

STATEMENT OF WITNESS

Date: 02/12/2011

Name of Witness: Kathleen Dawn Carrillo

Address of Witness: [REDACTED] Sippel Road. Blenheim. 4341

Occupation: Primary School Teacher

Position: Class Teacher at Laidley District State School
Group Leader Gatton Group, Lockyer Valley Unit of the State
Emergency Service

Telephone: (Work) [REDACTED]

(Mobile) [REDACTED]

An account of all actions as a member of the State Emergency Service between 11:30am and 5:00pm on 10 January 2011. Make reference as accurately as possible to the time of day at which each of those actions was performed; and attach copies of any notes, logs, mobile phone records or other documentation in your possession providing evidence of the times at which the actions were performed.

I, Kathleen Dawn Carrillo, Group Leader of the Gatton Group of the Lockyer Valley State Emergency Service state:

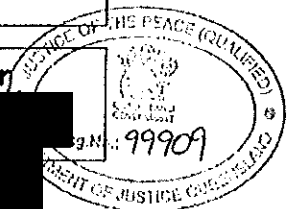
1: I, Kathleen Dawn Carrillo, have been a member of the Gatton SES Unit (later Gatton Group after amalgamation) since February 1998. I have held the position of Training Officer since 2003 and Group Leader for the Gatton Group since October 2004 to date.

2: On the night of 9th January, Shane Engel, [REDACTED] and I were activated to take the Gatton Flood boat into Grantham with sandbags required by residents due to rising flood waters. This job was eventually passed on to the Rural Fire Brigade as they had a vehicle that they could still drive into Grantham. We were then tasked to assist the Swift Water rescue crew throughout the night evacuating people from Harris Street, Grantham. I called Annette Fifoot to ask if she was available to come and support [REDACTED] in minding the vehicle and boat trailer and answering the phone whilst Shane Engel and I assisted the Swift water rescue members. She confirmed she was available and would be there as soon as possible. She arrived at 2350. We all finally returned to the Gatton Shed and signed out at 0430 on the morning of the 10th January. [REDACTED] returned home and Shane Engel and I (my partner) remained at the

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[REDACTED]

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SES Shed as we were unable to return to our property due to Creek Crossings being un-passable. We then slept at the SES Shed for the rest of the night. The attendance Log at Gatton SES Shed shows that I signed out at 0430 10th January. I attach a copy of the Log marked "KDC1".

3: At approximately 0930 we got up and Shane Engel and I went to purchase some breakfast. As we were not doing SES business we had not yet signed in. Whilst we were out, I received an enquiry call from a [REDACTED] at Lower Tent Hill regarding the possibility of sandbagging around the house exit points because they were going away for a few days and were concerned about the rising floodwaters nearby from the Tenthill Creek and the Ma Ma Creek as their house is in between both creeks. Shane and I went out to the house to do a reconnaissance and agreed with the owner to return to the SES Shed and assist them in filling about 200 sandbags to completely surround their house with a double layer of bags.

4: We returned to the SES Shed, picking up [REDACTED] on the way as he does not drive and signed in at 1130. Shane Engel and [REDACTED] then commenced filling sandbags. Three members of the Mildred family came down to the SES Shed and together with our members, filled approximately 250 sandbags. I remained in the Office, manning the telephones: [REDACTED] Gatton SES Shed, [REDACTED] my Group leader's phone and [REDACTED] personal phone, which was also being used). The attendance Log at Gatton SES Shed shows that I signed in at 11.30 10th January. See previous attachment of the Log marked "KDC1".

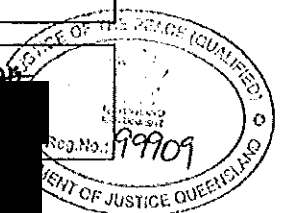
5: During the course of the morning I fielded and made numerous phone calls and performed numerous tasks. Unfortunately as the phone calls became more frequent, due to the previous nights flooding, I did not record times for them all:

- 1: Received a call from Laidley SES regarding re-supply for members; arranged to get some cash to them and let Local Controller Gary Dorr know.
- 2: Calls both to and from the Local Fire and Rescue person about how to arrange for the local rural units to come in and help fill sandbags.
- 3: Received a call from a lady in Mulgowie wanting sandbags – passed on to Laidley Group.
- 4: Received two calls from Lockyer Waters people wanting sandbags but I had to tell them we were unable to get through as all the creeks were down between us and them.
- 5: Received a call from Leanne at LVRC regarding a gentleman at Thomas Street Laidley requiring sandbags as his house was flooding - passed on to Laidley Group.
- 6: Received a call from 132500, emergency response number, about a lady at Glenvale, wanting sandbags – passed to Toowoomba SES as their area.
- 7: Received a call from [REDACTED] about two people in the creek at Spring Bluff for the flood boat to be activated. I then instructed Shane Engel to prepare and hitch up the Gatton Flood Boat.
- 8: Received a call from [REDACTED] to say that water was approximately 1m deep over the Murphys Creek road, near [REDACTED] place.

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- 9: Received a call from Gary Door in the LDMG updating me as to the current state of the area saying, that there was water over the Highway at Withcott, cars had been washed off the road up in Toowoomba, Murphy's Creek was about 4 foot higher than before and could we get to Forest Hill to warn residents that the Sandy Creek was coming up and they might need to evacuate some of the lower end of town.
- 10: Called [REDACTED] (LVRC Council employee) who lives in lower Forest Hill, but he was unable to help so called [REDACTED] an EMQ employee who was unable to get to Toowoomba, who was helping the two local SES groups, as he lives in Forest Hill. He agreed to go and warn the residents.
- 11: Received a call @14.29 from Gary Dorr (in LDMG) telling me to not activate the flood boat as we could not actually get there as the roads were impassable to Murphy's Creek, He would see if Toowoomba could get down from the top end to Spring Bluff.
- 12: Received a call from Gary Dorr to ask that I send a team into Grantham to warn them that the creeks were expected to rise again rapidly that evening and that evacuation would be a wise idea. I then activated Shane Engel, [REDACTED] and called in Annette Fifoot to take the Mobile 1 Truck into Grantham and door knock and warn the residents. I wrote a short memo for them to tell residents and they left immediately when Annette Fifoot arrived. I attach a copy of the short memo marked "KDC2" and a handwritten note regarding the call from Gary Dorr marked "KDC-3".
- 13: Turned on the Radio to SES 3 to monitor calls from the activated team. Received a radio call from Shane Engel saying that they had warned two residents; [REDACTED] at 1183 Gatton/Helidon Road just outside Grantham and the people in the low-set property just before Armstrong Road on the left. He said that when they got as far as the garage on the right hand side he saw a cargo container coming down the side road (Anzac Avenue) towards him, not on a truck. As the water appeared to be about two feet deep and our vehicle is not a four wheeled drive vehicle with a snorkel, he had turned Mobile 1 around and was heading back out of town, warning other sightseers at the Placid Hills turn off as he passed and then people at the residences near the Gatton/ Clifton Road junction. I told him to return to the Shed.
- 14: Called Gary to inform him what had happened. I was told to remain at the Shed and continue with what we were doing ie. fielding phone calls.
- 15: Received a call from a lady on Old Laidley/Forest Hill road wanting sandbags which I passed on to Laidley SES group.
- 16: Received a call at 15.30 from lady regarding an elderly 85 year old lady in a wheelchair [REDACTED] in Princess Street Gatton, whom she had been unable to contact, could we please check to ensure she was OK.
- 17: When Shane Engel, [REDACTED] and Annette Fifoot returned from the Grantham area at approximately 16.00, Annette Fifoot then stayed at the Gatton SES Shed to assist me in answering phone calls and I sent Shane Engel and [REDACTED] to check out this lady. They reported back via radio, that she was not answering the door and a dog was barking inside. Local residents had not seen her. They had also

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advised some local residents, who asked if that area was going to flood, to move to higher ground if possible as a precaution and if it didn't flood, no harm was done. But if it did, they would be safe. They then returned to the Gatton SES Shed.

- 18: Shane received a phone call from a concerned family member and then went out to a Mr. and Mrs. [REDACTED] who had been advised by their family to evacuate but did not wish to do so. He talked to them and then returned to the Shed.
- 19: Received a call from a gentleman in Torrington about a couple in their 50s in Lowes Road Gatton and his daughter who had rung him ½ hour earlier about the creeks rising and having to get onto the roof. I took his phone number and said I would contact him as soon as I had some information. I reported this to Fire Com for immediate evacuation.
- 20: Received a call from a lady in Lake Clarendon requiring assistance. I advised her to stay put because we could not get to her but that I would contact Lowood SES to see if they could reach her from their side of the shire.
- 21: A concerned local resident came to the SES Shed and asked if we had information about [REDACTED] from the Grantham Servo as she had heard he was missing. I advised her that at that time we had no information about him but that I would let her know if we did receive any information.
- 22: Received a call from a lady requiring information about a friend in Gerhke Road, Plainland in a low-set house, wondering if she was OK.
- 23: Received a call from a lady in Calendula Court, Regency Downs, and requiring advice on what to do because of rising flood water.
- 24: Received a call from a lady in Gatton about her parents and their next door neighbour in Harris Street, Grantham requiring evacuation from their roof, because of rising flood water. I contacted [REDACTED] the local Rural Fire person re evacuation.
- 25: Received a call from local fire service to say they had gone to pick them up, but required access to a local charity shop to obtain some clothing.
- 26: Received a call from a lady in Laidley and 3 adults, about what to do because of rising flood water, advised her to go next door to the high-set house.
- 27: Received a call from a man on the Gold Coast regarding a Grantham resident. I advised that at this time we had no information, but I took his phone number and said I would contact him as soon as I had some information.
- 28: Received a call from a lady in Wintersun Court, Brightview, and requiring advice on what to do because of rising flood water.
- 29: Received a call from a lady on Brightview Road, requiring advice on what to do because of rising flood water.
- 30: Received a call from a gentleman in Tallowood Court, Brightview with a paraplegic wife, and requiring advice on what to do because of rising flood water.
- 31: Received a call from a gentleman regarding his missing father and mother from Murphy's Creek Road.
- 32: Received a call from a lady in Ingham, enquiring about a friend in Sandlewood Drive Brightview. I said I would get information, from another local resident for

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whom I had a phone number, and get her to check for me in the morning and that I would get back to her in the morning.

- 33: Received a call from the Toowoomba Call Centre regarding an elderly couple and a disabled child in Upper Lockyer. Called back, but was unable to give the caller any information at that time.
- 34: SES member [REDACTED] arrived at the Gatton SES Shed to assist. I sent her and Annette Fifoot to the Gatton Shire Hall to assist in the Evacuation Centre with registration
- 35: Received a call @17.00 from a lady in Gladstone, enquiring about a friend on Grantham/Winwell Road with a young child and a baby. I said I would make enquiries for her and get back to her if I found out anything.

The evening continued to be busy with phone calls and requests for information and sandbags.

6: Until the Team returned from Grantham, I was the only person in the Shed, manning three phones; answering requests for assistance and information and relaying information to and from Gary in the LDMG, as no further members were available at the time to assist. During this time there were several calls I was unable to answer and had to ring back in due course. This Annette helped me to do on her return, until she went down to the Evacuation Centre.

7: I have requested a copy of my phone records [REDACTED] in the hope that it might shed light on further timings of events but I am still waiting to receive them from Telstra despite expressing the urgency. I am not able to access the phone records of the two SES phones [REDACTED] and [REDACTED] as the accounts are held by the LVRC. Again I have requested a copy of them, but I have not received them and will endeavour to provide them in due course upon their arrival. Whilst there will be many calls recorded for this time period, it may be possible to compare and analyse the three sets of records and draw some conclusions as to times of events and calls.

I make this statement of my own free will believing its contents to be true and correct.

Justices Act 1886

I acknowledge by virtue of Section 110A(6C)(c)(i)(ii) of the Justices Act 1886 that:

- (1) This written statement by me dated 2nd December 2011 and contained in the pages numbered 1 to ... is true to the best of my knowledge and belief; and
- (2) I make it knowing that, if it were admitted as evidence, I may be liable to prosecution for stating anything that I know is false.

..... [REDACTED] Signature

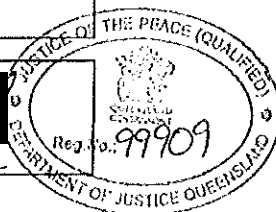
Signed at Brisbane this 2nd day of December 2011

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JP/Sollicitor/Con
Declarations:

REBECCA KATE STAPEL



Official Attendance Register

Unit/Group: GATTON

Official use only	DATE	NAME	ACTIVITY DETAILS	TIME IN	SIGNATURE	TIME OUT	SIGNATURE
	8-1-11	[REDACTED]	FLOOD BOARD STAFF	18.55	[REDACTED]	2.30	[REDACTED]
S/FB	9-1-11	SHANE	"	12.30	[REDACTED]	4.30	[REDACTED]
S/FB	9-1-11	DOWN	"	17.00	[REDACTED]	2.40	[REDACTED]
S/FB		[REDACTED]		19.10	[REDACTED]	2.40	[REDACTED]
S		ANNETTE FIFoot		19.10	[REDACTED]	4.27	[REDACTED]
S		Annette Fifoot		23.50	[REDACTED]	04.30	[REDACTED]
S		GARY Don		16.00	[REDACTED]		[REDACTED]
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EOC	10/1/11	Down		11.30	[REDACTED]		[REDACTED]
S		SHANE		11.30	[REDACTED]		[REDACTED]
S		[REDACTED]	Phone call to Warn Greatham @ 11.30	14.50	[REDACTED]		[REDACTED]
EOC		Annette		17.00	[REDACTED]		[REDACTED]
EOC		[REDACTED]		17.00	[REDACTED]		[REDACTED]
S		[REDACTED]		09.00	[REDACTED]		[REDACTED]

The personal information collected on this form will only be used for official purposes and will only be disclosed to persons who have appropriate authorisation.

Residents.

The Sandy Creek is expected to rise again rapidly this evening to a higher level than last night.

We suggest you close up your house , turn off all non essential power and evacuate your property now! You are welcome to go to the evacuation centre at the Gatton Shire Hall

IF you elect to stay in your property, evacuation later tonight will not be possible. I repeat,

Location coming up again
evaluate now

MESSAGE FORM

Precedence	Date	Time	Orig. No.
	10/2	2 29 PM	

FROM: (83) (10/2)

TO:

(1) Nothing to do at Spang
Pilot - wait get it

(2) Group -

R-D	Date	Time	Inst	Dist.