## TRANSCRIPT OF TELEPHONE CONVERSATION

## LEGEND

AL = Let. Senior Constable Andrew Lowe
$J T=$ Mr John Tyson
SG = Assistant Commissioner Gollschewski
$T=$ Tracy
W = Warren
u.i. = Unintelligible

## QFCI

$\qquad$
Date:


Exhibit Number: 107

AL The time is three forty p.m. on the 27th of January 2011 at I think you go around the back.

JT Hey Andrew.
AL G'day John, how are you going?
JT u.i.
AL Hey that's all right - half your luck, it is a day like that.
SG Hello John, how are you going?
JT Yeah good mate good.
SG Steve Gollschewski, how are you going?
JT Pleased to meet you Steve.
AL. Hi Tracy, how are you going?
JT Come in guys. Old Wazza u.i. Blake.
AL G'day Warren, how are you going? If its alright, I might have a chat with you. I'm after a statement. I'll talk to you afterwards anyway so. Sorry sir. Ill introduce you to the AC if you'd like.

SG u.i. This is our police chaplain.
AL Sorry sir, Tracy is Donna's sister. Did you want to u.i.. Sorry Tracy this is the Assistant Commissioner.

SG Steve Gollschewski, I'm the Assistant Commissioner for the Region.
T Hi.
SG My role is the $u . i$. of the Region so live been $u . i$. of the policing and emergency response for the whole Toowoomba region including the Lockyer Valley and here. Speaking with the Commissioner he thought it was important we came round and talked to you.

Oh cool.
SG Because of with Donna and Jordan and what had transpired. And in particular the cause of the publicity in the paper about the triple 0 calls.

JT Yeah, oh right.
SG We needed to talk to you that just to let you know what is happening with that. Because it's really an important thing, from us, as an organisation we need to ourselves make sure that what happened in, because I can tell you what actually is recorded in the paper is not accurate.

JT Yeah, look mate, I had no problem with that. I actually knew that the police done whatever they could because Wazza told me like the water just come up like that. I mean even, you know.

Yeah.
I got no.
Yes, I was out in it so yeah, I know how you u.i.
I got no bloody you know.
But it's still important you tell us because what happens now is that it's got really complicated in terms of there is a coronial inquest which we've got $u . i$, that Andrew is working on.

Yeah.
That's investigating on behalf of the State Coroner.
Oh really.
And I met with him today about how we're going to u.i. And now we've got this public inquiry that the Government has set up that has a judge plus two deputy commissioners that is also going to investigate stuff as well. So we're not sure what there're going to do and that will be on before the coronial.

Yeah.
And a lot of stuff is going to be publicised. So all these things will eventually come out into the public and that will impact on you and your family in terms of how they look at that sort of stuff. There's going to be a lot more, it will be going on for a while. So what Andrew and his people do now as you probably would be aware, is they investigate really thoroughly the circumstances of every person that passed away, that we lost in the flood.

Yep.
In this instance because there was a phone call to triple 0 , that's part of that.

Yeah right.
So what we've done and l've listened to it, we've listened to the tape and we've listened to what was said and we know that the public reporting was not accurate.

Yeah right.
Okay. Um and I can't go into the details, we can't release that because the coroner is in charge of that now.

Yeah.
But that will come out in due course. No doubt they'll play it publicly so you'll need to prepare yourselves for that.

Yep.
Because you'll hear the actual.
Oh fair dinkum?
Yeah, but I can tell you that at the time um, Donna was quite calm and it's probably earlier on.

Yeah I knew she would have been.
And she's talked about a tow truck and all that sort of stuff.
Yep, yep.
As you know everything's turned to mayhem after that and people have risked their lives trying to save people.

Yeah.
So that's what's happening with that. That's about one-fifty, she's rung up then, the first call.

Oh okay.
And then things have transpired and people trying to get there and all that sort of stuff.
Yep.
Our call centre took something in the order of, well didn't take, but there was fifteen hundred calls to it and they handled about four hundred.

Shit.
And all the others overflowed to different other centres and the boys here are working through all that stuff, trying to unfold all that.

JT Well Wazza said everyone was all trying to dial triple 0 at once you know and he said he could hear the sirens coming but like another mate of mine was at Murphy's Creek, my mate was looking at the highway, it runs parallel and he's seen the water on the highway and he's said Christ and the next minute it's coming over the thing and he thought l'll take a picture and went like that and thought l'll have a look at the creek. By the time he ran from here to that door, you know, then back to the car once he realised that, the water was that deep.

SG I was at um, just as a u.i. I was at Grand Central and there were some kids playing in the creek there, just before it hit. I rang in and said get a car down there, they shouldn't be in there.

## JT Yeah.

SG I went inside, I came out five minutes later and it was up six feet. Just like that.
JT They got out then eh, it was just amazing.
SG Anyway, I'm with you on that. So just in terms of how it is going to happen then is that um, we will um, do our full investigation as police officers on behalf of the coroner.

JT Yeah.
SG The other inquiry will determine what it wants to look at and that's a public inquiry. So that'll be, whereas, the coroner will probably close certain things off.

Yeah.
So and they'll come to us, Taskforce Galaxy and say we want these records to subpoena for the $u . i$. and we'll hand those over.

Yeah.
SG. And all these issues will come out. There's no doubt that um, once that starts to come out again and it comes out in public and they play tapes that will put the focus back on you $u . i$
$u . i$ all this morning, you know, like just at the police station the other day.
SG What we want to do is we want to ensure you've got the full support you need. If you need to know anything, ask us, or you can ask Andrew. I'll give you my card. Feel free to talk to the police chaplain because we understand that you know sometimes it's nice to talk to someone that's not a copper.

Look mate, my Uncle Trevor, I was saying, was I telling you Andrew?
Yeah you were telling me.
Yeah he was a Senior Sergeant, like you know, like I mean.
u.i.

Yeah yeah thanks Steve. I got no doubt.

SG The main thing is, we want to try and keep you in the loop as much as what's happening from our point of view we will investigate that triple 0 call. So there's the coronial investigation and another inquiry we've got to look at as well. And from the Police Service we'll look at it and say did we do everything we could possibly do in terms of what was happening then and then we'll let you know at the end of that, the outcome as well.

JT Yeah, yeah, that's no worries mate. Yeah, that's fine.

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