

STATEMENT OF WITNESS

Prepared by: Legal Services Unit

Prepared by: Legal Services Unit

Date: 7th April 2011

Name of Witness: GRAHAM CECIL COOKE

Address of Witness:

Occupation: PUBLIC SERVANT

Position: QFRS INSPECTOR

Telephone: (Work) (Mobile)

JM

Date: 20/4/11

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QFCI

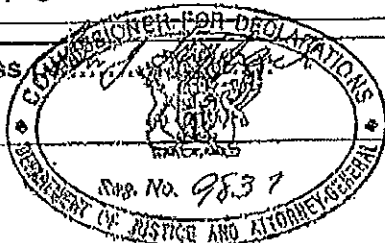
Exhibit Number:

I, GRAHAM CECIL COOKE, Inspector for the Queensland Fire and Rescue Service and an employee of the Department of Community Safety state:

1. I work for QFRS as the Area Commander Dalby and I hold the rank of Inspector. I have been employed by QFRS approximately 33 years. I hold Graduate Certificate in Applied Management. I also hold numerous qualifications as attached in GC-1. I am responsible for seven fire stations which includes maintaining staffing levels and response capability twenty four hours a day, seven days a week.
2. My operational response is confined to larger or significant incidents including threats to human life, potential significant and natural disasters including floods and other other events. I have the authority for deployment of resources in Dalby, Cecil Plains, Tara, Jandowae, Chinchilla, Miles, and Meandarra to the towns and surrounding districts.
3. My role is to ensure that training programs are provided to ensure that the workforce has the capability, capacity and performance to be able to carry out there role. I also imbed and reinforce zero harm culture across staff and volunteers. I ensure legislative, policy and procedural requirements are applied. I prepare briefings as required for the Chief Superintendent, Director of Regional Operations.
4. I recall the LDMG meeting in October 2010, which discussed the forthcoming flood season and general seasonal forecast ahead. There was an indication that there may be flooding. I attended and took notes,

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Witness



JP/Solicitor/Commissioner for Declarations:

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which I am able to provide. Exercise 'Orko' was table topped early in November which involved the executive of the LDMG and other agencies participating through emails. I was not involved with the orchestration of that exercise but was aware due to emails that I was included into.

5. I recall discussing this topic (Swiftwater Training) in second week of December 2010 after I returned from leave, with the Captain of Dalby. Consideration was given to the technical rescue staffing west of range and the issue of not having Swift Water Rescue (SWR) teams in the Auxiliary Firefighter manned Stations across the Dalby Area. We considered up-skilling officers/members and incident management skills were looked at and reviewed.
6. Usually the practical exercises involving hazardous events out in the field with Ambos, QPS, local facility operators, health; this occurred between September and December 2010. These exercises provide opportunities to enhance the skills of officers and enable them to work across agencies in a multi-departmental exercise.
7. On the 20 December 2010 I was in the Anzac Avenue Fire Station, Toowoomba. I was made aware that a male had fallen in a creek at Dalby and a SWR Swiftwater crew had attended, however the rescue boat capsized; numerous people attended that incident.
8. Water subsided over the following days and we monitored weather on Websites all week. This was done through the Bureau of Meteorology (BOM); www.weather.com; Elders weather information. These sites provide information regarding the weather and rainfall forecasting. The projections indicated significant rain falls around Christmas Eve through to Saturday and Sunday. The Christmas/Boxing Day rain projections were spot on.
9. On Boxing Day holiday, 27th December 2010 I drove around Jondaryan early morning, and then headed towards Dalby (public holiday) to assess the flood water building up.
10. I recall Lindsay Hackett (QFRS) rang at 0820 for an update on the Warrego Highway and offered swift water rescue crew for Dalby. Wilkie Creek Rural also offered assistance which I accepted however I needed RMRO Wayne Waltisbuhl to confirm this direction. He approved this request and offer of assistance.
11. The SWR team arrived at approximately 1100 am before the flood waters in Dalby had isolated the town.
12. At 1145 hrs on the same day myself and the Dalby Captain, Ian Tucker met with the LDMG at the Council Flood Coordination Centre. We then went and inspected the town, the water was slowly rising and evacuations were occurring during the day and evening.
13. One rescue involved several elderly people who had been stranded in a grandstand. QFRS assisted SWR Swiftwater crew with these tasks as required.
14. Tasking was primarily through the Local Emergency Coordination Centre (LECC). This was then passed on to ICC (ICC was set up 21.12.2010 at Dalby Station). My role involved coordinating crews, liaising with authorities and other services/agencies. By late afternoon the DDC from the Queensland Police

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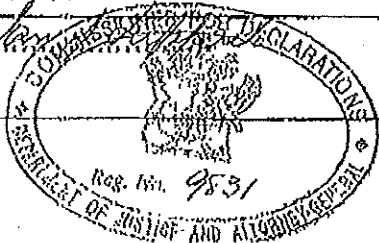
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Service (QPS) wanted to activate the DDMG however the majority of agency / dept representatives could not attend due to flood water between Dalby and Toowoomba. By the evening, the water had risen in areas that where it had not been expected to flood.

- 15. On the 28th December 2010 (after staying the night in town) flood waters had peaked by early morning. Rural Brigades had got into town and set up at the show grounds. The waters had cut the town in two sections; before this happened a fire Appliance and crew was located on each side of the town on the 27.12.10.
- 16. By this time the DDMG had been activated (28/12 am) and the LDMG and LECC's now reported to the DDMG. The DDMG had meetings at 0830 and 1600 and was in existence for the duration of the flooding period for one month. (ended approximately late January 2011).
- 17. At that time my role included the coordination of fire crews; welfare and safety issues; assist with evacuations; catering for crews; general community safety; equipping crews with PPE safety equipment. Rural Brigades were providing assistance throughout this period as well. I also checked with other Area stations to see how they were going, and had daily Teleconferences with the ROCC. Throughout this time I sent email messages including Sitrops both morning and afternoon (I have records of these emails).
- 18. In this flood period I may had had three/four days off, but still continued with Teleconferences and other work on those days off.
- 19. On the 29.12.10 I was advised that a ring tank containing approximately 1-2 megalitres had burst, 30-40km upstream. I inspected that area and came across locals in that area actually guarding road sites where the rise in water had impacted the road and restricted the crossing.
- 20. On the 30.12.10 the Ethanol Plant was contacted and they advised that there was no-one on site. Everyone from that plant had been evacuated. If anything happened on site, there was ultimately no-one there to assist.
- 21. Emergency plans had been investigated for Kogan Creek power station (by the station) as it was also isolated by flood waters. That station organised to have their employees flown in and out.
- 22. On the evening of the 10.1.11 I was at home when QRRS officer Tom Dawson (AC) rang me and advised that it had been reported from Brisbane, that a 7 meter wall of water would take out Oakey and Jondaryan.
- 23. I then went out to monitor the Warrego Highway near Jondaryan (Doctors Creek). I spoke with a local traffic controller on duty there. I then watched the Oakey town area until 2300hrs that night. The floodwaters were within the banks and steady.
- 24. On the 11 January 2011, near Jondaryan, where my residence overlooks the valley (not far from the coal mine), I was outside when I heard an unusual noise. I knew it wasn't the mine so I looked up stream and then saw an immense wall of water coming through the timber and Brigalow scrub and down through the valley. The noise was the flow of the water and the traveling debris hitting trees and other obstacles.

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- 25. I went inside and immediately rang QPS and people in Jondaryan to alert residents of the flood waters. I then traveled to Jondaryan where I met up with the local QPS officer. This QPS officer stayed with me for the day as I had a Nissan Patrol which enabled access to the town. We then jointly assisted people including residents that had water inundation; Truck drivers and Ergon staff were also stranded. Rural fire also assisted as they had one Fire Appliance they were able to utilize.
- 26. The issue of not having reticulated water (water treatment plant was damaged by flooding) affected the flood recovery process as more resources were needed. In order to utilize the Fire Appliance you would then need a water tank to follow the Appliance to assist with washing out properties.
- 27. The situation was more challenging as there were multiple flood events and other operational incidents and therefore staffing issues like fatigue needed to be monitored. Major Industry provided relief through equipment, personnel and resources and undertook significant work in the local district with regard to the recovery process; alleviating the workload on QFRS and other services.

QFRS Weather

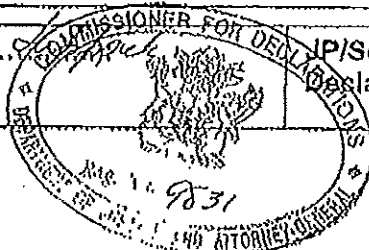
- 28. Weather forecasts, and rainfall and river data, are monitored by me several times a day. However at my level the community briefing for weather is not applicable. The QFRS is not the lead agency. During the flood period, the weather was monitored for proactive QFRS purposes such as planning, deployment, resources and activity. The community grapevine of local knowledge also provides information and situational awareness. The Fire Warden networks are also utilized to gauge upstream conditions.

LDMG / DDMG

- 29. Before amalgamation each town /area had a LDMG while the DDMG was at Dalby. Following amalgamation there was only one LDMG. However in the 'outside' communities the local Emergency Services and Agency representatives were not involved in the LDMG, so they made a local committee at the local level, the Local Emergency Coordination Committee (LECC). There is a LECC for each of Tara; Chinchilla; Dalby; Jandowae; and Miles. Reporting is through the local Service Centre Managers to the CEO to LDMG.
- 30. Regarding the DDMG/LDMG, my role is to outline current resources; current deployment of crews in the towns; specialty crews; resources committed and what QFRS could do to assist or increase resources or capacity. I would represent QFRS and advise the DDMG/LDMG what we had available regarding crews and equipment. There would then be discussions on how to approach events or plan for anticipated events.
- 31. The DDMG/ LDMG could provide progress reports regarding the recovery process. Coordination; any issues reported back - which could lead to additional resources being needed.

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32. The DDMG was activated around late afternoon on the 27.12.10. The Inspector represents the QFRS; answer questions; provides information on the resources available; liaising with the DDC in coordinating the response to incidents as need be.

State Agencies

33. I had involvement with BMQ; QAS; Qld Health (vaccinations officers) QBUILD; Main Roads and the Department of Communities (evacuees or general liaising). There was also interaction in the DDMG meetings; and other informal meetings.

34. My role with regard to these agencies was to provide information as requested from these agencies in meetings on an ad hoc basis. With regard to Main Roads meetings and discussions involved the general condition of roads for coordinating access and safety, to both QFRS transport and public. Restrictions were also put in place by Main Roads which would impact on our Appliances as the restrictions often involved weight restrictions. QFRS was often restricted as the Appliances were over the weight restriction and exemptions were not allowed at critical times due to the extent of flood damage to roads.

35. QBUILD was also involved with the flood recovery. QFRS would firstly hose out and clean a building in preparation for QBUILD to go in and take over.

ADF/Commonwealth Agencies

36. QFRS also provided resources to assist in emptying Chinooks (aircraft) that were transporting necessary flood relief provisions and resources eg Habitat.

37. I would ask the ROCC where habitat or other resources were located. That information would be relayed to DDMG who would then advise the SDCC and they would organise that.

38. I would also provide information to Centrolink on what properties the QFRS had washed out which would enable them to validate claims for payments.

Response Generally

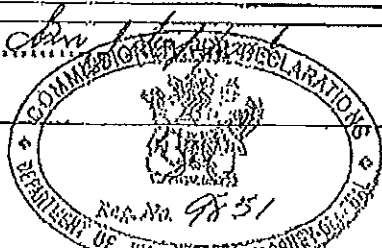
39. The Communication networks worked well internally and externally. Additional equipment is required for specific incidents and local level personnel need higher level of training eg Swiftwater capability to adequately address and respond to flood incidents. We are well equipped for wild fire but less so for flood events. The human resources were good however there were certain instances where the crew had to wait for other more specialized resources. We need to build on skill base of officers regarding remote areas of SWR and include confined space training. Our officers need a broader ability as we are isolated by distance and there is often no time to wait for these specialties to arrive from elsewhere. Dalby does not have any technical operatives.

40. However on a whole I felt we were adequately prepared and responded to the best of our ability.

41. I make this statement of my own free will believing its contents to be true and correct.

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Witness



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Justices Act 1886

I acknowledge by virtue of Section 110A(6C)(c)(i)(ii) of the Justices Act 1886 that:

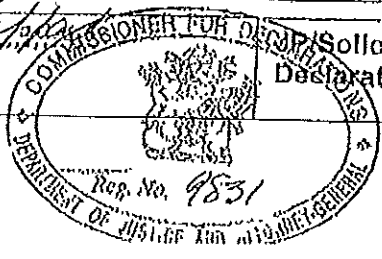
- (1) This written statement by me dated 7/4/11 and contained in the pages numbered 1 to 6 is true to the best of my knowledge and belief; and
- (2) I make it knowing that, if it were admitted as evidence, I may be liable to prosecution for stating anything that I know is false.

..... Signature

Signed at Brisbane this 7 day of April, 2011

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Witness
Solicitor/Commissioner for Declarations:



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Learning History

Graham Cooke

Person No: 000853

Location: QFRS South Western Region
 Organisation Unit: Dalby Area(QFRS XF3)

Certifications	Completed	Expiry Date
FNA480 Senior First Aid	Overdue	
FNA480 Senior First Aid	Expired	08/01/2008 08/01/2011
FNA481 Cardiopulmonary Resuscitation	Overdue	
FNA481 Cardiopulmonary Resuscitation	Expired	08/01/2008 08/01/2009
FNA482 Advanced Resuscitation Techniques	Assigned	
ZSKR200 Senior Officers Core Skills Block 2	Overdue	
ZSKR300 Senior Officer Core Skills Block 3	Overdue	
ZSKR400 Senior Officer Core Skills Block 4	Overdue	
ZSKR500 Senior Officer Core Skills Block 5 Urban	Overdue	
ZSKR700 Senior Officer Core Skills Block 7 Urban	Acquired	10/02/2011 13/05/2014

Curricula	Completed
AIPM601 Graduate Certificate In Applied Management	Acquired 01/04/1999
AIPM601S1 Foundations of Strategic Management	Acquired 01/04/1999
AIPM601S2 Contemporary Issues In Public Safety	Acquired 01/04/1998
AIPM601S3 Strategic Planning and Performance Management	Acquired 01/04/1999
AIPM601S4 Leadership and Organisational Change	Acquired 01/04/1999
BSZ40198 Certificate IV in Assessment and Workplace Training	Acquired 18/05/2002
BSZ401A Plan Assessment	Acquired 18/05/2002
BSZ402A Conduct Assessment	Acquired 18/05/2002
BSZ403A Review Assessment	Acquired 18/05/2002
BSZ404A Train Small Groups	Acquired 18/05/2002
BSZ405A Plan and Promote a Training Program	Acquired 18/05/2002
BSZ406A Plan a Series of Training Sessions	Acquired 18/05/2002
BSZ407A Deliver Training Sessions	Acquired 18/05/2002
BSZ408A Review Training	Acquired 18/05/2002
FMI005 Diploma of Frontline Management	Acquired 23/03/1999
FNA450 Fire Management 1 (FM1)	Assigned
HLTCPR201A Perform CPR	Acquired 08/01/2008
HLTFA201A Provide Basic Emergency Life Support	Acquired 08/01/2008
HLTFA301B Apply First Aid	Acquired 08/01/2008
PUAOPE005A Manage A Multi-Team Response	Acquired 30/03/2005
PUAOPE007A Command Agency Personnel Within a Multi-Agency Emergency Response	In progress
PUAPOL004A Gather, Collate and Record Information	Acquired 28/11/2002
PUAPOL008A Administer Legislation to Ensure Compliance	Acquired 28/11/2002

Learning History

Graham Cooke

Person No: 000853

Location: QFRS South Western Region
 Organisation Unit: Dalby Area(QFRS XF3)

Curricula		Completed
PUAPOL026A Conduct Interviews	Acquired	26/11/2002
QFSRPL Recognition of Prior Learning Assessment	Acquired	29/11/1995
QFST01 INTRODUCTION TO TRAINING	Acquired	07/01/1997
QFST02 Training Preparation	Acquired	07/01/1997
QFST03 Instruction Techniques	Acquired	07/01/1997
QFST04 ROLE OF THE MENTOR	Acquired	07/01/1997
QFSWTR Certificate IV In Workplace Training	Acquired	07/01/1997
RPL01 Explain the History, Principles and Purpose of the Recognition of Prior Learning	Acquired	29/11/1995
RPL02 Demonstrate and Explain a Generally Accepted Diagram Model for RPL Procedures	Acquired	29/11/1995
RPL03 Explain the RPL Assessment Methods in Relation to Queensland Fire Service Policy	Acquired	29/11/1995
RPL04 Demonstrate Communication Skills Required By RPL Assessors	Acquired	29/11/1995
RPL05 Identify the Need for Appropriate Turnaround Time Within the Total RPL Process	Acquired	29/11/1995
RPL06 Record RPL Assessment Including Review Procedures	Acquired	29/11/1995

Courses	Status	Completed
BFSC010 Fire safety engineering in buildings (alternative solutions)	Successful	12/01/2010
CSFC010 QFRS Awareness for PREPARE.ACT.SURVIVE.	Successful	17/08/2010
CSFC010 QFRS Awareness for PREPARE.ACT.SURVIVE.	Successful	10/03/2011
EXTGDAFAC Executive Leadership AFAC: Industry wide (2003) - Graduate Diploma in Applied Management	Successful	09/04/1998
FMI_UNIT1 Manage Personal Work Priorities and Professional Development	Successful	23/03/1999
FMI_UNIT10 Facilitate And Capitalise On Change And Innovation	Successful	23/03/1999
FMI_UNIT11 Contribute To The Development Of A Workplace Learning Environment	Successful	23/03/1999
FMI_UNIT2 Provide Leadership in the Workplace	Successful	23/03/1999
FMI_UNIT3 Establish and Manage Effective Workplace Relationships	Successful	23/03/1999
FMI_UNIT4 Participate In, Lead and Facilitate Work Team	Successful	23/03/1999
FMI_UNIT5 Manage Operations To Achieve Planned Outcomes	Successful	23/03/1999
FMI_UNIT6 Manage Workplace Information	Successful	23/03/1999
FMI_UNIT7 Manage Quality Customer Service	Successful	23/03/1999
FMI_UNIT8 Develop And Maintain A Safe Workplace And Environment	Successful	23/03/1999
FMI_UNIT9 Implement And Monitor Continuous Improvement Systems And Processes	Successful	23/03/1999
FPEMC03 Advanced Resuscitation	Successful	01/05/1998
FPEMC06 Senior First Aid Full	Successful	01/05/1998
FUNIT137 Compartment Fire Behaviour Training (CFBT)	Successful	08/05/2005

Learning History

Graham Cooke

Person No: 000853

Location: QFRS South Western Region
 Organisation Unit: Dalby Area(QFRS XF3)

Courses	Status	Completed
FUNIT137 Compartment Fire Behaviour Training (CFBT)	Successful	09/05/2005
FUNIT142 Media Training	Successful	24/12/2010
FUNIT211 WH&S - Stage 1 - EXTERNAL - NSCA	Successful	29/11/2001
FUNIT228 BA Refresher	Successful	04/06/2009
FUNIT228 BA Refresher	Successful	09/12/2009
FUNIT269 Fire Warden - Permit to Light	Successful	29/09/2007
FUNIT287 Swiftwater/Floodwater awareness	Successful	17/01/2009
FUNIT287 Swiftwater/Floodwater awareness	Successful	24/12/2010
FUNIT295 Operations Doctrine - Introduction	Successful	30/03/2005
FUNIT311 Operations Doctrine - Detail	Successful	30/03/2005
FUNIT314 Air Attack Guidelines for Fireline Personnel	Successful	01/07/2006
FUNIT391 AIMS/IMS Planning Officer	Successful	12/05/2006
FUNIT396 Tactical Incident Management - Area Director	Successful	12/05/2005
FUNIT460 AIMS/IMS - Planning Officer - Instructor	Successful	12/05/2006
FUNIT489 Leadership Within a CLM Structure	Successful	20/02/2008
FUNIT511 BFS Maintenance Inspection refresher training	Successful	14/05/2009
FUNIT529 Prepare, Stay and Defend or Go Early	In Progress	
FUNIT529 Prepare, Stay and Defend or Go Early	Successful	28/09/2009
FUNIT551 Greater Alarm Response System - GARS Awareness	Successful	06/03/2008
HLTFA301B-1 Apply First Aid - activity	Successful	08/01/2008
HRBC010 Code Of Conduct Awareness	Successful	08/04/2010
OPRC030 Electronic Command and Control (Senior Officers)	Successful	29/09/2010
PERC015 Diversely In the workplace	Successful	28/01/2011
PERC020 Solving people problems	In Progress	
PERC025 Leading teams	In Progress	
PUAFIR507A-1 Inspect Building Fire Safety Systems-assessment	Successful	14/04/2000
PUAPOL004A-1 Gather, Collate and Record Information course	Successful	26/11/2002
PUAPOL008A-1 Administer Legislation to Ensure Compliance course	Successful	26/11/2002
PUAPOL026A-1 Conduct Interviews course	Successful	26/11/2002
QFST01-1 INTRODUCTION TO TRAINING course	Successful	07/01/1997
QFST02-1 Training Preparation course	Successful	07/01/1997
QFST03-1 Instruction Techniques course	Successful	07/01/1997
QFST04-1 ROLE OF THE MENTOR course	Successful	07/01/1997
RPL01-1 Explain the History, Principles and Purpose of the Recognition of Prior Learning course	Successful	29/11/1995

Learning History

Graham Cooke

Person No: 000853

Location: QFRS South Western Region
 Organisation Unit: Dalby Area(QFRS XF3)

Courses	Status	Completed
RPL02-1 Demonstrate and Explain a Generally Accepted Diagram Model for RPL Procedures course	Successful	29/11/1995
RPL03-1 Explain the RPL Assessment Methods in Relation to Queensland Fire Service Policy course	Successful	29/11/1995
RPL04-1 Demonstrate Communication Skills Required By RPL Assessors course	Successful	29/11/1995
RPL05-1 Identify the Need for Appropriate Turnaround Time Within the Total RPL Process course	Successful	29/11/1995
RPL06-1 Record RPL Assessment Including Review Procedures course	Successful	29/11/1995
SHLC016 Alcohol and other drugs awareness for Supervisors	Successful	28/09/2010
SPDC110 Introduction to Privacy	Successful	08/12/2009
X_FPBP03 Breathing Apparatus Sabre: Equipment Maintenance Course	Successful	26/10/1989
X_FPBF01 Building Fire Safety Level 1: 40 hour Course	Successful	01/07/1996
X_FPBF02 Building Fire Safety Level 2: 80 hour Course	Successful	14/04/2000
X_FPD02 Disaster Management: Counter Disaster Planning	Successful	18/03/1996
X_FPD01 Defensive Driving Level 1: 8 hour Program Qld Transport	Successful	02/03/1993
X_FPEX11 Project Management: Priority M'gt 3 Day Course	Successful	13/06/2000
X_FPFIV02T Fire Investigation Level 2: Instructor 40 hour Course	Successful	15/12/1995
X_FPHRC26 Human Resources Courses: Right Person Right Job	Successful	31/01/1996
X_FPHRC31 Human Resources Courses: Introduction to Purchasing 2 hour program	Successful	17/01/2001
X_FPHZM01 Hazardous Materials Management 16 Hour Course	Successful	15/02/1991
X_FPMED02 Media Management: 1 Day Advanced Course	Successful	19/04/1999
X_FPODP01 Officer Development: BOP 3 or ODP 3	Successful	07/06/1990
X_FPODP02 Officer Development: ODP 5	Successful	27/03/1992
X_FPOTR01 Officer Training S/O: Station Officer FPO2-PP1 Theory	Successful	01/11/1988
X_FPOTR02 Officer Training S/O: Station Officer FPO2-PP1 Practical	Successful	01/11/1988
X_FPRES03 RAR Level 3: Train the Trainer	Successful	15/10/1993
X_FPWPT09 Workplace Training Workplace Trainer Category 2: 10 Day Course	Successful	08/01/1996
X_FPWPT13 Workplace Training Group Instructional Techniques: 5 Day Course (Training Services Australia)	Successful	22/11/1991
ZSKC100 IC500AS Guide for First Senior Officer at an Incident	In Progress	
ZSKC101 IC501AS Hierarchy of Command and Control	In Progress	
ZSKC102 IC502AS Role of Divisional Commander	In Progress	
ZSKC103 IC503AS Snr Officers Core Skills GARS	In Progress	
ZSKC104 IC504AS Duties of the Incident Controller	In Progress	
ZSKC105 IC505AS Duties of the Planning Officer	In Progress	
ZSKC106 IC506AS Role of the Operations Officer	In Progress	
ZSKC107 IC507AS Role of the Logistics Officer	In Progress	

Learning History

Graham Cooke

Person No: 000853

Location: QFRS South Western Region

Organisation Unit: Dalby Area(QFRS XF3)

Courses	Status	Completed
ZSKC108 MS501AS Command, Leadership and Management Core Skills	In Progress	
ZSKC200 01 HM610AS Introduction to chemical fires	Successful	01/02/2011
ZSKC201 02 HM611AS Introduction to chemical fires and managing safety	In Progress	
ZSKC202 03 HM612AS Applying the measurements	Successful	01/02/2011
ZSKC203 04 HM613AS Risk assessment and planning	Successful	10/02/2011
ZSKC204 05 HM614AS Chemical detection capability	In Progress	
ZSKC205 HM500AS Managing a decontamination area	In Progress	
ZSKC206 HM615AS Health Surveillance	Successful	10/03/2011
ZSKC207 HM616AS Recovery Arrangements for Major Hazmat Incident	In Progress	
ZSKC208 HM617AS Guidelines for Transport Emergency Response Plan	Successful	10/03/2011
ZSKC209 HM502AS Clandestine drug lab incidents	Successful	17/02/2011
ZSKC210 HM503AS Actions at white powder incidents	Successful	15/02/2011
ZSKC211 HM506AS Corrosive Material Incidents	In Progress	
ZSKC212 HM507AS Radioactive materials incidents	Successful	10/03/2011
ZSKC500 Senior Officer Positive Pressure Ventilation	In Progress	
ZSKC501 Senior Officer Public Safety Preservation Act	Successful	02/02/2011
ZSKC600 Disaster Management Act - Legislative Changes	Successful	24/12/2010
ZSKC602 Relationship between the ICC, ROCC and SOCC	Successful	01/02/2011
ZSKC604 Cobra Cold Cut System (CCS) Awareness	Successful	10/02/2011