

STATEMENT OF WITNESS

Date: ^{11/2} 6 October 2011

Name of Witness: Mark John Kelly

Address of Witness: [REDACTED] Lahrs Road Ormeau

Occupation: Area Director EMQ

Division: Emergency Management Queensland
Department of Community Safety

Telephone: (Work) [REDACTED] (Mobile) [REDACTED]

I, Mark John Kelly Area Director South Eastern Region Emergency Management Queensland, Department of Community Safety state:

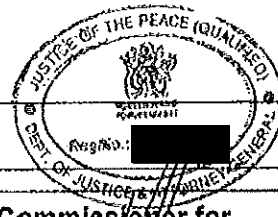
1. His role and position within Emergency Management Queensland (EMQ), including information about his direct supervisor and the person to whom he reports in a disaster.

1. I have been employed as an Area Director with Emergency Management Queensland (EMQ) since January 2010. Prior to this I was a sworn officer in the Queensland Police Service for a period of twenty years. I report directly to Eddie Bennet Regional Director South Eastern Region. A copy of my position description is attached and marked "MJK-1". Please also find a copy of my qualifications attached and marked MJK2.

2. The SES units within his area including details (if known) of any paid SES members within his area.

2. I am the Area Director for Ipswich and Somerset State Emergency Service (SES) Units. There are no paid SES local controllers or other SES volunteers within my areas. The Ipswich SES Local Controller is employed by the Ipswich City Council as an SES Liaison Officer and is not a paid Local Controller. The Somerset SES Controller is employed by Somerset Regional Council as a Quality assurance officer who duties include SES Local Controller.

This is page 1 of a statement comprising 5 page/s.



Witness [REDACTED] (.....):

JP/Solicitor/Commissioner for Declarations: [REDACTED]

3. The adequacy of current SES volunteer numbers (including any issues with recruitment and retention of members), level of training and equipment and resources available to SES units within his area.

3. Both Ipswich and Somerset State Emergency Service Units have adequate membership numbers and are active in membership drives every year. SES members are trained in accordance with the SES doctrine by EMQ members. Ipswich currently has approximately one hundred and seventy members while Somerset has approximately sixty members.

4. The mechanisms for receiving requests for assistance and the process for, and his role in, managing requests for assistance, including the prioritisation and/or management of competing requests for assistance.

4. Requests for assistance (RFA) are now phoned into the 132500 number, these requests are entered onto the RFA computer system and are forwarded onto the local controllers. Requests are assessed and managed at local level and are subsequently completed on RFA.

5. His authority for, and role in, the tasking and deployment of SES members, including local controllers, both when a disaster is declared and at other times.

5. Area Directors do not have command or control over SES Local Controllers or their operations however on request they provide advice and assistance to Local Controllers during the decision making process.

6. Whether any SES members within his area were deployed to another area/region during the 2010/2011 floods and, if so, the process by which this occurred and his role in it.

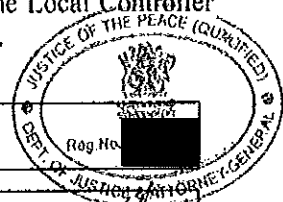
6. During the 2011 flooding and cyclone events SES members from both Ipswich and Somerset were deployed to other regions throughout the state. These deployments were co-ordinated with both State and Regional input. Regional EMQ determines the availability of SES members who are selected on skills base and currency. SES members are always deployed with Regional EMQ staff. Deployment travel and accommodation arrangements are made through State EMQ for extended deployments while day deployments are made through the Regional EMQ office.

7. Whether there are any SES units in his area with more than one Local Controller, and, where this is the case, a description of (a) – (e):

7. Both Ipswich and Somerset SES Units have a rank structure of one Local Controller who is responsible for appointed Group Leaders at SES group level.

This is page 2 of a statement comprising 5 page/s.

Witness ([redacted] .):	JP/Solicitor/Commissioner for Declarations: [redacted]
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8. The nature of his contact and coordination with any Local Disaster Coordinator, Local Disaster Coordination Centre, Local Disaster Management Group, and other EMQ officers during the 2010/2011 floods.

8. The Local Disaster Coordinator for both Ipswich and Somerset has a very strong working relationship with myself and other EMQ Area Directors within the South Eastern Region. Area Directors are the points of contact between Local Government and the SES. During the 2011 flood events I provided the Local Disaster Management Group and Local Disaster Coordinators with support and assistance throughout the event. Assistance was provided by verbal advice given within the meeting forums of both the LDMG and DDMG. Advice related to interpretation of the legislative changes to roles and responsibilities of group members. This advice also provide as to the disaster management chain of command for requests.

9. Any instances, during the 2010/2011 floods, where EMQ's requirements or expectations of the SES differed from those of the Local Disaster Management Group or Local Disaster Coordinator, and how these issues were managed

9. Only one incident comes to mind. During the 2011 Ipswich flood recovery operations the Local Disaster Coordinator requested that SES members perform extended night time traffic control shifts for a period of time. He explained there were no traffic controllers available in either Brisbane or Ipswich and therefore required SES to fulfill this role. I explained that the Ipswich SES members were suffering from fatigue due to recent deployments and operations and that another solution had to be found. I researched the issue and provided information about the availability of employing traffic controllers from Tweed Heads to assist this task. The matter was resolved and SES fatigue issues were addressed.

10. The Government (State and State/Commonwealth) funding programs accessed by SES units within his area in the financial years 2009-10 and 2010-11, and his role in all aspects of the funding application process and administration of this funding.

10. State Government funding programs were accessed by both groups in 2010.

11. Ipswich received \$3000 funding for new laptops. The grant was applied for through the Local Government and was an EMQ non recurrent SES subsidy grant.

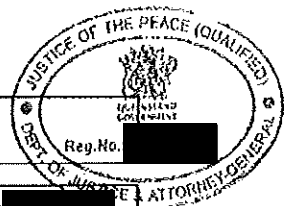
12. Somerset received \$3000 for office equipment and \$30000 for building extensions at Kileoy SES. Both grants were applied for by Local Government and were an EMQ non recurrent SES subsidy grant.

13. As Area Director I supported these grant application.

This is page 3 of a statement comprising 5 page/s.

Witness ([redacted]): [redacted]

JP/Solicitor/Commissioner
Declarations: [redacted]



11. Whether or not issues have been raised with him directly by SES members about the level of funding provided by the State Government, including any suggestions by SES members about how the funding arrangement could be improved.

14. Both SES Local Controllers have asked for increased State Government funding for essential equipment for a number of years. These requests include funding for additional flood boats and other essential equipment. It is the feeling that the more council support a Unit receives the less State Government support is received. SES Units with larger Councils tend to rely more of Council support.

12. The results of any assessment or debrief within his area relating to the performance of the SES units during the 2010/2011 floods.

15. The performance of the SES Units during this flood event was of a high standard with nearly all SES volunteering their time. At the completion of the event the SES conducted their own internal debrief.

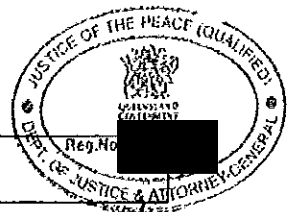
16. There have been improvements to communications at Lowood SES Unit with the installation of an aerial on a commercial radio stations tower (at a cost of \$1200 annually) which is paid for by EMQ SER

17. Five new SES flood boats have being provided to the communities of Ipswich, Rosewood, Marburg, Toogoolawah and Lowood. EMQ has provided training of additional SES flood boat crews to crew the additional vessels.

13. Any other observations on the structure, funding and command and control arrangement of the SES generally and/or in relation to the 2010/2011 floods, including possible areas for improvement, and any improvements made, or proposed to be made, in any of these aspects following the 2010/2011 floods.

18. In my opinion the structure of the Queensland SES compared to New South Wales and Victoria is disjointed. In Queensland there are over seventy SES Units operating independently. The command and control of the SES needs to be reviewed and standardized across the State.

19. Employees of Emergency Management Queensland including Area Directors already hold rank within the hierarchy of the SES structure however there remains no command or control over the activities of the SES.



This is page 4 of a statement comprising 5 page/s.

Witness ([redacted]): [redacted]	JP/Solicitor/Commissioner Declarations: [redacted]
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I make this statement of my own free will believing its contents to be true and correct.

[Redacted]
M.J. KELLY

Justices Act 1886

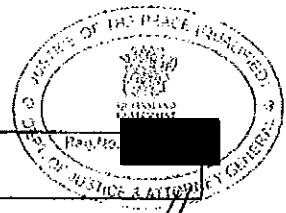
I acknowledge by virtue of Section 110A(6)(c)(ii) of the Justices Act 1886 that:

- (1) This written statement by me dated 12/10/2010 and contained in the pages numbered 1 to 8 is true to the best of my knowledge and belief; and
- (2) I make it knowing that, if it were admitted as evidence, I may be liable to prosecution for stating anything that I know is false.

[Redacted] Signature

Signed at Ormeau. this ...12th. day of October 2011

This is page 5 of a statement comprising 5 page/s.



Witness (.....):	JP/Solicitor/Commissioner Declarations: [Redacted]
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"MSKI"

role DESCRIPTION



Title: Area Director

Classification: AO6 (\$72,515 - \$77,584 p.a.)

Division: Emergency Management Queensland

Branch: Office of the Executive Director, Regional Operations Branch

Region: South Eastern Region

Location: Beenleigh

Occupational Group: Emergency and Protective Services

Special Conditions: Permanent full time position

Vacancy Ref No: QLD/ES382/09

Closing Date: Midnight Monday, 30 November 2009

Contact Officer: Mr Eddie Bennet
Regional Director, South Eastern Region

PURPOSE OF THE ROLE

The Department of Community Safety supports healthy, safe and secure communities through public safety, emergency management and secure and appropriate corrections services.

EMQ Regions are responsible for developing, monitoring and evaluating the effectiveness of EMQ disaster management, mitigation and State Emergency Service (SES) programs and facilitates whole-of-Government and inter regional collaboration to enhance regional service delivery. The seven regions within EMQ are Far Northern, Northern, Central, Brisbane, North Coast, South Easter and South Western.

ARE YOU THE RIGHT PERSON FOR THE JOB?

Mandatory Requirements

- Frequent weekend and after hours work commitments may be required.

Highly Desirable Requirements

- Disaster Management experience and/or qualifications.
- Operations management in a decentralised service delivery environment.
- Experience working with volunteers.

It should be noted that the possession of a tertiary qualification is not a prerequisite for this role. The Department values the enhanced work performance which derives from the expanded knowledge base and skill attainment resulting from formal tertiary training and encourages both its existing and prospective staff to undertake such training. However, the Department equally acknowledges that such enhanced work performance can be achieved through other learning experiences, including on the job training and structured professional development.



"MSK 1"

YOUR DUTIES/RESPONSIBILITIES:

- Consult and negotiate with Government Departments, Local Government Authorities, Indigenous communities and non-Government agencies on comprehensive disaster management programming, including risk management and mitigation strategies, volunteer matters, the development and maintenance of disaster management and response plans.
- Manage human resources, financial and asset management functions for the area.
- Provide strategic advice to the Regional Director on disaster management and response planning arrangements and programs for the Area including providing guidance on community education and awareness programs.
- Provide advice and guidance for the proper conduct and assessment of Risk Management Studies and regularly report to the Regional Director on the activities of Study Advisory Groups and the suitability of Study Reports and Mitigation Plans.
- Provide the services as described in the Disaster Management Act 2003 for the Executive Officer of the District Disaster Management Group.
- Undertake whole of government response coordination functions, including the provision of advice to Disaster District Coordinators and Local Government Disaster Management Groups during large-scale disaster or emergency situations.
- Ensure the effective management of the State Emergency Service (SES) volunteer support program, development and operation of District Support Units and the conduct of annual stock-takes of SES equipment program to ensure operational efficiency.
- Ensure the effective management of and compliance with policy and safety standards for the DES Youth Program and support the department's Volunteer Marine Rescue assistance program.
- Contribute to the development and implementation of operational and administrative policy, equipment and processes including EMQ operation service delivery plan.
- Undertake and support operational duties during emergencies and disasters as necessary.

ASSESSMENT CRITERIA:

You will be assessed on the basis of experience and capability in the following:

1	Demonstrated achievements in the application of strategic and business planning, resource management and the ability to manage within allocated budgets to achieve agreed outcomes.
2	Demonstrated interpersonal, written and oral communication skills including the ability to prepare reports, develop and maintain effective relationships and networks, liaise, consult and negotiate with a diverse range of clients and stakeholders including volunteers, Indigenous Leaders, community groups and Local Government.
3	Demonstrated ability to lead and work as part of a multi-disciplinary team within a volunteer oriented and disaster management environment.
4	High level knowledge, or ability to rapidly acquire knowledge of, disaster management or risk management concepts and principles and their application within diverse environments.

HOW TO APPLY

Applicants will need to provide:

- An advertised position application form (for offline applicants only).
- A two (2) page statement outlining your suitability for this position. It is a requirement of the selection process that your statement not exceed two (2) A2 page in length.
- A resumé (four to six pages) including details about your responsibilities, outcomes and achievements of current and previous roles, and include two recent referees who have a thorough knowledge of your work performance and conduct. Please ensure that one of the referees is your current or immediate past supervisor.
- Refer to the Applicant Information Kit for more details on how to apply.

"MSK 1"

ADDITIONAL INFORMATION

- This role description provides the minimum requirements for the role. The incumbent may be required to undertake other duties as required.
- Reporting Relationships – this position reports to the Regional Director. Position supervises a range of staff within an Area Office.
- Delegations and accountabilities as per the department's HR & Financial Delegations Manuals.
- The position is an Identified position within the SES hierarchy. The appointee will be expected to become a member of the SES and will hold rank accordingly. A Criminal History Check will be required prior to appointment to the SES.
- Where a subsequent or recurring vacancy arises, either from the same centre/location or different centre/location from the advertised position, the vacancy may be filled from the order of merit used to fill the original position. Applications will remain current for up to 12 months after the closing date.
- On appointment to this position a probationary period may apply.

Want to know more? Refer to the Applicant Information Kit and visit the following websites:

www.emergency.qld.gov.au and/or www.correctiveservices.qld.gov.au



Qualifications of
Mark John KELLY

"MSK 2"

Specialist Systems Training and Mapping Analysis Course	1998	Queensland Police Service
Mobile Radar Operator Course	1997	Queensland Police Service
Crisp Free Formatting Course	1995	Queensland Police Service
Criminal Intelligence Analyst's Certificate Course	1994	Queensland Police Service
Queensland Intelligence Database (QUID) Course	1994	Queensland Police Service
District Intelligence Officers Certificate Course	1994	Queensland Police Service
Drager Breath Operators Course	1994	Queensland Police Service
Kustom Handheld Radars Operators Course	1993	Queensland Police Service
Advanced Field Training Officers Course	1993	Queensland Police Service
Field Training Officers Course	1991	Queensland Police Service
Police In Service Course	1991	Queensland Police Service
Other Relevant Qualifications/Awards		
Course	Year(s)	Institution/Provider
Awarded 20 Year Clasp Queensland Police Service Medal	2010	Queensland Police Service
Marine Engine Driver Grade II Certificate of Competency	2007	Maritime Safety Queensland
Awarded National Police Medal (15 Years)	2006	Queensland Police Service
Senior First Aid Course	2005	Queensland Ambulance Service
Marine Engine Driver Grade III Certificate of Competency CO19391	2004	Maritime Safety Queensland
Restricted Master Class V Certificate of Competency CO17364	2002	Maritime Safety Queensland
Coxswain Certificate of Competency CO17183	2002	Maritime Safety Queensland
Authority to Caution Juvenile Offenders (JJA Act)	2002	Queensland Police Service
Awarded Queensland Police Service Medal (10 years)	2002	Queensland Police Service
Special Constable NSW Police 220358	2002	NSW Police Service
Awarded District Officer's Certificate	2002	Queensland Police Service
Assistant Search and Rescue Mission Co-ordinator Certificate	2000	Queensland Police Service
Restricted Coxswain Certificate of Competency	1999	Maritime Safety Queensland
Restricted Marine Engine Driver Grade III CO13819	1999	Maritime Safety Queensland
Awarded Assistant Commissioner's Certificate	1999	Queensland Police Service
Instrument of Appointment Shipping Inspector	1998	Maritime Safety Queensland
Restricted Radio Operators Certificate of Proficiency 4000598	1998	Australian Communications Authority
Awarded Commissioner's Certificate	1994	Queensland Police Service
Awarded District Officer's Certificate	1993	Queensland Police Service
Private Pilots Licence (PPL) 414567	1989	Redcliffe Aero Club
Diploma of Hospitality	1987	Brisbane Hospitality College
Year 12 (Senior certificate) Marist College Ashgrove	1986	Ashgrove

QUALIFICATIONS:

Course:	Year:	Institution:
Queensland Disaster Management Arrangements	2011	Emergency Management Queensland
Local Disaster Coordinator Induction course	2010	Emergency Management Queensland
Business Continuity Management (21689VIC)	2010	Emergency Management Australia
Advanced Diploma of Public Safety Police Search and Rescue Management PUA 60200	2009	Australian Maritime Safety Authority
SEM2000 Introduction to Queensland's Disaster Management Arrangements Induction	2009	Emergency Management Queensland
SEM2004 Introduction Queensland's Disaster Management Arrangements	2009	Emergency Management Queensland
District Duty Officer Course QC0279	2009	Queensland Police Service
Q-Prime 2.1 (Supervisors Course)	2007	Queensland Police Service
Small Boat Handlers Course QC0560	2007	Queensland Police Service
Lion Breath Analysing instrument Course QC0538	2007	Queensland Police Service
Panel Convenors Course	2007	Queensland Police Service
Discipline Investigation Course QC0457	2007	Queensland Police Service
Managerial Resolution Course QC0454	2007	Queensland Police Service
Q-Prime 1 (Supervisors training Course)	2006	Queensland Police Service
Police Incident Command (Forward Command Post) Training Course	2006	Queensland Police Service
Workplace Conflict Management Workshop	2006	Queensland Police Service
Charge Prep Expert Training Course	2005	Queensland Police Service
Management Studies in Policing level 2 (MDP)	2005	Queensland Police Service
Legal Studies in Policing level 2 (MDP)	2005	Queensland Police Service
Four Wheel Drive course	2004	Queensland Police Service
Leave Management Workshop	2004	Queensland Police Service
Workplace Assessment and Training (Certificate IV) BSZ40198	2004	Queensland Police Service
Special Constable Cross Boarder training course 30264QLD	2004	Queensland Police Service
Navigating in Aquatic Environment (White Water Jetski) Course	2003	Queensland Police Service
Stolen Property Investigation and Recovery System (SPIRS) Course	2003	Queensland Police Service
Diploma of Public Safety (Policing) PUA50200	2003	Queensland Police Service
Major Incident Management Course	2003	Queensland Police Service
Workplace Health and Safety Representatives Certificate Course	2003	Queensland Police Service
Advanced Diploma of Intelligence Practice 14288QLD	2002	Queensland Police Service
All Terrain Vehicle Course	2002	Queensland Police Service
Problem Orientated Policing Project (POPP) Workshop	2002	Queensland Police Service
Workplace Assessor Course	2002	Queensland Police Service
Marine Incident Investigation (Certificate IV) 14429	2001	Queensland Police Service
O.C. Spray Course	2001	Queensland Police Service
DNA Sampler Course	2001	Queensland Police Service
Stolen Vehicle Identification Course	2001	Queensland Police Service
Management Studies in Policing (Management Development Program)	2001	Queensland Police Service
Diploma Search and Rescue Mission Co-ordination 3844	2000	Queensland Police Service
Glock Conversion Course	2000	Queensland Police Service
Legal Studies in Policing (Management Development Program)	2000	Queensland Police Service
Marine Training Program (Brisbane Water Police)	1999	Queensland Police Service
Australian Criminal Intelligence Database Course (ACID)	1999	Queensland Police Service
LTI 20-20 Ultralyte Maritime Operators Course	1999	Queensland Police Service