ROCKLEA	DARNLEY ST	8	8	
ROCKLEA	DE HAYR ST	1		1
ROCKLEA	DOLLIS ST	3		3
ROCKLEA	DONALDSON RD	8		8
ROCKLEA	DUNN RD	5		5
ROCKLEA	ELMES RD	16	14	2
ROCKLEA	FRANKLIN ST	5		5
ROCKLEA	FRENEY ST	8	6	2
ROCKLEA	GALAH ST	12	11	1
ROCKLEA	GOBURRA ST	12	11	1
ROCKLEA	GOLF LINKS RD	25	25	
ROCKLEA	GRANARD RD	9	6	3
ROCKLEA	GRINDLE RD	4		4
ROCKLEA	HEATON ST	1		1
ROCKLEA	HERBERT ST	3		3
ROCKLEA	INSKIP ST	17	17	
ROCKLEA	IPSWICH RD	49		49
ROCKLEA	LEEDS ST	3	3	
ROCKLEA	LILLIAN AVE	1		1
ROCKLEA	MACBARRY PL	13		13
ROCKLEA	MARSHALL RD	12	4	8
ROCKLEA	MEDWAY ST	8	1	7
ROCKLEA	MELBOURNE ST	8	3	5
ROCKLEA	PEGG RD	10	9	1
ROCKLEA	RAILWAY PDE	1		1
ROCKLEA	RAILWAY TCE	2		2
ROCKLEA	RANDOLPH ST	2		2
ROCKLEA	SALISBURY ST	25	17	8
ROCKLEA	SHERWOOD RD	18	7	11
ROCKLEA	SHETTLESTON ST	1		1
ROCKLEA	SHOEBURY ST	16		16
ROCKLEA	SUSCATAND ST	14		14
ROCKLEA	TRAMORE ST	19	19	
SHERWOOD	CENTRAL AVE	7	7	
SHERWOOD	CHANCELLOR ST	1	1	
SHERWOOD	DOUGLAS ST	12	12	
SHERWOOD	DUDLEY ST	1	1	
SHERWOOD	DUNELLA ST	2	2	
SHERWOOD	EGMONT ST	93	93	
SHERWOOD	HALL ST	13	12	1
SHERWOOD	HAMILTON ST	1	1	
SHERWOOD	HAZELMERE PDE	2	2	
SHERWOOD	JOHNSTONE ST	9	9	
SHERWOOD	JOLIMONT ST	13	13	
SHERWOOD	JOSEPH ST	4	4	
SHERWOOD	KENNARD ST	1		1
SHERWOOD	LANCE ST	3	3	
SHERWOOD	LONG ST E	1		1
SHERWOOD	MAGAZINE ST	1		1
SHERWOOD	MCCULLA ST	13	13	
SHERWOOD	OXLEY RD	1		1
SHERWOOD	PALM AVE	2	2	

SHERWOOD	PLUMER ST	8	8	
SHERWOOD	SHERWOOD RD	7		7
SHERWOOD	STRICKLAND TCE	9	2	7
SHERWOOD	THOMAS ST	12	11	1
SHERWOOD	TURNER ST	3	2	1
SHERWOOD	WOODBERRY AVE	2	2	
SINNAMON PARK	CONDAMINE DR	4	4	
SINNAMON PARK	OLDFIELD RD	2		2
SINNAMON PARK	SINNAMON RD	1		1
SINNAMON PARK	STAVELEY CL	1	1	
SINNAMON PARK	SVTN MILE ROCKS RD	2	2	
SINNAMON PARK	THOMAS MACLEOD AVE	1		1
SOUTH BRISBANE	BOUQUET ST	1		1
SOUTH BRISBANE	CORDELIA ST	1		1
SOUTH BRISBANE	LANFEAR ST	1		1
SOUTH BRISBANE	MANNING ST	4	2	2
SOUTH BRISBANE	MELBOURNE ST	3		3
SOUTH BRISBANE	MONTAGUE RD	75	75	
SOUTH BRISBANE	RUSSELL ST	2	1	1
SOUTH BRISBANE	STANLEY ST	4		4
ST LUCIA	AUSTRAL ST	2	1	1
ST LUCIA	CARAWA ST	1		1
ST LUCIA	CARMODY RD	1	1	
ST LUCIA	CARR ST	38	38	
ST LUCIA	DURHAM ST	1	1	
ST LUCIA	HILLSIDE TCE	2		2
ST LUCIA	HIRON ST	9	9	
ST LUCIA	JERDANEFIELD RD	3	3	
ST LUCIA	LAURENCE ST	5	5	
ST LUCIA	MACQUARIE ST	277	277	
ST LUCIA	MITRE ST	6	6	
ST LUCIA	MUNRO ST	25	25	
ST LUCIA	ROCK ST	2		2
ST LUCIA	RYANS RD	1	1	
ST LUCIA	SANDFORD ST	216	215	1
ST LUCIA	SIR F SCHONELL DR	227	222	5
ST LUCIA	SISLEY ST	2	2	
ST LUCIA	UNDERHILL ST	1		1
ST LUCIA	UPLAND RD	3		3
ST LUCIA	WALCOTT ST	2		2
ST LUCIA	WARREN ST	51	50	1
SUMNER	BRUMBY CRCT	1		1
SUMNER	CLYDESDALE PL	2	2	
SUMNER	DROVERS PL	4	3	1
SUMNER	FORGE CL	30		30
SUMNER	NEON ST	3	1	2
SUMNER	SPINE ST	4		4
SUMNER	WACOL STATION RD	1		1
SUMNER	WOLSTON RD	11		11
SVTN MILE ROCKS	SINNAMON RD	5		5
SVTN MILE ROCKS	STAPLE ST	2		2
TARINGA	ALEXANDRA AVE	1	1	

TARINGA	ALPHA ST	1	1	
TARINGA	INDOOROOPILLY RD	6	6	
TARINGA	OXFORD TCE	8	8	
TARINGA	WESTERHAM ST	5	5	
TENNYSON	CURZON ST	2		2
TENNYSON	KING ARTHUR TCE	151	148	3
TENNYSON	LANCELOT ST	10	10	
TENNYSON	LOFTER ST	2		2
TENNYSON	VIVIAN ST	21	17	4
TINGALPA	BOUNDARY ST	1		1
TINGALPA	HEMMANT-TINGALPA RD	3	3	
TINGALPA	MURARRIE RD	1		1
TINGALPA	WYNNUM RD	2		2
TOOWONG	ARCHER ST	27	27	
TOOWONG	BRISBANE ST	81	81	
TOOWONG	CORONATION DR	117	116	1
TOOWONG	GLEN RD	94	94	
TOOWONG	HOLMES ST	1	1	
TOOWONG	JOSLING ST	2	2	
TOOWONG	LAND ST	344	341	3
TOOWONG	MAYNE ST	1	1	
TOOWONG	PATRICK LANE	119	118	1
TOOWONG	SYLVAN RD	4		4
WACOL	GRINDLE RD	3		3
WACOL	IPSWICH RD	1		1
WACOL	SANANANDA ST	1		1
WACOL	WACOL STATION RD	2		2
WACOL	WIGLOW ST	3		3
WEST END	AVEBURY ST	16	16	
WEST END	BAILEY ST	3		3
WEST END	BEESLEY ST	1		1
WEST END	BOUNDARY ST	1		1
WEST END	CARLOW ST	21	21	
WEST END	FERRY RD	1		1
WEST END	GLENFIELD ST	5	5	
WEST END	GRAY RD	11	11	
WEST END	HOCKINGS ST	1		1
WEST END	HOOGLEY ST	1	1	
WEST END	JANE ST	1		1
WEST END	JUMNA ST	2	2	
WEST END	KURILPA ST	9		9
WEST END	MONTAGUE RD	1		1
WEST END	RYAN ST	24	22	2
WEST END	VICTORIA ST	4		4
WESTLAKE	BAIKAL PL	15	15	
WESTLAKE	CARNEGIE ST	25	25	
WESTLAKE	HORIZON DR	9	9	
WESTLAKE	NEWELL PL	3	3	
WESTLAKE	PENONG ST	15	15	
WESTLAKE	RIVERVIEW CL	2	1	1
WESTLAKE	TARRABOOL ST	1	1	
WESTLAKE	TIMARU CL	1	1	

WESTLAKE	WENDOUREE CRES	25	25	
WESTLAKE	WESTLAKE DR	31	29	2
WILLAWONG	BOWHILL RD	6	3	3
WILLAWONG	KING AVE	2		2
WILLAWONG	LEAROYD RD	5	1	4
WILLAWONG	PARADISE RD	1	1	
WILLAWONG	SHERBROOKE RD	6	5	1
WINDSOR	ADDISON ST	7		7
WINDSOR	BOWEN ST	1		1
WINDSOR	CARTWRIGHT ST	5	1	4
WINDSOR	CULLEN ST	5	1	4
WINDSOR	EARLE ST	1		1
WINDSOR	GALLWAY ST	1		1
WINDSOR	LEGEYT ST	2	2	
WINDSOR	LUTWYCHE RD	9		9
WINDSOR	NEWMARKET RD	1		1
WINDSOR	NICHOLAS ST	2	2	
WINDSOR	NORTHEY ST	4	2	2
WINDSOR	SOMERSET ST	2	2	
WINDSOR	VICTORIA ST	3	2	1
WOOLLOONGABBA	CHURCHILL ST	4	3	1
WOOLLOONGABBA	DESHON ST	1		1
WOOLLOONGABBA	PRESTON ST	2		2
WOOLLOONGABBA	TURBO DR	2		2
WYNNUM WEST	NORTH RD	1		1
YEERONGPILLY	ALLAWAH ST	12	9	3
YEERONGPILLY	CHALE ST	1		1
YEERONGPILLY	EVESHAM ST	1		1
YEERONGPILLY	FAIRFIELD RD	17		17
YEERONGPILLY	MOOLABIN CRES	5	4	1
YEERONGPILLY	STATION RD	1		1
YEERONGPILLY	WILKIE ST	1		1
YERONGA	ARANUI ST	1	1	
YERONGA	ASTOLAT ST	4	4	
YERONGA	BRISBANE CSO	35	35	
YERONGA	CANSDALE ST	1	1	
YERONGA	DIANE ST	1	1	
YERONGA	DULWICH RD	2	1	1
YERONGA	ESPLANADE	11	11	
YERONGA	EVERSLEY TCE	21	21	
YERONGA	FAIRFIELD RD	6	6	
YERONGA	FEEZ ST	6	6	
YERONGA	HYDE RD	11	9	2
YERONGA	INSTOW ST	6	6	
YERONGA	KADUMBA ST	3	3	
YERONGA	KINGSLEY PDE	10	10	
YERONGA	MANSON PDE	8	8	
YERONGA	ORIEL RD	1	1	
YERONGA	ORIENT RD	15	15	

YERONGA	ORLANDO RD	1	1	
YERONGA	ORMADALE RD	16	16	
YERONGA	ORMONDE RD	1	1	
YERONGA	ORONTES RD	5	5	
YERONGA	ORSOVA RD	1	1	
YERONGA	ORTIVE ST	3	3	
YERONGA	OVENDEAN ST	3	3	
YERONGA	PARAGON ST	9	8	1
YERONGA	PARK RD	18	15	3
YERONGA	RIVERVIEW PL	4	4	
YERONGA	ROME ST S	5	5	
YERONGA	STEVENS ST	14	13	1
YERONGA	YERONGA ST	2	2	
YERONGA	YVONNE ST	3	3	

DUE TO ALL WORK UNITS STANDING DOWN OVERNIGHT THERE IS NO NEW INFORMATION TO BE ADDED FOR THE INFORMATION BELOW.

ITEM	COMMENTS
Impact Area and Scale	No new issues
Communications	The Brisbane City council website is experiencing intermittent problems. Residents can subscribe to the early warning network via the EWN website. www.ewn.com.au
Electricity	56 customers are without power due to various issues including; high winds and flooding. Energex is undertaking analysis to identify where power may need to be turned off as a result of flooding
Water Supply	QUU advise water booster and sewerage pumps stations are operating normally. However, due to staff shift changeovers over 100 jobs remain logged as unattended sewer surcharges. The control room has logged a request for John Gedge (supervisor QUU control room to update the LDCC with a SITREP in the morning prior by 10am in preparation for the LDMG meeting scheduled for midday.
Sewerage	No issues
Gas	No issue

Transport	The outbound exit of Blunder road and Ipswich road has been closed due to water over the road One lane of Oxley Rd neat the golf course has been closed due to water over the road Full closure Cnr Oxley Station Road and Cook street due to flooding. Situation being monitored, further road closures may be required.
Hospitals/Schools etc	No issue
Public Services	No issue
Properties/Buildings	No issue

STATUS REPORT

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No issue
Equipment (Sandbags, lighting, etc)	Total stock estimated at 7,500 bags Total supplied during 10.11.10 estimated at up to 20,000 bags up to this report time. SES Depot Newmarket, low stocks ~200 being continuously accessed by public (low volumes now was high traffic), stock levels will be maintained over night by on site fill crew 6 people, also supplied from Stafford central stock. Estimated that 4000+ bags have been distributed 10.11.11. BCW Zillmere Depot, growing stocks 600+ bags, did experience very high traffic and up-take requiring traffic control to be put in place, crew of 10 will continue to fill over night, teams have also been making local deliveries to residents, Estimated 5000-6000 bags have been distributed. BCW Darra Depot, high volumes of traffic throughout the evening, low stocks 400+ but now growing, crew of 6 will continue to fill over night, resident traffic now minimal. BCW / SES Balmoral Depot, very high traffic volumes throughout the night, crew of 10 will continue to fill over night, volumes being supplemented by supply of filled bags from Stafford, very little stockpile but stocks will grow when resident volume decreases as expected over night. Approx 6000+ supplied BCW Stafford, Stock level now approx. 5200 bags (dependant on cross supply as above) Crew of 15 filling bags overnight, will continue to supply other depots and grow stock levels.

	BCW Eagle Farm, Stock level 800 growing as supply base.
Labour (Volunteers, contractors, etc)	No issue
Communications	No issue
Media Issues	
Political Issues	No issue
City Waste Issues	No issue
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issue

JOB REPORT

DESCRIPTION	LAS	SES	Veg	EH	RAT
Number of jobs received					
Number of jobs generated by Regional Incident Management Team					
Total number of jobs					
Total number of jobs completed to this time					
Total jobs remaining					
Expected delay for teams to new jobs (if known)					
Number of teams activated					

Evacuations REPORT

From:	To:	Persons Evacuated:
TOTAL EVACUATED: 0		

AUTHORISATION:

Name:_____ **Signature:**

_____

Date and Time: _____

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 38108
Fax: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	12
DATE:	11/01/2011	**PRIORITY:**	Routine
PERIOD:	0800 hrs – 1530 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

- The BoM have communicated to us the following:

The predicted height at the high tide tomorrow is 4.5 mAHD at the Brisbane City Gauge.

Based on the likely Wivenhoe release strategy (6,400 m3/s this evening 8:00pm), the predicted peak flood height at the Brisbane City Gauge is between 5 mAHD and 5.5 mAHD, (10,500 m3/s).The timing of this predicted peak is 3AM Thursday morning 13/01/11.

This flood event will be similar to the 1974 flood.

The BoM further advised that they are briefing the Premier accordingly.

CURRENT ACTIVITES:

- An initial 45 sand bags were delivered to Gyatt Park in St Lucia followed by an additional 150, in response to requests made to the Walter Taylor Ward Office by local residents being flooded.
- RRG have distributed 5000 FAQ sheets on the flooding of property and LAS have distributed 2000 flyers targeted at cars parked in streets.

- Some lower lying areas in West End and Westlake have been evacuated by the Queensland Police Service.

Contact Centre

Grade of Service - 31.56% responded to within 20secs

1828 SES calls
5952 General calls

2995 calls for current flooding info
1197 calls for SES info
119 calls for SES assistance

FUTURE OPERATIONS AND ACTIVITIES:

ISSUES:

Resources

- Sandbags have been made available from Council depots at six locations, in addition to local collection points being established at various suburban locations. Stocks are being replenished, with approx 53,000 distributed.

Evacuation

- RNA is confirmed as the first point of call for evacuations.
  Entries from Gregory Street.
  Council staff are in attendance.
  Red Cross staff have been notified and are on their way
  St Johns first aid have been notified and are on their way
  Food and water is being coordinated by Red Cross and the Salvos
  Bedding to be ordered by 4pm

  No evacuees are currently in attendance

  Channel 10 is on site and filming

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

- 72 hr planning is being undertaking with consideration to the projected Thursday tidal and river peak.

See Annex A for detailed report of predicted affects.

Annex A to SITREP No: 11

Date: **11.01.1011**
Period: **To: 200 hrs** **0800 hrs**

POTENTIAL AREAS AFFECTED predicted streets affected by a Brisbane River Flood of 7000m3/s peak flow.

Impact	Street/Road	Suburbs
Partially Flooded	Lismore Street	ACACIA RIDGE
Flooded	Watson Road	ACACIA RIDGE
Flooded	Colebard Street W	ACACIA RIDGE
Flooded	Beatty Road	ACACIA RIDGE
Flooded	Gregory Street	ACACIA RIDGE
Flooded	Loam Street	ACACIA RIDGE
Partially Flooded	Allison Street	ALBION
Partially Flooded	Dover Street	ALBION
Flooded	Crosby Road	ALBION
Flooded	Lucy Street	ALBION
Flooded	Collingwood Street	ALBION
Flooded	Tate Street	ALBION
Flooded	Kingsford Smith Drive	ALBION
Flooded	Beaumont Street	ALBION
Flooded	Gartrell Street	ALBION
Flooded	Sandgate Road	ALBION
Flooded	Wallace Street	ALBION
Flooded	Argyle Street	ALBION
Flooded	Bogan Street	ALBION
Flooded	Elliot Street	ALBION
Flooded	Fox Street	ALBION
Flooded	Immarna Street	ALBION
Flooded	Jobson Street	ALBION
Flooded	Pedder Street	ALBION
Flooded	Agnes Street	ALBION
Flooded	Amy Street	ALBION
Flooded	Nariel Street	ALBION
Flooded	Higgs Street	ALBION
Flooded	Yulestar Street	ALBION
Flooded	Hutcheson Street	ALBION
Flooded	Park Street	ALBION
Flooded	Inner City Bypass	ALBION
Flooded	Boyle Road	ANSTEAD
Flooded	Mount Crosby Road	ANSTEAD
Flooded	Wirrabara Road	ANSTEAD
Partially Flooded	Willingdon Street	ARCHERFIELD
Partially Flooded	Bangor Street	ARCHERFIELD
Flooded	Lilydale Street	ARCHERFIELD
Flooded	Amaroo Street	ARCHERFIELD
Flooded	Brecknock Street	ARCHERFIELD
Flooded	Nemo Street	ARCHERFIELD
Flooded	Rodwell Street	ARCHERFIELD
Flooded	Boniface Street	ARCHERFIELD
Flooded	Hampshire Street	ARCHERFIELD
Flooded	Balham Road	ARCHERFIELD

Flooded	Rocklea Street	ARCHERFIELD
Flooded	Gladstone Street	ARCHERFIELD
Partially Flooded	Thomas Street	AUCHENFLOWER
Partially Flooded	Kellett Street	AUCHENFLOWER
Partially Flooded	Coronation Drive	AUCHENFLOWER
Flooded	Annie Street	AUCHENFLOWER
Flooded	Grimes Street	AUCHENFLOWER
Flooded	Haig Road	AUCHENFLOWER
Flooded	Milton Road	AUCHENFLOWER
Flooded	Park Avenue	AUCHENFLOWER
Flooded	Beard Street	AUCHENFLOWER
Flooded	Dunmore Terrace	AUCHENFLOWER
Flooded	Kingsford Street	AUCHENFLOWER
Flooded	Mcilwraith Street	AUCHENFLOWER
Flooded	Aldridge Street	AUCHENFLOWER
Flooded	Fortitude Street	AUCHENFLOWER
Flooded	Land Street	AUCHENFLOWER
Flooded	Cue Street	AUCHENFLOWER
Flooded	Eagle Terrace	AUCHENFLOWER
Flooded	Lang Parade	AUCHENFLOWER
Flooded	Macintosh Street	AUCHENFLOWER
Flooded	Vincent Street	AUCHENFLOWER
Flooded	Auchenflower Terrace	AUCHENFLOWER
Flooded	Dixon Street	AUCHENFLOWER
Flooded	Patrick Lane	AUCHENFLOWER
Flooded	Roy Street	AUCHENFLOWER
Flooded	Park Lane	AUCHENFLOWER
Flooded	Torwood Street	AUCHENFLOWER
Flooded	Huxham Terrace	AUCHENFLOWER
Flooded	Marie Street	BALMORAL
Partially Flooded	Waverley Road	BANKS CREEK
Flooded	Lake Manchester Road	BANKS CREEK
Flooded	Fawkner Crescent	BARELLAN POINT
Flooded	Brisbane Crescent	BARELLAN POINT
Flooded	Riverside Avenue	BARELLAN POINT
Flooded	Mitchell Street	BARELLAN POINT
Flooded	Junction Drive	BARELLAN POINT
Flooded	Junction Road	BARELLAN POINT
Partially Flooded	Lacebark Street	BELLBOWRIE
Flooded	Golden Crest Place	BELLBOWRIE
Flooded	Bushlark Street	BELLBOWRIE
Flooded	Banyan Street	BELLBOWRIE
Flooded	Ghost Gum Street	BELLBOWRIE
Flooded	Birkin Road	BELLBOWRIE
Flooded	Sugarwood Street	BELLBOWRIE
Flooded	Conebush Crescent	BELLBOWRIE
Flooded	Moggill Road	BELLBOWRIE
Partially Flooded	Burrows Street	BOWEN HILLS
Partially Flooded	Murray Street	BOWEN HILLS
Flooded	Abbotsford Road	BOWEN HILLS
Flooded	Gebbie Street	BOWEN HILLS
Flooded	Edmondstone Road	BOWEN HILLS

Flooded	Inner City Bypass	BOWEN HILLS
Partially Flooded	Goodwill Bridge	BRISBANE
Partially Flooded	Elizabeth Street	BRISBANE
Partially Flooded	Howard Street	BRISBANE
Partially Flooded	Edward Street	BRISBANE
Flooded	Charlotte Street	BRISBANE
Flooded	Creek Street	BRISBANE
Flooded	Eagle Street	BRISBANE
Flooded	Beatrice Lane	BRISBANE
Flooded	Mary Street	BRISBANE
Flooded	Alice Street	BRISBANE
Flooded	Lane	BRISBANE
Flooded	Albert Street	BRISBANE
Flooded	Coronation Drive	BRISBANE
Flooded	Boomerang Street	BRISBANE
Flooded	Esk Lane	BRISBANE
Flooded	Margaret Street	BRISBANE
Flooded	Gardens Pt Road	BRISBANE
Flooded	Queens Whrf Road	BRISBANE
Flooded	Private Rd Qut	BRISBANE
Flooded	Riverside Expressway	BRISBANE
Flooded	Wybelenna Street	BROOKFIELD
Flooded	Rafting Ground Road	BROOKFIELD
Flooded	Moggill Road	BROOKFIELD
Flooded	Kilkivan Avenue	BROOKFIELD
Partially Flooded	Reach Place	BULIMBA
Partially Flooded	Riverbend Place	BULIMBA
Partially Flooded	Coutts Street	BULIMBA
Partially Flooded	Bevis Street	BULIMBA
Partially Flooded	Shore Crescent	BULIMBA
Partially Flooded	Karthina Street	BULIMBA
Partially Flooded	Michael Street	BULIMBA
Partially Flooded	Corio Street	BULIMBA
Partially Flooded	Love Street	BULIMBA
Partially Flooded	Tide Lane	BULIMBA
Partially Flooded	Waterline Crescent	BULIMBA
Flooded	Cambridge Street	BULIMBA
Flooded	Walter Street	BULIMBA
Flooded	Carbeen Street	BULIMBA
Flooded	Carr Street	BULIMBA
Flooded	Eton Street	BULIMBA
Flooded	Godwin Street	BULIMBA
Flooded	Hawthorne Road	BULIMBA
Flooded	Redcar Street	BULIMBA
Flooded	Stuart Street	BULIMBA
Flooded	Barramul Street	BULIMBA
Flooded	Jamieson Street	BULIMBA
Flooded	Smallman Street	BULIMBA
Flooded	Taylor Street	BULIMBA
Flooded	Oxford Street	BULIMBA
Partially Flooded	Plumridge Street	CHELMER
Flooded	Crawford Road	CHELMER

Flooded	Sutton Street	CHELMER
Flooded	Appel Street	CHELMER
Flooded	Victoria Avenue	CHELMER
Flooded	Regatta Street	CHELMER
Flooded	Chelmer St East	CHELMER
Flooded	Bridge Street	CHELMER
Flooded	Turner Street	CHELMER
Flooded	Wharf Street	CHELMER
Flooded	Halsbury Street	CHELMER
Flooded	Queenscroft Street	CHELMER
Flooded	Glenwood Street	CHELMER
Flooded	Campsey Street	CHELMER
Flooded	Parker Street	CHELMER
Flooded	Harte Street	CHELMER
Flooded	Oxley Road	CHELMER
Flooded	Luxford Street	CHELMER
Flooded	Scout Lane	CHELMER
Flooded	Hargreaves Avenue	CHELMER
Flooded	Rosebery Terrace	CHELMER
Flooded	Jarrott Street	CHELMER
Flooded	Leybourne Street	CHELMER
Flooded	Richardson Street	CHELMER
Flooded	Chelmer Street	CHELMER
Flooded	Hanlan Street	CHELMER
Flooded	Kholo Road	CHUWAR
Flooded	Kholo Bridge	CHUWAR
Flooded	Mount Crosby Road	CHUWAR
Flooded	Oban Street	COOPERS PLAINS
Flooded	Beaudesert Road	COOPERS PLAINS
Flooded	Alton Street	COOPERS PLAINS
Flooded	Edith Street	COOPERS PLAINS
Flooded	Norbury Street	COOPERS PLAINS
Flooded	Deal Street	COOPERS PLAINS
Flooded	Musgrave Road	COOPERS PLAINS
Partially Flooded	Castlemaine Street	COORPAROO
Partially Flooded	Halifax Street	COORPAROO
Partially Flooded	Cavendish Road	COORPAROO
Partially Flooded	Holdsworth Street	COORPAROO
Partially Flooded	Temple Street	COORPAROO
Partially Flooded	Churchill Street	COORPAROO
Partially Flooded	Harries Road	COORPAROO
Flooded	Ninth Avenue	COORPAROO
Flooded	Jellicoe Street	COORPAROO
Flooded	Lackey Avenue	COORPAROO
Flooded	Stanley St East	COORPAROO
Flooded	Turbo Drive	COORPAROO
Flooded	Gladstone Street	COORPAROO
Flooded	Main Avenue	COORPAROO
Flooded	Milsom Street	COORPAROO
Flooded	Barnes Avenue	COORPAROO
Flooded	Landsdowne Street	COORPAROO
Flooded	Morley Street	COORPAROO

Flooded	Clarence Street	COORPAROO
Flooded	Salisbury Street	COORPAROO
Flooded	Cambridge Street	COORPAROO
Flooded	Rome Street	COORPAROO
Flooded	Venice Street	COORPAROO
Flooded	Deshon Street	COORPAROO
Flooded	Railway Terrace	CORINDA
Flooded	Brush Box Close	CORINDA
Flooded	Richmond Street	CORINDA
Flooded	Stanfell Street	CORINDA
Flooded	Oxley Terrace	CORINDA
Flooded	Rinora Street	CORINDA
Flooded	Cliveden Avenue	CORINDA
Flooded	Edmondson Street	CORINDA
Flooded	Eddystone Road	CORINDA
Flooded	Neata Street	CORINDA
Flooded	Deniven Street	CORINDA
Flooded	Penaton Street	CORINDA
Flooded	Teesdale Street	CORINDA
Flooded	Francis Street	CORINDA
Flooded	Blackheath Road	CORINDA
Flooded	Pratten Street	CORINDA
Flooded	Archer Parade	CORINDA
Flooded	Kennard Street	CORINDA
Flooded	Cliveden Avenue	CORINDA
Partially Flooded	Ramu Street	DARRA
Flooded	Kokoda Street	DARRA
Flooded	Markham Street	DARRA
Flooded	Wau Road	DARRA
Flooded	Sanananda Street	DARRA
Flooded	Bowhill Road	DURACK
Flooded	T J Doyle Memorial Drive	DUTTON PARK
Partially Flooded	Norman Street	EAST BRISBANE
Partially Flooded	Withington Street	EAST BRISBANE
Flooded	Stanley St East	EAST BRISBANE
Flooded	Hanworth Street	EAST BRISBANE
Flooded	Lisburn Street	EAST BRISBANE
Flooded	Hampton Street	EAST BRISBANE
Flooded	Kingfisher Lane	EAST BRISBANE
Flooded	Caswell Street	EAST BRISBANE
Flooded	Fisher Street	EAST BRISBANE
Flooded	Barker Street	EAST BRISBANE
Flooded	Chorlton Street	EAST BRISBANE
Flooded	Camberwell Street	EAST BRISBANE
Flooded	Heath Street	EAST BRISBANE
Flooded	Lerna Street	EAST BRISBANE
Flooded	Longlands Street	EAST BRISBANE
Flooded	Ashfield Street	EAST BRISBANE
Flooded	Clarendon Street	EAST BRISBANE
Flooded	Didswith Street	EAST BRISBANE
Flooded	Walter Avenue	EAST BRISBANE
Flooded	Hilton Street	EAST BRISBANE

Partially Flooded	Cross Street	FAIRFIELD
Flooded	Princess Street	FAIRFIELD
Flooded	Lanyard Street	FAIRFIELD
Flooded	Giena Street	FAIRFIELD
Flooded	Hefferan Street	FAIRFIELD
Flooded	Sunbeam Street	FAIRFIELD
Flooded	Turley Street	FAIRFIELD
Flooded	Mearns Street	FAIRFIELD
Flooded	Cameron Street	FAIRFIELD
Flooded	Sharp Street	FAIRFIELD
Flooded	Fenton Street	FAIRFIELD
Flooded	Bledisloe Street	FAIRFIELD
Flooded	Crutchley Street	FAIRFIELD
Flooded	Fairview Street	FAIRFIELD
Flooded	Glengregory Street	FAIRFIELD
Flooded	Brisbane Corso	FAIRFIELD
Flooded	Noble Street	FAIRFIELD
Flooded	Railway Road	FAIRFIELD
Flooded	Stimpson Street	FAIRFIELD
Flooded	Forsyth Street	FAIRFIELD
Flooded	Sydney Street	FAIRFIELD
Flooded	Newcastle Street	FAIRFIELD
Flooded	Allamanda Street	FAIRFIELD
Flooded	Ashby Street	FAIRFIELD
Flooded	Fairfield Road	FAIRFIELD
Flooded	Victoria Street	FAIRFIELD
Flooded	Turner Avenue	FAIRFIELD
Flooded	Venner Road	FAIRFIELD
Flooded	Home Street	FAIRFIELD
Flooded	Brougham Street	FAIRFIELD
Flooded	William Parade	FAIRFIELD
Partially Flooded	Eccleston Street	FIG TREE POCKET
Flooded	Porchester Street	FIG TREE POCKET
Flooded	Leinster Street	FIG TREE POCKET
Flooded	Botticelli Street	FIG TREE POCKET
Flooded	Cottesmore Street	FIG TREE POCKET
Flooded	Moorfields Street	FIG TREE POCKET
Flooded	Michelangelo Street	FIG TREE POCKET
Flooded	Mandalay Street	FIG TREE POCKET
Flooded	Ribot Street	FIG TREE POCKET
Flooded	Ormsby Street	FIG TREE POCKET
Flooded	Donatello Street	FIG TREE POCKET
Flooded	Kenny Street	FIG TREE POCKET
Flooded	Goya Street	FIG TREE POCKET
Flooded	Needham Street	FIG TREE POCKET
Flooded	Cubberla Street	FIG TREE POCKET
Flooded	Thiesfield Street	FIG TREE POCKET
Flooded	Ramada Place	FIG TREE POCKET
Flooded	Aminga Street	FIG TREE POCKET
Flooded	Jesmond Road	FIG TREE POCKET
Flooded	Ningana Street	FIG TREE POCKET
Flooded	Karelia Street	FIG TREE POCKET

Flooded	Sprenger Street	FIG TREE POCKET
Flooded	Fig Tree Pocket Road	FIG TREE POCKET
Flooded	Wickham Street	FORTITUDE VALLEY
Flooded	Ann Street	FORTITUDE VALLEY
Flooded	Ipswich Motorway access	GAILES
Flooded	Brisbane Road	GAILES
Flooded	Newman Street	GAILES
Flooded	Ipswich Motorway	GAILES
Partially Flooded	Prokuda Close	GOODNA
Flooded	Norfolk Street	GOODNA
Flooded	Mooney Close	GOODNA
Flooded	Evans Street	GOODNA
Flooded	Lower James Street	GOODNA
Flooded	Barram Street	GOODNA
Flooded	Lowe Street	GOODNA
Flooded	Lower Albert Street	GOODNA
Flooded	Lower Cross Street	GOODNA
Flooded	Ipswich Motorway	GOODNA
Flooded	William Street	GOODNA
Flooded	Peel Street	GOODNA
Flooded	Short Street	GOODNA
Flooded	Lower William Street	GOODNA
Flooded	Woogaroo Street	GOODNA
Flooded	Church Street	GOODNA
Flooded	George Street	GOODNA
Flooded	Brisbane Terrace	GOODNA
Flooded	Layard Street	GOODNA
Flooded	Noel Kelly Drive	GOODNA
Flooded	Wilruna Street	GOODNA
Flooded	Lower Stuart Street	GOODNA
Flooded	Park Road	GRACEVILLE
Flooded	Pamphlett Bridge	GRACEVILLE
Flooded	Gamble Street	GRACEVILLE
Flooded	Nadine Street	GRACEVILLE
Flooded	Park Drive	GRACEVILLE
Flooded	Sandon Street	GRACEVILLE
Flooded	Seng Street	GRACEVILLE
Flooded	Verney Rd East	GRACEVILLE
Flooded	Jaora Street	GRACEVILLE
Flooded	Lorna Street	GRACEVILLE
Flooded	Coleman Street	GRACEVILLE
Flooded	Graceville Avenue	GRACEVILLE
Flooded	White Street	GRACEVILLE
Flooded	Strickland Terrace	GRACEVILLE
Flooded	Baronsfield Street	GRACEVILLE
Flooded	Austral Avenue	GRACEVILLE
Flooded	Acacia Avenue	GRACEVILLE
Flooded	Cordalba Street	GRACEVILLE
Flooded	Strong Avenue	GRACEVILLE
Flooded	Chanter Street	GRACEVILLE
Flooded	Waratah Avenue	GRACEVILLE
Flooded	Allora Street	GRACEVILLE

Flooded	Haldane Street	GRACEVILLE
Flooded	Long St East	GRACEVILLE
Partially Flooded	Lincoln Street	GREENSLOPES
Flooded	Gladys Street	GREENSLOPES
Flooded	Constance Street	GREENSLOPES
Flooded	Beata Street	GREENSLOPES
Partially Flooded	Goldsworthy Avenue	HAMILTON
Flooded	Hunt Street	HAMILTON
Flooded	Cooksley Street	HAMILTON
Flooded	Amy Street	HAMILTON
Partially Flooded	Barton Street	HAWTHORNE
Partially Flooded	Leura Avenue	HAWTHORNE
Partially Flooded	Gordon Street	HAWTHORNE
Flooded	Hawthorne Road	HAWTHORNE
Flooded	Mcdonald Street	HAWTHORNE
Flooded	Elliott Street	HAWTHORNE
Flooded	Lindsay Street	HAWTHORNE
Flooded	Malcolm Street	HAWTHORNE
Flooded	Barton Road	HAWTHORNE
Partially Flooded	Burnby Road	HEMMANT
Partially Flooded	Garth Street	HEMMANT
Partially Flooded	Ragnor Road	HEMMANT
Partially Flooded	Aquarium Avenue	HEMMANT
Flooded	Hemmant And Tingalpa Road	HEMMANT
Flooded	Gosport Street	HEMMANT
Partially Flooded	Garrick Terrace	HERSTON
Flooded	Butterfield Street	HERSTON
Flooded	Athens Street	HIGHGATE HILL
Flooded	Dudley Street	HIGHGATE HILL
Flooded	Saint James Street	HIGHGATE HILL
Flooded	Dauphin Terrace	HIGHGATE HILL
Partially Flooded	Jainba Street	INDOOROOPILLY
Partially Flooded	Magor Street	INDOOROOPILLY
Flooded	Minkara Street	INDOOROOPILLY
Flooded	Glencairn Avenue	INDOOROOPILLY
Flooded	Nindethana Street	INDOOROOPILLY
Flooded	Balmore Street	INDOOROOPILLY
Flooded	Harefield Street	INDOOROOPILLY
Flooded	Jilba Street	INDOOROOPILLY
Flooded	Furlong Street	INDOOROOPILLY
Flooded	Clandon Street	INDOOROOPILLY
Flooded	Dobell Street	INDOOROOPILLY
Flooded	Brinkworth Place	INDOOROOPILLY
Flooded	Indooroopilly Road	INDOOROOPILLY
Flooded	Lambert Road	INDOOROOPILLY
Flooded	Boundary Road	INDOOROOPILLY
Flooded	Aragon Street	INDOOROOPILLY
Flooded	Rennies Road	INDOOROOPILLY
Flooded	Market Street	INDOOROOPILLY
Flooded	Twigg Street	INDOOROOPILLY
Flooded	Spring Street	INDOOROOPILLY
Flooded	Radnor Street	INDOOROOPILLY

Flooded	Vera Street	INDOOROOPILLY
Flooded	Jerrang Street	INDOOROOPILLY
Flooded	Bridge Street	INDOOROOPILLY
Flooded	Kate Street	INDOOROOPILLY
Flooded	Kinloch Street	INDOOROOPILLY
Flooded	Witton Road	INDOOROOPILLY
Flooded	Aaron Place	INDOOROOPILLY
Flooded	Meiers Road	INDOOROOPILLY
Partially Flooded	Jenee Street	JINDALEE
Flooded	Gareel Street	JINDALEE
Flooded	Jindivick Street	JINDALEE
Flooded	Kooringal Drive	JINDALEE
Flooded	Moorilla Place	JINDALEE
Flooded	Mankinna Street	JINDALEE
Flooded	Tangara Street	JINDALEE
Flooded	Arrabri Avenue	JINDALEE
Flooded	Noolinga Street	JINDALEE
Flooded	Bangalee Street	JINDALEE
Flooded	Warili Street	JINDALEE
Flooded	Lanena Street	JINDALEE
Flooded	Pantheon Street	JINDALEE
Flooded	Curragundi Road	JINDALEE
Flooded	Arakoola Street	JINDALEE
Flooded	Centenary Highway	JINDALEE
Flooded	Moolanda Street	JINDALEE
Flooded	Mount Ommaney Drive	JINDALEE
Flooded	Nero Close	JINDALEE
Flooded	Wongaburra Street	JINDALEE
Flooded	Warandoo Street	JINDALEE
Flooded	Looranah Street	JINDALEE
Flooded	Umina Street	JINDALEE
Flooded	Burrendah Road	JINDALEE
Flooded	Capitol Drive	JINDALEE
Flooded	Kangaloon Street	JINDALEE
Flooded	Seventeen Mile Rocks Road	JINDALEE
Flooded	Yallambee Road	JINDALEE
Flooded	Centenary Highway access	JINDALEE
Flooded	Sinnamon Road	JINDALEE
Partially Flooded	Darragh Street	KANGAROO POINT
Partially Flooded	Hamilton Street	KANGAROO POINT
Flooded	Rotherham Street	KANGAROO POINT
Flooded	Goodwin Street	KANGAROO POINT
Flooded	Holman Street	KANGAROO POINT
Flooded	Bright Street	KANGAROO POINT
Flooded	Annie Street	KANGAROO POINT
Flooded	Lower River Terrace	KANGAROO POINT
Partially Flooded	Carlock Promenade	KARALEE
Flooded	Wirriboot Court	KARANA DOWNS
Flooded	College Road	KARANA DOWNS
Flooded	Candowie Crescent	KARANA DOWNS
Flooded	Tanderra Way	KARANA DOWNS
Flooded	Wandoo Court	KARANA DOWNS

Flooded	Mount Crosby Road	KARANA DOWNS
Partially Flooded	Hoggwaller Lane	KENMORE
Flooded	Centenary Highway	KENMORE
Flooded	Scandia Street	KENMORE
Flooded	Kingfisher Place	KENMORE
Flooded	Durness Street	KENMORE
Flooded	Cromarty Street	KENMORE
Flooded	Kilkivan Avenue	KENMORE
Flooded	Sunset Road	KENMORE
Flooded	Calshot Street	KENMORE
Flooded	Gem Road	KENMORE
Flooded	Fortrose Street	KENMORE
Flooded	Margaret Court	KENMORE
Flooded	Moggill Road	KENMORE
Flooded	Scenic Road	KENMORE
Flooded	Branton Street	KENMORE HILLS
Flooded	Shelley Road	KHOLO
Flooded	Lake Manchester Road	KHOLO
Flooded	Kholo Bridge	KHOLO
Partially Flooded	Port Of Brisbane Motorway	LYTTON
Partially Flooded	Frank Milan Drive	LYTTON
Flooded	Beanland Street	MIDDLE PARK
Flooded	Loffs Road	MIDDLE PARK
Partially Flooded	Patrick Street	MILTON
Partially Flooded	Gordon Street	MILTON
Flooded	Wight Street	MILTON
Flooded	Graham Street	MILTON
Flooded	Cribb Street	MILTON
Flooded	Park Road	MILTON
Flooded	Isaac Street	MILTON
Flooded	Boomerang Street	MILTON
Flooded	Coronation Drive	MILTON
Flooded	Dorsey Street	MILTON
Flooded	Bellevue Street	MILTON
Flooded	Gardner Close	MILTON
Flooded	Blaxland Street	MILTON
Flooded	Railway Terrace	MILTON
Flooded	Crombie Street	MILTON
Flooded	Mcdougall Street	MILTON
Flooded	Heussler Terrace	MILTON
Flooded	Manning Street	MILTON
Flooded	Walsh Street	MILTON
Flooded	Baroona Road	MILTON
Flooded	Bayswater Street	MILTON
Flooded	Finchley Street	MILTON
Flooded	Paten Street	MILTON
Flooded	Haig Road	MILTON
Flooded	Lucy Street	MILTON
Flooded	Parkview Street	MILTON
Flooded	Douglas Street	MILTON
Flooded	Castlemaine Street	MILTON
Flooded	Cordova Street	MILTON

Flooded	Granzella Street	MILTON
Flooded	Black Street	MILTON
Flooded	Chippendall Street	MILTON
Flooded	Frew Street	MILTON
Flooded	Camford Street	MILTON
Flooded	Eagle Terrace	MILTON
Flooded	Kilroe Street	MILTON
Flooded	Milton Road	MILTON
Flooded	Roy Street	MILTON
Partially Flooded	Avonmore Street	MOGGILL
Flooded	Vanwall Road	MOGGILL
Flooded	Weekes Road	MOGGILL
Flooded	Hawkesbury Road	MOGGILL
Flooded	Myora Street	MOGGILL
Flooded	Priors Pocket Road	MOGGILL
Flooded	Moggill Road	MOGGILL
Flooded	Cobden Street	MOOROOKA
Flooded	Ipswich Road	MOOROOKA
Flooded	Ellen Street	MOOROOKA
Flooded	Gladstone Street	MOOROOKA
Flooded	Baldock Street	MOOROOKA
Flooded	John Bright Street	MOOROOKA
Flooded	Muriel Avenue	MOOROOKA
Flooded	Sherwood Road	MOOROOKA
Flooded	Evesham Street	MOOROOKA
Flooded	Stumers Road	MOUNT CROSBY
Flooded	Mount Crosby Road	MOUNT CROSBY
Flooded	Bridge	MOUNT CROSBY
Flooded	Cringle Place	MOUNT OMMANEY
Flooded	Drysdale Street	MOUNT OMMANEY
Flooded	Capitol Drive	MOUNT OMMANEY
Flooded	Hannah Street	MOUNT OMMANEY
Flooded	Summit Place	MOUNT OMMANEY
Flooded	Westlake Drive	MOUNT OMMANEY
Flooded	Riverside Drive	MUIRLEA
Partially Flooded	Dixon Street	NEW FARM
Partially Flooded	Hawthorne Street	NEW FARM
Partially Flooded	Mountford Road	NEW FARM
Partially Flooded	Sargent Street	NEW FARM
Flooded	Moray Street	NEW FARM
Flooded	Oxlade Drive	NEW FARM
Flooded	Fuljames Lane	NEW FARM
Flooded	Lamington Street	NEW FARM
Flooded	Brunswick Street	NEW FARM
Flooded	Refinery Parade	NEW FARM
Flooded	Sydney Street	NEW FARM
Flooded	Alford Street	NEW FARM
Flooded	Welsby Street	NEW FARM
Partially Flooded	Helen Street	NEWSTEAD
Partially Flooded	Masters Street	NEWSTEAD
Partially Flooded	Wyandra Street	NEWSTEAD
Partially Flooded	Wyatt Street	NEWSTEAD

Partially Flooded	Doggett Street	NEWSTEAD
Partially Flooded	Stratton Street	NEWSTEAD
Flooded	Breakfast Creek Road	NEWSTEAD
Flooded	Edmund Street	NEWSTEAD
Flooded	Evelyn Street	NEWSTEAD
Flooded	Maud Street	NEWSTEAD
Flooded	Longland Street	NEWSTEAD
Flooded	Durong Street	NEWSTEAD
Flooded	Byres Street	NEWSTEAD
Flooded	Austin Street	NEWSTEAD
Flooded	Gordon Street	NEWSTEAD
Flooded	Ross Street	NEWSTEAD
Flooded	Wickham Grove	NEWSTEAD
Flooded	Commercial Road	NEWSTEAD
Flooded	Creswell Street	NEWSTEAD
Flooded	Waterloo Street	NEWSTEAD
Partially Flooded	Hall Avenue	NORMAN PARK
Partially Flooded	Thynne Avenue	NORMAN PARK
Partially Flooded	Morehead Avenue	NORMAN PARK
Partially Flooded	Pattison Avenue	NORMAN PARK
Flooded	Brentnall Street	NORMAN PARK
Flooded	Frank Street	NORMAN PARK
Flooded	Milsom Street	NORMAN PARK
Flooded	Vectis Street	NORMAN PARK
Flooded	Bennetts Road	NORMAN PARK
Flooded	Myall Street	NORMAN PARK
Flooded	Canara Street	NORMAN PARK
Flooded	Wordsworth Street	NORMAN PARK
Flooded	Crown Street	NORMAN PARK
Flooded	Adina Street	NORMAN PARK
Flooded	Waite Street	NORMAN PARK
Flooded	Gillan Street	NORMAN PARK
Flooded	Norman Avenue	NORMAN PARK
Flooded	Bodalla Street	NORMAN PARK
Flooded	Hope Street	NORMAN PARK
Flooded	Milton Street	NORMAN PARK
Flooded	Pope Street	NORMAN PARK
Flooded	Moreton Street	NORMAN PARK
Flooded	Scott Street	NORMAN PARK
Flooded	Donaldson Street	NORMAN PARK
Flooded	Wendell Street	NORMAN PARK
Partially Flooded	Prestwick Street	OXLEY
Partially Flooded	Epworth Street	OXLEY
Flooded	Munbilla Street	OXLEY
Flooded	William Terrace	OXLEY
Flooded	Calston Street	OXLEY
Flooded	Enright Street	OXLEY
Flooded	Heathrow Street	OXLEY
Flooded	Idriess Street	OXLEY
Flooded	Price Street	OXLEY
Flooded	Blackheath Road	OXLEY
Flooded	Jutland Street	OXLEY

Flooded	California Road	OXLEY
Flooded	Mabel Street	OXLEY
Flooded	Manor Street	OXLEY
Flooded	Campana Street	OXLEY
Flooded	Cook Street	OXLEY
Flooded	Thornburgh Street	OXLEY
Flooded	Cliveden Avenue	OXLEY
Flooded	Bayford Street	OXLEY
Flooded	Alban Street	OXLEY
Flooded	Aldersgate Street	OXLEY
Flooded	Bannerman Street	OXLEY
Flooded	Wilpowell Street	OXLEY
Flooded	Kendall Street	OXLEY
Flooded	Lawson Street	OXLEY
Flooded	Colwel Street	OXLEY
Flooded	Englefield Road	OXLEY
Flooded	Blunder Road	OXLEY
Flooded	Boundary Road	OXLEY
Flooded	Oxley Station Road	OXLEY
Flooded	Lincoln Street	OXLEY
Flooded	Gladstone Street	OXLEY
Flooded	Ipswich Motorway access road	OXLEY
Flooded	Factory Rd Loop	OXLEY
Flooded	Factory Road	OXLEY
Flooded	Selma Street	OXLEY
Flooded	Oxley Road	OXLEY
Flooded	Ipswich Road	OXLEY
Flooded	Logan Avenue	OXLEY
Flooded	Ipswich Motorway	OXLEY
Flooded	Agars Street	PADDINGTON
Flooded	Elizabeth Street	PADDINGTON
Flooded	Nash Street	PADDINGTON
Flooded	Baroona Road	PADDINGTON
Flooded	Beck Street	PADDINGTON
Flooded	Fernberg Road	PADDINGTON
Flooded	Riverside Drive	PINE MOUNTAIN
Flooded	Kholo Bridge	PINE MOUNTAIN
Flooded	Moggill Road	PINJARRA HILLS
Flooded	Pinjarra Road	PINJARRA HILLS
Partially Flooded	Brownlee Street	PINKENBA
Partially Flooded	Gannon Road	PINKENBA
Partially Flooded	Hopper Street	PINKENBA
Partially Flooded	Orient Avenue	PINKENBA
Partially Flooded	Sandmere Road	PINKENBA
Partially Flooded	Serpentine Road	PINKENBA
Partially Flooded	Yarra Street	PINKENBA
Partially Flooded	Gregg Street	PINKENBA
Partially Flooded	Neill Street	PINKENBA
Partially Flooded	Unwin Street	PINKENBA
Partially Flooded	School Road	PINKENBA
Flooded	Bancroft Road	PINKENBA
Flooded	Esker Street	PINKENBA

Flooded	Brand Road	PINKENBA
Flooded	Marine Drive	PINKENBA
Partially Flooded	Lancing Street	PULLENVALE
Flooded	Boyle Road	PULLENVALE
Flooded	Montgomery Street	REDBANK
Flooded	Mcauliffe Street	REDBANK
Flooded	Cross Street	REDBANK
Flooded	Monash Road	REDBANK
Flooded	Plain Street	REDBANK
Flooded	Monash Street	REDBANK
Flooded	Brisbane Terrace	REDBANK
Partially Flooded	Paluna Street	RIVERHILLS
Partially Flooded	Bogong Street	RIVERHILLS
Flooded	Tigris Street	RIVERHILLS
Flooded	Loddon Street	RIVERHILLS
Flooded	Rufus Street	RIVERHILLS
Flooded	Sumners Road	RIVERHILLS
Flooded	Ipswich Motorway	RIVERVIEW
Flooded	Brisbane Road	RIVERVIEW
Flooded	Duncan Street	RIVERVIEW
Flooded	Caroline Street	RIVERVIEW
Flooded	Old Ipswich Road	RIVERVIEW
Flooded	Moggill Fry Road	RIVERVIEW
Partially Flooded	Annie Street	ROCKLEA
Partially Flooded	Boundary Road	ROCKLEA
Partially Flooded	Station Street	ROCKLEA
Flooded	Beaufighter Avenue	ROCKLEA
Flooded	Heaton Street	ROCKLEA
Flooded	Beatty Road	ROCKLEA
Flooded	Railway Terrace	ROCKLEA
Flooded	Shettleston Street	ROCKLEA
Flooded	Erncroft Place	ROCKLEA
Flooded	Dawn Street	ROCKLEA
Flooded	Albert Street	ROCKLEA
Flooded	Abercrombie Street	ROCKLEA
Flooded	Riawena Road	ROCKLEA
Flooded	2	ROCKLEA
Flooded	Ashover Road	ROCKLEA
Flooded	Carisbrook Street	ROCKLEA
Flooded	Balham Road	ROCKLEA
Flooded	Dollis Street	ROCKLEA
Flooded	Permarig Place	ROCKLEA
Flooded	Short Street	ROCKLEA
Flooded	De Hayr St	ROCKLEA
Flooded	Fairfield Road	ROCKLEA
Flooded	Grindle Road	ROCKLEA
Flooded	Collinsvale Street	ROCKLEA
Flooded	Martin Taylor Drive	ROCKLEA
Flooded	Wileri Street	ROCKLEA
Flooded	Granard Road	ROCKLEA
Flooded	Suscatand Street	ROCKLEA
Flooded	Blackdown Street	ROCKLEA

Flooded	Lillian Avenue	ROCKLEA
Flooded	Randolph Street	ROCKLEA
Flooded	Sperling Street	ROCKLEA
Flooded	Goburra Street	ROCKLEA
Flooded	Ipswich Motorway	ROCKLEA
Flooded	Galah Street	ROCKLEA
Flooded	Golf Links Road	ROCKLEA
Flooded	Leeds Street	ROCKLEA
Flooded	Pegg Road	ROCKLEA
Flooded	Salisbury Street	ROCKLEA
Flooded	Darnley Street	ROCKLEA
Flooded	Tramore Street	ROCKLEA
Flooded	Elkedra Avenue	ROCKLEA
Flooded	Beaudesert Road	ROCKLEA
Flooded	Freney Street	ROCKLEA
Flooded	Gilmour Place	ROCKLEA
Flooded	Brooke Street	ROCKLEA
Flooded	Macbarry Place	ROCKLEA
Flooded	Bale Street	ROCKLEA
Flooded	Colvin Street	ROCKLEA
Flooded	Corella Street	ROCKLEA
Flooded	Inskip Street	ROCKLEA
Flooded	Elmes Road	ROCKLEA
Flooded	Ipswich Road	ROCKLEA
Flooded	Breadwell Street	ROCKLEA
Flooded	Shoebury Street	ROCKLEA
Flooded	Boobook Street	ROCKLEA
Flooded	De Hayr Street	ROCKLEA
Flooded	Melbourne Street	ROCKLEA
Flooded	Donaldson Road	ROCKLEA
Flooded	Franklin Street	ROCKLEA
Flooded	Sherwood Road	ROCKLEA
Flooded	Cambridge Street	ROCKLEA
Flooded	Andrew Street	ROCKLEA
Flooded	Dunn Road	ROCKLEA
Flooded	Marshall Road	ROCKLEA
Flooded	Medway Street	ROCKLEA
Flooded	Herbert Street	ROCKLEA
Flooded	Perrin Place	SALISBURY
Flooded	Riawena Road	SALISBURY
Flooded	Benronalds Street	SEVENTEEN MILE ROCKS
Flooded	Counihan Road	SEVENTEEN MILE ROCKS
Flooded	Sinnamon Road	SEVENTEEN MILE ROCKS
Partially Flooded	Hood Street	SHERWOOD
Flooded	Chancellor Street	SHERWOOD
Flooded	Dudley Street	SHERWOOD
Flooded	Ferry Street	SHERWOOD
Flooded	Borden Street	SHERWOOD
Flooded	Blackwood Street	SHERWOOD
Flooded	Plumer Street	SHERWOOD
Flooded	Dunella Street	SHERWOOD
Flooded	Turner Street	SHERWOOD

Flooded	Central Avenue	SHERWOOD
Flooded	Jolimont Street	SHERWOOD
Flooded	Johnstone Street	SHERWOOD
Flooded	Sherwood Road	SHERWOOD
Flooded	Strickland Terrace	SHERWOOD
Flooded	Mcculla Street	SHERWOOD
Flooded	Hall Street	SHERWOOD
Flooded	Thomas Street	SHERWOOD
Flooded	Egmont Street	SHERWOOD
Partially Flooded	Barcoo Crescent	SINNAMON PARK
Flooded	Brinley Place	SINNAMON PARK
Flooded	Oldfield Road	SINNAMON PARK
Flooded	Bremer Lane	SINNAMON PARK
Flooded	Burdekin Drive	SINNAMON PARK
Flooded	Balonne Avenue	SINNAMON PARK
Flooded	Condamine Drive	SINNAMON PARK
Flooded	Sinnamon Road	SINNAMON PARK
Partially Flooded	Little Stanley Street	SOUTH BRISBANE
Partially Flooded	Nott Street	SOUTH BRISBANE
Flooded	Cordelia Street	SOUTH BRISBANE
Flooded	Edmondstone Street	SOUTH BRISBANE
Flooded	Hockings Street	SOUTH BRISBANE
Flooded	Mollison Street	SOUTH BRISBANE
Flooded	Boundary Street	SOUTH BRISBANE
Flooded	Melbourne Street	SOUTH BRISBANE
Flooded	Brereton Street	SOUTH BRISBANE
Flooded	Cameron Street	SOUTH BRISBANE
Flooded	Fish Lane	SOUTH BRISBANE
Flooded	Grey Street	SOUTH BRISBANE
Flooded	Manning Street	SOUTH BRISBANE
Flooded	Merivale Street	SOUTH BRISBANE
Flooded	Russell Street	SOUTH BRISBANE
Flooded	Bouquet Street	SOUTH BRISBANE
Flooded	Hope Street	SOUTH BRISBANE
Flooded	Montague Road	SOUTH BRISBANE
Flooded	Norfolk Road	SOUTH BRISBANE
Flooded	Glenelg Street	SOUTH BRISBANE
Flooded	Fleet Lane	SOUTH BRISBANE
Flooded	Busway	SOUTH BRISBANE
Flooded	Stanley Street	SOUTH BRISBANE
Flooded	Riverside Drive	SOUTH BRISBANE
Flooded	Jerdanefield Road	ST LUCIA
Flooded	Union Road	ST LUCIA
Flooded	Staff House Road	ST LUCIA
Flooded	Douglas Street	ST LUCIA
Flooded	Prospect Terrace	ST LUCIA
Flooded	The Esplanade	ST LUCIA
Flooded	Hiron Street	ST LUCIA
Flooded	Thynne Road	ST LUCIA
Flooded	Bellevue Terrace	ST LUCIA
Flooded	Keith Street	ST LUCIA
Flooded	Bryce Street	ST LUCIA

Flooded	Blair Drive	ST LUCIA
Flooded	Mitre Street	ST LUCIA
Flooded	Carr Street	ST LUCIA
Flooded	Macquarie Street	ST LUCIA
Flooded	College Road	ST LUCIA
Flooded	Brisbane Street	ST LUCIA
Flooded	Carmody Road	ST LUCIA
Flooded	Twelfth Avenue	ST LUCIA
Flooded	Sisley Street	ST LUCIA
Flooded	Durham Street	ST LUCIA
Flooded	Laurence Street	ST LUCIA
Flooded	Sir Fred Schonell Drive	ST LUCIA
Flooded	Sandford Street	ST LUCIA
Flooded	Sir William Macgregor Drive	ST LUCIA
Flooded	Austral Street	ST LUCIA
Flooded	Warren Street	ST LUCIA
Flooded	Coleridge Street	ST LUCIA
Flooded	Glasshouse Road	ST LUCIA
Flooded	Underhill Street	ST LUCIA
Flooded	Walcott Street	ST LUCIA
Flooded	Munro Street	ST LUCIA
Flooded	Boron Street	SUMNER
Flooded	Jijaws Street	SUMNER
Flooded	Brumby Circuit	SUMNER
Flooded	Forge Close	SUMNER
Flooded	Bullockhead Street	SUMNER
Flooded	Neon Street	SUMNER
Flooded	Wolston Road	SUMNER
Flooded	Clydesdale Place	SUMNER
Flooded	Wacol Station Road	SUMNER
Flooded	Spine Street	SUMNER
Flooded	Oxford Terrace	TARINGA
Flooded	Brasted Street	TARINGA
Flooded	Westerham Street	TARINGA
Flooded	Gailey Road	TARINGA
Flooded	Bellevue Parade	TARINGA
Flooded	Alpha Street	TARINGA
Flooded	Indooroopilly Road	TARINGA
Flooded	Moore Street	TARINGA
Flooded	Heroes Avenue	TARINGA
Flooded	Gerlee Street	TENNYSON
Flooded	Vivian Street	TENNYSON
Flooded	Lancelot Street	TENNYSON
Flooded	Curzon Street	TENNYSON
Partially Flooded	Fleming Road	TINGALPA
Partially Flooded	Wynnum Road	TINGALPA
Flooded	Boundary Street	TINGALPA
Partially Flooded	Booth Street	TOOWONG
Partially Flooded	Herbert Street	TOOWONG
Flooded	Campbell Street	TOOWONG
Flooded	Coronation Drive	TOOWONG
Flooded	Holmes Street	TOOWONG

Flooded	Landsborough Terrace	TOOWONG
Flooded	Burns Road	TOOWONG
Flooded	Sylvan Road	TOOWONG
Flooded	Mayne Street	TOOWONG
Flooded	Patrick Lane	TOOWONG
Flooded	Josling Street	TOOWONG
Flooded	Land Street	TOOWONG
Partially Flooded	Progress Road	WACOL
Flooded	Ipswich Motorway	WACOL
Flooded	Ellerton Drive	WACOL
Flooded	Boyce Road	WACOL
Flooded	Wolston Road	WACOL
Flooded	Wacol Station Road	WACOL
Flooded	Wiruna Street	WACOL
Partially Flooded	Drury Street	WEST END
Flooded	Filmer Street	WEST END
Flooded	Doris Street	WEST END
Flooded	Duncan Street	WEST END
Flooded	Anthony Street	WEST END
Flooded	Beesley Street	WEST END
Flooded	Donkin Street	WEST END
Flooded	Buchanan Street	WEST END
Flooded	Greet Street	WEST END
Flooded	Musgrave Street	WEST END
Flooded	Scott Street	WEST END
Flooded	Ferry Road	WEST END
Flooded	Gray Road	WEST END
Flooded	Forbes Street	WEST END
Flooded	Lower Hardgrave Road	WEST END
Flooded	Tondara Lane	WEST END
Flooded	Hill End Terrace	WEST END
Flooded	Jane Street	WEST END
Flooded	Avebury Street	WEST END
Flooded	Morry Street	WEST END
Flooded	Ryan Street	WEST END
Flooded	Carlow Street	WEST END
Flooded	Bailey Street	WEST END
Flooded	Orleigh Street	WEST END
Flooded	Hoogley Street	WEST END
Flooded	Montague Road	WEST END
Flooded	Kurilpa Street	WEST END
Flooded	Victoria Street	WEST END
Flooded	Riverside Drive	WEST END
Partially Flooded	Timaru Close	WESTLAKE
Flooded	Westlake Drive	WESTLAKE
Flooded	Bowhill Road	WILLAWONG
Partially Flooded	Edmondstone Street	WILSTON
Partially Flooded	Silvester Street	WILSTON
Partially Flooded	Newmarket Road	WILSTON
Partially Flooded	Mill Street	WINDSOR
Partially Flooded	Newmarket Road	WINDSOR
Partially Flooded	Algar Street	WINDSOR

Partially Flooded	Byrne Street	WINDSOR
Partially Flooded	Turner Street	WINDSOR
Flooded	Blackmore Street	WINDSOR
Flooded	Kidman Street	WINDSOR
Flooded	Melbourne Street	WINDSOR
Flooded	Swan Terrace	WINDSOR
Flooded	Taylor Street	WINDSOR
Flooded	Gennon Street	WINDSOR
Flooded	Hadfield Street	WINDSOR
Flooded	Lane Street	WINDSOR
Flooded	Mcdonald Road	WINDSOR
Flooded	Green Terrace	WINDSOR
Flooded	Le Geyt Street	WINDSOR
Flooded	Allom Street	WINDSOR
Flooded	Cartwright Street	WINDSOR
Flooded	Downey Street	WINDSOR
Flooded	Grafton Street	WINDSOR
Flooded	Robert Lane	WINDSOR
Flooded	Albany Street	WINDSOR
Flooded	Bowen Street	WINDSOR
Flooded	Cullen Street	WINDSOR
Flooded	Edgar Street	WINDSOR
Flooded	Edmund Street	WINDSOR
Flooded	Federation Street	WINDSOR
Flooded	Noble Street	WINDSOR
Flooded	Somerset Street	WINDSOR
Flooded	Addison Street	WINDSOR
Flooded	Maurice Street	WINDSOR
Flooded	Nicholas Street	WINDSOR
Flooded	Northey Street	WINDSOR
Flooded	Victoria Street	WINDSOR
Flooded	Bryden Street	WINDSOR
Partially Flooded	Norman Street	WOOLLOONGABBA
Flooded	Lucinda Street	WOOLLOONGABBA
Flooded	Deshon Street	WOOLLOONGABBA
Flooded	Holden Street	WOOLLOONGABBA
Flooded	Mountjoy Street	WOOLLOONGABBA
Flooded	Atherton Street	WOOLLOONGABBA
Flooded	Leonard Street	WOOLLOONGABBA
Flooded	Salisbury Street	WOOLLOONGABBA
Flooded	Longlands Street	WOOLLOONGABBA
Flooded	Preston Street	WOOLLOONGABBA
Flooded	Flower Street	WOOLLOONGABBA
Flooded	Hampton Street	WOOLLOONGABBA
Flooded	Albion Street	WOOLLOONGABBA
Flooded	Maynard Street	WOOLLOONGABBA
Flooded	Churchill Street	WOOLLOONGABBA
Flooded	Lotus Street	WOOLLOONGABBA
Flooded	Line Street	WOOLLOONGABBA
Partially Flooded	Haynes Road	WYNNUM WEST
Partially Flooded	Alness Street	WYNNUM WEST
Flooded	Varley Street	YEERONGPILLY

Flooded	Pulle Street	YEERONGPILLY
Flooded	Palomar Road	YEERONGPILLY
Flooded	Chale Street	YEERONGPILLY
Flooded	Ortive Street	YEERONGPILLY
Flooded	Moolabin Crescent	YEERONGPILLY
Flooded	Allawah Street	YEERONGPILLY
Flooded	Nares Street	YEERONGPILLY
Flooded	Fairfield Road	YEERONGPILLY
Partially Flooded	Grounds Street	YERONGA
Partially Flooded	Nelson Street	YERONGA
Partially Flooded	Ovendean Street	YERONGA
Partially Flooded	Orvieto Road	YERONGA
Flooded	Arras Street	YERONGA
Flooded	Violet Street	YERONGA
Flooded	Astolat Street	YERONGA
Flooded	Orontes Road	YERONGA
Flooded	Otaki Road	YERONGA
Flooded	Hibiscus Lane	YERONGA
Flooded	Utzon Street	YERONGA
Flooded	Lane	YERONGA
Flooded	Osric Street	YERONGA
Flooded	Anita Street	YERONGA
Flooded	Stevens Street	YERONGA
Flooded	Cansdale Street	YERONGA
Flooded	Cassia Lane	YERONGA
Flooded	Brisbane Corso	YERONGA
Flooded	Orlando Road	YERONGA
Flooded	Orient Road	YERONGA
Flooded	Ellesmere Street	YERONGA
Flooded	Aranui Street	YERONGA
Flooded	Kingsley Parade	YERONGA
Flooded	Yvonne Street	YERONGA
Flooded	Orsova Road	YERONGA
Flooded	Eversley Terrace	YERONGA
Flooded	Park Road	YERONGA
Flooded	Oriana Crescent	YERONGA
Flooded	Hyde Road	YERONGA
Flooded	Ormadale Road	YERONGA
Flooded	Tecoma Lane	YERONGA
Flooded	Diane Street	YERONGA
Flooded	Fairfield Road	YERONGA
Flooded	Venner Road	YERONGA
Flooded	Esplanade	YERONGA
Flooded	Ortive Street	YERONGA
Flooded	Yeronga Street	YERONGA
Flooded	Rome Street South	YERONGA

ITEM	COMMENTS
Impact Area and Scale	We have now been advised by the BoM at 14:55 that they expect peak flood levels are likely to exceed 1974 levels on Thursday 13/01/2011.
Communications	A temporary website is now available via the normal URL (www.brisbane.qld.gov.au) In additional, the network carriage provider (Optus) has been notified and advised that as the load increases on our network, we may need to ramp up our network capacity quite quickly. They are on standby.
Electricity	**region** — **customers affected (approx)** Brisbane Nth — 56 Brisbane Sth — 1539 Brisbane West — 789
Water Supply	QUU advise water booster and sewerage pumps stations are operating normally. No further advice available as to outstanding jobs logged for sewer surcharge. QUU are providing regional support by way of distribution of bottled water to the Toowoomba region.
Sewerage	Treatment plants may be affected by rising flood waters. No further information available at this time. QUU are meeting to discuss.
Gas	No issue
Transport	**Current road closures:** • Fox St, Albion • Bowman Rd, Bardon • Kangaroo Gully Rd, Bellbowrie • Lancing St, Pullenvale • Paradise Rd, Larapinta • Illaweena St, Drewvale • Youngs Crossing Rd, Joyner • Wembley Rd, Berrinba • Rafting Ground Rd at Rees Way, Greentrees Ave and Deerhurst Rd, Brookfield • Widdop St, Clayfield • Melton St, Nundah • Egmont St, Sherwood • Gap Creek Rd, Brookfield • Marshall Rd, Rocklea • Formosa Rd between Stanborough Rd and Dairy Swamp Rd, Gumdale • Murphys Creek Rd, Lockyer • Manly Rd between New Cleveland Rd and Castlerea St, Manly • Ropley Rd, Wynnum West • Rosewood Warrill View Rd, Rosewood

	• Massey Street between Sykes St and Morgan Street at Bartleys Hill Resevoir, Ascot • Blunder Road exit from the Ipswich Motorway westbound at Oxley • Redfern St Morningside • Wacol Station Rd near Sumner Rd, Sumner • Muriel Ave and Sherwood Rd, Rocklea • Cunningham Hwy at Harrisville **Public Transport closures:** All CityCats and CityFerry services have stopped. Some train services continue to run.
Hospitals/Schools etc	No issue
Public Services	Evacuation centres have been established, with the evacuation centre opened at the RNA showgrounds.
Properties/Buildings	Council's Macquarie Street Archives building was hit by lightning at 1:50pm. There was some minor damage to the building but no injuries reported. Two pontoons were reported to be loose in the river.

STATUS REPORT

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No issue
Equipment (Sandbags, lighting, etc)	Total stock estimated at 32,000 bags Total supplied estimated at up to 53,000 bags. Depots at: • SES Depot Newmarket. • BCW Zillmere Depot • BCW Darra Depot • BCW / SES Balmoral Depot • BCW Stafford • BCW Eagle Farm
Labour (Volunteers, contractors, etc)	Staff are required across the various depots to be able to fill sand bags.
Media Issues	Media releases are being prepared concerning: • Sandbags • Evacuation centres • Roads affected.
Political Issues	No issue

City Waste Issues	All cleansing operations in the mall have been suspended, except a small skeleton crew. All available staff have been tasked to sandbagging operations.
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issue

JOB REPORT

DESCRIPTION	LAS	SES	Veg	EH	RAT
Number of jobs received					
Number of jobs generated by Regional Incident Management Team					
Total number of jobs					
Total number of jobs completed to this time					
Total jobs remaining					
Expected delay for teams to new jobs (if known)					
Number of teams activated					

Evacuations REPORT

From:	To:	Persons Evacuated:
TOTAL EVACUATED: 0		

AUTHORISATION:

Name: Glenn Gomez – Incident Controller

Signature: _____

Date and Time: 11/01/11 – 1530 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108
Fax: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	13
DATE:	11/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 2200 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

The forecast Brisbane River levels provided by Bom in their latest advice do not differ from the previous advice other than at Jindalee which has been forecast 0.5 m lower than the earlier prediction. After discussion with BoM the FIC has decided not to rerun these levels to update the BRFFS used by the contact centre since further flood level rises are still possible anyway. The current advice correlates to 10,500 cumecs and at least 5.5m AHD at City Gauge.

BoM will provide further advice at 12am and will reassess at that time.

CURRENT ACTIVITES:

- As of 1945hrs (11/1), all flood preparation estimates are now being based on a **12000** cumex level. The Flood Information Centre is currently working on revised maps.
- Spatial Information Services (SIS) will generate a complete list of probable-affected suburbs with accompanying maps. Estimated numbers of probable-affected properties will follow.
- Letters will continue to be sent to as many affected residents as possible before the window of practicality closes.

- Best information at this stage is that the operational capability window for tomorrow (**Wed 12/1**) is up to **1400**hrs. Staff have been instructed not to endanger themselves in anyway and not to continue with the letter drop if the situation is deemed dangerous.

- An initial 45 sand bags were delivered to Gyatt Park in St Lucia followed by an additional 150, in response to requests made to the Walter Taylor Ward Office by local residents being flooded.

- **Contact Centre**
  - As at 2140 GOS 40.87 % wait time 206 min, customers in queue 7
  - 225 sec AHT
  - Majority of calls are request for assistance
  - Many calls offering assistance, accommodation on their homes
  - Queries about flood zones and flood wise, fill sand bags
  - Calls from Nursing homes for assistance

- **RRG**

  Scheduled Inspections: 10726 properties

  NORTH

  Scheduled Inspections: 1200

  Suburbs Inspected: Pinkenba, Wooloowin, Albion, Bowen Hills

  Completion Rate: 100%

  CARS staff letterbox drop 1200 information sheets distributed. 53 Rapid Assessment Forms have been completed with 33 still remaining.

  Significant Events:
  - Wyampa Road Boondall – Police in attendance for water across the road, Rapid Response Group assisted with road closure and traffic diversion.
  - Leaflets have been delivered to known flood prone areas - Deagon and Sandgate.
  - Up to six officers from North Region were required to leave work due to personal issues regarding flooding of their properties. It is not known when these staff will be able to return to work.
  - Some flooding in Bowen Hills and Albion area.

  SOUTH

  Completion Rate: 72%

  Suburbs Inspected: Rocklea, Sherwood, Willawong, Wacol, Oxley, Yeerongpilly, Yeronga, Tennyson, Corinda, Graceville, Fairfield

  Significant Events:
  - Parts of South were not accessible due to road closures.
  - Mobile Phone communication appears limited.
  - Parts of Corinda had approximately 90% of letterbox drops and Vehicle leaflets.

  CENTRAL

Scheduled Inspections: 3010 properties: New Farm, Newstead, Brisbane CBD, South Brisbane, West End, East Brisbane, Woolloongabba and Kangaroo Point.

Completion Rate: 120%

3612 commercial and residential properties inspected primarily in the CBD and information distributed by letterbox drop and resident interactions.

Significant Events:

- Holman Street - Australand Construction have advised they have secured their site and removed all chemicals from site.
- Rapid Response Group Officers assisted Queensland Police Officers to evacuate residents from Vincent street, Auchenflower.
- Hill End Tce - Unable to access due to a police block.
- South Brisbane was not able to be inspected due to the area already being flooded.
- Central Regions completion rate is more than 100% due to officers conducting letterbox drops in the surrounding streets.

WEST

Scheduled Inspections: 3255 properties

Completion Rate: 30%

Suburbs Inspected: Indooroopilly, Pinjarra Hills, Pullenvale, Auchenflower, Bellbowrie, Moggill, Milton, Jamboree Heights

Regional Update:

West- Approximately 1000 letters were dropped in commercial and residential property letterboxes across the region.

Significant Events:

- Road closures in Indooroopilly, Pullenvale, Auchenflower, Karana Downs, Toowong and Milton have prevented officers attending sites.
- Major disturbances to mobile phone network have impeded timely information being reported back by officers in the field.
- Officers in the field are reporting motorists attempting to cross flooded roadways.
- Heavy traffic has impeded officers progress.

Significant Events:

- Significant Road Closures in West End have prevented officers attending some local streets including parts of Montague Road and James Street. Police are in attendance and diverting traffic.
- Major disturbances to mobile phone network have impeded timely information being reported back by officers in the field.
- Norman Park Creek has broken its banks and overflow into the Eastern Suburbs Soccer Club.
- Officers in the field are reporting motorists attempting to cross flooded roadways.

EAST

Scheduled Letterbox Drops – 1165

Completion Rate: 64.7%

Suburbs Inspected: Bulimba, Cannon Hill, Coorparoo, Hawthorne, Hemmant, Lytton, Norman Park, Tingalpa, Wynnum West, Port of Brisbane

Regional Update:

- Officers continue to target low lying and identified flood areas with letter box distributions.
- Original target of 1165 homes has been revised to 1231 as officers add known hot spots to the list.
- 40 cars identified and flagged with letters

Significant Events:

- Traffic is hampering officer efforts to get to suburban areas as significant number of vehicles on road exit the City
- Road Closures:
  - Formosa Rd between Stanborough Rd and Dairy Swamp Rd, Gumdale
  - Manly Rd between New Cleveland Rd and Castlereagh St, Manly
  - Ropley Rd, Wynnum West

Officers will continue with information distribution activities until contact is made with all residents potentially affected by flooding.

- Brisbane River and Moreton Bay have been closed to boating traffic as of 2400 resulting in no boat access to Moreton Island. All emergencies on Moreton Island will need to be answered by helicopter.

FUTURE OPERATIONS AND ACTIVITIES:

ISSUES:

Resources

- Sandbags have been made available from Council depots at six locations, in addition to local collection points being established at various suburban locations. Stocks are being replenished, with approx 53,000 distributed.

Evacuation

- Campers on Moreton Island have been relocated to Tangalooma Resort. Moreton Island SES Group have experienced problems with mobile telephone communications, and have undertaken sandbagging operations at Cowan Cowan and Bulwer townships.
-

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

- 72 hr planning is being undertaking with consideration to the projected Thursday tidal and river peak.

See Annex A for detailed report of predicted affects.

Annex A to SITREP No: 11

Date: 11.01.1011
Period: To: 200 hrs 0800 hrs

POTENTIAL AREAS AFFECTED - predicted streets affected by a Brisbane River Flood of 12000 cumec peak flow.

SUBURB	STREET	SUBURB	STREET
ACACIA RIDGE	Achievement Crescent	MIDDLE PARK	Beanland Street
ACACIA RIDGE	Beatty Road	MIDDLE PARK	Bilga Street
ACACIA RIDGE	Bonanza Avenue	MIDDLE PARK	Bruan Close
ACACIA RIDGE	Colebard Street E	MIDDLE PARK	Dewsbury Street
ACACIA RIDGE	Colebard Street W	MIDDLE PARK	Eriboll Close
ACACIA RIDGE	Dellow Street	MIDDLE PARK	Gertrude Mcleod Crescent
ACACIA RIDGE	Ellesmere	MIDDLE PARK	Horizon Drive
ACACIA RIDGE	Gregory Street	MIDDLE PARK	Innes Place
ACACIA RIDGE	Larbert Street	MIDDLE PARK	Jura Street
ACACIA RIDGE	Lismore Street	MIDDLE PARK	Loffs Road
ACACIA RIDGE	Loam Street	MIDDLE PARK	Meadow Place
ACACIA RIDGE	Merchiston Street	MIDDLE PARK	Naver Street
ACACIA RIDGE	Research Street	MIDDLE PARK	Scarba Street
ACACIA RIDGE	Rothesay Street	MILTON	Baroona Road
ACACIA RIDGE	Success Street	MILTON	Bayswater Street
ACACIA RIDGE	Wapping Street	MILTON	Bellevue Street
ACACIA RIDGE	Watson Road	MILTON	Bergin Street
ALBION	Abbotsford Road	MILTON	Black Street
ALBION	Agnes Street	MILTON	Blaxland Street
ALBION	Albion Overpass	MILTON	Boomerang Street
ALBION	Albion Road	MILTON	Camford Street
ALBION	Allison Street	MILTON	Castlemaine Street
ALBION	Amy Street	MILTON	Chippendall Street
ALBION	Argyle Street	MILTON	Cordova Street
ALBION	Bale Street	MILTON	Coronation Drive
ALBION	Beaumont Street	MILTON	Cribb Street
ALBION	Bimbil Street	MILTON	Crombie Street
ALBION	Bogan Street	MILTON	Dorsey Street
ALBION	Collingwood Street	MILTON	Douglas Street
ALBION	Crosby Road	MILTON	Eagle Terrace
ALBION	Dover Street	MILTON	Finchley Street
ALBION	Elliot Street	MILTON	Fort Lane
ALBION	Fox Street	MILTON	Frew Street
ALBION	Frodsham Street	MILTON	Gardner Close
ALBION	Gartrell Street	MILTON	Gordon Street
ALBION	Grove Street	MILTON	Graham Street
ALBION	Higgs Street	MILTON	Granzella Street
ALBION	Hudson Road	MILTON	Haig Road
ALBION	Hutcheson Street	MILTON	Hale Street
ALBION	Immarna Street	MILTON	Heussler Terrace
ALBION	Inner City Bypass	MILTON	High Street
ALBION	Jobson Street	MILTON	Isaac Street
ALBION	Kingsford Smith Drive	MILTON	Kilroe Street
ALBION	Lucy Street	MILTON	Little Cribb Street
ALBION	Mclennan Street	MILTON	Lucy Street
ALBION	Nariel Street	MILTON	Manning Street

ALBION	Park Street
ALBION	Pedder Street
ALBION	Sandgate Road
ALBION	Tate Street
ALBION	Wakefield Street
ALBION	Wallace Street
ALBION	Yulestar Street
ANNERLEY	Aylesford Street
ANNERLEY	Denham Street
ANNERLEY	Ensign Avenue
ANSTEAD	Boyle Road
ANSTEAD	Church Road
ANSTEAD	Essendon Road
ANSTEAD	Grey Gum Place
ANSTEAD	Hawkesbury Road
ANSTEAD	Kangaroo Gully Road
ANSTEAD	Layfield Road
ANSTEAD	Mount Crosby Road
ANSTEAD	Sugars Road
ANSTEAD	Wirrabara Road
ARCHERFIELD	Amaroo Street
ARCHERFIELD	Balham Road
ARCHERFIELD	Bangor Street
ARCHERFIELD	Barton Street
ARCHERFIELD	Beatty Road
ARCHERFIELD	Boniface Street
ARCHERFIELD	Boundary Road
ARCHERFIELD	Brecknock Street
ARCHERFIELD	Eirroc Street
ARCHERFIELD	Gladstone Street
ARCHERFIELD	Glenister Street
ARCHERFIELD	Hampshire Street
ARCHERFIELD	Kalang Street
ARCHERFIELD	Kawana Street
ARCHERFIELD	Lilydale Street
ARCHERFIELD	Nemo Street
ARCHERFIELD	Parkview Drive
ARCHERFIELD	Qantas Avenue
ARCHERFIELD	Rocklea Street
ARCHERFIELD	Rodwell Street
ARCHERFIELD	Stockwell Place
ARCHERFIELD	Willingdon Street
ARCHERFIELD	Wirraway Place
AUCHENFLOWER	Aldridge Street
AUCHENFLOWER	Annie Street
AUCHENFLOWER	Auchenflower Terrace
AUCHENFLOWER	Bangalla Street
AUCHENFLOWER	Beard Street
AUCHENFLOWER	Challinor Street
AUCHENFLOWER	Chasely Street
AUCHENFLOWER	Coronation Drive
AUCHENFLOWER	Cue Street
AUCHENFLOWER	Dixon Street
AUCHENFLOWER	Dunmore Terrace
MILTON	Marie Street
MILTON	Mayneview Street
MILTON	Mcdougall Street
MILTON	Milton Road
MILTON	Moffat Street
MILTON	Nerida Lane
MILTON	Park Road
MILTON	Parkview Street
MILTON	Paten Street
MILTON	Patrick Street
MILTON	Railway Terrace
MILTON	Roy Street
MILTON	Sackville Street
MILTON	Walsh Street
MILTON	Wight Street
MILTON	Young Street
MOGGILL	Aitcheson Street
MOGGILL	Avonmore Street
MOGGILL	Hawkesbury Road
MOGGILL	Joseph Avenue
MOGGILL	Landing Place
MOGGILL	Mercury Street
MOGGILL	Moggill Road
MOGGILL	Priors Pocket Road
MOGGILL	Salubris Place
MOGGILL	Sugarwood Street
MOGGILL	Vanwall Road
MOGGILL	Weekes Road
MOGGILL	Zelita Road
MOOROOKA	Abel Street
MOOROOKA	Abney Street
MOOROOKA	Amery Street
MOOROOKA	Anson Street
MOOROOKA	Baldock Street
MOOROOKA	Beaudesert Road
MOOROOKA	Chaucer Street
MOOROOKA	Cobden Street
MOOROOKA	Coin Street
MOOROOKA	Dexter Street
MOOROOKA	Ellen Street
MOOROOKA	Evans Road
MOOROOKA	Evesham Street
MOOROOKA	Gainsborough Street
MOOROOKA	Gladstone Street
MOOROOKA	Gow Street
MOOROOKA	Ipswich Road
MOOROOKA	John Bright Street
MOOROOKA	Keats Street
MOOROOKA	Kensal Street
MOOROOKA	Lucy Street
MOOROOKA	Michlin Street
MOOROOKA	Muriel Avenue
MOOROOKA	Unwin Street
MORNINGSIDE	Algoori Street

AUCHENFLOWER	Eagle Terrace
AUCHENFLOWER	Fortitude Street
AUCHENFLOWER	Grimes Street
AUCHENFLOWER	Haig Road
AUCHENFLOWER	Hobbs Street
AUCHENFLOWER	Huxham Terrace
AUCHENFLOWER	Jones Street
AUCHENFLOWER	Kellett Street
AUCHENFLOWER	Kingsford Street
AUCHENFLOWER	Knowles Street
AUCHENFLOWER	Land Street
AUCHENFLOWER	Lang Parade
AUCHENFLOWER	Lima Street
AUCHENFLOWER	Macintosh Street
AUCHENFLOWER	Mcilwraith Street
AUCHENFLOWER	Milton Road
AUCHENFLOWER	Park Avenue
AUCHENFLOWER	Park Lane
AUCHENFLOWER	Patrick Lane
AUCHENFLOWER	Payne Street
AUCHENFLOWER	Pears Street
AUCHENFLOWER	Roy Street
AUCHENFLOWER	Thomas Street
AUCHENFLOWER	Torwood Street
AUCHENFLOWER	Vincent Street
BALMORAL	Beelarong Street
BALMORAL	Bexley Avenue
BALMORAL	Bilyana Street
BALMORAL	Fifth Avenue
BALMORAL	Lytton Road
BALMORAL	Marie Street
BALMORAL	Nora Street
BALMORAL	Riding Road
BALMORAL	Sixth Avenue
BALMORAL	Thynne Road
BELLBOWRIE	Allard Close
BELLBOWRIE	Azure Court
BELLBOWRIE	Banyan Street
BELLBOWRIE	Birkin Road
BELLBOWRIE	Bushlark Street
BELLBOWRIE	Cadaga Close
BELLBOWRIE	Carabeen Street
BELLBOWRIE	Citron Court
BELLBOWRIE	Conebush Crescent
BELLBOWRIE	Creswick Place
BELLBOWRIE	Ghost Gum Street
BELLBOWRIE	Golden Crest Place
BELLBOWRIE	Haase Place
BELLBOWRIE	Kangaroo Gully Road
BELLBOWRIE	Kathleen Court
BELLBOWRIE	Lacebark Street
BELLBOWRIE	Lather Road
BELLBOWRIE	Limosa Street
BELLBOWRIE	Moggill Road
MORNINGSIDE	Baringa Street
MORNINGSIDE	Barwon Street
MORNINGSIDE	Beelarong Street
MORNINGSIDE	Beverley Street
MORNINGSIDE	Breene Place
MORNINGSIDE	Brenda Street
MORNINGSIDE	Col Gardner Drive
MORNINGSIDE	Elaroo Street
MORNINGSIDE	Florida Street
MORNINGSIDE	Junction Road
MORNINGSIDE	Kates Street
MORNINGSIDE	Lytton Road
MORNINGSIDE	Manton Street
MORNINGSIDE	Riverside Place
MORNINGSIDE	Skirving Street
MORNINGSIDE	Steel Place
MORNINGSIDE	Thynne Road
MORNINGSIDE	York Street
MOUNT CROSBY	Allawah Road
MOUNT CROSBY	Flaggy Creek Road
MOUNT CROSBY	Mount Crosby Road
MOUNT OMMANEY	Abel Smith Crescent
MOUNT OMMANEY	Arrabri Avenue
MOUNT OMMANEY	Capitol Drive
MOUNT OMMANEY	Cringle Place
MOUNT OMMANEY	Dandenong Road
MOUNT OMMANEY	Drysdale Street
MOUNT OMMANEY	Fairway Court
MOUNT OMMANEY	Gertrude Mcleod Crescent
MOUNT OMMANEY	Hannah Street
MOUNT OMMANEY	Loffs Road
MOUNT OMMANEY	Rani Close
MOUNT OMMANEY	Summit Place
MOUNT OMMANEY	Westlake Drive
MUIRLEA	Kholo Bridge
MURARRIE	Goodman Place
MURARRIE	Lytton Road
MURARRIE	Murarrie Road
MURARRIE	Northcliffe Street
MURARRIE	Paringa Road
MURARRIE	Port Of Brisbane Motorway
MURARRIE	Rawlinson Street
MURARRIE	Wynnum Road
NEW FARM	Adeline Lane
NEW FARM	Alford Street
NEW FARM	Annie Street
NEW FARM	Binkenba Court
NEW FARM	Browne Street
NEW FARM	Brunswick Street
NEW FARM	Byram Street
NEW FARM	Chambers Street
NEW FARM	Charles Street
NEW FARM	Clay Street
NEW FARM	Dixon Street

BELLBOWRIE	Montanus Drive
BELLBOWRIE	Pinkwood Street
BELLBOWRIE	Riversleigh Road
BELLBOWRIE	Sugars Road
BELLBOWRIE	Sugarwood Street
BELLBOWRIE	Woodswallow Place
BELMONT	Wright Street
BOWEN HILLS	Abbotsford Road
BOWEN HILLS	Allison Street
BOWEN HILLS	Bowen Bridge Road
BOWEN HILLS	Burrows Street
BOWEN HILLS	Campbell Street
BOWEN HILLS	Clem Jones Tunnel
BOWEN HILLS	Dukinfield Street
BOWEN HILLS	Edmondstone Road
BOWEN HILLS	Folkestone Street
BOWEN HILLS	Gebbie Street
BOWEN HILLS	Hadwen Lane
BOWEN HILLS	Inner City Bypass
BOWEN HILLS	Jordan Terrace
BOWEN HILLS	Montpelier Road
BOWEN HILLS	Murray Street
BOWEN HILLS	Taylor Street
BOWEN HILLS	Thompson Street
BOWEN HILLS	Walden Lane
BRISBANE	Adelaide Street
BRISBANE	Albert Street
BRISBANE	Alice Street
BRISBANE	Ann Street
BRISBANE	Anzac Square
BRISBANE	Beatrice Lane
BRISBANE	Boomerang Street
BRISBANE	Boundary Street
BRISBANE	Charlotte Street
BRISBANE	Clifton Street
BRISBANE	Coronation Drive
BRISBANE	Creek Street
BRISBANE	Eagle Lane
BRISBANE	Eagle Street
BRISBANE	Edison Lane
BRISBANE	Edward Street
BRISBANE	Elizabeth Street
BRISBANE	Esk Lane
BRISBANE	Exford Street
BRISBANE	Faber Lane
BRISBANE	Felix Street
BRISBANE	Gardens Pt Road
BRISBANE	Giffin Lane
BRISBANE	Goodwill Bridge
BRISBANE	Hale Street
BRISBANE	Hale Street Link Bridge
BRISBANE	Herschel Street
BRISBANE	Howard Street
BRISBANE	Judge Street
NEW FARM	Dodwell Lane
NEW FARM	Elystan Road
NEW FARM	Fuljames Lane
NEW FARM	Gertrude Street
NEW FARM	Gray Street
NEW FARM	Griffith Street
NEW FARM	Hawthorne Street
NEW FARM	Hazel Street
NEW FARM	Hazlewood Street
NEW FARM	Heal Street
NEW FARM	Hickey Street
NEW FARM	Hollins Crescent
NEW FARM	Hopetoun Way
NEW FARM	Hopetown Avenue
NEW FARM	James Street
NEW FARM	Lamington Street
NEW FARM	Lechmere Street
NEW FARM	Lower Bowen Terrace
NEW FARM	Mark Street
NEW FARM	Merthyr Road
NEW FARM	Moray Street
NEW FARM	Mountford Road
NEW FARM	Oxlade Drive
NEW FARM	Refinery Parade
NEW FARM	Riverview Court
NEW FARM	Sargent Street
NEW FARM	Sydney Street
NEW FARM	Villiers Street
NEW FARM	Welsby Street
NEWMARKET	Enoggera Road
NEWMARKET	Ruby Street
NEWSTEAD	Austin Street
NEWSTEAD	Breakfast Creek Road
NEWSTEAD	Byres Street
NEWSTEAD	Chermside Street
NEWSTEAD	Chester Street
NEWSTEAD	Commercial Road
NEWSTEAD	Creswell Street
NEWSTEAD	Croft Lane
NEWSTEAD	Dath Street
NEWSTEAD	Doggett Street
NEWSTEAD	Durong Street
NEWSTEAD	Edmond Stone Road
NEWSTEAD	Edmund Street
NEWSTEAD	Ella Street
NEWSTEAD	Evelyn Street
NEWSTEAD	Florence Street
NEWSTEAD	Gordon Street
NEWSTEAD	Halford Street
NEWSTEAD	Harcourt Street
NEWSTEAD	Helen Street
NEWSTEAD	Kingsholme Street
NEWSTEAD	Kyabra Street
NEWSTEAD	Leopold Street

BRISBANE	Kurilpa Bridge
BRISBANE	Lane
BRISBANE	Macrossan Street
BRISBANE	Margaret Street
BRISBANE	Market Street
BRISBANE	Mary Street
BRISBANE	North Quay
BRISBANE	North Quay Bus Lane
BRISBANE	Pacific Motorway
BRISBANE	Post Office Square
BRISBANE	Private Rd Qut
BRISBANE	Quay Street
BRISBANE	Queen Street
BRISBANE	Queens Whrf Road
BRISBANE	Rowes Lane
BRISBANE	Sexton Street
BRISBANE	Sheriff Street
BRISBANE	Skew Street
BRISBANE	Tank Street
BRISBANE	Turbot Street
BRISBANE	Upper Roma Street
BRISBANE	Victoria Bridge
BRISBANE	William Jolly Bridge
BROOKFIELD	Cromwell Close
BROOKFIELD	Harrington Close
BROOKFIELD	Kailua Street
BROOKFIELD	Kensington Circuit
BROOKFIELD	Kilkivan Avenue
BROOKFIELD	Moggill Road
BROOKFIELD	Parklane Terrace
BROOKFIELD	Rafting Ground Road
BROOKFIELD	Wybelenna Street
BULIMBA	Addison Avenue
BULIMBA	Apollo Road
BULIMBA	Baldwin Street
BULIMBA	Banya Street
BULIMBA	Barramul Street
BULIMBA	Bevis Street
BULIMBA	Birkalla Street
BULIMBA	Bolan Street
BULIMBA	Brisbane Street
BULIMBA	Bulimba Parade
BULIMBA	Bulimba Street
BULIMBA	Byron Street
BULIMBA	Cambridge Street
BULIMBA	Carbeen Street
BULIMBA	Carr Street
BULIMBA	Corio Street
BULIMBA	Coutts Street
BULIMBA	Cowper Street
BULIMBA	Dock Lane
BULIMBA	Duke Street
BULIMBA	Ebb Court
BULIMBA	Edgewater Place
NEWSTEAD	Longland Street
NEWSTEAD	Macquarie Street
NEWSTEAD	Masters Street
NEWSTEAD	Maud Street
NEWSTEAD	Merthyr Road
NEWSTEAD	Morse Street
NEWSTEAD	Newstead Avenue
NEWSTEAD	Newstead Terrace
NEWSTEAD	Proe Street
NEWSTEAD	Ross Street
NEWSTEAD	Skyring Terrace
NEWSTEAD	Small Street
NEWSTEAD	Stratton Street
NEWSTEAD	Vernon Terrace
NEWSTEAD	Waterloo Street
NEWSTEAD	Wickham Grove
NEWSTEAD	Wyandra Street
NEWSTEAD	Wyatt Street
NORMAN PARK	Adina Street
NORMAN PARK	Beak Street
NORMAN PARK	Bennetts Road
NORMAN PARK	Bodalla Street
NORMAN PARK	Brentnall Street
NORMAN PARK	Canara Street
NORMAN PARK	Corrie Street
NORMAN PARK	Crown Street
NORMAN PARK	Dickens Street
NORMAN PARK	Donaldson Street
NORMAN PARK	Ferguson Road
NORMAN PARK	Frank Street
NORMAN PARK	Gillan Street
NORMAN PARK	Hall Avenue
NORMAN PARK	Hope Street
NORMAN PARK	Hunter Street
NORMAN PARK	Jopp Street
NORMAN PARK	Kelly Lane
NORMAN PARK	Macdonald Street
NORMAN PARK	Macrossan Avenue
NORMAN PARK	Milsom Street
NORMAN PARK	Milton Street
NORMAN PARK	Morehead Avenue
NORMAN PARK	Moreton Street
NORMAN PARK	Morgan Street
NORMAN PARK	Myall Street
NORMAN PARK	Norman Avenue
NORMAN PARK	Overend Street
NORMAN PARK	Pattison Avenue
NORMAN PARK	Pope Street
NORMAN PARK	Scott Street
NORMAN PARK	Stanley St East
NORMAN PARK	Thackeray Street
NORMAN PARK	Thynne Avenue
NORMAN PARK	Vectis Street
NORMAN PARK	Waite Street

BULIMBA	Eton Street
BULIMBA	Ferry Lane
BULIMBA	Godwin Street
BULIMBA	Harrison Street
BULIMBA	Hawthorne Road
BULIMBA	Hetherington Avenue
BULIMBA	Jamieson Street
BULIMBA	Johnston Street
BULIMBA	Karthina Street
BULIMBA	Kenbury Street
BULIMBA	Lang Street
BULIMBA	Love Street
BULIMBA	Lytton Road
BULIMBA	Mcconnell Street
BULIMBA	Melrose Street
BULIMBA	Merry Street
BULIMBA	Michael Street
BULIMBA	Oxford Street
BULIMBA	Parklane Place
BULIMBA	Portside Place
BULIMBA	Princess Street
BULIMBA	Quay Street
BULIMBA	Reach Place
BULIMBA	Redcar Street
BULIMBA	Riverbend Place
BULIMBA	Shore Crescent
BULIMBA	Smallman Street
BULIMBA	Stuart Street
BULIMBA	Taylor Street
BULIMBA	Tennyson Street
BULIMBA	Thompson Street
BULIMBA	Tide Lane
BULIMBA	Walter Street
BULIMBA	Waterline Crescent
CAMP HILL	Bennetts Road
CAMP HILL	Boongall Road
CAMP HILL	Cyril Street
CAMP HILL	Fryar Street
CAMP HILL	Kismet Street
CANNON HILL	Barrack Road
CANNON HILL	Bingara Street
CANNON HILL	Bunya Street
CANNON HILL	Ivy Street
CANNON HILL	Junction Road
CANNON HILL	Maxim Road
CANNON HILL	Wynnum Road
CARINA	Billan Street
CARINA	Fursden Road
CARINA	Gray Street
CARINA	Kate Street
CARINA	Preston Road
CARINA	Train Park Road
CARINA	Wood Avenue
CARINDALE	Meadowlands Road
NORMAN PARK	Wendell Street
NORMAN PARK	Wordsworth Street
NORMAN PARK	Wynnum Road
NUDGEE BEACH	Nudgee Road
NUNDAH	Nudgee Road
NUNDAH	Widdop Street
OXLEY	Alban Street
OXLEY	Aldersgate Street
OXLEY	Alexander Road
OXLEY	Bannerman Street
OXLEY	Bayford Street
OXLEY	Blackheath Road
OXLEY	Blunder Road
OXLEY	Boodera Street
OXLEY	Boundary Road
OXLEY	California Road
OXLEY	Calston Street
OXLEY	Campana Street
OXLEY	Cliveden Avenue
OXLEY	Clune Street
OXLEY	Colwel Street
OXLEY	Cook Street
OXLEY	Davies Street
OXLEY	Ellen Street
OXLEY	Englefield Road
OXLEY	Enright Street
OXLEY	Epworth Street
OXLEY	Factory Rd Loop
OXLEY	Factory Road
OXLEY	Gladstone Street
OXLEY	Gleneagles Crescent
OXLEY	Gregwal Court
OXLEY	Heathrow Street
OXLEY	Hipper Street
OXLEY	Idriess Street
OXLEY	Ingham Street
OXLEY	Ipswich Motorway
OXLEY	Ipswich Road
OXLEY	Irwin Terrace
OXLEY	Jutland Street
OXLEY	Kendall Street
OXLEY	Lawson Street
OXLEY	Lincoln Street
OXLEY	Logan Avenue
OXLEY	Mabel Street
OXLEY	Manor Street
OXLEY	Moffat Street
OXLEY	Munbilla Street
OXLEY	Oakmont Avenue
OXLEY	Oconnor Street
OXLEY	Oxley Road
OXLEY	Oxley Station Road
OXLEY	Prestwick Street
OXLEY	Price Street

CARINDALE	Reynolds Street
CARINDALE	Scrub Road
CHAPEL HILL	Burbong Street
CHAPEL HILL	Fig Tree Pocket Road
CHAPEL HILL	Hepworth Street
CHAPEL HILL	Moggill Road
CHAPEL HILL	Moordale Street
CHAPEL HILL	Quentin Street
CHAPEL HILL	Witton Road
CHELMER	Appel Street
CHELMER	Bridge Street
CHELMER	Campsey Street
CHELMER	Chelmer St East
CHELMER	Chelmer St West
CHELMER	Chelmer Street
CHELMER	Crawford Road
CHELMER	Glenwood Street
CHELMER	Halsbury Street
CHELMER	Hanlan Street
CHELMER	Hargreaves Avenue
CHELMER	Harte Street
CHELMER	Honour Avenue
CHELMER	Hurlton Street
CHELMER	Jarrott Street
CHELMER	Leybourne Street
CHELMER	Longman Terrace
CHELMER	Luxford Street
CHELMER	Morley Street
CHELMER	Oxley Road
CHELMER	Parker Street
CHELMER	Plumridge Street
CHELMER	Plymel Street
CHELMER	Queenscroft Street
CHELMER	Regatta Street
CHELMER	Richardson Street
CHELMER	Richmond Street
CHELMER	Rosebery Terrace
CHELMER	Scout Lane
CHELMER	Sutton Street
CHELMER	Turner Street
CHELMER	Twickenham Street
CHELMER	Victoria Avenue
CHELMER	Walter Taylor Bridge
CHELMER	Wharf Street
CHUWAR	Allawah Road
CHUWAR	Kholo Road
CHUWAR	Willeen Court
COOPERS PLAINS	Alton Street
COOPERS PLAINS	Annie Street
COOPERS PLAINS	Beaudesert Road
COOPERS PLAINS	Boundary Road
COOPERS PLAINS	Boyland Avenue
COOPERS PLAINS	Celtic Street
COOPERS PLAINS	Daisy Street
OXLEY	Riviera Court
OXLEY	Saint Clements Road
OXLEY	Selma Street
OXLEY	Stephenson Street
OXLEY	Stucol Street
OXLEY	Thornburgh Street
OXLEY	Turnberry Close
OXLEY	William Terrace
OXLEY	Wilpowell Street
PADDINGTON	Agars Street
PADDINGTON	Alma Street
PADDINGTON	Baroona Road
PADDINGTON	Beck Street
PADDINGTON	Berry Street
PADDINGTON	Boys Street
PADDINGTON	Elizabeth Street
PADDINGTON	Ellena Street
PADDINGTON	Fernberg Road
PADDINGTON	Hale Street
PADDINGTON	Hall Street
PADDINGTON	Herbert Street
PADDINGTON	Howard Street
PADDINGTON	Macartney Street
PADDINGTON	Murruba Street
PADDINGTON	Nash Street
PALLARA	Brookbent Road
PALLARA	Paradise Road
PINE MOUNTAIN	Kholo Bridge
PINJARRA HILLS	Moggill Road
PINJARRA HILLS	Pinjarra Road
PINKENBA	Bancroft Road
PINKENBA	Brand Road
PINKENBA	Eagle Farm Road
PINKENBA	Esker Street
PINKENBA	Gannon Road
PINKENBA	Gregg Street
PINKENBA	Harris Road
PINKENBA	Hopper Street
PINKENBA	Hugh Street
PINKENBA	Main Bch Road
PINKENBA	Main Myrtletown Road
PINKENBA	Marine Drive
PINKENBA	Mcbride Road
PINKENBA	Mundin Street
PINKENBA	Neill Street
PINKENBA	Orient Avenue
PINKENBA	Orsova Street
PINKENBA	Radio Street
PINKENBA	Randle Road
PINKENBA	Sandmere Road
PINKENBA	School Road
PINKENBA	Serpentine Road
PINKENBA	Sugarmill Road
PINKENBA	Tingira Street

COOPERS PLAINS	Deal Street	PINKENBA	Unwin Street
COOPERS PLAINS	Edith Street	PORT OF BRISBANE	Port Drive
COOPERS PLAINS	Eveline Street	PULLENVALE	Boyle Road
COOPERS PLAINS	Meadow Avenue	PULLENVALE	Lancing Street
COOPERS PLAINS	Musgrave Road	PULLENVALE	Obrien Road
COOPERS PLAINS	Norbury Street	PULLENVALE	Pullenvale Road
COOPERS PLAINS	Oban Street	RIVERHILLS	Aneto Street
COOPERS PLAINS	Postle Street	RIVERHILLS	Ararat Street
COOPERS PLAINS	Richland Avenue	RIVERHILLS	Balaton Street
COOPERS PLAINS	Sway Street	RIVERHILLS	Bensley Place
COORPAROO	Barnes Avenue	RIVERHILLS	Bogong Street
COORPAROO	Bath Street	RIVERHILLS	Cascade Close
COORPAROO	Biran Street	RIVERHILLS	Cookaba Street
COORPAROO	Birdwood Street	RIVERHILLS	Cotter Crescent
COORPAROO	Birubi Street	RIVERHILLS	Curlew Place
COORPAROO	Burke Street	RIVERHILLS	Daintree Place
COORPAROO	Cambridge Street	RIVERHILLS	Derwent Place
COORPAROO	Castlemaine Street	RIVERHILLS	Girraween Close
COORPAROO	Cavendish Road	RIVERHILLS	Gwydir Street
COORPAROO	Churchill Street	RIVERHILLS	Hazelton Street
COORPAROO	Clarence Street	RIVERHILLS	Heritage Street
COORPAROO	Deshon Street	RIVERHILLS	Horizon Drive
COORPAROO	Eighth Avenue	RIVERHILLS	Juba Street
COORPAROO	French Street	RIVERHILLS	Kakadu Close
COORPAROO	Gladstone Lane	RIVERHILLS	Kaputar Close
COORPAROO	Gladstone Street	RIVERHILLS	Karumba Place
COORPAROO	Haig Street	RIVERHILLS	Kenevi Close
COORPAROO	Halifax Street	RIVERHILLS	Koala Court
COORPAROO	Halstead Street	RIVERHILLS	Konda Street
COORPAROO	Harries Road	RIVERHILLS	Loddon Street
COORPAROO	Holdsworth Street	RIVERHILLS	Lyndora Close
COORPAROO	Jackson Street	RIVERHILLS	Magnet Close
COORPAROO	Jellicoe Street	RIVERHILLS	Olga Close
COORPAROO	Joffre Street	RIVERHILLS	Paluna Street
COORPAROO	Kitchener Street	RIVERHILLS	Platypus Close
COORPAROO	Lackey Avenue	RIVERHILLS	Prosser Street
COORPAROO	Landsdowne Street	RIVERHILLS	Riverpoint Boulevard
COORPAROO	Main Avenue	RIVERHILLS	Rivervista Street
COORPAROO	Milsom Street	RIVERHILLS	Rufus Street
COORPAROO	Morley Street	RIVERHILLS	Sumners Road
COORPAROO	Ninth Avenue	RIVERHILLS	Tigris Street
COORPAROO	Old Cleveland Road	RIVERHILLS	Tomkins Road
COORPAROO	Pembroke Road	RIVERHILLS	Wandi Close
COORPAROO	Primmer Street	RIVERHILLS	Westlake Drive
COORPAROO	Riddings Street	RIVERHILLS	Zambesi Street
COORPAROO	Robinson Street	RIVERHILLS	Zeil Street
COORPAROO	Rome Street	ROCKLEA	Abercrombie Street
COORPAROO	Rowland Street	ROCKLEA	Albert Street
COORPAROO	Saint Leonards Street	ROCKLEA	Andrew Street
COORPAROO	Salisbury Street	ROCKLEA	Annie Street
COORPAROO	Seventh Avenue	ROCKLEA	Ashover Road
COORPAROO	Shakespeare Street	ROCKLEA	Bale Street
COORPAROO	Sixth Avenue	ROCKLEA	Balham Road

COORPAROO	Stanley St East
COORPAROO	Temple Street
COORPAROO	Tenth Avenue
COORPAROO	Tiber Street
COORPAROO	Turbo Drive
COORPAROO	Venice Street
COORPAROO	Wakefield Street
COORPAROO	Wellington Street
COORPAROO	Weston Street
COORPAROO	Woodrow Drive
COORPAROO	Yarrabin Street
CORINDA	Archer Parade
CORINDA	Blackheath Road
CORINDA	Brush Box Close
CORINDA	Clara Street
CORINDA	Cliveden Avenue
CORINDA	Deniven Street
CORINDA	Devaney Lane
CORINDA	Eddystone Road
CORINDA	Edmondson Street
CORINDA	Francis Street
CORINDA	Gray Avenue
CORINDA	Hall Avenue
CORINDA	Hilda Street
CORINDA	Hodge Street
CORINDA	Hughes Lane
CORINDA	Kennard Street
CORINDA	Lynne Grove Avenue
CORINDA	Martindale Street
CORINDA	Merewether Street
CORINDA	Neata Street
CORINDA	Oxley Terrace
CORINDA	Penaton Street
CORINDA	Pendula Place
CORINDA	Pratten Street
CORINDA	Railway Terrace
CORINDA	Richmond Street
CORINDA	Rinora Street
CORINDA	Robbins Street
CORINDA	Stanfell Street
CORINDA	Tapley Street
CORINDA	Teesdale Street
CORINDA	Thalia Court
DARRA	Boundary Road
DARRA	Burke Street
DARRA	Centenary Highway
DARRA	Ipswich Motorway
DARRA	Jackson Street
DARRA	Kokoda Street
DARRA	Markham Street
DARRA	Monier Road
DARRA	Owen Stanley Place
DARRA	Popondetta Close
DARRA	Ramu Street
ROCKLEA	Beatty Road
ROCKLEA	Beaudesert Road
ROCKLEA	Beaufighter Avenue
ROCKLEA	Blackdown Street
ROCKLEA	Boobook Street
ROCKLEA	Boundary Road
ROCKLEA	Breadwell Street
ROCKLEA	Brooke Street
ROCKLEA	Cambridge Street
ROCKLEA	Carisbrook Street
ROCKLEA	Clare Road
ROCKLEA	Collinsvale Street
ROCKLEA	Colvin Street
ROCKLEA	Corella Street
ROCKLEA	Darnley Street
ROCKLEA	Dawn Street
ROCKLEA	De Hayr Street
ROCKLEA	Dollis Street
ROCKLEA	Donaldson Road
ROCKLEA	Douglas Road
ROCKLEA	Dunn Road
ROCKLEA	Elkedra Avenue
ROCKLEA	Elmes Road
ROCKLEA	Erncroft Place
ROCKLEA	Fairfield Road
ROCKLEA	Fauna Parade
ROCKLEA	Franklin Street
ROCKLEA	Freney Street
ROCKLEA	Galah Street
ROCKLEA	Gilmour Place
ROCKLEA	Goburra Street
ROCKLEA	Golf Links Road
ROCKLEA	Granard Road
ROCKLEA	Grindle Road
ROCKLEA	Heaton Street
ROCKLEA	Herbert Street
ROCKLEA	Inskip Street
ROCKLEA	Ipswich Motorway
ROCKLEA	Ipswich Road
ROCKLEA	Leeds Street
ROCKLEA	Lillian Avenue
ROCKLEA	Macbarry Place
ROCKLEA	Marshall Road
ROCKLEA	Martin Taylor Drive
ROCKLEA	Medway Street
ROCKLEA	Melbourne Street
ROCKLEA	Pegg Road
ROCKLEA	Permarig Place
ROCKLEA	Railway Parade
ROCKLEA	Railway Terrace
ROCKLEA	Randolph Street
ROCKLEA	Reginald Street
ROCKLEA	Riawena Road
ROCKLEA	Salisbury Street

DARRA	Sanananda Street
DARRA	Temple Street
DARRA	Wau Road
DOOLANDELLA	Peacock Street
DURACK	Blunder Road
DURACK	Bowhill Road
DURACK	Dunleath Street
DURACK	Durella Street
DURACK	Freeman Road
DURACK	Inala Avenue
DURACK	King Avenue
DURACK	Kippax Street
DURACK	Oleander Crescent
DURACK	Solferino Street
DURACK	Tinaroo Street
DURACK	Treeline Place
DUTTON PARK	Eleanor Schonell Bridge
DUTTON PARK	Rosecliffe Street
DUTTON PARK	T J Doyle Memorial Drive
EAGLE FARM	Barcham Street
EAGLE FARM	Bincote Street
EAGLE FARM	Boronia Road
EAGLE FARM	Cullen Avenue
EAGLE FARM	Cullen Avenue W
EAGLE FARM	Curtin Avenue E
EAGLE FARM	Curtin Avenue W
EAGLE FARM	Eagleview Place
EAGLE FARM	Ferrett Street
EAGLE FARM	Fison Avenue W
EAGLE FARM	Gateway Motorway
EAGLE FARM	Harvey Street S
EAGLE FARM	Industry Court
EAGLE FARM	Kingsford Smith Drive
EAGLE FARM	Leonardo Drive
EAGLE FARM	Links Avenue S
EAGLE FARM	Lomandra Drive
EAGLE FARM	Macarthur Avenue
EAGLE FARM	Macarthur Avenue E
EAGLE FARM	Melia Street
EAGLE FARM	Northern Access Road
EAGLE FARM	Old Gateway Motorway
EAGLE FARM	Pandanus Avenue
EAGLE FARM	Perimeter Road
EAGLE FARM	Theodore Street
ROCKLEA	Sherwood Road
ROCKLEA	Shettleston Street
ROCKLEA	Shoebury Street
ROCKLEA	Short Street
ROCKLEA	Sperling Street
ROCKLEA	Station Street
ROCKLEA	Suscatand Street
ROCKLEA	Tramore Street
ROCKLEA	Wileri Street
ROCKLEA	Wirraway Avenue
SALISBURY	Bidder Street
SALISBURY	Greer Road
SALISBURY	Harlen Road
SALISBURY	Lily Street
SALISBURY	Perrin Place
SALISBURY	Regis Street
SALISBURY	Riawena Road
SALISBURY	Tuckett Road
SEVEN HILLS	Ferguson Road
SEVEN HILLS	Isis Crescent
SEVENTEEN MILE ROCKS	Alphitonia Street
SEVENTEEN MILE ROCKS	Benronalds Street
SEVENTEEN MILE ROCKS	Brookside Crescent
SEVENTEEN MILE ROCKS	Counihan Road
SEVENTEEN MILE ROCKS	Edenbrooke Drive
SEVENTEEN MILE ROCKS	Harpulia Place
SEVENTEEN MILE ROCKS	Highland Drive
SEVENTEEN MILE ROCKS	Jacksonia Drive
SEVENTEEN MILE ROCKS	Lomandra Court
SEVENTEEN MILE ROCKS	Oldfield Road
SEVENTEEN MILE ROCKS	Sinnamon Road
SEVENTEEN MILE ROCKS	Staple Street
SHERWOOD	Blackwood Street
SHERWOOD	Borden Street
SHERWOOD	Bute Street
SHERWOOD	Central Avenue
SHERWOOD	Chancellor Street
SHERWOOD	Coyne Street
SHERWOOD	Dudley Street
SHERWOOD	Dunella Street
SHERWOOD	Egmont Street
SHERWOOD	Elizabeth Street
SHERWOOD	Ferry Street
SHERWOOD	Hall Street

EAST BRISBANE	Ashfield Street
EAST BRISBANE	Barker Street
EAST BRISBANE	Burlington Street
EAST BRISBANE	Camberwell Street
EAST BRISBANE	Caswell Street
EAST BRISBANE	Chorlton Street
EAST BRISBANE	Clarendon Street
EAST BRISBANE	Didsbury Street
EAST BRISBANE	Didswith Street
EAST BRISBANE	Edgar Street
EAST BRISBANE	Emu Lane
EAST BRISBANE	Eskgrove Street
EAST BRISBANE	Fisher Street
EAST BRISBANE	Hampton Street
EAST BRISBANE	Hanworth Street
EAST BRISBANE	Heath Street
EAST BRISBANE	Hilton Street
EAST BRISBANE	Kingfisher Lane
EAST BRISBANE	Laidlaw Parade
EAST BRISBANE	Lerna Street
EAST BRISBANE	Lisburn Street
EAST BRISBANE	Longlands Street
EAST BRISBANE	Lytton Road
EAST BRISBANE	Mowbray Terrace
EAST BRISBANE	Norman Street
EAST BRISBANE	Overend Street
EAST BRISBANE	Park Avenue
EAST BRISBANE	Stanley St East
EAST BRISBANE	Stanley Street E
EAST BRISBANE	Vulture Street E
EAST BRISBANE	Walter Avenue
EAST BRISBANE	Wellington Road
EAST BRISBANE	Withington Street
FAIRFIELD	Allamanda Street
FAIRFIELD	Annerley Road
FAIRFIELD	Archibald Street
FAIRFIELD	Ashby Street
FAIRFIELD	Bledisloe Street
FAIRFIELD	Brassey Street
FAIRFIELD	Brisbane Corso
FAIRFIELD	Brougham Street
FAIRFIELD	Byrnes Street
FAIRFIELD	Cameron Street
FAIRFIELD	Cottenham Street
FAIRFIELD	Cross Street
FAIRFIELD	Crutchley Street
FAIRFIELD	Denham Street
FAIRFIELD	Fairfield Road
FAIRFIELD	Fairview Street
FAIRFIELD	Fenton Street
FAIRFIELD	Forsyth Street
FAIRFIELD	Glena Street
FAIRFIELD	Glengregory Street
FAIRFIELD	Hefferan Street
SHERWOOD	Hood Street
SHERWOOD	Jerrold Street
SHERWOOD	Johnstone Street
SHERWOOD	Jolimont Street
SHERWOOD	Joseph Street
SHERWOOD	Lance Street
SHERWOOD	Mayhew Street
SHERWOOD	Mcculla Street
SHERWOOD	Mcdougall Street
SHERWOOD	Oxley Road
SHERWOOD	Palm Avenue
SHERWOOD	Park Terrace
SHERWOOD	Plumer Street
SHERWOOD	Robertson Street
SHERWOOD	Sherwood Road
SHERWOOD	Skew Street
SHERWOOD	Strickland Terrace
SHERWOOD	Tainton Street
SHERWOOD	Thomas Street
SHERWOOD	Turner Street
SHORNCLIFFE	Allpass Parade
SHORNCLIFFE	Shorncliffe Parade
SHORNCLIFFE	Sinbad Street
SINNAMON PARK	Avondale Road
SINNAMON PARK	Ayside Close
SINNAMON PARK	Backhousia Crescent
SINNAMON PARK	Balonne Avenue
SINNAMON PARK	Barcoo Crescent
SINNAMON PARK	Barklya Crescent
SINNAMON PARK	Belyando Street
SINNAMON PARK	Benjamin Place
SINNAMON PARK	Blyde Street
SINNAMON PARK	Bowness Close
SINNAMON PARK	Bremer Lane
SINNAMON PARK	Brinley Place
SINNAMON PARK	Burdekin Drive
SINNAMON PARK	Colthouse Place
SINNAMON PARK	Condamine Drive
SINNAMON PARK	Coopers Close
SINNAMON PARK	Copping Court
SINNAMON PARK	Edenbrooke Drive
SINNAMON PARK	Edward Place
SINNAMON PARK	Ellerwood Place
SINNAMON PARK	Furness Crescent
SINNAMON PARK	Grevillea Street
SINNAMON PARK	Hawk Place
SINNAMON PARK	Homebush Crescent
SINNAMON PARK	James Place
SINNAMON PARK	Joseph Place
SINNAMON PARK	Lakeside Circuit
SINNAMON PARK	Lauren Court
SINNAMON PARK	Lightwood Place
SINNAMON PARK	Mcpherson Road
SINNAMON PARK	Melaleuca Crescent

FAIRFIELD	Home Street
FAIRFIELD	Lanyard Street
FAIRFIELD	Love Street
FAIRFIELD	Luya Street
FAIRFIELD	Mearns Street
FAIRFIELD	Mildmay Street
FAIRFIELD	Newcastle Street
FAIRFIELD	Noble Street
FAIRFIELD	Princess Street
FAIRFIELD	Railway Road
FAIRFIELD	Redarc Street
FAIRFIELD	Sharp Street
FAIRFIELD	Southall Street
FAIRFIELD	Stimpson Street
FAIRFIELD	Sunbeam Street
FAIRFIELD	Sydney Street
FAIRFIELD	Tarn Street
FAIRFIELD	Turley Street
FAIRFIELD	Turner Avenue
FAIRFIELD	Venner Road
FAIRFIELD	Victoria Street
FAIRFIELD	William Parade
FIG TREE POCKET	Aminga Street
FIG TREE POCKET	Bellini Court
FIG TREE POCKET	Botticelli Street
FIG TREE POCKET	Centenary Highway
FIG TREE POCKET	Cottesmore Street
FIG TREE POCKET	Cubberla Street
FIG TREE POCKET	Cyllene Court
FIG TREE POCKET	Donatello Street
FIG TREE POCKET	Eccleston Street
FIG TREE POCKET	Fenchurch Street
FIG TREE POCKET	Fig Tree Pocket Road
FIG TREE POCKET	Goya Street
FIG TREE POCKET	Jesmond Road
FIG TREE POCKET	Karella Street
FIG TREE POCKET	Kenny Street
FIG TREE POCKET	Leinster Street
FIG TREE POCKET	Lombardo Court
FIG TREE POCKET	Mactier Street
FIG TREE POCKET	Mandalay Street
FIG TREE POCKET	Meta Place
FIG TREE POCKET	Michelangelo Street
FIG TREE POCKET	Moorfields Street
FIG TREE POCKET	Nearco Street
FIG TREE POCKET	Needham Street
FIG TREE POCKET	Newland Street
FIG TREE POCKET	Ningana Street
FIG TREE POCKET	Ormsby Street
FIG TREE POCKET	Porchester Street
FIG TREE POCKET	Ramada Place
FIG TREE POCKET	Ribot Street
FIG TREE POCKET	River Park Place
SINNAMON PARK	Northbrook Street
SINNAMON PARK	Oldfield Road
SINNAMON PARK	Olympic Place
SINNAMON PARK	Oreilly Street
SINNAMON PARK	Palmer Place
SINNAMON PARK	Park View Court
SINNAMON PARK	Radcliffe Street
SINNAMON PARK	Samuel Place
SINNAMON PARK	Sarah Court
SINNAMON PARK	Sinnamon Road
SINNAMON PARK	Staveley Close
SINNAMON PARK	Story Court
SINNAMON PARK	Thomas Macleod Avenue
SINNAMON PARK	Windermere Avenue
SINNAMON PARK	Winster Close
SOUTH BRISBANE	Boundary Street
SOUTH BRISBANE	Bouquet Street
SOUTH BRISBANE	Brereton Street
SOUTH BRISBANE	Browning Street
SOUTH BRISBANE	Cameron Street
SOUTH BRISBANE	Colchester Street
SOUTH BRISBANE	Convention Centre Carpark Access
SOUTH BRISBANE	Cordelia Street
SOUTH BRISBANE	Cultural Centre Tunnel
SOUTH BRISBANE	Edmondstone Street
SOUTH BRISBANE	Ernest Street
SOUTH BRISBANE	Fish Lane
SOUTH BRISBANE	Fleet Lane
SOUTH BRISBANE	Glenelg Street
SOUTH BRISBANE	Goodwill Bridge
SOUTH BRISBANE	Grand Arbour
SOUTH BRISBANE	Grey Street
SOUTH BRISBANE	Hale Street Link
SOUTH BRISBANE	Hockings Street
SOUTH BRISBANE	Hope Street
SOUTH BRISBANE	Kurilpa Bridge
SOUTH BRISBANE	Lanfear Street
SOUTH BRISBANE	Little Stanley Street
SOUTH BRISBANE	Lower Riv Terrace
SOUTH BRISBANE	Manning Street
SOUTH BRISBANE	Melbourne Street
SOUTH BRISBANE	Merivale Street
SOUTH BRISBANE	Mollison Street
SOUTH BRISBANE	Montague Road
SOUTH BRISBANE	Norfolk Road
SOUTH BRISBANE	Nott Street
SOUTH BRISBANE	Oxford Street
SOUTH BRISBANE	Peel Street
SOUTH BRISBANE	Riverside Drive
SOUTH BRISBANE	Riverside Green
SOUTH BRISBANE	Russell Street
SOUTH BRISBANE	South Bank Boardwalk
SOUTH BRISBANE	Stanley Place

FIG TREE POCKET	Romanella Street
FIG TREE POCKET	Ruth Mler Close
FIG TREE POCKET	Sanctuary Place
FIG TREE POCKET	Sandringham Place
FIG TREE POCKET	Spinkbrae Street
FIG TREE POCKET	Sprenger Street
FIG TREE POCKET	Thiesfield Street
FIG TREE POCKET	Tofanella Street
FORTITUDE VALLEY	Ann Street
FORTITUDE VALLEY	Bradfield Highway
FORTITUDE VALLEY	Bridge Street
FORTITUDE VALLEY	Clem Jones Tunnel
FORTITUDE VALLEY	Coniston Lane
FORTITUDE VALLEY	Connor Street
FORTITUDE VALLEY	Constance Street
FORTITUDE VALLEY	Doggett Street
FORTITUDE VALLEY	East Street
FORTITUDE VALLEY	Fortitude Street
FORTITUDE VALLEY	Hynes Street
FORTITUDE VALLEY	James Street
FORTITUDE VALLEY	Kemp Place
FORTITUDE VALLEY	Knapp Street
FORTITUDE VALLEY	Light Street
FORTITUDE VALLEY	Mclachlan Street
FORTITUDE VALLEY	Murri Way
FORTITUDE VALLEY	Nardoo Street
FORTITUDE VALLEY	Prospect Street
FORTITUDE VALLEY	Robertson Street
FORTITUDE VALLEY	Saint Pauls Terrace
FORTITUDE VALLEY	Wandoo Street
FORTITUDE VALLEY	Wickham Street
GAILES	Wilruna Street
GRACEVILLE	Acacia Avenue
GRACEVILLE	Addison Road
GRACEVILLE	Allardyce Street
GRACEVILLE	Allora Street
SOUTH BRISBANE	Stanley St Plaza
SOUTH BRISBANE	Suncorp Plaza
SOUTH BRISBANE	Tribune Street
SOUTH BRISBANE	Victoria Bridge
ST LUCIA	Armadale Street
ST LUCIA	Austral Street
ST LUCIA	Bellevue Terrace
ST LUCIA	Blair Drive
ST LUCIA	Brisbane Street
ST LUCIA	Bryce Street
ST LUCIA	Carawa Street
ST LUCIA	Carmody Road
ST LUCIA	Carr Street
ST LUCIA	Coleridge Street
ST LUCIA	College Road
ST LUCIA	Cooper Road
ST LUCIA	Dengate Lane
ST LUCIA	Depper Street
ST LUCIA	Douglas Street
ST LUCIA	Durham Street
ST LUCIA	Eleanor Schonell Bridge
ST LUCIA	Glasshouse Road
ST LUCIA	Glenolive Lane
ST LUCIA	Highview Terrace
ST LUCIA	Hillside Terrace
ST LUCIA	Hiron Street
ST LUCIA	Hood Street
ST LUCIA	Jerdanefield Road
ST LUCIA	Jocks Road
ST LUCIA	Keith Street
ST LUCIA	Laurence Street
ST LUCIA	Macquarie Street
ST LUCIA	Mill Road
ST LUCIA	Mitre Street
ST LUCIA	Munro Street
ST LUCIA	Prospect Terrace

GRACEVILLE	Appel Street
GRACEVILLE	Austral Avenue
GRACEVILLE	Baronsfield Street
GRACEVILLE	Chanter Street
GRACEVILLE	Churchill Street
GRACEVILLE	Coleman Street
GRACEVILLE	Connors Street
GRACEVILLE	Cordalba Street
GRACEVILLE	Davison Street
GRACEVILLE	Diana Street
GRACEVILLE	Erroll Street
GRACEVILLE	Gale Street
GRACEVILLE	Gamble Street
GRACEVILLE	Graceville Avenue
GRACEVILLE	Guard Street
GRACEVILLE	Haldane Street
GRACEVILLE	Honour Avenue
GRACEVILLE	Jaora Street
GRACEVILLE	Kew Road
GRACEVILLE	Long St East
GRACEVILLE	Long St West
GRACEVILLE	Long Street
GRACEVILLE	Lorna Street
GRACEVILLE	Luke Street
GRACEVILLE	Magee Street
GRACEVILLE	Molonga Terrace
GRACEVILLE	Nadine Street
GRACEVILLE	Oxley Road
GRACEVILLE	Pamphlett Bridge
GRACEVILLE	Park Drive
GRACEVILLE	Park Road
GRACEVILLE	Randolph Street
GRACEVILLE	Sandon Street
GRACEVILLE	Seng Street
GRACEVILLE	Strickland Terrace
GRACEVILLE	Strong Avenue
GRACEVILLE	Tweedale Street
GRACEVILLE	Verney Rd East
GRACEVILLE	Verney Rd West
GRACEVILLE	Waratah Avenue
GRACEVILLE	White Street
GREENSLOPES	Baron Street
GREENSLOPES	Beata Street
GREENSLOPES	Cleveland Street
GREENSLOPES	Constance Street
GREENSLOPES	Cornwall Street
GREENSLOPES	Earl Street
GREENSLOPES	Edith Street
GREENSLOPES	Ellis Street
GREENSLOPES	Ernest Street
GREENSLOPES	Gladys Street
GREENSLOPES	Jubilee Street
GREENSLOPES	Knight Street
GREENSLOPES	Laura Street
ST LUCIA	Raven Street
ST LUCIA	Rock Street
ST LUCIA	Sandford Street
ST LUCIA	Services Road
ST LUCIA	Sir Fred Schonell Drive
ST LUCIA	Sir William Macgregor Drive
ST LUCIA	Sisley Street
ST LUCIA	Sixth Avenue
ST LUCIA	Staff House Road
ST LUCIA	The Esplanade
ST LUCIA	Thynne Road
ST LUCIA	Townley Street
ST LUCIA	Twelfth Avenue
ST LUCIA	Union Road
ST LUCIA	Walcott Street
ST LUCIA	Warren Street
SUMNER	Boron Street
SUMNER	Bronze Street
SUMNER	Brumby Circuit
SUMNER	Bullockhead Street
SUMNER	Centenary Highway
SUMNER	Clydesdale Place
SUMNER	Drovers Place
SUMNER	Eloise Place
SUMNER	Forge Close
SUMNER	Jijaws Street
SUMNER	Neon Street
SUMNER	Spine Street
SUMNER	Stockwhip Place
SUMNER	Wacol Station Road
SUMNER	Wolston Road
TARINGA	Alexandra Avenue
TARINGA	Alpha Street
TARINGA	Bellevue Parade
TARINGA	Brasted Street
TARINGA	Francis Terrace
TARINGA	Gailey Road
TARINGA	Heroes Avenue
TARINGA	Indooroopilly Road
TARINGA	Iona Terrace
TARINGA	Magor Street
TARINGA	Moggill Road
TARINGA	Moore Street
TARINGA	Oxford Terrace
TARINGA	Sundridge Street
TARINGA	Union Street
TARINGA	Westerham Street
TARINGA	Whitmore Street
TENNYSON	Camelot Street
TENNYSON	Closed Road
TENNYSON	Curzon Street
TENNYSON	David Street
TENNYSON	Dexter Street
TENNYSON	Gerlee Street

GREENSLOPES	Lilly Street
GREENSLOPES	Lincoln Street
GREENSLOPES	Logan Road
GREENSLOPES	Lucy Street
GREENSLOPES	Main Avenue
GREENSLOPES	Montague Street
GREENSLOPES	Old Cleveland Road
GREENSLOPES	Panitya Street
GREENSLOPES	Regina Street
GREENSLOPES	Stoneham Street
GREENSLOPES	Wilpunda Street
HAMILTON	Allen Street
HAMILTON	Cooksley Street
HAMILTON	Cove Street
HAMILTON	Crescent Road
HAMILTON	Day Street
HAMILTON	Goldsworthy Avenue
HAMILTON	Grays Road
HAMILTON	Harbour Road
HAMILTON	Hercules Street
HAMILTON	Hunt Street
HAMILTON	Kingsford Smith Drive
HAMILTON	Quarry Street
HAMILTON	Racecourse Road
HAMILTON	Remora Road
HAMILTON	Riverview Terrace
HAMILTON	Toorak Road
HAMILTON	York Street
HAMILTON	Yulestar Street
HAWTHORNE	Aaron Avenue
HAWTHORNE	Amy Street
HAWTHORNE	Barton Road
HAWTHORNE	Barton Street
HAWTHORNE	Birkai Street
HAWTHORNE	Elliott Street
HAWTHORNE	Gordon Street
HAWTHORNE	Govett Avenue
HAWTHORNE	Hawthorne Road
HAWTHORNE	Jenolan Avenue
HAWTHORNE	Katoomba Avenue
HAWTHORNE	Leura Avenue
HAWTHORNE	Leura Terrace
HAWTHORNE	Lindsay Street
HAWTHORNE	Malcolm Street
HAWTHORNE	Mcdonald Street
HAWTHORNE	Mullens Street
HAWTHORNE	Oak Street
HAWTHORNE	Orchard Street
HAWTHORNE	Park Street
HAWTHORNE	Scott Street
HAWTHORNE	Stewart Street
HAWTHORNE	Virginia Avenue
HEMMANT	Anton Road
HEMMANT	Aquarium Avenue
TENNYSON	King Arthur Tce
TENNYSON	King Arthur Terrace
TENNYSON	Lancelot Street
TENNYSON	Merlin Street
TENNYSON	Myla Terrace
TENNYSON	Tennyson Memorial Avenue
TENNYSON	Vivian Street
TENNYSON	Walker Street
TINGALPA	Boundary Street
TINGALPA	Fleming Road
TINGALPA	Gateway Motorway
TINGALPA	Murarrie Road
TINGALPA	Station Road
TINGALPA	Vera Place
TINGALPA	Victor Street
TINGALPA	Villiers Street
TOOWONG	Bayliss Street
TOOWONG	Bennett Street
TOOWONG	Benson Street
TOOWONG	Booth Street
TOOWONG	Brisbane Street
TOOWONG	Burns Road
TOOWONG	Cadell Street
TOOWONG	Campbell Street
TOOWONG	Coronation Drive
TOOWONG	Croydon Street
TOOWONG	Earle Lane
TOOWONG	Glen Road
TOOWONG	Glenny Street
TOOWONG	Herbert Street
TOOWONG	Holmes Street
TOOWONG	Josling Street
TOOWONG	Land Street
TOOWONG	Landsborough Terrace
TOOWONG	Macdonnell Street
TOOWONG	Mayne Street
TOOWONG	Moggill Road
TOOWONG	Patrick Lane
TOOWONG	Saint Osyth Street
TOOWONG	Standring Street
TOOWONG	Sylvan Road
TOOWONG	Wells Lane
WACOL	Airy Street
WACOL	Akenside Street
WACOL	Boundary Road
WACOL	Boyce Road
WACOL	Bukulla Street
WACOL	Campbell Avenue
WACOL	Ellerton Drive
WACOL	Grindle Road
WACOL	Industrial Avenue
WACOL	Ipswich Motorway
WACOL	Ipswich Road
WACOL	Production Street

HEMMANT	Boolarra Street
HEMMANT	Boonoo Street
HEMMANT	Burnby Road
HEMMANT	Burringbar Street
HEMMANT	Canberra Street
HEMMANT	Doughboy Parade
HEMMANT	Facit Street
HEMMANT	Field Avenue
HEMMANT	Fleming Road
HEMMANT	Foley Road
HEMMANT	Garth Street
HEMMANT	Geranium Street
HEMMANT	Glenwood Place
HEMMANT	Gosport Street
HEMMANT	Gross Avenue
HEMMANT	Hemmant And Tingalpa Road
HEMMANT	Henricks Street
HEMMANT	Inghams Place
HEMMANT	Lindum Road
HEMMANT	Londor Close
HEMMANT	Lytton Road
HEMMANT	Marigold Street
HEMMANT	Newrybar Street
HEMMANT	Oswald Street
HEMMANT	Peplow Street
HEMMANT	Pinnibar Street
HEMMANT	Poppy Street
HEMMANT	Port Of Brisbane Motorway
HEMMANT	Porter Street
HEMMANT	Ragnor Road
HEMMANT	Ramsay Road
HEMMANT	State Street
HEMMANT	Violet Street
HEMMANT	Woodburn Street
HEMMANT	Wyuna Court
HEMMANT	Youngs Road
HERSTON	Bowen Bridge Road
HERSTON	Butterfield Street
HERSTON	Fagan Road
HERSTON	Garrick Terrace
HERSTON	Gould Road
HERSTON	Hetherington Street
HIGHGATE HILL	Athens Street
HIGHGATE HILL	Dudley Street
INALA	Rudd Street
INDOOROOPILLY	Aaron Place
INDOOROOPILLY	Almeida Street
INDOOROOPILLY	Aragon Street
INDOOROOPILLY	Balmore Street
INDOOROOPILLY	Boundary Road
INDOOROOPILLY	Bowaga Street
INDOOROOPILLY	Bridge Street
INDOOROOPILLY	Brinkworth Place
WACOL	Progress Road
WACOL	Viking Drive
WACOL	Wacol Station Road
WACOL	Wiglow Street
WACOL	Wilruna Street
WACOL	Wolston Park Road
WACOL	Wolston Road
WEST END	Anthony Street
WEST END	Ashington Street
WEST END	Avebury Street
WEST END	Bailey Street
WEST END	Bank Street
WEST END	Beesley Street
WEST END	Boundary Street
WEST END	Brady Street
WEST END	Buchanan Street
WEST END	Carlow Street
WEST END	Cordeaux Street
WEST END	Donkin Street
WEST END	Doris Street
WEST END	Drury Street
WEST END	Duncan Street
WEST END	Early Lane
WEST END	Ferry Road
WEST END	Filmer Street
WEST END	Forbes Street
WEST END	Glenfield Street
WEST END	Gray Road
WEST END	Greet Street
WEST END	Hardgrave Road
WEST END	Harriet Street
WEST END	Hill End Terrace
WEST END	Hoogley Street
WEST END	Jane Street
WEST END	Kurilpa Street
WEST END	Lower Hardgrave Road
WEST END	Miller Street
WEST END	Montague Road
WEST END	Morry Street
WEST END	Musgrave Street
WEST END	O'Connell Street
WEST END	Orleigh Street
WEST END	Pidgeon Close
WEST END	Raven Street
WEST END	Riverside Drive
WEST END	Rogers Street
WEST END	Russell Street
WEST END	Ryan Street
WEST END	Scott Street
WEST END	Skelton Lane
WEST END	Skinner Street
WEST END	Tondara Lane
WEST END	Victoria Street

INDOOROOPILLY	Carnarvon Road
INDOOROOPILLY	Castile Street
INDOOROOPILLY	Centenary Highway
INDOOROOPILLY	Clandon Street
INDOOROOPILLY	College Drive
INDOOROOPILLY	Coonan Street
INDOOROOPILLY	Cougar Street
INDOOROOPILLY	Dobell Street
INDOOROOPILLY	Elmira Street
INDOOROOPILLY	Fig Tree Pocket Road
INDOOROOPILLY	Foxton Street
INDOOROOPILLY	Furlong Street
INDOOROOPILLY	Garema Street
INDOOROOPILLY	Gilgandra Street
INDOOROOPILLY	Glencairn Avenue
INDOOROOPILLY	Goldieslie Park Road
INDOOROOPILLY	Harefield Street
INDOOROOPILLY	Hillman Street
INDOOROOPILLY	Indooroopilly Road
INDOOROOPILLY	Ivy Street
INDOOROOPILLY	Jainba Street
INDOOROOPILLY	Jerrang Street
INDOOROOPILLY	Jilba Street
INDOOROOPILLY	Kate Street
INDOOROOPILLY	Kinloch Street
INDOOROOPILLY	Lambert Road
INDOOROOPILLY	Lohe Street
INDOOROOPILLY	Magor Street
INDOOROOPILLY	Market Street
INDOOROOPILLY	Meiers Road
INDOOROOPILLY	Minkara Street
INDOOROOPILLY	Moggill Road
INDOOROOPILLY	Nawarra Street
INDOOROOPILLY	Nindethana Street
INDOOROOPILLY	Radnor Street
INDOOROOPILLY	Rennies Road
INDOOROOPILLY	Spring Street
INDOOROOPILLY	Twigg Street
INDOOROOPILLY	Ulric Street
INDOOROOPILLY	Walter Taylor Bridge
INDOOROOPILLY	Western Freeway
INDOOROOPILLY	Witton Road
JAMBOREE HEIGHTS	Badge Street
JAMBOREE HEIGHTS	Compass Close
JAMBOREE HEIGHTS	Emblem Street
JAMBOREE HEIGHTS	Halyard Street
JAMBOREE HEIGHTS	Horizon Drive
JAMBOREE HEIGHTS	Masthead Street
JAMBOREE HEIGHTS	Patrol Street
WEST END	Vulture Street
WEST END	Wilson Street
WEST END	Wolfe Street
WESTLAKE	Amadeus Place
WESTLAKE	Ayr Close
WESTLAKE	Baikal Place
WESTLAKE	Balaton Street
WESTLAKE	Ballard Place
WESTLAKE	Barrine Close
WESTLAKE	Bellambi Place
WESTLAKE	Bellfield Place
WESTLAKE	Bulan Street
WESTLAKE	Callabonna Street
WESTLAKE	Carnegie Street
WESTLAKE	Deborah Place
WESTLAKE	Eacham Close
WESTLAKE	Frangipani Street
WESTLAKE	Hilliup Street
WESTLAKE	Horizon Drive
WESTLAKE	Kaboora Crescent
WESTLAKE	La Belle Court
WESTLAKE	Loffs Road
WESTLAKE	Lucerne Street
WESTLAKE	Meadowbank Court
WESTLAKE	Menindee Court
WESTLAKE	Moyle Close
WESTLAKE	Newell Place
WESTLAKE	Nyasa Close
WESTLAKE	Penong Street
WESTLAKE	Raeside Street
WESTLAKE	Riverview Close
WESTLAKE	Rowallan Close
WESTLAKE	Seabrook Circuit
WESTLAKE	Tana Street
WESTLAKE	Tarrabool Street
WESTLAKE	Tekapo Street
WESTLAKE	Tennent Street
WESTLAKE	Timaru Close
WESTLAKE	Tolaga Street
WESTLAKE	Waigen Close
WESTLAKE	Wendouree Crescent
WESTLAKE	Westlake Drive
WESTLAKE	Wivenhoe Court
WESTLAKE	Yantara Court
WESTLAKE	Yarrunga Court
WILLAWONG	Bowhill Road
WILLAWONG	Burman Road
WILLAWONG	Camden Road
WILLAWONG	Dalmeny Street

JAMBOREE HEIGHTS	Transom Close
JINDALEE	Amazons Place
JINDALEE	Angara Street
JINDALEE	Arakoola Street
JINDALEE	Arrabri Avenue
JINDALEE	Bangalee Street
JINDALEE	Bareena Street
JINDALEE	Boorana Street
JINDALEE	Burrendah Road
JINDALEE	Capitol Drive
JINDALEE	Centenary Highway
JINDALEE	Cobbadah Street
JINDALEE	Coombell Street
JINDALEE	Cowangah Street
JINDALEE	Curragundi Road
JINDALEE	Elinga Street
JINDALEE	Gareel Street
JINDALEE	Goggs Road
JINDALEE	Jeetho Street
JINDALEE	Jenee Street
JINDALEE	Jindalee Golf Club Access
JINDALEE	Jindalee Street
JINDALEE	Jindivick Street
JINDALEE	Kangaloon Street
JINDALEE	Kirami Street
JINDALEE	Kooringal Drive
JINDALEE	Lanena Street
JINDALEE	Looranah Street
JINDALEE	Mankinna Street
JINDALEE	Moolanda Street
JINDALEE	Moolingal Street
JINDALEE	Moorilla Place
JINDALEE	Mount Ommaney Drive
JINDALEE	Mundoo Street
JINDALEE	Murna Street
JINDALEE	Myoora Place
JINDALEE	Nero Close
JINDALEE	Noolinga Street
JINDALEE	Pantheon Street
JINDALEE	Patanga Street
JINDALEE	Pavilions Close
JINDALEE	Seventeen Mile Rocks Road
JINDALEE	Sinnamon Road
JINDALEE	Tangara Street
JINDALEE	Thomas Macleod Avenue
JINDALEE	Trevi Street
JINDALEE	Umina Street
JINDALEE	Warandoo Street
JINDALEE	Warili Street
JINDALEE	Wongaburra Street
JINDALEE	Yallambee Road
WILLAWONG	Gooderham Road
WILLAWONG	King Avenue
WILLAWONG	Learoyd Road
WILLAWONG	Paradise Road
WILLAWONG	Sherbrooke Road
WILSTON	Ada Street
WILSTON	Cramond Street
WILSTON	Edmondstone Street
WILSTON	Finsbury Street
WILSTON	Granville Street
WILSTON	Harle Avenue
WILSTON	Jeffery Street
WILSTON	Kedron Brook Road
WILSTON	Mark Street
WILSTON	Murray Street
WILSTON	Newmarket Road
WILSTON	Noble Street
WILSTON	Silvester Street
WILSTON	Vardon Street
WINDSOR	Addison Street
WINDSOR	Albany Street
WINDSOR	Albion Road
WINDSOR	Algar Street
WINDSOR	Allom Street
WINDSOR	Blackmore Street
WINDSOR	Bowen Street
WINDSOR	Bryden Street
WINDSOR	Byrne Street
WINDSOR	Cartwright Street
WINDSOR	Clem Jones Tunnel
WINDSOR	Cullen Street
WINDSOR	Downey Street
WINDSOR	Edgar Street
WINDSOR	Edmund Street
WINDSOR	Eildon Road
WINDSOR	Federation Street
WINDSOR	Gallway Street
WINDSOR	Gennon Street
WINDSOR	Grafton Street
WINDSOR	Grantson Street
WINDSOR	Green Terrace
WINDSOR	Hadfield Street
WINDSOR	Kidman Street
WINDSOR	Lane Street
WINDSOR	Le Geyt Street
WINDSOR	Lutwyche Road
WINDSOR	Macdonald Road
WINDSOR	Maurice Street
WINDSOR	Mcdonald Road
WINDSOR	Melbourne Street
WINDSOR	Mill Street

JINDALEE	Yarrimbah Street
KANGAROO POINT	Anderson Street
KANGAROO POINT	Anglesey Street
KANGAROO POINT	Annie Street
KANGAROO POINT	Baildon Street
KANGAROO POINT	Baines Street
KANGAROO POINT	Bradfield Highway
KANGAROO POINT	Bright Street
KANGAROO POINT	Bromley Street
KANGAROO POINT	Burke Lane
KANGAROO POINT	Burrendah Road
KANGAROO POINT	Cairns Street
KANGAROO POINT	Centenary Highway
KANGAROO POINT	Clem Jones Tunnel
KANGAROO POINT	Darragh Street
KANGAROO POINT	Deakin Street
KANGAROO POINT	Ferry Street
KANGAROO POINT	Goodwill Bridge
KANGAROO POINT	Goodwin Street
KANGAROO POINT	Hamilton Street
KANGAROO POINT	Holman Street
KANGAROO POINT	Linton Street
KANGAROO POINT	Lockerbie Street
KANGAROO POINT	Lower Riv Terrace
KANGAROO POINT	Lower River Terrace
KANGAROO POINT	Macdonald Street
KANGAROO POINT	Mackenzie Street
KANGAROO POINT	Main Street
KANGAROO POINT	Mark Lane
KANGAROO POINT	Pacific Motorway
KANGAROO POINT	Princess Street
KANGAROO POINT	Prospect Street
KANGAROO POINT	Rotherham Street
KANGAROO POINT	Shafston Avenue
KANGAROO POINT	Sinclair Street
KANGAROO POINT	Thornton Street
KANGAROO POINT	Toohey Street
KANGAROO POINT	Walmsley Street
KANGAROO POINT	Wharf Street
KANGAROO POINT	Wicklow Street
KANGAROO POINT	Wongaburra Street
KARANA DOWNS	Aringa Crescent
KARANA DOWNS	Atkinson Drive
KARANA DOWNS	Billagall Drive
KARANA DOWNS	Boolungal Way
KARANA DOWNS	Bundoora Drive
KARANA DOWNS	Burrows Street
KARANA DOWNS	Cairns-Cowan Drive
KARANA DOWNS	Candowie Crescent
KARANA DOWNS	Carawah Court
KARANA DOWNS	Caringal Drive
KARANA DOWNS	College Road
KARANA DOWNS	Illawong Way
KARANA DOWNS	Indra Crescent
WINDSOR	Moore Street
WINDSOR	Newmarket Road
WINDSOR	Nicholas Street
WINDSOR	Noble Street
WINDSOR	Northey Street
WINDSOR	Odoherty Street
WINDSOR	Robert Lane
WINDSOR	Somerset Street
WINDSOR	Swan Terrace
WINDSOR	Taylor Street
WINDSOR	Turner Street
WINDSOR	Victoria Street
WOOLLOONGABBA	Albion Street
WOOLLOONGABBA	Annie Street
WOOLLOONGABBA	Atherton Street
WOOLLOONGABBA	Balaclava Street
WOOLLOONGABBA	Broadway Street
WOOLLOONGABBA	Churchill Street
WOOLLOONGABBA	Clem Jones Tunnel
WOOLLOONGABBA	Deshon Street
WOOLLOONGABBA	Fern Street
WOOLLOONGABBA	Flower Street
WOOLLOONGABBA	Gibbon Street
WOOLLOONGABBA	Hampton Street
WOOLLOONGABBA	Hawthorne Street
WOOLLOONGABBA	Holden Street
WOOLLOONGABBA	Ipswich Road
WOOLLOONGABBA	Junction Street
WOOLLOONGABBA	Jurgens Street
WOOLLOONGABBA	Leamington Street
WOOLLOONGABBA	Leonard Street
WOOLLOONGABBA	Lewis Street
WOOLLOONGABBA	Line Street
WOOLLOONGABBA	Logan Road
WOOLLOONGABBA	Longlands Street
WOOLLOONGABBA	Lotus Street
WOOLLOONGABBA	Lucinda Street
WOOLLOONGABBA	Maynard Street
WOOLLOONGABBA	Mountjoy Street
WOOLLOONGABBA	Myrtle Street
WOOLLOONGABBA	Nile Street
WOOLLOONGABBA	Norman Street
WOOLLOONGABBA	Okeefe Street
WOOLLOONGABBA	Oxford Street
WOOLLOONGABBA	Preston Street
WOOLLOONGABBA	Qualtrough Street
WOOLLOONGABBA	Railway Street
WOOLLOONGABBA	Salisbury Street
WOOLLOONGABBA	Stanley Street
WOOLLOONGABBA	Sword Street
WOOLLOONGABBA	Trafalgar Street
WOOLLOONGABBA	Vulture Street
WOOLLOONGABBA	Walker Street
WYNNUM WEST	Evelyn Road

KARANA DOWNS	Kanangra Close
KARANA DOWNS	Kannella Grove
KARANA DOWNS	Karri Avenue
KARANA DOWNS	Kindra Avenue
KARANA DOWNS	Koonawarra Court
KARANA DOWNS	Kooralla Court
KARANA DOWNS	Langi Court
KARANA DOWNS	Leuneah Lane
KARANA DOWNS	Mcdougall Street
KARANA DOWNS	Mount Crosby Road
KARANA DOWNS	Nalya Crescent
KARANA DOWNS	Nariah Court
KARANA DOWNS	Omeo Grove
KARANA DOWNS	Saint Andrews Drive
KARANA DOWNS	Saint Ives Court
KARANA DOWNS	Sellars Street
KARANA DOWNS	Tanderra Way
KARANA DOWNS	Ulandi Court
KARANA DOWNS	Wales Street
KARANA DOWNS	Wandoo Court
KARANA DOWNS	Whela Close
KARANA DOWNS	Wirriboot Court
KELVIN GROVE	Bishop Street
KELVIN GROVE	Kelvin Grove Road
KELVIN GROVE	Tait Street
KENMORE	Akuna Street
KENMORE	Belford Street
KENMORE	Caber Street
KENMORE	Calshot Street
KENMORE	Centenary Highway
KENMORE	Cromarty Street
KENMORE	Dumbarton Drive
KENMORE	Dumfries Street
KENMORE	Durness Street
KENMORE	Evergreen Close
KENMORE	Fallbrook Street
KENMORE	Fortrose Street
KENMORE	Gem Road
KENMORE	Glen Court
KENMORE	Hoggwaller Lane
KENMORE	Katunga Street
KENMORE	Kilkivan Avenue
KENMORE	Kingfisher Place
KENMORE	Kingussie Street
KENMORE	Lairg Street
KENMORE	Limita Court
KENMORE	Manyung Street
KENMORE	Margaret Court
KENMORE	Moggill Road
KENMORE	Palm Street
KENMORE	Parkway Place
KENMORE	Ranger Street
KENMORE	Ridgecrest Street
KENMORE	Rowena Street
WYNNUM WEST	Kianawah Road
WYNNUM WEST	Malabar Street
WYNNUM WEST	North Road
WYNNUM WEST	Sandy Cp Road
WYNNUM WEST	Sibley Road
YEERONGPILLY	Allawah Street
YEERONGPILLY	Chale Street
YEERONGPILLY	Ethel Street
YEERONGPILLY	Fairfield Road
YEERONGPILLY	Gus Street
YEERONGPILLY	King Arthur Tce
YEERONGPILLY	Livingstone Street
YEERONGPILLY	Moolabin Crescent
YEERONGPILLY	Mooney Street
YEERONGPILLY	Nares Street
YEERONGPILLY	Ortive Street
YEERONGPILLY	Palomar Road
YEERONGPILLY	Pulle Street
YEERONGPILLY	Station Road
YEERONGPILLY	Tennyson Memorial Avenue
YEERONGPILLY	Varley Street
YEERONGPILLY	Wilkie Street
YERONGA	Anita Street
YERONGA	Aranui Street
YERONGA	Arras Street
YERONGA	Astolat Street
YERONGA	Bixa Lane
YERONGA	Brisbane Corso
YERONGA	Cansdale Street
YERONGA	Cassia Lane
YERONGA	Cook Street
YERONGA	Cowper Street
YERONGA	Dalton Street
YERONGA	Devon Street
YERONGA	Diane Street
YERONGA	Dulwich Road
YERONGA	Ellesmere Street
YERONGA	Esplanade
YERONGA	Eversley Terrace
YERONGA	Fairfield Road
YERONGA	Grounds Street
YERONGA	Heritage Close
YERONGA	Hibiscus Lane
YERONGA	Hyde Road
YERONGA	Instow Street
YERONGA	Kadumba Street
YERONGA	Kingsley Parade
YERONGA	Lane
YERONGA	Manson Parade
YERONGA	Nelson Street
YERONGA	Orama Road
YERONGA	Oriana Crescent
YERONGA	Oriel Road
YERONGA	Orient Road

KENMORE	Scandia Street	YERONGA	Orlando Road
KENMORE	Scenic Road	YERONGA	Ormadale Road
KENMORE	Summerfield Place	YERONGA	Ormonde Road
KENMORE	Sunset Road	YERONGA	Ormuz Road
KENMORE	Tourmaline Street	YERONGA	Orontes Road
KENMORE	Twilight Street	YERONGA	Orsova Road
KENMORE	Wyndarra Street	YERONGA	Ortive Street
KENMORE	Yarawa Street	YERONGA	Orvieto Road
KENMORE HILLS	Bozzato Place	YERONGA	Osric Street
KENMORE HILLS	Branton Street	YERONGA	Osterley Road
KENMORE HILLS	Brookfield Road	YERONGA	Otaki Road
KENMORE HILLS	Mondra Street	YERONGA	Ovendean Street
KENMORE HILLS	Paley Street	YERONGA	Paragon Street
KHOLO	Buylar Road	YERONGA	Park Road
KHOLO	Cottonwood Place	YERONGA	Rome Street South
KHOLO	Kholo Bridge	YERONGA	Shottery Street
KHOLO	Kholo Road	YERONGA	Simon Street
KHOLO	Lake Manchester Road	YERONGA	Stevens Street
KHOLO	Shelley Road	YERONGA	Tecoma Lane
KHOLO	Skyline Drive	YERONGA	Utzon Street
KHOLO	Stumers Road	YERONGA	Venner Road
LYTTON	Benjamin Place	YERONGA	Violet Street
LYTTON	Export Street	YERONGA	Wilton Terrace
LYTTON	Frank Milan Drive	YERONGA	Yeronga Street
LYTTON	Freight Street	YERONGA	Yvonne Street
LYTTON	Lindum Road		
LYTTON	Luke Street		
LYTTON	Lytton Road		
LYTTON	Port Of Brisbane Motorway		

ITEM	COMMENTS
Impact Area and Scale	BoM expect peak flood levels are likely to exceed 1974 levels on Thursday 13/01/2011.
Communications	CSA issued regarding opening of evacuation centre CSA issued regarding update of the evacuation centre CSA issued regarding additional sandbagging locations CSA issued regarding number of streets possibly affected at 7000 cumex CSA issued reminding residents to prepare for flooding Scripts for RRG written Updated letter written for distribution to residents in possible flood effected areas CSA issued regarding number of streets possibly affected at 12000 cumex

Electricity	Possible power outage to the CBD at 0700 hours. ENERGEX to confirm Working with ENERGEX to ascertain the impacts on the CBD
Water Supply	QUU advise water booster and sewerage pumps stations are operating normally. No further advice available as to outstanding jobs logged for sewer surcharge. QUU are providing regional support by way of distribution of bottled water to the Toowoomba region.
Sewerage	Treatment plants may be affected by rising flood waters. No further information available at this time. QUU are meeting to discuss.
Gas	No issue
Transport	**Current road closures:** •
Hospitals/Schools etc	No issue
Public Services	Evacuation centres have been established, with the evacuation centre opened at the RNA showgrounds.
Properties/Buildings	171 George street basement are at risk of flood, the air-conditioning system will be turned off and the switch boards isolated to limit any damage in this situation. Security will notify staff that the building is not open. Manager from MYPO has been notified and will contact staff himself. Planning underway for the possible closure of 266 George street due to potential flooding and power loss to the city grid. Alternative site at Green Square has been organised. Need to ascertain with ENERGEX the wider implications of the reduced power to the city centre on business and residents,.

STATUS REPORT

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No issue
Equipment (Sandbags, lighting, etc)	All Council sandbagging locations experienced very high demand for sandbags throughout the day. Residents collecting sandbags experienced waits, at times, in

	excess of four hours at the Newmarket and other Council collection points. Stocks of sand for sandbags depleted at Newmarket at 1930, resulting in excess of 50 residents to be redirected to collection point at Brockman Street, Kedron. The Lord Mayor has directed Michael Corkhill A/ Chief of Staff to expedite deliveries of sand to all depots.
Labour (Volunteers, contractors, etc)	Staff are required across the various depots to be able to fill sand bags. SES Moggill Group is isolated with members confined to the Karana Downs and Mt Crosby areas only. Some Moggill SES members are stranded in Bellbowrie or otherwise unable to return to their Group or home. Members of the public continue to present themselves to SES offering to volunteer and assist, including offers of accommodation. Volunteers from Surf Life Saving Qld assisted with sandbag production at Newmarket. SES Western Group, located at Perrin Park Toowong, has been relocated to the Mt Coot-tha Botanical Gardens this evening. As a result Western Group is expected to be offline for part of the day as a consequence. SES Southern Group, located at Rocklea, has relocated to City Fleet at Bradman Street, Acacia Ridge. A deployment of Cairns SES volunteers is expected to arrive in Brisbane tomorrow. It is unknown if these volunteers will be utilised to assist Brisbane or will be further deployed elsewhere in South East Queensland. This decision is expected to be taken by EMQ tomorrow morning.
Media Issues	Media releases are being prepared concerning: • Sandbags • Evacuation centres • Roads affected.
Political Issues	No issue
City Waste Issues	All cleansing operations in the mall have been suspended, except a small skeleton crew. All available staff have been tasked to sandbagging operations.
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issue

JOB REPORT

DESCRIPTION	LAS	SES	Veg	EH	RAT

Number of jobs received					
Number of jobs generated by Regional Incident Management Team					
Total number of jobs					
Total number of jobs completed to this time					
Total jobs remaining					
Expected delay for teams to new jobs (if known)					
Number of teams activated					

BCW JOB REPORT

Depot	Sand Bags Distributed to Public (2:30pm – 9pm)	Current Staffing Levels			Jobs Received	Jobs Completed
		BCC	Volunteers	Total		
Stafford	15,600	23	12	35	N/A	N/A
Zillmere	19,500	12	2	14	26	19
Darra	16,250	16	2	18	8	8
Balmoral	5,850	8	20	28	2	0
Newmarket	4,368	9	20	29	N/A	N/A
Eagle Farm	3,000	23	0	0	N/A	N/A
Bridges (Tarping)	N/A	0	0	0	7	7
Road Surfaces	3 Trucks are available with hot mix for emergency works. Two Utes with cold mix for emergency works. Patrolling and patching work, has been suspended due to safety.					
Road Sweeper	9 Sweepers available. (Not yet Tasked)					

Evacuations REPORT

From:	To:	Persons Evacuated:
TOTAL EVACUATED: 0		

AUTHORISATION:

Name: Glenn Gomez – Incident Controller

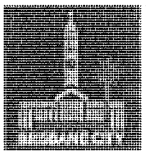
Signature: _____

Date and Time: 11/01/11 – 1530 hrs

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 38108
Fax: 3001 2400



TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	15
DATE:	12/01/2011	**PRIORITY:**	Routine
PERIOD:	0200hrs – 0600 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

Key points to note:

Predicted flood size …

- Based on 12,000 series inundation maps an estimated 43,879 properties are likely to experience some flooding.
- 12,000 m^3/s is about 5.5m AHD profile
- Using core Ian data this equated to 38,043 residential and 5,836 commercial properties

Road closures

- There are now a large number of major and minor roads across the City that are closed – details are provided below.

Public Transport

- Major disruptions across the public transport network. Translink website has all updates.

Residents are waking up this morning to see water close to their homes. Locations to be included in next SITREP

CURRENT ACTIVITES:

- SES

The number of SES jobs received since 9am 11/1/11 (this includes calls for assistance and not Contact Centre information requests).

Total received - 224
Outstanding total - 56
Completed total - 168

- CARS

An additional 7,000 information sheets were printed overnight for distribution am on 12/1/11

- Contact Centre

Now operational at Carindale and Chermside. No staff in Brisbane Square.

Currently physically moving phones from BSQ to the above two regions.

Most calls since the last SITREP are for SES assistance.

- BCW

Bridges tarping teams have ceased work over night and will recommence work in the morning.

Resourcing is not an issue; hundreds of volunteers are continuing to arrive at all depot locations.

Main stockpile sites for sand on Wednesday at Eagle Farm & Stafford. All other depots to continue to receive sand supplies as required.

Note: Expected delivery from time of order to time on site in approximately 90minutes

Used approximately 1000 tonne of sand overnight, expect 1000 tonne usage during Wednesday and 1000 tonne usage for Wednesday night.

200,000 extra sandbags have been ordered as at 05:00.

- LAS

Sandbagging has continued with large numbers of volunteers assisting at various depots across the City.

40 extra signs were made available late yesterday and are being installed at flooded locations. Another 40 signs will be made available today. More signs are on order and will be progressively placed around the city as they are manufactured to flooded areas.

ISSUES:

Resources

Nil to report

Evacuation

- The QEII manager has been contacted regarding the QEII stand up as an evacuation centre. Red Cross will have staff at the venue at approx 7:00-7:30am for an 8:00am

start. Lifeline, St John Ambulance, Salvation Army have also been contacted and will also have staff at the venue at approximately 7:00-7:30am.

Once the facility is confirmed as operational, the shift Incident Controller will be informed. A CSA to support the QEII evacuation centre has been developed by Krysten Booth.

- RNA Showgrounds is operational with 197 community members in attendance. There are 500 beds already in place, and an additional 3,000 are on order. These extra beds will be distributed between RNA and QEII and more beds will be ordered as required.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

- Based on 12000 series inundation maps an estimated 43,879 properties are likely to experience some flooding.
- 12000 m^3/s is about 5.5m AHD profile
- Using core lan data this equated to 38043 residential and 5836 commercial properties
- At 2311hrs FIC confirmed the following
- Remodelling will not occur until BOM provide revised river height predictions at 08:00 on 12/1/11.

Property status	Property Group	Property count	People
Flooded	Commercial	3499	0
Flooded	Other	1182	0
Flooded	Residential	19601	46115
Partially Flooded	Commercial	2243	0
Partially Flooded	Other	1097	0
Partially Flooded	Residential	11944	27542

- This information is calculated by overlaying the inundation maps over core lan data. Where the property falls fully inside the inundation zone it is considered fully impacted. Where the property is divided inside and outside the inundate it is considered partially flooded. This information is generated using computer simulation and can be replicated with different inundation levels. As with any computer generated information minor errors may occur however this is considered the best available.

Annex A to SITREP No: 13

Date: 12.01.1011
Period: To: 0200 hrs 0600 hrs

AREAS AFFECTED

ITEM	COMMENTS
Impact Area and Scale	
Communications	
Electricity	Energex meeting at 8am to discuss staged shutdown of certain CBD commercial and residential properties. Energex are unable to provide advanced notification to affected residents until the Minister has been briefed. Advice received from Energex is that they have attempted to contact property managers. At this stage 30 of the 50 have been contacted to advise of the intended shutdown. As such, Council unable to provide CSA until Energex confirm strategy. Power may be disconnected on a case by case basis in low lying areas, dependant on flood waters from 08:30 on 12/1/11. The number of customers currently without power in Brisbane is approximately 4,500.
Water Supply	QUU reported no issues
Sewerage	QUU reported no issues
Gas	No issue
Transport	**Current road closures:** • • • • • **Public Transport closures:**
Hospitals/Schools etc	No issue

Public Services	
Properties/Buildings	**Data Centres** Migration of CSD/FEA and Ellipse has been completed successfully and is currently being tested before release into production. The migration was delayed by approximately 50mins.

STATUS REPORT

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No issue
Equipment (Sandbags, lighting, etc)	200,000 extra sandbags ordered as at 05:00 on 12/1/11
Labour (Volunteers, contractors, etc)	Large numbers of volunteers helping with sandbags
Media Issues	CSA was issued with overnight report highlighting how many calls Council has received, numbers at evacuation centre, road closures and ferry services. Another CSA was issued this morning 05:30 with projected numbers of properties to be affected by flooding.
Political Issues	No issue
City Waste Issues	
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issue

JOB REPORT

Depot	Sand Bags Distributed to Public (1am-5am)	Current Staffing Levels			Jobs Received	Jobs Completed
		BCC	Volunteers	Total		
Stafford	4,000 Distributed (10,000 in stock)	25	75	100	N/A	N/A
Zillmere	2,000	9	3	12	N/A	N/A
Darra	6,000	9	50	59	N/A	N/A
Balmoral	4,000	8	100	108	N/A	N/A
Newmarket	2,000	5	15	20	N/A	N/A
Eagle Farm	720	8	0	8	N/A	N/A
Bridges (Tarping)	N/A	0	0	0	N/A	N/A
Road Surfaces	Nil Night works					

Road Sweeper	9 Sweepers available. (Not yet Tasked)			
TOTALS	18,720	64	243	307

Evacuations REPORT

From:	To:	Persons Evacuated:
TOTAL EVACUATED: 0		

Annex B to SITREP No: 13

BMTMC Road Closure Information

- **AUCHENFLOWER** - CORONATION DRIVE 04:03 AM 12/01/2011

  Coronation Drive near Land Street at Auchenflower is currently under water. Motorists are advised to drive with care.

- **BRISBANE CITY** - GEORGE STREET 03:59 AM 12/01/2011

  Due to heavy rain fall and rising waters the following roads are closed in the Brisbane Metropolitan Area:

  Albion - Fox Street
  Ascot - Massey Street between Sykes Street and Morgan Street at Bartleys Hill Resvoir
  Auchenflower - Dixon Street at Park lane
  Auchenflower - Milton Road at Torwood Street
  Auchenflower - Lang Parade
  Auchenflower - Grimes Street
  Auchenflower - Coronation Drive
  Bardon - Bowman Road
  Belbowrie - Kangaroo Gully Road
  Berrinda - Wembley Road
  Brisbane City - Queens Wharf Road
  Brookfield - Gap Creek Road
  Brookfield - Moggill Road and Rafting Ground Road
  Brookfield - Rafting Ground Road at Rees Way
  Brookfield - Greentrees Avenue
  Brookfield - Deerhurst Road
  Brookfield - Gold Creek Road
  Clayfield - Widdop Street
  Dinmore - Ipswich Motorway
  Dinmore - Warrego Highway
  Drewvale - Illaweena Street
  East Brisbane - Holden Street
  East Brisbane - Hilton Street
  East Brisbane - Heath Street
  Fairfield - Noble Street
  Faifield - Brisbane Corso between Simpson and Victoria
  Fairfield - Fairfield Road and Ashby Street
  Fairfield - Simpson Rd btween Brisbane Corso and Fairfield Rd
  Fairfield - Venner Road
  Fig Tree Pocket - Fig Tree Pocket Road near Ormsby Street
  Fortitude Valley - Ann Street between Logland Street and Commercial Street
  Graceville - Long Street East

Griffin - Dohles Rocks Road
Gumdale - Formosa Road between Stanborough Road and Dairy Swamp Road
Jindalee - Centenary Highway
Jindalee - Sinnamon Road on and off ramps to the Centenary Highway.
Jindalee - Kangaloon Street
Jindalee - Burrendah Road
Joyner - Youngs Crossing Road
Karana Downs - Tanderra Way
Larapinta - Paradise Road
Lockyer - Murphys Creek Road
Manly - Manly Road between New Cleveland Road and Castlerea Street
Milton - Camford Street
Milton - Douglas Street
Milton - Haig Street
Milton - Castlemaine Street
Milton - Baroona Road
Milton - Bayswater Road
Milton - Heussler Terrace
Moorooka - Fairfield Road and Muriel Avenue
Morningside - Redfern Street
New Farm - Brunswick Street between Sydney St and Oxlade Drive
Newstead - Waterloo St between Breakfast Creek Rd and Gordon Street
Nundah - Melton Street
Oxley - Blunder Road exit from the Ipswich Motorway westbound and the eastbound on ramp to the Ipswich Motorway
Oxley - Oxley Station Road
Oxley - Engerfield Road
Oxley - Ipswich Motorway
Pullenvale - Lancing Street
Rocklea - Marshall Road
Rocklea - Tramore Street
Rocklea - Muriel Avenue
Rocklea - Sherwood Road
Rocklea - Granard Road
Rosewood - Rosewood Warrill View Road
Salisbury - Beaudesert Road between Granard Road and Muriel Avenue
Sherwood - Egmont Road
Sherwood - Mckulla Street
Sherwood - Sherwood Road at Oxley Creek
Sherwood - Strickland Terrace
Sumner - Wacol Station Road near Sumner Road
Toowong - Sylvan Road between Land Street and Coronation Drive
Toowong Dixon Street between land Street and Milton Road
West End - Ryan Street
West End - Montague Road and Riverside Drive
West Lake - Westlake Drive

West Lake - Summit Place
Windsor - Northey Street
Windsor - Noble Road at Newmarket Road
Wynnum West - Ropley Road
Yeronga - Fairfield Road

Motorists are advised not to enter floodwaters and to seek alternative routes.

AUTHORISATION:

Name: Chris McCahon – Incident Controller

Signature: _____

Date and Time: 12/01/11 – 0600 hrs

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Facsimile: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	16
DATE:	12/01/2011	**PRIORITY:**	Routine
PERIOD:	0600hrs – 1530 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

Final prediction of flood peak as advised by the BoM is 5.5 m AHD at the Brisbane City Gauge on Thursday 13/1/2011. Peak will arrive at around 4am Thursday and last for around 12 hours before beginning to fall.

Predicted peak discharge at Brisbane City gauge is 9,500 m3/s at the peak on Thursday. High tides on Thursday are at approximately 4am and 4pm. However, as per LDMG direction, planning has continued for an alternative scenario peak of 12,000 m3/s.

Based on the 9,500m3/s peak, the total flooded properties is now estimated at approximately 23,300 including 18,776 residential properties. The above count is for property flooding not house flooding. Based on a 12,000m3/s scenario, the total flooded properties is estimated at approximately 47,355 including 40,185 residential properties.

Residential includes anywhere that houses people so includes hospitals and nursing homes, units, etc. One hospital only counts as one property. Commercial includes shops, industrial, offices - anywhere with a building but not where people residing. It does not include vacant land or structures, this is in "other".

CURRENT ACTIVITES:

- **Availability of Sandbags – 8 locations**
  More than 67,100 Sandbags have been distributed from the following locations by BCW:
  -Darra Works Depot

-Morningside Works Depot
-Newmarket (SES) Depot
-Zillmere Works Depot
-Mt Cootha Botanical Gardens
-Lathe Street Depot
-Green Square Close Depot
-Lennon Street, Stafford – Army in attendance

Redlands SES are also making sandbags available to Brisbane Residents from Wellington Street, Cleveland.

- **Customer Contact Centre**

Grade of Service - 61% responded to within 20secs
Offered - 8473
Answered - 6088

Of these SES comprises:
SL - 74%
Offered - 1908
Answered - 1699

Move from BSQ to Regional offices:

At 2.30pm there are:

86 consultants logged into the General Queue (BCC)
21 consultants logged into the Spec Queue

Indooroopilly centre is closed after a second power outage and 6 staff have been relocated. Remaining staff are situated at Chermside and Carindale with the view to continue at these locations until Friday.

ISSUES:

Resources

Nil to report

Evacuation

- **Evacuation Centres**

Brisbane City Council Centres:

RNA - 305 evacuees

QE11 105 evacuees

Residents evacuating are able to take their pets to the RNA evacuation centre and the ANZ stadium evacuation centre. Both Centres have basic supplies for animals and staff rostered 24 hours.

Unauthorised Centres:

Yeronga State School - 35 Evacuees

Good News Lutheran Church - Unable to confirm

Salvation Army Church - unable to confirm

St Catherines Anglican Church Nil Evacuees

Moggill Uniting Church - 20 evacuees

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

- The number of streets affected has steadily increased.

See Annex A for detailed report of predicted affects.

Annex A to SITREP No: 14

Date: **12.01.1011**
Period: **To: 0600 hrs** **1530hrs**

POTENTIAL AREAS AFFECTED predicted properties affected by a Brisbane River Flood of 12,000 m3/s peak flow.

SUBURB	STREET
ACACIA RIDGE	Achievement Crescent
ACACIA RIDGE	Beatty Road
ACACIA RIDGE	Bonanza Avenue
ACACIA RIDGE	Colebard Street E
ACACIA RIDGE	Colebard Street W
ACACIA RIDGE	Dellow Street
ACACIA RIDGE	Ellesmere
ACACIA RIDGE	Gregory Street
ACACIA RIDGE	Larbert Street
ACACIA RIDGE	Lismore Street
ACACIA RIDGE	Loam Street
ACACIA RIDGE	Merchiston Street
ACACIA RIDGE	Research Street
ACACIA RIDGE	Rothesay Street
ACACIA RIDGE	Success Street
ACACIA RIDGE	Wapping Street
ACACIA RIDGE	Watson Road
ALBION	Abbotsford Road
ALBION	Agnes Street
ALBION	Albion Overpass
ALBION	Albion Road
ALBION	Allison Street
ALBION	Amy Street
ALBION	Argyle Street
ALBION	Bale Street
ALBION	Beaumont Street
ALBION	Bimbil Street
ALBION	Bogan Street
ALBION	Collingwood Street
ALBION	Crosby Road
ALBION	Dover Street
ALBION	Elliot Street
ALBION	Fox Street
ALBION	Frodsham Street
ALBION	Gartrell Street
ALBION	Grove Street
ALBION	Higgs Street
ALBION	Hudson Road

ALBION	Hutcheson Street
ALBION	Immarna Street
ALBION	Inner City Bypass
ALBION	Jobson Street
ALBION	Kingsford Smith Drive
ALBION	Lucy Street
ALBION	Mclennan Street
ALBION	Nariel Street
ALBION	Park Street
ALBION	Pedder Street
ALBION	Sandgate Road
ALBION	Tate Street
ALBION	Wakefield Street
ALBION	Wallace Street
ALBION	Yulestar Street
ANNERLEY	Aylesford Street
ANNERLEY	Denham Street
ANNERLEY	Ensign Avenue
ANSTEAD	Boyle Road
ANSTEAD	Church Road
ANSTEAD	Essendon Road
ANSTEAD	Grey Gum Place
ANSTEAD	Hawkesbury Road
ANSTEAD	Kangaroo Gully Road
ANSTEAD	Layfield Road
ANSTEAD	Mount Crosby Road
ANSTEAD	Sugars Road
ANSTEAD	Wirrabara Road
ARCHERFIELD	Amaroo Street
ARCHERFIELD	Balham Road
ARCHERFIELD	Bangor Street
ARCHERFIELD	Barton Street
ARCHERFIELD	Beatty Road
ARCHERFIELD	Boniface Street
ARCHERFIELD	Boundary Road
ARCHERFIELD	Brecknock Street
ARCHERFIELD	Eirroc Street
ARCHERFIELD	Gladstone Street
ARCHERFIELD	Glenister Street
ARCHERFIELD	Hampshire Street
ARCHERFIELD	Kalang Street
ARCHERFIELD	Kawana Street
ARCHERFIELD	Lilydale Street
ARCHERFIELD	Nemo Street
ARCHERFIELD	Parkview Drive
ARCHERFIELD	Qantas Avenue
ARCHERFIELD	Rocklea Street
ARCHERFIELD	Rodwell Street
ARCHERFIELD	Stockwell Place
ARCHERFIELD	Willingdon Street
ARCHERFIELD	Wirraway Place
AUCHENFLOWER	Aldridge Street
AUCHENFLOWER	Annie Street
AUCHENFLOWER	Auchenflower Terrace
AUCHENFLOWER	Bangalla Street
AUCHENFLOWER	Beard Street
AUCHENFLOWER	Challinor Street
AUCHENFLOWER	Chasely Street
AUCHENFLOWER	Coronation Drive
AUCHENFLOWER	Cue Street

AUCHENFLOWER	Dixon Street
AUCHENFLOWER	Dunmore Terrace
AUCHENFLOWER	Eagle Terrace
AUCHENFLOWER	Fortitude Street
AUCHENFLOWER	Grimes Street
AUCHENFLOWER	Haig Road
AUCHENFLOWER	Hobbs Street
AUCHENFLOWER	Huxham Terrace
AUCHENFLOWER	Jones Street
AUCHENFLOWER	Kellett Street
AUCHENFLOWER	Kingsford Street
AUCHENFLOWER	Knowles Street
AUCHENFLOWER	Land Street
AUCHENFLOWER	Lang Parade
AUCHENFLOWER	Lima Street
AUCHENFLOWER	Macintosh Street
AUCHENFLOWER	Mcilwraith Street
AUCHENFLOWER	Milton Road
AUCHENFLOWER	Park Avenue
AUCHENFLOWER	Park Lane
AUCHENFLOWER	Patrick Lane
AUCHENFLOWER	Payne Street
AUCHENFLOWER	Pears Street
AUCHENFLOWER	Roy Street
AUCHENFLOWER	Thomas Street
AUCHENFLOWER	Torwood Street
AUCHENFLOWER	Vincent Street
BALMORAL	Beelarong Street
BALMORAL	Bexley Avenue
BALMORAL	Bilyana Street
BALMORAL	Fifth Avenue
BALMORAL	Lytton Road
BALMORAL	Marie Street
BALMORAL	Nora Street
BALMORAL	Riding Road
BALMORAL	Sixth Avenue
BALMORAL	Thynne Road
BELLBOWRIE	Allard Close
BELLBOWRIE	Azure Court
BELLBOWRIE	Banyan Street
BELLBOWRIE	Birkin Road
BELLBOWRIE	Bushlark Street
BELLBOWRIE	Cadaga Close
BELLBOWRIE	Carabeen Street
BELLBOWRIE	Citron Court
BELLBOWRIE	Conebush Crescent
BELLBOWRIE	Creswick Place
BELLBOWRIE	Ghost Gum Street
BELLBOWRIE	Golden Crest Place
BELLBOWRIE	Haase Place
BELLBOWRIE	Kangaroo Gully Road
BELLBOWRIE	Kathleen Court
BELLBOWRIE	Lacebark Street
BELLBOWRIE	Lather Road
BELLBOWRIE	Limosa Street
BELLBOWRIE	Moggill Road
BELLBOWRIE	Montanus Drive
BELLBOWRIE	Pinkwood Street
BELLBOWRIE	Riversleigh Road
BELLBOWRIE	Sugars Road

BELLBOWRIE	Sugarwood Street
BELLBOWRIE	Woodswallow Place
BELMONT	Wright Street
BOWEN HILLS	Abbotsford Road
BOWEN HILLS	Allison Street
BOWEN HILLS	Bowen Bridge Road
BOWEN HILLS	Burrows Street
BOWEN HILLS	Campbell Street
BOWEN HILLS	Clem Jones Tunnel
BOWEN HILLS	Dukinfield Street
BOWEN HILLS	Edmondstone Road
BOWEN HILLS	Folkestone Street
BOWEN HILLS	Gebbie Street
BOWEN HILLS	Hadwen Lane
BOWEN HILLS	Inner City Bypass
BOWEN HILLS	Jordan Terrace
BOWEN HILLS	Montpelier Road
BOWEN HILLS	Murray Street
BOWEN HILLS	Taylor Street
BOWEN HILLS	Thompson Street
BOWEN HILLS	Walden Lane
BRISBANE	Adelaide Street
BRISBANE	Albert Street
BRISBANE	Alice Street
BRISBANE	Ann Street
BRISBANE	Anzac Square
BRISBANE	Beatrice Lane
BRISBANE	Boomerang Street
BRISBANE	Boundary Street
BRISBANE	Charlotte Street
BRISBANE	Clifton Street
BRISBANE	Coronation Drive
BRISBANE	Creek Street
BRISBANE	Eagle Lane
BRISBANE	Eagle Street
BRISBANE	Edison Lane
BRISBANE	Edward Street
BRISBANE	Elizabeth Street
BRISBANE	Esk Lane
BRISBANE	Exford Street
BRISBANE	Faber Lane
BRISBANE	Felix Street
BRISBANE	Gardens Pt Road
BRISBANE	Giffin Lane
BRISBANE	Goodwill Bridge
BRISBANE	Hale Street
BRISBANE	Hale Street Link Bridge
BRISBANE	Herschel Street
BRISBANE	Howard Street
BRISBANE	Judge Street
BRISBANE	Kurilpa Bridge
BRISBANE	Lane
BRISBANE	Macrossan Street
BRISBANE	Margaret Street
BRISBANE	Market Street
BRISBANE	Mary Street
BRISBANE	North Quay
BRISBANE	North Quay Bus Lane
BRISBANE	Pacific Motorway
BRISBANE	Post Office Square

BRISBANE	Private Rd Qut
BRISBANE	Quay Street
BRISBANE	Queen Street
BRISBANE	Queens Whrf Road
BRISBANE	Rowes Lane
BRISBANE	Sexton Street
BRISBANE	Sheriff Street
BRISBANE	Skew Street
BRISBANE	Tank Street
BRISBANE	Turbot Street
BRISBANE	Upper Roma Street
BRISBANE	Victoria Bridge
BRISBANE	William Jolly Bridge
BROOKFIELD	Cromwell Close
BROOKFIELD	Harrington Close
BROOKFIELD	Kailua Street
BROOKFIELD	Kensington Circuit
BROOKFIELD	Kilkivan Avenue
BROOKFIELD	Moggill Road
BROOKFIELD	Parklane Terrace
BROOKFIELD	Rafting Ground Road
BROOKFIELD	Wybelenna Street
BULIMBA	Addison Avenue
BULIMBA	Apollo Road
BULIMBA	Baldwin Street
BULIMBA	Banya Street
BULIMBA	Barramul Street
BULIMBA	Bevis Street
BULIMBA	Birkalla Street
BULIMBA	Bolan Street
BULIMBA	Brisbane Street
BULIMBA	Bulimba Parade
BULIMBA	Bulimba Street
BULIMBA	Byron Street
BULIMBA	Cambridge Street
BULIMBA	Carbeen Street
BULIMBA	Carr Street
BULIMBA	Corio Street
BULIMBA	Coutts Street
BULIMBA	Cowper Street
BULIMBA	Dock Lane
BULIMBA	Duke Street
BULIMBA	Ebb Court
BULIMBA	Edgewater Place
BULIMBA	Eton Street
BULIMBA	Ferry Lane
BULIMBA	Godwin Street
BULIMBA	Harrison Street
BULIMBA	Hawthorne Road
BULIMBA	Hetherington Avenue
BULIMBA	Jamieson Street
BULIMBA	Johnston Street
BULIMBA	Karthina Street
BULIMBA	Kenbury Street
BULIMBA	Lang Street
BULIMBA	Love Street
BULIMBA	Lytton Road
BULIMBA	Mcconnell Street
BULIMBA	Melrose Street
BULIMBA	Merry Street

BULIMBA	Michael Street
BULIMBA	Oxford Street
BULIMBA	Parklane Place
BULIMBA	Portside Place
BULIMBA	Princess Street
BULIMBA	Quay Street
BULIMBA	Reach Place
BULIMBA	Redcar Street
BULIMBA	Riverbend Place
BULIMBA	Shore Crescent
BULIMBA	Smallman Street
BULIMBA	Stuart Street
BULIMBA	Taylor Street
BULIMBA	Tennyson Street
BULIMBA	Thompson Street
BULIMBA	Tide Lane
BULIMBA	Walter Street
BULIMBA	Waterline Crescent
CAMP HILL	Bennetts Road
CAMP HILL	Boongall Road
CAMP HILL	Cyril Street
CAMP HILL	Fryar Street
CAMP HILL	Kismet Street
CANNON HILL	Barrack Road
CANNON HILL	Bingara Street
CANNON HILL	Bunya Street
CANNON HILL	Ivy Street
CANNON HILL	Junction Road
CANNON HILL	Maxim Road
CANNON HILL	Wynnum Road
CARINA	Billan Street
CARINA	Fursden Road
CARINA	Gray Street
CARINA	Kate Street
CARINA	Preston Road
CARINA	Train Park Road
CARINA	Wood Avenue
CARINDALE	Meadowlands Road
CARINDALE	Reynolds Street
CARINDALE	Scrub Road
CHAPEL HILL	Burbong Street
CHAPEL HILL	Fig Tree Pocket Road
CHAPEL HILL	Hepworth Street
CHAPEL HILL	Moggill Road
CHAPEL HILL	Moordale Street
CHAPEL HILL	Quentin Street
CHAPEL HILL	Witton Road
CHELMER	Appel Street
CHELMER	Bridge Street
CHELMER	Campsey Street
CHELMER	Chelmer St East
CHELMER	Chelmer St West
CHELMER	Chelmer Street
CHELMER	Crawford Road
CHELMER	Glenwood Street
CHELMER	Halsbury Street
CHELMER	Hanlan Street
CHELMER	Hargreaves Avenue
CHELMER	Harte Street
CHELMER	Honour Avenue

CHELMER	Hurlton Street
CHELMER	Jarrott Street
CHELMER	Leybourne Street
CHELMER	Longman Terrace
CHELMER	Luxford Street
CHELMER	Morley Street
CHELMER	Oxley Road
CHELMER	Parker Street
CHELMER	Plumridge Street
CHELMER	Plymel Street
CHELMER	Queenscroft Street
CHELMER	Regatta Street
CHELMER	Richardson Street
CHELMER	Richmond Street
CHELMER	Rosebery Terrace
CHELMER	Scout Lane
CHELMER	Sutton Street
CHELMER	Turner Street
CHELMER	Twickenham Street
CHELMER	Victoria Avenue
CHELMER	Walter Taylor Bridge
CHELMER	Wharf Street
CHUWAR	Allawah Road
CHUWAR	Kholo Road
CHUWAR	Willeen Court
COOPERS PLAINS	Alton Street
COOPERS PLAINS	Annie Street
COOPERS PLAINS	Beaudesert Road
COOPERS PLAINS	Boundary Road
COOPERS PLAINS	Boyland Avenue
COOPERS PLAINS	Celtic Street
COOPERS PLAINS	Daisy Street
COOPERS PLAINS	Deal Street
COOPERS PLAINS	Edith Street
COOPERS PLAINS	Eveline Street
COOPERS PLAINS	Meadow Avenue
COOPERS PLAINS	Musgrave Road
COOPERS PLAINS	Norbury Street
COOPERS PLAINS	Oban Street
COOPERS PLAINS	Postle Street
COOPERS PLAINS	Richland Avenue
COOPERS PLAINS	Sway Street
COORPAROO	Barnes Avenue
COORPAROO	Bath Street
COORPAROO	Biran Street
COORPAROO	Birdwood Street
COORPAROO	Birubi Street
COORPAROO	Burke Street
COORPAROO	Cambridge Street
COORPAROO	Castlemaine Street
COORPAROO	Cavendish Road
COORPAROO	Churchill Street
COORPAROO	Clarence Street
COORPAROO	Deshon Street
COORPAROO	Eighth Avenue
COORPAROO	French Street
COORPAROO	Gladstone Lane
COORPAROO	Gladstone Street
COORPAROO	Haig Street
COORPAROO	Halifax Street

COORPAROO	Halstead Street
COORPAROO	Harries Road
COORPAROO	Holdsworth Street
COORPAROO	Jackson Street
COORPAROO	Jellicoe Street
COORPAROO	Joffre Street
COORPAROO	Kitchener Street
COORPAROO	Lackey Avenue
COORPAROO	Landsdowne Street
COORPAROO	Main Avenue
COORPAROO	Milsom Street
COORPAROO	Morley Street
COORPAROO	Ninth Avenue
COORPAROO	Old Cleveland Road
COORPAROO	Pembroke Road
COORPAROO	Primmer Street
COORPAROO	Riddings Street
COORPAROO	Robinson Street
COORPAROO	Rome Street
COORPAROO	Rowland Street
COORPAROO	Saint Leonards Street
COORPAROO	Salisbury Street
COORPAROO	Seventh Avenue
COORPAROO	Shakespeare Street
COORPAROO	Sixth Avenue
COORPAROO	Stanley St East
COORPAROO	Temple Street
COORPAROO	Tenth Avenue
COORPAROO	Tiber Street
COORPAROO	Turbo Drive
COORPAROO	Venice Street
COORPAROO	Wakefield Street
COORPAROO	Wellington Street
COORPAROO	Weston Street
COORPAROO	Woodrow Drive
COORPAROO	Yarrabin Street
CORINDA	Archer Parade
CORINDA	Blackheath Road
CORINDA	Brush Box Close
CORINDA	Clara Street
CORINDA	Cliveden Avenue
CORINDA	Deniven Street
CORINDA	Devaney Lane
CORINDA	Eddystone Road
CORINDA	Edmondson Street
CORINDA	Francis Street
CORINDA	Gray Avenue
CORINDA	Hall Avenue
CORINDA	Hilda Street
CORINDA	Hodge Street
CORINDA	Hughes Lane
CORINDA	Kennard Street
CORINDA	Lynne Grove Avenue
CORINDA	Martindale Street
CORINDA	Merewether Street
CORINDA	Neata Street
CORINDA	Oxley Terrace
CORINDA	Penaton Street
CORINDA	Pendula Place
CORINDA	Pratten Street

CORINDA	Railway Terrace
CORINDA	Richmond Street
CORINDA	Rinora Street
CORINDA	Robbins Street
CORINDA	Stanfell Street
CORINDA	Tapley Street
CORINDA	Teesdale Street
CORINDA	Thalia Court
DARRA	Boundary Road
DARRA	Burke Street
DARRA	Centenary Highway
DARRA	Ipswich Motorway
DARRA	Jackson Street
DARRA	Kokoda Street
DARRA	Markham Street
DARRA	Monier Road
DARRA	Owen Stanley Place
DARRA	Popondetta Close
DARRA	Ramu Street
DARRA	Sanananda Street
DARRA	Temple Street
DARRA	Wau Road
DOOLANDELLA	Peacock Street
DURACK	Blunder Road
DURACK	Bowhill Road
DURACK	Dunleath Street
DURACK	Durella Street
DURACK	Freeman Road
DURACK	Inala Avenue
DURACK	King Avenue
DURACK	Kippax Street
DURACK	Oleander Crescent
DURACK	Solferino Street
DURACK	Tinaroo Street
DURACK	Treeline Place
DUTTON PARK	Eleanor Schonell Bridge
DUTTON PARK	Rosecliffe Street
DUTTON PARK	T J Doyle Memorial Drive
EAGLE FARM	Barcham Street
EAGLE FARM	Bincote Street
EAGLE FARM	Boronia Road
EAGLE FARM	Cullen Avenue
EAGLE FARM	Cullen Avenue W
EAGLE FARM	Curtin Avenue E
EAGLE FARM	Curtin Avenue W
EAGLE FARM	Eagleview Place
EAGLE FARM	Ferrett Street
EAGLE FARM	Fison Avenue W
EAGLE FARM	Gateway Motorway
EAGLE FARM	Harvey Street S
EAGLE FARM	Industry Court
EAGLE FARM	Kingsford Smith Drive
EAGLE FARM	Leonardo Drive
EAGLE FARM	Links Avenue S
EAGLE FARM	Lomandra Drive
EAGLE FARM	Macarthur Avenue
EAGLE FARM	Macarthur Avenue E
EAGLE FARM	Melia Street
EAGLE FARM	Northern Access Road
EAGLE FARM	Old Gateway Motorway

EAGLE FARM	Pandanus Avenue
EAGLE FARM	Perimeter Road
EAGLE FARM	Theodore Street
EAST BRISBANE	Ashfield Street
EAST BRISBANE	Barker Street
EAST BRISBANE	Burlington Street
EAST BRISBANE	Camberwell Street
EAST BRISBANE	Caswell Street
EAST BRISBANE	Chorlton Street
EAST BRISBANE	Clarendon Street
EAST BRISBANE	Didsbury Street
EAST BRISBANE	Didswith Street
EAST BRISBANE	Edgar Street
EAST BRISBANE	Emu Lane
EAST BRISBANE	Eskgrove Street
EAST BRISBANE	Fisher Street
EAST BRISBANE	Hampton Street
EAST BRISBANE	Hanworth Street
EAST BRISBANE	Heath Street
EAST BRISBANE	Hilton Street
EAST BRISBANE	Kingfisher Lane
EAST BRISBANE	Laidlaw Parade
EAST BRISBANE	Lerna Street
EAST BRISBANE	Lisburn Street
EAST BRISBANE	Longlands Street
EAST BRISBANE	Lytton Road
EAST BRISBANE	Mowbray Terrace
EAST BRISBANE	Norman Street
EAST BRISBANE	Overend Street
EAST BRISBANE	Park Avenue
EAST BRISBANE	Stanley St East
EAST BRISBANE	Stanley Street E
EAST BRISBANE	Vulture Street E
EAST BRISBANE	Walter Avenue
EAST BRISBANE	Wellington Road
EAST BRISBANE	Withington Street
FAIRFIELD	Allamanda Street
FAIRFIELD	Annerley Road
FAIRFIELD	Archibald Street
FAIRFIELD	Ashby Street
FAIRFIELD	Bledisloe Street
FAIRFIELD	Brassey Street
FAIRFIELD	Brisbane Corso
FAIRFIELD	Brougham Street
FAIRFIELD	Byrnes Street
FAIRFIELD	Cameron Street
FAIRFIELD	Cottenham Street
FAIRFIELD	Cross Street
FAIRFIELD	Crutchley Street
FAIRFIELD	Denham Street
FAIRFIELD	Fairfield Road
FAIRFIELD	Fairview Street
FAIRFIELD	Fenton Street
FAIRFIELD	Forsyth Street
FAIRFIELD	Glena Street
FAIRFIELD	Glengregory Street
FAIRFIELD	Hefferan Street
FAIRFIELD	Home Street
FAIRFIELD	Lanyard Street
FAIRFIELD	Love Street

FAIRFIELD	Luya Street
FAIRFIELD	Mearns Street
FAIRFIELD	Mildmay Street
FAIRFIELD	Newcastle Street
FAIRFIELD	Noble Street
FAIRFIELD	Princess Street
FAIRFIELD	Railway Road
FAIRFIELD	Redarc Street
FAIRFIELD	Sharp Street
FAIRFIELD	Southall Street
FAIRFIELD	Stimpson Street
FAIRFIELD	Sunbeam Street
FAIRFIELD	Sydney Street
FAIRFIELD	Tarn Street
FAIRFIELD	Turley Street
FAIRFIELD	Turner Avenue
FAIRFIELD	Venner Road
FAIRFIELD	Victoria Street
FAIRFIELD	William Parade
FIG TREE POCKET	Aminga Street
FIG TREE POCKET	Bellini Court
FIG TREE POCKET	Botticelli Street
FIG TREE POCKET	Centenary Highway
FIG TREE POCKET	Cottesmore Street
FIG TREE POCKET	Cubberla Street
FIG TREE POCKET	Cyllene Court
FIG TREE POCKET	Donatello Street
FIG TREE POCKET	Eccleston Street
FIG TREE POCKET	Fenchurch Street
FIG TREE POCKET	Fig Tree Pocket Road
FIG TREE POCKET	Goya Street
FIG TREE POCKET	Jesmond Road
FIG TREE POCKET	Karella Street
FIG TREE POCKET	Kenny Street
FIG TREE POCKET	Leinster Street
FIG TREE POCKET	Lombardo Court
FIG TREE POCKET	Mactier Street
FIG TREE POCKET	Mandalay Street
FIG TREE POCKET	Meta Place
FIG TREE POCKET	Michelangelo Street
FIG TREE POCKET	Moorfields Street
FIG TREE POCKET	Nearco Street
FIG TREE POCKET	Needham Street
FIG TREE POCKET	Newland Street
FIG TREE POCKET	Ningana Street
FIG TREE POCKET	Ormsby Street
FIG TREE POCKET	Porchester Street
FIG TREE POCKET	Ramada Place
FIG TREE POCKET	Ribot Street
FIG TREE POCKET	River Park Place
FIG TREE POCKET	Romanella Street
FIG TREE POCKET	Ruth Mler Close
FIG TREE POCKET	Sanctuary Place
FIG TREE POCKET	Sandringham Place
FIG TREE POCKET	Spinkbrae Street
FIG TREE POCKET	Sprenger Street
FIG TREE POCKET	Thiesfield Street
FIG TREE POCKET	Tofanella Street
FORTITUDE VALLEY	Ann Street
FORTITUDE VALLEY	Bradfield Highway

FORTITUDE VALLEY	Bridge Street
FORTITUDE VALLEY	Clem Jones Tunnel
FORTITUDE VALLEY	Coniston Lane
FORTITUDE VALLEY	Connor Street
FORTITUDE VALLEY	Constance Street
FORTITUDE VALLEY	Doggett Street
FORTITUDE VALLEY	East Street
FORTITUDE VALLEY	Fortitude Street
FORTITUDE VALLEY	Hynes Street
FORTITUDE VALLEY	James Street
FORTITUDE VALLEY	Kemp Place
FORTITUDE VALLEY	Knapp Street
FORTITUDE VALLEY	Light Street
FORTITUDE VALLEY	Mclachlan Street
FORTITUDE VALLEY	Murri Way
FORTITUDE VALLEY	Nardoo Street
FORTITUDE VALLEY	Prospect Street
FORTITUDE VALLEY	Robertson Street
FORTITUDE VALLEY	Saint Pauls Terrace
FORTITUDE VALLEY	Wandoo Street
FORTITUDE VALLEY	Wickham Street
GAILES	Wilruna Street
GRACEVILLE	Acacia Avenue
GRACEVILLE	Addison Road
GRACEVILLE	Allardyce Street
GRACEVILLE	Allora Street
GRACEVILLE	Appel Street
GRACEVILLE	Austral Avenue
GRACEVILLE	Baronsfield Street
GRACEVILLE	Chanter Street
GRACEVILLE	Churchill Street
GRACEVILLE	Coleman Street
GRACEVILLE	Connors Street
GRACEVILLE	Cordalba Street
GRACEVILLE	Davison Street
GRACEVILLE	Diana Street
GRACEVILLE	Erroll Street
GRACEVILLE	Gale Street
GRACEVILLE	Gamble Street
GRACEVILLE	Graceville Avenue
GRACEVILLE	Guard Street
GRACEVILLE	Haldane Street
GRACEVILLE	Honour Avenue
GRACEVILLE	Jaora Street
GRACEVILLE	Kew Road
GRACEVILLE	Long St East
GRACEVILLE	Long St West
GRACEVILLE	Long Street
GRACEVILLE	Lorna Street
GRACEVILLE	Luke Street
GRACEVILLE	Magee Street
GRACEVILLE	Molonga Terrace
GRACEVILLE	Nadine Street
GRACEVILLE	Oxley Road
GRACEVILLE	Pamphlett Bridge
GRACEVILLE	Park Drive
GRACEVILLE	Park Road
GRACEVILLE	Randolph Street
GRACEVILLE	Sandon Street
GRACEVILLE	Seng Street

GRACEVILLE	Strickland Terrace
GRACEVILLE	Strong Avenue
GRACEVILLE	Tweedale Street
GRACEVILLE	Verney Rd East
GRACEVILLE	Verney Rd West
GRACEVILLE	Waratah Avenue
GRACEVILLE	White Street
GREENSLOPES	Baron Street
GREENSLOPES	Beata Street
GREENSLOPES	Cleveland Street
GREENSLOPES	Constance Street
GREENSLOPES	Cornwall Street
GREENSLOPES	Earl Street
GREENSLOPES	Edith Street
GREENSLOPES	Ellis Street
GREENSLOPES	Ernest Street
GREENSLOPES	Gladys Street
GREENSLOPES	Jubilee Street
GREENSLOPES	Knight Street
GREENSLOPES	Laura Street
GREENSLOPES	Lilly Street
GREENSLOPES	Lincoln Street
GREENSLOPES	Logan Road
GREENSLOPES	Lucy Street
GREENSLOPES	Main Avenue
GREENSLOPES	Montague Street
GREENSLOPES	Old Cleveland Road
GREENSLOPES	Panitya Street
GREENSLOPES	Regina Street
GREENSLOPES	Stoneham Street
GREENSLOPES	Wilpunda Street
HAMILTON	Allen Street
HAMILTON	Cooksley Street
HAMILTON	Cove Street
HAMILTON	Crescent Road
HAMILTON	Day Street
HAMILTON	Goldsworthy Avenue
HAMILTON	Grays Road
HAMILTON	Harbour Road
HAMILTON	Hercules Street
HAMILTON	Hunt Street
HAMILTON	Kingsford Smith Drive
HAMILTON	Quarry Street
HAMILTON	Racecourse Road
HAMILTON	Remora Road
HAMILTON	Riverview Terrace
HAMILTON	Toorak Road
HAMILTON	York Street
HAMILTON	Yulestar Street
HAWTHORNE	Aaron Avenue
HAWTHORNE	Amy Street
HAWTHORNE	Barton Road
HAWTHORNE	Barton Street
HAWTHORNE	Birkai Street
HAWTHORNE	Elliott Street
HAWTHORNE	Gordon Street
HAWTHORNE	Govett Avenue
HAWTHORNE	Hawthorne Road
HAWTHORNE	Jenolan Avenue
HAWTHORNE	Katoomba Avenue

HAWTHORNE	Leura Avenue
HAWTHORNE	Leura Terrace
HAWTHORNE	Lindsay Street
HAWTHORNE	Malcolm Street
HAWTHORNE	Mcdonald Street
HAWTHORNE	Mullens Street
HAWTHORNE	Oak Street
HAWTHORNE	Orchard Street
HAWTHORNE	Park Street
HAWTHORNE	Scott Street
HAWTHORNE	Stewart Street
HAWTHORNE	Virginia Avenue
HEMMANT	Anton Road
HEMMANT	Aquarium Avenue
HEMMANT	Boolarra Street
HEMMANT	Boonoo Street
HEMMANT	Burnby Road
HEMMANT	Burringbar Street
HEMMANT	Canberra Street
HEMMANT	Doughboy Parade
HEMMANT	Facit Street
HEMMANT	Field Avenue
HEMMANT	Fleming Road
HEMMANT	Foley Road
HEMMANT	Garth Street
HEMMANT	Geranium Street
HEMMANT	Glenwood Place
HEMMANT	Gosport Street
HEMMANT	Gross Avenue
HEMMANT	Hemmant And Tingalpa Road
HEMMANT	Henricks Street
HEMMANT	Inghams Place
HEMMANT	Lindum Road
HEMMANT	Londor Close
HEMMANT	Lytton Road
HEMMANT	Marigold Street
HEMMANT	Newrybar Street
HEMMANT	Oswald Street
HEMMANT	Peplow Street
HEMMANT	Pinnibar Street
HEMMANT	Poppy Street
HEMMANT	Port Of Brisbane Motorway
HEMMANT	Porter Street
HEMMANT	Ragnor Road
HEMMANT	Ramsay Road
HEMMANT	State Street
HEMMANT	Violet Street
HEMMANT	Woodburn Street
HEMMANT	Wyuna Court
HEMMANT	Youngs Road
HERSTON	Bowen Bridge Road
HERSTON	Butterfield Street
HERSTON	Fagan Road
HERSTON	Garrick Terrace
HERSTON	Gould Road
HERSTON	Hetherington Street
HIGHGATE HILL	Athens Street
HIGHGATE HILL	Dudley Street
INALA	Rudd Street
INDOOROOPILLY	Aaron Place

INDOOROOPILLY	Almeida Street
INDOOROOPILLY	Aragon Street
INDOOROOPILLY	Balmore Street
INDOOROOPILLY	Boundary Road
INDOOROOPILLY	Bowaga Street
INDOOROOPILLY	Bridge Street
INDOOROOPILLY	Brinkworth Place
INDOOROOPILLY	Carnarvon Road
INDOOROOPILLY	Castile Street
INDOOROOPILLY	Centenary Highway
INDOOROOPILLY	Clandon Street
INDOOROOPILLY	College Drive
INDOOROOPILLY	Coonan Street
INDOOROOPILLY	Cougar Street
INDOOROOPILLY	Dobell Street
INDOOROOPILLY	Elmira Street
INDOOROOPILLY	Fig Tree Pocket Road
INDOOROOPILLY	Foxton Street
INDOOROOPILLY	Furlong Street
INDOOROOPILLY	Garema Street
INDOOROOPILLY	Gilgandra Street
INDOOROOPILLY	Glencairn Avenue
INDOOROOPILLY	Goldieslie Park Road
INDOOROOPILLY	Harefield Street
INDOOROOPILLY	Hillman Street
INDOOROOPILLY	Indooroopilly Road
INDOOROOPILLY	Ivy Street
INDOOROOPILLY	Jainba Street
INDOOROOPILLY	Jerrang Street
INDOOROOPILLY	Jilba Street
INDOOROOPILLY	Kate Street
INDOOROOPILLY	Kinloch Street
INDOOROOPILLY	Lambert Road
INDOOROOPILLY	Lohe Street
INDOOROOPILLY	Magor Street
INDOOROOPILLY	Market Street
INDOOROOPILLY	Meiers Road
INDOOROOPILLY	Minkara Street
INDOOROOPILLY	Moggill Road
INDOOROOPILLY	Nawarra Street
INDOOROOPILLY	Nindethana Street
INDOOROOPILLY	Radnor Street
INDOOROOPILLY	Rennies Road
INDOOROOPILLY	Spring Street
INDOOROOPILLY	Twigg Street
INDOOROOPILLY	Ulric Street
INDOOROOPILLY	Walter Taylor Bridge
INDOOROOPILLY	Western Freeway
INDOOROOPILLY	Witton Road
JAMBOREE HEIGHTS	Badge Street
JAMBOREE HEIGHTS	Compass Close
JAMBOREE HEIGHTS	Emblem Street
JAMBOREE HEIGHTS	Halyard Street
JAMBOREE HEIGHTS	Horizon Drive
JAMBOREE HEIGHTS	Masthead Street
JAMBOREE HEIGHTS	Patrol Street
JAMBOREE HEIGHTS	Transom Close
JINDALEE	Amazons Place
JINDALEE	Angara Street
JINDALEE	Arakoola Street

JINDALEE	Arrabri Avenue
JINDALEE	Bangalee Street
JINDALEE	Bareena Street
JINDALEE	Boorana Street
JINDALEE	Burrendah Road
JINDALEE	Capitol Drive
JINDALEE	Centenary Highway
JINDALEE	Cobbadah Street
JINDALEE	Coombell Street
JINDALEE	Cowangah Street
JINDALEE	Curragundi Road
JINDALEE	Elinga Street
JINDALEE	Gareel Street
JINDALEE	Goggs Road
JINDALEE	Jeetho Street
JINDALEE	Jenee Street
JINDALEE	Jindalee Golf Club Access
JINDALEE	Jindalee Street
JINDALEE	Jindivick Street
JINDALEE	Kangaloon Street
JINDALEE	Kirami Street
JINDALEE	Kooringal Drive
JINDALEE	Lanena Street
JINDALEE	Looranah Street
JINDALEE	Mankinna Street
JINDALEE	Moolanda Street
JINDALEE	Moolingal Street
JINDALEE	Moorilla Place
JINDALEE	Mount Ommaney Drive
JINDALEE	Mundoo Street
JINDALEE	Murna Street
JINDALEE	Myoora Place
JINDALEE	Nero Close
JINDALEE	Noolinga Street
JINDALEE	Pantheon Street
JINDALEE	Patanga Street
JINDALEE	Pavilions Close
JINDALEE	Seventeen Mile Rocks Road
JINDALEE	Sinnamon Road
JINDALEE	Tangara Street
JINDALEE	Thomas Macleod Avenue
JINDALEE	Trevi Street
JINDALEE	Umina Street
JINDALEE	Warandoo Street
JINDALEE	Warili Street
JINDALEE	Wongaburra Street
JINDALEE	Yallambee Road
JINDALEE	Yarrimbah Street
KANGAROO POINT	Anderson Street
KANGAROO POINT	Anglesey Street
KANGAROO POINT	Annie Street
KANGAROO POINT	Baildon Street
KANGAROO POINT	Baines Street
KANGAROO POINT	Bradfield Highway
KANGAROO POINT	Bright Street
KANGAROO POINT	Bromley Street
KANGAROO POINT	Burke Lane
KANGAROO POINT	Burrendah Road
KANGAROO POINT	Cairns Street
KANGAROO POINT	Centenary Highway

KANGAROO POINT	Clem Jones Tunnel
KANGAROO POINT	Darragh Street
KANGAROO POINT	Deakin Street
KANGAROO POINT	Ferry Street
KANGAROO POINT	Goodwill Bridge
KANGAROO POINT	Goodwin Street
KANGAROO POINT	Hamilton Street
KANGAROO POINT	Holman Street
KANGAROO POINT	Linton Street
KANGAROO POINT	Lockerbie Street
KANGAROO POINT	Lower Riv Terrace
KANGAROO POINT	Lower River Terrace
KANGAROO POINT	Macdonald Street
KANGAROO POINT	Mackenzie Street
KANGAROO POINT	Main Street
KANGAROO POINT	Mark Lane
KANGAROO POINT	Pacific Motorway
KANGAROO POINT	Princess Street
KANGAROO POINT	Prospect Street
KANGAROO POINT	Rotherham Street
KANGAROO POINT	Shafston Avenue
KANGAROO POINT	Sinclair Street
KANGAROO POINT	Thornton Street
KANGAROO POINT	Toohey Street
KANGAROO POINT	Walmsley Street
KANGAROO POINT	Wharf Street
KANGAROO POINT	Wicklow Street
KANGAROO POINT	Wongaburra Street
KARANA DOWNS	Aringa Crescent
KARANA DOWNS	Atkinson Drive
KARANA DOWNS	Billagall Drive
KARANA DOWNS	Boolungal Way
KARANA DOWNS	Bundoora Drive
KARANA DOWNS	Burrows Street
KARANA DOWNS	Cairns-Cowan Drive
KARANA DOWNS	Candowie Crescent
KARANA DOWNS	Carawah Court
KARANA DOWNS	Caringal Drive
KARANA DOWNS	College Road
KARANA DOWNS	Illawong Way
KARANA DOWNS	Indra Crescent
KARANA DOWNS	Kanangra Close
KARANA DOWNS	Kannella Grove
KARANA DOWNS	Karri Avenue
KARANA DOWNS	Kindra Avenue
KARANA DOWNS	Koonawarra Court
KARANA DOWNS	Kooralla Court
KARANA DOWNS	Langi Court
KARANA DOWNS	Leuneah Lane
KARANA DOWNS	Mcdougall Street
KARANA DOWNS	Mount Crosby Road
KARANA DOWNS	Nalya Crescent
KARANA DOWNS	Nariah Court
KARANA DOWNS	Omeo Grove
KARANA DOWNS	Saint Andrews Drive
KARANA DOWNS	Saint Ives Court
KARANA DOWNS	Sellars Street
KARANA DOWNS	Tanderra Way
KARANA DOWNS	Ulandi Court
KARANA DOWNS	Wales Street

KARANA DOWNS	Wandoo Court
KARANA DOWNS	Whela Close
KARANA DOWNS	Wirriboot Court
KELVIN GROVE	Bishop Street
KELVIN GROVE	Kelvin Grove Road
KELVIN GROVE	Tait Street
KENMORE	Akuna Street
KENMORE	Belford Street
KENMORE	Caber Street
KENMORE	Calshot Street
KENMORE	Centenary Highway
KENMORE	Cromarty Street
KENMORE	Dumbarton Drive
KENMORE	Dumfries Street
KENMORE	Durness Street
KENMORE	Evergreen Close
KENMORE	Fallbrook Street
KENMORE	Fortrose Street
KENMORE	Gem Road
KENMORE	Glen Court
KENMORE	Hoggwaller Lane
KENMORE	Katunga Street
KENMORE	Kilkivan Avenue
KENMORE	Kingfisher Place
KENMORE	Kingussie Street
KENMORE	Lairg Street
KENMORE	Limita Court
KENMORE	Manyung Street
KENMORE	Margaret Court
KENMORE	Moggill Road
KENMORE	Palm Street
KENMORE	Parkway Place
KENMORE	Ranger Street
KENMORE	Ridgecrest Street
KENMORE	Rowena Street
KENMORE	Scandia Street
KENMORE	Scenic Road
KENMORE	Summerfield Place
KENMORE	Sunset Road
KENMORE	Tourmaline Street
KENMORE	Twilight Street
KENMORE	Wyndarra Street
KENMORE	Yarawa Street
KENMORE HILLS	Bozzato Place
KENMORE HILLS	Branton Street
KENMORE HILLS	Brookfield Road
KENMORE HILLS	Mondra Street
KENMORE HILLS	Paley Street
KHOLO	Buylar Road
KHOLO	Cottonwood Place
KHOLO	Kholo Bridge
KHOLO	Kholo Road
KHOLO	Lake Manchester Road
KHOLO	Shelley Road
KHOLO	Skyline Drive
KHOLO	Stumers Road
LYTTON	Benjamin Place
LYTTON	Export Street
LYTTON	Frank Milan Drive
LYTTON	Freight Street

LYTTON	Lindum Road
LYTTON	Luke Street
LYTTON	Lytton Road
LYTTON	Port Of Brisbane Motorway
MIDDLE PARK	Beanland Street
MIDDLE PARK	Bilga Street
MIDDLE PARK	Bruan Close
MIDDLE PARK	Dewsbury Street
MIDDLE PARK	Eriboll Close
MIDDLE PARK	Gertrude Mcleod Crescent
MIDDLE PARK	Horizon Drive
MIDDLE PARK	Innes Place
MIDDLE PARK	Jura Street
MIDDLE PARK	Loffs Road
MIDDLE PARK	Meadow Place
MIDDLE PARK	Naver Street
MIDDLE PARK	Scarba Street
MILTON	Baroona Road
MILTON	Bayswater Street
MILTON	Bellevue Street
MILTON	Bergin Street
MILTON	Black Street
MILTON	Blaxland Street
MILTON	Boomerang Street
MILTON	Camford Street
MILTON	Castlemaine Street
MILTON	Chippendall Street
MILTON	Cordova Street
MILTON	Coronation Drive
MILTON	Cribb Street
MILTON	Crombie Street
MILTON	Dorsey Street
MILTON	Douglas Street
MILTON	Eagle Terrace
MILTON	Finchley Street
MILTON	Fort Lane
MILTON	Frew Street
MILTON	Gardner Close
MILTON	Gordon Street
MILTON	Graham Street
MILTON	Granzella Street
MILTON	Haig Road
MILTON	Hale Street
MILTON	Heussler Terrace
MILTON	High Street
MILTON	Isaac Street
MILTON	Kilroe Street
MILTON	Little Cribb Street
MILTON	Lucy Street
MILTON	Manning Street
MILTON	Marie Street
MILTON	Mayneview Street
MILTON	Mcdougall Street
MILTON	Milton Road
MILTON	Moffat Street
MILTON	Nerida Lane
MILTON	Park Road
MILTON	Parkview Street
MILTON	Paten Street
MILTON	Patrick Street

MILTON	Railway Terrace
MILTON	Roy Street
MILTON	Sackville Street
MILTON	Walsh Street
MILTON	Wight Street
MILTON	Young Street
MOGGILL	Aitcheson Street
MOGGILL	Avonmore Street
MOGGILL	Hawkesbury Road
MOGGILL	Joseph Avenue
MOGGILL	Landing Place
MOGGILL	Mercury Street
MOGGILL	Moggill Road
MOGGILL	Priors Pocket Road
MOGGILL	Salubris Place
MOGGILL	Sugarwood Street
MOGGILL	Vanwall Road
MOGGILL	Weekes Road
MOGGILL	Zelita Road
MOOROOKA	Abel Street
MOOROOKA	Abney Street
MOOROOKA	Amery Street
MOOROOKA	Anson Street
MOOROOKA	Baldock Street
MOOROOKA	Beaudesert Road
MOOROOKA	Chaucer Street
MOOROOKA	Cobden Street
MOOROOKA	Coin Street
MOOROOKA	Dexter Street
MOOROOKA	Ellen Street
MOOROOKA	Evans Road
MOOROOKA	Evesham Street
MOOROOKA	Gainsborough Street
MOOROOKA	Gladstone Street
MOOROOKA	Gow Street
MOOROOKA	Ipswich Road
MOOROOKA	John Bright Street
MOOROOKA	Keats Street
MOOROOKA	Kensal Street
MOOROOKA	Lucy Street
MOOROOKA	Michlin Street
MOOROOKA	Muriel Avenue
MOOROOKA	Unwin Street
MORNINGSIDE	Algoori Street
MORNINGSIDE	Baringa Street
MORNINGSIDE	Barwon Street
MORNINGSIDE	Beelarong Street
MORNINGSIDE	Beverley Street
MORNINGSIDE	Breene Place
MORNINGSIDE	Brenda Street
MORNINGSIDE	Col Gardner Drive
MORNINGSIDE	Elaroo Street
MORNINGSIDE	Florida Street
MORNINGSIDE	Junction Road
MORNINGSIDE	Kates Street
MORNINGSIDE	Lytton Road
MORNINGSIDE	Manton Street
MORNINGSIDE	Riverside Place
MORNINGSIDE	Skirving Street
MORNINGSIDE	Steel Place

MORNINGSIDE	Thynne Road
MORNINGSIDE	York Street
MOUNT CROSBY	Allawah Road
MOUNT CROSBY	Flaggy Creek Road
MOUNT CROSBY	Mount Crosby Road
MOUNT OMMANEY	Abel Smith Crescent
MOUNT OMMANEY	Arrabri Avenue
MOUNT OMMANEY	Capitol Drive
MOUNT OMMANEY	Cringle Place
MOUNT OMMANEY	Dandenong Road
MOUNT OMMANEY	Drysdale Street
MOUNT OMMANEY	Fairway Court
MOUNT OMMANEY	Gertrude Mcleod Crescent
MOUNT OMMANEY	Hannah Street
MOUNT OMMANEY	Loffs Road
MOUNT OMMANEY	Rani Close
MOUNT OMMANEY	Summit Place
MOUNT OMMANEY	Westlake Drive
MUIRLEA	Kholo Bridge
MURARRIE	Goodman Place
MURARRIE	Lytton Road
MURARRIE	Murarrie Road
MURARRIE	Northcliffe Street
MURARRIE	Paringa Road
MURARRIE	Port Of Brisbane Motorway
MURARRIE	Rawlinson Street
MURARRIE	Wynnum Road
NEW FARM	Adeline Lane
NEW FARM	Alford Street
NEW FARM	Annie Street
NEW FARM	Binkenba Court
NEW FARM	Browne Street
NEW FARM	Brunswick Street
NEW FARM	Byram Street
NEW FARM	Chambers Street
NEW FARM	Charles Street
NEW FARM	Clay Street
NEW FARM	Dixon Street
NEW FARM	Dodwell Lane
NEW FARM	Elystan Road
NEW FARM	Fuljames Lane
NEW FARM	Gertrude Street
NEW FARM	Gray Street
NEW FARM	Griffith Street
NEW FARM	Hawthorne Street
NEW FARM	Hazel Street
NEW FARM	Hazlewood Street
NEW FARM	Heal Street
NEW FARM	Hickey Street
NEW FARM	Hollins Crescent
NEW FARM	Hopetoun Way
NEW FARM	Hopetown Avenue
NEW FARM	James Street
NEW FARM	Lamington Street
NEW FARM	Lechmere Street
NEW FARM	Lower Bowen Terrace
NEW FARM	Mark Street
NEW FARM	Merthyr Road
NEW FARM	Moray Street
NEW FARM	Mountford Road

NEW FARM	Oxlade Drive
NEW FARM	Refinery Parade
NEW FARM	Riverview Court
NEW FARM	Sargent Street
NEW FARM	Sydney Street
NEW FARM	Villiers Street
NEW FARM	Welsby Street
NEWMARKET	Enoggera Road
NEWMARKET	Ruby Street
NEWSTEAD	Austin Street
NEWSTEAD	Breakfast Creek Road
NEWSTEAD	Byres Street
NEWSTEAD	Chermside Street
NEWSTEAD	Chester Street
NEWSTEAD	Commercial Road
NEWSTEAD	Creswell Street
NEWSTEAD	Croft Lane
NEWSTEAD	Dath Street
NEWSTEAD	Doggett Street
NEWSTEAD	Durong Street
NEWSTEAD	Edmond Stone Road
NEWSTEAD	Edmund Street
NEWSTEAD	Ella Street
NEWSTEAD	Evelyn Street
NEWSTEAD	Florence Street
NEWSTEAD	Gordon Street
NEWSTEAD	Halford Street
NEWSTEAD	Harcourt Street
NEWSTEAD	Helen Street
NEWSTEAD	Kingsholme Street
NEWSTEAD	Kyabra Street
NEWSTEAD	Leopold Street
NEWSTEAD	Longland Street
NEWSTEAD	Macquarie Street
NEWSTEAD	Masters Street
NEWSTEAD	Maud Street
NEWSTEAD	Merthyr Road
NEWSTEAD	Morse Street
NEWSTEAD	Newstead Avenue
NEWSTEAD	Newstead Terrace
NEWSTEAD	Proe Street
NEWSTEAD	Ross Street
NEWSTEAD	Skyring Terrace
NEWSTEAD	Small Street
NEWSTEAD	Stratton Street
NEWSTEAD	Vernon Terrace
NEWSTEAD	Waterloo Street
NEWSTEAD	Wickham Grove
NEWSTEAD	Wyandra Street
NEWSTEAD	Wyatt Street
NORMAN PARK	Adina Street
NORMAN PARK	Beak Street
NORMAN PARK	Bennetts Road
NORMAN PARK	Bodalla Street
NORMAN PARK	Brentnall Street
NORMAN PARK	Canara Street
NORMAN PARK	Corrie Street
NORMAN PARK	Crown Street
NORMAN PARK	Dickens Street
NORMAN PARK	Donaldson Street

NORMAN PARK	Ferguson Road
NORMAN PARK	Frank Street
NORMAN PARK	Gillan Street
NORMAN PARK	Hall Avenue
NORMAN PARK	Hope Street
NORMAN PARK	Hunter Street
NORMAN PARK	Jopp Street
NORMAN PARK	Kelly Lane
NORMAN PARK	Macdonald Street
NORMAN PARK	Macrossan Avenue
NORMAN PARK	Milsom Street
NORMAN PARK	Milton Street
NORMAN PARK	Morehead Avenue
NORMAN PARK	Moreton Street
NORMAN PARK	Morgan Street
NORMAN PARK	Myall Street
NORMAN PARK	Norman Avenue
NORMAN PARK	Overend Street
NORMAN PARK	Pattison Avenue
NORMAN PARK	Pope Street
NORMAN PARK	Scott Street
NORMAN PARK	Stanley St East
NORMAN PARK	Thackeray Street
NORMAN PARK	Thynne Avenue
NORMAN PARK	Vectis Street
NORMAN PARK	Waite Street
NORMAN PARK	Wendell Street
NORMAN PARK	Wordsworth Street
NORMAN PARK	Wynnum Road
NUDGEE BEACH	Nudgee Road
NUNDAH	Nudgee Road
NUNDAH	Widdop Street
OXLEY	Alban Street
OXLEY	Aldersgate Street
OXLEY	Alexander Road
OXLEY	Bannerman Street
OXLEY	Bayford Street
OXLEY	Blackheath Road
OXLEY	Blunder Road
OXLEY	Boodera Street
OXLEY	Boundary Road
OXLEY	California Road
OXLEY	Calston Street
OXLEY	Campana Street
OXLEY	Cliveden Avenue
OXLEY	Clune Street
OXLEY	Colwel Street
OXLEY	Cook Street
OXLEY	Davies Street
OXLEY	Ellen Street
OXLEY	Englefield Road
OXLEY	Enright Street
OXLEY	Epworth Street
OXLEY	Factory Rd Loop
OXLEY	Factory Road
OXLEY	Gladstone Street
OXLEY	Gleneagles Crescent
OXLEY	Gregwal Court
OXLEY	Heathrow Street
OXLEY	Hipper Street

OXLEY	Idriess Street
OXLEY	Ingham Street
OXLEY	Ipswich Motorway
OXLEY	Ipswich Road
OXLEY	Irwin Terrace
OXLEY	Jutland Street
OXLEY	Kendall Street
OXLEY	Lawson Street
OXLEY	Lincoln Street
OXLEY	Logan Avenue
OXLEY	Mabel Street
OXLEY	Manor Street
OXLEY	Moffat Street
OXLEY	Munbilla Street
OXLEY	Oakmont Avenue
OXLEY	Oconnor Street
OXLEY	Oxley Road
OXLEY	Oxley Station Road
OXLEY	Prestwick Street
OXLEY	Price Street
OXLEY	Riviera Court
OXLEY	Saint Clements Road
OXLEY	Selma Street
OXLEY	Stephenson Street
OXLEY	Stucol Street
OXLEY	Thornburgh Street
OXLEY	Turnberry Close
OXLEY	William Terrace
OXLEY	Wilpowell Street
PADDINGTON	Agars Street
PADDINGTON	Alma Street
PADDINGTON	Baroona Road
PADDINGTON	Beck Street
PADDINGTON	Berry Street
PADDINGTON	Boys Street
PADDINGTON	Elizabeth Street
PADDINGTON	Ellena Street
PADDINGTON	Fernberg Road
PADDINGTON	Hale Street
PADDINGTON	Hall Street
PADDINGTON	Herbert Street
PADDINGTON	Howard Street
PADDINGTON	Macartney Street
PADDINGTON	Murruba Street
PADDINGTON	Nash Street
PALLARA	Brookbent Road
PALLARA	Paradise Road
PINE MOUNTAIN	Kholo Bridge
PINJARRA HILLS	Moggill Road
PINJARRA HILLS	Pinjarra Road
PINKENBA	Bancroft Road
PINKENBA	Brand Road
PINKENBA	Eagle Farm Road
PINKENBA	Esker Street
PINKENBA	Gannon Road
PINKENBA	Gregg Street
PINKENBA	Harris Road
PINKENBA	Hopper Street
PINKENBA	Hugh Street
PINKENBA	Main Bch Road

PINKENBA	Main Myrtletown Road
PINKENBA	Marine Drive
PINKENBA	Mcbride Road
PINKENBA	Mundin Street
PINKENBA	Neill Street
PINKENBA	Orient Avenue
PINKENBA	Orsova Street
PINKENBA	Radio Street
PINKENBA	Randle Road
PINKENBA	Sandmere Road
PINKENBA	School Road
PINKENBA	Serpentine Road
PINKENBA	Sugarmill Road
PINKENBA	Tingira Street
PINKENBA	Unwin Street
PORT OF BRISBANE	Port Drive
PULLENVALE	Boyle Road
PULLENVALE	Lancing Street
PULLENVALE	Obrien Road
PULLENVALE	Pullenvale Road
RIVERHILLS	Aneto Street
RIVERHILLS	Ararat Street
RIVERHILLS	Balaton Street
RIVERHILLS	Bensley Place
RIVERHILLS	Bogong Street
RIVERHILLS	Cascade Close
RIVERHILLS	Cookaba Street
RIVERHILLS	Cotter Crescent
RIVERHILLS	Curlew Place
RIVERHILLS	Daintree Place
RIVERHILLS	Derwent Place
RIVERHILLS	Girraween Close
RIVERHILLS	Gwydir Street
RIVERHILLS	Hazelton Street
RIVERHILLS	Heritage Street
RIVERHILLS	Horizon Drive
RIVERHILLS	Juba Street
RIVERHILLS	Kakadu Close
RIVERHILLS	Kaputar Close
RIVERHILLS	Karumba Place
RIVERHILLS	Kenevi Close
RIVERHILLS	Koala Court
RIVERHILLS	Konda Street
RIVERHILLS	Loddon Street
RIVERHILLS	Lyndora Close
RIVERHILLS	Magnet Close
RIVERHILLS	Olga Close
RIVERHILLS	Paluna Street
RIVERHILLS	Platypus Close
RIVERHILLS	Prosser Street
RIVERHILLS	Riverpoint Boulevard
RIVERHILLS	Rivervista Street
RIVERHILLS	Rufus Street
RIVERHILLS	Sumners Road
RIVERHILLS	Tigris Street
RIVERHILLS	Tomkins Road
RIVERHILLS	Wandi Close
RIVERHILLS	Westlake Drive
RIVERHILLS	Zambesi Street
RIVERHILLS	Zeil Street

ROCKLEA	Abercrombie Street
ROCKLEA	Albert Street
ROCKLEA	Andrew Street
ROCKLEA	Annie Street
ROCKLEA	Ashover Road
ROCKLEA	Bale Street
ROCKLEA	Balham Road
ROCKLEA	Beatty Road
ROCKLEA	Beaudesert Road
ROCKLEA	Beaufighter Avenue
ROCKLEA	Blackdown Street
ROCKLEA	Boobook Street
ROCKLEA	Boundary Road
ROCKLEA	Breadwell Street
ROCKLEA	Brooke Street
ROCKLEA	Cambridge Street
ROCKLEA	Carisbrook Street
ROCKLEA	Clare Road
ROCKLEA	Collinsvale Street
ROCKLEA	Colvin Street
ROCKLEA	Corella Street
ROCKLEA	Darnley Street
ROCKLEA	Dawn Street
ROCKLEA	De Hayr Street
ROCKLEA	Dollis Street
ROCKLEA	Donaldson Road
ROCKLEA	Douglas Road
ROCKLEA	Dunn Road
ROCKLEA	Elkedra Avenue
ROCKLEA	Elmes Road
ROCKLEA	Erncroft Place
ROCKLEA	Fairfield Road
ROCKLEA	Fauna Parade
ROCKLEA	Franklin Street
ROCKLEA	Freney Street
ROCKLEA	Galah Street
ROCKLEA	Gilmour Place
ROCKLEA	Goburra Street
ROCKLEA	Golf Links Road
ROCKLEA	Granard Road
ROCKLEA	Grindle Road
ROCKLEA	Heaton Street
ROCKLEA	Herbert Street
ROCKLEA	Inskip Street
ROCKLEA	Ipswich Motorway
ROCKLEA	Ipswich Road
ROCKLEA	Leeds Street
ROCKLEA	Lillian Avenue
ROCKLEA	Macbarry Place
ROCKLEA	Marshall Road
ROCKLEA	Martin Taylor Drive
ROCKLEA	Medway Street
ROCKLEA	Melbourne Street
ROCKLEA	Pegg Road
ROCKLEA	Permarig Place
ROCKLEA	Railway Parade
ROCKLEA	Railway Terrace
ROCKLEA	Randolph Street
ROCKLEA	Reginald Street
ROCKLEA	Riawena Road

ROCKLEA	Salisbury Street
ROCKLEA	Sherwood Road
ROCKLEA	Shettleston Street
ROCKLEA	Shoebury Street
ROCKLEA	Short Street
ROCKLEA	Sperling Street
ROCKLEA	Station Street
ROCKLEA	Suscatand Street
ROCKLEA	Tramore Street
ROCKLEA	Wileri Street
ROCKLEA	Wirraway Avenue
SALISBURY	Bidder Street
SALISBURY	Greer Road
SALISBURY	Harlen Road
SALISBURY	Lily Street
SALISBURY	Perrin Place
SALISBURY	Regis Street
SALISBURY	Riawena Road
SALISBURY	Tuckett Road
SEVEN HILLS	Ferguson Road
SEVEN HILLS	Isis Crescent
SEVENTEEN MILE ROCKS	Alphitonia Street
SEVENTEEN MILE ROCKS	Benronalds Street
SEVENTEEN MILE ROCKS	Brookside Crescent
SEVENTEEN MILE ROCKS	Counihan Road
SEVENTEEN MILE ROCKS	Edenbrooke Drive
SEVENTEEN MILE ROCKS	Harpulia Place
SEVENTEEN MILE ROCKS	Highland Drive
SEVENTEEN MILE ROCKS	Jacksonia Drive
SEVENTEEN MILE ROCKS	Lomandra Court
SEVENTEEN MILE ROCKS	Oldfield Road
SEVENTEEN MILE ROCKS	Sinnamon Road
SEVENTEEN MILE ROCKS	Staple Street
SHERWOOD	Blackwood Street
SHERWOOD	Borden Street
SHERWOOD	Bute Street
SHERWOOD	Central Avenue
SHERWOOD	Chancellor Street
SHERWOOD	Coyne Street
SHERWOOD	Dudley Street
SHERWOOD	Dunella Street
SHERWOOD	Egmont Street
SHERWOOD	Elizabeth Street
SHERWOOD	Ferry Street
SHERWOOD	Hall Street
SHERWOOD	Hood Street
SHERWOOD	Jerrold Street
SHERWOOD	Johnstone Street

SHERWOOD	Jolimont Street
SHERWOOD	Joseph Street
SHERWOOD	Lance Street
SHERWOOD	Mayhew Street
SHERWOOD	Mcculla Street
SHERWOOD	Mcdougall Street
SHERWOOD	Oxley Road
SHERWOOD	Palm Avenue
SHERWOOD	Park Terrace
SHERWOOD	Plumer Street
SHERWOOD	Robertson Street
SHERWOOD	Sherwood Road
SHERWOOD	Skew Street
SHERWOOD	Strickland Terrace
SHERWOOD	Tainton Street
SHERWOOD	Thomas Street
SHERWOOD	Turner Street
SHORNCLIFFE	Allpass Parade
SHORNCLIFFE	Shorncliffe Parade
SHORNCLIFFE	Sinbad Street
SINNAMON PARK	Avondale Road
SINNAMON PARK	Ayside Close
SINNAMON PARK	Backhousia Crescent
SINNAMON PARK	Balonne Avenue
SINNAMON PARK	Barcoo Crescent
SINNAMON PARK	Barklya Crescent
SINNAMON PARK	Belyando Street
SINNAMON PARK	Benjamin Place
SINNAMON PARK	Blyde Street
SINNAMON PARK	Bowness Close
SINNAMON PARK	Bremer Lane
SINNAMON PARK	Brinley Place
SINNAMON PARK	Burdekin Drive
SINNAMON PARK	Colthouse Place
SINNAMON PARK	Condamine Drive
SINNAMON PARK	Coopers Close
SINNAMON PARK	Copping Court
SINNAMON PARK	Edenbrooke Drive
SINNAMON PARK	Edward Place
SINNAMON PARK	Ellerwood Place
SINNAMON PARK	Furness Crescent
SINNAMON PARK	Grevillea Street
SINNAMON PARK	Hawk Place
SINNAMON PARK	Homebush Crescent
SINNAMON PARK	James Place
SINNAMON PARK	Joseph Place
SINNAMON PARK	Lakeside Circuit
SINNAMON PARK	Lauren Court
SINNAMON PARK	Lightwood Place
SINNAMON PARK	Mcpherson Road
SINNAMON PARK	Melaleuca Crescent
SINNAMON PARK	Northbrook Street
SINNAMON PARK	Oldfield Road
SINNAMON PARK	Olympic Place
SINNAMON PARK	Oreilly Street
SINNAMON PARK	Palmer Place
SINNAMON PARK	Park View Court
SINNAMON PARK	Radcliffe Street
SINNAMON PARK	Samuel Place
SINNAMON PARK	Sarah Court

SINNAMON PARK	Sinnamon Road
SINNAMON PARK	Staveley Close
SINNAMON PARK	Story Court
SINNAMON PARK	Thomas Macleod Avenue
SINNAMON PARK	Windermere Avenue
SINNAMON PARK	Winster Close
SOUTH BRISBANE	Boundary Street
SOUTH BRISBANE	Bouquet Street
SOUTH BRISBANE	Brereton Street
SOUTH BRISBANE	Browning Street
SOUTH BRISBANE	Cameron Street
SOUTH BRISBANE	Colchester Street
SOUTH BRISBANE	Convention Centre Carpark Access
SOUTH BRISBANE	Cordelia Street
SOUTH BRISBANE	Cultural Centre Tunnel
SOUTH BRISBANE	Edmondstone Street
SOUTH BRISBANE	Ernest Street
SOUTH BRISBANE	Fish Lane
SOUTH BRISBANE	Fleet Lane
SOUTH BRISBANE	Glenelg Street
SOUTH BRISBANE	Goodwill Bridge
SOUTH BRISBANE	Grand Arbour
SOUTH BRISBANE	Grey Street
SOUTH BRISBANE	Hale Street Link
SOUTH BRISBANE	Hockings Street
SOUTH BRISBANE	Hope Street
SOUTH BRISBANE	Kurilpa Bridge
SOUTH BRISBANE	Lanfear Street
SOUTH BRISBANE	Little Stanley Street
SOUTH BRISBANE	Lower Riv Terrace
SOUTH BRISBANE	Manning Street
SOUTH BRISBANE	Melbourne Street
SOUTH BRISBANE	Merivale Street
SOUTH BRISBANE	Mollison Street
SOUTH BRISBANE	Montague Road
SOUTH BRISBANE	Norfolk Road
SOUTH BRISBANE	Nott Street
SOUTH BRISBANE	Oxford Street
SOUTH BRISBANE	Peel Street
SOUTH BRISBANE	Riverside Drive
SOUTH BRISBANE	Riverside Green
SOUTH BRISBANE	Russell Street
SOUTH BRISBANE	South Bank Boardwalk
SOUTH BRISBANE	Stanley Place
SOUTH BRISBANE	Stanley St Plaza
SOUTH BRISBANE	Suncorp Plaza
SOUTH BRISBANE	Tribune Street
SOUTH BRISBANE	Victoria Bridge
ST LUCIA	Armadale Street
ST LUCIA	Austral Street
ST LUCIA	Bellevue Terrace
ST LUCIA	Blair Drive
ST LUCIA	Brisbane Street
ST LUCIA	Bryce Street
ST LUCIA	Carawa Street
ST LUCIA	Carmody Road
ST LUCIA	Carr Street
ST LUCIA	Coleridge Street
ST LUCIA	College Road
ST LUCIA	Cooper Road

ST LUCIA	Dengate Lane
ST LUCIA	Depper Street
ST LUCIA	Douglas Street
ST LUCIA	Durham Street
ST LUCIA	Eleanor Schonell Bridge
ST LUCIA	Glasshouse Road
ST LUCIA	Glenolive Lane
ST LUCIA	Highview Terrace
ST LUCIA	Hillside Terrace
ST LUCIA	Hiron Street
ST LUCIA	Hood Street
ST LUCIA	Jerdanefield Road
ST LUCIA	Jocks Road
ST LUCIA	Keith Street
ST LUCIA	Laurence Street
ST LUCIA	Macquarie Street
ST LUCIA	Mill Road
ST LUCIA	Mitre Street
ST LUCIA	Munro Street
ST LUCIA	Prospect Terrace
ST LUCIA	Raven Street
ST LUCIA	Rock Street
ST LUCIA	Sandford Street
ST LUCIA	Services Road
ST LUCIA	Sir Fred Schonell Drive
ST LUCIA	Sir William Macgregor Drive
ST LUCIA	Sisley Street
ST LUCIA	Sixth Avenue
ST LUCIA	Staff House Road
ST LUCIA	The Esplanade
ST LUCIA	Thynne Road
ST LUCIA	Townley Street
ST LUCIA	Twelfth Avenue
ST LUCIA	Union Road
ST LUCIA	Walcott Street
ST LUCIA	Warren Street
SUMNER	Boron Street
SUMNER	Bronze Street
SUMNER	Brumby Circuit
SUMNER	Bullockhead Street
SUMNER	Centenary Highway
SUMNER	Clydesdale Place
SUMNER	Drovers Place
SUMNER	Eloise Place
SUMNER	Forge Close
SUMNER	Jijaws Street
SUMNER	Neon Street
SUMNER	Spine Street
SUMNER	Stockwhip Place
SUMNER	Wacol Station Road
SUMNER	Wolston Road
TARINGA	Alexandra Avenue
TARINGA	Alpha Street
TARINGA	Bellevue Parade
TARINGA	Brasted Street
TARINGA	Francis Terrace
TARINGA	Gailey Road
TARINGA	Heroes Avenue
TARINGA	Indooroopilly Road
TARINGA	Iona Terrace

TARINGA	Magor Street
TARINGA	Moggill Road
TARINGA	Moore Street
TARINGA	Oxford Terrace
TARINGA	Sundridge Street
TARINGA	Union Street
TARINGA	Westerham Street
TARINGA	Whitmore Street
TENNYSON	Camelot Street
TENNYSON	Closed Road
TENNYSON	Curzon Street
TENNYSON	David Street
TENNYSON	Dexter Street
TENNYSON	Gerlee Street
TENNYSON	King Arthur Tce
TENNYSON	King Arthur Terrace
TENNYSON	Lancelot Street
TENNYSON	Merlin Street
TENNYSON	Myla Terrace
TENNYSON	Tennyson Memorial Avenue
TENNYSON	Vivian Street
TENNYSON	Walker Street
TINGALPA	Boundary Street
TINGALPA	Fleming Road
TINGALPA	Gateway Motorway
TINGALPA	Murarrie Road
TINGALPA	Station Road
TINGALPA	Vera Place
TINGALPA	Victor Street
TINGALPA	Villiers Street
TOOWONG	Bayliss Street
TOOWONG	Bennett Street
TOOWONG	Benson Street
TOOWONG	Booth Street
TOOWONG	Brisbane Street
TOOWONG	Burns Road
TOOWONG	Cadell Street
TOOWONG	Campbell Street
TOOWONG	Coronation Drive
TOOWONG	Croydon Street
TOOWONG	Earle Lane
TOOWONG	Glen Road
TOOWONG	Glenny Street
TOOWONG	Herbert Street
TOOWONG	Holmes Street
TOOWONG	Josling Street
TOOWONG	Land Street
TOOWONG	Landsborough Terrace
TOOWONG	Macdonnell Street
TOOWONG	Mayne Street
TOOWONG	Moggill Road
TOOWONG	Patrick Lane
TOOWONG	Saint Osyth Street
TOOWONG	Standring Street
TOOWONG	Sylvan Road
TOOWONG	Wells Lane
WACOL	Airy Street
WACOL	Akenside Street
WACOL	Boundary Road
WACOL	Boyce Road

WACOL	Bukulla Street
WACOL	Campbell Avenue
WACOL	Ellerton Drive
WACOL	Grindle Road
WACOL	Industrial Avenue
WACOL	Ipswich Motorway
WACOL	Ipswich Road
WACOL	Production Street
WACOL	Progress Road
WACOL	Viking Drive
WACOL	Wacol Station Road
WACOL	Wiglow Street
WACOL	Wilruna Street
WACOL	Wolston Park Road
WACOL	Wolston Road
WEST END	Anthony Street
WEST END	Ashington Street
WEST END	Avebury Street
WEST END	Bailey Street
WEST END	Bank Street
WEST END	Beesley Street
WEST END	Boundary Street
WEST END	Brady Street
WEST END	Buchanan Street
WEST END	Carlow Street
WEST END	Cordeaux Street
WEST END	Donkin Street
WEST END	Doris Street
WEST END	Drury Street
WEST END	Duncan Street
WEST END	Early Lane
WEST END	Ferry Road
WEST END	Filmer Street
WEST END	Forbes Street
WEST END	Glenfield Street
WEST END	Gray Road
WEST END	Greet Street
WEST END	Hardgrave Road
WEST END	Harriet Street
WEST END	Hill End Terrace
WEST END	Hoogley Street
WEST END	Jane Street
WEST END	Kurilpa Street
WEST END	Lower Hardgrave Road
WEST END	Miller Street
WEST END	Montague Road
WEST END	Morry Street
WEST END	Musgrave Street
WEST END	O'Connell Street
WEST END	Orleigh Street
WEST END	Pidgeon Close
WEST END	Raven Street
WEST END	Riverside Drive
WEST END	Rogers Street
WEST END	Russell Street
WEST END	Ryan Street
WEST END	Scott Street
WEST END	Skelton Lane
WEST END	Skinner Street
WEST END	Tondara Lane

WEST END	Victoria Street
WEST END	Vulture Street
WEST END	Wilson Street
WEST END	Wolfe Street
WESTLAKE	Amadeus Place
WESTLAKE	Ayr Close
WESTLAKE	Baikal Place
WESTLAKE	Balaton Street
WESTLAKE	Ballard Place
WESTLAKE	Barrine Close
WESTLAKE	Bellambi Place
WESTLAKE	Bellfield Place
WESTLAKE	Bulan Street
WESTLAKE	Callabonna Street
WESTLAKE	Carnegie Street
WESTLAKE	Deborah Place
WESTLAKE	Eacham Close
WESTLAKE	Frangipani Street
WESTLAKE	Hilliup Street
WESTLAKE	Horizon Drive
WESTLAKE	Kaboora Crescent
WESTLAKE	La Belle Court
WESTLAKE	Loffs Road
WESTLAKE	Lucerne Street
WESTLAKE	Meadowbank Court
WESTLAKE	Menindee Court
WESTLAKE	Moyle Close
WESTLAKE	Newell Place
WESTLAKE	Nyasa Close
WESTLAKE	Penong Street
WESTLAKE	Raeside Street
WESTLAKE	Riverview Close
WESTLAKE	Rowallan Close
WESTLAKE	Seabrook Circuit
WESTLAKE	Tana Street
WESTLAKE	Tarrabool Street
WESTLAKE	Tekapo Street
WESTLAKE	Tennent Street
WESTLAKE	Timaru Close
WESTLAKE	Tolaga Street
WESTLAKE	Waigen Close
WESTLAKE	Wendouree Crescent
WESTLAKE	Westlake Drive
WESTLAKE	Wivenhoe Court
WESTLAKE	Yantara Court
WESTLAKE	Yarrunga Court
WILLAWONG	Bowhill Road
WILLAWONG	Burman Road
WILLAWONG	Camden Road
WILLAWONG	Dalmeny Street
WILLAWONG	Gooderham Road
WILLAWONG	King Avenue
WILLAWONG	Learoyd Road
WILLAWONG	Paradise Road
WILLAWONG	Sherbrooke Road
WILSTON	Ada Street
WILSTON	Cramond Street
WILSTON	Edmondstone Street
WILSTON	Finsbury Street
WILSTON	Granville Street

WILSTON	Harle Avenue
WILSTON	Jeffery Street
WILSTON	Kedron Brook Road
WILSTON	Mark Street
WILSTON	Murray Street
WILSTON	Newmarket Road
WILSTON	Noble Street
WILSTON	Silvester Street
WILSTON	Vardon Street
WINDSOR	Addison Street
WINDSOR	Albany Street
WINDSOR	Albion Road
WINDSOR	Algar Street
WINDSOR	Allom Street
WINDSOR	Blackmore Street
WINDSOR	Bowen Street
WINDSOR	Bryden Street
WINDSOR	Byrne Street
WINDSOR	Cartwright Street
WINDSOR	Clem Jones Tunnel
WINDSOR	Cullen Street
WINDSOR	Downey Street
WINDSOR	Edgar Street
WINDSOR	Edmund Street
WINDSOR	Eildon Road
WINDSOR	Federation Street
WINDSOR	Gallway Street
WINDSOR	Gennon Street
WINDSOR	Grafton Street
WINDSOR	Grantson Street
WINDSOR	Green Terrace
WINDSOR	Hadfield Street
WINDSOR	Kidman Street
WINDSOR	Lane Street
WINDSOR	Le Geyt Street
WINDSOR	Lutwyche Road
WINDSOR	Macdonald Road
WINDSOR	Maurice Street
WINDSOR	Mcdonald Road
WINDSOR	Melbourne Street
WINDSOR	Mill Street
WINDSOR	Moore Street
WINDSOR	Newmarket Road
WINDSOR	Nicholas Street
WINDSOR	Noble Street
WINDSOR	Northey Street
WINDSOR	Odoherty Street
WINDSOR	Robert Lane
WINDSOR	Somerset Street
WINDSOR	Swan Terrace
WINDSOR	Taylor Street
WINDSOR	Turner Street
WINDSOR	Victoria Street
WOOLLOONGABBA	Albion Street
WOOLLOONGABBA	Annie Street
WOOLLOONGABBA	Atherton Street
WOOLLOONGABBA	Balaclava Street
WOOLLOONGABBA	Broadway Street
WOOLLOONGABBA	Churchill Street
WOOLLOONGABBA	Clem Jones Tunnel

WOOLLOONGABBA	Deshon Street
WOOLLOONGABBA	Fern Street
WOOLLOONGABBA	Flower Street
WOOLLOONGABBA	Gibbon Street
WOOLLOONGABBA	Hampton Street
WOOLLOONGABBA	Hawthorne Street
WOOLLOONGABBA	Holden Street
WOOLLOONGABBA	Ipswich Road
WOOLLOONGABBA	Junction Street
WOOLLOONGABBA	Jurgens Street
WOOLLOONGABBA	Leamington Street
WOOLLOONGABBA	Leonard Street
WOOLLOONGABBA	Lewis Street
WOOLLOONGABBA	Line Street
WOOLLOONGABBA	Logan Road
WOOLLOONGABBA	Longlands Street
WOOLLOONGABBA	Lotus Street
WOOLLOONGABBA	Lucinda Street
WOOLLOONGABBA	Maynard Street
WOOLLOONGABBA	Mountjoy Street
WOOLLOONGABBA	Myrtle Street
WOOLLOONGABBA	Nile Street
WOOLLOONGABBA	Norman Street
WOOLLOONGABBA	Okeefe Street
WOOLLOONGABBA	Oxford Street
WOOLLOONGABBA	Preston Street
WOOLLOONGABBA	Qualtrough Street
WOOLLOONGABBA	Railway Street
WOOLLOONGABBA	Salisbury Street
WOOLLOONGABBA	Stanley Street
WOOLLOONGABBA	Sword Street
WOOLLOONGABBA	Trafalgar Street
WOOLLOONGABBA	Vulture Street
WOOLLOONGABBA	Walker Street
WYNNUM WEST	Evelyn Road
WYNNUM WEST	Kianawah Road
WYNNUM WEST	Malabar Street
WYNNUM WEST	North Road
WYNNUM WEST	Sandy Cp Road
WYNNUM WEST	Sibley Road
YEERONGPILLY	Allawah Street
YEERONGPILLY	Chale Street
YEERONGPILLY	Ethel Street
YEERONGPILLY	Fairfield Road
YEERONGPILLY	Gus Street
YEERONGPILLY	King Arthur Tce
YEERONGPILLY	Livingstone Street
YEERONGPILLY	Moolabin Crescent
YEERONGPILLY	Mooney Street
YEERONGPILLY	Nares Street
YEERONGPILLY	Ortive Street
YEERONGPILLY	Palomar Road
YEERONGPILLY	Pulle Street
YEERONGPILLY	Station Road
YEERONGPILLY	Tennyson Memorial Avenue
YEERONGPILLY	Varley Street
YEERONGPILLY	Wilkie Street
YERONGA	Anita Street
YERONGA	Aranui Street
YERONGA	Arras Street

YERONGA	Astolat Street
YERONGA	Bixa Lane
YERONGA	Brisbane Corso
YERONGA	Cansdale Street
YERONGA	Cassia Lane
YERONGA	Cook Street
YERONGA	Cowper Street
YERONGA	Dalton Street
YERONGA	Devon Street
YERONGA	Diane Street
YERONGA	Dulwich Road
YERONGA	Ellesmere Street
YERONGA	Esplanade
YERONGA	Eversley Terrace
YERONGA	Fairfield Road
YERONGA	Grounds Street
YERONGA	Heritage Close
YERONGA	Hibiscus Lane
YERONGA	Hyde Road
YERONGA	Instow Street
YERONGA	Kadumba Street
YERONGA	Kingsley Parade
YERONGA	Lane
YERONGA	Manson Parade
YERONGA	Nelson Street
YERONGA	Orama Road
YERONGA	Oriana Crescent
YERONGA	Oriel Road
YERONGA	Orient Road
YERONGA	Orlando Road
YERONGA	Ormadale Road
YERONGA	Ormonde Road
YERONGA	Ormuz Road
YERONGA	Orontes Road
YERONGA	Orsova Road
YERONGA	Ortive Street
YERONGA	Orvieto Road
YERONGA	Osric Street
YERONGA	Osterley Road
YERONGA	Otaki Road
YERONGA	Ovendean Street
YERONGA	Paragon Street
YERONGA	Park Road
YERONGA	Rome Street South
YERONGA	Shottery Street
YERONGA	Simon Street
YERONGA	Stevens Street
YERONGA	Tecoma Lane
YERONGA	Utzon Street
YERONGA	Venner Road
YERONGA	Violet Street
YERONGA	Wilton Terrace
YERONGA	Yeronga Street
YERONGA	Yvonne Street
ITEM	**COMMENTS**

Impact Area and Scale	The impact area is projected to exceed the 1974 flood event. The flood reading at the Port Office Gauge, Kangaroo Point at 3:00pm exceeded 4m AHD.
Communications	Motorola is taking steps to ensure the secure radio network is able to function normally as long as possible, however please be advised should Waterfront Place lose mains power then that network may go into automatic fallback mode that will result in localized communication from each radio tower area only. Wide area communications may not be possible in this fall back mode. A further communication will be advised should such an event occur. Next update will be around 1800 hrs Brisbane time. Some Optus site outages have been reported by Optus at Milton, Manly West and Salisbury.
Electricity	The following CBD sites will be without power by 4:00pm Wednesday:

Address	Building Name
126 Margaret St, Brisbane	Fletcher Watts
42 Albert St, Brisbane	Cnr Albert and Margaret
53 Albert St, Brisbane	Cnr Margaret St
79 Albert St, Brisbane	River City Apartments
41 George St, Brisbane	Mineral house
200 Mary St, Brisbane	Cromwell House
99 Mary St, Brisbane	National Heart Building
39 Edward St, Brisbane	Beaufort Hotel
229 Elizabeth St, Brisbane	Bank of Queensland
160 Edward St, Brisbane	Catania House
190 Elizabeth St, Brisbane	Hilton Hotel
Elizabeth St, Brisbane	Wintergarden Complex
140 Elizabeth St, Brisbane	Albert Cinema Development
444 Queen St, Brisbane	Trustee House
175 Eagle St, Brisbane	CUA
145 Eagle St, Brisbane	Eagle Towers
344 Queen St, Brisbane	Network House
77 Eagle St, Brisbane	Old Dalgetys Building
380 Queen St, Brisbane	Gardian Assurance
379 Queen St, Brisbane	Raine and Horne House
410 Queen St, brisbane	Bank of New Zealand
359 Queen St, Brisbane	Royal Globe Assurance
97 Creek St, Brisbane	AAMI
243 Edward St, Brisbane	MLC Edward St
226 Edward St, Brisbane	Queens Plaza
167 Queen St, Brisbane	Regent Theatre
39 Edward St, Brisbane	Beaufort Hotel
123 Albert St, Brisbane	Cnr Albert and Charlotte
80 Albert St, Brisbane	Eagle Star Nominees
77 Eagle St	77 Eagle St Sub

123 Eagle St	Riverside Centre
	Brookes & Wickham Sts
	Emporium Central
	Emporium West
	Citygate Murri Way
	Mail Exchange
	Water Front Place

Water Supply

- 4 water pump stations without power (Pullenvale, Seventeen Mile Rocks, Archerfield and Bellbowrie)
- 1,830 customers without water. Further water supply outages expected due to power shutdowns.

Sewerage

Wastewater
- 56 sewer pump stations flooded or without power
- 3 major wastewater treatment plants flooded (Karana Downs, Oxley, Fairfield)

No impact on residents

Based on predicted Brisbane River peak, the following impacts are forecast:
• 91 sewer pump stations to be flooded
• 4 major wastewater treatment plants expected to be flooded and not operating (Karana Downs, Oxley, Fairfield, Wacol)

Minimal impact on residents

Gas

No issue

Transport

Current road closures:
It is predicted (based on 9,500m3/s) that 1624 roads are listed to be affected.

Roads in the following suburbs are currently experiencing flooding and may be affected and closed for several days: Albion, Ascot, Auchenflower, Bardon, Bellbowrie, Brisbane City, Brookfield, Clayfield, East Brisbane, Fairfield, Fig Tree Pocket, Graceville, Jindalee, Karana Downs, Larapinta, Manly, Milton, Moorooka, Morningside, New Farm, Newstead, Nundah, Oxley, Pullenvale, Rocklea, Salisbury, Sherwood, South Brisbane, Sumner, Toowong, West End, Westlake, Windsor, Woolloongabba and Yeronga.

Major roads affected include Hale Street inbound towards Coronation Drive and parts of Coronation Drive, Ipswich Motorway at Oxley, Beaudesert Road between Granard Road and Muriel Avenue, Salisbury, Brunswick Street between Merthyr Road and Sydney Street, New Farm, and Centenary Highway, Jindalee.

Public Transport:
Ferry and CityCat Services have been suspended and trains are operating on reduced frequency timetables. Some services are interrupted, including the Ipswich line, which is terminating at Darra Station.

Melbourne Street Busway Tunnel flooded earlier this morning causing a partial closure of the South East Busway with diversions in place. Bus services into the CBD have since been suspended.

Hospitals/Schools etc	The evacuation of a nursing home at Rocklea was handled by Queensland Health and the Queensland Ambulance Service. A number of the residents are considered high dependency. Education Qld have said that they will open school gates for cars to park in. RRG were able to provide this advice to residents.
Public Services	• Volunteering QLD are coordinating and registering all spontaneous volunteers: Those interested in volunteering should either ring: 07 30027600 or register online: http://www.volunteeringqld.org.au/home/ • Libraries closed: -City Archives -Brisbane Square Library closed today and tomorrow (Thursday) -Bulimba Library is closed -Coopers Plains Library will close early -Corinda Library closed today -Fairfield Library closed today -Indooroopilly Library is closed -Mobile Library closed today and tomorrow (Thursday) -Mt Ommaney Library closed -New Farm Library closed today -Stones Corner Library is closing -Toowong Library closed today and tomorrow (Thursday) -West End library closed today • The BCC Wildlife ambulance is still operational and is capable of responding to all call outs - flooding permitting. • Animal Shelters have a management plan in place.
Properties/Buildings	• Floating River Walk The walk along the riverside is in danger of coming free from the moorings when the river levels exceeds 5m AHD. The walkway is suffering damage but is currently stable. The structure would not be able to be secured if it floats clear or breaks away from its mooring. The CEO has directed that the structure be broken up to mitigate possible subsequent damage to other assets, and has initiated this action. • The Goodwill Bridge An inspection of the Goodwill Bridge has been undertaken. The bridge is currently closed to pedestrians. The bridge is safe. It has debris trapped on 2 approach piers (QUT end) but it is unsafe to attempt a dislodge exercise. The Drift restaurant has hit the bridge without an issue. Concerns have been raised by Mr Ross Pritchard, Deputy Chief Engineer (Structures), from the Department of Transport and Main Roads that the approach spans are not designed for ship impact, ie the bridge could not withstand a hit from "The Island" if it becomes loose.

STATUS REPORT

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	A number of offers have been received from various organisations offering food and water supplies to the evacuation centres. These offers of assistance are being considered on an as-needs basis.
Equipment (Sandbags, lighting, etc)	50,000 have been provided by State Gov. Another 75,000 have been requested. 100,000 were obtained from Council stores earlier this morning. There appears to be sufficient supplies of sandbags.
Labour (Volunteers, contractors, etc)	Volunteers have been turned away from sandbag distribution sites. Volunteering QLD has experienced high call volumes. Media outlets and the QPS have incorrectly given out an internal telephone number within the LDCC as an alternative to the Volunteering QLD telephone number. Each bulletin results in a flow of telephone calls from members of the public offering assistance.
Media Issues	• Approved and Distributed releases: -QEII evacuation centre activated -Brisbane water and sewerage treatment plants operating as normal -CityGlider services cancelled due to flooding -Council closes customer services at Brisbane Square -Roads affected by flooding: 10am update -Sandbag volunteers no longer required at Council depots -Waste services suspended -More libraries close -Council to provide 2000 more beds to evacuation centres -Disruptions to bus services due to floods -Evacuation centres activated in Jamboree ward AWAITING APPROVAL AND DISTRIBUTION: - BYO to evacuation centres - CBD residents urged to find alternative accommodation - Untreated sewage to enter floodwaters
Political Issues	No known issues
City Waste Issues	Collection services have been suspended. Services are scheduled to be resumed Monday. Priority collection will be standard waste. 150 bulk bins and 30 roll-on/roll-off bins will be available to the public once flood waters have subsided. 1 skip-truck and 30 skip-bins will be provided by Subloo on an as-needs basis. All transfer stations will be open to the public for free tipping until further notice. Emergency collections can be arranged through Council's Customer Contact Centre.

External Stakeholder Issues	No issue
Internal Work Unit Issues	• The reporting system for the mobile scheduling dispatch project is not providing accurate reports. Information Services Branch has been tasked with running repairs to the system as a priority. **Regional Operations:** • North - Operating business as usual, unlikely that flooding will affect (26 staff in attendance) • South – Operating business as usual, unlikely that flooding will affect (34 staff in attendance) • Central - Operating business as usual, unlikely that flooding will affect (16 staff in attendance) No CRO staff available. • East – Operating business as usual, unlikely that flooding will affect (34 staff in attendance) • West – power outage but will not restrict duties, Officers have mobile capability and access to fleet. Officers that are unable to attend Indooroopilly have relocated to other RBC. (13 staff in attendance) No work requests have been received today as **ellipse** - the system through which the Customer Contact Centre allocate jobs to LAS - has not been operational. Faxing or calling through urgent requests. **Ellipse outage** - increase in Ellipse capacity by upgrading RAM to database server. To be completed by COB Wednesday.

Evacuations REPORT

YERONGA STATE SCHOOL – Melinda [redacted]
Address: 122 Park Rd, Yeronga
Current Number: 35
Food: ok for Wed night and Thurs Breakfast only
Water: ok
Gas BBQ. Back up battery light and generators have been offered by community

RNA SHOWGROUND – Gordana Petrocitto [redacted] **or Kate** [redacted]
Current Number: 350
Food: Yes
Water: Yes
Bedding: Yes
Agencies on site: Redcross, MICA & St Johns

QEII – Elena Carter from Red Cross [redacted]
Address:
Current Number: 105 registered: Including 22 from Pine Rivers nursing home, and 30 with disabilities
Food: yes

Water: yes
Bedding: linen arrived and mattresses haven't yet
Agencies on site Red Cross, Salvation Army & St Vincents, St Johns, Lifeline, Save the children

GOOD NEWS LUTHERAN CHURCH – 3376 4211
Address: Horizon Drive, Jamboree Heights
Current Number: 7
Food: Yes
Water: Yes
Bedding: Yes
Gas: Yes
Power: Out

JAMBOREE HEIGHTS STATE SCHOOL– 3725 5666
No details available

SALVATION ARMY CHURCH - 3279 2850
Address: Lalian Street, Middle Park
No details available

ST CATHERINE'S ANGLICAN CHURCH – Tanya Eichler [redacted]
Address: McFarlane Street, Middle Park
Current Number: Nil
Food: Yes
Water: yes
Bedding: being delivered
BBQ: gas bottles
Agencies : Salvation Army

MOGGILL UNITING CHURCH – Sandra [redacted]
(MOGGILL STATE SCHOOL - Sandra 3202 7561 or [redacted]
(MOGGILL CATHOLIC CHURCH Sandra 3202 7561 or [redacted]
Address: Cnr Kangaroo Gully Rd and Moggill Rd
Current Number: 28
Food: Yes
Water: Yes
Bedding: Yes
Generator: Yes
SES on Site: Yes
Lion Club: Yes

AUTHORISATION:

Name: David Cox – Incident Controller

Signature: _____

Date and Time: 12/01/11 – 1530 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108
Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	17
DATE:	12/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 2200 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

The primary focus is accommodating residents who have been evacuated from their homes. Planning has begun for the post event response.

Latest prediction of flood peak as advised by the BoM is 5.2 m AHD at the Brisbane City Gauge on Thursday 13/1/2011. Peak will arrive at around 4am Thursday and last for around 12 hours before beginning to fall. Predicted peak discharge at Brisbane City gauge is 9,500 m3/s at the peak on Thursday. High tides on Thursday are at approximately 4am and 4pm.
The total flooded properties are now estimated at approximately 18515 including 14682 residential properties. The above count is for property flooding not house flooding.

CURRENT ACTIVITES:

- LAS
- LAS west 31 volunteers and LAS staff have bagged and distributed 1,150 sand bags to residents in the Western region between 6 and 9PM.
- LAS south have a Bagging and Distribution point at Shamrock Road, Darra and are bringing on board another Bagging point at Tarragindi Road Reservoir starting operations from 7am tomorrow 13/1/11. Traffic Management has been engaged to ensure minimal delays for residents picking up sand bags.
- Several Operational staff assisting ERG South Officer with Road Closures, placement of signage/traffic management.
- ERG South Officer has been called to Road Closures at King Avenue, Inala Avenue and Learoyd Road Inala.
- SES is concentrating their efforts on rescue operations. There have been no tarping or sandbagging requests logged with SES since 8:00pm 11/01/11.
- LAS has suspended toilet cleaning services in parks in all affected areas.
- Request to LAS to empty rubbish bins around Kangaroo Point cliffs as this area is being utilised by media and is high profile. Lord Mayor Request.

- LAS continuing sandbagging and will limit during the night and start again tomorrow morning.

- **Customer Contact Centre**
  GOS for the day is 68.05%

  They have been offered 13145 calls & answered 10107

  As at 9pm, there is no queue. Wait times have been approx 0-3mins since 1530 hrs

  Average Handling Time for the day is currently 241 seconds

CARS

NORTH

Scheduled Inspections: 375
Completion Rate: 100%
Suburbs Inspected: Albion

- Additional letter drops conducted within areas that are at risk of flooding.
- Approximately 80-100 residents have been spoken to regarding flood risk
- Night patrols to continue patrolling and conducting Rapid Assessments within the Northern area to inspect areas of concern

SOUTH

Completion Rate: 80 - 90% of suburbs accessed

No. letterbox drops : 1747 completed
No. streets visited : 323 streets visited
Suburbs Accessed: Oxley, Moorooka, Durack, Yeronga, Corinda, Rocklea, Archerfield, Wacol, Goodna, Fairfield, Graceville, Acacia Ridge

- Unable to access all suburbs in the south region due to road closures and flooding inundation.
- Mobile phone communication limited still

CENTRAL

Scheduled Inspections: CBD and surrounding area monitoring

The letter drop task has ceased due to inability to access flooded areas.

- Reports received regarding a number of people stuck in the lifts at Oaks City Apartments - 79 Albert Street, Brisbane due to electricity being turned off. This has been reported to LDCC.
- RNA Evacuation Centre audit completed. The Salvation Army is running the kitchen, half of the staff are food safety supervisors, temperatures are all being managed, no issues identified.
- There is also an area where people can bring their pets.
- Staff located in CBD and surrounding suburbs monitoring and assessing flooding.
- Preparation for Thursday 13/1 property assessment commenced.

Predicted Issues

- Rapid Assessment Teams (RAT) will start assessing damaged property including infrastructure.
- Forward incidents where people have not left their properties and need assistance to vacate properties to go to LDCC.

EAST

Scheduled Street Drops – 246
Completion Rate: 52%
Suburbs Inspected: Norman Park, Bulimba, Balmoral, Hemmant, Wynnum West, Cannon Hill, Hawthorne, Morningside, Norman Park, Seven Hills

- Officers deployed to street drop letters. 2000 additional letters and details of evac centres to be made available to residents
- Officers are actively engaging with community – doorknocks and face to face as well as letterbox dropping
- Maps prepared for early morning shift for identification of levels and damage extent after 4.30am flood event
- Power is out at Stones Corner shops, including food businesses, however, it is not flooded at this time.
- East Region have 3 crews patrolling key areas in Norman Park, Coorparoo, Hawthorne, Hemmant, and Manly to report back on issues.
- Officers will continue with assessment and community engagement activities through out the night and attempt to contact residents potentially affected by flooding.
- Officers will also be attempting to visit smaller evacuation centres (in schools and churches) to see if they require any additional support from Council.

ISSUES:

Resources

Nil to report

Evacuation

- **Evacuation Centres**

  RNA and QE2 have capacity to accommodate more people. All Evacuation centres are being monitored regularly. Additional centre's are on standby.

  Residents evacuating are able to take their pets to the RNA evacuation centre and the ANZ stadium evacuation centre. Both Centres have basic supplies for animals and staff rostered 24 hours.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

- The number of streets affected has steadily increased.

See Annex A for detailed report of predicted affects.

Annex A to SITREP No: 15

Date: **12.01.1011**
Period: **To: 1530hrs** **2200 hrs**

STATUS REPORT

ITEM	COMMENTS
Impact Area and Scale	All roads West and North of Brisbane are currently impacted. Ctrl click on Road closures (http://highload.131940.qld.gov.au/) for an up to date list. **Bridge closures** • Victoria Bridge • William Jolly Bridge • Go Between Bridge • Captain Cook Bridge / Riverside Expressway westbound reduced to one lane. All traffic being detoured via the Elizabeth St ramp until further notice. TMR engineers are undertaking inspection of pylons due to the amount of debris against the structure. • The Margaret St off ramp westbound closed.
Communications	No traffic can access Hale St, Coronation Dr and the Inner City Bypass. Telstra - power cuts have affected services with mobile phone towers now operating on battery reserve power. Delays in repairing service faults are expected as floodwaters rise.
Electricity	Optus - possible outage: Karana Downs, Manly West, Jubilee, Milton, William and Margaret Street CBD, Salisbury, Riawena/Granard Road. region | customers restored (approx) | customers affected (approx) **Brisbane East and Bay Islands** 0 74 **Brisbane Nth** 0 19238 **Brisbane Sth** 1794 57835 **Brisbane Valley** 62 2616 **Brisbane West** 1114 26068 ENERGEX is urging all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity. Buildings that have suffered floodwater inundation may have significant damage to the electrical circuitry and appliances and could present potential safety risks. People with solar panels on their roofs should also be aware that they may still be generating electricity and present an electrocution danger.
Water Supply	QUU - Will use the Evacuation Centres (RNA & QEII) to supply bottled water, if water supply is jeopardised. They will contact the LDCC before starting this operation.
Sewerage	No new issue
Gas	No issue

Transport	The Airtrain Gold Coast service is still running but only to Yeerongpilly. There is no alternative transport from this point and passengers need to make their own way to their destination. All Translink/Airtrain services are free of charge from now onwards. There will be another update in regards to Airtrain in the morning.
Hospitals/Schools etc	No issue
Public Services	**Animal Shelters** Willawong Animal Shelter has been evacuated and animals are moving to Warra Animal Shelter.
Properties/Buildings	West Region has no power to the building. Plans have been made to relocate the Incident Team to Green Square. Floating River walk: CEO Colin Jenson has said that it is too dangerous to dismantle the River walk due to the Harbour Master closing the river to vessels and the risks to staff in completing the work.

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	A request has been sent to DDC for: Generators, Cots and Cot beds (Evac Centre), Medical Hoist for elderly People (Evac Centre).
Labour (Volunteers, contractors, etc)	No issues
Media Issues	CSA on Water Quality in Brisbane OK CSA on Sewerage possibly flowing into the river CSA on evacuation of Willawong animal shelter CSA on Yeronga School Evacuation Centre losing power CSA on Riverwalk being dismantled CSA on CBD residents to evacuate CSA on river peak being revised down CSA on limited bus services running tomorrow CSA update on roads affected by flooding CSA on co-ordination of offers of assistance by Contact Centre CSA on LM calling for plant and heavy equipment to assist relief efforts
Political Issues	No known issues
City Waste Issues	All mobile garbage bin repairs and replacements suspended until further notice
External Stakeholder Issues	No issue
Internal Work Unit Issues	The following libraries are closed: City Archives Brisbane Square Library Mobile Library closed today and tomorrow Toowong Library closed today and tomorrow

BCW report

BCW have filled approximately 286,900 sandbags.
They have approximately 45,500 sandbags in stock.

Depot	Sand Bags Distributed to Public (1am-5am)	Current Staffing Levels			Jobs Received	Jobs Completed
		BCC	Volunteers	Total		
Stafford	6,000 Distributed **2,400 per hr being distributed** (20,000in stock)	40	130 + 18 Army	188	N/A	N/A
Zillmere	2,000 Distributed **800 per hr being distributed** (6,000 in stock)	18	50 + 12 Army	80	N/A	N/A
Darra	Nil Distributed **Nil per hr being distributed** (2,000 in stock)	14	60	74	N/A	N/A
Balmoral	2,500 Distributed **1,000 being distributed pr hr** (2,500 in stock)	8	40	48	N/A	N/A
Newmarket	2,000 Distributed **800 per hr being distributed** (5,000 in stock)	7	100 + 12 Army	119	N/A	N/A
Eagle Farm	720 Distributed **288 per hr being distributed** (10,000 in stock)	7	6	13	N/A	N/A
Bridges (Tarping)	N/A	N/A	N/A	N/A	N/A	N/A
Road Surfaces	5 Crews working with hot mix working until 8pm shutdown. Crews will start up again at 6am Thursday 13/1/11 with 6 x 2man crews hot mix supplied by Downer EDI at Strathpine. All flocons will start from Bracken Ridge depot and are focusing on pothole repairs in both North & East regions.					
Road Sweeper	9 Sweepers available. (Not yet Tasked)					
TOTALS	Distributed 13,220 Since 5pm 12.01.11 (Approx 45,500 in stock)	**94**	**428**	**522**		

Evacuations REPORT

RNA
Approx 550 people
400 pillows are being delivered tonight
Approx. 3,000 blow up mattresses on site
Site being used for storage for additional resources

QE2
Approx 200 people and increasing
Seeking lifts for people with disabilities and additional pillows
They will need more bottled water if numbers increase.

Smaller sites:

- Yeronga State School lost power. 20 People are being evacuated to QE2
- Anglican Church in Jamboree Ward - 4 people
- Kenmore - approx 10 people at the Library
- RFA for Mt Crosby for potential air transport of food and supplies
- Cerebral Palsy League have two centres available in Ashgrove and Windsor that can take people with mobility issues – contact Sandra Anderson [redacted]

Over 30 additional sites are on stand by for immediate action. This will give have a capacity of approx 13,000.

We are still waiting on confirmation of additional 11,000 beds from the State. If possible 5,000 will be delivered tonight (2,500 to RNA and 2,500 to QE2).

GIS team are organising maps detailing accessible routes to both centres

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AUTHORISATION:

Name: Margaret Jacobson – Incident Controller

Signature: _____

Date and Time: 12/01/11 – 1530 hrs

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Facsimile: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	18
DATE:	13/01/2011	**PRIORITY:**	Routine
PERIOD:	2200 – 0200 hrs		
EVENT TYPE	Flood		

Based on the latest BOM Update (13/1/11 @12.27AM): the current Brisbane City Gauge reading is 4.36m and rising slowly with the high tide. The latest BOM advice indicates a peak at the city gauge under 5m AHD.

FIC will monitor city gauge and provide the latest advice from the BOM on the city gauge as they become available.

BOM also indicated that at Jindalee, a peak of 13 metres was observed at about 7pm Wednesday.

The revised number of effected properties from this reduced peak will be known after 4am.

Current predictions are that the following low lying suburbs which were the first to flood such as Paddington/ Rosalie/ Auchenflower/ Milton will be the last to recede due to their downstream location.

Current predictions are that water levels will begin to recede generally in the most upstream suburbs first, including:

- Sumner
- Wacol
- Bellbowrie
- Pullenvale
- Westlake
- Middle Park
- Riverhills
- Jindalee
- Sinnamon Park
- Brookfield
- Kenmore

Followed by:

- Seventeen Mile Rocks
- Fig Tree Pocket
- Chelmer
- Suburbs adjacent to Oxley Creek (Salisbury, parts of Rocklea, Sherwood, Archerfield, Oxley, Acacia Ridge)

FIC expects flood levels to return to those experienced during king tides by Sunday, however king tide-type flooding may persist into the following week. Further clarification will be provided over the next few days.

OPERATIONS AND ASSESSMENTS

CURRENT ACTIVITES:

- Using the FIC information above forward planning are mapping the recovery response
- The Lord Mayor has issued a call for volunteers to notify him of individuals and organisations willingness to assist in cleanup and recovery. Offers have been received in the Lord Mayors office and being forwarded to the LDCC for action. These are being logged so they can be matched with priority works in clean up and recovery.

- **LAS**
- New Bagging point at Tarragindi Road Reservoir and this will be available as a Distribution point for the public from 7am today 13/1/11.
- West Mt Coot-tha volunteers have been stood down as an adequate supplies of sand bags are now available. LAS staff and volunteers have provided 490 bags between 9PM and 1:00AM. LAS staff continue to supply when required.
- LAS East operations are being conducted out of Jean Howie Drive (LAS Parks Operations East Depot) Present on site are 11 LAS Operations Staff plus approximately 4 volunteers. Filling sandbags continues throughout the evening and delivered to Hawthorne Park, Hawthorne. There is still a constant stream of residents picking up bags at Hawthorne Park and loading is being done by volunteers in an orderly fashion. Filling sandbags has ceased until 4am as there is a surplus at these locations at this point in time.
- Two portable floodlight units were delivered to Balmoral Depot and Hawthorne Park and working appropriately.

- **Customer Contact Centre**
  The GOS for 12/1/11 was 67.05%
  The Contact Centre were offered 13811 calls & answered 10585
  As at 1am, there is no queue. Wait times have been approx 0-2 mins since the last SITREP
  Average Handling Time for 12/1/11 was 242 seconds

ISSUES:

Resources

Nil to report

Evacuation

Council is maintaining the evacuation strategy of sending people to the established evacuation centres. RNA and QE2 have capacity to accommodate more people.

Over 30 additional sites have been contacted and are on stand by for immediate action this will provide a capacity of approx 13,000.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

-

See Annex A for detailed report of predicted affects.

Annex A to SITREP No: 15

Date: **13.01.2011**
Period: **To: 2200hrs** **0200 hrs**

STATUS REPORT

ITEM	COMMENTS
Impact Area and Scale	All roads West and North of Brisbane are currently impacted. Ctrl click on Road closures (http://highload.131940.qld.gov.au/) for an up to date list. **Bridge closures** Police and BTMC confirmed that the Gateway Bridges were closed due to the concern with debris and flooding. The bridges have been reopened. The Walter Taylor Bridge has been closed due to flooding on the Honour avenue side.
Communications	The flood map on the Council website has now been fixed. Use the following links to access the site. http://216.121.49.57/floodcop - May be used for public use
Electricity	**Region summary** customers currently affected: approximately 71306 customers affected: approximately 75471 customers restored: approximately 4165 Information Updated: 13/01/2011 12:53 am

region	customers restored (approx)	customers affected (approx)
Brisbane East and Bay Islands	0	74
Brisbane Nth	0	20082
Brisbane Sth	1794	27289
Brisbane Valley	62	3154
Brisbane West	2309	24872

Water Supply	QUU report Water: Five water pump stations without power (Pullenvale, Seventeen Mile Rocks, Bellbowrie, Chapel Hill and Karana Downs). Further power outages expected 722 customers without water. Further outages expected due to power shutdowns
Sewerage	Wastewater: 77 sewer pump stations flooded or without power Three major wastewater treatment plants flooded (Karana Downs, Oxley, Fairfield) No impact on residents Based on predicted Brisbane River peak, the following impacts are forecast: Wastewater: 91 sewer pump stations to be flooded Four major wastewater treatment plants expected to be flooded and not operating (Karana Downs, Oxley, Fairfield, Wacol) Minimal impact on residents
Gas	No issue

Transport	No new issues
Hospitals/Schools etc	No issue
Public Services	No new issues
Properties/Buildings	Portions of the Riverwalk have broken free and have floated down the river. Green Square is closed, no further information is available at this stage.

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	RFA for Mt Crosby for potential air transport of food and supplies (including medical) this has been escalated to DDC
Equipment (Sandbags, lighting, etc)	Sandbag production is on hold pending high tide level impacts. No request for sandbagging has been received from LDCC, SES, LAS or Depots. No tasking received as yet. All depots have sand supplies if more sandbags are required. Expected delivery of additional sand from time of order to time on site is approximately 90minutes.
Labour (Volunteers, contractors, etc)	Volunteers are not required for sandbagging and have been asked to call back after 4am Thursday 13/01/11 pending high tide level impacts.
Media Issues	CSA was issued regarding residents taking proper precautions with the Brisbane river peak approaching
Political Issues	No known issues
City Waste Issues	No new issues
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

BCW report

Depot	Sand Bags (8pm-12am)	Current Staffing Levels			Jobs Received	Jobs Completed
		BCC	Volunteers	Total		
Stafford	500 Distributed (16,000 in stock)	40	40	80	N/A	N/A
Zillmere	1,000 Distributed (17,000 in stock)	11	4	15	N/A	N/A
Darra	800 Distributed	6	5	11	N/A	N/A

	(10,000 in stock)					
Balmoral	6,000 Distributed (2,500 in stock)	8	30	38	N/A	N/A
Newmarket	4,000 Distributed (10,000 in stock)	6	3	9	N/A	N/A
Eagle Farm	1,350 Distributed (2,600 in stock)	8	N/A	8	N/A	N/A
Bridges (Tarping)	N/A	N/A	N/A	N/A	N/A	N/A
Road Surfaces	No new information.					
Road Sweeper	9 Sweepers available. (Not yet Tasked)					

BCW filled approximately 300,550 sandbags and have 58,100 sandbags in stock.

Other Tasks undertaken by BCW

Removal of Network equip at Abbotsford Rd Hut, Woolloongabba, Darra and Mt Ommaney

TNP are inspecting and removing control units out of signals in areas of possible flooding and recording those not retrieved in already flooded regions. Crews are also placing sandbags as required on site.

Sand Stock Pile
Newmarket has 40 tonne in stock
Stafford has 20 tonne in stock
Balmoral has 30 tonne in stock
Zillmere has 50 tonne in stock
Darra has 20 tonne in stock
Eagle Farm has 25 tonne in stock

LAS

SOUTH REGION - RIMT	LAS
Number of jobs received since 9.00pm report	18
Previously reported jobs	8
Number of jobs generated by Regional Incident Management Team since 9.00pm	26
Number of jobs generated by Regional Incident Management Team	7
Total number of jobs	33
Total number of jobs completed to this time	33
Total jobs remaining	
Expected delay for teams to new jobs (if known)	
Number of teams activated	As per Shift Roster

Evacuations REPORT

Update on Evacuations Centres:

RNA - BCC rep on site
647 registered evacuees
(10pm - 6am Mandie Reynolds 0428 960 420)

QE2 - BCC Rep onsite
323 evacuees registered at the moment.
There are approx 50 mattresses blown up and available now and 275 mattresses in boxes.
(10pm - 6am Marnie Alefosio [redacted]

Police have attended both centres to deal with some minor disturbances

Smaller sites:

There are 16 people accommodated across
Update of smaller sites:
Good News Lutheran Church: 12 registered
Anglican Church in Jamboree Ward has 3 people
Kenmore has 1 person at the Library

AUTHORISATION:

Name: Margaret Jacobson – Incident Controller

Signature: _____

Date and Time: 13/01/11 – 0200 hrs

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	19
DATE:	13/01/2011	**PRIORITY:**	Routine
PERIOD:	0200 – 0600 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

The latest prediction of the flood peak based on advice from the BoM is 4.6m at the Brisbane City Gauge. The peak at the city gauge is yet to be officially declared and will take some time to confirm; this is below the 1974 flood peak of 5.45m.

Based on the BoM advice, the estimate of total flooded properties have been revised down from approximately 19,000 to 15,000.

Current predictions are that the following low lying suburbs which were the first to flood such as Paddington/ Rosalie/ Auchenflower/ Milton will be the last to recede due to their downstream location.

Current predictions are that water levels will begin to recede generally in the most upstream suburbs first, including:

- Sumner
- Wacol
- Bellbowrie
- Pullenvale
- Westlake
- Middle Park
- Riverhills
- Jindalee
- Sinnamon Park
- Brookfield
- Kenmore

Followed by:

- Seventeen Mile Rocks
- Fig Tree Pocket
- Chelmer
- Suburbs adjacent to Oxley Creek (Salisbury, parts of Rocklea, Sherwood, Archerfield, Oxley, Acacia Ridge)

FIC expects flood levels to return to those experienced during king tides by Sunday, however king tide-type flooding may persist into the following week. Further clarification will be provided over the next few days.

CURRENT ACTIVITES:

Infrastructure update
Moggil Ferry is holding. ADF have secured the structure with a 1.5t chain.
The Island boat is running under power and holding.

BCW report

Depot	Current Staffing Levels			Jobs Received	Jobs Completed	Sand Bags
	BCC	Volunteers	Total			
Stafford	30	16	46	N/A	N/A	2500 Distributed (20,000 in stock)
Zillmere	11	Stood down	11	N/A	N/A	200 Distributed (19, 000 in stock)
Darra	4	Stood down	6	N/A	N/A	Nil (10,000 in stock)
Balmoral	8	20	8	N/A	N/A	10, 000 Distributed (1, 700 in stock)
Newmarket	5	Stood down	6	N/A	N/A	400 Distributed (11,000 in stock)
Eagle Farm	5	Stood down	8	N/A	N/A	Nil (4000 in stock)
	65, 700 in stock					
TOTAL	13,100 distributed from 0200hrs					
Bridges (Tarping)	N/A	N/A	N/A	N/A	N/A	N/A
Road Surfaces	5 Crews working with hot mix working until 8pm shutdown. Crews will start up again at 6am Thursday 13/1/11 with 6 x 2man crews hot mix supplied by Downer EDI at Strathpine. All flocons will start from Bracken Ridge depot and are focusing of pothole repairs in both North & East regions.					
Road Sweeper	9 Sweepers available (Not yet Tasked)					

There is sufficient stock on hand should additional sandbags be required.

Compliance and Regulatory Services (CARS)

NORTH

- Increase in flood levels don't appear to be as high as expected.
- Northy Street and surrounding residential area has not increased significantly from 3:30pm on Wednesday.
- Traffic Lights out on Bowen Bridge Road.
- Lights out on Butterfield Street.

SOUTH

- Issue with traffic control being remove from Paradise Rd Larapinta.
- Paradise Rd is being compromised by flood water and becoming a safety issue for the public. Traffic control will be returned.
- At this stage no Significant Events.

CENTRAL
Scheduled Inspections: CBD and surrounding suburb monitoring ongoing
Completion Rate: ongoing till further tasked

Suburbs Inspected: Brisbane City, New Farm, Fortitude Valley, Kangaroo Point, Newstead and Teneriffe.

Significant Events:

- Observations of floating boardwalk infrastructure damage restricted due to poor light and water volume.
- RRG in conjunction with QPS have been undertaking full or partial road closure in the CBD and Valley area.
- Warning signs have been place in Elizabeth St, Edward St, Creek St, Cnr Chester and Ann St, Commercial Rd, Doggett St, Goodwin St and Darra St.
- RRG have deployed to the extreme Eastern, Western and Northern boundaries of Central Region. Access to Southern boundaries restricted by flooding.
- The riverwalk situated at end of Boundary St Brisbane City is currently being used by sightseers.

Issues

- QPS have been requested to manage crowds and congested traffic at River Tce, Kangaroo Point.

Current Operations

- Forward Observation Points (FOP) have been set up through the CBD and surrounding suburbs to monitor flooding by available staff and RRG.
- LAS on standby for tasking from FOP's.
- BELU and EH mapping of effected areas completed are now in sectors (previously known as My Zone maps).
- At first light LAS are recommencing sandbag operations in Victoria Park.
- RRG are attending to Riverwalk matter and will contact operation control with progress.

WEST
Sites in Milton, Auchenflower, Toowong, St Lucia and Taringa visited.

Other Activities:

- BCC witches hats placed on flood affected streets to prevent vehicle access to flood waters
    - Cnr Park and Bayliss St Auchenflower
    - Eagle Tce Auchenflower
    - Indooroopilly Rd Toowong, near Westerham st (Totally flooded)
- Followed up on other sites from previous shifts. Corner of Carmody Street and Mervyn Grove in St Lucia – witches hats not required

EAST
Suburbs Inspected: Norman Park, Bulimba, Balmoral, Hemmant, Wynnum West, Cannon Hill, Hawthorne, Morningside, Norman Park, Seven Hills

Regional Update:

- Officers deployed to street drop letters. 2000 additional letters and details of evac centres to be made available to residents
- Officers are actively engaging with community – doorknocks and face to face as well as letterbox dropping
- Maps prepared for early am shift for identification of levels and damage extent after 4.30am flood event
- Forms and paperwork for RAF reporting ready for deployment

Local Assets Services (LAS)

Demand for sand bags has dramatically reduced overnight at all LAS locations. All sites now have sand bags available.
CARS and LAS are continuing to maintain 24 hour presence manning the RIMT.

RIMT	LAS
Number of jobs received since 9.00pm report	20
Number of jobs generated by Regional Incident Management Team	1
Total number of jobs	41
Total number of jobs completed to this time	40
Total jobs remaining	1
Expected delay for teams to new jobs (if known)	0
Number of teams activated	As per Shift Roster

Customer Contact Centre (CC)

The GOS: 91%
Call Volumes since 2am: 135
AHT: 334secs (5.5 mins)
Queue: Nil
Wait times: N/A
SES Calls: 7 requests for information and 2 requests for assistance

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

-

See Annex A for detailed report of predicted affects.

Annexure A to SITREP No: 17

Date: 13.01.2011
Period: To: 0100hrs 0600hrs

STATUS REPORT

ITEM	COMMENTS
Impact Area and Scale	All roads West and North of Brisbane are currently impacted. Ctrl click on Road closures (http://highload.131940.qld.gov.au/) for an up to date list. **Bridge closures** Police confirm that the Gateway Bridge has reopened. The river crossings currently open are the Clem7 Tunnel and the Story and Captn Cook Bridges. BMTMC have advised that Walter Taylor Bridge has been re-opened however Honour Ave and Oxley Rd are both flooded. This has resulted in traffic entering from the north and having to turn around and go back across the bridge. BMTMC are now trying to get the bridge closed at Station Rd. Bowen Bridge road has been reduced to one lane traffic in each direction.
Communications	The flood map on the Council website has now been fixed. Use the following links to access the site. http://216.121.49.57/floodcop - May be used for public use
Electricity	**Region summary** please refer to Annexure B – summary of all suburbs affected customers currently affected: approximately 73501 customers affected: approximately 77990 customers restored: approximately 4489 Information Updated: 13/01/2011 0530hrs
Water Supply and Sewerage	QUU report • 77 sewerage pumping stations flooded or without power • Three major wastewater treatment plants are flooded and one is without power and access due to flood. All four are not operational (Karana Downs, Oxley, Fairfield, Wacol) • No impact on residents Water • Two water pumping stations without power (Pullenvale, Seventeen Mile Rocks). • 482 properties are affected and of those, 130 are without water. Further outages may occur due to power shutdowns

region	customers restored (approx)	customers affected (approx)
Brisbane Nth	1837	13975
Brisbane Sth	1837	29252
Brisbane Valley	9	3209
Brisbane West	2309	26154

Gas	No issue
Transport	All city-bound bus services have been suspended. Brisbane Transport will operate a limited number of BUZ bus services from 6am Thursday 13 January. These services include: • 111 - 8 Mile Plains • 130 - Algester • 140 - Parkinson • 150 - Browns Plains • 200 - Carindale • 333 - Chermside • 345 - Aspley • 385 - The Gap There may be some delays and diversions due to floodwaters. The Mater Hill, Southbank,Cultural Centre, Queen Street and King George Square busway stations have been closed. CityCat and CityFerry services remain cancelled. All Queensland Rail CityTrain services are being reviewed and are running limited services. BAC advise that airport operations have not been disrupted.
Hospitals/Schools etc	No issue
Public Services	No new issues
Properties/Buildings	Field staff have attempted to inspect the floating section of the Riverwalk from several vantage points. All reports to date can not provide any confirmation that the sections of the walk have actually broken away and moved down stream. Amendment from 0200hrs SITREP: Green Square building has not closed.

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No issues
Equipment (Sandbags, lighting, etc)	All depots have sand supplies if more sandbags are required.
Labour (Volunteers, contractors, etc)	Volunteers are not required for sandbagging and have been asked to call back after 4am Thursday 13/01/11 pending high tide level impacts.
Media Issues	CSA was issued at 0530hrs providing a summary of events for the past 24hrs.
Political Issues	No known issues

City Waste Issues	No new issues
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

Evacuations REPORT

Services

Brisbane Transport advise that 40 buses are available to be used if required for an evacuation, dependant on access to areas.

LOCATION	REGISTERED EVACUEES	ONSITE EVACUEES	BEDS AVAILABLE	ADDITIONAL COMMENTS
RNA showgrounds	783	700	2,300	Council representative onsite – Mandie Reynolds 0428 960 420
QEII	325	325	275	Council representative onsite – Marnie Alefosio 0448 618 069
Good News Lutheran Church		12		
Anglican Church, Jamboree Ward		3		
Kenmore Library		1		
Moggill Uniting Church		28		
Metro Church, Seventeen Rocks		26		

RECOVERY

Work around Council's recovery response is underway. Factors considered include:

- Resourcing
- Electricity
- Road rehabilitation including signs and lines
- Street sweeping and cleansing
- Urban cleansing
- Waste water and stormwater infrastructure repairs
- Other infrastructure

The Forward Planning Group is continuing to use the FIC information provided to map the recovery response.

AUTHORISATION:

Name: Chris McCahon – Incident Controller

Signature: _____

Date and Time: 13/01/11 – 0600hrs

Annexure B
Summary List identified by Energex of Suburbs affected

Acacia Ridge
Albion
Annerley
Anstead
Archerfield
Auchenflower
Avoca
Bald Hills
Balmoral
Bardon
Bellbowrie
Bowen Hills
Bracken Ridge
Brisbane
Brookfield
Bryden
Bulimba
Caboonbah
Cashmere
Chapel Hill
Chelmer
Clayfield
Clear Mountain
Closeburn
Coal Creek
Colinton
Cooeeimbardi
Coominya
Coopers Plains
Coorparoo
Corinda
Cressbrook
Darra
Durack
East Brisbane
Esk
Fairfield
Fairney View
Fernvale
Fig Tree Pocket
Fortitude Valley
Fulham
Glen Esk
Graceville
Gregors Creek
Hawthorne
Highgate Hill
Inala
Indooroopilly
Ivory Creek
Jamboree Heights
Jindalee
Kangaroo Point
Kenmore
King Scrub
Linville
Lower Cressbrook
Lowood
Milton
Moggill

Annexure B continued
Summary List identified by Energex of Suburbs affected

Moombra
Moore
Moorooka
Morningside
Mount Beppo
Mount Hallen
Mount Samson
New Farm
Newstead
Norman Park
Oxley
Paddington
Patrick Estate
Pinjarra Hills
Pinkenba
Pullenvale
Red Hill
Richlands
Rochedale
Rocklea
Scrub Creek
Sherwood
South Brisbane
Spring Hill
St Lucia
Taringa
Tennyson
Toowong
Vernor
West End
Westlake
Willawong
Wivenhoe Pocket
Yeerongpilly
Yeronga
Yimbun

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	20
DATE:	13/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

The observed peak flood height at the Brisbane City Gauge was 4.46 m AHD at 2:57 AM Thursday - 13/01/2011.

BoM advised that the reduced flood peak was primarily due to the changed (reduced) release strategy of flood waters from Wivenhoe Dam by SEQWater. SEQWater have advised that the releases from the Wivenhoe Dam were throttled back to 2500 m3/s to reduce the peak flood level in Brisbane. This was possible as no further rainfall was forecast in the Wivenhoe Dam catchment.

BoM has advised that the peak flood height at the Brisbane City gauge will reduce to the following levels:

- 4.2 m AHD at 4:00 PM, Thursday - 13/01/2011
- 3.2 m AHD at 5:00 AM, Friday - 14/01/2011

BoM have also advised that the estimated long term forecast is for the Brisbane City gauge to reduce to 2.0 m AHD in approximately 36 hours, (8:00 PM, Saturday 15/01/2011). They have advised that this river level will continue until approximately Wednesday 19/01/2011.

CURRENT ACTIVITES/EMERGING ISSUES:

Fatalities

Queensland Police Services located the body of a man, believed to have died in flood waters, at Durrack.

Affected Property

- The total number of flooded properties for the peak at the Brisbane City Gauge at 2:57 AM Thursday 13/01/2011 was:

  - 11,676 residential properties; and
  - 2,436 commercial properties.

- By 4:00 PM, Thursday 13/01/2011, the total number of flooded properties has been estimated to be reduced to:

  - 5,455 residential properties (reduction of 6,221 properties); and
  - 1,409 commercial properties (reduction of 1027 properties).

Floating Riverwalk

At approximately 4am on Thursday 13 January, the downstream section of the riverwalk broke free and floated downstream. A 380m section washed away, with 400m remaining.

The remaining upstream section of the riverwalk is still intact but the upstream gangway has been damaged and has a pontoon from upriver against it. Chris Beckley, Acting Principal Engineer Structures from City Assets Branch has advised that if the river level continues to fall, the upstream section may remain intact and in place. However because the extent of any damage is unknown, there remains a possibility that this section may also break free as water levels exceed 4m.

Road surface rectification

Eagle Farm BCW depot is being prepared for the next phase of operations, asphalting and road repair. Eagle Farm Asphalt Plant has commenced start-up phase for production of asphalt. The plant has not been operation over the Christmas period and requires 24hrs of preparation before being able to commence production.

This is in anticipation of a significant road repair program.

Aerial Photography

Aerial photography is being conducted to record water levels across the city and areas affected. Oxley sector has been completed, currently working on CBD sector.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

Moving into recovery and clean-up mode. Forward Planning and Operations Group has been tasked to commence clean up and recovery operations within 24hrs. The priority is for the sectorisation of the region to enable clearer division and application of resources.

- Total 1,457 streets affected across the city.
- 940 of those streets will be flood free by 8:00am Friday 14th.

STATUS REPORT

ITEM	COMMENTS
Impact Area and Scale	SEQ Water have reported that effective 12:00pm, the release from Wivenhoe Dam will be 3500 m3/s for the next 7 days. No indication at this stage as to predicted water levels. Further details anticipated in the 1800hrs BoM advice.
Communications	• **Customer Contact Centre** Grade of Service - 98% responded to within 20secs - Offered - 5336 - Answered - 4928 Of these SES comprises: - Offered - 564 - Answered - 509 Grade of Service - 97% • Telstra advise power cuts have affected services with mobile phone towers now operating on battery reserve power. Delays in repairing service faults are expected as floodwaters rise. • Optus unable to confirm outages
Electricity	Energex needs to rely on portable generators to restore power to some CBD buildings. Council's Chief Executive Officer, Mr Colin Jensen has agreed to suspend the usual approvals process to locate this equipment in driveways, footpaths or on roadway. Emergency equipment will be positioned as sensitively as possible with a view to minimising the impact on pedestrian, vehicles and recovery operations. Customers currently affected by power outages: approximately 71225
Water Supply and Sewerage	Wastewater: 66 sewerage pumping stations flooded or without power Three major wastewater treatment plants are flooded and one is without power and access due to flood. All four are not operational (Karana Downs, Oxley, Fairfield, Wacol) **No impact on residents** Water: Two water pumping stations without power (Pullenvale, Bellbowrie) 250 properties are affected and of those, 70 are without water. Further outages may occur due to power shutdowns

Region	Customers restored (approx)	Customers affected (approx)
Brisbane Nth	3633	15684
Brisbane Sth	1871	29291
Brisbane Valley	9	3209
Brisbane West	5152	23041

Gas	No issue
Transport	• The Ferry to Moreton Island has not been running since Tuesday and will not be running until possibly Saturday due to debris in the Brisbane River and into the mouth of Moreton Bay. • Airport services at BAC are unaffected. • Buses will be running as per Sunday's timetable tomorrow and will be increased frequency as conditions improve. • Trains are running to a Christmas day timetable. All lines are open, except the Ipswich line which is not operational. From the CBD - Gold Coast and Beenleigh lines are terminating at Yeerongpilly. South Brisbane Station platform is closed, however trains services are running through. • 29 bikes affected by the floods (primarily at QUT). 21 stations affected by floods, only 4 terminals totally immersed. 400 bournettes (bike mounts) are affected by floods, it is likely that the CPU card (controling the card reader) is affected, but a 15 minute job to change out each card worst case (damage) scenario. It is anticipated that the majority of damage could be rectified in 10 - 20 working days. (estimate only at this stage, based on inspections completed)
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Information from City Malls Manager is that there is 90% coverage with the CitySafe Cameras. 4 cameras were lost in the Riverside area covering the bike paths, 4 in the Alice Street area as a result of power loss and another 4 in the valley. There is 100% coverage across main Brisbane areas such as the City and Valley Malls, Central Station and King George Square. This information has also been provided to QPS.

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	Requests for water, toiletries, footwear, underwear, special needs beds and a wheel chair were received early this morning. Supplies were scheduled to be delivered to the RNA and QEII evacuation centres by 2:30pm. A request was also received from Uniting Church, Moggill for food supplies, water and toiletries to supply the local community. Requests for medication have also been received.
Equipment (Sandbags, lighting, etc)	65,000 sand bags are ready to go 100,000 empty bags in stock Sandbags are still being collected from various locations, however demand has significantly reduced.

Labour (Volunteers, contractors, etc)	The coordination of volunteers for the recovery efforts has begun.
Media Issues	There are four fact sheets. One each for: • Residents (advice on being safe while cleaning up) • Businesses (advice on being safe while cleaning up) • People in evacuation centre (advice about people returning home) • People in the community wanting to volunteer
Political Issues	No known issues
City Waste Issues	7 waste trucks on north side picking up day of service refuse. All units will be available for Friday to pick up refuse waste only, depending on drivers. Bulk bins for food and general flood waste have been organised and are ready to be actioned. Collection sites in flood areas have been identified. Sites on Council property will be able to be used as soon as required, sites on private property will need approval from owners to be used. Scripting is being prepared for Monday service to notify residents what their options will be.
External Stakeholder Issues	No issue
Internal Work Unit Issues	• Regions (CARS 24hr staffing roster has been implemented in all regions) • LAS South have a Bagging and Distribution point at Shamrock Rd, Darra and are bringing on board another Bagging point at Tarragindi Road Reservoir starting operations from 7am tomorrow 13/1. Traffic Mgmt has been engaged to ensure minimal delays for residents picking up sandbags. • Several Operational staff assisting ERG South/officer with Road Closures, placement of signage / traffic mgmt. • LAS has suspended toilet cleaning services in parks in all affected areas.

Evacuations REPORT

LOCATION	REGISTERED EVACUEES
RNA showgrounds	924
QEII	403
Good News Lutheran Church	Unknown
St Catherine's Anglican Church,	1
Moggill Uniting Church	204
Metro Church,	35

Seventeen Rocks	

Support Services on site:

- Salvation Army
- Red Cross
- Lifeline
- RNA staff
- St John's Ambulance

Sufficient Food and Water. Fisher and Paykel dropping donated washing machines and dryers to site this afternoon. Public notification drop donations at local centre charity stores.

Work Report

CARS

	Suburbs Inspected	Significant Events:
North	Pinkenba, Hamilton, Albion, Windsor, Deagon, Scarborough	Large amount of debris present around the Pinkenba region. LAS are aware and has commenced initial clean up of foreshore areas.
South	Acacia Ridge, Corinda, Durack, Fairfield, Moorooka, Oxley, Salisbury, Tennyson, Willawong, Yeerongpilly, Yeronga	Oxley – Wanless Site Scrapmetal Yard, water receeding leaving hazardous materials, ie oil & gas over Bannerman Road
East	Balmoral, Bulimba, Norman Park, Coorparoo, Greenslopes Wynnum West, Murarrie, Tingalpa, Hemmant	Nil
West	Taringa, St Lucia	Nil
Central	CBD and surrounding areas.	- Foul smelling water reported on the corner of Edward and Margaret Streets, Brisbane. Possibly Sewerage. EHO's attended site and found the smell was from stagnated basement water. - Water main burst on William Street, Brisbane near the old State Library Building. BELU officers sent to assist along with RRG for cordoning purposes.

AUTHORISATION:

Name: Glenn Gomez – Incident Controller

Signature: _____

Date and Time: 13/01/11 – 1530hrs

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Facsimile: 30012400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	21
DATE:	13/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 2200 hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

BCC have interpreted the latest available information from the BOM to supply information for BCC's recovery planning. BCC have adopted a level of 2.8m at 8am. This modelling predicts that 1203 properties (771 residential, 300 commercial and 132 other) will still be flooded at 8am Friday 14 January 2011. At this time a further 9,500 properties will also be partially flooded.

CURRENT ACTIVITES/EMERGING ISSUES:

Future Planning

Operational planning is continuing sectoring of the city is complete; maps are being distributed on a priority basis with field teams receiving highest priority. Rapid Damage Assessment teams to be deployed from 1300 hrs which consists of

- 20 teams of two QFRS officers per team
- SES on foot
- BCW/ LAS RIMT working in their regions
- ADF will be deployed at 0730 hrs consisting of the
  - 2nd combat engineer regiment – heavy machinery and equipment
  - 9th Battalion royal QLD regiment – infantry shovels and brooms

Concept of Operations

- Clear major thoroughfares
- Clear secondary suburban streets
- Distribution of circulars
- Clean up of waste
    - Mapped and identified sites for bulk bins starting 0700 hrs – progressive roll outs
    - 2-3 general
    - 1 food
    - Hazardous waste is being monitored
    - Debris site sites for BCC contractors will be organised by region
    - Trucks arranged
    - Organising contractors task force to coordinate contractors
- Aerial survey of river flow has commenced - continuing

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

River height has been falling since 0400 hrs (currently – 2.96 m at city gauge) and is predicted to consistently fall until 1600 hrs Friday when tidal influence will again start to impact on river heights.

Planning well underway for the recovery phase this will commence tomorrow. This will involve QFRS, SES, BCW/LAS, ADF. Planning for volunteer assistance is a high priority and has commenced.

STATUS REPORT

ITEM	COMMENTS
Impact Area and Scale	Roads West and North of Brisbane continue to be impacted. Ctrl click on Road closures (http://highload.131940.qld.gov.au/) for an up to date list. **Bridge closures** Brisbane City council have issued QPS with authorisation to open the majority of cross river bridges, if they are assessed by the police on site to have a clear running surface, traffic signals working and free of surface water on the approach roads. The Go between bridge will remain closed until an electrical inspection has taken place.
Communications	• **Customer Contact Centre** Grade of Service - 94% responded to within 20secs Offered - 8436 Answered - 7800 Of these SES comprises: Offered - 781 Answered - 706 Grade of Service - 96% Call Centre operators (including non- Call Centre staff taking SES calls) - 168 • Calls received: o Residents without electricity for the provision of ice and collection of waste including the collection of spoiled foods. o Offers of assistance to provide goods such as toys, clothes, non-perishable foods. o Requests for food drop off in isolated areas. o residents wanting information about when they can return to their properties o information on their waste collection
Electricity	Total customers affected 52942
Water Supply and Sewerage	No new issues
Gas	No issue
Transport	160 bus services will operate across Brisbane tomorrow as floodwaters recede and roads reopen. Twenty-five routes will remain suspended due to road closures. Services will operate on a modified Sunday timetable. Queensland Rail services will continue to operate hourly in and out of Brisbane's CBD where it is safe to do so. **City Cats and Ferries** All fleet safe with some minor fibreglass damage due to private pontoons and boats hitting. One sustained more serious damage however is repairable.

Region	Customers restored (approx)	Customers affected (approx)
Brisbane Nth	5174	14946
Brisbane Sth	3672	20997
Brisbane West	6885	16999

	Hawthorne Refuelling Facility/Operations Centre - Intact. Fuelling pontoon - Intact. The building had 1 foot of water through it. The underground tank is submerged it is sealed however engineers will check once water subsided whether contamination has occurred. Byron Street Maintenance Facility intact. TransdevTSL has 100 percent maintenance capabilities as soon as water subsides.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	**Libraries** City Archives – closed, expect to re-open Monday Brisbane Square – closed – expect to reopen Monday Bulimba – to re-open Friday Corinda – re-open Friday pending accessibility to site Fairfield – closed date to be reopened TBA Mobile Library – re-opens Friday New Farm – closed - date to be reopened TBA Stones Corner – closed - date to be reopened TBA West End – to re-open Friday pending accessibility to site

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	Request for food at Bellbowrie for residents who have been cut off is currently being finalised. The Army are delivering the food.
Equipment (Sandbags, lighting, etc)	No new issues
Labour (Volunteers, contractors, etc)	Insurance cover for volunteers is being resolved 900 offers from individuals and companies have been received they will be contacted on Friday to gain further information ENERGEX will coordinate the Electrical Contractors association Volunteers will be divided into three groups • Assisting friend, neighbour or relatives • Specific assembly points – volunteers to provide own PPE, CSA • Equipment Deployment A volunteer cell has been set up: • Planning will take place tomorrow • Volunteered equipment will be deployed by region • Council will compensate for fuel used – BP • Tankers from ADF

Media Issues	Bus services to operate from Friday 14 January - http://newsroom.brisbane.qld.gov.au/home/news_detail.asp?ID=1354 Advice for residents in isolated areas of the western suburbs - http://newsroom.brisbane.qld.gov.au/home/news_detail.asp?ID=1355 Council to provide financial relief to flood victims - http://newsroom.brisbane.qld.gov.au/home/news_detail.asp?ID=1353 Donation of goods to be made to local charities - http://newsroom.brisbane.qld.gov.au/home/news_detail.asp?ID=1352 CityCats and CityFerries services cancelled - http://newsroom.brisbane.qld.gov.au/home/news_detail.asp?ID=1351 Evacuation centre updates - http://newsroom.brisbane.qld.gov.au/home/news_detail.asp?ID=1350 Sandbags still available - http://newsroom.brisbane.qld.gov.au/home/news_detail.asp?ID=1349
Political Issues	No known issues
City Waste Issues	Sites identified and mapped for bulk bins to be provided to the public for cleanup of flood affected areas. Deployment of bins will begin tomorrow, starting from outer affected areas working inwards. Resources to service these bins have been identified.
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

Evacuations REPORT

Both sites are operating well, the department of communities has set up a temporary recovery centre. Food and bedding has been prepared for longer term evacuees. White goods from Fisher and Paykel were delivered to QEII.

LOCATION	REGISTERED EVACUEES
RNA showgrounds	900
QEII	323
Good News Lutheran Church	7
St Catherine's Anglican Church,	0
Moggill Uniting Church	6
Sherwood Uniting	15
Metro Church, Seventeen Rocks	35
Kedron Wavell Services Club	<10
Kenmore Library	7

Work Report

CARS

	Suburbs Inspected	Significant Events:
North		Residents have been seen pulling debris from Shorncliffe from foreshore to adjacent park land. LAS North have been informed.
South	Acacia Ridge, Corinda, Durack, Fairfield, Moorooka, Oxley, Rocklea, Salisbury, Sherwood, Tennyson, Wacol, Willawong, Yeerongpilly, Yeronga	Salisbury –leakage of oil observed from containers at Heaton Street Rocklea – leakage of oil & fuel from Matilda Blue Service Station on Ipswich Service Road at corner of Helmes Road Moorooka – submerged 44 Gallon drum sighted leaking oily substance along Beaudesert Road
East		2 gas leaks reported to QFRS – Norman Ave, Norman Park and Deshon St Coorparoo Swimming Pool Fencing – identification of pools affected by inundation and potential structural issues with safety fencing – BELU team creating list of affected properties to identify possible inspection requirements
West	Milton, Chapel Hill, Kenmore, Jamboree Heights, Middle Park, Paddington, Toowong, Taringa, Seventeen Miles Rocks Regional Update: West Region	
Central	CBD and surrounding areas	A concrete footpath at Commercial Road, Newstead has collapsed, there is potential for people to fall into it, it appears as though more concrete could collapse. Victoria Park Depot is the drop off point for gas bottles affected by the floods. The Depot is not equipped to store the bottles safely – CARS staff suggest that City waste become involved.

SOUTH REGION - RIMT	LAS
Number of jobs received since 2.00pm report	3
Previously reported jobs	53
Number of jobs generated by Regional Incident Management Team since 2.00pm	56
Total number of jobs completed to this time from 11/1/11	91

Total jobs remaining	0
Expected delay for teams to new jobs (if known)	
Number of teams activated	As per Shift Roster

AUTHORISATION:

Name: Shane Hackett – Incident Controller

Signature: _____

Date and Time: 13/01/11 – 0200 hrs

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Facsimile: 30012400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	22
DATE:	14/01/2011	**PRIORITY:**	Routine
PERIOD:	2200 - 0200hrs		
EVENT TYPE	Flood		

A Recovery Forecast #3 has been prepared for Saturday 15/01/2011, 8:00 AM. The Recovery Report #3 is relative to predicted peak flood as advised by the BoM being 4.50 m AHD at the Brisbane City Gauge on Thursday 13/1/2011.

The total number of **flood affected properties** for Recovery Forecast #3 is estimated at:

- Approx. 5,930 (3,352 residential properties) **of which**
  - 5,755 are partially flooded (3,303 residential properties) and
  - 171 are still completely flooded (49 residential).

For Recovery Report #3 the total number of **properties recovered** since the peak of 4.5mAHD is estimated at 27,092 (22,611 residential properties). This is an increase of 4775 properties (3,686 residential) from Recovery Report #2.

The above counts are for property flooding not house flooding.

Residential includes anywhere that houses people this may include hospitals and nursing homes, units, etc. One hospital counts as one property. Commercial includes shops, industrial, offices - anywhere with a building but not where people residing. It does not include vacant land or structures, this is in other.

OPERATIONS AND ASSESSMENTS

CURRENT ACTIVITES/EMERGING ISSUES:

CARS staff are currently:

- Monitoring of water levels in CBD and inundate suburbs.
- Continued servicing of evacuation centres as required.
- Engaging with flood impacted residents.

Darra has been inspected today - Homes in the "Centenary Village" estate at Darra have been under water and residents need help with the cleanup. Water has already receded and work can begin immediately. Streets include Kokoda, Markham, Wau Rd, Owen Stanley Pl. Sumner needs to be included - residential area of Drovers Place, has had homes inundated. They need to be included in the cleanup schedule as soon as possible.

As of 0100hrs 6 single officer QPS units will be making patrols with an ADF member of the flood affected areas within the Mt Ommaney and Sherwood Divisions.

Future Planning

Planning is well underway for the recovery phase.

Concept of Operations

The RIM Team have been tasked to commence assessment and cleansing of major and critical roads to allow access into flood affected areas. The focus will be on opening up major arterials to ensure essential services can return to normal operations. The Australian Defence Force will be assisting with the clean up of these flood affected areas.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

STATUS REPORT

ITEM	COMMENTS
Impact Area and Scale	There are 150 roads still closed in Brisbane. Ctrl click on Road closures (http://highload.131940.qld.gov.au/) for an up to date list. **Bridge closures** QPS will be making an assessment of cross river bridges to determine if they have a clear running surface, traffic signals working and free of surface water on the approach roads. The Go Between bridge will remain closed until an electrical inspection has taken place. The CRU is working with Energex to fix cameras on major roads
Communications	**Customer Contact Centre** Current GOS is 100% No queues/ No wait times /AHT is 230 seconds SES calls total 23 Request for Assistance for Service- 15 Offer of Assistance- 1 General Info- 7
Electricity	Information regarding priority for power restoration is being worked up through the night for the meeting at 8am Friday of the Rapid Damage Assessment Committee. **customers affected:** approximately **94532** **customers restored:** approximately **23052**

region	customers restored (approx)	customers affected (approx)
Brisbane Nth	3926	14396
Brisbane Sth	4072	20478

	Brisbane West	6885	13784
	TOTAL	**14883**	**48658**

Water Supply and Sewerage

Wastewater:

55 sewerage pumping stations flooded or without power

Three major wastewater treatment plants are flooded and one is without power and access due to flood. All four are not operational (Karana Downs, Oxley, Fairfield, Wacol)

No impact on residents

Water:

One water pumping station without power (Pullenvale)

250 properties are affected and about 70 residents are without mains supply.

Gas

No issue

Transport

- Cleveland and Ipswich train lines remain closed
- No train services are running south of Roma St on the Beenleigh and Gold Coast lines.
- Gold Coast line services are running between Varsity Lakes station to Kingston station
- Public transport is running outside Brisbane and Ipswich; however there are diversions and disruptions due to flooding. Passengers should check the service updates on the TransLink homepage for the status of their intended service.

Hospitals/Schools etc

Nil to report

Public Services

No issues

Properties/Buildings

No new issues

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	MT Crosby food delivery will take place tomorrow morning by the ADF.
Equipment (Sandbags, lighting, etc)	No new issues

Labour (Volunteers, contractors, etc)	No new issues
Media Issues	No new information
Political Issues	No known issues
City Waste Issues	Transfer stations will be open from 0600 – 2100 hrs tomorrow
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

Predicted Peak Flood Level 4.5 mAHD @ Brisbane City Gauge

FLOOD_TYPE	Flooded Property Count	People	Property Group
Flooded	11,676	27,639	Residential
Flooded	2,436	0	Commercial
Flooded	881	0	Other
Partially Flooded	14,287	32,897	Residential
Partially Flooded	2,477	0	Commercial
Partially Flooded	1,261	0	Other

Recovery Series 3 - Forecast for 15/01/2011 8:00:00 AM

FLOOD_TYPE	Flooded Property Count	People	Property Group
Flooded	49	111	Residential
Flooded	64	0	Commercial
Flooded	58	0	Other
Partially Flooded	3,303	7,677	Residential
Partially Flooded	1,446	0	Commercial
Partially Flooded	1,006	0	Other

Recovered Properties Anticipated by 15/01/2011 8:00:00 AM

FLOOD_TYPE	Recovered Property Count Since Peak	People	Property Group
Flooded	11,627	27,528	Residential
Flooded	2,372	0	Commercial
Flooded	823	0	Other
Partially Flooded	10,984	25,220	Residential
Partially Flooded	1,031	0	Commercial
Partially Flooded	255	0	Other

Evacuations REPORT

QEII have been having issues with conflict over noise levels from children in the centre. LDCC are working on resolving the issue.

QPS advised that 1 ADF MOG vehicle arrived at the Uniting Church, Moggill. 8 ADF personnel will be staying overnight to conduct security at Bellbowrie Shopping Village.

5 x ADF MOGs will take rest of supplies out tonight.

Air Transport RFA for Mt Crosby State School for up to 2000 isolated residents for food and medical supplies

Limited food supplies can be accessed from:

- Moggill Uniting Church, corner Moggill and Kangaroo Gully Road, Moggill
- Mt Crosby State School, Mt Crosby Road
- St Catherine Anglican Church, McFarlane Street, Middle Park
- Salvation Army Church, Lalina Street, Middle Park

LOCATION	REGISTERED EVACUEES
RNA showgrounds	1131 registered 985 people on site
QEII	323
Good News Lutheran Church	7
St Catherine's Anglican Church,	0
Moggill Uniting Church	6 + 8 ADF personnel
Sherwood Uniting	15
Metro Church, Seventeen Rocks	35
Kedron Wavell Services Club	<10
Kenmore Library	7
Anglican Church in Jamboree Ward:	3
Metro Church, 17 Mile Rocks	25
Kedron Wavell: temp holding	residents relocated to RNA

Work Report

CARS Regional Update:

	Suburbs Inspected	Significant Events:
North	Nundah, Albion,	
South	Rocklea,	Inspection of reported oil discharge at Penaton St, Corinda.
West	Sherwood,	Attend backyard burning incident at Sherwood where flood damaged materials was being burnt by resident. Safe temporary storage of 2 x 44 gallon drums removed from suburban flood waters in Corinda. Drums to be collected by LAS.
Central	Brisbane City	Distribution of donated microwave ovens to QE2 & RNA evacuation centres Provision of updated flood information pamphlets to evacuation centres.

INFORMATION FROM RIMT

LAS received advice from a QUU employee that they will need to access the treatment plant at Dunn Rd Rocklea to ensure plant can be returned to an operational state. Teams required urgently when flood water recedes to clean debris and allow access into sewer plant.

Police are at corner of Musgrave Rd and Boundary Rd Coopers Plains due to the presence of looters with baseball bats. Extra Police have been deployed. Staffs in the field have been advised to be cautious if they are around those areas

SOUTH REGION - RIMT	LAS
Number of jobs received since 2.00pm report	4
Previously reported jobs	56

Number of jobs generated by Regional Incident Management Team since 2.00pm	60
Total number of jobs completed to this time from 11/1/11	93
Total jobs remaining	0
Expected delay for teams to new jobs (if known)	
Number of teams activated	As per Shift Roster

AUTHORISATION:

Name: Shane Hackett – Incident Controller

Signature: _____

Date and Time: 14/01/11 – 0200 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108
Facsimile: 30012400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	23
DATE:	14/01/2011	**PRIORITY:**	Routine
PERIOD:	0200hrs – 0600hrs		
EVENT TYPE	Flood Event		

Flood Predictions

Current river level as at 0600hrs, is 2.71m.

Based on the 0800hrs 13/01/2011 BOM forecast, analysis indicates at Friday 14/01/2011, 8:00 AM the total number of flood affected properties is likely to be:

- 10,701 properties (7,038 residential properties) of which
  - 9,498 are partially flooded (6,267 residential properties) and
  - 1,203 are completely flooded (771 residential).

By Saturday 15/01/2011, 8:00 AM current analysis indicates the total number of flood affected properties is likely to fall to:

- 5,930 properties (3,352 residential properties) of which
  - 5,755 are partially flooded (3,303 residential) properties) and
  - 171 are still completely flooded (49 residential).

Please note, the above prediction for Friday is based on a height of 3.2m and the prediction for Saturday was based on a height of 2.4m. The actual height at 0600hrs, was 2.71m. Updated figures will be provided in the next SITREP.

Figure 1 below details the top 12 suburbs with flooded properties. Please refer to Annexure B for a complete list of flooded suburbs within Brisbane city.

Suburb	Total Flooded Properties
1. BRISBANE CITY	143
2. MILTON	120
3. ALBION	88
4. ROCKLEA	85
5. NEW FARM	84
6. ST LUCIA	83

Suburb	Total Flooded Properties
7. TOOWONG	78
8. BULIMBA	65
9. AUCHENFLOWER	63
10. NORMAN PARK	57
11. WINDSOR	49
12. FAIRFIELD	42

Figure 1 – top 12 suburbs

OPERATIONS AND ASSESSMENTS

CURRENT ACTIVITES/EMERGING ISSUES:

Future Planning

Planning is well underway for the recovery phase. The Recovery Plan has been developed and will be presented at LDMG for endorsement this morning.

Concept of Operations

The RIM Team have been tasked to commence assessment and cleansing of major and critical roads to allow access into flood affected areas. The focus will be on opening up major arterials to ensure essential services can return to normal operations. The Australian Defence Force will be assisting with the clean up of these flood affected areas.

QPS information

An allegation of stealing was received by QPS at RNA Evacuation Centre. Police attended at approximately at 0530hrs and located one person who is assisting Police with enquiries. A further update will be provided.

Looting has been identified in the Coopers Plains and Archerfield areas. An increased Police presence in the area.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	As at approximately 0420hrs, 147 roads werestill closed in Brisbane. Ctrl click on Road closures (http://highload.131940.qld.gov.au/) for an up to date list. **Bridge and major road closures** ○ **Riverside Expressway:** Modelling undertaken by FIC indicates that the expressway is clear. ○ **Milton Rd:** Likely to remain flooded on Friday and Saturday morning (14/01/11 & 15/01/11). ○ **Hale St:** Should be clear by late Friday morning (14/01/11). Will require a site inspection to confirm. ○ **Wickham/Ann/Brooks to Breakfast Ck Rd:** The intersection of Wickham, Longland and Ann St are likely to remain flooded on Friday and Saturday morning (14/01/11 & 15/01/11). ○ The **Go Between bridge** will remain closed until an electrical inspection has taken place. Job logged with CBMS at 0130hrs.

ITEM	COMMENTS
Communications	**Bridges Open** o William Jolly Bridge o Victoria Bridge (for pedestrian traffic only) o Captain Cook Bridge o Storey Bridge o Gateway Bridge **Customer Contact Centre** Current GOS = 97.14% Current queue = 0 Current wait time = 0 AHT - Gen Q =2:31 Spec Q = 2:06 SES = 2:57 FEA - SES = 12 10 Requests for Assistance & 2 Offer of assistance
Electricity	Information regarding priority for power restoration is being worked up through the night for the meeting at 8am Friday of the Rapid Damage Assessment Committee. Information has been received from LDCC regarding water and waste treatment plant sites for consideration in prioritising power restoration. A full complement of ENERGEX crews will be on at 7am to continue power restoration efforts throughout Friday. **customers currently affected by power outages:** approximately **64293** **customers affected:** approximately **86626** **customers restored:** approximately **22333**

region	customers restored (approx)	customers affected (approx)
Brisbane Nth	3159	13705
Brisbane Sth	4376	17907
Brisbane West	6803	12160
TOTAL	{=SUM(ABOVE)}	{=SUM(ABOVE)}

Water Supply and Sewerage	• No change from previous SITREP of 0200hrs • Issues with power outages have been forwarded to Energex for action.
Gas	No issue
Transport	• No buses to Brisbane's western and south-western suburbs (400 series and 104/105 buses) • Limited bus services, diversions, delays and cancellations in some regions, particularly across Brisbane, Ipswich and the Bribie Island region • CityCat and CityFerry services cancelled • Disruptions on the Ipswich, Beenleigh and Gold Coast lines • From Saturday, more than 160 routes across Brisbane on a Sunday

ITEM	COMMENTS
	timetable (25 regular routes remain suspended).
Hospitals/Schools etc	Nil to report
Public Services	No issues
Properties/Buildings	No new issues

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	No new issues
Labour (Volunteers, contractors, etc)	The coordination of volunteers continues. Several emails have been received offering large scale assistance of machinery.
Media Issues	CSAs providing updates on transport, financial assistance and general information relating to the flood have been distributed to the evacuation centres. As new CSAs are developed, they are distributed to the evacuation centres within 3 hours.
Political Issues	No known issues
City Waste Issues	Transfer stations will be open from 0600 – 2100 hrs tomorrow, free of charge for residents to use.
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

Evacuations REPORT

At approximately 0300hrs, LDCC was advised that an estimated 30 soldiers would attend the Moggill Evacuation Centre with 5 trucks of supplies. Police command post is handling the distribution.

Limited food supplies can be accessed from:

- Moggill Uniting Church, corner Moggill and Kangaroo Gully Road, Moggill
- Mt Crosby State School, Mt Crosby Road
- St Catherine Anglican Church, McFarlane Street, Middle Park

- Salvation Army Church, Lalina Street, Middle Park

LOCATION	REGISTERED EVACUEES
RNA showgrounds	1131 registered 985 people on site
QEII	323
Good News Lutheran Church	7
St Catherine's Anglican Church,	0
Moggill Uniting Church	6 + 8 ADF personnel
Sherwood Uniting	15
Metro Church, Seventeen Rocks	35
Kedron Wavell Services Club	<10
Kenmore Library	7
Anglican Church in Jamboree Ward:	3
Metro Church, 17 Mile Rocks	25
Kedron Wavell: temp holding	residents relocated to RNA

Work REPORT

CARS Update:

Scheduled Inspections: CBD and surrounding suburb monitoring ongoing
Suburbs Inspected: Brisbane City

Regional Update
Below is a summary of the field staff activities and observations as of 0430 hrs.

- Minimal change to water levels reported from previous 0030 report.
- Areas patrolled include Teneriffe, Albion and Kingsford Smith Drive.
- Provision of further flood information packages to evacuation centres.

Current Operations

- Ongoing monitoring of water levels in CBD and inundated suburbs.
- Continued servicing of evacuation centres as required.
- Officer engagement with public to provide assistance and support.
- Rapid Damage Assessment reporting to recommence at 0600 with support from QFRS & SES in each of the regions.

RIMT UPDATE

LAS received advice from a QUU employee that they will need to access the treatment plant at Dunn Rd Rocklea to ensure plant can be returned to an operational state. Teams required urgently when flood water recedes to clean debris and allow access into sewer plant.

Police are at corner of Musgrave Rd and Boundary Rd Coopers Plains due to the presence of looters with baseball bats. Extra Police have been deployed. Staffs in the field have been advised to be cautious if they are around those areas.

Blackwoods (Council supplier for clean up equipment) have been contacted by Council and advise that they will be open Saturday and Sunday for Council access.

A list of affected food premises has been collated and distributed to RMIT for action by EHOs (Environmental Health officers).

AUTHORISATION:

Name: Chris McCahon

Signature: _____

Date and Time: 14/01/11 – 0600hrs

Annexure B
Complete List of Affected Properties as Predicted at 0800hrs

Total flooded properties per suburb as predicted @ 8:00 AM Friday 14/01/11

Suburb	Total Flooded Properties
BRISBANE CITY	143
MILTON	120
ALBION	88
ROCKLEA	85
NEW FARM	84
ST LUCIA	83
TOOWONG	78
BULIMBA	65
AUCHENFLOWER	63
NORMAN PARK	57
WINDSOR	49
FAIRFIELD	42
EAST BRISBANE	28
NEWSTEAD	27
KANGAROO POINT	23
OXLEY	19
YERONGA	17
SHERWOOD	14
SOUTH BRISBANE	11
BOWEN HILLS	10
WOOLLOONGABBA	10
GRACEVILLE	8
PINKENBA	8
WEST END	7
YEERONGPILLY	7
COORPAROO	6
BALMORAL	5
FORTITUDE VALLEY	5
INDOOROOPILLY	5
HAWTHORNE	4
WACOL	4
CHELMER	3
HERSTON	3
TENNYSON	3
HAMILTON	2
LYTTON	2
MOGGILL	2
MURARRIE	2
BROOKFIELD	1
CORINDA	1
FIG TREE POCKET	1
GREENSLOPES	1
HEMMANT	1
KENMORE	1
MORNINGSIDE	1
PADDINGTON	1
SEVENTEEN MILE ROCKS	1
TENERIFFE	1

Total flooded properties per suburb as predicted @ 8:00 AM Friday 14/01/11

Suburb	Total Flooded Properties
WILLAWONG	1
ACACIA RIDGE	0
ANSTEAD	0
ARCHERFIELD	0
BELLBOWRIE	0
CHAPEL HILL	0
COOPERS PLAINS	0
DARRA	0
DURACK	0
DUTTON PARK	0
HIGHGATE HILL	0
JAMBOREE HEIGHTS	0
JINDALEE	0
KARANA DOWNS	0
KELVIN GROVE	0
KENMORE HILLS	0
KHOLO	0
MIDDLE PARK	0
MOOROOKA	0
MOUNT OMMANEY	0
PINJARRA HILLS	0
PULLENVALE	0
RIVERHILLS	0
SALISBURY	0
SINNAMON PARK	0
SUMNER	0
TARINGA	0
WESTLAKE	0
WILSTON	0

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	24
DATE:	14/01/2011	**PRIORITY:**	Routine
PERIOD:	0200hrs – 1530hrs		
EVENT TYPE	Flood Event		

Flood Affects

At 8am Friday 14th, the Bureau of Meteorology advised the expected peak level will be between 2.2m-2.4m with the high tide Sunday.

Summary of Recovery report 3 for 0800, Sat 15/1/11

The total number of flood affected properties at 8:00am on Saturday 15th is estimated:

- approximately 5,926 (3,352 residential properties) of which
  - 5,755 are partially flooded (3,303 residential properties) and
  - 171 are still completely flooded (49 residential).

As at 8:00am this morning, the total number of properties recovered since the peak of 4.5mAHD was estimated at 22,317 (18,925 residential properties).

OPERATIONS AND ASSESSMENTS

RECOVERY MOBILISATION:

Clearing transport routes:

Priority road clearing at the following locations:
- Coronation Drive
- Moggill Road
- Ipswich Motorway
- Centenary Highway
- Milton Road
- Melbourne St Busway
- Pumping out of water from the ICB tunnel being undertaken so ICB can be opened SAP

Waste collection

In addition to regular waste collections, Council has been strategically placing skips at various location across the city, including:

Alderley – 4 bulk bins
Chapel Hill – 3 locations, with 12 bins in total
Chelmer – 4 bins
Graceville – 2 locations, with 8 bulk bins
Tennyson – 4 bulk bins
Taringa – 4 bulk bins
Yeronga – 4 bulk bins
Wilston – 2 locations, with 8 bulk bins
Windsor – 4 bulk bins

Emergency waste disposal sites have been identified at more than 180 locations throughout Brisbane. Bins are being emptied on site daily, and as required. City Waste Services have five teams of two people in each region to monitor and assess any requests for additions bulk bins to be placed at separate locations that have not already been indentified as suitable locations.

The bins are predominantly available for the disposal of perishable items. General household items are being collected via kerbside collection. Residents need to separate hazardous waste on their kerbside. Ten trucks are servicing all of Brisbane on a continuous basis.

Volunteers

It is anticipated that an approximate total of 6,000 volunteers can be expected at the four assembly locations across the city. The assembly locations are being considered with accessibility to public transport a key consideration.

The volunteers will be registered at the assembly locations and volunteers will be set down at various suburban rally points. There will be buses from the assembly location to the suburban rally points.

Volunteers are being asked to provide their own personal protective equipment if possible, including:

- Enclosed Shoes
- Gloves
- Sunscreen
- Hat
- Water
- Food

Shuttles will run between the suburban rally-points and the four assembly areas, on a four hourly basis, starting from 7:00am through to 5:00pm. Volunteers can choose the length of their shift.

ADF

The army is deployed within sectors across the city, three Companies north of the river and two Companies south of the river. Key tasks being undertaken by around 600 soldiers include:

- Damage assessment
- Route clearance
- Debris removal
- Transport infrastructure assessment
- Search and clearance in building, as required

- Transporting food stuffs and provisions, as required.

Tasks undertaken
- Mud has been cleared from the south end of the Go Between Bridge, opening up several lanes.
- The corner of Boundary and Mollisson Street has been cleared and debris is being cleared from the kerb areas.
- Clearing of Dublin Street and Wharf Street.
- Water remains on Fairfield Road between Ashby and Dublin Road,
- Setting up a laundry service at RNA Showgrounds.
- Conducting damage assessment, with a view to undertaking work to clear Moggill Road.

Future Tasking

- Soldiers will continue clearing main arterial roads and will utilise Council and Army equipment to remove large volumes of mud and debris.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

The river peaked at 4.5 and is predicted to peak at 2.2 - 2.4 metres during the high tine on Sunday. It is projected that within 60 hours of the peak, 97% of Brisbane's properties will be recovered.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	As of 8:00am this morning approximately 1,203 properties across the city remained flood affected. Since the peak, in the early hours of Thursday morning, 13,790 properties have been recovered. By 8:00am tomorrow it is anticipated that 27,092 properties will be recovered.
Communications	**Customer Contact Centre** General Calls Grade of Service - 68% of calls responded to within 20 secs Offered - 6285 Answered - 5489 Of these - 1636 were for flood and stormwater related subjects SES Grade of Service- 88% Offered - 319 Answered - 287 Hot Issues • Access • Waste • Volunteering • Transport • Electricity

ITEM	COMMENTS
Electricity	**Regions in BCC supply area** region / customers restored (approx) / customers affected (approx) Brisbane Nth: 2376 / 7583 Brisbane Sth: 5174 / 15182 Brisbane West: 11393 / 12476 TOTAL: **18943** / **35241**
Water Supply and Sewerage	Water: • One water pumping station without power (Pullenvale) • 250 properties are affected and about 70 residents are without mains supply. • Unable to establish requirement for bottled water at Bellbowrie/Moggill/Karana Downs.
Gas	APA Group have advised that, as soon as it is safe to do so, gas networks operator APA Group will visit areas which were inundated to ensure that gas services are restored safely. 1. APA staff or appointed contractors will ensure gas meters at flood affected properties are safe. 2. A notice will be attached to the gas meter, advising the property owner that a Compliance Certificate is required. 3. The property owner will need to engage a licensed gasfitter to test the gas service and appliances. The gasfitter will issue a Compliance Certificate, declaring that the gas facility and associated appliances are safe to operate. 4. This Compliance Certificate must be provided to APA Group. Petroleum and Gas Inspectorate staff would be on the ground to lend assistance and provide advice over the coming weeks in affected regional areas.
Transport	The State Government will provide free public transport for a week to help with the initial flood recovery in South East Queensland. Additional public transport services were available today as floodwaters receded and roads reopened. TransLink chief executive Peter Strachan said Brisbane Transport would operate a modified Sunday bus timetable while Queensland Rail services would continue to operate hourly in and out of Brisbane's CBD where it was safe to do so. NightLink services in Brisbane – which operate between approximately 1-5am on Saturday morning – will be cancelled. CityCat and CityFerry services remain suspended until further notice.
Hospitals/Schools etc	Nil to report

ITEM	COMMENTS
Public Services	The flowing libraries have been reopened: - Bulimba Library has re-open Friday - full power and network - City Archives has re-opened Friday - Corinda Library has re-opened on Friday - full power and network - Indooroopilly Library has re-opened - full power and network - Mobile Library re-opens Friday - Toowong Library has re-opened Friday - full power and network - West End library has re-opened - partial power but no network access.
Properties/Buildings	• Hazardous Material/Asbestos The Environmental Health team from Compliance & Regulatory Services has identified that a number of flood affected homes or businesses will contain asbestos material that will undoubtedly require handling, removal and disposal. Asbestos containing materials will be located in older style homes and will predominantly be found in wall sheeting and roofing products. Residents and volunteers need to be mindful of this when cleaning or disposing of materials. • Riverwalk Mr Phil Cutler, Senior Engineer from City Assets has advised that an inspection was made of the remaining section of the floating riverwalk today at 10:30 am. The river level is still high and much of the upstream platform is covered with debris. None of the substructure was visible. The Upstream section is still intact. An inspection was also made of the former downstream end at Merthyr Rd where the fixed section remains. A number of midstream platform pontoons are up-ended and resting on the fixed section and river bank. These pontoons are secure however if the river level rises more than about 1.5 - 2 m from current levels they might dislodge.

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	Mt Crosby was supplied, by air drop, with provisions today at around 1:30pm.
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Offers of assistance have been received from various local governments, including the City of Melbourne, Auckland City Council, Redland City Council and Gold Coast City Council.
Media Issues	Community Service Announcements distributed: • Ivory St Tunnel closure, Personal safety To be distributed: • Waste • road update • rapid response • patience in returning to properties.

ITEM	COMMENTS
Political Issues	No known issues
City Waste Issues	Council is currently collecting private cars that have been damaged. Residents will be advised to move water damaged vehicles that need to be collected, to the kerb.
External Stakeholder Issues	No issue
Internal Work Unit Issues	130 Teams being directed by LAS out in the sectors.

Evacuations REPORT

Red Cross are coordinating both Council evacuation sites with all support services in attendance. LDCC and Contact Centre are coordinating any further "Offers of Assistance".

QEII - 419 registered
- Dept of communities has set up a temporary recovery centre
- No incidents of note overnight
- Some people are leaving to see if they can return home yet
- Donations are still being dropped off but only linen is being accepted- all others being referred to local charities

Council contact Sharyn Watson 0458003652 6am to 2 pm

RNA - 994 registered
- A very small number of incidents overnight involving minor theft, drugs and inappropriate behaviour - police attended and removed people including one to RBH
- Expecting some people to move out today
- People are keen to be advised when they can return to specific areas
- Dept of Communities has set up a temporary recovery centre

Council contact Chris Salter 0404275026 6 am to 2 pm

Metro Church - This is no longer an evacuation centre.
- residents are now visiting their homes to salvage and clean

Good News Lutheran Church - This is no longer an evacuation centre
- local host families have taken in residents who were staying o/night

Kedron Wavell Services Club - This is no longer an evacuation centre
- was being used as an interim centre for transporting residents to RNA
- no residents stayed overnight
- tea, coffee, food available.

Hillsong Church - This is no longer an evacuation centre.
- had 60-80 people over a couple of nights

St Catherine's Anglican Church - This is no longer an evacuation centre
- No longer needed as an evacuation centre.
- Councillor Bourke has contacted Rev Tania as the location is going to be used as a place to coordinate recovery for badly nearby effected areas (e.g. Westlake).
- food, tea and coffee, counselling, bedding etc available.

Good News Lutheran School - This is no longer an evacuation centre

All families have been re homed within host families in the parish. They will continue to help people if they turn up.

Yeronga State School - This is no longer an evacuation centre

Wed, 12 Jan 2010 Had power cut - relocated all evacuees (20-25) to the QEII Evacuation Centre.

AUTHORISATION:

Name: Elizabeth Sisson

Signature: _____

Date and Time: 14/01/11 – 1530hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	25
DATE:	14/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 2200 hrs		
EVENT TYPE	Flood Event		

Focus is on recovery planning, food drops and volunteer mobilisation.

OPERATIONS AND ASSESSMENTS

RECOVERY MOBILISATION:

Volunteers

The Volunteer taskforce have prepared for the volunteer clean up tomorrow at the following sites:

- Macgregor State High School parking at Eight Mile Plains bus station or Upper Mt Gravatt park n ride
- Boondall Entertainment Centre
- Doomben Race Course
- Mt Coot tha Botanical Gardens

There are at least 6000 volunteers expected to attend tomorrow. A Councillor will be present at each site. Registration commences at 0700 hrs and Council officers will register each volunteer.

The first shift will begin at 0730 hrs and the second shift will begin at 1300 hrs.

Buses have been organised to transport volunteers from the four sites to the forty "Drop zones" to perform the work.

Volunteers have been asked to come self sufficient with their own food, water and Personal Protective Equipment. Council is supplying a limited number of gloves, hats, sunscreen, water bottles, gum boots, respiratory masks and shovels.

FOG

RMIT

Tasks have been allocated within all sectors including:

- Damage assessment
- Road clearance
- Debris removal
- Street and bridge sweeping and cleansing

ADF

2nd Combat Engineer Regiment
9th Royal Qld Regiments
Deployment of assets and tasks completed:

- Damage assessment
- Engineering reconnaissance
- Road clearance
- Debris removal

Future tasks

- Damage assessment
- Engineering reconnaissance
- Road clearance
- Debris removal
- Street sweeping
- Bulk bin placement
- Identify further debris locations

DIG

- Revised Brisbane River Flood Peak & Inundation by affected region, sector & SLA for 15 January 2011
- Delivering map packages to internal & external stakeholders
- Collated and preparing document for weekend volunteers and affected suburban areas
- Evacuation centres update - 1314 registered at RNA & 381 registered at QEII
- Following up on supplies - Monday 17 January - 6 pallets of Jumbo toilet paper picked up from the Stafford Depot to QEII & 4 pallets of Jumbo toilet paper picked up from the Stafford Depot to RNA

CARS

Compliance and Regulatory Services are carrying out rapid street inspections of flood affected areas across the City and reporting any impediments to reopening streets. To date, 60% of flood streets have been inspected

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Coronation Drive, Milton Road, Hale Street, Victoria Bridge, Go Between Bridge and the Riverside Expressway have all partially re-opened with traffic controllers and Queensland Police in attendance. Coronation Drive will be two lanes operating inbound and one lane outbound and is restricted to conventional vehicles. Some traffic signals are still offline so motorists have been asked to drive with caution in these areas. For more information on traffic and travel conditions call 13 19 40 or visit www.131940.qld.gov.au Moving onto getting more signals back up and rest of CCTV
Communications	**Customer Contact Centre** <u>General Calls</u> BCC core business 14:00 - 20:30: (since last Sitrep report) Offered - 2958 Answered - 2674 SL - 78% BCC core business 00:00 - 20:30: (whole day) Offered - 9243 Answered - 8163 SL - 71% <u>SES</u> Of the BCC core business calls from 14:00 - 23:30 (since last Sitrep report), SES comprised: Offered - 145 Answered - 133 SL - 88% Of the BCC core business calls from 00:00 - 20:30 (whole day), SES comprised Offered - 464 Answered - 420 SL - 88% <u>Hot Issues</u> • Volunteering • Brisbane Volunteer Response Taskforce • Transport • Food drops • Excess waste on nature strips • Road openings • Major job issues - sewerage overflow Baroona Rd Shopping Centre; 2 tonnes spoilt food Rocklea Cold Storage - referred to RIMT teams
Electricity	**ENERGEX** Current outages Brisbane North – 4455 Brisbane South – 11226 Brisbane West - 6579 Safety: ENERGEX is asking people to have a qualified electrician inspect homes and electrical appliances that may have been water damaged

ITEM	COMMENTS
	ENERGEX thanks the people of South East Queensland for their patience during power outages Up to date power outage information can be found at www.energex.com.au
Water Supply and Sewerage	No new issues
Gas	No new issues
Transport	No new issues
Hospitals/Schools etc	Nil to report
Public Services	No new issues
Properties/Buildings	No new issues
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Information in main report
Media Issues	CSA distributed reminding residents to be aware of hazardous material. CSA distributed reminding motorists to take care on road and also listed road closures CSA distributed regarding the deployment of rapid damage assessment teams across Brisbane CSA distributed regarding the commencement of the rollout of bulk bins to flood affected areas. CSA distributed detailing Brisbane weekend bus services. CSA distributed listing volunteer registration centres and details of clean up taskforce.
Political Issues	No known issues
City Waste Issues	**Bulk Bins** Contractors have been rolling out bulk bins up until 8pm tonight. Bin suppliers to advise tomorrow (15/1) CWS will continue to identify locations for bulk bins and update information about locations. Five teams of two CWS field officers deployed to each region to rapidly identify, assess, and where necessary monitor, the placement of bulk bins. **Kerbside collection** 2 trucks deployed to each region (10 total) and assisting in clean up.

ITEM	COMMENTS
	Media /Scripting CWS will update all media channels with locations for placement of bulk bins is confirmed.
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

Evacuations REPORT

Food drops have been completed to Moggill Uniting Church and Mt Crosby State School.

Mt Crosby has received a second food drop at 2100 hrs by road to the Moggill Uniting Church. All supplies are being distributed in an orderly manner and are expected to be completed by 2300 hrs.

The DDCC have advised that an aviation survey is being conducted of the Bellbowrie and Moggill areas to identify any isolated locations where food drops may be required. Further consultation between LDCC and DDCC will be conducted concerning this.

The State Department of Communities will be operating Recovery Centres as of 0900hrs on 15/01/11. These centres will be state run operations and the contact for Dept Communities is Merrick Ilett [redacted]

Evacuation Centre update
RNA
Approx 1314 registered
Approx 974 on site

QE2
Approx 381 registered
Approx 180 on site

Police Liaison District Officers have a full time presence at each centre to handle traffic management, criminal and anti-social behaviour issues. There have been no major issues to date.

RAPID STREET ASSESSMENTS

Regional Incident Management Teams co-ordinated inspection patrols of the streets in the flood affected areas. Reporting of any impediments to be removed to Local Asset Services is currently underway.

REGION	STREETS TO BE INSPECTED	INSPECTIONS COMPLETED	% COMPLETED
NORTH	125	125	100%
SOUTH	417	237	57%
EAST	198	198	100%
WEST	419	141	33.6%
CENTRAL	268	154	57.4%
TOTAL	1417	855	60.33%

RIMT Report

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Work Planned	Support Required
North RIMT	LAS 60 BCW 70	8 x Class 22 1 x Combo Tipper 4 x Tandems 1 x Bobcat 2 x Back Hoes 2 x Traffic Controllers	90% of Sector 'N' Roads Open and initial clean 90% of Roads in Sector 'O' Open and initial clean. Initial clean of Flood Debris from Sandgate Foreshore All Parks in Sector 'O' and 'N' have been inspected and have been found safe for public use	Complete initial clean of remaining Roads in Sector 'O' & 'N' Commence removal of kerbside rubbish Continue removal of Flood Debris from Sandgate, Shorncliffe, Nudgee and Pinkenba Clean and open all North Region Bikeways Patrol & Patch of all Arterial roads to continue	No Change
South RIMT	Morning 59OP/30RIMT Tonight 60OP/7RIMT	Morning 30 Trucks Tonight 3 trucks	Since 2:30PM 3	Since 2:30PM 5	O tonight Tomorrow am ADF – 2 Sectors BCW-2 Sectors

ENERGEX flood restoration status

Suburb	Percentage of Unrestored Customers at 2pm 14/01/11	Number of Unrestored Customers at 2pm 14/01/11	Percentage of Unrestored Customers by 6pm 14/01/11	Number of Unrestored Customers by 6pm 14/01/11	Total Customers in Suburb
Acacia Ridge	9%	347	5%	173	3750
Albion	5%	88	2%	44	1900
Annerley	2%	134	1%	45	5808
Bellbowrie	65%	1269	50%	977	1953
Bowen Hills	35%	574	14%	230	1658
Bulimba	12%	374	4%	125	3236
CBD	4%	220	3%	176	5711
Chelmer	19%	226	8%	100	1175
Coorparoo	5%	394	3%	263	8532
Corinda	65%	1434	44%	962	2191
Darra	8%	166	4%	83	2151
Durack	7%	175	5%	136	2531
Fairfield	62%	782	58%	733	1270
Fig Tree Pocket	16%	222	9%	127	1372

Graceville	55%	1038	35%	673	1899
Greenslopes	6%	329	3%	164	5340
Hawthorne	5%	124	2%	35	2295
Indooroopilly	25%	1382	14%	777	5608
Jindalee	75%	1591	75%	1591	2109
Kenmore	12%	425	2%	85	3679
Milton	42%	645	36%	552	1524
Moorooka	19%	1048	16%	880	5443
Morningside	5%	251	3%	167	5438
Mt Ommaney	20%	188	10%	94	938
New farm	65%	5029	62%	4733	7684
Newstead	32%	374	25%	292	1186
Oxley	75%	2476	75%	2476	3281
Paddington	14%	624	3%	139	4499
Pinjarra Hills	12%	32	6%	16	263
Pullenvale	18%	185	4%	40	1045
Red Hill	6%	172	2%	43	2785
Richlands	9%	107	6%	71	1154
River Hills	47%	751	31%	492	1598
Rocklea	70%	1120	68%	1083	1599
Salisbury	6%	184	5%	138	2994
Sherwood	52%	1506	32%	930	2877
Sinnamon Park	35%	760	24%	523	2193
South Brisbane	63%	2020	60%	1922	3200
St Lucia	58%	2648	52%	2366	4586
Sumner	35%	293	29%	248	846
Taringa	16%	728	9%	416	4505
Toowong	9%	545	6%	364	5902
West End	50%	2439	37%	1801	4874
Westlake	58%	916	49%	769	1586
Willawong	12%	35	8%	23	299
Yeronga	47%	1387	40%	1183	2954

TOTAL		**55859**		**42697**	

AUTHORISATION:

Name:

Signature: _____

Date and Time: 14/01/11 – 2200 hrs

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	26
DATE:	15/01/2011	**PRIORITY:**	Routine
PERIOD:	2200 – 0200hrs		
EVENT TYPE	Flood Event		

Discharges from the Wivenhoe dam have now been reduced to a consistent level in line with dam operations. This will continue until at least Sunday. In addition the river is now fluctuating with the tide at a level of 2.4 at the City gauge. This level is being used for recovery purposes from 0800 hrs Saturday until 0800 hrs Sunday 16/01/2008.

OPERATIONS AND ASSESSMENTS

RECOVERY MOBILISATION:

Council has requested the assistance of the NSW Rural Fire Service to assist in the clean up of flood affected areas. The NSW Rural Fire Service is organised and well equipped to clean residential properties.

Two 8 tonne trucks with swings, chains and lifts will be deployed to Ipswich Road to help clear large heavy debris from approximately 0800 hours.

Environmental health teams will be deployed into flood effected areas Saturday morning to liaise with food business owners to regarding clean up requirements. This continues from the work that started Friday afternoon.

Volunteers

Fact sheets for volunteers have been put onto the Council website.

The "drop zones" have been identified.

An early assessment will be made about the numbers of volunteers who come to the four registration sites. A media announcement will be made if the number of volunteers exceeds the number that can be used at this time.

FOG

The Maritime Safety Authority has offered to mobilise a contractor to remove the sections of the River walk beached on Nudgee beach. Council has accepted this offer.

Sherwood Road leading to the Rocklea Markets has been cleared to permit access to the markets to commence trading tomorrow afternoon. Environmental health officers will be deployed to the markets to conduct health inspections to ensure the markets are safe to operate.

Whilst clearing Sherwood Road, officers noticed looting occurring and notified QPS.

DIG

- Damage Assessment & Rapid Assessment consolidated into spreadsheets from information received. As of 15 January, regions will be entering spreadsheets and then sending to DIG to generate rapid assessment reports
- ENERGEX Outages - mapped/completed
- Debris Sites Internal - mapped/completed
- Food Outlet mapping sent to stakeholders

CARS CITY WIDE

Suburbs Inspected: Brisbane City, South Bank, Milton, Jindalee, Graceville, Oxley.

Field staff activities and observations as of 00:30 hrs:

- Engagement with residents at Graceville (Nadine Street & Verner Road East) in regard to proposed curb side collection for area. Large volumes of flood damaged materials accumulating on footpath from clean up work.
- Investigation of petrochemical odour complaint for BP Service Station at Oxley.
- Extensive clean up work in progress by QFRS at south Bank.

Predicted Issue:

- No serious issues anticipated at this juncture.

Current Operations

- Ongoing patrols of inundated residential areas.
- Servicing of evacuation centres as required.
- Officer engagement with public to provide assistance and support.

ADMINISTRATION:

- Nil to report

OVERALL ASSESSMENT:

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Rationale for opening Victoria Bridge (per BMTMC) • Advice provided by Ray Wombold from BMTMC buses not running on the bridge • Overall assessment – bridge considered safe • road surface had been cleaned • although no lights at T intersection - traffic can't go beyond T intersection of Grey St • QPS were consulted in BMTMC assessments, with no issues raised For more information on traffic and travel conditions call 13 19 40 or visit www.131940.qld.gov.au
Communications	**Customer Contact Centre** Since the last SITREP the Contact Centre has had 255 calls answered including 4 SES Current GOS @ 1.30am is 91% • Customers wanting to volunteer - majority of calls • Flood Maps not correct - Kedron Brook • Lost pets - Graceville • Noise complaints about generators - Jindalee • Questions about toilets for volunteers during clean up – *logistics team have organised* • Volunteers of heavy equipment wanting to know when they will get a call – *Forward Planning Group is organising the call backs*
Electricity	**ENERGEX** Customers currently affected: approximately 19895 Region customers affected (approx) Brisbane Nth 3346 Brisbane Sth 11276 Brisbane West 5273 Up to date power outage information can be found at www.energex.com.au
Water Supply and Sewerage	Water: • All water pumping stations operational (one with generator set). • Two properties without water (due to main burst). Wastewater: • 48 sewerage pumping stations flooded or without power. • Major wastewater treatment plants that have flooded and are not operating (Karana Downs, Oxley, Fairfield, Wacol). • No impact on residents.
Gas	No new issues
Transport	No new issues
Hospitals/Schools etc	Nil to report
Public Services	No new issues
Properties/Buildings	No new issues

ITEM	COMMENTS
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Information in main report
Media Issues	CSA - A number of major Brisbane roads and bridges partially re-open
Political Issues	No known issues
City Waste Issues	No new issues
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

Evacuations REPORT

No issues
Evacuation Centre update

RNA
Approx 1406 registered
Approx 1028 on site

QE2
Approx 381 registered
Approx 180 on site

RAPID STREET ASSESSMENTS

RIMT Report

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Work Planned	Support Required
East RMIT	LAS Staff: Ops - 91 Techs - 21	Vehicles 41 Bobcats 2 Plus trucks & equipment from BCW	Roads - all open and clear. All in sectors K, L, M inspected - damage is only potholes and pavement failures - all sent to BCW Parks - in sectors K, L, M inspected. 2 still under a little water and playgrounds	Bikeways - clear of silt River frontage areas and foreshore inspected and cleared of rubbish.	Colmslie Rec reserve - removed logs etc that have been pulled out of the river.

			barricaded off. Minimal damage. Bikeways - inspected and just over 1km cleared of silt today Ops staff - removed rubbish & sandbags from roads in sectors K & L.		

AUTHORISATION:

Name:

Signature: _____

Date and Time: 1/01/11 – 0200 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	27
DATE:	15/01/2011	**PRIORITY:**	Routine
PERIOD:	0200 - 0600 hrs		
EVENT TYPE	Flood Event		

MAJOR ROADS REOPENED

- Brisbane City Council staff have advised that Ipswich Road will be reopened from 0600 15 January.
- Access to the Rocklea Markets is now available from Sherwood Road via Ipswich Road.
- Inner-City Bypass at Breakfast Creek Tunnel reopened at 0515, speed limit reduced to 40 kph with no lighting within the tunnel.

FLOOD PREDICTIONS

As at 0800 Saturday 15 January 2011, current analysis indicates the total number of flood affected properties is likely to fall to:

- 5,930 properties (3,352 residential properties) of which
  - 5,755 are partially flooded (3,303 residential) properties) and
  - 171 are still completely flooded (49 residential).

OPERATIONS AND ASSESSMENTS

RECOVERY MOBILISATION:

Environmental Health Teams have been deployed to inspect 201 flood-effected food premise identified via our DIG. Of these 201 properties, 90 were inspected as of 14 January 2011, it is anticipated that the remaining properties will be inspected by approximately1200 hours, 15 January 2011.

VOLUNTEERS

Fact sheets for volunteers have been put onto the Council website.

The "drop zones" have been identified.

An early assessment will be made about the numbers of volunteers who come to the four registration sites. A media announcement will be made if the number of volunteers exceeds the number that can be used at this time.

Information from Crisis Communications is that they have contacted community organisations and have sufficient food and drink for the 4 assembly point locations. Further offers of assistance will be sent to Vanessa Fabre, Manager Inclusive Communities to acknowledge and action when necessary.

120 Volunteer Coordinators packs have been delivered to the 4 assembly point locations. These packs included UBD's, general stationery, maps and registration forms.

FOG

Nil to Report in this SITREP.

DIG

- Damage Assessment & Rapid Assessment consolidated into spreadsheets from information received. As of 15 January, regions will be entering spreadsheets and then sending to DIG to generate rapid assessment reports.
- Following is the Top 10 completed suburb assessments as at 0600 13 January 2011. Data from 14 January 2011 will be available for the 1530 SITREP:

Hawthorne	128
Norman Park	99
Albion	79
Bulimba	66
West End	56
Windsor	53
East Brisbane	38
Newstead	32
Coorparoo	27
St Lucia	23

Please refer to Attachment A for the full list of suburbs and number of completed assessments.

CARS CITY WIDE

Scheduled Inspections: CBD and surrounding suburb monitoring ongoing

Suburbs Inspected: Brisbane City, Fortitude Valley, New Farm, Newstead, Albion, Hamilton, Nundah, Herston and St Lucia.

ADMINISTRATION:

- Nil to report

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	• Brisbane City Council staff have advised that Ipswich Road will be reopened from 0600 15 January. • Access to the Rocklea Markets is now available from Sherwood Road via Ipswich Road. • Inner-City Bypass at Breakfast Creek Tunnel reopened at 0515, speed limit reduced to 40 kph with no lighting within the tunnel.

ITEM	COMMENTS
	For more information on traffic and travel conditions call 13 19 40 or visit www.131940.qld.gov.au
Communications	**Customer Contact Centre** Since Midnight the Contact Centre has had 66 calls including 4 SES calls. Current GOS @ 5.20am is 93%, Average Handling Time (AHT) is 403 secs Generally calls relate to: • Customers volunteering • Customers wanting help in road closures and route advice • Security Alarms fault issues • Customers requesting locations of Lord Mayor Volunteer Groups
Electricity	**ENERGEX** Customers currently affected: approximately 18708 Number of Suburbs affected: 37 ** Please refer to Attachment B Region — Customers restored (approx) — Customer affected (approx) Brisbane Nth — 3241 — 2653 Brisbane Sth — 1987 — 11276 Brisbane West — 5719 — 4779 Advice received from Energex is that they are anticipating having a breakdown of customer outages by suburb for 1530 SITREP. Up to date power outage information can be found at www.energex.com.au
Water Supply and Sewerage	Status of water and sewerage assets and services The following is a summary of current and forecast impacts, based on flood modelling. **Brisbane City Council area (as at 4.30am)** Water: All water pumping stations operational (one with generator set). Two properties without water (due to main burst). Wastewater: 48 sewerage pumping stations flooded or without power. Major wastewater treatment plants have flooded are not operating (Karana Downs, Oxley, Fairfield, Wacol). No impact on residents.
Gas	No new issues
Transport	Regular Saturday timetable for majority of bus routes except for a few routes, primarily in the western suburbs, remaining off-line due to flooding.
Hospitals/Schools etc	Nil to report
Public Services	No new issues

ITEM	COMMENTS
Properties/Buildings	No new issues
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Information in main report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	No new issues
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

Evacuations REPORT

No issues

Evacuation Centre update (Nil Change from 0200 SITREP)

RNA
Approx 1406 registered
Approx 1028 on site

QE2
Approx 381 registered
Approx 180 on site

AUTHORISATION:

Name: **Chris McCahon**

Signature: _____

Date and Time: 15/01/11 – 0600 hrs

Attachment A

Acacia Ridge	5
Albion	79
Auchenflower	6
Balmoral	3
Bowen Hills	9
Bowen Hills/ Breakfast Creek	1
Bulimba	66
Chelmer	2
Coorparoo	27
East Brisbane	38
Greenslopes	2
Hamilton	6
Hawhorne	1
Hawthorne	128
Hawthorne/Bulimba	1
Herston	1
Indooroopilly	1
Jindalee	2
Kanagroo Point	5
Kangaroo Point	17
Kenmore	1
Milton	13
Moorooka	1
Mt Omaney	2
Mt Omney	2
New Farm	6
Newstead	32
Norman Park	99
Oxley	3
Oxley/Corinda	1
Paddington	15
Pinkenba	8
Riverhills	7
Rosalie	3
Rosalie Village	1
Salsibury	2
Sandgate	1
Sinnamon Park	1
South Bank	1
South Brisbane	19
St Lucia	23
St Lucia	1
Toowong	1
West End	56
Windsor	53
Woolloogabba	1
TOTAL	**753**

Attachment B

Acacia Ridge
Albion
Anstead
Archerfield
Auchenflower
Bellbowrie
Bowen Hills
Coopers Plains
Corinda
Darra
Durack
East Brisbane
Graceville
Highgate Hill
Inala
Indooroopilly
Jamboree Heights
Jindalee
Kenmore
Milton
Moggill
Moorooka
New Farm
Newstead
Oxley
Pinjarra Hills
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
Tennyson
Toowong
West End
Westlake
Yeerongpilly
Yeronga

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	28
DATE:	15/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530hrs		
EVENT TYPE	Flood Event		

FLOOD PREDICTIONS

No change from 0600hrs SITREP.

As at 0800hrs Saturday 15 January 2011, current analysis indicates the total number of flood affected properties is likely to fall to:

- 5,930 properties (3,352 residential properties) of which
  - 5,755 are partially flooded (3,303 residential) properties) and
  - 171 are still completely flooded (49 residential).

UPDATE ON IPSWICH MOTORWAY

- **Eastbound from Centenary Highway to Granard Road:**
  Douglas Street on/off ramps are open
  Oxley/Blunder Road on/off ramps are closed
  Granard Road on/off ramp is open.

- **Westbound on the Ipswich Motorway from Granard Road:**
  Randolph Street off ramp is closed.

- **Eastbound on the Ipswich Motorway:**
  Donaldson Road on/off ramps closed
  Suscatand Street on/off ramps closed
  Boundary Road on/off ramps closed.

- **Update on Coronation Drive**

Open in both directions with limitations
Risk of bank stability
Water needs to subside sufficiently below the Bicentennial Bikeway to allow initial assessment.

FORWARD PLANNING GROUP

Looking over the horizon

Determining likely issues in the following periods
- 0 – 72 hrs (0 = Saturday 15/01/2011)
- 72 hrs – 1 week
- 1 – 2 weeks
- 2 – 4 weeks
- Business As usual

Established a sub-cell for Recovery Planning
Transferring information on resources offered to BCC from FPG database to regions to ensure that resources are utilised.

OPERATIONS AND ASSESSMENTS

VOLUNTEER RESPONSE

NUMBERS REGISTERED

- Doomben - 2,100 (are taking registrations for Sunday)
- Boondall - 3,700 estimated
- McGregor - 3,473 (turned away 200)
- Mt Cootha - 2,600 today +500 registered for Sunday

Numbers were double than what was expected for whole weekend. Many more volunteers turned up in addition to those registered.

ISSUES

- Identification of sites requiring priority attention and the fact that greater demand came from the south west.
- Process for registering was fast and smooth.
- Needed more Staff to be with each bus being deployed to a site.
- Additional staff calls were made during the day and had to use VQ and Lions volunteers.
- Sending people to areas that had already been cleaned and time delay in intel.
- Collecting the volunteers safely at end of shift as the locations were increased and were beyond their region.
- Grid lock of areas like western suburbs due to road closures, site seers and informal volunteering and this made it difficult to get buses through.
- Police and Army presence in areas ie need for better coordination.

COORDINATION AND LOGISTICS

- Volunteers were deployed to approximately 198 streets today
- Significant traffic congestion delayed deployment and collection of volunteers. It is crucial for waste to be collected and a CSA has been drafted for distribution today, detailing the need for residents to stay off the roads so that rubbish trucks can access areas.
- Sequential approach to clean up was requested by LDMG at this morning's meeting. This approach was trialled in West End and saw volunteers and home owners undertaking light cleaning, which would then be followed by SES workers undertaking larger scale clean up. It was noted that by the time SES workers entered sites, the properties were very clean due to the efforts of volunteers and that they were very well equipped. This will be noted when planning for tomorrow's clean up.

UPDATE ON CLEAN UP

- 198 streets cleaned
  - North – 85
  - South – 107

- Central – 78
- West – 68 (excluding all Bellbowrie streets)
- East – 62

- 288 streets outstanding

INTEL FOR VOLUNTEER RESPONSE

- RATs (Rapid Assessment Teams) will be undertaking assessments of the city until dark today to identify areas still requiring clean up after today's effort. This data will be used to assist with tomorrow's volunteer clean up response.

WORK AREA UPDATES

CITY WASTE

- Currently there are 172 bins in place around the city
- More than 180 bins will be rolled out over the coming days as appropriate sites are identified by field officers. Bins will be located in areas of inundation and/or power outage.
- Currently 5 x teams in each zone identifying new locations, monitoring the speed at which bins are being filled, educating the public on the location of skips
- The bins are to be used for foodstuffs and perishable goods only

Please refer to Annexure A for a current list of bin locations as at 14:00hrs

Free tipping
Residents can also dispose of waste for free at Council's transfer stations. All transfer stations are open from 6am-9pm until further notice.

Kerbside collections
Kerbside collections in flood affected areas have commenced all day and will continue.

Disposal

- All transfer stations remain open and free of charge
- Trucks disposing of rubbish are being directed to the Rochdale Landfill to assist with traffic congestion.

RIMT

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
North	35 x LAS 30 x BCW	8 x Class 22 1 x Combo Tipper 4 x Tandems 1 x Bobcat 2 x BackHoes 2 x Traffic Controllers	• 100% of Sector 'N' Roads Open and initial clean • 95% of Roads in Sector 'O' Open and initial clean. • Ongoing clean of Flood Debris from Sandgate Foreshore - more comes in with each tide.	• Complete initial clean of remaining Roads in Sector 'O' • Continue removal of kerbside rubbish • Continue removal of Flood Debris from Sandgate,Shorncliffe, Nudgee and Pinkenba • Clean and open all North Region Bikeways • Patrol & Patch of all Arterial roads to continue • Heavy lift & long reach equipment will be sought from QMCA next week to lift pontoons that have washed onto foreshore
South	107 x LAS (48 Contractors)	26 x tandems 3 x water carts 13t Excavator 1 x Drott 15 x Bobcats 4 x Backhoes 2 x Crane Trucks 19 x Class 22/24 Trucks	Unknown	Unknown

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
West	195 x BCW 44 x LAS 280 x ADF 151 x SES	Excavators/ Backhoes – 4 Bobcats – 21 Water trucks – 17 Trucks – 71 Other plant & equipment – 16	Sector Q SES Metro group completed Sector R SES Northern group to have completed current tasks today Major roads have been reopened Kerbside waste removal in progress	Redlands to reassess commitment Sunday ADF to move into sector E Sunday Continuation of kerbside clean up/ debris removal .
East	62 x operations 5 x RIMT	28 Vehicles: Tipper Trucks Water Trucks Pressure cleaners 2 x skid steer loaders 2 x Backhoes 1 x Tandem Axle Tippers	70% of household debris collected in sector L, 50% of debris collected in sector K, 2.0km of bikeway (Meadowlands, Minnippi, Murarrie Rec) completed CARS have completed 100% of rapid assessments in east allocation, 90% completed of central allocated streets EHOs removed from rosters to assist with premises audits and inspections of food businesses.	

ADF

SOUTH OF THE RIVER

350 Soldiers are operating in the following areas:

SECTOR	SUBURBS
Sector A	Chelmer
	Graceville
Sector I	Yeronga
	Fairfield
Sector J	West End
	Highgate Hill
	Dutton Park
Sector H	Rocklea (To be commenced 16/01/2011)
Sector E	Westlake
	Mount Ommaney
	Jindalee
Sector D	Seventeen Mile Rocks

NORTH OF THE RIVER

450 soldiers are operating in the following areas:

SECTOR	SUBURBS
Sector Q	Toowong
	Paddington
	Milton
Sector R	Indooroopilly
	St Lucia
	Taringa
Sector T	Moggill
	Bellbowrie
Sector S	Pinjarra Hills
	Kenmore
	Figtree Pocket

Tasking in all sectors continues to be:

- Route clearance of major and secondary arterials
- Debris clearance
- Heavy recovery tasks

ENVIRONMENTAL HEALTH

- CARS EHOs have completed preliminary assessments of the flood inundation of food premises:
    - 223 premises identified at this time as potentially been affected by flood inundation, however, many more are being identified in field as GIS mapping is not accurate CARS is returning to data from the DART system to identify differing data
    - Of the 223 food businesses, all have been visited by EHOs (140 inspected today)
    - 88 unable to operate due to flooding inundation and as such will require significant investigation and assessment prior to recommencement of trade

- CARS recovery planning and advice for the forward planning group has commenced. For example:
    - 249 Flammable and Combustible Liquids (FCLs) storage premises have been identified in flood effected areas. QFRS are assisting with preliminary inspections for any critical safety issues and Council EHOs will conduct preliminary inspections for flood inundation levels tomorrow.
- CARS has developed a preliminary risk assessment for Environmental Health and Built Environment issues and is planning workload and requirements for recovery to be approved by the LDCC (example of EH assessments attached)
- CARS has developed a strategy for response to flood damaged premises to be presented to the forward planning group for decision and approval by LDCC this afternoon

BCW

- All depots have sand supplies if more sandbags are required.

Status of high value volunteered services

- Unity Water Provided 2 jet rodder / eduction type units 14:00 today, successfully deployed to BCW Central Team successfully cleaning Coronation Drive stormwater gullies and Milton Road gullies, 3rd unit being actively sourced. 1 x units will return 15.1.11.

- Gold Coast City Council will be supplying 1 or more water trucks / flusher units for general street flushing and cleansing, 2 x road sweepers, 1 x water flusher

- Redlands City Council will be sending 6 backhoes; 7 trucks; 7 water tankers plus multiple sundry equipment including bob cats and trailers, majority resources will be delivered and installed this afternoon. Teams will be working in the RIMT South Region this evening under BCW deployment and supervision.

- Logan City Council will be sending: loader, backhoe, 3 truck/dogs, 2 small trucks, 4 traffic ctrl teams, labour, bob-cat and supervision.

- Staff
  Total BCC Staff – 293
  Total Volunteer with Plant – 20

- Fleet
  66 trucks all various sizes
  Excavators/Combos – 35
  Bobcats – 14
  Water trucks – 14
  Vacuum Trucks – 8
  Call through TaskForce – 28 (Total) 3 (Completed) 25 (In Progress)

- Breakdown of jobs received (as at 0800hrs. To be updated at 0230hrs)
  1 x Landslide
  4 x Clean Culverts/Table Drains
  1 x Clean Bikeway
  23 x Removal silt/Debris and clean areas.

MARKETING AND COMMUNICATIONS
CSA's issued

- Large bodied trucks to go to Rochedale
- Morning update
- Roads reopening
- Volunteer Centre updates
- Fire hydrants
- Volunteer Centre registrations are full
- Minimise Non-essential travel in flood affected areas

Fact sheets (in addition to those done in previous days)

- Evacuation centre update (to be with LDCC by 5pm)
- Skips in the suburbs (web)
- Mosquitoes and snakes (web)
- How you can help (web)
- Volunteering (web)
- Cleaning out your tank (web)

As well as producing more fact sheets, Marketing and Communications is also working on collateral such as posters and outdoor advertising for the coming days and weeks.

EVACUATIONS CENTER UPDATE

- **RNA**
  379 evacuees

- **QE2**
  220 evacuees

It is anticipated that this number will continue to reduce as residents return to their homes.

Vaccination Units
These units will be set up at each evacuation centre.

FOOD DROPS

- Mt Crosby food drops have discontinued due to 12t of food packs being delivered to this area, access roads open and no known isolated properties exist.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	For more information on traffic and travel conditions call 13 19 40 or visit www.131940.qld.gov.au In main report
Communications	**Customer Contact Centre** BCC core business 04:30 - 13:30 Offered - 3284 Answered - 2681 SL - 37% Of these SES comprised:

ITEM	COMMENTS
	Offered - 149 Answered - 132 SL - 74%
Electricity	*Refer to Annexure B for a complete break down of affected suburbs* customers currently affected: approximately 15658 customers affected: approximately 28413 customers restored: approximately 12755 Information Updated: 15/01/2011 2:51 pm region / customers restored (approx) / customers affected (approx) **Brisbane Nth** 2184 2221 **Brisbane Sth** 1944 6548 **Brisbane West** 8627 6889 Up to date power outage information can be found at www.energex.com.au
Water Supply and Sewerage	Water: • All water pumping stations operational (one with generator set). • Two properties without water (due to main burst). Wastewater: • 47 sewerage pumping stations flooded or without power. • Major wastewater treatment plants have flooded are not operating (Karana Downs, Oxley, Fairfield, Wacol). • No impact on residents.
Gas	No new issues
Transport	• Free transport until 21 January 2011 • A number of 400 series buses are beginning to operate again after recent flooding. The operating 400 series buses are experiencing some delays due to traffic and flood clean up efforts in Brisbane's west. As flood clean-up continues, more 400 series bus services will begin to run.
Hospitals/Schools etc	Nil to report
Public Services	No new issues
Properties/Buildings	No new issues
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Information in main report

ITEM	COMMENTS
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Traffic congestion is delaying access by rubbish trucks into required areas.
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

AUTHORISATION:

Name: **Shane Hackett**

Signature: _____

Date and Time: 15/01/11 – 1530hrs

Annexure A
Bin locations

- Corner of Nash Street and Baroona Road, Paddington
- Corner of Nadine Street and Graceville Avenue, Graceville (entrance on Nadine St)
- Between Oxley Road and Addison Road, Graceville
- Queenscroft Road, Chelmer (opposite number 42)
- Corner of Verney Road and Nadine Street, Tennyson
- Fairfield Road, Yeronga (in the Park n' Ride carpark)
- Alderson Street, Newmarket (near pool)
- Noble Street (car park at end of street) and Finsbury Park, FinsburyStreet, Wilston
- Green Terrace, Windsor
- Corner of Indooroopilly Road and Lambert Road, Indooroopilly
- Sir John Chandler Park, Meiers road, Indooroopilly
- Moore Park, Russell Terrace, Indooroopilly
- Macquarie Street, St Lucia
- Corner of Chapel Hill Road and Russell Terrace, Chapel Hill
- Cubberla Creek Reserve, Fig Tree Pocket Road, Chapel Hill (behind bus stop)
- Perrin Park, Heroes Avenue, Taringa
- Mabel Street, Oxley
- Amazons Place, Jindalee
- Rocks Riverside Park, Counihan Road, Seventeen Mile Rocks
- Beanland Street, Jamboree Heights
- Jindalee Boat Ramp, Mt Ommaney Drive, Jindalee
- Boundary Road, Carole Park (carpark behind waste water treatment plant)
- Leone Street, Darra (Border of Seventeen Mile Rocks)
- Riverhills West Bus Stop, Sumners Road, Riverhills
- Willawong Transfer Station, Sherbrooke Road, Willawong
- Wirrabara Road, Anstead
- Hughes Lane, Corinda (carpark at end of street)
- Hall Avenue, Corinda
- Jollimont Street, Sherwood (opposite number 84)
- Hyde Road, Fairfield (Fehlberg Park carpark next to playground)
- Moorooka Lions Bicentennial Park, Albemarle Street, Moorooka
- Rafting Ground Reserve, Moggill Road, Brookfield
- Fig Tree Pocket Road, Fig Tree Pocket (Boat Ramp carpark)
- Bielby Road, Kenmore Hills (before Mukurta Street)
- Moggill Road, Pinjarra Hills (before Farm Creek)
- Brookfield Road, Kenmore Hills (before Deerhurst Road)
- Boongall Road, Camp Hill
- Jackson Street, Camp Hill (Council carpark)
- Corner of Main Avenue and Tenth Avenue, Coorparoo (Council carpark)
- Hilton Street, East Brisbane
- Cornwall Street, Greenslopes (Council carpark opposite A.J. Jones Recreation Reserve)
- Norman Avenue, into Scott Street, Norman Park (Council Parkland)
- Porteus Drive, Seven Hills
- Balmoral Park/Balmoral Bowls Club, Jean Howie Drive, Morningside
- Richmond Road, Morningside (Council carpark)
- Colmslie Recreational Reserve, Col Gardner Drive, Morningside
- Thynne Road, Morningside (industrial end)
- Murarrie Recreation Reserve, Wynnum Road, Cannon Hill
- Lytton Road, Murarrie (opposite Penelope Street)
- Kianawah Park, Wynnum Road, Tingalpa (sports complex opposite Tenbar Street)
- Bellbowrie Plaza, Sugarwood Street, Bellbowrie
- Corner of Nash/Baroon Street Paddington
- Powerhouse carpark, Lamington Street, New Farm
- RNA Evacuation Centre
- QEII Evacuation Centre

Annexure B

ENERGEX

Affected suburbs
Anstead
Archerfield
Auchenflower
Bellbowrie
Bowen Hills
Corinda
Darra
Durack
East Brisbane
Graceville
Hawthorne
Highgate Hill
Inala
Indooroopilly
Jamboree Heights
Jindalee
Milton
Moggill
Moorooka
New Farm
Newstead
Oxley
Pinjarra Hills
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
Tennyson
Toowong
West End
Westlake
Yeerongpilly
Yeronga

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	30
DATE:	16/01/2011	**PRIORITY:**	Routine
PERIOD:	2200 – 0200 hrs		
EVENT TYPE	Flood Event		

Forward Planning – Sunday, 16 January 2011

- Volunteer Exercise: 4 drop off points nominated (locations to be confirmed by the LDCC before registration commences in morning):
  1. Guyatt Park: Sir Fred Schonell Drive/Bryce Street, St Lucia
  2. Graceville Memorial Park: Cnr Oxley & Plumridge St, Chelmer
  3. Moggill Primary School: Cnr Kangaroo Gully & Moggill Rd, Bellbowrie
  4. JF O'Grady Memorial Park: Cnr Home & Brougham St, Fairfield – first reserve location
  5. Middle Park Primary School: Sumner Rd – second reserve location
  6. New Farm Park: Brunswick St, New Farm – third reserve location

- Currently Rapid Assessment Teams are collating the list of tasks/jobs for each of the nominated areas, with a focus on kerbside collection. This list will be aligned with the above locations.

- A request has been submitted to DDCC for 2 x BCC officers to carry out an aerial review by helicopter on Sunday morning 8:30-9:30am and 11:30-12:30pm. Information will be provided to the LDCC in real time on any emerging issues, congestion or any areas with specific needs.

FIC Recovery Report Series 4# for 8.00AM Sunday 16 January 2011

Recovered Properties Anticipated by Sunday 16/01/2011 8:00:00 AM (2.4 mAHD @ Brisbane City Gauge)

FLOOD_TYPE	Recovered Property Count Since Peak	People	Property Group
Flooded	11,627	27,528	Residential
Flooded	2,372	0	Commercial
Flooded	823	0	Other

Partially Flooded	10,984	25,220	Residential
Partially Flooded	1,031	0	Commercial
Partially Flooded	255	0	Other
Total Flooded	14,822	27,528	All
Total Partially Flooded	12,270	25,220	All

Recovery Series 4 - Forecast for Sunday 16/01/2011 8:00:00 AM (2.4 mAHD @ Brisbane City Gauge)

FLOOD_TYPE	Flooded Property Count	People	Property Group
Flooded	49	111	Residential
Flooded	64	0	Commercial
Flooded	58	0	Other
Partially Flooded	3,303	7,677	Residential
Partially Flooded	1,446	0	Commercial
Partially Flooded	1,006	0	Other
Total Flooded	171	111	All
Total Partially Flooded	5,755	7,677	All

Predicted Peak Flood Level (4.5 mAHD @ Brisbane City Gauge)

FLOOD_TYPE	Flooded Property Count	People	Property Group
Flooded	11,676	27,639	Residential
Flooded	2,436	0	Commercial
Flooded	881	0	Other
Partially Flooded	14,287	32,897	Residential
Partially Flooded	2,477	0	Commercial
Partially Flooded	1,261	0	Other
Total Flooded	14,993	27,639	All
Total Partially Flooded	18,025	32,897	All

Note: The above data is based on flood model data that is not ground truthed. River flood levels are expected to fall below minor flood levels by Wednesday 19th of January 2011. The increase in recovered properties is expected to not increase until Wednesday 19th of January 2011.

OPERATIONS AND ASSESSMENTS

WORK AREA UPDATES

CITY WASTE
Nil to report

ADF
Nil to report

RIMT
Nil to report

ENVIRONMENTAL HEALTH
Nil to report

MARKETING AND COMMUNICATIONS
CSA's issued

- Updated small tip truck
- Currently in progress:-
  - Updating the Volunteers Registration information
  - Wheelie Bin collection
  - Donations of large quantity of foods from the community

VOLUNTEER RESPONSE
No further updates

EVACUATIONS CENTER UPDATE

- RNA
  392 evacuees (no change)

- QE2
  351 evacuees on site / 1502 Registered
  - Staffs are noticing that buses are being delayed as they are finding it difficult to navigate around the narrow streets. Have asked if there is any alternatives e.g. taxi to ferry evacuees.

VACCINATION UNITS
No further updates

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	For more information on traffic and travel conditions call 13 19 40 or visit www.131940.qld.gov.au
Communications	Customer Contact Centre General Calls - 20:30 (15/1) - 00:30 (16/1) Offered calls - 135 Answered - 125 Grade of service - 71% SES- 20:30 (15/1) - 00:30 (16/1) Offered calls - 6 Answered - 6 Grade of service - 100% Hot topics - Volunteers - Taskforce - Will a Taskforce continue beyond 16 January? - Rates rebate - Water rebate
Electricity	Customers Affected: approximately 13993 Customers Restored: approximately 12032 Information Updated: 16/01/2011 02:00 hrs

ITEM	COMMENTS
	REGION / Customers Restored (approx) / Customers Affected (approx) Brisbane Nth 2124 2348 Brisbane Sth 2608 5108 Brisbane West 7607 6345
Water Supply and Sewerage	Water: ▪ All water pumping stations operational (one with generator set). ▪ Reservoir levels maintained during the day under flood recovery demands (street and house cleaning). Wastewater: ▪ 49 sewerage pumping stations flooded or without power ▪ Three wastewater treatment plants have been flooded and are not operating (Karana Downs, Oxley, Fairfield) ▪ No impact on residents
Gas	No new issues
Transport	No new issues
Hospitals/Schools etc	Nil to report
Public Services	No new issues
Properties/Buildings	No new issues
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

AUTHORISATION:

Name: David Cox
Position: Incident Controller
Date and Time: 16/01/11 – 02:00 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	31
DATE:	16/01/2011	**PRIORITY:**	Routine
PERIOD:	0200-0600hrs		
EVENT TYPE	Flood Event		

Forward Planning – Sunday, 16 January 2011

- Mapping has been completed for the three priority locations (plus also the three identified back up locations) for today. These suburbs and the coordination sites are:

    1. St Lucia, - Guyatt Park: Sir Fred Schonell Drive/Bryce Street
    2. Chelmer, - Graceville Memorial Park: Cnr Oxley & Plumridge St
    3. Bellbowrie, - Moggill Primary School: Cnr Kangaroo Gully & Moggill Rd

    ---

    4. Fairfield – first reserve location , JF O'Grady Memorial Park: Cnr Home & Brougham St
    5. Middle Park – second reserve location, Primary School: Sumner Rd
    6. New Farm – third reserve location, New Farm Park: Brunswick St

- More suburbs will be selected throughout the morning so that once these six are complete, volunteers and resources will have information to move onto the next identified suburb.

    1. These maps and supporting documents are being delivered to the four volunteer meeting locations, plus the three coordination sites which are being managed by Brisbane Transport staff this morning. Tim Swift (Brisbane Transport on 0402 895 585) is coordinating this.

- Chris Mancini from Brisbane Transport is coordinating tipper trucks today. All tipper trucks have been directed to Boondall for briefing and direction.
    1. Refuelling of trucks will be supplied to volunteer trucks at Depot Rd, Bracken Ridge

- A request to SDDC for 2 x BCC officers to carry out an aerial review by helicopter on Sunday morning 8:30-9:30am and 11:30-12:30pm **has not been supported** by SDDC.

- RIMT are reporting to LDCC this morning at 07:30 on which roads have reopened overnight.

OPERATIONS AND ASSESSMENTS

WORK AREA UPDATES

CITY WASTE
Nil to report

ADF
Nil to report

RIMT
Nil to report

ENVIRONMENTAL HEALTH
Nil to report

MARKETING AND COMMUNICATIONS
CSA's issued

- Updating volunteer registration information
- How to minimise mosquitoes around your home

VOLUNTEER RESPONSE
No further updates

EVACUATIONS CENTER UPDATE

- **RNA**
  392 evacuees

- **QE2**
  351 evacuees on site / 1502 Registered

VACCINATION UNITS
Vaccinations clinics will occur today (ADT - Tetanus) and will operate from 7.30am to align with the hours of operation of the four volunteer assembly centres. They will continue throughout the day and conclude by 4.00pm (depending on demand).

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	For more information on traffic and travel conditions call 13 19 40 or visit www.131940.qld.gov.au
Communications	**Customer Contact Centre** General calls from 00:30 - 04:15 (16/1) Offered calls - 13 Answered calls - 11 Grade of service - 92% SES calls from 00:30 - 04:15 (16/1) Offered calls - 1 Answered calls - 1 Grade of service - 100%

ITEM	COMMENTS
Electricity	Staffing 3 'graveyard' staff from 0.00 Hot issues - alarm reports - volunteers for Brisbane Response Volunteer Taskforce **Customers currently affected: approximately 11,826** **Customers restored: approximately 11,262** Information Updated: 16/01/2011 0:519 hrs

region	customers restored (approx)	customers affected (approx)
Brisbane Nth	2183	2222
Brisbane Sth	1795	3452
Brisbane West	7284	6152

Suburbs Currently Affected:

Annerley
Anstead
Archerfield
Auchenflower
Bellbowrie
Bowen Hills
Brisbane
Corinda
Darra
Durack
East Brisbane
Fairfield
Graceville
Inala
Indooroopilly
Jindalee
Milton
Moggill
Moorooka
New Farm
Newstead
Oxley
Pinjarra Hills
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
Tennyson
Toowong
West End
Westlake
Woolloongabba
Yeerongpilly
Yeronga

ITEM	COMMENTS
Water Supply and Sewerage	Water: ▪ All water pumping stations operational (one with generator set). ▪ Reservoir levels maintained during the day under flood recovery demands (street and house cleaning). Wastewater: ▪ 49 sewerage pumping stations flooded or without power ▪ Three wastewater treatment plants have been flooded and are not operating (Karana Downs, Oxley, Fairfield) ▪ No impact on residents
Gas	No new issues
Transport	No new issues
Hospitals/Schools etc	Nil to report
Public Services	No new issues
Properties/Buildings	No new issues
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

AUTHORISATION:

Name: Chris McCahon
Position: Incident Controller
Date and Time: 16/01/11 – 06:00 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	32
DATE:	16/01/2011	**PRIORITY:**	Routine
PERIOD:	0600hrs – 1530hrs		
EVENT TYPE	Flood Event		

Flood Predictions

High tide at the city gauge peaked at 1.96m at 7am this (Sunday) morning. BOM advise minor flood levels will gradually ease over the coming days, although there will be fluctuations with the high and low tide. Based on the BOM's forecast tomorrow morning at 8am we can expect levels at the city gauge similar to today. River levels at the city gauge should fall below minor by Wednesday corresponding with the projected reduction in outflows from the Wivenhoe Dam.

Minor tidal flooding occurred at Auchenflower this morning (Torwood and Vincent Streets). Floodwaters have now receded. This flooding may occur again.

Sunday Recovery Effort

- All tipper truck volunteer operators attended Boondall this morning for a briefing and direction regarding the planned schedule for Sunday recovery effort.

Registered Volunteers

- 142 buses in use
- 10,389 registered volunteers

Assembly Point	Registered volunteer numbers
Doomben	1773
Boondall	3391
McGregor	3260
Mt Coot-tha	1965
Total	**10389**

Summary of Events

- At 0700hrs, volunteers attended the established assembly sites.

- From this time, volunteers, trucks, coordinating staff (BT as lead agent), and resources were deployed via bus to the four identified priority areas:
    1. Sector P - St Lucia, - Guyatt Park: Sir Fred Schonell Drive/Bryce Street
    2. Sector A - Chelmer, - Graceville Memorial Park: Corner Oxley and Plumridge St
    3. Sector R - Bellbowrie, - Moggill Primary School: Corner Kangaroo Gully and Moggill Rd
    4. Sector I - Fairfield - JF O'Grady Memorial Park: Corner of Home and Brougham St) (this site was attended to by volunteers at approximately 0930hrs).

- At approximately 1030hrs the reserve sector sites of Middle Park Primary School, Sumner Road Sector E) and New Farm Park, New Farm (sector P) were also attended to for clean up. Due to the overwhelming response, a third site (Musgrave Park, West End) was identified and volunteers were dispatched to undertake clean up.

- 19 temporary disposal locations were identified and arranged to be used as transit locations for waste collected during the clean up. Throughout the morning, additional sites were identified to address volume of waste and also to assist with the turn around of vehicles. The temporary disposal locations will continue to change throughout the course of the day. *Refer to City Waste update.*

- By 1230hrs 60 BCW trucks, 12 bobcats and approximately 120 volunteer trucks had been deployed.

Intelligence and Logistics

- Locations and drop off points sourced for next wave of volunteers
    - Sector F – 22 Tigris St Riverhills
    - Sector O – Flynn Oval Park 71 Cartwright St Windsor
    - Sector Q – 128 Baroona Rd Milton

- List of affected properties and streets by sector provided to LAS and Operations
- Development of database for reporting of flood affected properties and street damage for future planning, trial reports to be run on sectors today.
- Development of operational regional map as requested by RIMT (South completed, remaining regions to be mapped by tomorrow).
- Development of maps highlighting affected stormwater network (next few hours).

Major Clean Up Sites

Rocklea Markets

Royal Queensland Regiment (RQR) is coordinating civilian volunteers cleaning and sanitising the Rocklea Markets. The focus of this PI has been to direct and coordinate the removal of debris and organic material from surrounding fence lines and the market areas.

Combined with approx 200 plant operators, it is anticipated that the Markets will be cleared and cleaned to an operational standard by 17 Jan 11.

The 9 RQR PI will finalise the clean up and sanitisation of the operational area of the markets this afternoon. This is likely to include the removal of a further 8 x truck loads of rubbish and organic material. Once cleared the PI will transition responsibility for their area of the markets back to the Market Management which is expected to occur late today.

Gully Cleaning

Gully cleaning of flood affected areas is required to be undertaken. There are time constraints relating to this as the work will need to be undertaken by mid afternoon Tuesday due to the chance of storms after this time. This allows for 2 by 12 hour shifts to complete the task. Total allocated work time 24 hours.

Size of Task - Initial estimate is that the flood impacted areas have approximately 4000 gullies. Planning will assume 4000 gullies to be cleared in 24 working hours

Preferred Method - Use all available educting combo units to complete task.

Resources required completing with in time frame - 30 to 40

Implementation - Resources will be tasked on a street by street basis with in flood impacted sectors as no individual gully list is available on Councils systems. Contractors/other agencies will be allocated specific packages of streets in priority order to complete. Contractors/other agencies to report back to LDCC on an hourly basis with streets completed

Current Activities - Transpacific (Council/QUU Contractor) have been advised to make all educting combo vehicles available for this activity. Advice is that they have 23 available. Currently sourcing other units from BCW, QUU and other contractors. Work is commencing this afternoon.

OPERATIONS AND ASSESSMENTS

WORK AREA UPDATES

ADF

- Currently Army has 800 soldiers operating mostly south of the Brisbane River. They are operating in the following sectors:
    - sector A (Chelmer and Graceville),
    - sector I (Yeronga and Fairfield)
    - sector H (Rocklea). In particular the Rocklea Markets
    - sector S (Pinjarra Hills, Kenmore and Figtree Pocket)
    - sector E (Westlake, Mount Ommaney, Jindalee and Seventeen Mile Rocks)
    - sector C (Oxley)

Tasking in all sectors continues to be:

- Route clearance of major and secondary arterials
- Debris clearance and kerb side clearance
- General logistic support to the local community as required

CITY WASTE

Bulk bins - Food waste

- Bulk bins continue to be rolled out to flood affected parts of Brisbane. Bins are continuing to roll into identified locations as Council can gain access.
- These bins are to be utilised for the disposal of food waste only. The immediate priority is to dispose of these items to help reduce any health risk associated with rotten goods.
- Other sites requesting bins will be assessed for serviceability and bins placed at these locations if possible.
- Requests for other sites should go through the Waste Officer in the LDCC to coordinate.
- Bulk bin sites are being itemised on Council's website on a regular basis.
- Residents are asked not to park cars in front of skip bins to ensure collection vehicles can access and service bins without delay.

Collections from Temp Disposal Locations

- CWS are working in conjunction with LAS in identifying sites, and utilising LAS and BCW plant equipment and other assets.
- LDCC CWS and LAS rep to be notified of locations to update master list accordingly.

City waste developing a scheduled plan for the collection of hazardous material.

RIMT

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
Central			Central have completed their RDAs. Officers have been deployed to support RAT and RDA task citywide. RRG are maintaining RAT activities Citywide. Senior RRG officers have been deployed as liaison to the volunteer nodes to assist in coordinating clean-ups. Other officers are managing road closure issues citywide. Some officers have been deployed to RDA's activities as well as any other requests that come through from LDCC.	RRG to continue assisting with officers to support RAT and RDA in tasks.
North	35 x LAS 44 x BCW CARS redeployed to west to assist	8 x Class 22 1 x Combo Tipper 4 x Tandems 1 x Bobcat 2 x BackHoes 2 x Traffic Controllers	About 60% of kerb side rubbish has been picked up crews are on the second pass of each suburb Ongoing clean of Flood Debris from Sandgate Foreshore – more comes in with each tide. No CARS issues to report – North CARS have relocated to support West Region	Ongoing removal of kerbside rubbish Continue removal of Flood Debris from Sandgate,Shorncliffe, Nudgee and Pinkenba Patrol & Patch of all Arterial roads to continue Heavy lift & long reach equipment will be sought from QMCA next week to lift pontoons that have washed onto foreshore.
South	146 x LAS (80 contract Staff) 58 x BCW 16 x CARS 525 x Army 225 x Corporate Volunteers (incl. 150 ABI Group) 69 x SES	109 x Tandems 14 x Water Carts 6 x Excavator 2 x Drott 43 x Bobcats 6 x Backhoes 45 x Class 22/24 Trucks 9 x Loaders 4x Road Sweepers 9 x Other plant & equip	Estimated Approx 9400 m³ of flood debris removed from streets throughout southern region by 6pm (16/1/2011) All major arterial roads through southern region now open, some closures on off-ramps still in place. 100% of sector G roads now open Sector G is 95% free of Debris	Continued targeted removal of debris throughout sectors A,B,C,I,H and F with focus on impacted residential areas.
West	23 + north staff		North are currently assisting West with the completion of the RDA's (as above). As at 8.45am this morning, a large pile of medical waste approx 30m x 3m in size and including needles etc, has been dumped on a footpath within West Region. This has been logged as an urgent job with both LAS and the LDCC.	
East	102 x operations	48 Vehicles: Tipper Trucks Water Trucks Utes etc. Pressure cleaners 2 x skid steer loaders 2 x Backhoes 5 x Tandem Axle Tippers	**Priority- Household debris.** Sector L approx 90% complete. House hold debris in Sector K approx 90% complete. Sector M complete. Gullies in flooded areas inspected. All but 2 clear. These 2 are now being cleaned (again).	Continue collection of household debris from Sectors L&K Continue waste transfer from Morningside Depot to Murarrie. Concentrate collection at Norman Pk, Bulimba and Coorparoo.

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
Central			Central have completed their RDAs. Officers have been deployed to support RAT and RDA task citywide. RRG are maintaining RAT activities Citywide. Senior RRG officers have been deployed as liaison to the volunteer nodes to assist in coordinating clean-ups. Other officers are managing road closure issues citywide. Some officers have been deployed to RDA's activities as well as any other requests that come through from LDCC.	RRG to continue assisting with officers to support RAT and RDA in tasks.
			Scheduled Inspections: Rapid Damage Assessment Inspections – East inundations complete (Sector L & M) Rapid Damage Assessment Inspections – 1 team deployed to assess Sector K areas west of Norman Creek **Completion Rate:** Expected completion by 6pm 16/1/11 Regional Update: Audit of Rapid Damage Assessment inspections – 1 x 2man team to cross check all locations Skeleton crew of TSO staff in region – officers deployed to assist South Region	Continuing Bikeway clearing. A large amount of data entry is being completed relating to rapid assessments.

ENVIRONMENTAL HEALTH

Initial tasking for today for CARS:

- Environmental Health Officers (EHOs) to continue preliminary inspections of food premises for flood inundation
- CARS CT to support RIMT operations however possible/requested
- All other issues to be forwarded through RIMTs and/or LDCC as per protocols

CARS CT field work actions today:

- CARS EHOs have completed preliminary assessments of the flood inundation of food premises:
  - 232 food business were suspected as being possibly effected and all have now been visited by Council's Environmental Health Officers (EHOs) with 91 found to have been inundated partially or fully.
  - Due to a mapping fault, EHOs were despatched to identify further food premises today which found numerous food premises, however, only a further 35 food premises were found to have been inundated
  - At this time there are a total of 126 food premises known to Council as having been either partially or fully inundated by flood waters. A further audit will be undertaken in due time as business complete cleaning and repairs.
  - Council's EHOs have completed several inspections of some food businesses that were only partially inundated and these have been cleared to operate

- Numerous food businesses that were only effected by power loss are being permitted to recommence trade under self-assessment provided potentially hazardous foods have been disposed of and basic hygiene checks completed

CARS CT planning group actions today:

- CARS CT recovery planning and advice for the forward planning group has continued including submission of a preliminary assessment of key issues
- CARS CT has refined the number of Flammable and Combustible Liquids (FCLs) storage premises suspected as being possibly effected to 114 and a sector based plan has been developed to inspect these premises for flood inundation (further audit will be undertaken of impacted premises)
- CARS CT has identified approximately 600 Environmentally Relevant Activities (ERAs) in the suburbs effected by flooding but only some of these are suspected as being possibly effected by flood inundation. Data cleansing is being undertaken to reduce the number to only those in the flooded sectors and inspections will occur to confirm the number of inundated business (further audit will be undertaken of inundated premises)
- CARS CT has continued to refine the preliminary risk assessment for Environmental Health and Built Environment issues
- CARS CT has also continued further advanced planning for built environment recovery issues

MARKETING AND COMMUNICATIONS

- A strategy using social media has been developed for consideration. This strategy looks to identify the most efficient way for the community to notify Council that their property still requires clean up support.
- M&C is currently in the process of developing a 'thank-you' email or sms to be sent to all volunteers who have assisted with the recovery effort. Resources to undertake task is currently being sourced.

- **CSAs prepared today**
  Use Milton Road
  Information on Recovery Centres
  Calling for light pick-up trucks
  Waste CSA services
  Volunteer updates
  Keep silt moist

- **Fact sheets**
  Hygiene
  Your welfare
  Sandbagging
  Bulk bin collection

- **Newsletter**
  A newsletter to be letterbox dropped and distributed at evacuation centres and recovery centres has been prepared and distribution will begin this afternoon. This will be produced daily until no longer required.

- **Poster**
  5000 posters printed on most important things people need to know about flood clean-up. Being distributed this afternoon

EVACUATIONS CENTER UPDATE

- **QE2**
  200 evacuees currently will increase this evening
- **RNA**
  277 evacuees currently will increase this evening

Status REPORT

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td>Impact Area and Scale</td><td>For more information on traffic and travel conditions call 13 19 40 or visit www.131940.qld.gov.au

Please refer to Annexure A for a list of roads closed as at 14:31hrs</td></tr>
<tr><td>Communications</td><td>Data collated from 23:30 - 13:30

SES comprised
Offered - 80
Answered - 73
SL - 92%

Hot Issues
• Volunteering - requests for volunteers to assist
• Brisbane Response Volunteer Taskforce - how long will this be continuing
• Waste - questions around when normal collections will resume

Staffing
• Friday 14 Jan - total 142 staff (including 6 seconded from other areas of Council and 20 Contact Centre staff on o/time)
• Saturday 15 Jan - 52 staff (28 on o/time)
• Sunday 16 Jan - 73 staff (31 on o/time)</td></tr>
<tr><td>Electricity</td><td>customers currently affected: approximately 19823
customers restored: approximately 10864
<table><tr><th>region</th><th>customers restored (approx)</th><th>customers affected (approx)</th></tr><tr><td>Brisbane Nth</td><td>2183</td><td>2222</td></tr><tr><td>Brisbane Sth</td><td>1795</td><td>3452</td></tr><tr><td>Brisbane West</td><td>7284</td><td>6152</td></tr></table>Please refer to Annexure B for a complete list of affected suburbs as identified by Energex.</td></tr>
<tr><td>Water Supply and Sewerage</td><td>Water:
• All water pumping stations operational (one with generator set).
• Reservoir levels maintained during the day under flood recovery demands (street and house cleaning).
• Currently filling distribution reservoirs at Link Waters request, due to high levels in their reservoirs.
• Water quality sampling conducted Sunday 16 January in flood affected areas.

All customers on supply

Wastewater</td></tr>
</table>

ITEM	COMMENTS
	• 49 sewerage pumping stations flooded or without power. • Three wastewater treatment plants have been flooded and are not operating (Karana Downs, Oxley, Fairfield). **No impact on residents**
Gas	No new issues
Transport	Free Public transport until 21 January 2011. Buses around South East Queensland will run to a regular Saturday timetable tomorrow as public transport services continue to return to normal. Currently, the following disruptions remain in place: • The busway network between Woolloongabba and Cultural Centre stations • The Ipswich/Rosewood train line between Darra and Ipswich/Rosewood Local diversions are in place on some bus routes across Brisbane.
Hospitals/Schools etc	Nil to report
Public Services	No new issues
Properties/Buildings	No new issues
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	Overwhelming response to clean up placed significant demand on limited resources, despite the volunteering of numerous pieces of equipment from the public.
Labour (Volunteers, contractors, etc)	As detailed in main report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

AUTHORISATION:

Name: **Amanda Pafumi**
Position: **Incident Controller**

Signature: _____
Date and Time: 16/01/2011 – 1350hrs

Annexure A

Roads closed as at 14:31hrs according to http://highload.131940.qld.gov.au/

Berrinba – Wembley Road
Brisbane City - Queens Wharf Road
Brookfield - Gold Creek Road
Chelmer – Halsbury Street and Chelmer Street East
Dutton Park – TJ Memorial Drive is closed between Brisbane Corso and Gladstone Road
Fairfield - Noble Street through to Fairfield Road
Faifield – Venner Road between Fairfield Road and Ipswich Road
Goodna - Alice Street between Church Street and Bertha Road.
Graceville – Bridge Street is open inbound from Honour Av
Graceville – Graceville Avenue from Oxley Road East to Nadine Street
Graceville - Long Street East
Graceville - Verney Road from Nadine Street West
Greenbank - Middle Lane outbound at Teviot Road ,Kingfisher Place, Wyndarra Street, Sunset Road
Larapinta - Paradise Road
Milton - Castlemaine Street
Milton - Douglas Street at Park Road
Milton – Dorsey Street
Milton – Granzella Street
Milton – Haigh Road
Milton – La Dolce
Milton – Macintosh Street
Milton – Vincent Street
Milton - Park Street closed at Park Lane
New Farm - Brunswick Street between Merthyr Road and Sydney Street - local traffic only
Oxley – Campana Street
Oxley – Englefield Road
Oxley – Bannerman Street
Oxley - Oxley Station Road
Paddington – Bayswater Street
Rocklea – Bannerman Street
Rocklea – Colwell Street
Rocklea – Randolph Street
Sherwood - Egmont Road
St Lucia – Brisbane Street
St Lucia – Bryce Street
St Lucia – Macquarie Street
St Lucia – Mitre Street
St Lucia – Munro Street
Tennyson - King Arthur Terrace
West End – Carlow Street
West End – Hoogley Street
West End – Orleigh Street
West End - Ryan Street is closed from Hoogley Street
West End - Riverside Drive and all associated side streets
Windsor - Noble Street at Newmarket Road

Annexure B
ENERGEX Identified affected areas

Suburbs Currently Affected
Annerley
Anstead
Archerfield
Auchenflower
Bellbowrie
Bowen Hills
Brisbane
Corinda
Darra
Durack
East Brisbane
Fairfield
Graceville
Inala
Indooroopilly
Jindalee
Milton
Moggill
Moorooka
New Farm
Newstead
Oxley
Pinjarra Hills
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
Tennyson
Toowong
West End
Westlake
Woolloongabba
Yeerongpilly
Yeronga
West End
Westlake
Woolloongabba
Yeerongpilly
Yeronga

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	33
DATE:	16/01/2011	**PRIORITY:**	Routine
PERIOD:	1530hrs – 2200hrs		
EVENT TYPE	Flood Event		

Flood Predictions

The BoM have advised that the high tide on Friday 21st will be 1.39-1.40m at the Brisbane City Gauge. The anomally is 0. Wivenhoe discharges should be through the river by that stage. Accordingly we are expecting the usual impacts of a regular high tide in Brisbane.

As at 0800 Monday 17th January 2011, current analysis indicates that 95 properties will be completely flooded (including 19 Residential) and 4400 partially flooded (including 2472 residential).

Sunday Recovery Effort

Rocklea Markets

From 6pm this evening, fresh fruit and vegetables commenced rolling into the Rocklea markets. The Markets are open as a DISTRIBUTION CENTRE only and the operations will be 24 hours per day.

Volunteering Feedback

West RIMT

- Initial delays in deploying volunteers through lack of trucks on the street for volunteers to load materials in.
- Some volunteers waited 1-2 hours for deployment
- Most successful activity was to have teams of volunteers walking the streets checking with each resident what help was required. This information was relayed to the coordination area then teams of volunteers were deployed.

- The Graceville State Primary School had also established a volunteering effort through the P&C.
- The Council volunteers worked with this group to ensure that duplication of effort did not occur.
- By approximately 11.00am, all volunteers were deployed and actively assisting residents.
- The Army has also been in the area and liaison with them and the school occurred to ensure that volunteers were not in areas occupied by the Army. All intelligence of the requirements of the area was centralised to the school coordination area. There has not been an assessment of what level of work was achieved by the volunteers by the end of the day.

Issues that arose:
The issues arising from today's clean up effort are:

* **Traffic control and road closures**. Army, Council and private trucks were not able to efficiently access the clean up areas due to traffic parked on both sides of streets. Consideration needs to be made for total closures for areas where the trucks are needing to access and restriction of parking on the main routes to the temporary drop off areas.

* **Waste contractors to remove the waste**. The local waste areas filled quickly which impacted the turn around time for the trucks. The Army has been advised that Council parks can be utilised as temporary storage areas to expedite the clean up, following advice from Brett Turville of the LDCC. The school has contacts with Michael Wright of Theiss and Theiss were also deployed by the school today to assist with rubbish collection. The school advise that Theiss are also available to further assist with carting waste from the temporary sites to the landfill site.

* **Asbestos**. Several homes have damaged asbestos sheeting or asbestos for removal. Professional removal contractor were on site today and the coordination centre is recording which homes need assistance with assessment or removal.

* **Power**. Most residents are without power, which means only equipment with generators can be deployed. This evening's news reported that power should be restored this evening which will assist with the clean up effort.

* **Coordination**. The school is happy to provide access to their registered list of volunteers tomorrow, however, many of their organisers and coordinators won't be available.

Plan for Monday 17 January

- Council to assist in providing basic logistical supplies for volunteers (estimate 100) consisting of Water and basic PPE equipment (including gloves).
- The coordination effort will occur from the school. Andrea Kenafake [redacted] is the Council contact and will coordinate with the school and the Army on site. The Coordination team will arrive at 7.30am. Several volunteers will arrive at 8am and others may be deployed once assessment of the needs of the area has occurred.
- The latest information from the Army is that they will likely concentrate on the area bordered by Long St East, Strickland Tce and Strong Ave. This is still to be confirmed by the Army.

OPERATIONS AND ASSESSMENTS

WORK AREA UPDATES

Customer Contact Centre

Offered - 1391
Ansered - 1272
SL - 89%

Of these SES comprised:
Offered - 42
Answered - 34
SL - 95%

CITY WASTE

Temporary Sites For General Waste Disposal (for Council vehicles and contractors)

- Windsor - Old MacDonald Road Depot
- Bracken Ridge - LAS Yard on Telegraph Road
- Shorncliffe - Curlew Park
- Nudgee - Nudgee Road Car Park
- Kangaroo Point - Lower River Tce
- Larapinta - 20 Distribution Street
- Richlands - 295 Archerfield Road
- Richlands - 120A and 112A Progress Road
- Darra - 52 & 44 Monier Road
- Carindale - cnr of Creek Road and Old Cleveland Road
- Whites Hill Reserve Carpark
- Mt Coot-tha - Botanical Gardens
- Chapel Hill - Green Hill Reservoir, Russell Tce
- Anstead - Anstead Bushland Reserve
- Seventeen Mile Rocks - Rock Riverside Park, Counihan Road
- Indooroopilly - Sir John Chandler Parks, Meiers Road

Interesting Facts

Transfer Stations	Daily Average January 2010	14/01/2011	15/01/2011	As at 2.00pm 16/01/2011	16/01/2011	17/01/2011	18/01/2011	Rolling total from 14/01/2011
Chandler Numbers	764	1748	1976	1258				4982
Chandler Tonnes	355.302	501.3	560.9	349.48				1411.68
Willawong Numbers	797	1370	1530	891				3791
Willawong Tonnes	547.683	568.13	975.16	600				2143.29
Ferny Grove Numbers	456	873	1113	636				2622
Ferny Grove Tonnes	83.69	160.38	183.26	129.08				472.72
Nudgee Numbers	708	1408	1660	1047				4115
Nudgee Tonnes	989.657	853.64	1207.28	247.24				2308.16
Total Numbers	**2725**	**5399**	**6279**	**3832**	**0**	**0**	**0**	**15510**
Total Tonnes	**1976.332**	**2083.45**	**2926.6**	**1325.8**	**0**	**0**	**0**	**6335.85**

Rochedale Landfill		14/01/2011	15/01/2011	As at 2.00pm 16/01/2011	16/01/2011	17/01/2011	18/01/2011	Rolling total from 14/01/2011
Rochedale Numbers		89	908	475				1472
Rochedale Tonnes		170.422	10896	5700				16766.422
IN Transfer Trucks Numbers		53	62	27				142
IN Transfer Trucks Tonnes		1288.74	1471.07	601.94				3361.75
Total Numbers		**142**	**970**	**502**	**0**	**0**	**0**	**1614**
Total Tonnes		**1459.162**	**12367.07**	**6301.94**	**0**	**0**	**0**	**20128.172**

All Combined Totals		14/01/2011	15/01/2011	As at 2.00pm 16/01/2011	16/01/2011	17/01/2011	18/01/2011	Rolling total from 14/01/2011
Total Numbers		**5541**	**7249**	**4334**	**0**	**0**	**0**	**17124**
Total Tonnes		**3542.612**	**15293.67**	**7627.74**	**0**	**0**	**0**	**26464.022**

Current Skip Bin Locations

SUBURB	LOCATION DETAILS
Alderley	Alderson St - Carpark just past pool
Anstead	Wirrabara Rd
Bellbowrie	Bellbowrie Plaza, Sugarwood Street
Bowen Hills/RNA Showgrounds	RNA Evacuation Centre, Gregory Terrace
Brisbane City	Charlotte
Brookfield	Rafting Ground Reserve, Moggill Road
Bulimba	Cnr Barramul & Godwin
	Off Gordon St, opposite Malcolm St
	Park St & Oak St
	Waterline Cres
Cannon Hill	1182 Wynnum Rd, Murarrie Recreation Reserve.
Chapel Hill	Corner of Chapel Hill Road and Russell Terrace
	Cubberla Creek Reserve, Fig Tree Pocket Road
Chelmer	Oxley Rd, Taylor Bridge Rugby Club
	Queenscroft Road (opposite number 42)
	Sutton St intersection Longman St
Corinda	Hughes Lane (car park at end of street)
	Hall Avenue
Darra	Leone Street (border of Seventeen Mile Rocks)
East Brisbane	Lerna Street
	Hilton Street
Fairfield	Hyde Road (Fehlberg Park car park next to playground)
Fig Tree Pocket	Fig Tree Pocket Road (Boat Ramp car park)
	Cnr Botticelli & Fig Tree Pocket Rd
	Dobell Street
Graceville	Corner of Nadine Street and Graceville Avenue, (entrance on Nadine St)
	Between Oxley Road and Addison Road
Indooroopilly	Corner of Indooroopilly Road and Lambert Road
	Moore Park, Russell Terrace
	Sir John Chandler Park, Meiers Road
Jindalee	Yallambee Road
Kangaroo Point	Cnr Darragh & Goodwin Sts
	Holman Street
	Scott Street
Karana Downs	Wandoo Street
Kenmore Hills	Brookfield Road (before Deerhurst Road)
	Bielby Road (before Mukurta Street)
Middle Park	Horizon Drive
Moorooka	Moorooka Lions Bicentennial Park, Albemarle Street
Morningside	Colmslie Recreational Reserve, Col Gardner Drive
	Thynne Road (industrial end)
Mt Crosby	Mt Crosby Road, Mt Crosby State School
Murarrie	Lytton Road (opposite Penelope Street)
Nathan	QEII Evacuation Centre (old ANZ Stadium), Corner of Mains Road and Kessels Road
New Farm	Brunswick & Elystan Rd
	James Street & Merthyr Road
	Sydney and Oxlade, near terminal
	Moray & Oxlade St
	Powerhouse carpark, Lamington Street
	Moray
	Lower Bowen
	Sydney & Alford
	Sydney
	Moray
	Refinery Parade

SUBURB	LOCATION DETAILS
Newmarket	Alderson Street (near pool)
Norman Park	Norman Ave, into Scott St, Council Parkland
Oxley	Mabel Street
Paddington	Corner of Nash Street and Baroona Road
Pinjarra Hills	Moggill Road (before Farm Creek)
Seventeen Mile Rocks	Counihan Rd, Rocks Riverside Park
	Leone St, Border of Darra
Sherwood	Jollimont Street (opposite number 84)
Sinnamon Park	Amazons Pl
South Brisbane	26 Lower River Terrace
	Cnr Grey & Tribune Sts
	Edmonstone & Cordelia Sts
	George Cross Lane
	Musgrave Park
South Brisbane	30 Mollison Street
St Lucia	Macquarie St, In turnaround zone
	Cnr Sir Fred Schonnell Dve & Warren St
	48 Durham Street
	Macquarie Street
Taringa	Perrin Park, Heroes Avenue
Tennyson	Corner of Verney Road and Nadine Street
Tingalpa	Sports complex, opposite Tenbar Street
West End	Mollison St
	Crn Montague & Orleigh
	Ferry St
	Horan St
	Browning
	10 Cambridge
	27 Buchanan Street
	5 Duncan Street
	Beesley Street
Westlake	Bogan & Tigress Street
	Westlake Drive
	Westlake Drive
Willawong	Willawong Transfer Station, Sherbrooke Road
Wilston	Noble Street (car park at the end) and Finsbury Park, Finsbury Street
Windsor	Green Terrace
Yeronga	Fairfield Road (in the Park ' n' Ride car park)

Sites where skip bins will soon be delivered:

Suburb	Location Description
Brisbane City	Howard St
Camp Hill	Boongall Rd, Dead End st, Wide frontage on RHS of Boongall St. St ends in cul de sac.
Camp Hill	Jackson St, Council Car Park, Drive Thru access
Camp Hill	Jackson Street (Council carpark)
Camp Hill	Boongall Road
Cannon Hill	1182 Wynnum Rd, Murarrie Recreation Reserve.
Carole Park	Boundary Rd, Carpark beside the BCC Waste water treatment plant
Carole Park	Boundary Road (carpark behind waste water treatment plant)
Coorparoo	Cnr of Main Ave and Tenth Ave, Council Carpark Cnr of Main Ave and Tenth Ave.
Coorparoo	Corner of Main Avenue and Tenth Avenue (Council carpark)
Fairfield	Yeronga Street Cnr Feez Street
Greenslopes	Cornwall St, Council car park opposite A.J. Jones Recreation Reserve
Greenslopes	Cornwall Street (Council carpark opposite A.J. Jones Recreation Reserve)
Indooroopilly	Witton Road
Jamboree Heights	Horizon Drive, Good News Lutheran Church
Jamboree Heights	Beanland Street
Jindalee	Cooradilla Street
Jindalee	Amazons Place
Jindalee	Cooradilla Street
Jindalee	Jindalee Boat Ramp, Mt Ommaney Drive
Karana Downs	Caringal Drive, Kookaburra Park
Middle Park	McFarlane Street, St Catherine's Anglican Church
Middle Park	Lalina Street, Salvation Army Church
Moggill	Cnr Moggill & Kangaroo Gully Rd
Morningside	Balmoral Park/Balmoral Bowls Club, Jean Howie Drive
Morningside	Richmond Road (Council carpark)
Norman Park	Norman Avenue, into Scott Street (Council Parkland)
Riverhills	Sumners Rd, Riverhills West Bus Stop/Turnaround
Riverhills	Daintree Place
Riverhills	Riverhills West Bus Stop, Sumners Road
Seven Hills	Porteus Drive
South Brisbane	78 Montague Road (cnr Merivale & Cordelia Sts, Qld Theatre Company
South Brisbane	Venner Road
West End	Crn Beesley & Pigeon Close
Westlake	Newell Place
Yeronga	Orlando Street
Yeronga	389 Orsova Street
Yeronga	Ormonde Street & Brisbane Corso

EVACUATION CENTRES

Planning is underway to finalise operations at the evacuation centres.

RIMT

Region	Staff	Plant and equipment	Work completed	Work scheduled
West	BCW – 145 BCC LAS Ops – 47 Redlands - 112 ADF – 170 SES – 24 CARS -23 Volunteers – 1965 Total = 2483	Bobcats/Backhoes – 81 Water carts – 11 Trucks – 148 Other plant & equipment – 31 (may inc. some heavy vehicles) Total = 271	- Major roads opened and cleaned - Preliminary rubbish removal from roads progressing well - Work Requests Received-76 - Work Request Completed 67 - 7x2 - man teams 740 forms completed and back in office. - 14,000 dead chickens identified at Moggill. Estimated that it will take until next Thursday to remove all dead chickens. - New alleged risk has been identified – methane	- Request put to LDCC to retain ADF in Sectors S & E for the 17/01 - Work issued to BCW skilled vols. - Evans and Peck currently scoping extra strike teams in sector R and D. - Lots of skilled volunteers have been actioned and will be on –ground this afternoon. - Continue to conduct inspections and rapid assessments with two man teams deployed into the field - Investigating disposal of

			levels. This may create a potential explosive environment. QFRS are currently deployed to investigate. - Gilga St Jamboree Heights being used as an unofficial dump site – LAS have been advised to remove waste.	30mx3m of medical equipment at St Lucia.
East	84 LAS 18 CARS 80 BCW Nil other councils, ADF, SES, volunteers	16 MR trucks 26 Class 22 36 Smaller vehicles 14 Tandems 9 Water trucks 10 Combos 3 Backhoes 4 Bobcats	Sector K, L, M Rapid Damage Assessment Inspections complete. Sector K kerbside cleanup 95% complete. Sector L kerbside cleanup 95% complete. Sector M kerbside cleanup 100% complete. Bikeway cleanups continuing in K, L, M Gully inspections in flooded areas 90% complete..	Completion of kerbside cleanup. Complete Gullies inspections & clearing. Preparing to move more staff to South on Tuesday onwards.
South	11 X LAS 58 X BCW 2 X CARS 525 X ADF 69X SES 225x Volunteers	**LAS:** 3 Trucks **BCW:** 1x Road Sweeper 12 x Bobcat 3x Backhoe 4 xExcavator 22 X Class Truck 1 x Mechanical Broom 6 x 8 T. 4 x 12 T 1x 4t 30x Tandems	**BCW:Rubbish Removal** 3424m^3 rubbish removed **CARS:Rapid Property Assessments** A-25% B,C,H,I -Nil DATA QFRS F,G-100%	**LAS:** Continued targeted removal of debris throughout sectors A,B,C,I,H and F with focus on impacted residential areas. Resource at Richland dump site facilitate the removal of waste from this location **CARS:**South RIMT has tasked additional Rapid street assessments for completion in Sector B & C.TSO report should be done by Monday
North	LAS 35 BCW 44	8 x Class 22 1 x Combo Tipper 4 x Tandems 1 x Bobcat 2 x BackHoes 2 x Traffic Controllers	- About 75% of kerb side rubbish has been picked up crews are on the second pass of each area in Sector 'O' – approx 400m3 - Ongoing clean of Flood Debris from Sandgate Foreshore – more comes in with each tide. Approx 150m3 so far - CARS have relocated to support West Region	- Ongoing removal of kerbside rubbish - Continue removal of Flood Debris from Sandgate, Shorncliffe, Nudgee and Pinkenba - All gullies in affected area have been cleaned, Flood Gates will be checked Mon 17/1

Sector	Suburbs
A	Graceville, Chelmer, Sherwood, Tennyson
B	Sherwood, Corinda
C	Oxley, Corinda, Darra, Rocklea, Seventeen Mile Hills
D	Jamboree Heights, Jindalee, Mt Ommaney, Sinnamon Park
E	Middle Park, Riverhills, Sumner, Sumner, Westlake
F	Wacol, Riverhills, Darra, Sumner, Carole Park, Ellen Grove, Richlands
G	Willawong, Acacia Ridge, Durack, Algester, Coopers Plains, Doolandella, Pallara, Sunnybank, Sunnybank Hills
H	Archerfield, Rocklea, Salisbury

I	Fairfield, Yeerongpilly, Yeronga, Annerley, Dutton Park, Inala, Moorooka
J	Highgate Hill, Kangaroo Point, South Brisbane, West End
K	Coorparoo, East Brisbane, Greenslopes, Hawthorne, Holland Park, Morningside, Norman Park, Camp Hill, Woolloongabba
L	Bulimba, Murarrie, Seven Hills, Balmoral
M	Belmont, Cannon Hill, Carindale, Carina, Gumdale, Hemmant, Lytton, Manly West, Mud Island, Port of Brisbane, St Helena Island, Tingalpa, Wakerley, Wynnum, Wynnum West
N	Ascot, Eagle Farm, Hamilton, Nudgee, Nudgee Beach, Pinkenba
O	Albion, Alderley, Ashgrove, Bowen Hills, Clayfield, Grange, Herston, Kelvin Grove, Lutwyche, Newmarket, Spring Hill, Wilston, Windsor, Wooloowin
P	Brisbane City, Fortitude Valley, Milton, New Farm, Newstead, Petrie Terrace, Teneriffe
Q	Auchenflower, Bardon, Mt Cootha, Paddington, Red Hill, Taringa, Toowong
R	Chapel Hill, Fig Tree Pocket, Indooroopilly, St Lucia
S	Anstead, Bellbowrie, Brookfield, Kenmore, Kenmore Hills, Pinjarra Hills, Pullenvale
T	Kholo, Moggill, Mt Crosby

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	The following is the list of roads closed due to flooding and damage. There are around 20 left: - Berrinba - Wembley Road - Brisbane City - Queens Wharf Road - Brookfield - Gold Creek Road - Fairfield - Noble Street - Goodna- Alice St between Church St and Bertha Rd - Graceville - Long Street East, Verney Road, - Greenbank - Middle Lane outbound at Teviot Road - Larapinta - Paradise Road - Milton - Douglas Street - Milton- Granzella Street - Milton - Castlemaine Street - Milton - Park Street - Oxley - Oxley Station Road - Sherwood - Egmont Road - Sherwood- Joseph Street - West End - Ryan Street - West End- Orleigh Steet - West End- Hoogley Street - West End- Carlow Street - West End - Riverside Drive and all associated side streets are closed due to debris and cleaning activities - Windsor - Noble Street at Newmarket Road
Communications	Hot social media topics: • Kerbside pick ups • Donation of food to volunteers • Residents want BCC to send our excess volunteers to Goodna/other flood affected areas outside Brisbane

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td></td><td>

Reports of looting from piles out the front of houses
Rocklea not getting any help

</td></tr>
<tr><td>Electricity</td><td>
customers currently affected: approximately 16280
customers affected: approximately 23548
customers restored: approximately 7268

<table>
<tr><th>BCC Region</th><th>customers restored (approx)</th><th>customers affected (approx)</th></tr>
<tr><td>Brisbane Nth</td><td>1698</td><td>3750</td></tr>
<tr><td>Brisbane Sth</td><td>1669</td><td>8256</td></tr>
<tr><td>Brisbane West</td><td>3901</td><td>4274</td></tr>
<tr><td>Total</td><td>7268</td><td>16280</td></tr>
</table>

The following locations continue to experience power outages:

Anstead
Archerfield
Auchenflower
Bellbowrie
Bowen Hills
Brisbane
Coorparoo
Corinda
Darra
East Brisbane
Fairfield
Fig Tree Pocket
Graceville
Highgate Hill
Indooroopilly
Jindalee
Kangaroo Point
Milton
Moggill
Moorooka
New Farm
Newstead
Oxley
Pinjarra Hills
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
Tennyson
Toowong
West End
Westlake
Woolloongabba
Yeerongpilly
Yeronga
</td></tr>
<tr><td>Water Supply and Sewerage</td><td>No new issues</td></tr>
<tr><td>Gas</td><td>No new issues</td></tr>
<tr><td>Transport</td><td>

The south-east busway will be ready for bus services to use it from 5am Monday 17th.

The signals are still out at the Melbourne and Grey Street intersection. This is under traffic control. The northern leg of the intersection is closed for safety reasons, giving buses an un-impeded run to and from Victoria Bridge and the busway.
Bicentennial bicycle way remains closed.

</td></tr>
<tr><td>Hospitals/Schools etc</td><td>Nil to report</td></tr>
</table>

ITEM	COMMENTS
Public Services	Pest services will be deployed on Monday to control flies around skip bin locations.
Properties/Buildings	This afternoon an inspection was undertaken of BCC River infrastructure from Queensland University to Brett's Wharf, Hamilton in particular to find out if any pontoons from the Floating Riverwalk were lodged along the way. The inspection was undertaken by Gavin Blakey, Chris Beckley (both from City Assets), Isaac Scot and Darryl Lane (both from BCW). As reported previously there are 4 of 5 pontoons lodged against the fixed downstream end of the floating riverwalk. Given that the water levels are generally falling the pontoons are expected to stay in place and are unlikely to float into the river. No other floating riverwalk pontoons were sighted. The Water Police who took us on the inspection said that they had not sighted any floating riverwalk in the section between Brett's Wharf and the river mouth. They had previously spotted pontoons from the floating riverwalk in Moreton Bay and that most had washed north (e.g. Nudgee Beach). This morning Chris Beckley spotted a floating riverwalk pontoon on the beach near the pier in Redcliffe. Maritime Safety Qld (MSQ) engaged a contractor to remove the floating riverwalk pontoons from Nudgee Beach yesterday. Generally the bikeways along the river are in good condition with only minor damage.
Supply Problems (Food, clothing, etc)	No new issues
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	• Community Service Announcements released: - Thanks to volunteers • Fact sheets: - Hazardous Waste - Swimming pools Community Recovery newsletter #1 - distribution to flood affected areas has commenced
Political Issues	No known issues
City Waste Issues	Vehicles collected by Council are being stored at Rochedale landfill.
External Stakeholder Issues	According to QPS, a funds distribution centre has been established at The Park Centre for mental Health at Wacol and funds are being distributed. Department of Communities have established same and funds are being distributed in cash. The Recovery Centres have been established by Dept of Communities at: - RNA Showgrounds - St Mary's Anglican Church, 455 Main St, Kangaroo Point - St Aidan's School, Corinda - Indooroopilly Catholic Church, Fairley St (entrance via Ward St) - Yeronga Primary School, Park Rd, Yeronga

ITEM	COMMENTS
	- Jamboree Heights State School, Beanland St, Jamboree Heights
Internal Work Unit Issues	Insurance Council of Australia has offered an expert resource to visit Council Regional Business Centers over the next two days to provide collateral and basic training to assist staff to refer questions relating to insurance.

AUTHORISATION:

Name: David Cox
Position: Incident Controller

Signature: _____
Date and Time: 16/01/2011 – 2200hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	34
DATE:	17/01/2011	**PRIORITY:**	Routine
PERIOD:	2200hrs – 0200hrs		
EVENT TYPE	Flood Event		

Flood Predictions

Expectation of the usual impacts of a regular high tide in Brisbane. As at 8:00am Monday 17th January 2011, current analysis indicates that 19 residential properties will be re-flooded or will continue to flood as a result of the high tide. These properties include 16 in Auchenflower, 1 in East Brisbane, 1 in Milton and 1 Sherwood.

This will be 'ground truthed' by Rapid Response Group at 8:00am tomorrow morning.

OPERATIONS AND ASSESSMENTS

WORK AREA UPDATES

REOPENING OF ROCKLEA MARKETS

The reinstatement of the traffic signals at the intersection of Sherwood Road and Fairfield Roads has been urgently requested as the markets have indicated that there will be high volumes of trucks arriving to deliver produce.

ENERGEX previously advised that a generator would be deployed to provide power to these traffic lights by 1am. After being inspected by an ENERGEX crew, the site was found to have flood damage preventing ENERGEX from safely energising the lights with the large generator being deployed to the Markets, as previously planned.

Council will deploy a generator to power the traffic lights soon as possible.

Traffic control arrangements will be in place until the traffic lights are operational.

EVACUATION CENTRES

Planning is underway to finalise operations at the evacuation centres. The following information is currently available on Council's evacuation centres:

QEII – 135 evacuees
RNA Showgrounds - 230 evacuees

HAZARDOUS WASTE

14-Jan	Beaudesert Road	Rocklea	Outbound lane near Tramore St - Rapid Response request additional assistance to clean debris from Beaudesert Rd, items such as large truck tyres, 44 gallon drum (feels full, possibly oil)
15-Jan	Brougham Street	Fairfield	Corner Turner Avenue - found 2L container of cyanide has been sealed and placed in an overpack - police are onsite will wait on site until Council arrive to remove it. QFRS incident number 5650
15-Jan	Warathan Ave Cnr Chanter Street	Graceville	**Asbestos dumped on footpath**
15-Jan	Forge Close	Sumner	Flood material: this property is in an industrial estate. the flood caused tankers to overturn etc thus causing spillage of diesel, oil and other hazardous waste materials. the owners of these properties have cleansed the yards; leaving the piles of these materials on the footpath. customer concerned of a large environmental disaster if there is rain.
13-Jan	Penaton Street	Corinda	Crude oil leaking from 44 gallon drums. Eastern side of road
16-Jan	86 Blunder Road	Oxley	Goods dropped in front of Freedom Express Servo
16-Jan	177 & 192 Graceville Avenue	Chermside	**Asbestos dumped on footpath**

RAPID ASSESSMENT OF GRACEVILLE

RRG completed the following estimate to assist with coordination at Graceville.

Roads	Number of truck loads and front end loaders required
Chelmer East / Appell St	40 truck loads
Crawford St	1 truck load
Oxley	12 truck loads
Plum Ridge	12 truck loads & 2 front end loaders required
Morley/Sutton	26 truck loads
Laurel Ave	2 truck loads required
Longman Tce	9 truck loads required
Regatta	2 truck loads required
Victoria Ave	2 truck loads required
Hargreaves St	70 truck loads required, 10 front loaders
Graceville Ave	3 truck loads required
Roseberry Tce	11 truck loads required, 2 front end loaders
Lucksford	11 truck loads required, 2 front end loaders
Queens Cross	22 truck loads required, 6 front end loaders
Leybourne st	82 truck loads required, 12 front loaders
Strong Ave	35 truck loads required
Long St East	16 truck loads required, 2 front loaders
Calvin St	23 truck loads required, 3 front loaders
Holdane St	27 truck loads required, 3 front loaders

Harte St	57 truck loads required, 6 front loaders required
Greenwood	29 truck loads required, 3 front loaders required

Newsletters distributed by RRG.

Posters delivered to six volunteer marshalling sites advising that large scale volunteer efforts not continuing through the week.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	All roads in North Region are open. 21 roads still closed as below: • Berrinba - Wembley Road • Brisbane City - Queens Wharf Road • Brookfield - Gold Creek Road • Goodna- Alice St between Church St and Bertha Rd • Graceville - Long Street East, Verney Road, • Greenbank - Middle Lane outbound at Teviot Road • Larapinta - Paradise Road • Milton - Douglas Street • Milton- Granzella Street • Milton - Castlemaine Street • Milton - Park Street • New Farm - Brunswick Street between Merthyr Road and Sydney Street - local traffic only • Oxley - Oxley Station Road • Sherwood - Egmont Road • Sherwood- Joseph Street • West End - Ryan Street • West End- Orleigh Steet • West End- Hoogley Street • West End- Carlow Street • West End - Riverside Drive and all associated side streets • Windsor - Noble Street at Newmarket Road
Communications	**Grade of Service** General Queue 92.17% SES - 93.33% Calls Offered & Answered General Queue - 3662 offered, 3405 answered SES - 122 offered, 106 answered As at 1am, five staff rostered on with no queue. The majority of calls have been regarding waste and volunteering
Electricity	No change
Water Supply and Sewerage	Currently filling distribution reservoirs at Link Water requested due to levels in their reservoirs. Task completed 16/1/11 Water samples collected yesterday, Brisbane system contained no E coli. Further 100 samples, testing continuing. **No water quality issues.** Water

ITEM	COMMENTS
	monitoring will continue. Mt Crosby WTP at full supply Good supplies at reservoirs – supplies maintained All water pumping stations operational (one with generator set). 36 sewerage pumping stations flooded or without power (down from 49) Major wastewater treatment plants have flooded are not operating (Karana Downs, Oxley and Fairfield). Oxley Creek WWTP – main well pumps failed during flood temporary pump installed. Pumping through primary screens then to bypass. Recovery team checking status of all electrical equipment and implementing action plan. Rising main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. Pile supports appear to be intact detailed inspection required by Recovery team. **No impact on residents.** Water quality to be conducted today around the flood impacted areas.
Gas	Nil to report
Transport	Public transport will be almost back to full capacity tomorrow in South East Queensland. All bus and train services will be back on-line with some disruptions as roads and section of railway lines continue to be impacted by flood damage. Buses are returning to regular weekday timetables and the entire busway network will resume operations. Most buses will run to the western suburbs with some diversion remaining through West End. Remaining network disruptions include: • Buses will replace trains between Darra and Ipswich/Rosewood • CityCat and City Ferry services are unavailable until further notice • Limited service through West End All train lines are open, with the exception of the Ipswich line which is only running between the Brisbane CBD and Darra station. Bus services stopping all stations will be available, connecting Ipswich to the train service at Darra station.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report

ITEM	COMMENTS
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	No change
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: David Cox
Position: Incident Controller

Signature: _____
Date and Time: 17/01/2011 – 0200hrs

SITREP

BCC Local Disaster Coordination Centre
SITUATION REPORT

Phone: 3403 8108
Facsimile: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	36
DATE:	17/01/2011	**PRIORITY:**	Routine
PERIOD:	0600hrs – 1530hrs		
EVENT TYPE	Flood		

OPERATIONS AND ASSESSMENTS

Flood Predictions

The observed peak flood height at the Brisbane City Gauge was 2.1 m AHD at 7:39 AM Monday - 17/01/2011. SEQWater are about to commence the closing sequence this afternoon. The intention is to have no Wivenhoe impact on the king tide on Friday 21 January 2011. During Friday morning's king tide; water levels at the Brisbane City Gauge will peak between 1.5 and 1.6 m AHD. The effect of the oceanic anomaly on tidal level is approximately less than 0.05m.

Volunteers

Volunteers continued to attend the designated assembly locations to assist with the flood recovery area. Council staff were based at each location to assist residents. Residents were directed to assist a volunteer group (coordinated by Council) that had identified a number of locations in the western suburbs requiring clean up.

Brisbane City Council in partnership with Queensland Health conducted vaccination clinics over the weekend at the four Volunteer Assembly centres (Boondall, Macgregor, Doomben and Mt Co-otha). These clinics offered free ADT vaccinations (tetanus) for volunteers.

These clinics were staffed by nurse immunisers and program support from both Brisbane City Council and Queensland Health. (Refer to Vaccinations CSA)

Queensland Health will be setting up a number of mobile dental vans as vaccination clinics in affected areas. This will be rolled out across Brisbane at specific neighbourhood locations.

	Saturday	Sunday
Boondall Entertainment Centre	198	411
McGregor State High School	314	495
Doomben Race Course	54	241
Mt Cootha Botanical Gardens	35	187
Sub Total	**601**	**1334**
Total		**1935**

Volunteer Centre Vaccinations Total – ADT (Adult Diphtheria & Tetanus)

Evacuation Centres

Currently 120 evacuees at QEII (animal shelter remains open and 150 evacuees (animal shelter closed at midday as there were no animals to house).

Flood Newsletters

2 x Flood newsletters have been developed and are in the process of being distributed to evacuation centres, recovery centres and properties.

Forward Planning Group

Planning for Recovery Taskforce Groups (Community and Housing, Infrastructure, Economic, Environmental) to be stood up in the near future.

Work is underway to define the framework for recovery.

Ongoing management of volunteers

As of 1.30pm the following applies:

- 1541 offers received in relation to plant/equipment etc
- 164 High Profile offers have been received
- 308 Trades offers received.
- Forward Planning are also continuing to manage major corporation donations.

WORK AREA UPDATES AND MAJOR CLEAN UPS

GULLY EDUCTION

- 10 Units currently operating across the city (two provider groups – Transpacific and Barry Brothers)
- 24hr service is being provided to meet demand
- Currently 2 sectors (sectors K – City, Camp Hill, Coorparoo, East Brisbane, Greenslopes, Kangaroo Point, Norman Park, Woolloongabba – and Sector L – Balmoral, Bulimba, Hawthorne, Morningside, Norman Park) have been cleared (100%)
- To date, more than 1,000 gullies have been serviced

BCW (Status update as at 0800hrs)

ROAD SURFACES (ALL SECTORS)	
Work area	All areas, mainly on yellow roads and as requested from LAS 2 crews Hamilton and Pinkenba
Work Type	Potholes and re-sheeting areas damaged by floods. Priority One requests and damaged founds on main roads
	2 crews patrolling and patching industrial areas of Hamilton and Pinkenba as requested by LAS north

	3 crews in south and west regions. Areas include Waterworks Rd, Oxley Rd, Adelaide St Brisbane, Moggill Rd Toowong to Kenmore, Sylvan Rd Toowong, Sherwood Rd Toowong, Ipswich Rd Rocklea
	Honour Ave Graceville, MAIN ROADS West region: Kenmore to Brookfield, Carlisle and McPherson Seventeen Mile Rocks, Avondale Jindalee, Pullenvale and Gold Creek and Grandview Rds Pullenvale.
	South area MAIN ROADS Sunnybank to Stretton.
	Approx 463 p/holes 59m² road sheeting crews on duty until approx 5pm.
DAY - BCC WORKFORCE	
Staff	12 x staff
BCW Fleet/Plant	5 Flocons
External Fleet/Plant	Hire Flocons H4 , H1
Material	32 ton t170 10mm a/c
NORTH SUMMARY	
Summary	**1363m³ Removed, 13 tasks completed**
Work area	Kedron Brook Bikeway, Stafford Depot, Albion Depot, Albion, Newstead, Chermside, Darra, Stafford, Herston, Nudgee Beach, Nudgee, Wavell Heights
Work Type	Clean Debris / Rubbish Removal, Fuel Distribution, Rubbish Stock Pile Management, Clean Gullies, Footpath Clean, Remove Sandbags, Clean Roads, Remove Rotting Food Products
DAY - BCC WORKFORCE	
Staff	43
BCW Fleet/Plant	4 x Flexi-tool pumps, 5 x Flexi-tool motors, 3 x Class 22 Tippers, 1 x Isuzu Truck, 3 x Backhoe, 1 x Holden Colorado, 1 x Ford Ranger, 3 x Trailers, 4 x Utes, 1 x Generator, 4 x Chainsaws
External Fleet/Plant	3 x 4T Tippers, 5 x Combo, 2 x Class 22 Trucks, 8 x Tandem Tippers, 2x Backhoe ,2 x 2T Tipper Truck, 1 x Vacuum Truck, 12 Traffic Controllers, 7 Traffic Control Vehicles
SOUTH SUMMARY	
Summary	1652m³ removed, 13 tasks completed
Work area	Inskip , Sherwood , Shettleston , Boobook , Balham , Rocklea / Cliverton, Corinda, Kokoda , Wau , Markam Darra / Sananda, Wolston, Drovers, Clydsdale, Neon, Brumby, Sumner Park.
Work Type	Clean Debris / Rubbish Removal
DAY - BCC WORKFORCE	
Staff	50
BCW Fleet/Plant	10 X B/cats, 4 X Excavators, 2 X B/ Hoe, 20 Class 22 Trucks, 30 X Tandem Trucks
External Fleet/Plant	Nil
Material	Nil
EAST SUMMARY	
Summary	252m³ Removed, 23 Tasks Completed
Work area	East Brisbane, Norman Park, Morningside, Bulimba
Work Type	Clean Debris / Rubbish Removal, Rubbish Stock Pile Management, Clean Gullies, Remove Sandbags, Clean Roads
EAST DAY - BCC WORKFORCE	
Staff	76
BCW Fleet/Plant	2 Backhoes and 16 2t site vehicles
External Fleet/Plant	21 trucks, 6 water trucks, 4 Backhoes,10 Bobcats and 2 Combos

Material	Nil
WEST SUMMARY	
Summary	6060m³ Removed, 19 tasks completed
Work area	Mt Ommaney, Milton, Toowong, St Lucia
Work Type	Removal of Household rubbish & silt, cleaning roads & rubbish, road and footpath cleaning, debris clearing
WEST DAY - BCC WORKFORCE	
Staff	97
BCW Fleet/Plant	75 x Trucks, 6 x Water Carts, 41 x Loading, 4 x Water Truck
External Fleet/Plant	14 Traffic Control
Material	Nil
CENTRAL SUMMARY	
Summary	101 Loads of waste removed as well as another 3027m3
Work area	New Farm, West End, Newstead
Work Type	Clean Debris / Rubbish Removal
	Clean Roads
DAY - BCC WORKFORCE	
Staff	26
BCW Fleet/Plant	10 x Class 22, 3 x Ute, 1 x Sweeper
External Fleet/Plant	20 x Tandems, 8 x Bob Cats, 5 x Excavators, 11 x Traffic Controllers with Utes, 3 x Vacuum Trucks, 2 x Water Trucks
ROAD CLEANSING SUMMARY	
Summary	14 Loads of debris removed, 120.5km's Swept
Work area	Westlake, Jindalee, Mt Ommaney, Chelmer, Oxley, St Lucia, New Farm, South Brisbane, Fairfield.
Work Type	Remove Sandbags, Clean Roads, Sweep Roads, Clear Debris
DAY & NIGHT - BCC WORKFORCE	
Staff	30
BCW Fleet/Plant	6 x Road Sweepers, 5 x 22 Class Trucks, 1 x Work Ute
External Fleet/Plant	3 X SRS Sweepers

DISASTER OPERATIONS / RIMT updates as at 1500hrs

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
East	46 x LAS 30 x CARS 10 x BCW	3 x MR trucks, 11 x Class 22, 26 x light vehicles, 3 x Tandems 1 x Backhoe, 2 x Bobcats, 1 x Broom	Sector K, L, M Rapid Damage Assessment Inspections complete. Sector K kerbside cleanup 95% complete. Sector L kerbside cleanup 95% complete. Sector M kerbside cleanup 100% complete. Multiple sweeps of all affected roads completed but residents continue to place more on kerbs. Temp dump sites being cleared to Murarrie. Bikeway cleanups continuing 1.6km today in sector K Gully inspections and cleanout in flooded areas 100% complete. 6 EHO's dispatched to conduct high risk audits in west and central regions. 8:00 am	Completion of kerbside cleanup. 27 more LAS staff to South on Tuesday onwards. Continuing data entry of Rapid Assessments. Assist other regions with Rapid Assessments and specific audits of buildings and food premises. Assist other regions with environmental health issues. Transitioning to BCP for resumption of core service delivery.

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
			patrols of low lying areas identified Hilton St, Norman Park had partial flooding. (Sector K)	
West	20 + RIMT + North Staff	75 x Trucks, 6 x Water Carts, 41 x Loading 4 x Water Truck	**Suburb Assessments-** Taringa, St Lucia. Rapid Assessment Forms have been completed.	Continue to conduct the small number of inspections and rapid assessments with two man teams deployed into the field. Continued investigation of the Moggill Chicken Farm. (Anticipated waste removal by COB today). EHO's investigating food businesses restocking shelves for sale with flood affected stock.
South	151 x LAS 56 x BCW 31 x CARS 470 x Army 225 x Corporate Volunteers (incl. 150 ABI Group) 65 x SES	110 x Tandems, 14 x Water Carts, 6 x Excavator, 2 x Drott 45 x Bobcats, 6 x Backhoes, 47 x Class 22/24 Trucks, 9 x Loaders, 4x Road Sweepers, 9 x Other plant & equip	Today - Estimated Approx 8000 m^3 of flood debris removed from streets throughout southern region by 6pm 100% of sector G roads now open. Sector G is 95% free of Debris Continued targeted removal of debris throughout sectors A,B,C,H and F.	Focus is on road networks throughout region with residential cleansing occurring in sectors A,B, C & F. Industrial area cleansing also occurring now in sectors, H and F

MARKETING AND COMMUNICATIONS

CSAs distributed

- 1. Council's volunteer coordination centre closed

CSAs developed for distribution

- Call for volunteers (groups 10 or more)
- Be patient (maintenance of parks etc)
- Storms coming
- Electrical/general safety reminder
- Vaccinations
- Pools advice

ADF

Currently Army has 800 soldiers operating mostly south of the Brisbane River. They are operating in the following sectors:

- Sector A (Chelmer and Graceville)
- Sector C (Oxley)
- Sector E (West Lake and Mount Ommaney)
- Sector R (Indooroopilly and St Lucia)
- Sector S (Kenmore and Figtree Pocket)
- Sector G (Durack and Willawong)
- Sector I (Yeronga)
- Sector H (Rocklea)
- Sector B (Corinda and Sherwood) - Army assets will deploy into this sector in the next 24h

The following sectors have been handed back to Council:

- Sector Q (Towong, Paddington and Milton)

- Sector T (Moggill and Bellbowrie)
- Sector J (West End, South Bank, Hillgate Hill and Dutton Park)

Tasking in all sectors continues to be:

- Route clearance of major and secondary arterials
- Debris clearance and curb side clearance
- General logistic support to the local community as required

STATUS REPORT

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td>Impact Area and Scale</td><td>For more information on traffic and travel conditions call 13 19 40 or visit www.131940.qld.gov.au
Please refer to Annexure A – list of road closures</td></tr>
<tr><td>Communications</td><td>Customer Contact Centre
BCC core business 20:30 - 13:30:
Offered - 5205
Answered - 4726
SL - 81%
Of these SES comprised:
Offered - 63
Answered - 55
SL - 95%</td></tr>
<tr><td>Electricity</td><td>customers currently affected: approximately 18056
customers restored: approximately 3512

Please refer to Annexure B for list of affected suburbs as determined by ENERGEX

<table><tr><th>region</th><th>customers restored (approx)</th><th>customers affected (approx)</th></tr><tr><td>Brisbane Nth</td><td>1612</td><td>5807</td></tr><tr><td>Brisbane Sth</td><td>210</td><td>6243</td></tr><tr><td>Brisbane West</td><td>1690</td><td>6006</td></tr></table></td></tr>
<tr><td>Water Supply and Sewerage</td><td>Water:

• All water pumping stations operational
• Reservoir currently maintained at high levels (street and house cleaning) and meeting demand requirements
• Water quality sampling continuing
• All customers on supply, except 20 customers in Mt Ommaney in peak demand periods. Large demand on system drawing down area pressure.
• Mt Ommaney - increasing our pressure to allow the Fire crews adequate supply. Rezoning work underway to increase pressures.

Wastewater:

• 47 sewerage pumping stations flooded or without power.
• Karana Downs WRP still not operational.
• Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only.
No impact on residents.

Storm Water:</td></tr>
</table>

ITEM	COMMENTS
	• BCC commenced cleaning and flushing of storm water drains and gully traps in flood affected
Gas	No issue
Transport	All bus and train services back on-line with some disruptions as roads and section of railway lines continue to be impacted by flood damage. Remaining network disruptions include: • CityCat and City Ferry services are unavailable until further notice • Buses will replace trains between Darra and Ipswich/Rosewood (major disruptions to Ipswich train) • Bus diversions on Coronation Drive
Hospitals/Schools etc	No issues
Public Services	No new issues
Properties/Buildings	No new issues
Supply Problems (Food, clothing, etc)	No issues
Equipment (Sandbags, lighting, etc)	No issues
Labour (Volunteers, contractors, etc)	Volunteers are continuing to assist with the recovery effort
Media Issues	See main report
Political Issues	No known issues
City Waste Issues	See main report
External Stakeholder Issues	No issue
Internal Work Unit Issues	No issues

AUTHORISATION:

Name: Elizabeth Sisson – Incident Controller

Signature: _____

Date and Time: 17/01/11 – 1530hrs

Annexure A
ROAD CLOSURES

Berrinba – Wembley Road
Brisbane City - Queens Wharf Road
Brookfield - Gold Creek Road
Graceville - Long Street East, Verney Road
Greenbank - Middle Lane outbound at Teviot Road
Larapinta - Paradise Road
Milton - Castlemaine Street
Milton - Douglas Street
Milton – Granzella Street
Milton - Park Street closed
New Farm – Brunswick Street between Merthyr Road and Sydney Street – local traffic only
Sherwood - Egmont Road
Sherwood – Joseph Street
West End – Carlow Street
Windsor - Noble Street at Newmarket Road

South
Dutton Park – TJ Memorial Drive is closed between Brisbane Corso and Gladstone Road
Durack - Blunder Road at Freeman Road up to the Oxley Roundabout
Fairfield - Ashby Street
Chelmer – Halsbury Street and Chelmer Street East
Chelmer – Bridge Street is open inbound from Honour Avenue
Graceville – Bridge Street is open inbound from Honour Av
Graceville – Graceville Avenue from Oxley Road East to Nadine Street
Graceville – Long Street
Graceville – Oxley Road at Long Street
Graceville – Strong Street
Graceville – Oxley Road at Strong Avenue
Graceville - Verney Road from Nadine Street West to Oxley Road
Oxley – Campana Street
Oxley – Colwell Street
Oxley – Englefield Road
Oxley – Price Street
Oxley - Bannerman Street
Rocklea – Bannerman Street
Rocklea – Sherwood Road at Fairfield Road
Rocklea – Sherwood Road at Taylor Street (outside the Rocklea Markets)

Central
New Farm – Area bounded by Sydney Street, Methyr Road and Lamington Street
Newstead – Edmonstone Street is blocked in both directions into Breakfast Creek Road.
Milton – Dorsey Street
Milton – Douglas Street
Milton – Haigh Road
Milton – Macintosh Street
Milton – Vincent Street
Milton – Torwood Street (boarder of Park Road)
Paddington – Bayswater Street

West
Indooroopilly – Riverview Terrace
Chapel Hill – Witton Road
St Lucia – Brisbane Street
St Lucia – Bryce Street
St Lucia – Macquarie Street
St Lucia – Mitre Street
St Lucia – Munro Street
St Lucia – Sir Fred Schonell Drive between Durham to Colridge Street (until the 19th of January)
Tennyson - King Arthur Terrace

Wacol – Wacol Station Road northbound after Wolston Road

Annexure B
Energex identified affected suburbs

ACACIA RIDGE
ALBION
ANSTEAD
ARCHERFIELD
ASCOT
AUCHENFLOWER
BELLBOWRIE
BOWEN HILLS
BRISBANE
BROOKFIELD
CHAPEL HILL
CHELMER
COOPERS PLAINS
COORPAROO
CORINDA
DARRA
DURACK
FAIRFIELD
FIG TREE POCKET
FORTITUDE VALLEY
GRACEVILLE
HAMILTON
HIGHGATE HILL
INALA
INDOOROOPILLY
JAMBOREE HEIGHTS
JINDALEE
KANGAROO POINT
KARANA DOWNS
KENMORE
KHOLO
MIDDLE PARK
MILTON
MOGGILL
MOOROOKA
MT OMMANEY
NEW FARM
NEWSTEAD
OXLEY
PADDINGTON
PINJARRA HILLS
RIVERHILLS
ROCKLEA
SEVENTEEN MILE ROCKS
SHERWOOD
SINNAMON PARK
SOUTH BRISBANE
ST LUCIA
SUMNER
TARINGA
TENNYSON
TOOWONG
WACOL
WEST END
WESTLAKE
WILLAWONG
WINDSOR
WOOLLOONGABBA
YEERONGPILLY

YERONGA

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	37
DATE:	17/01/2011	**PRIORITY:**	Routine
PERIOD:	1530hrs – 2200hrs		
EVENT TYPE	Flood Event		

Flood Predictions

There is no change between the recovery map for Tuesday 18/01/2011 and recovery map for Monday 17/01/2011, as per previous Situation Reports.

Flood Information Centre will advise any changes in the recovery maps for Wednesday 19/01/2011 by Tuesday 18/01/2011, 4:00pm.

OPERATIONS AND ASSESSMENTS

Aerial Reconnaissance Report

Activity Overview

Two officers undertook aerial reconnaissance of the flood impacted areas immediately adjacent to the Brisbane River on 17 January 2011 between 16:45 an 18:30

The flight path joined the Brisbane River at Coronation Drive in the vicinity of the Wesley Hospital. The route followed the river upstream to Moggill Creek observing the north side of the river and then down stream to Oxford Street, Bulimba observing the south side of the river.

Summary of Observations

Evidence of significant activity was observed in all sectors adjacent to the river. Council and private trucks and machinery were observed working during the flight. While pockets of heavy household debris were evident, the majority of the area observed appeared to have had work done or some sort of rubbish removal pass complete.

While significant work remains to be done, it looked much cleaner than expected.

Specific Observations

1. Outlet of Toowong Creek blocked with significant amount of debris.
2. Macquarie, Hiron Street and vicinity of St Lucia - debris on footpaths
3. UQ significant damage
4. Witton, Kate, Twigg St and vicinity of Indooroopilly – significant amounts of debris in the streets
5. Streets adjacent to the river in Jindalee - significant amounts of debris in the streets
6. Chelmer and Graceville - significant amounts of debris in the streets particularly in the vicinity of Nardine Street Graceville
7. The Esplanade in Yeronga – Piles of rubbish on public land that appear to have come from residences
8. Verner Road in the vicinity of Cansdale Road - large quantity of debris adjacent to unit complex
9. West End, Hill End Terrace vicinity very clean
10. Riverside Drive in the vicinity of Hocking Street - water and silt on road. Should be left until water goes down after king tides
11. Hawthorne, Bulimba looked very clean

WORK AREA UPDATES

ENVIRONMENTAL HEALTH

A preliminary Environmental Health regulated activity recovery strategy is currently with CARS management for consideration. Significant advice/support has been provided to the LDCC, CARS FOG and field teams in relation to environmental health matters. Support has been provided to Rocklea Markets via the LDCC with regard to the provision of chlorine. CARS will continue to undertake further advanced planning for environmental health issues

Hazardous Waste Disposal

- Environmental Health Officers (EHOs) to commenced preliminary assessments of 113 Flammable and Combustible Liquids operations and approximately 500 Environmentally Relevant Activities

Food Disposal

- EHOs to continue identifying Food businesses that have been inundated
- Coordinating liaison with food businesses and arranging inspections by EHOs as needed for resumption of trade
- CARS EHOs have completed preliminary assessments of the flood inundation:
    - The number of inundated food premises has increased to 162, a further 36 premises were found today
    - Numerous food businesses have been approved to reopen including many which only lost power and several which only had minor flooding
    - At this time, 35 FCL sites have been confirmed as having been partially or fully inundated by flood waters
    - At this time, 31 ERAs have been found to have been partially or fully inundated by flood waters

VOLUNTEER MOBILISATION

10 x 10 people groups with full equipment of tray back trucks, 6 trailers, 45 utes and 4 high pressure units have been confirmed to work with the RMIT teams in south (and west). These groups are available from Tuesday to Friday. These people are fully trained.

8 SES crews of 10 people have been confirmed to be deployed as well.

Back up groups are being documented so if need be the ramp up volunteer efforts once we have the work schedule and the project management arrangements it requires to be planned tomorrow

REGIONAL INCIDENT MANAGEMENT TEAM UPDATE

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Work Planned
Central RIMT				
North RIMT	LAS 35 BCW 44	8 x Class 22 1 x Combo Tipper 4 x Tandems 1 x Bobcat 2 x BackHoes 2 x Traffic Controllers	- All kerbside rubbish has been collected from the affected area - Flood Debris collection from Sandgate Foreshore is ongoing at a reduced rate - No issues to report for CARS North	- Kerbside rubbish will be monitored in the affected area and pick up arranged as required. - Continued removal of Flood Debris from Sandgate,Shorncliffe, Nudgee and Pinkenba at a reduced rate. - All other activities have returned to normal pre-flood operations
South RIMT	151 – LAS (which includes 85 Contract Staff) 56 – BCW 31 – CARS 470 – Army 225- Corporate Volunteers (incl. 150 ABI Group) 65 – SES Totaling- 1039 personnel	110 x Tandems 14 x Water Carts 6 x Excavator 2 x Drott 45 x Bobcats 6 x Backhoes 47 x Class 22/24 Trucks 9 x Loaders 4x Road Sweepers 9 x Other plant & equip	Today - Estimated Approx 8000 m3 of flood debris removed from streets throughout southern region by 6pm (17/1/2011) 100% of sector G roads now open Sector G is 95% free of Debris	Continued targeted removal of debris throughout sectors A,B,C,H and F. Focus is on road networks throughout region with residential cleansing occurring in sectors A,B, C & F. Industrial area cleansing also occurring now in sectors, H and F
East RIMT	46 LAS 30 CARS 14 BCW Nil other councils, ADF, SES, volunteers LAS Ops staff on fatigue leave before deployment to South.	3 MR trucks 11 Class 22 20 light vehicles 3 Tandems 1 Backhoe 3 Bobcats 1 Broom	- Sector K, L, M Rapid Damage Assessment Inspections complete. - Sector K kerbside cleanup 95% complete. - Sector L kerbside cleanup 95% complete. - Sector M kerbside cleanup 100% complete. - Multiple sweeps of all affected roads completed but residents continue to place more on kerbs. - Temp dump sites being cleared to Murarrie. Whites hill site closed for safety reasons. - Bikeway cleanups continuing 1.6km today in sector K - Gully inspections and cleanout in flooded areas 100% complete.	- Completion of kerbside cleanup. - 25 more LAS staff to South on Tuesday onwards. - Continuing data entry of Rapid Assessments. - Assist other regions with Rapid Assessments and specific audits of buildings and food premises. - Assist other regions with environmental health issues. - Transitioning to BCP for resumption of core service delivery.

			- Deployed 3 CARS officers to assist at South Regions. 6 EHO's dispatched to conduct high risk audits in west and central regions. - 8:00 am patrols of low lying areas identified Hilton St, Norman Park had partial flooding. (Sector K)	
West RIMT	78 x LAS Ops 60 x BCW construction 26 x BCW asset main. 101 x Redlands Council 64 x SES 170 x ADF **Total = 499**	100 x Bobcats 200 x Trucks 20 x water trucks 11 x Class 22 tippers 5 x Dozers/excavators 12 x traffic control 1 x backhoe **Total = 349**	- Sector E ADF area 95% of rubbish removed @ tenant street , horizon drive & jeda. Redlands (BCW construction) have removed 1934m^3 of waste. LAS removed approx 170m^3 waste. - Sector Q 3200m^3 waste removed. Three sweeps completed. BCW construction removed 2300m^3 waste. LAS Ops 212m^3 waste removed. - Sector R BCW construction removed 316m^3 waste. LAS removed 150m^3 waste. Sector S LAS removed 50m^3 waste. - Sector T – Second sweep complete Work Requests Completed 40	Continued collaboration of Council. ADF, SES, volunteers and Redlands (BCW construction) across all sectors.

Sector	Suburbs
A	Graceville, Chelmer, Sherwood, Tennyson
B	Sherwood, Corinda
C	Oxley, Corinda, Darra, Rocklea, Seventeen Mile Hills
D	Jamboree Heights, Jindalee, Mt Ommaney, Sinnamon Park
E	Middle Park, Riverhills, Sumner, Sumner, Westlake
F	Wacol, Riverhills, Darra, Sumner, Carole Park, Ellen Grove, Richlands
G	Willawong, Acacia Ridge, Durack, Algester, Coopers Plains, Doolandella, Pallara, Sunnybank, Sunnybank Hills
H	Archerfield, Rocklea, Salisbury
I	Fairfield, Yeerongpilly, Yeronga, Annerley, Dutton Park, Inala, Moorooka
J	Highgate Hill, Kangaroo Point, South Brisbane, West End
K	Coorparoo, East Brisbane, Greenslopes, Hawthorne, Holland Park, Morningside, Norman Park, Camp Hill, Woolloongabba
L	Bulimba, Murarrie, Seven Hills, Balmoral
M	Belmont, Cannon Hill, Carindale, Carina, Gumdale, Hemmant, Lytton, Manly West, Mud Island, Port of Brisbane, St Helena Island, Tingalpa, Wakerley, Wynnum, Wynnum West
N	Ascot, Eagle Farm, Hamilton, Nudgee, Nudgee Beach, Pinkenba
O	Albion, Alderley, Ashgrove, Bowen Hills, Clayfield, Grange, Herston, Kelvin Grove, Lutwyche, Newmarket, Spring Hill, Wilston, Windsor, Wooloowin
P	Brisbane City, Fortitude Valley, Milton, New Farm, Newstead, Petrie Terrace, Teneriffe
Q	Auchenflower, Bardon, Mt Cootha, Paddington, Red Hill, Taringa, Toowong
R	Chapel Hill, Fig Tree Pocket, Indooroopilly, St Lucia
S	Anstead, Bellbowrie, Brookfield, Kenmore, Kenmore Hills, Pinjarra Hills, Pullenvale
T	Kholo, Moggill, Mt Crosby

EVACUATION CENTRES

RNA – 180 registered
QEII – 159 registered

Council is working with MICHA to finalise housing these evacuees. It is anticipated that RNA operations will cease on Wednesday 19th, however a clearer picture in relation to the operations of QEII will be come available after evacuees return to the centre tonight.

Emerging issue:

There is some indication that flood victims who had found temporary accommodation with family or friends are now looking for longer term accommodation.

Recovery Centres:

Council staff are now located at all 6 recovery centres, operating from 8:30am until 5:00pm, seven days.

- **Recovery Centre 1**

RNA Auditorium

- **Recovery Centre 2**

East Brisbane

- **Recovery Centre 3**

Fairfield/Yeronga

- **Recovery Centre 4**

Corinda

- **Recovery Centre 5**

Jamboree Heights Primary School

- **Recovery Centre 6**

Indooroopilly

IMMUNISATION

Council's immunisation team will be providing services at the recover centres on a rotating basis, as per the following schedule:

Tuesday 18/01/2011

08.30am – 10.00am	RNA Showgrounds
11.30am – 01.00pm	Yeronga Primary School, Park Road, Yeronga
02.30pm – 04.00pm	St Mary's Anglican Church, 455 Main St, Kangaroo Point

Wednesday 19/01/2011

08.30am – 10.00am	Indooroopilly Catholic Church, Ward St, Indooroopilly
11.30am – 01.00pm	Jamboree Heights State School, Beanland St, Jamboree Heights
02.30pm – 04.00pm	St Aidans Anglican Girls School, 11 Ruthven St, Corinda

Thursday 20/01/2011

08.30am – 10.00am	Yeronga Primary School, Park Road, Yeronga
11.30am – 01.00pm	St Mary's Anglican Church, 455 Main St, Kangaroo Point
02.30pm – 04.00pm	RNA Showgrounds

Friday 21/01/2011

08.30am – 10.00am	Jamboree Heights State School, Beanland St, Jamboree Heights
11.30am – 01.00pm	St Aidans Anglican Girls School, 11 Ruthven St, Corinda
02.30pm – 04.00pm	Indooroopilly Catholic Church, Ward St, Indooroopilly

The Department of Health is using its mobile dental vans to provide a service as requested. There is no fixed location for this service.

Leased Community Facilities

Many leased community facilities, both building and grounds have been damaged, Council is recording requests from individual clubs for assistance and also undertaking a complete audit of all facilities. Once the facilities have been assessed, Council will work with lessees to determine the best course of action.

Clubs are being advised that, where safe to do so, they may undertake clean-up operations.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	An assessment of the 19 remaining closed roads as follows: • Berrinba - Wembley Road - not BCC area not checked • Brisbane City - Queens Wharf Road - one lane open, outbound left lane closed • Brookfield - Gold Creek Road • Graceville - Long Street East, - closed • Verney Road - open • Greenbank - Middle Lane outbound at Teviot Road - not BCC area not checked • Larapinta - Paradise Road - • Milton - Castlemaine Street - closed • Milton - Douglas Street - open • Milton - Granzella Street - closed • Milton - Park Street closed - open • New Farm - Brunswick Street between Merthyr Road and Sydney Street - local traffic only - 2 lanes open, side lanes closed • Sherwood - Egmont Road - closed (water over) • Sherwood - Joseph Street - open • West End - Carlow Street - open • West End - Hoogley Street - closed • West End - Orleigh Street - open • West End - Ryan Street - closed from Hoogley Street • Windsor - Noble Street at Newmarket Road Assessments of what is required to open some of the roads include: • Rubbish pickup at Carlow St West End • Road cleaning at Hoogley St west End • Road cleaning at Orleigh St West End • Road cleaning at Douglas St Milton • minor road cleaning required at Eggmont Rd Sherwood • extensive road cleaning Castlemaine St Milton • minor road cleaning Long St East Graceville
Communications	General Calls Answered - 2835 SL - 97% SES Nil

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td></td><td>Staffing
Staff currently rostered on phones - 16

Other
SES was no longer activated as at 7pm (confirmed with SES)

We currently do not have a queue & wait times have been very low this evening (under 1 min). Most of the calls are about the topic of Waste (with quite a number still about volunteering).</td></tr>
<tr><td>Electricity</td><td>Customers currently affected: approximately 13922
Customers restored: approximately 4134

Information Updated: 17/01/2011 8:30 pm

<table><tr><th>region</th><th>Customers restored (approx)</th><th>customers affected (approx)</th></tr><tr><td>Brisbane Nth</td><td>2267</td><td>3540</td></tr><tr><td>Brisbane Sth</td><td>1140</td><td>5103</td></tr><tr><td>Brisbane West</td><td>727</td><td>5279</td></tr></table></td></tr>
<tr><td>Water Supply and Sewerage</td><td>Nil to report</td></tr>
<tr><td>Gas</td><td>Nil to report</td></tr>
<tr><td>Transport</td><td>Nil to report</td></tr>
<tr><td>Hospitals/Schools etc</td><td>Nil to report</td></tr>
<tr><td>Public Services</td><td>Council's pest teams commenced treatments this morning and will be continuing to attend waste disposal sites to manage flies.</td></tr>
<tr><td>Properties/Buildings</td><td>New Farm Library

Library Services Branch anticipated that New Farm Library would experience extensive flooding. As a mitigation, the Library stock and equipment was removed and stored.

There has been no penetration of flood water into the Library. The Community Meeting Room is a separate building, and has not yet been inspected internally.

CBMS report that all activities relating to electrical certification, sewerage, plumbing and the building have been completed. Library Services have been informed by CBMS that the building has been cleared for re-stocking and occupation for normal business. The power has been restored.</td></tr>
<tr><td>Supply Problems
(Food, clothing, etc)</td><td>Nil to report</td></tr>
</table>

ITEM	COMMENTS
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Community Service Announcements 1. Free vaccination clinics 2. Coronation Drive now open To be distributed this tonight/early tomorrow (pending LMO approval) 1. Be patient (maintenance of parks and road repairs etc) 2. Storms coming 3. Pools advice 4. Avoid handling asbestos 5. Wheelie bin collection to resume
Political Issues	No known issues
City Waste Issues	**Domestic Wheelie Bin Collections** Services are occurring as per the normal collection schedule. Residents are advised to place bins on the kerb according to the scheduled dates and bins will be collected as soon as possible. Council will have conducted a "first pass" of all kerbside rubbish and skip bins by COB next Sunday, 23 January, and pick ups will continue throughout the week. **Bulk Bins** • Have been rolled out to over 100 locations throughout flood affected areas **Temporary Disposal Sites** • Waste collection at temporary disposal sites has commenced. • CWS and LAS teams out assessing and notifying of additional sites and monitoring levels of waste and requesting urgent removal. **Landfills open 24 hours (for Council vehicles and contractors)** Permanent Landfill Sites: Open 24 hours, 7 days per week: • Rochedale Landfill - 174 Gardner Road, Rochedale • Swanbank Landfill, Swanbank Road, Swanbank. **Tonnages** • Council's Rochedale landfill (one of 4 in use) has taken more than 20,000 tonnes since 14/1/2011
External Stakeholder Issues	Brisbane SES had 92 member working in the Western and Southern LAS Areas of Brisbane City Council these teams were gerni teams. Brisbane will have 75 members working on 16 gerni teams (32 members) and 2 teams working on general clean up in the Southern and Western LAS. Brisbane will have 3 IMT's 1 Darra 1 Indooroopilly and Brisbane Unit IMT. QPS requested a lighting tower with has been deployed to the following location Sherwood & Fairfield Road Rocklea this will be on location overnight.

ITEM	COMMENTS
	Aussie (EMQ) has looked after the interstate members and has their tasking for tommorrow. OOAA deployed into 2 Southern Sectors.
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Graeme Jones
Position: Incident Controller

Signature: _____
Date and Time: 17/01/2011 – 2200hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	38
DATE:	18/01/2011	**PRIORITY:**	Routine
PERIOD:	2200hrs – 0200hrs		
EVENT TYPE	Flood Event		

Flood Predictions

Based on BoM advice, the levels on Thursday morning high tide (10am) will be similar to Friday. The Flood Information Centre will confirm the BoM tidal predictions for city gauge for Thursday and Friday by 8am today.

BOM advice for tidal levels at Brisbane Bar:

Thursday 20/1/2011 10am: 1.38m AHD
Friday 21/1/2011 11am: 1.39m AHD

OPERATIONS AND ASSESSMENTS

RIVERWALK

Council's Customer Contact Centre received a report from a resident that part of the Riverwalk located at New Farm had broken away and was loose in the river.

LDCC notified Maritime Safety Queensland, District Disaster Centre, Queensland Police Service (including Water Police) and Gavin Blakey, A/Manager, City Assets Branch who provided advice on the structural stability of the walkway. The report is being investigated.

Gavin Blakey contacted the resident and subsequently visited the site and reported that 1 – 2 pontoons are no longer in position. LDCC provided further advice to DDC and other authority on the situation. This situation will be monitored throughout the night.

VOLUNTEER MOBILISATION

Update on volunteer operations in Oxley

Reports from the local Councillor are that 80-90% of the suburb, or around 30 affected streets, have been cleared, with over 850 volunteers participating in the clean-up.

- St Johns Ambulance crew dealt with a number of minor issues.
- A local coordination centre is working very well and is staffed by around 30-40 local residents and teachers at the school. At this stage the operation is planned to continue until Friday.
- A creche has been established at Oxley Uniting Church for local to take their kids while cleaning is occurring

One of the key tasks volunteers undertook today was to visit elderly people in their homes and remove rotting food and meat. A number of homes only received power late this afternoon.

A number of businesses donated food today and volunteers made up hampers. This was a KEY need identified today. Basic groceries preferably done up in boxes, baked beans, crackers, toilet paper etc.

Update on volunteer operations in Graceville

A Council team worked with the Graceville State Primary school today to coordinate the volunteer effort for the Graceville community clean up. Approximately 400 volunteers registered to assist and all were deployed with very little waiting.

- Volunteer numbers were originally low, but requests for assistance were placed on social media and ABC radio. Social media was probably more effective with significant number of young people arriving to assist.
- Where utes and trailers were available, volunteers could be quickly deployed.
- The 4 traffic controllers requested presented on time and these officers assisted the army to limited access to roads being cleared and create one way traffic flow for the army and Council hire trucks to clear the heavily impacted streets.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Nil to report
Communications	**General Calls** Answered - 7251 SL - 77% **SES** Answered - 91 SL - 94% Staffing Staff currently rostered on phones - 5 Currently no queue
Electricity	Nil to report
Water Supply and Sewerage	Nil to report

ITEM	COMMENTS
Gas	Nil to report
Transport	**Buses** The following buses will be diverted due to the closure of Goodna station: • 463 (Goodna station to Forest Lake Village) - will run between Wacol train station to Forest Lake via the normal route but will not stop at Goodna or Gailes train stations. • 500 (Riverlink to Goodna) - operating between Riverlink and Redbank station only. • 522 (Orion Springfield town centre to Goodna Shops via Goodna station) - operating between Wacol train station and Orion Springfield. It will not service Goodna train station. • 524 (Goodna station to Redbank Plains) - operating between corner Alice Street and Queen Street Goodna to Redbank Plains via normal route, excluding St Ives loop. • 530 (Orion Springfield town centre to Goodna) - operating between Orion Springfield and Wacol train station only. Will not service Goodna train station. **Trains** On Tuesday 18 January, train services on the Ipswich/Rosewood line are operating from Darra or Richlands stations to Brisbane CBD stations. Trains will follow a regular weekday timetable between Brisbane CBD stations and Darra. **CityCat and CityFerry Services** All CityCat and CityFerry services remain suspended until further notice.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report

ITEM	COMMENTS
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Graeme Jones
Position: Incident Controller

Signature: _____
Date and Time: 17/01/2011 – 2200hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	39
DATE:	18/01/2011	**PRIORITY:**	Routine
PERIOD:	0200hrs – 0600hrs		
EVENT TYPE	Flood Event		

Flood Predictions

The Flood Information Centre will confirm the BoM tidal predictions for city gauge for Thursday and Friday. This update will be provided in the 1530 SitRep report.

Current BoM advice for tidal levels at Brisbane Bar:

Thursday 20/1/2011 10am: 1.38m AHD
Friday 21/1/2011 11am: 1.39m AHD

OPERATIONS AND ASSESSMENTS

RIVERWALK

District Disaster Centre (DDC) and Maritime Safety Queensland (MSQ) have been provided with the additional information received from Gavin Blakey A/Manager, City Assets Branch. MSQ have since advised that they would not be trying to locate these pontoons during night time. MSQ do not consider this issue to pose a significant risk.

The remaining sections of pontoon are high on the bank and are unlikely to dislodge from that location as the water continues to recede.

LDCC will follow up with them today on the actions they will take to find and secure the re-floated pontoons.

VOLUNTEER MOBILISATION

Update on volunteer operations in Oxley

Local Councillor requested a message be posted on Council's Twitter and Facebook pages requesting 100 – 150 volunteers. This message will be posted at 0600 18 January 2011.

Volunteers are asked to meet at Oxley State School Hall, cnr Colwel St and Oxley Rd, Oxley from 8am (till 6pm).

The local Councillor is specifically looking for volunteers with gurneys and generators.

Also required are small food hampers with non perishable goods preferably boxed. Goods to include tinned foods, toiletries, soft drink etc.

Status REPORT

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td>Impact Area and Scale</td><td>Brisbane City Council advises that all five lanes of Coronation Drive are now open and the weight limit has been lifted.

A depth survey and sonar survey today along the base of the rock walls underwater showed no significant signs of deep scour or slumping, indicating everything is stable.

The bikeway will remain closed until cleaned up and inspected at a normal low tide.</td></tr>
<tr><td>Communications</td><td>Grade of Service for Tuesday 18/1/11 @ 05:30am

General Queue – 94%
SES – 100%

General Calls Offered and Answered from 00:00
Answered – 16
SES - Nil

General queue delay due to burst water main at Mt Gravatt/Mansfield approx 5.30am</td></tr>
<tr><td>Electricity</td><td>Region summary

please refer to Attachment A – summary of all suburbs affected

customers currently affected: approximately 14140
customers restored: approximately 3218

Information Updated: 18/01/2011 0530hrs

<table>
<tr><th>region</th><th>customers restored (approx)</th><th>customers affected (approx)</th></tr>
<tr><td>Brisbane Nth</td><td>1318</td><td>3382</td></tr>
<tr><td>Brisbane Sth</td><td>210</td><td>5627</td></tr>
<tr><td>Brisbane West</td><td>1690</td><td>5131</td></tr>
</table>
</td></tr>
</table>

ITEM	COMMENTS
Water Supply and Sewerage	Nil to report
Gas	Nil to report
Transport	**Buses** The 105, 106, 107, 196 and 197 bus services are diverted and not accessing the following stops due to road closures: • Fairfield Gardens Shopping Centre • Ashby Street • Turner Avenue • Brisbane Corso • Stimpson Street CityGlider is being diverted due to the partial road closure of Melbourne Street outside the West End Markets. From the Cultural Centre Busway Station, outbound CityGlider services will travel via Melbourne Street, left into Edmondstone Street, right into Russell Street, right into Browning Street and continue its normal route down Montague Road. Routes 192, 196 and 199 will also follow this diversion. Inbound CityGlider services are not affected. There have been no changes to the diverted services to Goodna Railway Station. This is impacting on the 463, 500, 522, 524 and 530 services. **Trains** Due to flood damage on the Ipswich line, a regular weekday timetable will operate between Darra and Brisbane' CBD stations only. A train shuttle service will operate between Richlands and Darra stations with customers transferring at Darra station. • Morning peak services will operate every 15 minute inbound from Richland between 5.40am and 8.55am. • Off-peak train services will operate every 30 minutes from 8.55am to 2.55pm (inbound from Richlands) and 8.42am to 2.42pm (outbound from Darra to Richlands). • Afternoon peak train services will operate every 15 minutes outbound from Darra to Richlands from 2.42pm to 5.57pm **CityCat and CityFerry Services** All CityCat and CityFerry services remain suspended until further notice.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report

ITEM	COMMENTS
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Stan Antczak
Position: Incident Controller

Signature: _____
Date and Time: 18/01/2011 – 0600hrs

Attachment A

Archerfield
Auchenflower
Avoca Vale
Bellbowrie
Brisbane
Brookfield
Chapel Hill
Chelmer
Coopers Plains
Corinda
Darra
Fairfield
Fig Tree Pocket
Fortitude Valley
Graceville
Indooroopilly
Jamboree Heights
Jindalee
Kangaroo Point
Kenmore
Milton
Moggill
Moorooka
New Farm
Newstead
Oxley
Paddington
Pinjarra Hills
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
Tennyson
Toowong
West End
Westlake
Woolloongabba
Yeerongpilly
Yeronga

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

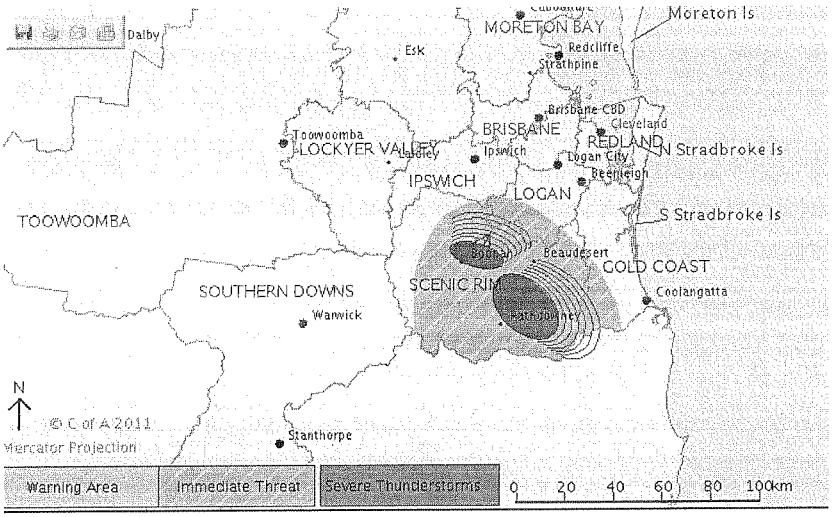
TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	40
DATE:	18/01/2011	**PRIORITY:**	Routine
PERIOD:	0600hrs – 1530hrs		
EVENT TYPE	Flood Event		

Storm Warning

The Bureau of Meteorology warns that, at 2:00 pm, severe thunderstorms were detected on weather radar near Boonah, the area between Boonah and Beaudesert and Laravale. These thunderstorms are slow moving. They are forecast to affect the McPherson Range and the area south of Canungra by 2:30 pm and Beaudesert, Springbrook and Numinbah Valley by 3:00 pm.



Flood Predictions

SEQWater have confirmed with the FIC this morning that Somerset Dam is no longer discharging into Wivenhoe Dam. Wivenhoe Dam releases were held constant overnight at about 2,050 m³/s to assist water supply pumping at Lowood. Wivenhoe Dam will continue to discharge at 2,050 m³/s until 9:00 am this morning, when they will commence closing the flood gates, before final closure on Thursday morning 20/1/2011.

During Friday morning's king tide, water levels at the Brisbane Bar are predicted to reach 1.39m AHD. During Friday morning's king tide, water levels at the Brisbane City Gauge is expected to peak around 1.6m AHD. Today's effect of the oceanic anomaly on the tidal level is approximately less than 0.05m. The predicted impacts of the oceanic anomaly can change rapidly and its impact on Friday's king tide is currently unknown.

OPERATIONS AND ASSESSMENTS

RIVERWALK

- At 0812hrs City Assets advised the LDCC that one of the two sections of the riverwalk lodged at the Merthyr Road end had become dislodged. MSQ have been advised and are responding to the matter.

BRIDGE ASSESSMENTS

SCOUR SURVEYS

- Identified need for a scour survey of the X-River bridge piers. A suitable specification for the scour survey will be developed and LDCC will be advised of time lines and earliest investigation start date later this week.
- Request for assistance from MSQ or navy in relation to assessments to be undertaken of bridges.

PEST/MOSQUITO CONTROL

- Mosquito issues have been identified in the following areas:
    - Costal Salt Marsh Wetlands
    - Salt Marsh Margin
    - Open Space Flooded Grassland
    - Permanent and semi-permanent ponding locations on Council controlled land
    - Private property mosquito breeding
- Fly control (household waste and waste food)
- Biting Midge
- High tide predicted for Friday (21/01/2011) is the next significant event and is expected to trigger a hatch out of salt marsh mosquitoes. A large aerial treatment maybe required. (Tides continue to exceed predicted heights)
- Monitoring/check points established at Wolton and Sandy Creeks in Wacol
- No evidence yet of mosquito breeding at these locations
- Monitoring/check points to be established prior to Friday 21 January 2011 at Oxley, Corinda, Rocklea, Fig Tree Pocket, Westlake, Riverhills, Mt Ommaney, Bellbowrie
- These locations still restricted by access (WH&S) and the ongoing clean up
- All bulk bins for food waste collection to receive first fly control treatment by 9am 18 January 2011, more than 170 bins at 65 locations
- Daily treatment to continue as required
- Aerial mosquito contractor on standby to treat floodwater in the South West suburbs as early as Thursday 20 January. Area estimated at 300 ha - landing zone to be established at Wacol.

VACCINATIONS

- ***Recovery Centre Clinics***
  ADT (tetanus vaccinations) will be offered at six recovery centres for the remainder of this week commencing today (Tuesday 18th). The Recovery Centres have been established at:
    - RNA Showgrounds
    - St Mary's Anglican Church, 455 Main St, Kangaroo Point
    - St Aidan's School, Corinda
    - Indooroopilly Catholic Church, Fairley St (entrance via Ward St)
    - Yeronga Primary School, Park Rd, Yeronga
    - Jamboree Heights State School, Beanland St, Jamboree Heights

WORK AREA UPDATES

FORWARD PLANNING

- Forward planning stakeholder meeting. Expected evacuation centre closures by Thursday 20 January 2011
- Continuing to manage major corporation donation commitments.
- Insurance taskforce established to assist with recovery effort coordination.
- CSA provided earlier today to seek out group volunteering. The contact centre is collating the information and we are creating a register of interest. Group volunteer register recorded 37 registrations.
- *Volunteer update*
    - Deployed over 100 volunteers (10/10people) with equipment to the RMIT managers – focus on kerbside clearing. This crew will be working the rest of the week.
    - Today's target is to provide a further 100 volunteers with equipment to deploy with RMIT.
    - Plan drafted to pilot the concept of "Adopt a Community Asset" in conjunction with Ward Councillors. This is to assist with the clean up of council community assets and leased sites affected.

ADF

- Currently Army has 800 soldiers operating mostly south of the Brisbane River. They are operating in the following sectors:
    - Sector A (Chelmer and Graceville)
    - Sector C (Oxley)
    - Sector R (Indooroopilly and St Lucia)
    - Sector S (Kenmore and Figtree Pocket)
    - Sector G (Durack and Willawong)
    - Sector I (Yeronga)
    - Sector H (Rocklea) - Recon only for second and third pass collection
    - Sector B (Corinda and Sherwood)

- ADF have confirmed first pass for the following sectors:
    - Sector C (Oxley)
    - Sector S (Kenmore and Figtree Pocket)
    - Sector G (Durack and Willawong)
    - Sector I (Yeronga)
    - Sector H (Rocklea)
    - Sector Q (Towong, Paddington and Milton)
    - Sector T (Moggill and Bellbowrie)
    - Sector J (West End, South Bank, Hillgate Hill and Dutton Park)
    - Sector E (West Lake and Mount Ommaney)

- ADF will achieve first pass in the next 24hrs in the following sectors:
    - Sector R (St Lucia)
    - Sector A (Graceville/Chelmer)
    - Sector B (Corinda/Sherwood) (24-48 hours)

- BCC controlled sectors requiring no ADF effort include:
    - Sector F
    - Sector D
    - Sector K
    - Sector O
    - Sector P
    - Sector L
    - Sector M
    - Sector N

- An aerial recon including hand held digital photography has been scheduled for this afternoon and daily this week. A request for assistance has been lodged with DDC for an ADF fixed wing photo run this afternoon.

EDUCTION OF GULLIES

- North, East and Central sectors have had the first run of gullies completed
- West will have first pass of worst affected sectors
- South eduction will be undertaken at a slower rate due to worst affected suburbs targeted in first pass
- All major outlets will be checked and cleared

RAPID ASSESSMENTS

- 5646 rapid damage assessments completed by BCC
- 3702 rapid damage assessments completed by QFRS
- Completing data validation check for geo-coding spatial purposes
- Created database for Streetscape Assessments (Street assessment for recovery)
- Prioritising affected streets for the Streetscape assessment

Sector	Completion
A	95%
B	Nil DATA QFRS
C	Nil DATA QFRS
F	100%
G	100%
H	Nil DATA QFRS
I	Nil DATA QFRS

BCW (Brisbane City Works)

ROAD SURFACES (ALL SECTORS)	
Work area	All areas, mainly on yellow roads and as requested from LAS 2 Crews Paradise Rd Larapinta, with Grader Crew
Work Type	Potholes and re-sheeting areas damaged by floods. Priority One requests and damaged founds on main roads
	2 crews patrolling and patching Paradise Rd Larapinta 2 crews patrolling Progress Rd Wacol
	5 crews in south and west regions. 2 Crews North and East regions 9 PR01's rung through by LAS
	2 PR01's for LAS North – Boondall & Bridgeman Downs 4 PR01's for LAS East – Hemmant, Tingalpa, Wynnum 3 PR01's for LAS South – Forest Lake, Wacol
	Approx 550 p/holes 110m2 road sheeting crews on duty until approx 5pm.
DAY - BCC WORKFORCE	
Staff	14 x Crew Members, 2 x Supervisors with arrow board utes for traffic control.
BCW Fleet/Plant	5 Flocons
External Fleet/Plant	Hire Flocons H3 , H2
Material	40 ton t170 10mm a/c
ROAD CLEANSING SUMMARY	
Summary	14 Loads of debris removed, 120.5km's Swept
Work area	Westlakes, Jindalee, Mt Ommaney, Chelmer, Oxley, St Lucia, New Farm, West End, Fairfield, Bellbowrie, Burbank, Graceville, Sherwood, New farm, Indropilly, Toowong.
Work Type	Remove Sandbags, Clean Roads, Sweep Roads, Clear Debris
DAY & NIGHT - BCC WORKFORCE	
Staff	61
BCW Fleet/Plant	11 x Road Sweepers, 15 x 22 Class Trucks, 1 x Work Ute
External Fleet/Plant	4 X SRS Sweepers

BCW REGIONAL SUMMARY

NORTH

Summary	700m³ Removed, 12 tasks completed. Sectors O and N have been cleaned.
Work area	Kedron Brook Bikeway, Stafford Depot, Albion Depot, Albion, Newstead, Chermside, Darra, Stafford, Herston, Nudgee Beach, Nudgee, Wavell Heights, Sumner Park
Work Type	Clean Debris / Rubbish Removal, Fuel Distribution, Rubbish Stock Pile Management, Clean Gullies, Footpath Clean, Remove Sandbags, Clean Roads, Remove Rotting Food Products
NORTH DAY - BCC WORKFORCE	
Staff	38
BCW Fleet/Plant	4 x Flexi-tool pumps, 5 x Flexi-tool motors, 7 x Class 22 Tippers, 2 x Backhoe, 3 x Trailers, 5 x Utes, 1 x Generator, 4 x Chainsaws, 1 Bobcat
External Fleet/Plant	5 x 4T Tippers, 6 x Combo, 5 x Class 22 Trucks, 14 x Tandem Tippers, 2x Backhoe , 10 Traffic Controllers, 5 Traffic Control Vehicles, 5 x Tandem and Dog Trailers, 1 x 8t Tippers, 1 Excavator
Material	12t MRD2.1(Imported). Rubbish 1235m. Rotten Food Products 360m³.
SOUTH	
Summary	5,075 m³ removed, 13 tasks completed Sectors F and H still in progress. Three other areas will be in South Sectors by Friday 20th.
Work area	Darra, Sumner Park, Rocklea
Work Type	Kerbside Waste Clean-up, Removal of Seafood & food products,
SOUTH DAY - BCC WORKFORCE	
Staff	132
BCW Fleet/Plant	18 Excavators, 19 B/Cat, 10 B/Hoe, 108 Trucks.
External Fleet/Plant	Nil
Material	Nil
EAST (SECTORS L, M, K)	
Summary	111m³ Removed, 13 Tasks Completed. All Sectors have had 2 passes and are clean. Occasional items are being placed on footpath.
Work area	Bulimba, Hwthrone, Hemmant, Rocklea, West End, Albion, Somner and Oxley
Work Type	Clean Debris / Rubbish Removal, Rubbish Stock Pile Management, Clean Gullies, Remove Sandbags, Clean Roads
EAST DAY - BCC WORKFORCE	
Staff	101
BCW Fleet/Plant	3 Back Hoes, 17 2 Tonne Site Vehicle
External Fleet/Plant	2 Combos,10 Tandems,4 Backhoes,7 Bobcats,4 Water Trucks,1 Vac and Truck and 5 Traffic controllers and 3 Utes
Material	Nil
WEST SUMMARY	
Summary	13,650m³ Removed, 18 tasks completed. Sectors R, S, T and Q completed 2nd run.
Work area	Mt Ommaney, Milton, Toowong, Indooroopilly, Auchenflower
Work Type	Removal of Household rubbish & silt, cleaning roads & rubbish, road and footpath cleaning, debris clearing
WEST DAY - BCC WORKFORCE	
Staff	68
BCW Fleet/Plant	91 x Trucks, 6 x Water Carts, 40 x Loading, 9 x Water Truck, 2 x Sweepers, 1 x Vac Truck
External Fleet/Plant	23 Traffic Control
Material	Nil
CENTRAL SUMMARY	
Summary	344 m³ Removed, 8 tasks completed. Sectors K and J completed .lst run completed.
Work area	Milton, West End, Hamilton
Work Type	Clean Debris / Rubbish Removal

	Clean Roads
DAY - BCC WORKFORCE	
Staff	19
BCW Fleet/Plant	11 x Class 22, 2 x Ute, 1 x Class 17
External Fleet/Plant	21 xTandems, 4 x Bob Cats, 6 x Excavators, 8 x Traffic Controllers with Utes, 2 x Vacuum Trucks, 2 x Road Sweepers

BCW TOTAL SUMMARY	
Staff	435
Volunteers	119
Volunteer Business	Logan City Council, Redlands City Council, ABI Group, Main Construction
m^3 Removed	20,977
Loads of Waste Removal	119
Potholes Completed	550
m^2 of Road Repair	110m^2
KM's Swept	120.5

REGIONAL INCIDENT MANAGEMENT TEAM

REGIONAL BREAKDOWN

Region	Staff	Plant/equipment	Work completed	Work scheduled
East	52 x LAS 28 x CARS 101 x BCW	1 x MR trucks 9 x Class 22 24 x light vehicles 10 x Tandems 2 x Combos 4 x Backhoe 9 x Bobcats 4 x Water trucks 1 x Broom (some of these BCW resources deployed in parts of Central)	Sector K kerbside cleanup 95% complete. Sector L kerbside cleanup 95% complete. Sector M kerbside cleanup 100% complete. Multiple sweeps of all affected roads completed but residents continue to place more on kerbs. Temp dump sites being cleared to Murarrie. Gully inspections and cleanout in flooded areas 100% complete. Patrols occurring in Sectors L & K Deployed 3 officers to assist at South Regions. 6 EHO's dispatched to conduct high risk audits in west and central.	Completion of kerbside cleanup. Assist South with operations staff deployed and RIMT relief. Assist other regions with Rapid Assessments and specific audits of buildings and food premises. Assist other regions with Rapid Assessments and specific audits of buildings and food premises. Assist other regions with environmental health issues
South	203 x LAS 102 x BCW 32 x CARS 470 x Army 243 x Volunteers 104 x SES	117 x Tandems 15 x Water Carts 6 x Excavator 7 x Drott 60 x Bobcats 21 x Backhoes 61 x Class 22/24 Trucks 11 x Loaders 4 x Road Sweepers 2 x Other	Approx 6511 m^3 of flood debris removed from streets throughout southern region by 6pm (18/1/2011). First sweep now complete through sectors Sector A, C, F, G, H and I. Sector B first sweep now 90% complete. Road closures now removed from Long St. East, Strong Ave. Verney Rd, and Jolimont Rd.	Second sweep will be underway through all Sectors throughout day. Night time operations scheduled for debris removal from temporary dump sites to final destinations
North	12 x LAS BCW crews redeployed CARS deployed to WEST.	4 x Class 22 1 x Combo Tipper 4 x Tandems 2 x Bobcat 2 x Excavators	All Gullies in affected area have been inspected and cleared. Floodgates in affected areas have been inspected. Flood Debris collection from Sandgate foreshore is ongoing at a reduced rate.	Kerbside rubbish monitored and pick up arranged as required. Continue removal of Flood Debris from Sandgate, Shorncliffe, Nudgee and Pinkenba. LAS North is moving in to West Region to assist with Operations in that Region.
West	46 x LAS 80 x BCW 170 x ADF 52 x SES 112 x Redlands 19 x CARS	8 x gerni 64 x loaders (inc. bobcats, excavators, etc) 171 x trucks 15 x water trucks	Rapid Assessment Forms have been completed for each suburb in the West Region. Anticipated 100% completion of all streets predicted to occur by COB 18 Jan 2011. Two person teams have	Chicken Farm – carcasses and 450m^3 waste removed – delay in completion of job due to sludge onsite. Continuing to remove sludge and waste will be removed by 1800 tonight.

Region	Staff	Plant/equipment	Work completed	Work scheduled
	24 x contractors	29 x other	completed over 1000 rapid assessment forms. 100% Rapid Street Assessment forms completed.	

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	*Roads closed due to flooding:* Sherwood - Egmont Street between Hall Street and Thomas Street *Temporary road closures due to clean up activities:* Dutton Park – TJ Memorial Drive is closed between Brisbane Corso and Gladstone Road Fairfield - Ashby Street Chelmer – Halsbury Street and Chelmer Street East Graceville – Graceville Avenue from Oxley Road East to Nadine Street Graceville – Oxley Road at Long Street Graceville – Strong Street Graceville – Oxley Road at Strong Avenue Oxley – Campana Street Oxley – Colwell Street Oxley – Englefield Road Oxley – Price Street Oxley - Bannerman Street Newstead – Edmonstone Road is blocked between Folkestone Street and Breakfast Creek Road Auchenflower – Torwood Street at MacIntosh Street Indooroopilly – Riverview Terrace Indooroopilly - Witton Road at Market Street Wacol – Wacol Station Road northbound after Wolston Road
Communications Contact Centre	BCC core business 20:30 - 13:30: Offered - 4256 Answered - 3743 SL - 77% No SES calls
Communications Marketing & Coms	CSA - Council calls for volunteers to team up for deployment
Electricity	Please refer to annexure A for affected properties. **customers currently affected: approximately 12535** **customers restored: approximately 2215**
Water Supply and Sewerage	Water: • All water pumping stations operational. • Reservoirs currently maintained at high levels (street and house cleaning) and meeting demand requirements. • Water quality sampling continuing. • Mt Ommaney has been rectified and now operational.

region	Customers restored (approx)	customers affected (approx)
Brisbane Nth	1318	3834
Brisbane Sth	74	4527
Brisbane West	823	4174

ITEM	COMMENTS
	• Sewage spill plan developed and being implemented. Wastewater: • 46 sewerage pumping stations flooded or without power. • Karana Downs WRP still not operational. • Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only. • No impact on residents. Storm Water: • BCC commenced cleaning and flushing of storm water drains and gully traps in flood affected areas; two (2) units tonight and eight (8) units tomorrow. • QUU are erecting signage at specially constructed overflow locations (ie not residential homes) advising residents of sewerage discharge.
Gas	Nil to report
Transport	
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	All Council Transfer Stations are open for free tipping between 6am- 9pm, 7 days per week. Visy Transfer Station is now open for commercial vehicles between 6am and 9pm, [redacted] ROCKLEA, QLD, 4106. Council will have conducted a "first pass" of all kerbside rubbish and skip bins by COB next Sunday, 23 January, and pick ups will continue throughout the week.
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: George Flaskas
Position: Incident Controller

Signature: _____
Date and Time: 18/01/2011 – 1530hrs

Annexure A - Suburbs Currently Affected:

Archerfield
Auchenflower
Bellbowrie
Brisbane
Brookfield
Chelmer
Coopers Plains
Darra
Fairfield
Fig Tree Pocket
Fortitude Valley
Graceville
Indooroopilly
Jamboree Heights
Jindalee
Kangaroo Point
Kenmore
Milton
Moorooka
New Farm
Oxley
Paddington
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
Toowong
Westlake

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	41
DATE:	18/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 22000 hrs		
EVENT TYPE	Flood Event		

Predicted peak flood as advised by the BoM is 1.52 m AHD at the Brisbane City Gauge on Wednesday 19/1/2011. The total number of flood affected properties is currently estimated at:

- Approximately 2,982 (1,457 residential) of which:
  - 2,929 are partially flooded (1,457 residential) and
  - 53 are still completely flooded (0 residential).

The number of residential properties that would still be flooded at 08:00 hrs 19/01/2011 will be confirmed by Rapid Response Group. The total number of properties recovered since the peak of 4.5mAHD is estimated at 30,036 (24,506 residential properties). This is an increase of 1,513 properties (1,034 residential) from the previous Flood Information Centre Recovery Report. (Detail in Annex B)

OPERATIONS AND ASSESSMENTS

The SES received over 50 jobs this afternoon in relation to the storm. Job types include trees on homes, trees across roads, powerlines down and homes without power. Suburbs most affected were around Forest Lake and Inala. Crews have been dispatched tonight to undertake repairs. There were multiple calls in many streets including Wau St and Kokoda St which have been completed now. Duty Officer has reported SES will not be able to complete all jobs tonight but will have crews dispatched early tomorrow morning to complete any outstanding jobs. Some requests are still tricking in.

Disaster Management Operations Centre have been stood down for the night, all flood related tasking is to be referred to the Rapid Response Group Officers.

WORK AREA UPDATES

OPERATIONS

Earlier today a request was made to discharge 250m3 sludge of mud into the Brisbane River from the corner of Montague and Kurilpa Street of West End. Authority to discharge into the Brisbane River is the jurisdiction

of the Dept of Environment and Resource Management. DERM have advised that it is an offence to discharge this into the river.

EVACUATION AND RECOVERY CENTRES

- The RNA evacuation centre will close 5pm Wed Jan 19. A media release has been drafted and sent to LMO who have advised they will release tomorrow 19 Jan.
- The Department of Communities recovery centre at RNA will continue to assist residents.
- The QEII evacuation centre has 30 people remaining and will remain open.

REGIONAL INCIDENT MANAGEMENT TEAM - *REGIONAL BREAKDOWN*

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
North	LAS - 12 BCW crews have been redeployed	4 x Class 22 2 x Combo Tipper 2 x Bobcat 2 x Excavators 1 x Backhoe	Floodgates in affected areas have been inspected. Flood Debris collection from Sandgate Foreshore is ongoing at a reduced rate No issues to report for CARS North	Another kerbside pick up is scheduled for the Windsor area tomorrow am. Continue removal of Flood Debris from Sandgate, Shorncliffe, Nudgee and Pinkenba at a reduced rate. Normal pre-flood operations have resumed. Provide assistance to West Region
South	7 – LAS 102 – BCW 32 – CARS 470 – Army 243-Corporate Volunteers (incl. 225 ABI Group) 104 – SES Totaling-1154 personnel	Las- 3 trucks BCW- 117 x Tandems 15 x Water Carts 6 x Excavator 7 x Drott 60 x Bobcats 21 x Backhoes 61 x Class 22/24 Trucks 11 x Loaders 4 x Road Sweepers 2 x Other plant & equip	Today - Estimated Approx 6511 m3 of flood debris removed from streets throughout southern region by 6pm (18/1/2011) First sweep now complete through sectors Sector A, C, F, G, H and I. Sector B first sweep now 90% complete. Road closures now removed from Long St. East, Strong Ave. Verney Rd, and Jolimont Rd.	Second sweep will be underway through all Sectors throughout day. Night time operations scheduled for debris removal from temporary dump sites to final destinations
West	75 x LAS Ops 9 x BCW ass. main. 89 x BCW construction 104 x ADF 36 x SES 121 x Redlands Council 18 x CARS 28 x contractors **Total = 391**	12 x gerni 76 x loaders (inc. bobcats, excavators, etc) 188 x trucks 14 x water trucks 34 x other **Total = 287**	<u>Sector D</u> Sweeps = 2 Daily waste (m3) = contractors unable to provide Waste running total (m3) = contractors unable to provide LAS Ops > Continued working in 3260610	<u>**Sector D**</u> LAS Ops > work to continue in 3260610 expect to complete COB 20/1. BCW (AM) to conduct 1st sweep of 3260607. <u>**Sector E**</u> Redlands deploying to Sector F. BCW (AM) redeployed to Sector D BCW (Cons) – to complete Pass 4 for Redlands <u>**Sector Q**</u> LAS Ops > To complete Sweep 4. BCW construct> Clearing Bicentennial bikeway. 3 lanes of Coronation Dve to close by 10pm and reopen by 5am in

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
				3190605 **Sector R** LAS Ops > Carry our 2nd sweep in 3232004 – 3232007. BCW Ass. main.> continue excavation @ 3231809
East	46 LAS 28 CARS 101 BCW Nil other councils, ADF, SES, volunteers Other LAS Ops staff deployed to South.	1 MR trucks 9 Class 22 24 light vehicles 10 Tandems 2 Combos 4 Backhoe 9 Bobcats 4 Water trucks 1 Broom (some of these BCW resources deployed in parts of Central)	Sector K and L kerbside cleanup virtually complete. Sector M kerbside cleanup 100% complete. Multiple sweeps of all affected roads completed – very small amounts still appearing on kerbs. Temp dump sites being cleared to Murarrie. Gully inspections and cleanout in flooded areas 100% complete. Food skip bins removed. Patrols for illegal dumping occurring in Sectors L & K and outside flood areas. Deployed 4 TSOs to assist at South Regions. 6 EHO's dispatched to conduct high risk audits in west and central regions. 25 LAS Operations staff deployed to South, 2 LAS officers to West.	Continued scans to pickup final items in kerbside cleanup. Assist South with operations staff deployed and RIMT relief. Assist other regions with Rapid Assessments and specific audits of buildings and food premises. Assist other regions with Rapid Assessments and specific audits of buildings and food premises. Assist other regions with environmental health issues.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	
Communications **Contact Centre**	Current issues/matters The period between 4pm - 5pm saw a call spike due to the storm. The Contact Centre took 170 tree related calls during the period 3.45pm - 8.45pm, with the majority received between 4pm - 5pm. This was in addition to SES requests received. BCC core business 13:30 - 20:30: Answered - 2538 Service Level - 73% Of these SES comprised: Answered - 133 Service Level - 86%
Communications Marketing & Coms	Nil to report

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td>Electricity</td><td>Figures also reflect the impact of this afternoon's storm

Customers currently affected*: 16,310
Customers restored*: 11,901

Information Updated: 18/01/2011 9.00 pm
<table>
<tr><th>BCC region</th><th>Customers affected* (3pm)</th><th>Customers affected* ^ (6pm)</th><th>Customers affected* (9pm)</th><th>Customers restored* (6-9pm)</th></tr>
<tr><td>Brisbane Nth</td><td>3834</td><td>14,840</td><td>5100</td><td>9,740</td></tr>
<tr><td>Brisbane Sth</td><td>4527</td><td>3,615</td><td>2924</td><td>691</td></tr>
<tr><td>Brisbane West</td><td>4174</td><td>9,756</td><td>8286</td><td>1,470</td></tr>
<tr><td>Total</td><td>12,535</td><td>28,211</td><td>16,310</td><td>11,901</td></tr>
</table>
* Approximate figures
^ Due to storm
Please refer to annexure A for affected properties.</td></tr>
<tr><td>Water Supply and Sewerage</td><td>Water:
Nil to report
Wastewater:
Nil to report
Storm Water:
Nil to report</td></tr>
<tr><td>Gas</td><td>Nil to report</td></tr>
<tr><td>Transport</td><td>Nil to report</td></tr>
<tr><td>Hospitals/Schools etc</td><td>Nil to report</td></tr>
<tr><td>Public Services</td><td>Nil to report</td></tr>
<tr><td>Properties/Buildings</td><td>Nil to report</td></tr>
<tr><td>Supply Problems (Food, clothing, etc)</td><td>Nil to report</td></tr>
<tr><td>Equipment (Sandbags, lighting, etc)</td><td>Nil to report</td></tr>
<tr><td>Labour (Volunteers, contractors, etc)</td><td>Nil to report</td></tr>
<tr><td>Media Issues</td><td>Nil to report</td></tr>
<tr><td>Political Issues</td><td>No known issues</td></tr>
<tr><td>City Waste Issues</td><td>Domestic Wheelie Bin Collections
All scheduled Monday and Tuesday wheelie bin services will be completed by close of business today, with some trucks commencing additional services to assist with current demand.
Council is conducting constant collections in flood-affected areas. Residents in these areas are advised to place full bins on the kerb and one of the waste contractors assisting Council will collect it as soon as possible.
Bulk Bins
Have been rolled to over 100 locations throughout flood affected areas and being serviced continuously
Hazardous Waste Collections
CWS are handling all hazardous waste requests.
Collections of hazardous waste material already commenced.
Contact Centre, Online Content/Digital Marketing and CSA are up-to-date.</td></tr>
</table>

ITEM	COMMENTS
	Temporary Disposal Sites • CWS is working in conjunction with LAS to identify and monitor temporary disposal sites. CWS and LAS representatives in the LDCC are to be notified. • Sites are continuing to be cleared and field teams are notifying if urgent collection required. • **Tonnages** • Council's Rochedale landfill (one of 4 in use) has taken approx than 38,000 tonnes since 14/1/2011
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Glenn Gomez
Position: Incident Controller

Signature: _____
Date and Time: 18/01/2011 – 2200 hrs

Annexure A - Suburbs Currently Affected:

Albany Creek
Archerfield
Auchenflower
Brisbane
Chelmer
Darra
Durack
Everton Park
Kenmore
Milton
Oxley
Paddington
Rocklea
Sherwood
South Brisbane
St Lucia
Stafford
Taringa
Tennyson
Toowong
West End
Westlake
Windsor

Annexure B Recovered Properties

Recovered Properties Anticipated by 19/01/2011 8:00:00 AM (1.52 mAHD @ Brisbane City Gauge)

FLOOD_TYPE	Recovered Property Count Since Peak	People	Property Group
Flooded	11,676	27,639	Residential
Flooded	2,415	0	Commercial
Flooded	849	0	Other
Partially Flooded	12,830	29,639	Residential
Partially Flooded	1,660	0	Commercial
Partially Flooded	606	0	Other
Total Flooded	14,940	27,639	All
Total Partially Flooded	15,096	29,639	All

Recovery Series 7 - Forecast for Tuesday 19/01/2011 8:00:00 AM 1.52 mAHD @ Brisbane City Gauge)

FLOOD_TYPE	Flooded Property Count	People	Property Group
Flooded	0	0	Residential
Flooded	21	0	Commercial
Flooded	32	0	Other
Partially Flooded	1,457	3,258	Residential
Partially Flooded	817	0	Commercial
Partially Flooded	655	0	Other
Total Flooded	53	0	All
Total Partially Flooded	2,929	3,258	All

Predicted Peak Flood Level (4.5 mAHD @ Brisbane City Gauge)

FLOOD_TYPE	Flooded Property Count	People	Property Group
Flooded	11,676	27,639	Residential
Flooded	2,436	0	Commercial
Flooded	881	0	Other
Partially Flooded	14,287	32,897	Residential
Partially Flooded	2,477	0	Commercial
Partially Flooded	1,261	0	Other
Total Flooded	14,993	27,639	All
Total Partially Flooded	18,025	32,897	All

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	42
DATE:	19/01/2011	**PRIORITY:**	Routine
PERIOD:	2200 – 0200 hrs		
EVENT TYPE	Flood Event		

The Prime Minister will be visiting the JTF HQ located at Enoggera Barracks at 1000 hrs as part of her visit to the city. The Prime Minister will then move via two Sea King helicopters to Chelmer to visit the soldiers involved in the clean up effort.

SEQ Water has indicated that they will commence the closedown sequence of Wivenhoe prior to closing the flood gates on Thursday. They have requested information on the impacts this may have on the stability of Coronation Drive. The LDCC has asked Geo Tech to provide this information to the LDCC also.

OPERATIONS AND ASSESSMENTS

WORK AREA UPDATES

OPERATIONS

SES Update Brisbane City SES Unit

Following this afternoons storm there are large numbers of trees down some with damage to roofs.
Worst suburbs affected: Southwest

Flooding inundation to habitable areas of homes: NIL

Where there are major incidents/events: NIL

SES activations: ICCS 53
SES Referrals: 32
Total completed: 26
Total outstanding: 27
SES members activated: 43 TOTAL
Groups activated: South/Southwest IMT, Eastern, Western, Metro, Moggill, Northern, 4 teams from deployment

High priority job/s: Nil
High risk tasks: Nil

SES has reported we will not be able to complete all jobs tonight but will have crews dispatched early tomorrow morning to complete any outstanding jobs. There are still a small number of requests for assistance coming in.

EVACUATION AND RECOVERY CENTRES

REGIONAL INCIDENT MANAGEMENT TEAM - *REGIONAL BREAKDOWN*

Nil to report

Region	Staff	Plant and equipment in use	Work completed	Work scheduled
North				
South				
West				
East				

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Nil to report
Communications Contact Centre	**Current issues/matters** **General Calls** BCC core business 00:00 - 23:59: (whole day 18/1) Answered - 6018 SL - 68.72% **SES** Of the BCC core business calls from 00:00 - 23:59 (whole day), SES comprised Answered - 184 SL - 87.06% **Staffing** Wed 19 Jan 01:00 hrs Staff currently rostered on phones - 4 Currently no queue **Other** General calls some SES follow up calls coming through. (SES stood down from midnight) due to system outages any SES requests are completed on manual forms.
Communications Marketing & Coms	Nil to report
Electricity	**BCC region summary** Information Updated: 19/01/2011 12:50 am customers currently affected: approximately 8401 customers restored: approximately 5522 See Annexure A for full list of affected suburbs

ITEM	COMMENTS		
	region	**Customers restored (approx)**	**Customers affected (approx)**
	Brisbane Nth	1318	2779
	Brisbane Sth	24	2376
	Brisbane West	4180	3246
Water Supply and Sewerage	Water: • Nil to report Wastewater: • Nil to report Storm Water: • Nil to report		
Gas	Nil to report		
Transport	Nil to report		
Hospitals/Schools etc	Nil to report		
Public Services	Nil to report		
Properties/Buildings	Nil to report		
Supply Problems (Food, clothing, etc)	Nil to report		
Equipment (Sandbags, lighting, etc)	Nil to report		
Labour (Volunteers, contractors, etc)	Nil to report		
Media Issues	Nil to report		
Political Issues	No known issues		
City Waste Issues	Nil to report		
External Stakeholder Issues	Nil to report		
Internal Work Unit Issues	Nil to report		

AUTHORISATION:

Name: **Glenn Gomez**
Position: **Incident Controller**

Signature: _____
Date and Time: **19/01/2011 – 0200 hrs**

Annexure A: Suburbs Currently Affected:

Archerfield
Auchenflower
Bellbowrie
Brisbane
Chelmer
Darra
Doolandella
Durack
Fairfield
Graceville
Herston
Inala
Indooroopilly
Jamboree Heights
Jindalee
Kangaroo Point
Kenmore
Milton
Mitchelton
Moorooka
Oxley
Paddington
Pallara
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
The Gap
Toowong
West End
Westlake
Windsor
Yeerongpilly

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	43
DATE:	19/01/2011	**PRIORITY:**	Routine
PERIOD:	0200 – 0600 hrs		
EVENT TYPE	Flood Event		

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	As at 0511, 131940 website advised that the following roads have reopened after clean up activities: Chelmer – Halsbury Street and Chelmer Street East Graceville – Oxley Road at Long Street Graceville – Strong Street Graceville – Oxley Road at Strong Avenue
Communications Contact Centre	**Current issues/matters** **General Calls** BCC core business 00:00 - 05:30: (whole day 19/1) Answered - 28 SL - 90.03% **SES** Of the BCC core business calls from 00:00 - 05:30 (whole day), SES comprised Answered - 1 SL - 50% **Staffing** Wed 19 Jan 05:30 hrs Staff currently rostered on phones - 4 Currently no queue **Other** General calls for Brisbane area, but have had a number of Unity Water calls due to burst.

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td>Communications Marketing & Coms</td><td>Nil to report</td></tr>
<tr><td>Electricity</td><td>BCC region summary

Information Updated: 19/01/2011 0438 am

(Please Note: This information relates to flood event outages and not the storms of 18 Jan 2011)

customers currently affected: approximately 8309
customers restored: approximately 1342

See Annexure A for full list of affected suburbs

<table><tr><th>Region</th><th>Customers restored (approx)</th><th>Customers affected (approx)</th></tr><tr><td>Brisbane Nth</td><td>1318</td><td>2827</td></tr><tr><td>Brisbane Sth</td><td>24</td><td>2376</td></tr><tr><td>Brisbane West</td><td>0</td><td>3106</td></tr></table></td></tr>
<tr><td>Water Supply and Sewerage</td><td>Water:
Nil to report
Wastewater:
Nil to report
Storm Water:
Nil to report</td></tr>
<tr><td>Gas</td><td>Nil to report</td></tr>
<tr><td>Transport</td><td>Bus Services

The 105, 106, 107, 196 and 197 bus services continue to have diversions in place due to road closures.

Train Services

Translink reports that all train services have returned to normal scheduling.</td></tr>
<tr><td>Hospitals/Schools etc</td><td>Nil to report</td></tr>
<tr><td>Public Services</td><td>Nil to report</td></tr>
<tr><td>Properties/Buildings</td><td>Nil to report</td></tr>
<tr><td>Supply Problems (Food, clothing, etc)</td><td>Nil to report</td></tr>
<tr><td>Equipment (Sandbags, lighting, etc)</td><td>Nil to report</td></tr>
<tr><td>Labour (Volunteers, contractors, etc)</td><td>Nil to report</td></tr>
<tr><td>Media Issues</td><td>Nil to report</td></tr>
<tr><td>Political Issues</td><td>No known issues</td></tr>
<tr><td>City Waste Issues</td><td>Nil to report</td></tr>
</table>

ITEM	COMMENTS
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: **Graeme Jones**
Position: **Incident Controller**

Signature: _____
Date and Time: 19/01/2011 – 0600 hrs

Annexure A: Suburbs Currently Affected:

Archerfield
Auchenflower
Avoca Vale
Bellbowrie
Brisbane
Chapel Hill
Chelmer
Darra
Doolandella
Fairfield
Graceville
Herston
Inala
Indooroopilly
Jamboree Heights
Jindalee
Kangaroo Point
Kenmore
Milton
Mitchelton
Moorooka
Oxley
Paddington
Rocklea
Sherwood
South Brisbane
St Lucia
Taringa
The Gap
Toowong
West End
Westlake
Windsor
Yeerongpilly

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	44
DATE:	19/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530 hrs		
EVENT TYPE	Flood Event		

Flood Effects

Flood Information Centre reports at 9.00 AM Wednesday - 19/01/2011 that the observed water level at the Brisbane City Gauge was 1.40m AHD and rising at 7.32 AM Wednesday 19/01/2011. High tide is at about 9.30 AM on Wednesday 19/01/2011 and expected to peak at around 1.65 m AHD.

SEQWater confirmed with the Flood Information Centre at 06:00 this morning that the radial gate close down sequence for Wivenhoe Dam recommenced at 21:45 last night (18/01/2011) and all gates will be closed by 1600 today (19/01/2011). Releases will continue through the regulator cone valve and possibly the Mini-Hydro to account for on-going base-flow once the radial gates are closed.

Wivenhoe Dam release flows are expected to be through the Brisbane River at the Brisbane City Gauge by 1800 Thursday 20/01/2011.

During Friday morning's king tide, water levels at the Brisbane City Gauge are expected to peak around 1.6 m AHD.

Today's effect of the oceanic anomally on the tidal level is approximately less than 0.05m. The predicted impacts of the oceanic anomally can change rapidly and its impact on Friday's king tide is currently unknown.

OPERATIONS AND ASSESSMENTS

Sandgate Foreshore

Council's crews continue to undertake clean up operations along the Sandgate Foreshore. Each new tide brings with it considerable debris from the bay. Current resources include:

- 2 excavators
- 1 pozi-track
- 1 bobcat
- 2 tandem trucks
- 10 Council workers
- Local volunteers assisting in sorting the debris.

Unexploded Munitions

Strickland Terrace and Long Street East, in Graceville is currently closed to all traffic by the Army and Police cordoned off. Members of the Army are looking for a possible hand grenade that was reported to be in dumped Rubbish.

Rocklea Area- Affected food businesses

A number of food businesses in the Rocklea area still have large volumes of food stored. Reports are that is food is rotting and needs to be disposed of as soon as possible. Resources are being deployed as a priority to have the food removed and intelligence is being gathered as to the potential food businesses that are affected. Information obtained so far has indicated breathing apparatus will be necessary for crew members as the stench is reportedly overwhelming. Properties within the following streets have been brought to Council's attention:

- All of Shoebury St, Rocklea;
  Works are currently being undertaken on the whole street with trucks, tractors in current operation. Some premises were observed to have most of their rubbish already cleared. About 50 cubic metres of rubbish remain to be on the street.
  - 1 Shoebury - Ozlam - kebab meats and products - small amount in unsafe coldroom structure and footpath.
  - 5 Shoebury - Gallagher Cold Storage - meat, fruit and vege - very large amount in safe and unsafe structures, meat/extraneous on street.
  - 7 Shoebury - Eco Farms - dairy and juice - moderate amount on footpath.

- 40 Suscatand Street, Rocklea (T & D Trading Company);
  - Allegedly 100 tons of seafood are still stored inside a cold room (power not available yet) in a shed that cannot be accessed because of structural safety and breathing apparatus required.
  - The site is now unattended. Further visit needs to be made with an appointment with the business owner.

- 19 Macbarry Street, Rocklea (the address may have been mistaken with the one at 23 MacBerry Street);
  - The name of the place is Chang Hing Trading Pty Ltd
  - It had 600t of both affected meat and fish. Council has helped them with removing the bulk of it.
  - Now about 25 tonnes of food are left because the forklift could not reach level four of the shelves. The special forklift had been under water and cannot be used now

- Spine Street, Sumner
  - No food premises or accumulation of food waste observed in the street
  - There is a warehouse storing Asian food at 23 Bullockhead Street. The name is also T&D Trading. Only small amount of meat, seafood and rice remained inside the property on the top shelf where it has to be reached by a forklift. The forklift's battery has gone flat and there was no power
  - Over a hundred bags of rice (@25kg) were on footpath
  - cleaning operation in progress

For those buildings that appear to have been structurally affected, Council will need to undertake a structural assessment before clean up crews can enter.

It is anticipated that operations will be required on a 24 hour basis until removal of all food items is complete.

MSQ Bridge Inspections

Maritime Services have advised that the LDCC and advised that inspections of the bridge pillons by divers would be commencing shortly, beginning with the Gateway bridges and then working upstream.

Regional Incident Management Team Update

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Work Planned
Central RIMT	-	-	-	-

North RIMT	LAS - 20 BCW crews have been redeployed to South	4 x Class 22 2 x Combo Tipper 2 x Bobcat 2 x Excavators	• Flood Debris collection from Sandgate Foreshore is ongoing • Another kerbside pick up was completed this morning of the Breakfast Creek, Windsor area.	• Continue removal of Flood Debris from Sandgate,Shorncliffe, Nudgee and Pinkenba at a reduced rate. • Normal pre-flood operations have resumed • Provide assistance to West Region
South RIMT	203 – LAS (which includes 137 Contract Staff) 102 – BCW 32 – CARS 470 – Army 243- Corporate Volunteers (incl. 225 ABI Group) 104 – SES Totaling- 1154 personnel	117 x Tandems 15 x Water Carts 6 x Excavator 7 x Drott 60 x Bobcats 21 x Backhoes 61 x Class 22/24 Trucks 11 x Loaders 4 x Road Sweepers 2 x Other plant & equip	Today - Estimated Approx 6511 m3 of flood debris removed from streets throughout southern region by 6pm (18/1/2011) First sweep now complete through sectors Sector A, C, F, G, H and I. Sector B first sweep now 90% complete. Road closures now removed from Long St. East, Strong Ave. Verney Rd, and Jolimont Rd.	Second sweep will be underway through all Sectors throughout day. Night time operations scheduled for debris removal from temporary dump sites to final destinations
East RIMT	45 LAS 29 CARS 13 BCW Nil other councils, ADF, SES, volunteers Other LAS & CARS staff deployed to South and elsewhere.	2 MR trucks 10 Class 22 23 light vehicles 2 Tandems 2 Backhoe 2 Bobcats	Sector K kerbside cleanup virtually complete. Sector L kerbside cleanup virtually complete. Sector M kerbside cleanup 100% complete. Multiple sweeps of all affected roads completed – very small amounts still appearing on kerbs. 3 Temp dump sites being cleared to Murarrie. Patrols occurring in Sectors L & K for illegal dumping and other waste related matters. Deployed 3 CARS officers to assist at South Region. 6 EHO's dispatched to conduct high risk audits in south regions. 5 Officers deployed to RRG to undertake Rapid Street Assessments.	Continued scans to pickup final items in kerbside cleanup. Assist South with LAS operations staff deployed and RIMT relief staff . Assist other regions with Rapid Assessments and specific audits of buildings and food premises. Assist other regions with environmental health issues
West RIMT	90 x LAS Ops 12 x BCW ass. main. 56 x BCW construction 42 x ADF 0 x SES 5 x Redlands Council 20 x CARS 24 x contractors **Total = 249**	31 x loaders (inc. bobcats, excavators, etc) 74 x trucks 7 x water trucks 25 x other **Total = 137**	Sector D Sweeps - 4 Daily waste - 100m3 Waste total - 100m3 Sector E Sweeps - 4 Waste total - 4269 m^3 Sector Q Sweeps - 9 Daily waste - 350m^3 Waste total - 6357 m^3 Sector R Sweeps - 6	Sector D LAS Ops > 3260610, 32360601, 3260604 expect to complete COB 20/1. Sector E LAS Ops > 3260302 Redlands City Council > to complete sweep 5 Sector Q LAS Ops > move to sector R after final sweep BCW construction > continue work on bicentennial bikeway Sector R

			Daily waste - 80m^3 Waste total - 3088m^3	LAS Ops > 3232004, 3232007 BCW ass. main. > 3231907, 3231605 ADF > to be redeployed to Sector I Sector S BCW Construction > 3232104 to be 66% complete by COB 19/1/11 Sector T BCW Ass. main. > 3230102 on 20/1/11

EMERGING ISSUES

Health issues

- Ponding of stagnant water on land that may or may not contain sewage. Queensland Health has fact sheets available providing information on the potential risks involving receding flood waters. Council's website will provide links to these fact sheets.

- Food businesses – An increasing number of food business are wanting to wash and sanitise sealed foods that have been submerged. There is no guarantee of the integrity of the food packaging, as such Environmental Health Offficers are advising the food businesses to dispose of the food. As the businesses are being reported, Environmental Health Offficers are being deployed to investigate and provide advice.

Mosquito and Pest Services

Issues:

Coastal Salt Marsh Wetlands and Salt Marsh Margin (Freshwater inundation adjacent salt marsh wetlands) – mosquitoes

- Small hatch out of salt marsh mosquitoes at south side monitoring points

Open Space Flooded Grassland – mosquitoes

- Monitoring/check points **established** at Wolton and Sandy Creeks in Wacol and now at Neata St Corinda - No evidence yet of mosquito breeding at these locations
- Monitoring/check points **still to be established** at Oxley, Rocklea, Fig Tree Pocket, Westlake, Riverhills, Mt Ommaney, Bellbowrie
- 300 ha of land adjoining Oxley Creek (17 properties) under flood water to be treated by air on Thursday 20 January (subject to weather conditions)

3000 permanent and semi-permanent ponding locations on Council controlled land – mosquitoes

- 3000 locations divided into 10 truck runs
- Routine operations - continuing daily

Private property mosquito breeding

- Starting preparing *Mozzie Control in Brisbane* ads for community newspapers.
- Advertisements directed at residents to take effective measures against mosquito breeding on private property

Fly Control (Household waste and waste food)

- Second of the daily treatment of all food waste bins completed

Today's pest control activity will include:

- Monitoring north side and south side salt marsh and salt marsh margin for *Aedes vigilax*, Brisbane's summer pest mosquito
- Monitoring flood water check points in south west suburbs
- Establishing more monitoring points at flood water localities
- Finalising arrangements with aerial contractor for treatment of flood water on Thursday
- Continuing fly control on bulk bins
- Monitoring and treating the permanent and semi permanent water ponding on Council controlled land

Upcoming issues:

- Planning for aerial treatment of salt marsh wetlands and salt marsh margins. Possible treatment of approx 2 000 ha on weekend or early next week.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Total number of flood affected properties during the January 13th flood (Envelope) is 32,222. Also, 1,426 roads were listed as flood affected during this flood. Total of 18 Suburbs flooded: YERONGA WOOLLOONGABBA WEST END TENNYSON TENERIFFE EAST BRISBANE SOUTH BRISBANE PINKENBA NORMAN PARK NEWSTEAD NEW FARM BOWEN HILLS MURARRIE MORNINGSIDE LYTTON KANGAROO POINT ALBION BULIMBA Total of 73 Suburbs partially flooded: ACACIA RIDGE ALBION ANSTEAD ARCHERFIELD BELLBOWRIE BOWEN HILLS BRISBANE CITY BROOKFIELD BULIMBA MURARRIE NEW FARM NEWMARKET NEWSTEAD NORMAN PARK OXLEY PINJARRA HILLS YEERONGPILLY YERONGA WESTLAKE INDOOROOPILLY JINDALEE KANGAROO POINT KARANA DOWNS KELVIN GROVE CANNON HILL CARINA CARINDALE CHELMER CHUWAR COORPAROO CORINDA DUTTON PARK EAGLE FARM EAST BRISBANE PINKENBA PORT OF BRISBANE RIVERHILLS ROCKLEA SEVENTEEN MILE ROCKS SHERWOOD SINNAMON PARK WEST END KENMORE KHOLO LYTTON MILTON MOGGILL FAIRFIELD FIG TREE POCKET FORTITUDE VALLEY GRACEVILLE GREENSLOPES HAMILTON HAWTHORNE HEMMANT HERSTON HIGHGATE HILL SOUTH BRISBANE ST LUCIA SUMNER TARINGA TENERIFFE TENNYSON TINGALPA TOOWONG MORNINGSIDE MOUNT CROSBY MOUNT OMMANEY WILSTON WINDSOR WOOLLOONGABBA WYNNUM WEST WACOL
Communications	**General Calls** Number of calls answered - 3472 SL - 72% Of these general calls, SES comprised: Number of calls answered - 59 SL - 72%
Electricity	Several homes may not be able to have supply reconnected because of the extent of damage to properties making most uninhabitable.

ITEM	COMMENTS
	More crews from Country Energy, Energy Australia, Jemena, Ergon Energy and Intergal Energy have joined ENERGEX's 300 crews working around the clock to restore power following the floods. There are currently around 11,500 customers without power – 10,500 caused by the flood, and 1,000 caused by yesterday's storm. Yesterday's storm resulted in power interruptions for 24,000 South East Queensland homes and businesses, with 100 wires down, 7,300 lightning strikes and 95kph winds. ENERGEX crews responded quickly, with power restored to 19,000 customers by 9.45pm.
Water Supply and Sewerage	Water: • All water pumping stations operational. • Reservoirs currently maintained at high levels (street and house cleaning) and meeting demand requirements. • Water quality sampling continuing. • Sewage spill plan developed and is currently being implemented. Wastewater: • 43 sewerage pumping stations not operational. 20 pump stations transferring sewerage. 15 being tankered, 5 being pumped. • Karana Downs WRP still not operational. • Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only. • No impact on residents. • Advised Lone Pine Sanctuary and St Lucia Golf Course of the health risks from sewage overflows. • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. The pile supports appear to be intact, detailed inspection required by Recovery Team. Storm water: Cleaning and flushing of storm water drains and gully traps continuing in flood affected areas. Water supply to be made available to support this activity. Request for access to water supply via East control room.
Gas	Nil to report
Transport	<u>Roads closed due to flooding:</u> • Sherwood - Egmont Street between Hall Street and Thomas Street <u>Temporary road closures due to clean up activities:</u> South Region: • Dutton Park - TJ Memorial Drive is closed between Brisbane Corso and Gladstone Road • Fairfield - Ashby Street • Graceville - Graceville Avenue from Oxley Road East to Nadine Street • Graceville - Long Street East • Oxley - Campana Street • Oxley - Colwell Street • Oxley - Englefield Road • Oxley - Price Street • Oxley - Bannerman Street

ITEM	COMMENTS
	Central Region: • Newstead - Edmonstone Road is blocked between Folkestone Street and Breakfast Creek Road - (confirmed this morning by TRU). West Region: • Indooroopilly - Riverview Terrace is closed 6am - 6pm (access to local residents only) daily until 21 January 2011 - (confirmed this morning by TRU). • Wacol - Wacol Station Road northbound after Wolston Road Other: • Chuwar - Colleges Crossing closed. Allawah Road and Stumers Road blocked from Mt Crosby Road. • Dinmore - Warrego Highway between Dinmore and Toowoomba has re-opened in both directions with reduced lanes and 80 km speed limit. The Marburg Minden Range is limited to one lane in each direction with reduced speed limits. • Kholo - Kholo Bridge closed. • Moggill Ferry out of service until further notice. (Operator advised that inspections are yet to be undertaken - waiting for water level to subside).
Hospitals/Schools etc	Nil to report
Public Services	<u>Recovery Centres:</u> • RNA Recovery Centre 47 vaccinations 155 accessed the centre on Tuesday • East Brisbane Recovery Centre 41 vaccinations 176 through on Tuesday and no issues to report • Fairfield/Yeronga Recovery Centre 106 vaccinations 490 people came through the centre on Tuesday (18th January), down from 556 the previous day. • Corinda Recovery Centre Unable to contact • Jamboree Heights Recovery Centre Tuesday 18th January there were 748 people processed. Most queries to Council are about rubbish collection • Indooroopilly Recovery Centre Tuesday 18th January there were 370-380 people processed. Most enquiries were about rubbish removal • Wacol Recovery Centre This site is receiving people mostly from Ipswich. About 140 people through on Tuesday <u>Evacuation Centres:</u> MICHA and MDA received funding from the Department of Communities yesterday to assist in finding accommodation for clients at both RNA and QEII. • RNA 20 people overnight **This site is closing at 5 pm today** • QEII 87 people overnight There were a number of new families yesterday. Most people using this centre are not present during the day as they are either inspecting or working on their homes.

ITEM	COMMENTS
Properties/Buildings	Fairfield Library The Fairfield Library was affected by the recent floods, with nearly a metre of water through the library. In anticipation of likely inundation of Fairfield Library, the stock, IT equipment and most of the furniture was quickly removed. There has been considerable damage to the fixtures, fittings, joinery and linings in the library, which will take some time to restore and replace. At a tenants' meeting at Fairfield Gardens Shopping Centre on Tuesday 18/1/11, a representative for Retail First (centre owners) advised that: - they were committed to getting the centre trading as soon as possible - there is considerable work required to restore the centre - works will be done by centre management to the external walls and that this work would not be completed for approximately 5 weeks. The library is positioned in a corner of the shopping centre so is directly impacted by the work required to the external walls. - Council will then need to refit the library and reinstate the stored stock and equipment. An early estimate is that the Fairfield Library will be closed at least 3-4 months – potentially longer for the sourcing of some materials such as carpet.
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	**SES Volunteers** Between 1500 Tuesday and 1300 Wednesday, the Brisbane SES Unit received 64 requests for assistance. 32 of these were via KIT referrals. At 1300 Wednesday, 45 of these requests for assistance had been completed, and 19 were outstanding or in progress. Overnight, 43 SES personnel were rendering assistance to residents whose properties had suffered storm damage. Today, two local SES teams have been continuing to respond to requests for assistance. Many personnel from the Brisbane SES Unit have been stood down for fatigue management purposes for the duration of Wednesday. Flood recovery efforts continue today with the assistance of 55 out-of-area SES personnel. **Group Volunteers Register** Register of self sufficient groups of over 10 people has been recorded by contact centre and used for assisting with the clean up efforts. 72 groups have been registered today following the CSA. Currently working on registering trade volunteers as well as residents contacting us for assistance. Request for trade assistance is now live and the offer for trade services is in the process of going live. **Kerbside Clean-Up - Group Volunteers working with RMIT and strike crews** The 10X10 people teams worked again today and will continue tomorrow. The trade register system has been integrated into the contact centre to look at a trade matching system see below.
Media Issues	Community Service Announcements: • Animals re-homing process to start on Monday Factsheets:

ITEM	COMMENTS
	• Libraries • Sandbagging
Political Issues	No known issues
City Waste Issues	**Temporary Disposal For Bulk Mud/Sludge** • The following sites have been established for temporary tipping of bulk mud/sludge: North of the Brisbane River • Roghan Road, Fitzgibbon - on the right (north), past the bridge over Cabbage Tree Creek, travelling west. If you wish to use this site, please contact Greg McPherson on [redacted] or Garry Stanley on [redacted]. South of the Brisbane River. • Rochedale Landfill - 174 Gardner Road, Rochedale (limited amounts) • Swanbank Landfill, Swanbank Road, Swanbank. • Monier Road, Darra.
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: **Stuart Pickering**
Position: **Incident Controller**

Signature: _____
Date and Time: **19/01/2011 – 1530 hrs**

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	46
DATE:	20/01/2011	**PRIORITY:**	Routine
PERIOD:	2200 – 0200 hrs		
EVENT TYPE	Flood Event		

FLOOD UPDATE

The Bureau of Meteorology, Brisbane issued a flood warning at 0106 hrs Thursday the 20th of January 2011.

Widespread rainfall totals of between 30mm to 80mm have been recorded with the thunderstorms during Wednesday afternoon and early evening. Fast stream rises are being recorded during Wednesday evening along Lockyer and Warrill Creeks and the Bremer River.

Major flooding is occurring in Laidley Creek, with minor to moderate flooding expected downstream along Lockyer Creek overnight. Minor flood levels are easing in Western Creek at Grandchester. Major flooding is occurring in the Bremer River at Spressers Bridge, with moderate flooding expected downstream between Rosewood and Walloon. Creek rises and minor flooding is expected overnight in Warrill Creek at Amberley. River levels further downstream in the Bremer River at Ipswich will remain well below minor flood level.

Stream rises and some minor flooding are also being recorded in some of the Ipswich and Brisbane Creeks, including Oxley, Woogaroo, Stable Swamp and Deebing Creeks, and in Cabbage Tree and Downfall Creeks and Kedron Brook.

Streams levels are expected to slowly ease overnight.

Following the earlier storm, a number of areas experienced local flooding. RRG are patrolling affected areas and responding to any issues that they find.

The Bureau of Meteorology, Brisbane cancelled severe thunderstorm warnings across QLD at 0010 hrs.

OPERATIONS AND ASSESSMENTS

QFRS have supplied information indicating that there is no significant increase in incidents associated with structural fires attended by officers in the Brisbane region since the flood event.

Intelligence – Manager DIG

DIG –Are working on:

- Map requests per Sector
- CARS Streetscape assessment
- Flood level maps by Sector
- Providing stats detailing:
  - Parks
  - Bikeways
  - Sector
  - Ward
  - SLA's

First Pass of Kerb Clean-Up			
Sectors			
A	> 95%	T	> 95%
E	> 95%	C	51-95%
G	> 95%	S	51-95%
J	> 95%	B	< 50%
K	> 95%	D	< 50%
L	> 95%	F	< 50%
M	> 95%	H	< 50%
O	> 95%	I	< 50%
P	> 95%	N	< 50%
Q	> 95%	R	< 50%

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	2245hrs: RRG officers on site at Rafting Ground Road reported a 150m stretch of road affected by fast moving water up to 1m in depth. QPS in attendance and have closed off the road. Signs are to be erected. RRG will deploy to adjacent streets and spaces to determine other potential impacts. 2305 hrs: RRG report that Lancing Street, Pullenvale is under 50cm of water across a 25m stretch of road. The water levels were reported to be rising. RRG are contacting Emergency Response Group to organise for road closure signage.
Communications	**General Calls** BCC core business: Number of Calls Answered - 5706 Grade of Service - 50% Of these SES comprised: Number of Calls Answered - 100 Grade of Service - 77%
Electricity	Nil to report
Water Supply and Sewerage	Nil to report
Gas	The Dept. for Employment, Economic Development and Innovation has released a fact sheet for homes or businesses inundated by flood waters informing them that they must ensure all LPG or natural gas installations checked by a licensed

ITEM	COMMENTS
	gas fitter before being used or before gas supply is restored. This includes appliances, meters or regulators.
Transport	0015 hrs: The Inner City Bypass has been closed in both directions following a heavy vehicle accident, at this stage it is not anticipated that this will affect flood recovery efforts.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	The Neville Bonner Building is currently closed and may not be habitable for several weeks. A small group of MAQ staff is operating out of 61 Mary St to assist with urgent enquiries - they do not have access to their files or records. The Department is scaling back its normal service delivery programs, and a number of program initiatives may be delayed or suspended to enable them to focus on the priority of responding to the disaster and community recovery.
Supply Problems (Food, clothing, etc)	A request has been received for 500 litres of diesel fuel to ensure continuous waste transfer operations from the temporary waste location at Richlands. Ongoing arrangements for 24 hr diesel supply are being arranged.
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	**CSAs** Bikeway closures Residents reminded to still report issues to Council Damaged library items Riverwalk and Boardwalk - social media and web only. Foodbank - LMO to convert to media release **Factsheets** Returning to school Preparing for storms and king tide Cleaning up your premises after flood Support for small business fact sheet
Political Issues	No known issues
City Waste Issues	Nil issues
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: David Cox
Position: Incident Controller

Signature: _____
Date and Time: 20/01/2011 – 0200 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	47
DATE:	20/01/2011	**PRIORITY:**	Routine
PERIOD:	0200 – 0600 hrs		
EVENT TYPE	Flood Event		

OPERATIONS AND ASSESSMENTS

Intelligence – Manager DIG

DIG have completed work on the following:

- Map requests per Sector
- Status of First Pass Clean per Sector (includes QFRS damages assessment report on properties)
- CARS Streetscape assessment
- Flood level maps by Sector
- Providing stats detailing:
  - Parks
  - Bikeways
  - Sector
  - Ward
  - SLA's

Mobile Vaccination Clinics

Queensland Health have identified the most appropriate locations for mobile vaccination clinic vans to service areas effected by 10 January 2011 flooding event.

Wacol
The Park - Centre for Mental Health - Recreation Hall
Corner of Boyce Rd and Ellerton Drive, Wacol

Graceville
Cnr Graceville Ave and Luke St
Graceville

Fairfield
Our Lady of Succour Church
Cnr Victoria and Home Sts
Fairfield

Volunteering

The Volunteer Centre at Oxley State School will no longer be activated. All other Volunteer Centre's are still operational and planning is underway for weekend works in parks, bikeways and sports fields.

Recovery Centre

An additional Recovery Centre will be opened from 0830 Thursday 20 January 2011 at:

West End Uniting Church
Cnr Sussex St and Vulture St, West End

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	As at 0503 BMTMC have provided an update on the following road conditions: Inner-City Bypass is open with no delays, following the heavy vehicle accident. Centenary Highway, Indooroopilly outbound is open with no delays, following localised flooding due to a blocked stormwater drain. Rafting Ground Road, Brookfield/Kenmore Hills is still closed due to water on the road. Part of William St, Brisbane is closed due to emergency
Communications	**The information as at 0500 20 January is:** **Grade of Service** General: 81.48% SES: 50% **Answered Calls** General: 24 SES: 2 **Staff rostered on phones** - 3 staff **Types of calls being received** - General calls.
Electricity	As at 0540, the Energex website advised that the following suburbs have areas that are currently without power due to the flood: Algester Archerfield Bellbowrie Bowen Hills Brisbane Chelmer Doolandella Fairfield Graceville Highgate Hill Jamboree Heights Jindalee Middle Park Milton Moorooka Mt Ommaney Newstead Oxley Richlands Rocklea Sherwood South Brisbane St Lucia Sumner Wacol West End Westlake Yeerongpilly

ITEM	COMMENTS
Water Supply and Sewerage	Nil to report
Gas	Nil to report
Transport	**Bus Services** Stop 146 on Edward Street (approaching Margaret Street) is not accessible due to emergency Energex works. Part of William Street remains closed effecting bus services that normally service William St. (City Loop, 105, 107, 108, 112, 113, 172 and 202). Customers using the City Sights services are advised to use either Stop 2 Brisbane City Hall on Adelaide Street, or Stop 4 Riverside on the corner of Charlotte and Eagle Streets.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Community Service Announcements (CSA): • Residents encouraged to report clean up issues The following CSA's will be sent pending approval • Pool safety tips • City venues reopening • Libraries accepting canned food donations • Volunteers encouraged to 'adopt a community asset'
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: **Margaret Jacobson**
Position: **Incident Controller**

Signature: _____
Date and Time: **20/01/2011 – 0600 hrs**

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	48
DATE:	20/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530 hrs		
EVENT TYPE	Flood Event		

Flood Affects

High Tide occurred at 10:25 AM on Thursday 20/01/2011 at the Brisbane City Gauge. The recorded high tide level at the Brisbane City Gauge was 1.55 mAHD. The oceanic anomally was zero.

High Tide forecast for Friday 21/01/2011 will be at about 11:15am at the Brisbane City Gauge. The predicted high tide level at the Brisbane City Gauge is 1.70 mAHD.

High Tide forecast for Saturday 22/01/2011 will be at about 11:30am at the Brisbane City Gauge. The predicted high tide level at the Brisbane City Gauge is 1.70 mAHD..

OPERATIONS AND ASSESSMENTS

Mobile Vaccination Clinics

Brisbane City Council in partnership with Queensland Health has vaccinated approximately 2500 Brisbane volunteers and residents since Saturday 15 January (this does not as yet include those vaccinated at the 3 Queensland Health mobile clinic/vans).

Recovery Centre Clinics (commenced on Tuesday 18th January)
Brisbane City Council has negotiated with Queensland Health to offer ADT (tetanus vaccinations) across Brisbane's six recovery centres for the remainder of this week and commenced on Tuesday 18th.

Clinics were conducted on Wednesday (19th) at:
Indooroopilly Catholic Church, Fairley St (entrance via Ward St) - 94 vaccinations
Jamboree Heights State School, Beanland St, Jamboree Heights - 146 vaccinations
St Aidan's School, Corinda - 89 vaccinations
TOTAL: 329 ADT Vaccinations

Today, (Thursday 20 January) clinics will be conducted at

8.30am - 10.00am - **Yeronga Primary School**, Park Rd, Yeronga
11.30am- 1.00pm - **St Mary's Anglican Church**, 455 Main St, Kangaroo Point
2.30pm - 4.00pm - **RNA Showgrounds**

Brisbane City Council is currently delivering these clinics at the recovery centres on a rotating schedule. Each location will be visited twice this week. Each clinic will be staffed with 3-4 nurse immunisers and a program support team member. They will operate for 1.5 hours for each clinic and will have the capacity to vaccinate up to 200 during each session.

Infant Clinic Vaccinations (progressing)

Brisbane City Council offers ADT (tetanus vaccinations) across Brisbane at Council's existing Free Infant Clinics for the remainder of this week from Monday 17th. Discussions have been carried out with Queensland Health regarding the continuation of offering ADT (tetanus vaccine) at Council's Infant Clinics. At this stage, ADT will continue to be offered at Infant Clinics next week until Thursday 27th January. These will be available free of charge for the following groups:

- those who missed the opportunity at the volunteer assembly centres
- residents whom were affected by the floods
- informal / unregistered volunteers helping out in their local neighbourhood or family/friends
- emergency workers.

On Wednesday 19th January, Council offered free tetanus vaccinations as part of it's free immunisation clinics located at Carindale and Chermside.
Sandgate Clinic - 9 vaccinations
Paddington Clinic - 6 vaccinations
Indooroopilly Clinic - 3 vaccinations
Mt Gravatt Clinic - 8 vaccinations
TOTAL: 26 ADT Vaccinations

Mobile Neighbourhood Vaccination Vans
Queensland Health have set up three mobile dental vans as vaccination clinics in affected areas. This will be rolled out across Brisbane at specific neighbourhood locations. Queensland Health will be the lead agency. Hours of operation will be 8.30am-12.30pm and 1.00pm-4.15pm (unless extended due to excessive demand). All three vans will move to new locations on Thursday.

Although not in Brisbane, I have included the Goodna location for residents whom may wish to access the van in the Western corridor. Clinics were conducted on Wednesday (19th) at:
Rocklea - Cnr Short St and Salisbury St - 110 vaccinations
Fairfield - Cnr Newcastle St and Ashby St - 94 vaccinations
Goodna - Cnr Woogaroo St and Layard St - 80 vaccinations
TOTAL : 284 ADT Vaccinations

Please be advised that the three mobile vaccination clinic/vans will be operating from the following locations today, Thursday 20th January:

- **Goodna**: Diggers Rest Park, Cnr of Queens St and Church St, Goodna
- **Fairfield**: Our Lady of Succour Church, Cnr of Victoria and Home Sts
- **Graceville**: Cnr of Graceville avenue and Luke Street.

Mosquito and Pest Services

Aerial treatment of wetland scheduled for Saturday afternoon after receding tide, this treatment may extend into Sunday. Arrangements have been finalised for aerial treatment of 300ha of land adjoining Oxley Creek (17 properties) under floodwater.

Ground Mosquito Control Program

- 3000 locations divided into 10 truck runs
- Routine operations - continuing daily

Fly Control

- Third of the daily treatment of all food waste bins completed

Today's activity will include:

- Monitoring north side and south side salt marsh and salt marsh margin for *Aedes vigilax*, Brisbane's summer pest mosquito
- Monitoring flood water check points in south west suburbs
- Establishing more monitoring points at flood water localities
- Aerial treatment of 300 ha (approx) floodwater along Oxley Creek. Landing zone for helicopter established at Bert St Clair Park at Graceville
- Continuing fly control on bulk bins
- Monitoring and treating the permanent and semi permanent water ponding on Council controlled land

Brisbane City Works Update

ROAD SURFACES (ALL SECTORS)	
Work area	Patrolling and patching locations in: Fig Tree Pocket, Jindalee, Sinnamon Pk, Toowong, Milton, West Lake
Work Type	Potholes and re-sheeting areas damaged by floods. Priority One requests and damaged founds on main roads
	Only working in South, West and Central for flood related areas
	2 crews in South 1 crew in West 1 flood related PRO1 in West only
	North and East back working 90% 'normal program' South, West, Central 20% 'normal program'
	Approx 200 p/holes 28m2 road sheeting crews on duty until approx 5pm.
DAY - BCC WORKFORCE	
Staff	7 x Crew Members, 1 x Supervisors with arrow board utes for traffic control.
BCW Fleet/Plant	3 Flocons
External Fleet/Plant	
Material	5.6 ton t170 10mm a/c
NORTH SUMMARY	
Summary	3,050 m3 Removed 4 tasks completed Sectors O and N have been cleaned. Reactive work completed as logged in North sectors All BCW Staff are now located in Southern sectors
Work area	Kedron Brook Bikeway, Stafford Depot, Albion Depot, Albion, Darra, Stafford, Nudgee Beach, Nudgee, Sumner Park
Work Type	Clean Debris/Rubbish Removal, Fuel Distribution, Rubbish Stock Pile Management, Clean Gullies, Footpath Clean, Remove Sandbags, Clean Roads, Remove Rotting Food Products in Southern sectors from Industries.
SOUTH SUMMARY	
Summary	7,324 m3 Removed 33 tasks Completed Sectors F and H still in progress 75% Completed. Majority of work remaining is in industrial areas of Rocklea and Darra-Sumner Park Evans and Peck survey carried out Tuesday Sector F- 19,292 m3 of material to be removed Sector H- 49,286 m3 of material to be removed. Another survey to be done Thursday 20th jan

Work area	Darra, Sumner Park, Rocklea, Westlake, Salisbury, Archerfield
Work Type	Clean Debris / Rubbish Removal/Removal of spoiled food from warehouses.
EAST SUMMARY(SECTORS, L M K)	
Summary	1,231 m3 Removed from Streets 9 Tasks Completed. All Sectors have had 2 passes and are clean. Occasional items are being placed on footpath- Reactive work Carrying out drainage and roadway repairs to Forbes St West End 150x3 m .Also pipe repairs in Hyde Rd Yeronga. Remainder of teams in Southern Sectors
Work area	Bulimba, Hawthorne, Hemmant, Rocklea, West End, Albion, Sumner and Oxley
Work Type	Clean Debris / Rubbish Removal, Rubbish Stock Pile Management, Clean Gullies, Remove Sandbags, Clean Roads
WEST SUMMARY	
Summary	6,046 m3 Removed 10 tasks completed Sectors E,,R,S,T and Q completed 2nd run. Sector Q – completing 5th Run. Continuation of material being placed in Milton and Toowong areas. Crews have moved to southern sectors at Graceville
Work area	Mt Ommaney, Middle Park, Westlake, Jindalee, Fig Tree Pocket, Milton
Work Type	Removal of Household rubbish & silt, cleaning roads & rubbish, road and footpath cleaning, debris clearing
CENTRAL SUMMARY	
Summary	556 m3 Removed 4 tasks completed Sectors K & J completed 3rd run. Continuing picking up material placed on footpath. Crews have moved to Southern sectors Logan City staff now reporting to P. Knight in southern sectors
Work area	West End, Kangaroo Point, New Farm
Work Type	Clean Debris, Clean Roads / Rubbish Removal

Recovery Centres

- RNA Recovery Centre - 133 came through
- East Brisbane Recovery Centre - 96 came through
- Fairfield/Yeronga Recovery Centre – 357 came through, down again from the prior two days.
- Corinda Recovery Centre - approximately 200 plus people went through the centre
- Jamboree Heights Recovery Centre - 847 people were assisted
- Indooroopilly Recovery Centre - 94 vaccinations were administered for Tetanus & Adult Diphtheria
- Wacol Recovery Centre - 67 people came through, with fewer expected again today
    - centre will be closing by 5:00pm today; likely that it will be based at the Max Employment Centre in Goodna (to be confirmed by Department of Communities Recovery Centre)

Evacuation Centres

MICHA and MDA received funding from the Department of Communities yesterday to assist in finding accommodation for clients at both RNA and QEII.

- RNA - closed

- QEII - 43 people overnight – 10 people currently registered
  - expecting to close the centre by Friday 20th at noon, once all people are housed elsewhere.

Flood Recovery Fact Sheets

Earlier today 14 Council staff, assisted by 70 volunteers, dropped off fact sheets to flood effected properties across 14 sectors. Volunteers for the remaining 6 sectors could not be sourced. A further 20 Council staff undertook letter drops in these sectors.

- Total volume letters distributed = 9000
- A letter drop and poster distribution has been organised for Saturday.
- All volunteers will be registered and will have a safety induction.

There may be a need for a drop next Wednesday 26 January 2011.

Regional Incident Management Team Update

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Work Planned
Central RIMT				
North RIMT	LAS – 20 to Foreshores and Kerbside cleanat Bald Hills LAS – 4 crews to West Region	4 x Class 22 2 x Combo Tipper 2 x Bobcat 2 x Excavators	Flood Debris collection from Sandgate Foreshore is ongoing Roadside pick up ongoing in Wyampa Road Bald Hills	Continue removal of Flood Debris from Sandgate/Shorncliffe, Normal pre-flood operations have resumed Provide assistance to West Region
South RIMT	203 – LAS (which includes 137 Contract Staff) 160 – BCW 37 – CARS 470 – Army 243 - Corporate Volunteers (incl. 225 ABI Group) 81 – Redlands CC 8 – Logan CC Totaling- 1196 personnel	198 x Tandems 24 x Water Carts 23 x Excavator 7 x Drott 80 x Bobcats 21 x Backhoes 80 x Class 22/24 Trucks 11 x Loaders 4 x Road Sweepers 3 x Other plant & equip	Today - Estimated Approx 12 000 m3 of flood debris removed from streets throughout southern region by 6pm (20/1/2011) Note: The above daily volume of debris does not include ADF effort to date, which is estimated at approx. 20 000 m3 per day to temporary waste sites on short turn around Second sweep now complete through most sectors	Additional street passes will continue through all Sectors throughout day. Night time operations scheduled for debris removal from temporary dump sites to final destinations will also continue
East RIMT	41 LAS 29 CARS 14 BCW ADF, SES, volunteers Other LAS & CARS staff deployed to South and elsewhere.	2 MR trucks 10 Class 22 15 light vehicles 4 Tandems 1 Backhoe 3 Bobcats	Sector K kerbside cleanup virtually complete. Sector L kerbside cleanup virtually complete. Sector M kerbside cleanup 100% complete. Multiple sweeps of all affected roads completed – very small amounts still appearing on kerbs. 3 Temp dump sites now closed being Whites Hill, Balmoral & Carindale. All clear of rubbish except Carindale, clearing to Murarrie.	Continued scans to pickup final items in kerbside cleanup. Assist South with LAS operations staff deployed and RIMT relief staff. Assist other regions with Rapid Assessments and specific audits of buildings and food premises. Deployed 16 RIMT LAS staff & 25 Operation staff to South for Thursday & Friday Assist other regions with environmental health issues

			Patrols occurring in Sectors L & K for illegal dumping and other waste related matters. Increase in illegal dumping outside flood zone predicted. Deployed 3 CARS officers to assist at South Region.	Patrols are scheduled to cover waste/debris issues as requested by RIMT. CARS DM has tasked tasked a patrol of toilet facilities in the regions for observation reports. East region has dispatched 2 crews to cover the assessments.
West RIMT	49 x LAS Ops 32 x BCW ass. main. 20 x BCW construction 4 x SES ?x CARS 15 x contractors Total = 130	1 x gerni 23x loaders (inc. bobcats, excavators, etc) 41x trucks 7x water trucks 6x other Total = 77	Sector D Sweeps total -5 Daily waste - 40m^3 Waste –total - 500m^3 Sector E Sweeps total- 4 Waste total - 11,137m^3 Sector Q Sweeps total- 11 Daily waste - 48 m^3 Waste total - 17,473m^3 Sector R Sweeps total- 7 Daily waste - 100m^3 Waste total - 7,354m^3 Sector S Sweeps total- 8 Waste total -1,898m^3 Sector T Sweeps total-3 Waste total - 916m^3	Sector D>moving out of D into adjoining Sectors Sector Q> Final clean up late PM of Bicentennial Bikeway Sector R> Re-deploy to South region PM Sector S> Assist QFS in PM w/ final wash down. SES All QLD teams stood down for afternoon CARS No tasks issued from RIMT West Work Requests Received-40

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	The recorded high tide level at the Brisbane City Gauge was 1.55 mAHD. The oceanic anomally was zero. Local Streets likely to be affected: • In the vicinity of Albion Park raceway at Albion; Park Street, Amy Street, Agnes Street, Yulestar Street, Narial Street, Higgs Street, Hutchieson Street, Pedder Street, Bogan Street, Fox Street and intersection of Wallace Street and Sandgate Road, Abbotsford Road (adjacent Wallace Street) • In the vicinity of the intersection of Edmonstone Road, Ross Street, Argyle Street, Durong Street Albion/Newstead • In the vicinity of the intersection of Longland Street & Ann Street & Commercial Road and Waterloo Streets, Newstead • In the vicinity of Northey Street at Windsor; Intersection of Northey Street and Bowen Bridge Road, Victoria Street, Edgar Street, Downey Street, Cullen Street, Nicholas Street. • In the vicinity of Bryden Street & O'Doherty Lane intersection and Somerset Street, Windsor • Low lying land in the vicinity Youngs Road, Hemmant • Low lying land in the vicinity of the Esplanade and Bellevue Parade, Lota • Low lying parts of the Coronation Drive bikeway/pedestrian pathways and Southbank bikeway/pedestrian pathways, Brisbane CBD • If further rainfall occurs from in the morning prior to the tidal peak, flooding in the areas above may be exacerbated with any local rain at the time of high tide.

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td></td><td>As a safety measure Northey Street carpark may need to be tempoarirly closed during the high tide.

The tidal level will gradually decrease from Saturday onwards as the tide gradually decreases.</td></tr>
<tr><td>Communications</td><td><u>Customer Contact Centre Stats</u>
General Calls:
Number of Calls Answered - 3494
Grade of Service - 41%

Of these SES comprised:
Number of Calls Answered - 36
Grade of Service - 84%</td></tr>
<tr><td>Electricity</td><td>There are currently around 3,700 customers without power – 3,300 caused by the flood, and 400 caused by yesterday's storm.

Yesterday's storm resulted in power interruptions for 30,000 South East Queensland homes and businesses.

This morning ENERGEX crews will work in small pockets of Marburg, Algester and Graceville to repair the electricity network damage caused by yesterday's storm, and continue their work to restore power to customers affected by last week's flood.

<table><tr><th>Region</th><th>Customers Affected (approx)</th></tr><tr><td>Brisbane Nth</td><td>304</td></tr><tr><td>Brisbane Sth</td><td>1023</td></tr><tr><td>Brisbane Valley</td><td>66</td></tr><tr><td>Brisbane West</td><td>1519</td></tr></table></td></tr>
<tr><td>Water Supply and Sewerage</td><td>• LAS has advised that the number of effected gully/gully traps has been reduced to approx 3000. All have received a first pass educt and performed well last night with no reported flooding. Follow up work continuing.

<u>Water:</u>
• All water pumping stations operational.
• Reservoirs currently maintained at high levels (street and house cleaning) and meeting demand requirements.
• Water quality sampling continuing.
• Sewage spill plan developed and is currently being implemented.

<u>Wastewater:</u>
• 45 sewerage pumping stations were affected by flooding – current status - 22 are being tankered, three on bypass pumping, two on generator sets and the remainder (18) being cleaned and assessed. 85 per cent of the affected stations will be operational by end of day 20/01/2011 with all returned to operational status by end of day 21/01/2011.
• Karana Downs WRP still not operational.
• Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only.
• No impact on residents.
• Advised Lone Pine Sanctuary and St Lucia Golf Course of the health risks</td></tr>
</table>

ITEM	COMMENTS
	from sewage overflows. • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. The pile supports appear to be intact, detailed inspection required by Recovery Team. Stormwater: • Cleaning and flushing of storm water drains and gully traps continuing in flood affected areas. Water supply to be made available to support this activity. Request for access to water supply via East control room.
Gas	Nil to report
Transport	Traffic Signals Status Working – 891 Temporary Power via generator- 4 Working, - No Comms - 2 Awaiting Power - 11 Cleaned - 145 Replaced Controller – 7 Blunder and Boundary intersection was completed last night, changing the controller and lanterns by BCW with assistance from Roadtek. Cordelia & Russell controller change was completed by J.P. Richardson yesterday and is currently operational Merivale & Russell controller change was completed by CB Energy, with BCW standby being required to get the signals running. Baroona, Fernberg and Haig required controller to be finalised from last night, this work was scheduled for completion last night. Rocklea Markets intersections both have further lanterns that require replacing. Sovereign is scheduled to finish the western intersection by COB today. BCW were scheduled for the main Rocklea markets entrance tonight; however the rain overnight prevented this work. The large amounts of mud around the intersection makes it unsafe to walk around with ladders as staff are exposed to increased risks of slips and falls. It is for these reasons that the team leader has made a call to move to the Fairfield and Ashby intersection to make a start on the controller change under the gazebo.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Parklands The following parklands across the city were 80-100% flood affected: Howard Smith Wharf Precinct Queen Street Park Boundary Street Fig Tree Reserve Merthyr Road Park Catalina Park Northey Street Park Rome Street Park Coorparoo Creek Reserve Gladstone Street Park The Common Park Barnes Avenue Park Stanley Street East Park Temple Street Park Clarence Street Park Gladstone Street Park Stanley Street East Park Real Park Kingfisher Park Cliveden Avenue Reserve Fairview Street Park Gordon Thomson Park Chelmer Recreation Reserve Taylor Bridge Reserve Queenscroft Street Park Deniven Street Park Neata Street Park Kennard Street Park Archer Parade Park J.F. O'grady Memorial Park Robinson Park (Fairfield) Home Street Park Turley Street Park Newcastle Street Park (Road Reserve) Brisbane Corso Park Giraween Park Strickland Terrace Park The Rafting Ground Park Kookaburra Park - West Atkinson Drive Reserve Kingfisher Park Scenic Road Park Twilight Street Park Rowena Street Park Priors Pocket Road Park Ellerby Road Park Mercury Street Park Hawkesbury Road Park Priors Pocket Road Park Myora Street Park Aitcheson Street Park Moggill Ferry Reserve Stratford Street (Off) Park John Wilson Reserve Mcilwraith Park Moorlands Park

ITEM	COMMENTS
	Woolloongabba Rotary Park Turbo Drive Park Wellington Road Park East Heath Park River Terrace Park Kurilpa Point Park South Brisbane Riverside Lands Park Ryan Street Park Boundary Street Park Orleigh Park West End Riverside Lands Park Preston Street Park Deshon Street Park Hardcastle Park Donaldson Street Park Scott Street Park Success Street Park Muriel Avenue Park John Bright Street Park Ipswich Road Park Dollis Street Park Kookaburra Park Fauna Parade Park Short Street Park Stable Swamp Park Freney Street Park Old Oxley Treatment Works Park Wilpowell Street Park Gladstone Street Park Lawson Street Park Ipswich Road Park Alban Street Park Timaru Close Park Hawkesbury Road Park Lather Road Park Jesmond Road Park Nadine Street Park Faulkner Park Graceville Riverside Parklands Graceville Avenue Park Sherwood Road Park Thomas Street Park Sherwood Forest Park Allawah Street Park Fairfield Road Park Leyshon Park Orsova Road Park Park Road Park (No.26) Paringa Place Park Fehlberg Park Paragon Street Park Instow Street Park Goodwin Park Esplanade Park Orient Road Park Hyde Road Park Horace Window Reserve Blackheath Road Park Jindalee Boat Ramp Park Kooringal Drive Park Amazon Place Park Capitol Drive Park Jindalee Recreation Reserve Jindalee Park Jindalee Mun Golf Links Park Tigris Street Park Karumba Place Park Windermere Avenue Park Oldfield Road Park Kennewell Park Biambi Yumba Park Cliveden Park Dunmore Park Torwood Park Regatta Park Kellett Park Nerida Lane Park Milton Park Milton Road Park John Magee Park Karella Street Park Jesmond Road Park Cubberla Street Park Sanctuary Place Park Ormsby Street Park Kenmore Road Park Botticelli Street Park Spinkbrae Street Park Fig Tree Pocket Riverside Reserve Dobell Street Park Meiers Road Park (Road Reserve) Vera Street Park Witton Road Park Glencairn Avenue Park Sir John Chandler Park Bellevue Terrace Park Munro Street Park Rotary International Presidents Park Laurence St Pocket Park (Road Reserve) Guyatt Park Whitmore Street Park Jack Cook Memorial Park Perrin Park Gregory Park Patrick Lane Park <u>Bikeways</u> A number of Brisbane's bikeways and shared pathways located along the Brisbane River and tributaries are affected by the recent flood event. Impacts include debris and silt on the pathway, pavement or railing damage and in some cases, sections of the bikeway have been destroyed. The majority of bikeways affected are in the inner city area between Teneriffe and Toowong and south to Indooroopilly, Oxley and Jindalee. However, other bikeway such as Kedron Brook and Enoggera Creek have also been affected. Council is undertaking cleaning and repairs to the bikeway network in order to restore services as soon as possible.
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	<u>Sandbags</u> There are sandbags in stock and available to residents at all depots (except Stafford). We have approximately 75,000 Sandbags in stock at Albion. Sandbag disposal signs shall be erected at all depots today 20/01/11, advising residents of sandbag disposal instructions.
Labour (Volunteers, contractors, etc)	Community Services Branch will coordinate the group volunteers. These are to be groups of 10+. • Community Services will place 2x support staff to assist with volunteer

ITEM	COMMENTS
	groups in each REGIONAL Business CENTRE that requires assistance (at this stage SOUTH and WEST). • 1 role will be Volunteer Liaison who will manage the registration and WHS Induction /Briefing of groups of volunteers. • 1 role will be Operations Liaison, who will coordinate/liaise with RIMT teams re: locations, skill matching groups with needs, and task allocation and directives. - Works Briefing. The regions will remain in sectors and each volunteer group allocated area/s per sector. This will enable accurate capture of works completed as well. The following response and information needs to be provided to those who still present at Council centres wishing to volunteer: For Groups: We are seeking people to register to volunteer as a group of 10 or more. This can be done through Council's Customer Contact Centre on 3403 8888. There is now groups register for volunteers that can be accessed through the contact centre. Please ensure your group is self sufficient and can supply their own food, drink, personal protective equipment and tools. In the instance that groups continue to arrive at Regional Business Centres: In the case that you are able to link the group to a request or need of assistance that the group can provide at the time they attend the centre, please deploy or direct them to the area in need. It is our preference that the group registers through the abovementioned process however, they can then be appropriately matched to a request for assistance within the next few days. In the case of individuals attending and offering to volunteer: Council is unable at this time to coordinate individuals at locations to assist, due to safety risks. (people near heavy machinery). If you do wish to assist, you are encouraged to contact your friends and family who may have been affected and offer your assistance to them, or contact your own local community group and offer to join their group efforts.
Media Issues	Community Service Announcements released: • Streets in Albion closed due to flooding • Council venues operating again Fact sheets approved: • Drying out flood affected items • Cleaning up your premises • Volunteer info for registered groups and individuals • Libraries - support for flood affected communities
Political Issues	No known issues
City Waste Issues	The following advice is provided by City Waste Services in response to ongoing reports of hazardous waste incorrectly disposed of. Hazardous Waste Hazardous waste should NOT be put in wheelie bins or on the kerb for collection and should be reported through Council's Contact Centre. Please provide a contact number, material location, type, quantity, description. This can be emailed from the Contact Centre to 'Waste Waste' with 'Hazardous Waste' in the subject line. Examples of hazardous materials include: • pesticides • herbicides • pool chemicals • fuel cans • gas cylinders • solvents • corrosives (acids/alkalis) • other packages of chemicals or unknown materials

ITEM	COMMENTS

Leaking hazardous material: Residents who find leaking chemicals or gas cylinders should stay clear and call '000".

Paint: As a guide, ten tins or less of paint can be put in general waste bins. More than ten tins or a combination of potentially hazardous chemicals should be reported through the Contact Centre for collection.

Asbestos:

Avoid handling materials suspected to contain asbestos. If possible, keep the materials wet and covered in plastic. Do NOT put materials suspected to contain asbestos into bins or with items for kerbside collection. Please call the Contact Centre to organise collection. Council Officers aware of suspected asbestos waste for collection may email details through to 'Waste Waste' with 'Asbestos' in the subject line.

Temporary Disposal Sites List Update:

SUBURB	STREET	STATUS
Albion	Fox Street Netball courts	
Anstead	Anstead Bush Reserve	
Balmoral	Balmoral Parks Depot - Jean Howie Drive Balmoral	Closed - Hazardous waste identified onsite and to be removed by tomorrow.
Bracken Ridge	Telegraph Rd (LAS Yard)	
Bellbowrie	Lions Park Road	Closed
Bellbowrie	Bellbowrie Shopping Centre Car Park	Closed
Carindale	Cnr Creek Rd and Old Cleveland Rd	
Carindale	Carindale Regional Office hard stand (cnr Creek and Old Cleveland Roads)	
Chapel Hill	Whites Hill Reserve (off Boundary St)	Closed
Chapel Hill	Russell Tce, Green Hill Resovoir	Closed
Chelmer	Appel Street	Closed
Chelmer	Queenscorft Street	Closed
Chelmer	Chelmer Train Station	Closed
Chelmer	Halsbury Street at park and ride	
Corinda	Clivedon Ave	
Corinda	Hughes Lane	
Darra	**52 & 44 Monier Rd**	**Primary site**
Fairfield	Venner Rd (Both Ends) Dead-end into Fehlberg	
Fairfield	Fairview Street Park - End of Cameron Street / Victoria St	
Fairfield	78 William Street	Closed
Fairfield	Goodwin Park adjacent Cansdale St	
Fairfield	Cnr on Turner St between Brougham and Ashby st	
Fig Tree Pocket	Cubberla Creek Reserve, Fig Tree Pocket Road	Closed
Fig Tree Pocket	Mactier Street	Closed
Graceville	Cnr White & Lorna St Giraween	
Graceville	Acacia Street - Western District Netball Association	Closed
Graceville	Souths Graceville Rugby League Club - Graceville Avenue	Closed
Herston	Gilchrest Ave - Victoria Park	Closed
Indooroopilly	Robertson Park, Indooroopilly Road	Closed

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td></td><td>
<table>
<tr><td>Indooroopilly</td><td>Meirs Rd, Sir John Chandler Park</td><td>Closed</td></tr>
<tr><td>Kangaroo Point</td><td>Lower River Tce</td><td>Closed</td></tr>
<tr><td>Karana Downs</td><td>Anthony Short Oval, Illawong Way</td><td>Closed</td></tr>
<tr><td>Larapinta</td><td>20 Distribution Street</td><td>Not in use</td></tr>
<tr><td>Mt Coot-tha</td><td>Botanical Gardens</td><td>Closed</td></tr>
<tr><td>Mt Coot-tha</td><td>Helipad</td><td>Primary site</td></tr>
<tr><td>Mt Coot-tha</td><td>Slaughter Falls and Simpson Picnic Grounds</td><td>Closed</td></tr>
<tr><td>Nudgee</td><td>Nudgee Road Car Park</td><td></td></tr>
<tr><td>Oxley</td><td>Oxley Avenue</td><td></td></tr>
<tr><td>Oxley</td><td>Oxley Station Road</td><td></td></tr>
<tr><td>Richlands</td><td>120A & 112A Progress Rd</td><td></td></tr>
<tr><td>Richlands</td><td>295 Archerfield Rd</td><td>Primary site</td></tr>
<tr><td>Rocklea</td><td>63 Melbourne Street</td><td>Closed</td></tr>
<tr><td>Rocklea</td><td>Heaton Street</td><td></td></tr>
<tr><td>Rocklea</td><td>Tremore Street</td><td></td></tr>
<tr><td>Rocklea</td><td>Leeds Street</td><td></td></tr>
<tr><td>Rocklea</td><td>Goburra Street</td><td></td></tr>
<tr><td>Rocklea</td><td>Elmes Street</td><td></td></tr>
<tr><td>Rocklea</td><td>Sherwood Rd - Bus Depot</td><td></td></tr>
<tr><td>Seventeen Mile Rocks</td><td>Jennifer Street</td><td>Closed</td></tr>
<tr><td>Seventeen Mile Rocks</td><td>Counihan Road</td><td>Closed</td></tr>
<tr><td>Sherwood</td><td>Jolimont Street</td><td></td></tr>
<tr><td>Shornclilffe</td><td>Curlew Street car park (St Pats)</td><td></td></tr>
<tr><td>St Lucia</td><td>Guyatt Park, Macquarie Street, St Lucia</td><td>Closed</td></tr>
<tr><td>West End</td><td>Riverside Drive (city end)</td><td>Closed</td></tr>
<tr><td>West End</td><td>Cordellia Street, Musgrave Park</td><td>Closed</td></tr>
<tr><td>West End</td><td>Orleigh Park</td><td>Closed</td></tr>
<tr><td>Windsor</td><td>Old McDonald Road Depot - Cnr of McDonald Rd and Blackmores St</td><td></td></tr>
<tr><td>Yeronga</td><td>187 Hyde Road</td><td>Closed</td></tr>
<tr><td>Yeronga</td><td>Cnr Cansdale & Brisbane Cso</td><td></td></tr>
<tr><td>Yeronga</td><td>Yeronga Train station Carpark</td><td>Closed</td></tr>
<tr><td>Yeronga</td><td>South Brisbane Football Club - Cansdale St Yeronga</td><td>Closed</td></tr>
</table>

The temporary Murarrie Landfill (380 Murarrie Road) is now closed.

Please divert all council and contractors to Rochedale Landfill, 174 Gardner Road, Rochedale.
</td></tr>
<tr><td>External Stakeholder Issues</td><td>Between 1330 Wednesday and 1330 Thursday the Brisbane SES Unit received 28 requests for assistance. At 1330 Thursday, 18 of these requests for assistance had been completed, with 10 requests outstanding or in progress.

SES flood recovery efforts are now being handled entirely by out-of-Brisbane personnel, with local SES personnel being rested and used for storm damage response.</td></tr>
<tr><td>Internal Work Unit Issues</td><td>Nil to report</td></tr>
</table>

AUTHORISATION:

Name: Andrew Lintern
Position: Incident Controller

Signature: _____
Date and Time: 20/01/2011 – 1530 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	49
DATE:	20/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 - 2200 hrs		
EVENT TYPE	Flood Event		

Flood Affects

The Flood Information Centre was advised by BoM this afternoon that the Brisbane City Gauge has been damaged as a result of Brisbane River flood and it records the level 0.35m higher. BoM is going to send a technician to recalibrate the Gauge tomorrow. Further advice will be issued once the calibration is completed.

Tomorrows tide

A CSA has been approved and will be accessible on Council's website providing information to residents about the possible impact of the king tide for tomorrow. The King tide is expected to reach a peak of 1.7 metres AHD at around 10.30am.

The list of suburbs and streets that may be affected is:

- **Albion:** In the vicinity of Albion Park raceway at Albion, including Park, Amy, Agnes, Yulestar, Narial, Higgs, Hutchieson, Pedder, Bogan and Fox streets, Abbotsford Road and the intersection of Wallace Street and Sandgate Road, Breakfast Creek Road
- **Brisbane CBD:** Low lying parts of the Coronation Drive bikeway/pedestrian pathways and Southbank bikeway/pedestrian pathways
- **Deagon**: Finnie, Stockholm, Henderson
- **Hemmant:** Low lying land in the vicinity of Youngs Road
- **Lota:** Low lying land in the vicinity of the Esplanade and Bellevue Parade
- **Newstead**: In the vicinity of Edmondstone and Commercial roads and Ann, Ross, Waterloo, Argyle, Longlands, Austin , Byres and Durong streets
- **Sandgate:** Fourth to Nineteenth Avenue, Flinders Parade, Perkins Street
- **Windsor**: In the vicinity of Northey Street and its intersection with Bowen Bridge Road and Victoria, Bryden, Somerset, Edgar, Downey, Cullen, Nicholas streets and O'Doherty Lan **Bowen Hills:** Abbottsford Road (near Burrows Street
- **Wynnum:** Wynnum Esplanade
- **East Brisbane:** Cambridge, Didswith, Hilton streets and Walter Avenue
- In parks or low lying land in Hemmant, Lota and Teneriffe and bikeways on Coronation Drive, South Bank and near the QUT CityCat terminal

- **Sandgate:** Fourth to Nineteenth Avenue, Flinders Parade and Perkins Street

Sand bags are available to residents if required.

OPERATIONS AND ASSESSMENTS

Status on Sector maps

Review indicates that no sector was set up for recovery action for suburb of Karana Downs. Confirmation from RIMT West indicates only a handful of streets were affected and that clean up has been completed. It is recommended that sector reporting remains unchanged.

Army Update

Last 24 Hours

The Army had 700 soldiers operating mostly south of the Brisbane River in the following sectors:

- Sector A (Chelmer and Graceville)
- Sector I (Yeronga)
- Sector H (Rocklea)
- Sector B (Corinda and Sherwood)

Army has handed back the following sectors to BCC:

- Sector Q (Towong, Paddington and Milton)
- Sector R (Indooroopilly and St Lucia)
- Sector S (Kenmore and Figtree Pocket)
- Sector T (Moggill and Bellbowrie)
- Sector J (West End, South Bank, Hillgate Hill and Dutton Park)
- Sector G (Durack and Willawong)
- Sector C (Oxley)
- Sector H (Rocklea)

Sectors that have achieved 1st pass:

- All sectors allocated to Army have achieved first pass. Any significant rubbish stockpiles will be dealt with by follow on ADF element together with BCC

Next 24 Hours

- Hand back Sectors A,H, I and B to BCC
- Transition from troop labour tasks to specialist engineering tasks (clearance of temporary tip sites and other requested tasks)
- Navy Survey continue of Brisbane river and major bridges
- Continued logistic support

FORWARD PLANNING GROUP

Tasks	Issues/Barriers	Activities
Forward Planning stakeholder liaison		• Danielle Shankey has joined the FPG and is co-ordinating research & **internal** relationship management planning and activities. • Other agency and government agency relationships to Council being mapped for recovery planning.
Planning for Recovery Taskforce Groups (Community and Housing;	Availability of key contacts for risk analysis and recovery task development (many	• Group is continuing to develop the draft plan to support the establishment and operations of the

Tasks	Issues/Barriers	Activities
Infrastructure, Economic; Environmental) • Define framework for recovery i.e. the relationship of Council to the State counter-disaster effort • Draft Council Concept for Recovery	people committed elsewhere on flood activities)	Recovery Task Group. • Cross checking of flood event disaster data is currently underway. • Impact assessment data being forwarded from the DIG in the LDCC.
Recovery Planning Status Report		• Process established for BCC Divisions to provide FPG with daily reports re: their forward planning / status. • Data collection, cross-checking & mapping of this info is underway. • Established a daily "Status Report - Flood Recovery Planning"
Office of the Lord Mayor and the Chief Executive Officer		Additional resources are still being used to work through the offers - primarily on "recontacting" people we have tried to contact initially and either left messages or not been able to speak to. The figures as at 1.30pm today are:- • 1938 offers for plant/equipment (including high profile offers) are on hand - an increase of 5 from the SITREP yesterday. All of these have been contacted or attempted to contact. • 357 offers are on hand from Tradesmen - an increase of 8 from yesterday. All of these have been contacted or attempted to contact. 2nd attempt to contact: • Plant/equipment/Tradesmen: 48 recalls have yet to be allocated but the remainder have been allocated and are being worked on. • Unanswered recalls - unless the offer is substantial we are closing off the offer after the initial and second calls have been made.
Manage volunteer deployment and Volunteer Queensland liaison maintained.	• **Brisbane City Assets require more warning with regard to volunteer activities / plans. Weekend activities need to be communicated to depots by noon Friday.** • Information required re: Volunteer activity for this weekend. • Tradies volunteering initiative has been misleading for some	<u>Volunteers</u> BCC has deployed 200 volunteers between Tuesday & Thursday this week. **Volunteer distribution of newsletters to flood effected areas** - Assisted with deployment of volunteers & ensure logistics and admin issues are finalised. **Volunteer Trade Program** - Assist with issues on trades matching,

Tasks	Issues/Barriers	Activities
	residents. The LDCC has edited the phone script to explain that Tradies don't 'volunteer' their services but do 'provide' a quote after being **matched** to a resident in need. • Volunteers are reporting getting sick. Recommendation: follow up with QLD health (Public Health). • BCC Assets require advanced warning regarding Volunteer activities at the depots (especially for the weekend. Info required by Friday noon).	general volunteer coordination and with new issue on residents left behind from initial clean-up who require plant and equipment support to be matched to them.

Next Steps/Emerging Issues:

- Social support / strategy needs to be developed to meet the needs of vulnerable residents. Refer to DOCs.
- Brisbane City Assets require more warning with regard to volunteer activities / plans. Weekend activities need to be communicated to depots by noon Friday.
- Friday 21 January King Tide upgrade**. Communication strategy / media release required.**
- Identifying priority of commercial (by type) property data. (Advised this will take 2 business days to collect & verify) refer to Economic Development and or CARS.

DIG

Have been working on Map requests per Sector

- CARS Streetscape assessment
- Flood level maps by Sector

Two and a volunteer photographer conducted an aerial assessment in McDermott Aviation's AS365 twin engine Dauphin Helicopter on **Thursday 20 January 2011 between 12.30 and 2.15pm**.

The focus of this aerial assessment was on the Moreton Bay area. The flight path followed the shoreline from Brighton to Manly and continued to Green Island, St Helena Island and the western shore of Moreton Island. Other areas that were assessed include Rocklea/Oxley and Hemmant/Tingalpa.

Summary of Observations

Flood debris was sighted on the shoreline at Nudgee Beach, Shorncliffe, Sandgate and Brighton. The rest of the Moreton Bay was generally clear of visible flood debris, including in the suburbs of Wynnum and Manly, Moreton Island and the smaller islands.

Rocklea and Oxley were reinspected today, with some progress observed. Many commercial buildings in these areas have stockpiles of waste/trash located within their property boundary.

The suburbs of Hemmant and Tingalpa were generally clear of any visible waste (Sector M).

Recovery Centres

The Wacol recovery Centre closed at 1600 hrs today and is moving to Max Employment Centre, Queen St Goodna from tomorrow. The Wacol Centre primarily saw clients from Ipswich. While the centre will now be operating in Ipswich there will be BCC material at the Goodna site, there will not be a BCC officer on site.

Evacuation Centres

The QEII will be dismantled Friday 21/1/11. There are 10 expensive electric beds and a large number of air beds to be transported to the new temporary store at Geebung.

Regional Incident Management Team Update

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Work Planned
North RIMT	LAS 35 BCW 44	8 x Class 22 1 x Combo Tipper 4 x Tandems 1 x Bobcat 2 x Back Hoes 2 x Traffic Controllers	• About 75% of kerb side rubbish has been picked up crews are on the second pass of each area in Sector 'O' – approx 400m3 • Ongoing clean of Flood Debris from Sandgate Foreshore – more comes in with each tide. Approx 150m3 so far • CARS have relocated to support West Region	• Ongoing removal of kerbside rubbish • Continue removal of Flood Debris from Sandgate, Shorncliffe, Nudgee and Pinkenba • All gullies in affected area have been cleaned, Flood Gates will be checked Mon 17/1
South RIMT	203 – LAS (which includes 137 Contract Staff) 160 – BCW 37 – CARS 470 – Army 243 - Corporate Volunteers (incl. 225 ABI Group) 81 – Redlands CC 8 – Logan CC 7- LAS B shift Totaling- 1203 personnel	198 x Tandems 24 x Water Carts 23 x Excavator 7 x Drott 80 x Bobcats 21 x Backhoes 80 x Class 22/24 Trucks 11 x Loaders 4 x Road Sweepers 3 x Other plant & equip 3 trucks – LAS B shift	Continuing rubbish removal at Sherwood & Archerfield Dump site	Organizing Parks into Sectors
East RIMT	41 LAS 29 CARS 14 BCW Nil other councils, No ADF or SES, volunteers Other LAS & CARS staff deployed to South and elsewhere.	2 MR trucks 10 Class 22 15 light vehicles 4 Tandems 1 Backhoe 3 Bobcats	Sector K kerbside cleanup complete. Sector L kerbside cleanup complete. Sector M kerbside cleanup complete. Multiple sweeps of all affected roads completed – very small amounts still appearing on kerbs. 3 Temp dump sites now closed, Carindale debris being taken to Murarrie, day to day & half remain. Minimal white goods at Carindale & Balmoral left. Patrols occurring in Sectors L & K for illegal dumping and other waste related matters. Increase in illegal dumping outside flood zone predicted. Deployed 3 CARS officers to assist at South Region.	Continued scans to pickup final items in kerbside cleanup Bulimba and Vectis St/Scott St Norman Pk. Assist South with LASE staff. 3 WR for removal of debris for pickup tomorrow. Normal operations are resuming over district. CARS assist other regions with Rapid Assessments and specific audits of buildings and food premises. Assist other regions with environmental health issues Patrols scheduled to cover debris issues as requested. CARS DM has tasked a patrol of toilet facilities in the regions for observation reports. East dispatched 2 crews to cover the assessments.

West RIMT	82 x LAS Ops (inc. RIMT) 32 x BCW ass. main. 20 x BCW construction 4 x SES 20x CARS Total = 158	23x loaders (inc. bobcats, excavators, etc) 41x trucks 7x water trucks 6x other Total = 76	**Sector D** **99% complete** **Daily waste (m^3)= 40m^3** **Waste running total (m^3)= 540m^3** LAS Ops 3260610 BCW (AM) 3260610 Work Requests Completed-10 **Sector E** **95% complete** **Daily waste (m^3)=45 m^3** **Waste running total (m^3)= 11,182m^3** LAS Ops 3260509 BCW (AM) 3260504 ongoing **Sector Q** **95% complete** **Daily waste (m^3)= 174 m^3** **Waste running total (m^3)= 17,647m^3** LAS Ops 3231408 BCW construction 3190605 **Sector R** **90% complete** **Daily waste (m^3)= 280m^3** **Waste running total (m^3)= 7,634m^3** LAS Ops 3231605, 3231808 BCW (AM) 3231605 & 3231809 ongoing BCW construction 3231607, 3231613, 3231807, 3231808, 3231809, 3231810, 3231903. **Sector S** **90% complete** **Daily waste (m^3)=50m^3** **Waste running total (m^3)=1,948m^3** LAS Ops 3130504 BCW (AM) 3232103 ongoing **Sector T** **90% complete** **Daily waste (m^3)= m^3** **Waste running total (m^3)= 916m^3** LAS Ops Unknown CD #	LAS Ops Sector D> continue in 3260610. Sector E> 3260509, 32060510, 3260104, 3260105, 32160606, 3260301 Sector Q> 3231304, 3190606 Sector R > 3231076, 3231808, 3231809, 3231807, 3231702, 3231605, 3231701, 3231709, 3231613, 3232007, 3232006 Sector S> 3232202 BCW (AM) Sector D>3260608 Sector E > 3260504 ongoing Sector Q> 3190606 Sector R > 3231605 & 3231809 ongoing Sector T > 3 days remaining in 3230102 CARS Monitor car wrecking yard in Counihan Street. Work Requests Received-8

			BCW (AM) 3230105 & surrounds CARS Attended 300 Sir Fred Schonell Dve, St Lucia in relation to possible sewerage in a pool. Inspection revealed that there was only debris and mud in the pool. Attended 66 Dumbartan Street, Fig Tree pocket and 17 Nigana St, Fig Tree pocket in relation to concerns with odour and possible health risks of dirty swimming pools. Investigation revealed that both properties have been flood affected and owners are in the process of cleaning up the sites.	

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Radnor Street Indooroopilly is partially closed, open for contra flow, and awaiting confirmation of landslip. Long term major retaining and embankment works. Medium term traffic management plan is expected shortly. LAS has advised that the number of effected gully/gully traps has been reduced to approx 3000. All have received a first pass educt and performed well last night with no reported flooding. Follow up work continuing. Regards Craig Evans Reports indicate that the Drift Restaurant is placing large quantities of flood damaged perishable goods onto the Bicentennial Bikeway creating a health and safety issue. They have also placed electrical equipment/appliances on the adjacent timber bridge. The handrail to this bridge has also been severely damaged following the flooding requiring replacement. The army has declared 127 Leybourne St, Chelmer - as a bio hazard needing urgent Council action on the site. The site has police taping and no-one allowed to enter the site or they will be arrested. - Army request the site to be air tested for bio hazards - ****STAFF MUST WEAR PROTECTIVE CLOTHING & use an ENCLOSED TRUCK- waste taken to a bio hazard facility. Update: Peter Jasper from RRG called to report that the QFRS attended the site this afternoon. QFRS intend to follow up next shift.
Communications	Customer Contact Centre Stats **General Calls** BCC core business 13:30 - 21:00: Number of Calls Answered - 2031 Grade of Service - 51.61% Of these SES comprised: Number of Calls Answered - 21 Grade of Service - 91.67% Hot issues

ITEM	COMMENTS
	- A significant number of calls through the contact centre have related to waste services and when services will be returned to normal. Call spikes occurred between 16.30-1730
Electricity	**Brisbane summary** customers currently affected: approximately 1661 Information Updated: 20/01/2011 9:00 pm region customers affected (approx) Brisbane Nth 304 Brisbane Sth 797 Brisbane West 560
Water Supply and Sewerage	Water: Nil to report. Wastewater: Nil to report Stormwater: Nil to report
Gas	Nil to report
Transport	
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Sandbag locations for high tide • Asphalt Plant, 228 Curtain Ave West, Eagle Farm • Mt Coot-tha Road, Mt Coot-tha Gardens • Darra Works Depot, Shamrock Rd, Darra • Balmoral Works Depot, Redfern Street, Morningside • Newmarket SES Depot, Wilston Rd, Newmarket (in carpark off Erneton Street) • Zillmere Works Depot, Jennings Street, Zillmere • Stafford Works Depot, Turner Road, Kedron • Green Square Close, Fortitude Valley • Virginia Depot, Lathe St, Virginia • Hawthorne, Hawthorne Park • Tarragindi Reservoir, Tarragindi Road, Tarragindi
Labour (Volunteers, contractors, etc)	
Media Issues	
Political Issues	No known issues
City Waste Issues	**Temporary Disposal Sites** Beginning Friday 21 January 2011, the ADF are providing assistance with the clearing of the following sites (not in priority order): 1. Mactier Street, Fig Tree Pocket

ITEM	COMMENTS
	2. Guyatt Park, Macquarie Street St Lucia 3. Acacia St and Waratah St Graceville - Netball Courts 4. Monier Rd Darra 5. Fox Street, Albion 6. Victoria Park, Gilchrest avenue, Herston 7. South's Graceville Rugby League Football Club, Graceville Avenue, Graceville These sites will be closed and once cleared, they will be signed accordingly. Once CWS have been notified that the area has been cleared bulk bins will be delivered to allow residents to dispose of their items. **Brisbane Markets cleared** The Brisbane Markets has now had all bulk waste removed. There has been another 130 loads totalling another 1,700 tonnes removed since yesterday morning. This brings the total waste removed from there to about 3,750 tonnes from 270 loads. Rocklea Cold Stores was completed yesterday (approx. 850 tonnes) and we are conducting the disinfecting, deodorising and cleaning process there today. We have completed a range of other food waste collections totalling in excess of another 400 tonnes over the past few days.
External Stakeholder Issues	
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Stuart Pickering
Position: Incident Controller

Signature: _____
Date and Time: 20/01/2011 – 2200 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	52
DATE:	21/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530hrs		
EVENT TYPE	Flood Event		

Today's High Tide

Flood Information Centre (FIC) has confirmed the actual height reached at today's high tide (1.75m AHD as compared to 1.55m AHD of yesterday). Extensive patrols were conducted of FIC mapping nominated and historically listed areas subjected to flooding by king tides. FINDINGS: Minimal water entered the roadway as a result of the king tide. There was no property damage to residential, business and/or Council assets. Doorkocks of potentially affected areas carried out and staff from RBH advised to move vehicles as a precautionary measure.

Major issues

Landslip – Radnor Street, Indooroopilly

- On Thursday 20 January 2011, Council identified a significant slip on the bank of Witton Creek and below the northern edge of the embankment under Radnor Street, Indooroopilly.
- The slip has resulted in a 2m high vertical drop under the armco railing along the edge of the bitumen on the northern side of the road.
- Traffic control and sandbags in place to ensure safety is maintained.
- Ongoing inspections of the site are being undertaken to identify any cracks in the bitumen (indicating a progressive slumping of the embankment).

OPERATIONS AND ASSESSMENTS

Pest/Mosquito Control

- Aerial treatment of wetland scheduled for Saturday afternoon after receding tide. Treatment may extend into Sunday.
- Aerial treatment of floodwater completed. A total of 200ha treated along Oxley Creek and on Indooroopilly Island.

Ground Mosquito Control Program

- Ground Mosquito Control Program
  - 3000 locations divided into 10 truck runs
  - Routine operations – continuing daily

- Fly Control
  - Fourth of the daily treatment of all food waste bins completed
  - 82 bins still deployed across city

- Current Activities:
  - Monitoring north side and south side salt marsh and salt marsh margin for *Aedes vigilax*, Brisbane's summer pest mosquito
  - Monitoring flood water check points in south west suburbs
  - Establishing more monitoring points at flood water localities
  - Continuing fly control on bulk bins
  - Monitoring and treating the permanent and semi permanent water ponding on Council controlled land

Forward Planning Group (FPG)

- Continuing to develop the draft concept and plan to support the establishment and operations of the Lord Mayor's Recovery Task Group.
- Continuing to cross check and verify flood event disaster data
- Continued profiling of potential risks & mitigation strategies around the Recovery Plan
- Second status ("Status Report - Flood Recovery Planning") report from all Divisions has been collated
- Continuing to manage volunteer deployment to assist with recovery clean up efforts.
- List of locations on Council's website however list may be amended as additional sites are located.

ADF

Army

- General duty Army support (manual route and curb side clearance) is now transitioning to specialist plant support.
- In particular, Army plant assets are now assisting with the removal of a number of temporary waste sites as identified by Council.

Navy

- HMAS HUON, SHEPPARTON and PALUMA completed their second and final sweep (300m wide) of the Moreton Bay Main Shipping Channels.
- No obstacles were identified within shipping channels and the depths remain unchanged.
- The Deployable Geo-spatial Survey Team (DGST) completed survey operations between South Hamilton Reach Wharfs and Humbug Reach.
- All contacts and data located thus far are awaiting further analysis
- The Clearance Diving Team Detachment – Completed diving operations on Gateway Bridge and Captain Cook Bridge with no damage found to the Gateway however an obstacle was identified on the North (2nd) Pylon of the Captain Cook Bridge.

BCW (Brisbane City Works)

Intel received as at 0900hrs 21/01/2011

ROAD SURFACES (ALL SECTORS)	
Work area	Patrolling and patching locations in: Upper Brookfield, Upper Brookfield, Paradise Rd Larapinta, Toowong, St Lucia
Work Type	Potholes and re-sheeting areas damaged by floods. Priority One requests and damaged founds on main roads
	Only working in South, West and Central for flood related areas
	1 crew in South 2 crews in West 1 flood related PRO1 in South only – Paradise Rd Larapinta patrol and patch potholes and failures
	North and East back working 100% 'normal program' South, West, Central 50% 'normal program'
	Approx 95 p/holes 52 m² road sheeting

DAY –WORKFORCE	
Staff	6 x Crew Members, 1 x Supervisors with arrow board utes for traffic control.
BCW Fleet/Plant	1 Flocon
External Fleet/Plant	H2, H4 – Suncoast hires
Material	5 ton t170 10mm a/c
ROAD/URBAN CLEANSING SUMMARY	
Summary	176.45 km's Swept
Work area	Newstead, CBD, Toowong, Milton, South Brisbane, West End, Chelmer, Graceville, Rocklea, Durack, Willawong, River Hills, Westlake Jindalee, St Lucia
Work Type	Remove Sandbags, Clean Roads, Sweep Roads, Clear Debris, Pressure Wash/Clean Bikeways, Pressure Wash/Clean Ferry Terminals
DAY & NIGHT –WORKFORCE	
Staff	68
BCW Fleet/Plant	10 x Road Sweepers, 13 x 22 Class Trucks, 3 x Work Ute
External Fleet/Plant	4 X SRS Sweepers 1 x Pressure Washers, 1 x Water Canon, 1 x Water Truck 1 x Bobcat
NORTH SUMMARY	
Summary	320 m³ Removed 2 tasks completed Sectors O and N have been cleaned Reactive work completed as logged in North sectors 95% of staff are in South 5% in North
Work area	Rocklea, Sumner Park
Work Type	Clean Debris / Rubbish Removal, Fuel Distribution, Repair Road Damage (due to collapsed concrete pipeline 525mm diam. Hole approx 4mlx1.5mwx1.5md.) Restore Asphalt, Clean Gullies, Footpath Clean, Remove Sandbags, Clean Roads, Remove Rotting Food Products
DAY –WORKFORCE	
Staff	39
BCW Fleet/Plant	4 x Flexi-tool pumps, 5 x Flexi-tool motors, 7 x Class 22 Tippers, 2 x Backhoe, 3 x Trailers, 5 x Utes, 1 x Generator, 4 x Chainsaws, 2 Bobcat
External Fleet/Plant	5 x 4T Tippers, 9 x Combo, 5 x Class 22 Trucks, 12 x Tandem Tippers, 1x Backhoe , 2 x Bobcats, 10 Traffic Controllers, 5 Traffic Control Vehicles, 5 x Tandem and Dog Trailers, 1 x 8t Tippers, 2 Excavator
Material	12t MRD2.1 (Imported). Rubbish 740m3. Rotten Food Products 360m3.
SOUTH SUMMARY	
Summary	6,337 m³ Removed, 29 tasks Completed Sectors F and H still in progress 85% Completed Majority of work remaining is in industrial areas of Rocklea and Darra-Sumner Park Evans and Peck survey carried out Thursday Still awaiting results.
Work area	**Sector F** – Spine St, Bullockhead St, Wolston St. **Sector H** – Shoebury St, Franklin St, Dunn Rd, Grindle Rd, Donaldson Rd
Work Type	Clean Debris / Rubbish Removal/Removal of spoiled food from warehouses.
DAY –WORKFORCE	
Staff	140
BCW Fleet/Plant	18 Excavators, 23 B/Cat, 6 B/Hoe, 115 Trucks.
External Fleet/Plant	Nil
Material	Nil
EAST SUMMARY(SECTORS, L M K)	
Summary	1,510 m³ Removed from Streets 17 Tasks Completed. All Sectors have had 3 passes and are clean. Occasional items are being placed on footpath- Reactive work Carrying out drainage and roadway repairs to Forbes St West End duration of works approx 1 week. Pipe repairs in Hyde Rd Yeronga are ongoing. Remainder of teams in Southern Sectors

Work area	Bulimba, Hawthorne, Norman Park, East Brisbane, West End, Hemmant, Fairfield, Rocklea, Salisbury, Coopers Plains, Yeronga, Sumner
Work Type	Clean Debris / Rubbish Removal, Rubbish Stock Pile Management, Clean Gullies, Remove Sandbags, Clean Roads
EAST DAY –WORKFORCE	
Staff	68
BCW Fleet/Plant	2 backhoe, 7 Truck, 3 Tandem
External Fleet/Plant	22 tandems, 4 truck, 4 Combo, 8 Traffic Control, 2 Roller, 9 Bobcat, 3 Backhoe, 1 Water Truck, 1 Excavator
Material	Nil
WEST SUMMARY	
Summary	500 m^3 Removed 3 tasks completed Sectors E, R, S, T and Q completed 2nd run. Sector Q – completing 5th Run. Continuation of material being placed in Milton and Toowong areas. Crews have moved to southern sectors at Graceville
Work area	Mt Ommaney, Middle Park, Westlake, Jindalee, Fig Tree Pocket, Milton
Work Type	Removal of Household rubbish & silt, cleaning roads & rubbish, road and footpath cleaning, debris clearing
WEST DAY –WORKFORCE	
Staff	45
BCW Fleet/Plant	13 x Trucks, 9 x Water Carts, 11 x Loading, 0 x Vac Truck, 1 x Sweepers
External Fleet/Plant	10 Traffic Control
Material	Nil
CENTRAL SUMMARY	
Summary	1,015 m^3 Removed 6 tasks completed Sectors K & J completed 3rd run. Continuing picking up material placed on footpath. Crews have moved to Southern sectors Logan City staff now reporting to P. Knight in southern sectors
Work area	New Farm, West End, Newstead, Kangaroo Point
Work Type	Clean Debris, Clean Roads / Rubbish Removal
DAY –WORKFORCE	
Staff	26
BCW Fleet/Plant	12 x Class 22, 3 x Ute
External Fleet/Plant	11 x Tandems, 5 x Bob Cats, 3 x Excavators, 1 x 8T truck, 1x 10T truck, 1 x 12T truck, 9 x Traffic Controllers with Utes
STRUCTURES SUMMARY	
Summary	130 m^3 Debris & Rubbish Removed
Work area	Botanical Gardens, Several footbridges around Brisbane, Walter Taylor Bridge
Work Type	Removal of debris and silt from footbridges, Inspection of Structures, Installation of traffic controls, Misc bridge damage repair activities
DAY & NIGHT –WORKFORCE	
Staff	25 (+ 20 on fatigue management break)
External Fleet/Plant	2 x combo; 1 x Bobcat; 1 x Water Cart; 1 x water blaster, BCW Boat
Total Staff	520
Volunteer Business	Logan City Council, Redlands City Council, ABI Group, Main Construction, Arc Construction, Roadtek
Total m^3 removed	9, 812m^3
Total Potholes completed	95
Total m^2 of road repair	52m^2
Total km's	176.45km
Gullies cleaned	407

Regional Incident Management Teams (RIMT)

Region	Staff	Plant/equipment	Work completed	Work scheduled
East	59 x LAS 24 x CARS 14 x BCW 8 x CARS and 5 x LAS deployed to South and elsewhere.	3 x MR trucks 20 x Class 22 19 x light vehicles 4 x Tandems 2 x Backhoe 2 x Bobcats 2 x Pressure Cleaners	Sector K, L, M kerbside cleanup basically complete. Multiple sweeps of all affected roads completed – very small amounts still appearing on kerbs. 3 Temp dump sites now closed. Last of debris at Carindale gone by 18:00 tonight. Patrols occurring in Sectors L,M, K for illegal dumping/waste related matters. Com & Env Reg Officers rapid assessment of predicted inundation areas, no significant impacts. Between 10:30-11:30am. Molle Rd minor flooding, none at Wynnum, Wakerley, Carina or Bulimba. Aquarium Av 400mm near boat ramp, Hemmant & Tingalpa Clear. Balance of Team on core work	Continued scans to pickup final items in kerbside cleanup al of debris for pickup tomorrow. Normal operations are resuming over district. Arranging staff to assist with volunteers in parks tomorrow. CARS to assist other regions with Rapid Assessments and specific audits of buildings and food premises. Continue standby for tasking by RIMT/LDCC. Carry out normal business with remaining resources.
South	193 x LAS 160 x BCW 37 x CARS 215 x ADF 243 x corporate volunteers 81 x Redlands CC 8 x Logan CC	188 x Tandems 24 x Water Carts 23 x Excavator 7 x Drott 80 x Bobcats 21 x Backhoes 80 x Class 22/24 Trucks 11 x Loaders 4 x Road Sweepers 3 x Other plant & equip	Today - Estimated Approx 12 000 m^3 of flood debris removed from streets throughout southern region by 6pm (21/1/2011) Note: The above daily volume of debris does not include ADF effort to date, which is estimated at approx. 10 000 m^3 for the 21/1/2011. Second and third sweeps now in progress through most sectors	Additional street passes will continue through all Sectors throughout day. LAS resources will continue operations through the weekend. BCW resources will be at 50% capacity for each weekend day
North	10 x LAS to Foreshores 4 x crews to west	4 x Class 22 2 x Combo Tipper 2 x Bobcat 2 x Excavators	Ongoing Debris collection from Sandgate area.	Continue removal of Flood Debris from Sandgate/ Shorncliffe. Provide assistance to West Region. Remove waste from temp sites to landfill site
West		25 x loaders (ie. bobcats, excavators) 56 x trucks 3 x water trucks 13 x other	**Sector D**: 99% complete, Daily waste (m^3)= 80m^3, Waste running total (m^3)= 640m^3 **Sector E:** 95% complete, Daily waste (m^3)= 84 m^3, Waste running total (m^3)= 11,266m^3 **Sector Q**: 95% complete, Daily waste (m^3)= 268 m^3, Waste running total (m^3)= 17,915m^3 **Sector R**: 90% complete, Daily waste (m^3)= 160m^3, Waste running total (m^3)= 7,794m^3 **Sector S:** 90% complete, Daily waste (m^3)=26m^3, Waste running total (m^3)=1,974m^3 **Sector T:** 90% complete, Daily waste (m^3)= m^3, Waste running total (m^3)= 916m^3	Continue to work through received requests. QUU to clean up sewerage in coming days.
Central			Suburbs inspected: CBD, South and surrounding areas, continuing to sweep through affected areas, concentrating on parks, undertaking assessments of areas.	Continue to work through received requests.

Eduction of Gullies

- Prior to implementation of the gully eduction program, some 1000 gullies were cleared.
- Since the program was implemented, a further 5,216 gullies have been cleared.
- Barry Brothers, Transpacific and BCW continue to apply resources to the program.

Recovery/Evacuation Centres

Centre	Data
RNA Recovery Centre	86 attended
	40 vaccinations
East Brisbane Recovery Centre	113 attended
	58 vaccinations
Fairfield/Yeronga Recovery Centre	360 attended
	80 vaccinations
Jamboree Heights Recovery Centre	734 attended
RNA Evacuation Centre	closed
QEII Evacuation Centre	23 overnight
	Scheduled to close 1200hrs today, depending on rehousing of evacuees.

- Vaccinations – over weekend Queensland Health Vans will be located at Chelmer, Booval, St Lucia and Fig Tree Pocket.
- Council will offer Tetanus vaccination clinics at Corinda, South Brisbane, Yeronga and Jamboree Heights.

Status REPORT

<table>
<tr><th>ITEM</th><th>COMMENTS</th></tr>
<tr><td>Impact Area and Scale</td><td>Bicentennial Bikeway remains closed
Majority of bikeways affected include Teneriffe, Toowong, South Indooroopilly, Oxley, and Jindalee. Kedron Brook and Enoggera Cr also affected.</td></tr>
<tr><td>Communications (media)</td><td>CSAs released for today
• Volunteers encouraged to a adopt a park this weekend
• Brisbane residents urged to be alert ahead of today's king tide
• Residents urged to register for trade assistance
• Community groups and small businesses urged to ask for assistance</td></tr>
<tr><td>Electricity</td><td>customers currently affected: approximately 885

<table><tr><th>Region</th><th>Affected residents</th></tr><tr><td>Brisbane North</td><td>92</td></tr><tr><td>Brisbane South</td><td>623</td></tr><tr><td>Brisbane West</td><td>170</td></tr></table>
Suburb Affected:

Archerfield
Bald Hills
Bracken Ridge
Fig Tree Pocket
Milton
Moorooka
Oxley
Paddington
Rocklea
Yeerongpilly</td></tr>
<tr><td>Water Supply and Sewerage</td><td>Water:
• All water pumping stations operational
• Reservoir levels being managed and meeting demand requirements</td></tr>
</table>

ITEM	COMMENTS
	Wastewater: • Karana Downs WRP still not operating (cleaning up from inundation) • Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only • Wacol WRP operational • No impact on residents • Advised Lone Pine Sanctuary and St Lucia Golf Course of the health risks from sewage overflows • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. The pile supports appear to be intact, detailed inspection required by Recovery Team • Sewage spill plan developed and being implemented. Signage has been installed at identified pumping stations • 7 sewerage pump stations are not operational Storm water: • Cleaning and flushing of storm water drains and gully traps continuing in flood affected areas • Water supply to be made available to support this activity
Gas	Nil to report
Transport	Train services on the Ipswich line will be fully operational from today, running on a standard weekday timetable.
Hospitals/Schools etc	Nil to report
Public Services	The Hepatitis Council of Queensland has issued a warning for residents to be careful of a potential hidden danger concealed in the mud - Hepatitis A.
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	*Adopt a Park* program scheduled for Saturday 22/01/2011. City of Sydney contacted Council to provide assistance (labour x 2 weeks, plant x 2 months).
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	The total waste received since 14 January 2011 is estimated to exceed 107,700t
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Glenn Gomez
Position: Incident Controller

Signature: _____
Date and Time: 21/01/2011 – 1530hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	53
DATE:	21/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 2200 hrs		
EVENT TYPE	Flood Event		

Wivenhoe Dam

(as per re-issued FIC Situation Report at 15:00 on Thursday 20 January 2011 from SEQWater)

All gates were closed at Wivenhoe at 12:00 on Wednesday 19 January 2011. The current lake level is just below FSL and rising slowly due to the overnight storm inflows. Operational releases will be made through the centre gate to account for ongoing small inflows and to assist town water supply requirements. A summary of the bridge status along the Brisbane River between Wivenhoe Dam and Moggill is as follows, with the exact timing of water coming clear of bridges depending on the fresh water in the Lockyer Creek (peak flow~250 m3/s) and any further rainfalls. Water is clear of Fernvale Bridge, Mt Crosby Weir Bridge and Burtons Bridge

Additional water in the Lockyer Creek is likely to keep Savages Crossing and Colleges Crossing inundated for at least today

It is not yet certain when water will be clear of Twin Bridges as this will depend on base flow draining requirements and a decision will be made on this later Friday.

FLOOD INFORMATION CENTRE (FIC)

Rainfall (from BCC Floodwise Report for Friday 21/01/2011 at 16:21 PM)

Over the last 24 hours an average of 7mm of rainfall has occurred with the highest falls of 23mm occurring in Ransome and 21mm in Wakerley. The lowest rainfall of 1mm occurred at Mt. Crosby.

In the last 6 hours only scattered Rain has occurred with the highest 6 hour rainfall of 1 occurring in Holland Park West

High Tide information

High Tide Level at Brisbane City gauge at 10.50 AM Friday 21/01/2011

High Tide occurred at 10:50 AM on Friday 21/01/2011 at the Brisbane City gauge. The actual high tide level at the Brisbane City gauge was 1.75 m AHD.
The oceanic anomaly was less than 0.1.

Tide Level Forecast for Saturday 22/01/2011

High Tide will be at about 11:20am at the Brisbane City gauge. The predicted high tide level at the Brisbane City gauge is 1.70 m AHD.

Information on predicted high tide for Saturday:

The predicted high tide of 1.70 m AHD at the Brisbane City gauge, is 0.05 m lower than todays (Friday 21/01/2011) peak high tide and about 0.16 m lower than the king tides of 1.86 m AHD which occurred at the Brisbane City gauge on the 22/12/2010 and 23/12/2010.

Local Streets likely to be affected

Low lying streets around Albion, Windsor, Hemmant and Newstead may experience inundation. If further local rainfall occurs in the morning prior to the tidal peak, flooding in the areas above may be exacerbated at high tide.

As a safety measure Northey Street car park may need to be temporarily closed during the high tide.

The tidal level will gradually decrease from Saturday onwards as the tide gradually decreases. Normal king tide impacts are expected to occur along foreshore areas.

Major issues

Orphaned Chemicals, Stable Swamp Creek, Rocklea

QFRS investigated a 20000 L tank located in the frame of a 20 foot shipping container located in the flood plain adjoining Stable Swamp Creek, Rocklea. An aerial investigation confirmed the isotainer displays a Class 3 placard– Flammable liquid DG diamond and UN2053.It was not possible to assess the integrity of the isotainer or the status of its contents due to the condition of the ground. QFRS also noted significant numbers of what appeared to be chemical packages, comprising 205 L drums, IBCs (1000-3000 L) and other containers.

QFRS has recommended advising the LDMG to arrange appropriately equipped salvage contractors to conduct a complete survey of the area and remove the chemicals. This may require heavy-lift capability (helicopters, cranes) as vehicular access may be impractical.

An Environmental Health officer has attended and advised that this is a high (environmental) risk issue that should be prioritised for action. The officer further advised that the tank will require an assessment by an engineer or tank expert to check the integrity and contents of the tank, and to provide advice on the product, movement and making safe prior to attempting its removal. A heavy lift, long boom crane will likely be required to gain access.

Bicentennial bikeway

- CBMS are taking care of the live power issues.
- LAS West advised that they have organised class 22 trucks (BCW trucks) to remove rubbish from the Drift area.
- LAS are negotiating with the owner of Drift to ensure the bikeway is clear of the items not for collection prior to waste collection on Sunday.
- Hand rail maintenance will be carried out on the Sunday leaving a limited area to be cleaned when the level drops. This will allow the bikeway to open once the remaining area can be cleared and checked. It can't be confirmed that the bikeway will open for Monday morning due to inundation levels.

Coronation Drive

A depression near Cribb Street has been inspected by asphalt ops. They have put traffic control on the site for the night to exclude vehicles from the lane as the depression in the outside lane is deep. The repair will take around 4 hours and it is planned to begin at 7:00am. The repair will require two lanes to be closed. Asphalt Ops have notified the traffic management centre.

OPERATIONS AND ASSESSMENTS

Forward Planning Group (FPG)

- Continuing to develop the draft concept and plan to support the establishment and operations of the Lord Mayor's Recovery Task Group.
- Continuing to cross check and verify flood event disaster data
- Continued profiling of potential risks & mitigation strategies around the Recovery Plan
- Second status ("Status Report - Flood Recovery Planning") report from all Divisions has been collated
- Continuing to manage volunteer deployment to assist with recovery clean up efforts.
- List of locations on Council's website however list may be amended as additional sites are located.

Army Update:

The Army presence has reduced to small teams of specialist engineers. The following sectors have been handed back to BCC:

- Sector I (Yeronga)
- Sector H (Rocklea)
- Sector B (Corinda and Sherwood)
- Sector A (Chelmer and Graceville)
- Sector Q (Towong, Paddington and Milton)
- Sector R (Indooroopilly and St Lucia)
- Sector S (Kenmore and Figtree Pocket)
- Sector T (Moggill and Bellbowrie)
- Sector J (West End, South Bank, Highgate Hill and Dutton Park)
- Sector G (Durack and Willawong)
- Sector C (Oxley)
- Sector H (Rocklea)

Next 24 Hours

- specialist engineering tasks as requested by BCC across nominated sectors
- Support clearance of various temporary tip sites
- Navy Survey continue of Brisbane river and major bridges
- Continued logistic support

Aerial Assessments

Council officers and a volunteer photographer conducted an aerial assessment between 1230 and 1400 hrs today.

This assessment investigated the current status and operations of Brisbane's landfill site, waste transfer stations and the temporary disposal sites. The flight path (Figure 1) extended to the landfill site and transfer stations at Rochedale, Chandler and Willawong and continued to the suburbs of Darra, Oxley, Rocklea, Graceville, Chelmer and Fairfield. The Nudgee transfer station was also inspected.

Summary of Observations

The Rochedale landfill site has two active operational areas, the new cell already showing evidence of significant use. The transfer stations at Chandler, Willawong and Nudgee have now commenced operating their overflow areas and are also showing signs of above average activity. Significant operations are underway at most temporary disposal sites and these seem to be operating efficiently.

A Helicopter is booked to undertake another survey tomorrow.

BCW (Brisbane City Works)

A donation of cold fog machines and AUSSAN disinfectant from Nanoshield has been passed on to State's community recovery. This is suited for use inside of buildings that have been flood affected - such as schools, hospitals etc.

Regional Incident Management Teams (RIMT)

Region	Staff	Plant/equipment	Work completed	Work scheduled
East	59 LAS 24 CARS 14 BCW Nil other councils, No ADF or SES, volunteers 8 CARS 5 LAS deployed to South and elsewhere.	3 MR trucks 20 Class 22 19 light vehicles 4 Tandems 2 Backhoe 2 Bobcats 2 Pressure Cleaners	Sector K, L, M kerbside cleanup basically complete. Multiple sweeps of all affected roads completed – very small amounts still appearing on kerbs. 3 Temp dump sites now closed. 2 loads debris at Carindale remain due to dump holdups. Patrols in Sectors L, M, K for illegal dumping/waste related matters. Numerous inundation inspections were completed by EHO's of regulated activities in Southern Region.	Continued scans to pickup final items in kerbside cleanup. Normal operations are resuming over district. Arranging staff to assist with volunteers in parks tomorrow. 2 operations teams on duty tomorrow. Sandbags transferred to Sandy Camp reserve Lytton/Wynnum West. CARS assist other regions with Rapid Assessments and specific audits of buildings and food premises. Continue standby for tasking by RIMT/LDCC. 07:00 hrs tomorrow rapid assessment tasked by CARS FOG for all rostered staff as per LM direction.
South	193 – LAS (includes 127 Contract Staff) 160 – BCW 37 – CARS 215 – Army 243 - Corporate Volunteers (incl. 225 ABI Group) 81 – Redlands CC 8 – Logan CC Total- 937	188 x Tandems 24 x Water Carts 23 x Excavator 7 x Drott 80 x Bobcats 21 x Backhoes 80 x Class 22/24 Trucks 11 x Loaders 4 x Road Sweepers 3 x Other plant & equip	Council: Approx 12 000 m3 of flood debris removed from streets by 6pm (21/1/2011) ADF: approx. 10 000 m3 for the 21/1/2011 Second and third sweeps now in progress through most sectors	Additional street passes will continue through all Sectors throughout day. LAS resources will continue operations through the weekend. BCW resources will be at 50% capacity for each weekend day
North	LAS – 6 to Foreshores LAS – 4 crews to West Region	4 x Class 22 2 x Combo Tipper 2 x Bobcat 2 x Excavators	• Ongoing Debris collection from Sandgate	• Continue removal of Flood Debris from Sandgate /Shorncliffe, • Support Volunteers at Nudgee Beach • Provide assistance to West Region • Remove waste from temp sites to landfill site continuing.
West	78 x LAS Ops (inc. RIMT) 26 x BCW ass. main. 49 x BCW construction25	31 x loaders (inc. bobcats, excavators, etc) 102 x trucks 3 x water trucks 13 x other	Sector D 99% complete Daily waste (m^3)= 380m^3 Waste running total (m^3)= 940m^3 LAS Ops	LAS Ops Sector D> 3260610 Sector E> 3260607, 3260606 Sector Q> 3190606 Sector R > 3231808, 3231513

Region	Staff	Plant/equipment	Work completed	Work scheduled
	0 x ADF19 x CARS **Total = 422**	**Total = 149**	3260610, 3260606, 3260608 BCW (AM) Volunteers in 3260607, 3260608, 3260603, 3260602 BCW Const. 3260610 ADF Working across Sector E 96% complete Daily waste (m^3)= 114 m^3 Waste running total (m^3)= 11,326m^3 LAS Ops 3260104, 3260302, 3260302, 3260101, 3260509, 3260510, 3260503, 3260504, 3260608 BCW (AM) 3260504 RCC 3260104, 3260105, 3260101 ADF Working across Sector SES 3260105 Other Arborists in unknown 3260509 Sector Q 95% complete Daily waste (m^3)= 288 m^3 Waste running total (m^3)= 18,503m^3 LAS Ops 3231408, 3190606, 3190603, 3191608, 3190602 BCW (AM) 3190605 BCW construction Sector R 95% complete Daily waste (m^3)= 448m^3 Waste running total (m^3)= 8,082m^3 LAS Ops 3231710, 3231805, 3231702 BCW (AM) 3231605 BCW construction 3231607, 3231807, 3231808, 3231809, 3231810, 3231903 3190605 Sector S 95% complete Daily waste (m^3)=46m^3 Waste running total (m^3)=1,994m^3 LAS Ops 3232202, 3232214, 3232104 Other Arborists in 3232103 Long term road closures in Sector – Radnor St, Meiers Rd Sector T 95% complete	Sector S> 3232202, 3232214, 3232104 Sector T> 3230102 BCW (AM) Sector D>3260607, 3260608, 3260603, 3260602 Sector E > 3260504 Sector Q > 3190605 Sector R > 3231605 Sector T > 3230102 BCW construction Sector D>3260610 Sector Q> 3190605 Sector R > 3231808 Other Sector S> QUU to clean up sewerage in coming days CARS EHO's conducting inspections to re-open flood affected food premises.

Region	Staff	Plant/equipment	Work completed	Work scheduled
			Daily waste (m^3)= m^3 Waste running total (m^3)= 916m^3 LAS Ops 3230102 BCW (AM) 3230102 CARS 100% Rapid Street Assessment forms completed in the West Region.	
Central				

Recovery/Evacuation Centres

Evacuation Centres have closed, a final debrief has been planned for all stakeholders to discuss lessons learned.

Key Statistics since the 12/01/2011

RNA
Operated from 12/01 to 19/01
Over 1650 people registered with Red Cross
Approx 1450 people at the peak (night of Thursday 13/01)
Over 250 households were rehoused

QE2
Operated from 12/01 to 21/01
Over 700 people registered with Red Cross
Approx 480 people at the peak (night of Thursday 13/01)
Over 70 households were rehoused

Adopt a Park

- Twenty nine locations including parks and reserves have been identified
- Every park listed will be given a pack containing water, sun screen, first aid & sharps container and at least 1 SCIP.
- Eleven parks will have marquees, tables, chairs and porta loos.
- St John Ambulance will be located at number of parks and are available to respond to other areas if required
- There will be a Council officer at each location

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	ERG investigated a report of land slippage along a section of the Orleigh park bike way. RRG responded and secured the area. ERG reported that a 15-20m long, 3-4m wide section of bike way and wall upstream from the yacht club, , has slipped into the river. Temporary fencing is being arranged. A section of the car park will be impacted by the fencing. City Design has been contacted and will organise a site inspection and assessment tomorrow. Two lanes of Coronation Drive have been closed
Communications (media)	
Electricity	Customers currently affected: approximately 318 Information Updated: 21/01/2011 8:15 pm BCC Region customers affected (approx) • Brisbane East 65

ITEM	COMMENTS
	• Brisbane Sth 253 • Total 318 Suburb Affected: • Archerfield • Cannon Hill • Rocklea
Water Supply and Sewerage	Water: • All water pumping stations operational. • Reservoir levels being managed and meeting demand requirements. • Safety talk message regarding asbestos handling to IMT East and West for distribution to staff and contractors onsite. • Media release sent on 20/1/11 regarding repairs to infrastructure and staying out of flood waters. • Advice received that Mt Crosby WTP may have to reduce output over the next 24 hours due to turbidity. QUU has begun filling reservoirs as a precaution as at 13:00 21/01/11. Wastewater: • Karana Downs WRP still not operating (cleaning up from inundation). • Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only. • Wacol WRP operational. • No impact on residents. • Advised Lone Pine Sanctuary and St Lucia Golf Course of the health risks from sewage overflows. • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. The pile supports appear to be intact, detailed inspection required by Recovery Team. • Sewage spill plan developed and being implemented. Signage has been installed at identified pumping stations. • 7 sewerage pump stations are not operational. Storm water: • Cleaning and flushing of storm water drains and gully traps continuing in flood affected areas. Water supply to be made available to support this activity. Request for access to water supply via East control room.
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Planning for tomorrows
Media Issues	**SA's distributed** 1. King Tide affected streets **Approved fact sheets distributed** 1. Mozzies and snakes 2. Welfare

ITEM	COMMENTS
	3. How to check if house is habitable 4. Advice for food safety from vegie patch 5. Hygiene
Political Issues	No known issues
City Waste Issues	**Domestic Wheelie Bin Collections** Non flood affected areas: Services are occurring as per the normal collection schedule and will be collected as soon as possible. Residents are requested to place their bin out for collection only if they believe collection is necessary this week (i.e. full bins or highly perishable waste). From Monday the 24th of January, recycling, general and green waste services will return to normal. Until then, all bins placed on the kerbside will be collected as general waste Flood affected areas: Council is conducting additional collections in flood-affected areas. Residents are advised to place full bins on the kerb and Council's contractor or one of the assisting contractors will collect it as soon as possible. From Monday the 24th of January, recycling, general waste and green waste services will return to normal unless access is unavailable. Until then, all bins placed on the kerbside will be collected as general waste. Lost Domestic Wheelie Bins· Residents who have lost bins are encouraged to call the Contact Centre on 3403 8888 to log a bin replacement request. Bulk Bins Council has rolled out more than 220 bulk bins for the disposal of foodstuffs and perishable waste. The current bulk / skip bin locations for food waste only are listed below. This will be updated as bins are delivered and relocated into areas identified as having more need and sufficient access. Bulk bin sites are being itemised on Council's website on a regular basis and residents can call Council's Contact Centre for more information. Temporary Disposal Sites Efforts are being made to close all minor temporary dumping sites and consolidate emergency sites, with signage being erected to confirm closure. Skip bins are being placed on closed sites in the interim, to aid residents while this information is being passed on. Tonnages It is estimated that over 110,000 tonnes have been taken to landfills since 14 January.
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: **Nick Brandt**
Position: **Incident Controller**

Signature: _____
Date and Time: **21/01/2011 – 2200hrs**

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	54
DATE:	22/01/2011	**PRIORITY:**	Routine
PERIOD:	2200 – 0200 hrs		
EVENT TYPE	Flood Event		

Major issues

Coronation Drive

L1 outbound from Crib Street will remain closed and traffic controllers will remain on site. Traffic Control has been directed to monitor L1 and L2 and contact Council immediately of any change of conditions. Ground penetrating radar imaging will be on site at 0600 hrs to determine the extent of damage to the road.

Stable Swamp Creek, Rocklea

QFRS and LDCC to review and develop a multi agency action plan to address the 20000 L isotainer and other possible chemical packages in the flood plain adjoining Stable Swamp Creek, Rocklea.

Orleigh Park West Enc

Sixty meters of temporary fencing has been placed around the bike path and river walk affected by slippage.

OPERATIONS AND ASSESSMENTS

Intelligence

- Maps completed
- Maps for Detailing Temporary Disposal Sites
- Maps for Aerial Inspection
- Maps detailing bus stops affected by flood
- Maps detailing 29 "Adopt-a-Park" Parks including top 11 prepared.

StreetScape

The Streetscape database was created from Rapid Damage Assessment forms logged by Council officers in the field after the flood event. This data was entered into a spreadsheet by Council officers both at Green Square and in the LDCC. It was compiled and cleansed into a format able to be used by GIS. GIS used this

information to plot streets checked compiling a visual reference map of streets that needed further cleaning work or rubbish removal. Data gathered by Council officers was imported into the Streetscape database.

The Streetscape database can compile and interrogate information collected by field officers providing an effective tool to assist with the management of continual passes of those streets that needed to be cleared, cleaned or rubbish collected. Additionally, street validations of flood affected streets occurred, from the GIS database, preventing incorrect or erroneous data from being entered by Council officers.

Streetscape is being used to schedule and track Council officer movements, managing resources effectively in the clean up. It is also being used at Green Square allowing field officers to place information straight into Streetscape providing more up-to-date information and cutting down on the need for data cleansing.

GIS has since used this data to plot and track streets on reference maps as they have been cleaned and rubbish removed providing a visual reference of work completed and work yet to do.

Adopt a Park

Preparations for the volunteer clean up effort at the identified locations are complete. Council may be able to redirect volunteers to other suitable locations should the volunteer response exceed requirements. The decision to redirect volunteers will depend on the suitability of other locations based on work required, available resources and safety of volunteers.

Locations that have been identified are:

Park Name	Suburb	Park Name	Suburb
Booker Place Park	Bellbowrie	Dumbarton Drive Park	Kenmore
The Rafting Ground Park	Brookfield	Cromarty Street Park	Kenmore
Boyd Terrace Park	Brookfield	Twilight Street Park	Kenmore
Kennewell Park	Chapel Hill	Coolaroo Crescent Park (Summit Place)	Mt Ommaney
Cliveden Park	Fig Tree Pocket	Rotary International Presidents Park	St Lucia
Biambi Yumba Park	Fig Tree Pocket	Guyatt Park	St Lucia
Fig Tree Pocket Riverside Reserve (Mandalay)	Fig Tree Pocket	Rocks Riverside Park	Svtn Mile Rocks
Cubberla Street Park	Fig Tree Pocket	Jack Cook Memorial Park	Taringa
Dobell Street Park	Indooroopilly	Perrin Park	Toowong
Robertson Park	Indooroopilly	River Terrace Park	Kangaroo Point
Jindalee Park	Jindalee	Faulkner Park	Graceville
Jindalee Recreation Reserve	Jindalee	Sherwood Forest Park	Sherwood
Jindalee Boat Ramp Park	Jindalee	Brisbane Corso Park (Nos.55&59)	Fairfield
Illawong Reserve (Karana Downs Sports Club)	Karana Downs	Brisbane Corso Park	Yeronga
Kingfisher Park	Kenmore		

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Nil to report
Communications (media)	**Contact Centre information as at 12.30 am** **Grade of Service** General: 60.49% SES: 95.38% **Answered Calls** General: 5593 SES: 54

ITEM	COMMENTS
	Staff rostered on phones - 3 staff **Types of calls being received** - General calls. **Hot Issues in last 24 hrs** • Waste • Missed bin collections
Electricity	Nil to report
Water Supply and Sewerage	Nil to report
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil information
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Nick Brandt
Position: Incident Controller

Signature: _____
Date and Time: 22/01/2011 – 0200hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	56
DATE:	22/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530hrs		
EVENT TYPE	Flood Event		

Flood Information

Today's high tide level recorded at the City Gauge was 1.70m (AHD) at 11:41AM. Intermittent patrols were conducted of potentially affected areas. It was noted that Waterloo Street at Newstead had road coverage of approximately 150mm, at approximately 11:45hrs. A re-inspection was conducted 12:15hrs and the water begun to subside. There was no damage due to the tide.

Adopt a Park Volunteer Scheme

- Today's Adopt a Park Volunteer Scheme saw volunteers attend to more than 28 flood affected parks and two bikeways in the city.
- It was estimated that approximately 400 volunteers assisted with the scheme.
- St Johns Ambulance was in attendance.
- All park clean ups are completed with the exception of Perrin Park due to sewerage concerns.

Sherwood Bus Depot, Sherwood

- Sherwood Bus Depot was closed at approximately at 1230pm in order for clean up of the site to commence. It is anticipated that this clean up will be completed by COB Tuesday. All relevant business units have been advised.

OPERATIONS AND ASSESSMENTS

Ongoing Investigations

Depression at Coronation Drive, Milton

At approximately 7am a ground penetration radar (GPR) was in place. An assessment (approximately 2 hours) was undertaken of the area. As at 9.00am Coronation Drive is safe and open to traffic. Asphalt laying is now complete. Analysis of ground penetrating radar results is occurring and will be provided once completed.

Bicentennial Bikeway / Drift Restaurant – Coronation Drive

LDCC advised that the bikeway is cleared of mud between Cribb and Land streets. This includes the underpasses near Cribb Street and Land Street. The majority of the bikeway has been swept and hosed and an onsite meeting is scheduled to occur at 1430hrs to scope the remaining areas to be washed tonight.

Over 50% of the rubbish in front of the Drift Restaurant removed and 50% of items the owner has stored in the underground car park relocated. As at 1345hrs, the owner had approximately 40 volunteers assisting with rubbish removal. Council is continuing to collect this rubbish that is dumped on the footpath. The owner has advised that he proposes to continue carrying out works next weekend. Council will erect temporary fencing on the river side of the timber bridge where the handrail has been damaged.

Fig Tree Pocket (QUU)
Early this morning a land slip occurred, exposing a sewerage line at 24 Spinkbrae St, Fig Tree Pocket. Exposed line plugged and temporary tankering (clearing lines 3 times a day) underway. QUU advise that it is anticipated that a temporary pumping station will be installed by Monday 24 January 2011. 4 x houses in affected area have been advised.

Land slippages
17 slips have been identified, with the majority occurring in the western region (15 slips). Geo-techs have been engaged and asked to report back on each site. Where necessary, signage and road closures/re-directions have been put in place. Repair and restorative deployment will commence once a full assessment of each site will be undertaken.

Cross-river water main (QUU)
Yesterday the Royal Australian Navy sounded Jindalee Water Main crossing. Divers investigated yesterday to assess the situation. Geospatial Support team deployed to undertake survey of area. Data anticipated to be processed later today. An update will be provided when this data is received.

Orleigh Park, West End
A site inspection of the slip was undertaken this morning. It is 20-25m in length and approximately 2m width. It was identified as a typical alluvial bank failure, with a very steep bag scarp. This type of failure has the potential to continue to fail given the right conditions. The site has been fenced, preventing access to the area. At approximately 1300hrs, an increase in slippage within the car park area was reported to LDCC. Temporary fencing will be inspected and extended to incorporate any additional encroachments.

Hazardous Materials – Industrial Areas
LDCC is aware of potential industrial areas where hazardous materials may be located within the city. The LDCC has escalated this issue to the DCC, with recommendations for a coordinated approach to hazard remediation clean up.

Mt Crosby Weir
Weir sustained damage during the flood event. Council is dealing with the road approaches to the weir and has offered to provide assistance in weir remediation as required.

WORK UNIT UPDATES

LDCC (Local Disaster Coordination Centre – BSQ

- LDMG stood down at today's meeting
- Current Level 4 activation operations are scheduled to cease as at COB Tuesday 25 January 2011
- Level 3 operations (24hr roster continuing) will continue until COB Monday 31 January 2011
- CEO will review LDCC arrangements during the next week and amend as required
- Looking into orphan pontoon management and collection policy

ADF

- Continuing to support BCC in the removal of rubbish from temporary rubbish tips in Sector F, P, A
- Conducting opportunity rubbish removal with small teams in Sector H,I and A

Navy Update

- Continuing survey of the Shipping channel in Moreton Bay
- Continuing survey of the Brisbane river for significant obstacles and locating specified targets
- Continuing diving inspections of bridge piers

Brisbane City Works (BCW)

ROAD SURFACES (ALL SECTORS)	
Work area	Patrolling and patching locations in: Fig Tree Pocket, Jindalee, Sinnamon Pk, Toowong, Milton, Upper Brookfield
Work Type	Potholes and re-sheeting areas damaged by floods. Priority One requests and P/Patch damaged founds on main roads
	Only working in South, West and Central for flood related areas
	2 crews in West, 1 crew in South west, 6 flood related PRO1 in South and West
	North and East back working 90% 'normal program', South, West, Central 50% 'normal program'
	Approx 110 p/holes, 31m² road sheeting crews on duty until approx 5pm
DAY - BCC WORKFORCE	
Staff	5 x Crew Members, 1 x Supervisor with ute
BCW Fleet/Plant	2 Flocons
External Fleet/Plant	1 flocon
Material	7.2 ton t170 10mm a/c
NORTH SUMMARY	
Summary	2,495 m² Removed, 8 tasks completed, Sectors O and N have been cleaned, Reactive work completed as logged in North sectors, 100% of staff are working in Southern Areas, Rocklea & Sumner Park
Work area	Rocklea, Sumner, Albion, Yeronga
Work Type	Clean Debris / Rubbish Removal, Fuel Distribution, Repair Road Damage due to collapsed concrete pipeline 525mm diam. Hole approx 4mlx1.5mwx1.5md., Restore Asphalt, Clean Gullies, Footpath Clean, Remove Sandbags, Clean Roads Remove Rotting Food Products
DAY - BCC WORKFORCE	
Staff	39
BCW Fleet/Plant	4 x Flexi-tool pumps, 5 x Flexi-tool motors, 7 x Class 22 Tippers, 2 x Backhoe, 3 x Trailers, 5 x Utes, 1 x Generator, 4 x Chainsaws, 2 Bobcat
External Fleet/Plant	5 x 4T Tippers,4 x Combo, 5 x Class 22 Trucks, 16 x Tandem Tippers, 1x Backhoe , 2 x Bobcats, 10 Traffic Controllers, 5 Traffic Control Vehicles, 6 x Tandem and Dog Trailers, 1 x 8t Tippers, 6 Excavator
Material	12t MRD2.1 (Imported). Rubbish 2000m². Rotten Food Products 495m3. 4m3 Concrete
SOUTH SUMMARY	
Summary	6,390 m³ Removed, Sectors F and H still in progress 90% Completed, Majority of work remaining is in industrial areas of Rocklea and Darra-Sumner Park, Hotspot areas are Shoebury St & Franklin St Rocklea, Evans and Peck survey carried out Thursday Still awaiting results.
Work area	Sector F, Sector H
Work Type	Clean Debris / Rubbish Removal/Removal of spoiled food from warehouses.
DAY - BCC WORKFORCE	
Staff	156
BCW Fleet/Plant & External Fleet/Plant	6 x Backhoe, 56 x Bobcat, 133 x 12T Truck, 21 x 8T Truck, 43 x Truck & Dog, 10 x Excavator, 13 x Crew Truck, 31 x Utility, 68 x Traffic Control, 20 x Sign Ute
EAST SUMMARY(SECTORS, L M K)	
Summary	1,205 m³ Removed from Streets, 22 Tasks Completed, All Sectors have had 3 passes and are clean, Occasional items are being placed on footpath- Reactive work carried out as required, Still working on drainage and roadway repairs at Forbes St West End duration of works still expected to be approx 1 week, Pipe repairs in Hyde Rd Yeronga are still ongoing, Remainder of teams still carrying out reactive work in Southern and Central Sectors
Work area	Bulimba, Hawthorne, Norman Park, East Brisbane, West End, Hemmant, Fairfield, Rocklea, Salisbury, Coopers Plains, Yeronga, Sumner
Work Type	Clean Debris / Rubbish Removal, Rubbish Stock Pile Management, Clean Gullies, Remove Sandbags, Clean Roads
EAST DAY - BCC WORKFORCE	

Staff	91
BCW Fleet/Plant	2 backhoe, 7 Truck, 3 Tandem
External Fleet/Plant	22 tandems, 4 truck, 4 Combo, 8 Traffic Control, 2 Roller, 9 Bobcat, 3 Backhoe, 1 Water Truck, 1 Excavator
WEST SUMMARY	
Summary	3,000 m³ Removed, 5 tasks completed, Sectors E, R, S, T and Q completed 2nd run, Sector Q – completed 5th Run. Work in progress on Bicentennial Bikeway, Crews also working in various locations in Seventeen Mile Rocks
Work area	Brisbane, Milton, 17 Mile Rocks
Work Type	Removal of Household rubbish & silt, cleaning roads & rubbish, road and footpath cleaning, debris clearing
WEST DAY - BCC WORKFORCE	
Staff	15
BCW Fleet/Plant	3 x Trucks, 3 x Water Carts, 2 x Loading, 2 x Sweepers
External Fleet/Plant	2 Traffic Control
CENTRAL SUMMARY	
Summary	551 m³ Removed, 6 tasks completed, Sectors K & J, P completed 3rd & 4th runs. Continuing picking up material placed on footpath, Crews have moved to Southern sectors, Logan City staff now reporting to P. Knight in southern sectors
Work area	West End, Kangaroo Point, RNA evacuation centre
Work Type	Clean Debris, Clean Roads / Rubbish Removal
DAY - BCC WORKFORCE	
Staff	17
BCW Fleet/Plant	8 x Class 22, 2 x Ute
External Fleet/Plant	9 xTandems, 5 x Excavators, 1 x 8T truck, 1x 10T truck, 1 x bobcat, 1 x water truck, 6 x Traffic Controllers with Utes
ROAD/URBAN CLEANSING SUMMARY	
Summary	156.6 km's Swept
Work area	Newstead, CBD, Toowong, Milton, South Brisbane, West End, Chelmer, Graceville, Rocklea, Durack, Willawong, River Hills, Westlake Jindalee, St Lucia
Work Type	Remove Sandbags, Clean Roads, Sweep Roads, Clear Debris, Pressure Wash/Clean Bikeways, Pressure Wash/Clean Ferry Terminals
DAY & NIGHT - BCC WORKFORCE	
Staff	43
BCW Fleet/Plant	9 x Road Sweepers, 8 x 22 Class Trucks, 2 x Work Ute, 1 x Pressure Washers, 1 x Water Canon
External Fleet/Plant	2 X SRS Sweepers, 1 x Water Truck 1 x Bobcat
STRUCTURES SUMMARY	
Summary	180 m³ Debris & Rubbish Removed
Work area	Eleanor Schonell bridge, Several footbridges around Brisbane, Walter Taylor Bridge, North Quay, River park
Work Type	Removal of debris and silt from footbridges, Inspection of Structures, Installation of traffic controls, Misc bridge damage repair activities
DAY & NIGHT - BCC WORKFORCE	
Staff	31 (+ 8 on fatigue management break)
BCW Fleet/Plant	1 x water blaster, BCW Boat, 3 x Truck
External Fleet/Plant	2x combo; 1 x Bobcat; 1 x Water Cart; Dingo; 1 x water blaster

RIMTs (Regional Incident Management Teams)

Region	Staff	Plant/equipment	Work completed	Work scheduled
East	4 x Operations 1 x Coordination 2 x ERG 2 x R&D	2 x MR truck (Tipper) 1 x 22 Class (Tipper) 2 x Utility 1 x Bobcat 1 4x4 Light attack	Sector K kerbside cleanup 99% complete, Sector L kerbside cleanup 99% complete, Sector M kerbside cleanup 100% complete. **Parks Inspected** *Hardcastle Pk* – Temporary pools of water still visible in park,	Inspection and where possible actioning of customer requests for service mainly through flood affected areas of Bulimba, Norman Park, Coorparoo and East Brisbane. Operations continue to find household

Region	Staff	Plant/equipment	Work completed	Work scheduled
		fire vehicle.	playground still roped off. *Bulimba Memorial Pk* – Cutting of long grass by volunteers underway. **Adopt a park:** Bulimba memorial had arrangements made for any volunteers to join with previously organised lessee working bee, attendance numbers unknown. Lavarack Park: Nil attendance by volunteers, staff member returned to office.	debris and sand bags on the kerbside requiring removal. R&D action requests also being inspected and where possible work completed relating to removal of debris in stormwater drains mainly. Continued scans to pickup final items in kerbside cleanup. Sandbags continue to be transferred.
South	193 x LAS 160 x BCW 37 x CARS 215 x ADF 243 x Volunteers 81 x Redlands 8 x Logan	188 x Tandems 24 x Water Carts 23 x Excavator 7 x Drott 80 x Bobcats 21 x Backhoes 80 x Class 22/24 Trucks 11 x Loaders 4 x Road Sweepers 3 x Other plant	Today - Estimated Approx 12 000 m³ of flood debris removed from streets throughout southern region by 6pm (21/1/2011). Note: The above daily volume of debris does not include ADF effort to date, which is estimated at approx. 10 000 m³ for the 21/1/2011. Second and third sweeps now in progress through most sectors	Additional street passes will continue through all Sectors throughout day. LAS resources will continue operations through the weekend.
North	6 x LAS (Sandgate foreshores) 2 x support volunteers at Nudgee 4 x crews to west	4 x Class 22 2 x Combo Tipper 2 x Bobcat 2 x Excavators	Ongoing Debris collection from Sandgate and supported volunteers at Nudgee Beach	Continue removal of Flood Debris from Sandgate and Shorncliffe, provide assistance to West Region, remove waste from temp sites to landfill site continuing.
West	59 x LAS 61 x BCW 292 x volunteers 11 x CARS	20 x loaders (inc. bobcats, excavators, etc) 27 x trucks 1 x water trucks 2 x other	Sector D – 99% complete, Sector E – 96% complete, Sector Q – 95% complete, Sector R – 95% complete, Sector S – 95% complete, Sector T – 95%. Environmental Health officers undertaking inspections of ERA's and FCL's in west.	Continuing to progress through incomplete sectors. Environmental Health officers to continue inspections of ERA and FCL premises' on Sunday 23/01. CARS West staff to continue to provide assistance with gathering intelligence and sweeping all flood affected streets.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Please refer to http://highload.131940.qld.gov.au/ for the latest update on road closures.
Communications	**Contact Centre** Grade of Service: General: 96% SES: 91% **Answered Calls:** General: 1,385 SES 9 **Call Types:** • Waste: missed/lost bins - mainly Southside - Waste have confirmed that these should all be picked up today • Damaged footpath • Adopt a park - where to go? • Rates rebate - info/claim
Communications (Media)	3 x CSAs released • Coronation drive closed • Coronation drive open • Today's king tide A volunteer fact sheet has been published on the website.

ITEM	COMMENTS
Electricity	**Region customers affected (approx)** Brisbane Sth 319 Total 319 Suburbs affected: Archerfield and Rocklea
Water Supply and Sewerage	Water: • All water pumping stations operational. • Reservoir levels being managed and meeting demand requirements. Wastewater: • Karana Downs WRP is operational - primary treatment. • Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only. • Wacol WRP operational. • No impact on residents. • Advised Lone Pine Sanctuary and St Lucia Golf Course of the health risks from sewage overflows. • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. The pile supports appear to be intact. Pumping station operated overnight and main remains stable. • Sewage spill plan developed and being implemented. Signage has been installed at identified pumping stations. • 1 sewerage pumping station remains not operational. Stormwater: Cleaning and flushing of stormwater drains and gully traps continuing in flood affected areas. Water supply to be made available to support this activity. Bottled Water Update: All schools in the following areas have received their deliveries of bottled water (2 bottles/day/person for Monday and Tuesday): • Gatton to Withcott and as far down as Thornton. • Gatton to Fernvale. • Gatton to Linville. • 4 schools declined the water offer, Blenheim SS, Ma Ma Creek SS, Mt Whitestone SS and Thornton SS.
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Sandbags in stock and available to residents at all depots (except Stafford) - approximately 75,000 Sandbags in stock at Albion. Sandbag disposal signs have been erected at all depots, advising residents of sandbag disposal instructions.
Labour (Volunteers, contractors, etc)	Refer to main report for update on *Adopt a Park Volunteer Scheme*
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Facebook update to remind residents not to dispose of heavy items (ie sandbags, building debris, etc) These items should be placed outside properties for kerb side collection.

ITEM	COMMENTS
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Garry Pittorino
Position: Incident Controller

Signature: _____
Date and Time: 22/01/2011 – 0600hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	57
DATE:	22/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 2200hrs		
EVENT TYPE	Flood Event		

Flood & Weather Information

BoM weather outlook for Sunday (23/01/2011) - mostly fine. Possible shower, chiefly morning.

Wivenhoe Dam Operations (as per re-issued FOC Situation Report at 15:00 on Thursday 20 January 2011 from SEQWater). All gates were closed at Wivenhoe at 12:00 on Wednesday 19 January 2011. Somerset and Wivenhoe dams have reverted to normal Seqwater operations. Remote monitoring has reverted to the On Call Duty Engineer from Friday 21 January 2011.

Information on observed high tide for Saturday (22/01/2011) - The observed high tide water level was 1.70 m AHD at the Brisbane City gauge at approximately 11:41AM. The recorded level was 0.05m lower than Friday's high tide.

Tide Level Forecast for Sunday (23/01/2011) - High Tide prediction for Sunday at the Brisbane City gauge is expected to be 1.65m AHD approximately at 12:35PM. NOTE: The tidal water level will gradually decrease from Saturday onwards as the tide gradually decreases.

OPERATIONS AND ASSESSMENTS

Aerial Assessment

Council officers and a volunteer photographer conducted an aerial assessment on Saturday 22 January 2011 between 11:30hrs and 13:00hrs. The aerial assessment was to ascertain the status of volunteer efforts in parks and also provide a progress update on the work already complete. The secondary task of the aerial assessment was to investigate debris grounded on private property adjacent to the river. The flight path (Figure 1) extended down the Brisbane River to cover each bank and included Rocklea and surrounding areas near Archerfield.

Minor flooding was observed in low-lying areas from king tide inflow into areas up and down the length of river. Damage has occurred on either side of the Brisbane River from Bulimba to Moggill with damage ranging from minor to significant to pontoons and trees along the river banks. Many areas towards the CBD have been cleared with work in progress for many of the bikeways and pathways. The river only has minor floating debris with water police in attendance.

At the time of observations, volunteers were witnessed to be working at various locations with minimal numbers in parks. BCC was found to be working in a number of locations progressing with cleanup including the removal of rubbish from temporary dumping sites. Only a minimal amount of locations have rubbish that has not been removed as yet.

Street Assessment Summary

This data is based on a drive through assessment, conducted on Saturday 22nd January 2011, by Compliance and Regulatory Services staff, of 543 effected streets in 7 selected sectors of the 20 effected sectors across Brisbane.

Sectors P, Q, R, I, J, H, A (of sectors A – T) were assessed.

The primary assessment is based on classifying streets into four categories, as follows.

Status	Definition
Active	Work is being conducted at the street and there are more than 2 truck loads (4m3) of rubbish for removal.
Monitoring	Work has slowed and/or stopped. Rubbish less than 2 truck loads within the street for removal.
Inactive	The street is clear with no rubbish and no further action is required within the street, inspections will continue
Finalised	Patrols are no longer required/business as usual

Note: At this stage in the clean up operation no streets have been classified as "finalised" so all data is based on the first 3 status types only.

Streets by Status as at 22nd January 2011

Status	Number of Streets	Percentage
Active	43	8%
Monitoring	227	42%
Inactive	273	50%
Total	543	100%

WORK UNIT UPDATES

RIMTs (Regional Incident Management Teams)

Region	Staff	Plant/equipment	Work completed	Work scheduled
East	Operations field staff: 4 Coordination and logistical staff :1 ERBC: Coordination staff: 2	1 MR truck (Tipper) 1 22 Class (Tipper) 1 Utility 1 4x4 Light Attack Fire Vehicle	Sector K kerbside cleanup 99% complete. Sector L kerbside cleanup 99% complete. Sector M kerbside cleanup 100% complete. Large green waste pile collected at Wynnum West not flood related but owner called for assistance via action request. <u>Parks Inspected</u> *Hardcastle Pk* – Temporary pools of water still visible in park, playground still roped off. *Bulimba Memorial Pk* – Cutting of long grass by volunteers underway. *Vic Lucas Pk* – Good Condition,	Inspection and where possible actioning of customer requests for service mainly through flood affected areas of Bulimba, Norman Park, Coorparoo and East Brisbane. Operations continue to find household debris and sand bags on the kerbside requiring removal. R&D action requests also being inspected and where possible work completed relating to removal of debris in stormwater drains mainly. Continue to monitor streets around Real Pk East Brisbane and along the Norman Ck up to Heath Pk as rubbish and sand bags continue to be brought to

Region	Staff	Plant/equipment	Work completed	Work scheduled
			grass has been mowed. *Colmslie Rec Res* - Temporary pools still exist; spraying for mosquitoes may be required. *Heath Pk* – Further visits are required here as rubbish continues to accumulate. 2x R&D Staff stood down 16:00 hours. 1 x Bobcat and truck Stood down 16:00 hours. Adopt a park: Bulimba Memorial Park: No update of Status of working bee available, though was scheduled to finish 14:00 hrs.	the footpath in small quantities only. RIMT East and East Operations will stand down at 18:00 hrs.
South	210 – LAS (which includes 124 Contract Staff) 65 – BCW 21 – CARS 40 – Army 17 – Logan CC	69 x Tandems 37 x Tandem and Dog 7 x Water Carts 18 x Excavator 4 x Drott 18 x Bobcats 6 x Backhoes 41 x Class 22/24 Trucks 6 x Loaders 1 x Road Sweepers	Today - Estimated Approx 4370 m3 of flood debris removed from streets throughout southern region by 6pm (22/1/2011) Bulk haulage is underway to relocate debris and close temporary dump sites located at Sherwood Rd, Faulkner park, Monier Rd. Park, Queenscroft street, and Graceville Ave	Additional street passes will continue through all Sectors throughout Sunday. Haulage and closure of temporary tip sites will continue through Sunday LAS resources will continue operations at 100 % capacity through the weekend. BCW resources will be at 50% to allow for fatigue management throughout the weekend. Proactive program of bikeway cleansing is to begin on Sunday 23rd.
North	LAS – 6 to Sandgate Foreshores 2 to support Volunteers at Nudgee LAS – 4 crews to West Region	4 x Class 22 2 x Combo Tipper 2 x Bobcat 2 x Excavators Army attachments incl Plant & trucks	Ongoing Debris collection from Sandgate	Continue removal of Flood Debris from Sandgate/Shorncliffe, Provide assistance to West Region Remove waste from temp sites to landfill site continuing.
West	59 x LAS Ops (inc. RIMT) 38 x BCW ass. main. 20 x BCW construction 366 x vols 11 x CARS	25 x loaders (inc. bobcats, excavators, etc) 37 x trucks 0 x water trucks 5 x other	Sector D 99% complete Daily waste (m^3)= 125 m^3 Waste running total (m^3)= 1078m^3 Adopt-a-Park activities > 1 park complete Sector E 96% complete Daily waste (m^3)= m^3 Waste running total (m^3)= 11,326m^3 Adopt-a-Park activities > 3 parks complete Sector Q 95% complete Daily waste (m^3)= m^3 Waste running total (m^3)= 18,503m^3 Sector R 95% complete Daily waste (m^3)= m^3 Waste running total (m^3)= 8,082m^3 Adopt-a-Park activities > 6 parks complete Sector S 95% complete Daily waste (m^3)= m^3 Waste running total (m^3)=1,994m^3	<u>LAS Ops</u> Sector D Sector Q Sector R Sector T <u>BCW (AM)</u> Sector D Sector E Sector R <u>BCW constrction</u> Sector D Sector Q <u>CARS</u> Environmental Health officers to continue inspections of ERA and FCL premises' on Sunday 23/01. CARS West staff to continue to provide assistance with gathering intelligence and sweeping all flood affected

Region	Staff	Plant/equipment	Work completed	Work scheduled
			Adopt-a-Park activities > 8 parks complete Sector T 95% complete Daily waste (m^3)= m^3 Waste running total (m^3)= 916m^3 Adopt-a-Park activities > 4 parks complete	streets on Sunday 23/01.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	**Local Streets likely to be affected on Sunday (23/01/2011):** Low lying streets around Albion, Windsor, Hemmant and Newstead may experience tidal inundation. If further rainfall occurs in the morning prior to the tidal peak, flooding in the areas above may be exacerbated with any local rain at the time of high tide. As a safety measure, Northey Street carpark may need to be temporarily closed during the high tide. **Predicted Tidal impacts to Foreshore areas** Normal king tide impacts are expected to occur along foreshore areas.
Communications	**Grade of Service** General: - 82.36% SES: - 92.86% **Answered Calls (today)** General: 1804 SES: 11 Staff rostered on phones (currently) - 9
Electricity	Customers affected (approx) Brisbane's South: 151 Suburbs Currently Affected: • Rocklea • Energex has stood down from the LDCC
Water Supply and Sewerage	Water samples collected yesterday. Further 100 samples, testing continuing. No water quality issues. Water monitoring will continue. • Good supplies at reservoirs – supplies maintained meeting and demand. • All water pumping stations operational (one with generator set). • 1 sewerage pumping station remains not operational. • Sewage spill plan developed and being implemented. Signage has been installed at identified pumping stations. • Karana Downs WRP is operational – primary treatment. • Oxley and Fairfield now partially operating – primary screening. • Oxley Creek WRP – main well pumps failed during flood, temporary pump installed. Pumping through primary screens then to bypass. Recovery Team checking status of all electrical equipment and

ITEM	COMMENTS
	implementing action plan. • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. Pile supports appear to be intact. Pump station operated overnight and main remains stable. • Royal Australian Navy has sounded Jindalee Water Main crossing, results indicate a potential break. Divers have investigated however, poor visibility hampered inspection. Navy will return on Monday for further inspection. • Advice received Mt Crosby WTP ceased operations at 9pm on 21/01/11 due to turbidity issues. Expected downtime for 24 hours. No issues with reservoir levels.
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	By Saturday night the bikeway between Toowong and the Drift restaurant will be cleaned and ready to be opened for public access. Sunday the finishing touches on the bikeway will be completed between the Drift Restaurant and Cribb Street. Inspections of trees in vicinity of the bikeway have been arranged with LAS to be completed tomorrow. Subject to adverse weather and tree inspections it is expected the bikeway will be ready for access on Monday. Council officers have been tasked with performing daily patrols to ensure that the bikeway at this location remains clear.
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	**Adopt a Park Volunteer Scheme** • Today's Adopt a Park Volunteer Scheme saw volunteers attend to more than 28 flood affected parks and two bikeways in the city. • It is now estimated that approximately 700 volunteers assisted with the scheme. **Volunteer Group Matching with Customer Requests** • Saturday Deployment - 7 volunteer groups of 180 volunteers were deployed to assist with both resident requests and letter box drop. No issues to report. • Sunday Deployment - 9 volunteer groups (min of 124 people) have been matched with customer requests relating to the suburbs of Sherwood, Graceville, Yerongpilly, Yeronga, Fairfield, Rocklea, Corinda, Fig Tree Pocket and Brisbane Corso to assist cleaning and clearing. These groups have good equipment like trucks, gurneys, cleaning equipment, generators, bob cats. Volunteers have been emailed with information to ensure safety and risk mgt. • A group of 50 AFL footballers will be returning to Johnstone Street on Sunday and maybe Monday as well. **Register Customer Requests** • About 20 new requests came in today, these will be looked at tomorrow to see if any groups could be deployed on Monday.

ITEM	COMMENTS
Media Issues	Community Service Announcement: • Adopt a park initiative
Political Issues	No known issues
City Waste Issues	**Temporary Disposal Sites** Approximately 40 sites have been closed and are in the process of being cleared by BCW/LAS crews with the assistance of the ADF. **Tonnages** Approximately 4,850 trucks have delivered over 62,000 tonnes to the Rochedale landfill facility. It is estimated that over 135,000 tonnes have been taken to landfills since 14 January.
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	BCW have three volunteers who have agreed to assist Lockyer Valley. They are: Delivery Manager (Works overseer) Supervisor (works/admin supervisors) x2 BCW employees will be prepared to deploy for a week. Employees will have sufficient works uniforms, basic PPE a BCC vehicle and personal equipment to deploy for 7 days. BCW employees will be ready to deploy to Lockyer valley by lunch Sunday 23 Jan 11.

AUTHORISATION:

Name: Greg Scroope
Position: Incident Controller

Signature: _____
Date and Time: 22/01/2011 – 1530hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ☐ Brisbane City Local Disaster Management Group
- ☐ Lord Mayor
- ☐ Chief Executive Officer
- ☐ Disaster District Coordinator
- ☐ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	60
DATE:	23/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530hrs		
EVENT TYPE	Flood Event		

Flood and Weather Information

FIC Situation Report issued at 1:00 PM Sunday - 23/01/2011.

Tide Level for Sunday (23/01/2011)

- High Tide observed for Sunday at the Brisbane City gauge was 1.80 mAHD at approximately 12:29 PM. The recorded level was 0.05m higher than Friday's high tide and 0.10m higher than Saturday's high tide levels.
- High Tide was listed as at 12:35pm. Citywide Services staff attended known flooding areas and conducted patrols through the surrounding streets. All streets reported high water, however in majority of cases did not cover roads (with the exceptions of Waterloo St and Northey St – both closed during duration of the high tide). All roads returned to normal clear conditions.

Tide Level Forecast for Monday (24/01/2011)

- High Tide predicted for Monday at the Brisbane City gauge is expected to be approximately around 1.5m AHD at 1:20PM. Low lying streets around Albion, Windsor, Hemmant and Newstead may experience some tidal inundation. If further rainfall occurs in the morning prior to the tidal peak, flooding in the areas above may be exacerbated with any local rain at the time of high tide.
- Normal king tide impacts are expected to occur along foreshore areas.

OPERATIONS AND ASSESSMENTS

Aerial Assessment

- From the assessment of 23 January 2011, it was noted that the majority of streets (kerbside) are clean, and little flood waste was identified along streets.
- Estimated 97-98% clean in the areas that were viewed (suburbs included: Paddington, Milton, Toowong, Taringa, St Lucia, Indooroopilly, Fig Tree Pocket, Kenmore, Jindalee, Mt Ommaney, Westlake, Bellbowrie, Wacol, Oxley, Rocklea, Chelmer, Graceville, Yeronga, Fairfield, West End, South Brisbane, Fortitude Valley, New Farm, Newstead)

Assistance to Lockyer Valley Council

- Council is providing assistance to Lockyer Valley Council. Assistance includes:
- 100+ x mixed road signs
- 2 x Evolution traffic controllers
- 3 x BCW Delivery Managers/Works Supervisors (deployed today 23/01/2011)
- 4 x administration staff (deployed 24/01/2011)
- 2 x human resources staff
- 2 x administrative support staff

Bicentennial Bikeway / Drift Restaurant - Coronation Drive

BCW and LAS will complete the clearing of the bikeway by COB Sunday 23 January 2011. CBMS have been tasked with a final sweep of electrical infrastructure to ensure the area is safe. Drift Restaurant has been assigned an area adjacent to the bikeway for temporary storage of deconstruction material. This will not impact on the bikeway and has been clearly delineated for safety. It is anticipated that the bikeway will be open and fully operational at first light tomorrow morning (24 January 2011). Appropriate signage will be erected at each end tomorrow afternoon, advising that there is no lighting along the bikeway. Lighting restoration to be confirmed with CBMS.

T & D Trading – removal of seafood

T & D trading, located at 40 Suscatand Street, Rocklea, has 40 pallets of seafood which had not been refrigerated since the flood. Due to structural concerns with the warehouse, delays in removal of the seafood were experienced. BCW currently have a specialist demolition crew and a team (9 crews) tasked to clear the structures and food waste. Machinery to demolish the cold room at T & D trading will be sent from Shoebury St to Suscatand St at around 5:00pm Sunday with the machinery for unloading the cold rooms will follow. Unloading the cold rooms at Suscatand will continue at 600hrs on Monday.

Land slips

Site Location	Region	Current Status
Priors Pocket Road, Moggill	West	Geotechnical assessment undertaken.
Kooringal Drive, Jindalee	West	Geotechnical assessment undertaken.
Botticelli Street, Fig Tree Pocket	West	Geotechnical assessment undertaken.
Needham Street, Fig Tree Pocket	West	Geotechnical assessment and liaison with property owners undertaken.
Spinkbrae Street, Fig Tree Pocket	West	Site is assessed on an ongoing basis. QUU have arranged for exposed line plugged and temporary tankering (clearing lines 3 times a day) underway. Longer term solution to be implemented by QUU.
Mandalay Park, Fig Tree Pocket	West	Geotechnical assessment and liaison with property owners undertaken.
Timaroo Close, Westlake	West	Geotechnical assessment undertaken.
Westlake Drive, Westlake	West	Geotechnical assessment undertaken.
Wendoree Crescent, Westlake	West	Geotechnical assessment undertaken.
Radnor Street, Indooroopilly	West	Road remains closed until subsidation allows access and repair/restoration.
Atkinson Drive, Karana Downs	West	Geotechnical assessment undertaken.
Illawong Way, Karana Downs	West	Geotechnical assessment undertaken.
Birkin Road, (Booker Park end) Bellowbowrie / Riverhills	West	Geotechnical assessment undertaken.
Meirs Road, Indooroopilly	West	Road remains closed until subsidation allows access and repair/restoration.
Hawkesbury Road, Bellbowrie	West	Geotechnical assessment undertaken.
Bicentennial Bikeway, Milton (Land Street)	Central	As per Coronation Drive update on page 1. Bikeway anticipated to be open and operational tomorrow (24/01/2011).
Orleigh Park Bikeway, West End	Central	Temporary fencing, diversion and signage are in place to maintain safety.
Clydesdale Street, Sumner Park	South	Monitoring of this site continues. Issue was first identified two years ago. Strategies in place.

Note: all identified slip sites have been assessed with a geotechnical officer engaged and tasked where necessary. Appropriate road closures, detours, and signage are in place. Rectification and repair will occur when appropriate and possible. Landslip sites were also included in areas covered in today's fly-over. Results will be forwarded to RRG to undertake re-assessments 24/01/2011.

WORK UNIT UPDATES

Environmental Health – CARS

14 EHOs (8 South, 2 Central, 3 West, 1 East) based across the city are currently

- Assessing business that are open;
- undertaking inspections of each site (including food premises and those with flammable and combustible materials); and
- Responding to other environmental issues.

City Waste - Temporary Disposal Sites

Temporary Disposal Site	Status	Comments
Monier Road, Darra	Closed and being cleared	ADF are managing
Counihan Street, Rocks Riverside Park	Closed and cleared	
Jennifer Street, 17 Mile Rocks	Closed	Crews booked for Monday to undertake clearing.
Mt Coot-tha Gardens, Mt Coot-tha	Closed	Inspection to be undertaken today
Helipad, Sir Samuel Griffiths Drive, Mt Coot-tha	Closed and being cleared	Bulk bins ordered for site
Green Hill Reservoir, Russell Tce, Chapel Hill	Closed and cleared	
Slaughter Falls and Simpson Picnic Grounds, Mt Coot-tha	Closed and cleared	
Guyatt Park, Macquarie Street, St Lucia	Closed and cleared	
Meirs Road, Indooroopilly	Closed	Awaiting clearing (road failure needs to be remedied prior to waste removal)
Robertson Park, Indooroopilly Road, Indooroopilly	Site closed and cleared	
Cubberla creek Reserve	Closed	Inspection to be undertaken today
Mactier Street, Fig Tree Pocket	Closed and being cleared	
Hawkesbury Road, Anstead	Closed	Crews booked for Monday to clear
Bellbowie Shopping Centre	Closed and cleared of public waste	
Lions Park, Birkin Road, Bellbowrie	Closed	Crews booked for Monday to clear
Illawong Way, Karana Downs	Closed and cleared	

As at 1309hrs, the following sites remain open for temporary disposal:

- Telegraph Road (LAS yard), Bracken Ridge
- Nudgee Road, (old landfill site), Nudgee
- 295 Archerfield Road, Richlands
- Curlew Street Carpark, Shorncliffe

ADF

- Ongoing support Council in the removal of rubbish from temporary rubbish tips in Sector O and C
- Commenced tree removal in Sector E and Karana Downs
- Conducting opportunity rubbish removal with small teams in various sectors

Navy Update:

- Continuing survey of the Shipping channel in Moreton Bay
- Continuing survey of the Brisbane river for significant obstacles and locating specified targets
- Continuing diving inspections of bridge piers

Disaster Intelligence Group (DIG)

- Building and preparing reports from the Property Damage and Streetscape databases continues
- Analysing and improving the Street Assessment Summary Report
- Information requests from FP Group complete (these requests will be spatially displayed)
- Today's Helicopter flight (commenced 1300hrs); today's flight will concentrate on illegal dumping and landslip sites

Brisbane City Works (BCW)

Regional Summaries

NORTH SUMMARY	
Summary	Staff patrolling for reactive work, otherwise redirected to assist with South
SOUTH SUMMARY	
Summary	672 m³ Removed, Sectors F and H still in progress 85% Completed. Majority of work remaining is in industrial areas of Rocklea and Darra-Sumner Park, Evans and Peck survey carried out Thursday Still awaiting results.
Work area	**Sector F** - Spine St, Bullockhead St, Wolston St. Sector H Shoebury St, Franklin St, Dunn Rd, Grindle Rd, Donaldson Rd Sherwood Rd Rock Lea, Randolph St
Work Type	Clean Debris / Rubbish Removal/Removal of spoiled food from warehouses.
Staff	65
BCW Fleet/Plant	6 Excavators, 6 B/Cat, 3 B/Hoe, 43 Trucks.
External Fleet/Plant	Nil
Material	Nil
EAST SUMMARY	
Summary	Staff patrolling for reactive work, otherwise redirected to assist with South
WEST SUMMARY	
Summary	1,000 m³ Removed, Majority of staff on rest day.
Work area	Bicentennial Bikeway
Work Type	Debris clearing
Staff	10
BCW Fleet/Plant	3 x Trucks, 3 x Water Carts, 2 x Loading, 2 x Sweepers
External Fleet/Plant	2 Traffic Control
Material	Nil
CENTRAL SUMMARY	
Summary	2522 m³ Removed Sectors K & J completed 3rd run. Continuing picking up material placed on footpath. Crews have moved to Southern sectors Logan City staff now reporting to P. Knight in southern sectors
Work area	West End, Kangaroo Point, RNA evacuation centre
Work Type	Clean Debris / Rubbish Removal Clean Roads
Staff	28
BCW Fleet/Plant	13 x Class 22, 3 x Ute, 1 x Tandem, 2 x 12T trucks
External Fleet/Plant	22 xTandems, 8 x Excavators, 4 x 8T truck, 1 x 10T truck, 6 x bobcat, 10 x Traffic Controllers with Utes

BCW Overall Summaries

ROAD SURFACES (ALL SECTORS)	
Work area	Patrolling and patching locations in: South. West, East & North (Wavell heights, Stafford, Richlands, Rochedale, Eight Mile Plains, Runcorn)
Work Type	Potholes and re-sheeting areas damaged by floods. Priority One requests and damaged founds on main roads, North and East back working 100% 'normal program', South, West, Central 50% 'normal program', Approx 344 p/holes + 12 Priority One Potholes, 27 m2 road sheeting

DAY - BCC WORKFORCE	
Staff	13 x Crew Members, 1 x Supervisors with arrow board utes for traffic control.
BCW Fleet/Plant	7 Flocon
External Fleet/Plant	H2, H4 – Suncoast hires
Material	18.78 ton t170 10mm a/c
STRUCTURES SUMMARY	
Summary	470 m³ Debris & Rubbish Removed
Work area	Go Between bridge, Kholo Bridge, Several footbridges around Brisbane, Walter Taylor Bridge, Coronation Drive, river park
Work Type	Removal of Debris and silt from footbridges, Inspection of Structures, Installation of traffic controls, Misc bridge damage repair activities
DAY & NIGHT - BCC WORKFORCE	
Staff	34(+ 5 on fatigue management break)
External Fleet/Plant	1 x Bobcat; 1 x Water Cart; Dingo; 1 x water blaster
ROAD/URBAN CLEANSING SUMMARY	
Summary	120.25 km's Swept
Work area	Toowong, Milton, South Brisbane, West End, Chelmer, Graceville, Rocklea, Willawong, Corinda, Fig Tree Pocket, St Lucia
Work Type	Remove Sandbags, Clean Roads, Sweep Roads, Clear Debris, Pressure Wash/Clean Bikeways, Pressure Wash/Clean Ferry Terminals
DAY & NIGHT - BCC WORKFORCE	
Staff	24
BCW Fleet/Plant	6 x Road Sweepers, 3 x 22 Class Trucks
External Fleet/Plant	2 X SRS Sweepers

BCW Total Summary

BCW TOTAL SUMMARY	
Total Staff	192
Total Volunteers	Unknown
Volunteer Business	Logan City Council, Redlands City Council, ABI Group, Main Construction, Arc Construction, Roadster
m³ Removed	4664
Potholes Completed	356
Total m² of Road Repair	27
Total Kim's Swept	120.25
Gullies Cleaned	1,267

RIMTs

Region	Staff	Plant/Equipment	Work completed	Work scheduled
North	6 x LAS to Sandgate 4 x LAS crews to west	4 x Class 22 2 x Combo Tipper 2 x Bobcat 2 x Excavators Army attachments incl Plant & trucks	Ongoing Debris collection from Sandgate	Continue removal of Flood Debris from Sandgate and Shorncliffe Provide assistance to West Region Remove waste from temp sites to landfill site continuing.
South	223 x LAS 46 x BCW 21 x CARS 50 x ADF	79 x Tandems 52 x Tandem and Dog 7 x Water Carts 26 x Excavator 4 x Drott 22 x Bobcats 9 x Backhoes 41 x Class 22/24	Approx 2630 m³ of flood debris removed by 6pm today. Bulk haulage to relocate debris and close temporary dump sites. Temporary dump site at Faulkner Park has been cleared of waste but will require further remediation. Sherwood Road has been cleared of waste at approx 12:30 today.	Additional street passes will continue through all Sectors throughout Sunday. Haulage and closure of temporary tip sites will continue through Sunday and Monday. LAS resources will

Region	Staff	Plant/Equipment	Work completed	Work scheduled
		Trucks 6 x Loaders 4 x Road/Bikeway Sweepers	Further works required. Queenscroft Street dump site has also been cleared, will require further remediation.	continue operations at 100 % capacity through the remainder of the weekend.
East	4 x Operations 3 x coordination 2 x field	2 x 22 Class (Tipper) 1 x Utility 1 x Utility 3 x Light Vehicle	Sector K,L,M kerbside cleanup 100% complete. Sandbags from Lota Depot being disposed of/recycled. Ongoing inspections of parks in area.	Inspection and where possible actioning of customer requests for service mainly through flood affected areas. Operations continue to remove household debris and sandbags.
West	70 x LAS 57 x BCW 20 x ADF 9 x CARS 2 x other	21 x loaders (inc. bobcats, excavators, etc) 36 x trucks 2 x water trucks 8 x other	Sector D 99% complete, Daily waste (m^3)= 130 m^3 Waste running total (m^3)= 1208m^3. Rubbish/Tip Sites - All temp dump sites closed except for Monier Rd, Darra (ADF managed) Sector E 96% complete , Waste running total (m^3)= 11,326m^3 Sector Q 95% complete, Daily waste (m^3)= 95 m^3. Waste running total (m^3)= 18,598m^3 Sector R 95% complete, Waste running total (m^3)= 8,082m^3 Sector S 95% complete, Daily waste (m^3)= 20 m^3 Waste running total (m^3)=2,014 m^3 Sector T 95% complete, Waste running total (m^3)= 916m^3	Continuing to work through incomplete sectors. Remaining food premises will be visited by COB Tuesday 25 January. BELU and ComReg officers to continue assisting with the city-wide sweep of all flood affected streets EHO's to continue undertaking site visits to premises with ERA's and FCL's over the weekend.
Central	18 x LAS 77 x CARS	7 x trucks 2 x gurney trailers	Central officers are assisting with the street assessments thought the course of the day. LAS working through botanic gardens - (50 pax) removing mud/debris from bikeways and pathways, West End areas – footpaths and roads, Karilpa Pk/Bridge – removing debris and hosing pathways, Lower River Tce – cleaning park assets and removing silt, Victoria Park temporary disposal location – removing rubbish.	Continue working through affected areas. Continue to conduct Mobile Intelligence Patrols for critical information requests by the LDCC.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Please refer to http://highload.131940.qld.gov.au/ for latest road closures. Main report details significant closures due to land slips.
Communications (Contact Centre)	Grade of Service: General: 94.73% SES: 66.67% Answered Calls: General: 841 SES: 6 Call Types: - volunteering - waste issues such as Kerbside Collections (normal collections that are back on) & transfer station information

ITEM	COMMENTS
Communications	MEDIA: 1 x CSA issued this morning in relation to today's king tide.
Electricity	No new issues
Water Supply and Sewerage	Water: • All water pumping stations operational. • Reservoir levels being managed and meeting demand requirements. • Royal Australian Navy has sounded Jindalee Water Main crossing, results indicate a potential break. Divers have investigated, however poor visibility hampered inspection. Navy will return on Monday 24/01/11 with additional equipment for further inspection. Wastewater • SP81 Witton Road and SP98 Radnor Street, Indooroopilly – awaiting further information. • Karana Downs WRP is operational - primary treatment. • Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only. • Wacol WRP operational. • No impact on residents. • Advised Lone Pine Sanctuary and St Lucia Golf Course of the health risks from sewage overflows. • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. The pile supports appear to be intact. Pumping station operated overnight and main remains stable. • Sewage spill plan developed and being implemented. Signage has been installed at identified pumping stations.
Gas	Nil to report
Transport	
Hospitals/Schools etc	Nil to report
Public Services	Queensland Health mobile van has relocated from Chelmer to Rocklea for today.
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Council has identified over 100 signs (Road Flooded, Road Closed, Detour, temporary dump site closed, etc) that will be donated to the Lockyer Valley to assist with their clean up response. Council in process of confirming with Victorian State Government and SES Victoria, the need for empty sand bags. Request to provide these sand bags to a national church organisation has been declined until priorities are established by the respective Victorian authorities.
Labour (Volunteers, contractors, etc)	Refer to main report for Council staff and resource deployment to Lockyer Valley.
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	Nil to report

ITEM	COMMENTS
Internal Work Unit Issues	No known issues

AUTHORISATION:

Name: Donna Hamer
Position: Incident Controller

Signature: _____
Date and Time: 23/01/2011 – 1530hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	61
DATE:	23/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 2200hrs		
EVENT TYPE	Flood Event		

Flood and Weather Information

FIC Situation Report issued at 1:00 PM Sunday - 23/01/2011.

Tide Level for Sunday (23/01/2011)

- High Tide observed for Sunday at the Brisbane City gauge was 1.80 mAHD at approximately 12:29 PM. The recorded level was 0.05m higher than Friday's high tide and 0.10m higher than Saturday's high tide levels.
- High Tide was listed as at 12:35pm. Citywide Services staff attended known flooding areas and conducted patrols through the surrounding streets. All streets reported high water, however in majority of cases did not cover roads (with the exceptions of Waterloo St and Northey St – both closed during duration of the high tide). All roads returned to normal clear conditions.

Tide Level Forecast for Monday (24/01/2011)

- High Tide predicted for Monday at the Brisbane City gauge is expected to be approximately around 1.5m AHD at 1:20PM. Low lying streets around Albion, Windsor, Hemmant and Newstead may experience some tidal inundation. If further rainfall occurs in the morning prior to the tidal peak, flooding in the areas above may be exacerbated with any local rain at the time of high tide.
- Normal king tide impacts are expected to occur along foreshore areas.

OPERATIONS AND ASSESSMENTS

Aerial Assessment

Council officers and a representative from the Department of Environment and Resource Management, along with a volunteer photographer conducted an aerial assessment in on Sunday 23 January 2011 between 11:30hrs and 13:00hrs.

The aerial assessment was to visually confirm Street Assessments completed as at 22 January 2011, update Council temporary rubbish dumps and investigate issues of illegal dumping. The secondary task of the aerial assessment was to investigate reports of subsidence in Moggill, Jindalee, Fig Tree Pocket, Westlake, Indooroopilly, Bellbowrie, Sumner Park and West End. The flight path (Figure 1) extended down the Brisbane River 500m inland from the river bank to cover sectors A, H, I, J, P, Q and R.

Subsidence was identified along the Brisbane River in the vicinity of Moggill, Jindalee, Fig Tree Pocket, Westlake, Indooroopilly, Bellbowrie, Sumner Park and West End. Additional debris was found in varying points in the Brisbane River that were not evident in the aerial assessment conducted on 22 January 2011.

Significant progress has been made to flood affected suburbs. All areas observed were clean with no need for additional kerbside collection except for Rocklea and areas of Oxley. At 2141 Ipswich Road, Rocklea (Stable Swamp Creek) illegal dumping of waste has been identified and pictures were taken.

Vaccinations

Clinics were held today at the following centres:

- St Aidans School, Corinda - 104 vaccinations (& 1 adacel)
- Jamboree Heights State School, Jamboree Heights -128 vaccinations (& 8 adacel)

Following discussions with Queensland Health, tetanus vaccinations will continue to be offered at four recovery centre locations on Monday and Tuesday as per the following schedule:

Monday 24/1/2011
9.00am - 11.00am - Yeronga Primary School, Park Road, Yeronga
1.00pm - 3.00pm - Uniting Church, 11 Sussex St, South Brisbane

Tuesday 25/1/2011
9.00am - 11.00am - St Aidans School, Cnr Kathleen St & Aidans Way, Corinda
1.00pm - 3.00pm - Jamboree Heights State School, Beanland St, Jamboree Heights

WORK UNIT UPDATES

Street Assessments

RRG and regional staff have now completed all 1,012 street assessments.

The following data is based on drive through streetscape assessments, conducted up to and including Sunday 23rd January 2011, by CARS staff, of affected streets in the 20 affected sectors across Brisbane.

The primary assessment is based on classifying streets into four categories, as follows.

Status	Definition
Active	Work is being conducted at the street and there are more than 2 truck loads (4m3) of rubbish for removal.
Monitoring	Work has slowed and/or stopped. Rubbish less than 2 truck loads within the street for removal.
Inactive	The street is clear with no rubbish and no further action is required within the street, inspections will continue
Finalised	Patrols are no longer required/business as usual

Note: At this stage in the clean up operation no streets have been classified as "finalised" so all data is based on the first 3 status types only.

Key data from these assessments is summarised in tables and graphs below:

Streets by Status 23 January 2011

Status	Number of Streets	Percentage	Change since yesterday
Active	36	5%	-3%
Monitoring	275	36%	-6%
Inactive	448	59%	+9%
Total	**759**	**100%**	**0%**

Focus for Monday 24th January 2001

The focus for kerbside collection for Monday 24th January should be based on the following:

- Sectors of A, D, E, F, H, I, J, P and T
- Suburbs of Rocklea, Westlake, Darra, Sinnamon Park, West End, Bellbowrie, Fairfield, Chelmer, Indooroopilly, Jindalee, Milton, Riverhills and St Lucia

RIMTs

Region	Work completed	Work scheduled
North	• Ongoing Debris collection from Sandgate	• Reassess removal of Flood Debris from Sandgate/Shorncliffe, • Remove waste from temp sites to landfill site continuing.
South	• Approx 2630 m3 of flood debris removed from streets throughout southern region by 6pm (23/1/2011) • Bulk haulage is underway to relocate debris and close temporary dump sites located at Sherwood Rd, Monier Rd. Park, Queenscroft Street, and Graceville Ave. • Temporary dump site at Faulkner Park has been cleared of waste but will require further remediation. • Sherwood Road has been cleared of waste at approx 12:30 today. Further works required to remediate site is anticipated to be completed before cob Tuesday. • Queenscroft Street dump site has also been cleared of waste at approx 13:30 but will require further remediation.	• Additional street passes will continue through all Sectors throughout Sunday. • Haulage and closure of temporary tip sites will continue through Sunday and Monday. • LAS resources will continue operations at 100 % capacity through the remainder of the weekend. • BCW resources will be at 50% to allow for fatigue management throughout the weekend.
East	• Sector K,L,M kerbside cleanup 100% complete. • No further calls for assistance via action requests since 14:00. • Sandbags from Lota Depot being disposed of/recycled • Parks Inspected • Hardcastle Pk – Temporary pools of water still visible in park, playground still roped off. • Bulimba Memorial Pk – Cutting of grass by volunteers complete. • Colmslie Rec Res - Temporary pools still exist; spraying for mosquitoes may be required. • 4 officers deployed to the Rapid Response Group to assist with continuing rapid assessment work of streetscapes.	• Inspection and where possible actioning of customer requests for service mainly through flood affected areas will continue tomorrow on limited service, including sandbag removal. • Remaining rubbish will be removed from Carindale temp tip. • Operations continue for household debris and sand bags on the kerbside. • R&D action requests also being inspected and where possible work completed relating to removal of debris in stormwater drains mainly. • EHO continuing Inundation Inspections of regulated activities in South Region

Region	Work completed	Work scheduled
West	• Sector E- 96% complete Sector Q, R, S and T all 95% complete • To date the EHOs have inspected all Flammable Combustible Liquids and should finalise the Environmentally Relevant Activities by COB today. 10 food premises have been visited and advice provided to the owners. • West EHOs have also inspected the Rocklea Markets over the last few days and provided advice to approximately 50 premise owners.	• LAS Ops Sector D Sector E, Sector Q Sector R Sector S Sector T • Sector Q • Remaining food premises will be visited by COB Tuesday 25 January. • BELU and ComReg officers to continue assisting with the city-wide sweep of all flood affected streets • EHO's to continue undertaking site visits to premises with ERA's and FCL's over the weekend.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	
Communications (Contact Centre)	General Calls Number of calls answered - 1342 Grade of Service - 88.88% SES Number of calls answered - 9 SL - 77.78% Staff currently rostered on phones - 11
Electricity	No new issues
Water Supply and Sewerage	**Water:** All water pumping stations operational. Reservoir levels being managed and meeting demand requirements. Royal Australian Navy has sounded Jindalee Water Main crossing, results indicate a potential break. Divers have investigated, however poor visibility hampered inspection. Navy will return on Monday 24/01/11 with additional equipment for further inspection. Wastewater: • SP81 Witton Road - not operational. Mechanical and electrical staff are on site.

ITEM	COMMENTS
	• Karana Downs WRP is operational - primary treatment. • Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only. • Wacol WRP operational. • No impact on residents. • Advised Lone Pine Sanctuary and St Lucia Golf Course of the health risks from sewage overflows. • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. The pile supports appear to be intact. Pumping station operated overnight and main remains stable. • Sewage spill plan developed and being implemented. Signage has been installed at identified pumping stations. • Landslip occurred at Sprinkbrae Pde, Fig Tree Pocket. Part of house and pool effected. QUU sewer main lost. Tankering of sewer flows commenced. Temporary pumps operating but noisy. Houses being doorknocked to explain the situation and gain approval for operation into the evening. More permanent solution will be in place on 24th January 2011. **Stormwater:** Cleaning and flushing of stormwater drains and gully traps continuing in flood effected areas. Water supply to be made available to support this activity. Request for access to water supply via East control room.
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	**Social Media Stats 10/01/11 – 22/01/11** Facebook – 10/01/11 – 22/01/11 Total Likes on Facebook 10/01/11 – 996 22/01/11 – 12,609 Total Impressions Over 3,500,000 (Previous 12 days there were 7,316 in total) Comments and Likes on Comments Over 17,000 (Previous 12 days there were 34 in total) Wall Posts to Our Pages Wall 2875 posts (Previous 12 days there were 18 in total) Highest Number of Active Users

ITEM	COMMENTS
	12/1/11- 14,768 Twitter – 10/01/11-22/01/11 Total Followers on Twitter 10th January 2011 – 3,649 22nd January 2011 – 8,149 Total Number of Tweets 898 tweets sent (includes replies and our retweets of others). Comparison to December - 144 for the entire month. Click Throughs on our Links Over 101,000 click throughs on the links we've shared on Twitter and Facebook. Estimated Number of People Reached Through Twitter Over 1.1 million people.
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	No known issues

AUTHORISATION:

Name: Nick Brant
Position: Incident Controller

Signature: _____
Date and Time: 23/01/2011 – 2200hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	63
DATE:	23/01/2011	**PRIORITY:**	Routine
PERIOD:	0200 – 0600hrs		
EVENT TYPE	Flood Event		

Major Issues

Bicentennial Bikeway
City Cleansing have advised that there is a section of fencing approx 60 m upstream of the Kurilpa Bridge missing. Rapid Response Group have attended with temporary mesh to make the area safe, Local Asset Services will organise replacement fencing today.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	As at 0530, 131940 website advises: **CHUWAR** - MOUNT CROSBY ROAD Colleges Crossing has reopened with 40kph speed limit in place. Allawah Road and Stumers Road is currently blocked from Mt Crosby Road due to surface damage until further notice. **MOGGILL** - MOGGILL FERRY The Moggill Ferry is out of service until further notice.
Communications (Contact Centre)	**Contact Centre information as at 0530** **Grade of Service** General: 95.65% SES: 100% **Answered Calls** General: 23 SES: 0 Staff currently rostered on - 3

ITEM	COMMENTS
Electricity	Nil to report
Water Supply and Sewerage	Water: Nil to report. Wastewater: Nil to report Stormwater: Nil to report
Gas	Nil to report
Transport	As at 0530, TRANSLink website advises: TRANSLink recommends that passengers wishing to connect to train services at Richlands Railway Station should use either route 465 or 466 instead of the 460, P461 and 462 services.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	No known issues

AUTHORISATION:

Name: Ian Grant-Smith
Position: Incident Controller

Signature: _____
Date and Time: 24/01/2011 – 0600hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	64
DATE:	24/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530hrs		
EVENT TYPE	Flood Event		

FIC Situation Report issued at 1400 hrs Monday - 24/01/2011.

BoM weather outlook for Tuesday (25/01/2011)

- Fine, Minimum 20 Maximum 31

Wivenhoe Dam Operations

All gates were closed at Wivenhoe at 12:00 on Wednesday 19 January 2011. Somerset and Wivenhoe dams have reverted to normal SEQwater operations. Remote monitoring has reverted to the On Call Duty Engineer from Friday 21 January 2011.

Rainfall (from BCC Floodwise Report on Monday 24/01/2011 at 12:43PM)

- Over the last 24 hours scattered Rain has occurred with the highest fall of 5mm occurring in Carindale

Tide Level for Monday (24/01/2011)

High Tide observed for Monday at the Brisbane City gauge was 1.41 mAHD at approximately 1:05 PM.

Tide Level Forecast for Tuesday (25/01/2011)

High Tide predicted for Tuesday at the Brisbane City gauge is expected to be approximately around 1.15m AHD at 2:05PM.

Please be advised that Sunday's (23/01/2011) high tide level at the Brisbane City Gauge was actually 1.61 mAHD and not 1.80 mAHD as recorded by the gauge. The BoM has advised that these changes are due to a malfunction of the Brisbane City Gauge.

Major issues

Australia Day preparations

All parks in Central zone with the exception of Lower River Terrace, Woolloongabba Rotary Park and Orleigh Park will be open.

Due to unfavourable weather conditions, grass in all parks has grown exceptionally long and the recent cut has resulted in some furrows.

Council will relax noise restrictions on the Australia Day Public holiday in flood affected areas to allow for a continuation of flood recovery efforts. A CSA will inform the public that a relaxation will apply to flood recovery efforts, within reason.

Bicentennial Bikeway

Bicentennial Bikeway will be closed from 0700 hrs – 1000 hrs Tuesday the 25th of January, for a storm water inspection by the pipe survey crew. This is to further investigate the depression in Coronation Drive near Cribb Street.

Watson road

The Minister's Office of the Department of Education contacted LDCC re flood affected debris dumped at what they believed was an "unofficial" site behind the Watson Road State School.

- City Waste Services confirmed the site is a registered existing dump site for normal refuse collection.
- The site has been tasked to receive flood-damaged/destroyed furniture and possessions during the clean-up phase. This ceased on Saturday 22/1/11.
- Council's CWS will coordinate the removal of flood debris to a permanent location.
- The risk assessment of identified hazards is deemed LOW (green).
- The office of Minister for DERM and Director General DERM is aware of the matter.
- EPA have performed regular site inspections to monitor the site. Matter has been resolved and is under continual monitoring by EPA.

Oxley Creek

An aerial inspection of the affected area is taking place this afternoon.

LAS and CARS officers will accompany officers from DERM to assess and identify the location and type of hazardous materials at Oxley Creek. The trip will be facilitated by the ADF using specialised equipment. The purpose of the trip is to ensure that the appropriate agencies are tasked with removing potentially hazardous material. DERM is the lead agency.

OPERATIONS AND ASSESSMENTS

Pest/Mosquito Control

- **Coastal Salt Marsh Wetlands and Salt Marsh Margin**
  - High tide of 2.65 m predicted on Friday 21/1/11, actual 2.80 m on north side and 2.76 m on south side (highest tide in this cycle by 5 cm)
  - Aerial treatment of wetland commenced Saturday afternoon and completed Sunday morning
  - Total of 2 100 ha treated including 200 ha on private land

- **Ground Mosquito Control Program**
  - One team (2 staff) worked on Brisbane Airport land – Saturday (contracted by BAC)
  - Three teams (6 staff) worked in the western suburbs treating flooded water in parkland and on land near the river and tidal creeks – Saturday and Sunday

- **Fly Control**
  - Weekend treatment of all food waste bins completed - 67 bins and 1 collection point still deployed across city

- **Complaints**
  - Small increase in complaint numbers but still within expected levels for January.

- **Today - 24 January 2011**
  - Follow up inspection of north and south side salt marsh and salt marsh margin to monitor efficacy of weekend treatment
  - Monitoring flood water check points in south west suburbs
  - Continuing fly control on bulk bins
  - Monitoring and treating the permanent and semi permanent water ponding on Council controlled land
  - Treating floodwater in parkland and land near the tidal creeks

- **Fire Ants**
  The Department of Primary Industries has extended the relaxation to the restriction of materials from Fire Ant affected areas. The following restrictions must be adhered to:
  - The restricted item is waste material that has resulted from flood inundation or flood damage to a person's property.
  - The item is disposed of through a regulated waste disposal system.
  - The item shows no obvious or apparent visual signs of fire ant infestation

ADF

Army Update:

- Continuing to support BCC in the removal of rubbish from temporary rubbish tips in Sector O (Fox Street, Albion) and C (Monier Road, Darra)
- Jindalee Boat Ramp cleared of trees - However further work is required by BCC for the remainder of the park area. In particular bank stabilisation.
- Karana Downs, Kookaburra Park minor tree clearing works commenced.
- Oxley Creek Recon Report complete.
- Graceville Sea Scout Hall and pontoon recon complete. No further action by Army.
- Graceville Kindergarten recon complete. No further action by Army.

Navy Update:

- HMAS HUON will continue to survey the Moreton Bay anchorages and approaches
- HMAS SHEPPARTON and PALUMA are expected to continue river survey operations IVO Hamilton and Captain Cook Bridge
- The naval Clearance Diving Team will proceed with diving operations on significant contacts that were identified by DGST surveys.

BCW (Brisbane City Works)

- Proprietor from 40 Suscatand phoned about cleanout of his cold storage area. A team commenced at 6am today. Proprietor has given permission for part of his cold room to be removed to assist the operation.
- Bicentennial Bikeway closure signage has been produced and will be erected this afternoon.

Eduction of Gullies

- Transpacific, Brisbane City Works (BCW) and Barry Brother's have been tasked with educting gullies.
- It is anticipated all gullies will have been educted by Tuesday evening 25th January 2011.
- There are 6 suburbs with eduction in progress.
- Eduction will continue on a request and response basis after eduction completed as required.

DIG

- Clean up of the property damage database continues
- Once database is cleansed, DIG will provide RRG a list of the remaining properties to assess
- Today's helicopter flight will focus on capturing aerial photographs and assessment of parks and community facilities as well as creeks and gullies especially Oxley Creek
- Requested RRG to assess Port-a-loo locations, verifying if they are still required at these locations

Street Assessments
RRG and regional staff have now assessed 1662 streets. All priority streets have been assessed and there are 138 streets yet to be assessed, all streets will have an assessment by tomorrow.

Streets by Status

Status	Total	Percentage
Active	91	5.48%
Finalised	1	0.06%
Inactive	1065	64.08%
Monitoring	505	30.39%
Grand Total	1662	100.00%

Recovery Centres

All seven Recovery Centres are still operating with no issues.

FORWARD PLANNING GROUP

Tasks	Issues/Barriers	Activities
Forward Planning & Recovery Planning stakeholder liaison	• Nil to report.	• Department of Communities (Lead Agent) representative working with the LDCC Forward Planning Group
Recovery Planning Planning for Recovery Task Groups (Community and Housing; Infrastructure, Economic; Environmental) • Coordinate E&C approval of Concept for Recovery • Draft Brisbane River Flooding Disaster January 2011 Recovery Plan	• Nil to report.	• Present Concept for Recovery to E&C. Includes preparation of supporting PowerPoint slides • Mature Brisbane River Flooding Disaster January 2011 Recovery Plan
Recovery Planning Status Report	• Nil to report.	• Report on track. • Contents of the report are being integrated with the Recovery Plan. • Consideration is being given to moving to exception and weekly reporting.
Office of the Lord Mayor and the Chief Executive Officer	• The temporary Volunteers Call Centre that was set up to deal with the emails to the Lord Mayor's volunteer email address will be standing down from 25/1 PM. Any new contacts will need to be dealt with by the appropriate area.	• Plant/Equip/High Profile - 2065 on hand (an increase of 51 since last Friday) all being contacted today (24/1). • Tradespeople - 384 on hand (an increase of 9 from last Friday) all being contacted today (24/1). • Labour (larger offers) - 1541 on hand (an increase of 42 since last Friday. • All calls from last week have been returned and new work allocated.
Volunteer group matching with customer requestions	• A small number of complaints have been received from customers who haven't seen volunteers. Their expectations are that the volunteer match up is immediate however this is not possible. When customers ring in, they need	• 75 requests closed/actioned. • 30 requests have been provided to volunteers deployed and waiting for feedback from volunteers on properties completed. • 135 open and still requiring assistance.

Tasks	Issues/Barriers	Activities
	to be advised that it may take several days to a week for someone to come out. Contact Centre scripting is currently being updated. • Chelmer residents didn't get any service and will be focused on tomorrow (25/1) • Volunteers are limited due to business week starting on 24/1	• 65 new requests over weekend period. • Approximately - 305 customer request on database. • *Note: four staff are contacting customers to get an update on the open requests for service, this data has not been uploaded to the database however the following is a current assessment relating to Requests & Actions* • Two groups of volunteers were deployed 24/1 due to availability and contact made on Sunday - 17 people into Fairfield, Yeronga, Yeerongpilly. • At this point, seven volunteer groups are available for deployment and matching on Tuesday. Matching will occur 24/1 PM.
Trade Register Matching	• Nil to report	• 124 traders registered. • Matched 95 traders to customer requests. • 46 un-actioned/unable to contact.

Regional Incident Management Teams (RIMT)

Region	Staff	Plant/equipment	Work completed	Work scheduled
East	8 LAS Staff 29 CARS	3 x 22 Class (Tipper) 2 Utes 1 Bobcat	Sector K,L,M kerbside cleanup 100% complete. No further flood related calls for assistance via action requests today. Temporary tip site at Carindale almost empty but progress slow with trucks unavailable. CARS on standby for deployment to South as needed. Nil scheduled CARS inspections. Nil significant events.	Inspection and collection patrols continuing on scaled down basis. Last loads of rubbish will be removed from Carindale temp tip tomorrow. Transitioning back to normal business. 7 LAS crews will return to South region from Thursday.
South				
North	LAS – 6 to Sandgate Foreshores	2 x Class 22 2 x Combo Tipper 1 x Bobcat 2 x Excavators	• Ongoing Debris collection from Sandgate	• Reduced tempo of waste removal from Sandgate foreshore. • Fox Street and MacDonald Rd Temp tip sites now closed & final stages of removal to Landfill
West	73 x LAS Ops (inc. RIMT) 27 x BCW ass.	27 x loaders (inc. bobcats, excavators, etc)	**Sector D** **99% complete** **Daily waste (m^3)= m^3**	LAS Ops Sector D> 3260610 Sector E > 3260104,

Region	Staff	Plant/equipment	Work completed	Work scheduled
	main. 20 x ADF 9 x CARS 6 x Other **Total = 135**	48 x trucks 1 x water trucks 3 x other **Total = 79**	**Waste running total (m^3)= 1299m^3** LAS Ops > CARS jobs in 3190604, 3231406 Riverside Rocks Reserve 6260610 BCW (AM) > Sweeping sectors D&E ADF > 3260611 **Sector E** **96% complete** **Daily waste (m^3)= 54 m^3** **Waste running total (m^3)= 11,380m^3** LAS Ops > 3260105, 3260501, 3260510, 3260506 BCW (AM) > 3260504 & sweeping sectors D&E Other > Tree Ops crew in 3260510 ADF > 3260302, 3260509 **Sector Q** **95% complete** **Daily waste (m^3)= 244m^3** **Waste running total (m^3)= 18,842m^3** LAS Ops > CARS jobs in 3190604, 3231406 BCW (AM) > Sweeping sectors Q&R **Bicentennial bikeway open** **Sector R** **95% complete** **Daily waste (m^3)= 60m^3** **Waste running total (m^3)= 8,592m^3** LAS Ops > CARS jobs in 3231605, 3231613, 3231606, 3231607, 323171, 3231805, 32131810, 3231808. BCW (AM) > 3231605 **Sector S** **95% complete** **Daily waste (m^3)= 45 m^3** **Waste running total (m^3)=2,084 m^3** LAS Ops> CARS jobs in 3230110, 3230103, 3232201, 3232104 BCW (AM) > Sweeping sectors S&T **Sector T** **95% complete** **Daily waste (m^3)= m^3** **Waste running total (m^3)= 916m^3** LAS Ops > 3230110, 3230103, 3130607 BCW (AM) > Sweeping sectors S&T ADF > 3130504 Other > Tree ops crew in 3130504 **CARS** Staff assisting with the Rapid Assessment Forms of city-wide sweep of all flood affected streets. Focusing on mini skip locations, dump sites and landslips	3260509, 3260510 Sector Q > 3190604 Sector S > 3232201 Sector T > 3230103, 3130607 BCW (AM) Sector R > 3231605 ADF Sector D > 3260611 Sector T > 3130504 Vacating Brisbane City by COB 25/01/2011 CARS

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	**River bank collapse Douglas Street Sherwood** The river bank has failed along three properties; and is typical of failures along this section of the river. The slips will continue to collapse until the bank finds its own safe angle. If the material at the toe is removed by new flooding the slip could move back much further. Advice is to stay away from top of the slip. **Collapsed river banks**: The LDCC has received a number of notifications of collapsed river banks. These requests for investigation and/or assistance will be managed through Water Resources normal business relationship with City Assets and City Design.
Communications (media)	**Contact Centre** Grade of Service - 35% Number of calls answered – 3903 Staff rostered - 65
Electricity	Nil to report
Water Supply and Sewerage	Water: • All water pumping stations operational. • Reservoir levels being managed and meeting demand requirements. • Royal Australian Navy has sounded Jindalee Water Main crossing, results indicate a potential break. Divers have investigated, however poor visibility hampered inspection. Wastewater: • SP81 Witton Road problem resolved. • SP98 Randor Street problem resolved. • Karana Downs WRP is operational - primary treatment. • Oxley Creek WRP and Fairfield WRP commenced operation with primary screening only. • Wacol WRP operational. • No impact on residents. • Advised Lone Pine Sanctuary and St Lucia Golf Course of the health risks from sewage overflows. • Fortrose St Rising Main at Jindalee Bridge (landslip line). Concerns of failure from flood debris. The pile supports appear to be intact. Pumping station operated overnight and main remains stable. • Landslip occurred at Sprinkbrae Pde, Fig Tree Pocket. Part of house and pool effected. QUU sewer main lost. Tankering of sewer flows commenced. Temporary pumps operating but noisy. Houses being doorknocked to explain the situation and gain approval for operation into the evening. Stormwater: • Cleaning and flushing of stormwater drains and gully traps continuing in flood effected areas. Water supply to be made available to support this activity. Request for access to water supply via East control room.
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report

ITEM	COMMENTS
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	CSA's gone out today • Residents reminded to be mindful of parking restrictions • Temporary closure to affect Bicentennial Bikeway tomorrow • Free rubbish collections extended in flood areas
Political Issues	No known issues
City Waste Issues	**Sites used to transport flood sediment** • Rochedale Landfill (what's here can obviously stay here as majority of the sediment has already come to our double lined landfill) • Swan bank Landfill (as above) • Monier Road, Darra (old landfill) • Willawong landfill, Sherbrooke Road • Nudgee Landfill, Nudgee Road **Site closures** • Rochdale landfill will be closed 1830 hrs Tuesday – 0630 hrs Thursday • Watson Road Acacia Ridge was **closed** on Saturday and will not be re-opening – privately operated
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: **Amanda Pafumi**
Position: **Incident Controller**

Signature: _____
Date and Time: 24/01/2011 – 1530hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	65
DATE:	24/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 2200 hrs		
EVENT TYPE	Flood Event		

OPERATIONS AND ASSESSMENTS

Aerial Assessment

An aerial assessment was conducted on Sunday 23 January 2011 between 11:30hrs and 13:00hrs. The aerial assessment was to visually confirm Street Assessments completed as at 22 January 2011, update Council temporary rubbish dumps and investigate issues of illegal dumping. The secondary task of the aerial assessment was to investigate reports of subsidence in Moggill, Jindalee, Fig Tree Pocket, Westlake, Indooroopilly, Bellbowrie, Sumner Park and West End. The flight path extended down the Brisbane River 500m inland from the river bank to cover sectors A, H, I, J, P, Q and R.

Subsidence was identified along the Brisbane River in the vicinity of Moggill, Jindalee, Fig Tree Pocket, Westlake, Indooroopilly, Bellbowrie, Sumner Park and West End. Additional debris was found at varyious points in the Brisbane River that were not evident in the aerial assessment conducted on 22 January 2011.

Significant progress has been made in the cleaning up of flood affected suburbs. All areas observed were clean with no need for additional kerbside collection except for Rocklea and areas of Oxley. At 2141 Ipswich Road, Rocklea (Stable Swamp Creek) illegal dumping of waste has been identified and pictures were taken.

Streetscape Assessment

This data is based on drive through streetscape assessments, conducted up to and including Monday 24th January 2011, of affected streets in the 20 affected sectors across Brisbane. The following data is on the total streets assessed, by most recent status (not the number of assessments).

The primary assessment is based on classifying streets into four categories, as follows:

Status	Definition
Active	Work is being conducted at the street and there are more than 2 truck loads ($4m^3$) of rubbish for removal.

Monitoring	Work has slowed and/or stopped. Rubbish less than 2 truck loads within the street for removal.
Inactive	The street is clear with no rubbish and no further action is required within the street, inspections will continue.
Finalised	Patrols are no longer required/business as usual.

Note: The status 'Finalised' is determined by the Field Operations Team within the LDCC, based on information collated from BCC and external agencies.

Focus for Tuesday 25th January 2011

The focus will be to coordinate the restoration of affected parks and community facilities, ensuring the safety of the community, in time for the Australia Day festivities.

Key data from the current assessments is summarised in tables and graphs below:

Street Assessments by Status

Status	Number of Streets Assessed 24 January 2011	Total Number of Streets Assessed
Active	5	78
Finalised	0	1
Inactive	402	1,118
Monitoring	64	516
Total	**471**	**1,713**

Please note that operations have assessed more streets than initially recognised through flood mapping.

CityCat Terminal Salvage Work

A barge owned by 'Smith Bridge' has been engaged by Council's City Design Branch to carry out salvage works at CityCat terminals along the river. Work will commence at UQ, working its way down the river over the next few weeks.

Regional Incident Management Teams (RIMT)

Region	Staff	Plant/equipment	Work completed	Work scheduled
East	8 LAS Staff 29 CARS Staff rostered & available to help other regions.	3 x 22 Class (Tipper) 2 Utes 1 Bobcat	• Sector K,L,M kerbside cleanup 100% complete. • No further flood related calls for assistance today. • Temporary tip site at Carindale almost empty but progress slow with trucks unavailable. • CARS on standby for deployment to South as needed. No EHOs requested today.	• Inspection and collection patrols continuing on scaled down basis. • Last loads of rubbish will be removed from Carindale temp tip tomorrow. • Transitioning back to normal business. • 6 LAS crews will return to South region from Thursday.
South	111 – LAS 97 – BCW 33 – CARS 37 – Army	94 x Tandems 7 x Tandem and Dog 5 x Water Carts 41 x Excavator 4 x Drott 9 x Bobcats 3 x Backhoes	• Approx 1158m3 of flood debris removed from streets throughout southern region by 12pm (24/1/2011) • Temporary dump sites at Sherwood Road, Graceville Avenue, Queenscroft Street Chelmer have all had waste	• Additional street passes will continue through all Sectors throughout Monday and Tuesday. • Haulage and closure of temporary tip sites will continue through Monday and Tuesday.

Region	Staff	Plant/equipment	Work completed	Work scheduled
		18 x Class 22/24 Trucks 7 x Loaders	removed and are now closed, with minor remediation works now occurring. • Monier Road dump site should be fully cleared of waste before cob today and will then be remediated.	• LAS resources have decreased due to some staff standing down for fatigue management breaks. Full operations will continue for the remainder of the week.
North	LAS – 6 to Sandgate Foreshores	2 x Class 22 2 x Combo Tipper 1 x Bobcat 2 x Excavators	• Ongoing Debris collection from Sandgate	• Reduced tempo of waste removal from Sandgate foreshore
West	80 x LAS Ops 27 x BCW 20 x ADF 9 x CARS	27 x loaders (inc. bobcats, excavators, etc) 49 x trucks 1 x water trucks 2 x other	• Sector D 100% complete Waste running total (m3)= 1299m3 • Sector E 98% complete Waste running total (m3)= 11,380m3 • Sector Q 95% complete Waste running total (m3)= 18,842m3 • Sector R 95% complete Waste running total (m3)= 8,592m3 • Sector S 95% complete Waste running total (m3)=2,084 m3 • Sector T 95% complete Waste running total (m3)= 916m3 • CARS EHO's undertaking site visits to premises with Environmentally Relevant Activities and Flammable Combustible Liquids. Officers are undertaking these inspections in - Indooroopilly, Taringa, Chapel Hill, Bellbowrie, Milton and 17 Mile Rocks	• LAS Ops Sector D • ADF Sector T Vacating Brisbane City by COB 25/01/2011 • CARS EHO's to continue undertaking site visits to premises with ERA's and FCL's. & food premises.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Nil to report
Communications	**Grade of Service** General - 39.89% SES - 100% **Number of calls answered** General - 1643 SES - 5 Staff Currently on phones: 11
Electricity	Nil to report
Water Supply and Sewerage	Nil to report

ITEM	COMMENTS
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Bikeways The inner CBD pathways still affected by temporary closures include: City Reach Boardwalk, Cultural Centre Boardwalk, Southbank Promenade and Riverside Drive at West End. The floating Riverwalk at New Farm has been extensively damaged, with some sections of the walkway washed away. This facility will be closed for a significant period. Short term alternative pedestrian and cycle routes have been identified along Moray Street, Bowen Terrace, Ivory Lane, and Boundary Street.
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Volunteer Group matching with Customer Requests The deployment plan for Tuesday 25 Jan has been confirmed - 7 Groups of volunteers (total 71 people) will be assisting customer requests at the following suburbs: • Rocklea (18 people) • Chelmer (20 people) • St Lucia (5 people) • Westlake (10 people) • Oxley - factory rd (5 people) • West End (8 people) • Kenmore Hills (5 people) Flood Newsletter box drop • LMO has approved the distribution to take place on Thursday this week • Approval obtained to use agency staff (60 people) for distribution with supervision from Council staff (20 people) • M&C will have collateral ready by Tuesday.
Media Issues	Nil to report
Political Issues	Nil to report
City Waste Issues	Updates on the following Temporary Dump Sites: • Berts St Claire Oval - Graceville Ave is now empty of rubbish and has a water truck on site washing down the hardstand. Closed sign to be placed. • Hughes Lane Corinda - empty of rubbish, there is already a no dumping sign in place • Cliveden Ave Corinda – was identified however, no site specified. After visiting this location there was no rubbish present. • Oxley Rd Oxley – was identified however, no site specified. After visiting this location there was no rubbish present, other than one spot where a flying gang was already picking up rubbish. Over the Australia Day public holiday it is expected that additional waste will be put

ITEM	COMMENTS
	out on the kerbside. Hence, it is planned that a major effort will again go into all Sectors on Thursday and Friday to clear all streets of any additional kerbside waste prior to the weekend. It is expected that additional waste will be put out by residents over the weekend and another sweep will occur early next week to service this need. Removal of Absestos Council will ONLY collect asbestos that is flood debris (eg. broken off in the flood) and either in the resident's private property or on the footpath. If asbestos is from flood renovations or demolitions, Council will NOT remove. Residents must contact their insurance company. Temporary Sites For General Waste Disposal (for Council vehicles and contractors) Efforts are being made to close all minor temporary dumping sites and consolidate emergency sites, with signage being erected to confirm closure. Skip bins are being placed at some closed sites in the interim, to aid residents while this information is being passed on. Landfills (for Council vehicles and contractors) Rochedale Landfill - 174 Gardner Road, Rochedale will be closed on Wednesday 26 January and re-opening Thursday 27/1/2011 (6am) Temporary Landfill Sites: • Murarrie Landfill is now closed. Please direct all vehicles to another site. . • Bemcove Landfill (cnr of Watson Road and Learoyd Avenue, Acacia Ridge) is now closed. • A section of the former landfill site on Sherbrooke Road, Willawong has been opened for general waste. This site will be accessible between 9am and 6pm. Temporary Disposal For Bulk Mud/Sludge North of the Brisbane River Hanson Quarry – is now closed. Tonnages Rochedale has received over 73,000 tonnes since 14 January 2011. Council is also receiving waste sent to alternate landfill sites and transfer stations. The total waste received since 14 January 2011 is estimated to exceed 156,000 tonnes.
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: **Gilbert Clark**
Position: **Incident Controller**

Signature: _____
Date and Time: **24/01/2011 – 2200hrs**

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	68
DATE:	25/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530hrs		
EVENT TYPE	Flood Event		

Disaster Declaration Expiry

The Declaration of a Disaster Situation made by the Premier expired today at 1000 hours today. Now that the Declaration has expired any action by Council workers that results in unintended damage to a residents property will not be covered under the Disaster management Act 2003 (QLD). Council workers and volunteers will be covered under Council's normal Liability insurance. Council workers and volunteers must obtain permission before entering private property and must only carry our Council authorised works.

LDCC transitioning from level 4 to Level 3

- Transition to Level 3 until 1700hrs on Monday 31 January 2011.
- SITREP's will now be sent out at 0600hrs and 1530hrs effective immediately. Evening and overnight activity will be reported in the daily 0600hrs SITREP.
- LDCC to continue 24 hrs, with reduced staffing (2) from 2000 to 0700 hrs
- Outstanding tasks to be completed by relevant work units with contacts provided to LDCC.
- Work units have been requested to provide rosters and contact details to LDCC, including for tomorrow (Wednesday January 26), for ongoing and new flood related tasks.
- List of ongoing/outstanding actions to be developed by LDCC by 1700 hrs today.
- Most work units transitioning to business as usual arrangements, including on call arrangements.

Flood Recovery

A central FaCS coordination group, reporting to the Manager of Local Asset Services, will identify, task, track and report flood recovery priorities and actions.

There will be representatives from areas across Council including:

Brisbane City Works
City Waste Services
Compliance and Regulatory Services
Community Services
Local Asset Services 'Roads'
Local Asset Services 'Parks'

Major issues

Kholo Bridge

Kholo Bridge was reopened without Council authorisation yesterday. RMIT West sent an urgent request to City Assets to inspect the structure. Road closure barriers are in place however motorists are driving around them.

Various media outlets have been incorrectly advising motorists that the road is open. Media has released a CSA advising that the road is closed.

Bicentennial Bikeway

A survey of the storm water pipe in the vicinity of the recent depression along Coronation Drive was completed this morning:

- Bikeway was closed during the survey and has since been reopened
- The survey was of a brick drain which was in reasonably good condition. It did not provide any answers to the subsidence which has occurred in the area.
- QUU Call Centre has been asked to investigate if the subsidence is linked to a sanitary sewer in the vicinity.
- The report is being prepared for distribution

Eduction Delay

Eduction work has been delayed 12hrs following a fuel tanker roll over at Middle Road, Logan. The contractor was required to respond to this spill.

OPERATIONS AND ASSESSMENTS

Pest/Mosquito Control

Coastal Salt Marsh Wetlands and Salt Marsh Margin

- Good results from weekend treatment observed on both north and south side locations
- Some small areas (such as under heavy mangrove cover) identified with moderate mosquito larvae numbers
- Quad bike team to treat these locations

Ground Mosquito Control Program

- Ground teams report light to moderate breeding in routine inspection and treatment locations
- Flooded creeks in the western suburbs are returning to normal flow patterns

Fly Control

- Daily treatment of all food waste bins completed – now only 50 bins and 1 collection point deployed across city

Today - 25 January 2011

- Monitoring flood water check points in south west suburbs
- Continuing fly control on bulk bins
- Monitoring and treating the permanent and semi permanent water ponding on Council controlled land

ADF

Army Update:

- Army Engineer plant assets will complete tasking regarding the removal of rubbish from temporary rubbish tips in Sector O (Fox Street, Albion) and C (Monier Road, Darra) today.

- Karana Downs, Kookaburra Park minor tree clearing works will cease at COB today.

ADF - Army support post transition from Level 4 to Level 3:

Army assets will finalise BCC tasking and return to Enoggera Barracks at 1800 hours on Tuesday 25 Jan 11. These assets will subsequently redeploy to the Grantham and Lockyer Valley regions for priority tasking.

Navy Update:

- HMAS SHEPPARTON and PALUMA conducted river survey operations between Gateway and Captain Cook Bridge.
- HMAS HUON conducted survey tasking in Moreton Bay anchorages and approaches.
- The Deployable Geo-spatial Survey Team (DGST) conducted
  - Obstacle and Target identification between Chelmer to Sherwood Reach
  - Target identification and depth survey between the Captain Cook Bridge and Hale St.
  - Visual inspection of Oxley Creek as far as Railway Bridge (1km upstream).
- The Clearance Diving Team Detachment has completed all bridge tasking.

BCW (Brisbane City Works)

The BCW Response Task Force Headquarters will close at 5pm, today - normal business processes apply from Wednesday 26 January 2011.

BCW TOTAL SUMMARY	
Total m3 Removed	114,903 m3
Total Potholes Completed	2,417
Total m2 of Road Repair	544.5 m2
Total KM's Swept	2,278.5 km's
Total Gullies Cleaned	1,656

STRUCTURES SUMMARY	
Summary	380 m3 Debris & Rubbish Removed
Work area	Go Between bridge, Kholo Bridge, Several footbridges around Brisbane, Walter Taylor Bridge, Coronation Drive, Floating River park
Work Type	Removal of Debris and silt from footbridges, Inspection of Structures, Installation of traffic controls, Misc bridge damage repair activities

DIG

The RRG are completing street and property assessments today, Thursday and Monday. RRG are also using hand held devices to complete these assessments, therefore the need for analyst staffing within the DIG has reduced.

DIG will receive the data collected from RRG at 4pm the day of assessments. DIG will be reduced to a team leader and an analyst starting at 4pm on the day of assessments to prepare the databases and reports required.

Vaccinations

Since 15th January, Council has vaccinated over 3450 residents and volunteers.

Queensland Health is operating mobile vans this week; they may relocate to recovery centres.

Recovery Centres

ADT (Adult Diphtheria and Tetanus) were available at the St Aidans and Jamboree Heights State School recovery centres.

Infant Clinic Vaccinations (progressing)

ADT will be available free of charge until Thursday 27th January for:

- volunteers registered and unregistered
- residents affected by the floods
- emergency workers.

FORWARD PLANNING GROUP

Tasks	Issues/Barriers	Activities
Forward Planning & Recovery Planning stakeholder liaison	Nil to report.	Department of Communities (Lead Agent) representative working with the LDCC Forward Planning Group
Recovery Planning Planning for Recovery Task Groups (Community Coordination; Infrastructure, Economic; Environmental) Coordinate E&C approval of Concept for Recovery Draft Brisbane River Flooding Disaster January 2011 Recovery Plan	Nil to report.	Finalise the Concept for Recovery with E&C Finalise the Brisbane River Flooding Disaster January 2011 Recovery Plan
Recovery Planning Status Report	Nil to report.	Report on track
Office of the Lord Mayor and the Chief Executive Officer	The temporary Volunteers Call Centre that was set up to deal with the emails to the Lord Mayor's volunteer email address will be standing down from today New contacts will need to be dealt with by the appropriate area.	No significant change in the numbers from 24 Jan 2011 Volume of offers has drastically reduced
Volunteer Tradesman & Plant/Equipment Matching		Volunteer Tradesman Matching: Closed/matched: 90 Unable to contact: 11 Still to contact: 13 Total: 114 Volunteer Plant/Equipment Matching: Closed/unable to contact: 31 Still to contact: 7 Total: 38
Volunteer group matching with customer requests		There were 22,973 volunteers between 14 and 15 Jan 2011 There were 1,149 group volunteers deployed by Council between 17 and 25 Jan 2011 The deployment plan for 25 Jan 2011 involves 7 groups of volunteers (71 volunteers) assisting customer requests at:

Tasks	Issues/Barriers	Activities
		Rocklea (18 volunteers) Chelmer (20 volunteers) St Lucia (5 volunteers) Westlake (10 volunteers) Oxley - factory rd (5 volunteers) West End (8 volunteers) Kenmore Hills (5 volunteers)
Flood newsletter box drop		The flood newsletter will be distributed on 27 Jan 2011 Approval obtained to use agency staff (60 people) for distribution with supervision from Council staff

Regional Incident Management Teams (RIMT)

Region	Staff	Plant/equipment	Work completed	Work scheduled
East	4 LAS Staff CARS Staff rostered & available to help other regions.	2 x 22 Class Trucks 1 MR Truck 1 Tandem 1 Backhoe 1 Ute 1 Bobcat	Sector K, L, M kerbside cleanup 100% complete. 1 new flood related call for LAS assistance today. Temporary tip site at Carindale emptied except for hazardous waste. CARS on standby for deployment to South as needed. No EHOs requested today. Nil scheduled CARS inspections. Nil significant events.	Inspection and collection patrols continuing on scaled down basis. Removal of hazardous waste and whitegoods from Carindale and Balmoral temporary tip sites. Transitioning back to normal business. 6 LAS crews will return to South region from Thursday.
South	89 – LAS (which includes 23 Contract Staff) 95 – BCW 33 - CARS 8 – Army Totaling- 225 personnel	94 x Tandems 13 x Trucks 4 x Water Carts 4 x Excavator 2 x Drott 38 x Class 22/24 Trucks 6 x Loaders 1x Grinder	Today - Estimated Approx 1009 m3 of flood debris removed from streets throughout southern region by 12pm (25/1/2011) Temporary dump sites at Sherwood Road, Graceville Avenue, Queenscroft Street Chelmer have all had waste removed and are now closed, with minor remediation works now occurring. Temporary dump site at Faulkner Park was also closed recently, with significant remedial works required to the netball courts. Works being identified and will be scheduled to accommodate start of season for lessee which is approx 6 weeks away.	Additional street passes will continue through all Sectors throughout Monday and Tuesday. Haulage and closure of temporary tip sites will continue through Monday and Tuesday. LAS resources have decreased due to some staff standing down for fatigue management breaks. Operations will continue for the remainder of the week on this basis.
North	LAS – 4 to Sandgate Foreshores	2 x Combo Tipper 1 x Bobcat 1 x Excavators	Reduced Debris collection from Sandgate	Ongoing removal from Sandgate foreshore. Waiting for advice regarding what to do with private property eg

Region	Staff	Plant/equipment	Work completed	Work scheduled
				pontoons and water tanks.
West	35 x LAS Ops (inc. RIMT) CARS Total = 35	5 x loaders 9 x trucks 2 x water trucks 1 x other Total = 17	Sector D 100% complete Waste running total (m^3)= 1424m^3 Sector E 98% complete Waste running total (m^3)= 11,380m^3 Sector Q 95% complete Waste running total (m^3)= 18,980m^3 Sector R 95% complete Waste running total (m^3)= 8,592m^3 Sector S 95% complete Waste running total (m^3)=2,084 m^3 Sector T 95% complete Waste running total (m^3)= 916m^3 CARS Staff assisting with the city-wide sweep of all flood affected streets. Informed that the CARS assessment database is down and no information has been passed on to ops teams from 24/1/11	LAS Ops Sector D Sector E Sector Q CARS

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Brisbane Street Toowong o Monday: storm rubbish removed o Awaiting quotations for: o Replacing damaged fencing, o Shot-crete Toowong creek head walls at river - (to stop erosions), o Reconstruct concrete driveway beside creek - (sink hole found in mud). o Next stage: de-silting Toowong Creek and pipe lines.
Communications (media)	Contact Centre Total combined calls for Tuesday of 3,843 against forecast 4,214 (up to 2.55pm) SES - Total 5 calls 156 - Flood Current 121 - flood General Calls 23 - Stormwater drain jobs submitted 39 - Road maintenance jobs submitted 16 - Fallen branch jobs submitted 25 - Branch trim submitted 4 - Dead/sick tree jobs submitted Current grade of service is 57.52%
Electricity	Nil to report
Water Supply and Sewerage	QUU Emergency Management Team, Incident Team East and Incident Team West will be stood down at 6.00pm Tuesday 25/01/2011 – hand over to Recovery Teams. Water Drinking water quality good.

ITEM	COMMENTS
	Royal Australian Navy will return on Tuesday 2pm for further inspection of Jindalee Water Main crossing, compressed air will be injected into the main in conjunction with navy divers deploying to locate and further diagnose the extent of the damage. **Wastewater** A list of parks associated with pump stations has been forwarded to LAS. Service Delivery crews are attending these sites as part of the clean up process. Inspections have been conducted with no obvious sewer spills impacting on parklands. Sewage flows diverted from Oxley WRP – Sanananda St PS diverted to Wacol WRP and Heroes Ave PS diverted to Luggage Point WRP. Connection to mains power expected to be completed on 25/01/2011 of the QUU sewer main lost in a landslip at Sprinkbrae Pde, Fig Tree Pocket. **Stormwater** Nil to report
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	**CSA's gone out today** ○ Parks open for Australia Day celebrations. Residents advised to check the list of open parks at www.brisbane.qld.gov.au ○ Road closure advice The LM Media Office arranged for Channel 9 to do a story of Council M&PS staff undertaking flood recovery mosquito control activities. Channel 9 will film ground based staff spraying for adult mosquitoes in Cliveden Ave Oxley between 5 and 6:30 pm today.
Political Issues	No known issues
City Waste Issues	Rochedale Landfill, Nudgee Hard fill site (Transfer Station spill over) and Willawong Waste disposal site (Transfer Station spill over) are closed for Australia Day and will re-open Thursday. Swanbank landfill will be open Monier Road dump site has been fully cleared of waste and is currently being remediated.
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Gary Pittorino
Position: Incident Controller

Signature: _____
Date and Time: 25/01/2011 – 1530hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	72
DATE:	27/01/2011	**PRIORITY:**	Routine
PERIOD:	0600 – 1530 hrs		
EVENT TYPE	Flood Event		

OPERATIONS AND ASSESSMENTS

FIC

Thursday 27/01/2011: Currently fine, light to moderate east to north east winds during the morning and expected Max of 32 degrees

BoM weather outlook for Friday: (28/01/2011)
Mostly Fine possible late shower, Minimum 21 Maximum 32 degrees.

Rainfall (from BCC Floodwise Report on Thursday 27/01/2011 at 1:30PM)
Over the last 24 hours scattered Rain has occurred with the highest fall of 1mm occurring in Calamvale

Tide Levels for Thursday (27/01/2011)
The high tide for Thursday at the Brisbane City gauge was 1.06 mAHD at 3:55 am.
The 2nd and lower high tide for Thursday at the Brisbane City Gauge is expected to be approximately 0.93m AHD at 3:59pm.

Vaccinations

Over 5000 vaccinations have been offered with BCC vaccinating 3500 (including 2 today at infant clinics)

Council is offering tetanus vaccinations at Mitchelton, Corinda, Wynnum and Sunnybank Hills clinics, locations and times can be found on Council's website.

Locations for the Queensland Health mobile vaccination vans - Thursday 27 January:
Hours of operation are 8.30am-12.30pm and 1.00pm-4.15pm

- Yeronga- Corner of Ormonde Rd and Orient Rd, Yeronga
- Moores Pocket - Moores Pocket Road, Moores Pocket (located near the bend)
- North Booval - Cnr David Street and Roy Street, North Booval
- Oxley - Corner of Logan Ave and Manor St, Oxley

Parks

Closed
Perrin Park, Toowong
Rocks Riverside Park
Sir John Chandler Park
Faulkner Park, Graceville
Nixon Park, Oxley
Fairfield Park, Fairfield
Graceville Riverside Parklands, Graceville
Brisbane Corso Park, Yeronga

Partially Closed
Jindalee Boat Ramp Park – upper section open. Boat Ramp and associated park infrastructure in lower section of park closed.
Kookaburra Park West, Karana Downs - top section open. Lower section, including playground, picnic facilities, toilet block and boat ramp closed.
Fig Tree Pocket Riverside Reserve, Fig Tree Pocket - Top section open. Lower section, including playground, picnic facilities, toilet block and boat ramp closed.

Now Open
Anstead Bushland Reserve, Anstead

Eductions

Scheduled to be completed this evening.

BCW Summary

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Area covered
North	19	BCC - 4 x Flexi-tool pumps, 4 x Flexi-tool motors, 3 x Class 22 Tippers, 2 x Backhoe, 3 x Trailers, 5 x Utes, 1 x Generator, 4 x Chainsaws, 2 Bobcat External - 4 x Combo, 12 x Tandem Tippers, 2x Backhoe , 1 x Bobcats, 8 Traffic Controllers, 4Traffic Control Vehicles, 6 x Tandem and Dog Trailers, 1 x 8t Tippers, 2 Excavator, 1 Forklift, 2 Loaders	1950 m3 (Rubbish 1230m3. Rotten Food Products 760m3)	
South	56	4 Excavators, 5 B/Cats, 38 Trucks.	1047 m3 Removed Clean Debris / Rubbish Removal Removal of spoiled goods from commercial premises	Shoebury St, Franklin St, Dunn Rd, Grindle Rd, Donaldson Rd Sherwood Rd Rock Lea, Randolph St
East	5 (unspecified) Traffic control	BCC 3 Flocons External – Bobcat, sweeper, class 22,	55 potholes, 110 m2 washouts and delaminations	
West	1 Supervisor 26 Volunteers from City of Sydney	BCC – Excavator, Bobcat, tandem **City of Sydney** – 4 x 5 tonne trucks, 2 Hino Compactors, 2 x 8 tonne trucks Flusher, 3 ford rangers, EWP 22 m reach	Clean Debris / Rubbish Removal	
Central	23	BCC - 30 x Tandems, 3 x	2,100 m3 Removed	West End, New

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Area covered
		Excavators, 5 x excavator combos, 1 x 8T truck, 1x 10T truck, 4 x bobcat, 1 x water truck, 1 x Sweeper, 7 x Traffic Controllers with Utes External - 30 x Tandems, 3 x Excavators, 5 x excavator combos, 1 x 8T truck, 1x 10 T truck, 4 x bobcat, 1 x water truck, 1 x Sweeper, 7 x Traffic Controllers with Utes	Clean Debris / Rubbish Removal Clean Roads	Farm
Road/urban cleansing	34	BCC - 9 x Road Sweepers, 8 x 22 Class Trucks, 2 x Work Ute 1 x Pressure Washers, 1 x Water Canon External - 2 X SRS Sweepers	213.5 km's Swept Bicentennial Bikeway cleanup continues to be an issue - river levels need to drop so it no longer flows onto the bikeway with high tides. Government car park cleanup continues to deposit mud and dirt on bikeway.	Brisbane CBD and Bicentennial bikeway
Structures	39	External - 1 x Combo; 1 x Bobcat; 1 x Water Cart; 2 x Dingo; 1 x water blaster	380 m3 Debris & Rubbish Removed Removal of Debris and silt from footbridges, Inspection of Structures, Installation of traffic controls, Misc bridge damage repair activities	Go Between bridge, Kholo Bridge, Several footbridges around Brisbane, Walter Taylor Bridge, Coronation Drive, Floating River park

BCW TOTAL SUMMARY	
Total Staff	172
Total m3 Removed	117,856 m3
Total Potholes Completed	2,417
Total m2 of Road Repair	544.5 m2
Total KM's Swept	2,278.5 km's
Total Gullies Cleaned	1,656

RIMT

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Planned Work
West	28 x LAS Ops (inc. RIMT) **Total = 28**	8 x loaders (inc. bobcats, excavators, etc) 8 x trucks 1 x water trucks 4 x other	Sector D 100% complete Waste running total (m^3)= $1744m^3$ Sector E 100% complete	

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Planned Work
		Total = 21	Waste running total (m^3)= 11,560m^3 Sector Q 100% complete Waste running total (m^3)= 19,040m^3 Sector R 100% complete Waste running total (m^3)= 8,787m^3 Sector S 100% complete Waste running total (m^3)=2,154 m^3 Sector T 100% complete Waste running total (m^3)= 926m^3	
South	150 – LAS (which includes 59 Contract Staff) BCW – 72 CARS - 8 **Total = 230**	5 x Tandems 74 x Trucks (Semi,etc) 2 x Water Carts 7 x Excavator 1 x Drott 24 x Class 22/24 Trucks 10 x Bob cat 4 X Front End Loader 3x fire unit 1x Drott 3x Backhoe	Estimated 1705 m3 of flood debris removed Temporary dump sites at Sherwood Road, Graceville Avenue, Quuenscroft Street Chelmer have all had waste removed and are now closed, with minor remediation works now occurring. Temporary dump site at Faulkner Park was also closed recently, with significant remedial works required to the netball courts. Works being identified and will be scheduled to accommodate start of season for lessee which is approx 6 weeks away. Monier Road dump site has been fully cleared of waste and is currently being remediated.	Additional street passes will continue through all Sectors Haulage to Roachdale landfill will continue from the temporary dump site at Archerfield Rd Richlands. LAS and BCW resources will continue to work through all Sectors. Redcliffe and Logan Council resources will not be active on Friday 28th Jan.
North	4	2 x Class 22	Telegraph Rd closed and all waste removed. Curlew Park Closed, removal of waste nearing completion.	Return to normal operations

CARS

- RRG and CARS officers are continuing the streetscape assessments across all flood affected areas.

- Environmental Health Officers are continuing ERA – (57% inspected), Food - (69% inspected) & Flammable Combustible Liquids (FCL) – (57% inspected) inspections for flood affected premises and working with QH regarding business cleaning and repackaging flood affected food products.
- CARS officers are to commence in the next fortnight over 1600 inspections for flood affected premises with pools to ensure safe pool fencing and address mosquito breeding issues.

Status REPORT

ITEM	COMMENTS
Impact Area and Scale	Centennial bikeway reopened at 1400 following closure to pump out the Drift restaurant.
Communications (media)	Nil to report
Electricity	Nil to report
Water Supply and Sewerage	Nil to report
Gas	Nil to report
Transport	MSQ • Boaters should avoid heading out on the waterways unless necessary. • The port of Brisbane is partially closed to shipping until further notice.
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting, etc)	Nil to report
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	**Transfer Stations** All Council transfer stations are open for free tipping between 6am and 9pm until 6 February 2011. **Temporary dumping sites** All of the 63 temporary dumping sites identified and monitored by City Waste Services have been closed, with the exception of: • Mt Coot-tha Helipad • LAS Yard on Telegraph Road, Bracken Ridge (closure expected 28/1//11) • The St Pats car park on Curlew Street, Shorncliffe (closure expected 28/1//11) **Landfills** • Rochedale Landfill at 174 Gardner Road, Rochedale is open 24 hours per day until further notice. • The landfill site on Sherbrooke Road, Willawong is accepting general waste between 6.30am and 6pm until further notice.
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Rob Broughton
Position: Incident Controller

Signature: _____
Date and Time: 27/01/2011 – 1530 hrs

SITREP

BCC Local Disaster Coordination Centre SITUATION REPORT

Phone: 3403 8108

Facsimile: 3001 2400

TO:

- ❑ Brisbane City Local Disaster Management Group
- ❑ Lord Mayor
- ❑ Chief Executive Officer
- ❑ Disaster District Coordinator
- ❑ Regional Manager EMQ

EVENT NAME:	January 2011 Flood Event	**SITREP NUMBER:**	73
DATE:	28/01/2011	**PRIORITY:**	Routine
PERIOD:	1530 – 0600 hrs		
EVENT TYPE	Flood Event		

OPERATIONS AND ASSESSMENTS

BOM

Forecast for Friday
Mostly fine, just the chance of a late shower or two. Light winds, tending moderate SE'ly by late morning and becoming fresh at times late afternoon and evening.

Precis: Mostly fine, possible late shower
City: Max 32
Bayside: Max 29
Saturday
A shower or two
Min 21
Max 29
Sunday
A shower or two
Min 21
Max 29

Forecast for Ex-Tropical Cyclone Anthony situated of the north QLD coast - likely to redevelop into a tropical cyclone during the next 6 to 18 hours.

Bikeways

Inner City Bikeway Closures (27 January 2011)

PATHWAY	SECTION	STATUS
Howard Smith Wharves	Boundary Street/City Reach Boardwalk to Riverwalk (Floating Section)	Long Term Closure

PATHWAY	SECTION	STATUS
Riverwalk (New Farm)	Howard Smith Wharves to Merthyr Road (Floating Walkway)	Long Term Closure
City Reach Boardwalk	Botanic Gardens to Howard Smith Wharves/ Boundary Street	Temporary Closures while being investigated for safety and cleaned
Cultural Centre Boardwalk	Kurilpa Bridge to Victoria Bridge	Temporary Closures while being investigated for safety and cleaned
Southbank Promenade	Victoria Bridge to Goodwill Bridge	Temporary Closures while being investigated for safety and cleaned
West End Riverside	Hill End Terrace to Kurilpa Bridge/Cultural Centre Boardwalk	Temporary Closures while being investigated for safety and cleaned
West End Riverside	Orleigh Street (West End Ferry Terminal) to Riverside Drive	Take Care
Kangaroo Point Bikeway	Goodwill Bridge to Thornton Street Ferry Terminal	Take Care
Bicentennial Bikeway	Toowong (Regatta Ferry Terminal) - Victoria Bridge	Take Care
Northbank Bikeway	Victoria Bridge to Goodwill Bridge	Take Care

Street Assessment Volume by Status

The following data is on the total streets assessed, by most recent status.

Status	Definition
Active	Work is being conducted at the street and there are more than 2 truck loads ($4m^3$) of rubbish for removal.
Finalised	Patrols are no longer required/ business as usual.
Inactive	The street is clear with no rubbish and no further action is required within the street, inspections will continue.
Monitoring	Work has slowed and/or stopped. Rubbish less than 2 truck loads within the street for removal.
Status	**Number of Streets Assessed 27th January 2011**
Active	16
Finalised	-
Inactive	919
Monitoring	300
Total	**{ =sum(b2:b5) \# "#,##0" * MERGEFORMAT }**

RIMT

	Personnel Deployed	Plant and Equipment Deployed	Work Completed	Planned Work
East	No new information	No new information	No new information	No new information
West	No new information	No new information	No new information	No new information
South	No new information	No new information	No new information	No new information
North	No new information	No new information	No new information	Return to normal information

ITEM	COMMENTS
Impact Area and Scale	Nil to report
Communications (media)	**Contact Centre** From midnight to 4.30am - Friday 28 January Total calls answered - 19 @ 80.95% GOS SES calls - 0 - GOS not applicable
Electricity	Nil to report
Water Supply and Sewerage	**Possible Wastewater Contamination Sites – updated 27/01/11** • Park next to Illawong Reserve, Karana Downs • Burrun Park, Karana Downs • Kingfisher Park, Kenmore • Beanland Street Park, Jamboree Hts • Barcoorah Street Park, Westlake • Upstream of Jindalee Municipal Golf Link Park, Jindalee • Twilight Street Park, Kenmore • Sherwood Forest Park, Sherwood • Jindalee Municipal Golf Link Park, Jindalee • Kooringal Drive Park, Jindalee • Paringa Place Park, Yeronga • Guyatt Park, St Lucia • Robertson Park, Taringa • Perrin Park, Toowong • Jesmond Road Park (NO 467B), Fig Tree Pocket • Witton Road Park (NOS 160-162), Indooroopilly • Esplanade Park, Yeronga • Tigris Street Park, Riverhills • Carawa Street Park, St Lucia The following parks and Golf Courses downstream of waterways must stop using waterways and recycled water for irrigation until further notice. This is due to contamination occurring during the recent floods. It is recommended that alternate irrigation water be sourced in the interim. • St Lucia Golf Links, St Lucia • Indooroopilly Golf Club, Indooroopilly • Karana Downs Country Club Golf Link, Karana Downs • The Brisbane Golf Club, Yeerongpilly • University of Queensland Lakes, St Lucia • Yeronga Australian Football Club, Yeronga • South Cricket Club, Yeronga
Gas	Nil to report
Transport	Nil to report
Hospitals/Schools etc	Nil to report
Public Services	Nil to report
Properties/Buildings	Nil to report
Supply Problems (Food, clothing, etc)	Nil to report
Equipment (Sandbags, lighting,	Nil to report

ITEM	COMMENTS
etc)	
Labour (Volunteers, contractors, etc)	Nil to report
Media Issues	Nil to report
Political Issues	No known issues
City Waste Issues	Nil to report
External Stakeholder Issues	Nil to report
Internal Work Unit Issues	Nil to report

AUTHORISATION:

Name: Graeme Jones
Position: Incident Controller

Signature: _____
Date and Time: 28/01/2011 – 0600 hrs

"CDJ - 18"

From: Gordana Petroccitto
To: LDCC
CC: Lavin, Chris
Date: 15/01/2011 8:15 am
Subject: Status Report - Isolated communities at Belbowrie/Karana Downs/Moggill area
Place: LDCC

Please find update of actions taken to date and distribute as required:

Mt Crosby State School, Mt Crosby Road, Mt Crosby
- Food and medical supplies delivered 14/01/11 at approximately 1400 hrs

Moggill Uniting Church, Cnr Moggill Rd and Kangaroo Gully Rd, Bellbowrie
- Food and supplies delivered 13/01/11 approximately midnight
- Additional food and supplies delivered 14/01/11 at approximately 2200 hrs

Invidual Isolated Properties
- 64 individual requests for assistance were received and contacted by phone 14/01/11
- 52 confirmed not isolated
- 3 messages left, to be followed up today by Disaster Mgnt Group
- 3 to advise whether they require assistance
- 6 not contactable, to be followed up today by Disaster Mgnt Group

From: LDCC
To: ddc.brisbane@[redacted]
CC: Petroccitto, Gordana; Stroud, Kent
Date: 12/01/2011 4:15 pm
Subject: Food drops for evacuation centre - Mt Crosby

The LDCC has been advised that an evacuation centre has been set up by isolated locals on Mt Crosby Road, Mt Crosby. There is about 30 people there now but they are expecting more. The Mt Crosby shop is completely out of food. Even the basics are gone, including bread and milk. The area is cut off by road access and they are seeking assistance with food drops. Contacts at the shelter are Stina on [redacted] and Julie McNeice on [redacted]

Lea-Ann McNeill
Operations
LDCC

From: LDCC
To: ddc.brisbane[redacted]
Date: 12/01/2011 5:52 pm
Subject: Request for food delivery - Mt Crosby

SES have advised that Mr Tom Garrett [redacted] Mt Crosby is requesting a food delivery.

Geoff Walton
BCC LDCC 340 34454

From: [redacted]
To: [redacted]
Date: 12/01/2011 11:08 pm
Subject: Scan Data from BSG1P1
Attachments: img-1122303-0001.pdf

Number of Images: 2
Attachment File Type: PDF

Device Name: DocuCentre-II C3000
Device Location: Level 1 - George P

(12/04/2011) LDCC - img-1122303-0001.pdf

Attachment 7

REQUEST FOR ASSISTANCE

BRISBANE LOCAL DISASTER CO-ORDINATION CENTRE

TO: BRISBANE DISASTER DISTRICT CO-ORDINATOR

FROM: CHAIRMAN / EXECUTIVE OFFICER

OPERATION		REQUEST NUMBER:

SUBJECT

Medical Supplies Mt Crosby Helicopter drop

OWN RESOURCES

☐ FULLY UTILISED ☒ NOT APPROPRIATE

☐ OTHER:

PURPOSE/NATURE OF REQUEST

Please see attached email for list of Medical supplies

DELIVERY

- WHERE TO: Mt Crosby
- BY WHEN?:
- TRANSPORT TYPE: Helicopter

CONTACT

- NAME: Joan Barker ORGANISATION:
- ADDRESS:
- TELEPHONE: [redacted]

PRIORITY

☐ URGENT ☒ 12 HOURS ☐ 24 HOURS ☐ 72 HOURS

☐ NON-URGENT

CARGO

- SIZE: WEIGHT:

AUTHORISING OFFICER

NAME: Sean Stamp TITLE: Logistic LDCC

SIGNATURE: [redacted]

DATE: TIME:

(12/04/2011) LDCC - img-1122303-0001.pdf

From: Klynt Oberto
To: LDCC
Date: Wed, Jan 12, 2011 9:30 pm
Subject: Helicopter drop to MT Crosby

Hi

Had a call from Dr Joan Barker [redacted]

The below list of medical supplies is to go with the helicopter drop to Mt Crosby.

She requires the following medical supplies as the local pharmacy doesn't have any in stock:

Novorapid Pen Fills 2ml 5 x 5

Keslex 500mg 10 Boxes

Diclocil 500mg 6 Boxes

Ventilin inhalers x 10

Amoxil 500gm x 6

Island dressing - varying sizes 10 each

Steri Strips - 2 packets

Variety of bandages

Efexor 150mg tablets x 6

Empilim 100mg x 2 boxes (2 people for 4 days)

Empilim 200mg x 1 box

Avanza sorutabs 30mg x 1 box

Adrenhalin Amps x 5

Phenergan Amps x 5

Morphene Amps 15mg x 5

Norsphan 20mg 1 box

baby formula

Kind regards
Klynt

Seite 2

From: LDCC
To: ddc.brisbane@[redacted]
Date: 12/01/2011 11:10 pm
Subject: Medical Supplied need to get to Mt Crosby
Attachments: img-1122303-0001.pdf

Could the Medical supplies listed please be organised and then be transported to Mr Crosby (Helicopter).

Thanks

Sean Stamp

From: <DDC.Brisbane@[redacted]
To: LDCC.City5.Central2@brisbane.qld.gov.au
Date: 12/01/2011 11:20 pm
Subject: RE: Medical Supplied need to get to Mt Crosby

This request has been forwarded for action

Darren Madgwick

Senior Sergeant

D.D.C. Executive Officer

Disaster Management Planning

Metropolitan North Regional Office

Queensland Police Service

Telephone 07 3354 5036

Facsimile 07 3354 5000

Mobile 0419 449209

Email madgwick.darrent@police.qld.gov.au

-----Original Message-----
From: LDCC LDCC [mailto:LDCC.City5.Central2@brisbane.qld.gov.au]
Sent: Wednesday, 12 January 2011 11:10 PM
To: DDC.Brisbane[MNR]
Subject: Medical Supplied need to get to Mt Crosby

Could the Medical supplies listed please be organised and then be transported to Mr Crosby (Helicopter).

Thanks

Sean Stamp

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

****
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This footnote also confirms that this email message has been checked for the presence of computer viruses.
****

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This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

From: LDCC
To: Sara, Richard
Date: 13/01/2011 2:34 am
Subject: Fwd: Medical Supplied need to get to Mt Crosby
Attachments: img-1122303-0001.pdf

>>> LDCC 12/01/2011 11:10 pm >>>
Could the Medical supplies listed please be organised and then be transported to Mr Crosby (Helicopter).

Thanks

Sean Stamp

(12/04/2011) LDCC - img-1122303-0001.pdf

Attachment 7

REQUEST FOR ASSISTANCE

BRISBANE LOCAL DISASTER CO-ORDINATION CENTRE

TO: BRISBANE DISASTER DISTRICT CO-ORDINATOR

FROM: CHAIRMAN / EXECUTIVE OFFICER

OPERATION		REQUEST NUMBER:

SUBJECT

Medical Supplies Mt Crosby Helicopter drop

OWN RESOURCES

☐ FULLY UTILISED ☒ NOT APPROPRIATE

☐ OTHER:

PURPOSE/NATURE OF REQUEST

Please see attached email for list of Medical supplies

DELIVERY

- WHERE TO: Mt Crosby
- BY WHEN?:
- TRANSPORT TYPE: Helicopter

CONTACT

- NAME: Joan Barker ORGANISATION:
- ADDRESS:
- TELEPHONE: [redacted]

PRIORITY

☐ URGENT ☒ 12 HOURS ☐ 24 HOURS ☐ 72 HOURS

☐ NON-URGENT

CARGO

- SIZE: WEIGHT:

AUTHORISING OFFICER

NAME: SEAN STAMP TITLE: LOGISTIC LDCC

SIGNATURE: [redacted]

DATE: TIME:

(12/04/2011) LDCC - img-1122303-0001.pdf

From: Klynt Oberlo
To: LDCC
Date: Wed, Jan 12, 2011 9:30 pm
Subject: Helicopter drop to MT Crosby

Hi

Had a call from Dr Joan Barker [redacted]

The below list of medical supplies is to go with the helicopter drop to Mt Crosby.

She requires the following medical supplies as the local pharmacy doesn't have any in stock:

Novorapid Pen Fills 2ml 5 x 5

Keslex 500mg 10 Boxes

Diclocil 500mg 6 Boxes

Ventilin inhalers x 10

Amoxil 500gm x 6

Island dressing - varying sizes 10 each

Steri Strips - 2 packets

Variety of bandages

Efexor 150mg tablets x 6

Empilim 100mg x 2 boxes (2 people for 4 days)

Empilim 200mg x 1 box

Avanza sorutabs 30mg x 1 box

Adrenhalin Amps x 5

Phenergan Amps x 5

Morphene Amps 15mg x 5

Norsphan 20mg 1 box

baby formula

Kind regards
Klynt

Seite 1 von 1

From: Richard Sara
To: qasliaison@[redacted]
CC: LDCC
Date: 13/01/2011 2:39 am
Subject: Fwd: Medical Supplied need to get to Mt Crosby
Place: LDCC
Attachments: img-1122303-0001.pdf

I was speaking with you on the phone just now about the medical drop to Mt Crosby. The original request was made earlier to the police, but I understand that it has not been progressed because the phone number on the attached email is incorrect. I have checked the white pages and there is a J Barker at Mt Crosby with a ph no of [redacted] so I think the wrong number is just a transcription error. Could you please confirm by return email that this request has been actioned so I can cross it off my list.
Richard Sara
logistics LDCC (till 8am)

>>> LDCC 13/01/2011 2:34 am >>>

>>> LDCC 12/01/2011 11:10 pm >>>
Could the Medical supplies listed please be organised and then be transported to Mr Crosby (Helicopter).

Thanks

Sean Stamp

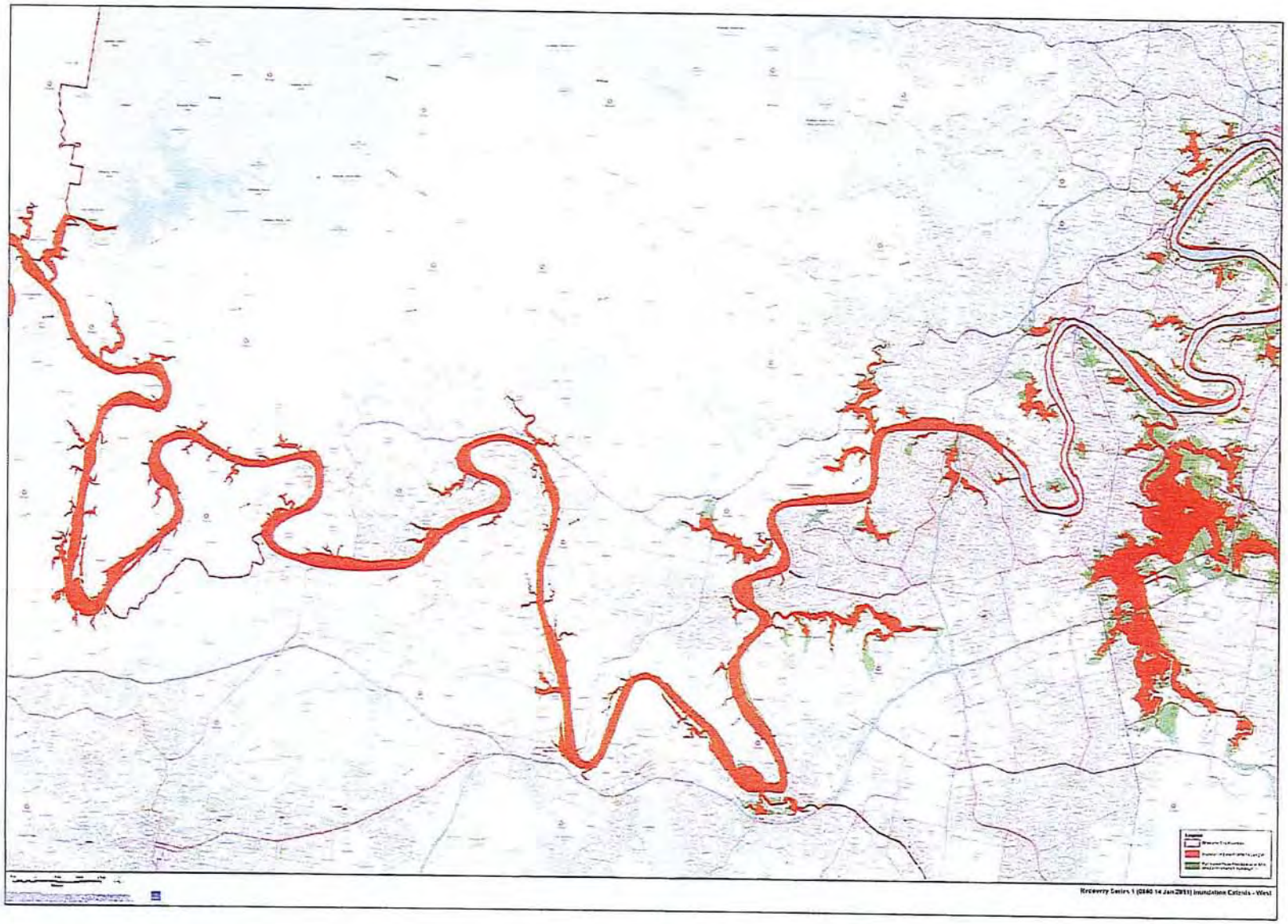
From: Bridie Luva
To: LDCC
Date: 13/01/2011 10:08 am
Subject: Fwd: Map for Mt. Crosby access
Place: LDCC
Attachments: 0800_West.pdf

Bridie Luva
Senior Project Officer Program 7
Compliance and Regulatory Services

Phone: [redacted]

>>> Flood_Information_Centre 13/01/2011 10:06 am >>>
Green colour is current situation for the next 12 hours, the red colour indicates extent for 0800 Friday the 14th.

Flood Information Centre
Level 1 - South Tower Green Square
505 St Paul's Terrace
FORTITUDE VALLEY QLD 4006
Telephone: [redacted]
Facsimile: ([redacted]
Email: Flood_Information_Centre@brisbane.qld.gov.au



From: LDCC
To: [redacted]
Date: 13/01/2011 10:10 am
Subject: Fwd: Map for Mt. Crosby access
Attachments: 0800_West.pdf

Hi Brett
Please find attached the map that we discussed. It gets a bit grainy when it's zoomed in, but I hope it helps.
Regards

Bridie Luva
LDCC

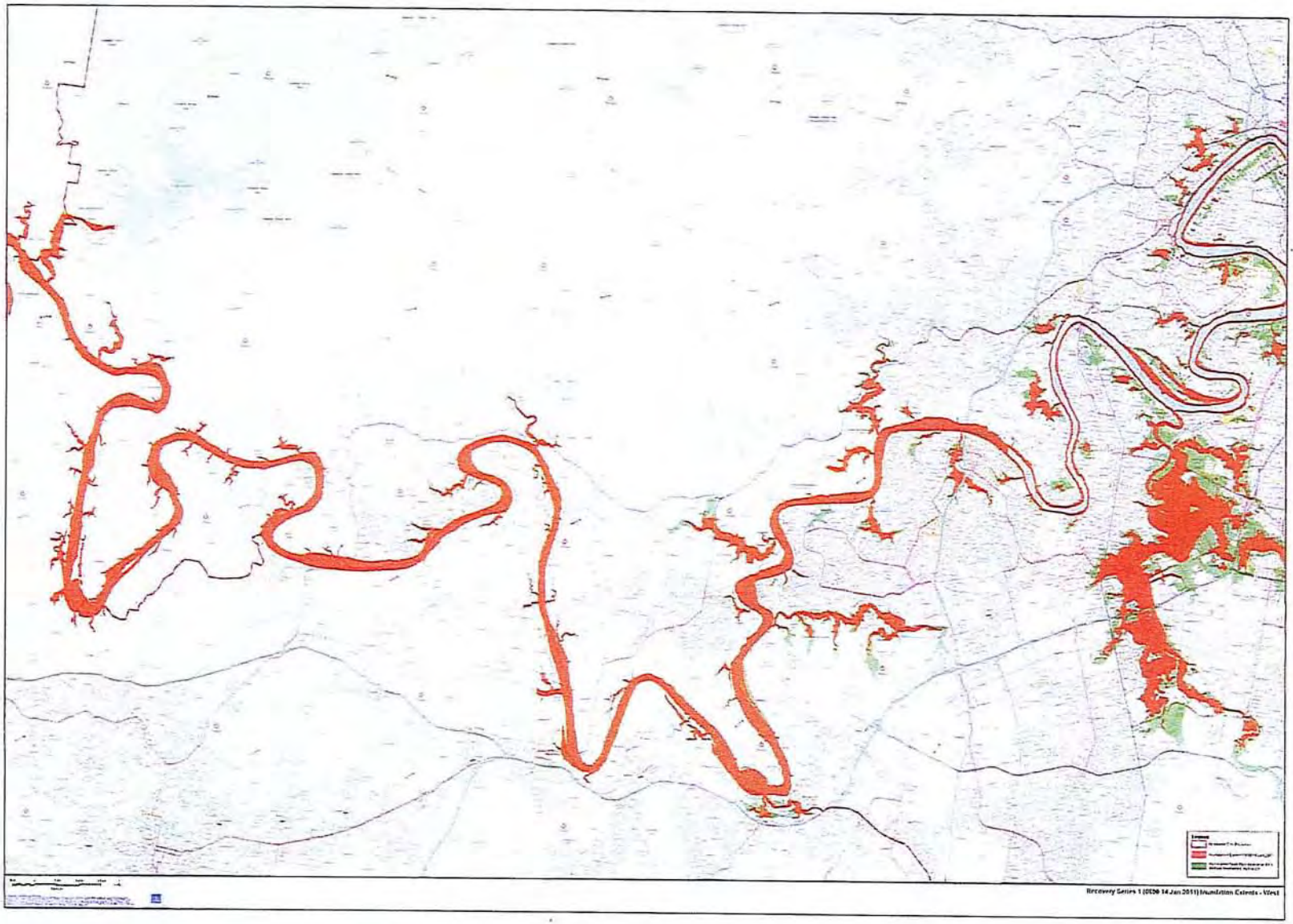
>>> Bridie Luva 13/01/2011 10:08 am >>>

Bridie Luva
Senior Project Officer Program 7
Compliance and Regulatory Services

Phone: [redacted]

>>> Flood_Information_Centre 13/01/2011 10:06 am >>>
Green colour is current situation for the next 12 hours, the red colour indicates extent for 0800 Friday the 14th.

Flood Information Centre
Level 1 - South Tower Green Square
505 St Paul's Terrace
FORTITUDE VALLEY QLD 4006
Telephone [redacted]
Facsimile:
Email: Flood_Information_Centre@brisbane.qld.gov.au



From: [redacted]
To: [redacted]
Date: 13/01/2011 11:38 am
Subject: Scan Data from BSG1P1
Attachments: img-1131133-0001.pdf

Number of Images: 2
Attachment File Type: PDF

Device Name: DocuCentre-II C3000
Device Location: Level 1 - George P

Seite 1

Attachment 7

REQUEST FOR ASSISTANCE

BRISBANE LOCAL DISASTER CO-ORDINATION CENTRE

TO: BRISBANE DISASTER DISTRICT CO-ORDINATOR

FROM: CHAIRMAN / EXECUTIVE OFFICER

OPERATION		REQUEST NUMBER:

SUBJECT

Medical Supplies Mt Crosby Helicopter drop

OWN RESOURCES

☐ FULLY UTILISED ☒ NOT APPROPRIATE

☐ OTHER:

PURPOSE/NATURE OF REQUEST

Please see attached email for list of Medical supplies

DELIVERY

- WHERE TO: Mt Crosby
- BY WHEN?:
- TRANSPORT TYPE: Helicopter

CONTACT

- NAME: Joan Barker ORGANISATION:
- ADDRESS:
- TELEPHONE: [redacted]

PRIORITY

☐ URGENT ☒ 12 HOURS ☐ 24 HOURS ☐ 72 HOURS

☐ NON-URGENT

CARGO

- SIZE: WEIGHT:

AUTHORISING OFFICER

NAME: Sean STAMP TITLE: Logistic LDCC

SIGNATURE: [redacted]

DATE: TIME:

(12/04/2011) LDCC - img-1131133-0001.pdf

Seite 2

From: Klynt Oberto
To: LDCC
Date: Wed, Jan 12, 2011 9:30 pm
Subject: Helicopter drop to MT Crosby

Hi

Had a call from Dr Joan Barker [redacted]

The below list of medical supplies is to go with the helicopter drop to Mt Crosby.

She requires the following medical supplies as the local pharmacy doesn't have any in stock:

Novorapid Pen Fills 2ml 5 x 5

Keslex 500mg 10 Boxes

Diclocil 500mg 6 Boxes

Ventilin Inhalers x 10

Amoxil 500gm x 6

Island dressing - varying sizes 10 each

Steri Strips - 2 packets

Variety of bandages

Efexor 150mg tablets x 6

Empilim 100mg x 2 boxes (2 people for 4 days)

Empilim 200mg x 1 box

Avanza sorutabs 30mg x 1 box

Adrenhalin Amps x 6

Phenergan Amps x 5

Morphene Amps 15mg x 5

Norsphan 20mg 1 box

baby formula

Kind regards
Klynt

(12/04/2011) LDCC - img-1131133-0001.pdf

From: LDCC
To: [redacted]
Date: 13/01/2011 12:14 pm
Subject: Fwd: Medical Supplied need to get to Mt Crosby
Attachments: Medical Supplied need to get to Mt Crosby

Follow up email regarding medical supplies required to be delivered to Mt Crosby by helicopter. Can someone advise if this has been actioned as we have received additional calls.
Regards
Lea-Ann McNeill
Operations
LDCC

From: LDCC
To: [redacted]
Date: 13/01/2011 12:30 pm
Subject: Follow-up on medical supplies for Mt Crosby
Attachments: img-1131133-0001.pdf

Attention: QAS Liaison,

Hello, please find attached the original request for the medical supply drop for Mt Crosby. I did not handle the original request, so do not know the full details. However, there are two Doctor Bakers listed in the yellow pages. On ringing the numbers, both appear to be disconnected (as is the number listed on the original request). Therefore, it is difficult to find out if the medical supplies were received. Not sure if you can trace it back from your end?

Thanks

Joe

Seite 1

Attachment 7

REQUEST FOR ASSISTANCE

BRISBANE LOCAL DISASTER CO-ORDINATION CENTRE

TO: BRISBANE DISASTER DISTRICT CO-ORDINATOR

FROM: CHAIRMAN / EXECUTIVE OFFICER

OPERATION		REQUEST NUMBER:

SUBJECT

Medical Supplies Mt Crosby Helicopter drop

OWN RESOURCES

☐ FULLY UTILISED ☒ NOT APPROPRIATE

☐ OTHER:

PURPOSE/NATURE OF REQUEST

Please see attached email for list of Medical supplies

DELIVERY

- WHERE TO: Mt Crosby
- BY WHEN?:
- TRANSPORT TYPE: Helicopter

CONTACT

- NAME: Joan Barker ORGANISATION:
- ADDRESS:
- TELEPHONE: [redacted]

PRIORITY

☐ URGENT ☒ 12 HOURS ☐ 24 HOURS ☐ 72 HOURS

☐ NON-URGENT

CARGO

- SIZE: WEIGHT:

AUTHORISING OFFICER

NAME: Sean STAMP TITLE: Logistic LDCC

SIGNATURE: [redacted]

DATE: TIME:

(12/04/2011) LDCC - img-1131133-0001.pdf

Seite 2

From: Klynt Oberto
To: LDCC
Date: Wed, Jan 12, 2011 9:30 pm
Subject: Helicopter drop to MT Crosby

HI

Had a call from Dr Joan Barker [redacted]

The below list of medical supplies is to go with the helicopter drop to Mt Crosby.

She requires the following medical supplies as the local pharmacy doesn't have any in stock:

Novorapid Pen Fills 2ml 5 x 5

Keslex 500mg 10 Boxes

Diclocil 500mg 6 Boxes

Ventilin Inhalers x 10

Amoxil 500gm x 6

Island dressing - varying sizes 10 each

Steri Strips - 2 packets

Variety of bandages

Efexor 150mg tablets x 6

Empilim 100mg x 2 boxes (2 people for 4 days)

Empilim 200mg x 1 box

Avanza eorutabs 30mg x 1 box

Adrenhalin Amps x 5

Phenergan Amps x 5

Morphene Amps 15mg x 5

Norsphan 20mg 1 box

baby formula

Kind regards
Klynt

(12/04/2011) LDCC - img-1131133-0001.pdf

From: Jan Daniels
To: LDCC
Date: 13/01/2011 1:39 pm
Subject: Fwd: Air drop for Mt Crosby
Place: LDCC

Jan Daniels
Team Support Officer
South Regional Business Centre
Compliance & Regulatory Services
FAMILIES & COMMUNITY SERVICES DIVISION
Brisbane City Council

Phone: [redacted]
Fax [redacted]
Email: [redacted]

If you are happy with the service I have provided for you plese contact my team leader [redacted]

>>> <Gorrie.DuncanR@police.qld.gov.au> 13/01/2011 1:29 pm >>>
Jan,

List of medication and supplies required for air drop to Mt Crosby State School:

1.	Nororapid penfills	3ml	5 x boxes of 5
2.	Cephalexin	500mg	10 x boxes
3.	Dicloxacillen	500mg	6 boxes
4.	Ventalin inhaler		x 10
5.	Anioxycillen/ Amoxil	500mg	6 x boxes
6.	Norspan patch		10 x 1 box

20 x 1 box

7.	Steristrips		2 x packets
8.	Island dressings		10 x in varying sizes
9.	Lyrica	75mg	x 2
10.	Efexor	150mg	x 6
		75mg	x 6
11.	Epilim	100mg	x 2 boxes
		200mg	x 2 boxes
12.	Avanza	soluble tabs	30mg x 1
13.	Adrenalin amps		x 5
14.	Phenergin amps		x 5
15.	Morphine amps		x 5
16.	Miniran tabs	200mcg	x 2
		Nasal spray 6ml	x 2
17.	Risperdal	1mg	tabs x 2

Also required:

Nappies in sizes medium to large;

Infant formula;

Ladies sanitary items;

Tinned food/ food that doesn't require cooking (no power);

Bread;

Contact Leanne [redacted] (Karana Downs Police) advised approx. 1 - 2 thousand person in that pocket.

Chopper to land at Mt Crosby State School oval.

Regards,

Duncan GORRIE

Detective Sergeant

State Crime Operations Command

0421 871 860

****
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****

From: [redacted]
To:
Date: 13/01/2011 3:15 pm
Subject: Scan Data from BSG1P1
Attachments: img-1131510-0001.pdf

Number of Images: 4
Attachment File Type: PDF

Device Name: DocuCentre-II C3000
Device Location: Level 1 - George P

URGENT -

Attachment 7

REQUEST FOR ASSISTANCE

BRISBANE LOCAL DISASTER CO-ORDINATION CENTRE

TO: BRISBANE DISASTER DISTRICT CO-ORDINATOR

FROM: CHAIRMAN / EXECUTIVE OFFICER

OPERATION		REQUEST NUMBER:

SUBJECT
MT CROSBY AIR DROP.

OWN RESOURCES
Food To Be supplied to Helicopter/land vehicle by LDCC Please advise

☐ FULLY UTILISED ☐ NOT APPROPRIATE

☑ OTHER: Please Contact Greg McPherson [redacted] or Jan DANIEL to co-ordinate food

PURPOSE/NATURE OF REQUEST
Delivery of Supplies and medicines (See attached)

DELIVERY
- WHERE TO: MT CROSBY STATE SCHOOL
- BY WHEN?:
- TRANSPORT TYPE: HELICOPTER OR OTHER SUITABLE MEANS

CONTACT
- NAME: Attn Snr Sergeant McGlister ORGANISATION:
- ADDRESS:
- TELEPHONE: MUST Be Done Today Could be "DRI BARKER"

PRIORITY
☑ URGENT ☐ 12 HOURS ☐ 24 HOURS ☐ 72 HOURS
☐ NON-URGENT

CARGO
- SIZE: WEIGHT:

AUTHORISING OFFICER
NAME: ~~Greg McPherson~~ Rob Brougham TITLE:
SIGNATURE: [redacted]

DATE: 13/1/11 TIME: 1507

From: [redacted]
To:
Date: 13/01/2011 1:30:03 pm
Subject: Air drop for Mt Crosby

Jan,

List of medication and supplies required for air drop to Mt Crosby State School:

1.	Nororapid penfills of 5	3ml	5 x boxes
2.	Cephalexin	500mg	10 x boxes
3.	Dicloxacillen	500mg	6 boxes
4.	Ventalin inhaler		x 10
5.	Amoxycillen/ Amoxil	500mg	6 x boxes
6.	Norspan patch		10 x 1 box
	20 x 1 box		
7.	Steristrips packets		2 x
8.	Island dressings varying sizes		10 x in
9.	Lyrica	75mg	x 2
10.	Efexor	150mg	x 6
		75mg	x 6

11.	Eplim	100mg	x 2 boxes
		200mg	x 2 boxes
12.	Avanza	soluble tabs	30mg x 1
13.	Adrenalin amps		x 5
14.	Phenergin amps		x 5
15.	Morphine amps		x 5
16.	Miniran tabs	200mcg	x 2
		Nasal spray 6ml	x 2
17.	Risperdal	1mg	tabs x 2

Also required:

Nappies in sizes medium to large; Food Seed

Infant formula;

Ladies sanitary items;

Tinned food/ food that doesn't require cooking (no power);

Bread;

Contact Leanne [redacted] (Karana Downs Police) advised approx. 1 - 2 thousand person in that pocket.

Chopper to land at Mt Crosby State School oval.

Regards,

Duncan GORRIE

Detective Sergeant

State Crime Operations Command

[redacted]

****
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****

****
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Please direct all enquiries to the message author.
****

From: LDCC
To: Booth, Krysten
Date: 14/01/2011 11:01 am
Subject: Provisions for Mt Crosby

Krysten
The food has arrived at Amberley and is being preped for transport via black hawk. no eta on lift off or drop at this time. Will advise further when details are available.
Regards
Bridie Luva
LDCC

From: Paul Galea
To: Keely Wease; Stuart Ferguson
Date: 19/01/2011 2:58 pm
Subject: Work request 1877478

Keely/Stuart,

Regarding your request to inspect the road at the Mt Crosby Weir, reporting debris on the road not allowing waste truck to get through.

I have spoken with Roads and Drains officers and they has stated that the water has only recently receded from the road and they have scheduled machinery to go out there tomorrow to grade the road.

kind regards
Paul

Paul Galea
A/Natural Environment Team Leader North
Mobile [redacted]
Email: [redacted]

Local Asset Services
Brisbane City Council
North Regional Business Centre
960 Gympie Road, CHERMSIDE

Locked Bag 960
VIRGINIA DC Q 4014

LDCC - Inspect road at Mt Crosby Weir

From: Stuart Ferguson
To: LDCC
Date: 19/01/2011 3:18 PM
Subject: Inspect road at Mt Crosby Weir
Attachments: Work request 1877478

Has been actioned.

Many thanks,

Stuart Ferguson
Project Officer
City Waste Services | BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Tce, Brisbane, Qld 4006

Phone: [redacted]
Mobile
Fax:
Email:
Web: www.brisbane.qld.gov.au

LDCC - Mt Crosby Weir - urgent

From: [redacted]
To:
Date: 20/01/2011 1:04 PM
Subject: Mt Crosby Weir - urgent

The Mt Crosby Weir and a section of road beyond it are owned by SEQWater. As the water has gone down people are asking when it will be fixed. The road on top and safety railings have suffered significant damage and I believe the structure needs careful checking.

The only access to the west is via the Weir or Colleges Crossing which is still closed.

SEQWater has told State Member Bruce Flegg that they are only responsible for the water under the weir and that the road and safety railings are BCC responsibility.

Urgent action is needed to resolve this and get the State working on restoring the access.

Margaret de Wit
Councillor for Pullenvale Ward
Chairman of Public and Active Transport

This message has passed through an insecure network.
Please direct all enquiries to the message author.

From: LDCC
To: Baz, Tina
Date: 20/01/2011 1:28 pm
Subject: Fwd: Mt Crosby Weir - urgent
Attachments: Mt Crosby Weir - urgent

Tina

For your attention please

Thankyou

Cynthia Brooks
LDCC

LDCC - Re: LDCC- Mt Crosby Weir

From: Barry Broe
To: Baz, Tina; Evans, Craig
Date: 20/01/2011 2:10 PM
Subject: Re: LDCC- Mt Crosby Weir
CC: Bannan, Joe

Craig

this is probably be done by the LDCC talking to SEQ water

i could refer to dtmr but its not their road

>>> Tina Baz 20/01/2011 1:53:33 pm >>>
Hi Barry

I have been advised to send this through to you to see if you can assist Cr de Wit with this request.

If you wish to discuss this issue further, please contact Petar Lazarevic, Area Coordinator Civil Engineering, Local Asset Services West on [redacted]

Kindest Regards
Tina

Tina Baz
Customer Support Officer
LOCAL ASSET SERVICES West

Telephone No: [redacted]

Tina.Baz@brisbane.qld.gov.au

BCC.047.0152

LDCC - Fwd: Re: LDCC- Mt Crosby Weir

From: Craig Evans
To: Conroy, Barry; LDCC; McNeill, Lea-Ann
Date: 20/01/2011 2:24 PM
Subject: Fwd: Re: LDCC- Mt Crosby Weir
Attachments: Re: LDCC- Mt Crosby Weir

Hi Barry
For RIMT west. We may also need to have SEQ Water input.

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

Phone: [redacted]
Fax: (0[redacted]
Mobile: [redacted]

Email: [redacted]

BCC.047.0153

From: Craig Evans
To: Michael Bell, [redacted]
Date: 21/01/2011 9:30 pm
Subject: Re: Mt Crosby Weir
Attachments: Mt Crosby Weir

Michael
Can you give me a call on [redacted] asap. Craig
-----Original Message-----
From: Craig Evans
To: Michael Bell <Michael.Bell@brisbane.qld.gov.au>
To: <LDCC.City5.Central2@brisbane.qld.gov.au>

Sent: 21/01/2011 8:04:53 PM
Subject: Mt Crosby Weir

Hi Michael
As discussed, please arrange for LAS West to complete the appropriate work on the approached to Mt Crosby Weir as soon as possible. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

Phone: [redacted]
Fax: (0[redacted]
Mobile: [redacted]

Email: [redacted]

From: Peter Simpson
To: Bell, Michael; LDCC
CC: Conroy, Barry; MacLeod, Shane
Date: 22/01/2011 10:32 am
Subject: Re: Fwd: Mt Crosby Weir
Place: LDCC

Michael

RMIT West arranged inspection of the roadway AM yesterday, Friday 21 Jan. BCW were tasked PM yesterday and have confirmed they will be on site from Monday 24 January undertaking repairs to approach road. Preliminary anticipate completion at this stage is possibly by COB Wednesday 26 January.

Clearance of structural integrity is required by Asset Owner of the Weir before the road crossing can be reopened to the public. Request was forwarded to City Asset yesterday. LAS can not provide this structural clearance. If LDCC could please follow up on this and advise RIMT West.

regards

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

>>> Michael Bell 21/01/2011 20:09:35 >>>
Peter,

Craig Evans has spoken to me about Mt Crosby Weir and the understanding that SEQ Water own the road on the weir and Council the approaches. Craig has asked that we check the approaches and ensure that they are all ok or if work is required, provide the LDCC with the timing for the work to be completed. Can you advise.

Thanks

Mick

>>> Craig Evans 21/01/2011 8:04 pm >>>
Hi Michael
As discussed, please arrange for LAS West to complete the appropriate work on the approached to Mt Crosby Weir as soon as possible. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

Phone [redacted]
Fax: (0
Mobile

Email:

From: LDCC
To: Simpson, Peter
CC: Conroy, Barry
Date: 22/01/2011 11:32 am
Subject: Re: Fwd: Mt Crosby Weir

Hi Peter,

Your inquiry has been passed to Barry Conroy who is following up and will provide you with an update.

Thankyou
Cynthia Brooks
LDCC

>>> Peter Simpson 22/01/2011 10:31 am >>>
Michael

RMIT West arranged inspection of the roadway AM yesterday, Friday 21 Jan. BCW were tasked PM yesterday and have confirmed they will be on site from Monday 24 January undertaking repairs to approach road. Preliminary anticipate completion at this stage is possibly by COB Wednesday 26 January.

Clearance of structural integrity is required by Asset Owner of the Weir before the road crossing can be reopened to the public. Request was forwarded to City Asset yesterday. LAS can not provide this structural clearance. If LDCC could please follow up on this and advise RIMT West.

regards

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

>>> Michael Bell 21/01/2011 20:09:35 >>>
Peter,

Craig Evans has spoken to me about Mt Crosby Weir and the understanding that SEQ Water own the road on the weir and Council the approaches. Craig has asked that we check the approaches and ensure that they are all ok or if work is required, provide the LDCC with the timing for the work to be completed. Can you advise.

Thanks

Mick

>>> Craig Evans 21/01/2011 8:04 pm >>>
Hi Michael
As discussed, please arrange for LAS West to complete the appropriate work on the approached to Mt Crosby Weir as soon as possible. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

Phone: [redacted]
Fax: (0[redacted]
Mobile: [redacted]

Email: [redacted]

From: Peter Simpson
To: Bell, Michael; Blakey, Gavin; LDCC
CC: Bannan, Joe; Beckley, Chris; Condric, Inga; Lazarevic, Petar
Date: 24/01/2011 8:01 am
Subject: Re: Fwd: Mt Crosby Weir
Place: LDCC

RIMT West can confirm that the Mt Crosby Weir gates are locked and seqwater are in control of the keys.

RMIT West have road closed signage at both the Mt Crosby approach and the Allawah Rd approach. Signage will stay in place until further notice.

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

>>> Gavin Blakey 24/01/2011 7:36:34 >>>
Hi Mick,
LDCC will need to contact SEQ Water as the owner of the weir to confirm that it is suitable for traffic once the approaches have been rehabilitated.

Regards,
Gavin

Gavin Blakey
Principal Engineer Stormwater Infrastructure
City Assets Branch
Brisbane Infrastructure Division
Phone [redacted]
Mobile [redacted]
Fax (0[redacted]
www.brisbane.qld.gov.au
e-mail: [redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Michael Bell 22/01/11 11:55 PM >>>
Gavin,

Can you advise?

Thanks

Mick

>>> Peter Simpson 22/01/2011 10:31 am >>>

+=*
Place: LDCC

+=+=+=

From: LDCC
To: Bannan, Joe
Date: 25/01/2011 4:32 am
Subject: Re: Fwd: Re: Mt Crosby Weir Update 23/01/2011

Hi Joe,

FYA please.

Kindly action on this request and email back response to LDCC.

Thank you
Mei Chia
LDCC
Record Keeper

>>> Peter Simpson 24/01/2011 7:27 pm >>>
RIMT West have had no further information today on the status of Mt Crosby Weir. seqwater had advised last Friday by letter (forwarded to City Assets) that they would not be undertaking any repair works to the approach roads or the road across the top of the weir, hence LAS were to engage BCW to undertake this work. Upon inspection yesterday DMR were undertaking repairs, continuing today. Unsure who initiated this work. RMIT West are unable to confirm if DMR undertook inspection of weir. RMIT West had requested advise from City Asset last Friday. A response from City Assets had not been provided at COB today. AS reported to LDCC AM today the weir gates are locked (key held by seqwater) and BCC has road closed barriers in place.

regards

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

>>> Kylie Baxter 24/01/11 5:39 PM >>>
Hi Peter,

can you confirm the below is still relevant and current info, as Craig Evans in the LDCC here has received high level comms from City Assets Manager which claims SEQ do NOT own the Weir and will not be engaging any works or assessments on the road, approaches or guard rails etc.

I have forwarded your extract as below to Craig and will await his instruction re: where to from here, but can you please confirm or deny that DMR or anyone else performed any assessments or repair work today????

Thanks Peter,

Kylie

Kylie Baxter
Senior Coordinator Clean City
Level 10 , Brisbane Square
266 George Street, Brisbane

Phone:
Mobile: [redacted]

>>> Peter Simpson 24/01/2011 7:45:35 am >>>
Kylie

See below (extract of an e-mail I sent about 10 min ago). DMR kindly decided to action road works to free up BCW, likely same time frame but again await structural clearance from seqwater.

Mt Crosby Weir is currently Closed, DMR are repairing road surface today, Monday 24 January. Unsure of time frame for repairs but anticipate 48 hours. seqwater advised structural inspection of weir to occur by mid week. LDCC to provide RIMT West with update when received from seqwater.

regards

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

From: LDCC
To: Peter Simpson
CC: LDCC
Date: 9/02/2011 3:39 pm
Subject: Re: Mt Crosby Weir is Open
Place: LDCC

Peter,
Spoke to SEQWater Customer Service and they advise that Mt Crosby Weir is not open and will not be for a couple of weeks.

Regards
Colin Maxfield
LDCC

>>> Peter Simpson 09/02/2011 14:23 >>>
Can you please confirm if official notification from SEQwater has been received regarding the reopening of Mt Crosby Weir.

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

From: Peter Simpson
To: Kylie Baxter,LDCC LDCC
CC: Petar Lazarevic
Date: 24/01/2011 7:27 pm
Subject: Re: Fwd: Re: Mt Crosby Weir Update 23/01/2011

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BRISBANE CITY COUNCIL

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Kylie Baxter
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Phone: [redacted]
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regards

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

From: Petar Lazarevic
To: LDCC
CC: Baz, Tina; Newman, Mark; [redacted] Simpson, Peter
Date: 21/02/2011 1:58 pm
Subject: Mt Crosby Weir
Place: LDCC

I have heard all over the radio and numerous requests have been sent to the Pullenvale WO regarding Mt Crosby Weir will be closed.

I have spoken with Mike Foster (SEQ Water - Media Release) who advises this is all rumours there is no truth behind them. **Mt Crosby Weir will NOT BE CLOSED.** Please ensure Council media releases are not advising anything but the above (not that we would take what we hear on the media as being gospel). Based on unofficial (**read: this information is not to be released**) SEQ Water are releasing less then a quarter of the volume required to inundate Mt Crosby Weir, even with large scale storm it will have zero effect on the weir unless discharge rates are increased substantially.

LAS has organised for a water truck for the unsealed section of Allawah Rd as there is a fair amount of dust stirred up from the large amount of vehicles using the area.

To reiterate the **Weir will not be closed.** LAS will continue with traffic control during peak hours until College Crossing is reopened.

Thanks

Petar Lazarevic
Roads and Drainage
CC Local Asset Services West Region
Brisbane City Council
Ph: [redacted]
email: [redacted]

From: LDCC
To: Lazarevic, Petar
CC: LDCC
Date: 21/02/2011 2:00 pm
Subject: Re: Mt Crosby Weir
Place: LDCC

Good Afternoon Peter,

Acknowledged. Thankyou

Kind Regards
Cynthia Brooks
LDCC

>>> Petar Lazarevic 21/02/2011 1:58:34 pm >>>
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To reiterate the **Weir will not be closed.** LAS will continue with traffic control during peak hours until College Crossing is reopened.

Thanks

Petar Lazarevic
Roads and Drainage
CC Local Asset Services West Region
Brisbane City Council
Ph: [redacted]
email: [redacted]

From: LDCC
To: [redacted]
Date: 21/02/2011 2:27 pm
Subject: Fwd: Mt Crosby Weir
Attachments: Mt Crosby Weir; Fwd: Mt Crosby Weir

Good afternoon,

Please view the attached email. We have confirmation that the Mt Crosby Weir has not been closed. Peter has informed us that the incorrect information was found on Ipswich City Council's Website but also can be located on the FloodWise.

From: Daemon Hughes
To: Gordana Petroccitto
Date: Wed, Jan 12, 2011 9:17 pm
Subject: METRO CHURCH

Hi Gordana,

I received a phone call from Andrew Carriage Metro Church evacuation centre. He currently has 35 people and is requiring Generators, Toilet Paper, Food and Electrical Lights.

Daemon

From: Gordana Petroccitto
To: Carroll, Don
Date: Wed, Jan 12, 2011 10:40 am
Subject: Site inspections

hi don

dean suggested i email you as we require 2 site inspections of sub evacuation sites - we've only just been told about. could you please organise for an officer to visit:

1. Yeronga State School

2. Good News Church - Haydon Drive, Mt Ommaney (thats all the info i have)

the officer to assess :

- possible inundation
- the general well being of evacuees
- the amenity and facilities
- whether any non-government organisations are on site
- food / water etc
- determine whether they could stay or whether they should be relocated to either QEII or RNA
- any additional comments

thank you
gordana

Gordana.Petroccitto
Community Safety & Disaster Management Branch
Phone: [redacted]
Mobile:
E-mail:

CC: Morse, Dean

From: Gordana Petroccitto
To: Bradley, CLARKSON
Date: Wed, Jan 12, 2011 12:05 pm
Subject: Re: Current Status

Hi Bradley

Thank you for your assistance.

Our Idcc is also trying to source warehouse locations to store reserve stocks.

Please confirm our agreement that the reserve stocks will be delivered to QEII and left on trucks until a suitable location has been identified (in process).

Requests for Assistance forms are currently being completed and sent to the district to support our conversations and agreements.

I am currently confirming the need for cots and/or alternative sleeping arrangements are required for RNA. I will let you know asap.

Regards
Gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone:
Mobile:
E-mail:

>>> "CLARKSON Bradley" < > 12/01/11 11:53 am >>>
Hi Gordana

1. Bradley Clarkson has spoken to Patrick Oxley at QEII stadium.
QEII will have a forklift available to unload trucks

2. 2960 only inflatable beds are being obtained and 2000 only camp stretchers are also trying to be obtained as the supplier is closing a 1200hrs

* Of the 2960 only inflatable beds
* 1300 inflatable beds are being delivered to QEII stadium
* 1660 inflatable beds are in reserve
* The 2000 stretchers are in reserve

3. BCC and DPW are currently trying to source a warehouse solution

for the reserve stocks noted above

4. It was indicated to the QBuild Brisbane disaster district liaison officer that cots and alternative sleeping arrangements would be needed for elderly persons located at the RNA showgrounds.

* At time of writing no further advice on this issue has been received

* BCC was requested at 0852 to identify if there is an issue requiring cots or alternatives for the elderly. At time of writing no advice had been received.

5. Bedding requirements for evacuation centres must be forwarded to both QBuild and QHealth at the disaster district level

6. As floodwaters rise, roads are cut and businesses close due to staff issues and access, the ability to obtain resources become more and more difficult if not impossible to obtain. It is the responsibility of the Brisbane City Council to provide timely advice on resource requirements so such requests can be actioned. As resources become limitied actual requirements ned to be based on sound planning requirements.

Regards

Bradley Clarkson

Disaster Operations Coordinator

Disaster Preparedness Group

Technical Services

Department of Public Works

Level 6, 80 George Street, Brisbane

GPO Box 2457, Brisbane QLD 4001

T: [redacted]

M: [redacted]

E: [redacted]

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Thank you.

****
This message has passed through an insecure network.
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****

CC: Stroud, Kent

Gordana Petroccitto - FW: Identification of Evacuation Centres. Forest Lake / Doolandella

From: [redacted]
To:
Date: 12/01/11 12:06:22 pm
Subject: FW: Identification of Evacuation Centres. Forest Lake / Doolandella
CC: [redacted]

Forest Lake area.

St Hughes Anglican Church, 105 Poinsettia Rd, Inala. Rev Lorraine DAWSON, husband Philip DAWSON [redacted]

Parish hall, includes kitchen and toilets. Suitable up to 50 pax.

Forest Lake College, Alpine Place, Forest Lake. Pam HALL, principle [redacted]
Chapel seats 400 (has previously slept 60), access to toilets, showers, library area. Another area able to sleep a further 60. Air conditioned.

Salvation Army have a hall/chapel at 25 High Street, Forest Lake.

Thanks
Darryl Enever
[redacted]

From: Antonaglia.Cosmo[SCOC]
Sent: Wednesday, 12 January 2011 8:05 AM
To: Hogan.GayleP[SCOC]
Cc: Enever.DarrylG[SCOC]
Subject: FW: Identification of Evacuation Centres.

Ma'am

FYI result of checks for contact details for identified contact persons in relation to potential suitable evacuation centres.

Regards
Cosmo

From: Antonaglia.Cosmo[SCOC]
Sent: Wednesday, 12 January 2011 6:04 AM
To: Holahan.StevenJ[SCOC]; Hogan.GayleP[SCOC]
Subject: Identification of Evacuation Centres.

Requested by Brisbane City Council to identify Evacuation Centre in the following areas:

- Clayfield
- Morningside / Camp Hill / Seven Hills
- Tarragindi /Holland Park / Wellers Hill
- Forest Lake / Doolandella

Following Locations identified as being potentially suitable, and outside the flood zone according to maps supplied by BCC

- Clayfield College, Sandgate Road, Clayfield – Brian SAVINS– Principal. Believed to be Brian Francis SAVINS, 03/05/1956, of 24 Barton St, Balmoral, [redacted]
- Metropolitan South Institute of TAFE - Cavendish Road, Campus, Mt Gravatt East. Unable to locate a contact. Contact number for TAFE College is 1300 657 613.
- Holland Park State School, Bapaume Road,Holland Park West. – Mr Jocelyn ROBERTS Principal. Believed to be Jocelyn Kay ROBERTS, [redacted] Brisbane, [redacted]

- Forest Lake College, St John's Anglican College – Suzanne BAIN - Head of College. Believed to be Suzanne Gaye BAIN, [redacted] Carindale, [redacted]

This information has not yet been past on to the BCC, it was requested by Kent STROUD.

Regards

Cosmo ANTONAGLIA
Detective Sergeant 5426
Organised Crime Investigation Unit
State Crime Operations Command
Queensland Police Service
Ph: [redacted]
Fax:

****
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From: Gordana Petroccitto
To: Bradley, CLARKSON
Date: Wed, Jan 12, 2011 12:29 pm
Subject: RE: Current Status

i agree richard.

the RNA have storage capacity. i will look into whether this is a viable option for storing these reserve stocks. will let you know asap.

regards
gordana

>>> "CLARKSON Bradley" <[redacted] 12/01/11 12:23 pm >>>
Hi Gordana

Yes we can keep the trucks at QEII for a few hours. With the resource reserve, I would suggest we keep those close to our chest at this stage.

Regards

Bradley Clarkson
Disaster Operations Coordinator

Disaster Preparedness Group
Technical Services
Department of Public Works

Level 6, 80 George Street, Brisbane
GPO Box 2457, Brisbane QLD 4001
T: [redacted]
M:
E:

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-----Original Message-----
From: Gordana Petroccitto
[mailto:[redacted]
Sent: Wednesday, 12 January 2011 12:05 PM
To: CLARKSON Bradley
Cc: Kent Stroud
Subject: Re: Current Status

Hi Bradley

Thank you for your assistance.

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I am currently confirming the need for cots and/or alternative sleeping arrangements are required for RNA. I will let you know asap.

Regards
Gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone: [redacted]
Mobile:
E-mail:

>>> "CLARKSON Bradley" <[redacted]>
12/01/11 11:53 am >>>
Hi Gordana

1. Bradley Clarkson has spoken to Patrick Oxley at QEII stadium. QEII will have a forklift available to unload trucks

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* Of the 2960 only inflatable beds

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5. Bedding requirements for evacuation centres must be forwarded to both QBuild and QHealth at the disaster district level

6. As floodwaters rise, roads are cut and businesses close due to staff issues and access, the ability to obtain resources become more and more difficult if not impossible to obtain. It is the responsibility of the Brisbane City Council to provide timely advice on resource requirements so such requests can be actioned. As resources become limitied actual requirements ned to be based on sound planning requirements.

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Department of Public Works

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GPO Box 2457, Brisbane QLD 4001

T: [redacted]

M

E:

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CC: Stroud, Kent

From: Gordana Petroccitto
To: Oberto, Klynt; Stroud, Kent
Date: Wed, Jan 12, 2011 12:42 pm
Subject: Fwd: Re: Site inspections

>>> Flood_Information_Centre 12/01/11 12:36 pm >>>
Gordana,

David Simpson and Ewa Wieczorek have inspected the Yeronga State School sub evacuation site and report as follows:

The site is at 28 m AHD and is well above the predicted flood level.

Approximately 20 residents were housed overnight. Their general well being is good.

The facilities are good although they are operating on donated bedding. They need beds and have capacity for approximately 100 evacuees if not more.

No non-government organisations are on site. The urgently require Red Cross presence on site for councelling etc.

They have only enough food for today for 20 people.

They should stay on site.

Regards,

Flood Information Centre
Level 1 - South Tower Green Square
505 St Paul's Terrace
FORTITUDE VALLEY QLD 4006
Telephone: [redacted]
Facsimile: (
Email: Flood_Information_Centre@brisbane.qld.gov.au

>>> Gordana Petroccitto 12/01/2011 10:40 >>>
hi don

dean suggested i email you as we require 2 site inspections of sub evacuation sites - we've only just been told about. could you please organise for an officer to visit:

1. Yeronga State School

2. Good News Church - Haydon Drive, Mt Ommaney (thats all the info i have)

the officer to assess :

- possible inundation
- the general well being of evacuees
- the amenity and facilities
- whether any non-government organisations are on site
- food / water etc
- determine whether they could stay or whether they should be relocated to either QEII or RNA
- any additional comments

thank you
gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone:
Mobile:
E-mail:

From: Flood_Information_Centre
To: Petroccitto, Gordana
Date: Wed, Jan 12, 2011 1:48 pm
Subject: Good News Church Inspection

Hi Gordana,

The officer sent to Good News Church could not reach the site as Western FWY was physically blocked. As such the assessment was not undertaken.

Flood Information Centre
Level 1 - South Tower Green Square
505 St Paul's Terrace
FORTITUDE VALLEY QLD 4006
Telephone: [redacted]
Facsimile: (
Email: Flood_Information_Centre@brisbane.qld.gov.au

CC: Flood_Information_Centre

From: Gordana Petroccitto
To: Bradley, CLARKSON
Date: Wed, Jan 12, 2011 3:36 pm
Subject: RE: Current Status

hi bradley

can you please drop off the truckloads of back up stock to Mt Gravatt Showgrounds, 1644 Logan Road, Mt Gravatt. Contact Mark on [redacted] - please provide some notice

thanks
gordana

>>> "CLARKSON Bradley" <[redacted]> 12/01/11 12:30 pm >>>
Just keep in mind access to the south side of Brisbane?

Bradley Clarkson
Disaster Operations Coordinator

Disaster Preparedness Group
Technical Services
Department of Public Works

Level 6, 80 George Street, Brisbane
GPO Box 2457, Brisbane QLD 4001
T: [redacted]
M:
E:

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Disaster Operations Coordinator

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Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone:
Mobile:
E-mail:

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Disaster Operations Coordinator

Disaster Preparedness Group

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Level 6, 80 George Street, Brisbane

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T: [redacted]

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Thank you.

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CC: Stroud, Kent

Gordana Petroccitto - Contact Campbell Website Enquiry

From: Form Submission at the Webconsole <[redacted]>
To: <[redacted]>
Date: 13/01/11 3:13 pm
Subject: Contact Campbell Website Enquiry

The following email was sent from the Contact Campbell form on http://www.campbellnewman.com.au/;

Submission Amount: 2207
First Name: Amanda
Last Name: Woodward
Company Name:
Email Address: [redacted]
Please note: complete postal address details are required in order to properly respond to your enquiry
If you wish to receive an emailed response only, please check this box Y
Street Address/PO Box: [redacted]
Suburb / Town: DARRA
State: QLD
Postcode: 4076
Phone Number:
Message: I would like to commend you on your action with the QLD floods. However, the Moggill and Bellbowrie areas are completely cut off from the rest of Brisbane. There are thousands of families in these areas many with young children as well as a number of elderly people. My invalid parents are currently trapped in their house. There has been no electricity for the last 2 days, the only shops in the area have been completely flooded and food is running short. Without power food options are limited and they will run out of food by tomorrow and I dare say many others are in the same position. I am very worried about my parents as well as the rest of the people in the area. Would you please send help to these poor people. Thank you very much. Amanda Woodward

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15/1/11 → With LDCC for Action.
Spoke with Logistics. They will handle. (Tony Wharhope).

From: CC-SHIFT LEADER
To: [redacted]
Date: Thu, Jan 13, 2011 8:57 pm
Subject: URGENT FOOD REQUEST - FROM SMART SERVICES

URGENT FOOD REQUEST - FROM SMART SERVICES

Four children and mother alone in house. Father in Afghanistan. Only moved into house on Saturday so has not had time to do shopping. Has only corn chips left and no electricity. Is surrounded by flood water. Requires urgent basic food. Land line is not working and batteries on mobile are beginning to fail.Joy is feeling worried and very emotional.

<Insert Full Name>
Shift Leader
Ph: [redacted]

22 Solander Ct
Karana Downs

call centre
councillor
Kenmore Library

COPY

From: "EMQ BNE Warnings" <[redacted]
To: <[redacted] "Local Controller Brisbane (SES Brisbane LC)" [redacted]
Date: Thu, Jan 13, 2011 8:40 pm
Subject: FW: Brisbane Region - SES referral

Brisbane Region Duty Officer

M: [redacted]

From: ses132500
Sent: Thursday, 13 January 2011 8:29 PM
To: EMQ BNE Warnings
Subject: FW: Brisbane Region - SES referral

From: [redacted]
Sent: Thursday, January 13, 2011 8:29:21 PM
To: ses132500
Subject: Brisbane Region - SES referral
Auto forwarded by a Rule

Enquiry Reference Number: 1431995
Referred Time: 20:29
Referred By: DR98
Related Script: SES

14/1/10.
2.30.
Called to
advise of food
drop no answer.
left message

Nature of call: * SES assistance

Name of resident: * Joy Jenkins

Residents building or property name:

Residents street/unit number: [redacted]

Residents street name: [redacted]

Residents suburb: * Karana Downs

Occupant status: * Renting

Phone number at residence: [redacted]

Property type-if Other include details in message: * Residential

Number of storeys (if applicable): * na

Roof type: * N/A

Roof pitch: * N/A

Jan Daniels called Joy Jenkins re mobile

Reported by (if Other, include in message): Other

Name of caller: * Teresa Harding - Friend

Callers phone number/s: * [redacted]

Call type: * Special needs

Nature of emergency (include details in message): * Other

Location/Structure (if Other, include in message): * Other

Are there any known hazards: * No

Permission to enter property if not home: * Not resident

SES advised: * Advised

SES regions: * Brisbane region

Message: Four children and mother alone in house. Father in Afghanistan. Only moved into house on Saturday so has not had time to do shopping. Has only corn chips left and no electricity. Is surrounded by flood water. Requires urgent basic food. Land line is not working and batteries on mobile are beginning to fail.Joy is feeling worried and very emotional.

No medical issues
No babies

18
15
14
11
} ages of children

Able to leave house safely - flood water receding
Tomorrow arvo food drop ok.
Directions provided

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From: Gordana Petroccitto
To: Gregory, Lorraine
Date: Fri, Jan 14, 2011 9:10 am
Subject: Smaller Centre Update

All the smaller centres are travelling well with no particular needs at the moment.

Metro church - 308 17 Mile Rocks Road, 17 Mile Rocks
(Andrew Carridge - [redacted]
- no requirements
- residents are now visiting their homes to salvage and clean
- advised that DOC's would be contacted re: recovery support

Kenmore Library - (Cr DeWitt [redacted] / Ward Office [redacted] - *not contacted - see Craig Logan for update*

Corinda High School - 3379 0222
- 12/1/11 - received notice that 20-30 residents were taking refuge at Corinda High School and didn't feel they needed to relocate to either of the official evacuation centres
- 13/1/11 - called for an update - left message to call - no reply
- 14/1/11 - number engaged

Moggill Uniting Church - Moggill
- *not contacted - see Craig Logan for update*
- food and supplies being organised through LDCC
- using the local church (generator power) to store food

Mt Crosby State School - Moggill
- not contacted - see Craig Logan for update
- food and supplies being organised through LDCC

Good News Lutheran Church - Horizon Dr, Jamboree Heights
(Warren Oakes on [redacted]
- no requirements
- local host families have taken in residents who were staying o/night
- no requirements
- residents are now visiting their homes to salvage and clean
- Advised that DOC's would be contacted re: recovery support

St Catherines Anglican Church - 43 MacFarlane St, Middle Park
(Rev Tania on [redacted]
- no requirements
- no longer required as a evacuation centre
- church being used as a community hub location for tea, coffee, food
- Advised that DOCs would be contacted re: recovery support

Kedron Wavell Services Club - Hamilton Road, Chermside
(Gavin / Lyndon on [redacted]
- no requirements
- was being used as an interim centre for transporting residents to RNA
- no residents stayed overnight
- tea, coffee, food available for residents who drop in during the day

Hillsong Church, Mt Gravatt -
(Steve Dixon [redacted]
- had 60-80 people over a couple of nights
- unable to get through to get latest update

RNA

- extra security requested through LDCC 13/1/11

From: Gordana Petroccitto
To: [redacted]
Date: Fri, Jan 14, 2011 10:32 am
Subject: BCC local community centres requiring DoC assistance

Hi Merrick

As discussed please find addresses of the four local community centres requiring DoC assistance for resident recovery:

Metro church - 308 17 Mile Rocks Road, 17 Mile Rocks

Good News Lutheran Church - Horizon Dr, Jamboree Heights

Hillsong Church, Mt Gravatt - 16 Rover Street, Mt Gravatt

St Catherines Anglican Church, 43 Macfarlene Street, Middle Park

We understanding that 6 Recovery Centres will be up and running throughout the City as of tomorrow. As discussed, we will investigate whether the potential evacuation centres we had on standby in the Mt Gravatt / Middle Park area would be appropriate for a Recovery Centree and advise you accordingly.

Also as agreed, please provide list of Recovery Centre locations once established to include in our communications to the public.

Thank You
Gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone: [redacted]
Mobile:
E-mail:

CC: Gregory, Lorraine; Stroud, Kent

From: "EMQ BNE Warnings" <[redacted]
To: <[redacted]>
Date: 14/01/11 1:50:43 pm
Subject: FW: Brisbane Region - SES referral

This job has not been tasked to the Brisbane SES, for the LDCC consideration and tasking as appropriate.

Brisbane Region Duty Officer

M: 0417 645 123 | E: emqbnewarnings@dcs.qld.gov.au

From: ses132500
Sent: Friday, 14 January 2011 1:38 PM
To: EMQ BNE Warnings
Subject: FW: Brisbane Region - SES referral

15/1/11 - 11.20am
- Treft a message on Nicholas' mobile to call me

From: [redacted]
[mailto[redacted]
Sent: Friday, 14 January 2011 1:38 PM
To: ses132500
Subject: Brisbane Region - SES referral

16/1 - Nich called to advise that he was OK.

Enquiry Reference Number: 1437013
Referred Time: 13:37
Referred By: matulinom
Related Script: SES

Nature of call: * SES assistance

Name of resident: * Nicholas Webber

Residents building or property name:

Residents street/unit number: * na

Residents street name: * [redacted]

Residents suburb: * Bellbowrie

Occupant status: * Other

Phone number at residence: * [redacted]

Property type-if Other include details in message: * Residential

Number of storeys (if applicable): * na

Roof type: * N/A

Roof pitch: * N/A

Reported by (if Other, include in message): Other

Name of caller: * Mandy

Callers phone number/s: * [redacted]

Call type: * Special needs

Nature of emergency (include details in message): * Other

Location/Structure (if Other, include in message): * N/A - General enquiry

Are there any known hazards: * No

Permission to enter property if not home: * Not resident

SES advised: * Not advised

SES regions: * Brisbane region

Message: Mandy is a worker with Red Cross. She is calling on behalf of one of the flood victims that came into register. Her name is Mrs Webber. Her husband Nicholas and their two sons are stranded in Bellbowrie at the moment with no food and supplies. The boys have minor cuts and they are getting infected. Is anyone able to call Nicholas to asses their situation and possibly head out to where they are to check on them. You should be able to contact Nicholas on his mobile. The last time the wife spoke to Nicholas, they were at Riversleigh Road in Bellbowrie trying to look for food.

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Brisbane City Council

Record of Conversation

Log Serial No:.....

From: DCC.	Time: 15:00 hrs	Date: 4/1/11
To: Mrs Graham	Organisation/Division:	Phone No: [redacted]
☐ Personal Conversation ☐ Incoming/Outgoing Call	Subject: Re - [redacted] MT Crosby.	

Item/Event Details:

Have advised Mother that food drop has been done to Mr Crosby Stake. Stated son had walk over country to girlfriend house. & found food there. They ring once a day mother will ask if they can get to the school if not she will get the boys to do a door knock + get food requests from other residents.

Comment/Action:

If food required Mother will ring 3403 8888 and advise food requirements.

This will not happen until 15/1/11 as they only call once a day.

ECC Operator	Signature/Initials	Officer Code

COPY

From: CC-SHIFT_LEADER
To: [redacted]
Date: Thu, Jan 13, 2011 10:45 pm
Subject: Food Request

FAX FROM SMART SERVICES

Father called concerned about the welfare of his son and three others - no food, no power and is aware that the army is attending the area however wants to ensure that authorities are aware of this situation - they have no idea of what assistance is coming there way.

[redacted]
Mount Crosby

<Insert Full Name>
Shift Leader
Ph: [redacted]

From: "EMQ BNE Warnings" <[redacted]
To: [redacted]
Date: Thu, Jan 13, 2011 9:52 pm
Subject: Fw: Brisbane Region - SES referral

Brisbane Region
Duty officer

From: ses132500
Sent: Thursday, January 13, 2011 09:50 PM
To: EMQ BNE Warnings
Subject: FW: Brisbane Region - SES referral

From: [redacted]
Sent: Thursday, January 13, 2011 9:32:34 PM
To: ses132500
Subject: Brisbane Region - SES referral
Auto forwarded by a Rule

Enquiry Reference Number: 1432654
Referred Time: 21:32
Referred By: DR99
Related Script: SES

Nature of call: * SES assistance

Name of resident: * James Carlson

Residents building or property name:

Residents street/unit number: * [redacted]

Residents street name: * [redacted]

Residents suburb: * Mt Crosby

Occupant status: * Owner

Phone number at residence: * [redacted]

Property type-if Other include details in message: * Residential

Number of storeys (if applicable): * 1

Roof type: * Metal

Roof pitch: * Pitched - steep

Reported by (if Other, include in message): Other

Name of caller: * Geoff Carlson

Callers phone number/s: * [redacted]

Call type: * Routine

Nature of emergency (include details in message): * Flood threatening

Location/Structure (if Other, include in message): * Road

Are there any known hazards: * Yes (state in message)

Permission to enter property if not home: * Yes

SES advised: * Not advised

SES regions: * Brisbane region

Message: Father called concerned about the welfare of his son and three others - no food, no power and is aware that the army is attending the area however wants to ensure that authorities are aware of this situation - they have no idea of what assistance is coming there way.

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From: "EMQ BNE Warnings" <[redacted]
To: <[redacted]
Date: 14/01/11 3:13:50 pm
Subject: FW: Brisbane Region - SES referral

This job has not been tasked to the Brisbane SES, for the LDCC consideration and tasking as appropriate.
Brisbane Region Duty Officer

M: [redacted]

15/1/11 - Tried to call Linda - phone rang out.
- Spoke to Sgt Halley at Karana Downs. All roads open.
- He will be driving and assessing the area.

From: ses132500
Sent: Friday, 14 January 2011 3:04 PM
To: EMQ BNE Warnings
Subject: FW: Brisbane Region - SES referral

From: [redacted]
[mailto[redacted]
Sent: Friday, 14 January 2011 2:38 PM
To: ses132500
Subject: Brisbane Region - SES referral

Enquiry Reference Number: 1437241
Referred Time: 14:37
Referred By: DR86
Related Script: SES

Nature of call: * SES assistance

Name of resident: * Lauren & Clint Cavanagh

Residents building or property name:

Residents street/unit number: * [redacted]

Residents street name: * [redacted]

Residents suburb: * Karana Downs

Occupant status: * Owner

Phone number at residence: * No reception

Property type-if Other include details in message: * Residential

Number of storeys (if applicable): * Single

Roof type: * Tiles

Roof pitch: * Pitched - average

Reported by (if Other, include in message): Other

Name of caller: * Linda Tschannen

Callers phone number/s: * [redacted]

Call type: * Routine

Nature of emergency (include details in message): * Other

Location/Structure (if Other, include in message): * N/A - General enquiry

Are there any known hazards: * No

Permission to enter property if not home: * Not resident

SES advised: * Not advised

SES regions: * Brisbane region

Message: Residents have a 1yr & 4yr olds. They have collected 2 jars of baby food from the emegency drop at Mt Crosby State School this morning. They require nappies, formula (Karicare for 1yo) and basic food supplies. All residents in the street are running short and sharing one chicken between them all for dinner. No further food is available. No water as they are on a pump and have no power.

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From: "EMQ BNE Warnings" <[redacted]
To: [redacted]
Date: 14/01/11 10:38:37 pm
Subject: Fw: Brisbane Region - SES referral

SES not advised. For LDCC consideration and tasking as appropriate.
Brisbane Region
Duty officer

Actioned 15/1/11
Forwarded to LDCC.

From: ses132500
Sent: Friday, January 14, 2011 10:36 PM
To: EMQ BNE Warnings
Subject: FW: Brisbane Region - SES referral

From: [redacted]
Sent: Friday, 14 January 2011 10:36 PM
To: ses132500
Subject: Brisbane Region - SES referral

Enquiry Reference Number: 1439132
Referred Time: 22:35
Referred By: vaetoas
Related Script: SES

Nature of call: * SES assistance

Name of resident: * Mrs Faye Seng

Residents building or property name:

Residents street/unit number: * [redacted]

Residents street name: [redacted]

Residents suburb: * Karana Downs

Occupant status: * Owner

Phone number at residence: * [redacted]

Property type-if Other include details in message: * Residential

Number of storeys (if applicable): * 1 Storey

Roof type: * N/A

Roof pitch: * N/A

Reported by (if Other, include in message): Resident

Name of caller: * Mr Graham Seng

Callers phone number/s: * [redacted]

Call type: * Routine

Nature of emergency (include details in message): * Other

Location/Structure (if Other, include in message): * Other

Are there any known hazards: * No

Permission to enter property if not home: * Yes

SES advised: * Not advised

SES regions: * Brisbane region

Message: Mr Seng called from karana downs... not far from colleges crossing and advised that some water tanks are full of water and are floating above the surface to the mouth of the river with ... 23tonnes full of water... can cause some damage and wanted to raise the alert to warn people. They floated away yesterday... and not have contacted police

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From: LDCC
To: Gordana Petroccitto
Date: 15/01/11 10:32:21 am
Subject: Fwd: Assistance

>>> <danganz@bigpond.com> 13/01/2011 14:23:05 >>>
Dear Campbell. We are residents of Karana Downs, very limited communications and supplies NO POWER OR LANDLINE. Concerned for my.daughter stranded in Bellbowrie and other isolated residents in these areas AS WE ARE RUNNING OUT OF EVERYTHING AND WE CAN'T EVEN GET TO BELLBOWRIE. We are effectively cut off from Brisbane and Ipswich. REGARDS DANIEL.

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

11.15am - Spoke to Sgnt Hally of Karana Downs Police Station. All roads open. No access issues. Is going out now with SES to assess situations in the area.

From: [redacted]
To: [redacted]
Date: 13/01/11 2:24:27 pm
Subject: Assistance

Dear Campbell. We are residents of Karana Downs, very limited communications and supplies NO POWER OR LANDLINE. Concerned for my daughter stranded in Bellbowrie and other isolated residents in these areas AS WE ARE RUNNING OUT OF EVERYTHING AND WE CAN'T EVEN GET TO BELLBOWRIE. We are effectively cut off from Brisbane and Ipswich. REGARDS DANIEL.

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

19/1/11 - Rang out (1.25pm)

20/1/11 - Called. See overleaf

From: Chris Lavin
To: Petroccitto, Gordana
Date: 18/01/11 1:50:57 pm
Subject: Fwd: BCC online request reference number OR29825823 - Disaster Enquiry

Gordana,

can you please take a look at this inq

chris

>>> Mandie Reynolds 18/01/2011 9:19:01 am >>>

>>> <enquiries@brisbane.qld.gov.au> 17/01/2011 2:34 am >>>
A customer has submitted the below request via Council's website.

You are our contact to help us respond to this request. If this is incorrect, please phone us immediately on [redacted] so we can redirect it.

To respond to this request:

- call the customer to discuss the request (as per Council's Phone Call First initiative)
- reply to this email with:
  - your draft response to the customer, that refers to the phone call; or
  - your advice that you spoke to the customer, the issue is resolved, and the customer doesn't want an email to confirm.

We need your response within 10 working days so we can reply to the customer within the Customer Charter timeframe.

Please call us on [redacted] if you have questions or need help.

Thank you

Bonita
Customer Contact Centre
Officer Code: ccc76

People, Passion, Performance
The Contact Centre will provide world-class customer service that is innovative, flexible and accessible, by demonstrating a shared passion for our people and our customers.

CUSTOMER DETAILS:

Name: Ms Penny-Sue McMahon
Phone1: [redacted]
Phone2:
Address: [redacted]
Suburb: Kholo
State: QLD
Postcode: 4306

ISSUE / REQUEST LOCATION DETAILS:

Address: [redacted]
Suburb: Kholo

State: QLD
Postcode: 4306

CUSTOMER REQUEST:

Kholo and Lake Manchester were totally cut off from Sunday 9 January 2011 to Friday 14 January 2011.
We had no power from 1.00pm on 11 January 2011 until 12.30pm on Sunday 2011.
We had no phone or internet from 9.00am on 12 January 2011
We have no mobile phone reception and were unable to recharge our mobiles because we had no power. We rent our property and do not have a generator.
We have a transistor radio that we listened to constantly and heard no reports relating to Kholo, Lake Manchester and road conditions relating to our area. There was no recognition of any losses or inundation of properties.
On Saturday afternoon the ABC radio station said that Kholo Bridge and Mt Crosby Weir Bridge were open and Colleges Crossing would be opening later that day.
They are all still covered by a fast flowing river. Kholo Bridge cannot even be seen. The barriers have been washed away. If somebody was to believe this report and travel at night, the results could be catastrope.

PLEASE PROVIDE YOUR RESPONSE HERE:

PLEASE PROVIDE YOUR CONTACT DETAILS HERE:

Name:
Officer Code:
Telephone number (optional):

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

CC: Hillcoat, Peter

20/1/11 - Spoke with Penny who just wanted to relay her story of how they were isolated & weren't prepared and didn't know what to do. I reiterated the need to have a preparedness plan in place and go to notify some-one of their situation who could keep in contact with us so we may assist if necessary. Gave Penny the corporate web details of our flood prepare-ness info and she was happy with this.

Klynt Oberto - Helicopter drop to MT Crosby

From: Klynt Oberto
To: LDCC
Date: 12/01/2011 9:30 pm
Subject: Helicopter drop to MT Crosby

+=*
Place: LDCC
+=*
Hi

Had a call from Dr Joan Barker [redacted]

The below list of medical supplies is to go with the helicopter drop to Mt Crosby.

She requires the following medical supplies as the local pharmacy doesn't have any in stock:

Novorapid Pen Fills 2ml 5 x 5

Keslex 500mg 10 Boxes

Diclocil 500mg 6 Boxes

Ventilin inhalers x 10

Amoxil 500gm x 6

Island dressing - varying sizes 10 each

Steri Strips - 2 packets

Variety of bandages

Efexor 150mg tablets x 6

Empilim 100mg x 2 boxes (2 people for 4 days)

Empilim 200mg x 1 box

Avanza sorutabs 30mg x 1 box

Adrenhalin Amps x 5

Phenergan Amps x 5

Morphene Amps 15mg x 5

Norsphan 20mg 1 box

baby formula

Kind regards
Klynt

From: LDCC
To: [redacted]
Date: 12/01/11 4:15:30 pm
Subject: Food drops for evacuation centre - Mt Crosby

The LDCC has been advised that an evacuation centre has been set up by isolated locals on Mt Crosby Road, Mt Crosby. There is about 30 people there now but they are expecting more. The Mt Crosby shop is completely out of food. Even the basics are gone, including bread and milk. The area is cut off by road access and they are seeking assistance with food drops. Contacts at the shelter are Stina on [redacted] and Julie McNeice on [redacted]

Lea-Ann McNeill
Operations
LDCC

CC: Petroccitto, Gordana; Stroud, Kent

From: Chris Gissing
To: Gordana Petroccitto
Date: Thu, Jan 13, 2011 9:44 am
Subject: Cr De Witt Question for Upper Brookfield

Hi Gordana

I followed up on Cr de Witt's query to us asking if customers from Brookfield area had made contact with our Contact Centre and what they were asking for.

I talked with Miriam Kent (Operations Manager Contact Centre) as she can provide this information and also lives off upper Brookfield Road herself.

Our FEA system does not allow us to provide reports on who has rung for a specific issue. However, Miriam said that anecdotal information is that we have not receive calls from Brookfield residents requesting assistance.

Miriam has been staying in the city as she has not been able to get home and has talked with her husband, Mark. Mark has been out and about and talking with neighbours. The information from him is that is that they now have access to Kenmore village but as this is closed they are unable to get food and supplies. The local store at Upper Brookfield is closed, although it did open intermittently yesterday. The owner has now run out of stock. Moggill Road is shut so this stops access to other areas for supplies. If access continues to be limited more than a couple of days or if water rises again this will cause issues for residents in this area in access supplies.

Electricity - currently there is electricity in this area so they do not require ice - this is one of the highest call issues at today.

Waste collection - is an issue - this is the other biggest call area today in the Contact Centre.

Chris Gissing
Contact Centre Ops in LDCC

Project Manager
Business Transformation
Customer Experience Transformation Program
Level 5, West Tower,
171 Roma Street,
Brisbane
T: [redacted]
M:
E:

CC: Angela Kaic; Miriam Kent; Tara Clapperton

From: Lisa.M Martin
To: Petroccitto, Gordana
Date: Thu, Jan 13, 2011 10:40 am
Subject: Re: Bellbowrie residents isolated and seeking information

Hi Gordana,

I am actioning this one - we are happy to provide info to contact centre and cr de wit. Do you know if all residents here have phone access (landline and mobile) or is there pockets that have no communication methods? We were also looking at attempting to be a bit more proactive with these residents. Is there anyway we can get phone numbers of people to verbally keep them updated. We are also thinking of getting the SES out there to doorknock the residents they can get to and verbally communicate messages.
Can you advise what these residents particular concerns are? I assume how long will they be isolated for, how long will they be without power, what to do if they are running short on food supplies - anything else?
Thanks.

>>> Gordana Petroccitto 13/01/2011 9:51 am >>>
kenmore library and cr de witt's ward office is receiving calls from local residents of bellbowrie who have been isolated, with no power, they have no access to information and hence are wanting to know timeframes. can crisis comms assist? perhaps provide information to the contact centre and cr de witt so information can be provided to concerned residents ringing in.

apparently they have access to Kenmore village but as this is closed they are unable to get food and supplies. The local store at Upper Brookfield is closed, although it did open intermittently yesterday. The owner has now run out of stock. Moggill Road is shut so this stops access to other areas for supplies. If access continues to be limited more than a couple of days or if water rises again this will cause issues for residents in this area in access supplies.

cr de witt also mentioned that some residents said the police were out there. i've touched based with dave neven from qps who is making contact with kenmore police station.

thanks
gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone: [redacted]
Mobile:
E-mail:

From: Kent Stroud
To: Chris Lavin; Gordana Petroccitto
Date: Thu, Jan 13, 2011 6:00 pm
Subject: Fwd: Food for 2000 in Bellbowrie

FYI.

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
Ph [redacted]
Fax
L10 BSQ
Email: [redacted]

Community Services Branch Vision
"To position Brisbane as an inclusive and vibrant world class city
through the design and delivery of cultural, social and recreational initiatives".

>>> LDCC 13/01/2011 2:19:41 pm >>>
Hi Kent,

Your voicemail service is full, so hopefully you receive this message (please indicate).
Superintendent Les Hopkins advises that the food needs for the people in Moggill/Bellbowrie has been resolved, so please use your remaining energy for other issues.

Thanks for your help.

Joe

From: CustomerContactSolutions
To: Craig Logan; Gordana Petroccitto
Date: Fri, Jan 14, 2011 5:22 pm
Subject: Fwd: Food Drops - Karana Downs- Food not handed out to residents.

>>> Paula Clayton 14/01/2011 3:40 pm >>>
Hi,

I received a call from an upset resident advising there has been some issues with their food drop today.
They have had no power since Tuesday and all their food is rotten and water is dirty, they cannot boil the water to make it safe.

Hundreds of people turned up at the oval this afternoon for food and the food was taken to the Fire Station and locked away and not handed out.

They were given several pieces of bread and told to come back at dinner time. They were told to come back tonight and bring whatever food they could supply and in return they would be given a meal. These people have no food or water to bring for this supposed trade.
Hundreds of people were turned away and several fights occurred nearby the Fire Station where all the residents are desperately waiting for supplies.

They do not have gas to boil their water.

Resident would not provide her name but would like this addressed as the food and water has not been handed out. She believes its the Rotary Club and she is taking this to the media.

Please can we investigate this and prepare for the media backlash which may occur from hundreds of residents in Karana Downs?

Thanks

Paula

Paula Clayton (CCC195)
Families and Community Services Division
Contact Centre
Tel [redacted]
Level 1
2 Millennium Boulevard
CARINDALE QLD 4152
Dedicated to a Better Brisbane

Gordana Petroccitto - Fwd: Food drop to Bellbowrie

From: Craig Logan
To: Daniels, Jan; Petroccitto, Gordana
Date: 14/01/11 5:56:03 pm
Subject: Fwd: Food drop to Bellbowrie

FYI

>>> Craig Logan 14/01/2011 17:55:21 >>>
Richard,
We require assistance to deliver a food drop to residents at Bellbowrie.
The roads have reopened but because the residents have experienced hardship it has been decided by the LDCC that another food drop would take place.
DDCC have decided not approve the transport so we are looking for other options.

Could you please help.

There is 15 pallets of food to be picked up, supposedly weighing 11,700T.
The food is to be picked up from Coles Distribution Centre at 44 Stradbroke St, Forest Lake tonight at or around 7.00pm.
There is also a pickup of 1000 loafs of bread from the Mt Ommaney Woolworths at Dandenong Rd, Mt Ommaney.
It is to be delivered to Moggill Uniting Church at the corner of Moggill Rd and Kangaroo Gully Road.

Getting to the location for pickup is difficult but it can be done. If you go by Gateway, Logan Motorway, Stapleton Road exit, around round-a-bout and into Stadbroke.

Thanks so much.
Craig

From: Craig Logan
To: Nigel Shaw-Black, Chris Lavin, Gordana Petroccitto, Jan Daniels
Date: Fri, Jan 14, 2011 6:30 pm
Subject: Re: Food drop to Bellbowrie

Hi Nigel,
That is absolutely fantastic. The timeframe is not the critical factor, it is the food itself.
Thanks again.
Regards
Craig
-----Original Message-----
From: Nigel Shaw-Black
To: Craig Logan [redacted]
Cc: Mica Julien [redacted]
Cc: Richard Matthews [redacted]
Cc: Matt Anderson [redacted]
To: BCWResponseTaskForce [redacted]

Sent: 14/01/2011 6:25:58 PM
Subject: Food drop to Bellbowrie

Team,

This has been confirmed.

2 self load / unload flat bed trucks are on route to Coles and another is one route to Woollies.

The only concern is the 7pm time frame as traffic will be a hindrance however they will get there.

Any issues please call BCW Fleet A/H - [redacted]

Regards,

Nigel Shaw-Black
A/ Fleet Manager
Brisbane CityWorks

Office: [redacted]
Mobile:

Gordana Petroccitto - Fwd: Food drop to Bellbowrie

From: Craig Logan
To: Daniels, Jan; Lavin, Chris; Petroccitto, Gordana
Date: 15/01/11 7:45:33 am
Subject: Fwd: Food drop to Bellbowrie

FYI

>>> Nigel Shaw-Black 15/01/2011 6:44:20 >>>
Good Morning,

This task was confirmed as completed at 10.10pm last night. I inform a 'Gary' from the LDCC at that time.

Regards,

Nigel.

>>> Nigel Shaw-Black 14/01/2011 6:25:58 pm >>>
Team,

This has been confirmed.

2 self load / unload flat bed trucks are on route to Coles and another is one route to Woollies.

The only concern is the 7pm time frame as traffic will be a hindrance however they will get there.

Any issues please call BCW Fleet A/H - [redacted]

Regards,

Nigel Shaw-Black
A/ Fleet Manager
Brisbane CityWorks

Office:
Mobile: [redacted]

From: Gordana Petroccitto
To: [redacted]
Date: Sat, Jan 15, 2011 1:31 pm
Subject: Fwd: Status Report - Isolated communities

fyi

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone: [redacted]
Mobile:
E-mail:

>>> Gordana Petroccitto 15/01/11 1:30 pm >>>
Please find update of actions taken to date and distribute as required (including ddcc) regarding the Belbowrie/Karana Downs/Moggill area:

Mt Crosby State School, Mt Crosby Road, Mt Crosby
- Karana Downs Police Station Seargant advised that further supplies are not required by the local evacuation centre and survey of the area indicates that there are no access isues or isolated properties
- Fuel rationing currently in place

Moggill Uniting Church, Cnr Moggill Rd and Kangaroo Gully Rd, Bellbowrie
- No issues and no access restrictions

Invidual Isolated Properties
- 64 individual requests for assistance were received and contacted by phone
- 63 confirmed no longer isolated
-1 being visited by local police as contact unable to be made

Thank You

House	Street	Suburb	Contact Name	Phone	
27	CASTLEREAGH PL	ANSTEAD	CHRIS FELTON	[redacted]	
12	HORNSEY RD	ANSTEAD	KAREN WARREN		Not cut off
50	JACQUELINE PL	ANSTEAD	KAREN MCDONALD		Not cut off
~~364~~	~~MILTON RD~~	~~AUCHENFLOWER~~	~~CAITLYN ASHBY~~		-
5	ALLSPICE ST	BELLBOWRIE	RACHAEL O'CONNELL		Not cut off
65	CHURCH RD	BELLBOWRIE	CHERYL WALKER		Voicemail
74	FIDDLEWOOD CRES	BELLBOWRIE	DENISE SEIZIVIC		Not cut off
	GHOST GUM ST	BELLBOWRIE	SUE HEATH		Not cut off
Unit1/17	GOLDEN CREST PL	BELLBOWRIE	JENNIFER GIBBONS		Not cut off
7	MARICA ST	BELLBOWRIE	RACHEL LOCKHART		Not cut off
40	MAZZARD ST	BELLBOWRIE	BRYAN KAYSER		Not cut off
	MONTANUS DR	BELLBOWRIE	MARNIE KING		Not cut off
83	PARASOL ST	BELLBOWRIE	JULIE SOBOLEWSKI		Not cut off
4	PINE COUNTY PL	BELLBOWRIE	BARRY STRICKLAND		Not cut off
111	PIONEER CRES	BELLBOWRIE	AMY ZEEGERS		Not cut off
148	PIONEER CRES	BELLBOWRIE	JULIE VICKERS		Not cut off
40	STANAWAY PL	BELLBOWRIE	SONIA GODFREY		Not cut off
~~27~~	~~WYNDHAM ST~~	~~HERSTON~~	~~KIM GREYS~~		-
~~Unit3/33~~	~~KATE ST~~	~~INDOOROOPILLY~~	~~MICHAEL CAMERON~~		-
~~26~~	~~LOORANAH ST~~	~~JINDALEE~~	~~STACEY RENNISON~~		-
77	ATKINSON DR	KARANA DOWNS	ALAN HOUSE		Not cut off
38	BAARING DR	KARANA DOWNS	JUDY MCDONALD		Not cut off
65	BAARING DR	KARANA DOWNS	CLARE MCKENNA		Not cut off
61	BILLAGALL DR	KARANA DOWNS	QUINN STEPHEN		Not cut off
18	CARINYA CRES	KARANA DOWNS	VELIA HARVEY		Not cut off
163	COLLEGE RD	KARANA DOWNS	WENDY GISLER		Not cut off
163	COLLEGE RD	KARANA DOWNS	WENDY GISLER		Not cut off
164	COLLEGE RD	KARANA DOWNS	BRENDA COULTON.		Not cut off
174	COLLEGE RD	KARANA DOWNS	ALLEN JONES		Not cut off
25	ILLAWONG WAY	KARANA DOWNS	CHRISTINE WILLIAMS		Not cut off
39	ILLOURA GR	KARANA DOWNS	MAC ISHERWOOD		Not cut off
21	KALINA PL	KARANA DOWNS	MICHAEL MICCONVILLE		Not cut off
	MT CROSBY RD	KARANA DOWNS	VIA MOGILL SES		Not cut off
3	NERRINA CT	KARANA DOWNS	BARBARA SYNAK		Not cut off

indooroopilly

(1)

Rang back - Rang for a sister-in-law. Everyone is ok. Power back on. Not cut off.

BCC.047.0226

(2)

7	OAKMONT GR	KARANA DOWNS	HAJNAL PIMOOSSE	[redacted]	Not cut off
14	OMEO GR	KARANA DOWNS	ANNE HALVORSEN		Not cut off
22	SOLANDER CT	KARANA DOWNS	JOY JENKINS		Not cut off
17	THOONA CL	KARANA DOWNS	CHELSEA FOLLETT		Not cut off
9	TIMBARRA CRES	KARANA DOWNS	LARA FREDERICKS		Not cut off
7	ULANDI CT	KARANA DOWNS	MITCH BLOOM		Not cut off
9	ULANDI CT	KARANA DOWNS	WENDY KAY		Not cut off
18	WERONA CT	KARANA DOWNS	BARRY GUEST		Not cut off 15/1/11
490	KHOLO RD	KHOLO	BILL BALLSVHMIETER		Possibly cut off – made contact and made their way to Kenmore. OK.
434	LAKE MANCHESTER RD	KHOLO	SIMON JACKSON		Possibly cut off – Not Cut Off. All OK.
Karana Downs Police 45	SKYLINE DR	KHOLO	VERONICA SLAGG		Two attempts, no answer – NO Answer
153	SKYLINE DR	KHOLO	KAY MAGILL		Possibly cut off – LMTC.
100	WAVERLEY RD	LAKE MANCHESTEI	PAUL THOMAS		Two attempts, no answer – No answer.
12	BUNYA ST	MOGGILL	RITA HERRICK		Not cut off
7	CRESTWOOD PL	MOGGILL	REBECCA VEIVERS		Not cut off
20	EVERWOOD ST	MOGGILL	LEE FISCHER		Not cut off
7	GRANGE PL	MOGGILL	DARREN SWINDELLS		Not cut off
3685	MOGGILL RD	MOGGILL	ANDREW OHARA		Not cut off
	MOGGILL RD	MOGGILL	BELLA ANON		– LMTC – Indeterminately.
8	OLEOSA CL	MOGGILL	MICHAEL KELLY		Not cut off
6	REGENCY CRES	MOGGILL	JACQUIE COLLINS		Not cut off
19	SHELDRAKE PL	MOGGILL	VANESSA LEHMMAN		Not cut off
111	SILKY OAK AVE	MOGGILL	JANETTE LIPPIATT		Not cut off
111	SILKY OAK AVE	MOGGILL	JANETTE LIPPIATT		Not cut off
45A	WITTY RD	MOGGILL	CORAL LINNING		Voicemail –
8	BELAH ST	MOUNT CROSBY	JAN FLANAGAN		Not cut off
3	BUNYA ST	MOUNT CROSBY	DOUG GILMOUR		Voicemail & relative – Daughter in Mt Crosby. All OK.
15	FLAGGY CREEK RD	MOUNT CROSBY	TENDAI SMITH		Voicemail – Rang for sister. All OK.
60	FORTITUDE ST	MOUNT CROSBY	MARK MITCHELL		Not cut off
60	FORTITUDE ST	MOUNT CROSBY	DOLCIE WHITEHEAD		Not cut off
60	FORTITUDE ST	MOUNT CROSBY	ERIN GREGOR		Not cut off
691	MT CROSBY RD	MOUNT CROSBY	AARON CLARK		Not cut off
	MT CROSBY RD	MOUNT CROSBY	JULIE MCNEICE		– LMTC – Indeterminately.
48	WATTLE ST	MOUNT CROSBY	JAMES CARLSON		Two attempts, no answer – No answer.

Actioned
↓
Back to
LDCC
15/1/11

Police Operations Centre

Registry # _____

MESSAGE/TASK FORM

Time received: 2055 (24 hour format) **Date received:** 14.1.2011

PRIORITY / ROUTINE (Circle)

Message Type	Information	☐	Request	☐	Decision	☐	Other	☐
Method	Phone	☑	Fax	☐	Email	☐	Radio	☐

Received from:

Name: Commissioner ATKINSON

Address/Agency: QPS

Contact Details:

MESSAGE/TASK DETAILS **Attachment: YES / NO**

Request from Dr Bruce Fuller to have local stores in Bellbourie re stocked with bread and milk.

Received by (print name)

ACTION REQUIRED

Include in Sitrep: YES / NO
Include in GIS: YES / NO

Cell	For Info	Action
Command		
Operations		
Planning		
Admin & Logistics		
Intelligence		
Investigators		

Cell/Agency	For Info	Action
Media		

Assessed by (print name)

ACTION TAKEN

Actioned by (print name)

Time completed: _____ (24hr) **Date completed:** _____ **CIMS updated: YES/NO**

URGENT -

Attachment 7

13/1/10

Sent 16.10

REQUEST FOR ASSISTANCE

Health

BRISBANE LOCAL DISASTER CO-ORDINATION CENTRE

1909 - Could not reach Duke

TO: BRISBANE DISASTER DISTRICT CO-ORDINATOR

FROM: CHAIRMAN / EXECUTIVE OFFICER

OPERATION		REQUEST NUMBER:

SUBJECT

MT CROSBY AIR DROP.

OWN RESOURCES

Food To Be supplied to Helicopter/land vehicle by LDCC Please advise

☐ FULLY UTILISED ☐ NOT APPROPRIATE

☑ OTHER: Please Contact Greg McPherson or Jan DANIEL to co-ordinate food

[redacted]

PURPOSE/NATURE OF REQUEST

Delivery of Supplies and medicines (see attached)

DELIVERY

- WHERE TO: MT CROSBY STATE SCHOOL
- BY WHEN?:
- TRANSPORT TYPE: HELICOPTER OR OTHER SUITABLE MEANS

CONTACT

- NAME: Attn Snr Sergeant McGliste ORGANISATION:
- ADDRESS:
- TELEPHONE: MUST Be Done Today Could be "Dri Barker"

PRIORITY

☑ URGENT ☐ 12 HOURS ☐ 24 HOURS ☐ 72 HOURS

☐ NON-URGENT

CARGO

- SIZE: WEIGHT:

AUTHORISING OFFICER

NAME: ~~Greg McPherson~~ Rob Broughton TITLE:

SIGNATURE: [redacted]

DATE: 13/1/11 TIME: 1507

A & police - resolved QPS then Sorced land air Supp LDCC

From: [redacted]
To:
Date: 13/01/2011 1:30:03 pm
Subject: Air drop for Mt Crosby

Jan,

List of medication and supplies required for air drop to Mt Crosby State School:

1.	Nororapid penfills of 5	3ml	5 x boxes
2.	Cephalexin	500mg	10 x boxes
3.	Dicloxacillen	500mg	6 boxes
4.	Ventalin inhaler		x 10
5.	Anioxycillen/ Amoxil	500mg	6 x boxes
6.	Norspan patch		10 x 1 box
	20 x 1 box		
7.	Steristrips packets		2 x
8.	Island dressings varying sizes		10 x in
9.	Lyrica	75mg	x 2
10.	Efexor	150mg	x 6
		75mg	x 6

11.	Epilim	100mg	x 2 boxes
		200mg	x 2 boxes
12.	Avanza	soluble tabs	30mg x 1
13.	Adrenalin amps		x 5
14.	Phenergin amps		x 5
15.	Morphine amps		x 5
16.	Miniran tabs	200mcg	x 2
		Nasal spray 6ml	x 2
17.	Risperdal	1mg	tabs x 2

Also required:

Food ~~Seed~~

Nappies in sizes medium to large;

Infant formula;

Ladies sanitary items;

Tinned food/ food that doesn't require cooking (no power);

Bread;

Contact Leanne 0433 895 684 (Karana Downs Police) advised approx. 1 - 2 thousand person in that pocket.

Chopper to land at Mt Crosby State School oval.

Regards,

Duncan GORRIE

Detective Sergeant

State Crime Operations Command

[redacted]

****
CONFIDENTIALITY: The information contained in this electronic mail message and any electronic files attached to it may be confidential information, and may also be the subject of legal professional privilege and/or public interest immunity. If you are not the intended recipient you are required to delete it. Any use, disclosure or copying of this message and any attachments is unauthorised. If you have received this electronic message in error, please inform the sender or contact securityscanner@police.qld.gov.au.

This footnote also confirms that this email message has been checked for the presence of computer viruses.
****

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

Spoke to Health Rep

* Medicine not Supplied *

Unable

Celes Source food

Helicopter issues??

14.1.11

1-30pm - Black Hawks in the Air.

Black Hawk

* Still outstanding!!!

[redacted]

* [redacted]

Sgt Sherri crane

[redacted]

30 am received call from Margot drop time is between 1-3 pm will confirm take at time

Jon.

< It police early morning

Pol

15 - over

Weight + Tor

Mess

Kryten - Malin

34792

10.45am. Food has arrived at Amberley

9.45 - Spoke with Logistic Trucks. Ake at Cels Distribution Loading onto trucks for transport to Amberley airbase

9.30am - Advised food for MT crosby had left Cels Distribution with police escort on route + Amberley Air

14.1.11

From: [redacted]
To:
Date: 13/01/2011 1:30:03 pm
Subject: Air drop for Mt Crosby

Jan,

List of medication and supplies required for air drop to Mt Crosby State School:

1.	Nororapid penfills of 5	3ml	5 x boxes
2.	Cephalexin	500mg	10 x boxes
3.	Dicloxacillen	500mg	6 boxes
4.	Ventalin inhaler		x 10
5.	Anioxycillen/ Amoxil	500mg	6 x boxes
6.	Norspan patch		10 x 1 box
	20 x 1 box		
7.	Steristrips		2 x packets
8.	Island dressings varying sizes		10 x in
9.	Lyrica	75mg	x 2
10.	Efexor	150mg	x 6
		75mg	x 6

11.	Epilim	100mg	x 2 boxes
		200mg	x 2 boxes
12.	Avanza	soluble tabs	30mg x 1
13.	Adrenalin amps		x 5
14.	Phenergin amps		x 5
15.	Morphine amps		x 5
16.	Miniran tabs	200mcg	x 2
		Nasal spray 6ml	x 2
17.	Risperdal	1mg	tabs x 2

Also required:

Numbers of Baby Sets

Nappies in sizes medium to large;

Infant formula; .. AGE Groups

Ladies sanitary items;

Tinned food/ food that doesn't require cooking (no power);

Bread;

Contact Leanne 0433 895 684 (Karana Downs Police) advised approx. 1 - 2 thousand person in that pocket.

Chopper to land at Mt Crosby State School oval.

Regards,

Duncan GORRIE

Detective Sergeant

State Crime Operations Command

[redacted]

****
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Mt Crosby

Dist Di

Brisbane City Council

Record of Conversation

Log Serial No:.....

From:	Time: ____:____hrs	Date:____/____/____
To:	Organisation/Division:	Phone No:
☐ Personal Conversation ☐ Incoming/Outgoing Call	Subject:	

Item/Event Details:

Request lasting 12/1 ~~[illegible]~~ fwd to State for Med supplies
Med Supplier refused late 12/1
Food request stalled.
F/up rqt 12pm 13/1 to contact Leanne QPS advised 1000-2000 people to be feed
- List of req. rec'd
- Referred to State, LDCC sourced food
Coles Coorpar provided warehouse contact
Order placed in afternoon ~ 16:15pm 13/1

Comment/Action:

- Requested chopper for State (Sgt McAlister
- Several calls Coles + LDCC confirming details
- 16:50 ~~[illegible]~~ EMQ advised chopper been resolved by QPS
- Chopper on standby (advised) — discovered this not to be the case
- Contacted District - advised by Dist no further action tonight
- Christian contacted Sgt Steve Crane (Dist) requested LDCC contact doctor for Dr to contact Dist to ~~[illegible]~~ verify bone fide x sign off on meds
- Dist req'd pallet # & tonnage
- LDCC requested these details from Coles 20:30.
- several f/up calls

ECC Operator	Signature/Initials	Officer Code

22.20 LDCC still waiting for confirm
to drop through to Sheen Crane
@ Dist
Requests are very urgent
Rebeca Colos
17 pallets
9,270 kgs

- Doctor has contacted Dist & Dist have approved Meds
- Need to co-ordinate logistics of meds + food to

From: [redacted]
To:
Date: 13/01/2011 5:06:38 pm
Subject: Additional request from Mt Crosby/ Karana Downs

Jan,

Further to the previous email concerning a request for medical supplies to Mt Crosby, a further call was received from Karana Downs Police at about 16:30hrs that the local GP's have started their own makeshift hospital at the doctor's surgery situated at College Road, Karana Downs. The doctors there have formed their own rolling roster to staff the makeshift hospital.

The doctors have further requested the following:

1. Neocat infant formula; and

2. Defibrillator.

They've requested these items be included in the drop for the other medical supplies if possible.

Cheers,

Duncan GORRIE

Detective Sergeant

State Crime Operations Command

[redacted]

****

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****

(3) 1,2 Thousand

List of supplies for Bellbowrie/Moggill for 14/01/2011 at 0922hrs.

Any questions regarding this list to be directed to Graham Barnard – [redacted]

- Long life milk (lots) – 11.15 am
- Fresh milk
- Bread (lots) 1500
- Baby wipes (lots)
- Infant Farex (6 months aged plus) —
- Lactose free baby fornmula (some) —
- Ladies sanitary napkins and tampons —
- Dog and cat food (some)
- Baby food jars (meat and vegetables not fruits and desserts) some
- Tinned food of any sort (baked beans, spaggetti and fruit some
- 250 rolls of toilet paper
- Bottled water (lots) → —
- Tissues (some) – less
- Batteries (D cell, AA, AAA, Not C cell) – less
- Candles
- Sugar
- No medical needs at this time

14/1/11 Action – supply of food GW.

Church.

McAlister.AndrewM[MNR]

From: Madgwick.DarrenT[MNR] on behalf of DDC.Brisbane[MNR]
Sent: Friday, 14 January 2011 10:40 AM
To: McAlister.AndrewM[MNR]
Subject: FW: food and supplies for bellbowrie evacuation centre 14.01.11
Attachments: List of supplies for Bellbowrie 14.01.11.docx

Andrew

For your attention

Graham

Darren Madgwick
Senior Sergeant
D.D.C. Executive Officer
Disaster Management Planning
Metropolitan North Regional Office
Queensland Police Service
Telephone [redacted]
Facsimile
Mobile
Email

From: Steger.GrahamBr[MNR]
Sent: Friday, 14 January 2011 9:58 AM
To: DDC.Brisbane[MNR]
Cc: Miller.RussellD[MNR]
Subject: FW: food and supplies for bellbowrie evacuation centre 14.01.11

Sirs,

A food drop to the isolated residents of Bellbowrie was conducted, however an updated list of essential food items has been forwarded to the BWD MIR for the residents of Bellbowrie.. List is attached for your perusal.

Regards
Graham STEGER
A/Sgt 17327
BWD – MIR
Ph [redacted]

Message authorised by A/Supt R MILLER, District Officer, Brisbane West.

From: Bellbowrie Command [redacted]
Sent: Friday, 14 January 2011 9:41 AM
To: Steger.GrahamBr[MNR]
Subject: Fwd: food and supplies for bellbowrie evacuation centre 14.01.11

---------- Forwarded message ----------
From: **Bellbowrie Command** <[redacted]
Date: Fri, Jan 14, 2011 at 9:29 AM
Subject: food and supplies for bellbowrie evacuation centre 14.01.11
To: [redacted]

14/01/2011

Police Operations Centre

Registry # _____

MESSAGE/TASK FORM

Time received: 1155 (24 hour format) Date received: 11/1/2011

PRIORITY / ROUTINE (Circle)

Message Type	Information	☐	Request	☐	Decision	☐	Other	☐
Method	Phone	☐	Fax	☐	Email	☑	Radio	☐

Received from:
Name: Ops cell.
Address/Agency:
Contact Details:

MESSAGE/TASK DETAILS Attachment: YES / NO

Further request for more food from the Bellbourie Community. Attached email has the list of the requested foodstuff

Delivery to Bellbourie - Uniting Church Moggill Rd Moggill

Received by (print name)

ACTION REQUIRED

Include in Sitrep: YES / NO
Include in GIS: YES / NO

Cell	For Info	Action
Command		
Operations		
Planning		
Admin & Logistics		
Intelligence		
Investigators		

Cell/Agency	For Info	Action
Media		
Task	[illegible]	✓

Assessed by (print name)

ACTION TAKEN

Pls log on task tracker & email of list to LDCC for food only Attn Jan Daniels

Actioned by (print name)

Time completed: _____ (24hr) Date completed: _____ CIMS updated: YES/NO

Brisbane City Council

Record of Conversation

Log Serial No:.....

From: DCC	Time: 14 : — hrs	Date: 11 / 1 / 11
To: Graham Bernard	Organisation/Division:	Phone No: [redacted]
☐ Personal Conversation ☐ Incoming/Outgoing Call	Subject: Food supply Bellbowrie / Moggill	

Item/Event Details:

Advised the Moggill Rd is now open
be advised a good percentage of
Residents have lost everything. Food/
drop would be great

Comment/Action:

ECC Operator [redacted]	Signature/Initials	Officer Code

Brisbane City Council

Record of Conversation

Log Serial No:.....

From: LDCC	Time: 14 : 10 hrs	Date: 14/11/11
To: Margot	Organisation/Division:	Phone No:
☐ Personal Conversation ☐ Incoming/Outgoing Call	Subject: FOOD DROP Bellbowrie / Moggill	

Item/Event Details:

advised that the food drop would be going ahead. to organise the transport for the Uniting Church at Moggill.

Comment/Action:

ECC [redacted]	Signature/Initials	Officer Code

Brisbane City Council

Record of Conversation

Log Serial No:.....

From: DCC	Time: 14 : 45 hrs	Date: 14 / 1 / 11
To: Graham	Organisation/Division:	Phone No:
☐ Personal Conversation ☐ Incoming/Outgoing Call	Subject: Food Supply Moggill, Bellbowrie.	

Item/Event Details:

Checked with Graham Barnard Supplies required. Said that if they could get the loot they would be great. Ask eta Could not advise.

Comment/Action:

ECC C[redacted]	Signature/Initials	Officer Code

38/01 Jan

[redacted]

REQUEST FOR ASSISTANCE

BRISBANE · Local Disaster Co-ordination Centre

TO: DISASTER DISTRICT CO-ORDINATOR

FROM:

OPERATION _____ REQUEST NUMBER: _____

SUBJECT
REQUEST FOOD DROP OFF TO ISOLATED AREA WITH FOOD, WATER, LANTERNS FOR APPROX. 4 DAY DURATION

OWN RESOURCES

☐ FULLY UTILISED ☒ NOT APPROPRIATE ☐ OTHER: _____

PURPOSE/NATURE OF REQUEST
HELICOPTER DROP OFF OF FOOD, WATER FOR ISOLATED AREA FOR APPROX. 4 DAYS (INCLUDING ICE IF POSSIBLE) FOR 30 RESIDENTS

DELIVERY

Where to? MT CROSBY STATES SCHOOL, MT CROSBY ROAD, MT CROSBY

By when? ASAP.

Transport type HELICOPTER.

CONTACT

Name KENT STROUD Organisation BCC

Address GEORGE STREET, BRISBANE

Telephone [redacted]

PRIORITY ☒ URGENT ☐ 12 Hours ☐ 24 Hours ☐ 72 Hours
☐ NON URGENT

CARGO

Size: _____ Weight: _____

AUTHORISING OFFICER _____
Signature

(Mayor/CEO/DDC/Delegate) _____
Name

LDCC Incident Controller

DATE: ____/____/____ **TIME** ____:____hrs

Canvas Sanitary Pads
Infant Formula
Nappies
Tin Food - Easy - No coating.

From: <[redacted]
To: <[redacted]
[redacted]
Date: 13/01/11 12:42:50 pm
Subject: RFA Moggill Rd Food Drop

Please find enclosed RFA from Bruce FLEGG ph [redacted] requesting supplies for 2000 residents in the Moggill/Bellbowrie area - to be dropped at Uniting Church, Moggill Road Moggill - near Moggill State School.

Sent to LDCC for stores required.

Sent to SDDC for logistics of transport.

Thanks

Kylie Doyle

Task tracker

DDMG Brisbane

****
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Police Operations Centre

Registry # _____

MESSAGE/TASK FORM

Time received: 1215 (24 hour format) Date received: 13.1.11.

PRIORITY / ROUTINE (Circle)

Message Type	Information ☐		Request ☑		Decision ☐	Other ☐	
Method	Phone ☐		Fax ☐		Email ☐	Radio ☐	

Received from:

Name: Dr Bruce FLEGG. (0431 133639)

Address/Agency: Member for Moggill/Bellbowrie.

Contact Details: _____

MESSAGE/TASK DETAILS (Running out of food + water / no power) **Attachment: YES / NO**

Requests supplies for 2000 persons in Moggill/Bellbowrie Area - Drop off/Distribution being Uniting Church Moggill Rd/Moggill (near Moggill State School)

Requires Torches, Batteries, Milk, Bread, Eggs, Gas Bottles Camping heater, Toilet Paper

Access needed to area is isolated.

J. HARM 5/Sgt.

Received by (print name)

ACTION REQUIRED

Include in Sitrep: YES / NO
Include in GIS: YES / NO

Cell	For Info	Action
Command		
Operations		
Planning		
Admin & Logistics		
Intelligence		
Investigators		

Cell/Agency	For Info	Action
Media		
LDCC		✓
SDCC		

Assessed by (print name)

ACTION TAKEN

Actioned by (print name)

Time completed: _____ (24hr) **Date completed:** _____ **CIMS updated: YES/NO**

COPY

REQUEST FOR ASSISTANCE

BRISBANE Local Disaster Co-ordination Centre

TO: DISASTER DISTRICT CO-ORDINATOR

FROM:

OPERATION _____ REQUEST NUMBER: _____

SUBJECT
REQUEST FOR A LARGE HELICOPTER TO DO DROPS TO UP TO 25 ISOLATED PROPERTIES IN THE BELLBOWRIE/MOGGILL/KARANA DOWNS AREAS

OWN RESOURCES

☐ FULLY UTILISED ☒ NOT APPROPRIATE ☐ OTHER: _____

PURPOSE/NATURE OF REQUEST
~~Ex~~ LARGE HELICOPTER NEEDED TO DO FOOD/MEDICATION AND POSSIBLE EVACUATION IN THE BELLBOWRIE, MOGGILL/KARANA DOWNS/MT CROSBY

DELIVERY

Where to? TBA (BELLBOWRIE, MOGGILL, KARANA DOWNS AREA)

By when? ASAP URGENT

Transport type HELICOPTER

CONTACT

Name CRAIG LOGAN Organisation BCC

Address GEORGE ST. BRISBANE

Telephone [redacted]

PRIORITY ☒ URGENT ☐ 12 Hours ☐ 24 Hours ☐ 72 Hours
☐ NON URGENT

CARGO

Size: _____ Weight: _____

AUTHORISING OFFICER [redacted] LDCC Incident Controller
Signature

(Mayor/CEO/DDC/Delegate) _____
Name

DATE: 14 / 1 / 11 TIME 2 : 00 hrs/pm.

REQUEST FOR ASSISTANCE cpy.

BRISBANE Local Disaster Co-ordination Centre

TO: DISASTER DISTRICT CO-ORDINATOR

FROM:

OPERATION _____ REQUEST NUMBER: _____

SUBJECT
CANCEL PREVIOUS REQUEST FOR FOOD DROPS TO ISOLATED PROPERTIES IN THE BELLBOWRIE/MOGGILL/KARANA DOWNS AREA

OWN RESOURCES

☐ FULLY UTILISED ☐ NOT APPROPRIATE ☐ OTHER: _____

PURPOSE/NATURE OF REQUEST

CANCEL PREVIOUS REQUEST. -EMAILED FROM LDCC AT 1435 14/1/11

DELIVERY

Where to? _____

By when? _____

Transport type HELICOPTER

CONTACT

Name CRAIG LOGAN Organisation BCC

Address GEORGE ST, BRISBANE

Telephone [redacted]

PRIORITY ☐ URGENT ☐ 12 Hours ☐ 24 Hours ☐ 72 Hours
☐ NON URGENT

CARGO

Size: _____ Weight: _____

AUTHORISING OFFICER [redacted]
Signature

(Mayor/CEO/DDC/Delegate) G. PITTARIO LDCC Incident Controller
Name

DATE: 14 / 1 / 11 TIME 2005 hrs

REQUEST FOR ASSISTANCE COPY

BRISBANE Local Disaster Co-ordination Centre

TO: DISASTER DISTRICT CO-ORDINATOR

FROM:

OPERATION _____ REQUEST NUMBER: _____

SUBJECT
CANCEL PREVIOUS REQUEST FOR FOOD DROPS TO ISOLATED PROPERTIES IN THE BELLBOWRIE/MOGGILL/KARANA DOWNS AREA

OWN RESOURCES

☐ FULLY UTILISED ☐ NOT APPROPRIATE ☐ OTHER: _____

PURPOSE/NATURE OF REQUEST

CANCEL PREVIOUS REQUEST - EMAILED FROM LDCC AT 1435 14/1/11

DELIVERY

Where to? _____

By when? _____

Transport type HELICOPTER

CONTACT

Name CRAIG LOGAN Organisation BCC

Address GEORGE ST, BRISBANE

Telephone [redacted]

PRIORITY ☐ URGENT ☐ 12 Hours ☐ 24 Hours ☐ 72 Hours
☐ NON URGENT

CARGO

Size: _____ Weight: _____

AUTHORISING OFFICER [redacted]
Signature

(Mayor/CEO/DDC/Delegate) G. PITTARIO LDCC Incident Controller
Name

DATE: 14 / 1 / 11 TIME 2005 hrs

ICCS

Brisbane City Council

Call Detail List
Incident Task Register

Jan. 14, 2011

Z2BRCDTL

Incident Details

Call Id: 1335490

MOGGILL RD, MOGGILL 4070

Valid Address: Yes

Near/At: Cnr of Kangaroo Gully Rd

Region: Moggill

Flood - River

Incident Date: 14-JAN-2011 Received: 14-JAN-11 10:08 Completed:

Contact Details

Name: BELLA ANON

Reference Numbers
R1451724

Minors: River

Contact Role: Contact Cancellation Requested:

Contact Address

Type: Street Address: [redacted] MOGGILL QLD 4070

Phone Home: Work: Mobile: [redacted] Fax:

Response Method Requested: Phone Date: Response Required?: No

Source: Public Severity: High Initial Contact Method: Phone

Other Details Emergency: No Proactive: No

SES Category: **Incident management**

Instructions: FOOD DROPS - customer is in the isolated area of Moggill/Bellbowrie. the evac centre is Moggill Uniting Church. evac centre is refusing to hand out food to people. they say the people have to attend the centre to eat. petrol is limited and some people have 10 people in their homes so a group went last night to collect food to take home and were refused. apparently 8 pallets of food were delivered. staff have been extremely rude. customer would like someone in authority to contact the evac centre to instruct them to help out properly. KPI Quoted: Not quoted Consultant Code: CCC152 Officer Notification Details: Call Date/Time: 14-01-2011 10:08:11 ----------

SES Site Hazards				Site Details			Building Details	
Structural: No	Gas: No			Emergency Services: No		Notified	Builder Name:	House Type:
Electricity: No	Water: Yes			People Endangered: No		Utilities: No	Insurer:	
Safety Hazards Exist: Yes				Missing Persons:		Police: No	Roof Type:	House Setting:
Tree: No	Other: No			Power Ok: Yes			No Of Floors:	Policy No:

Task Respond Status: **Reassigned**

Task Date 14-JAN-11 10:08 Completed: Cancelled:

Region: Moggill Allocated By: SESMOG Allocated To: SES05 Priority: **Default**

Field Officer Comment: Resupply

Action : RFS Allocated	Action Date: 14-JAN-2011 10:54	Officer: SES05
Action : Reassignment Requested	Action Date: 14-JAN-2011 10:54	Officer: SESMOG
Comments: Resupply		
Action : RFS Allocated	Action Date: 14-JAN-2011 10:08	Officer: SESMOG

14/1/11 latest order for ~~the~~ school - 15/1/11 cancelled by LDCC.

RNA Evacuation Centre
Delivery on Saturday
Comments: Ok at the moment for food

Food	Quantity	Comments
Powdered Long Life Milk		
Pasta	10kg	
Pasta Sauce	30 litres	
Fresh Milk		
Bread		
Cheese	10kg	
Eggs	30 dozen	
Bananas	400	
Oranges	400	
Apples	400	

Toilteries		
Sanitary Towels		
Tampons		
Toilet Paper	50 rolls	

Baby Products		
Baby Formula birth - 6 months	15 tins	
Baby Formula 6 + months	15 tins	
AR (reflux formula)	3 tins	
HA (hypo Allergenic)	3 tins	
Lactose Free	3 tins	
Nappies (newborn)	5 packs	
Nappies (5-10kg)	5 packs	
Nappies (10-15kg)	5 packs	
Nappies (15kg+)	5 packs	
Baby Wipes	20 packs	
Baby Food (4-6months)	20 jars	
Baby Food (6-12months)	20 jars	
Rusks	10 boxes	

From: Barry Conroy
To: LDCCSITREP
CC: Craig Evans; Michael Bell; Peter Simpson
Date: 20/01/2011 6:49 pm
Subject: Karana Downs
Place: LDCCSITREP

Status on Sector maps. Review indicates that no sector was set up for recovery action for suburb of Karana Downs. Confirmation from RIMT West indicates only a handful of street were affected and that clean up has been completed. Recommendation that sectors reporting remains unchaged.

Barry Conroy.

LDCC - Fwd: Karana Downs

From: Craig Evans
To: LDCC
Date: 20/01/2011 6:53 PM
Subject: Fwd: Karana Downs
CC: Conroy, Barry
Attachments: Karana Downs

Ops - Please note work has been actioned by RIMT West. No need to change Sector boundaries. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

Phone
Fax: (
Mobile

Email:

From: Gordana Petroccitto
To: LDCC
Date: 13/01/2011 9:51 am
Subject: Bellbowrie residents isolated and seeking information
Place: LDCC

kenmore library and cr de witt's ward office is receiving calls from local residents of bellbowrie who have been isolated, with no power, they have no access to information and hence are wanting to know timeframes. can crisis comms assist? perhaps provide information to the contact centre and cr de witt so information can be provided to concerned residents ringing in.

apparently they have access to Kenmore village but as this is closed they are unable to get food and supplies. The local store at Upper Brookfield is closed, although it did open intermittently yesterday. The owner has now run out of stock. Moggill Road is shut so this stops access to other areas for supplies. If access continues to be limited more than a couple of days or if water rises again this will cause issues for residents in this area in access supplies.

cr de witt also mentioned that some residents said the police were out there. i've touched based with dave neven from qps who is making contact with kenmore police station.

thanks
gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone: [redacted]
Mobile:
E-mail:

From: Gordana Petroccitto
To: LDCC
Date: 13/01/2011 9:51 am
Subject: Bellbowrie residents isolated and seeking information
Place: LDCC

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thanks
gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone: [redacted]
Mobile:
E-mail:

From: LDCC
To: lisa m martin
Date: 13/01/2011 10:18 am
Subject: Fwd: Bellbowrie residents isolated and seeking information
Attachments: Bellbowrie residents isolated and seeking information

From: LDCC
To: Gordana Petroccitto
Date: 13/01/2011 10:19 am
Subject: Re: Bellbowrie residents isolated and seeking information

Hi Gordana,

I have sent this request on to Lisa from Media

cheers

Jan

>>> Gordana Petroccitto 13/01/2011 9:51 am >>>
kenmore library and cr de witt's ward office is receiving calls from local residents of bellbowrie who have been isolated, with no power, they have no access to information and hence are wanting to know timeframes. can crisis comms assist? perhaps provide information to the contact centre and cr de witt so information can be provided to concerned residents ringing in.

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thanks
gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
Phone: [redacted]
Mobile:
E-mail:

From: LDCC
To: [redacted]
Date: 13/01/2011 2:19 pm
Subject: Food for 2000 in Bellbowrie

Hi Kent,

Your voicemail service is full, so hopefully you receive this message (please indicate). Superintendent Les Hopkins advises that the food needs for the people in Moggill/Bellbowrie has been resolved, so please use your remaining energy for other issues.

Thanks for your help.

Joe

From: LDCC
To: [redacted]
Date: 13/01/2011 4:22 pm
Subject: Urgent: Supply list for helicopter delivery - Bellbowrie
Attachments: Food and medical supplies for Bellbowrie Evacuation Centre_1.docx

Hi Kay,

Please find the list attached. Please disregard the medical list as this has already been delivered.

Thank you so much for your help.

Jan
Local Disaster Control Centre
Brisbane City Council
tel [redacted]

List of requirements to be delivered to the evacuation centre at Bellbowrie

Food and groceries

- 4 x large tins of coffee
- 5 x large boxes of tea bags
- 4kg of sugar
- 5kg of margarine
- 2 bottles of olive oil
- 20 tins of baby formula (10 for 0-6 months, 10 for 6 to 12 months)
- 60 x tins of baby food (30 for 6 to 9 months, 30 for 9 months plus)
- carton of dog food
- carton of cat food
- 20 litres of fresh milk
- 20 litres of long life milk
- 5 litres of soy milk
- Paper towels
- Bags of ice (lots)
- Toilet rolls
- Bin liners
- Bottles of water
- 30kg sausages
- 20kg mince
- 2 dozen loaves of bread

- Quantity of nappies (various sizes)

Medical supplies

- Plaster of paris (various rolls)
- IV fluid (saline, glucose, Haetmans)
- Giving sets
- Canulas (20 and 18 guage)
- Butterfly cannulas
- Urinalysis sticks

From: CC-SHIFT_LEADER
To: LDCC
Date: 13/01/2011 9:37 pm
Subject: SES Food drop request, 83 Parasol St Bellbowrie, R1451558
Place: LDCC

RESUPPLY. Entire suburb has been isloated and cust is requesting food drop of essential items. 1 Caller has one day food supply left
2 Caller has been offered and declined evacuation
3 Caller can reach neighbours who are in similar situation
4 Residents in suburb also require emergency items
5 Nappies, Ice, Batteries required
6 Can reach local evac centre which is very low on supplies such as baby supplies

Phone extension you are sitting at today: [redacted]

Rob A
Shift Leader
Ph: [redacted]

From: CC-SHIFT_LEADER
To: LDCC
Date: 13/01/2011 9:48 pm
Subject: Food drop off, 5 Allspice St, Bellbowrie, R1451560
Place: LDCC

Rachaels' daughter has a severe allergy to peanuts, not able to have anything with peanuts in it or that has any type of a nut warning on the packaging. Even if it is just traces or made in the same factory, not able to the eaten by her daughter. DO ADVISED. RESUPPLY

Rachael O'connoll
[redacted]

Rob A
Shift Leader
Ph: [redacted]

From: Keely Wease
To: Lee, Arron
CC: Ferguson, Stuart; Hedges, Sharlane; McAlister, David
Date: 14/01/2011 2:59 pm
Subject: Bellbowrie Plaza

Bellbowrie Plaza

Sugarwood St

1 x 3mtr bin going in now.
4 x 3mtr bins on truck on way
1 x front lift servicing truck following to lift.

These are bins will be placed in the car park.

Cheers

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
Phone: [redacted]
Mobile:

From: Stuart Ferguson
To: LDCC
Date: 14/01/2011 3:12 pm
Subject: Fwd: Bellbowrie Plaza
Place: LDCC
Attachments: Bellbowrie Plaza

From: LDCC
To: Gordana Petroccitto
Date: 14/01/2011 3:13 pm
Subject: Fwd: Bellbowrie Plaza

>>> Keely Wease 14/01/2011 2:59:44 pm >>>
Bellbowrie Plaza

Sugarwood St

1 x 3mtr bin going in now.
4 x 3mtr bins on truck on way
1 x front lift servicing truck following to lift.

These are bins will be placed in the car park.

Cheers

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
Phone: [redacted]
Mobile:

From: LDCC
To: vankeimpema, Willem
Date: 15/01/2011 2:26 pm
Subject: Bellbowrie Medical Clinic

Bellbowrie Clinic lost in Flood
Temporary accommodation found through estate agent but needs temporary approval to zone commercial.

New rental property is
[redacted]
Bellbowrie

Please call Angela Tappin on [redacted] and advise.

Kind regards

Heidi Astin
LDCC, DIG
[redacted]

From: Andrew Bird
To: [redacted]
Date: 15/01/2011 6:18 pm
Subject: Bellbowrie Pharmacy

Hello,

The Bellbowrie Pharmacy requires means of secure disposal of flood damaged medications. They were in water up to their roof so have a large volume of drugs to dispose of.

Note: Various drug classes exist on site. Advice from Queensland Health requires Schedule 8 Drugs to be inventried and separated out for delivery to QH, cannot dispose to landfill.

Regards,

Andrew Bird
Environmental Health Officer
Compliance and Regulatory Services
Families & Community Services Division
Brisbane City Council

Phone: [redacted]
Fax: (0[redacted]
Email: [redacted]

From: LDCC
To: Pierce, Mark
Date: 15/01/2011 8:24 pm
Subject: Fwd: Bellbowrie Pharmacy
Attachments: Bellbowrie Pharmacy

From: Andrew Bird
To: [redacted]
Date: 15/01/2011 6:18 pm
Subject: Bellbowrie Pharmacy

Hello,

The Bellbowrie Pharmacy requires means of secure disposal of flood damaged medications. They were in water up to their roof so have a large volume of drugs to dispose of.

Note: Various drug classes exist on site. Advice from Queensland Health requires Schedule 8 Drugs to be inventried and separated out for delivery to QH, cannot dispose to landfill.

Regards,

Andrew Bird
Environmental Health Officer
Compliance and Regulatory Services
Families & Community Services Division
Brisbane City Council

Phon[redacted]
Fax:
Emai

From: Felicia Duncan
To: CustomerContactSolutions
CC: Sweeney, Keren; Turville, Paula
Date: 18/01/2011 2:35 pm
Subject: Bellbowrie

Hello,

An officer has reported that Riverleigh Rd Bellbowrie has a significant amount of debris on the footpath - building material etc.

[redacted] has significant amount of debris at the back of their property next to the easement. No dangerous or hazardous goods.

Thank you

Felicia Duncan
Principal Officer Legislation
Business Alignment
Compliance and Regulatory Services
Level 10, 266 George St
Ph [redacted]
Mob [redacted]
Fax [redacted]
email: [redacted]

From: CustomerContactSolutions
To: LDCC
Date: 18/01/2011 3:32 pm
Subject: Fwd: Bellbowrie
Place: LDCC
Attachments: Bellbowrie

From: LDCC
To: Baz, Tina
CC: Simpson, Peter
Date: 18/01/2011 3:33 pm
Subject: Fwd: Bellbowrie

Tina,

Please action.

Thankyou
Cynthia Brooks
LDCC

>>> Felicia Duncan 18/01/2011 2:35:00 pm >>>
Hello,

An officer has reported that Riverleigh Rd Bellbowrie has a significant amount of debris on the footpath - building material etc.

[redacted] has significant amount of debris at the back of their property next to the easement. No dangerous or hazardous goods.

Thank you

Felicia Duncan
Principal Officer Legislation
Business Alignment
Compliance and Regulatory Services
Level 10, 266 George St
Ph [redacted]
Mob [redacted]
Fax [redacted]
email: [redacted]

From: [redacted]
To: "Floods, 2011" [redacted]
Date: 19/01/2011 11:38 am
Subject: Mosquitoes - Bellbowrie area (P Krogh)

Good morning,

I've been contacted by a constituent regarding mosquitoes in the Bellbowrie area. The constituent's name is Mr Peter Krough of [redacted], Bellbowrie. Mr Krogh can be contacted on [redacted] or [redacted].
Mr Krogh states the following:

I left a message this morning at the ward office regarding potential public health issues in the Bellbowrie area. Their exists a real public health danger from mosquitos and midges in the next coming days and if council assets are too streached in other areas I will endevour to engage with Army units to carry out mosquito control for the next week or so Please contact me when yo can so that if needed I can make a start on organsing with the Army uunits.

I would appreciate it if you could please investigate this matter and advise me of the outcome.

Thank you

Yours sincerely

Theresa Bool

Resident Support Officer to
Margaret de Wit
Councillor for Pullenvale Ward

Phone: [redacted]
Fax: [redacted]

Consider the environment before printing this email.
1 ream of paper = 6% of a tree and 5.4kg of CO2 in the atmosphere.
3 sheets of A4 paper = 1 litre of water.
[redacted]

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

From: Tina Baz
To: [redacted]
Date: 19/01/2011 12:58 pm
Subject: Re: Fwd: Mosquitoes - Bellbowrie area (P Krogh) - CR Request
Place: [redacted]

Hi Jess

I have forwarded this onto Mike Muller in mosquitoes & pest services section to action.

Kindest Regards
Tina

Tina Baz
Customer Support Officer
LOCAL ASSET SERVICES West

Telephone No: [redacted]

[redacted]

>>> LDCC 19/01/2011 12:07 >>>
Thanks
LDCC
Jess x34442

>>> [redacted] Wednesday, 19 January 2011 11:37 am >>>
Good morning,

I've been contacted by a constituent regarding mosquitoes in the Bellbowrie area. The constituent's name is Mr Peter Krough of [redacted] Bellbowrie. Mr Krogh can be contacted on [redacted] or [redacted].
Mr Krogh states the following:

I left a message this morning at the ward office regarding potential public health issues in the Bellbowrie area. Their exists a real public health danger from mosquitos and midges in the next coming days and if council assets are too streached in other areas I will endevour to engage with Army units to carry out mosquito control for the next week or so Please contact me when yo can so that if needed I can make a start on organsing with the Army uunits.

I would appreciate it if you could please investigate this matter and advise me of the outcome.

Thank you

Yours sincerely

Theresa Bool

Resident Support Officer to
Margaret de Wit
Councillor for Pullenvale Ward

From: CustomerContactSolutions
To: LDCC
Date: 20/01/2011 6:21 pm
Subject: FOR LDCC LOG - ACTIONED - Cleansing footpath , cnr Sugarwood St and Allard Close,Bellbowrie, 1878706
Place: LDCC

LDCC - Discussed with Barry Conroy. Emailed to Peter Simpson upon Barry's advice at 6.20pm.

No further action required by LDCC at this time.

>>> CustomerContactSolutions 20/01/2011 6:19:15 pm >>>
Hi Peter,

I spoke to Barry Conroy in LDCC. He advised that this should be forward to you for RIMT West to action. It is a public safety issue.

Kind regards,

Rebecca
LDCC - Contact Centre Liaison

>>> CC-SHIFT_LEADER 20/01/2011 5:49:32 pm >>>
hello - this just came through. I rang ERG Nth - Steve but he advised that the LDCC are dealing with the debris from the floods. Thanks Bon

>>> Amy Norris 20/01/2011 5:42 pm >>>
Job Comments:

AT THIS ROUNDABOUT A LOT OF FLOOD DAMAGED PROPERTY HAS BEEN DUMPED THERE CAUSING A HAZARD TO TRAFFIC. SOME RUBBISH IS OBTRUDING OUT INTO THE ROAD, CAUSING CARS TO STEER IN THE WRONG DIRECTION AROUND THIS ROUNDABOUT. PLEASE SEND A CREW TO CLEANSE THIS AS SOON AS POSSIBLE.

DO ADVISED. Please clear off the debris from the road to make safe, until the piles of rubbish can be collected. Customer believes this could be a hazard and someone could have an accident if the rubbish is not cleared from the road.

Phone extension you are sitting at today: 29250

From: Peter Simpson
To: LDCC
Date: 23/01/2011 10:37 am
Subject: URGENT - BELLBOWRIE POOL
Place: LDCC

Cr de Wit, Councillor for Pullenvale has asked RIMT West for an update on the likely timeframe for the re-opening of the Bellbowrie pool.

regards

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

From: LDCC
To: Peter Simpson
CC: LDCC
Date: 23/01/2011 11:27 am
Subject: Re: URGENT - BELLBOWRIE POOL
Place: LDCC

Peter,

We have spoken to Sue Rickerby and she advised that there is major damage to the pool. Initial estimates indicate costs of $500,000. There is no timeframe for re-opening available at this stage. City Business will be seeking further advice.

Graham Corbett

>>> Peter Simpson 23/01/11 10:37 >>>
Cr de Wit, Councillor for Pullenvale has asked RIMT West for an update on the likely timeframe for the re-opening of the Bellbowrie pool.

regards

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

From: Peter Rule
To: LDCC
CC: Andrew Chesterman; margaret.dewit@ecn.net.au; Peter Rule; Vicki Pethy...
Date: 20/01/2011 7:40 pm
Subject: Fwd: FW: Kookaburra park Karana Downs
Place: LDCC
Attachments: photo.jpg; ATT00001.txt

LDCC

Barry Conroy's assessment of the photographic evidence is that the task requires an initial machine response. There are fallen trees and heavy siltation and other apparent heavy debris. Can LDCC task this matter ASAP and give CR de Wit advice as to when the clean up may occur.

After the heavy clearance is completed there may be scope for some fine cleaning that could lend it self to a task for weekend volunteers. Please contact Ian Maynard if volunters are required.

Peter Rule
Manager, FPG

>>> Colin Jensen 20/01/2011 5:52 pm >>>
All

Is this a candidate for an Adopt a Park volunteer cleanup on Saturday? Obviously not to rebuild, but perhaps to remove debris to waiting tippers. Chainsaws to be operated by Council or other trained staff - perhaps on Friday.

Please consider

Thanks

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
Phone: [redacted]
Email: [redacted]

>>> [redacted] 20/01/2011 5:20 pm >>>

I think this is beyond repair.

Margaret

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****



Sent from my iPhone

From: LDCC
To: Bell, Michael
Date: 20/01/2011 8:07 pm
Subject: Fwd: FW: Kookaburra park Karana Downs
Attachments: Fwd: FW: Kookaburra park Karana Downs

From: Peter Rule
To: LDCC
CC: [redacted] Peter Rule; Vicki Pethy...
Date: 20/01/2011 7:40 pm
Subject: Fwd: FW: Kookaburra park Karana Downs
Place: LDCC
Attachments: photo.jpg; ATT00001.txt

LDCC

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Thanks

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
Phone: [redacted]
Email: [redacted]

>>> [redacted] 20/01/2011 5:20 pm >>>

I think this is beyond repair.

Margaret

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****



Sent from my iPhone

From: Peter Rule
To: [redacted]
CC: LDCC@brisbane.qld.gov.au, Ian Maynard
Date: 20/01/2011 9:19 pm
Subject: Re: Kookaburra park Karana Downs

Councillor Noted Peter
-----Original Message-----
From: [redacted]
To: Peter Rule [redacted]

Sent: 20/01/2011 9:09:31 PM
Subject: Re: Kookaburra park Karana Downs

Thanks Peter - I doubt it will be a volunteer job - it is a huge mess - much of the park is gone
Margaret

Sent from my iPhone

On 20/01/2011, at 7:41 PM, "Peter Rule" [redacted]

> LDCC
>
> Barry Conroy's assessment of the photographic evidence is that the
> task requires an initial machine response. There are fallen trees
> and heavy siltation and other apparent heavy debris. Can LDCC task
> this matter ASAP and give CR de Wit advice as to when the clean up
> may occur.
>
> After the heavy clearance is completed there may be scope for some
> fine cleaning that could lend it self to a task for weekend
> volunteers. Please contact Ian Maynard if volunters are required.
>
> Peter Rule
> Manager, FPG
>
>>>> Colin Jensen 20/01/2011 5:52 pm >>>
> All
>
> Is this a candidate for an Adopt a Park volunteer cleanup on
> Saturday? Obviously not to rebuild, but perhaps to remove debris to
> waiting tippers. Chainsaws to be operated by Council or other
> trained staff - perhaps on Friday.
>
> Please consider
>
> Thanks
>
>
> Colin Jensen
> Chief Executive Officer
> Brisbane City Council
> GPO Box 1434 | Brisbane Qld 4001
> Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
> Phone [redacted]
> Email: [redacted]
>
>>>> [redacted]

LDCC - KOOKABURRA PARK - KARANA DOWNS

From: Peter Simpson
To: LDCC
Date: 23/01/2011 9:37 AM
Subject: KOOKABURRA PARK - KARANA DOWNS
CC: Conroy, Barry; Jacobson, Margaret; MacLeod, Shane; McHugh, Tom; Sweeney, Keren
Attachments: Kookaburra Park img-1230919-0001

Please find attached photos of Kookaburra Park Karana Downs.

Photos/damage is indicative of the damage to Riverside Parks in the upper catchment.

RMIT West have been advised that a deployment of ADF staff will be on site today at Kookaburra Park. Flood recovery at this site is extensive, RMIT West are liaising with ADF with regards to resources.

regards-peter

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

LDCC - Fwd: Karana Downs area

From: Lord Mayor
To: LDCC
Date: 15/01/2011 10:56 AM
Subject: Fwd: Karana Downs area
Attachments: Karana Downs area

Hi Team

FYI

Forwarded by
Lord Mayor's Administration Office
for your advice and action.
Ph [redacted]

From: LDCC
To: CustomerContactSolutions
Date: 27/01/2011 11:18 am
Subject: Fwd: Follow Up-Request for Assistance [redacted] Karana Downs
Attachments: Follow Up-Request for Assistance [redacted] Karana Downs

As discussed.

Thanks

LDCC - Karana Downs area

From: Haley Roberts <[redacted]>
To: [redacted]
Date: 14/01/2011 8:45 AM
Subject: Karana Downs area

Hi Campbell,

My sincere sympathy for the disaster you are currently facing. I think that you are doing a great job however, can you please send food/fuel to the Karana Downs area. The residents have set up their own refuge at the local primary school and have a generator and all brought their own food from there fridges but are running low and are also running out of fuel. They have been taking fuel from cars just to keep the generator going. They still don't have power and had no phones until this morning.

I appreciate the catastrophe that faces many people but from talking to my mum, it seems as though they are feeling very forgotten – whilst that may not be true, it's important they know that. Please understand they haven't had power or phones until this morning so they have seen limited detail on the size of this disaster.

From what I can gather, they really need fuel, food & water. My parents live there and spend most of their time down at the school but you can try to call them on [redacted] if you want to call them. (Steve & Sharon Jones)

Regards,

Haley Roberts
Sales Representative
ATCO Structures & Logistics Pty Ltd
[redacted]
Bohle Qld 4818
Phone: [redacted]
Direct:
Fax: (6
Mobile:
Email:
Websit

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From: Lord Mayor
To: LDCC
Date: 21/01/2011 12:30 pm
Subject: Fwd: Karana Downs seems a little forgotten
Place: LDCC

Hi Team

FYI action regarding clean up and supply of to the emergency shelter.
Concerns with ongoing issues with road access will be address separately through the normal Lord Mayor correspondence process in CMX

Thanks
Deb

Forwarded by
Lord Mayor's Administration Office
for your advice and action.
Ph [redacted]

>>> Victoria Mills <vicky@themills.id.au> 21/01/2011 7:53 am >>>

Hi

http://moggill.net/hot-issues/28-2011-floods/2975-allawah-road-weir-crossing-closed.html

Can you please tell me whats happening for this little suburb (see above link), we are local residents of Karana Downs with 2 young boys 4 and 6 (one of whom sees doctor and occupational therapist regularly), we are cut off from the usual places we go, though we can now get access out but in the other direction giving a 60km detour to get to Ipswich places and our local GP.

Colleges crossing has had so many problems, even last year when I had to take our son to the doctors with a cut head for stitches we landed up going the weir way which was not a smooth road for a child with a cut head. He is also asthmatic and we have had several visits to Ipswich this last year with him also being admitted, it was a scary time and still is for us to be cut off from our local hospital.

We felt quite cut off and isolated during this recent event, it was distressing to see coverage of the CBD being cleaned up whilst we were on day four of being cut off and there were Mums at the local emergency shelter crying out for nappies and formula with no drop of supplies (we donated all our dry food t the shelter as many were without)
When I went to see the crossing yesterday there was one bob cat and one truck, I do appreciate the clean up is mammoth and people can't be in all places at once but we seem to have no info here on when we will be helped to get colleges open and even when it is how many more times do we have to suffer it constantly closing before something can be done to help that road stay open more often. It's a crucial road for our community.

Regards, and for the record I think you are doing a great job under the circumstances, just frustrated we dont know what is going on for us.
Sorry for the disjointed rushed email, its hard to get time with 2 small kids but I did want to bring it to your attention.

regards

Vicky Mills
[redacted] Karana Downs

LDCC - RFA Moggill Rd Food Drop

From: [redacted]
To: [redacted]
Date: 13/01/2011 12:42 PM
Subject: RFA Moggill Rd Food Drop
Attachments: RFA Moggill Food Drop0001.JPG

Please find enclosed RFA from Bruce FLEGG ph [redacted] requesting supplies for 2000 residents in the Moggill/Bellbowrie area – to be dropped at Uniting Church, Moggill Road Moggill – near Moggill State School.

Sent to LDCC for stores required.
Sent to SDDC for logistics of transport.

Thanks

Kylie Doyle
Task tracker
DDMG Brisbane

****
CONFIDENTIALITY: The information contained in this electronic mail message and any electronic files attached to it may be confidential information, and may also be the subject of legal professional privilege and/or public interest immunity. If you are not the intended recipient you are required to delete it. Any use, disclosure or copying of this message and any attachments is unauthorised. If you have received this electronic message in error, please inform the sender or contact securityscanner@police.qld.gov.au. This footnote also confirms that this email message has been checked for the presence of computer viruses.
****

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BCC.047.0296

Police Operations Centre

Registry # _____

MESSAGE/TASK FORM

Time received: 1215 (24 hour format) Date received: 13.1.11.

PRIORITY / ROUTINE (Circle)

Message Type	Information ☐	Request ☑	Decision ☐	Other ☐
Method	Phone ☐	Fax ☐	Email ☐	Radio ☐

Received from:
Name: Dr Bruce FLEGG. [redacted]
Address/Agency: Member for Moggill/Bellbowrie.
Contact Details: _____

MESSAGE/TASK DETAILS (Running out of food + water / no power) **Attachment: YES / NO**

Requests supplies for 2000 persons in Moggill/Bellbowrie area - Drop off/Distribution being Uniting Church Moggill Rd/Moggill (near Moggill State School)
Requires Torches, Batteries, Milk, Bread, Eggs, Gas Bottles during water, Toilet Paper
Cannot proceed to area is isolated

J. HARM Sgt.
Received by (print name)

ACTION REQUIRED

Include in Sitrep: YES / NO
Include in GIS: YES / NO

Cell	For Info	Action
Command		
Operations		
Planning		
Admin & Logistics		
Intelligence		
Investigators		

Cell/Agency	For Info	Action
Media		
LDCC		✓
SDCC		

Assessed by (print name)

ACTION TAKEN

_____

_____

_____

_____

_____

Actioned by (print name)

Time completed:_____ (24hr) **Date completed:**_____ **CIMS updated: YES/NO**

From: LDCC
To: Gordana Petroccitto
Date: 13/01/2011 12:50 pm
Subject: Fwd: RFA Moggill Rd Food Drop
Attachments: RFA Moggill Rd Food Drop

fyi

From: LDCC
To: Gordana Petroccitto
Date: 13/01/2011 12:50 pm
Subject: Fwd: RFA Moggill Rd Food Drop
Attachments: RFA Moggill Rd Food Drop

fyi

From: Heidi Astin
To: LDCC
CC: Petroccitto, Gordana; Stroud, Kent
Date: 14/01/2011 12:17 pm
Subject: Evac Centre - Moggill request for ice
Place: LDCC

MOGGILL UNITING CHURCH – Sandra [redacted] (MOGGILL STATE SCHOOL - Sandra [redacted] (MOGGILL CATHOLIC CHURCH Sandra [redacted] Address: [redacted] Current Number: 100++ 196 housed in private houses Working as distribution centre also **Request for ice **

From: Taryn Doherty
To: LDCC
Date: 15/01/2011 10:42 am
Subject: Kerbside collection trucks slowed because of traffic on Moggill Road
Place: LDCC

FYI - Please note that kerbside collection is slowed by traffic.

>>> Kylie Jacobson 15/01/2011 10:33:23 am >>>
Please find out

-----Original Message-----
Sent: 15/01/2011 10:30:58 AM
Subject: Re: Fwd: *** Tier 2: ABC TV Interview request

Peter Lewis from the ABC wanted to feedback that the collection trucks are being slowed down by the amount of traffic on the road, particularly on Moggill Road.
taryn

From: LDCC
To: Wease, Keely
CC: [redacted]
Date: 15/01/2011 11:40 am
Subject: Fwd: Kerbside collection trucks slowed because of traffic on Moggill Road

Keely - fyi.

Have cc'd in the Police Liaison Office, David Nevin for his info also.

Regards,
Katrina Hall
LDCC
[redacted]

>>> Taryn Doherty 15/01/2011 10:42 am >>>
FYI - Please note that kerbside collection is slowed by traffic.

>>> Kylie Jacobson 15/01/2011 10:33:23 am >>>
Please find out

-----Original Message-----
Sent: 15/01/2011 10:30:58 AM
Subject: Re: Fwd: *** Tier 2: ABC TV Interview request

Peter Lewis from the ABC wanted to feedback that the collection trucks are being slowed down by the amount of traffic on the road, particularly on Moggill Road.
taryn

From: Dave Armanelli
To: LDCC
Date: 15/01/2011 12:47 pm
Subject: Dead Chickes at Moggill.
Place: LDCC
Attachments: Burrying chickens from a chicken farm

Further to my previous email, I have been advised that there are approximately 12000 - 14000 dead chickens.

Regards

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

email - [redacted]

Phone - [redacted]
Fax - [redacted]

From: Dave Armanelli
To: LDCC
CC: Fairchild, Anthony; Story, Liam
Date: 15/01/2011 11:59 am
Subject: Burrying chickens from a chicken farm
Place: LDCC
Attachments: Environmental Incident / Emergency

Hi there,

Please see the attached email.

Can you advise if City Waste are able to take a load of dead chickens.

Not sure how many at this stage - the chicken farm is licensed with BCC to hold 200 000. Not sure of numbers.

Am sending an EHO out now (EHOs regulate this for Council) to talk to owners RE numbers.

Condition of licence says can not compost (burry) on site. Am thinking we will need an alternative to burying if we tell them they can't.

I can be contacted on [redacted]

Regards

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

email - [redacted]

Phone - [redacted]
Fax -

From: [redacted]
To:
<TSOW@bccmt...
Date: 15/01/2011 10:44 am
Subject: Environmental Incident / Emergency

Environmental Incident Work Request Details
==========

Work No: 1874736
Work Required: (EIW01) Environmental Incident

Property / Park
==========
[redacted]
MOGGILL
[redacted]

Contact Details
==========
MR ALAN JOHNSON
[redacted]
MOGGILL
Work
Home [redacted]
Mobile
Fax
Email

Reply Required: Yes
Ward Code: 60 Sub District: W4
Responsible Officer: LCSOW Consultant Code: CCC173

Source: (PU) PUBLIC

Comments
==========
' D O Advised ' caller adv neighbouring chicken farm was flo oded and caller has sighted the owners of the farm digging a large trench (commenced yesterday) to presumbly place dead chickens in -located near the river side of this property

From: LDCC
To: Wease, Keely
CC: Armanelli, Dave
Date: 15/01/2011 1:19 pm
Subject: Fwd: Dead Chickes at Moggill. - URGENT
Attachments: Burrying chickens from a chicken farm

Keely,
Can you please arrange for City Waste to action.
Thanks,
Katrina Hall
LDCC
x38108

>>> Dave Armanelli 15/01/2011 12:47 pm >>>
Further to my previous email, I have been advised that there are approximately 12000 - 14000 dead chickens.

Regards

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

email [redacted]

Phone
Fax

From: Keely Wease
To: [redacted]
Date: 15/01/2011 3:31 pm
Subject: Re: Fwd: Dead Chickes at Moggill. - URGENT
Place: [redacted]

Hi Katrina,

this has been actioned, person contacted and pick up arranged

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
Phone: [redacted]
Mobile:

>>> LDCC 15/01/2011 1:19:12 pm >>>
Keely,
Can you please arrange for City Waste to action.
Thanks,
Katrina Hall
LDCC
x38108

>>> Dave Armanelli 15/01/2011 12:47 pm >>>
Further to my previous email, I have been advised that there are approximately 12000 - 14000 dead chickens.

Regards

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

email - [redacted]

Phone
Fax

From: Kylie Jacobson
To: Belinda Edwards, [redacted]
CC: Troy Bilsborough, Nick Kennedy, Danita Goodwin, Greg Swain, Melissa Nels...
Date: 15/01/2011 4:22 pm
Subject: Re: For action / log: Customer complaint Moggill / Chicken farm

Thanks Belinda. As you'd appreciate we have a lot of issues to deal with in the flood clean up and I am sure ingham chickens as a large corporation are also dealing with their cleanup. Not for action at this stage but let us know if you hear anything.
-----Original Message-----
From: Belinda Edwards
Cc: Flood LDCC Media
Cc: Troy Bilsborough <[redacted]
Cc: Nick Kennedy <[redacted]
Cc: Danita Goodwin [redacted]
Cc: Greg Swain [redacted]
Cc: Kylie Jacobson [redacted]
Cc: Krysten Booth [redacted]
To: [redacted]

Sent: 15/01/2011 3:53:51 PM
Subject: For action / log: Customer complaint Moggill / Chicken farm

Fwd: Julie O'Carrigan of [redacted] Moggill

Belinda Edwards
Employment Communications Consultant
Corporate Strategy Office | BRISBANE CITY COUNCIL
Brisbane Square | Level 21, 266 George Street, Brisbane, Qld 4000
Phone
Email: [redacted]

Available: Mon-Wed-Fri

Web: http://www.brisbane.qld.gov.au/
Twitter: http://twitter.com/brisbanecityqld
Facebook: http://www.facebook.com/BrisbaneCityCouncil

>>> Brendan Murphy 15/01/2011 3:51:51 pm >>>
Hi Belinda. As per our conversation, Julie has asserted that she will be getting interviewed by channels 7, 9 and 10 this afternoon about the alleged contamination/biohazard threat that now exists at the Ingham chicken farm across the road from them at [redacted] Moggill.

Julie has advised that due to the number of dead chickens at this property (as a result of the flood), there is an immediate health threat to residents of this street/area and she is thus demanding to speak to the Lord Mayor (and only the Lord Mayor) this afternoon on [redacted] in order to avert adverse coverage (for the Lord Mayor) by these channels.

Julie advised that she has had dealings with the Council and the Lord Mayor re previous complaints she has made about this site, and so the Lord Mayor is likely to be somewhat familiar with her concerns.

Regards (and best of luck!),
Brendan.

From: LDCC
To: Pierce, Mark
Date: 15/01/2011 8:55 pm
Subject: Fwd: Moggill / Chicken farm
Attachments: Moggill / Chicken farm

From: Cris Anstey
To: LDCC
Date: 15/01/2011 7:25 pm
Subject: Moggill / Chicken farm
Place: LDCC

The Lord Mayor has received approaches by Julie O'Carrigan of [redacted] Moggill [redacted]

Julie has complained about the alleged contamination/biohazard threat that now exists at the Ingham chicken farm across the road from them at [redacted] Moggill.

Julie has advised that due to the number of dead chickens at this property (as a result of the flood), there is an immediate health threat to residents of this street/area.

Could you please have the issue investigated and action taken as appropriate.

Regards,

Cris Anstey
Chief of Staff
Office of the Lord Mayor
[redacted]

From: Dave Armanelli
To: LDCC
CC: Duncan, Felicia; Fairchild, Anthony; Hodgson, Sean; Rutter, John
Date: 16/01/2011 10:25 am
Subject: Moggill Chicken Farm Update
Place: LDCC

Hi Guys,

Please be advised of the following -
* 6:00 am 16/1/11 bobcat arrived on site and began work
* As at 9:00 am 2 x 15 cubic meter bins had been filled - on route for disposal
* Two (2) x EHO deployed to location at 9:30 am to take soil samples (as requested by ROM) and liaise with farm owners and Ingham's rep, take photos and get update
* I spoke with Ingham's Rep at ~ 8:45am - she advised that the sludge is very liquid like - may be difficult to remove with bob cat. Note - pump truck may be required for liquid - awaiting Intel from EHOs on site
* Advice received that it will take all day to complete
* Phone call received from nearby resident Cameron McConchie who advised that another resident has arranged for Chanel 10 to arrive at 12:30pm. Channel 7 was also to attend but have since pulled out. Cameron is trying to talk to the resident who arranged for the media to arrive to have it cancelled as he doesn't think it is appropriate. He is aware that BCC is / has arranged clean up, EHOs on site etc is satisfied with efforts thus far - issues with the farm pre flood still to be addressed but agrees that can wait until post flood event

Any further info - please call me on x 70184.

Regards

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

email - [redacted]

Phone [redacted]
Fax

From: LDCC
To: Pethybridge, Vicki
Date: 16/01/2011 11:58 am
Subject: Fwd: Moggill Chicken Farm Update

Vicki,

Fyi.

I will try to have John Rutter or Luke Foster contact you and provide a further update.

Brett Turville
LDCC

>>> Dave Armanelli 16/01/2011 10:25 am >>>
Hi Guys,

Please be advised of the following -
* 6:00 am 16/1/11 bobcat arrived on site and began work
* As at 9:00 am 2 x 15 cubic meter bins had been filled - on route for disposal
* Two (2) x EHO deployed to location at 9:30 am to take soil samples (as requested by ROM) and liaise with farm owners and Ingham's rep, take photos and get update
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Any further info - please call me on x 70184.

Regards

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

email - [redacted]

Phone
Fax

From: CustomerContactSolutions
To: LDCC
Date: 16/01/2011 1:01 pm
Subject: Fwd: CARS job: Environmental Health ADD to Service Station Bellbowrie
Place: LDCC

>>> Amy Norris 16/01/2011 11:55:42 am >>>
****To add further re service station at cnr Moggill Rd & Bergin Rd, Bellbowrie*****

Council officer Thomas Mayberry [redacted] said that the service station is now taking there stock away in a truck and storing it in their back shed. It looks like they are trying to keep this stock and take it away from the site.

Thomas will try to take photos of this.

Can you please let me know if I'm supposed to log a job aswell as the email suggests that I just email you guys about this.

Below is the previous email sent through;

re. As per email suggestion to 'CARS 2 Please email these requests the CustomerContactSolutions email inbox (with all appropriate information to assist customer) so that these can be actioned by LDCC and Qld Fire and Rescue'.

Here are the details:

Caller: LAS West Gilbert Ogden
Phone: [redacted]

Location: cnr Moggill Rd and Bergin Rd - beside the council cleanup area. The service station in front of Bellbowrie Plaza

Issue: the service station seem to be wiping down softdrinks and contaminated food stuffs with the intention of reusing. They have stock sprawled out the front of the service station, which they seem to be just washing them down and keeping them. Please inspect for health/safety issues incase they intend to reuse the flood affected stock.

Many thanks,

From: Dave Armanelli
To: Gillam, Linda; Hodgson, Sean; LDCC; Pethybridge, Vicki; Rutter, John...
CC: Forster, Luke
Date: 16/01/2011 3:24 pm
Subject: Very Quick update on Moggill Chicken Farm - further detail soon
Place: LDCC

Hi all,

All levels for Ammonia, explosiveness and VOC ok - ie safe to work.

Current clean up operations at the chicken farm will now continue 24/7 until complete. Pump trucks and bobcat to operate through the night.

Power on.

Three interested residents around site to be called by BCC (west).

Estimate to finish early morning 17/1/11.

Expanded detail coming later.

Call if you want more - x70184.

Regard

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

email - [redacted]

Phone
Fax

From: LDCC
To: Hodgson, Sean
Date: 16/01/2011 3:59 pm
Subject: Fwd: CARS job: Environmental Health ADD to Service Station Bellbowrie

Sean

for you action

LDCC

>>> CustomerContactSolutions 16/01/2011 13:01 >>>

>>> Amy Norris 16/01/2011 11:55:42 am >>>
****To add further re service station at cnr Moggill Rd & Bergin Rd, Bellbowrie*****

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Many thanks,

>>> CustomerContactSolutions 28/01/2011 12:16 pm >>>
Hi Dani

As discussed, the following job was sent to Local Assets however the pile is in a carpark here and will require multiple truckloads to remove.

Regards,

Matt
Customer Contact Solutions

Work Request Enquiry Results

Work No: 1880814Work Required: CleansingStatus: INSTRUCTIONS
Property / Park [redacted] BROOKFIELDContact Details DONALD HALL, MR [redacted], BROOKFIELDWork: [redacted] Home: [redacted] Mobile: Fax: Email:
Reply Required: Yes Depot: Ward Code: PULLENVALE Sub District: Taringa Sub-DistrictResponsible Officer: LCSOW Consultant Code: CCC213
Source: Public
Received: 24/01/2011 16:36 Work Inspected By: 02/02/2011 16:36 Completed:
Comments:CAR PARK FLOOD RELATED. CUST CALLED TO ADV THAT THE FOOTPATH IS TO SMALL TO PLACE ITEM ON DO THEY HAVE STARTED A PILE IN THE CAR PARK OF THIS PROPERTY. CUST WOULD LIKE ITEMS TO BE COLLECTED. **** Call Centre Comments **** W4 *** Call Centres Comments - 28/01/2011 11:10 *** CUSTOMER CALLED TO FOLLOW UP AS RUBBISH HAS NOT YET BEEN COL LECTED. RUBBISH IS APPROX 4 OR 5 TRUCK LOADS IN SIZE, CONSIS TS OF FERTILISERS, POTS, PLANTS, POTTING MIX, FRIDGE, SHELVI NG ETC AND WILL NEED LOADERS TO MOVE IT. CALLER CONCERNED AB OUT SMELL OF PILE. MOBILE CONTACT FOR CUSTOMER IF NEEDED IS [redacted] REFERRED JOB TO MATT IN CUSTOMER CONTACT SOLUTIO NS TO FORWARD TO LDCC. *** Call Centres Comments - End *** *** Call Centres Comments - 28/01/2011 11:10 *** *** Call Centres Comments - End ***

From: CustomerContactSolutions
To: LDCC
Date: 28/01/2011 4:08 pm
Subject: Fwd: Rubbish removal request - Moggill Rd, Brookfiled
Place: LDCC

For the attention of Paul Langenberg.
Thanks
Dani

>>> CustomerContactSolutions 28/01/2011 12:16 pm >>>
Hi Dani

As discussed, the following job was sent to Local Assets however the pile is in a carpark here and will require multiple truckloads to remove.

Regards,

Matt
Customer Contact Solutions

Work Request Enquiry Results

Work No: 1880814Work Required: CleansingStatus: INSTRUCTIONS
Property / Park [redacted] BROOKFIELDContact Details DONALD HALL, MR [redacted] BROOKFIELDWork: [redacted] Home: [redacted] Mobile: Fax: Email:
Reply Required: Yes Depot: Ward Code: PULLENVALE Sub District: Taringa Sub-DistrictResponsible Officer: LCSOW Consultant Code: CCC213
Source: Public
Received: 24/01/2011 16:36 Work Inspected By: 02/02/2011 16:36 Completed:
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From: LDCC
To: Peter Simpson
CC: LDCC
Date: 28/01/2011 4:20 pm
Subject: Fwd: Rubbish removal request - Moggill Rd, Brookfield
Place: LDCC
Attachments: Fwd: Rubbish removal request - Moggill Rd, Brookfiled

Hi Peter

See attached as discussed. I tried calling Mr Hall but no answer.

The details are in the email, however, I am copying the customer's contact details below, for your information:

MR DONALD HALL,
[redacted] BROOKFIELD
Work: [redacted]
Home

Regards
Paul Langenberg
LDCC

From: LDCC
To: Peter Simpson
CC: LDCC
Date: 30/01/2011 8:57 am
Subject: Re: Fwd: Rubbish removal request - Moggill Rd, Brookfiled
Place: LDCC

Thanks Peter,

Duly noted (so much for 4-5 truckloads).

Paul Langenberg
LDCC

>>> Peter Simpson Sunday, 30 January 2011 8:46 am >>>

Crews on site yesterday. Estimate over 200m3. (20 truck loads). Rubbish removal will continue into next week.

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

E-mail : [redacted]

>>> CustomerContactSolutions 28/01/2011 16:08:48 >>>

+=*
Place: LDCC
+=*

For the attention of Paul Langenberg.
Thanks
Dani

>>> CustomerContactSolutions 28/01/2011 12:16 pm >>>
Hi Dani

As discussed, the following job was sent to Local Assets however the pile is in a carpark here and will require multiple truckloads to remove.

Regards,

Matt
Customer Contact Solutions

Work Request Enquiry Results

Work No: 1880814Work Required: CleansingStatus: INSTRUCTIONS
Property / Park [redacted] BROOKFIELDContact Details DONALD HALL, [redacted] BROOKFIELDWork: [redacted] Home: [redacted] Mobile: Fax: Email:
Reply Required: Yes Depot: Ward Code: PULLENVALE Sub District: Taringa Sub-DistrictResponsible Officer: LCSOW Consultant Code: CCC213
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From: CC-SHIFT_LEADER
To: [redacted]
Date: 13/01/2011 9:32 pm
Subject: SES Food drop. 39 Illoura Grove Karana Downs.

FOOD DROP. Caller has been without power for 2 days. Cannot get out to get more food supplies. Please arrange a food drop. Three adults in the house. Others in the street are low in supplies as well. There are also others in the surrounding area who cannot get out. Please let caller know if there are any food drops planned. Mobile coverage is limited to about 1 sq foot on his property. He can get SMS's.

Mac Isherwood, [redacted]

Phone extension you are sitting at today:28615 (at home)

Please ensure that your comments are clear, concise and can be easily understood by the Shift Leader. Accurate information is vital for our Duty Officers to attend site.

Put on BB if the issue will generate further calls
Print to printer indicated by the Shift Leader
Mark as High Priority & call x38264 if job is an Emergency

Hilary Mackenzie, SCCC70
Justice Referral Officer
Brisbane City Council Contact Centre
266 George St
Brisbane Qld 4000

Rob A
Shift Leader
Ph: [redacted]

From: CC-SHIFT_LEADER
To: LDCC
Date: 13/01/2011 9:53 pm
Subject: SES Food Drop, 163 College Rd Karana Downs, R1451561
Place: LDCC

FOOD and NAPPIES required Callers daughter and family are running out of food and nappies as they have no power and can not get out of there home. 2 Adults and 5 mth old baby.

Wendy Gisler
[redacted]

Phone extension you are sitting at today:
83206
Please ensure that your comments are clear, concise and can be easily understood by the Shift Leader. Accurate information is vital for our Duty Officers to attend site.

Put on BB if the issue will generate further calls
Print to printer indicated by the Shift Leader
Mark as High Priority & call x38264 if job is an Emergency

Nicole Lestor CCC148
Contact Centre Consultant
Family and Community Services Division
PH[redacted]
[redacted]
CHERMSIDE 4034

Rob A
Shift Leader
Ph:[redacted]

LDCC - Fwd: Karana Downs area

From: LDCC
To: Sara, Richard
Date: 15/01/2011 11:51 AM
Subject: Fwd: Karana Downs area
Attachments: Karana Downs area

For your action as discussed.

Terry

>>> Lord Mayor 15/01/2011 10:56 am >>>
Hi Team

FYI

Forwarded by
Lord Mayor's Administration Office
for your advice and action.
Ph [redacted]

BCC.047.0332

From: Lorraine Gregory (Kent Stroud)
To: LDCC
Date: 17/01/2011 8:34 am
Subject: Fwd: Food to be re-distributed from Karana Downs
Place: LDCC

LDCC

Are you able to assist with this?

Lorraine

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
Ph [redacted]
Fax [redacted]
L10 BSQ
Email: [redacted]

Community Services Branch Vision
"To position Brisbane as an inclusive and vibrant world class city
through the design and delivery of cultural, social and recreational initiatives".

>>> Aprel Dawes 17/01/2011 8:32:51 am >>>
Hi Lorraine,

I have had a call from Sgt Russell Halley from the Karana Downs Police station to advise that there is an excess of food that needs to be re-distributed. There is approximately a couple of pallet loads of food and toiletries held at the Karana Downs Fire Station on College Rd.

They would like to know if this can be re-distributed. They don't have the resources to re-distribute the goods but are happy to help where possible.

Sgt Russell Halley's contact details are: [redacted]

Regards,
Aprel

Aprel Dawes
Disaster Management Support Officer
Operational Training & Development
Disaster Management Group
Brisbane City Council
[redacted]

From: John Beirne
To: Dawes, Aprel
CC: Lavin, Chris
Date: 17/01/2011 11:19 am
Subject: Urgent request re action on a Karana Downs food drop

Aprel, a police officer - Russ, who is on telephone number [redacted]

He rang seeking advice from the LDDC Group about a previously organised food drop at Karana Downs - he said that he been talking to you about it at some stage.

This food is no longer required at this site and he's now asking for advice about where to redirect the food to.

I've rung Chris Lavin and left a message re this as well.

I've let Russ know that I've passed his request on and that someone will be in touch with him asap.

regards

John Beirne
Senior Project Coordinator Community Safety
Families and Community Services Division
Brisbane City Council
GPO Box 1434
Brisbane Qld 4001
Ph: [redacted]
Fax
Ema

From: Chris Lavin
To: [redacted]
Date: 17/01/2011 11:41 am
Subject: Fw: Urgent request re action on a Karana Downs food drop
Attachments: Urgent request re action on a Karana Downs food drop

From: Kent Stroud
To: LDCC
Date: 17/01/2011 12:02 pm
Subject: Fwd: Urgent request re action on a Karana Downs food drop
Place: LDCC

sent earlier - any news?

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
Ph [redacted]
Fax
L10 BSO
Email: [redacted]

Community Services Branch Vision
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through the design and delivery of cultural, social and recreational initiatives".

>>> Aprel Dawes 17/01/2011 11:55:16 am >>>

Aprel Dawes
Disaster Management Support Officer
Operational Training & Development
Disaster Management Group
Brisbane City Council
[redacted]

>>> John Beirne 17/01/2011 11:19:22 am >>>
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regards

John Beirne
Senior Project Coordinator Community Safety
Families and Community Services Division
Brisbane City Council
GPO Box 1434
Brisbane Qld 4001
[redacted]

Email: [redacted]

From: Kent Stroud
To: LDCC
Date: 17/01/2011 12:04 pm
Subject: Fwd: Urgent request re action on a Karana Downs food drop
Place: LDCC

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
Ph [redacted]
Fax
L10 BSO
Email: [redacted]

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>>> Aprel Dawes 17/01/2011 12:03:21 pm >>>
Hi Lorraine,

I spoke to Karana Downs Police station and they have advised that they are in the process of moving the food from the Karana Downs Fire Station to the Moggill SES Group on Stummers Rd, Mt Crosby.

The fire station needed to move the food so there is room for the fire trucks.

Feel free to forward on this information where needed.

Regards,
Aprel

Aprel Dawes
Disaster Management Support Officer
Operational Training & Development
Disaster Management Group
Brisbane City Council
[redacted]

>>> John Beirne 17/01/2011 11:19:22 am >>>
Aprel, a police officer - Russ, who is on telephone number [redacted]

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regards

John Beirne
Senior Project Coordinator Community Safety
Families and Community Services Division
Brisbane City Council
GPO Box 1434
Brisbane Qld 4001
[redacted]

From: LDCC
To: Kent Stroud
CC: LDCC
Date: 17/01/2011 3:10 pm
Subject: Re: Fwd: Urgent request re action on a Karana Downs food drop
Place: LDCC

Kent,

I have spoken with Russ from Karana Downs, he advised that there are 4 pallets of mixed goods left from last weeks food drop at Mt Crosby, at present they are locked in a secure location at t he SES base there.

Regards

Jan

>>> Kent Stroud 17/01/2011 12:02 pm >>>
sent earlier - any news?

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
Ph [redacted]
Fax
L10 BSO
Email: [redacted]

Community Services Branch Vision
"To position Brisbane as an inclusive and vibrant world class city
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>>> Aprel Dawes 17/01/2011 11:55:16 am >>>

Aprel Dawes
Disaster Management Support Officer
Operational Training & Development
Disaster Management Group
Brisbane City Council
[redacted]

>>> John Beirne 17/01/2011 11:19:22 am >>>
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regards

John Beirne
Senior Project Coordinator Community Safety
Families and Community Services Division
Brisbane City Council
GPO Box 1434
Brisbane Qld 4001
[redacted]

From: Lorraine Gregory (Kent Stroud)
To: [redacted]
Date: 17/01/2011 3:12 pm
Subject: Re: Fwd: Urgent request re action on a Karana Downs food drop
Place: [redacted]

Jan

The request from this morning to LDCC was where should this food go now.

Lorraine

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
[redacted]

Community Services Branch Vision
"To position Brisbane as an inclusive and vibrant world class city
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>>> LDCC 17/01/2011 3:10:48 pm >>>
Kent,

I have spoken with Russ from Karana Downs, he advised that there are 4 pallets of mixed goods left from last weeks food drop at Mt Crosby, at present they are locked in a secure location at t he SES base there.

Regards

Jan

>>> Kent Stroud 17/01/2011 12:02 pm >>>
sent earlier - any news?

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
[redacted]

Community Services Branch Vision
"To position Brisbane as an inclusive and vibrant world class city
through the design and delivery of cultural, social and recreational initiatives".

>>> Aprel Dawes 17/01/2011 11:55:16 am >>>

Aprel Dawes

Disaster Management Support Officer
Operational Training & Development
Disaster Management Group
Brisbane City Council
[redacted]

>>> John Beirne 17/01/2011 11:19:22 am >>>
Aprel, a police officer - Russ, who is on telephone number [redacted].

He rang seeking advice from the LDDC Group about a previously organised food drop at Karana Downs - he said that he been talking to you about it at some stage.

This food is no longer required at this site and he's now asking for advice about where to redirect the food to.

I've rung Chris Lavin and left a message re this as well.

I've let Russ know that I've passed his request on and that someone will be in touch with him asap.

regards

John Beirne
Senior Project Coordinator Community Safety
Families and Community Services Division
Brisbane City Council
GPO Box 1434
Brisbane Qld 4001
[redacted]

From: Klynt Oberto
To: LDCC
Date: 17/01/2011 4:03 pm
Subject: No Fuel KARANA DOWNS
Place: LDCC

Had a call from OC Kevin Harrigan (Police). No fuel at the service stations in Karana Downs in particular Freedom Fuel. They are out of rations for their vehicles.

Can someone please provide Kevin with an update.

Kevin Harrigan
[redacted]

Klynt

From: LDCC
To: LDCC; Matthews, Richard
CC: BCWResponseTaskForce
Date: 17/01/2011 7:43 pm
Subject: Request re action on a Karana Downs food drop -
Place: LDCC

Hi Richard (BCW liaison)

Would you please undertake the following relocation of food items:

The pickup address is:

Moggill SES Group, Stummers Rd, Mt Crosby.
Pick up time from 3.30pm on Tuesday
Contact SES Group Leader to confirm details Phil McKeen [redacted]

Food needs to be manually handled onto the truck.
Equivalent of three pallets of boxes.

Delivery address:

Sherwood Uniting Church
15 Thallon St
Sherwood
(Hall at back of carpark)
Contact is Heather Griffin - [redacted] Please contact Heather so that she can be onsite to open hall.

Food needs to be manually handled off the truck into the church hall.

Regards
Geoff Walton
LDCC Logistics

>>> Kent Stroud 17/01/2011 12:04 pm >>>

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
[redacted]

Community Services Branch Vision
"To position Brisbane as an inclusive and vibrant world class city
through the design and delivery of cultural, social and recreational initiatives".

>>> Aprel Dawes 17/01/2011 12:03:21 pm >>>
Hi Lorraine,

I spoke to Karana Downs Police station and they have advised that they are in the process of moving the food from the Karana Downs Fire Station to the Moggill SES Group on Stummers Rd, Mt Crosby.

The fire station needed to move the food so there is room for the fire trucks.

Feel free to forward on this information where needed.

Regards,
Aprel

Aprel Dawes
Disaster Management Support Officer
Operational Training & Development
Disaster Management Group
Brisbane City Council
[redacted]

>>> John Beirne 17/01/2011 11:19:22 am >>>
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regards

John Beirne
Senior Project Coordinator Community Safety
Families and Community Services Division
Brisbane City Council
GPO Box 1434
Brisbane Qld 4001
[redacted]

From: Heidi Johnston
To: LDCC
Date: 27/01/2011 11:04 am
Subject: Follow Up-Request for Assistance [redacted] Karana Downs
Place: LDCC

Good Morning

I had a resident following up on her request for assistance logged on 19/01 for her property at [redacted] Karana Downs. Mrs Morna Simpson, ph [redacted]
Her husband is [redacted] yrs old and in and out of hospital with a medical condition. She has asked for help with getting a chicken coup down from a tree in their backyard - the coup is not theirs and was in the tree after the floodwater receded.
She is just wanting reassurance that we have received her request and she will be contacted soon.

Regards
Heidi
CCC78

From: LDCC
To: Todd Donaldson
CC: LDCC
Date: 28/01/2011 8:17 am
Subject: Re: Akinson St, Karana Downs
Place: LDCC

Hi Todd

Thanks, I will follow up and see what is happening with the skip bin people

Regards

Paul Langenberg
LDCC

>>> Todd Donaldson Friday, 28 January 2011 8:14 am >>>
Hi

One officer has attended [redacted] Karana Downs. At present there is no bin at the stated location. The officer stated that there is still some garden waste at the location but definitely no skip bin.

Regards
Todd

Todd Donaldson
A/Shift Supervisor
Rapid Response Group
Compliance and Regulatory Services
Communities and Family Services Division
Brisbane City Council

[redacted]

>>> LDCC 28/01/2011 7:31 am >>>

Thanks Todd,

When you are in the area would be good. I don't know if you got the updated message. The ops people want to know - if the bin is there whose is it and does it have any rubbish in it.

regards

Sharon

>>> Todd Donaldson Friday, 28 January 2011 7:27:19 am >>>
This matter is being looked at this morning. Will update when completed.

Kind Regards
Todd

Todd Donaldson
A/Shift Supervisor
Rapid Response Group

Compliance and Regulatory Services
Communities and Family Services Division
Brisbane City Council

[redacted]

>>> Martin Holroyd 28/01/2011 5:03 am >>>
Sharon there is no one out at present but I will forward the message onto our team so a crew can be dispatched later this morning.

- Cathy or Todd can you please organise this.

Martin Holroyd
Rapid Response Group Officer
Compliance & Regulatory Services
Families & Community Services Division
Brisbane City Council

[redacted]

>>> LDCC 28/01/2011 4:54 am >>>
Hi Martin,

Thanks for the SITREP.

Do you have anyone near Karana Downs? We have been asked to confirm whether a skip has been delivered to [redacted].

It's not urgent - if anyone is in the area at any stage and can swing past and have a look, let us know .

regards

Sharon

>>> Martin Holroyd Friday, 28 January 2011 4:29 am >>>
Please see attached

Martin Holroyd
Rapid Response Group Officer
Compliance & Regulatory Services
Families & Community Services Division
Brisbane City Council

[redacted]

"CDJ - 19"

1(f)

Dedicated to a better Brisbane

MEMORANDUM

Brisbane City Council

Families and Community Services Division

Local Asset Services

Brisbane City State Emergency Service

66 Wilston Road, Newmarket QLD 4051
GPO Box 1434
Brisbane Qld 4001

Phone: [redacted]
Facsimile:
Email:
Internet: www.brisbane.qld.gov.au

To: Chris Lavin, Flood Response & Review Board Manager — Date: 14 April 2011

Via:

CC:

From: Lowry Boyd, Acting Local Controller, Brisbane City SES Unit

Re: **Additional Information for the Queensland Floods Commission of Enquiry**

Chris

Responses to the additional questions you raised.

Composition and location of the Moggill SES Group

The Moggill SES Group is located at the end of Stumers Road, Mt Crosby, adjacent to the Old water supply pump station. The group's depot comprises of a large steel 9m x 9 m shed which is divided into storage and office space. The Group has 24 members and the following vehicles – 1 x 4WD vehicle, 1 x 4.2 m Floodboat, 1x Storm trailer (used to carry additional equipment used by the SES to make repairs to houses).

How were the SES personnel and equipment deployed?

All SES personnel and equipment in the Moggill / Bellbowrie / Karana Downs and Mt Crosby area were deployed following the receipt of requests for assistance and other operational requests from the Operations Centre established by the Emergency Services in Bellbowrie. This centre was established by the Police in conjunction with SES, Ambulance and QFRS.

This centre was in communication with the Karana Downs Police Station who had a similar but smaller Operational Centre which had very limited resources to action any requests.

The skill set of SES personnel

The following sets have been attained by the members at Moggill Group

Surname	Initial	Skill Set and Speciality Qualifications								
		Apply First Aid	Height Safety	Chainsaw Operation	Flood boat	Land Search	Air Observer	EOC	USAR	Peer Support
Bargewell	G	x	x	x		x		x		
Behan	H	x								
Brushe	D	x								

Clarke	A	x								
Deverell	T	x		x						
Ford	D									x
Gorman	M	x		x						
Hall	G	x			x					
Harper	D	x								
Iacuzzo	G	x	x	x						
McKean	P	x	x	x	x	x	x	x	x	
Moffitt	D	x	x	x		x				
Rienecker	J	x	x	x		x	x	x		
Rienecker	B	x				x			x	
Smith	G	x	x			x				
Van Rooden	F	x	x			x				
Lange (New recruit)	E	x				x				
Lee (new recruit)	P	x								
Moses (new recruit)	C	x								
Persky (new recruit)	D	x								

Tasks performed by the SES members

- Flood Rescue - rescue of stranded motorists and residents whose houses were flooded.
- Clean up - removal of debris from roadways, residential houses and properties
- Medical Emergencies – Providing first aid treatment to anyone injured.
- Door Knocking – Checking on the welfare of residents
- Evacuations – Providing evacuations to residents whose properties were flooded.
- Delivering Medical Supplies - Delivering pharmaceutical supplies to residents isolated by flood waters
- Meetings (E.g. Debriefs/ briefs) – Attending meetings with other Emergency Service personnel
- Co-ordination of volunteers
- Fuel supplies – Delivering fuel to isolated properties
- Open networks with agencies
- Welfare checks - Checking on the welfare of residents
- Communications – Answer radio and two-way communications
- Community info – Provide up to date information to the community as it became known
- Assisted food drops – Assisted the Army and Emergency Services with food drops
- Reconnaissance – Determine areas flooded and free of flood waters providing this information to QPS and other Emergency Services.
- Assisting re-connection of infrastructure
- Reassured community
- Assisting evacuation centres

Was there any assistance from any SES groups from outside Brisbane?

On Saturday 15th and Sunday 16th January, after the floodwaters receded and vehicles could access the area a SES Group from Moreton Bay regional Council consisting of 3 vehicles of people assisted in the cleaning of houses in the Bellbowrie/Moggill area.

How were SES members personal vehicles used?

The Moggill Group's Group Leader Mr Phil Mc Kean's vehicle was used for operational Flood Boat Rescue work and equipment movement while the remainder of SES member's personal vehicles were used for transportation of people to jobs and reconnaissance.

Was there any inoperable equipment?

All the SES equipment used in the field was in good working condition.

General Comments

The operations in the Moggill area were completed very well under difficult circumstances; this was due to the coordination and collaboration between the SES, Police, Fire and other local volunteer agencies who responded to the event. Communication issues were the biggest hurdle to overcome during this event.

Should you require any further information please contact me on extension 72535

Lowry Boyd
Acting Local Controller
Brisbane City SES Unit
Local Asset Services

"(DJ-20"

Level 1, 266 George Street
GPO Box 1434
Brisbane Qld 4001
[redacted]

LDCC LOG Q2. River Hazards Operations Log

Date: 10 January 2011 | Shift: 6am | Page No: 1

Serial	Time	From	To	Item / Event	Comments / Action
1	14	9:45am	Michael Lynch	LDCC	Road flooded West Region	See below of roads flooded- Kangaroo Gully Rd, Bellbowerie, Kangaroo Gully Rd, Bellbowerie, Rafting Ground Rd at Rees Way, Greentrees Ave and Deerhurst Rd, Brookfield , Gap Creek Road, Brookfield, CHUWAR - MOUNT CROSBY ROAD, Colleges Crossing ,Mt Crosby Rd is closed and the Mt Crosby Weir between Allawah Rd and Stumers Rd, Mt Crosby is also closed due to the water release by Wivenhoe Dam. Motorist closest river crossing is the Centenary Bridge at Jindalee, KHOLO - KHOLO BRIDGE The Kholo Bridge has been closed due to a water release from Wivenhoe Dam.MOGGILL - MOGGILL FERRY The Moggill Ferry is OUT of service. Boscombe Rd, Brookfield Upper Brookfield Road, Upper Brookfield,Gold Creek Road, Upper Brookfield,Pullenvale Road, Pullenvale,Bowen Pde, Bardon,Kilkivan Rd, Kenmore,Lake Manchester Road, Lake Manchester. Jindalee Boat Closed . High problems for low areas of Toowong Ward to flood due to high tides and heavy rain fall
1	33	2:13pm	Michael Lynch	LDCC	CityCats and CityFerries affected by today's	Please be advised, CityCat and CityFerry services have been affected by this morning's high tide. The Teneriffe and West End terminals and services are closed until further notice to ensure the safety of passengers and employees and due to minor terminal flooding. As a result of the closures the cross river CityFerry service between Teneriffe and Bulimba terminals is temporarily offline. All CityCat and CityFerry services still in operation are running at reduced speeds to minimise the wake created and will not be running to timetable until further notice.
1	110	7:32am	Colin Jensen	LDCC	Pontoon loose	A pontoon (looks like residential) is floating past Southbank Ferry Terminals now.
1	112	7:30am	Colin Jensen	LDCC	Pontoons	Colin Jensen advised 2 poontons where floating down the river advised logistics
1	114	7:59am	Allan McNeill	LDCC	Brisbane City Council Community Service	Brisbane City Council advises that all of its CityCat and CityFerries
1	118	8:19am	Kate Haddam	LDCC	Pontoon	For your information a pontoon has left its mooring around St Lucia and is making its way downstream (just passed the Goodwill Bridge). Please note that this is a private pontoon and NOT a BCC pontoon. Marine Safety Qld have been alerted.

SERIAL 114

Brisbane City Council advises that all of its CityCat and CityFerries remain offline this morning due to debris in the river and strong river currents.Services were suspended at 8.15pm last night and are likely to be out of operation for the remainder of today and possibly tomorrow.Current river conditions are making it unsafe to operate the services for both passengers and crew.Council will continue to monitor river conditions and services will resume when conditions are safe.Commuters can use bus services located within walking distance of all CityCat and CityFerries services and should refer to the TransLink website at www.translink.com.au for journey planning advice.

1	164	11:01ar	Colin Jensen	LDCC	Impacts of Flooding this Week	which indicate predicted areas which may be inundated by today's high tide (expected to peak at 14:09 at Brisbane Port Office) and tomorrow's high tide. Conditions are changing and we will provide updated maps to you when they are available. We also currently expect the attached list of streets below to be affected. Residents can collect sandbags from the following locations: Darra Works Depot, Shamrock Rd, Darra Morningside Works Depot, Redfern Street, Morningside Newmarket SES Depot, Wilston Rd, Newmarket (in carpark off Erneton Street) Zillmere Works Depot, Jennings Street, Zillmere, Council is experiencing issues with its web site. Residents interested in obtaining flood reports for their property can call the Council's Contact Centre on 3403 8888 for assistance. Ferries and City Cats have been cancelled until further notice in the interests of public safety. We currently expect the high tide of Thursday afternoon to be higher than the high tide of this afternoon and tomorrow and will provide more information on this when it is available. . Spreadsheet attached to printe
1	263	10.00pr	Cr David Hinchliffe	LDCC, Geoff Walton	Update re Riverwalk requested	Cr Hinchliffe [redacted] Advise Riverwalk closed. Velocity strong. City Cat terminal on tilt. Update requested. Action: Geoff Walton phoned at 10.10pm and advised infrastructure inspection is being scheduled and these assets will be inspected. No further info available at this time.
1	398	7:30	Bridie Luva LDCC	Richard Johnson	Pontoons lodged in bridge footings	Calling to advise that several pontoons are lodged in footings of Goodwill Bridge. Mr Johnson advised that he is aware of the situation but that it is too dangerous for his staff to attempt to retrieve the pontoons.
1	478	10:50	Don Carroll Ken Mor	LDCC	River Walk Pontoons	The top of the piles securing the riverwalk pontoons is 5m AHD. The brackets are on top of the pontoonsabove 0.5m above the water. When the flow reaches 4.5m the pontoons are in danger of floating off.
1	525	1:15	Chris Beckley	LDCC	Informative Report - From DTMR- Goodwill bridge	We have just finished inspection of the Goodwill Bridge. The bridge is currently closed to pedestrians. The bridge is safe. I has debris trapped on 2 approach piers (QUT end) but it is unsafe to attempt a dislodge exercise. The Drift restaurant has hit the bridge without an issue. My only concern is the approach spans are not designed for ship impact. it cannot take a hit from "The Island" if it becomes loose.
1	526	1:16	Lee-Ann McNeil LDC	LDCC	Floating Riverwalk referral	This is in addition to the phonecall received. Could you escalate that the floating River Walk is likely to float away this afternoon or evening urgently please to the relevant committees and Agencies. See attached request
1	580	15:00	David Cox	LDCC, Incident Controller	Floating Riverwalk	The CEO has determined that due to significant risks posed by rising flood waters, the floating riverwalk is to be decomissioned. Refer to Log Serial No. 478 of 12/1/11 for further details. Action: CEO has requested via DDC and then EMQ that the ADF effect demolition of the floating riverwalk

1	592	15:26	CEO	Martin.PeterJ@police.qld	Riverwalk Information Presentation 12/1/11_1ppt	Peter, Some background info on the Floating RiverWalk which may be useful for the ADF. Our contact (structural engineer with knowledge of the RiverWalk) is: Chris Beckley, Acting Principal Engineer Structures,City Assets Branch,Brisbane Infrastructure, Brisbane City Council (Refer attached powerpoint)
1	598	15:52	Gavin Blakey FIC Lia	LDCC	Riverwalk Information Presentation 12/1/11_1ppt	Info on Riverwalk fyi. This has been sent to the CEO by Barry Broe Structural Engineer Chris Beckley is on standby. His mobile is [redacted] or you can contact me on [redacted] Regards, Gavin
1	616	16:42	Gavin Blakey	Allan McNeil	Riverwalk damage announcement	for info
1	664	18:12	Gavin Blakey	Barry Broe/LDCC	work underway to remove riverwalk	LDCC for info
1	759	23:45	CEO	LDCC	floating riverwalk - record of conversation	unconfirmed eyewitness report of 2 sections broken free & floating downstream
1	810	3:46	cars - DM - Ops	LDCC	floating riverwalk damage	field staff attempted to inspect floating section, reports to date cannot provide confirmation sections have broken away
1	952	10:53	Chris Beckley	LDCC	Informative Report - Floating Riverwalk	Details of floating riverwalk damage
1	1026	13:48	Colin Jensen	LDCC	Debris on Pontoon	LDCC requested to refer to DDMG as per email
1	1031	13:54	LDCC	DCC	Maritime assistance with pontoon	Shayne Sutton enquiring regarding pontoons near Quay St as per email
1	1376	12:41	phil cutler	gavin blakey, barry broe,	informative report - floating riverwalk	inspection made at 10:30 today - details outlined
1	1489	14:00	ken allsop	Bridie Luva/LDCC	request for assistance - DRIFT rest	request passed to Shane McLeod - he advised Barry Conroy
1	1530	17:42	barry broe	colin jenses, Campbell Ne	floating riverwalk beached component	4 section beached at nudgee beach and may become hazards, MSQ to remove sections. Awaiting LM/CEO approval
1		17:53	Colin Jensen	Barry Broe, Campbell Ne	floating riverwalk beached component	Approved by CEO
1		19:05	gavin blakey	brisbaneicc@msq.qld.gov	floating riverwalk beached component	confirmation from BCC to remove sections of riverwalk
1		19:35	gavin blakey	Mark Mazurkiewicz	floating riverwalk beached component	MSQ to be contacted to drop off pontoons recovered from Nudgee Beach to a BCC owned site
1		19:37	Mark Mazurkiewicz	Gavin Blakey	floating riverwalk beached component	I'm on to it now
1		20:19	Glenn Gomez	Mark Mazurkiewicz, Gavi	floating riverwalk beached component	Glenn requested contractor's details, it is proposed to store the components at the back of Nudgee transfer station
1	1639	22:44	gavin blakey	Craig Evans	RE: Riverwalk beached component	will include LDCC on email
1	1697	7:48	Glenn Gomez, City P	LDCC & others	Floating Riverwalk beached component	We have made contact with MSQ this morning and following is the sitrep on the above. MSQ will be moving the Riverwalk components by barge on the river to one of two holding yards in Lytton. City Property and relevant experts will need inspect the components and progress the land transportation of these components to a site. The recommended site is Main Beach Road Pinkenba. I have been given to understand by MSQ that the responsibility and cost of the land transportation is be borne by BCC. Chris Beckley and Gavin Blakey please contact me to discuss further actions. LDCC Action: No further action from Craig Evans. Keep him informed
1	1750	9:40	gavin blakey	LDCC and Various	Floating Riverwalk beached component	FYI photos of the sections that will be removed from the vicinity of nudgee beach and stored at lytton. City Property will work with BCW and City Assets to arrange for the pontoons to be transported to a BCC site in Pinkenba at the earliest opportunity - being coordinated by Huw Thomas
1	1932	9:44	gavin blakey	Barry Broe	Floating Riverwalk	Phil Cutler to talk to Peter Hancock from BCW to arrange an inspection and confirm that the remaining section is still intact and reasonable condition as the waters recede.
1	2021	15:14	gavin blakey	LDCC	informative report - floating riverwalk	Report attached

1	2383	10:49	gavin blakey	Barry Broe	informative report - floating riverwalk	latest report on the floating rivers. Status is the same at yesterday.
1	2481	12:02	LDCC	Sherry Clarke	City Cat Staff	Email to Lord Mayor regarding the payment of staff whilst the city cats are not running and offer for assistance to help restore terminals.
1	3051	21.58	Phil Cutler	LDCC	Informative Report - Pontoon at 1 Riverview Ct Newfarm	Private pontoon attached to 1 Riverview Ct Newfarm was dislodged by sections of Floating Riverwalk. Needs to be better secured.
1	3199	23.50	Graeme Jones	Michael young	Riverwalk	Called DD Centre and got Michael Young. Advised of the unconfirmed report received by call centre. Michael advised he would refer to QPS and Harbor Master. Michael called back 5mins later to confirm he had referred matter to QPS and would continue to keep each other informed.
1	3202	24.15	Bridie Luva	Graeme Dennien	Riverwalk	Spoke with Graeme who advised he had received a report from the call centre that a section of riverwalk had broken away. Graeme escalated report to harbor master who was organising a crew to investigate matter. Maritime safety responsible for investigating, NFA
1	3204	24.20	Gavin Blakey	Graeme Jones	Riverwalk	Gavin advised he was reluctant to take any further action until reports had been confirmed. Gavin also advised he would talk to the person who reported incident to call centre to see if he could confirm the extent of any breakaway section. Provided Gavin with name and contact details.
1	3208	24.50	Gavin Blakey	Graeme Jones	Riverwalk	Gavin advised he had spoken to Mr Chapman and believes he may be seen one of the 3-4 pontoons that have been wedged at the Merthyr Rd end and may have become free as a result of the tide or other water movements. Also called Michael Young DDC to confirm actions underway. Michael would like info to QPS and QMS. Also offered access to BCC photos of these pontoons. LDCC to follow up on any further confirmation.
1	3214	2.58	LDCC	Colin Jensen	Riverbank Pontoons - Brisbane River	Graeme Jones IC Colin briefed on situation regarding unconfirmed section of riverbank breaking off. Detailed report attached.
1	3218	4.20	Gavin Blakey	Barry Brow	Riverbank Pontoons - Brisbane River	See attached. A section with two pontoons tied together broke free from their resting place at the downstream end of the floating riverwalk. The remaining sections of pontoon shown in the photo are high on the bank and are unlikely to dislodge from that location as the water continues to recede. I walked about a km downstream of the site and could not see the section that floated off at about 11.15pm so it will be downriver somewhere.
1	3238	7.30	Nicole Johnson	Lisa Innes	Request for assistance of removal of pontoon pylon from front yard	Ms Nicole Johnson requests help in removal of large pontoon pylon from front of garden Address : 169 Queens Cross Street, Chelmer
1	3251	8.12	Melissa Botha	LDCC	River Walk update	Phil Cutler (City Assets) has advised River Walk has dislodged from Merthyr Road end. 2 sections were lodged there and one has come adrift. MSQ have been advised and are aware. City Design and Maritime Safety Queensland managing. Brett Jurville - Incident Controller advised
1	3403	19:41	John Burton CIP	LDCC	FW: pontoons dismantling and removal opt	What is FPG being asked? Reply given: Please give direction on options 8:10
1	3407	20:13	Barry Broe	LDCC Graham QuirkCampbell Newman, Colin Jensen, Cris Anstey, Kylie Jacobson	fw: floating riverwalk	In simple terms we have at least at least $50m to retor some link

From: LDCC
To: Jensen, Colin
Date: 13/01/2011 1:55 pm
Subject: Fwd: Re: URGENT ADVICE: Debris on a pontoon

this matter has now been referred to the DDC

>>> Colin Jensen 13/01/2011 1:48 pm >>>
LDCC

Please refer this to the DDMG for their action as appropriate

Thanks

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

>>> Colin Jensen 13/01/2011 1:47 pm >>>

Cr

Thank you for this information. I will report this to the District Disaster Management Group for their action/attention. I note that the ability of Maritime Safety Queensland to respond will be influenced by their assessment of risk (for example putting people before property) and the resources that they have available to them. Accordingly, I cannot promise that they will be able to have this debris removed

Regards

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

>>> Shayne Sutton <[redacted]> 13/01/2011 1:13 pm >>>

Hi Colin,

I have been contacted by residents of a waterfront property in Quay street Bulimba, they have part of a pontoon attached to their jetty that came down the river as debris. They are concerned about it ripping off their Jetty and causing further damage to their own Jetty and the five jetties further down the river, particularly around the time of the next high tide at 4pm.

Can you provide me with any advice for them? Or put me in touch with somebody who may be able to offer assistance for them?

Shayne

From: LDCC
To: [redacted]
Date: 13/01/2011 3:19 pm
Subject: Follow up re: pontoon concerns

Councillor Sutton,

Just by way of follow up regarding concerns raised by residents concerning the pontoon in Quay street Bulimba. This matter was referred to the the Distict Level and has since been assessed by the Maritime Authorities. At this point they are happy to continue to monitor the pontoon rather than attempt to move it.

Lea-Ann McNeill
Operations
LDCC

From: [redacted]
To:
Date: 13/01/2011 3:25 pm
Subject: RE: Request for Maritime assistance with pontoon

Received and processed

Darren Madgwick

Senior Sergeant

D.D.C. Executive Officer

Disaster Management Planning

Metropolitan North Regional Office

Queensland Police Service

Telephone [redacted]

Facsimile

Mobile

Email

-----Original Message-----
From: LDCC LDCC [redacted]
Sent: Thursday, 13 January 2011 1:55 PM
To: [redacted] DDC.Brisbane[MNR]
Subject: Request for Maritime assistance with pontoon

Shayne Sutton
Brisbane City Council Opposition Leader has contacted the LDCC after having been contacted by residents of a waterfront property in Quay street Bulimba They have part of a pontoon attached to their jetty that came down the river as debris. They are concerned about it ripping off their Jetty and causing further damage to their own Jetty and the five jetties further down the river, particularly around the time of the next high tide at 4pm.

Are maritime available to assist with this matter.
Contact details for the informant are:

Shayne Sutton
Brisbane City Council Opposition Leader
Spokesperson for Infrastructure
Councillor for Morningside

[redacted]
****

Lea-Ann McNeill
Operations
LDCC

LDCC - Pontoon loose

From: Colin Jensen
To: LDCC
Date: 11/01/2011 7:32 AM
Subject: Pontoon loose

A pontoon (looks like residential) is floating past Southbank Ferry Terminals now.

FYA

Thanks

Colin

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

LDCC - Pontoon

From: Kate Haddan
To: LDCC; McNeil, Allan
Date: 11/01/2011 8:19 AM
Subject: Pontoon

FYI - you may have already been notified.

Kate Haddan
Media and Public Relations Officer | Marketing and Communication Branch
Corporate Strategy Office | BRISBANE CITY COUNCIL
Brisbane Square | Level 19, 266 George Street, Brisbane, QLD 4000
[redacted]
Web: http://www.brisbane.qld.gov.au
Twitter: http://twitter.com/brisbanecityqld
Facebook: http://www.facebook.com/BrisbaneCityCouncil

>>> Sue Sealby 11/01/2011 7:43 am >>>
Barry

For your information a pontoon has left its mooring around St Lucia and is making its way downstream (just passed the Goodwill Bridge). Please note that this is a private pontoon and NOT a BCC pontoon. Marine Safety Qld have been alerted.

Thanks
Regards
Susan

Co-Ordinator Ferry Operations
Transport & Strategic Planning
[redacted]
www.brisbane.qld.gov.au

From: LDCC
To: Brian Tan
Date: 17/01/2011 11:00 am
Subject: Fwd: customer requesting assistance - Pontoon in back yard
Attachments: Fwd: customer requesting assistance

From: CustomerContactSolutions
To: LDCC
Date: 17/01/2011 10:34 am
Subject: Fwd: customer requesting assistance
Place: LDCC

>>> Gayle Hammond 17/01/2011 10:24:41 am >>>
Hi Robyn

Not sure if this is for Customer Contact Solutions but could you assist with where we should go with these ones.

Thanks
Gayle

>>> Lisa Manski 17/01/2011 10:19:25 am >>>
Gayle, caller has someone elses pontoon in his yard and is request council assistance with getting it removed, or could we just send it to customercontactsolutions as a request for volunteers (but lifting equipment would be needed)

Can we do anything for him?
Nicholas Gibson
[redacted] South Yeronga

Lisa Manski
CCC12
Brisbane City Council
Contact Centre Consultant

From: LDCC
To: Sealby, Sue
Date: 22/01/2011 2:57 pm
Subject: Fwd: Council pontoon

Sue,

I expect you are on top of this.

Thankyou
Cynthia brooks
LDCC

>>> LDCC 22/01/2011 2:53 pm >>>
Clr Nicole Johnston advised by phone that the Council pontoon at the mouth of the Oxley Creek (used by Pamphlett Sea Scouts), Simpson Park, Graveville Ave, is holding on by, quote, 'a couple of threads' and looks as though it could break loose at any time. Suggests inspection and resecuring.

Thanks

Peter Brooks
Administrator
LDCC

From: LDCC
To: Clarke, Sherry
Date: 22/01/2011 4:18 pm
Subject: Re: Fwd: Council pontoon

Thanks Sherry, much appreciate your advice.
Cynthia

>>> Sherry Clarke 22/01/2011 4:13 pm >>>
Hi cynthia

Not sure which Sue you are referring to.

Can the RRG respond to make safe? That would be the immediate concern. It does need to be followed up as soon as possible. As you are probably aware this is not a ferry pontoon. The other option is City Assets - Gavin Blakely.

Pls ring me on [redacted] if you need assistance and I will try to source correct contact.

Thanks sherry

-----Original Message-----
From: LDCC
To: Sherry Clarke <[redacted]>

Sent: 22/01/2011 3:51:31 PM
Subject: Fwd: Council pontoon

Sherry,

I forwarded this to Sue about an hour ago but as yet have not had a response. Just wanted to check if I have forwarded it to the correct person.

Are you able to advise?
Thankyou
Cynthia Brooks
LDCC

>>> LDCC 22/01/2011 2:53 pm >>>
Clr Nicole Johnston advised by phone that the Council pontoon at the mouth of the Oxley Creek (used by Pamphlett Sea Scouts), Simpson Park, Graveville Ave, is holding on by, quote, 'a couple of threads' and looks as though it could break loose at any time. Suggests inspection and resecuring.

Thanks

Peter Brooks
Administrator
LDCC

From: [redacted]
To:
Date: 22/01/2011 5:14 pm
Subject: RE: Council Pontoon at mouth of Oxley Creek

Thank you for the advice.

Regards

Gareth Bosley
Acting Inspector
Staff Officer
Metropolitan North Region

[redacted]

-----Original Message-----
From: [redacted]
Sent: Saturday, 22 January 2011 5:05 PM
To: DDC.Brisbane[MNR]
Cc: [redacted]
Subject: Council Pontoon at mouth of Oxley Creek

HI

We have been advised that the Council Pontoon at the mouth of Oxley Creek (used by Pamphlett Sea Scouts), Simpson Park, Graceville Ave is holding on by, quote, "a couple of threads" and may break loose at any time.

We have contacted Richard Johnston of Maritime Safety Qld at 1630 to attend and secure and he has said a crew will attend as soon as possible.

Regards
Paul Langenberg
LDCC

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From: LDCC
To: Simpson, Peter
Date: 24/01/2011 6:57 pm
Subject: Removal of a Pontoon

Hi Peter

LDCC has received a request from Councillor Coopers Office (Jen Williams) regarding a removal of a pontoon.

There is a pontoon on a shed [redacted] Indooroopilly

Not the residents pontoon and require this to be removed.

Thanks

Kayleen Daley
LDCC

From: BCWResponseTaskForce
To: LDCC
Date: 20/01/2011 10:00 am
Subject: Fwd: Assistance needed urgently - AURA 42 Ferry Rd West End
Place: LDCC

FYA

>>> "Don Hannay" [redacted] 20/01/2011 9:48 am >>>
I have been given your contact to assist with pumping water from the basement of this unit building. The body corporate response team has been able to clear basement level 1 and now down to basement level 2, to knee height. Our concern is that there is no power to levels 1 and 2. In particular clearing basement level 2 we think requires professional help because of concerns about the air quality, water contamination and vision. Can you help?

Kind regards

Don Hannay

[redacted] West End
[redacted]

I am using the Free version of SPAMfighter <http://www.spamfighter.com/len>
SPAMfighter has removed 55477 of my spam emails to date.

Do you have a slow PC? <http://www.spamfighter.com/SLOW-PCfighter?cid=sigen>
Try free scan!

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From: LDCC
To: CARS-DM-Ops
Date: 20/01/2011 10:06 am
Subject: Fwd: Assistance needed urgently - [redacted] West End
Place: CARS-DM-Ops
Attachments: Fwd: Assistance needed urgently - [redacted] West End

Hello

Please action

Thankyou
Cynthia Brooks
LDCC

From: BCWResponseTaskForce
To: LDCC
Date: 20/01/2011 10:13 am
Subject: Fwd: [redacted] West End Assistance Request
Place: LDCC

>>> "Julian Hasted" <[redacted]> 20/01/2011 10:06 am >>>
HI there, following my discussions with the lead coordinators in Brisbane City Council, I was advised to best report issues through this address for a coordinated response.

This morning at 9.30am, I received a phone call from a Don Hennay at Ray White Clayfield. Ph[redacted]

Mr Hennay is requesting some assistance from Fire Services for the address at [redacted] West End. Mr Hannay advises Fire Services have been helping out in this district but the crew from Caboolture that was assisting have now gone back to Caboolture.

The situation is that the 2nd level basement is close to being pumped out and as per other basements being pumped out there is no lighting, ventilation and many other hazards to be looked at before persons can go in and clean out.

Could you please advise Mr Don Hennay of the best way of going about addressing his concerns / or if Fire Services can be tasked to this address? His phone numbers are [redacted]

Thanks,

Kind regards,

Louis Hasted
Louis Hasted
Principal Construction Inspector
Workplace Health and Safety Queensland
Sunshine Coast Region.

[redacted]

* PO Box 501, Nambour Qld 4560
* [redacted] Nambour

****
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From: LDCC
To: CARS-DM-Ops
Date: 20/01/2011 10:40 am
Subject: Fwd: [redacted] West End Assistance Request
Place: CARS-DM-Ops
Attachments: Fwd: [redacted] West End Assistance Request

H

Please action

Thankyou

Cynthia Brooks
LDCC

From: Campbell Newman
To: Barry Broe, Kylie Jacobson, Colin Jensen, [redacted]
CC: Craig Evans, Gail Davies, Michael Corkill, Graham Quirk
Date: 10/01/2011 7:04 pm
Subject: Re: Ferry services

I concur with recommendation to cease city cat services

Let's get a CSA out asap tonight.

Campbell
-----Original Message-----
From: Barry Broe
To: Campbell Newman [redacted]
Cc: Craig Evans [redacted]
Cc: Gail Davies [redacted]
To: Kylie Jacobson [redacted]
To: Colin Jensen [redacted]
To: [redacted]

Sent: 10/01/2011 7:01:48 PM
Subject: Ferry services

Please see below advice and proposal re ferry services to stop tonight. The PT team has been liaising with BCC media unit.
Please advise if there are any concerns.

Our ferry operator has just advised that the current is over 8knots upstream, and getting unsafe for ferries to operate safely against the extreme current plus increased debris. Recommend need, for safety reasons to life, fleet, and infrastructure to stop servicing from last service 8.15pm, all services completed by 9pm. Masters will 'man' key terminals for customer relations. Will not advise translink et al, until approval is received. I trust transdev's judgement. Will reasses tomorrow am at 6am re service impacts. Many thanks Gail

From: Allan McNeil
To: LDCC
Date: 11/01/2011 7:59 am
Subject: Fwd: Brisbane City Council Community Service Announcement: CityCat andferry services remain offline due t
Place: LDCC

>>> "Media Release" [redacted] > 11/01/2011 6:49 am >>>
CityCat and ferry services remain offline due to river conditions
11 January, 2011

Brisbane City Council advises that all of its CityCat and CityFerries remain offline this morning due to debris in the river and strong river currents.

Services were suspended at 8.15pm last night and are likely to be out of operation for the remainder of today and possibly tomorrow.

Current river conditions are making it unsafe to operate the services for both passengers and crew.

Council will continue to monitor river conditions and services will resume when conditions are safe.

Commuters can use bus services located within walking distance of all CityCat and CityFerries services and should refer to the TransLink website at www.translink.com.au for journey planning advice.

-ENDS-

Media Contact (not for publication):
Lisa Martin
Media and Public Relations Officer
[redacted]

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LDCC - Initial broad assessment of damage to Ferry System

From: Barry Broe
To: Anstey, Cris; Corkill, Michael; Evans, Craig; Jacobson, Kylie; Jensen, Colin; LDCC; Newman, Campbell
Date: 13/01/2011 4:56 PM
Subject: Initial broad assessment of damage to Ferry System
CC: Clarke, Sherry; Davies, Gail; Vivian, Gaylene
Attachments: 20110113_FerryTerminalUpdate_BB-GV-GD.doc

Please see attached report based on an initial broad visual assessment

Assumed at least 5 terminals requiring a rebuild

CityCats and monohulls in very good condition

Regards

Please see below initial broad visual assessment from the river bank only. It's difficult for TTSL to get in and inspect many terminals, but their observations to date are as follows. Condition will be more evident once the river subsides and it is safe to approach the terminals

Terminals

- Apollo Road - no problems
- Bretts Wharf - holding up well. No visible problems
- Bulimba - same as Bretts Wharf
- Teneriffe - same as Bretts Wharf
- Hawthorne - very flooded (water up to handrail). Can't get close to pontoon/gangway. Seems to be holding up well.
- Merthyr Road (used only for mooring) - Looks ok
- Norman Park - Looks worse than it perhap is. Gangway slightly twisted from private pontoon jammed up under it.
- New Farm Park - Yacht leaning up against pontoon/piles. Not catastrophic. Not impeding movement of the pontoon up and down. Don't expect too many problems.
- Mowbray Park - Good
- Sydney Street - Totally demolished. Riverwalk went straight through it early this morning. The pontoon is on the bottom of the river. The gangway is gone. The piles are leaning over. Rebuild assumed
- Dockside - Pontoon is level. Gangway is on a severe angle. But ok, holding on.
- Holman Street - Assume the pontoon is on the bottom of the river. The gangway is somewhere. Damage sustained from yacht adrift. Assume rebuild
- Riverside - Good
- Eagle Street Pier - Good
- Thornton Street - Holding together. We're not sure about the land. We were already monitoring slippage from previous major rain events.
- River Plaza - Grave concern. Pontoon has popped up over the piles. The currents are horrendous and have twisted the pontoon and the gangway is jammed up. Can't get in to secure. It may break away and float off, the pontoon has floated above piles. Assume rebuild
- South Bank 3 - Broke its back, in a bad way. Pontoon is floating, but can't get close.
- QUT - Not good. Lot of debris. Has gone to the bottom of the river. Can't get close.
- South Bank 1 & 2 - Both pontoons floating/level.
- North Quay 1 & 2 - pontoon floating/level. 1st gangway sustained a lot of damage and is jammed up. A lot of rubbish had been caught up here. TTSL optimistic.
- Regatta - Don't know. TV has been showing only awning on top of pontoon.
- Guyatt Park - Can see awning of pontoon but can't see pontoon. Unsure of gangway. TTSL optimistic.
- West End - Can't see anything. Assume rebuild
- UQ - Can see pontoon awning. Can't see gangway, may have fallen to riverbed. Assume rebuild
- Dutton Park (used only for mooring) - Can't see anything. Gone.
- UQ (Old) (St Lucia used only for mooring) - Can see piles but no pontoon.

Ferries & other facilities

All fleet saved and safe due to prior activation of evacuation plan across the whole river. Some minor fibreglass damage due to private pontoons and boats hitting. Only one sustained more serious damage (hole in starboard bow but saved from floating away or sinking, very repairable). Full contingent of CityCat and monohull fleet with only one requiring attention to repair.

Hawthorne Refuelling Facility/Operations Centre - Intact and looking good. Can't get close. Fuelling pontoon survived very well. The building at 4am had 1 foot of water through it. There are no guarantees with the fuel in the underground tank as it's submerged under approx. 2 feet of water. The tank's sealed, but until the car park is clear of water, won't be able to get engineers in to check if water contaminated.

Byron Street Maintenance Facility survived well. TransdevTSL has 100 percent maintenance capabilities as soon as water goes down. The two CityCats, 2 monos, and 2 barges at this facility all saved/survived

From: Lord Mayor
To: LDCC
Date: 16/01/2011 10:27 am
Subject: Fwd: City Cat Staff
Place: LDCC
Attachments: City Cat Staff

Hi Team

Forwarding to you for you further direction.

Kind regards

Forwarded by
Lord Mayor's Administration Office
for your advice and action.
Ph [redacted]

From: Sherry Clarke
To: LDCC.City5.Central2@brisbane.qld.gov.au
Date: 16/01/2011 12:05 pm
Subject: Re: Fwd: City Cat Staff

Will do Katrina thanks
-----Original Message-----
From: LDCC
To: Sherry Clarke [redacted]

Sent: 16/01/2011 12:02:52 PM
Subject: Fwd: City Cat Staff

Sherry,
Can you please arrange for the attached query to be responded to.
Thanks,
Katrina Hall
LDCC
X38108

>>> Lord Mayor 16/01/2011 10:27 am >>>
Hi Team

Forwarding to you for you further direction.

Kind regards

Forwarded by
Lord Mayor's Administration Office
for your advice and action.
[redacted]

LDCC - Fwd: Photos of Ferry Terminals - from internet

From: Barry Broe
To: Evans, Craig; Jensen, Colin; LDCC
Date: 18/01/2011 11:42 AM
Subject: Fwd: Photos of Ferry Terminals - from internet
Attachments: Photos_FerryTerminals.doc

Colin

as requested, they were simply downloaded from the internet

>>> "HillsideStudio" <HillsideStudio@bigpond.com> 14/01/2011 10:28 pm >>>
I thought you may be interested in seeing some photos I've gathered from the internet.

Please feel free to add more that you have or send to me for collation.

But, it's more just for my own interest!!

Thanks

Gaylene

This message has passed through an insecure network.
Please direct all enquiries to the message author.

JANUARY 2011
FLOOD EVENT

PHOTOS OF FERRY TERMINALS

(downloaded from the internet & during various stages of inundation)

14 January 2011

UNIVERSITY OF QUEENSLAND



Before total inundation



UQ???

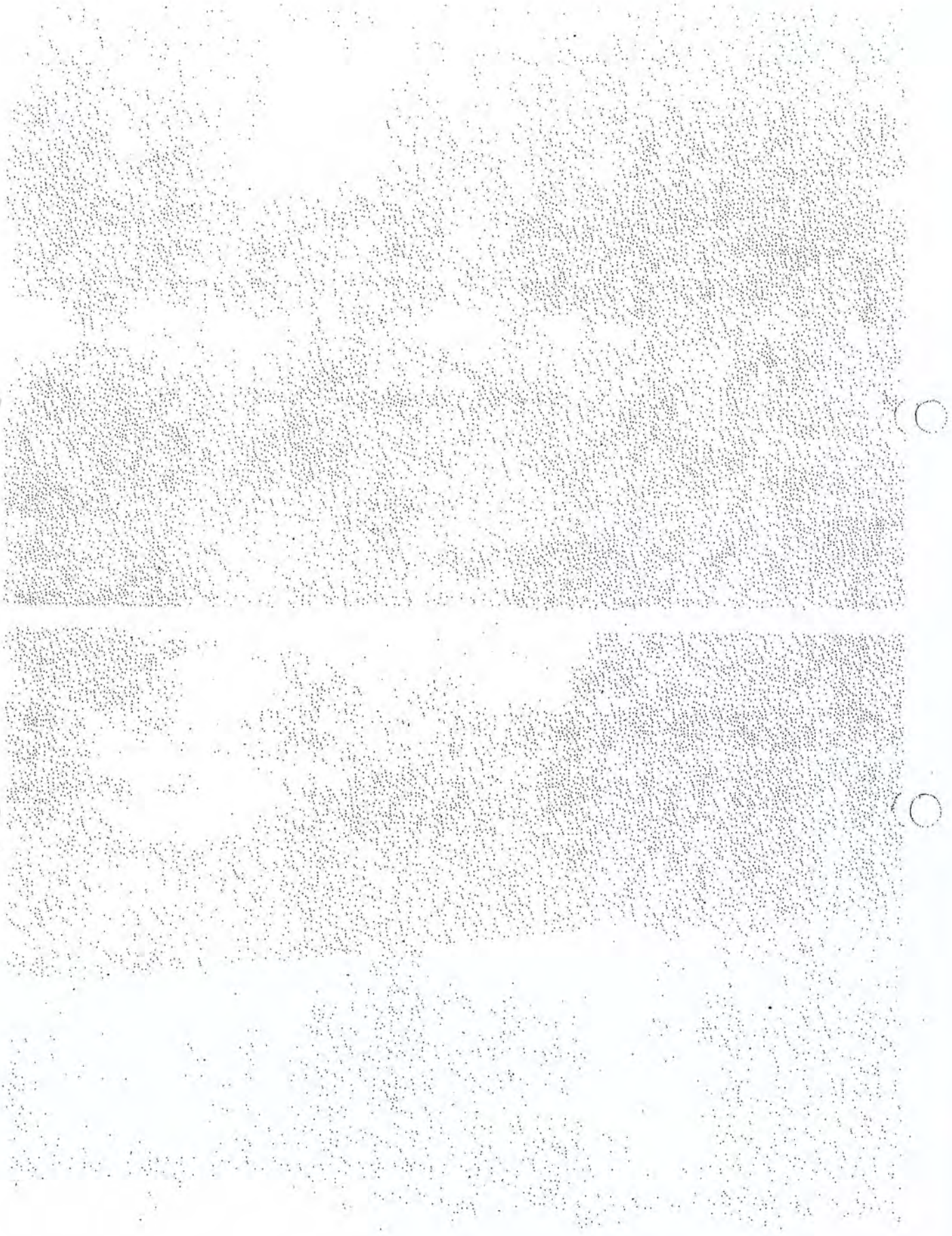
WEST END – ORLEIGH PARK
No photos of terminal yet!





GUYATT PARK

No photos yet!



REGATTA / TOOWONG

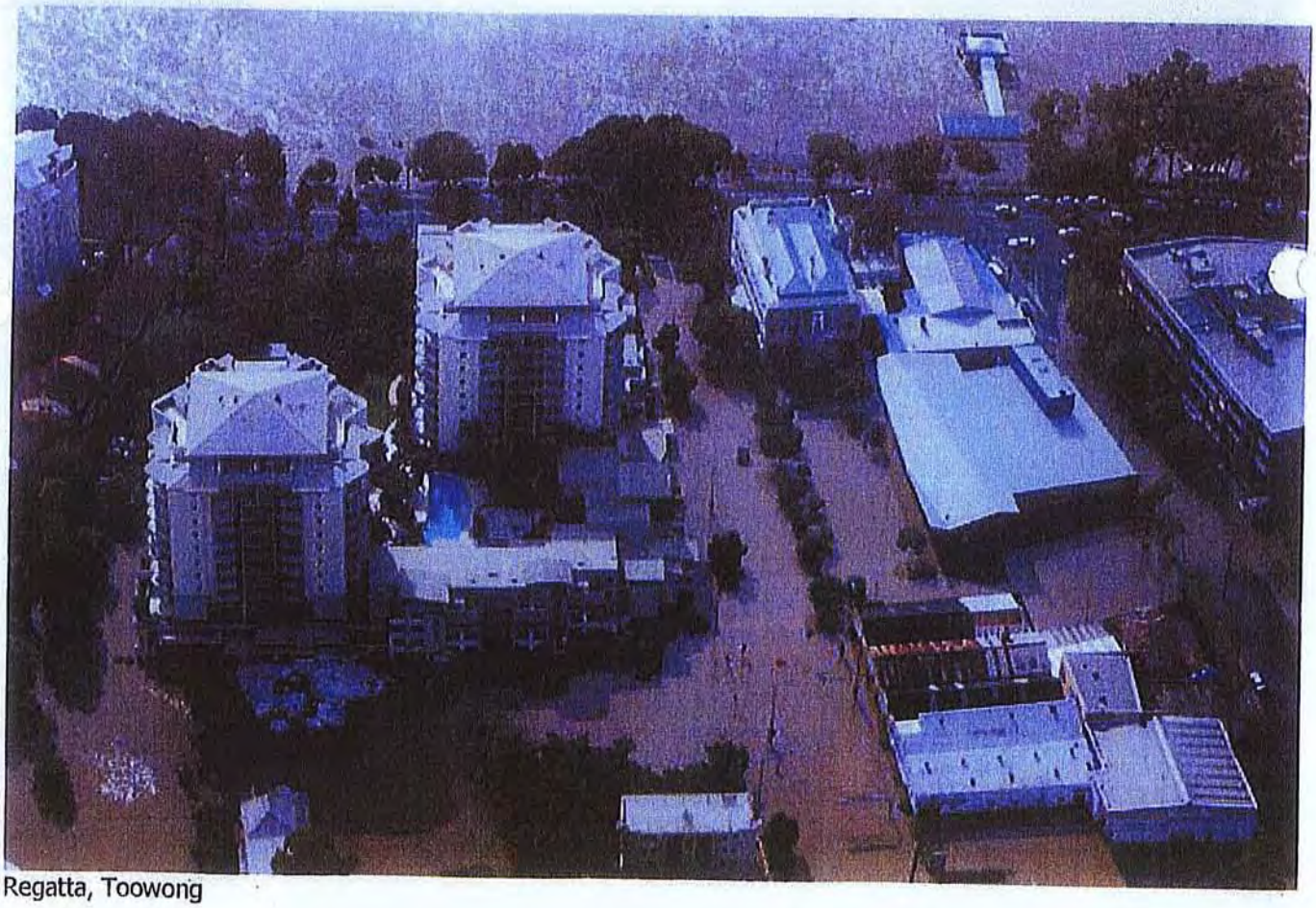




REGATTA / TOOWONG (continued)

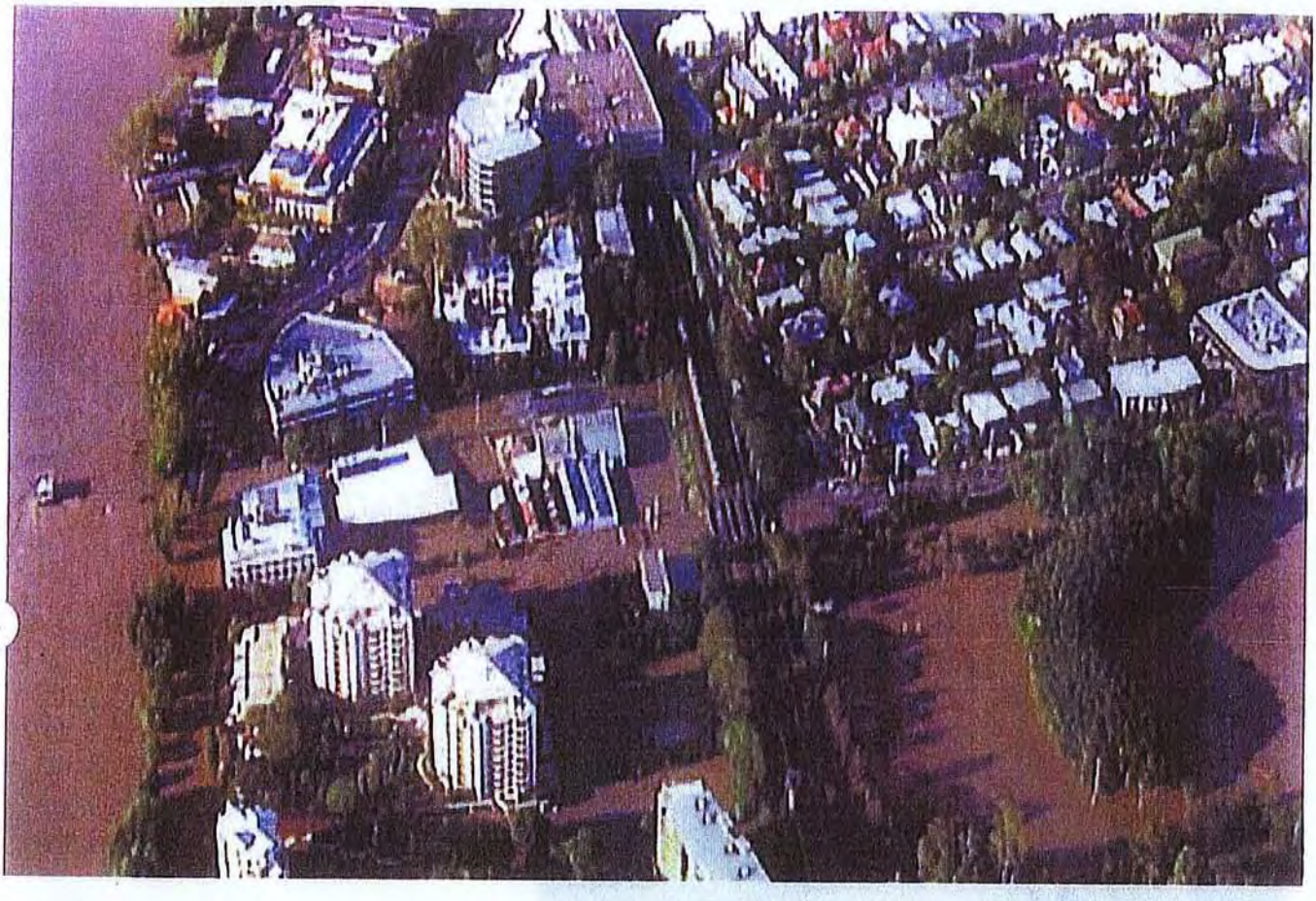


Can't quite identify this terminal – Regatta??



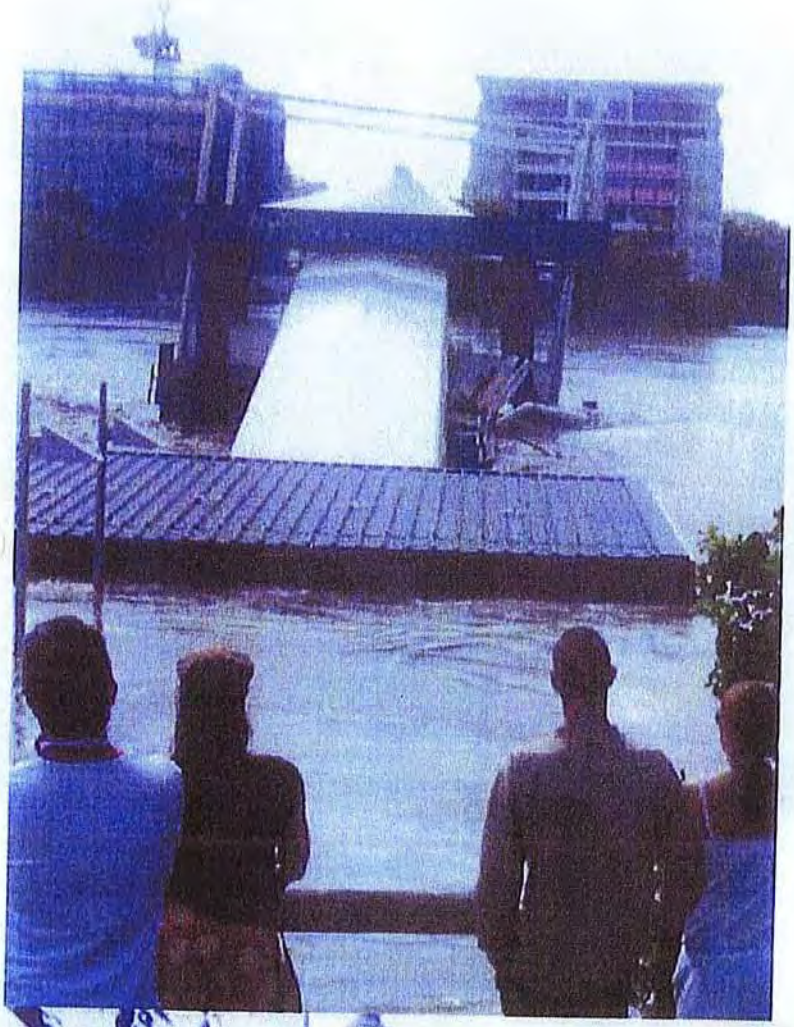
Regatta, Toowong

REGATTA / TOOWONG (continued)





REGATTA / TOOWONG (continued)

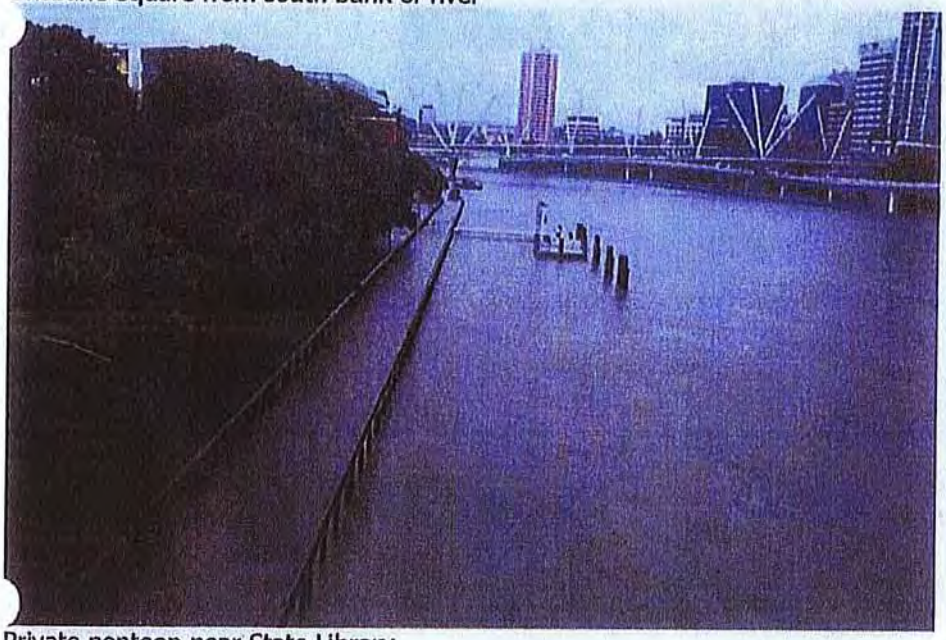




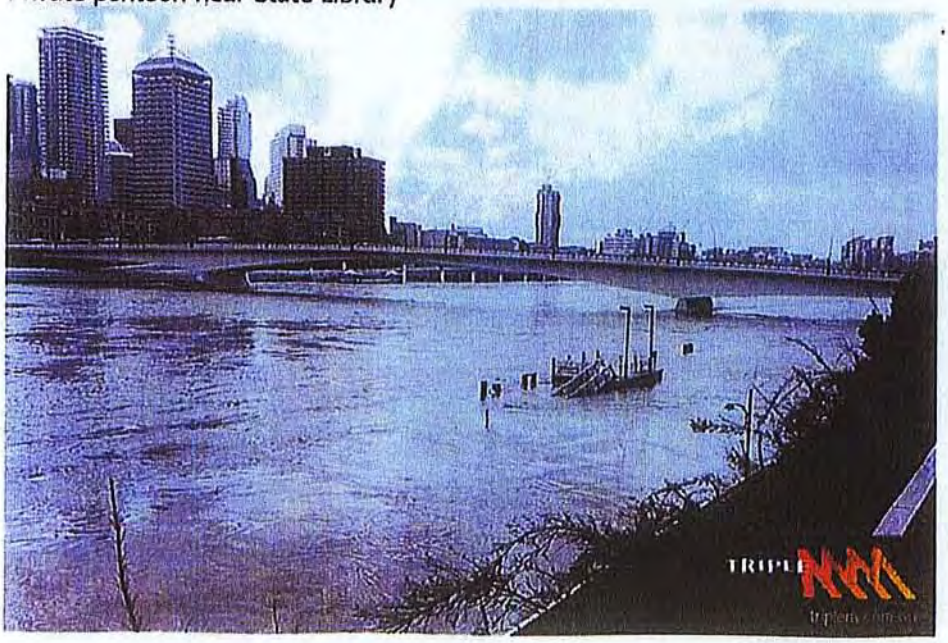
SOUTH BANK CULTURAL PRECINCT



Brisbane Square from south bank of river



Private pontoon near State Library



SOUTH BANK CULTURAL PRECINCT (continued)



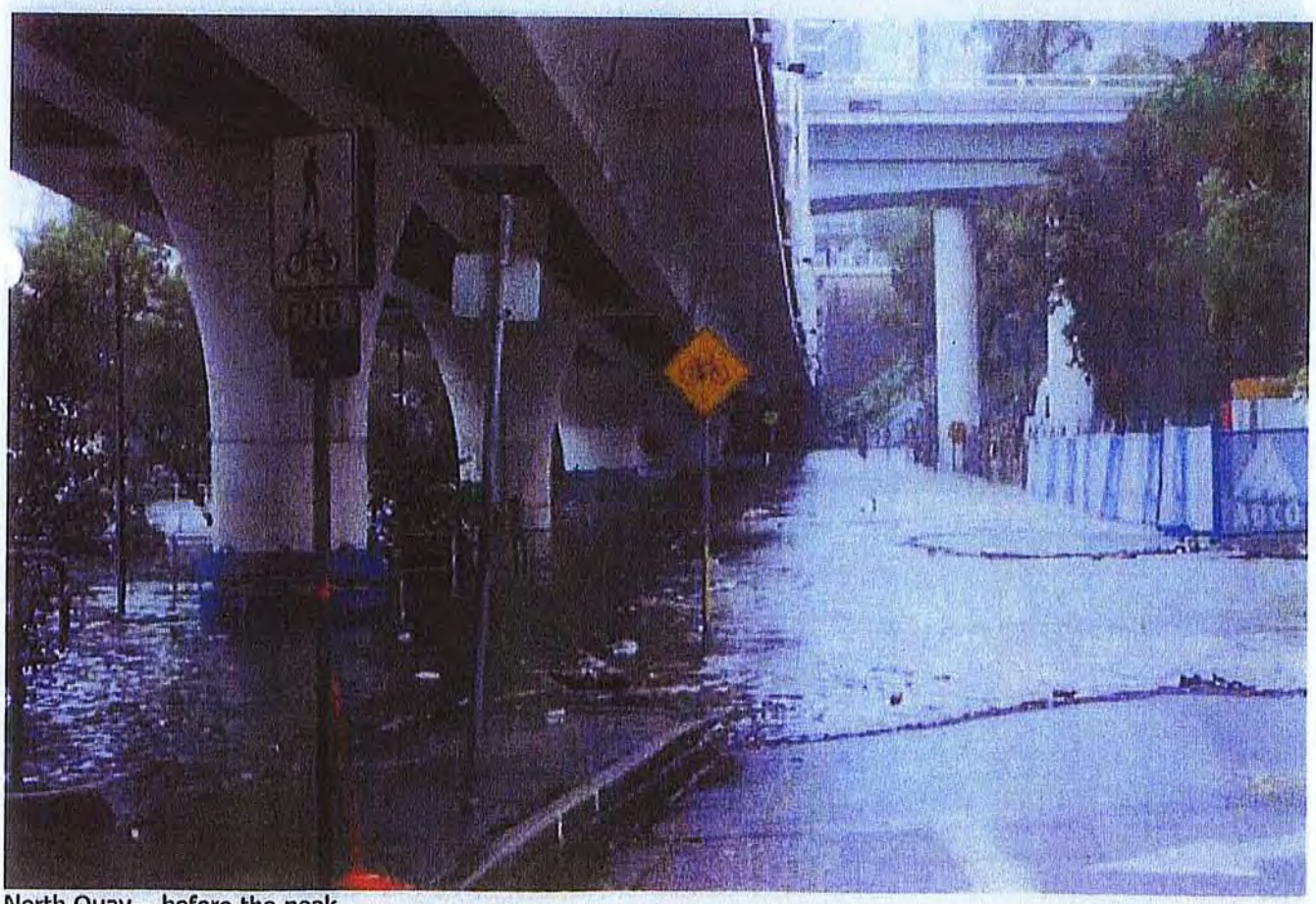




NORTH QUAY



North Quay

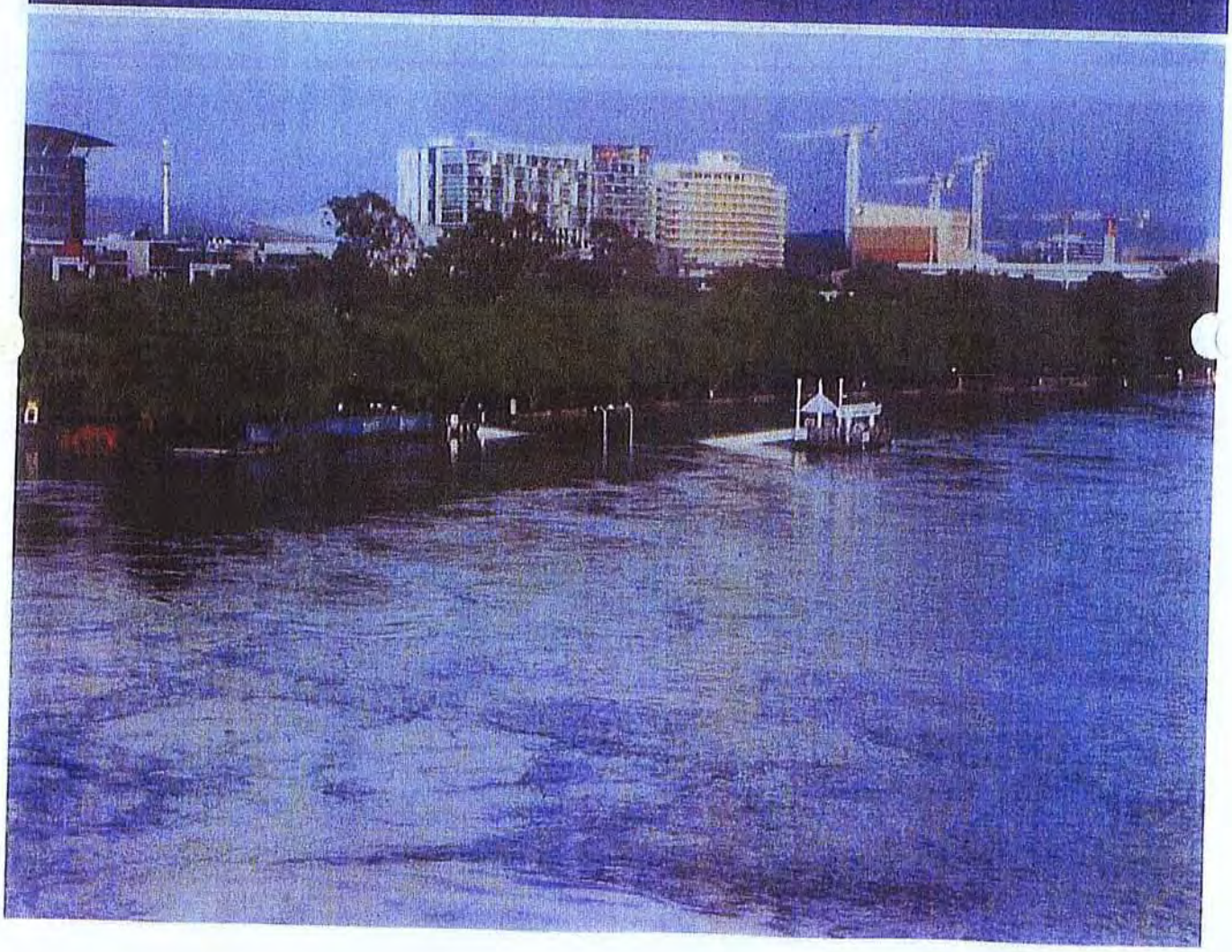


North Quay – before the peak

SOUTH BANK P|ARKLANDS 1 & 2

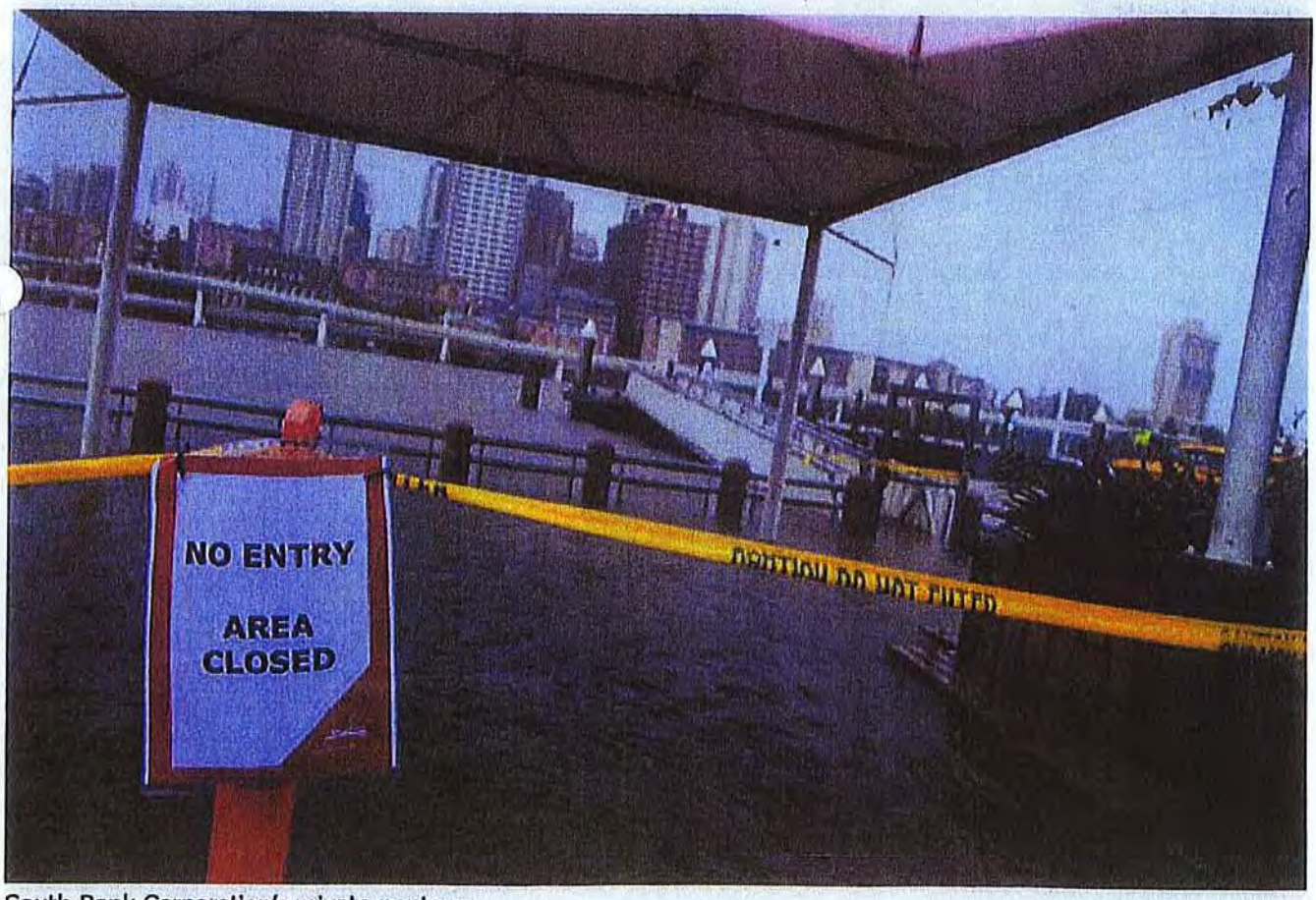
South Bank Parklands 2 sunk?





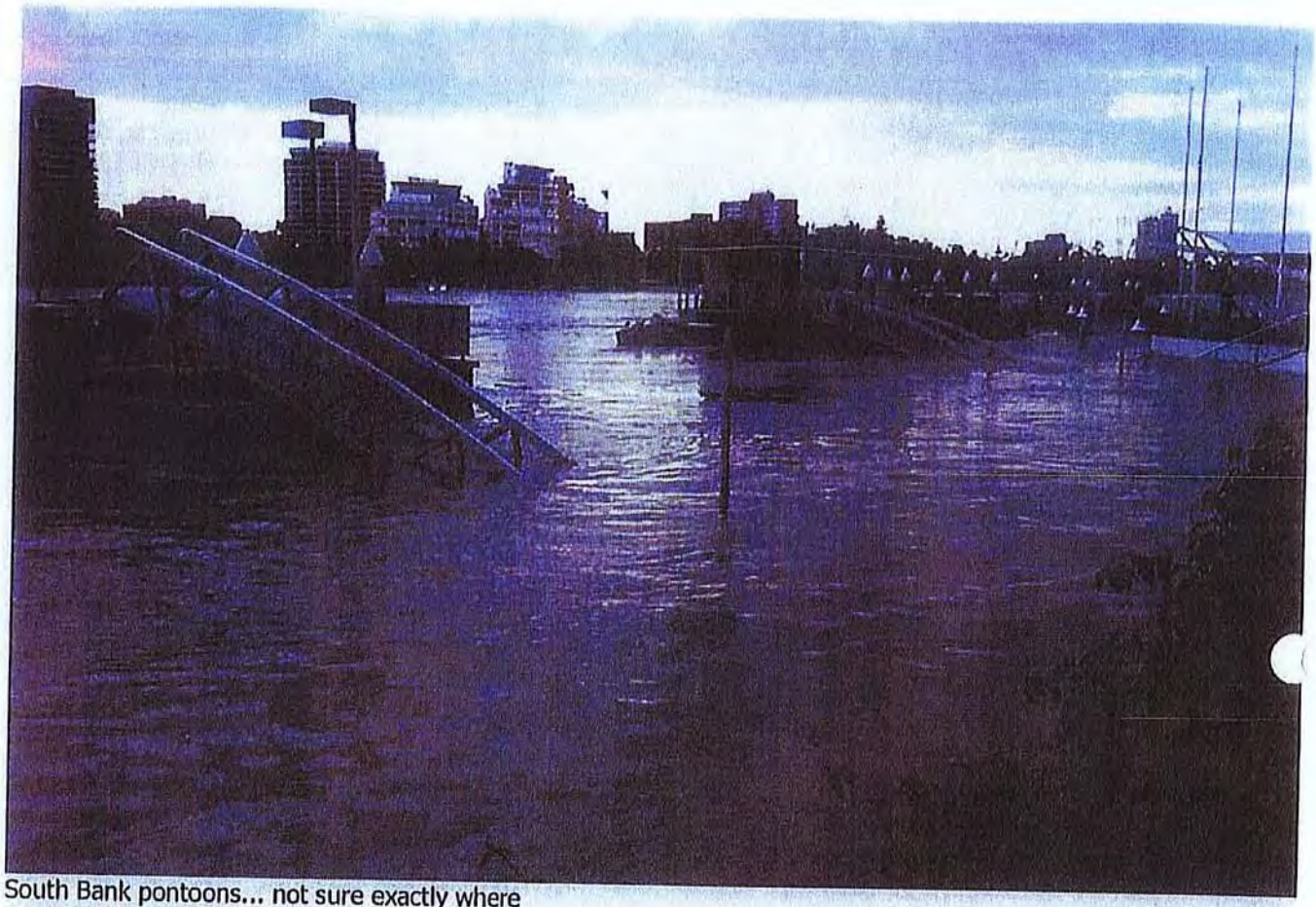
SOUTH BANK CORPORATION AREA





South Bank Corporation's private pontoon

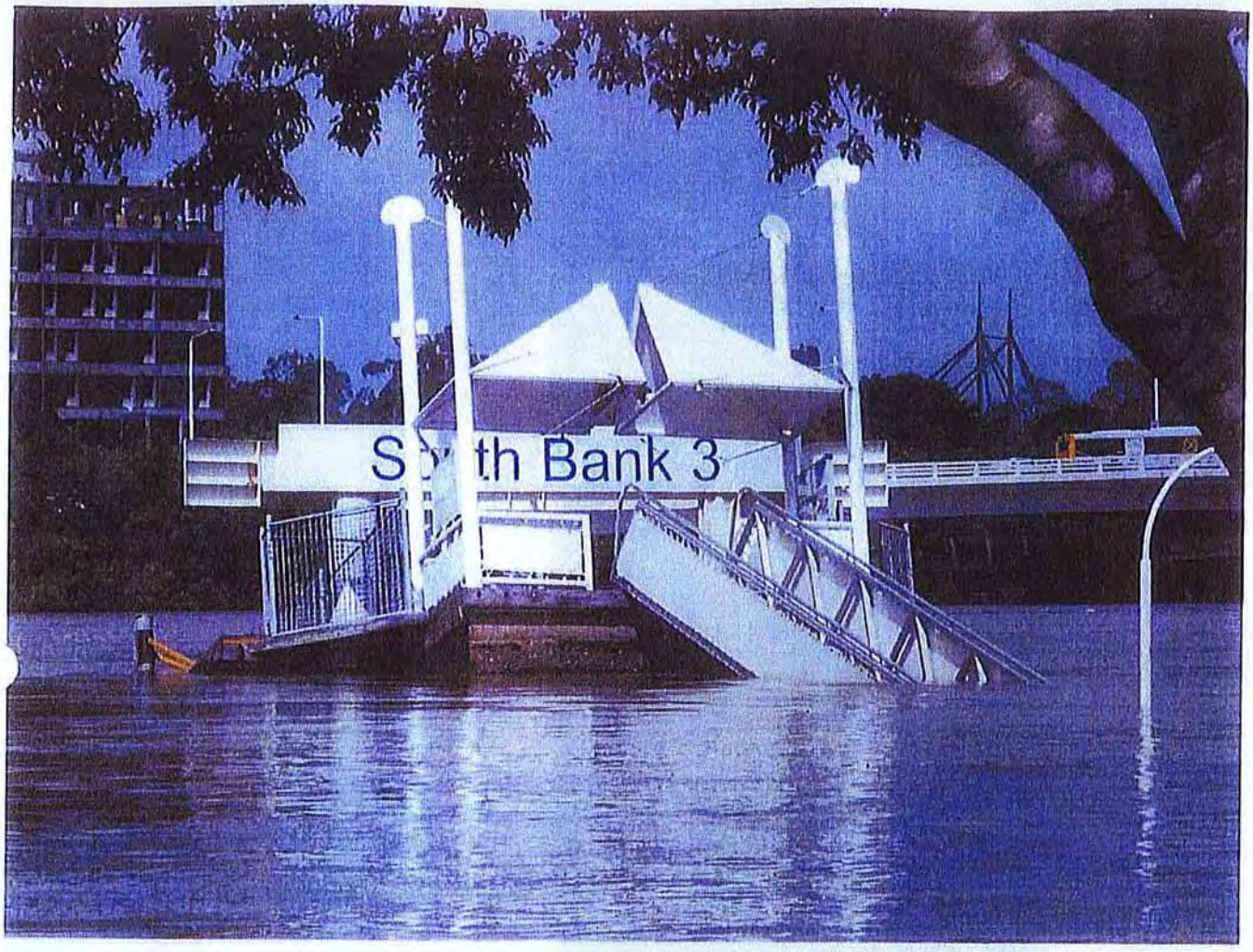
SOUTH BANK CORPORATION AREA (continued)



South Bank pontoons... not sure exactly where

SOUTH BANK 3



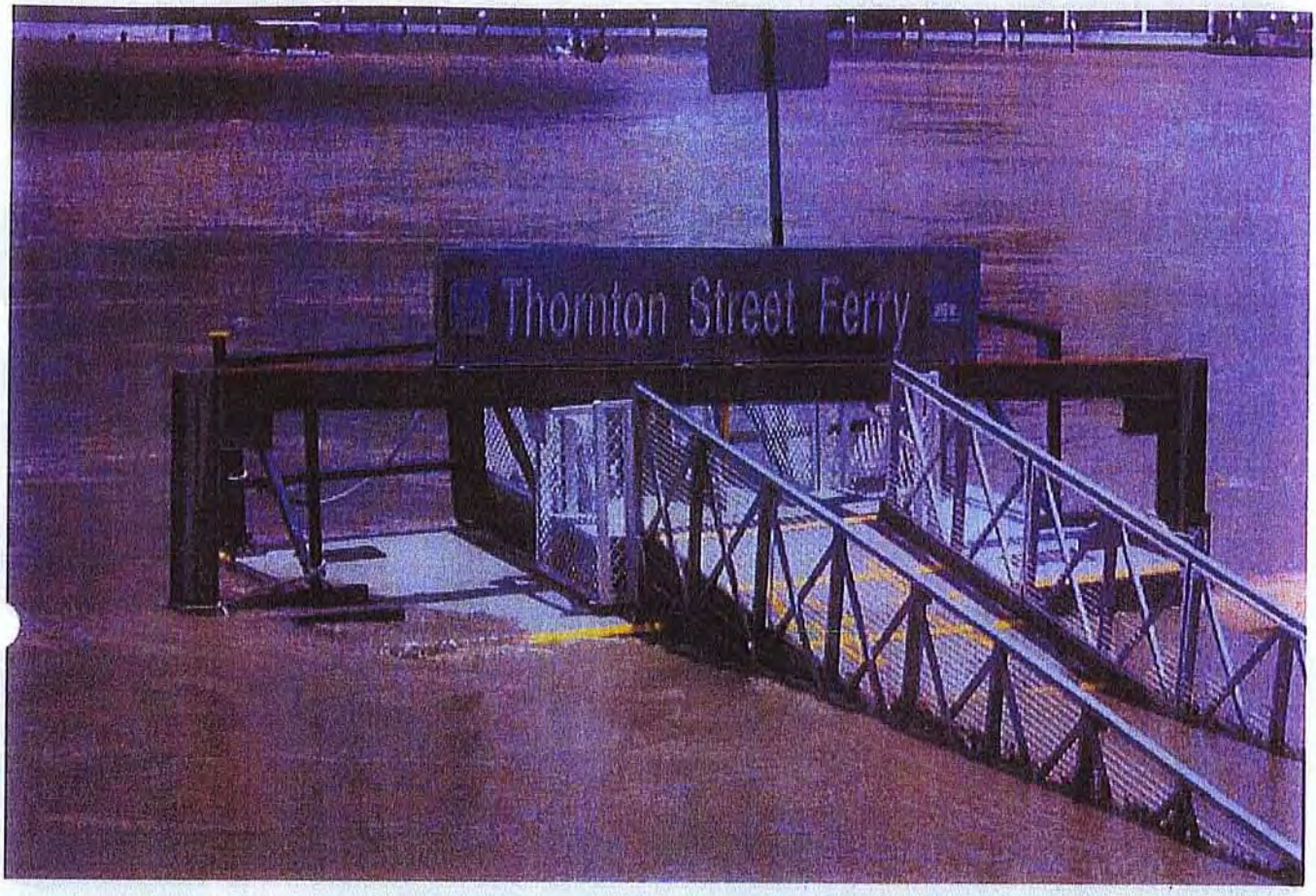

th Bank 3

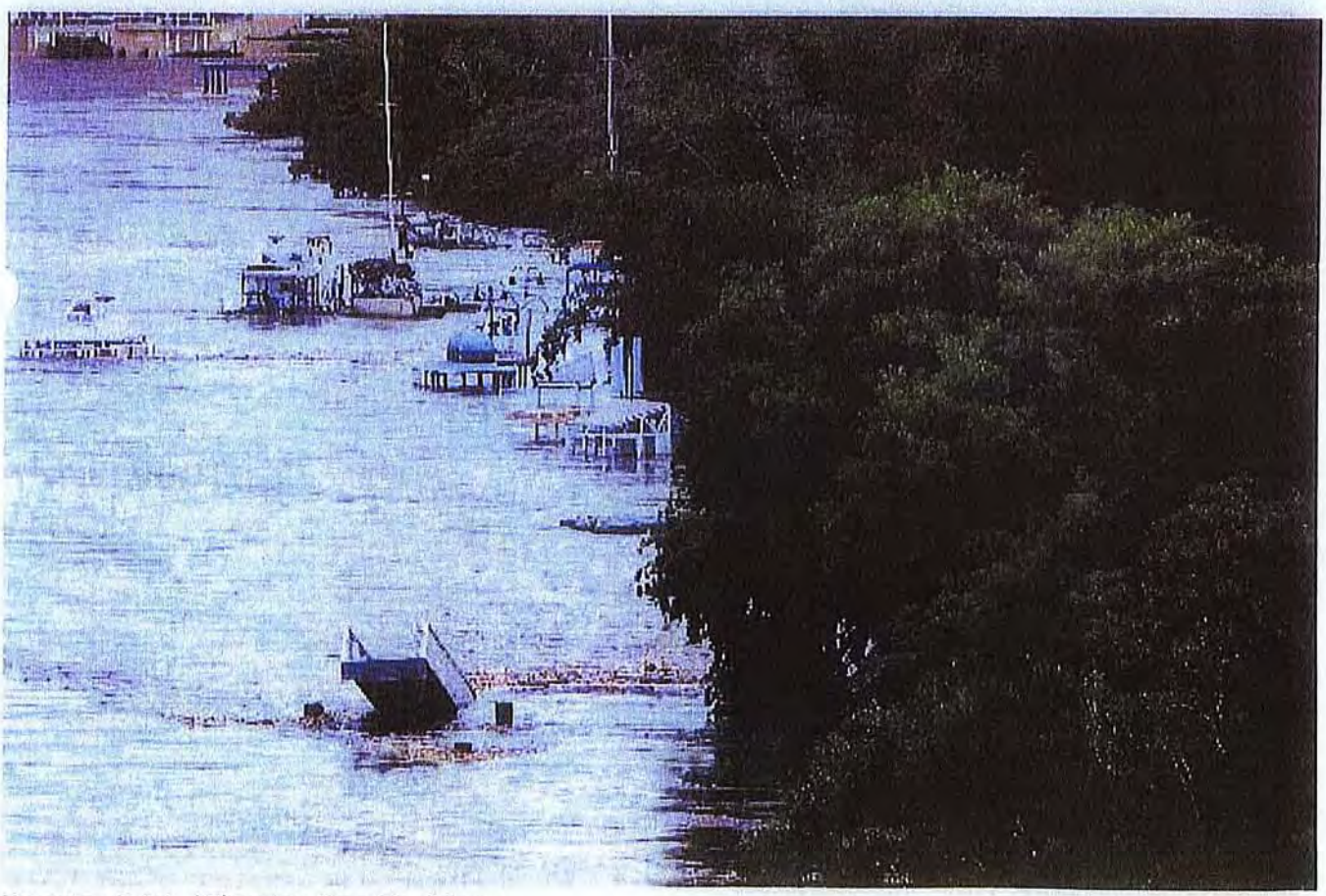
RIVER PLAZA





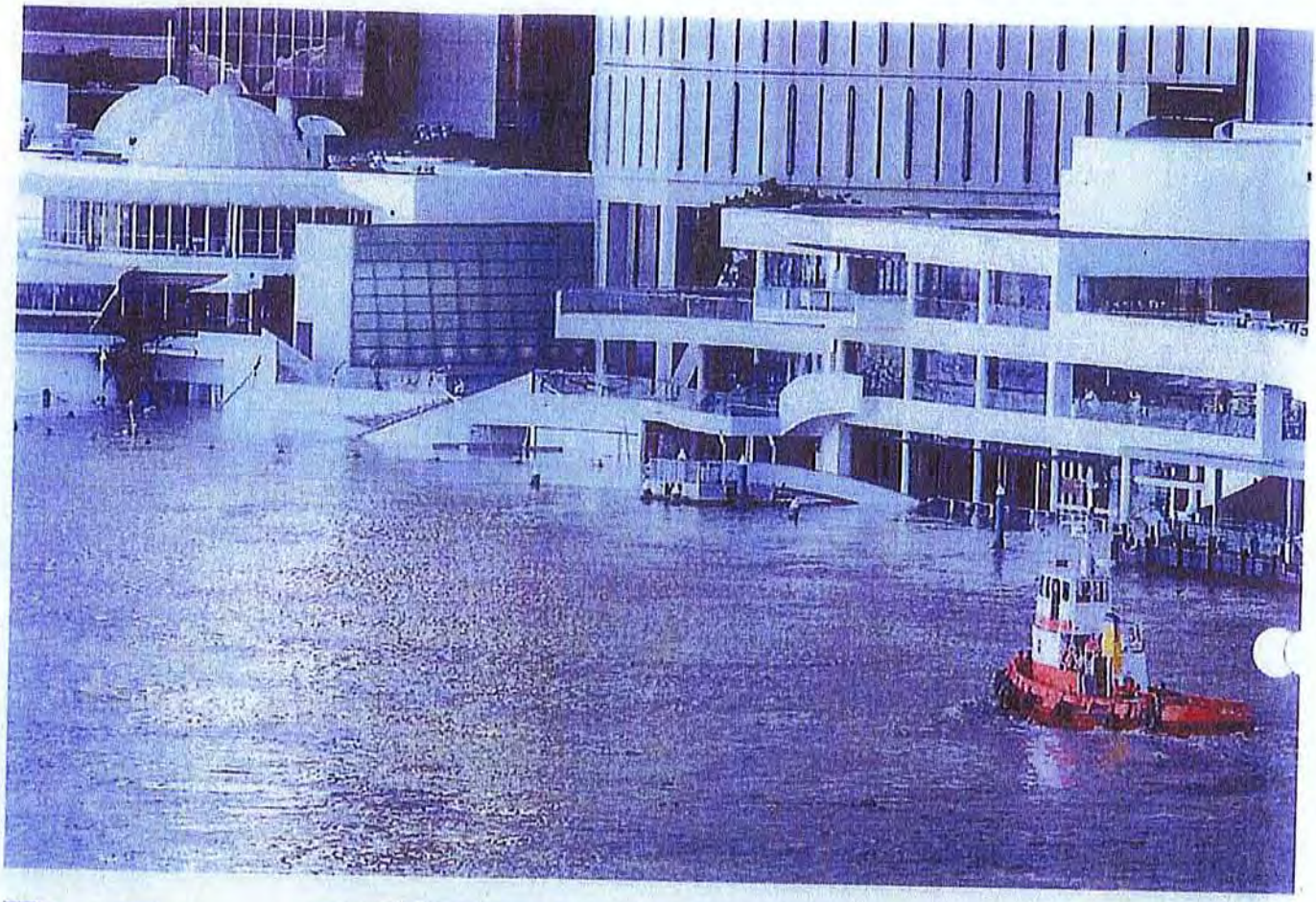
THORNTON STREET

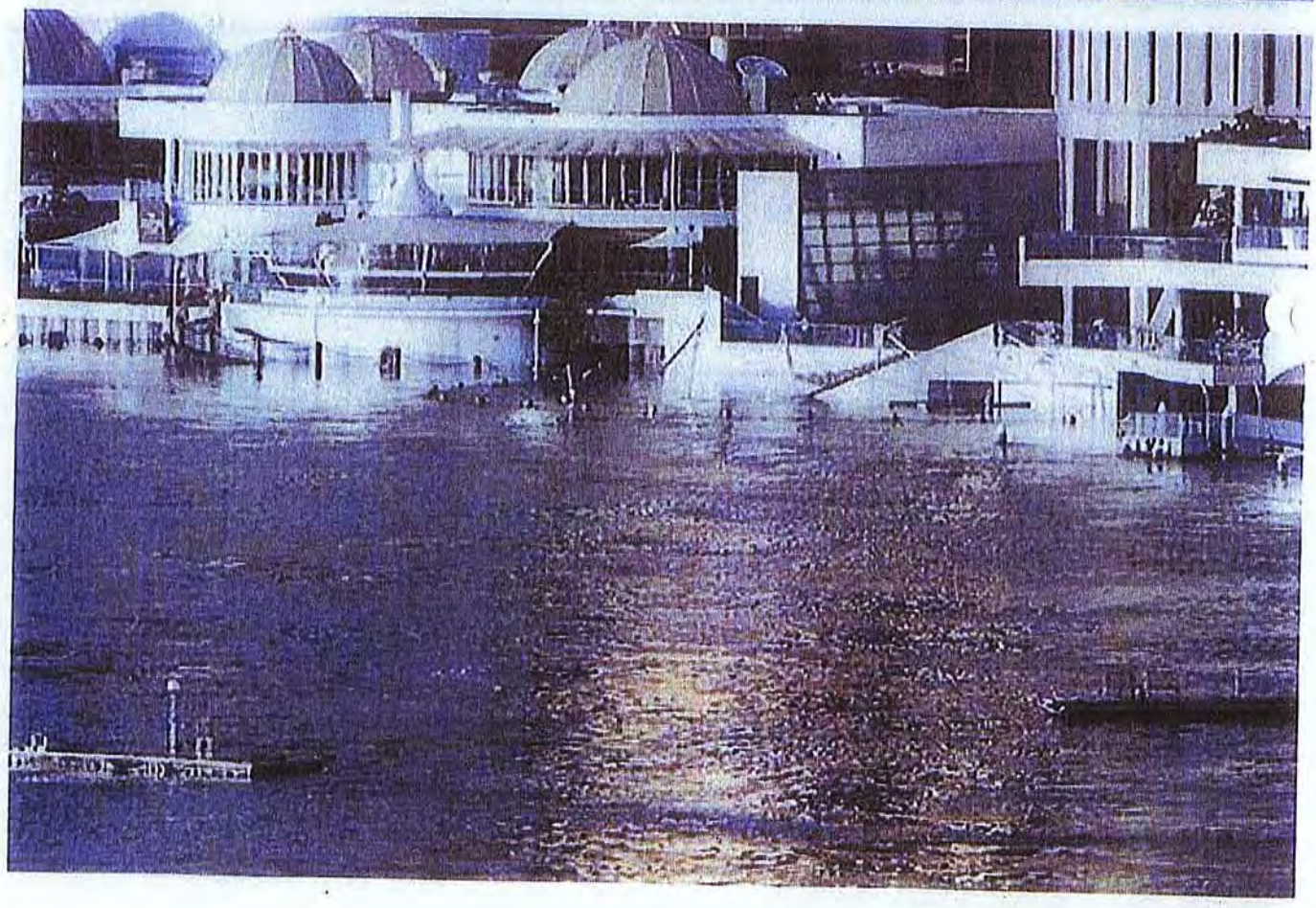




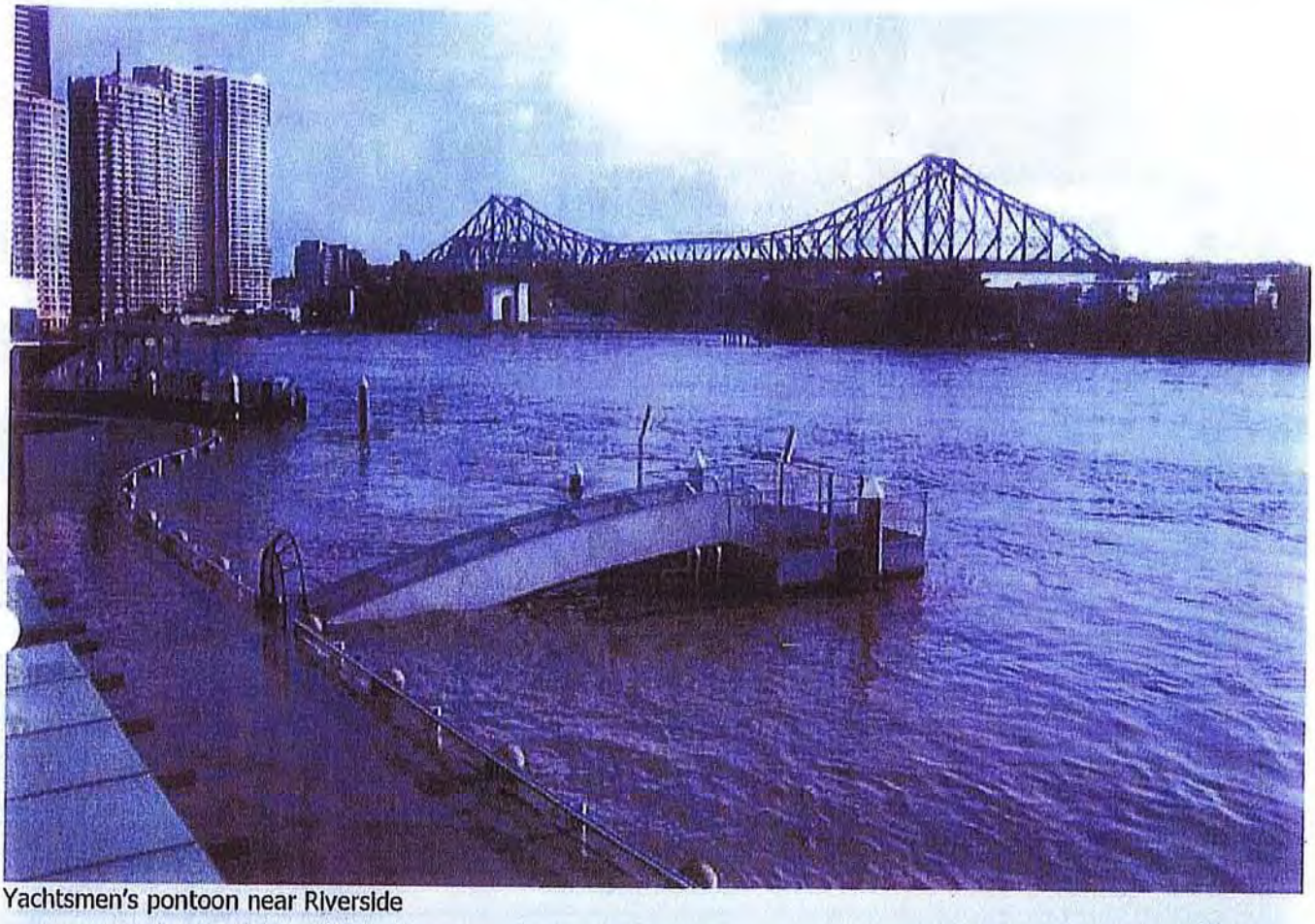
Kangaroo Point / Thornton Street in distance

EAGLE STREET PIER / RIVERSIDE

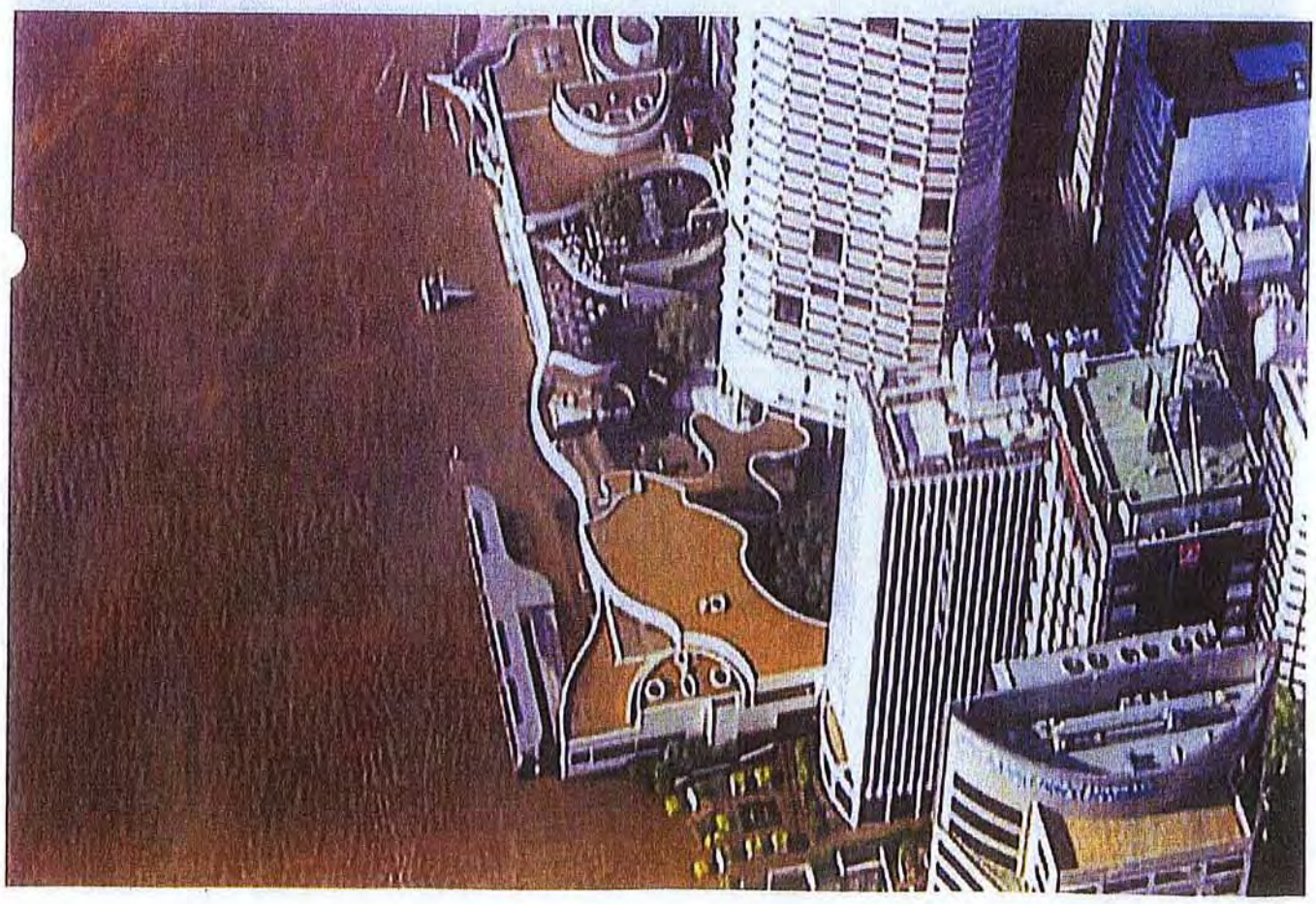




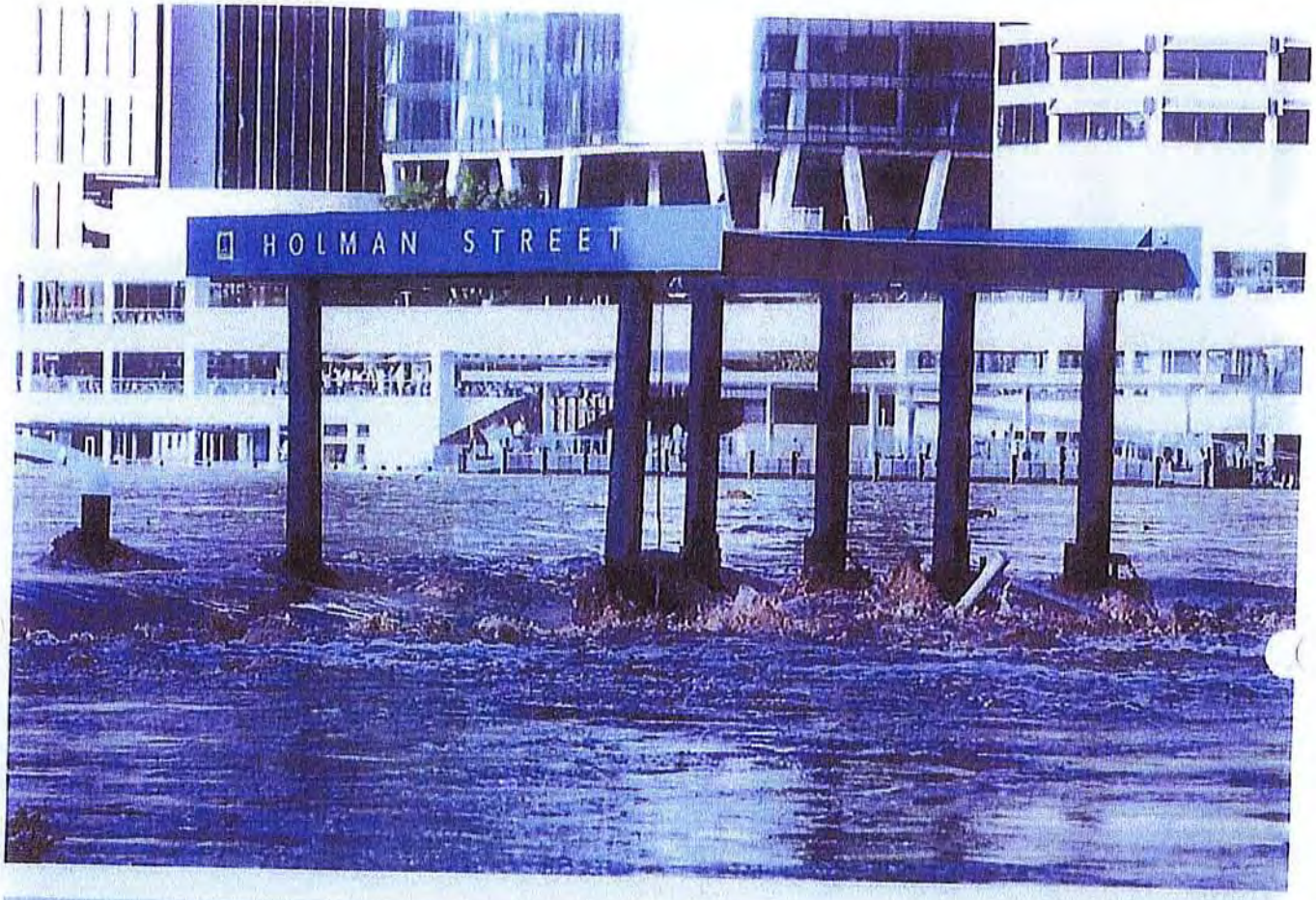
EAGLE STREET PIER / RIVERSIDE (continued)

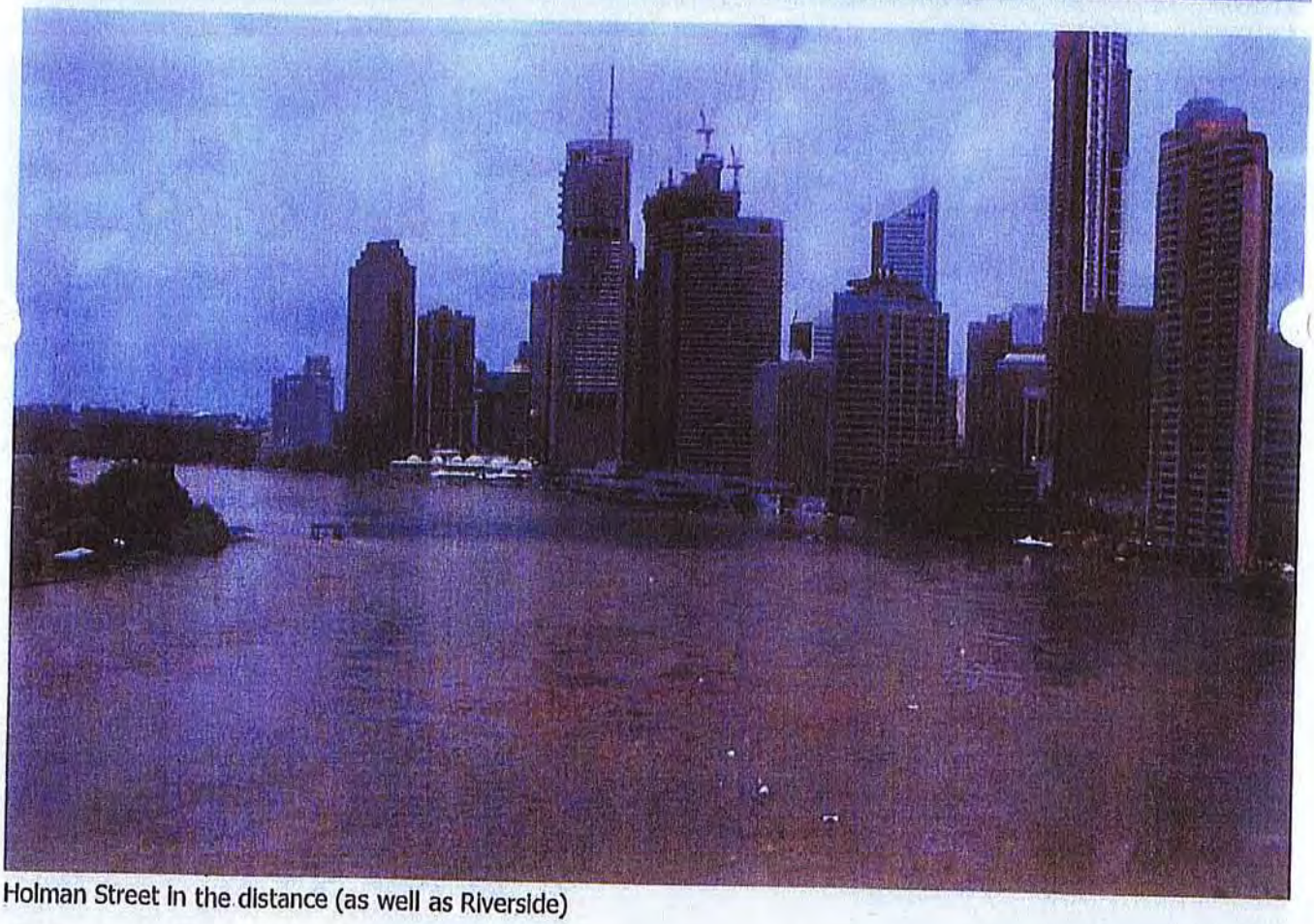


Yachtsmen's pontoon near Riverside



HOLMAN STREET



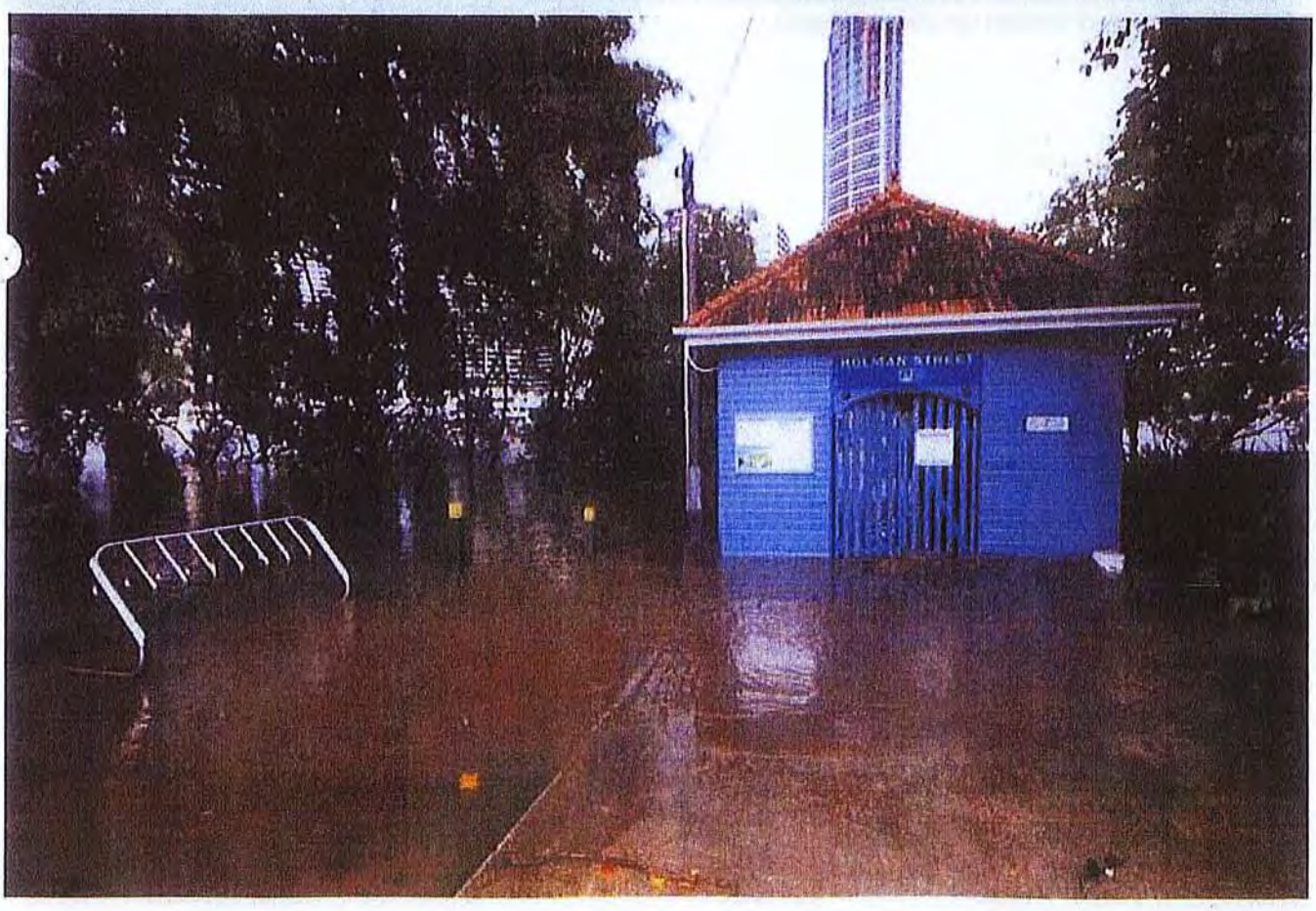


Holman Street in the distance (as well as Riverside)

HOLMAN STREET (continued)

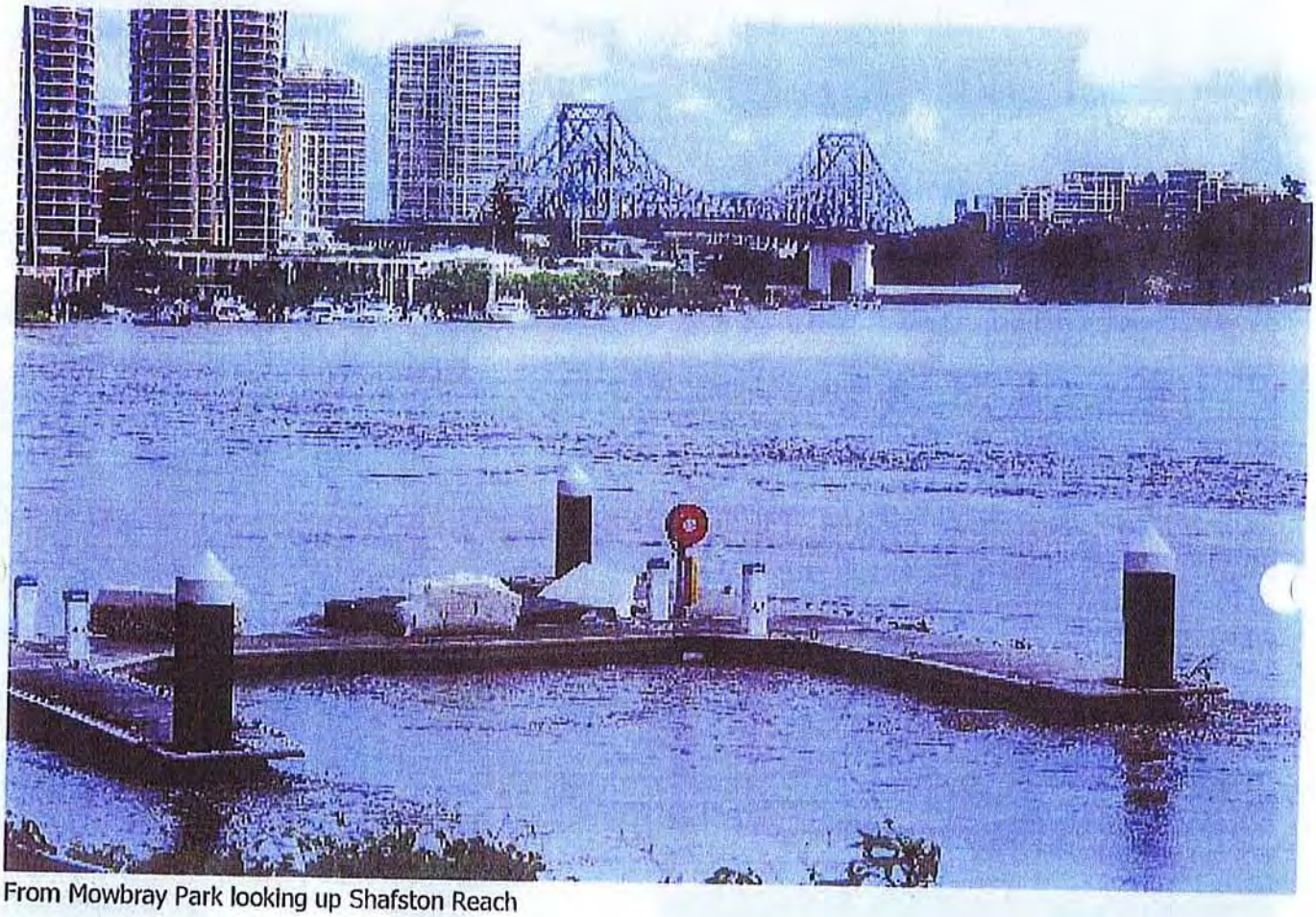


Holman Street and Riverside



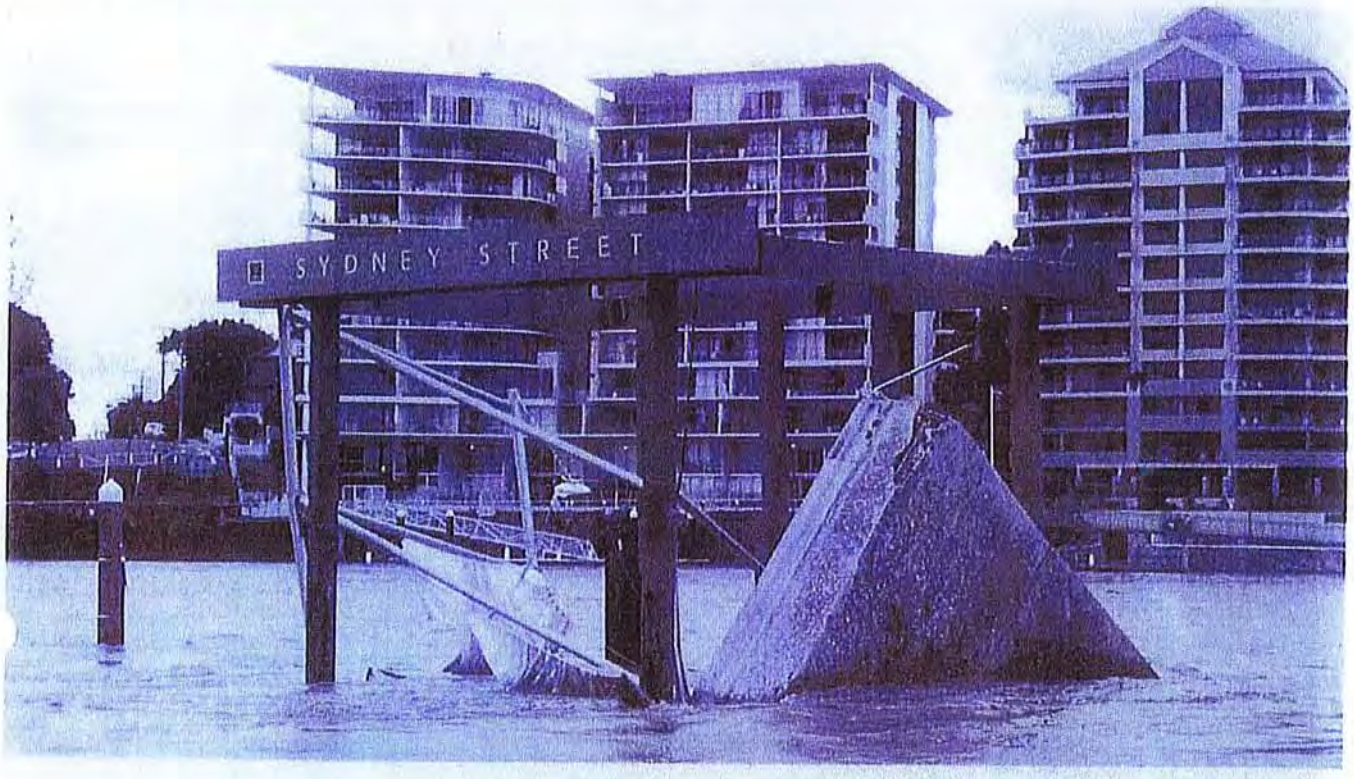
DOCKSIDE / SHAFSTON REACH

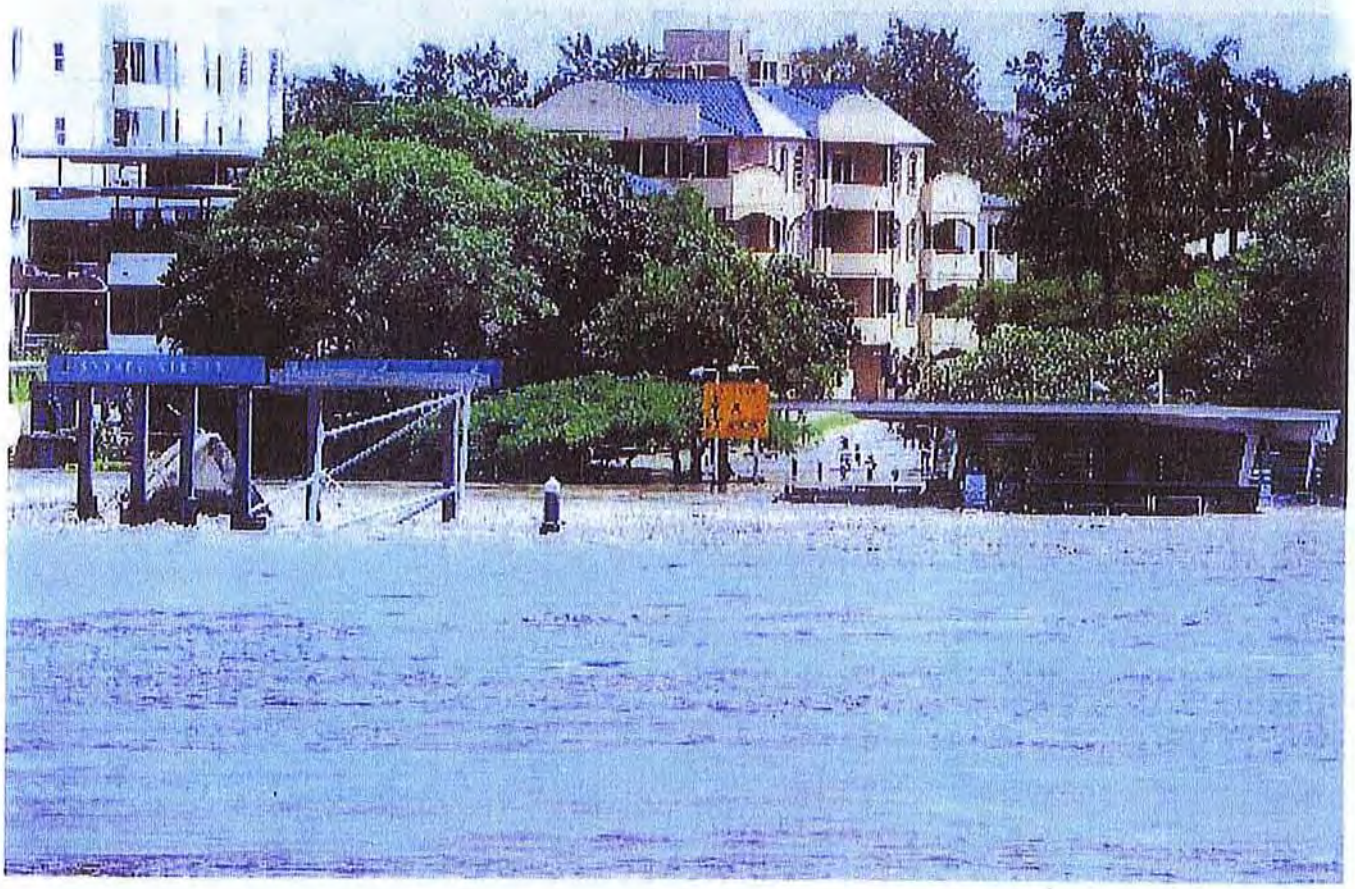
No photos of terminal yet!



From Mowbray Park looking up Shafston Reach

SYDNEY STREET





SYDNEY STREET (continued)



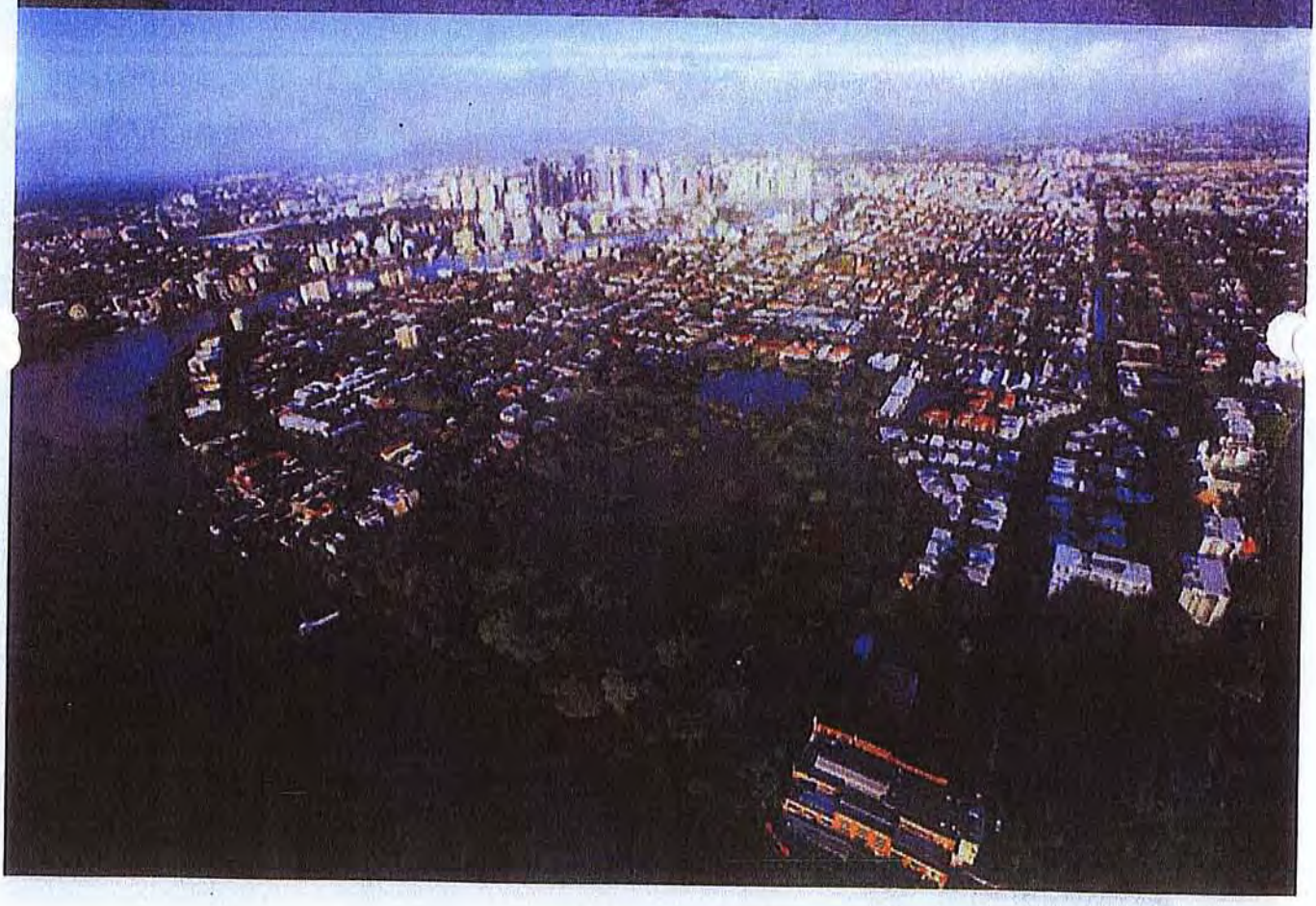
MOWBRAY PARK





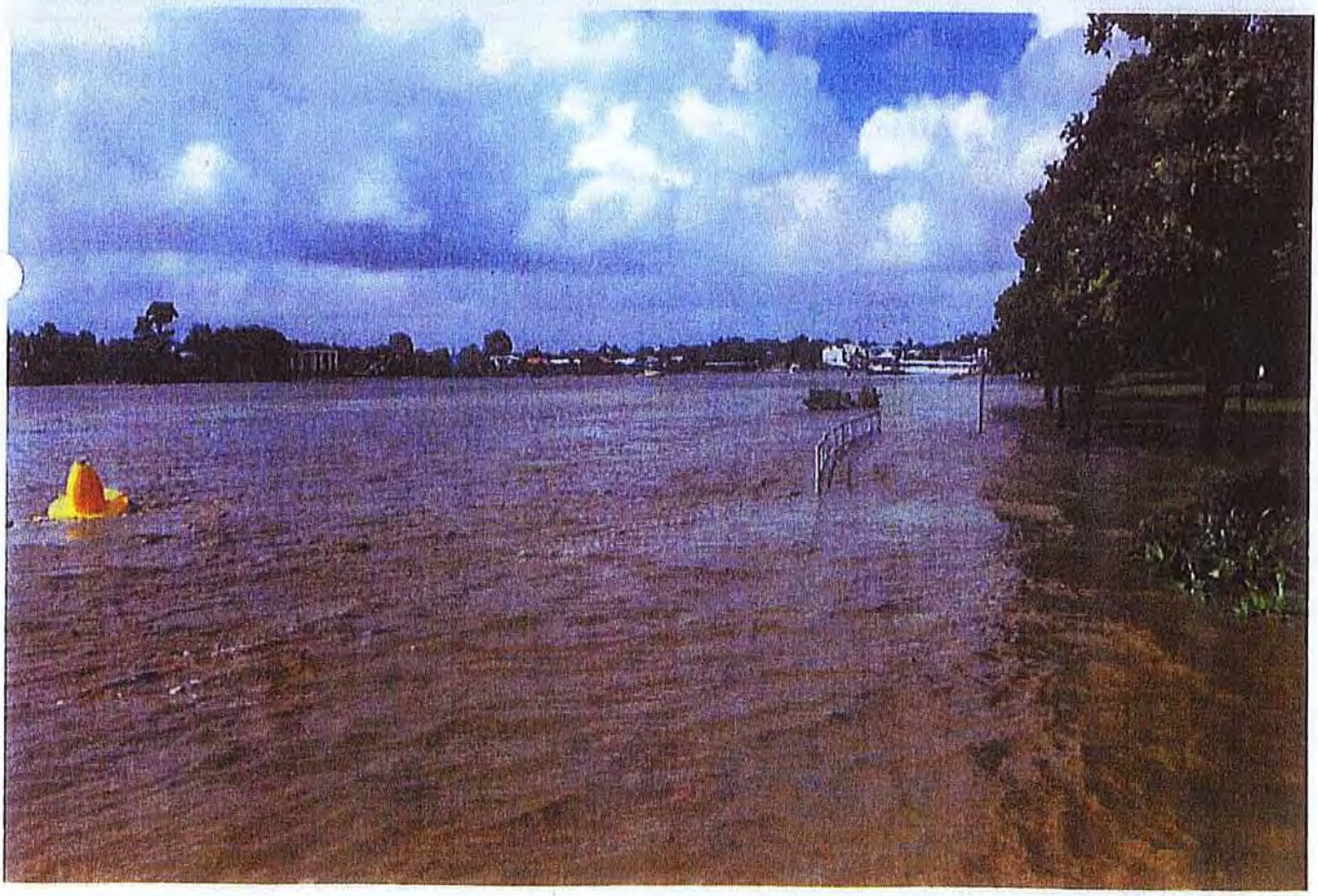
NEW FARM PARK





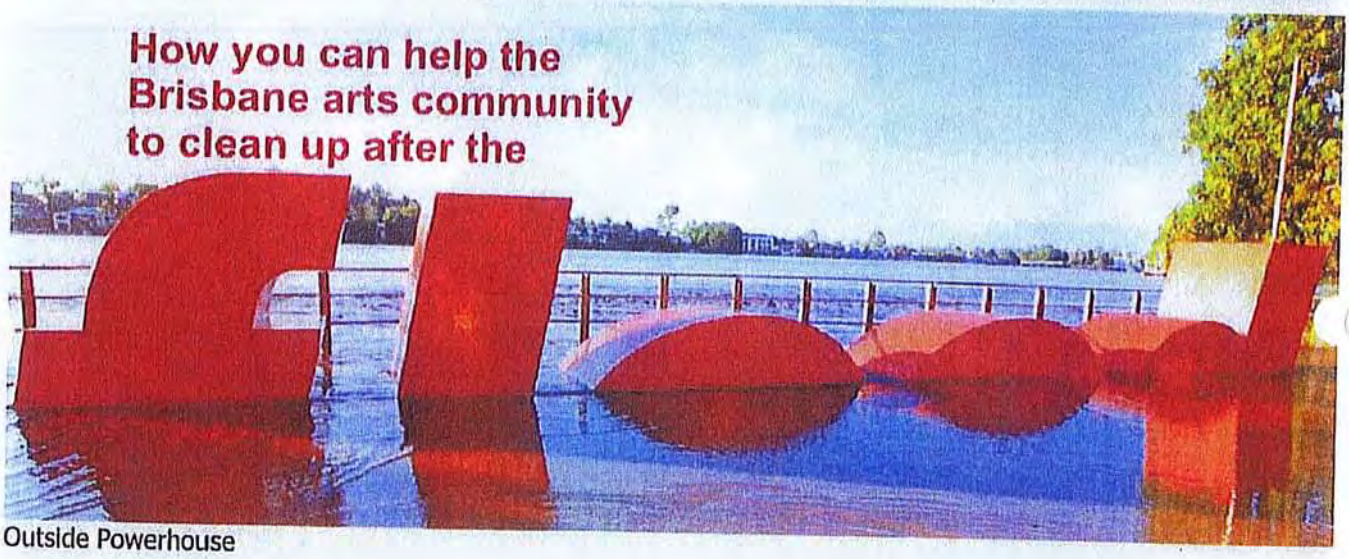
NEW FARM PARK (continued)





NEW FARM PARK (continued)



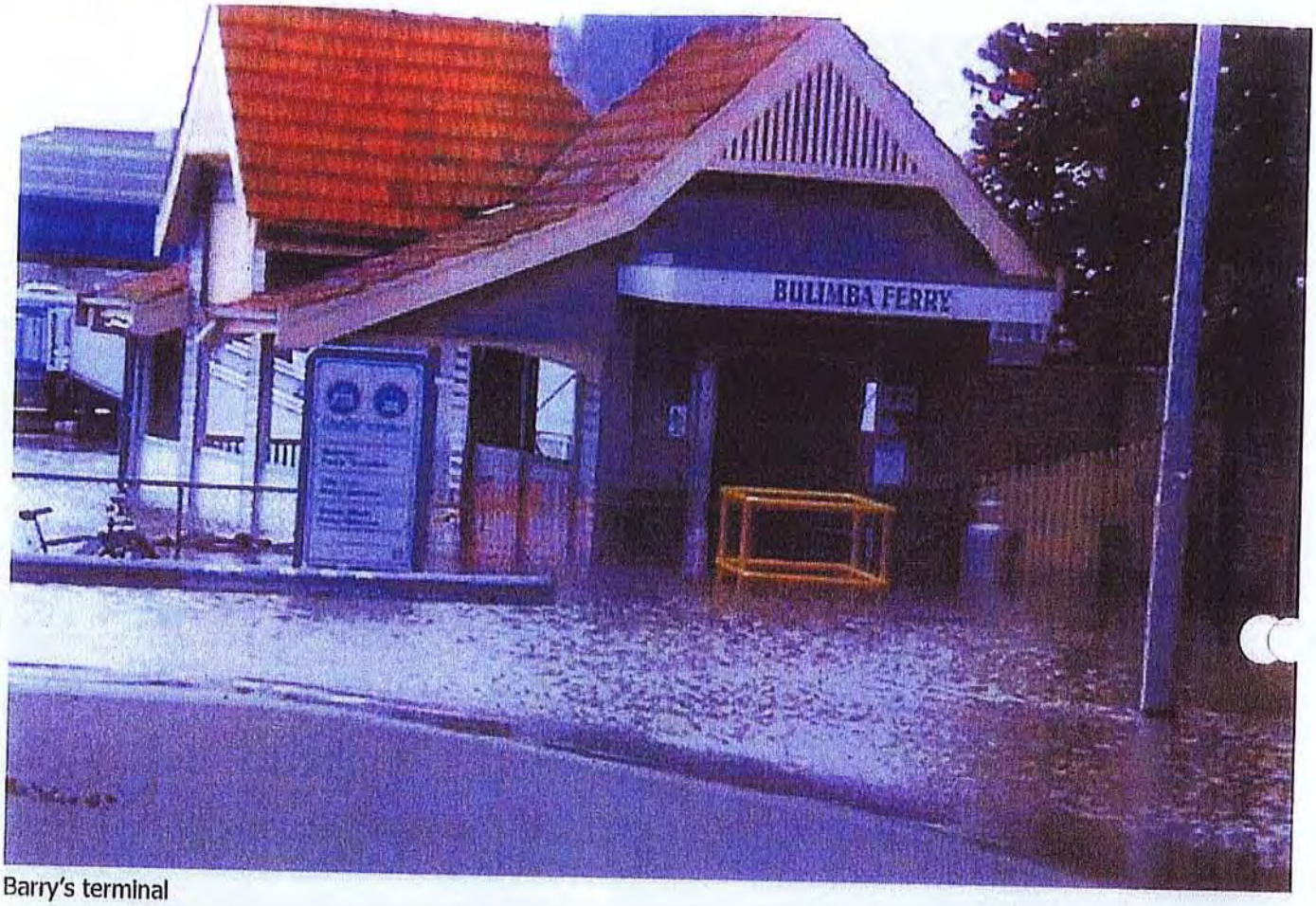


Outside Powerhouse

HAWTHORNE



BULIMBA – OXFORD STREET



Barry's terminal



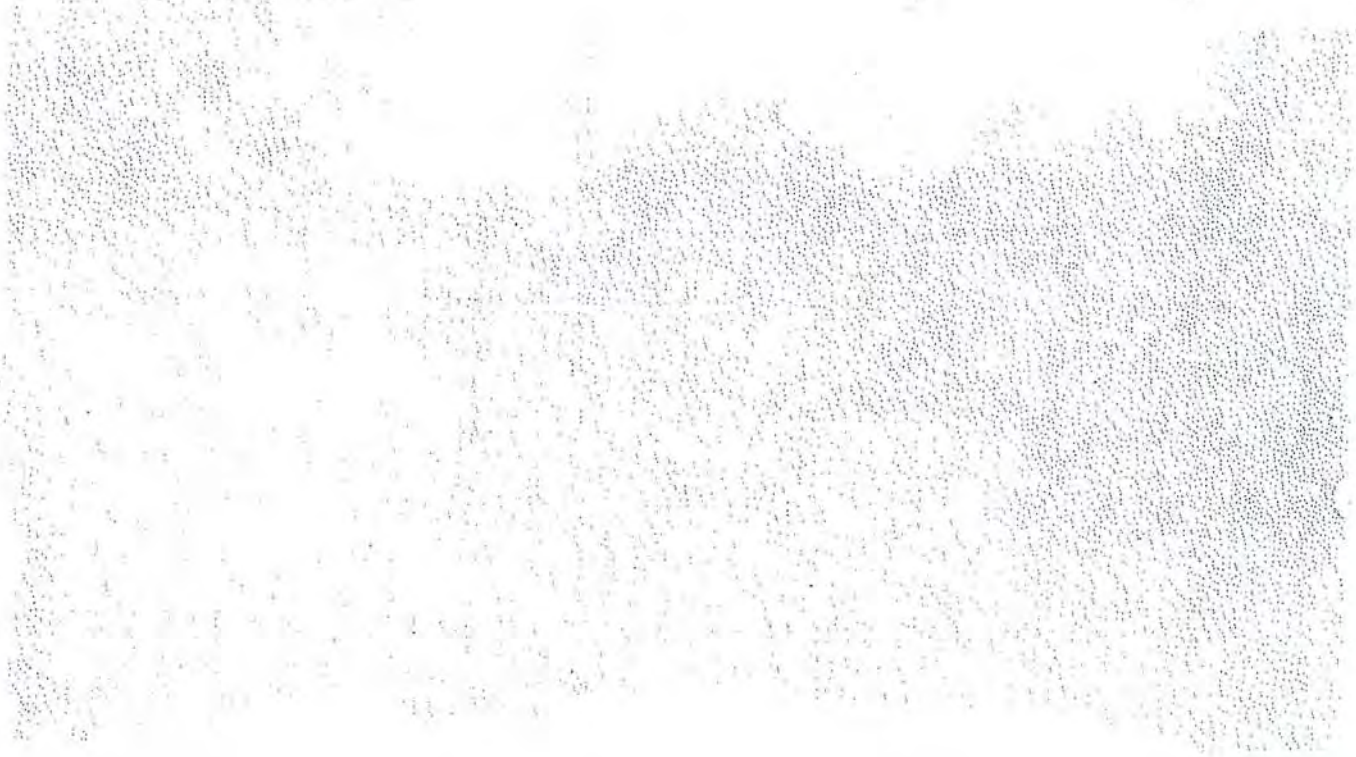
TENERIFFE (COMMERCIAL ROAD)



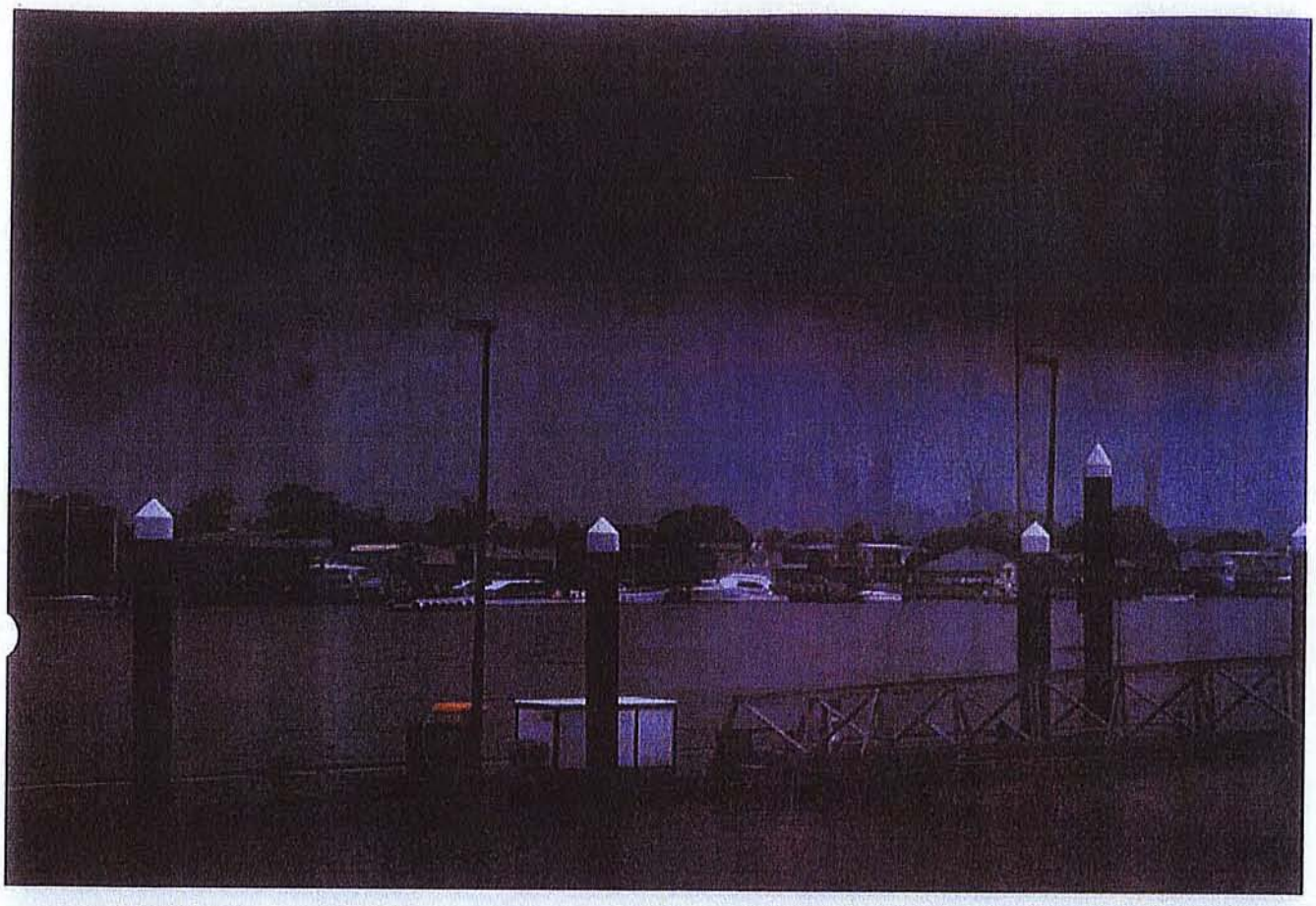
Ferry terminal and CityGlider stop

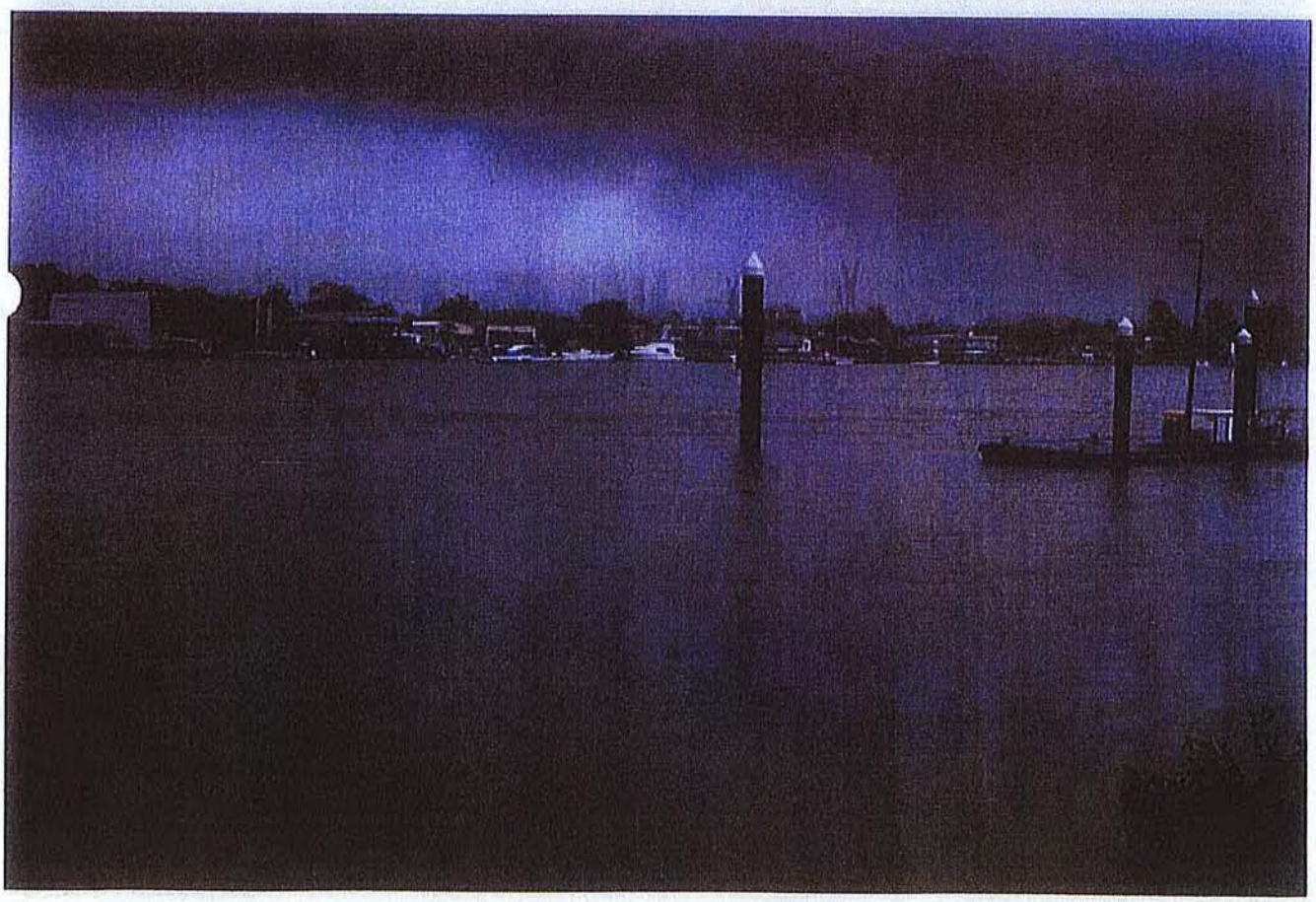
BRETT'S WHARF

No photos yet!



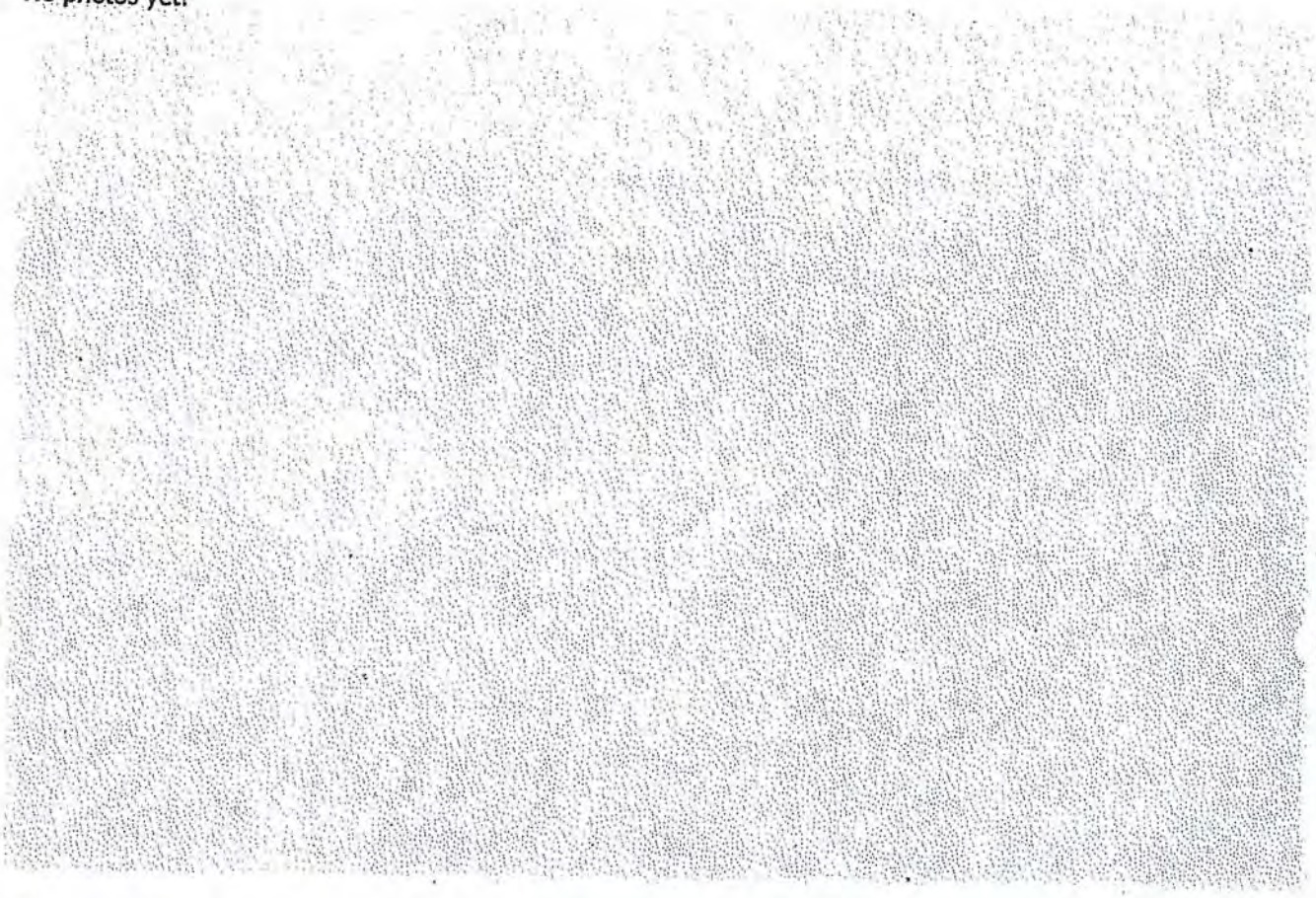
BULIMBA – BYRON STREET MAINTENANCE FACILITY (from Hamilton)

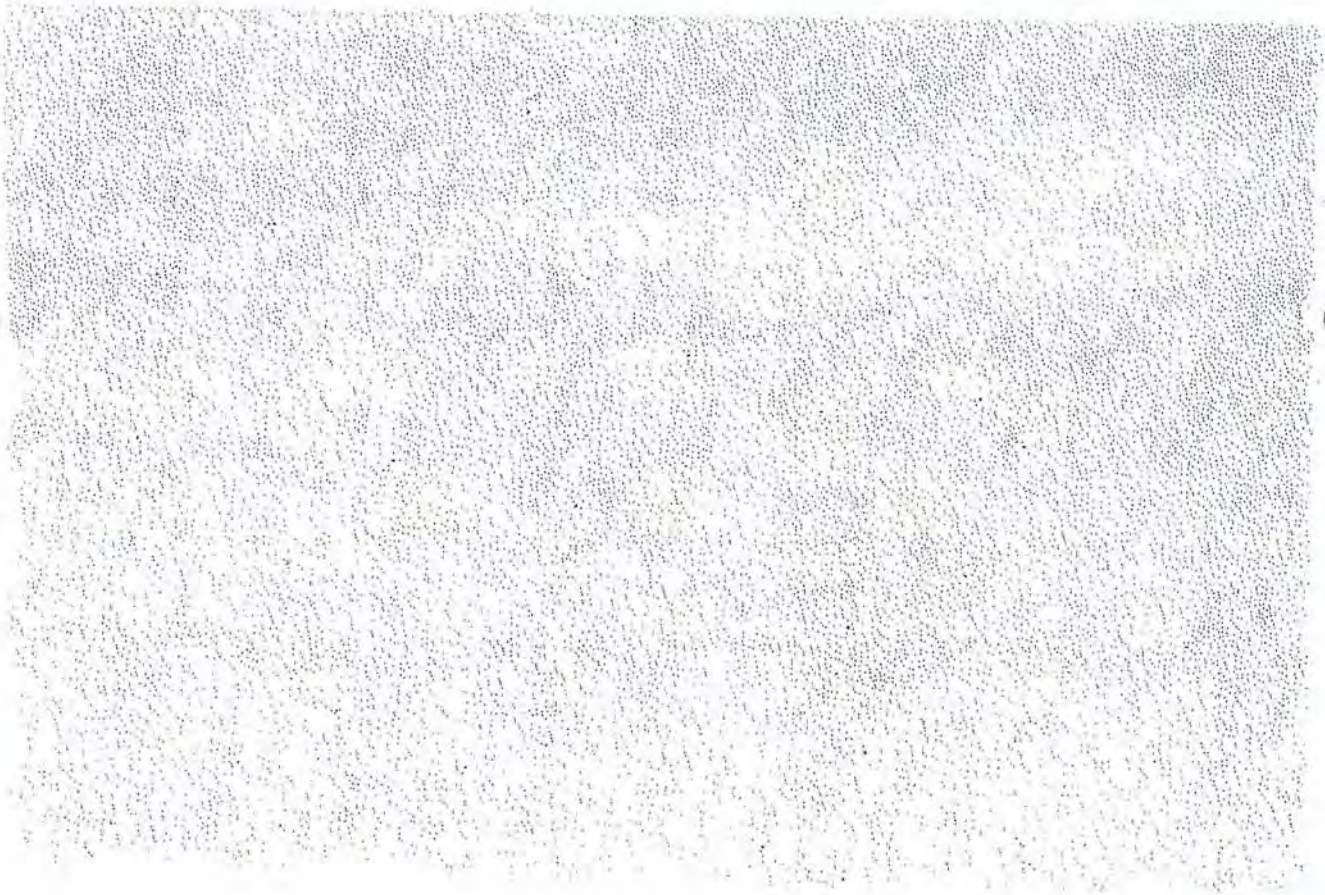




APOLLO ROAD

No photos yet!



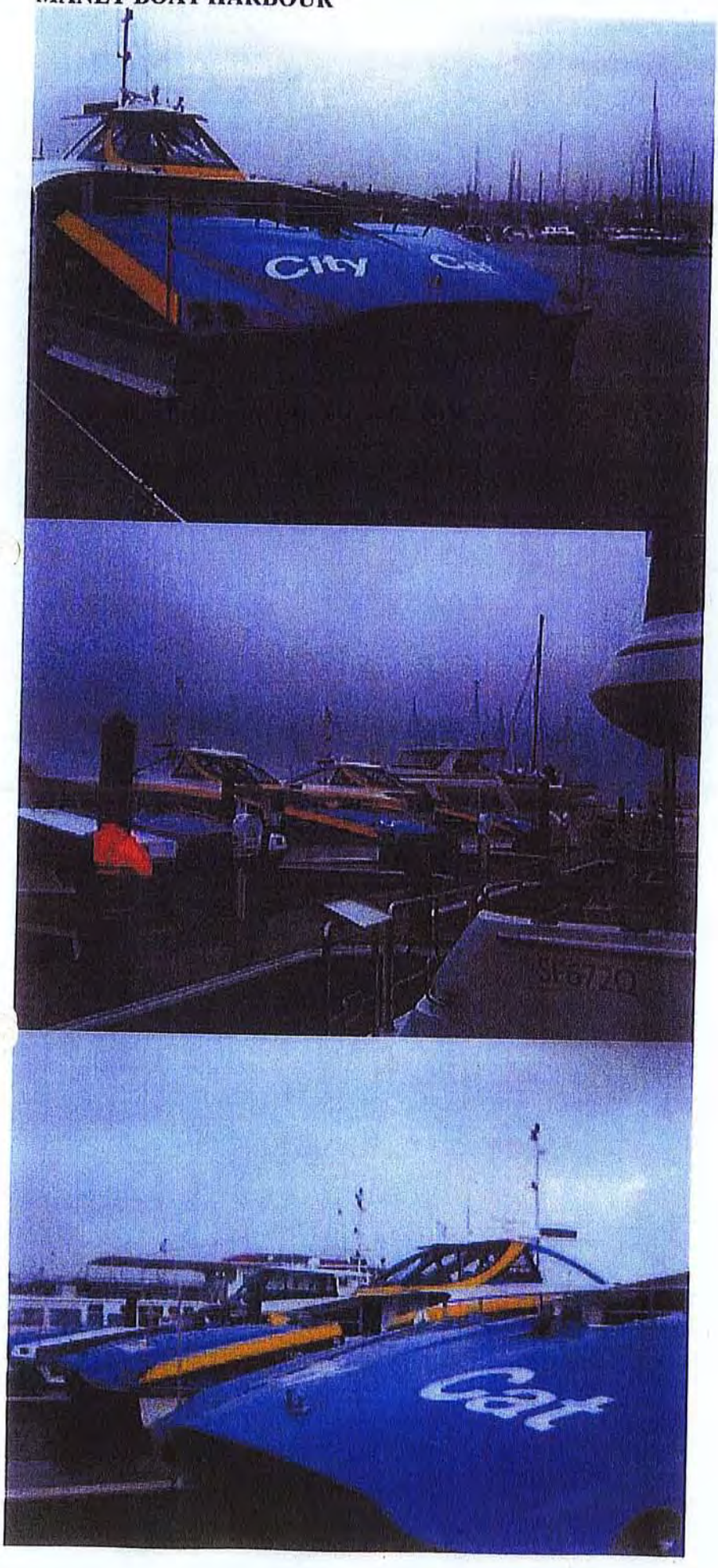


RIVERGATE / HEMMANT

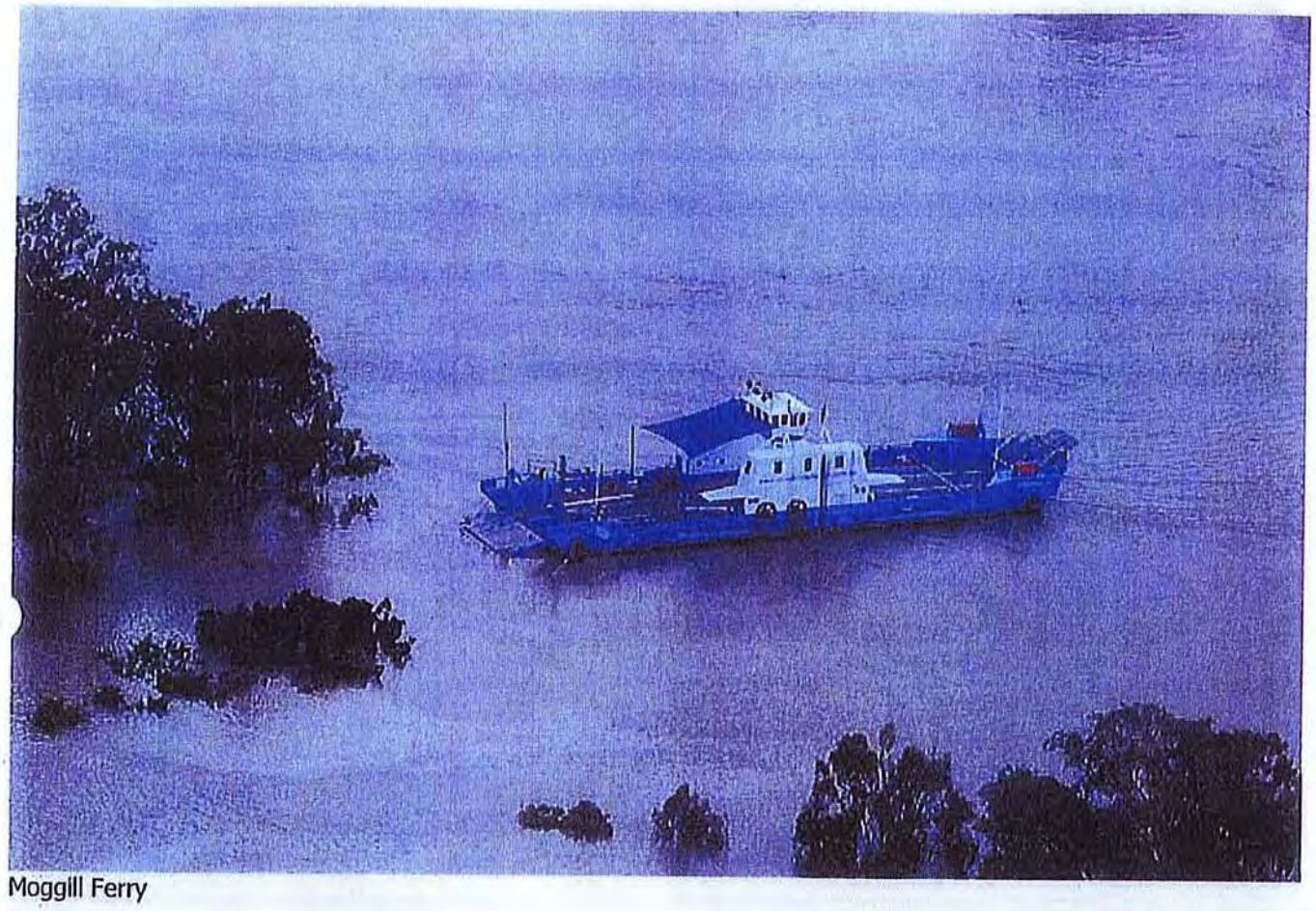


CityCats berthed at Rivergate (while part of RiverWalk floats by!!)

MANLY BOAT HARBOUR



FOR INTEREST (?!)



Moggill Ferry



Wally with floaties and snorkel!



Poor koala! ☹



Some media:

10/1/11
http://quest-news.whereilive.com.au/news/story/citycat-cityferry-services-brisbane-closure-teneriffe-west-end-ferry-terminals/

11/1/11
http://www.brisbanetimes.com.au/environment/weather/city-buses-stop-running-20110111-19lex.html

12/1/11
http://www.heraldsun.com.au/news/breaking-news/brisbanes-essential-services-grind-to-a-halt-due-to-queensland-floods/story-e6frf7jx-1225986288159
http://www.couriermail.com.au/ipad/city-cats-may-be-offline-for-months/story-fn6ck45n-1225986395353

13/1/11
http://city-news.whereilive.com.au/news/story/citycats-terminals-could-take-a-year-and-a-half-to-rebuild/
http://artgallerybythebay.blogspot.com/2011/01/city-cats-in-manly-harbour.html

14/1/11
http://www.brisbanetimes.com.au/environment/weather/free-public-transport-for-a-week-20110113-19ptj.html

From: LDCC
To: LDCCSITREP; Nelson, Melissa
Date: 19/01/2011 8:34 pm
Subject: Fwd: Fw: Ferry update
Place: LDCCSITREP
Attachments: Fw: Ferry update

Hi all,

FYI please.

Thanks
Mel Chia
LDCC

From: Barry Broe
To: Campbell Newman, Colin Jensen, [redacted]
CC: Sherry Clarke
Date: 19/01/2011 6:46 pm
Subject: Fw: Ferry update
Attachments: Ferry update

Fyi, Sherrys team working round the clock to cover all bases

From: Sherry Clarke
To: Broe, Barry
Date: 19/01/2011 6:43 pm
Subject: Ferry update

Hi Barry

Some other info re ferries

1.AECOM engaged today to conduct an engineering assessment of the 7 rebuild/major repair terminals - the condition assessment provided will be subsequently reviewed by a QS to provide high level costings

2. Smithbridge - the approved contractor for West End has provided formal agreement that they will incur no costs in respect of West End up until Thursday next week. At that point a further decision will need to be taken as to West End status. It MAY be feasible to build the over water portion (for which we have both DA and design) and leave the existing building in situ (pending a rebuild of this portion at a later date).

3. SPO and PT team to meet with Waterways tomorrow - Waterways are the approved contractor for Teneriffe, Hawthorne and Bretts Wharf. SPO will formally suspend the contract for 30 days. These three terminals are all relatively unscathed (subject to further assessment). The 30 days will allow a review of priorities.

4. The scope of the salvage works for the barge/crane and tug (to recover heavy debris) will be drafted tonight and quotes sought from the pre-qual panel as a priority. The salvage task includes:

Dutton Park - retrieve sunken pontoon and gangway
Uni of QLD - MSQ mooring buoy caught under pontoon
West End - remove semi-sunken walkway
Regatta - everything presumed lost but check to see if pontoon is sunk at site
Davies Park - retrieve UQ gangway
North Quay - remove all debris and salvage existing gangway for future repairs
SouthBank 2 - remove gangway caught on pile
QUT - remove semi sunken walkway
Holman Street - now that the water has receded this afternoon suspect pontoon is still attached to piles. Salvage pontoon if in place
Sydney Street - Salvage sunken pontoon.

5. A 'Notice to Mariners' was issued yesterday by MSQ prohibiting any commercial/ferry vessels from using the river until further notice. MSQ is taking the lead on the clean up of the bed of the river.

6. Diving inspections will continue tomorrow with 8 downstream terminals inspected to date - only unexpected find is the a private gangway lodged under New Farm (and unsubstantiated report of a chicken coop lodged there too)

Thanks sherry

From: LDCC
To: Dana Harrison
Date: 22/01/2011 9:13 am
Subject: Fwd: Ferry update

>>> Sherry Clarke 19/01/2011 6:43 pm >>>
Hi Barry

Some other info re ferries

1.AECOM engaged today to conduct an engineering assessment of the 7 rebuild/major repair terminals - the condition assessment provided will be subsequently reviewed by a QS to provide high level costings

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6. Diving inspections will continue tomorrow with 8 downstream terminals inspected to date - only unexpected find is the a private gangway lodged under New Farm (and unsubstantiated report of a chicken coop lodged there too)

Thanks sherry

From: LDCC
To: VanDijk, Harry
Date: 20/01/2011 3:40 pm
Subject: CityCat Terminal - North Quay - Operator Required

Harry,

A call has been received from Phillip Cox requesting an excavator at North Quay, entrance to CityCat Terminal. Contact is Paul Newman [redacted]

Debris is surrounding the terminal and requires immediate cleanup.

Can you please action.

Thankyou
Cynthia Brooks
LDCC

From: LDCC
To: Vivian, Gaylene
CC: LDCC
Date: 31/01/2011 12:42 pm
Subject: Fwd: REFERAL TO LDCC - 91 Mc Connel St Bulimba - CityCat terminal debris wedged under wooden jetty
Place: LDCC

Hi Gaylene,

Thanks for agreeing to follow up on this matter as per our telephone call earlier.

Please send us a confirmation email.

Thanks.

Regards,
Joyce Law
LDCC - Ops support

>>> CustomerContactSolutions 31/01/2011 12:03:53 pm >>>
Request from customer re debris for attention please.

Thanks
Lydia
Contact Centre rep LDCC

>>> Joseph Casabella 31/01/2011 11:47:14 >>>

During property damage assessments, a Built Environment Officer has been advised from the resident of [redacted] Bulimba (Mr and Mrs Matheison - [redacted] that part of the city cat ferry terminal (debris) has become wedged under the rear wooden jetty at the property location.

Resident has requested assistance in removing the debris from the site location.

For any further information please contact Peter Bryer - BELU officer (east region). x71511

regards,

Joe Casabella

Acting Regional Manager
Compliance & Regulatory Services East
Brisbane City Council
[redacted]

From: "Jon kelly" <[redacted]
To: [redacted]
CC: "'Joel Carkeet'" [redacted] "'Neil Hedges'...
Date: 12/01/2011 9:30 pm
Subject: MOGGILL FERRY RECOVERY ASSISTANCE

HON - Campbell Newman

I have been advised to send you this correspondence direct in relation to the potential recovery of the Moggill Ferry. I will keep this very short and sweet given your current workload and imminent changes in the river network over the next coming hours.

HHA are a very experienced Heavy Haul and Crane Hire Company that carry out various specialist tasks that others cannot. We have been very much involved with the building of the new Brisbane over the past 5 years and our recent and current projects include:

- Clem 7 Tunnel.
- Airport Link Tunnel.
- Gateway Bridge.
- Gold Coast Decel.
- Bundamba Water Plant..... and others

Back to business - I see a great potential to recover the Moggill Ferry with relative ease with our heavy haul equipment - our proposal is as follows:

Scenario 1

- Mobilise 2 x CAT D10T Bulldozers to Moggill Site.
- Affix Tow Straps to the Ferry Structure and Connect to the Bulldozers.
- Drag the Ferry onto the remaining Bank or onto dry ground - or enough to eliminate the hazard of the structure in the water - this should be easy to do with the banks over the river overflowing.
- Affix approx 100t of counterweight to the Ferry in case of River increase.
- The Bulldozers will also be left onsite - in the event of circumstances changing.

. This Scenario will be subject to access for the D10T Bulldozers - which our team is now investigating.

Scenario 2

. Mobilise 4 x Heavy Haul Trucks - Equipped with 100t of counterweights and 4 x Franna Cranes to Moggill Ferry Site - if access is an issue the equipment can be barged (Time Required to do so 12-14hrs).

. Unload 100t of Counterweights and secure 4 x lines to Ferry.

. Manually Winch Ferry Back to River Bank - if safe leave in new position with counterweight attached to river bank and secure lines accordingly to Ferry.

. If Ferry needs to be moved further - allow for an extra 50t of counterweights to provide additional winch support.

Overall I believe that this will be an achievable project to carry out. There will be a small amount of time required for mobilisation of equipment however given the circumstances we can act very quickly at any time 24hrs a day if we have to. I have a full crew on standby for any of your heavy lift or transport requirements trough this trying time.

Please rest assure that preserving my home town is my organisations priority as we are very proud Queenslanders that enjoy rising to the challenge when the chips are down - our philosophy is "Often Challenged - Never Beaten!"

Please let me know if I can assist further in any way.

Thanks again

Jon Kelly - Heavy Haulage Australia

HHA

cid:image003.jpg@01CAE53F.C845ABF0

Heavy Haulage Australia Pty Ltd

PO Box 886

SUMNER PARK QLD 4074

Heavy Haulage Solutions - Australia Wide



WEB - <http://www.hhagroup.net/> www.hhagroup.net

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

From: LDCC
To: MacLeod, Shane
Date: 12/01/2011 10:15 pm
Subject: Fwd: MOGGILL FERRY RECOVERY ASSISTANCE

>>> "Jon kelly" [redacted] 12/01/2011 9:29 pm >>>
HON - Campbell Newman

I have been advised to send you this correspondence direct in relation to the potential recovery of the Moggill Ferry. I will keep this very short and sweet given your current workload and imminent changes in the river network over the next coming hours.

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- Gold Coast Decel.
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Please let me know if I can assist further in any way.

Thanks again

Jon Kelly - Heavy Haulage Australia

HHA

cid:image003.jpg@01CAE53F.C845ABF0

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SUMNER PARK QLD 4074

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****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

LDCC - Fwd: MOGGILL FERRY RECOVERY ASSISTANCE

From: LDCC
To: FPG Volunteers
Date: 21/01/2011 1:41 PM
Subject: Fwd: MOGGILL FERRY RECOVERY ASSISTANCE
Attachments: Fwd: MOGGILL FERRY RECOVERY ASSISTANCE

Hi

We have received this offer of help.

Cheers

Darshan

LDCC - Re: Fwd: MOGGILL FERRY RECOVERY ASSISTANCE

From: LDCC
To: Lord Mayor
Date: 21/01/2011 1:41 PM
Subject: Re: Fwd: MOGGILL FERRY RECOVERY ASSISTANCE

Hi,

We have passed that onto the Forward planning group at LDCC to action.

Cheers

Darshan

>>> Lord Mayor 12/01/2011 10:07:54 pm >>>
URGENT ATTENTION OF LDCC

Offer of assistance from the public received by email as requested by the Lord Mayor.
LMAO staff are working from home. If there are any questions pls call Debra Brown on mobile [redacted]

This email has also been forwarded to CMX for registration as per normal email procedures.

Forwarded by
Lord Mayor's Administration Office
for your advice and action.
[redacted]

From: Graham Nell
To: Hayes, Mark; [redacted] Lynch, Michael
CC: Broe, Barry; Brownjohn, Elizabeth; Clarke, Sherry; Dessaix, Rob; Enr...
Date: 20/01/2011 8:57 am
Subject: Bicentennial Bikeway _ Drift Restaurant
Place: [redacted]

All,

From reports recieved by Councils superintendant to the Bicentennial West Bikeway project, the Drift Restaurant have been and are currently placing large quantities of flood damaged perishable goods onto the Bicentennial Bikeway creating a health and safety issue which requires urgent action to be cleared.

Drift have placed electrical equipment/applicancies on the adjacent timber bridge that also needs to be removed before the Bicentennial bikeway can be opened. Also the handrail to the bridge was severly damage requiring replacement before the bikeway can open.

Regards
Graham

Regards

Graham Nell
Principal Transport Infrastructure - Delivery
Major Projects Infrastructure
Brisbane City Council
telepho[redacted]
mobile
email -

From: LDCC
To: Baz, Tina
Date: 20/01/2011 9:05 am
Subject: Fwd: Bicentennial Bikeway _ Drift Restaurant
Attachments: Bicentennial Bikeway._ Drift Restaurant

Tina,

Please action.

Thankyou
Cynthia Brooks
LDCC

LDCC - Fwd: Bicentennial Bikeway _ Drift Restaurant

From: Barry Broe
To: Evans, Craig
Date: 20/01/2011 12:31 PM
Subject: Fwd: Bicentennial Bikeway _ Drift Restaurant

>>> Graham Nell 20/01/2011 8:57:31 am >>>
All,

From reports recieved by Councils superintendant to the Bicentennial West Bikeway project, the Drift Restaurant have been and are currently placing large quantities of flood damaged perishable goods onto the Bicentennial Bikeway creating a health and safety issue which requires urgent action to be cleared.

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Regards
Graham

Regards

Graham Nell
Principal Transport Infrastructure - Delivery
Major Projects Infrastructure
Brisbane City Council
telepho[redacted]
mobile -
email -

LDCC - Fwd: Bicentennial Bikeway _ Drift Restaurant

From: Craig Evans
To: Conroy, Barry
Date: 20/01/2011 12:35 PM
Subject: Fwd: Bicentennial Bikeway _ Drift Restaurant
CC: LDCC
Attachments: Fwd: Bicentennial Bikeway _ Drift Restaurant

Hi Barry
Further advice re the bikeways. Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

Phon
Fax:
Mobi

Emai

From: BCWResponseTaskForce
To: LDCC
CC: Stein, Paul
Date: 20/01/2011 12:44 pm
Subject: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant
Place: LDCC
Attachments: Bicentennial Bikeway _ Drift Restaurant

FYA

>>> Mark Hayes 20/01/2011 12:40 pm >>>
For job log

From: LDCC
To: VanDijk, Harry
Date: 20/01/2011 3:13 pm
Subject: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant
Attachments: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant

Harry

for your action please

Thankyou

Cynthia Brooks
LDCC

From: Harry VanDijk
To: Brooks, Cynthia; [redacted]
Date: 20/01/2011 4:31 pm
Subject: Re: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant
Place: [redacted]

this needs to go west district

>>> LDCC 20/01/2011 3:13 pm >>>
Harry

for your action please

Thankyou

Cynthia Brooks
LDCC

From: LDCC
To: VanDijk, Harry
Date: 20/01/2011 4:33 pm
Subject: Re: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant

Sorry Harry will redirect

>>> Harry VanDijk 20/01/2011 4:31:17 pm >>>
this needs to go west district

>>> LDCC 20/01/2011 3:13 pm >>>
Harry

for your action please

Thankyou

Cynthia Brooks
LDCC

From: LDCC
To: Baz, Tina
Date: 20/01/2011 4:34 pm
Subject: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant
Attachments: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant

Tina

for your action please

Thankyou

Cynthia Brooks
LDCC

From: Tina Baz
To: [redacted]
Date: 20/01/2011 4:35 pm
Subject: Re: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant
Place: [redacted]

Hi Cynthia

This was sent through this morning.

Thanks
T

>>> LDCC 20/01/2011 16:34 >>>
Tina

for your action please

Thankyou

Cynthia Brooks
LDCC

From: LDCC
To: Baz, Tina
Date: 20/01/2011 4:39 pm
Subject: Re: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant

Tina

Aplogies, Apologies, Apologies
Cynthia

>>> Tina Baz 20/01/2011 4:35:16 pm >>>
Hi Cynthia

This was sent through this morning.

Thanks
T

>>> LDCC 20/01/2011 16:34 >>>
Tina

for your action please

Thankyou

Cynthia Brooks
LDCC

From: Tina Baz
To: [redacted]
Date: 20/01/2011 4:47 pm
Subject: Re: Fwd: Fw: Bicentennial Bikeway _ Drift Restaurant
Place: [redacted]

That is fine, I think we are all getting very very tired....I am surprised I remember it?

T

Tina Baz
Customer Support Officer
LOCAL ASSET SERVICES West

Telephone No: 07 3407 0014

[redacted]

>>> LDCC 20/01/2011 16:39 >>>
Tina

Aplogies, Apologies, Apologies
Cynthia

>>> Tina Baz 20/01/2011 4:35:16 pm >>>
Hi Cynthia

This was sent through this morning.

Thanks
T

>>> LDCC 20/01/2011 16:34 >>>
Tina

for your action please

Thankyou

Cynthia Brooks
LDCC

LDCC - Fwd: Drift Restaurant

From: Anthony Fairchild
To: LDCC
Date: 21/01/2011 3:38 PM
Subject: Fwd: Drift Restaurant
Attachments: drift - 8.jpg; drift - 1.jpg; drift - 2.jpg; drift - 3.jpg; drift - 4.jpg; drift - 5.jpg; drift - 6.jpg; drift - 7.jpg

Hi LDCC

I refer to the email below. We are unable to assess whether or not the structure is safe for people to be working on as we do not have a structural engineer available. The structure is dilapidated but may or may not be structurally sound. Further to this the restaurant is located over water and we have no jurisdiction. Can you arrange for a structural engineer to inspect the restaurant to ascertain its safety or refer it to another body, possibly WH&S at it could be construed as a work site. Please advise.

Regards

Anthony

Anthony Fairchild
Acting Regional Manager
Compliance & Regulatory Services West
Families & Community Services
BRISBANE CITY COUNCIL

Ph:
Em: [redacted]

>>> Aaron.MD Smith 21/01/2011 11:15:56 am >>>

Anthony

We have received the following complaint about the Drift Restaurant:

"Caller did some volunteer cleaning (along with 4 of his staff) at the Drift Restaraunt on 20/1/11. He is very concerned about the safety of volunteers attending this site. He says there can be as many as 40 people on a pontoon at one time which is full of holes; not secured at all; no safety railing. He says while he was there one woman was being given first aid for a cut her head. No one is wearing any safety clothing. Caller says he spoke to the owner to try to convince him to wait until pontoon had been checked for safety but caller doesnt believe he will wait as he has no insurance and in anxious to get clean up done asap. Caller would just like someone to investigate the safety of the area for volunteers. Please call Robert
for any further information.Customer requested Phone contact."

An officer attended the site, please refer to the attached photos. In accordance with the

BA 1975 , a building includes a floating building and any part of a building, therefore the restaurant would require building approval. The restaurant is definately in a dilapidated condition, and if it were on land we would issue a notice against the property owner. However, we have no jurisdiction over anything on the water, for example house boats etc.

I am not sure who would have jurisdiction over this matter, possibly the Harbour Master, Maritime Queensland or DERM. Having said this, the complaint relates to safety of volunteers, which is another matter altogether, possibly QPS or WH&S.

Kind regards

Aaron Smith
Senior Built Environment and Land Use Officer
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

[redacted]



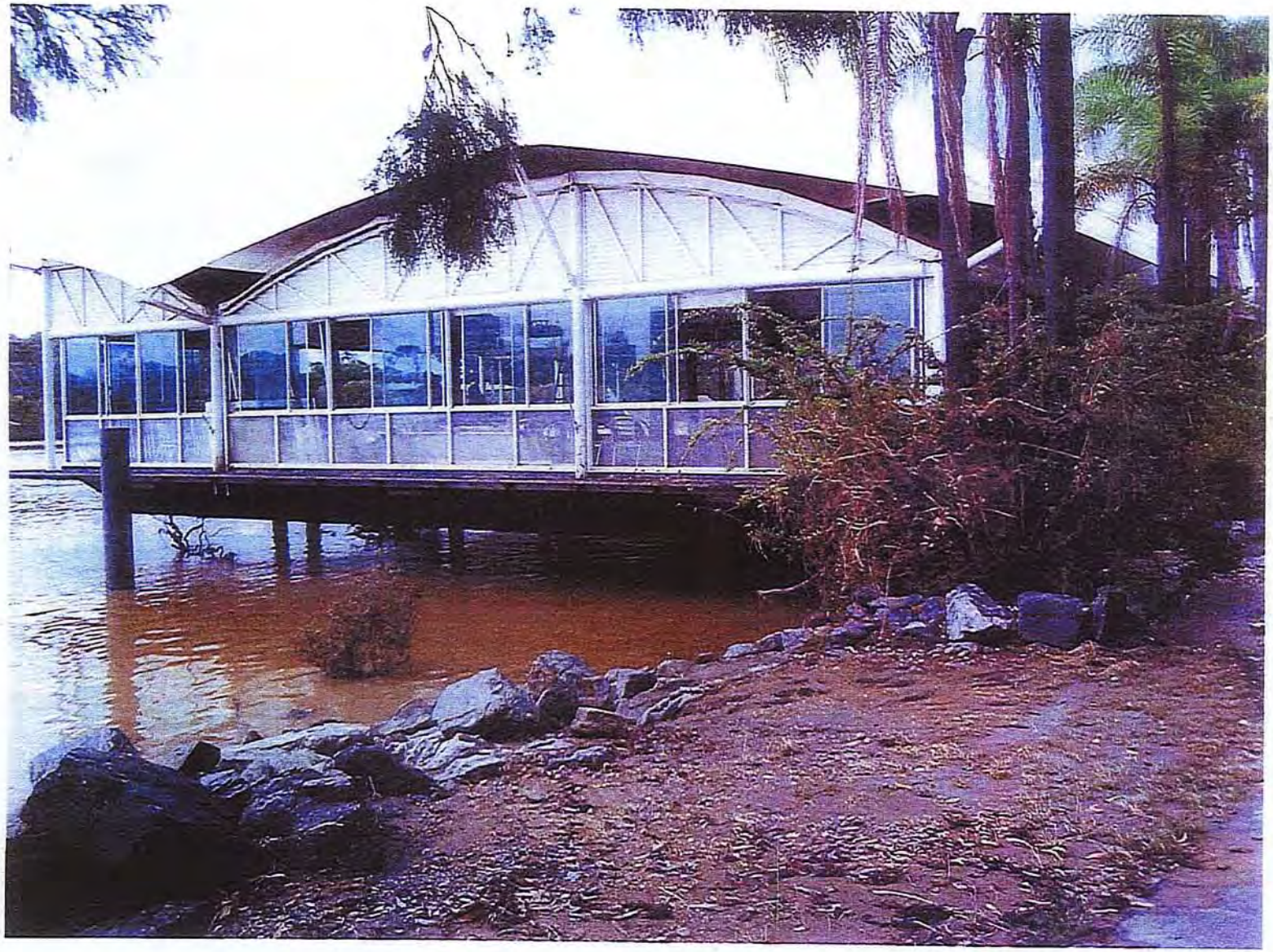
860

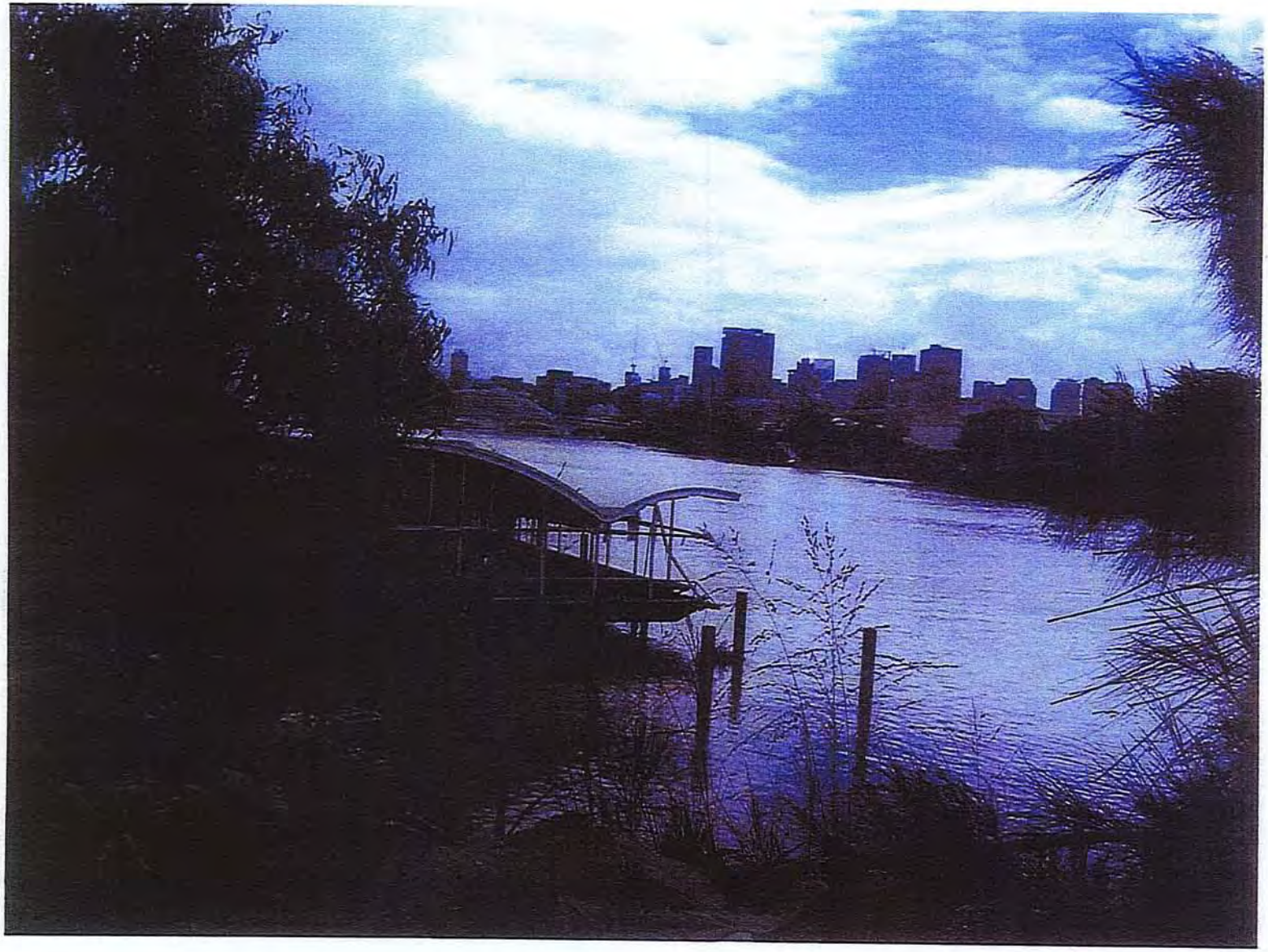




862


drift









867

LDCC - Drift Restaurant clean-up and Bicentennial Bikeway

From: Elizabeth Brownjohn
To: LDCC; LDCCSITREP
Date: 21/01/2011 4:16 PM
Subject: Drift Restaurant clean-up and Bicentennial Bikeway
CC: Ashton, Shay; Broe, Barry; Clarke, Sherry; Enright, Lindsay; Nell, Graham

Hi

I have just received further information from Graham Nell's contacts that Drift restaurant will be stripped over the weekend and significant rubbish will be placed on the Bicentennial bikeway.

I request LDCC to ask the LAS or BCW contacts on site at the bikeway to liaise with Drift Restaurant to ensure the rubbish is removed by Sunday to allow the bikeway to be cleaned and assessed for reopening on Monday morning (or earlier if possible).

Thanks
Bess

Regards

Bess (Elizabeth) Brownjohn
Business Strategy & Capability Principal
Transport Planning and Strategy Branch
Brisbane City Council
[redacted]
www.brisbane.qld.gov.au
Brisbane City Council - Dedicated to a better Brisbane

Brisbane City Council is proudly supporting the 2010 Year of Women in Local Government
www.lgwomen2010.org.au

From: Barry Broe
To: Evans, Craig
Date: 21/01/2011 4:18 pm
Subject: Fwd: Drift Restaurant clean-up and Bicentennial Bikeway
Attachments: Drift Restaurant clean-up and Bicentennial Bikeway

From: Craig Evans
To: Conroy, Barry; Givney, Bruce
CC: Broe, Barry; LDCC
Date: 21/01/2011 4:29 pm
Subject: Fwd: Drift Restaurant clean-up and Bicentennial Bikeway
Place: LDCC
Attachments: Fwd: Drift Restaurant clean-up and Bicentennial Bikeway

HI Barry and Bruce
Please forward to RIMT Central as a priority task, noting that there may be issues with water inundation on approx 50m of the bikeway. regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE



From: Peter Simpson
To: Bell, Michael; LDCC
CC: Conroy, Barry; MacLeod, Shane; Matic, Peter
Date: 21/01/2011 5:27 pm
Subject: Bicentennial Bikeway- Coronation Dve UPDATE
Place: LDCC

Recon from BCW is there will be at least 100 class 22 truck loads of rubbish just from the Drift Restaurant to be cleared along the bikeway (approx 400m3)

It is expected the rubbish from the Drift will not be clear by Monday morning. The only access to remove the debris is from the entrance from Hale St onto Bikeway which restricts access to class 22 trucks and only one at a time.

Furthermore the timber bridge structure has a load limit that limits vehicles to a passenger ute when in good condition. The handrail is missing from the timber structure which has been reported to City Asset Structures for repair.

Also noted is the electrical green boys are live and have seem to be inundated with water/mud which is a Public Safety Issue. This has been called through to Call Center by BCW foreman.

Although BCW will be on site working all weekend, based on above **its unlikely** Bikeway will be open for Monday morning.

regards

Peter Simpson
Regional Manager West
Local Asset Services Branch
Families and Community Services
BRISBANE CITY COUNCIL

[redacted]

From: LDCC
To: Peter Simpson; Robert Marsden
CC: BCWResponseTaskForce; Graeme Martin; Mark Hayes; PaulS Cronk
Date: 21/01/2011 6:00 pm
Subject: Drift Restaurant - Coronation Drive Bikeway
Attachments: Bicentennial Bikeway- Coronation Dve UPDATE

Rob,

Further to my conversation I have included information from West RIMT outlining the work required in and around the Drift Restaurant. The concern is around the integrity of the timber bridge that forms part of the bikeway. This bridge would be part of the egress and ingress from the site and will be traversed by the removal vehicles.

As a matter of urgency could you please make arrangements for a structural assessment of the timber bridge. My concern is that it may not take the loading.

Thanks
Barry Conroy

From: LDCC
To: Craig Evans
Date: 21/01/2011 6:21 pm
Subject: Fwd: Drift Restaurant - Coronation Drive Bikeway
Attachments: Bicentennial Bikeway- Coronation Dve UPDATE

FYI

>>> LDCC Friday, 21 January 2011 18:00:13 >>>
Rob,

Further to my conversation I have included information from West RIMT outlining the work required in and around the Drift Restaurant. The concern is around the integrity of the timber bridge that forms part of the bikeway. This bridge would be part of the egress and ingress from the site and will be traversed by the removal vehicles.

As a matter of urgency could you please make arrangements for a structural assessment of the timber bridge. My concern is that it may not take the loading.

Thanks
Barry Conroy

From: Robert Marsden
To: [redacted] Peter Simpson
CC: Barry Conroy; BCWResponseTaskForce; Graeme Martin; Isaac Scot; Karl ...
Date: 22/01/2011 11:04 am
Subject: Re: Drift Restaurant - Coronation Drive Bikeway
Place: [redacted]

All,

Advise that the timber bridge U/S of the Drift Restaurant on the Coro Dr bikeway has been inspected and is safe for emergency passage of Class 22 tipper, SW live load 4.2 tonne during the flood debris clean up.

Regards,
Rob Marsden
Manager DIP

RPEQ No 2643

>>> LDCC 21/01/2011 6:00 pm >>>
Rob,

Further to my conversation I have included information from West RIMT outlining the work required in and around the Drift Restaurant. The concern is around the integrity of the timber bridge that forms part of the bikeway. This bridge would be part of the egress and ingress from the site and will be traversed by the removal vehicles.

As a matter of urgency could you please make arrangements for a structural assessment of the timber bridge. My concern is that it may not take the loading.

Thanks
Barry Conroy

From: LDCC
To: LDCCSITREP
CC: Craig Evans; Mica Jullen; Peter Simpson; Shane MacLeod
Date: 22/01/2011 12:05 pm
Subject: Clarification of Action - Drift Restaurant
Place: LDCCSITREP

As reported from RIMT and BCW.

Collection of debris from the restaurant is building up along the Bi-centennial bikeway. Quantities of debris are significant. (original estimate 20/12/11 indicates some 100 truck loads)

Currently, volunteers are being re-directed to lend the property owner assistance. In support ,Council are providing a couple of Class 22 trucks to haul away material.

Access and load constrictions apply to the site.

Structural assessment (Rob Marsden) of the timber bridge incorporated into the bikeway indicates that it is sound for light loads (Class 22). Alternate heavy machinery would warrant further structural assessment.

Clarification is sought regarding Councils ongoing involvement (other than current kerb-side collection) Property owner is seeking council's support in the deconstruction phase of the property.

It has been reported that the property owners are also seeking Council officers support to enter the restaurant and assist in the deconstruction works.

At present BCC staff support is limited to clearing the bikeway of debris and silt and limited assistance to the volunteers for kerb-side collection.

Clarification of further assistance / recovery is required.

Barry Conroy
Field Operation Groupo - LDCC

From: Craig Evans
To: Beck, Geoffrey; Conroy, Barry; Julien, Mica
CC: Broe, Barry; Jensen, Colin; LDCC
Date: 22/01/2011 12:08 pm
Subject: Drift Restaurant
Place: LDCC

Ops - for Log

I have spoken to the CEO re the request from the Drift Restaurant to become involved with demolition activities (beyond the current kerbside clearance). He will provide policy direction in the near future. Until we receive this direction, we are to continue with kerbside clearance and clearance of the bikeway. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE



From: LDCCSITREP
To: LDCC
Date: 22/01/2011 12:10 pm
Subject: Fwd: Clarification of Action - Drift Restaurant
Place: LDCC

FYI

>>> LDCC 22/01/2011 12:05:38 pm >>>
As reported from RIMT and BCW.

Collection of debris from the restaurant is building up along the Bi-centennial bikeway. Quantities of debris are significant. (original estimate 20/12/11 indicates some 100 truck loads)

Currently, volunteers are being re-directed to lend the property owner assistance. In support ,Council are providing a couple of Class 22 trucks to haul away material.

Access and load constrictions apply to the site.

Structural assessment (Rob Marsden) of the timber bridge incorporated into the bikeway indicates that it is sound for light loads (Class 22). Alternate heavy machinery would warrant further structural assessment.

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At present BCC staff support is limited to clearing the bikeway of debris and silt and limited assistance to the volunteers for kerb-side collection.

Clarification of further assistance / recovery is required.

Barry Conroy
Field Operation Groupo - LDCC

From: Craig Evans
To: Beck, Geoffrey; Conroy, Barry; Givney, Bruce; MacLeod, Andrew
CC: Broe, Barry; Chesterman, Andrew; Jensen, Colin; LDCC; Matic, Peter; ...
Date: 23/01/2011 11:37 am
Subject: Drift Restaurant Update
Place: LDCC

Drift Restaurant Update:
Cr Matic has contacted the owners and has advised LDCC that the re-construction will take some months - an ongoing issue that will need to be managed as to impact on bikeway and CorroOn site now:20 Council staff3 bobcats4 truckslimited bikeway staffCr Matic has requested a tweet re volunteer support to finish the job today. This is being sent by Digital Marketing.Further update later this afternoon. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

From: Craig Evans
To: [redacted]
CC: LDCC; Matic, Peter
Date: 24/01/2011 4:37 pm
Subject: Drift Restaurant - Pumping
Place: LDCC

Hi Graeme
I understand that the QFRS commenced doing some pumping at the Draft Restaurant on Corro Dve but had to depart for a higher priority task. Can you confirm for me if this is still a task that a QFRS asset/tender could assist with? I understand that the owner still has a number of possible safety concerns with the pontoon. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE
[redacted]

From: Gordon Luke
To: LDCC
CC: Baxter, Kylie; Rickerby, Sue
Date: 25/01/2011 1:03 pm
Subject: Fwd: RE: Drift Resteraunt - assistance request
Place: LDCC

FYI

Gordon Luke
Manager Strategy and Network Services
Brisbane Transport
Brisbane City Council
[redacted]

>>> "John Harrison" [redacted] 25/01/2011 12:50:43 pm >>>
Hi Graeme

Paul Vink has completed an assessment of the Drift Restaurant and advised that:

* The barge that the restaurant sits on is full of silt,
* Access to the barges hull is through 3 hatches,
* 3 hose lines can be placed in the hatches, one hose line with an ejector pump attached, the 3 hose lines are to stir up the silt,
* The pumping appliance can use a fire hydrant above the Drift restaurant on Coronation Drive.
* The barge's bungs will need to be removed to allow the water to escape,
* The bungs can only be removed two hours before the low tide and must be reinstated two hours after low tide,
* The ejector pump is to be used through out the project and after the bungs are reinstated. This is to remove the excess water in the hull of the barge.
* The QFRS will have the owner sign a waiver before work commences.

Regards,

John J Harrison
Incident Controller
ICC Durack

A/Manager
Grad Cert BFS (VUT)
Unwanted Alarms Unit
State Community Safety Operations Branch
Queensland Fire & Rescue Service
L1, 85 Hudson Rd
Albion QLD 4010
[redacted]

-----Original Message-----
From: Graeme Thom
Sent: Tuesday, 25 January 2011 9:35 AM
To: John Harrison; [redacted]
Cc: Bruce Byatt; [redacted] Carolyn Lloyd
Subject: Drift Resteraunt - assistance request

Hi John, appreciate your follow up action in relation to our phone call. the details are as follows.

Incident location:- Drift restaurant barge, approx 330 Coronation Drve.

Assistance request - from Owner, via the local member for Toowong, via the Local Disaster Coordination centre (LDCC) via myself (LDMG/QFRS rep).

Reasons: - 1. various safety issues, 2. councils request to open asap the coronation dv bikeway, 3 need for pumping and flushing assistance.

Owner - Mr Ken Allsop, ph mob - [redacted]

Local Member for Toowong- Cr Peter Madick ph mob - [redacted]

LDCC contact - Mr Craig Evans ph mob [redacted]

John, when you have resourced/actioned, can you please give me a call to confirm action and timings.

Much appreciated.

regards.

GT

Graeme Thom AFSM. GIFireE
Area Commander
City West Command
Brisbane Region
Queensland Fire and Rescue Service
Mob - [redacted]

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****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

From: "Graeme Thom" [redacted]
To: "John Harrison" [redacted]
CC: "Bruce Byatt" [redacted]
Date: 25/01/2011 2:09 pm
Subject: RE: Drift Resteraunt - assistance request

Thanks John/Paul, well done.

Regards.

GT

GraemeThom AFSM GIFireE

Area Commander
City West Command, Brisbane Region
Queensland Fire and Rescue Service

[redacted]

-----Original Message-----
From: John Harrison
Sent: Tuesday, 25 January 2011 1:24 PM
To: Graeme Thom; [redacted]
Cc: Bruce Byatt; [redacted] Carolyn Lloyd; Paul Vink; QFRS Brisbane Region SOC
Subject: RE: Drift Resteraunt - assistance request

Hi Graeme

I have consulted with the QFRS Duty Manager Operations and he advises that the South Side Day Work can complete this task on the morning of the 27 January 2011 coinciding with the morning low tide which is around 1000 hours.

The crews will be on site at 0730 hours to set up for a 0815 hours start.

Anna Derbyshire from the QFRS Legal Services Unit completing Waiver which is to be signed prior to work commencing.

Regards,

John J Harrison

Incident Controller
ICC Durack

A/Manager
Grad Cert BFS (VUT)
Unwanted Alarms Unit
State Community Safety Operations Branch Queensland Fire & Rescue Service L1, 85 Hudson Rd Albion QLD 4010 [redacted]

[redacted]

-----Original Message-----
From: John Harrison
Sent: Tuesday, 25 January 2011 12:51 PM
To: Graeme Thom; [redacted]
Cc: Bruce Byatt; [redacted] Carolyn Lloyd; Paul Vink; QFRS Brisbane Region SOC
Subject: RE: Drift Resteraunt - assistance request

Hi Graeme

Paul Vink has completed an assessment of the Drift Restaurant and advised that:

* The barge that the restaurant sits on is full of silt,
* Access to the barges hull is through 3 hatches,
* 3 hose lines can be placed in the hatches, one hose line with an ejector pump attached, the 3 hose lines are to stir up the silt,
* The pumping appliance can use a fire hydrant above the Drift restaurant on Coronation Drive.
* The barge's bungs will need to be removed to allow the water to escape,
* The bungs can only be removed two hours before the low tide and must be reinstated two hours after low tide,
* The ejector pump is to be used through out the project and after the bungs are reinstated. This is to remove the excess water in the hull of the barge.
* The QFRS will have the owner sign a waiver before work commences.

Regards,

John J Harrison
Incident Controller
ICC Durack

A/Manager
Grad Cert BFS (VUT)
Unwanted Alarms Unit
State Community Safety Operations Branch Queensland Fire & Rescue Service L1, 85 Hudson Rd Albion QLD 4010 Ph [redacted]

-----Original Message-----
From: Graeme Thom
Sent: Tuesday, 25 January 2011 9:35 AM
To: John Harrison; [redacted]
Cc: Bruce Byatt; [redacted] Carolyn Lloyd
Subject: Drift Resteraunt - assistance request

Hi John, appreciate your follow up action in relation to our phone call. the details are as follows.

Incident location:- Drift restaurant barge, approx 330 Coronation Drve.

Assistance request - from Owner, via the local member for Toowong, via the Local Disaster Coordination centre (LDCC) via myself (LDMG/QFRS rep).

Reasons: - 1. various safety issues, 2. councils request to open asap the coronation dv bikeway, 3 need for pumping and flushing assistance.

Owner - Mr Ken Allsop, ph mob - [redacted]

Local Member for Toowong- Cr Peter Madick ph mob - [redacted]

LDCC contact - Mr Craig Evans ph mob [redacted]

John, when you have resourced/actioned, can you please give me a call to confirm action and timings.

Much appreciated.

regards.

GT

Graeme Thom AFSM. GIFireE
Area Commander
City West Command
Brisbane Region
Queensland Fire and Rescue Service
Mob - [redacted]

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****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

From: Craig Evans
To: [redacted] Luke, Gordon; Matic, Peter
CC: LDCC
Date: 25/01/2011 2:37 pm
Subject: Fwd: RE: Drift Resteraunt - assistance request
Place: LDCC
Attachments: RE: Drift Resteraunt - assistance request

Graeme
Fanatastic effort. Thanks

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

From: CustomerContactSolutions
To: LDCC
Date: 25/01/2011 5:25 pm
Subject: **URGENT** Re pumping out of Drift Restaurant
Place: LDCC

Hi all

Dave from EMQ has called regarding a request for QFRS to assist with pumping out of Drift Restaurant. He believes they won't be able to assist tonight.

Please phone him to discuss. His number is [redacted]

Thanks
Lee-Anne.

****
Please note that Customer Contact Solutions hours are 8:00am and 5:00pm Monday through Friday (excluding public holidays).
If your request is urgent and falls outside of these hours, please call the Contact Centre After-hours Shift Leader on ext 38264.

From: LDCC
To: Tina Baz
Date: 25/01/2011 5:40 pm
Subject: Can you PLEASE call 34454 regarding pumping Drift

Thanks
Jess
LDCC

From: LDCC
To: Tina Baz
CC: LDCC
Date: 25/01/2011 5:41 pm
Subject: Re: Can you PLEASE call 34454 regarding pumping Drift (Out of the Office)
Place: LDCC

Hi Tina,

Not to worry, Tony Wauchope will try and sort it out here.... thanks

Jess

>>> Tina Baz Tuesday, 25 January 2011 5:40 pm >>>
Thank-you for your email. I am currently out of the office from
27 January till 28 January 2011.

Should you require assitance , please contact Local Asset Services West on [redacted]

Regards
Tina
>>> LDCC 01/25/11 17:40 >>>

Thanks
Jess
LDCC

From: Lisa Kratzmann
To: LDCC
Date: 25/01/2011 5:56 pm
Subject: Customer call back required - DRIFT Restaurant
Place: LDCC

Hi,

David Moore, the owner of the Drift Restaurant phoned the LM office this afternoon, and came through to the Contact Centre. He's looking to speak with someone from Council regarding the decision that was made to sink his restaurant.

Could someone please call him to discuss this further, on [redacted]

David advised they have finished the clean up and he's not sure 'what now'. He has been in touch with his insurance company, who advised him he'll need to sue the Qld government and Council. David is not really sure that is his preferred course of action, and hoped to discuss the matter with someone.

Thanks,
Lisa

CCC11
Contact Centre Consultant
Brisbane Square

From: LDCC
To: Evans, Craig
Date: 25/01/2011 6:09 pm
Subject: Fwd: Customer call back required - DRIFT Restaurant

FYI

>>> Lisa Kratzmann 25/01/2011 5:55:58 pm >>>
Hi,

David Moore, the owner of the Drift Restaurant phoned the LM office this afternoon, and came through to the Contact Centre. He's looking to speak with someone from Council regarding the decision that was made to sink his restaurant.

Could someone please call him to discuss this further, on [redacted]

David advised they have finished the clean up and he's not sure 'what now'. He has been in touch with his insurance company, who advised him he'll need to sue the Qld government and Council. David is not really sure that is his preferred course of action, and hoped to discuss the matter with someone.

Thanks,
Lisa

CCC11
Contact Centre Consultant
Brisbane Square

LDCC - Fwd: RE: Drift Restaurant - assistance request

From: LDCC
To: [redacted]
Date: 25/01/2011 6:09 PM
Subject: Fwd: RE: Drift Restaurant - assistance request
CC: LDCC; [redacted]
Attachments: RE: Drift Resteraunt - assistance request

Hi David,

As discussed

>>> Craig Evans 25/01/2011 14:37:19 >>>

Graeme
Fanatastic effort. Thanks

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

LDCC - Fwd: RE: Drift Restaurant - assistance request LOG CLARIFICATION

From: LDCC
To: LDCC
Date: 25/01/2011 6:11 PM
Subject: Fwd: RE: Drift Restaurant - assistance request LOG CLARIFICATION
Attachments: RE: Drift Resteraunt - assistance request

Email to David Mazzaferri from EMQ to confirm agreement with QFRS as of today re Drift restaurant

>>> LDCC 25/01/2011 18:09:25 >>>
Hi David,

As discussed

>>> Craig Evans 25/01/2011 14:37:19 >>>

Graeme
Fanatastic effort. Thanks

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

LDCC - Fwd: Customer call back required - DRIFT Restaurant

From: Craig Evans
To: Matic, Peter
Date: 25/01/2011 6:16 PM
Subject: Fwd: Customer call back required - DRIFT Restaurant
CC: Anstey, Cris; Jensen, Colin
Attachments: Fwd: Customer call back required - DRIFT Restaurant

Cr Matic
Perhaps you need to be aware this. I have not intention of responding at this stage. As you are aware from today's emails, the QFRS are going out of their way to help the Drift by pumping out the pontoon tonorrow, including the removal of silt. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

From: LDCC
To: Anstey, Cris; Jensen, Colin; LDCC; Matic, Peter
CC: Evans, Craig
Date: 25/01/2011 6:22 pm
Subject: Fwd: Customer call back required - DRIFT Restaurant
Place: LDCC

Gentleman,

Re the email below regarding the request from Drift restaurant owner David Moore, I have consulted Craig regarding this issue. At this stage the LDCC intends 'not' to respond unless otherwise directed.

For your information.

Regards

Gordon Luke

>>> Lisa Kratzmann 25/01/2011 5:55:58 pm >>>
Hi,

David Moore, the owner of the Drift Restaurant phoned the LM office this afternoon, and came through to the Contact Centre. He's looking to speak with someone from Council regarding the decision that was made to sink his restaurant.

Could someone please call him to discuss this further, on [redacted]

David advised they have finished the clean up and he's not sure 'what now'. He has been in touch with his insurance company, who advised him he'll need to sue the Qld government and Council. David is not really sure that is his preferred course of action, and hoped to discuss the matter with someone.

Thanks,
Lisa

CCC11
Contact Centre Consultant
Brisbane Square

From: LDCC
To: Marler, Sean
CC: LDCC
Date: 26/01/2011 10:27 am
Subject: Fwd: Urgent: Drift Restaurant
Place: LDCC

Hi Sean

Please note hereunder.

We need to get an understanding of the area of bikeway to be closed, length of time, confirmation that LAS will have barriers in place on bikeway to re- divert cyclists.

Regards

Geoff
LDCC Ops

>>> Craig Evans 26/01/2011 10:16 am >>>
Ops - LDCC
Please arrange for LAS to contact Mr John Harrison at QFRS to coordinate access to the Drift Restaurant for final pumping out at 7am tomorrow morning (27 Jan). LAS will need to confirm whether or not the Bikeway will need to be temporarily closed. If so, a CSA, twitter, facebook message will need to be prepared. John can be contacted on [redacted] Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

From: LDCC
To: Alena Wilson; LDCC; Sean Marler
CC: Chris Wall; Greg Swain
Date: 26/01/2011 12:07 pm
Subject: Re: Fwd: Urgent: Drift Restaurant
Place: LDCC

Thanks for this

Alena Wilson is available to complete the CSA advising of any required closure. The details in this CSA should be checked in the Region as well - please advise the best contact for this.

Thanks
Margaret Jacobson
LDCC Incident Controller

>>> Sean Marler 26/01/2011 11:44:56 am >>>
Hi Geoff,

Chris Wall is currently on site doing a site inspection with John Harrison.

I will contact you pronto when more news comes to hand.

best

Sean

>>> LDCC 26/01/2011 10:27 am >>>
Hi Sean

Please note hereunder.

We need to get an understanding of the area of bikeway to be closed, length of time, confirmation that LAS will have barriers in place on bikeway to re- divert cyclists.

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Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

From: LDCC
To: Barry Broe
CC: Craig Evans; LDCC
Date: 26/01/2011 1:29 pm
Subject: Fwd: Re: Fw: Urgent: Drift Restaurant - req'd closure Bicentennial Bikeway 27/01/2011
Place: LDCC

Barry

Please note the required closure for the Bicentennial Bikeway to enable QFRS access for final pumping out - Drift Restaurant.

Please advise your approval for this closure.

M&C will prepare a CSA

Thanks
Margaret Jacobson
LDCC Incident Controller

>>> Chris Wall 26/01/2011 1:17:46 pm >>>
Good Afternoon all,

I have conducted an onsite inspection with Mr John Harrison (QFRS) in respect to the proposed works required at the Drift Restaurant on the 27-1-2011.

The details of that meeting are -

- The Bicentennial bikeway will need to be closed to all Pedestrian and Cyclists from 7:00am - 2:00pm. (27-1-2011)

- The Bicentennial bikeway will be closed from Sylvan Rd to Cribb St, and will include closures at the Land St underpass.

- All Pedestrians and Cyclists should be encouraged to to utilise the inbound footpath.

- There will be no disruption to any bus services whilst the works are being carried out.

- No inbound or outbound vehicle lanes of Coronation drive will be closed to carry out the proposed works.

- Traffic control will be onsite to assist with direction at either end of proposed closure, and barriers will be in place.

If I can be of any further assistance in this matter I can be contacted directly on [redacted]

Thanks for this

Alena Wilson is available to complete the CSA advising of any required closure. The details in this CSA should be checked in the Region as well - please advise the best contact for this.

Thanks
Margaret Jacobson
LDCC Incident Controller

Warmest Regards

Chris Wall
Senior Operations Coordinator
Local Asset Services West
Families and Community Services
Brisbane City Council
20 Josling St Toowong
[redacted]

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Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

From: LDCC
To: Jacobson, Margaret
Date: 26/01/2011 2:38 pm
Subject: Re: Fwd: Re: Fw: Urgent: Drift Restaurant - req'd closure Bicentennial Bikeway 27/01/2011

FYI.

Regards

Ros Gillam-Chambers
LDCC

>>> Barry Broe 26/01/2011 1:46 pm >>>
Ok

Thanks
-----Original Message-----
From: LDCC
Cc: Craig Evans [redacted]
To: Barry Broe
Cc: [redacted]

Sent: 26/01/2011 1:29:40 PM
Subject: Fwd: Re: Fw: Urgent: Drift Restaurant - req'd closure Bicentennial Bikeway 27/01/2011

Barry

Please note the required closure for the Bicentennial Bikeway to enable QFRS access for final pumping out - Drift Restaurant.

Please advise your approval for this closure.

M&C will prepare a CSA

Thanks
Margaret Jacobson
LDCC Incident Controller

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Thanks
Margaret Jacobson
LDCC Incident Controller

Warmest Regards

Chris Wall
Senior Operations Coordinator
Local Asset Services West
Families and Community Services
Brisbane City Council
20 Josling St Toowong
[redacted]

>>> Sean Marler 26/01/2011 11:44:56 am >>>
Hi Geoff,

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I will contact you pronto when more news comes to hand.

best

Sean

From: LDCC
To: Brownjohn, Elizabeth
Date: 27/01/2011 12:20 pm
Subject: Coro Drive at Drift

Bikeway is planned to reopen at 16:00

From: LDCC
To: Brownjohn, Elizabeth
Date: 27/01/2011 1:15 pm
Subject: Coro Drive at Drift

update on Bikeway. It is planned to reopen at 14:00

From: LDCC
To: Alan Evans
CC: Inga Condric; Scott Stewart
Date: 27/01/2011 5:22 pm
Subject: Re: Fwd: Bicentennial Bikeway - Shutdown by Drift Restaurant

Hi Alan,

Thank you for the observations. Barry Broe gave approval for the works to occur with traffic control and barriers in place.

Complaints about recovery works are to be directed to the asset manager.

Kind regards
Geoff Waldon
LDCC

>>> Alan Evans Thursday, 27 January 2011 3:45:51 pm >>>
All
Please refer attached observations about the current flood recovery works. MIPO currently has a planned upgrade of the bikeway at this location hence the observations around safety. We are also receiving complaints to our project communication team. Is there someone responding to complaints associated with the recovery works.
Regards Alan

Alan Evans
Manager Transport Infrastructure
Brisbane Infrastructure, Brisbane City Council

Level 3
171 George Street, Brisbane Q



LDCC - Fwd: Riverwalk Informative Presentation 12-01-2011_1.ppt

From: Colin Jensen
To: [redacted]
Date: 12/01/2011 3:26 PM
Subject: Fwd: Riverwalk Informative Presentation 12-01-2011_1.ppt
CC: LDCC
Attachments: Riverwalk Informative Presentation 12-01-2011_1.ppt

Peter

Some background info on the Floating RiverWalk which may be useful for the ADF. Our contact (structural engineer with knowledge of the RiverWalk) is:

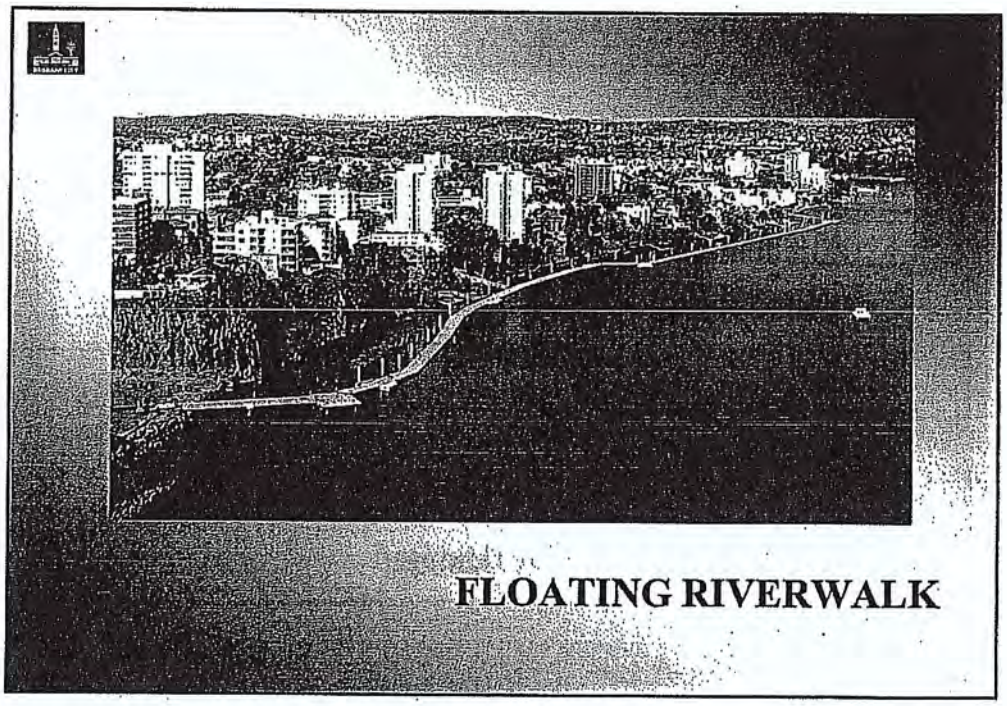
Chris Beckley
Acting Principal Engineer Structures
City Assets Branch
Brisbane Infrastructure
Brisbane City Council

[redacted]

Regards

Colin

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]



FLOATING RIVERWALK

Design

- 850m long x 5.4m wide
- 272 individual pontoons - concrete encased polystyrene (Floats)
- 650 fibre composite walers, beams and a truss
- Load capacity 5kPa - for emergency and maintenance vehicle access
- Will withstand the impact from a 200 tonne vessel
- Design Life of 100 years and designed to cope with a Q100 flood
- City Cat wave profile was a critical design parameter

FLOATING RIVERWALK

Designers

- Civil, Structural and Urban Design - City Design
- Marine specialists - International Marina Consultants
- Dynamic response checked by CEANET - specialists in structural analysis and dynamic modelling
- Dynamic modelling by University of Southern Queensland for waler design

FLOATING RIVERWALK

Structural Form

- The individual floats are clamped together by the walers to act like a flexible ribbon giving a stable continuous walkway platform.
- Correct alignment of pontoons and the clamping action of the walers is essential for success.
- Otherwise excessive movement will occur, leading to through bolt and spigot breakage, loss of handrail infill wire tension and damage to the concrete pontoon.
- Ultimately without intervention the walkway will breakup..

FLOATING RIVERWALK

From: Gavin Blakey
To: LDCC
CC: Chris Beckley; Flood_Information_Centre
Date: 12/01/2011 3:52 pm
Subject: Fwd: Riverwalk Informative Presentation 12-01-2011_1.ppt
Place: Flood_Information_Centre
Attachments: Riverwalk Informative Presentation 12-01-2011_1.ppt

Info on Riverwalk fyi.
This has been sent to the CEO by Barry Broe
Structural Engineer Chris Beckley is on standby. His mobile is [redacted] or you can contact me on [redacted]

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
www.brisbane.qld.gov.au
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Chris Beckley Wednesday, 12 January 2011 2:58:30 pm >>>
FYI

Chris Beckley
Acting Principal Engineer Structures
City Assets Branch
Brisbane Infrastructure
Brisbane City Council
[redacted]

From: Gavin Blakey
To: Allan McNeil
CC: Barry Broe; Chris Beckley; LDCC
Date: 12/01/2011 4:42 pm
Subject: Floating Riverwalk
Place: LDCC

Allan,
I understand that you have been asked to prepare a Community Service Announcement for the LMO about the destruction of the Floating Riverwalk.

The LM advised the CEO this afternoon that because of the threat posed by floating riverwalk that he formally authorised him to attempt the demolition/ destruction of the floating riverwalk in the interests of public safety. The LDCC escalated this to the DDCC and then to the EMQ and ADF.

If you have any questions please call me on on [redacted]

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

From: Gavin Blakey
To: Barry Broe
CC: Chris Beckley; LDCC; Phil Cutler
Date: 12/01/2011 6:12 pm
Subject: Floating Riverwalk update
Place: LDCC

Barry,
I spoke with Chris Beckley. He is on site with QPS. The best way to remove the riverwalk is being determined right now and the work will be completed within 4 hours. They are doing all they can to facilitate this work. Chris will keep me up to date and I will be back in contact with you.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

From: CARS-DM-Ops
To: LDCC
Date: 13/01/2011 3:46 am
Subject: Floating Riverwalk Damage
Place: CARS-DM-Ops

Field staff have attempted to inspect the floating section of the Riverwalk from several vantage points. All reports to date can not provide any confirmation that the sections of the walk have actually broken away and moved down stream.
regards

Bill

Disaster Management Operations
Compliance & Regulatory Services

Phone: [redacted]

LDCC - Informative Report - Floating Riverwalk Update

From: Chris Beckley
To: LDCC
Date: 13/01/2011 10:53 AM
Subject: Informative Report - Floating Riverwalk Update
CC: Blakey, Gavin; Broe, Barry; Condric, Inga; Hancock, Peter

Informative Report

Details of Floating Riverwalk (FRW):
The overall length of the FRW is 880m including the fixed ends and gangways.
Length of floating pontoons 780m
Number of pontoons 255

At approximately 4 am Thursday 13 January the downstream section of FRW broke adrift from its piles and floated downstream.
380 m washed away
400m remaining

Downstream section details:-

The d/s section consists of:
- Walkway - 117 standard pontoons (see dimensions below)
- Midstream Platform - overall size 9m x 8m made up of 6 large pontoons
- Downstream Platform - overall size 24m x 12m made up of 8 large pontoons
- Steel Gangway - Length, 22m Width 5.4m

Standard Pontoon Details:
Length 3m
Width 5.4m
Depth 1.4m
Mass 12 tonne

The gangway has probably sunk to the river bed when the rest of the walkway broke free.

The remaining upstream section of FRW is still intact but the upstream gangway has been damaged and has a pontoon from upriver against it.
If the river level continues to fall the upstream section will probably remain intact and in place.
However because the extent of any damage is unknown there is a possibility it may also break free as levels exceed 4m.

Chris Beckley
Acting Principal Engineer Structures
City Assets Branch
Brisbane Infrastructure
Brisbane City Council

[redacted]

From: LDCC
To: [redacted]
Date: 13/01/2011 2:06 pm
Subject: Wendy Hawkins - Info on riverwalk.

As per request:

At approximately 4am on Thursday 13 January, the downstream section of the riverwalk broke free and floated downstream. A 380m section washed away, with 400m remaining.

The remaining upstream section of the riverwalk is still intact but the upstream gangway has been damaged and has a pontoon from upriver against it. Chris Beckley, Acting Principal Engineer Structures from City Assets Branch has advised that if the river level continues to fall, the upstream section may remain intact and in place. However because the extent of any damage is unknown, there remains a possibility that this section may also break free as water levels exceed 4m.

From: Gavin Blakey
To: Evans, Craig
CC: LDCC
Date: 14/01/2011 10:44 pm
Subject: Re: Fwd: Re: Floating Riverwalk beached component
Place: LDCC

Craig,
Will do.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Craig Evans Friday, 14 January 2011 10:32:54 pm >>>
Please include LDCC on the email address for future emails. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE
[redacted]

>>> Glenn Gomez 14/01/2011 10:31 pm >>>
Thanks, we will take it from here and keep you posted.
Thanks and regards,

Glenn Gomez
Operational Property Manager
City Property
Brisbane City Council
[redacted]

-----Original Message-----
From: Gavin Blakey
Cc: Craig Evans [redacted]
Cc: Barry Broe [redacted]
To: Glenn Gomez [redacted]
Cc: Mark Mazurkiewicz [redacted]

Cc: Phil Cutler [redacted]
Cc: Huw Thomas [redacted]
Cc: Chris Beckley

Sent: 14/01/2011 9:15:02 PM
Subject: Re: Fwd: Re: Floating Riverwalk beached component

Thanks Glenn,
I spoke with MSQ and they will call your Project Manager Huw Thomas on [redacted] in the morning. I understand that their shift starts at 6.00am. If Huw does not hear from them by 8.00am, I'd suggest that he give the MSQ Incident Coordination Centre a call on [redacted]

I told Craig Wharton who answered the phone at the MSQ that we have some BCC land that we are interested in storing the pontoons on.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Glenn Gomez Friday, 14 January 2011 8:19:46 pm >>>
Gavin, Please send me the contractor's details. We will arrange to get on to this as soon as we have the details. We propose to store the components at the back fo the Nudgee transfer station.

We are on standby and will act first thing in the morning.
Thanks and regards,
Glenn Gomez
Operational Property Manager
City Property
Brisbane City Council
[redacted]

-----Original Message-----
From: Mark Mazurkiewicz
Cc: Craig Evans <
Cc: Barry Broe <
Cc: James Rouse
Cc: Glenn Gomez
Cc: Ian Maynard
Cc: Colin Jensen
To: Gavin Blakey
Cc: Phil Cutler <
Cc: Huw Thomas

Cc: [redacted]
Cc: Charlie Ladd [redacted]
Cc: Chris Beckley [redacted]

Sent: 14/01/2011 7:37:29 PM
Subject: Re: Fwd: Re: Floating Riverwalk beached component

Thanks Gavin, I'm onto it now.

Mark Mazurkiewicz

-----Original Message-----
From: Gavin Blakey
Cc: Craig Evans <[redacted]
Cc: Barry Broe <[redacted]
To: Mark Mazurkiewicz [redacted]
Cc: Colin Jensen [redacted]
Cc: Phil Cutler <[redacted]
Cc: <[redacted]
Cc: Chris Beckley [redacted]

Sent: 14/01/2011 7:35:31 PM
Subject: Fwd: Re: Floating Riverwalk beached component

Mark,
Following up on our earlier conversation.

If you or Peter could contact MSQ tonight to see if the contractor can drop off the pontoons recovered from Nudgee Beach at a BCC owned site then we can save some decent $ in storage.

Thanks for following up on this. I'll be here in BSQ1 until about midnight tonight and can be contacted on [redacted] if needed.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Gavin Blakey Friday, 14 January 2011 7:05 pm >>>
To: Paul Brandenburg
Maritime Safety Queensland Incident Coordination Center
Phone [redacted]

Hi Paul,
Following up on our earlier telephone conversation.

Brisbane City Council would like to take up your offer to remove the sections of the floating Riverwalk.

I understand that you will mobilise the contractor who will commence tomorrow (Saturday) morning and that they will use a barge with a crane to remove the pontoons and that the cost of recovery will be covered by MSQ and BCC is responsible for paying for storage on the hardstand area which may be $400/day. Is it possible for the pontoons to be transported to a BCC site as they may need to be stored for some time?

If you would like to discuss anything I will be here until late tonight (Friday night).

Thanks for your assistance on this matter.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Colin Jensen Friday, 14 January 2011 5:53 pm >>>
Barry

On advice from MSQ that this debris may become a navigational hazard, I approve its removal by MSQ in any manner they deem necessary

Thanks

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

>>> Barry Broe 14/01/2011 5:42 pm >>>

+=*
Place: LDCC
+=*

From: Phil Cutler
To: Blakey, Gavin; Broe, Barry; Evans, Craig; LDCC
CC: Beckley, Chris; Fleming, Murray
Date: 14/01/2011 12:41 pm
Subject: Informative Report - Floating Riverwalk
Place: LDCC

An inspection was made of the Remaining section of the Floating Riverwalk (FRW) today at 10:30 am.
The river level is still high and much of the upstream platform is covered with debris. None of the substructure was visible.

The Upstream section is still intact.
It consists of the fixed platform, hinged gangway, 115 floating pontoons ,15 piles, and hinged opening section .

The fixed platform has handrail damage but appears structurally sound.

The gangway appears to be securely attached between the fixed platform and the pontoons.

The walkway pontoons are securely connected together by the walers and through-bolts and there was no visible damage.

The 15 piles, pile guides and bolted connections to the walkway showed no sign of damage.

The opening section is still secured by its hinge to the walkway pontoons and to its pile in the open position. A chain has been attached at the hinge for extra security.

An inspection was also made of the former downstream end at Merthyr Rd where the fixed section remains. A number of midstream platform pontoons are up-ended and resting on the fixed section and river bank.
These pontoons are secure however if the river level rose more than about 1.5 - 2 m from current levels they might dislodge.

Phil Cutler
Senior Engineer
City Assets
Strategic Asset Management (Structures)
Brisbane City Council
Level 8, Brisbane Square, 266 George Street



>>> Gavin Blakey 14/01/2011 5:38 pm >>>
Barry,
I'll give you a call about this.
Gavin

>>> Phil Cutler Friday, 14 January 2011 5:28 pm >>>
Maritime Safety Qld (MSQ) have advised that four sections of the Floating Riverwalk that are beached at Nudgee Beach are beginning to break up and may become navigation hazards.
MSQ have a contractor in the vicinity with the capability to remove the section from the beach.

MSQ urgently need approval to have their contractor remove the sections.

The MSQ contact is Paul Brandenburg ph [redacted]
Can LDCC contact MSQ and advise.

Regards
Phil Cutler

Phil Cutler
Senior Engineer
City Assets
Strategic Asset Management (Structures)
Brisbane City Council
Level 8, Brisbane Square, 266 George Street

[redacted]

From: Colin Jensen
To: Barry Broe; Campbell Newman
CC: Gavin Blakey; LDCC
Date: 14/01/2011 5:53 pm
Subject: Re: Floating Riverwalk beached component
Place: LDCC

Barry

On advice from MSQ that this debris may become a navigational hazard, I approve its removal by MSQ in any manner they deem necessary

Thanks

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

>>> Barry Broe 14/01/2011 5:42 pm >>>

+=*
Place: LDCC
+=*
CEO/LM

Can you approve this urgently please.

Thanks

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Phil Cutler

Phil Cutler
Senior Engineer
City Assets
Strategic Asset Management (Structures)
Brisbane City Council
Level 8, Brisbane Square, 266 George Street

Ph [redacted]

[redacted]

From: Gavin Blakey
To: [redacted]
CC: Barry Broe; Chris Beckley; Colin Jensen; LDCC; LDCCSITREP; Peter Ha...
Date: 14/01/2011 7:05 pm
Subject: Fwd: Re: Floating Riverwalk beached component
Place: LDCC

To: Paul Brandenburg
Maritime Safety Queensland Incident Coordination Center
Phone [redacted]

Hi Paul,
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If you would like to discuss anything I will be here until late tonight (Friday night).

Thanks for your assistance on this matter.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

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Thanks

Colin Jensen
Chief Executive Officer

Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

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+=*
Place: LDCC
+=*
CEO/LM

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The MSQ contact is Paul Brandenburg ph 3860 3582.
Can LDCC contact MSQ and advise.

Regards
Phil Cutler

Phil Cutler
Senior Engineer
City Assets
Strategic Asset Management (Structures)
Brisbane City Council
Level 8, Brisbane Square, 266 George Street
[redacted]

From: Glenn Gomez
To: Mark Mazurkiewicz, Gavin Blakey
CC: Craig Evans, Barry Broe, James Rouse, Ian Maynard, Colin Jensen, Phil Cu...
Date: 14/01/2011 8:19 pm
Subject: Re: Fwd: Re: Floating Riverwalk beached component

Gavin, Please send me the contractor's details. We will arrange to get on to this as soon as we have the details. We propose to store the components at the back fo the Nudgee transfer station.

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Thanks and regards,
Glenn Gomez
Operational Property Manager
City Property
Brisbane City Council
[redacted]

-----Original Message-----
From: Mark Mazurkiewicz
Cc: Craig Evans [redacted]
Cc: Barry Broe [redacted]
Cc: James Rouse [redacted]
Cc: Glenn Gomez [redacted]
Cc: Ian Maynard [redacted]
Cc: Colin Jensen [redacted]
To: Gavin Blakey [redacted]
Cc: Phil Cutler [redacted]
Cc: Huw Thomas [redacted]
Cc: [redacted]
Cc: Charlie Ladd [redacted]
Cc: Chris Beckley [redacted]

Sent: 14/01/2011 7:37:29 PM
Subject: Re: Fwd: Re: Floating Riverwalk beached component

Thanks Gavin, I'm onto it now.

Mark Mazurkiewicz

-----Original Message-----
From: Gavin Blakey
Cc: Craig Evans [redacted]
Cc: Barry Broe [redacted]
To: Mark Mazurkiewicz [redacted]
Cc: Colin Jensen [redacted]
Cc: Phil Cutler [redacted]
Cc: [redacted]
Cc: Chris Beckley [redacted]

Sent: 14/01/2011 7:35:31 PM
Subject: Fwd: Re: Floating Riverwalk beached component

Mark,
Following up on our earlier conversation.

If you or Peter could contact MSQ tonight to see if the contractor can drop off the pontoons recovered from Nudgee Beach at a BCC owned site then we can save some decent $ in storage.

Thanks for following up on this. I'll be here in BSQ1 until about midnight tonight and can be contacted on [redacted] if needed.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Gavin Blakey Friday, 14 January 2011 7:05 pm >>>
To: Paul Brandenburg
Maritime Safety Queensland Incident Coordination Center
Phone [redacted]

Hi Paul,
Following up on our earlier telephone conversation.

Brisbane City Council would like to take up your offer to remove the sections of the floating Riverwalk.

I understand that you will mobilise the contractor who will commence tomorrow (Saturday) morning and that they will use a barge with a crane to remove the pontoons and that the cost of recovery will be covered by MSQ and BCC is responsible for paying for storage on the hardstand area which may be $400/day. Is it possible for the pontoons to be transported to a BCC site as they may need to be stored for some time?

If you would like to discuss anything I will be here until late tonight (Friday night).

Thanks for your assistance on this matter.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Colin Jensen Friday, 14 January 2011 5:53 pm >>>

Barry

On advice from MSQ that this debris may become a navigational hazard, I approve its removal by MSQ in any manner they deem necessary

Thanks

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

>>> Barry Broe 14/01/2011 5:42 pm >>>

+=*
Place: LDCC
+=*
CEO/LM

Can you approve this urgently please.

Thanks

>>> Gavin Blakey 14/01/2011 5:38 pm >>>
Barry,
I'll give you a call about this.
Gavin

>>> Phil Cutler Friday, 14 January 2011 5:28 pm >>>
Maritime Safety Qld (MSQ) have advised that four sections of the Floating Riverwalk that are beached at Nudgee Beach are beginning to break up and may become navigation hazards.
MSQ have a contractor in the vicinity with the capability to remove the section from the beach.

MSQ urgently need approval to have their contractor remove the sections.

The MSQ contact is Paul Brandenburg ph[redacted]
Can LDCC contact MSQ and advise.

Regards
Phil Cutler

Phil Cutler
Senior Engineer
City Assets
Strategic Asset Management (Structures)
Brisbane City Council
Level 8, Brisbane Square, 266 George Street
[redacted]

From: Glenn Gomez
To: Craig Evans, Gavin Blakey, [redacted] Ian ...
CC: Barry Broe, Mark Mazurkiewicz, Phil Cutler, Huw Thomas, Chris Beckley, S...
Date: 15/01/2011 7:48 am
Subject: Floating Riverwalk beached component

All,
We have made contact with MSQ this morning and following is the sitrep on the above.
MSQ will be moving the Riverwalk components by barge on the river to one of two holding yards in Lytton.
City Property and relevant experts will need inspect the components and progress the land transportation of these components to a site.
The reommended site is Main Beach road Pinkenba.
I have been given to understand by MSQ that the responsibility and cost of the land transportation is be borne by BCC.

Chris Beckley and Gavin Blakey please contact me to discuss further actions.
Thanks and regards,
Glenn Gomez
Operational Property Manager
City Property
Brisbane City Council
[redacted]

-----Original Message-----
From: Craig Evans
Cc: Barry Broe [redacted]
To: Glenn Gomez [redacted]
Cc: Mark Mazurkiewicz [redacted]
To: Gavin Blakey [redacted]
Cc: Phil Cutler [redacted]
Cc: Huw Thomas [redacted]
Cc: Chris Beckley [redacted]

Sent: 14/01/2011 10:32:54 PM
Subject: Re: Fwd: Re: Floating Riverwalk beached component

Please include LDCC on the email address for future emails. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

[redacted]

>>> Glenn Gomez 14/01/2011 10:31 pm >>>
Thanks, we will take it from here and keep you posted.
Thanks and regards,
Glenn Gomez
Operational Property Manager
City Property
[redacted]

-----Original Message-----
From: Gavin Blakey

Cc: Craig Evans [redacted]
Cc: Barry Broe [redacted]
To: Glenn Gomez [redacted]
Cc: Mark Mazurkiewicz [redacted]
Cc: Phil Cutler [redacted]
Cc: Huw Thomas [redacted]
Cc: Chris Beckley [redacted]

Sent: 14/01/2011 9:15:02 PM
Subject: Re: Fwd: Re: Floating Riverwalk beached component

Thanks Glenn,
I spoke with MSQ and they will call your Project Manager Huw Thomas on [redacted] in the morning. I understand that their shift starts at 6.00am. If Huw does not hear from them by 8.00am, I'd suggest that he give the MSQ Incident Coordination Centre a call on [redacted]

I told Craig Wharton who answered the phone at the MSQ that we have some BCC land that we are interested in storing the pontoons on.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Glenn Gomez Friday, 14 January 2011 8:19:46 pm >>>
Gavin, Please send me the contractor's details. We will arrange to get on to this as soon as we have the details. We propose to store the components at the back fo the Nudgee transfer station.

We are on standby and will act first thing in the morning.
Thanks and regards,
Glenn Gomez
Operational Property Manager
City Property
Brisbane City Council
[redacted]

-----Original Message-----
From: Mark Mazurkiewicz
Cc: Craig Evans [redacted]
Cc: Barry Broe <
Cc: James Rouse
Cc: Glenn Gomez
Cc: Ian Maynard
Cc: Colin Jensen
To: Gavin Blakey
Cc: Phil Cutler <

Cc: Huw Thomas [redacted]
Cc: Charlie Ladd
Cc: Chris Beckley

Sent: 14/01/2011 7:37:29 PM
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From: Gavin Blakey
Cc: Craig Evans
Cc: Barry Broe <
To: Mark Mazurkiewicz
Cc: Colin Jensen
Cc: Phil Cutler <
Cc:
Cc: Chris Beckley

Sent: 14/01/2011 7:35:31 PM
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Thanks for following up on this. I'll be here in BSQ1 until about midnight tonight and can be contacted on [redacted] if needed.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Gavin Blakey Friday, 14 January 2011 7:05 pm >>>
To: Paul Brandenburg
Maritime Safety Queensland Incident Coordination Center
[redacted]

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I understand that you will mobilise the contractor who will commence tomorrow (Saturday) morning and that they will use a barge with a crane to remove the pontoons and that the cost of recovery will be covered by MSQ and BCC is responsible for paying for storage on the hardstand area which may be $400/day. Is it possible for the pontoons to be transported to a BCC site as they may need to be stored for some time?

If you would like to discuss anything I will be here until late tonight (Friday night).

Thanks for your assistance on this matter.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Colin Jensen Friday, 14 January 2011 5:53 pm >>>
Barry

On advice from MSQ that this debris may become a navigational hazard, I approve its removal by MSQ in any manner they deem necessary

Thanks

Colin Jensen
Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

>>> Barry Broe 14/01/2011 5:42 pm >>>

+=+=+=

From: Huw Thomas
To: Blakey, Gavin
Date: 15/01/2011 9:10 am
Subject: Re: Fwd: Re: Floating Riverwalk beached component
Attachments: Nudgee Beach 2.jpg; Nudgee Beach 1.jpg

Hi Gavin,

Please see the attached as promised.

Cheers

Huw

Huw Thomas
Property Asset Co-Ordinator
Built Environment Team
City Property
Brisbane City Council
Brisbane Square
266 George Street,
BRISBANE QLD 4000
[redacted]
For BET team general enquiry emails CityProperty_BuiltEnvironmentTeam

>>> Gavin Blakey 14/01/2011 9:15 pm >>>
Thanks Glenn,
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Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
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Brisbane 4001

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Thanks and regards,
Glenn Gomez
Operational Property Manager
City Property
Brisbane City Council
Phone-+61734034648
Mobile - +61414879713
-----Original Message-----
From: Mark Mazurkiewicz
Cc: Craig Evans
Cc: Barry Broe <
Cc: James Rous
Cc: Glenn Gome
Cc: Ian Maynard
Cc: Colin Jensen
To: Gavin Blakey
Cc: Phil Cutler
Cc: Huw Thomas
Cc:
Cc: Charlie Ladd
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Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division

[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Gavin Blakey Friday, 14 January 2011 7:05 pm >>>
To: Paul Brandenburg
Maritime Safety Queensland Incident Coordination Center
[redacted]

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If you would like to discuss anything I will be here until late tonight (Friday night).

Thanks for your assistance on this matter.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Colin Jensen Friday, 14 January 2011 5:53 pm >>>
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On advice from MSQ that this debris may become a navigational hazard, I approve its removal by MSQ in any manner they deem necessary

Thanks

Colin Jensen

Chief Executive Officer
Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001
Level 23, Brisbane Square | 266 George Street, Brisbane, Qld 4000
[redacted]

>>> Barry Broe 14/01/2011 5:42 pm >>>

+=*
Place: LDCC
+=*
CEO/LM

Can you approve this urgently please.

Thanks

>>> Gavin Blakey 14/01/2011 5:38 pm >>>
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Gavin

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MSQ urgently need approval to have their contractor remove the sections.

The MSQ contact is Paul Brandenburg ph [redacted]
Can LDCC contact MSQ and advise.

Regards
Phil Cutler

Phil Cutler
Senior Engineer
City Assets
Strategic Asset Management (Structures)
Brisbane City Council
Level 8, Brisbane Square, 266 George Street
[redacted]

From: Gavin Blakey
To: Barry Broe,Chris Beckley,Phil Cutler,ldcc,Craig Evans
CC: Mark Mazurkiewicz,Glenn Gomez,Huw Thomas
Date: 15/01/2011 9:40 am
Subject: Fwd: Re: Fwd: Re: Floating Riverwalk beached component
Attachments: Re: Fwd: Re: Floating Riverwalk beached component

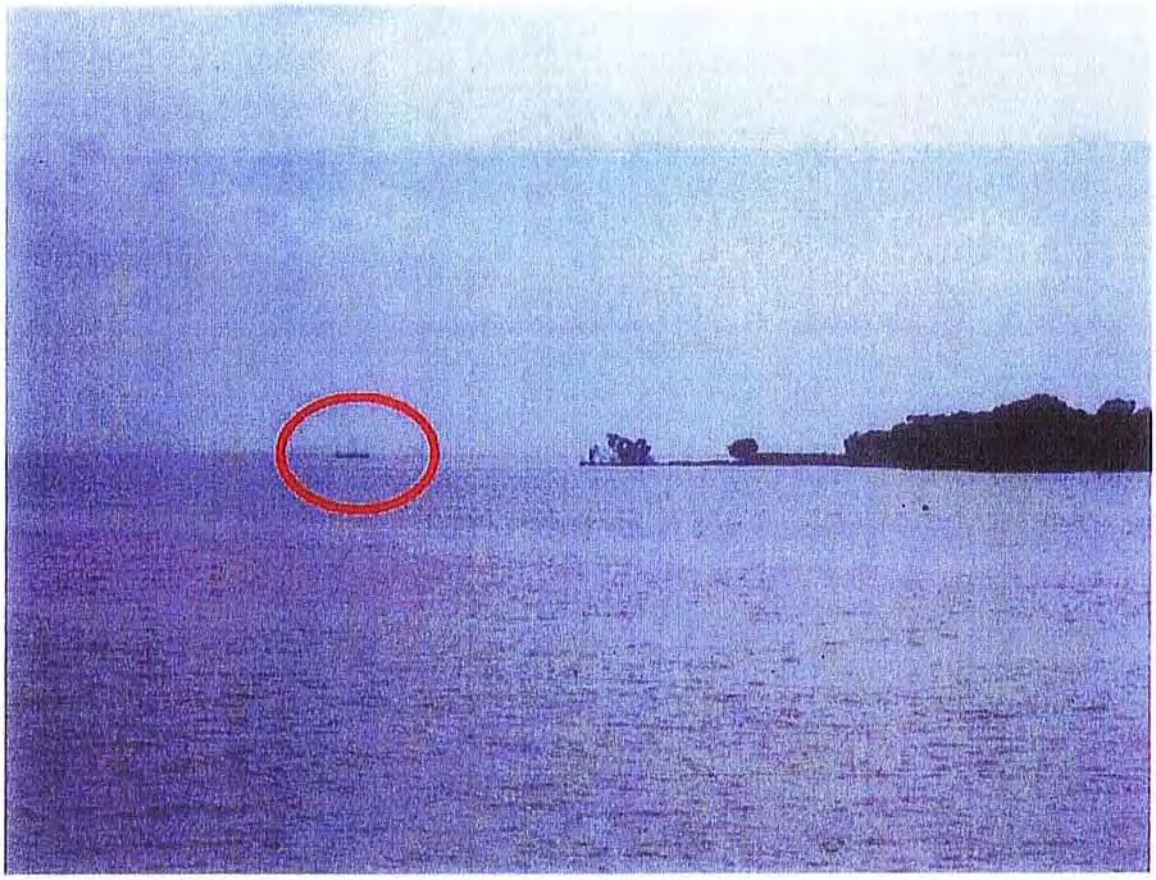
fyi photos of the sections of Riverwalk that will be removed from the vicinity of Nudgee beach today by MSQ's contractor and stored at Lytton.

On Monday City Property will work with BCW and City Assets to arrange for the pontoons to be transported to a BCC site in Pinkenba at the earliest opportunity. This is being coordinated by City Property's project manager Huw Thomas who took these photos this morning.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001





From: Gavin Blakey
To: Barry Broe
CC: Craig Evans,ldcc,Peter Hancock,Phil Cutler,Chris Beckley
Date: 15/01/2011 9:44 am
Subject: Fwd: Informative Report - Floating Riverwalk
Attachments: Informative Report - Floating Riverwalk

Barry,
This was the condition of the Floating Riverwalk this time yesterday. Everything was fine then.
I have asked Phil Cutler to talk to Peter Hancock from BCW to arrange an inspection today and tomorrow to confirm that the remaining section was still intact and still in reasonable condition as the waters recede.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

From: Phil Cutler
To: Gavin Blakey
CC: Angus Heares,Chris Beckley, [redacted] Inga Condri...
Date: 15/01/2011 2:26 pm
Subject: Informative Report - Floating Riverwalk

An inspection was made of the remaining upstream section of FRW adjoining Howard Smith Wharf this morning at 10:30am Saturday 15 January.

The river level had dropped by 1m from yesterday's inspection.

The floating pontoons have dropped evenly with the river level and are not hanging up on submerged debris.

All of the upstream section remains intact and in place.

A further inspection will be made tomorrow as the river level continues to drop.

The fixed section at Merthyr Rd still has four large FRW pontoons wedged up against it. These are beached and not expected to float free with the flow downstream forcing them against the fixed section.
However with the king tides expected next week the high river levels flowing upstream might dislodge them. An assessment will be made at tomorrow's inspection as to whether they need securing.

From: Gavin Blakey
To: Barry Broe
CC: ldcc,Craig Evans,Chris Beckley,Phil Cutler,Peter Hancock
Date: 15/01/2011 3:14 pm
Subject: Fwd: Informative Report - Floating Riverwalk 15.1.11
Attachments: Informative Report - Floating Riverwalk

Barry,
Here's Phil's report on the inspection by BCW of the Floating Riverwalk.
You can see that all is ok and it will be inspected again tomorrow.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

From: Gavin Blakey
To: [redacted]
CC: LDCC,Craig Evans,Barry Broe,Chris Lavin
Date: 16/01/2011 9:53 am
Subject: Use of Police boat to inspect river from Floating Riverwalk to the mouth

Attention: Darren Madgwick

Hi Darren,
We would like to use the police boat to inspect the river from Floating River Walk to the mouth to see if there are any pontoons from the floating riverwalk in that section. Low tide will be at 1.48pm at the Port Office gauge so after lunch or early this afternoon would be ideal for us. Could you let me know if that time suits the Water Police and the best location for us to meet them to board the boat.

Thanks for your help.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street

From: [redacted] Friday - 14 January, 2011 8:24 PM
To:
Subject: RE: DDCC OFFER OF POLICE BOATS TO ASSIST WITH CORRO DRIVE INSPECTION

No problems, let us know if you need them

Regards

Gareth Bosley
A/Inspector
District Disaster Co-ordination Centre (Brisbane)

Staff Officer
Metropolitan North Region
[redacted]

-----Original Message-----
From: Gavin Blakey [redacted]
Sent: Friday, 14 January 2011 8:11 PM
To: DDC.Brisbane[MNR]
Cc: Colin Jensen; Chris Beckley; Chris Lavin; John Cowie; [redacted] Peter Hancock; Phil Cutler
Subject: Fwd: DDCC OFFER OF POLICE BOATS TO ASSIST WITH CORRO DRIVE INSPECTION

To: DDCC
Attention: Acting Inspector Gareth Bosley

Thanks for offer to use Police boats to inspect Coronation Drive. I've passed the offer on to our Geotechnical engineers. The key Coronation Drive inspections are land based, but if they do need water based inspection that will a big assistance.

Also if we need any other water based inspections, e.g. key structures then we'll take up their offer.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

>>> Chris Lavin Friday, 14 January 2011 5:18 pm >>>
Please be advised that the DDC has offered to make available Water Police resources to assist with conducting inspections of Corronation Drive.

Please liaise with A/Insp Gareth Bosley [redacted]

Regards,

****

From: Phil Cutler
To: Gavin Blakey
CC: Inga Condric,Angus Heares,Peter Hancock,Chris Beckley
Date: 16/01/2011 10:39 am
Subject: Informative Report - Floating Riverwalk

An inspection was made of the remaining upstream section of FRW adjoining Howard Smith Wharf this morning at 7:30am Sunday 16 January.

As it was high tide the river level was again up to the soffit of the fixed platform deck.

All of the upstream section remains intact and in place.

A further inspections will be made as the river level continues to drop.

The fixed section at Merthyr Rd still has five large FRW pontoons wedged up against it. These are beached and not expected to float free.

Further assessment of the security of the five pontoons will be made when river levels during next week's king tides are known.

Phil Cutler
Senior Engineer
City Assets
[redacted]

From: Gavin Blakey
To: Barry Broe
CC: LDCC,Craig Evans,Chris Beckley,Phil Cutler,Peter Hancock
Date: 16/01/2011 10:49 am
Subject: Fwd: Informative Report - Floating Riverwalk - 7.30am Sunday 16/1/11
Attachments: Informative Report - Floating Riverwalk

Barry,
Here's the latest report on the Floating Riverwalk. The status is the same as yesterday, i.e. the remaining section is staying insitu.

Regards,
Gavin

Gavin Blakey
Acting Manager
City Assets Branch
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council
266 George Street
Box 1434
Brisbane 4001

From: Phil Cutler
To: LDCC
CC: Beckley, Chris; Blakey, Gavin
Date: 17/01/2011 3:01 pm
Subject: Informative Report - Floating Riverwalk
Place: LDCC

Informative Report Regarding Recovering Floating Riverwalk Pontoons - Monday 17 January.

Maritime Safety Qld (MSQ) are currently recovering FRW pontoons from Moreton Bay and towing them to their wharves at Pinkenba where they will be moored.

Officers from City Assets and BCW will inspect them at 11 am Tue 18 Jan to assess their condition and advise on what further action is required.

City Property have found a site at Pinkenba for the storage of the pontoons.

Decisions to be made:
- which pontoons are salvageable
- how to lift them from the river
- how to transport them to Pinkenba site
- what to do with non-salvageable pontoons

Phil Cutler
Senior Engineer
City Assets
Strategic Asset Management (Structures)
Brisbane City Council
Level 8, Brisbane Square, 266 George Street



From: Anthony Colwell
To: [redacted]
Date: 18/01/2011 9:28 am
Subject: Re: Riverwalk
Place: [redacted]

Thanks for the update.

A

>>> LDCC 18/01/2011 9:12 am >>>
Hey anthony,
I've spoken to a few people now regarding this Riverwalk including Brett Turville. It would seem that theres a whole team separate to the LDCC who are working on it. In short, although the pieces have washed ashore, we cant get vehicles to it and it is still the case that Maritime Safety Queensland will be retieving it using their cranes and heavy boats and transporting to Lytton. The water is apparently still running quite fast in that area and so that is a contributing factor. The LDCC in receiving information from the field as it comes in but City Assets and Martime are working to manage it.

Hopefully that information helps if you are asked anything.

Lea-Ann
Operations

From: Nerida Talbot
To: LDCC
CC: Ada, Joshua; Chappell, Catherine; Hodgson, Paul; Smith, Rebecca
Date: 18/01/2011 11:38 am
Subject: Forward Planning Group Intel - Riverwalk
Place: LDCC

This morning Paul Hodgson from Forward Planning Group attended a meeting with QPS.

They and Harbours and Maritime expressed concern for the sections of Riverwalk that have broken and are down the river.

Chris Beckley (City Assets - Pple Engineer, Structures) is onsite now looking at it. His number is [redacted]

To close the loop with Maritime, can his observations or outcomes be reported back to Jason Williams at Harbours and Maritime on [redacted].

This also may need to be looked at as a proactive media/comms issue about what the state of Riverwalk is and what Council is doing about its recovery. Potentially an easy media target.

Thanks
Nerida Talbot
Forward Planning Group
x39675

From: Geoffrey Beck
To: Marsden, Robert
CC: Butchard, Andrew; LDCC, LDCC; Martin, Graeme; Verner, Denis
Date: 20/01/2011 8:01 am
Subject: Re: Floating riverwalk

Rob

Given that this estimate is large, can you and your team please provide an outline of the proposed recovery plan and a rough breakdown of the costs. I recall you indicating a requirement for 120 semi-trailer loads.

I am sure that we will be asked for this outline plan. Can you also provide a summary of other options.

Geoff
>>> Andrew Butchard 19/01/2011 7:16 pm >>>
Denis,
My recollection is you are associated with the Forward Planning team and as such I am forwarding this information.

The Maritime group are involved with recovery of the riverwalk and transportation to a riverfront site to allow removal from the river. It is likely that BCW working with City Assets will then to be tasked with removal and transportation to a site to be agreed, to allow assessment with a view to salvaging whatever is possible for reuse.

BCW's Graeme Martin has indicated that the cost to remove, transport and assess this infrastructure is in the order of $400 to $500k. He has asked that this budget estimate of cost to be forwarded through LDCC with a view to consideration if this is the way to move forward in this regard. I have suggested to Graeme that he should also raise awareness through Geoff Beck and the EMT.

I ask that you pass this information on appropriately or advise if I should forward to an alternate source.

Regards

Andrew Butchard
Manager
Water & WasteWater
Construction Group
Brisbane City Works
[redacted]

Geoffrey Beck
Executive Manager
Brisbane CityWorks
41 Lennon Street, Stafford, QLD 4053
[redacted]

From: Barry Broe
To: Campbell Newman, Colin Jensen, Cris Anstey, Kylie Jacobson, [redacted]
CC: Joe Bannan
Date: 20/01/2011 8:13 pm
Subject: Fw: Fwd: Floating RiverWalk – Report
Attachments: Fwd: Floating RiverWalk – Report

Attached is a note of the FR.

In simple terms we have at least a $50m problem to restore some link.

Regards

From: Eileen Buchs
To: Broe, Barry
Date: 20/01/2011 4:49 pm
Subject: Fwd: Floating RiverWalk – Report
Attachments: Memo to Div Manager-FR Food Impact 20120119.doc

electronic copy FYI

Eileen Buchs
Executive Assistant to Divisional Manager, Brisbane Infrastructure
Brisbane City Council

Level 8 Brisbane Square
266 George Street, Brisbane QLD 4000
GPO Box 1434, Brisbane QLD 4001

[redacted]
Web: www.brisbane.qld.gov.au

Dedicated to a better Brisbane

Brisbane City Council
City Assets Branch
Brisbane Infrastructure Division

Level 8, Brisbane Square
266 George Street
GPO Box 1434
Brisbane Qld 4001

Phone: [redacted]
Facsimile:
Email:
Internet: www.brisbane.qld.gov.au

To: **Barry Broe** Date: **19/01/11**
Divisional Manager
Brisbane Infrastructure Division

Via:

CC:

From: **Joe Bannan**
Manager City Assets

Re: **Floating RiverWalk – Report**

RANDUM

Introduction:

Details of Floating Riverwalk (FRW):

- The overall length of the FRW is 880m including the fixed ends and gangways.
- The length of floating pontoons is 780m
- The number of pontoons 255

At approximately 4 am Thursday 13 January the downstream section of FRW broke adrift from its piles and floated downstream.

- **380m washed away.**
- **400m of the FRW remain in its original location.**

Downstream section details:-

The downstream section consists of:
- Walkway - 117 standard pontoons (see dimensions of individual pontoons below).
- Midstream Platform (lookout) - overall size 9m x 8m made up of 6 large pontoons.
- Downstream Platform - overall size 24m x 12m made up of 8 large pontoons.
- Steel Gangway - Length, 22m Width 5.4m

Standard Pontoon Details:
Length 3m
Width 5.4m
Depth 1.4m
Mass 12 tonne

The detached section of the Floating Riverwalk is currently moored in the Brisbane River close to the Marine Safety Queensland depot located at McArthur Av East, Pinkenba.

The downstream gangway has probably sunk to the river bed when the rest of the walkway broke free.

Recovery:

- Captain Johnson (Regional Harbour Master – MSQ) has requested that we take possession of the displaced floating walkway and remove from the water.
- His contact details are as follows:

Captain Richard C Johnson
Regional Harbour Master (Brisbane) | Marine Operations (Brisbane)
Maritime Safety Queensland Division | Department of Transport and Main Roads
[redacted]

- Isaac Scot and Paul Cotter BCW have been tasked to identify in liaison with MSQ officers suitable assembly sites for accepting the pontoons from MSQ , safe mooring and or dismantling for either on land storage or disposal. This task is expected to be completed by close of business 20 January 2011.
- Having done this they are to document a plan for the three options with estimated costs and timelines.
    - Option 1 – Moor the structure in the Brisbane River,
    - Option 2 – Remove to dispose.
    - Option 3 - Store on a Council property.
- There current estimate for removal of the detached segment from the River is expected to be in the order of $1m (Option 3).

Structural Inspection:

We have approached Arup Consulting Engineers accepting their offer to initially assist free of charge.
Their current brief is to:

- Visually inspect the section of Floating Riverwalk remaining in its original location.
- Report on it's general condition and stability without further maintenance, and advice on whether it can be structurally assessed, repaired as necessary and certified as structurally sound without removal from the water.
- Report on probable scope and extent of repairs and recommended further investigation with a cost and time estimate.
- We anticipate that the Arup's draft report should be available early next week.

Structural Assessment:

We cannot proceed with confidence with our Floating Riverwalk recovery planning until we receive Arup's report.

However based on our own current knowledge of the structure's condition, past performance, structural design and construction the following is suggested:

- The structure remaining in position is not currently sound but it could be reasonably made sound as constructed provided we continue to maintain it as before.
- An allowance of $300k should be made for investigation and repair of damage.
- If we decide to do this then we estimate approximately $250k per annum for the remaining life of the half asset.
- The continued premature failure of the pontoon joints is due to the walers not performing as expected by the designer.
- It is expected to take at least 10 weeks to procure a suitable contractor to repair broken through bolts and replace worn waler pads.

- We should **not** reconstruct the walkway on a like for like basis without careful consideration and engineering assessment as the current design has been shown to have operational problems and high maintenance costs.
- The like for like replacement cost is likely to be approximately $40m for the detached section and rehabilitation of the remaining section.
- The estimated reconstruction duration for Council would be three years commencing with consultation and design in year 1, documentation and permit approvals in year 2 and construction in year 3.

Options:

A detailed options analysis is yet to be undertaken however at present five options have been discussed:

1. Rehabilitate/Reconstruct on a like for like basis – estimated cost - $40m
2. Rehabilitate/Reconstruct taking the opportunity to realign and design similar to the major intervention proposal 21/09/2010 but without the floating opening section and associated lookout area. – estimated cost - $40m
3. Rehabilitate the section still in place and replacement of the missing downstream section either on land or new fixed structure - estimated cost - $40m
4. Complete replacement with a new fixed river walk structure - estimated cost - $50m. This option is expected to have a better whole of life cost with a reduced maintenance cost associated with the fixed structure over the floating structure.
   (Note that the most recent valuation for the floating river walk is approximately $41m)

Discussion:

There are a number of issues or design parameters that influenced the original design that we should revisit. The main issue is not to incorporate high risk features or components with particular attention to the waler/pontoon interaction and joint performance.

The existing design has been plagued by continued failure of the waler joints leading to a significant number of complaints, trip hazards causing serious injury, ineffective barrier infill and continuous need for repair and rehabilitation.

With the trip hazards continually appearing as the structure moves maintenance of the structure to prevent public injury from falls is extremely difficult. The steel gangways have also experienced accelerated corrosion in the highly aggressive marine environment.

The high risk of failure and injury that we were exposed to prior to the January 2011 flood event and closure will continue if we reopen the walkway without making significant changes. Also because the walers were a new innovation, even if walers were redesigned there is still risk that they may not perform as expected.

Joe Bannan
Manager City Assets
Brisbane Infrastructure Division

From: LDCC
To: LDCCSITREP
Date: 20/01/2011 8:58 pm
Subject: Fw: Fwd: Floating RiverWalk – Report
Place: LDCCSITREP
Attachments: Fw: Fwd: Floating RiverWalk – Report

LDCC - Fwd: Removal of sections of Floating RiverWalk that floated down the river and into Moreton Bay

From: Joe Bannan
To: [redacted]
Date: 21/01/2011 12:04 PM
Subject: Fwd: Removal of sections of Floating RiverWalk that floated down the river and into Moreton Bay
CC: Gavin Blakey; LDCC

To: Maritime Safety Queensland [redacted]

Attention: Mr Adrian Howes

Removal of sections of Floating RiverWalk that floated into Moreton Bay

Thank you to MSQ for organising the recovery and securing the sections of the Floating RiverWalk that broke free from Merthyr in the early hours of Thursday morning during the peak of the flood and floated out into Moreton Bay.

We understand that most of the sections have been recovered from Moreton Bay by MSQ's contractors and are currently moored at three locations - MSQ Depot, QPort Marine, Marine Diesel Traders.

Some of the sections are still being recovered by MSQ. We understand that the sections in the vicinity of the Port of Brisbane will be towed back into the Brisbane River by MSQ and moored at one of the above locations. We understand that MSQ will also tow the sections located near Redcliffe to Scarborough and secure them at a boat repair facility.

Could you please respond via return e-mail with answers to the following questions:

* Will MSQ be removing the Floating RiverWalk pontoons that are moored at the above locations from the river and placing them on land for BCC to remove?

* If not, by what date does BCC have to remove the Floating RiverWalk pontoons from the river?

* Regarding the remaining section of the Floating RiverWalk at Merthyr, what are MSQ's expectations of Council?

* Given that this is a natural disaster, what costs are covered by MSQ, and what does Council have to cover?

Thanks for addressing this matter. If you have any questions or would like to discuss any issues, please give me a call.

Regards,
Joe

Joe Bannan
Manager City Assets
Brisbane Infrastructure Division
[redacted]
Level 8 Brisbane Square
Brisbane City Council

266 George Street
Box 1434
Brisbane 4001

LDCC Issue Report

Issue ID 6379

Title
Pontoon Removal from Moreton Bay

Operator Details

Created By	Ros Gillam-Chambers	Creator Role	Log keeper
Date Created	29/01/2011 8:21:49 AM		
Date Received	29/01/2011	Time Received	8:05 AM
Method Received	Phone	Other Method	

Originator Details

OriginatorName	Rob Marsden	OriginatorContact	0417 756 966
		Originator Group	

Sector/Area Details

Sector Code		Area Summary	
Status	Progressing	As At Date	29/01/2011 8:21:49 AM

Issue Details

Priority Action Required: Yes

Pontoons relate to Riverwalk. Moreton Bay Regional Council now asking when they will be removed. Estimate $60k - $90k to move.

Call back at 8:15am. What land: On Redcliffe foreshore. Who is requesting: Regional Council, they have already secured. Priority: High.

Request from Moreton Bay to remove pontoons. Rob secured them but they are requesting removal.

Actions

LDCC Group: Incident Controller ActionOwner:

29/01/2011 8:25:34 AM by: Ros Gillam-Chambers

Craig Evans to be made aware of this and decision to be made by Craig or Lord Mayor.

Passed to Group: Passed To Name:

Originator Contacted: No

Seite 1

LDCC Issue Report

Issue ID 6377

Title
pontoons ect on private property

Operator Details

Created By	Ros Gillam-Chambers	Creator Role	Log keeper
Date Created	29/01/2011 7:45:59 AM		
Date Received	28/01/2011	Time Received	11:33 AM
Method Received	Email	Other Method	

Originator Details

OriginatorName	LDCC	OriginatorContact	
		Originator Group	

Sector/Area Details

Sector Code		Area Summary	
Status	Progressing	As At Date	29/01/2011 7:45:59 AM

Issue Details

Priority Action Required: No

Thanks Craig.

Rob - can you let me know the details of team, approach and timing by email please.

Geoff
-----Original Message-----
From: Craig Evans
To: Robert Marsden [redacted]
Cc: Barry Broe [redacted]
To: Geoffrey Beck
Cc: Colin Jensen [redacted]
Cc: [redacted]

Sent: 29/01/2011 11:42:35 AM
Subject: Removal of River Walk from Redcliffe

Hi Rob
This email confirms the previous verbal approval to remove the pieces of Riverwalk on the beach at Redcliffe (as discussed this morning). Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE
[redacted]

Chris Beckley from City Assets called at 12:00pm, [redacted] He confirmed action to be taken on this issue. Chris recommended salvage by breaking up the riverwalk pontoons. Chris stated that some of the structures have significant damage and may not be able to be used. Hence breaking up the structure is considered the best value and quickest option.

Hi Robert

Further update below for your information. We will advise further of any updates provided to us on timing for the job to be actioned.

(12/04/2011) LDCC - LDCC Report 6379.pdf

(12/04/2011) LDCC - LDCC Report 6379.pdf Seite 2

Regards

Wade Fitzgerald
LDCC Incident Controller
LDCC

>>> Craig Evans 29/01/2011 10:38:41 am >>>
Hi Vicky and Barry
I understand that remaining pieces of riverwalk that have been collected have been placed into storage. I understand that LAS (?) may have actioned this originally. Could we please have the pieces at Redcliffe collected asap? Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

Hi Craig

Rob Marsden (Brisbane Infrastructure) has contacted the LDCC this morning and confirmed that they have continued to secure parts of the Riverwalk pontoons at the Redcliffe foreshore.

Rob mentioned that Moreton Bay Regional Council have asked when Brisbane City Council intends to remove them as they have been there for approximately ten days.

See attached log and please advise appropriate action.

Wade Fitzgerald
LDCC Incident Controller
LDCC

FYI

Gary Pittorino
Manager, ICT Transition
Information Services, Brisbane City Council

[redacted]

Level 18, Brisbane Square
266 George Street
Brisbane QLD 4000

>>> Craig Evans 28/01/2011 2:24 pm >>>
Hi Gary
I have asked Colin as to whether or not we should seek E&C guidance on Monday...this could be a protracted activity. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

>>> Gary Pittorino 28/01/2011 2:05 pm >>>
Thanks Craig.

Seite 3

A couple points of further clarification are required.

In addition to pontoons the contact centre and LDCC are also receiving requests and enquiries in relation to the removal of water tanks, chicken coops and other flotsam and jetsam washed up on to private property by the recent flood event.

Is the collection of flood related debris (including pontoons) from private property something that BCC wants to be involved with?

Considerations are insurance, funding of the activity, what becomes of items that are still serviceable (moved to Larapinta bus depot as per the pontoons?), how owners are identified (and who manages this process) and which BCC business unit(s) would be responsible. Alternatively, should volunteers or contractors be engaged?

Your advice would be appreciated.

Gary Pittorino
Manager, ICT Transition
Information Services, Brisbane City Council

[redacted]

Level 18, Brisbane Square
266 George Street
Brisbane QLD 4000

>>> Craig Evans 28/01/2011 12:04 pm >>>
Ops LDCC
Please note advice from BCLP. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

Hi Gary,

Can you please advise if Council will be removing from private property?

Regards
Jess
LDCC

Ops LDCC
Please note advice from BCLP. Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

Craig

If the pontoons are on public land whether below or above highwater mark they can be picked up and moved. If they are repairable they should go to a specific site where the owners can come to collect them.

(12/04/2011) LDCC - LDCC Report 6379.pdf

If they are on private land you need the consent of the landowner to remove now that the disaster declaration has been terminated.

Hope this helps

Regards

David Askem
Chief Legal Counsel | Brisbane City Legal Practice
CORPORATE SERVICES DIVISION | Brisbane City Council
GPO Box 1434 | Brisbane Qld 4001

[redacted]

Hi David
The issue of pontoons and tanks etc has be re-raised with the LDCC. Could you please confirm your advice re collection from provate and public space? Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

In relation to the discussion between you and Gary Pittorino IC LDCC can you please advise LDCC on the policy, management, and process for dealing with floating debris including pontoons, boats, water tanks, other constructed devices, logs, containers, hazardous materials ect that are now located on private property.

Actions

LDCC Group: Incident Controller ActionOwner: Wade Fitzgerald

29/01/2011 1:16:55 PM by: Ros Gillam-Chambers
Recommend salvage by breaking up the structure as per Chris' advice.

29/01/2011 8:12:41 AM by: Ros Gillam-Chambers
Customer still waiting on reply. Spoke with Danny at Call Centre and she is going to think of a way to capture the customer data for return calls. Pls check

29/01/2011 7:56:04 AM by: Ros Gillam-Chambers
Sent to IC for advice. Customer waiting reply.

29/01/2011 7:54:35 AM by: Ros Gillam-Chambers
Forwarded to Ops for information.

29/01/2011 7:51:23 AM by: Ros Gillam-Chambers
Request for advice from David Askem, Chief Legal Counsel

29/01/2011 7:49:00 AM by: Ros Gillam-Chambers
Craig Evans for action.

Passed to Group: Passed To Name:

Originator Contacted: No

(12/04/2011) LDCC - LDCC Report 6379.pdf

From: LDCC
To: Evans, Craig
Date: 29/01/2011 9:01 am
Subject: Riverwalk pontoons at Redcliffe (issue ID 6379)
Attachments: LDCC Report 6379.pdf

Hi Craig

Rob Marsden (Brisbane Infrastructure) has contacted the LDCC this morning and confirmed that they have continued to secure parts of the Riverwalk pontoons at the Redcliffe foreshore.

Rob mentioned that Moreton Bay Regional Council have asked when Brisbane City Council intends to remove them as they have been there for approximately ten days.

See attached log and please advise appropriate action.

Wade Fitzgerald
LDCC Incident Controller
LDCC

LDCC - Riverwalk pontoons at Redcliffe

From: LDCC
To: Robert Marsden
Date: 29/01/2011 9:30 AM
Subject: Riverwalk pontoons at Redcliffe

Hi Robert

Just letting you know that we have passed on the request to Craig Evans for his review and decision. We will advise further when a decision is made.

Regards

Wade Fitzgerald
LDCC Incident Controller
LDCC

LDCC - Fwd: Riverwalk pontoons at Redcliffe (issue ID 6379)

From: LDCC
To: Robert Marsden
Date: 29/01/2011 10:49 AM
Subject: Fwd: Riverwalk pontoons at Redcliffe (issue ID 6379)
CC: LDCC
Attachments: Riverwalk pontoons at Redcliffe (issue ID 6379)

HI Robert

Further update below for your information. We will advise further of any updates provided to us on timing for the job to be actioned.

Regards

Wade Fitzgerald
LDCC Incident Controller
LDCC

>>> Craig Evans 29/01/2011 10:38:41 am >>>
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Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE



From: LDCC
To: Evans, Craig
CC: Beck, Geoffrey; Broe, Barry; Jensen, Colin; LDCC; Marsden, Robert
Date: 29/01/2011 1:24 pm
Subject: Riverwalk pontoons at Redcliffe (issue ID 6379)-update
Place: LDCC
Attachments: LDCC Report 6379.pdf

Hi Craig

Please find attached for your information a further update since LDCC received a call from Chris Beckley (City Assets) at 12pm 29/01/2011 on this matter.

Chris was seeking advice/approval for the removal of pontoons from Redcliffe.

As per your previous advice to Robert Marsden and Geoffrey Beck today to remove the riverwalk pontoons, I advised Chris of the approval given for the removal.

LDCC has logged Chris' query including his recommendation to remove the Riverwalk pontoons as soon as possible using the most practical and cost efficient means to do so (which may involve breaking up the structure further in order to remove it).

Please contact LDCC if you have any concerns with this approach.

Regards

Wade Fitzgerald
LDCC Incident Controller
LDCC

From: LDCC
To: Paul Cotton
CC: LDCC
Date: 1/02/2011 2:23 pm
Subject: Floating RiverWalk Recovery
Place: LDCC

Hi Paul,

Is there any update you can provide on the progress of your planning for the Floating RiverWalk Recovery?

18 February 2011

Flood Fact Sheet
Restoring or replacing private pontoons following January 2011 flood event

BRISBANE CITY

Dedicated to a better Brisbane

This fact sheet provides advice for private pontoon owners about Council approvals to repair, restore or replace a pontoon after a flood.

1. Will I need approval to repair or replace my pontoon?

If your pontoon can be repaired, and you have a previous Prescribed Tidal Works (PTW) approval or Section 86 Harbours Act (S86) approval, you can repair your pontoon without any additional approvals by complying with the conditions of the Department of Environment and Resource Management (DERM) Exemption Certificate CSCE019518811 dated 14 February 2011. This includes reinstating gangways and similar structures along with replacing/repairing damaged piles. **Download the DERM Exemption Certificate CSCE019518811 dated 14 February 2011.**

If you are replacing a pontoon to be consistent with an existing PTW or S86 approval, within the same site area, then you do not need an approval to commence the work. You will be required to provide Council with certification from a Registered Professional Engineer of Queensland (RPEQ) once you have completed the works.

2. Can I have a temporary pontoon where my approved pontoon has been lost in the flood?

Council will allow temporary pontoons for a period up to 31 January 2013. The temporary pontoon and associated structures must meet the design, construction and safety criteria of the IDAS code for development applications for prescribed tidal works found in Schedule 4A of the Coastal Protection and Management Regulation (2003). The temporary pontoon must be located within the approved pontoon site area (water allocation granted by Maritime Safety Queensland) and an RPEQ must provide certification to Council regarding the structure and the pontoon. A PTW approval is not required, however you need to advise Council of your intention to construct a temporary pontoon. This can be done by emailing **dafloodenquiries@brisbane.qld.gov.au** or contact Council on (07) 3403 8888.

IMPORTANT: All temporary pontoons must be replaced by permanent pontoons or made lawful by 31 January 2013.

All works for replacement permanent pontoons must be completed by 31 January 2013.

Helpful phone numbers	
Brisbane City Council Contact Centre	(07) 3403 8888
DEEDI/Fisheries Queensland	(07) 3817 9531

3. The riverbank is unstable and I need to change the location of my pontoon.

If you need to change the location of your pontoon on a temporary basis, a PTW application will be required as this is not covered by the DERM Exemption Certificate CSCE019518811 dated 14 February 2011. The IDAS code requirements above for temporary pontoons will apply. Council will discount the applicable fee and will fast track these applications.

If you want to rebuild a permanent pontoon structure in a different location, a PTW application will be required. Council will offer a free pre-lodgement service for people to discuss what permits are required. Council will fast-track these applications.

4. I would like to upgrade my pontoon facility

If you are not replacing your pontoon 'like-for-like' then a PTW approval will be required. Council will fast-track these applications.

5. I need a copy of my previous approval

To obtain a copy of your previous PTW or S86 approval, contact Council by emailing **dafloodenquiries@brisbane.qld.gov.au** or contact Council on (07) 3403 8888. You will need to provide the property address and, if known, the real property description eg lot 12 RP 345678. Approvals given from 2006 may be available on PD Online on Council's website at **www.brisbane.qld.gov.au**

6. Will the standards for pontoon construction change in the future?

The State Government is responsible for the design and construction standards of pontoons under the IDAS code for development applications for prescribed tidal work. A review of standards may occur following the outcomes of the independent Commission of Inquiry into the flooding, being undertaken by the Queensland Government.

7. What can I do to ensure my pontoon is identifiable?

Many pontoons washed down the Brisbane River during the flood had no identifying marks on them. Make sure that your new or restored pontoon has your street address and property description (lot/plan) clearly marked on it.

8. What do I need to do to ensure my pontoon does not float away?

Many pontoons were not securely attached to their piles, so when the river level rose these pontoons floated off the top of their piles and down the river. Council expects you to ensure you have a tethering system in place to ensure your pontoon does not float away. Talk to your engineer or designer about ways of securely attaching your new or restored pontoon so it will not float away. See attached diagrams for examples.

9. What is considered maintenance work on existing approved tidal structures (including pontoons)?

Maintenance work on a lawful tidal structure means maintaining works in accordance with the development approval.

Examples of maintenance work include:

- replacing a structural element of an approved structure (e.g. jetty or pontoon, weir, community facility on State coastal land) in accordance with approved plan;
- replacing displaced material (e.g. rocks, soil, etc) from an approved structure (e.g. rockwall, bundwall, seawall); and
- re-surfacing an existing approved structure (e.g. boat ramp) in accordance with approved plan.

Examples of work not considered to be maintenance work include:

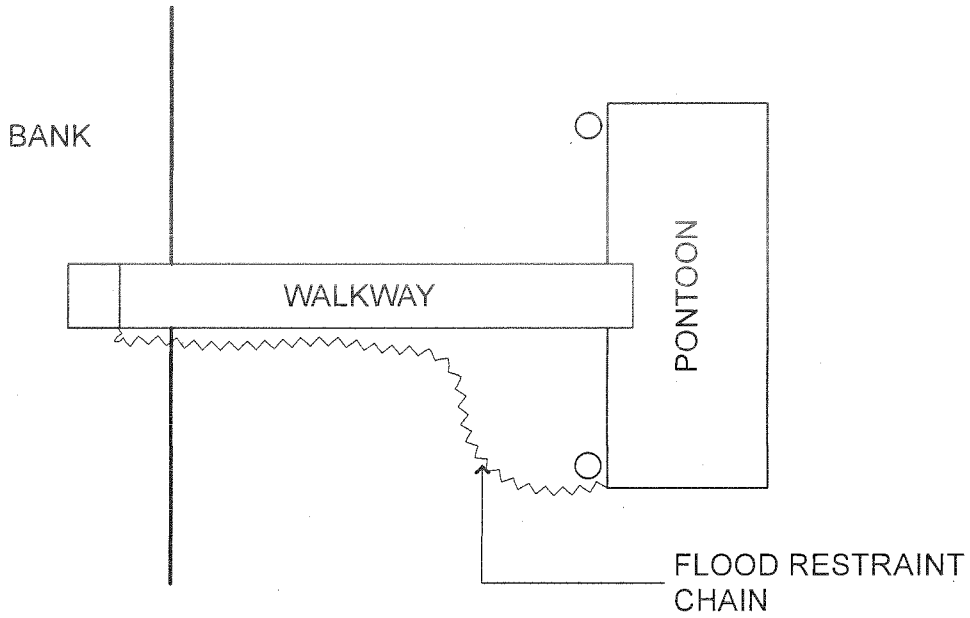
- replacing or rebuilding whole structures; and
- changes in a structure which will lead to a lower structural capacity.

If you are unsure as to what constitutes maintenance works go to **www.dpi.qld.gov.au/4789_19973.htm** or contact DERM on 1300 130 372, option 4.

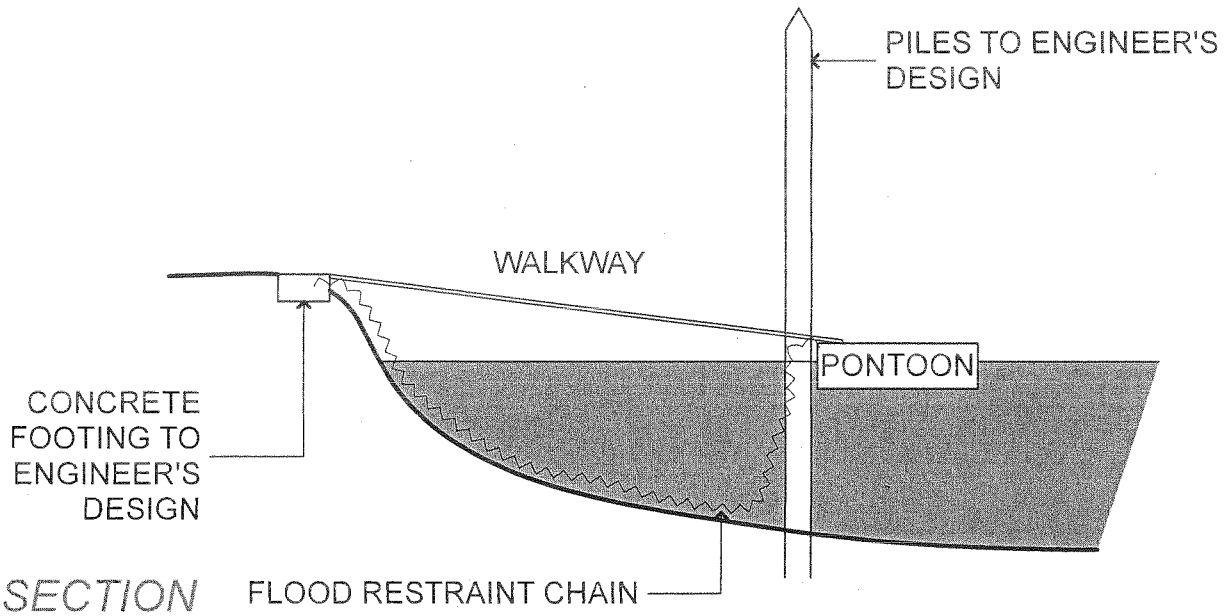
Source: DERMs current guideline on Excluded Works under the Coastal Protection and Management Act 1995.

IMPORTANT INFORMATION

- To obtain a copy of the DERM Exemption Certificate and conditions (CSCE019518811) contact DERM on 1300 130 372, option 4.
- Many of the banks of the river are damaged or unstable following the flood event. This may prevent safe moorings of pontoons until river banks are stabilised. It is important to seek the advice of an engineer regarding your specific situation.
- Maritime Safety Queensland provide advice on the safe use of the river due to debris and other obstacles. Information can be obtained from **www.msq.qld.gov.au**
- Queensland Health provide information and advice regarding the safe use of the river due to water quality. Information can be obtained from **www.health.qld.gov.au**
- A copy of the IDAS code for development applications for prescribed tidal works can be found at: **www.legislation.qld.gov.au/LEGISLTN/CURRENT/C/CoastalProtR03.pdf**
- With the assistance of the Queensland Police Service, Maritime Safety Queensland will be helping people identify lost pontoons. Enquiries about lost pontoons can be made to msqmail@msq.qld.gov.au or visit **www.msq.qld.gov.au** for a lost property identification form.
- For information about urgent replacement and repair works that would normally trigger a requirement for fisheries development approval under SPA09 visit **www.deedi.qld.gov.au**
- If the replacement pontoon requires clearing of native vegetation, other than mangroves, contact DERM for any requirements or exemptions: **www.derm.qld.gov.au/vegetation/index.html**
- For information where rebuilding has the potential to impact marine plants visit **www.dpi.qld.gov.au/4789_19973.htm** and **www.dpi.qld.gov.au/documents/Environment/Fish-Habitat-Flooding-Handout.pdf**



PLAN



SECTION

Diagram showing pontoon fixed to footing/abutment with chain.

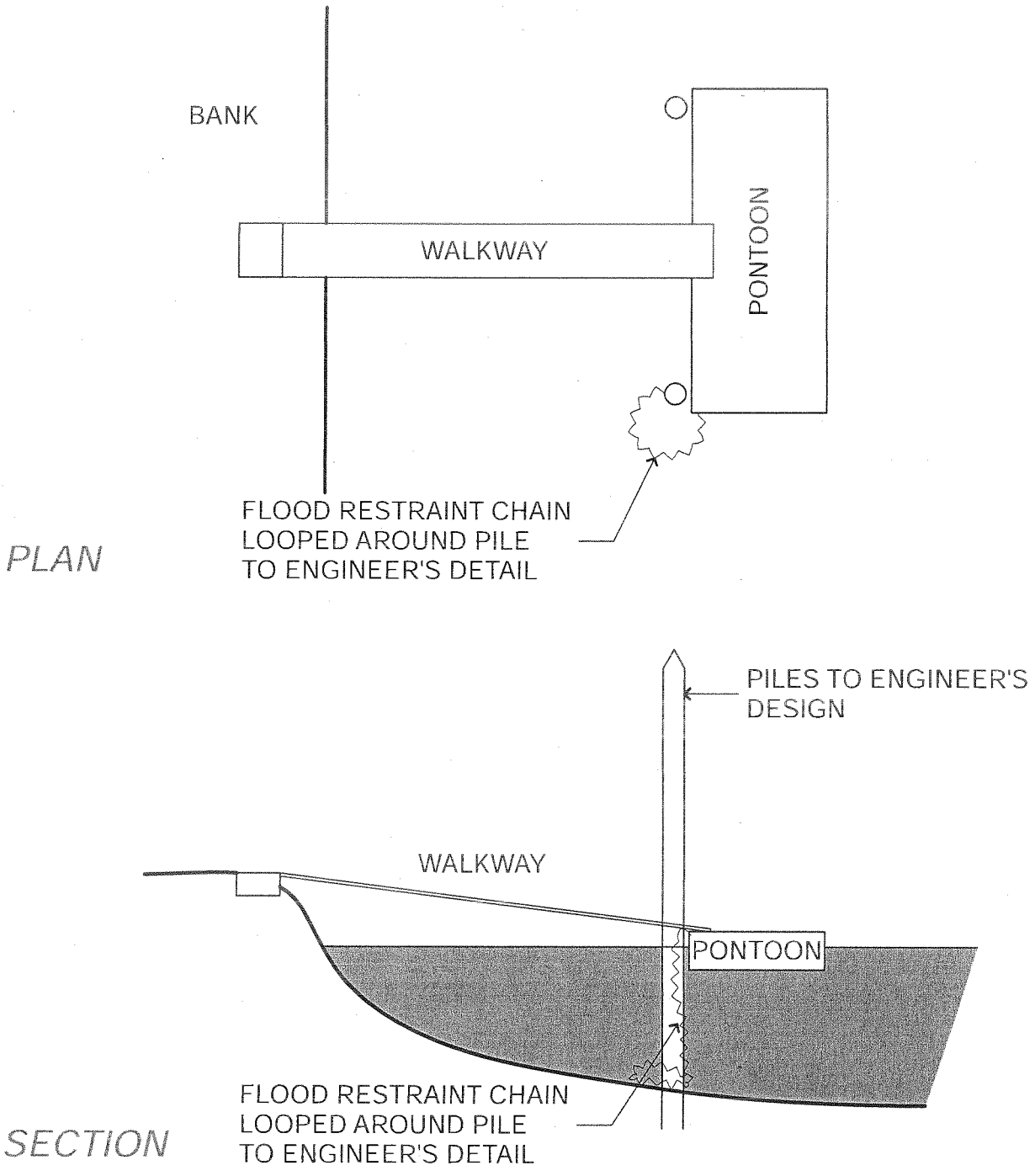


Diagram showing pontoon fixed to pile with chain.

"CDJ-23"

From BR

Level 1, 266 George Street
GPO Box 1434
Brisbane Qld 4001
[redacted]

LDCC LOG Q3. Rocklea Markets Operations Log

Date: 10 January 2011 | Shift: 6am | Page No: 1

		Serial	Time	From	To	Item / Event	Comments / Action
	1	1092	16:00	Joe Veraa, LDCC	Helen Deedi	Location for markets	Looking for alternate site See ROC
13/01 2343	1	1211	23:40	QPS	LDCC	Rocklea Markets	Rocklea markets manager requesting Sherwood Rd be re-opened as soon as water recedes so fresh produce can be distributed. QPS recommend he be contacted to ascertain contact with flood waters prior to produce being released for sale.
	1	X 1718	8:40	Terry Walsh	LDCC	2x8tonne trucks assigned 14/1/11	trucks originially for rocklea markets reassigned to ipswich road due to signif debris on motorway - ipswich road
15/01 1356	1	1989	13:56	Luke Forster	LDCC	Rocklea Markets	Request for chlorine.
15/01 1430	1	2000	14:30	Lord Mayor	LDCC	Volunteer Information	The Brisbane Markets in need ot large machinery, water trucks and equipment to clean. Actioned by Andrew Butchard.
15/01 1524	1	2028	15:34	LDCC	Keely Wease	24 hour access	Request for 24 hour access to Richland Dump by Rocklea Markets.
15/01 16:48	1	2076	16:48	Keely Wease	LDCC	Re: Fwd: Request 24hr access to Richland Dump by Rocklea Markets	spoken to Gareth. All organised
15/01 1703	1	2091	17:03	Craig Evans	LDCC	Rocklea Markets	ADF will have approx 100 per plus equipment. CEO of markets has been contacted. ADF managing.
15/01 1722	1	2094	17:22	BCWResponseTaskI	LDCC	MIPO	MIPO have no additional resources available to provide clean up of the Rocklea Markets.
	1	2531	13:53	Richard MAJ Niessl	Michael Bond	Rocklea Markets Sitrep	SITREP on what assests are required to clear the area.
16/01 1428	1	2548	14.28	Customer Contact Sc	LDCC	Request for volunteersq	QFRS need backhoe urgently at Brisbane Markets, Sherwood Rd Rocklea. Please contact Susan of QFRS on [redacted]
	1	2563	14.53	Craig Evans	LDCC	Rocklea Markets SITREP	Rocklea Markets update
	1	2599	16.10	Rachelle Gallacher	LDCC	Procurement	Hiring of truck to take donation of sodium hydachloride to markets
	1	2725	17:50	MIR Oxley district flo	ldcc	Urgent request for road blockages at Grace	logistics to action
	1	2741	18:44	Keith McDonald	DDC	FYI - 18:00hrs fresh fruit and veges comme	FYI only
	1	2789	23:42	Joshua Ada	ldcc	Rocklea markets	details on the amount of food/rubbish and meat removed. Comms has requested to be supplied with this info
	1	2806	4:05	Wright, Tim	LDCC	Traffic Control at Rocklea Markets	Traffic control will remain until lights repaired
	1	2824	7.02	Leigh Hughes	LDCC	Traffic Signals at Rocklea Markets	Cr Angela Owen Taylor advises that still no action on reinstating traffic signals at Rocklea Markets - Urgently requires reinstatement
	1	2835	7.26	Dave Armanelli	LDCC	Chlorine for Rocklea Markets	Andrew Young, CEO Rocklea Markets advises that ther may be 100 x 20L drums of chlorine due to arrive at markets on Wedneday, request sooner if possible.
	1	2849	7.55	Jessica Della	Tivolee Sprag	Phone Call Advice re: Chlorine	Jessica Della advised Tivolee Spragg, and message left for Paul Deveraux re: delivery of Chlorine to Rocklea Markets
	1	3007	19.36	Dave Armanelli	LDCC	More Chlorine for Rocklea Markets	Andrew Young, CEO Rocklea Markets advises that ther may be 100 x 20L drums of chlorine due to arrive at markets on Wedneday, request sooner if possible.
	1	3405	20:01	Craig Evans	LDCC	Fwd:Brisbane Markets Cleared	bulk waste now removed figures enclosed fwd LDCCSITREP 20:20pm

① additional - Affected Food Premise - spreadsheet of prem. 18/01 1526

Record of convo, telephone call?

② Sharon Hicks QPS initial request 15/01 DB.

From: LDCC
To: Dawson, Mark; Tan, Brian
Date: 14/01/2011 2:39 am
Subject: Fwd: Rocklea markets

Mark/Brian

Can you please provide advice on issues raised in email below.

Regards
Ian

Ian Grant-Smith
ISG Manager LDCC
[redacted]

>>> <Leboeuf.KristinL@police.qld.gov.au> Thursday, 13 January 2011 11:43 pm >>>
To Whom it may concern

I have received a call at the Oxley District MIR from Jesse Field [redacted] Jesse is the operations Manager at the Brisbane Markets Sherwood Rd Rocklea.

FIELD stated prior to the flooding of the area all fresh produce at the markets was moved to the highest points of the buildings within the markets confines.

Although there is still a significant amount of water at the Markets and still on Sherwood Rd he does have the use of front end loaders and bobcats when the waters recede to clear Sherwood Rd and enable prime movers to enter the markets and attempt to distribute the fresh produce.

FIELD was requesting when the water recedes Sherwood Rd be opened ASAP to enable the movement of fresh produce. They are also attempting to establish a temporary market facility on the intersection at Ipswich Rd/Boundary Rd Rocklea.

Recommendations

It is recommended FIELD be contacted in relation to fresh food from the Brisbane Markets and any possible contact with flood waters prior to being released for sale. And whether he will be able to use the available resources he has to clear Sherwood Rd Rocklea when the waters recede.

Sean O'BRIEN

A/Sgt 10982

Oxley District MIR

per

Kris

Kristin LEBOEUF

A/S/Constable 20104

MIR - [redacted]

Oxley District Intelligence Office

[redacted]

****
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From: Ney [redacted]
To: [redacted]
Date: 14/01/2011 11:05 pm
Subject: Rocklea Markets - where does your food come from?

The rocklea markets needs a lot of help - produce will not be accepted into the markets until it has been completely cleaned and sterilised. It is a massive job, truckies cannot all go straight to supermarkets that's not how it works. We need the Rocklea markets back ASAP, the workers can't do it alone it's a mess. Some people haven't left since Tuesday - there is no electricity and it is very hard to get food as there are still a lot of road closures.
Please help my Dad and his friends they're trying really hard.

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From: Lord Mayor
To: LDCC@brisbane.qld.gov.au
Date: 15/01/2011 4:07 pm
Subject: Fwd: Rocklea Markets - where does your food come from?
Attachments: Rocklea Markets - where does your food come from?

Forwarding as request for assistance. Acknowledgement sent to cust.

From: Luke Forster
To: LDCC
Date: 15/01/2011 1:56 pm
Subject: Rocklea Markets
Place: LDCC

LDCC,

Please see email this morning and requests in relation to the Rocklea Markets.

We received a call from Mr Fields at about 1330 advising that Rocklea Markets had been called by Council and told that they weren't allowed to use the chlorine and didn't need it.

The chlorine is required for dilution to clean and sanitise the markets so that teh markets distribution processes can be re-established (and fruit and vegie supply to seq).

As directed by the LDCC I have contacted Julie Otto directly and requested she immediately procure the requested chlorine and have it delivered to the Rocklea Markets on Sherwood Road Rocklea as a priority.

I have confirmed that City Waste had actioned the earlier request for disposal assistance and has had additional trucks assisting the markets since earlier this morning.

Please log the job and ensure the procurement and delivery of the chlorine is proritised for delivery this afternoon. Please contact Mr Jessie Fields on [redacted] who is coordinating the clean up on site.

Regards,

Luke Forster
Acting Regional Manager
CARS

>>> Luke Forster 15/01/2011 9:02 am >>>
Mark,

We have been asked to feed these in via the RIMTs - so can you lodge a request with South RIMT please.

Council Environmental Health Officers visited the Rocklea Markets early this morning.

Jessie Fields [redacted] from Rocklea Markets is coordinating the clean up there and has requested Council assist with:
- finding a supplier who can provide 10 x 44 gallon drums of liquid pool chlorine
- arranging for priority for access of trucks from the markets into willawong
- arranging the provision of numerous full size skip bins to the markets to assist with disposal

Council EHOs will monitor and revisit as needed.

Please lodge this request into the South RIMT process for escalation to LDCC on anything the South RIMT can not coordinate or action.

Thanks,

Luke

LDCC - Request 24hr access to Richalnd Dump by Rocklea Markets

From: [redacted]
To:
Date: 15/01/2011 3:18 PM
Subject: Request 24hr access to Richalnd Dump by Rocklea Markets
Attachments: Request 24hr access to Richland 0001.JPG

Sharon HICKS
Senior Constable
DCC PHQ

****

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Police Operations Centre

Registry # _____

MESSAGE/TASK FORM

Time received: 1500. (24 hour format) Date received: 15/12/2011.

PRIORITY / ROUTINE (Circle)

Message Type	Information ☐	Request ☑	Decision ☐	Other ☐
Method	Phone ☐	Fax ☐	Email ☐	Radio ☐

Received from:

Name: XO.

Address/Agency: DDC.

Contact Details: _____

MESSAGE/TASK DETAILS Attachment: YES / NO

Can 24 hour access be provided to Richlands Dump for the Rocklea Markets to enable them to return to business on Monday.

LJ Long.

Received by (print name)

ACTION REQUIRED

Include in Sitrep: YES / NO
Include in GIS: YES / NO

Cell	For Info	Action
Command		
Operations		
Planning		
Admin & Logistics		✓
Intelligence		
Investigators		

Cell/Agency	For Info	Action
Media		

Assessed by (print name)

ACTION TAKEN

Actioned by (print name)

Time completed: _____ (24hr) Date completed: _____ CIMS updated: YES/NO

From: Keely Wease
To: [redacted]
Date: 15/01/2011 4:48 pm
Subject: Re: Fwd: Request 24hr access to Richalnd Dump by Rocklea Markets
Place: [redacted]

have been speaking to Gareth, all organised

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
[redacted]

>>> LDCC 15/01/2011 3:24:48 pm >>>
Keely,

Can you please respond to Police OPs Centre querying if 24hr access can be provided to the Richlands Dump for the Rocklea Markets to enable them to return to business on Monday.

Thanks,
Katrina Hall
LDCC
x38108

>>> [redacted] 15/01/2011 3:16 pm >>>
Sharon HICKS

Senior Constable

DCC PHQ

****
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From: Craig Evans
To: Jensen, Colin; LDCC
CC: Anstey, Cris; Cowie, John
Date: 15/01/2011 5:03 pm
Subject: Rocklea Markets
Place: LDCC

Hi Colin
Update on the Rocklea Markets. ADF allocated as a priority for tomorrow morning, 16 Jan. They will have approx 100 pers plus equipment. CEO of markets has been contacted. ADF managing.
Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

From: LDCC
To: LDCCSITREP
Date: 15/01/2011 6:57 pm
Subject: Fwd: Rocklea Markets
Place: LDCCSITREP

>>> Craig Evans 15/01/2011 5:03 pm >>>
Hi Colin
Update on the Rocklea Markets. ADF allocated as a priority for tomorrow morning, 16 Jan. They will have approx 100 pers plus equipment. CEO of markets has been contacted. ADF managing.
Regards Craig

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE



From: Craig Evans
To: Jensen, Colin; ldcc ; LDCCSITREP; Luke, Gordon
CC: Anstey, Cris; [redacted]
Date: 16/01/2011 2:53 pm
Subject: Fwd: FW: ROCKLEA MARKETS SITREP [SEC=UNCLASSIFIED]
Place: LDCCSITREP

Hi Colin
Update on Rocklea Markets - great progress.

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE

[redacted]

>>> "Hoffmann, Shaun LTCOL" [redacted] 16/01/2011 2:21 pm >>>
G'Day Stuart and Craig,

Please note update on Rocklea Markets.

Cheers

Shaun Hoffmann
LTCOL
SO1 Infrastructure
HQ 7 Bde

[redacted]

From: Niessl, Richard MAJ
Sent: Sunday, 16 January 2011 14:13
To: Hoffmann, Shaun LTCOL
Cc: Bond, Michael LTCOL; Dilegge, Joesph LT
Subject: RE: ROCKLEA MARKETS SITREP [SEC=UNCLASSIFIED]

UNCLASSIFIED

Sir,

Rocklea Market Situation Update:

Current Task

9 RQR has a PI(-) coordinating civilian volunteers cleaning and sanitising the Rocklea Markets. The focus of this PI has been to direct and coordinate the removal of debris and organic material from

surrounding fence lines and the market areas. The PI Comd was given responsibility for 180 civilian volunteers today who have worked extremely well together to clear the operational area of the Markets. Combined with approx 200 plant operators it is anticipated that the Markets will be cleared and cleaned to an operational standard WEF am 17 Jan 11.

Future Intent

The 9 RQR PI will finalise the clean up and sanitisation of the operational area of the markets this afternoon. This is likely to include the removal of a further 8 x truck loads of rubbish and organic material. Once cleared the PI will transition responsibility for their area of the markets back to the Market Management which is expected to occur at approx last light today.

Nick - Please insert this into today's sitrep.

regards,

Richard Niessl
Major
OPSO
9 RQR

[redacted]

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From: Bond, Michael LTCOL
Sent: Sunday, 16 January 2011 13:54
To: Niessl, Richard MAJ
Subject: RE: ROCKLEA MARKETS SITREP [SEC=UNCLASSIFIED]

UNCLASSIFIED

Ack. Can you compile please.

M.D.A. BOND
Lieutenant Colonel
Commanding Officer
9th Battalion
The Royal Queensland Regiment

[redacted]

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From: Niessl, Richard MAJ
Sent: Sunday, 16 January 2011 13:53
To: Bond, Michael LTCOL
Subject: FW: ROCKLEA MARKETS SITREP [SEC=UNCLASSIFIED]

UNCLASSIFIED

Just about to speak to Jason.

regards,

Richard Niessl
Major
OPSO
9 RQR

[redacted]

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From: Hoffmann, Shaun LTCOL
Sent: Sunday, 16 January 2011 13:53
To: Bond, Michael LTCOL
Cc: Niessl, Richard MAJ
Subject: ROCKLEA MARKETS SITREP

G'Day Michael,

There is a significant amount of interest in the Rocklea Market area. Is it possible to get a SITREP on what type of assets are required to clear the area, in particular the use of plant or civilian volunteers by 1500h today?

Cheers

Shaun Hoffmann
LTCOL
[redacted]

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LDCC - Update re Rocklea Markets

From: [redacted]
To:
Date: 16/01/2011 6:44 PM
Subject: Update re Rocklea Markets
CC: [redacted]

DDC

Attn: Darren Madgwick and Teena Blagden

Please be advised that effective 1800 hours e/d fresh fruit and vegetables commenced rolling into the Rocklea markets. The Markets are open as a DISTRIBUTION CENTRE only and the operations will be 24 hours per day.

We have devised a traffic management plan for the next couple of days.

Keith McDonald
Acting Superintendent
Oxley District
[redacted]

****
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LDCC - RE: URGENT REQUEST FOR ROAD BLOCKAGES AND TRAFFIC CONTROLLERSGRACEVILLE 0600 hrs 17/1/2011 and THE ROCKLEA MARKETS

From: [redacted]
To:

Date: 16/01/2011 8:29 PM
Subject: RE: URGENT REQUEST FOR ROAD BLOCKAGES AND TRAFFIC CONTROLLERSGRACEVILLE 0600 hrs 17/1/2011 and THE ROCKLEA MARKETS
CC: [redacted]

Dear Sir/s,

Please be advised that we have sourced at a local level, for the Army clean up in the Chelmer area – from Customised Traffic Management 6 officers and 3 vehicles assembling at Long Street East as at 6.00am and Evolution is providing 3 men with signage also assembling at Long Street East at 6.00am

Further, we have sourced at a local level for coverage of the re-opening of the Rocklea Markets – from Customised Traffic Management – 5 traffic officers with 5 vehicles commencing at 10.00pm. It is anticipated that this source of traffic control will be further utilised for the next 24 to 48 hours.

Should there be any concerns in relation to these arrangements, please contact MIR.Oxley District Flooding on [redacted]

Regards

.....
Maree Barnes
Snr Sgt 7027
Oxley District MIR
[redacted]

From: Nevin.DavidJ[MSR]
Sent: Sunday, 16 January 2011 6:16 PM
To: MIR.Oxley District Flooding[MSR]
Subject: RE: URGENT REQUEST FOR ROAD BLOCKAGES AND TRAFFIC CONTROLLERS GRACEVILLE 0600 hrs 17/1/2011 and THE ROCKLEA MARKETS

Hi Senior

Unfortunately the LDCC (Traffic Controllers Section) are saying thy have literally run dry of Traffic Controllers in SE Qld.

They are currently changing shifts so I will approach the new LDCC controllers to see if they can conjure any traffic Controllers up.

If it is possible to use Police Recruits with spare (if there is such a thing) Serving Police Officers for this emergency then maybe that is an option?

Good luck.

Kind regards

Luis
Constable YELO
Local Disaster Coordination Centre (Brisbane)
[redacted]

PS Please note emails must be addressed to Snr Sgt David NEVIN as he has the remote access for us to use at his site.

From: Barnes.MareeC[MSR] **On Behalf Of** MIR.Oxley District Flooding[MSR]
Sent: Sunday, 16 January 2011 5:50 PM
To: [redacted] Nevin.DavidJ[MSR]; Sheldon.GeoffreyK[MSR]; Chapman.GreggF[MSR]; MIR.Oxley District Flooding[MSR]
Subject: URGENT REQUEST FOR ROAD BLOCKAGES AND TRAFFIC CONTROLLERS GRACEVILLE 0600 hrs 17/1/2011 and THE ROCKLEA MARKETS

Dear Sir/s

As per the below email, is it possible to have 6 Traffic Control Personnel attend the Graceville Avenue and Verney Road East area tomorrow, Monday 17 to assist with traffic control while the Army clean up these streets. The Traffic Control Personnel will be assisting the Traffic Branch to control minor intersections while the police control the major intersections.
The Traffic Control Personnel will need to be on site at 6:00am and to take up with one of the Oxley District Traffic Branch officers who will advise them where to go.

Unfortunately due to unknown circumstances, the below requested 6 Traffic Control Personnel did not attend this morning which caused complications in the management of traffic in and around the below mentioned area.

Also, at present there is 5 Traffic Control Personnel in attendance at the Rocklea Markets, Sherwood Road. The markets will be opened to incoming delivery trucks as at 6:00pm today and will continue for the next 24 hours at the minimum. Could we please have organised 6 Traffic Control Personnel to be in a continuous attendance to provide traffic control for the next 24 hours with further extensions as required. Police will also be in attendance to assist with traffic control.

We have been advised that there is 3 Evolution Traffic Control Personnel that are available for assistance tomorrow and are awaiting approval for deployment.

Your assistance in this request is greatly appreciated.

Regards

.....
Maree Barnes
Snr Sgt 7027
Oxley District MIR
[redacted]

From: Pobar.DarrenJ[MSR]
Sent: Sunday, 16 January 2011 12:05 AM
To: [redacted]
Cc: Jones.RussellD[MSR]; Chapman.GreggF[MSR]
Subject: URGENT REQUEST FOR ROAD BLOCKAGES AND TRAFFIC CONTROLLERS GRACEVILLE 0600 hrs 16/1/2011

Information from Major Leigh Bowden ADF that ADF personal plan to conduct a major damaged property removal task from Graceville Avenue and Verney Rd East commencing 0700hrs 16/1/2011.

Too effect the removal of the rubbish in the two streets to the temporary dumping area and in view of the heavy traffic congestion in the area today 15/1/2011, a series of road closures

are required.

The army have requested that Graceville Avenue and Verney Road East be made one-way temporarily to hasten the pick up. They will be making a left turn Oxley Road into Verney Road East, and clockwise into Graceville Avenue, then making a right turn into Oxley Road, to travel north along Oxley Road to their dump site located near the Sherwood Football Club. The military trucks will make a right turn into Queenscroft Street, left into Halisbury Street, into the dump site. Trucks will exit by turning left into Halisbury, left into Chelmer Street East, then right into Oxley Road, to return to Verney Road.

The following road closures have been requested and will require road closure signage:

I/s Strong Ave & Erroll St
I/s Strong Ave & Davison St
I/s Verney Rd East & Park Rd
I/s Verney Rd East & Guard St
I/s Verney Rd East & Lorna St
I/s Verney Rd East & White St
I/s Nadine St & Jaora St

Pamphlet Bridge, King Arther Tce I/s Vivian Street.

A further advisory sign at Palomar Road entering King Arthur Tce, to warn motorists that they will be turned around.

Traffic Control Personnel have been requested to provide assistance to Army vehicles at the Intersection of Oxley Road and Graceville Avenue and Oxley Road and Verney Road. A further traffic control crew has been requested at the intersection of Oxley Road and Verney Road East, to assist military vehicles to enter Verney Road East.

QPS officers have also been designated at other key locations to effect the plan.

Contact for the exercise will be the Inspector, MIR Oxley District Floods [redacted]

Regards

Darren Pobar
Inspector 7889
MIR Oxley District Floods

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From: Joshua Ada
To: LDCC
Date: 16/01/2011 11:42 pm
Subject: Fwd: Re: Rocklea Markets
Place: LDCC

Attn Nick:

Please find below the questions from Kylie in the LMO about Rocklea markets. If anything comes though about this in the next few hours could you please let me know.

Kind regards,

Josh

Hi there,

I need details on the amount of food/rubbish and meat removed from Rocklea and anything else you can your hands on.

I understand something like 1600 pallets of meat were destroyed, along with hundreds of tonnes of fruit and veg.

We're doing media at 7.30am out there, so I need anything you have on it tonight.

Thanks

Kylie Jacobson
Senior Media Adviser
Office of the Lord Mayor
[redacted]

Josh Ada
Media and Public Relations Officer - Marketing and Communication Branch
Corporate Strategy Office | BRISBANE CITY COUNCIL
Brisbane Square | Level 19, 266 George Street, Brisbane, Qld 4000
[redacted]
Follow us on Twitter - http://twitter.com/brisbanecityqld
Facebook: http://www.facebook.com/BrisbaneCityCouncil

From: Dave Armanelli
To: LDCC
Date: 17/01/2011 7:26 am
Subject: More Chlorine for Rocklea Markets
Place: LDCC

Hi guys,

Just spoke with Andrew Young - CEO Rocklea Markets. He advised that he believes there are 100 x 20L drums of chlorine set to arrive at Rocklea on Wed. Can this be confirmed and, if possible can this be increased and brought sooner?

Regards

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION



From: Andrew Bird
To: LDCC
Date: 17/01/2011 12:49 pm
Subject: Rocklea Markets request 100 Wheelie Bins
Place: LDCC

Hi,

I've had a call from Penny of Brisbane Markets at Rocklea requesting 100 wheelie bins for use by tenants to clean out their tenancies.

She called me direct as I was assisting with another matter.

Please contact Penny on [redacted] if this can be arranged.

Regards,

Andrew Bird
Environmental Health Officer
Compliance and Regulatory Services
Families & Community Services Division
Brisbane City Council

[redacted]

From: Keely Wease
To: [redacted]
Date: 17/01/2011 1:18 pm
Subject: Re: Fwd: Rocklea Markets request 100 Wheelie Bins
Place: [redacted]

Hi

I have forwarded for team to action

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
[redacted]

>>> LDCC 17/01/2011 1:03 pm >>>
Keely, is this one for you

LDCC - Rocklea Markets

From: [redacted]
To:

Date: 17/01/2011 4:59 PM
Subject: Rocklea Markets
CC: [redacted]

Everyone

Jessie Field Operations Manager wishes to pass on his appreciation to all staff who assisted in allowing the Rocklea Markets to return to full operation as a distribution centre. This includes the Fire Service, Energex and other agency staff who enabled power and the restoration of the site to occur. About 1,000 trucks have entered the Markets since its re-opening and a slightly higher number is anticipated over the next 24 hours.

Thanks to everyone.

Keith McDonald
Acting Superintendent
Oxley District
[redacted]

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From: LDCC
To: Winter, Matt
CC: Waldon, Peter
Date: 19/01/2011 9:47 am
Subject: Chlorine for Rocklea Markets
Attachments: Supply Order formv3.xlsx

Hi Matt,

Please be advised that Peter Walden has approved this order to proceed already.

Any questions, please call me on x83615.

Regards

Date and Time Request Received	19/01/11 @ 9:20am
Supply request to be emailed to	[redacted]
Point of Contact at Location:	Penny
Contact Phone Number on site:	[redacted]
Cost to be Allocated to: Flood, Disaster, Relief....	

If multiple delivery addresses and contacts please indicate below.

Delivery Address: Rocklea Markets - Sherwood Rd, Rockela

Time Required: 10:00am

Item	Qty
200L Drums Chlorine	4

LDCC - Brisbane Markets cleared

From: Stuart Ferguson
To: Craig Evans
Date: 20/01/2011 7:58 PM
Subject: Brisbane Markets cleared

Brisbane Markets cleared
The Brisbane Markets has now had all bulk waste removed. There has been another 130 loads totalling another 1,700 tonnes removed since yesterday morning. This brings the total waste removed from there to about 3,750 tonnes from 270 loads.

Rocklea Cold Stores was completed yesterday (approx. 850 tonnes) and we are conducting the disinfecting, deodorising and cleaning process there today.

We have completed a range of other food waste collections totalling in excess of another 400 tonnes over the past few days.

Many thanks,

Stuart Ferguson
Project Officer
City Waste Services | BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Tce, Brisbane, Qld 4006

[redacted]

Web: www.brisbane.qld.gov.au

From: Craig Evans
To: LDCC
Date: 20/01/2011 8:01 pm
Subject: Fwd: Brisbane Markets cleared
Place: LDCC
Attachments: Brisbane Markets cleared

Craig Evans AM
Executive Manager
CORPORATE STRATEGY OFFICE



From: LDCC
To: Gregory, Lorraine
CC: LDCC
Date: 31/01/2011 2:36 pm
Subject: Fwd: Damage to Road Surface at Davies Park Markets
Place: LDCC

Hi Lorraine,

Call center is currently putting through an urgent request for us to LAS for the above matter.

Regards,
Joyce Law
LDCC - Ops support

>>> Lorraine Gregory 31/01/2011 1:50:22 pm >>>
LDCC

Are you still looking after these requests or should I go straight to LAS?

Lorraine

>>> "ROSS" <[redacted]> 31/01/2011 1:01 pm >>>
Dear Lorraine,

There is a 6' x 4' hole in the road surface opposite the parkland towards the Montague Rd exit . The hole poses a public safety issue and requires attention by Council asap.

Kind regards,

Ross Alexander

Davies Park Market

[redacted]

www.daviesparkmarket.com.au

****
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****

"CWJ-25"

Level 1, 266 George Street
GPO Box 1434
Brisbane Qld 4001
[redacted]

LDCC LOG Q4. Evac Centres
Operations Log

Date: 10 January 2011

Serial	Time	From	To	Item / Event	Comments / Action
166	11/01 11:05am	Glenn Gomez	LDCC	Potential Evacuation Centres	Medium scale centres: RNA showgrounds, Inner north- 3000 beds ready on stand by, Kedron Wavell Services Club North- 600 Beds ready on stand by, Moringside RSL - 100 beds ready on stand by, Hibiscus Sports Club South 600 beds ready on stand by, Lang Park PCYC Inner West 1000 beds ready on stand by. Large scale centres: QE11 1300 beds ready on stand by, Suncorp 15,000 beds ready on stand by - FYI Only
199	11/01 1:17pm	Gordana Petroccitto	LDCC	Urgent	Have been made aware that: Residents are being directed by police to evacuate to Kedron Wavell Services Club and are bringing pets. Waiting on advice from local laws re: action they can provide.
251	11/01 7.30pm	Tony Loman, Police	LDCC, Michael Riggall	Evac Centre & Road Closure query	ANZ Stadium, Hibiscus (Klumpp Rd), Morningside RSL, Kedron Wavell Services Club. Evacuation centre location confirmation. Road closed signs - apparent lack of road closed signs. Status for what to do? Signs on major roads. New signs ordered - delivery on Thursday
367	16:04	Flood Info Centre	Aprel Dawes, FIC Stand by D/O, FIC, LDCC	Re: Evac Centre Addresses	Advice of Evac centres - All suggestions have potential except for one. The biggest question in Suncorp Stadium. Predicted flood level here is about 8m. Courtyard level on the high side of the stadium is about 10m so some rooms will be above flood level but maybe not habitable given flood waters 2m below. Seweraage will be affected most likely. As far as we know PCYC is also located here. Also the potential for higher prediction if the rain keeps falling. RNA showgrounds can act as an overland flow path at times of heavy local rain but this usually only affects the road ways. Hibiscus and Kedron Wavell have some minor exposure to creek flooding but without high intensity rainfall they should be fine. QE2 and Morningside are perched very high, so will be OK.
371	16:13	LDCC	LDCC; Greg Spall	Re: CEO Queries re Evacuation Centres	As per our conversation this is the priority list of Evacuation Centres. Those listed in Bold are the priority Centres. There is some concern in regards to Suncorp however that will be managed as the centres are needed and we monitor the water levels. RNA Showgrounds, Kedron Wavell Services Club, Morningside RSL, Hibiscus Sports Complex, Lang Park PCYC, Suncorp Stadium, QLD Sport and Athletic Centre (QE2).
468	10:25	Colin Jensen	Peter Cumming	Re: Emergency Shelters	Cr I'm not aware of those two shelters referred to. Regardless, Council is working through the list of evacuation centres. The big issue is actually bedding and meals. Please provide the contact details for the shopping centre and football club to Kent Stroud with a copy to me
504	12:21	Kate Haddan	LDCC	Fwd: COMMUNITY SERVICE ANNOUNCEMENT: Evacuation centres activated inJamboree ward	See attached PDF

1	527	1:18	Kate Haddan	LDCC	CSAs sent from 6am 12/1	QEII evacuation centre activated Brisbane water and sewerage treatment plants operating as normal CityGlider services cancelled due to flooding Council closes customer services at Brisbane Square Roads affectedby flooding: 10am update Sandbag volunteers no longer requiredat Council depots Waste services suspended More libraries close Council to provide 2000 more beds to evacuation centres Disruptions to bus services due to floods Evacuation centres activated in Jamboree ward AWAITING APPROVAL AND DISTRIBUTION: BYO to evacuation centres CBD residents urged to find alternative accommodation Untreated sewage to enter floodwaters
1	588	15:20	RNA Evac Centre	LDCC, Matt Anderson	Request for removal of bedds	RNA evacuation centre request: 50 beds moved to Good News Lutheran Church, Middle Park, 40 beds moved to St Catherine's, Middle Park. Action: BCW fleet staff contacted and transport arranged
1	605	16:12	Gordana Petroccitto	LDCC	2 x Generator Requests	requesting 2 generators - required for tonight: - 1 x Good News Lutheran Church 45 Horizon Street, Middle Park - 1 x St Catherines Anglican Church 43 MacPharlane Street, Middle Park thanks, Gordana Petroccitto
1	608	16:25	LDCC, Joe Veraa	RTA	Request for generators & road signs	1. Request for road closure signs (as offered by Redland Shire Council) to go to Sunnybank depot. 2. Request for 2 generators for Good News Lutheran Church, Middle Park and St Catherine's Anglican Church, Middle Park
1	619	16:54	Tiffany Morotti	LDCC	Metro Church 308 Seventeen Mile Rocks Rd set up as evacuation centre	contact mob [redacted]
1	622	16:58	Peter Jasper	LDCC	local evacuation shelters update re access, numbers	for info - Corinda State School; Yeronga State School; St Catherie's AnglicanChurch; Salvation Army Church; QEII; RNA
1	632	17:15	Kent Stroud	LDCC	Mt Crosby State School urgent request for food, water drop off	referred to ddc 17:15
1	685	18:59	Gordana Petroccitto	LDCC	requests for generators at Good News Lutheran Chruch 45 Horizon St Middle Park and St Catherines Anglican Church 43 MacPharlane St Middle Park	for urgent discussion

12/1 6.59pm
12/1 7.41 pm Retrieved

1	713	20:07	Evacuation update	LDCC	Evacuation update	Maintaining the evacuation strategy of sending people to the established evacuation centres. RNA an QE2 have capacity to accommodate more people. Smaller sites, Yeronga State school had 20 people, Anglican church in Jamboree ward has 4 people, Corinda state school is being monitored, Kenmore has approx 10 people at the library, RFA for Mt Crosby, for potential air transport of food and supplies, Evacuations centre, RNA-red cross, is coordination the site contact [redacted] approx 550 people decrease since last update, approx 3,000 blow up mattresses on site, suport services, Salvation Army, Red Cross, Lifeline, RNA staff, St Johns Ambulance have enough food site beingused to storage for additional resources. QE2 seeking lifts for people with disablilites and additional pillows, will need more bottle water if numbers increase, food is ok, aapprox 200 people and increasing, support services Salvation Army, Lifeline, RNA staff, St JOhn's Army, Over 30 additional sites have been contacted and are on stand by for immediate action which have a capacity of approx 13,000. Still waiting on confirmation 11,000 beds from the State. If poss
1	864	7:58	lisa martin	LDCC	evac centre update	kedron wavell services club acting as evac centre
1	890	8:49	Gordana Petroccitto	LDCC	metro church	pls confirm this has been actioned
1	910	9:13	LDCC	LDCC	New Evac Centre - Holding room	Details of temporary holding room at Kedron Wavell
1	924	9:51	Gordana Petroccitto	LDCC	Bellbowrie Residents Isolated	Kenmore library and Cr De Witt's ward office is receiving calls from Bellbowrie requesting
1	1104	16:37	Heidi Astin	LDCC	Kedron Wavell Services Evac Centre Update	Request for supplies
1	1107	16:45	Joe Veraa	Roger Newbury Procurement	Beds for Kedron Wavell Services Evac Centre	Roger will organise truck for bedding etc.. See ROC
1	1349	11:24	Klynt Oberto	ldcc, greg swain	kenmore library	new library open and suitable for ppl to evac too, recommends opening library on sat & sunday
1	1569	19:40	kylie doyle	ldcc	Request for action	request for QAS to transport medication to Moggill Uniting Church
1	1710	8:15	Gordana Petroccitto	LDCC	Status report - isolated communities at Belbowrie/Karana Downs/Moggill area	Actions taken to date Mt Crosby State School - food and medical supplies delivered 14/1/2011 at approx 1400hrs Moggill Uniting Church - food and supplies delivered 13/1/11 approx midnight, additional food and supplies delivered 14/1/11 at approx 2200hrs Individual isolated properties - 64 individual requests received and contacted by phone 14/1/11, 52 confirmed not isolated, 3 messages left to be followed up today by disaster management group, 3 to advise whether they require assistance, 6 not contactable to be followed up today by disaster management group
1	1877	13:30	Gordana Petroccitto	ldcc	Status report - Mt Crosby, Moggill Uniting Church and individial properties	details on email
1	2032	15:30	Chris Lavin	LDCC	Recovery Centre Details	6th site identified Jamboree Heights State Primary School.
1	2883	9.31	Luke Forster	LDCC	Food Complaint - Unofficial Evac Centre	Follow up re: Food Complaint at Metro Church Evacuation Centre. Central EH Officers are attending the site today.
1	3077	23.35	LDCC	Kylie Baxter	Pallet of Cleaning Products	Gavin Thompson [redacted] - Kedron Wavell RSL Club where pallet of products has been stored. ACTION Added to LAS spreadsheet. Referred to LAS Central to follow up and distribute.
1	3104	1.18	LDCC	Stuart Ferguson	Food bins	Cr Matthew Bourke has requested that the overflowing food bins at Good News Lutheran Church on Horizon Drive Jamboree Heights and the Jindalee Boat Ramp on Mt Ommaney Drive Jindalee need to be emptied. ACTION Stuart Ferguson to action this request.

Isolated properties.

1	3307	11.22	Customer Contact Solutions	Keely Wease	Request for cleaning of bins	Good News Lutheran School - Horizon Drive - Jamboroo Heights requesting cleaning of rubbish bins. Keely Wease to action

From: David Harland
To: LDCC
Date: 12/01/2011 12:18 am
Subject: evacuation centre locations
Place: LDCC
Attachments: img-1112358-0001.pdf

Noel/ Logan, advice from kent Stroud as at approx 23:00.
The only OFFICIAL evac centre currently open is the RNA

The attached list is a list of potential approved sites if required.
The next centre to open will be QE11.

Contact Patrick Oxley to open the centre and then the aid agencies.

ADVISE the Police Liaison at LDCC that the centres are open so that Police can direct people to them.

Be aware there are some local coomunity run evac centres that is apparently being advertised on ABC radio. some of these could be at Kenmore state school, yeronga state school . This is unconfirmed.

David

>>> <bsg1p1@brisbane.qld.gov.au> 11/01/2011 11:58:49 pm >>>
Number of Images: 3
Attachment File Type: PDF

Device Name: DocuCentre-II C3000
Device Location: Level 1 - George P

Endorsed sites.

RNA Contact.

Red Cross

Julie [redacted]

Evacuation Centre Agency Contacts

St John

Contact: Ronald Cunningham [redacted]

Lifeline

Contact: Chirs [redacted]

Red Cross

Contact: Shanna [redacted]

Matt (State Operations Manager) [redacted]

Salvation Army

Contact: Rick Hoffman [redacted]

Mark Cambell [redacted]

After hour contacts:

Evacuation Centre	Contact	Number	Notice time	Capacity
Kedron Wavell Service Club	Lyndon	[redacted]	30-60 min	600
	Gavin		30-60 min	
Morningside RSL	Wendy		5 min	
	Terry Blackwood		5 min	
Hibiscus Sports Centre	Sean Kelly		30 min	
QE II	Patrick Oxley		Right away – onsite security	
	Onsite 24hr security (security have been briefed)		Right away – onsite security	

prel south. 30 min

*The person that appears first for each evacuation centre is the first point of contact

Klynt [redacted]

Evacuation & Emergency Human Services Plan & SOP Exercise Stakeholder contacts

Name	Organisation	Phone	Email
Carolyn Parsons	Red Cross	[redacted]	
Sally Paynter	Red Cross		
Alexandra Marsh	Red Cross		
Peter Nilson	St John's Ambulance		
Ron Luxford	Salvation Army		
Wayne Webley	Salvation Army		
Bill Park	Salvation Army	2454906	billpark@gmail.com
Norm Archer	Salvation Army	0412504874	[redacted]
Mark Cambell	Salvation Army		
Samantha Hicks	Dept of Communities		
Linda Studley	Dept of Communities		
Ray O'Donnell	St Vincent DePaul		
Sheryl Hateley	Lifeline		
Linda Fielding	Manager Crisis / trauma Response Services Lifeline Brisbane		
Glen Bagnell	CBMS		
Peter Gale	CBMS		
Angus	CBMS		

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(13/04/2011) LDCC - img-1112358-0001.pdf

Evacuation Centres

Evacuation Centre	Status	Location	Capacity	Contact	Phone Number	Emergency Contacts	Phone Number	Notice time
RNA Showgrounds	Activated	Inner North	3000	Brendan Kristo	[redacted]		[redacted]	
Kedron Wavell Service Club	Standby	North	600	Lyndon		Lyndon		30-60 min
				Gavin		Gavin		30-60 min
Morning Side RLS	Standby		100	Terry Blackwood		Wendy		5 min
						Terry Blackwood		5 min
Hibiscus Sports Centre	Standby	South	600	Sean Kelly		Sean Kelly		30 min
QE II	Standby		1300	Patrick Oxley		Patrick Oxley		Right away – onsite security
				Onsite 24hr security (security have been briefed)		Onsite 24hr security (security have been briefed)		Right away – onsite security

LDCC - att: korinne - evacuation centre at Yeronga State School

From: Jenny Smith
To: LDCC
Date: 12/01/2011 12:37 AM
Subject: att: korinne - evacuation centre at Yeronga State School

I just spoke to Melinda [redacted] The P&C have set up the evacuation centre at the Yeronga State School, School Rd, Yeronga.

Apparently they can accommodate several hundred people and also provide care for children while adults evacuate premises etc - this is being done by the outside school hours program and teachers on standby.

People can take pets as the RSPCA is nearby and can provide assistance if necessary.

Jenny

From: LDCC
To: [redacted]
CC: Petroccitto, Gordana; Stroud, Kent
Date: 12/01/2011 4:15 pm
Subject: Food drops for evacuation centre - Mt Crosby

The LDCC has been advised that an evacuation centre has been set up by isolated locals on Mt Crosby Road, Mt Crosby. There is about 30 people there now but they are expecting more. The Mt Crosby shop is completely out of food. Even the basics are gone, including bread and milk. The area is cut off by road access and they are seeking assistance with food drops. Contacts at the shelter are Stina on [redacted] and Julie McNeice on [redacted]

Lea-Ann McNeill
Operations
LDCC

From: Catherine Buck
To: Hertslet, Bryce; Jasper, Peter
Date: 12/01/2011 4:48 pm
Subject: Re: Fwd: Evac Centre info

Gentlemen,

Updates for the Evacuation Shelters:

Corinda State School

Totally no access - (Confirmed this with South Region RM). Attempted to contact Russ Hutton [redacted] however phone rings and goes straight to message bank. (Message has been left to contact Cathy Buck).

Liaised with South Region TL Caren Jenkins and RM Mark Dawson and both have stated that they believe this is an unsafe location for and evacuation centre as the whole carpark was underwater yesterday afternoon and water has risen since then.

Yeronga State School

Access via Park Rd, School Hall is currently set up as Evacuation Centre.
Facilities include: Toilets, running water shelter.
They have received donations including bedding, clothing and food.

Currently have 35 registered people in centre.
Enough food for dinner tonight BBQ and breakfast tomorrow morning.

Have asked for more bedding if possible.

St Catherine's Anglican Church

Nil persons in centrte yet.

Facilities: 2 x toilets, nil showers, nil generators.

Minimal bedding, nil clothing. 150 bottles of water, 20 bottles of milk, 30 trays of sausages.

Salvation Army Church

Totally no access to centre - confirmed by RM West (Anthony Fairchild)
No contact able to be made with persons at centre.

QEII

125 Registered persons at centre.

Currently have ample hot and cold food and water for tonight and tomorrow, also have baby formula and incontinence pads.
Have bedding and linnen, a bit of clothing. Tables, chairs and stretchers.
Agencies on site: Red Cross, Salvation Army and St Vincents, St Johns and Lifeline.

RNA Showground

485 current registered people.

Ample food at this time and water.
Have bedding, however would like at least 12 more stretchers if possible.
Agencies on site: Redcross, MICA and St Johns.

Currently still attempting to access Moggill Uniting Church and Good News Lutheran Church. Nil access at this time. Obtaining assistance from regional centre.

I will forward further details as we receive the information.

Thanks,

Cath.

Cathy Buck
A/Shift Supervisor
Rapid Response Group
Compliance and Regulatory Services
Brisbane City Council
[redacted]

>>> Peter Jasper 12/01/2011 1:56 pm >>>
Bryce can you please get some officers to these unauthorized evacuation centres and see if there is any assistance council can provide.

Peter Jasper
Team Leader
Rapid Response Group
Compliance & Regulatory Services
FAMILIES & COMMUNITY SERVICES DIVISION
[redacted]

>>> Heidi Astin 12/01/2011 1:53 pm >>>
FYI

Heidi Astin
Project Officer
Brisbane City Council
City Planning and Sustainability
Roy Harvey House
Level 11, 157 Ann Street
[redacted]

From: Catherine Buck
To: Hertslet, Bryce; Jasper, Peter
Date: 12/01/2011 5:12 pm
Subject: Evacuation Centre Information

Gentlemen,

Further information for Evacuation Centres:

Moggill Uniting Church

Totally unable to access centre. Confirmed with both Region and Sandra (centre host).

Currently has 70 persons registered on site.
Nil power on site, Nil generator.

Plenty of food and drinking water. Some bedding, and also accepting donations. Using the State school hall and catholic church fro shelter.
States that at this time nothing further needed .

Good News Lutheran Church

Totally unable to access. Confirmed with Regional RM.

Nil answer when trying to contact Cr Matthew Bourke. (Will keep attempting to contact).

Thanks,

Cath.

Cathy Buck
A/Shift Supervisor
Rapid Response Group
Compliance and Regulatory Services
Brisbane City Council



From: Peter Jasper
To: LDCC; Stamp, Sean
CC: McNeill, Scott.A
Date: 12/01/2011 6:00 pm
Subject: Evac centres requiring logistics support
Place: LDCC
Attachments: Evacuation Centre Information; Re: Fwd: Evac Centre info

Hi Sean,

You should have put the logistics bib on when you got here like I said.

Please see the attached requests from assistance from the evac centres.

RRG will be patrolling the centres we know about tonight and filtering requests for assistance back through to Scott Mcneil, who will no doubt hit you up for some assistance.

Cheers,

Peter Jasper
Team Leader
Rapid Response Group
Compliance & Regulatory Services
FAMILIES & COMMUNITY SERVICES DIVISION
[redacted]

From: Gordana Petroccitto
To: LDCC
Date: 12/01/2011 6:04 pm
Subject: Request - Corinda State High School
Place: LDCC

20 - 30 residents have evacuated to Corinda State School 46 Pratten Street, Corinda. Isolated. No power, no food, no beds.

SES have accessed and assessed however evacuees refuse to leave.

Evacuees require food, water, beds and a generator.

regards

Gordana Petroccitto
Community Safety & Disaster Management Branch
[redacted]

From: Ruth Limkin [redacted]
To: [redacted]
CC: Murray Averill [redacted]
Date: 12/01/2011 6:09 pm
Subject: Offer of use of Nexus Church for evacuation centre

Good afternoon

On behalf of Pastor Murray Averill, we are offering Nexus Church for use as an evacuation centre on the northside, if needed.
We are located at 151 Flockton St, Everton Park.
Our facility is on high ground, and has a seating capacity of 1000, with some shower facilities and a kitchen.
We are struggling to make phone contact with the Red Cross.

If you require our facility, we are very happy to offer it and help care.
Mobile numbers:
[redacted] Pastor Murray Averill
Pastor Ruth Limkin
Church office

Kind regards
Ruth Limkin

****
This message has passed through an insecure network.
Please direct all enquiries to the message author.
****

From: Lord Mayor
To: [redacted],CMX-InfoMgmt
Date: 12/01/2011 9:10 pm
Subject: Fwd: Offer of use of Nexus Church for evacuation centre
Attachments: Offer of use of Nexus Church for evacuation centre

URGENT ATTENTION OF LDCC

Offer of assistance from the public received by email as requested by the Lord Mayor.
LMAO staff are working from home. If there are any questions pls call Debra Brown on mobile [redacted]

This email has also been forwarded to CMX for registration as per normal email procedures.

Forwarded by
Lord Mayor's Administration Office
for your advice and action.
Ph[redacted]

LDCC - Fwd: Update: Re: 4 x Generator Requests- URGENT

From: BCWResponseTaskForce
To: LDCC
Date: 12/01/2011 9:13 PM
Subject: Fwd: Update: Re: 4 x Generator Requests- URGENT

Please see below response.

>>> Sharon Henry 12/01/2011 9:11:16 pm >>>
fyi

We have arranged 4 x generators to the below churches.

These generators will be delivered tonight by Coates Hire.

Thankyou
Sharon
37285

>>> BCWResponseTaskForce 12/01/2011 7:49:38 pm >>>

>>> LDCC 12/01/2011 7:41:36 pm >>>
Please action attached requets and advise asap.

Regards

Mike Riggall
LDCC

>>> Gordana Petroccitto 12/01/2011 6:59 pm >>>
please refer to initial request below as background. it has been determined that 2 x small generators are required at each site (to power under 10 light fittings, normal size kitchen fridge and hot plate).

can we source through bcc procurement?

urgent. this is required tonight.

gordana

---

requesting 2 generators - required for tonight:

- 1 x Good News Lutheran Church
45 Horizon Street, Middle Park

- 1 x St Catherines Anglican Church
43 MacPharlane Street, Middle Park

thanks

Gordana Petroccitto
Community Safety & Disaster Management Branch

[redacted]

From: LDCC
To: Petroccitto, Gordana
Date: 12/01/2011 9:19 pm
Subject: Fwd: Offer of use of Nexus Church for evacuation centre
Attachments: Offer of use of Nexus Church for evacuation centre

Gordano - fyi.
Katrina Hall
LDCC

>>> Lord Mayor 12/01/2011 9:10 pm >>>
URGENT ATTENTION OF LDCC

Offer of assistance from the public received by email as requested by the Lord Mayor.
LMAO staff are working from home. If there are any questions pls call Debra Brown on mobile [redacted]

This email has also been forwarded to CMX for registration as per normal email procedures.

Forwarded by
Lord Mayor's Administration Office
for your advice and action.
[redacted]

LDCC - Helicopter drop to MT Crosby

From: Klynt Oberto
To: LDCC
Date: 12/01/2011 9:30 PM
Subject: Helicopter drop to MT Crosby

Hi

Had a call from Dr Joan Barker (3201 2613)

The below list of medical supplies is to go with the helicopter drop to Mt Crosby.

She requires the following medical supplies as the local pharmacy doesn't have any in stock:

Novorapid Pen Fills 2ml 5 x 5

Keslex 500mg 10 Boxes

Diclocil 500mg 6 Boxes

Ventilin inhalers x 10

Amoxil 500gm x 6

Island dressing - varying sizes 10 each

Steri Strips - 2 packets

Variety of bandages

Efexor 150mg tablets x 6

Empilim 100mg x 2 boxes (2 people for 4 days)

Empilim 200mg x 1 box

Avanza sorutabs 30mg x 1 box

Adrenhalin Amps x 5

Phenergan Amps x 5

Morphene Amps 15mg x 5

Norsphan 20mg 1 box

baby formula

Kind regards
Klynt

BCC.047.0663

From: Gordana Petroccitto
To: LDCC
Date: 13/01/2011 8:49 am
Subject: Fwd: METRO CHURCH
Place: LDCC

can you please confirm that this has been actioned? as per process set up yesterday, could all action items be actioned prior to sending to the evacuation group located on level 9?

Gordana Petroccitto
Community Safety & Disaster Management Branch
[redacted]

>>> Daemon Hughes 12/01/11 9:17 pm >>>
Hi Gordana,

I received a phone call from Andrew Carriage Metro Church evacuation centre. He currently has 35 people and is requiring Generators, Toilet Paper, Food and Electrical Lights.

Daemon

From: Kent Stroud
To: LDCC
Date: Thu, Jan 13, 2011 4:27 pm
Subject: Evacuation Centre update 16.25 13/01

Transmission from evacuation into recovery is underway. The Department of Communities have set up temporary Community Recovery Centres at QEII and RNA.

UPDATE OF EVACUATION CENTRES:
RNA - 822 evacuees on site - numbers are decreasing
QEII - 292 evacuees - numbers are decreasing

Following NGO'S's's on site:
- Department of Communities
- Centrelink
- Lifeline
- Red Cross
- Salvation Army
- Red Cross
- MICA
- St John's Ambulance

UPDATE OF SMALLER SITES:
- Good News Lutheran Church, Middle Pk: unable to confirm numbers
- Anglican Church in Jamboree Ward: 3 people
- Corinda State School - unable to confirm numbers
- Kenmore Library: 3
- Metro Church, 17 Mile Rocks: 25
- Kedron Wavell: temp holding - residents relocated to RNA
- Moggill Uniting Church, isolated, food drop by air conducted today coordinated by QPS
- Air Transport RFA for Mt Crosby State School for up to 2000 isolated residents for food and medical supplies

VOLUNTEERS / DONATIONS
The evacuation centres at RNA Show grounds and QE2 Stadium are well resourced and are not receiving clothes or pre made food. It cannot be stored and food presents a health risk. All offers of clothes, toys and non perishable food items should be donated directly to the nearest Lifeline, Redcross or Salvation Army charity centre. Goods will be best utilised by donating to a local charity centre.

All people wanting to volunteer should contact Volunteering QLD (VQ) and register their details. Volunteering QLD are coordinating and registering all spontaneous volunteers: [redacted] or register online: http://www.volunteeringqld.org.au/home/

Thanks
Kent

Kent Stroud
Branch Manager
Community Services
Families & Community Services Division
[redacted]

Community Services Branch Vision
"To position Brisbane as an inclusive and vibrant world class city
through the design and delivery of cultural, social and recreational initiatives".

From: LDCC
To: LDCC
Date: 13/01/2011 4:37 pm.
Subject: Kedron Wavell Evac Centre**UPDATE**
Place: LDCC

Hi

I have just been notified that Kedron Wavell Services Centre has received request from BCC to prepare as overnight accommodation facility. Can we have 50 beds, pillows & linen collected from RNA and delivered to Kedron Wavell Services Club, 375 Hamilton Rd, Chermide.
The on site manager for the club is Lyndam Broome, phone [redacted]

Kind regards

Heidi Astin
[redacted]

From: Chris Lavin
To: [redacted]
Date: 13/01/2011 11:12 pm
Subject: Resupply - Uniting Church, Mogill

QPS advise ADF 1x MOG vehicle has arrived at Uniting Church, Moggill. 8 ADF personnel staying overnight to conduct security at Bellbowrie Shopping Village. 5 x ADF MOGs will take rest of supplies out tonight.

From: LDCC
To: Booth, Krysten
Date: 14/01/2011 11:01 am
Subject: Provisions for Mt Crosby

Krysten
The food has arrived at Amberley and is being preped for transport via black hawk. no eta on lift off or drop at this time. Will advise further when details are available.
Regards
Bridie Luva
LDCC

From: Klynt Oberto
To: LDCC; Swain, Greg
Date: 14/01/2011 11:24 am
Subject: Kenmore Library
Place: LDCC

Hi

I have been speaking with Sharan Harvey - Library Services Manager. She has mentioned that the new Kenmore Library is a great place for people in the area to go to. It is currently open and has been used as a place for flood affected residents to sleep, use the free wi-fi, internet facilities, charge mobile phones, have a cup of tea, etc. As the library has only been open a month it might be worth advising residents in the area it is open for them to use. The library is meant to be closed on Sunday and only open limited hours on Sat, if not already arranged, it would be worth having the library open all weekend for people to go to and use. Cr De Witt is currently using it to run her office from.

Sharan's contact details are: [redacted]

Kenmore Library is located in the Kenmore Village Shopping Centre; [redacted] Kenmore - Ph: [redacted]

Kind regards
Klynt

Klynt Oberto
A/Disaster Management Program Officer
Disaster Management
Families and Community Services Division

Brisbane City Council
[redacted]

From: LDCC
To: Martin, Lisa.M
Date: 14/01/2011 11:52 am
Subject: Fwd: Kenmore Library
Attachments: Kenmore Library

As per this email Lisa,
I have spoken with the Kenmore library and they are planning on staying open all weekend for people to access internet, tea coffee etc. Im not sure if this is worth feeding out to the public. They tell me that they have been managing about 800 people a day and so numbers is not a problem

Lea-Ann LDCC

From: Melanie Rodrigues
To: LDCC
CC: Gregory, Lorraine; Stroud, Kent
Date: 17/01/2011 4:44 pm
Subject: Closure of an Evacuation Centre - Goodnews Lutheren Church
Place: LDCC

I have been informed by a Council officer based at the Jamboree Heights Recovery Centre that the following evacuation centre closed on Saturday.

Goodnews Lutheren Church
Horizon Drive
Jamboree Heights

Apparently Council website still is showing the Evacuation Centres being open and residents are turning up.

Regards

Melanie

Melanie Rodrigues
A/Regional Manager, Community Facilities Sport and Recreation
Community Facilities, Sport and Recreation
Community Services Branch
Brisbane City Council
266 George Street
GPO Box 1434
Brisbane QLD 4001



From: LDCC
To: Forwood, Miranda
Date: 17/01/2011 4:58 pm
Subject: Fwd: Closure of an Evacuation Centre - Goodnews Lutheren Church
Attachments: Closure of an Evacuation Centre - Goodnews Lutheren Church

Hi Miranda

As discussed, can you please arrange for the website to be updated with the information re: Closure of Goodnews Lutheren Church

Regards
Karen

From: Keely Wease
To: LDCC
Date: 18/01/2011 12:06 pm
Subject: Re: Fwd: Jamboree Ward - Good News Lutheran School - Food bins overflowing
Place: LDCC

update for LDCC

please close

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
[redacted]

>>> Sharlane Hedges 18/01/2011 11:45:36 am >>>
Keely

We have asked the contractor to action this, have no eta as yet. We will advise the Cr when done.

Regards

Sharlane Hedges
Contract Services Supervisor (Field)
City Waste Services

[redacted]

>>> Keely Wease 18/01/2011 11:38 am >>>
Thanks

did we ring the Cr and let him know?

I can then close it off down here

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
[redacted]

>>> Sharlane Hedges 18/01/2011 11:28:21 am >>>
Hi Keely

We have called Kartaway numerous times and requested this to be emptied. We are placing a couple of SITA bins at that site for more waste.

Fran

Regards

Sharlane Hedges
Contract Services Supervisor (Field)
City Waste Services

[redacted]

>>> Keely Wease 18/01/11 11:25 >>>
cr request

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
[redacted]

>>> CustomerContactSolutions 18/01/2011 11:22:30 am >>>
Hi Keely

Cr Matthew Bourke telephoned this morning (11am) to advise that food bins have been **overflowing since Saturday** in his ward. There has been no collection of these food bins and he is concerned that they are **posing a risk** .

He specifically mentioned:

1. Good News Lutheran School
Horizon Drive
Jamboree Heights

He said that yesterday there were at least 5 other locations in the ward, e.g. Jindalee Boat Ramp.

He said that these need to be picked up within the next couple of hours. I advised him that I had spoken with our Waste rep and that they would be collected today.

Thanks

Lydia
Customer Contact Solutions

****
Please note that Customer Contact Solutions hours are 8:00am and 5:00pm Monday through Friday (excluding public holidays).
If your request is urgent and falls outside of these hours, please call the Contact Centre After-hours

From: LDCC
To: Merrick X Ilett
CC: Chris Lavin; CR Jamboree; Craig Logan; Gordana Petroccitto; LDCC; P...
Date: 29/01/2011 9:55 am
Subject: Re: Parking issues at Jamboree Heights Recovery Centre. (LOG 6382)
Place: LDCC

Hi Merrick

Thanks for sending through your concern.

I have contacted Brett Turville the manager of the Compliance and Regulatory Services Branch.

He appreciates the situation and has asked for the following:

1. The names of the people who have received the notices
2. The street location that attracted the tickets
3. Ticket number for each infringement
4. The amount for each ticket

(If possible a copy of the ticket would be the best way to deliver this information.)

If you can send this information through to this email address, we will ensure that it is passed to Brett for consideration and action.

At the same time Brett will be in contact with the relevant personnel to ensure future incidences will be handled in a manner that is in consideration of the present conditions

Regards
Paul Langenberg
LDCC

>>> "Merrick X Ilett" [redacted] Saturday, 29 January 2011 8:56 am
>>>
Good morning

The Centre Manager at Jamboree Heights recovery centre 35 Beanland St Jamboree heights advised that up to 10 people attending the recovery centre were issues parking tickets yesterday. This caused some distress and we will require some assistance to resolve. Who can I liaise with in relation to this issue?

Please advise your receipt of this e-mail.

Merrick Ilett | Brisbane Region Recovery Coordinator
Department of Communities < http://www.communities.qld.gov.au/ >

[redacted]

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****

From: LDCC
To: Dave Keong
CC: LDCC
Date: 29/01/2011 10:00 am
Subject: Fwd: Parking issues at Jamboree Heights Recovery Centre.
Place: LDCC

Here it is Dave

Paul

>>> "Merrick X Ilett" [redacted] Saturday, 29 January 2011 8:56 am
>>>
Good morning

The Centre Manager at Jamboree Heights recovery centre 35 Beanland St Jamboree heights advised that up to 10 people attending the recovery centre were issues parking tickets yesterday. This caused some distress and we will require some assistance to resolve. Who can I liaise with in relation to this issue?

Please advise your receipt of this e-mail.

Merrick Ilett | Brisbane Region Recovery Coordinator
Department of Communities <http://www.communities.qld.gov.au/>

[redacted]

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From: LDCC
To: Dave Keong
CC: LDCC
Date: 29/01/2011 10:02 am
Subject: Fwd: Re: Parking issues at Jamboree Heights Recovery Centre. (LOG 6382)
Place: LDCC

Here it is

Paul

>>> LDCC Saturday, 29 January 2011 9:55 am >>>
Hi Merrick

Thanks for sending through your concern.

I have contacted Brett Turville the manager of the Compliance and Regulatory Services Branch.

He appreciates the situation and has asked for the following:

1. The names of the people who have received the notices
2. The street location that attracted the tickets
3. Ticket number for each infringement
4. The amount for each ticket

(If possible a copy of the ticket would be the best way to deliver this information.)

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At the same time Brett will be in contact with the relevant personnel to ensure future incidences will be handled in a manner that is in consideration of the present conditions

Regards
Paul Langenberg
LDCC

>>> "Merrick X Ilett" [redacted] Saturday, 29 January 2011 8:56 am >>>
Good morning

The Centre Manager at Jamboree Heights recovery centre 35 Beanland St Jamboree heights advised that up to 10 people attending the recovery centre were issues parking tickets yesterday. This caused some distress and we will require some assistance to resolve. Who can I liaise with in relation to this issue?

Please advise your receipt of this e-mail.

Merrick Ilett | Brisbane Region Recovery Coordinator
Department of Communities < http://www.communities.qld.gov.au/ >

[redacted]

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Please direct all enquiries to the message author.
****

From: LDCC
To: Merrick X Ilett
CC: Brett Turville; Dave Keong; LDCC
Date: 29/01/2011 11:08 am
Subject: RE: Parking issues at Jamboree Heights Recovery Centre. (LOG 6382)
Place: LDCC

Hi Merrick

No problems - I have already been contacted by Dave Keong, Operational Supervisor of the Parking Officers, as a follow up.

He has suggested that he may contact you shortly for further information, if required.

Regards
Paul Langenberg
LDCC

>>> "Merrick X Ilett" [redacted] Saturday, 29 January 2011 10:59 am
>>>
Thanks Paul - I will follow-up with the centre manager and advise.

Merrick Ilett | Brisbane Region Recovery Coordinator
Department of Communities <http://www.communities.qld.gov.au/>

[redacted]

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[redacted]
Sent: Saturday, 29 January 2011 9:55 AM
To: Merrick X Ilett
Cc: Chris Lavin; CR Jamboree; Craig Logan; Gordana Petroccitto; Peter Hillcoat; Samantha Hicks; Sarah Colquhoun
Subject: Re: Parking issues at Jamboree Heights Recovery Centre. (LOG 6382)

+=*
Place: LDCC
+=*
Hi Merrick

Thanks for sending through your concern.

I have contacted Brett Turville the manager of the Compliance and Regulatory Services Branch.

He appreciates the situation and has asked for the following:

1. The names of the people who have received the notices

2. The street location that attracted the tickets

3. Ticket number for each infringement

4. The amount for each ticket

(If possible a copy of the ticket would be the best way to deliver this information.)

If you can send this information through to this email address, we will ensure that it is passed to Brett for consideration and action.

At the same time Brett will be in contact with the relevant personnel to ensure future incidences will be handled in a manner that is in consideration of the present conditions

Regards

Paul Langenberg

LDCC

>>> "Merrick X Ilett" [redacted] Saturday, 29 January 2011 8:56 am >>>
Good morning

The Centre Manager at Jamboree Heights recovery centre 35 Beanland St Jamboree heights advised that up to 10 people attending the recovery centre were issues parking tickets yesterday. This caused some distress and we will require some assistance to resolve. Who can I liaise with in relation to this issue?

Please advise your receipt of this e-mail.

Merrick Ilett | Brisbane Region Recovery Coordinator
Department of Communities < http://www.communities.qld.gov.au/ >

[redacted]

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****

From: LDCC
To: [redacted] LDCC
CC:
Date: 12/01/2011 2:49 pm
Subject: Ambulance Evacuation assistance
Place: LDCC

We have received three requests in regards to evacuations requiring ambulance and medical assistance. These are being forwarded from the SES.

1. An informant Valentina Aniston on [redacted] has contacted in regards to a bowel cancer patient living at [redacted] East Brisbane requiring evacuation

2. a [redacted] year old man Justin Ryan [redacted] has contacted teh SES requesting evacuation. he is an insulin dependent diabetic with no food and no insulin for injections. He resides at [redacted] Moggill

3. A high density nursing home is request evacuation from [redacted] New Farm. We are advised that this involves 182 people, many with high medical needs.

I realise that some of this is scant information but unfortunately it is being provided to the LDCC second hand.

Additional information can perhaps be located from SES personnel on [redacted]

Regards

Lea-Ann McNeill
Operations
LDCC

LDCC - Update on St Catherine's Evac Centre and request for supplies

From: Heidi Astin
To: LDCC
Date: 14/01/2011 12:14 PM
Subject: Update on St Catherine's Evac Centre and request for supplies
CC: Petroccitto, Gordana; Stroud, Kent

ST CATHERINE□S ANGLICAN CHURCH □ Mark [redacted]
No longer evacuation site □ now supporting community clean up
Address: McFarlane Street, Middle Park
Current Number: **All evacuees have gone home**
Request for washing powder and cleaning products for community clean up

Kind regards
Heidi Astin

BCC.047.0684

LDCC - New Evac Centre - Temporay Holding Room

From: LDCC
To: LDCC
Date: 13/01/2011 9:13 AM
Subject: New Evac Centre - Temporay Holding Room
CC: Petroccitto, Gordana; Stroud, Kent

Hi all

Please note new temporary evac centre - this centre is a temporary holding area until transfer to RNA can be organised.

KEDRON WAVELL SERVICES CLUB – Lydan Broom – [redacted]
Temporary Holding Room – Contacted by BCC
Address: 375 Hamilton Rd, Chermside
Current Number:
Food: Yes
Water: Yes
Bedding: Not required at this stage
Generator: Yes – 4hrs
Power: Yes
Agencies:

Kind regards
Heidi Astin
[redacted]

BCC.047.0685

From: Gordana Petroccitto
To: LDCC
CC: Lavin, Chris
Date: 15/01/2011 8:15 am
Subject: Status Report - Isolated communities at Belbowrie/Karana Downs/Moggill area
Place: LDCC

Please find update of actions taken to date and distribute as required:

Mt Crosby State School, Mt Crosby Road, Mt Crosby
- Food and medical supplies delivered 14/01/11 at approximately 1400 hrs

Moggill Uniting Church, Cnr Moggill Rd and Kangaroo Gully Rd, Bellbowrie
- Food and supplies delivered 13/01/11 approximately midnight
- Additional food and supplies delivered 14/01/11 at approximately 2200 hrs

Invidual Isolated Properties
- 64 individual requests for assistance were received and contacted by phone 14/01/11
- 52 confirmed not isolated
- 3 messages left, to be followed up today by Disaster Mgnt Group
- 3 to advise whether they require assistance
- 6 not contactable, to be followed up today by Disaster Mgnt Group

From: Gordana Petroccitto
To: LDCC
CC: Logan, Craig
Date: 15/01/2011 9:37 am
Subject: Fwd: Food requirements for evacuation centres
Place: LDCC
Attachments: Food requirements.xls

This request for food was forwarded from the LDCC to Jan Daniels last night. Please note that all supply requirements for the evacuations centres need to be sourced by logistics in the LDCC. Please action.

Re: the request for supplies for Mt Crosby is currently being investigated and will be actioned by Disaster Management Group.

Thanks
Gordana

Gordana Petroccitto
Community Safety & Disaster Management Branch
[redacted]

>>> LDCC 14/01/11 6:19 pm >>>

>>> Melanie Rodrigues 14/01/2011 17:40:05 >>>
Please find attached the food requirements for the following evacuation centres:

RNA Showgrounds
QE11
Mt Crosby

The following list provides supplies till Monday lunchtime.

Regards

Melanie

Melanie Rodrigues
A/Regional Manager, Community Facilities Sport and Recreation
Community Facilities, Sport and Recreation
Community Services Branch
Brisbane City Council
266 George Street
GPO Box 1434
Brisbane QLD 4001

[redacted]

RNA Evacuation Centre
Delivery on Saturday
Comments: Ok at the moment for food

Food	Quantity	Comments
Olives	5kg	Not essential
Sundried Tomatoes	10kg	Not essential

Toiletries	Quantity	Comments
Disposable Razors	200	
Shaving Cream	200	
Hand Soap	200	
Pump Soap	200	
Spray Deodrant	200	small / travel size
Sunscreen	200	small / travel size
Hand Sanitiser	200	small / travel size
Shampoo	200	small / travel size
Conditioner	200	small / travel size
Sanirtary Pads	200	small / travel size
Tampons	200	small / travel size
Mens pants (mix of sizes)	200	
Womens knickers (mix of sizes)	200	

QE11 Evacuation Centre
Delivery on Saturday
Comments: Ok at the moment for food / top up

Food	Quantity	Comments
Vegetables / Frozen	4kg	
Zuccinni	4kg	
Pumpkins	10	
Potatoes	10kg	
Hash Browns	4 boxes	
Tomato Soup	1 carton	
Olive Oil	16 litres	
Canola Oil	4 litres	
Cornflour	5kg	
Fresh/Frozen fish fillets	10kg	
Soy Sauce	3 litres	
White Vinegar	2 litres	
Brown Vinegar	2 litres	
Instant Mash Potatoe	4 large packs	
Alluminuim Foil	4 rolls	
Dried Rosemary	1 bottle	
Mince	5kg	
Eggs	30 dozen	
Bottled Water	As much as possible	

Toiletries	Quantity	Comments
Mouthwash	20 small	

RNA Evacuation Centre
Delivery on Saturday
Comments: Ok at the moment for food

Food	Quantity	Comments
Powdered Long Life Milk		
Pasta	10kg	
Pasta Sauce	30 litres	
Fresh Milk		
Bread		
Cheese	10kg	
Eggs	30 dozen	
Bananas	400	
Oranges	400	
Apples	400	

Toilteries		
Sanitary Towels		
Tampons		
Toilet Paper	50 rolls	

Baby Products		
Baby Formula birth - 6 months	15 tins	
Baby Formula 6 + months	15 tins	
AR (reflux formula)	3 tins	
HA (hypo Allergenic)	3 tins	
Lactose Free	3 tins	
Nappies (newborn)	5 packs	
Nappies (5-10kg)	5 packs	
Nappies (10-15kg)	5 packs	
Nappies (15kg+)	5 packs	
Baby Wipes	20 packs	
Baby Food (4-6months)	20 jars	
Baby Food (6-12months)	20 jars	
Rusks	10 boxes	

From: LDCC
To: Paul Stein
CC: LDCC
Date: 31/01/2011 11:27 am
Subject: Fwd: Update: Re: 4 x Generator Requests
Place: LDCC

Hi Paul,

As per our phone conversation in relation to the 4 x generators requested for the 2x emergency evacuaton centres at the following locations- Good News Lutheran Church 45 Horizon Street Middle Park and St Catherines Anglican Church 43 MacPharlane Street Middle Park.

Can you please advise if the generators are still on site and required or have they been collected.

regards

Jan Daniels- Logistics - LDCC

>>> Rory Clelland 31/01/2011 9:26:30 am >>>
Hi All,

BCW was asked to hire 4 x generators for 2 x Emergency evacuation centres.

They cost $25 - $30 / day (each).

The evacuation centres are listed below.

I have contacted Gordana Petroccitto who asked for them, and she has recommended that I forward this on to the LDCC.

Can you please tell me if these generators are still on site and required?

Regards

Rory

>>> Rory Clelland 25/01/2011 10:01 am >>>
Hi Gordana,

BCW hired generators for the evacuation centres at:

Good News Lutheran Church
45 Horizon Street, Middle Park

&

St Catherines Anglican Church
43 MacPharlane Street, Middle Park

Can you tell me if these are still required?

Regards

Rory

>>> Sharon Henry 25/01/2011 9:48 am >>>

fyi
Thanks
Sharon
37285

>>> Sharon Henry 12/01/2011 7:53:46 pm >>>

>>> BCWResponseTaskForce 12/01/2011 7:49:38 pm >>>

>>> LDCC 12/01/2011 7:41:36 pm >>>
Please action attached requets and advise asap.

Regards

Mike Riggall
LDCC

>>> Gordana Petroccitto 12/01/2011 6:59 pm >>>
please refer to initial request below as background. it has been determined that 2 x small generators are required at each site (to power under 10 light fittings, normal size kitchen fridge and hot plate).

can we source through bcc procurement?

urgent. this is required tonight.

gordana

---

requesting 2 generators - required for tonight:

- 1 x Good News Lutheran Church
45 Horizon Street, Middle Park

- 1 x St Catherines Anglican Church
43 MacPharlane Street, Middle Park

thanks

Gordana Petroccitto
Community Safety & Disaster Management Branch
[redacted]

Evacuation Centre Update @ 1.30pm

YERONGA STATE SCHOOL – Melinda [redacted] 3pm
Address: 122 Park Rd, Yeronga
Current Number: 35
Food: ok for Wed night and Thurs Breakfast only
Water: ok
Gas BBQ. Back up battery light and generators have been offered by community
Bedding: 15 beds on site ****additional required**
****requested dept of communities assistance****

RNA SHOWGROUND – Gordana Petrocitto [redacted] or Kate [redacted]
Current Number: 350
Food: Yes
Water: Yes
Bedding: Yes
towels
Agencies on site: Redcross, MICA & St Johns

QEII – Elena Carter from Red Cross [redacted] 3pm
Address:
Current Number: 120 registered, 22 pine rivers nursing home, 30 disabilities
Food: yes
Water: yes
Bedding: linen arrived and mattresses arrived, waiting on cots and baby bedding
Baby formula, incontinence pads, towels
Save the children on site
Agencies on site Red Cross, Salvation Army & St Vincents, St Johns, Lifeline

Good News Lutheran Church – [redacted]
Address: Horizon Drive, Jamboree Heights
Current Number: 7
Food: Yes*need additional***
Water: Yes
Bedding: Yes
Gas: Yes
Power: Out

Jamboree Heights State School – [redacted]
Address:
Current Number:
Food:
Water:
Bedding:
Gas:
Power:

12/01/2011 1.30pm

Salvation Army Church - [redacted]
Address: Lalian Street, Middle Park
Current Number:
Food:
Water:
Bedding:

St Catherine's Anglican Church – Tanya Eichler [redacted]
Address: McFarlane Street, Middle Park
Current Number: Nil
Food: Yes
Water: Yes
Bedding: being delivered
BBQ: gas bottles
Agencies : Salvation Army

MOGGILL UNITING CHURCH – Sandra [redacted]
(MOGGILL STATE SCHOOL - Sandra [redacted]
(MOGGILL CATHOLIC CHURCH Sandra [redacted]
Address: Cnr Kangaroo Gully Rd and Moggill Rd
Current Number: 28
Food: Yes
Water: Yes
Bedding: Yes
Generator: Yes
SES on Site: Yes
Lion Club: Yes

SHERWOOD UNITING CHURCH – Derek Griffin – [redacted]
Address: Cnr Sherwood & Thallon St
Current Number: 27
Food: Yes – enough til Friday Morning
Water: Yes
GAS: Yes
Bedding: Some bedding – need more & pillows
Generator: Yes for 20 hrs and battery back up
Agencies on Site: No

METRO CHURCH – Andrew Carridge – [redacted]
Canossa Hospital advised cant take any more and will be delivery additional evacuees to Metro Church
Address: 308 Seventeen Mile Rocks Rd
Current Number: 26
Food: Need more, from Thursday AM
Toiletries required – esp toilet paper
Water: Yes, tap only
Bedding: Some bedding,
Power: OUT- battery/torches or candle supply
Generator: No
Agencies on Site: No

UCOJ-27

Level 1, 266 George Street
GPO Box 1434
Brisbane Qld 4001
Phone: 3403 3
Facsimile: 3403 3

LDCC LOG Q5. Sewerage Operations Log

Date: 10 January 2011 | Shift: 6am | Page No: 1

	Serial	Time	From	To	Item / Event	Comments / Action
10/01 1	74	11:12pr	David Harland LDCC	John Gedge and LDCC	QUU - for the LDCC sitrep	Sharon, QUU advise water booster and sewerage pumps stations are operating normally. However, due to staff shift changeovers over 100 jobs remain logged as unattended sewer surcharges. The control room has logged a request for John Gedge (supervisorQUU control room to update the LDCC with a SITREP in the morning prior by 10am. in preparation for the LDMG meeeting scheduled for midday. John, would you please email a sitrep to LDCC or telephone [redacted]
12/01 1	456	9:53	Kate Hadden	LDCC	Community Service Announcement Brisbane Water andSewerage Treatment Plants distributed	See attached PDF
12/01 1	527	1:18	Kate Haddan	LDCC	CSAs sent from 6am 12/1	QEII evacuation centre activated Brisbane water and sewerage treatment plants operating as normal CityGlider services cancelled due to flooding Council closes customer services at Brisbane Square Roads affectedby flooding: 10am update Sandbag volunteers no longer requiredat Council depots Waste services suspended More libraries close Council to provide 2000 more beds to evacuation centres Disruptions to bus services due to floods Evacuation centres activated in Jamboree ward AWAITING APPROVAL AND DISTRIBUTION: BYO to evacuation centres CBD residents urged to find alternative accommodation Untreated sewage to enter floodwaters
12/01 1	711	20:04	Urbun Utilities comm	LDCC	8pm report	sitrep attached to printed emails for sewerage assets update
14/01 1	1515	17:11	Gordana Petroccitto	ldcc	sewerage flowing into carpark at 151 Baroona Rd	attend to urgently - health hazard
14/01 1		17:20	LDCC	customer contact solution	sewerage flowing into carpark at 151 Baroona Rd	QUU have now been advised
14/01 1	1518	17:16	customer contact sol	ldcc	Shopping centre - 151 Baroona Rd Milton	request for sewerage pumps
should run 1	2046	15:50	Cr Johnston	LDCC	Clean Up required corinda and yeerongpilly	Corinda (Patten St/Clivedon Ave) Yeerongapilly (Allawah St/Moolavin St) strong smells. Close to sewerage. Forwarded to LAS for actioning.
146 16/01 1	2471	11:46	LDCC	Comms; Urban Utilities	High Priority Task	Please action; QFRS has conducted a rapid damage assessment of Oxley Creek Sewerage Works & identified serious hazard to health. Sewerage works were inundated with water.
16/01 1	2484	12:13	Chris Gissing	LDCC	Request for Assistance	[redacted] St Lucia. Boarding house owner requires assistance for cleaning. Chinese Community Group will deploy volunteers to assist at site. Sewerage leak nearby.
142 16/01 1	2499	12:42	LDCC	Comms, Urban Utilities	Sector F Request - Potential Health Hazard	Sewerage pump appears to have failed and raw sewerage is being discharged into the creek. Bad smell coming from the creek.

16/01	1	2522	13:20	Urban Utilities Comm	LDCC	New Tasking - potential health hazard - Sector F	Faults & Emergencies area actioning this. Sewerage pump in the area appear to have failed and raw sewerage is being discharged into the creek behind his house [redacted] Sumner)
17/01	1	2865	8.34	Peter Simpson	LDCC	Sewerage Pump - Railway Tce, Manning T	Peter Simpson advised that the job for Sewer Pump at Railway/Manning Terrace is being action by RIMT Logistics.
17/01	1	3035	21.07	Customer Contact Solutions	LDCC	Request for Volunteers	Catherine Myers [redacted] Chelmer [redacted] Advised that there is 4 inches of thick sludge / sewerage covering yard. Health issue, needs small bobcat with driver and truck to remove sludge asap.
	1	3296	11.00	Sue Rickerby	LDCC	Sewerage Pumping Station access blocked	Paul Belz from QUU advised Sewerage Pumping Station at MacQuarie ST, St Lucia has access blocked by excavator removing waste from temporary transfer station. Aaron Lee from City Waste Services has been advised and actioned.
	1	3338	13.33	Joshua Ada	LDCC	Request for investigation of sewerage	Sewer leak at [redacted] Media enquiry now occurred. Keely Wease to action.

8:02am Kate Haddan

Community Service Announcement

Dedicated to a better Brisbane

Media Relations Unit [redacted]
www.brisbane.qld.gov.au

Brisbane water and sewerage treatment plants operating as normal

12 January, 2011

Brisbane City Council advises that water and sewerage treatment plans within Council boundaries are currently unaffected by this week's flooding event.

Brisbane's water remains potable and does not need to be boiled before consumption.

Residents are urged to conserve water as much as possible to ensure reservoirs remain in maximum supply, despite possible power disruptions.

For further information, contact the SEQ Water Grid Manager on 1800 771 497.

-ENDS-

Media Contact (not for publication):
Kate Haddan
[redacted]

6.2 (6) (vi) A:4)

3:13 pm
Alan McNeil

Untreated sewage to enter floodwaters
12 January, 2011

Brisbane City Council has warned that as sewerage treatment plants become impacted by rising water, some untreated sewage will begin to enter floodwaters and is urging residents to stay away:

In addition to untreated sewage, floodwaters could also contain other ground contaminants that could be potentially dangerous.

Residents are urged however, to conserve water as much as possible to ensure reservoirs remain in maximum supply – this does not apply to infants, elderly residents and people with health issues.

For further information, contact the SEQ Water Grid Manager on 1800 771 497.

-ENDS-

Media Contact (not for publication): [redacted]

From: Kate Haddan
To: LDCC
Date: 12/01/2011 9:53 am
Subject: Fwd: COMMUNITY SERVICE ANNOUNCEMENT: Brisbane water and sewerage treatmentplants operating as normal
Place: LDCC
Attachments: 20110112_CSA_Water quality_FINAL.pdf

FYI - distributed today

Kate Haddan
Media and Public Relations Officer | Marketing and Communication Branch
Corporate Strategy Office | BRISBANE CITY COUNCIL
Brisbane Square | Level 19, 266 George Street, Brisbane, QLD 4000
[redacted]
Web: http://www.brisbane.qld.gov.au
Twitter: http://twitter.com/brisbanecityqld
Facebook: http://www.facebook.com/BrisbaneCityCouncil

>>> "Media Release" [redacted] 12/01/2011 8:03 am >>>
BRISBANE CITY COUNCIL COMMUNITY SERVICE ANNOUNCEMENT

12 January, 2011

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-ENDS-

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Kate Haddan
[redacted]

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Community Service Announcement

Dedicated to a better Brisbane

Media Relations Unit [redacted]

www.brisbane.qld.gov.au

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-ENDS-

Media Contact (not for publication):
Kate Haddan
[redacted]

From: Sue Rickerby
To: LDCC
CC: Arron Lee; Paul Belz
Date: 18/01/2011 12:15 pm
Subject: QUU Macquarie St ST Lucia sewerage pumping station
Place: LDCC

This has been advised to ADF who created the site and action is being taken.

Please advise if this has not occured.

ADF also advised not to block access to such sites.

Sue

From: LDCC
To: Sue Rickerby
CC: Paul Belz
Date: 18/01/2011 12:28 pm
Subject: QUU Macquarie St sewerage station update

Ignore previous advice - CWS field officer despatched to ensure excavator clears path to allow access (ADF not involved). To be confirmed when completed.

Sue

LDCC - Environmental Incident - Sewerage Oxley Creek, [redacted] Corinda, 1876672

From: Tyrone Prisk
To: CC-SHIFT_LEADER
Date: 18/01/2011 1:42 PM
Subject: Environmental Incident - Sewerage Oxley Creek, [redacted] Corinda, 1876672

Job Comments: Do Advised. Oxley Creek runs directly behind callers property. The creek is a dark black colour and has a strong sewerage smell coming from it. This started Tuesday morning 18/01/2011.

Phone extension you are sitting at today: 83383

Please ensure that your comments are clear, concise and can be easily understood by the Shift Leader. Accurate information is vital for our Duty Officers to attend site.

Put on BB if the issue will generate further calls
Print to printer indicated by the Shift Leader
Mark as High Priority & call x38264 if job is an Emergency

From: Stuart Ferguson
To: [redacted]
Date: 18/01/2011 3:28 pm
Subject: Re: Fwd: Bagged Raw Sewerage
Place: [redacted]

Keely has actioned, and was logged with CWS at 9.50am.
>>>>>>>>>>>>>
Hi

there is 10 bags of sewerage, not sure if it is double bagged.
he is unable to transport it to a skip bin or disposal site.
Can we arrange a truck to pick up please.

he also has 10-15 bags of asbestos, double bagged. He thinks not all of it is asbestos, but treated it all the same.

I have called this fellow and let him know we will try to get around today for the sewerage, but may be late.

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
[redacted]

Many thanks,

Stuart Ferguson
Project Officer
City Waste Services | BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Tce, Brisbane, Qld 4006

[redacted]
Web: www.brisbane.qld.gov.au

>>> LDCC 18/01/2011 9:41 am >>>

>>> LDCC 18/01/2011 3:26 pm >>>
Stuart,
Can you please provide an update to LDCC.
Thanks,
Katrina Hall
LDCC
x39927

>>> LDCC 18/01/2011 2:53 pm >>>
Keely,

Is this something that City Waste deal with or is it QUU?
Thanking you
Cynthia Brooks

LDCC

>>> LDCC 18/01/2011 2:42:49 pm >>>
Just received a phone call from the CC - lady who reported this (last week) has phoned back for an update -- ETA the bagged sewerage will be removed. Can someone contact / advise.

Dave A

>>> Grace Thind 18/01/2011 9:08:08 am >>>
Good morning,

I tried to call through but received no answer,

This customer:
Christine Lawless
[redacted]Sherwood
[redacted]

House was flooded last Wed and they have been cleaning up ever since, the sewerage backed up and they at some point last Wed bagged raw sewerage which needs disposing of. SES & Council staff attended and she was advised by someone at some point on that day that it had been arranged to be picked up. Unfortunately this has not occured so its been there nearly a week. There are a few bags, currently located on the Driveway (right hand side) near the right fence. The customer asked for assistance with this as their clean up efforts continue. She requested at least a call back today to be advised of when/who may be assist with this issue.

Can I ask that I please be notified of the answer so that I can keep her updated if we have delays etc as she was quite concerned.

Thanks.

Grace Thind
Brisbane City Council
Families and Community Services Division
Dedicated to a Better Brisbane

From: Keely Wease
To: LDCC
CC: [redacted]
Date: 18/01/2011 4:54 pm
Subject: Re: Fwd: Bagged Raw Sewerage

Hi

I have spoken to Mrs Lawless husband, Dean, this morning advising him that we will log a job for a truck to come around to pick up the 10 bags of sewerage. I did also mention that it may not be until late this afternoon that a truck can attend his address due to demand at this time. He was okay with this.

I also told him that we will log a separate job to pick up his 10 -15 bags of suspected asbestos, and he will be contacted by our external contractor for these.

These jobs have been logged with CWS team, and will be actioned asap.

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
[redacted]

>>> LDCC 18/01/11 2:53 PM >>>
Keely,

Is this something that City Waste deal with or is it QUU?
Thanking you
Cynthia Brooks
LDCC

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Grace Thind
Brisbane City Council
Families and Community Services Division
Dedicated to a Better Brisbane

From: Tina Baz
To: [redacted]
Date: 19/01/2011 9:18 am
Subject: Re: Fwd: Raw Sewerage & Debris in Pool, ST LUCIA
Place: [redacted]

I require an address to register on the system? Can you please provide me with this informaton?

Thanks
Tina

Tina Baz
Customer Support Officer
LOCAL ASSET SERVICES West

Telephone No: [redacted]

[redacted]

>>> LDCC 19/01/2011 9:16 >>>

>>> CC-SHIFT_LEADER 19/01/2011 9:07 am >>>
Hi guys,

Please note that this job came through last night. Details are all below. Job cannot be logged into system as it keeps crashing.

Cheers,
Tina,

Please action

Thankyou
Cynthia Brooks
LDCC

Adam
Shift Leader
[redacted]

>>> CC-SHIFT_LEADER 19/01/2011 3:01 am >>>

+=*
Place: CC-SHIFT_LEADER
+=*
Adam:

Spoke to Anthony RRG who requested that this be forwarded to CARS west region in the morning. He has spoken to the complainant and has done an inspection on the property but there is still no power to the property and he is sure that this will be attended as soon as possible. Please re-inpsect during daylight hours and check with body corp as to when this will be attended to.

Ta
Jenny

>>> CC-SHIFT_LEADER Tuesday, 18 January 2011 9:28:47 pm >>>
RRG Anthony advised - will attend and investigate

Trevor
Shift Leader
[redacted]

>>> Alissa Chant 18/01/2011 9:18:18 pm >>>
Job Comments:DO ADVISED - Customer advised that the swimming pool at this property is full of raw sewerage. This is a safety concern and customer requested that council action this as soon as possible. The rest of this property has been cleaned up from the flood however the pool is an issue for students at this property.

Phone extension you are sitting at today: 83191

Please ensure that your comments are clear, concise and can be easily understood by the Shift Leader. Accurate information is vital for our Duty Officers to attend site.

Put on BB if the issue will generate further calls
Print to printer indicated by the Shift Leader
Mark as High Priority & call x38264 if job is an Emergency

From: LDCC
To: Bird, Andrew; Forster, Luke; Robinson, Brett; Story, Liam
Date: 19/01/2011 1:40 pm
Subject: Request for Advice - Potential health risk with sewerage / contaminated water left on land

Hi guys,

At the LDMG meeting this morning the questions was raised about potential health issues arising from stagnant water ponding / pooling on land that may have sewerage etc in it.

LDCC has been asked to liaise with Q Health (probs WH&S) etc and seek advice.

Can you guys (EH) please provide a response for this.

The advice you / Q Health give will most likely be used in a CSA.

Many thanks.

DA

LDCC - Re: Request for Advice - Potential health risk with sewerage / contaminated water left on land

From: Liam Story
To: Andrew Bird; Brett Robinson; LDCC.City5.Central2@brisbane.qld.gov.au; Luke Forster
Date: 19/01/2011 1:49 PM
Subject: Re: Request for Advice - Potential health risk with sewerage / contaminated water left on land
CC: Dave Armanelli

Hi,

Please refer to http://www.health.qld.gov.au/healthieryou/disaster/documents/sewage.pdf for sewage issues and
http://www.health.qld.gov.au/cho/documents/pha-sportingfields.pdf
for information from QH on health issues relating to sporting fields (Parks etc).

Thanks

Liam

Liam Story - B.Hlth Sci (Env Hlth)
Senior Environmental Health Officer
Compliance & Regulatory Services
FAMILIES & COMMUNITY SERVICES DIVISION Brisbane City Council
GPO Box 1434 Brisbane QLD 4001

[redacted]

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Many thanks.

DA

From: LDCC
To: McNeil, Allan
Date: 19/01/2011 2:12 pm
Subject: Fwd: Re: Request for Advice - Potential health risk with sewerage / contaminated water left on land
Attachments: Re: Request for Advice - Potential health risk with sewerage / contaminate
d water left on land

Alan,

I belive you have been given a hard copy of this - for the purpose of the LDCC log, as requested by Stuart Pickering, can you please ensure that our website/media advice reflects the attached advice from Qld Health.

Thanks,
Katrina Hall
LDCC
x38108

From: Sean Hodgson
To: LDCC
CC: Duncan, Felicia; Fairchild, Anthony
Date: 19/01/2011 8:59 pm
Subject: update on reported raw sewerage and debris in pool, ST LUCIA
Place: LDCC

at 2040hrs, james mullen from the RRG gave an update on the reported sewerage at a unit block at [redacted] st lucia.

james was on-site at the time of the update. key elements of the report included:

. no power to the building and no persons apparently in situ;

. a pool was located at the premises which appears to contain some mud. there was no evidence of sewerage (on visual inspection; no smell) or debris in the pool; and

. there was yellow caution tape around the lock / fence to the pool giving visual cues to persons that the site should not be entered.

will assign for a further daylight inspection with officers from CARS west.

sean

From: Olivia Colley
To: LDCC
Date: 20/01/2011 11:47 am
Subject: Fwd: Re: Brisbanes Third world sewerage system
Place: LDCC
Attachments: Fwd: Re: Brisbanes Third world sewerage system

Please note the correspondence received by Michael today and advise on action to be taken.

Kind regards
Olivia

From: Michael Stark
To: Olivia Colley,Amanda Harley
Date: 20/01/2011 11:30 am
Subject: Fwd: Re: Brisbanes Third world sewerage system
Attachments: Re: Brisbanes Third world sewerage system

Olivia .

Can you send this to the ldcc today.. We sent mr longstaffs concerns off yesterday to the ldcc. This is not a matter for us.

I will send the email sent to the ldcc yesterday right now.

Ms

From: LDCC
To: [redacted]
Date: 20/01/2011 11:52 am
Subject: Fwd: Re: Brisbanes Third world sewerage system
Attachments: Fwd: Re: Brisbanes Third world sewerage system

QUU

Please action

Thankyou

Cynthia Brooks
LDCC

From: Dennis [redacted]
To: Dennis [redacted]
CC: Michael Stark [redacted]
Date: 20/01/2011 10:31 am
Subject: Re: Brisbanes Third world sewerage system

Today I returned to my home at [redacted] west end to find the overnightt rain again flooded sewerage under the house. My family are living in a hotel at. YOUR COST till this is fixed

Please please DO SOMTHING

Dennis Longstaf[redacted]

Sent from my iPhone

On 19 Jan 2011, at 09:55, Dennis [redacted] wrote:

> Thanks for this Michael, but it does not solve my problems. I need
> to know
> 1) is my house and garden safe to move back in after so much
> sewerage spill? When I first reported this problem weeks ago I was
> told to contact you for a clean up and sanitisation. I notice spills
> from covers in the street opposite have been sprayed but no
> attention given to my place.
> 2) this has been spilling over the last few weeks on every heavy
> rainstorm. I managed by pumping on the street. But the floods
> spread it widely and poluted my house and garden. Urgent action is
> required please
>
> Dennis longstaff
> [redacted]
>
> Sent from my iPhone
>
> On 18 Jan 2011, at 12:49, "Michael Stark" [redacted]
> > wrote:
>
>> Hi Dennis,
>>
>> I have attached a fact sheet about hygiene in flood areas,
>>
>> I have also sent your concerned raised to councils plumbing
>> compliance area, who also may send this onto QUU, for assessment to
>> reduce the likelihood of this occurring again,
>>
>> I have also undertaken some research and have come across the
>> attached fact sheet, from Queensland Health, concerning possible
>> sewage contamination.
>>
>> Regards.
>>
>> Michael
>>
>> Michael Stark
>> Environmental Health Officer
>> Compliance & Regulatory Services Central
>> Families & Community Services Division
>> BRISBANE CITY COUNCIL
>>

>> [redacted]
>>
>> Brisbane City Council
>> Green Square
>> 505 St Pauls Tce
>> Fortitude Valley QLD 4006
>> http://www.brisbane.qld.gov.au/
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>> **********
>> <Factsheet_Hygiene_FINAL.pdf>
>> <sewage[1].pdf>

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From: Scott.A McNeill
To: LDCC
Date: 21/01/2011 8:14 am
Subject: Re: Fwd: Raw Sewerage & Debris in Pool, ST LUCIA
Place: LDCC

For Information Only

Email response regarding above job logged previously.

Regards,
Scott.
CARS FOG Liaison
x34457

>>> Felicia Duncan 20/01/2011 10:44 am >>>
Hello,

Please see below.

Felicia Duncan
Principal Officer Legislation
Business Alignment
Compliance and Regulatory Services
Level 10, 266 George St
[redacted]

>>> Dave Armanelli 20/01/2011 9:11:44 am >>>
Felicia,

Central EHOs attended site - spoke with the Body Corp- no sewerage on site, only mud and debris in pool. the pool wtare has been treated for mossies and will be cleaned out in due corse.

NFA required.

Regards

Dave Armanelli
Environmental Health Team Leader
Compliance & Regulatory Services West
FAMILIES & COMMUNITY SERVICES DIVISION

[redacted]

>>> Felicia Duncan 20/01/2011 7:16 am >>>
Can one of your staff memebers please action.

Thanks

Felicia Duncan
Principal Officer Legislation
Business Alignment
Compliance and Regulatory Services
Level 10, 266 George St
[redacted]

>>> Scott.A McNeill 19/01/2011 9:01 pm >>>

anth, felicia

can you pls organise for someone to take a look at some point tomorrow?

ta

sean

>>> Willem vankeimpema 19/01/2011 5:25:52 pm >>>

>>> Willem vankeimpema 19/01/2011 5:03 pm >>>
Thanks David
Do you require me to forward this request to another area for action?

Willem van Keimpema
Senior Project Officer
Business Alignment
Compliance and Regulatory Services
[redacted]

>>> David Harland 19/01/2011 4:51 pm >>>
Note to File: This is an operational issue not a function of forward planning.
Following discussion with Willem and the contact centre shift leader the address was [redacted] (A body corporate with 95 odd units) Due to system crashes there is no CC reference numbers available although CARS west have apparently been tasked to inspect. following the RRG inspection I have contacted RRG some hours ago and still waiting for their inspection comments and actions if any.

This would seem to be a private issue but needs to be inspected and confirmed if there is a public health issue. If so I think it is CARS who would take the lead agency role in this and issue and enforcement notice. Council could assist by recommending TRanpacific Industries who are Council's preferred contractor for this type of work. The Incident Controller would need to approve it if it is decided that in the public interest Council enage the services of the contractor.

David
Forward Planning

>>> LDCC 19/01/2011 9:44 am >>>
Gentlemen, this is a similar inquiry. In short, neither QUU or City Waste are responsible for the removal of sewerage. We are starting to receive quite a number of inquiries of this type. It is being suggested that people will need to engage a private contractor. There are obvious concerns in regards to Councils media position should be begin to tell residents they need to start to engage contractors. Your thoughts?

Lea-Ann McNeill
Field Operations Group
x34454

LDCC - Re: Oxley Treatment - QUU

From: LDCC
To: Keely Wease; Stuart Ferguson
Date: 24/01/2011 3:17 PM
Subject: Re: Oxley Treatment - QUU
CC: LDCC

Hi Stuart,

I spoke with William (QUU) and he states that the bins are not QUU bins but are street sweeper bins that BCC store on site (for their street sweepers to use). Can you please investigate further.

(QUU advises that their skip bins are not in need for emptying).

Kind regards
Jess

>>> Keely Wease 24/01/2011 14:07 >>>
4 skip bins need to be emptied. This is not a CWS site that we are managing.

We can't request this because of the arrangement between QUU and Veolia.

Contact William [redacted]

Thanks

Keely Wease

Contract Services Coordinator

BRISBANE CITY COUNCIL
Green Square | Level 1, 505 St Pauls Terrace Fortitude Valley, Qld 4005
[redacted]

From: LDCC
To: LDCC; Ross Evans
Date: 29/01/2011 2:07 pm
Subject: Sewerage at Sandy Ck, Indooroopilly
Place: LDCC

Hi Ross

Would you be able to confirm that I have covered the situation as you have described?

There is a continuing issue regarding the overflow of sewerage from the pumping station situated near Sandy Creek, particularly at the intersection of Lambert and Indooroopilly Rds, Indooroopilly.

At the moment QUU have had trucks pumping the creek to get the sewerage out for the past 2 nights.

There are currently no barricades poistioned around the creek to prevent the public from entering the area due to the extent of the creek area.

This situation was covered by the 6pm News on Channel 9, where it was reported that surrounding householders were not notified of the situation.

You have been in contact with Gill Rumney from QUU [redacted] about this matter.

Please let me know if there is anything that I have missed.

Regards

Paul Langenberg
LDCC