STATEMENT OF WITNESS

Prepared by: Legal Services Unit

Date: 28 November 2011

Name of Witness: John Frederick William GRESTY AFSM

Address of Witness: South Eastern Regional Headquarters

32 Tansey Street, Beenleigh QLD 4207

Occupation: Fire Officer

Position: Director - Regional Operations, South Eastern Region

I, John Frederick William Gresty, Director - Regional Operations, South Eastern Region, Queensland Fire and Rescue Service ("QFRS"), Department of Community Safety, state:

- 1. I provided a written statement to the Queensland Floods Commission of Inquiry ("the Commission") dated 7 May 2011, and have also given testimony at the Commission hearings on 12 May 2011.
- 2. I have received a requirement from the Commission to provide a statement (Reference No. 1775604),

Question 5: Response to items 4(a) to 4(e)

Item 4(a): On the morning of 10 January 2011, ipswich station officer, Mr. Mark Stephenson, said he called the Acting Assistant Commissioner. South Eastern Region, to request more staff including level 2 swift water rescue technician ('SWT'). Mr Stephenson says that you agreed to provide him with one additional SWT;

3. As per my evidence to the Commission at the hearing on 12 May 2011 (transcript page 1863), I do not specially recall taking this call from Mr Stephenson. Given that Mr Stephenson's request for an additional resource was actioned, coupled with telephone records indicating that a call occurred between Ipswich Station and my mobile telephone at the relevant time, I have no issue in accepting that I may have received the call.

This is page 1 of a statement comprising 11 page/s.

Witness (John Frederick William Gresty):

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- Item 4(b): QFRS's telephone records show that a call was made from the lpswich station to your mobile phone at 8.50am. The duration of the call was 1 minute and 53 seconds;
 - 4. This matter has been addressed in my evidence at paragraph [3] of this statement.
- Item 4(c): QFRS advise that you don't specifically recall receiving a telephone call from Mr. Stephenson;
 - 5. This matter has been addressed in my evidence at paragraph [3] of this statement
- Item 4(d): You say that on the morning of 10 January 2011, you arrived at the Regional Operation Co-ordination Centre and proceeded to evaluate the current situation in consultation with the Duty Manager Operations, Acting Chief Superintendent and Regional Manager of Rural Operations. You directed that:
 - i) All three specialist technical rescue appliances in the region be manned with SWTs
 - 6. Lagree.
 - II) Additional SWTs be recalled for duty; and
 - 7. Lagree
 - III) Additional emergency response vehicle be brought up for duty.
 - 8. lagree.
- Item 4(e): On 10 January 2011, the permanent station with specialist technical rescue vehicle was staffed as follows:
 - i) Ipswich fire station had a full complement of six staff (to crew one fire-fighting appliance and one rescue truck) including one SWT;
 - 9. Lagree.

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Witness (John Frederick William Gresty):

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ii) Beenleigh fire station had a full complement of six staff (to crew one fire-fighting appliance and one rescue truck) including one SWT; and

10. I agree.

iii) Robina fire station had a full complement of six staff (to crew one fire-fighting appliance and one rescue truck) including two SWTs.

11. I agree,

Question 6: Does a formal protocol exist between outlining the procedure for station officers and/or other operational staff to request more staff and/or appliances?

12. There is a formal protocol for requesting assistance in circumstances where an officer in charge is attending an incident and this is addressed further in paragraph [14-15] of this statement. When not attending to an incident there is no formal protocol for station officers to request further staff or resources and it is the expectation that station officers contact either the Duty Management Officer ("DMO") or their Area Commander in the first instance. If either of those positions are off duty, as neither of those positions are rostered 24/7, the request would be made through the Fire Communications Centre "Firecom" to an on-call Senior Officer.

Question 7: Is the procedure for requesting more staff and/or appliances different in an emergency situation?

- 13. The planning and pre-positioning of qualified staff and appliances is not necessarily considered to be part of an emergency situation, therefore the expectation under these circumstances is that a station officer in charge would use the process identified in paragraph [12].
- 14. With respect to an active emergency i.e. the call out of a fire appliance to an incident, there is a formal protocol called the Greater Alarm Response System ("GARS").
- 15. The GARS system provides standardised and scalable responses to various types of emergency incidents. In addition to the documented standard responses an officer in charge is able to "Special Call" any specific additional resources required. The GARS protocol is attached and marked "JFG-1".

This is page 3 of a statement comprising 1	1 page/s.
Witness (John Frederick William Gresty):	-dP/Solicitor/C Declarations:
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- Question 8: Is the South-Eastern Region's procedure for station officer and/or operational staff to request more staff and/or appliances (whether documented as a formal protocol or not) identical to the procedure of the South-Western region? If not, please provide details.
 - 16. The GARS protocol is standard across all regions of the QFRS with regional variations built in to compensate for differing resourcing levels. I am not aware of any additional local procedures that may (or may not) exist in the South-Western Region.
- Question 9: Are station officers and/or operational staff provided with training and/or made aware of the procedure for requesting more staff and/or appliances?
 - 17. Training in relation to the GARS protocol is provided. This training commences at basic recruit grade training and is carried through into all levels of promotional training and formal examinations.
 - 18. As outlined in paragraph [12] of this statement, requests for additional appliances or resources in circumstances where a station officer is not attending an incident should follow the normal chain of command. The QFRS has a strong command, control and management structure and staff members are informed from basic recruit grade training that they are required (as normal business practice) to follow the chain of command for requests of any type including requests for additional staff or resources.
- Question 10: If not already answered above, do you recall having a telephone conversation with Mr Stephenson on the morning of 10 January 2011? If yes, please provide details of the conversation?
 - 19.1 have addressed this matter in paragraph [3] of this statement.
- Question 11: If you do not recall having a telephone conversation with Mr Stephenson on the morning of 10 January 2011?
 - 20. While I don't specifically recall receiving a voice message from Mr Stephenson, I do not deny that I may have received a call (or a voicemail message) from Mr Stephenson on the day in question and reiterate my evidence in this regard as per paragraph [3] of this statement.

This is page 4 of a statement comprising 1	11 page/s.
Witness (John/Frederick William Gresty):	JP/Solicitor/Commissioner for Declarations

- Question 12: Did you at anytime on 10 January 2011 speak with Mr Stephenson? If yes, when? What was discussed?
 - 21. Notwithstanding the possibility that I spoke to Mr Stephenson by phone earlier in the day, the only other interaction that I recall is a brief meeting at the Gatton ICC sometime after 19:00 on Monday 10 January 2011. I greeted Mr Stephenson upon my arrival but did not engage in any discussion.
- Question 13: Please provide a complete copy of QFRS's telephone records for yourself, Mr Hemphrey and Mr Beasley for 10 January 2011.
 - 22. A copy of the requested telephone records are attached and marked "JFG-2".
- Question 14: From the QFRS submission it would appear that at 8.30am on 10 January 2011, you initiated and made the decision (in consultation with other members of senior management) to recall SWT's including Mr Phil Paff and Mr Nathan Chadwick to duty. Is this correct?
 - 23.I made a decision (as the Acting Assistant Commissioner) to recall Swift Water Rescue Technicians but did not specifically request that Mr Phil Paff or Mr Nathan Chadwick be recalled.

Question 14(a)(i) If correct, what information did you have to make your decision? Where did you obtain this information?

- 24. On the morning of 10 January 2011, I met with the DMO for South Eastern Region Gordon Hemphrey, the Acting Director of Regional Operations (Peter Dawson) and the Director of Regional Operations (Ewan Cayzer).
- 25. I was briefed by the DMO regarding the current operational situation where he advised that the Region was experiencing several areas of generalised flooding and that the forecasts indicated continuing rain for the Western part of the region. I was also advised the Gold Coast had clear weather conditions and I note that there were no forecasted, warnings or other intelligence that would have suggested the severe weather event that unfolded later in the day.
- 26. I had also received a telephone call from the Assistant Commissioner South-Western Region (Tom Dawson) who highlighted that QFRS units from Toowoomba may have difficulty with responding to incidents in South Eastern Region due to land slides which had damaged the Toowoomba range highway.
- 27. These factors were the basis of my decision to direct the recalling of additional swift water rescue resources.

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Question 14(a)(ii) When were Mr Paff and Mr Chadwick contacted? What was discussed?

28. As the Acting Assistant Commissioner, I communicated my direction to recall additional swift water technicians to the DMO (Gordon Hemphrey) who then (I am advised) made contact with the relevant stations to action the direction. I do not have any personal knowledge of the times that each officer was contacted. As I was not part of any of the conversations I am unable to confirm the content of those discussions.

Question 14(a)(iii): What time did Mr Paff and Mr Chadwick report to duty at their assigned station?

29.14(a)(iii) I have searched the Operational Management System ("OMS") and it reveals that Mr Paff commenced duty at 09:00 hours and Mr Chadwick commenced duty at 10:30. A copy of those records are attached and marked "JFG-3"

Question 14(b) If not correct, who was responsible for initiating the process of recalling staff? Where any decision to recall staff in response to request made by station officer? If yes, who were these station officers? What was discussed?

- 30.14(b) Decisions to recall staff were made based on prevailing conditions and operational requirements and not in response to calls from Station Officers
- Question 15: Further, at 08:30am, operational decision were made in relation to the movement of rescue vehicle 645M from Ipswich to Gatton; fire appliance 635K from Beenleigh to Ipswich; and rescue vehicle 640M from Robina to Beenleigh (Please refer attachment 1 of QFRS's submission):

Question 15(a): When was vehicle 645M directed from Ipswich to Gatton relative to incidents at 10.15am and 10.47am?

- 31. My direction with respect to the vehicle to standby at Gatton was for two SWR technicians to be recalled to duty to staff 645Y, which is a spare vehicle that is brought up for duty for the purpose of swift water rescue
- 32. Vehicle movements data extracted from Fire communications ESCAD data are attached providing specific time of activities. Due to incoming calls for assistance involving Swift water neither 645M or 645Y actually arrived at Gatton to standby. Both vehicles actively attended incidents in the central and western localities of the region from the time they left their station until later in the evening of the 10th

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January when they returned to Gatton from the Murphy's Creek area. The vehicle movement's data extracted from ESCAD in relation to 645M and 645Y is attached and marked "JFG-4".

Question 15(b): Was vehicle 645Y directed to move from Ipswich to Gatton? If so, when was the direction given relative to responding to the incident at 10.49?

33. Those matters are addressed in paragraph [31] of this statement.

Question 15(c): Further, at 08:30am, operational decisions were made in relation to the movement of rescue vehicle 645M from Ipswich to Gatton; fire appliance 635K from Beenleigh to Ipswich; and rescue vehicle 640M from Robina to Beenleigh (please refer attachment 1 to QFRS's submission)

34. 15(c) I was not directly involved in making the telephone call to direct 635K to move to Ipswich. My interpretation of the Firecom records indicate that the vehicle was still in station at Beenleigh when it was dispatched to the old Rosevale Road incident at 10.18. A copy of those records is attached and marked "JFG-4"

Question 15(d): Why was vehicle 645M used for the incident at 10.49am at Undullah when it had supposedly been directed to Gatton at 8.30am?

35.15(d) The QFRS Computer Aided Dispatch System (ESCAD) selects the closest appropriate resource for an incident type to be responded. In the case of the Undullah incident at 10:19AM, 645M would have been available (i.e. not responding to another emergency incident) and as such would have been selected by the dispatch system and sent to the incident.

Question 15(e) Did vehicle 645M actually get to Gatton? If so, when?

36.645M did get to Gatton however it attended an incident at Murphy's Creek commencing at 13:32 hours and was engaged in that area of operation until the early evening of 10 January 2011, at which time the vehicle returned to the Gatton Fire Station which was being established as the Incident Control Centre ("ICC").

Question 16: You have previously provided evidence that the Duty Manager Operations request assistance from the Brisbane Duty Manager Operations for two additional rescue vehicles to be supplied, including one vehicle from Cannon Hill to Toowoomba (which was utilised in the Helidon area due to difficulty traversing the Toowoomba ranges) and a second vehicle from Roma street in Brisbane.

Question 16(a) What were the call signs for these two rescue vehicles?

37. Vehicle call signs are Cannon Hill - 850 L, Roma Street - 502 L.

Question 16(b) Were the two rescue vehicles manned?

- 38.1 am advised that 850L was crewed by whom are, Level 2 swift water rescue technicians.
- 39. I am advised that 502L was crewed by whom are Level 2, swift water rescue technicians.

Question 16(c) Why were these two rescue vehicles requested?

40. These vehicles would have been requested to provide support coverage as the vehicles already in the area were being engaged at incidents. This process of moving up vehicles to provide coverage is a standard practice often achieved by utilising resources from within the region. Where a region requires support from another region, those resources are provided when available.

Question 16(d) When were those two vehicles requested?

41.1 have no personal knowledge of the time the request was made from the Duty Manager Operations (DMO) (Gordon Hemphrey).

Question 16(e) What station did the Roma street vehicle report to?

42. A search of the QFRS OMS data reveals that Roma Street vehicle 502L moved up to Ipswich fire station at 1520 hours after being engaged in attending incidents within Brisbane Region. Those records are attached and marked "JFG-4".

Question 16(f) What time did these two rescue vehicles arrive at their destination?

- 43. Records indicate 502 L arrived at Ipswich at 1605. See Attached and marked "JFG-4".
- 44. Records indicate 850 L was engaged in responding to incidents within South Eastern Region arriving at Gatton Fire station at 1934 hours where the crew were utilised on Gatton 91 in the Grantham Area. See Attached and marked "JFG-4".

Witness (John Windowsky William Gresty): JP/Solicitor/Computerioner for Declarations	This is page 8 of a statement comprising 11 page/s.	
	Witness (John William Gresty):	

Question 16(g) Please outline all incidents that these two rescue vehicles were called to attend (and provide a copy of documentation details these attendances).

- 45. Incidents attended by 850 L are detailed in the document attached and marked "JFG-4".
- 46. Records indicate that 502L moved up to and stood by at Ipswich Fire station. There is no record of 502 L attending any incidents in South Eastern Region on 10 January. Attached and marked "JFG-4" is a record detailing those movements.

Question 17: Were there any other rescue vehicles which were called to duty?

47. Records indicate that 640K, normally located at Robina rescue station was sent forward to Gatton at 2017 hours arriving at 2157 hours. Attached and marked "JFG-4".

Question 18: Irrespective of who initiated the process of recalling staff and/or appliances:

Question 18(a)(i) Was that decision communicated to station officers and/or operational staff? If no, why not?

48.1 am advised that the Regional Technical Rescue Coordinator, Scott Beasley contacted the designated technical rescue stations, Ipswich, Beenleigh and Robina to keep them informed. This is reflected in the telephone records (See "JFG-2".

Question 18(a)(ii) Did anyone contact Mr Stephenson regarding the recall of Mr Paff and Mr Chadwick? What time was Mr Stephenson contacted regarding Mr Paff and Mr Chadwick? What was discussed?

- 49.1 have been advised (by Scott Beasley) that Mr Paff was contacted by Mr Stephenson directly and as such there would be no need to contact him on that matter.
- 50. With respect to Mr Chadwick, Mr Beasley advises that he rang Ipswich station at 10:41 hours after contacting Mr Chadwick at 10:39 hours. I have no information that would confirm that Mr Stephenson was personally spoken to however I consider this unlikely as response records indicate that the vehicle that Mr Stephenson was crewing was attending an incident. (See phone records at "JFG-2".

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Question 18(b) Were any other SWT's contacted (other than Mr Paff and Mr Chadwick)? If so, who? Did those other staff report to duty and, if so, where are they stationed? When did they report to duty?

- 51. Mr Beasley advised me that he contacted off duty swift water rescue technicians some of who were due to come on to night shift to advise of the situation and determine if any were available to start duty early. This process commenced at approximately 1355 hours. Refer to the attached telephone records of Mr Beasley at "JFG-2".
- 52. I am advised that some of SWT's were available and reported for duty. The "OMS" records of and and showing commencement time on "JFG-5" and vehicle crewed on "JFG-6".
- 53. The other two staff recalled to duty were Brad Hindmarsh and the absence of data, it appears that neither of these firefighters or their respective Officers in charge made the required entry into the OMS and as such a definitive commencement time or vehicle crewed is not available. Time sheets indicate that overtime (i.e. recall to duty) hours were worked prior to midnight on January 10 so they were on duty. See attached "JFG-7".

Question 19: Was consideration given to the allocation of staff over and above the full complement of staff outlined in paragraph 4(e) above?

Question 19(a) If no, why not? In what circumstances would QFRS allocate staff over and above the full complement?

- 54. Other than those recalled to duty (as mentioned earlier in this statement) no further consideration was given to calling any further staff. The staffing model is designed to deal with most incidents when taking into account that resources from other regions can be accessed during peak times.
- 55. I also reiterate that the intelligence and weather warnings on the morning of 10 January 2011 did not suggest that such an extreme weather event would be experienced.
- 56. Sharing of resources between regions is a regular occurrence and deployments often occur between regions to provide additional staff to respond to major incidents.

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Witness (John Frederick William Gresty):	JP/Solicitor/Commissioner for Declarations:

Question 19(b) If no, why not? In what circumstances would QFRS allocate staff over and above the full complement?

57. Those matters are dealt with in paragraphs [52 to 54] of this statement.

Question 19(c) Is there a formal criterion that QFRS use in deciding staff allocation over and above the full complement?

58. I am unaware of any formal criterion in deciding over full compliment staffing in general terms. With respect specifically to Swift Water Rescue, South Eastern Region has a Swift Water Operational Plan which provides guidance in this matter. Beyond the guidance provided, decisions are made by applying a dynamic risk management approach and will be based on the information available of individual circumstances associated to each incident. The South Eastern Region Swift Water Rescue Operational Plan has been reviewed in preparation for the 2011/12 wet season (now version 1.2) Attached and marked "JFG-8".

Question 19(d) Were any off-duty staff put on standby for 10 January 2011? If so, why were they put on standby? Who was put on standby?

59. (d) I am not aware of any staff being put on standby on 10 January 2011.

I make this statement of my own free will believing its contents to be true and correct.

Justices Act 1886
I acknowledge by virtue of Section 110A(6C)(c)(i)(ii) of the Justices Act 1886 that:
(1) This written statement by me dated today and contained in the pages numbered 1 to 11 is true to the best of my knowledge and belief; and
(2) I make it knowing that, if it were admitted as evidence, I may be liable to prosecution for stating anything that I know is false.
Signature
Signed at Brispane this 28th day of November 2011

This is page 11 of a statement comprising	11 page/s.
Witness (John Frederick William Gresty):	JP/Solicitor/Commissions for Declarations:

QFRS Operational Guides		
Guide 1	Level 1 Incident Tactical Command	
Guide 2	Management of Level 2 & 3 Incidents	
Gulde 3	Control and Coordination Centres	
Guide 4	Air Attack Guidelines	
Guide 5	Breathing Apparatus Safety Teams	
Guide 6	Pre-Incident Planning	
Guide 7	Incident Debriefing	
Guide 8	Exercise Management	
Gulde 9	Greater Alarm Response System (vi.o)	1

Operational Guides have been developed to provide staff with further information and clarification on operational systems and processes.

They are designed to "bridge" the information gap between training documentation and the QFRS Operations Doctrine.

Further Operational Guides will be developed as they are required.

For further information contact the State Operations Directorate

Key Points

- Provides increased operational performance delivery.
- Enhanced operational focus for the Incident Controller.
- Provides two response systems for the entire state.
- The core firefighting component for each alarm level (that is the number of pumpers or rural fire brigades) usually corresponds to double the alarm level number.
- The Incident Controller may request the attendance of one additional pumper at an incident without activating the next level of alarm response.
- One of the most important issues for an Incident Controller to consider when using GARS is the designation of staging areas.

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Enquiries should be addressed to The Commissioner QFRS, GPO Box 1425 Brisbane 4001

GARS

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			Releyancy Matrix	<u> </u>	·····		
	Urba	Urban Fire Rural Fire			Fire		
Ì	Full-time	Part-time	Class 4 Brigade	Class 3 Brigade	Class 2 Brigade	Class 1 Brigade	
Applicable	V	√	V	~	_	1	
Not Applicable							
May Apply*	•	to some Rural bri				Ĺ	

Prepared by: Contributors:

Authorised by:

Superintendent Executive Manager, State Operations Directorate

Acknowledgement: The Queensland Fire and Rescue Service would like to acknowledge the New South Water Fire Brigades and Metropolitan Fire and Emergency Services Board (Melbourne) in the development of this Information.

FOREWORD

Progressive fire services across the world continue to review their operating standards and procedures with a view of improving operational response to the community.

The introduction of the QFRS Operations Doctrine has provided a solid foundation of operational procedures for QFRS personnel that attend an ever growing and diverse range of incidents.

Effective response to emergency incidents must include:

- a rapid dispatch of resources;
- an appropriate weight of attack for the type of emergency;
- notification of relevant offices and authorities;
- appropriate capabilities and equipment to safely resolve the emergency; and
- an appropriate level of incident management relevant to the type and size of the emergency and the resources committed.

One fundamental basis to effective response is to ensure that the organisation has appropriate mobilisation protocols that provide sufficient resources, both in terms of physical resources and a management structure that is appropriate with the scale, intensity and duration of the incident.

QFRS is now adopting a system of response resource mobilisation known as the Greater Alarm Response System or GARS.

GARS is a proven system of response that has worked for many years for fire services overseas and also interstate. GARS will bring a structured and coordinated mobilisation of resources that is designed to match an escalating incident with front line firefighting resources, specialist support and appropriate levels of incident management.

In recognition of the diversity of the state of Queensland, the QFRS GARS approach introduces two models to accommodate and be flexible to the needs of south east Queensland and regional Queensland.

It is extremely important that all QFRS personnel are familiar with the various alarm levels and the relevant protocols contained in this guide. GARS will enhance QFRS operational response and ensure that an appropriate level of physical and human resources are responded to an emergency incident. In doing so, there will be overall improvement in the safety for operational personnel, the effectiveness of operational response and in the delivery of service to the communities of Queensland.

lain S MacKenzie AFSM Deputy Commissioner

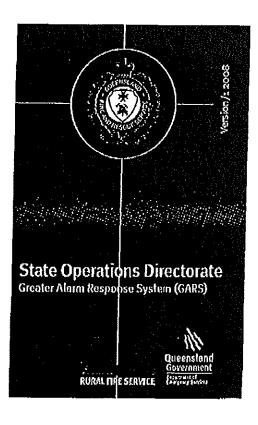
PURPOSE

This guide will provide assistance to QFRS personnel in understanding the introduction of the Greater Alarm Response System (GARS) across the state.

The guide will highlight how GARS works and its relationship with the QFRS incident Management Levels and the Wildfire Alert System. The two QFRS GARS models (South East Queensland model and Regional Queensland model) will be explained as a local application of available resources.

The detail for the use of GARS is discussed including requesting specialist resources, calling additional resources enroute, calling-off despatched resources, the relationship with Fire Communications Centres and considerations for staging resources.

By using GARS, the Incident Controller (or QFRS Commander) will employ a sufficient weight of initial attack and any ongoing operations by resourcing appropriately at incidents. Furthermore, effective resourcing will maintain a suitable span of control that will ensure that as an incident increases in size (and the subsequent increase in numbers of front line firefighting resources); there must be a matching response of specialist support appliances and personnel as well as an appropriate incident management structure. This will increase the overall safety of all personnel and members of the community during the course of the response.



QFRS GARS Pocket Guide

The pocket guide has been developed to provide a quick reference for the different alarm levels for the South East Queensland and Regional models.

GREATER ALARM RESPONSE LEVELS

A significant part of GARS is the alarm response levels. The level of response is termed the Alarm Response Level and is designed to match the size of the incident. An alarm response level is broken into a number of components:

- Core firefighting component i.e. the number of Pumpers or Rural Fire Brigades
- Specialist combat resources i.e. Aerial and Rescues
- Specialist support resources i.e. Hazmat units and Incident Control Vehicles
- Incident Management and Command Structure

As the size or complexity of the incident escalates there is a corresponding increase in the alarm level. This ensures that the infrastructure that is required to resolve an incident of a particular magnitude is responded as a predetermined response and not on an adhoc basis.

Benefits of using GARS

The introduction and effective use of GARS will enhance the operational performance of QFRS and provides a number of benefits to the organisation's response including:

- The structured system can facilitate resources from one region to be sent to a
 neighbouring region for a large protracted incident. For example, a large
 incident in the South East Region that is designated at a certain alarm level
 may initiate early activation of specialist resources from Brisbane Region.
- GARS will cater for Inter-regional needs using a model that uses state-wide resources, rather than a regional-centric perspective,
- The provision of an automatic response of an appropriately sized incident Management Team (IMT) to support the incident Controller.
- Supporting the concept of an appropriate sized "weight of attack" with specialised support vehicles and IMT.
- Readily adaptable into the Statewide Notification Incident Protocols as outlined in Standing Order (SO-Q-OM-4.3).
- Allowing the incident Controller to simplify the requesting of all the appropriate support mechanisms and resources.
- Reduction in radio traffic and improved message reports from the incident ground. Currently radio traffic is now taken up with requests for ancillary services rather than a detailed description of the incident.

GARS Tables

South East Queensland Model

	6 th Alarm or Higher	2 × Additional Plumpers per alarm	2 × Additional Pumpers or Brigades per alarm	2 × Additional Pumpers per alarm	2 × Addrional Pumpers per alarm
	5 th Alarm	10 x Pumpers 1 x Control Velticle 1 x Resourc 2 x Aerial 1 x BA Hazmat 1 x Scientific Officer 4 x Command Officers	10 x Pumpers or 10 x RFB 1 x Control Vehicle (or ICC) 4 x Command Officers RFCC - Watching Brief SOCC - Watching Brief State Air Desk Northed	8 × Pumpers + 2 × Rescue 1 × Control Vehicle (or ICC) 4 × Communatio Officers RFCC - Watching Brief SOCC - Watching Brief	8 x Pumpers + 2 x BA Hazmat 1 x Control Vehicle (or ICC) 1 x Decon Unit 2 x Scientific Officers 4 x Contmand Officers
QERS south East Queensland Model	4th Alarm	8 x Pumpors 1 x Control Vehicle 1 x Rescue 1 x Aerial 1 x BA Hazmat 1 x Scientific Officer 3 x Command Officers	8 × Pumpers or 8 × RFB 1 × Control Vehicle (or ICC) 3 × Command Officers RFCC - Watching Brief State Air Desk Notified	6 × Pumpers + 2 × Rescue 1 × Comrei Veticle 3 × Command Officers RFCC - Watching Brief	6 × Pumpers + 2 × EA Hazmat 1 × Control Vehicle 1 × Decon Unit 1 × Scientific Officer 3 × Command Officer
S South East O	3 rd Alarm	6 × Pumpers 1 × Control Vehicle 1 × Aerial 1 × BA Hazmat 1 × Scientific Officer 2 × Command Officers	6 × Pumpers or 6 × RFB 1 × Corrand Vehicle 2 × Corrand Officers	4 x Pumpers + 2 x Rescue 1 x Control Venide 2 x Contrand Officers	5 x Pumpers + 1 x BA Hazmat 1 x Control Vehicle 1 x Scientific Officer 1 x Decon Unit 2 x Command Officers
	2"d Alarm	4 × Pumpers 1 × Control Vehicle 1 × Conmand Officer	4 × Pumpers or 4 × RFB 1 × Control Vehicle 1 × Command Officer	3 × Pumpers + 1 × Rescue 1 × Contral Vehicle 1 × Command Officer	3 × Pumpers + 1 × BA Hazmat 1 × Control Vehicle 1 × Scientific Officer 1 × Control Officer 1 × Control Officer
	1 st Alarm	First Alarm Response is as as per Regional Mobilisation Protocols			
	Incident Type	Structure	Non- Structure Fire (e.g. wildfire, vehicle)	Rescue	Hazmat

Regional Queensland Model

(ou)	6th Alarm or Higher	2 × Additional Pumpers per alam	2 × Additional Pumpers or Brigades per alarm	2 × Additional Pumpers per alarm	2 × Additional Pumpers per alarm
QFRS Regional Queensland Model (South-West Region, Central Region, Northern Region and Far Northern Region)	5 th Alarm	10 x Pumpers 1 x Control Vehicle 1 x Action 1 x BA Hadmat 1 x BA Hadmat 1 x Scientific Officer 3 x Contravand Officers	10 x Pumpers or 10 x RPB 1 x Control Vehide (or ICC) 3 x Command Officers RFCC - Watching Brief SOCC - Watching Brief State Air Desk - Notified	8 × Pumpers + 2 × Rescue 1 × Control Vehicle (or 100) 3 × Command Officers RFCC - Watching Brief SOCC - watching Brief	9 x Pumpers + 1 x Bd Hazmat 1 x Control Vehicle (or ICC) 2 x Scientific Officer 3 x Command Officers RFCC - Watching Brief SOCC - Watching Brief
	4th Alarm	8 x Pumpers 1 x Control Vehicle 1 x Aerial 1 x BA Hazmat 1 x Scientific Officer 2 x Command Offices	8 x Pumpers & RFB 1 x Control Vehicle (or 100) 2 x Command Officers RFCC - Watching Brief State Air Desk - Notified	7 × Pumpers + 1 × Rescue 1 × Control Vehicle 2 × Command Officers RFCC - Watching Brief SOCC - Watching Brief	7 x Pumpers + 1 x BA Hazmat 1 x Control Vehicle 1 x Scientific Officer 2 x Command Officers
	3 rd Alarm	6 × Pumpers 1 × Cortrol Vehicle 1 × Scientific Officer 1 × Command Officer	6 × Pumpers or 6 × RFB 1 × Control Vehicle 1 × Control Officer	5 x Pumpers + 1 x Rescue 1 x Command Officer	5 × Pumpers + 1 × BA Hazmat 1 × Control Vehicle 1 × Scientific Officer 1 × Command Officer 1 × Command Officer
	2 nd Alarm	4 x Pumpers 1 x Command Officer	4 × Pumpers or 4 × RFB 1 × Command Officer	3 × Pumpers + 1 × Rescue 1 × Command Officer	3 × Pumpers + 1 × BA Hazmat 1 × Scientific Officer 1 × Command Officer
(South-M	1 st Alarm	Frst Alam Response is as per Regional Mobilisation Protocols			
	Incident Type	Structure Fire	Non- Structure Fire (e.g. widdire, vehicle)	Rescue	Hazmat

GARS Tables Explanatory Notes

The following notes have been prepared to assist in explaining the information contained within the tables and the application of the alarm levels:

- 1. The First Alarm for any incident will be based on the regional mobilisation protocols.
- 2. The number of command staff has been calculated as a guide to the number required to safely and effectively manage an incident.
- 3. For wildfire / bushfire incidents, temporary changes to a First Alarm response will change depending on the current regional "Wildfire Alert Level" and reflect the Regional Wildfire Plan.
- 4. Where possible, the command personnel should be in addition to the first responding crews.
- 5. Command officers generally relate to "Senior Officers" where possible. Where this is not possible, the number of designated command officers may be made up by appropriately trained staff.
- "Rescue" is a generic term for an emergency tender, command rescue (CR) or specialist rescue resource.
- 7. "BA/Hazmat Vehicle" refers to the Regional BA Hazmat resource. The capability of this resource may differ from region to region.
- 8. The initial "appliance" response to non-structure fire incidents can be either urban pumpers, Rural Fire Brigades (RFB) or a combination of both. RFB's are used as opposed to appliances as there are various numbers of resources available for different brigades.
- Depending on the regional resources available, a "Control Vehicle" should be a specialist vehicle with some associated communication equipment for the management of the incident. In some circumstances, the command vehicle may be a Senior Officer's Emergency Response Vehicle (ERV) with suitable equipment.
- GARS is a mobilisation process for the initial and subsequent request for resources in relatively short time frame and is not applicable during campaign and long duration incidents.

It is acknowledged that in some rural and remote areas there will be a gradual uptake of the system and that full implementation across all areas of the state may take some time.

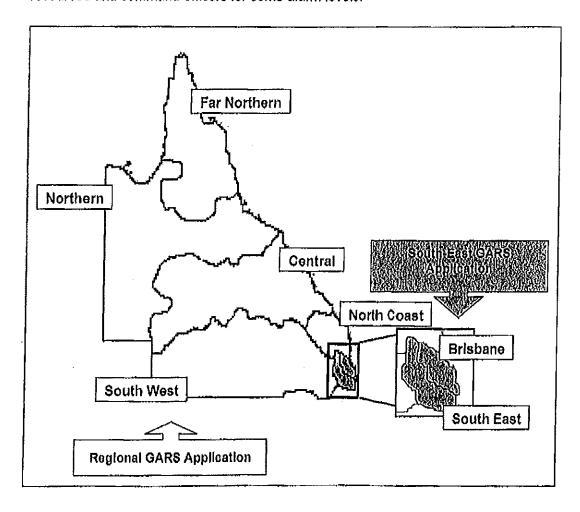
GARS MODELS FOR QFRS

The basis of the GARS model is for the incident Controller to request a certain alarm level that will respond a predetermined mix of core firefighting resources, specialist support resources and command officers.

Because the system is dependent upon the available resources in the region, the decision was made to develop two models to reflect the increased number of resources (both human and operational) available in the south east corner of the state.

The South East Corner model will be applied to the Brisbane and South East Region, whilst the Regional Model will apply to the remainder of the State.

Whilst the number of core firefighting resources will be the same for each alarm level, the South East Corner model will have a slightly greater amount of support resources and command officers for some alarm levels.



State Operations Directorate Greater Alarm Response System (GARS)

 Supporting the incorporation of specialised day work staff into the IMT structures, e.g., the system will support the response of day work staff from community safety that bring expertise to the incident in the form of specialised knowledge of fire systems and building safety systems.

 Potential to act as a trigger to initiate the Regional Fire Coordination Centre (RFCC) and the State Operations Coordination Centre (SOCC) and to consider re-scheduling all regional training and placing Community Safety and Regional Training staff on standby (but to continue functional roles). Currently there is no predetermined level that triggers the opening of such coordination centres.

GARS and incident Management Levels

From the initial response of local resources, escalation of the incident may require a scaling up of the incident Management System. This may be the result of the intensifying complexity, increased application of resources and a predicted profracted incident - or a combination of all factors.

At all stages of the escalation of the management structure, communications and control measures must maintain their effectiveness and have a seamless operational continuity for all personnel.

The QFRS Operations Doctrine, Incident Management System details the levels of incident management, their definitions and the manner in which they escalate.

However, there is no direct correlation between alarm levels and incident management levels. A first alarm level maybe used for a number of level one incidents, this does not mean a third alarm is an appropriate response for a level three incident.

GARS and Wildfire Alert Levels

Wildfire Alert Levels are based on the Fire Danger Ratings (FDR) aligned to the Macarthur Forest Fire Danger Meter Mark 5 and Grassland Meter MK 4. The range from Low to Extreme FDR's is the primary basis for developing and determining a Wildfire Alert Level which is a pre-emptive response to wildfire management in the Region.

As with Incident levels, the Wildfire Alert Levels are not directly connected to GARS. With the example of Wildfire Alert Level One is normal business within a Region and is not relevant to a First Alarm (nor relevant to a Level One Incident).

State Operations Directorate Greater Alaim Response System (GARS)

Model Resourcing Comparison for Structure Fire Response

Structure Fire	Regional Queensland Model	South East Queens and Model
1 ⁸¹ Alarm	First Alarm Response is as per	Regional Mobilisation Protocols.
2 nd Alarm		
3 rd Alarm		
4 th Alarm		

Structure Fire	Regional Queensland Model	eSouth East Queens land Model
5 th Alarm		
6 th Alarm or Higher Two additional pumpers per successive alarm		

USING GARS

The core firefighting component for each alarm level (that is the number of pumpers or rural fire brigades) usually corresponds to double the alarm level number.

EXAMPLE: A non-structure fire second alarm responds four pumpers or four rural fire brigades or a combination of both; similarly a structure fire fourth alarm responds eight pumpers and so on.

If for any reason the incident Controller is unsure of the exact details of the response breakdown, they should request the alarm level on the basis of the number of core firefighting components required to combat the incident. This way, the incident Controller can be confident that an appropriate number of specialist support vehicles as well as an appropriate sized incident management structure will also be responded.

In addition to the details of the alarm levels, it is important to be aware of these governing protocols that will apply to the new system of responding resources to an incident.

Special Calling Resources

If necessary the incident Controller may request resources that are not part of the standard alarm - this is known as Special Calling.

Special Calling - One Additional Pumper

The Incident Controller may request the attendance of one additional pumper at an incident without activating the next level of alarm response.

EXAMPLE: The incident Controller at a third alarm factory fire, where there are sufficient firefighting resources in attendance to control the situation, may simply require the attendance of an additional pumper to assist relay pumping. The incident Controller can simply Special Call the additional pumper, rather than activating the next complete level of response and transmit a fourth alarm.

it should be noted that Special Calling a single pumper should only occur once during an incident. This is to avoid resource levels climbing incrementally without a corresponding increase in incident management and support resources.

Special Calling - Specialist Resources

In some situations the standard alarm may not provide all of the Specialist Resources required. In such cases the required Specialist Resources should be included as part of the assistance message.

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Calling Off Unnecessary Appliances

Alarm levels are based on generic incident types of structure fire, non-structure fire, rescue and hazmat.

There may be some circumstances whereby the Incident Controller may not require the exact type and number of support appliances detailed for the particular alarm level requested. When this occurs, the Incident Controller may transmit as part of the assistance message that a specific resource in the alarm response is not required.

Calling For Assistance En-Route

As per normal QFRS procedures, Officers can still call for assistance en-route should conditions indicate the response needs to be upgraded.

EXAMPLE: An Officer observing large volumes of smoke visible en-route to a factory fire might transmit a message for a higher alarm to be responded than has already been assigned by Firecom.

A request for the response of additional alarms does not have to follow in numerical sequence.

EXAMPLE: The incident Controller may decide to escalate the response level from the initial first alarm response straight to a fifth alarm or a second alarm direct to a fourth alarm.

Alarm levels may be escalated to what ever level the Incident Controller believes is appropriate to adequately bring the situation under control regardless of the incidents current alarm level.

Firecom Escalating Alarm Levels

Personnel from the Fire Communications Centre may escalate the level of alarm response before an assistance message is received if information suggests the incident will not be handled with the first alarm.

This may occur when the Fire Communication Centre receives a large number of triple '000' calls from the community concerning an incident. The information from these calls must be consistent and indicate to the communication personnel that the incident requires an escalation of the alarm level.

Staging Areas

One of the most important issues for an incident Controller to consider when using GARS is the designation of staging areas.

Incident Controllers should be aware that some of the additional appliances that arrive on scene in response to higher alarms levels may not necessarily be deployed at the incident immediately. In some instances these appliances may not be deployed at all due to the incident being bought under control without the need for further assistance.

Incident Controllers must establish a staging area as soon as possible for the holding of incoming appliances to prevent unnecessary congestion at the incident, which could hinder operations and compromise safety.

A staging area is set up for incidents of extended duration and size or where congestion could occur. This is an area designated for backup, supplies, personnel, equipment etc, to be stored and kept on standby in case of need. This can also be a location that is used to position vehicles that may be required for incidents such as high-rise incidents that have no facilities but allows the incident control zone to be kept clear of non-required vehicles but allow crews to move into the incident control zone for operations.

Staging Area Officer - appointed by the Operations Officer, approved by the Incident Controller and will be identified by the appropriate tabard. The Staging Area Officer is responsible for managing all resources within a staging area for a specific incident or event. To maintain the effective application of resources at an incident, the Operations Officer will have resources (personnel and/or equipment) staged at a central location managed by a Staging Area Officer.

Generally, once the incident Controller has requested the staging of appliances, the Officer on the first attending appliance at the staging area will undertake these duties.

FREQUENTLY ASKED QUESTIONS

1. Why are we implementing a system that was developed overseas?

Whilst these types of predetermined levels of response had their origins in overseas fire services, GARS models are now being used by most Australian Fire Services including:

- Melbourne Metropolitan Fire Brigade (MFB),
- New South Wales Fire Brigade (NSWFB),
- Western Australia (FESA),
- · Tasmania,
- ACT and
- South Australia (SAMFS).

In fact, the system is not new in Australia with MFB using this type of system for in excess of 20 years.

2, What is wrong with the current system of requesting resources e.g. make pumps four etc.

Whilst this system has served QFRS well, this new system will reduce the responsibilities and pressure on the incident Controller.

By simply nominating the alarm level, the IC can be confident that not only will they receive the appropriate number of core firefighting resources, but also the appropriate mix of support and specialist resources to assist bringing the incident under control.

In addition, these additional resources will be responded in the first instance, rather than an incremental build up of resources.

3. There is a lot of information contained in the relative matrix. How am I expected to remember all of this when I am deciding on an alarm level?

There are pocket guides and dash stickers available to refer to, but your decision should be made primarily on the number of core firefighting resources (pumps or rural fire brigades) required.

Remember that the alarm level responds double that corresponding number of resources. For example, a 2nd alarm responds four pumpers, 3rd alarm responds six pumpers etc.

If you require one extra appliance rather than responding the next alarm, you can "special call" one additional appliance or one additional rural fire brigade.

4. How does the Wild Fire Alert Level effect GARS?

The regional Wild Fire Alert Level is not related to GARS. If there is a very high fire danger rating for a particular day, the region may increase the level of 1st Alarm response or the initial response, but this does not affect the GARS matrix or its use.

5. I work in an auxiliary station in a regional centre and I have never attended a fire where I can get 8 or 10 pumps so where do I stand?

If you have never had a job at your location where you have required this amount of pumps then you probably won't have any need in the future as well.

Remember that the vast majority of incidents that QFRS attend (no matter where you are in the state) do not progress past a first, second or third alarm.

However, be aware that if you do attend a very significant event at your location (e.g. train detailment) then it is likely that you may have to request a higher alarm level; bearing in mind that you will have to wait a much longer period of time than if you were working in a larger town.

6. Why are there two GARS models

Because GARS responds a predetermined mix of resources to an incident, it is very much dependant upon the available resources in the region.

Due to the fact that there is a greater amount of resources (both human and operational) there will be two models; a South East Queensland Model (Brisbane and South East Region) and a regional model for the rest of the State.

7. What if a Telescopic Aerial Pumper (TAP) is responded as a pumper within an initial alarm response and then I require the attendance of an aerial appliance?

The Incident Controller has a couple of options to consider:

- 1. Special call an aerial appliance to respond; or
- 2. Special call an additional pumper to "release" the TAP for re-deployment to meet this requirement.

Note: for response purposes any resource that has a multi-function capability will be treated within the meaning of its initial response, i.e., a TAP responded as a pumper will be considered a pumper irrespective of what function it is actually performing.

State Operations Directorate Greater Alarm Response System (GARS)

NOTES

GARS

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JFG-2

Phone Records for 10 January of John Gresty, Gordon Hemphrey and Scott Beasley.

Phone Numbers for Reference

Page 1&2. John Gresty A/ Assistant Commissioner
Page 3. John Gresty A/ Assistant Commissioner Landline (Gresty was only in this office until approximately 4.30pm)
Page 4. Gordon Hemphrey A/ Duty Manager Operations (DMO) Mobile Telephone
Page 5,6 & 7. Station Officer Scott Beasley (Technical Rescue Coordinator) Mobile Telephone
Reference Ipswich Fire Static

Mobile National Direct Dialled Calls - Itemised continued mobile: Cfs. Jan Glesky (Set legion Greations) llem

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18440	08 Jan	08:01 am	Logandre			0:25	0,14 0,11
18441	06 Jan	08:02 am	Logarho'rro			0:21	0.38
18442	06 Jan	08:03 am	Logan BP			2:25	0.37
18443	06 Jan	08:06 am	Beenteigh			2:17	0.81
18444	06 Jan	08:09 am	Beenkeigh			5:08	0.10
18445	08 Jan	08:15 am	Boenle:gh			3:33	0.74
18446	08 Jan	08:35 am	Stapyton			2:19	0.32
18447	06 Jan	09:27 am	Beerleigh S			0:59	0.10
18448	06 Jan	09;29 an)	Stapyton			2:13	0.09
18449	06 Jan	10:25 am	Beenleigh S			0:34	0.07
18450	06 Jan	10:27 am	MiWarren Pk			0:28	022
18451	08 Jan	11:01 am	NAMene Pk			1:20	0.04
18452	08 Jan	11:63 ani	Beerleigh S			0:15	0.10
18453	06 Jan	12:11 pm	Beerleigh S		-	0:41	01.0
18454	Q6 Jan	01:42 pm	Beenleigh S			0:39	0.90
18455	08 Jan	04:03 pm	Beenleigh S			5:37	0.50
18458	06 Jan	04;10 pm	Beenleigh S			3:09	0.30
18457	06 Jan	04:50 pm	Slapyton			1:51	0.60
18458	08 Jan	05:29 pm	Logarhome			3;44 0:37	0.10
18459	03 Jan	05:35 pm	Brisbané			0:37 4:65	1.57
18460	06 Jan	05:44 pm	Sha'don			4.65 18:47	6.01
18461	07 Jan	07:00 am	Alex Hits			1:16	0.11
18462	07 Jan	08:19 am	Beenleigh S			4:54	0,77
18463	07 Jan	09:50 am	Been eigh S			1:58	0.63
18464	07 Jan	11:05 am	Carina			1:44	0.10
18465	07 Jan	12:39 pm	Booval			0.15	0.04
18466	07 Jan	12:41 pm	Booval			0:59	0.11
18467	07 Jan	01:26 pm	loswch			0:43	0.22
18468	07 Jan	03:22 pm	lps//kh			0:56	0.15
18469	07 Jan	05:18 pm	Cleverand S			0:06	0.03
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18478	08 Jan	04:38 pm	Alex Hills Alex Hills			4;23	0.10
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Issued 30 Jan '11

MobileNet National Direct Dialled Calls - Itemised continued

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18486	10 Jan	03:19 pm	Beanleigh S			2:06 <i>k\(</i> De.	oute Commissioner
18487	(10 Jan	03:30 pm	. Beerleigh S			6:03 /A/PA	Director Gattons
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18505	11 Jan	06:31 am	McLofy			2.05	0.67
18506	11 Jan	06:38 am	yn rogy			0:05	0.10
18507	11 Jan	07:39 am	Gallon			0:39	0.10
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18511	11 Jan	08:25 am	Gallon			2:51	0.02
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18514	11 Jan	10:00 am	Gallon Gallon			0:34	0.18
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18516	11 Jan	11:48 am	Gellon			1:31	0.10
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18518	11 Jan	12:04 pm				9:26	0.09
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CustomNet Spectrum Local Calls - Itemised continued Item

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CustomNet Spectrum Miscellaneous Calls - Itemised Hem

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39231	05 Jan	08 07 am	MNet
39235	05 Jan	08:32 am	MNet
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Appearing next to a call charge, indicates calls made under a Flexi-Plan. Please refer to the Discount Summary section of this bit to obtain further information on your discount

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MobileNet National Direct Dialled Calls - Itemised continued

Mobile : G. Hemphrey (Reg. Fire Inserting at Board)

MobileNet National Direct Dialled calls continued

MobileNet National Direct Dialled calls continued

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7270	10 Jan	03:09 pm	WassageDark				COM SER 914
7271	10 Jan	03:37 pm	Beenleigh S			1:24	0.45
7272	10 Jan	03:41 pm	Beerloigh S			1:24	0.45
7273	10 Jan	03:48 pm	Beenleigh S			1:22	0.44
7274	10 Jan	03:54 pm	Beerleigh			4:31	1.44
7275	10 Jan	05:00 pm	Acenielgh S			0:33	0.19
7276	10 Jan	05:16 pm	Beenle gh S			0:39	0.19
7277	10 Jan	05:60 pm	Been'eigh \$			0:35	0.03
7278	10 Jan	07:28 pm	Beenleigh S			0.11	0.32
7218	10 Jan	07:28 pm	Beerleigh S				0.14
7280	10 Jan	07:38 pm	Been'eigh S			0:26	1,05
7281	10 Jan	07:46 pm	Beerleigh S			3:17	0.72
7282	10 Jan	08:51 pm	Geenleigh S			2:16	0.05
7283	10 Jan	mq 00:80	Beenleigh S			0:17	0.84
7284	10 Jan	10:57 pm	Coan Wis			2:38	0.63
7285	11 Jan	05;53 am	Coorrera Nin			3:18	0.79
7286	11 Jan	06:41 am	Beenleigh S			2:28	0.67
7287	11 Jan	06:51 am	Beevleigh			3:35	0,77
7288	11 Jan	06:55 am	Beenleigh S			2:25	0.24
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7292	11 Jan	07:18 am	Beenleigh			0.25	0.13
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7294	11 Jan	07:37 am	Beenleigh			0:59	0.32
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7296	11 Jan	08:02 am	Beenleigh			1:52	0.60
7297	11 Jan	08:34 am	Been eigh S			0:21	0.09
7298	11 Jan	08;36 am	Beenleigh S			1:03	0.35
7299	11 Jan	08:49 am	Beerleigh S			0:46	0.11
7300	11 Jan	09:01 am	Beenleigh S			0.23	0.13
7301	11 Jan	09:21 am	Beerleigh S			0:55	0.29
7302	11 Jan	09:34 am	Beenleight S			0:52	0.28
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Scott Beasley Phone Records. 10.1.11.



305 10 Jan 08:51 Surfers Par	
306 10 Jan 09:13 Surfers Par	0:55 0.29
307 10 Jan 09:27 Surfers B	1:34 0.50
308 10 Jan 10:30 Surfers P	5:39 1.81
309 10 Jan 10:37 Surfers 5	1:25 0.10
310 10 Jan 10:39 Surfers E	0:43 0.12
311 10 Jan 10:40 Surfers P	0:17 0.09
312 10 Jan 10:41 Surfers P	0:55 0.29
313 10 Jan 11:45 Surfers E	1:21 0.22
314 10 Jan 11:47 Surfers E	0:14 0.07
315 10 Jan 12:16 Surfers P	0:29 0.16
316 10 Jan 12:18 Surfers P	1:08 0.10
317 10 Jan 13:44 Surfers Par	0:50 0,26
318 10 Jan 13:51 Surfers P	1:04 0.17
319 10 Jan 13:55 Surfers E	0:38 0.21
320 10 Jan 13:58 Surfers P	1:03 0.16
321 10 Jan 14:00 Surfers P	0:47 0.13
322 10 Jan 14:01 Surfers P	1:16 0.10
323 10 Jan 14:19 Surfers Pa	0:36 0.19
324 10 Jan 14:21 Surfers Pa	0:34 0.09
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326 10 Jan 14:44 Surfers Pa	2:42 0.10
327 10 Jan 15:08 Surfers Es	0:57 0.10
328 10 Jan 15:10 Surfers Est 0	0:15 0.04
329 10 Jan 15:11 Surfers Es	0:05 0.03
330 10 Jan 15:11 Surfers Es	1;42 0.27
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355 10 Jan 18:08 Beenleigh :	0:12	0.07
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RUOTOAGOUT.	6VICMCG
1/10/2011 16:15 Unit Comment [/AL] STAY AT GATTON - ADMSED BY	
1/10/2011 16:12 Unit Comment (BBB) Brigade Business - Local Ares RE	
11/0/2011 16:12	
1/10/2011 15:18 ReAssion Vehicle 5 Karbul Gr	6VICHICO 6EMMSTR
1/10/2011 15:18 Action Code NR Executed [NR] Unit Assigned to Incident	
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1/10/2011 15:03 Unit Comment [IX5] Vehicle is in quarters at Station Regulation ES	POSE BYCMCG
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1/10/2011 14:32	02806 SEMMSTR 02806 SEMMSTR 124) SEMMSTR 124) SEMMSTR SVICMCG 124. SVICMCG 125. SVICMCG 126. SVICMCG 12741 SEMMSTR 1284 SEMMSTR 1286 SE
1/10/2011 14:32	02806 SEMMSTR 02806 SEMMSTR 124) SEMMSTR 124) SEMMSTR SVICMCG 124. SVICMCG 125. SVICMCG 12741 SEMMSTR 128741 SE
1/10/2011 14:32 Cancel Vehicle Assig	02806 SEMMSTR 02806 SEMMSTR 124) SEMMSTR 124) SEMMSTR SVICMCG 124. SVICMCG 125. SVICMCG 126. SVICMCG 12741 SEMMSTR 1284 SEMMSTR 1286 SE
1/10/2011 14:32 Cancel Vehicle Assig	02806 6EMMSTR 02806 6EMMSTR 124) 6EMMSTR 124) 6EMMSTR 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 13. 6EMMSTR 14. 6EMMSTR 15. 603K 16. 6CAMSTR 16. 6CA
	02806 SEMMSTR 02806 SEMMSTR 124) SEMMSTR 124) SEMMSTR SVICMCG POSL SVICMCG 22. SVICMCG 23. SVICMCG 24. SVICMCG 25. SVICMCG 26. SVICMCG 27.41 SEMMSTR 27.41 S
1/10/2011 14:32	02806
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1/10/2011 14:32	02806 6EMMSTR 02806 6EMMSTR 124) 6EMMSTR 124) 6EMMSTR 124) 6EMMSTR 124) 6VICMCG 12741 6EMMSTR 22741 6CMMSPA 22741 6EMMSTR 22741
1/10/2011 14:32	02806 6EMMSTR 02806 6EMMSTR 124) 6EMMSTR 124) 6EMMSTR 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 12. 6VICMCG 13. 6EMMSTR 14. 6EMMSTR 15. 6AMSTR 16. 6CAMSPA 16. 6CAMSPA 16. 6CAMSPA 16. 6CAMSPA 16. 6CAMSPA 16. 6VICMCG 17. 10. 6EMMSTR 18. 6CAMSPA 1
1/10/2011 14:32	02806 6EMMSTR 02806 6EMMSTR 124) 6EMMSTR 124) 6EMMSTR 124) 6EMMSTR 124) 6EMMSTR 125 6VICMCG 12741 6EMMSTR 12614 6EMMSTR 12741 6EMMSTR 12614 6E

Date/Fine	Activity	646M Location		
1/10/2011 22		HARRIS ST & ANZAC AV	Comment [(A)) Vehic's At Scene.	Dispatcher
			Respecting From a DITCHUANS POLICY VAN	6MARROS
1/10/2011 22		HARRIS ST & ANZAC AV (CONTROL P	Q2NT] Responding.	6WARROS
1/10/2011 22		HARRIS ST & ANZAC AV [CONTROL P	OINT) Response Humber (01102011-0000058)	6/JARROS
			[IBB] Brigade Business - Local Area TAKEN US	6VARROS
1/10/2011 22			WITH RESIDENTS. HEADING TO HARRIS ST	6MARROS
1710/2011 19	:03 Station	Gatton FS		6SARJAM
1/50/2011 19			['AS] Arrived at Standby - Vehicle is At Station/Post AT 8TH 77	6SAR,IAM
1/10/2011 18			[(SB) TO STN 77	5SARJAM
1/10/2011 18		Galton FS		5SARJAM
1/10/2011 18		d 10 Mccomack Or	[!K4] Vehicia leaving scene, available.	\$SARJAM
			Unit Cleared From Inclient OF6-11-002741 [IWB] 678A MOBILE TO CATTON TO TAKE UP	SSARJAJA
1/10/2011 18:	20 Action Code WB Execute	ed 10 Mccormack Or	VOTH INSPICAULEY	LIAI GAPA
1/10/2011 18:	14 Action Code WB Execute	d 10 Mccormack Dr	(IWB) HEADING TO MURPHY'S CREEK HOTEL	
1/10/2011 16:	54 Action Code WB Execute		MURPHYS CREEK RESTAGING POINT [NYB] 677E GOING TO DIANE CRES.	6MARROS 6EMMSTR
1			[WB] 100 POSTMANS RIDGE RO. HOSE IS GO!	
ļ			ALL RES ACCOUNTED FOR THE POSYMANS	
AMDERO A A EL	FA - 2 - 11		RIDGE RO. HOUSE GONE POSIBLE 5 PERSON MISSING, 678A IN PROCESS OF GOLLECTING	
1/10/2011 15:	53 Action Code WB Execute	d 10 Asccormack Dr	PERSONS.	6FMMSTA
1/10/2011 15:	4 Action Code WB Execute	d 10 Mccormack Dr	(NVB) POSTMANS RIDGE AND MURPHYS CREE	
1/10/2011 15:3	10 Aprilan Cada 1977 Francis		[WB] 168 - HOUSE TOTALY DESTROYED	6EMMSTR
W1082011 15%	39 Action Code WB Execute	8 10 Mccormack Dr	NOTHING LEFT, NO OCCUPANTS	6VICMCG
1/10/2011 15:3	7 Action Code W8 Execute	d 10 Mocomack Dr	[!W8] 677E - 2 SWIFTWATER TECHNICIANS OF BOARD	
1/10/2011 15:3	3 Action Code W8 Executer		[FVB] AT NO 168 HOUSE TOTAL DESTROYED.	6VICMCG
1/10/2011 10:3	N ACION COOS WE ETECTE	10 Mcconnack Dr	PERS HANGING TO TREE, REQ AERIAL SPT	6EMMSTR
1			[IWB] 645Y 678A PROCEDING TO APPROX 100	
			POSTMANS RIDGE ROAD, REPORT OF HOUSE WASHED AWAY, POSSIBLE 6 PERSONS INSIDE	
,			676E PROCEDING TO 13-26 DIANE CRES TO	'
1/10/2011 16:2	9 Action Code WB Executed	10 Mccormack O/	HOUSE THAT HAS BEEN WASHED AWAY • 4-6 PERSONS COULD BE INSIDE	6VICMCG
		-	[FWB] 672A WEST BOUND WARREGO HIGHWAY	· VIVIII
1			AT MCDONALDS ALLOW PEOPLE TO ON TO	- 1
1/10/2011 16.0	9 Action Code WB Executed	10 Mccomack Dr	GATTON, 100 CARS STUCK SEND THEM BACK THE OTHER WAY	6VXXXCG
		•	[WB] 4 PERSONS RESCUENTER OUT 350	
1/10/2011 15:00	Action Code W8 Executed	10 Mocormack Dr	POSTHANS RIDGE ROAD, THEY ARE SAFE, ALL OUT OF WATER AT THIS STAGE	
			[WB] WARREGO HIGHWAY, INUNDATED WITH	6ViCMCO
1/10/2011 14:55	Action Code WB Executed	10 Mccormack Dr	WATER, 676Y EVACUATING PEOPLE- QPS	
48400014.44	Primary Vehicle Status		URGENCY	6ViCHCG
1/10/2011 14:45			Primary Vehicle Status set	6VICMCQ
	ADDITION CONTRACTOR		[fCV] Control Vehicle -	6VICMCG
			[IK2] Vehicle Al Scene - Incident in evidence HOUSES INUNDATED - BRIDGE	1
1		•	IMPARSIBLE, STUCK ON MURPHYS CREEK	•
1/10/2011 14:39	At Scene	10 Mccormack Dr	DRIVE, SYMMMERS IN WATER, RESCUING PEOPLE FROM HOUSES	
1/10/2011 14:32	6		Responding From * POSTMANS RIDGE	6VICMCG
1/10/2011 14:32	Resp Dispakhed	10 Mccormack Dr 10 Mccormack Dr	ROWNNAMED POSTMANS RIDGE RD	6CAMSPA
1/10/2011 14:32	ReAssign Vehicle	CHAREL 17	Response Number (01102011-0000127)	8CAMSPA
		474.000.41	ReAssign Reason: Re-assign Closer Unit [IV/B] RIGTH AT HELIDON SPA, PROCEED 6 KM	6CAMSPA
1/10/2011 14:14	Action Code WB Executed	2000 00	POSTMAN RIDGE, FIREFIGHTER IN OFFICAN	
1/10/2011 14:13	Action Code WB Executed	GOOS RD	CAR AT THE SUB STATION ON THE CORNER	6VICMCG
41/40/00/14			[W8] 676Y ALSO REQ FOR THE INCOENTS [IW8] 3KM MARK ON GATTON BY PASS.	6CAVSPA
1/10/2011 14:13	Action Code WB Executed	GOOS RD	RESPOND SES TUD BOAT	6VICMC0
1/10/2011 14:12	Action Code WB Executed	WARREGO HWY	(IWB) HAVE 78 RTN TO THE MWY WILL DEAL BOTH MURPHYS CREEK JOB AS ONE	
1/10/2011 13:56			(FWB) HOW FAR IS 678A FROM THE LOCATION	6CAMSPA
1/10/2011 13:35	Action Code IVB Executed Resp	WARREGO HAY	OF THE INCIDENT	6EAWISTR
1/10/2011 13:35	Dispatched	0 Murphys Creek Rd [-OOIN ST] 0 Murphys Creek Rd [-ODIN ST]	Responding From = WARWICK RD	6CAMSPA
		0 - 0 Undulah Rd IXST RICE ROAD, 725 OF	Response Number (01102011-0000109)	6CAUSPA
1/10/2011 13:12	Action Code K4 Executed Available	VHF. CHANNEL 1]	[K4] Vehicle leaving scene, available.	6УКИСВ
1/10/2011 13:12	Cancel Vehicle Assig		Unit Cleared From Incident QF6-11-002658	6VICMCG
		0 - 0 Undursh Rd [XST RICE ROAD, 725 ON	Una Cleated From Incident 0F6-11-002658	6VICINGS
1/10/2011 13:12	Action Code WB Executed	WHF, CHANNEL 1]	IIWBI MAQE UP, 845M K4	evicues
1/10/2011 13:02	Action Code ST Executed	0 - 0 Undulah Rd (XST RICE ROAD, 725 ON VHF. CHANNEL 1)	[IST] No further assistance required from responding urits.	
· · · · · · · · · · · · · · · · · · ·			[WB] ALL PERSONEL RESCHED ALL SWAFT	6CAUSPA
1/10/2011 13,02	Action Code WB Executed	0 - 0 Undulah R6 [XST RICE ROAD, 725 ON VHF. CHANKEL 1]	WATER PERSONEL OUT OF THE WATER 6TOP	
		AUL. PLANUES II	DELAYED 20V/N [IWB] 643A IS LOCKED AND PARKED ON THE	6CAUSPA
		A Alleani Access	SOUNTERN SIDE OF THE CREEK AND IN THE	
1/10/2011 12:55	Action Code WS Executed	0 • 0 Undutsh Rd (XST RICE ROAD, 725 ON VIIF, CHANNEL I]	PROCESS OF RETRIEVING CREW TO THE	
		THE PERSON OF TH	KORTHERN SIDE [IWB] SITREP - SWIFTWATER TECHNI, KORTH	BCAMSPA
			SIDE CAUSEWAY, ROAD WASHED AWAY	
		0 - 0 Undatah Rd (XST RICE ROAD, 725 ON	IECHN'GAN WORKING TO RESCUE 6494 ABELL	l
1/10/2011 12:32	Action Code V/B Executed	VHF. CHANNEL 1)	CONTRACTOR AND AND AND AND AND AND AND AND AND AND	6VICMC9

				
1		A 611-1 H-1 O I D/AT D/AT DAG	[IWB] SWIFT WATER TECH ARE UNBALE TO	
1/10/2011 12:13	Action Code W8 Executed	0 - 0 Undulah Rd (XST RICE ROAD, 725 ON VHF. CHANNEL 11		
THE COUNTY OF THE COUNTY	1000 CO. 0 110 CXCCO20	0 - 0 Undulah Rd (XST RICE ROAD, 725 ON	BACK TO RIPLEY RD.	6EMMSTR
1/10/2011 11:35	Action Code WB Executed	VRF. CHANNEL II	(MIDLED DATES) ADMED OF MOINTIN	
1/10/2011 11:33	Al Scene	0 • 0 Unduleh Rd	(IWB] SO PAFFY - ADVISED OF INCIDENT	6VICMCG
	Primary Vehicle Status	0.0000000 Kg		6CAMSPA
1/10/2011 11:33			Primary Vehicle Stolus set	C. P.O. I.A.O.
1/10/2011 11:33	Action Code CV Executed		(!CV) Control Vehicle -	6VICMCG
				6VICMCG
			[WB] LAISED WITH 643A 1 OF THE CREEKS,	
			ROAD WASHED AWAY, 613A REVERSING TO CREEK CROSSING, 3 TECHNICIANS WILL	
			WAIDE THROUGH THE CREEK AND PROCEED	
			FROM THAT LOCATION, 645M CONTROL VEH.	
			UNDULLAH RADAD CONTROL, 643A SWIFT	
1/10/2011 11:32	Action Code VVB Executed	RIPLEY RO	WATER COMMAND	6VICMCG
1/10/2011 11:29	Action Code W8 Executed	RIPLEY RD	[IWB] TAKEN UP WITH 635K LIASING	6EMMSTR
			Responding From = 0 - 9 Old Rosevale Rd	
1/10/2011 10:54			[FIREGROUND CHANNEL 1][ITO] Vehicle	
	Resp	0 - 0 Undulish Rd (XST RICE ROAD)	Responding.	6VICHCG
1/10/2011 10:54	Dispatched	0 - 0 Undufah Rd (XST RICE ROAD)	Response Number (01/02011-0000103)	6VICMOG
1/10/2011 10:54	Available		Unit Cleared From Incident OF6-11-002630	6VICMCG
1/10/2011 10:54	Cancel Vehicle Assig		Un't Cleared From IncKent OF6-11-002630	6VICIACG
***		0 - 0 O'd Rosevele Rd [FIREGROUND		
1/10/2011 10:54	Action Code K4 Executed	CHANNEL 1)	[K4] Vehicle feaving scene, available.	6VXCMCG
1/10/2011 10:54	Action Code WB Executed	0 - 0 Old Rosevale Rd FIREGROUND	[IWB] 671A RECOVERED, ALL PERSONS SAFE	
1710/2011 10:54	VCt/ALCODE AND EXECUTED	CHANNEL 1]	ON GROUND.	6VICHOS
1/10/2011 10:53	Action Code WB Executed	0 • 0 Old Rosevalla Rd (FIREGROUND CHANNEL 11		
	THE STATE OF THE S	0 - 0 0/4 Rossvale Rd [FIREGROUND	(WB) DELAYED 6-104IN	6CAMSPA
1/10/2011 10:48	Action Code W8 Executed	CHANNEL 1)	(IWB) SWIFT WATER TECH ASSESED WILL GUIDE 671A OUT	*******
		0 - 0 Old Roseva's Rd (FIREGROUND	GDIDE OF IX COT	6CAMSPA
1/10/2011 10:46	Action Code WR Executed	CHANNEL 1	(AVB) 2 LEVEL 2 IN WATER WAIDING	6VICA4CG
	Primary Vehicle Status			DIIONO
1/10/2011 10:39	Change		Primary Vehicle Status set	6VICMCG
1/10/2011 10:39	Action Code CV Executed		[!CV] Control Vehicle -	6VICMCG
			[IK6] Vehicle At Scene - Checking with OFRS	
			Officer in Charge, CONTROL VEH, OLD	
			ROADVALE ROAD CONTROL, STEVENSON	
1/10/2011 10:39	At Spana	A 0010 1 01	INCIDENT CONTROL, ER RESCUE SECTOR SO	
	Nieusia	0 - 0 Old Rosevale Rd	PAFF	6VICMCG
1/10/2011 10:19	Action Code WB Executed	WARWICK ROICUNNINGHAM HWY ON RAMP	(IWB) NOTIFY 643A INFORM THEY WALL COMING	
	THE THE PARTY OF T	0 - 0 Old Rosevale Rd [1 PERSON STUCK IN	THROUGH THEIRINGIDENT	6VICIACG
1/10/2011 10:17	Resp	VEHICLEI	Responding From * WARWICK ROMEADOW ST (ITO) Vehicle Responsing.	
		0 - 0 Old Rosevale Rd (1 PERSON STUCK IN	(110) retions tresponding.	6VICMCG
1/10/2011 10:15	Dispatched	VEHICLE)	Response Humber (01102011-000099)	6VICIACG
1/10/2011 9:55	Unit Commaré		[!BB] Brigade Business - Local Area.	6EANASTR
1/10/2011 9:66	Local Area	lpswich F8	f t ovidano essatistis , rocki 1,009*	
		0 - 0 Lowood Patrick Estate Rd [PONTINGS		8EMMSTR
1/10/2011 9:66	Avatable .	BR/DGE)		6CAMSPA
		0 - 0 Lowood Pavick Estate Rd (PONTINGS	Responding From = loswick FS (TO) Vehicle	VACUISEA
1/10/2011 9:53	Resp	BRIDGE]	Responding	6EMMSTR
1/10/2011 9:50	Disease	0 - 0 Lowood Patrick Estate Rd [PONTINGS		
14 104 KA11 A130	Dispatched	BRIDGEJ	Response Number (01102011-0000093)	6VICMCG
				····

Date/fin.o	Activity	645Y Location	Commeri	Dispalcher
		O OWN SI [-MURPHYS CREEK SCHOOL RD-		
1/10/2011 16:28	Action Code W8 Executed	SPLM	NEEDED DAS FOR ASSISTANCE	6VICACG
1/10/2011 16:12	At Scene	0 Odin St	[!K2] Vehicle At Scens - Incident in evidence.	6VICMCG
1/10/2011 16:12	Action Code WB Executed	LOBBST	[IWB] REQUIRE QAS - 1 FEMALE CASUALTY	6VICMCG
440000044650		O COM SI -MURPHYS CREEK SCHOOL RD-		
1/10/2011 15:56	Resp	SPLIT]	Responding	6EMMSTR
1/10/2011 15:54	Action Code NR Executed		[!NR] Und Assigned to Incident.	6EMYSTR
1/10/2011 15:53	Dispatched	O COM ST (-MURPHYS CREEK SCHOOL RO- SPLIT)	Response Number (01102011-0000140)	6EMMSTR
1/10/2011 15:53	ReAssion Vehicle	100 Postmans Ridge Rd	ReAssign Reason: Re-assign Closer Unit	6EMMSTR
			Responding From = LOBB ST (ITO) Vehicle	
1/10/2011 15:32	Resp	100 Postmans Ridge Rd	Responding.	6EVMSTR
1/10/2011 15:31	Dispatched	100 Postmans Ridge Rd	Response Number (01102011-0000137)	6CAMSPA
1/10/2011 15:31	Reassign Vehicle	13 - 23 D'ANA CR	ReAssign Reason: Re-assign Closer Unit	6CAMSPA
1/10/2011 15:05	Resp	13 - 23 DIANA CR	Responding From = LOBB ST	6CAMSPA
1/10/2011 15:05	Dispatched	13 - 23 DIANA CR	Response Number (01102011-0000(34)	6CAMSPA
1/10/2011 15:05	Reassign Vehicle	10 Mccormack Dr	Reassign Reason: Re-assign Closer Unit	6CAS/SPA
1/10/2011 14:38	Action Code W8 Executed	L088 ST	(NVB) SWAWLER IN THE WATER	6VICMCG
1/10/2011 14:37	Action Code WB Executed	LOSS ST	[IWB] EVACUATING PEOPLE FROM HOUSES	6VICHCG
1/10/2011 14:33	Action Gode WB Executed	LOSS ST	[IWB] CONTACT SENIOR OFFICER, CONTROL POINT NEEDED IN NEXT 20 MANUTES	6VICMCG
1/10/2011 13:55	Resp	10 Viccomack Dr	Responding From = LOBS ST	6CAMSPA
1/10/2011 13:48	ReAssign Vehicle	TR NIGO.	ReAssign Reason: Re-assign Closer Unit	6CAMSPA
1/10/2011 13:48	Dispatched	10 Mcromack Dr	Response Number (01102011-0000114)	6CAMSPA
1/50/2011 13:38	Resp	0 Murphys Creek Rd [~ODIN S]]	Responding From = LOBB ST (ITO) Vehicle Responding	6VICHCG
1/10/2011 13:36	Reassion Vehicle	XST RICE ROAD, 725 ON VHF, CHANNEL 1	ReAssign Reason: Re-assign Closer Unit	6VICIACO
1/10/2011 13:36	Dispatched	0 Murphys Creek Rd (~OOIN ST)	Response Number (01102011-0000110)	6VICIACG
1/10/2011 12:40	Resp	0 - 0 Undulah Rd (XST RICE ROAD, 725 ON VIIF, CHANNEL 1)	Responding From # Ipswich FS (ITO) Vehicle Responding K30	6VICHCG
1/10/2011 12:40	Dispatched	0 - 0 Undufeh Rd (XST RICE ROAD, 725 ON VIIF, CHANNEL 1)	Response Number (01102011-0000105)	6VICMOG
1/10/2011 12:40	Remove OOS	ipswich F\$		6VICMCG
1/10/2011 12:40	Station	lpswich FS	· · · · · · · · · · · · · · · · · · ·	6VICMCG
1/10/2011 8:57	Out Of Service	losaich FS	Mechanical Fait/e	6VICHCG
1/10/2011 8:57	Remove CO\$	fosylch FS		6VICMCG
1/10/2011 8:57	Station	Josevich FS		VYIVMUU

displaying in		GDN		
Date/Time	Activity	502L Location	Comment	
1/10/2011 19:4			Comment	Dispatche 6LINDAY
1/10/2011 19:40			[IK5] Vehicle is in quaters at Station Post.	6LINDAY
1/10/2011 19:20				6!AARROS
1/10/2011 19:29			[IBB] Brigade Business - Local Area IPSWICH	6MARROS
17102011 10.00	SIRIAN	lpswich FS		6VICMCG
1/10/2011 16:05			(IAS) Arrived at Standby - Vehicle is At Statiko/Por	H. 6VICMCG
1/10/2011 15:38		Ipswich F6	facility of the second	6VICIACG
1/10/2011 15:36			(158)45	6VICHEG
1/10/2011 15:20		ips wich FS		6KIMPEA
1/10/2011 15:31		lpswich F8		SKINIPEA
1/10/2011 15:01	411/4 4 411/2 199(1)		PADDINGTON 30 MINS	SMARPHI
			(188) Brigada Business - Local Area, REFUEL	SKIMPEA
1/10/2011 16:01			ASHOROVE AREA	SKIMPEA
1/10/2011 15:00		Roma Street FS		SKUMPEA
1/10/2011 15:00		Roma Street FS		5XIMPEA
1/10/2011 14:63				SKAMPEA
		GRESHAM & ROYAL (WOODS EARLY	Unit Cleared From Incident OF5N-11-002817	5AMAHUG
1/10/2011 14:63	Action Gode K4 Executed	EDUCATION CENTRE AND PRESCHOOL	[IK4] Vehicle leaving scene, available,	5.AWAHUG
1/10/2011 14:43	Al Scene	640.1964	[IK8] Vehicle At Scene - Checking with QFRS Office	St.
***************************************	Modele	629 Waterworks Rd	in Charge,	6KIMPEA
1/10/2011 14:37	Resp	629 Waterworks Rd	Responding From = HUSGRAVE ROWELGRAVE ST [ITO] Vehicle Responding.	
1/10/2011 14:33	Dispatched	629 Waterworks Rd	Response Number (01102011-0000369)	5DARTOT 5SUSJAM
1/10/2011 14:32	Local Area			SKIMPEA
1/10/2011 14:32	Unit Comment		[IBB] Brigade Business - Local Area DRIVER	
1/10/2011 13:12	Station	Burpergary FS	TRAIKING WEST END 30MINS	SKMPEA
1/10/2011 12:02	Erroute To Post	Burpengary FS		5TRAMCG
			(ISB) NOW MANNED BY CSHIFT CREW . 511Y	SDARTOT
1/10/2011 12:02	Unit Comment		MANNED BY NXSHTSHIFT AND RETURNED TO 2	!
1/10/2011 11:43	Move Up	Burpengary FS	STATION	5DARTOT
1/10/2011 11:43	Assign To Post	Burpengary FS		50ARTOT
		639 MOUNT MEE RO (PATIENT TRAPPED IN		5DARTOY
1/10/2011 11:42	Action Gods K4 Executed	HOUSEJ	[IX4] Vehicle leaving scene, evaluable.	50ARTOT
1/10/2011 11:42	Available		Unit Cleared From Incides QF5N-11-002598	50ARTQT
11(42011 11,42	Cancel Vehicle Assig		Unit Cleared From Incident QF\$N-11-002558	5DARTOT
1/10/2011 11:02	At Scene	639 MOUNT MEE RD	[!K8] Vehicle At Scene - Checking with OFRS Officer in Charge.	
1/10/2011 10:28	Action Code WB Executed	BRUCE HWY	(IVB) CONFIRMED ON TURNOUT	50ARTOT 6AMAHUG
			Responding From # STONY CREEK RD 4	pravidua
1/10/2011 10:15	Resp	639 MOUNT MEE RO (PATIENT TRAPPED IN HOUSE)	DAGUILAR HWY (CALL FM OPS VIA WOODFORD	
		639 MOUNT MEE RD PATIENT TRAPPED IN	FS] (ITO) Vehicle Responding	SDARTOT
1/10/2011 10:14	Dispatched	HQUSE)	Response Number (01102011-0000055)	6DARTOT
1/10/2011 10:13	Action Code K40 Executed	STONY CREEK RD & DAGUILAR HWY [CALL		4D/31/01
215 2011 10:10	ACCOUNT COOR NAV EXECUTED	FM OPS VIA WOODFORD FS)	[IK40] Vehicle Not Required.	5MARPH
1/10/2011 10:13	Cancel Vehicle		Unable to post a Disposition Code. Vehicle 802L was not the last vehicle cothe incident.	
1/10/2011 10.13	ekdelevA	65 MEWETT ST (SREGIS CANNING LODGE)	Unit Chared From Incident QF6H-11-002625	SMARPHI SMARPHI
1/10/2011 10:13	Cancel Vehicle Assig		Un't Cleared From Incident QF5N-11-002625	5MARPHII
1/10/2011 10:13	Dispatched	65 MEVYETT ST ISREGIS CANKING LODGE	Response Number (01102011-0000156)	5MARPHI
#1042011 1013	Available	STOUV COCEV DO 1 PLOTO 12 Inches	Unit Cleared From Incident OFSN-11-002285	58.JARPHI
1/10/2011 10:13	Action Code K4 Executed	STONY CREEK RO & DAGUILAR HWY (CALL FM QPS VIA WOODFORD FS)	(IK4) Vehicle leader	
1/10/2011 7:11	Al Scene	STONY CREEK RD & DAGULAR HVVY	(IX4) Vehicle leaving scene, svalishle. [IAI) Vehicle Al Scene.	6MARPH)
1000001 7.44	A	STONY CREEK RD & DAGUILAR HVYY [CALL	Responding From = UNNAVED WOODE OPD	5MARPHI
1/10/2011 7:11	Resp	FM QPS VIA WOODFORD FS)	RDWROPP RO [170] Vehicle Responding.	SMARPH)
1/10/2011 7:08	Dispatched	STOM CREEK RO & DAGUILAR INVY [CALL FM QPS VIA WOODFORD FS]	·	
	<u> </u>	THE PROPERTY OF THE PARTY OF TH	Response Humber (01502011-0000046) [IBB] Brigade Business - Local Area AT	5MARPHI
1/10/2011 5:41	Unit Comment		WOODFORD POLICE STN CONTROL WITH SOLT	SAULMOB
1/10/2011 5:41	Local Area			6JULMCB
1/10/2011 5:41	Station Move Up	Woodford FS		5JULIAC8
1/10/2011 5:11	Assign To Post	Woodlord FS		SJUUMCB
	rusyn (U FUSC	Woodford FS		6JULMC8

EMARROS	SWARROS		6MARROS	SMARROS	SWARROS	GWARROS	GMARROS	GMARROS	GMARROS	GNTARROS	SWARROS	SMARROS	SCAMSPA	6CAMSDA	6CAMISPA	SWARROS	GWARROS	٦.	- 1	6CAMSPA	6VICMCG	SVICINCE	ı	SAMAHUG	SVICINCE	6VICIACG	EVICACC	6VICINCG		10000	N. Carrier	C.AMSP.A	STRAMCG	DI VANGO	STRANCG	STRAMOG	STRAMOG	SDARTOT	SPETHUG
[JAL] C214 AT GATTON,		(185) Brigade Busineta - Local Area. IN GRANTHAM, SEPERATED FROM VEH. S/O MILLS. HAVE COMMANO VEH GATTON 91.	GRANTHAM CONTROL S,O MILLS.				11SBJ 77				Lisei 77		Unit Cleaned From Incident OF6-11-002606	Unk Creared From incident OPS-11-002805	(JK4) Vehicle leaving scene, available,	בוווו בשפים ויוסווו וואספטוו מוגביינו במנגאספי	CIR CREATED From Indoort OF6-11-002806	[KS] Vehicle At Scene - Checking with OFRS Officer	in Charge,	[:WB] 675A TO CONTACT 0407698675	EWBJ FREGROUND CHANEL 4 [WBJ STILL ON WARREGO HIGHWAY - FRECOM	CHANNEL 78	Responding From = ASHOVER ROBOUINDARY RD [170] Vanido Responding, RESPONDING	CHANGING SER	Masponse Number (01102311-0000126)	Unit Cleaned From Incident QF6-11-002788	Unix Cleared From Incident QF5-11-002788	(IK40) Vehicle Not Required.	Unable to post a Disposition Gode, Vehicle 8501, was not the last vehicle on the incident.	Responding From = PRIVATE ROBELL RICK ST	Recorded Nimbes Mittende Connector	(0110000-110201-1-)						The state of the s	
			S active C	ST WHEN	STRONG	Certain Fo	And the Control of th	Calca Nago Po	Area Starte	O. D.	Actual Spice SC	C. O. Paris		CONTRACT CONTRACTOR OF THE PROPERTY OF	LASTAN COLLEGE MARKET		O WARRECD SAW ITYCO WATER 1	7	Water Condition	NO MONTH SOCIAL DESIGNATION OF THE SECOND SE	NICOLUM CHANGE CHANGE MINORN KI	WAJREGO HWY	1 dattern COVT) with committee	O Warmon House To Co.	Swambank Rd ISWANABANK ROAD SWANBANK	(NOIN)	SOUNDER NEW YORK DATE OF THE PROPERTY OF THE P	STATE OF SAMPUTSWICH RD		SWANDANK KO SWANBANK ROAD SWANBANK SUGSTATION!	Swandonk Rd (SWANBANK ROAD SWANBANK SUBSTATION)	Acada Ridge FS	Acada Ridge FS	Speciel Operations		Special Operations	OCESA - White thend	DCESA - Whyte latend	Cultural angular
Unit Commany	COCCII ACCII	Unk Comment	Station	Move Up	Action To Pres	Unit Comment	Enroute To Poet	Entlate To Post	Assion To Post	Unit Comment	Enoute To Post	Available	Cancel Vehicle Assic	Action Code K4 Executed	Available	Cancel Vehicle Assig	Action Code K4 Executed	Al Series	Action Code WB Executed	Action Code WB Executed	Artho Code Web Street	County Card and Transporting	Resp	Dispalched	Available	Cancel Vehicle Accin	Action Code K40 Executed		Cancel Vehicle	Resp	Dispatched	Move Up	Accign To Post	Station	Cancel Move Up	Assign To Post	Station	Move Up	
1/10/2011 19:48	Order Common	1/10/2011 59:48	1/10/2011 19:34	1/10/2011 19:09	1/10/2011 19:09	1/10/2011 19:08	1/10/2011 19:08	1/10/2011 19:08	1/10/2011 19:07	1/10/2011 19:06	30:9: 1:302/01/1	1/10/2011 19:05	1/10/2011 19:05	1/10/2011 19:05	1/10/2011 19:05	1/10/2011 19:05	1/10/2011 19:05	1/10/2011 15:31	ŀ	ŧ.		1	1/10/2011 14:32	1/10/2011 14:30	1/10/20:1 14:28	1/10/2011 14:28	1/10/2011 14:28	ì	1710/2011 14:28	1/10/2011 14:19	1/10/2011 14:18	1/10/2011 13:45	1/10/2011 13:45	1/10/2011 13:33	1/10/2011 13:15	1/10/2011 13:15	3/10/2011 11:23	1/10/2011 10:58	4000000

Date/Time	Activity	640K Location	Conniers	Dispatch
1/10/2011 21:67	Station	Galton FS		5SARJA
1/10/2011 21:57	Unit Comment		(IAS) Arrived at Standby - Voltice is At Station/Post.	ASAR IA
1/10/2011 20:17	Unit Comment		(158) 77	6MARRO
1/10/2011 20:17	Enroute To Post	Gatton FS	post i	6MARRO
1/10/2011 19:50	Station	Helensvale FS		6MARRO
1/10/2011 19:50	Unit Comment		(IAS) Arrived at Stand by • Vehicle is At Station/Post 36	6MARRO
1/10/2011 18:45	Unit Commert		(ISB) Brigade Business - Local Area.	6THOMA
1/10/2011 18:48	Envoye To Post	Helensyale FS		61HOMA
1/10/2011 18:00	Late Vehicle		End of shift warning	0111047
1/10/2011 15:49	Unit Comment		IKS) Vehicle is in quaters at Station/Post.	6VICI/C
1/10/2011 15:49	Station	Robina FS	Titted services in all day to 3 bt o allolar tost.	6VICAIC
1/10/2011 15:32	Avafable		Unit Cleared From Incident QF6-11-002717	6EAWS1
1/10/2011 15:32	Cancel Vehicle Assig		Unit Cleared From Irodent QF6-11-002717	6EMMS1
1/10/2011 15:32	Action Code K4 Executed	Hybe St & Marine Pde (SLSC MIAM, BEACH)	[K4] Vericle leaving scene, available.	
		The state of the s		6EMM31
1/10/2011 13:26	Action Code WB Executed	Hytho St & Marine Poe (SLSC MIAW) BEACH)	(AVB) IN ACTION PERPERATION OF VERT RESCUE ROPES, 640K MAINLY SWIFT WATER TRUCK REQ 640A TO BRING THE MIKE ON A TURKOUT	6CAMSP
1/10/2011 13:19	Action Code W8 Executed	Hythe SI & Marine Pde (SLSO MIANI BEACH)	IMB) I MALE PATIENTAT THE BASE OF THE TIP OF MAMI HEADLINE FALLEN PART OR MUCH OF HRE WAY AWAITIN G DAS OF OR VERT RESCUE 632L FOR STRETCHER 632A RELOCATING AT TOP OF THE HILL, KNOWN AS MAMI CONTORLSO LOMANIC SO ROBERTS OPS, LEVEL ONE VERT RESCU	6EMUST
/10/2011 13:17	Al Scene	Hylhe St & Marine Pde	(IKB) Vehicle At Scene - Checking with OFRS Officer in Charge.	6EMMST
/10/2011 13:07	Action Code W8 Executed	Robina FS	[WB] RELOCATING AS DRIECTED BY 633A - HORTH BURLEIGH SIDE OF HEADLANDS , SOUTH SIDE OVER	8VICMC0
/10/2011 12:56	Resp	Hythe St & Marine Pde (SLSC MIAM) BEACH)	Responding From = Robina FS [HO] Vehicle	
/10/2011 12:54	Dispatched	Hybe St & Marine Pde (SLSC MIAM) BEACH)	Respending.	BAICHIC
10/2011 11:59	Station	LIANGE OF THE WAR LOS PERCH MANNER EVON	Response Number (01 102011-0000253)	6VK/HC
(0/2011 11:59	Unit Comment			6VXCMC
10/2011 11:01	Unit Comment		[!K5] Vehicle is in quaters at Station/Post.	6VICMG(
102011 11.01	OHA COMMISSIS		[AL] TECHNICIANS ON SITE 40 STATION	6VICMC
10/2011 11:00	Unit Comment	The second secon	[IBB] Brigade Business - Local Area AREA OFFICE	6VICHCO
/10/2011 8:05	Local Area			6V/C/ACC
	Unit Comment		['AH] Vehicle is in quaters at Station/Post.	6V:CHCC
/10/2011 6:05	Station	Robina FS		EVICHCO
/10/2011 8.05	Start_Shift_Record	Bambarra Stupepper St		6VICMCC
/10/2011 8:05 /	Action Code OTFS Executed	Baubarra Stypepper St		8VICHÇO

"5FG-5"

Roster Calendar of Mr Paul Beck // Operations Management (QFRS)... http://bneoma02:7001/oms/flow/k/_c54EE20AC-1947-A34B-716C...

Date	Day	Details					
		Туре	Extra Information	Shift	OrgUnit	Start	End
		Assignment	Off Duty	A	☆ S€ 140 Robina		
04/Jan/11	Tue	Extra Time	PAIDOT - CALLBACK .S.S.SE	D	🖒 SE 140 Robina	08:00	18:00
		Assignment	Off Duty	A	☆ SE 140 Robina		
		Туре	Extra Information	Shift	OrgUnit	Start	End
		Assignment	Off Duty	A	🖒 SE 140 Robina		
05/Jan/11	Wed	Extra Time	PAIDOT · CALLBACK .S.S.SS	D	🖒 SE 140 Robina	08:00	18:00
		Assignment	Off Duty	A	SE 140 Robina		
		Туре	Extra Information	Shift	OrgUnit	Start	End
06/Jan/11	Thu	Absence	UC			08:00	18:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
07/Jan/11	Fri	Assignment	Day Duty	A	SE 140 Robina	08:00	18:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
08/Jan/11	Sat	Assignment	Night Duty	A	🟠 SE 140 Robina	18:00	08:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
09/Jan/11	Sun	Assignment	Night Duty	A	☆ SE 140 Robina	18:00	08:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
10/Jan/11	Mon	Assignment	Off Duty	Å	SE 140 Robina	40.00	00.00
		Extra Time	PAIDOT · CALLBACK .O	(B	☆ SE140 Robina	18:00	08:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
11/Jan/11	Tue	Assignment	Off Duty	A	SE140 Robina	40.00	00.00
		Extra Time	O. NOABLIAO - TODIAP	6	☆ SE140 Robina	18:00	08:00
12/Jan/11	Wed	Туре	Extra Information	Shift	OrgUnit	Start	End
12/341/11	1100	Assignment	Off Outy	. A	☆ SE140 Robina		
		Туре	Extra Information	Shift	OrgUnit	Start	End
13/Jan/11	Thu	Assignment	Off Outy	٨	☆ SE140 Robina	,	
		Туре	Extra information	Shift	OrgUnit	Start	End
14/Jan/11	Frl	Absence	M			08:00	00:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
15/Jan/11	Sat	Absence	AN			00:00	00:00
4211-414	Cun	Туре	Extra Information	Shift	OrgUnit	Start	End
16/Jan/11	Sun	Absence	AN			00:00	00:00
17/Jan/11	Mon	Туре	Extra Information	Shift	OrgUnit	Start	End
1//Jdi//11	HUIL	Absence	٨N			00:00	00:00
18/Jan/11	Tue	Туре	Extra Information	Shift	OrgUnit	Start	End
TOT 3 di i/ 1	100	Absence	AN			00:00	00:00

Roster Calendar of Mr Monty Dayman # Operations Management (...

http://bneoma02:7001/oms/flow/k/_c866E099B-EDA8-79DC-C0D...

Date	Day	Details					
		Туре	Extra Information	Shift	OrgUnit	Start	End
04/Jan/11	Tire	Assignment	Day Duty	20	SEICC1 SE - South East ICC 1 (Gatton)	07:00	19:00
		Туре	Extra Information	Shift	OrgUnit	Start	Enđ
05/Jan/11	Wed	Assignment	Day Duty	20	SEICC1 SE · South East ICC 1 (Gatton)	07:00	19:00
		Туре	Extra information	Shift	OrgUnit	Start	End
06/Jan/11	Thu	Assignment	Night Duty	D	SE 140 Robina	18:00	08:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
07/Jan/11	Fil	Assignment	Night Duty	D	⚠ SE140 Robina	18:00	08:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
08/Jan/11	Sat	Assignment	Off Duty	D	SE140 Robina		
		Туре	Extra Information	 Shift	OrgUnit	Start	End
09/Jan/11	Sun	Assignment	Off Duty	D	SE 140 Robina		ı.
		Туре	Extra information	Shift	OrgUnit	Start	End
		Assignment	Off Duty	il o , pelijenji	SE 140 Roblina		
10/Jan/11	Mon	Extra Time	PAIDOT - CALLBACK .R.R.CT	B	SE 140 Robina	18:00	08:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
11/Jan/11	Tue	Assignment	Off Duty	D	☆ SE140 Robina		
		Туре	Extra information	Shift	OrgUnit	Start	End
12/Jan/11	Wed	Assignment	Day Duty	D	☆ SE140 Robina	08:00	18:00
		Туре	Extra information	Shift	OrgUnit	Start	End
13/Jan/11	Thu	Assignment	Day Duty	0	SE 140 Robina	08:00	18:00
		Туре	Extra information	Shift	OrgUnit	Start	End
14/Jan/11	Fri	Assignment	Night Duty	D		18:00	08:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
15/Jan/11	Sat	Assignment	Night Duly	D		18:00	08:00
		Туре	Extra Information	Shift	OrgUnit	Start	End
16/Jan/11	Sun	Assignment	Off Duty	D	☆ SE 140 Robina		
		Туре	Extra Information	Shift	OrgUnit	Start	End
17/Jan/11	Mon	Assignment	Off Duty	D	SE140 Robina		
			·	chiń	OrgUnit	Start	End
18/Jan/11	Tue	Type Assignment	Extra Information Off Duty	Shift D	SE140 Robina	25415	
		-	•		_	ćii	End
19/Jan/11	Wed	Туре	Extra Information	Shift	OrgUnit SE 140 Robina	Start	End
		Assignment	Off Duty	0	М эсто пория		

Operations Management System		CONTROL OF THE PROPERTY AND A STATE OF THE PROPERTY AND A	Pro	duced 24/Nov/2011 11:	
Yehicle Crew Sheet	A Completed and Street Principles Street Principles			1	8:00 0-01-2011
. ு в ⋅ в Shift 10/14 Roster		10/Jan/2011 18:00	11/Jai	n/2011 08:00	
SE 140 Robina		Permanent Statio	hc		
Dating Alpha	ė	> Complete		18:00 to 08:00	640A
Robina · Alpha Signary, Mr Peter OIC · Officer in Charge	OIC	18:00 · 08:00 18:00 · 08:00	L∙FF	٠	•
⇒ △ PAYNE, Mr Richard FF - Firefighter	FF	18:00 • 08:00 18:00 • 08:00	Ş-FF	3	• .
크 ﴿ SMYTH, Mr Robert FF · Firefighter	FF	18:00 • 08:00 18:00 • 08:00	S∙F f	5	•
의 🚹 TULLY, Mr Mark FF · Firefighter [Driver]	FF [Driver]	18:00 - 08:00 18:00 - 08:00	S-FF		
Robina - Bravo	÷	Complete		18:00 to 08:00	640K
⇒ (BECK, Mr Paul OJC - Officer in Charge	OIC	18:00 - 08:00 18:00 - 08:00	503	•	
∃ () DAYMAN, Mr Monty FF • Firefighter [Driver]	FF (Driver)	18:00 - 08:00 18:00 - 08:00	S-FF	3	
Robina - Mike	,	e∕ Complete		18:00 to 08:00	640M
الله الله الله الله الله الله الله الله	ØIC	18:00 · 08:00 18:00 · 08:00	\$03	•	
크 🖒 OLDHAM, Ms Jane FF - Firefighter (Driver)	FF (Driver)	18:00 • 08:00 18:00 • 08:00	S-FF	•	
B10 - B Shift 10/14 Roster (0700-1700)	. ⊉	10/Jan/2011 17:00	11/Jan/	2011 07:00	ė.
SE845 lpswich		Permanent Sta	tion		
Crew 5		Planned Crew		17:00 to 07:00	ngibika eti
Crew 6		Planned Crew		17:00 to 07:00	Ho Calistgn
Ipswich - Alpha		Complete		17:00 to 07:00	645A
= . \ ALBACK, Mr Andrew FF - F refighter (Oriver)	FF (Orlver)	17:00 - 07:00 17:00 - 07:00	\$.FF	4	•
□ \ APPLEBY, Mr Randall FF • Firefighter	fF	17:00 - 21:15 17:00 - 21:15	\$∙FF	4	

Tue Sun The Su

	t certaly that the hours, overtime, allowances, all claims and ast lotals shown advice are correct and have not been distinct by any other method	ML Makeriny: 2 Z Shift (Cornelin Staff andy)	3	UP Unpoid UC Uncertained EMEmbroners	8	AX Annual Sox cases De Defende	Corpes		7	Office Use	TOTALS 24:00	CODES	72-Jan 10:00	21-Jan OFF	20-Jan OFF	19-Jan OFF	18-Jan OFF	17-Jan [14:00]	16-Jan [14:00]	15-Jan [10:00]	14-Jan [10:00]	13-Jan OFF	12-km OFF	TH-JAN OFF	16-Jan OFF	06-Jan 34:00	Date Roster Code Hrs	22 Jan 11 Ad	1. LEAVE	Cons Worked Region: Area	
	lains and all	P Pur Sapport	I METER OCKNE	M Kantenance J	FF FF W	S SUPE Shore	2 Overon	Double	Time & ½	OFF CODE				-	0	0	-		-	0	0	0	0	0	0		m c	To Co	~~	Area No:	چ
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2	i de Xeire			3	E Charles And Annual Comments Comments	Cutters 1		_		20	-	83			٠,	-1		_	_	30	6	5.	12:00	20:00	7:00		+	× × × × × × × × × × × × × × × × × × ×	i	_{ne:} lpswich	73.14E
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	sshmined where necessar Supervises - Printed Nata	and the sh			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	See Departmental TOIL Policy	3. TOIL	_	-	Ti Si	\vdash	8	╂	+	-			-		+-					-			1 % X	, i c	Antr.	1
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	eshipited where necessary and peace appinesal for the proproduction and scoresors, of TOIL hoteness hat hem seven Supervisor - Princed Name	remission for above hours shown have been worked, allowances claimed are payable, leave forms have been	comp			₹ (i		1	-	15	3		_		_	+	+	_		_	-	- -	-		-)	_	2
÷	of IOIL to	e bayable, leav	Complete remarks	perent converse	religuing hours of the	the top each box and	Seneral A	ovino	-	+	-					**													RELIEVING &	RUBLIC HOLIDAYS	
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: 4	a kuca	9	(Venice Sup 402 - See SOP 7006 T 1)	1	NOTES STATES		ELMANY) I	neous		_	U		21/					 Fi		Fo	l rtn	_l ia	<u>l</u> ht					, 24D.a			Gwen
		Frier Postod	P 70 PC 1 14		SOF3 - 200(95%), 201(65%), 201(47 avel	(50F1 - 264/35%), 20F(60%), 20F(67.5%)	On Call Operations		Printed- 23-Jan-11		FFS (TAP)	10 RANK J PAYPOIN	21D.Q STATUS: PERM			Veh>2500cc - CC-5591121	Rapid Damage Ass. Carinan Hill Nehr 2600cc - CC 6591121		M Meier working		thouse CC:699111		ं ग	Swall Victor - Gatton Area - CC:8691111	Swit Water - Gation Area - CC 5591111	Swin Mater - Galton Area - CC:6591144	Station Transfer 44-65 Veh-2000cc (normal soute flooded)	REMARKS	In addition in about any	Alan 5. Remarks	Given Name:

Signature of Empl		I certify that the hours, overtime, allowances, all claims and all totals shown above are correct and have not been claimed by any other method	*	WC Workcover Ft Family SP Special AD Adoption	Š	AN Annual Sick Leave	1. Leave Codes			TOTALS 58:00	CODES	Sat 22-Jan 10:00	Fri 21-Jan OFF	Thur 20-Jan Off-	Wed 19-Jan Of:1	Tue 18-Jan (DE)	Mon 17-Jan 14:00	Sun 16-Jan OFF	Sat 15-Jan 10:00	Fri 14-Jan 10:00	Thur 13-Jan OFF	Wed 12-Jan OEE	Tue 11-Jan OFF	Mon 10-Jan OFF	Sun 9-Jan 14:00	Day Date Roster	22 Jan 11	Ending	H:565% Worked f-ortnight	
		rtime, allowances, claimed by any other	[₹	FL Family BR Breavement AD Adoption PN Pre-Natal	ST Study	DF Delence																				Code Hrs		1. LEAVE	Region: SE.R	
		all claims and al		M Maintenand	F Fires W Wor	S Staff Shorta	2. Overti	Double Double	Time & 1%													0	0	0			Actual	,	Area No:	Q.
Date 22		l totals shown at	Or!		W Workcover Z Community Safety	S Staff Shortage R Sick Relief T Training	2. Overtime Codes		· ·	24:00	451								0 12:00	sort o	0					×	익	2. OVERTIME	Station Name: Bee	QUEENSLAND FIR
Date 22/0//20//		ove are		3	nunity Safety	Training T		-	7	24.75	452 453	S-92							2000	2.00	12:00	12:00	20:00	7:50		1 %× 2×	OT OT	RTIME	_{ame:} Beenleigh	ND FIR
	Supervisor	I certify that			procedures	See departm	3 TOIL		- -		3 068	<u>()</u>							0 T8	`		0	0			×	JOL JOL			ND RE
Signature of Supervisor	Supervisor - Printed Name	I confrig that the above hours shown trace been worked, allowances clarined are payable, leave forms have been submitted where necessary and prior approval for the accumulation and accessing of TOH. balances has been even		1		See departmental TOIL policy and			V	-	066							_		_						1 % X 2 X		3, TOIL	Shift: A	ND RESCUE SERVICE - STAFF
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		been worker loval for the		455 Pub Hol Overtime (St	458 Pub Hol 1 time	457 Pub Hol 1/4 time	4. Public Holidays		 - ×	-	157			<u></u>					119		119	119		119		157			Employee id: 023339	E-ST/
		t, allowances el accumulation ar		455 Pub Hol. Oversime (Day Work) appropriate date row 456 Pub Hol. Oversime (Shift Work) below:	3 0	6	olidavs			-	7																2 2	v	Surname	
		anned are pay	Complete remarks	appropriate date row below.	the top code box and	Enter relieving rank in	Relieving		>													:					MISCELLANEOUS CLAIMS	4. PUBLIC HOLIDAYS		TIMESET
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Date 23 191 111	OFIES No 2/64-	uns hawe been es has been c	(Vehicle Size req - See SOP 2008 1 1)	135 On call W/shop	120 Meat	114 External Training	Miscellaneous	51:50	c																		CLAIMS	AYS	T	
3 101	7164	n ch	eq - See SO	/shop	5	Survey	neous		7	,				ļ 					<u></u>							21			્ટ્	2
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		Pay Office Check Enter Period		SOF3 - ZOC(95%), ZOH(60%), ZOH(47.5%)	SOF1 - 70A(95%), 20B(60K), 20C(47 5%)	On Call Operations		Printed- 22-Jan-11	T	RANK / PAYPOINT	STATUS: PERM							24 HOUR REST POST DEPLOYMENT	6691111; - See Reverse Side	6691111; -USAR DEPLOYMENT PSWICH - 6691111	5691111; - Sea Reverse Side	6394122; - See Reverse Side	GRANTHAMIGATTON 6281422	6394122; - See Roverse Side		REMARKS		5. Remarks (If insufficient space use reverse)	Brad	Ver - E-M3a ####

REMARKS

Multiple OT Entry

"JFG-8"





Statewide Integrated Operational Planning Process

Making TSWL, & Functional Management Simpler & More

Regional Functional Plan 2011/2012

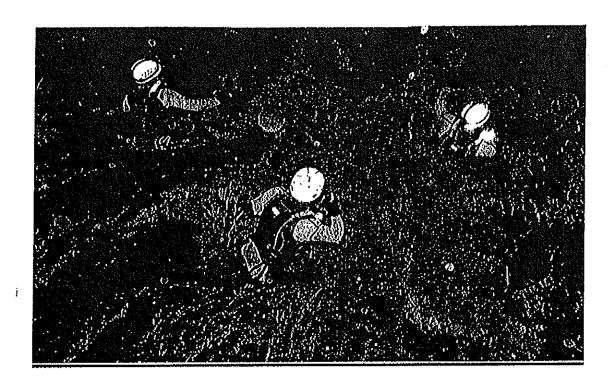
South Eastern Region

Operations Management

Swift Water Rescue Operational Plan

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South Eastern Region Swift Water Rescue Operational Plan

1. STATEMENT OF PURPOSE

The Queensland Fire and Rescue Service (QFRS), South Eastern Region (SER) Swift Water Rescue (SWR) Operational Plan details the regional operational capability, planning and response arrangements to support swift water and flood related emergency incidents within QFRS South Eastern Region.

2. OBJECTIVES

To provide all QFRS South Eastern Region personnel details of regional operations capability on planning, preparations and response arrangements relevant to potential swift water and flood related emergency incidents, and supporting "Situational Awareness is everyone's responsibility":

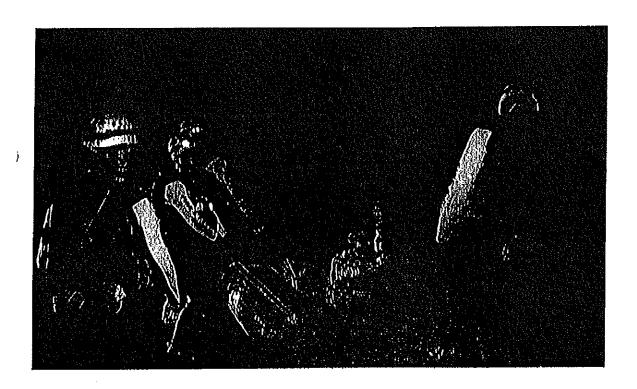
- Swift water rescue regional planning arrangements;
- Regional appliance and equipment resourcing model;
- Risk monitoring and alert levels;
- QFRS Incident Management System supporting All Hazards Emergency Management strategies, including pre-emptive arrangements for whole of region coordination for swift water and flood related emergency incident response;
- Command and Control structure for "All Hazards Emergency Management".

3. LINKAGE TO QFRS OPERATIONS STRATEGIES

3.1 QFRS Divisional Plan 2011 - 2015

<u>Vision</u>: In partnership with the community, create a safer Queensland by providing world-class professional Fire and Rescue Services;

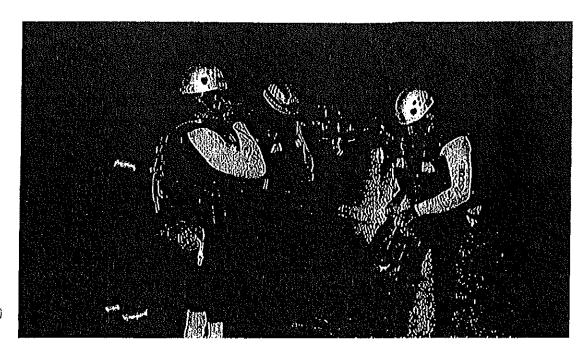
Role: We save lives, protect property and improve community safety and resilience; Objective: To provide Fire and Rescue Services in partnership with the community for a safer Queensland.



3.2 SER Assistant Commissioner's Priorities 2011 - 2012

Operations Management

- · Continuing to build regional operations capability;
- · Reinforcing that situational awareness is everyone's responsibility;
- Strengthening relationships with local community stakeholders:
- Station Officers-in-Charge (Stations/Brigades) to continue to enhance their local knowledge and risks identified;
- Station Officers-in-Charge (Stations/Brigades) to develop and review Local Action Plans (LAPS) relevant to specific swift water and flooding risk areas;
- · All QFRS regional personnel to perform within a structured command and control system;
- All QFRS regional personnel to utilise the QFRS incident Management System (incident Action Plans well documented) in the operational performance of their duties; and
- All regional Commanders and station Officers-in-Charge (Stations/Brigades) to implement and monitor appliance crew safety and fatigue management arrangements.



4. PRE INCIDENT PLANNING

4.1 QFRS South Eastern Region operational officers and firefighters to participate in required core skills SWR training and development, and programmed core skills competency maintenance activities. SER operational officers and firefighters to undertake SWR incident response activities commensurate to the level of qualifications gained and core skills maintained.

QFRS provides three levels of SWR training and development, and core skills competency maintenance activities aligned with the following:

- SWR Awareness (Awareness only and personnel not to undertake SWR);
- SWR Level 1 (Operations personnel qualified to undertake 'DRY' rescues only);
- SWR Level 2 (Operations personnel qualified to perform all facets of SWR).

Only SWR Level 2 qualified personnel are to enter the water to undertake swift water rescue

- 4.2 Station Officers-in-Charge (Fire Rescue Stations and Rural Fire Brigades) identifying potential SWR risk sites based on a history of repeated flooding (e.g. Across roadways; causeways, low level bridges, etc), community recreational areas with potential for swift water emergencies, and specific localities having a recorded history of reoccurring swift water emergencies, and develop and/or annually review Site Risks Assessments and Local Action Plans (LAPs).
- 4.3 SWR L2 Technicians are to assist with the development and annual review of Swift Water Rescue 'Local Action Plans' within each SER Command operations response area.
- 4.4 All SER regional Commanders and station Officers-in-Charge (Stations/Brigades) to regularly monitor at the commencement of duty or during attendance at their station the Bureau of Metrology (BoM) weather information site (linkage available on the SER

Website) on forecasted changes to the weather conditions (E.G. Cyclones, prolonged heavy rainfalls, pending storm activities and potential flooding, etc), and the potential for swift water incidents within the region, command and/or station specific areas.

- 4.5 The SER Duty Manager Operations (DMO) together with the SER Regional Technical Rescue Coordinator will regularly monitor weather conditions for the whole of South Eastern Region utilising the BoM, information accessed from QFRS State Operations Centre (SOC) and other Agencies, and advice provided (as available) from specific regional Commander/s and station Officers-in-Charge (Stations/Brigades) on their local conditions (Note: 4.3 above).
- 4.6 The SER Duty Manager Operations and/or the SER Technical Rescue Coordinator will contact the SER Director Regional Operations and/or the Senior Officer On-Cali (outside normal business hours periods) to advise on the following:
 - Forecasted weather conditions for the whole and/or specific areas of the South Eastern Region and/or neighbouring regions (including NSW northern rivers area);
 - Recommend on the required Severe Weather Alert Level;
 - Status on SWR regional operations preparations and appliance/crew readiness;
 - Details of specific communications undertaken to inform all relevant local regional Commander/s and specific station Officers-in-Charge (Stations/Brigades) of the forecasted weather conditions, Severe Weather Alert Level, status on SWR operations preparations and appliance/crew readiness;
 - Direction to the station Officers-in-Charge (Stations/Brigades) to review the station Business Continuity Plan and prepare to action as necessary (for those stations that may be directly impacted by the forecasted severe weather conditions); and
 - Recommendations for a further increase in regional SWR operations readiness and location of SWR appliances/crews, whilst ensuring whole of region operations response capability readiness.
- 4.7 The Assistant Commissioner SER to be advised of all/any potential severe weather information, status on SWR regional operations preparations and appliance/crew readiness, and actions initiated to increase regional SWR operations capability and location of SWR appliances/crews.

5. SEVERE WEATHER ALERT LEVELS

5.1 The Severe Weather Alert Level (SWAL) allows regions to apply local knowledge to local conditions and to review resources in determining the appropriate SWAL and subsequent activation. The decision process for determining the Severe Weather Alert Level (SWAL) is a combination of:

Weather Alert Level Weather Prediction Variables QFRS personnel will reference Local Knowledge the Bureau of Meteorology (BoM) Weather and rainfall Level 1 for information which also history (in the local area) includes: Level 2 Seasonal developments Seasonal Oullook; Weather Warnings; Potential community risk Level 3 Four day weather maps: Creek and river levels Daily forecasts: Level 4 Rader viewer; Shared information with Floor levels. LDMG/DDMG

- 5.2 SER Director Regional Operations to consult with the Assistant Commissioner SER before determining the Severe Weather Alert Level for a particular location within the region and/or for the whole of region.
- 5.3 The Severe Weather Alert Level Activation Table recommends actions to be taken correlating to the SWAL. This Table provides an Operations Guide to assist regional planning in the event of:
 - Forecasted severe weather information received;
 - SWR regional operations preparations and appliance/crew readiness; and
 - Communications necessary with potential impacted stations/brigades, necessary qualified regional personnel, and other community Emergency Services and Local Disaster Management providers.

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ALERT LEVEL	GFRS Staff and Agencies	Weight of initial: Attack*	Rurel Operations Reporting**	Resources Prepared	RIMT	ROC	soc
4	Activate relevant staff and notify Agencies	Maximise Initial response	RMRO Lisise with Region DRO and AC	Optimum resources (staged where appropriate)	Standby	Activated	Alert
3 3	Notify relevant staff and Agendes	Consider Increase in Initial response*	RMRO Lielse with Region DRO	Additional resources verified	Alert	Alert	Watching brief
2	Notify relevant staff	Normal response	RMRO Liaise with DRO	Additional resources identified	Adrice	Watching brief	Watching brief
1			NORMAL	OPERATIONS	BUSINES	3	

Severe Weather Alert Level Activation Table and Regional Chart

- 5.4 The decision to elevate or decrease the SWAL will be by the SER Director Regional Operations based on information provided on previous events and rainfall, current local conditions, resources, and local knowledge.
- 6. CHARACTERISTICS OF SEVERE WEATHER ALERT LEVELS
- 6.1 <u>SWAL LEVEL 1</u>: Forecasted weather conditions are such that it does not require an increase in planning and resources other than current regional station crewing arrangements.
 - **SOUTH EASTERN REGION: Normal Operational Business**
- 6.2 <u>SWAL LEVEL 2</u>: Moderate weather conditions forecasted that may have an impact on a particular location within the region and/or for the whole of region. This should still include normal response protocols with a heightened awareness of weather predictions and the checking of equipment and resources in the region to ensure operational preparedness.
 - <u>SOUTH EASTERN REGION</u>: The SER DMO will ensure that rostered on-shift SWR L2 staff are located to each rescue station and crew the rescue appliance at those stations (Stn 35 Beenleigh: 635 Kilo; Stn 40 Robina: 640 Mike; and Stn 45 Ipswich: 645 Mike).

^{*} Wolght of Initial attack: Regions should consider additional appliances based on the determined risk and available resources; # These are the minimum activity requirements. Regions may increase these activity categories (columns) based on local conditions (but may not increase or decrease the Alert Levels 1 to 4)

6.3 **SWAL LEVEL 3**: Information and advice received on forecasted moderate to high weather conditions. This forecasted weather condition may be a location specific moderate to high impact event and/or it may be an event that is following a long period of rain resulting in swollen creeks and waterways. This will require consideration for an increase to initial response capability, and may also require additional resources to be brought up for duty and located to specific stations within the region. All available additional resources brought up for duty and location to be verified.

<u>SOUTH EASTERN REGION</u>: The SER DMO and SER Technical Rescue Coordinator to consult on required resourcing arrangements, and to advise and/or recommend to the SER Director Regional Operations (In addition to SWAL Level 2 activities):

- SER DMO to ensure all 'On duty' operational rescue appliances are crewed by SWR L2 staff at each rescue station (Stn 35 Beenleigh; Stn 40 Robina; and Stn 45 Ipswich).
- Status on operational readiness of additional regional appliances identified and available to support SWR incident response;
- Availability of 'Off duty' SWR L2 staff to crew pre-determined operational
 appliances, and recommendation on additional SWR operational appliances and
 crews to be brought up for duty and location at specific stations within the region to
 support swift water incidents as necessary;
- Advice provided to inform all relevant local regional Commander/s and potential impacted station Officers-in-Charge (Stations/Brigades) of the forecasted weather conditions, Severe Weather Alert Level, status on SWR operations preparations and appliance/crew readiness;
- Advice to station Officers-in-Charge (Stations/Brigades) to review their station
 Business Continuity Plan and prepare to action as necessary (for those stations
 that may be directly impacted by the forecasted weather conditions);
- SER DMO to continue monitoring BoM, emergency incident activity, and consult the SER Technical Rescue Coordinator on planning for additional regional resourcing as necessary for the whole of region;
- SER DMO and SER Technical Rescue Coordinator to continually review the
 potential high weather event giving consideration to a stand down message being
 applied for the 'Off duty' call back crews being released from operational duties.
- 6.4 <u>SWAL LEVEL 4</u>: There is a determined extreme weather event (cyclone) and/or when there is a predicted high impact weather event following a long period of rain resulting in saturated ground and higher than normal levels in creeks, rivers and waterways. Additional planning undertaken and resources will be brought up for duty to support All Hazards Emergency Management and incident response across the whole of region. This may also be the trigger for a request for additional resources from other regions.

SOUTH EASTERN REGION: On approval of the SER Director Regional Operations, the following actions will be initiated (In addition to SWAL Level 3 activities):

- SER ROC to be activated to support operations in accordance with QFRS Incident Management Systems and arrangements. The QFRS State Operations Centre to be notified of the SER ROC activation;
- SER RIMT to be placed on standby and ICC Cache to be prepared for transportation;
- SER DMO and SER Technical Rescue Coordinator to monitor extreme weather conditions for the whole and/or specific areas of the South Eastern Region and/or neighbouring regions (including NSW northern rivers area) impacted;

- Status on SWR regional operations preparations and appliance/crew readiness to be closely monitored;
- SER DMO will ensure (in consultation with the SER Technical Rescue
 Coordinator) that pre-determined SWR operational appliances crewed by SWR L2
 staff are brought up for duty and located to specific stations within the region to
 support potential swift water and flood related emergency incidents for the whole
 of region (as per the SER SWR Operational Plan). This crewing level arrangement
 will be maintained for the duration of the determined extreme weather period.
- Communications undertaken to Inform all relevant local regional Commander/s
 and possible impacted station Officers-in-Charge (Stations/Brigades) of the
 forecasted weather conditions, Severe Weather Alert Level, status on SWR
 operations preparations and appliance/crew readiness and locations;
- Station Officers-in-Charge (Stations/Brigades) to review their station Business
 Continuity Plan and prepare to action as necessary (for those stations that may be
 directly impacted by the forecasted weather conditions);
- SER ROC to continue to undertake planning on stalf modelling and resource allocation strategies to support a protracted All Hazards Emergency Management major event, maintenance of operations capability for the whole of South Eastern Region, fatigue management, and to determine the regional capacity to support (and/or not support) QFRS SOC requests for stalf for intra-State deployment as required.

NOTE: SER ROC to determine regional staffing capacity to sustain the required number of SWR L2 staff (10/14 roster arrangement) to support an extended swift water and flood related event, and/or to determine the requirement for a request to the QFRS SOC for additional qualified SWR L2 staff and operations support personnel to be provided for the region, as necessary.

7. SEASONAL WEATHER CONDITIONS

- 7.1 Throughout the calendar year weather conditions in South East Region can vary from the annual expected seasonal rain and storm patterns to isolated severe weather events. Unpredictable seasonal weather conditions and adverse weather events can be difficult to plan for, however close monitoring of daily weather patterns by all operational staff is essential in maintaining optimum operational preparedness and response capability for the whole of the region.
- 7.2 Firecom South East undertakes a key role in All Hazards Emergency Management and will be informed and regularly updated on all/any potential extreme weather information, status on SWR regional operations preparations and appliance/crew readiness, and actions initiated to increase regional SWR operations capability and location of SWR appliances/crews.
- 7.3 How do you access the BoM on the SER Regional Website?

Simply by <u>CLICKING ON THIS ICON</u> that is located on your computer personal Desktop, available to you when you first open (DCS user name/password) your Station/Business Unit computer, and you will be taken directly to the QFRS South Eastern Region Website.

Situational awareness is everyone's responsibility

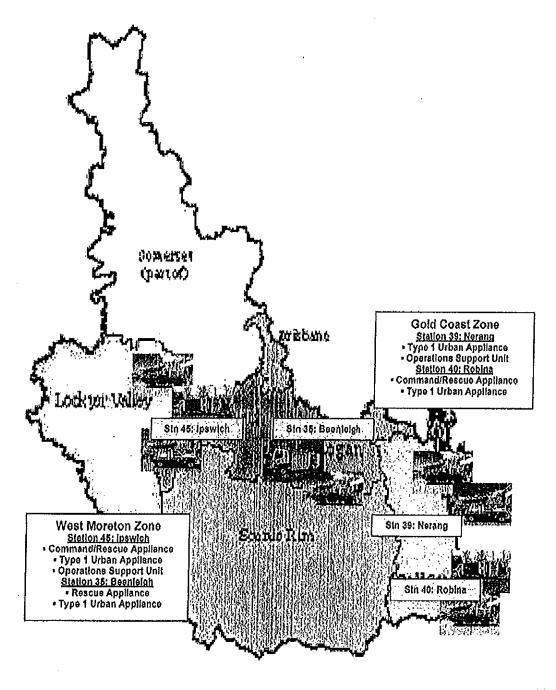
8. OPERATIONAL APPLIANCES

Resource	Capability	Appliance
Command Rescue Appliance	- Operations Command and Technical Rescue appliance; - Station Officer/Firefighter; - Full self contained command/communications module; - All radios plus UHF repeaters (spare), cross patch/link facility; Satellite phone, mapping; - Forward command and operations capability including: Firefighting; Breathing apparatus and HAZMAT; Technical Rescue (All disciplines); Road accident rescue; Communications support (UHF; VHF; QAS); - SWR L2 equipment	
Type 1 Urban Appliance	Twin cab fire appliance; Four wheel drive capability; Bushfire/wildfire firefighting; On board water tank, pump and hose reel; UHFIVHF radios; Fitted to carry inflatable Rescue Boat; SWR L2 equipment Note: Type 1 urban 4x4 appliance available for bushfire, swift water and flood related emergency incidents	
Operations Support Unit	- Single cab vehicle; - Four wheel drive capability; - Bushfire/wildfire firefighting; - On board water tank, pump and hose reel; - UHF/VHF radios; - Fitted to carry Inflatable Rescue Boat; - SWR L2 equipment Note: Operations support 4x4 vehicle available for bushfire, swift water and flood related emergency incidents	
	- Technical Rescue appliance; - Station Officer/Firefighter; - Command/communications module; - All radios plus UHF repeaters (spare), cross patch/link facility; Satellite phone, mapping; - Forward command and operations capability including: Firefighting; Breathing apparatus and HAZMAT; Technical Rescue (All disciplines); Road accident rescue; Communications support (UHF; VHF; QAS); - SWR L2 equipment	Eurence Control Contro

QFRS SER Operational appliance types available for swift water and

flood related emergency incidents

- 8.1 SER regional operational appliances have been resourced and are available to support swift water and flood related emergency incidents. SER has 'on duty' operational rescue appliances crewed by Technical Rescue L2 staff located at each regional rescue station (Stn 35 Beenleigh; Stn 40 Robina; and Stn 45 Ipswich).
- 8.2 Additional operational appliances may be crewed by available rostered 'on duty' SWR L2 staff, and/or by 'off duty' SWR L2 staff recalled to duty (as approved by the SER Director Regional Operations) to crew such pre-determined operational appliances. Appliance/s and crew may be located to specific stations within the region as required to support potential swift water and flood related emergency incidents for the whole of region.



9. EQUIPMENT

- 9.1 Personal Protective Equipment for SWR L2 Technician will include: Personal Floatation Device (P.F.D.); Wet Suit; Gloves; Bootles; Strobe Light; Knife; Helmet; Personal High Angle Kit.
- 9.2 Pre-determined regional operational SWR appliances (appliances/vehicles identified as a part of the SER Swift Water Rescue Operational Plan) will carry the following equipment:

SWIFTWATER RESCUE T	RAILER/INT	ERMEDIATE RESCUE STATION SWR KIT	
	QUANTITY	A STATE OF THE STA	QUANTIT
I TAYLE COURS II WITH DOW THE STEECHED	1	Slings Snake eye (60 mm orange)	4
PFD's Force 8 c/w knife, strobe and spare			
carabineer	4	Kootenay Carriageway	1 1
Level i - Type II PFD's - Adult	4	Flip lines with Carabineeus	4
Set of 3 - child PFD's - (Infant, child, small adult)	1	Foot Pump with Yellow Hose	1 1
Richel Straps 38 nm	2	Hand Pump with Black Hose	1 1
Throw Bags	4	First Ald Kit	1
Helmets - (future c/w 'in helmet" communications			
system)	4	Loud Hailer	1
High Powered compact search torch (recommend			·
Fenix TX40 of equivalent)	4	Hand Reel with Weighted big shot line (Green)	2
Helmet Lamps Princion Tech (3 X AAA filled)	4	Tactical Command Kit TAC - A 4 (Own Inventory)	Bag
Big Shot Line in small yellow bag		Brake Fluid 500 Ml.	1
Float lines 100 m (In large blue bags)	2	Hose Inflation Kit (8ub Inventory below)	1
Float lines 50 m (in small blue bags)	4	Male & Female Blank caps, (Hose Inflation)	1 each
Life Rescue Lines 100 m (In large yellow bags)	3	Air fitting for Schrader valve (Hose Inflation)	1
Life Rescue Lines 50 m (in small yellow bags)	2	Air Regulator & air hose (Hose Inflation)	1
Roll of 25mm Tube Yapa	f	Hose Spanner (case 3) (Hose Inflation)	2
Roll of 6mm Black Prussic	1	Wonder Gun	1
Assorted lengths of float rope (in yellow bag)	1	Air Adaptor F/M F/M for wonder gun	1
Poly larp (Blue)	2	I.W.P. repair kit, valve tool, glue, patch	4
Paddles Paddles	4 or 6	Aqua pack Waterproof Ballery Pouches	
BIG SHOT Line launcher 2 piece pole & stingshot	2	Chemical Light Sticks - White	50
ire Hose 84 mm X 30 m colled	2	Tool Box Motal (Sub Inventory below)	1
I.A. Cylinders	2	Pliers set , normal, needle nose, side culter	3
ox of assorted slings and prussic	1	Screw Orivers Flat, Phillips	1 Each
larpoon Fig 8 Defenders	3	Zip Ties	2 Pack
retal in line Defenders	2	Big Shot line Orange Coils	2
ulley P3 Single	1	Sun screen Small lube	1
uliey P3 Double Puliey	1	Insect repel Roll O, Bushman's Spray	1 Each
ulley P3 Double Ended	1	Silver tape	1 Roll
ulley P3 Prussic Minding Pulley	2		LIVII
wivel	1	,	
arabineers STEEL	20	· · · · · · · · · · · · · · · · · · ·	······································
arabineers ALLOY	40	······	

10. EMERGENCY INCIDENT RESPONSE

- 10.1 All personnel will operate in accordance with the QFRS Incident Management System supporting All Hazards Emergency Management strategies, including pre-emptive arrangements for whole of region coordination to swift water and flood related emergency incident response.
- 10.2 The SER DMO may request appliance/s and crew/s to be located to specific stations and/or localities within the region to support potential of swift water and/or flood related emergency incident response for a specific station and/or command locality.
- 10.3 All station and/or appliance notification for required appliance movement and/or emergency incident response will be through Firecom South East in accordance with QFRS operations policy and procedures.

- 10.4 Air operations support can be requested through Firecom South East who will follow standard operating procedures and policies in relation to contacting the QFRS State Air Operations Desk on the availability of aircraft support. Operations strategies should be considered in the event that appropriate aircraft support is not available.
- 10.5 Clear instructions need to be provide in relation to requests for air operations support, including type of air support needed and task to be undertaken (E.G. Rescue/Search; Technician Transfer (Number); Equipment Transfer including weight).

11. FEEDBACK ON THE SER SWR OPERATIONAL PLAN

11.1 All and/or any feedback on the (SER) Swift Water Rescue (SWR) Operational Plan is encouraged and can be provided to the SER Technical Rescue Coordinator.